This report is presented as received by IDRC from project recipient(s). It has not been subjected to peer review or other review processes.

This work is used with the permission of SUR Corporación de Estudios Sociales y Educación.

© 2004, SUR Corporación de Estudios Sociales y Educación.

#### **RESPONDENTS' FEEDBACK ON THE SECOND GSP SURVEY**

The following presents an analysis of the open-ended responses given to question 6.5 from the second Global Stakeholder Panel survey:

Please comment on any aspect of this survey.

Responses were coded into 7 categories:

Praise/criticism of survey structure Praise/criticism of methodology Survey privileges a left-wing ideology / has leading questions Treatment of issues Survey is missing key content areas Excellent opportunity to advance agenda Other

In the following pages, the verbatim comments that derive each category (and their subcategories) are presented.

## 1. Comments on Survey Structure

#### Survey lacks space to qualify responses

Not enough room for comments, hard to condense in a few words

Issues addressed are serious and one needs lot more space to respond or else one could lose clarity. It's an effort in the right direction.

Need more room for input when answer selections don't give answer that one seeks.

Space is limited at Q.4.1.e

Le probleme avec les sondages, c'est qu'il y a souvent aucune des reponses qui conviennent. Malheureusement, il y a rarement la place pour faire des commentaires personnels. Mais la marge d'erreur de tout travail statistique est la pour refleter ces incertitudes dans les reponses.

Answers to some of the question cannot be adequately answered in the space provide

The spaces provided for the individual answers were too small.

Some question could not be answered directly by one sentence. A short reflection is necessary to precise the vision or idea. Survey should expect more opportunity and space for expression of reason of the choices.

I appreciate to your survey report. This is the best way to know the views of small NGOs. Due to small space I can't express my views.

Please see comments above following various questions. I found it difficult to answer some of the questions, as my answers would have varied whether I was thinking of a developing or a developed country. In this case, I often took the "averaging" route and ended up with an answer which was mitigated.

This survey is of course asking questions about a very complex set of issues. Many answers need in fact to be qualified to give insights into reasoning

It would be good to have a comment section at the end of each section as some points or opinions merit to be expanded on.

Would appreciate the chance to define alternatives in more detail.

More detailed introductions to each set of questions would help by giving context. Some more focus in the questions would be appreciated, or the alternative is to provide more space to elaborate on answers

#### No opportunity to say 'don't know' or 'I lack the authority to respond'

There should be an option to leave out certain questions while registering your lack of knowledge on them. Otherwise, it looks good to me!

Some of the choices I made in Questions 3.1. and 3.2. were hard to rate the importance - not enough expertise. Thank you, I look forward to receive the results of this survey. G.K.

It would probably be more accurate if the respondent weren't required to reply to every single question--there were several that I felt I simply couldn't answer authoritatively.

You should provide an explicit "no answer" option for radio-button options, since a null may simply mean it was missed; in some cases the statements did not seem to be black-and-white! Generally, it was well designed!

It would be useful to have an option for "unable to reply" or something in that sense. Also, once something has been selected, there's no way to change your mind and leave it blank.

#### Too long

The questionnaire is too long and it takes time to fill up.

#### Too long!

Questionnaires are very lengthy. We do not have enough time to spend for this purpose. Everybody is busy earning money, especially those are working with the development sector. So, we hope, next time questionnaires would be short and easy. So that, we will be able to finish it quickly.

#### Very lengthy

Make it more brief

## Wording/phrasing not good / not clear

I know for sure that some of your results will not be valid. Your questions were worded far too grammatically complex. Further, I didn't even know what some of the phrases meant. This survey needs a major overhaul to get the wording understandable by the average person.

Some word need to explain such as Doha Trade Round

## Improve introduction of questions/ Clarify objectives of questionnaire

More detailed introductions to each set of questions would help by giving context. Some more focus in the questions would be appreciated, or the alternative is to provide more space to elaborate on answers

It was better to provide us with more details about the objectives of the questionnaire and its uses

## 2. Comments on Methodology

## Good survey/question design

Very scientifically designed and encompassing

Well designed. Hope good comes of it.

Very well designed survey. Easy to respond to. Little ambiguity.

This survey is well designed as far as critical analysis is concerned. In section 6.4 there should be more networks indicated.

This survey is well-designed as far as critical analysis is concerned. In (6.4) we need to indicate more networks.

The questions layout is understandable and clear.

Very well laid out process that is thought provoking within its simplicity

Well designed questions and neither too long or too short.

The survey was well structured

## Poor, 'clumsy' design

The "choose only one" mention is a too restrictive recommendation. For some parts of the survey (1.2), it is necessary to pick two or three responses because the legal status of the organization is confused with the objectives or the intervention areas of the organization. e.g. a NGO or a Network works in human rights or global governance.

Being a media person and have designed and worked on surveys, I found this one lopsided and trying to get a stamp on the originators' point of view. Independent thought and reactions are discouraged by the lop-sided design. Especially for a person living in an Indian small town set up, where my volunteer work takes me to villages.

Style of questionnaires should be changed.

## Forced choice is problematic [RE: Q. 3.3]

The question regarding the pairs of statements are false dichotomies. It would be better to test for the strength of agreement on statements than to have to choose between two opposites. Binary questions choices were not representative of my position.

## Sampling concerns

I wonder whether or not you can generalize from the survey findings given the survey population cannot be defined well. It seems any group of folks could be filling it out. Do they have a shared understanding of what the questions even mean?

## Add 'abolish institution' as option in Q. 2.1

Reforming institutions option should be listed with option to "abolish" those institutions as well. (There are definitely both camps out there)

## Weighting mechanism needed for Q 3.3

In section 3.3 I recommend putting in a comments box and perhaps a weighting mechanism. It was difficult to choose just one of the statements without giving an explanation or justification.

## 3. Survey privileges a left-wing ideology / has leading questions

Far too closed an approach, seems to have set up the kinds of conclusions wants to see, can see have some value but not convinced

Seems to come from a bunch of leftists.

Some questions impose your point of view thus make it difficult to choose. Over emphasis on USA's role seems to be ideology driven and not objective.

Je me questionne aussi sur la validite de ce sondage dont les questions me sont apparues nettement plus "a gauche" qu'a droite.

Being a media person and have designed and worked on surveys, I found this one lopsided and trying to get a stamp on the originators' point of view. Independent thought and reactions are discouraged by the lop-sided design. Especially for a person living in an Indian small town set up, where my volunteer work takes me to villages.

Your questions are too narrow and are framed in terms of the existing international framework - it leaves no room for imaginative or radical responses. Also, my organization belongs to a network that you don't list: the International Network on Economic, Social and Cultural Rights.

The questions seem to be a bit leading and, although I'm a bit of a leftist, the leftleaning of the questions would allow the right to criticize results.

Some of your questions are leading

The survey appeared biased in favor of NGOs and social issues over economic ones. While I support the social issues (women in developing countries need better education, said, fewer children and less disease) it is the economic issues that need to drive the social issues. That is unless some NGO has sufficient funding to address the education of women and world hunger/disease. I believe that absent this funding, governments will need to take the lead.

I found the survey very slanted to the liberal viewpoint. I agree with all the statements but found it very weak in potential validity. Most (if not all) questions were leading and biased. In the future, I would recommend more open questions. If I found the questions difficult to swallow (& I agree wholeheartedly), then people who have different viewpoints other than your own will have an impossible time to share their thoughts. Your survey should be intended to produce diverse responses. Especially in the case of determining what to do for our future.

## 4. Treatment of Issues

## Oversimplified notion of globalization / market economy

The survey sets up a series of dichotomous questions about globalization which blurs the complexity. I would not normally answer in the way that I have here because I believe the issues are far more nuanced. Although I see limitations to the market economy, it has a great deal to offer. I would also have liked the option to respond I don't know in some of the ranking questions.

Under the globalization the questions posed are from the perspective of developed countries and in fact how globalization is seen in the developing and Least developed countries does not come out in these questions like the impacts of globalization on local value systems, impacts on quality of life (Meaning non material standards like parents giving time to their children, time spent with the elders) etc.

All survey questions were direct and easily understandable, however question 3.3 under Globalization may not give a clear view on the meaning of Globalization to people in underdeveloped world.

## Missing nuance of democracy

The use of the word "developing countries" does not distinguish between democratic and non-democratic countries. The governments of non-democratic countries have no legitimacy and do not represent their people, therefore that should have no additional power or say in world matters. The governments of, for example, Burma or North Korea or Libya have no legitimacy at all.

In discussing the role of governments in both developed and developing countries, you do not distinguish between democratic and non-democratic governments. Non-democratic governments do not credibly represent the people they govern, and so should have minimal role in developing global policy.

#### Lacks innovation on topics/proposed solutions

I had to stop halfway through -- it is not well prepared, since it is based on concepts that could just as well appear in the editorial pages of the Washington Post or Wall Street Journal. The questions and choices of this questionnaire reflect old formulas, old positions. Please revise and try again!

Your questions are too narrow and are framed in terms of the existing international framework - it leaves no room for imaginative or radical responses. Also, my organization belongs to a network that you don't list: the International Network on Economic, Social and Cultural Rights.

#### General comments on oversimplification

The way several of the questions were formulated, ideas that are mutually exclusive were slammed together in one comment and will not necessarily elicit a true or meaningful response, particularly the question on farm and textile subsidies.

The survey questions should have been little more elaborate and specific than being general like this.

The question regarding the pairs of statements are false dichotomies. It would be better to test for the strength of agreement on statements than to have to choose between two opposites.

Questions 2.1 and 3.1. are difficult to answer: it is less a matter of the institutions/governments per se but more a matter of policies of these institutions/governments (e.g. world bank, US government) whether they should play a more or less active role in 2020. Also, it is not a question of more or less "international trade in goods and services" but on the conditions and regulations for its conduct.

I found section 3.3 too simplistic. Why shouldn't there be a simultaneous focus on human rights and economic development, for example?

In section 3.3 I recommend putting in a comments box and perhaps a weighting mechanism. It was difficult to choose just one of the statements without giving an explanation or justification.

Les questions binaires du 3.3.- sont un peu réductrices

Some of the questions left no option but to respond to what you 'suppose' are the "benefits of globalization", which remains a highly contested notion.

Many choices involved distinctions not capable of being made in a brief survey. These are what need to be discussed.

Some replies left blank because the options provided were unsatisfactory (too blackor-white) with no room for nuance.

Excellently done! My only comment is that it allows for no distinction between global corporations that are committed to social and environmental responsibility, and all the rest.

Binary questions choices were not representative of my position.

Mostly very good questions. Only in some cases the alternatives are too "black and white". I am interested what comes out of this research concerning concerted action. I

am strongly engaged in some of your topics. Will send you my own "Vision" on a renewed United Nations and other relevant activities if you are interested.

## Good command of the issues / good coverage of issues

A good and thorough survey on the major current themes of Global Governance

Well thought through questionnaire

In depth. Very clearly stated

It is generally a detailed and mind stimulating survey

Generally a very comprehensive and detail survey. Scope commendable

Very interesting and comprehensive

This is the most extensive survey I have ever participated on the issue of global governance. The results of the survey should be widely publicized in order to create an impact.

Very comprehensive indeed

Very comprehensive and well-focused

Statements on Globalization have been put very well.

This is a very comprehensive and well conceived survey

The survey seems having a holistic approach.

## 5. Survey is missing key content areas/issues

## Human rights

It should be more openly inclusive in it's targeting of the average aware citizen that may or may not belong to such organizations. It should also have a Much stronger Human Rights section including issues like the Death Penalty, Racism, Homophobia, etc.

## Education

Very pertinent and to the point. I would like to be given more emphasis to Education and to Long -life training.2020 World will be an Education Era

## Environmental ethics

Some aspects on the field of Environmental Ethics would be more interesting to add in this survey

## AIDS

Talking about the future without significant reference to HIV/AIDS pandemic is a shortcoming

Le SIDA

## Children's rights

"Les Droits de l'enfant"

## Women's rights, issues / gender equality

While addressing important issues, it almost completely ignored what we feel are the most important issues for the future: gender equality and decentralized local democracy

Se ignora el gran potencial de la mujer en el desarrollo y futuro del mundo

## Mental health and development

There doesn't appear to be much awareness of the impact of policy on people and their health and mental health in relation to advancement. The survey seems to have been designed by bureaucrats with little input from NGOs. All in all, not a bad job, but could be improved with more input from civil society.

## Capacity building, development

The survey is okay but more questions should come on capacity building and development.

The Capacity Building aspect should be more extensive to actually consider the administrative issues involved in NGO sustainability

On capacity building I expected to see more questions on how governments and multilateral groups can help NGOs in developing countries to work effectively.

## Terrorism

Hay algunas impresiciones que confunden al encuestado, por ejemplo cuando hablan del terrorismo, a que terroristas se refieren a Bush o Ben Laden?

## Influence of culture

I am very glad with the survey but I think the influence of culture should be considered too.

#### Governance [national and otherwise], corruption

While addressing important issues, it almost completely ignored what we feel are the most important issues for the future: gender equality and decentralized local democracy

Such surveys are very important. More stress should have been made on the harm that bad governance, corruption, election-rigging, lack of political party alternance in power and life presidents or sit-tight presidents i.e. their great roles in the impoverishments of their people!!

Not enough focus on the importance of effective national governance.

This survey should reflect how governance should impact positively on the lives of Africans for whom governance is nothing but a concept on the pages of paper. A lot need to be done about G8 leaders who preach globalization without ensuring that there is a level playing field for products from the developing countries.

La corruption etc.

# 6. Unique/excellent forum to clarify, discuss, reflect on, advance agenda

Thank you for providing such a forum for international comment and ideas

Issues addressed are serious and one needs lot more space to respond or else one could lose clarity. It's an effort in the right direction.

The survey could provide valuable insight in regional concepts of development and on the futuristic approaches different groups / people have. This could help in 2020 vision awareness advocacy programs.

Sondage important pour connaitre la situation de l'opinion mondiale et dans les pays en développement

Good to learn about the different issues relating to development

Es una excelente forma de conocer el sentir de las organizaciones.

J'invite les décideurs de ce monde à accorder une attention particulière aux résultats de ce sondage qui à l'avantage de baliser de nouvelles voies pour notre monde, un monde pour tous, débarassé de la peur et de la misère.

It's impressive and innovative

Thanks I very happy to aspect this survey because it helps to know how solve a problem.

Keeping these surveys fresh and available is good, and allows for my belief that one individual can impact the world in promoting positive and progressive change.

It is an excellent attempt to know views of the various stakeholders of the society/regions. Accordingly weights should be given on it.

It is a very good thing that this survey has created a space for ordinary people like myself to air their views about the effects of globalization

One step ahead in trying to make the world a better place

In general I like the survey a lot, as it invites to think on a personal "global" vision for the year 2020.

The survey is a good one since it alerts the respondents to specific areas at issue. All sections would accommodate excellent opportunities for debate and brainstorming in the process to develop a better Global society.

This is good opportunity to reflect the opinion of many leaders on global changes in the world which is appropriate for decision -making process

This is very encouraging and informative

Je remercie le concepteur de ce sondage qui à mon avis est unpeu plus complet et laisse la latitude à chacun de pouvoir faire des rajouts à sa guise selon le principe de la recherche d'un vrai futur universel pour un monde plus juste et plus viable.

Very relevant. Might indicate the direction countries of world should follow

I appreciate to your survey report. This is the best way to know the views of small NGOs. Due to small space I can't express my views.

This is a noble step towards finding a path to equitable global development. Keep up the good work for the good cause.

This is an interesting concept for gaining the views of a large number of people. I assume that you willing to listen to individuals like me who are not currently connected with formal networks. I am in fact connected to the Internet, arguably the largest network today. Through it one can interact and share opinions and ideas with a large number of people.

This survey provide us time to discuss our future.

## 7. Other comments

## Uncertain what impact GSP will have

I hope some sort of bold intention will come out through this effective initiative. But I am (personally) in doubt about the implementation of the outcomes of this initiative and also about, how the key institutions concerned with globalization will react? Whatever, Hope for the best.

One would like to know the extent to which the results can influence globalization

Hope this will develop a new model and a new way in further events. You said you were going to send the full report and then later you said only 'highlight's. I know for sure that some of your results will not be valid. Your questions were worded far too grammatically complex. Further, I didn't even know what some of the phrases meant. This survey needs a major overhaul to get the wording understandable by the average person.

## Imperative to have local/regional/developing world NGOs/leaders participate

This would be fruitful only if the local / regional NGOs or Social Workers participate & put their views.

The survey is a good one and it will be great if more people from NGOs in developing countries could participate in it since they live in parts of the world where poverty has a specific meaning and where globalization seems a far fetched word, beyond daily hard realities.

J'apprecie les questions du sondage et je souhaite que beaucoup de leaders du sud repondent à ce questionnaire. Je souhaite que ce questionnaire serve aussi de prise de conscience. Le siècle dernier dans lequel je suis né a connu 2 guerres. Celui qui commene a debuté par une guerre et beaucoup de gens meurent encore de faim et croupissent dans l'abjecte pauvreté. Les riches et les leaders mondiaux doivent se dirent que cela devient un defi personnel pour chacun d'eux.

## Dissemination of results is imperative

It will be very useful if the result of the survey is widely disseminated

I hope the results of this survey will be shared with USA and all the multinational agencies because they are failing in executing their duties.

## Survey lacks input from NGOs

There doesn't appear to be much awareness of the impact of policy on people and their health and mental health in relation to advancement. The survey seems to have been designed by bureaucrats with little input from NGOs. All in all, not a bad job, but could be improved with more input from civil society.

#### Good forum to network/know other organizations

This is the very good way to know the views of organizations. This is also very good for NGOs to introduce with internationally. We appreciate your way of survey. Hope in future you will be help full to small NGO's network.

## Survey needs to demonstrate good work to date of developing countries in policy formulation

I think the survey is okay. It covers a wide interest However it should eulogize the participation of developing countries in policy formulation.