


Fall 1988

UA66/4/2 Allied Health Department Newsletter Issue No. 2

WKU Allied Health

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1973 Graduates Not Responding:

Shelia Coombs
Phyllis Crabtree
Darlene Daniel
Marilyn Godby
Christine Kreutzer

Melinda Paris
Judy (Parrigin) Calvanelli
Patricia Pfister
Pamela Tompkins
Helen Zoretic

CLASS OF 1978

NANCY (DAVIS) FORSHEE, P.O. Box 204, 304 Liberty Street, Franklin, KY 42134, is working in private practice in Franklin and as the Public Health Dental Hygienist for Barren River District Health Department. Nancy completed her B.S. degree in Community Health in 1980 and her M.S. degree in Communication Disorders in 1981. She has held several offices in KDHA, both on the constituent and component level and organized the Dental Expo in 1987 and 1988. Nancy is married to Buddy and they have two children, Ryan and Anna Marie.

MARY ELLEN (PAWLEY) HUTTCHERSON, 117 Logan Avenue, Elizabethtown, KY 42701 is working in private practice. She is married to Danny and they have two children, Nancy and John.

SALLY (HAMMACK) KOPANSKI, 12102 Cloverdale Drive, Goshen, KY 40026. Sally and her husband Bruce have just moved to the Louisville area. Currently she is not practicing.

JANICE LEWIS, 1821 Wooldridge Ferry Road, Lebanon Junction, KY 40150, is working in private practice in Elizabethtown. She has been employed in the same office for 9 and 1/2 years. Janice and Kenny have two children, Tracy and Kelli. Janice enjoys attending continuing education courses.

DEBBIE (ALLISON) McCLURE, 893 Lane Anne Road, Lexington, KY 40504. Debbie is currently not practicing dental hygiene. She is busy with her two children, Allison Leigh and Andy. She plans to return to work when her children are older.

MONA (WORTHAM) RIGGS, 2212 Fieldcrest Drive, Owensboro, KY 42301, is working full time in private practice. Mona is married and has one child, Ray Kathryn. Mona is now serving in her seventh year as C.E. Chairperson for the Green River Dental Hygiene Society. She has also served as secretary and as president two terms.

ROSE (HOLDER) TOWE, 528 Squire Lyles Road, Scottsville, KY 42164, is working part-time as a hygienist in Franklin. She and Steve have four children, Jason, Jamie, Jana and Jennifer. In her spare time she likes to crochet and do needlework.

1978 Graduates Not Responding:

Vicki Alford
Ellen Croley
Ann Gold
Mary Waller Greenwell

Marsha Merideth
Mary McClean Thomas
Tami Mathis
Ramona Pearson Arterburn

MEDICAL RECORD TECHNOLOGY PROGRAM

CLASS OF 1981

STACEE BAHLER, 3993 S. 900E #131, Salt Lake City, UT 84124, had a baby girl, Lauren, born on March 2, 1987. She and her fiance, Randy are hoping to buy their first home soon. Stacee and Randy love to ski, but have trouble leaving Lauren for any long periods of time. Stacee is a Nosologist for 3M Health Information Systems.

SEBRINA (FENN) ERSKINE, 2328 Ewing Ford Road, Bowling Green, KY 42101, has had many changes in her life this year. The biggest and best change was the birth of her son, John Harrison. Sebrina handles the business aspects of her husband's chiropractic office on a part-time basis while spending the majority of her time with Nicki, 5 years old and the baby. Sebrina is active in the women's ministry at her church and recently conducted a workshop for women dealing with today's busy lifestyle and how to handle the responsibilities.

VIKki (CLARK) TERRY, Louisville, KY, had her first child, Rachel Lynnee on August 21, 1987. She was born one month early and weighed 4 lbs., 9 oz., and 17 1/2 inches long. Vikki works part-time in order to spend more time with her daughter. She is

DRG Coordinator at Floyd Memorial Hospital in New Albany, Ind.

KAREN (TURNER) STONE, 802 Dogwood Drive, Jeffersonville, IN 47301, is Director of Medical Record Services at Humana Hospital Audubon in Louisville. She is married and has a four year old daughter, Rachel. Karen and her family love to travel and water ski.

NANCY CUTLIFF, 37 Emerald Court, Satellite Beach, FL 32937, is busy at work and home. At work, Nancy supervises ten employees and handles all depositions and subpoenas. At home her two high school aged daughters keep her busy with their schedules. Nancy and her husband found time to go to the Bahamas and Hawaii last year.

JANE BETH ENGLAND, 1623 Doubletree Lane, Nashville, TN 37217, was Director of Medical Records at Russell County Hospital in Russell Springs, Ky. for two years following graduation. She moved to Bowling Green to become Director of Medical Records at Rivendell Children & Youth Center. Living in Nashville now, Jane Beth is employed by Hospital Corporation of America (HCA) Corporate Office as a Medical Record System Support Specialist. She is a resource person for coding questions and problems. Jane Beth is single and plays tennis, racquetball and golf. She plans to attend college in the fall and work toward an RRA degree.

CLASS OF 1982

SARA LYNN (ROBARDS) PATE, Rt. 2, Box 227A, Lewisport, KY 42351, is busy working full-time as Assistant Director of the Medical Record Department at Owensboro-Daviess County Hospital and raising two year old, Christa. Lynn and her husband, Bobby, took a second honeymoon trip to Cancun, Mexico last August. This year they plan to visit Dallas.

JILL McREYNOLDS, 1297A Kenilwood Way, Bowling Green, KY 42101, is Benefits Coordinator for Country Oven Bakery. She is working towards a BS in Community Health at WKU.

Missing Graduates

We have been unable to locate the following graduates. If you have an address for any of the graduates listed below would you please notify the Allied Health Department.

Dental Hygiene:

Helen Zoretic
Marilyn Challman
Mary Vaughn
Iona Steegmeier
Barbara Bryant
Carolyn Wright
Lee Mitchell

Ellen Croley
Elaine Collins
Karen Justiss
Sharon Thomas
Kellie Plunkett
Leigh Word Dooley

Medical Record Technology:

Sandra Kirby (1979)
Joni Robinson (1982)
Judy Anderson Valenzuela (1983)

Allied Health Department Awards/Scholarships 1988

Dental Hygiene Recipients

Cynthia Britt
The Kentucky Dental Hygienists' Association Award
Anna Marie Williamson
The Helen Gill Memorial Award
Anna Marie Williamson
Excellence in Clinical Development Award
Dawn White
The Hoskins Smile Award
Lisa Renae Brown
The Lisa Meacham Cates Award
Michelle Graham
The Golden Scaler Award
Anna Marie Williamson
The Procter and Gamble Preventative Award

Medical Record Technology Recipients:

Ginger Jo Atwood
Excellence in Scholarship Award
Kentucky Medical Record Association Scholarship
Karen Elaine Hornback
Outstanding Leadership Award
Kentucky Medical Record Association Scholarship

Change of Address

Please notify the Allied Health Department if we have your incorrect address or if your address will change soon. This will ensure that you continue to receive future mailings from the department.

Western Kentucky University
Bowling Green, KY 42101

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BOWLING GREEN, KY. 42101



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Western Kentucky University

ALLIED HEALTH DEPARTMENT NEWSLETTER

From the Department Head

To: Friends of Allied Health
From: Ruby F. Meador

This is our second in a series of Newsletters and in the interim much has happened in the Department of Allied Health. Despite disadvantages, the faculty and students have high aspirations and continue to be devoted to the highest ideals of education.

We have recently experienced growth in the department in the following ways. A baccalaureate degree program in dental hygiene was developed and approved by the Council on Higher Education in December, 1987. This degree completion program is designed to prepare dental hygienists with a background for teaching, for organization and management, for research, as well as the clinical component. The curriculum is so designed that both RDH's and non RDH's may enter the baccalaureate degree program in dental hygiene. As of this writing we have

twenty-two (22) enrolled in the baccalaureate curriculum. This is exciting growth! For those who might be interested in baccalaureate degree completion, the curriculum is included.

Another achievement within the department has been the recent change in the name of the Medical Record Technology Program. The name you will see is Healthcare Information Systems. This more fully describes the scope of education that the medical record technician completes. In addition, the faculty and I have developed a Clinical Coding Specialist Program. At this time, the Clinical Coding Specialist Program will be offered in the Louisville area. In the near future, plans are to offer the program, if there is a need, on the campus of Western Kentucky University. The curriculum for this program is included.

A review of some of the exciting accomplishments in the department and the very positive outlook for the future creates enthusiasm for the approaching 1988-1989 academic year.

In the past few years the Department has targeted its resources toward developing the educational process which adequately prepares graduates for the future. Our goals are to help in the development of students who are critical thinkers and who will be prepared to adapt and apply their knowledge base to a rapidly changing environment. As important as these goals are, we must look to our alumni for support to realize these goals. Your support through advice and contributions is vital for the continuation of quality programs.

We have experienced a decline in the applicant pool of qualified candidates who are seeking entrance into these disciplines. In reality, there is a need for your help in the recruitment of individuals who are interested in a career in these disciplines. Job opportunities and salaries are exceptional at this time and are expected to continue through the next decade. We invite your participation. The time is now! We ask for your support in these endeavors.

Degree Completion	Credit Hrs.
Bachelor of Science in Dental Hygiene	
MATH 109/116/118 General Mathematics	3
BIOL 120 Biological Concepts I	3
HCIS 290 Medical Terminology	2
ENG 300 English Literature	3
LME 101 Use of the Library	1
COSCI 145/230/250 Computer Science	3
BIOL 122 Biological Concepts II	3
CH 383 Biostatistics for the Health Sciences	3
HIST 119/120 Western Civilization	3
MGT 300 Legal Environment of Business	3
DH 323 Research Methods	3
BIOL 304 Biochemistry for the Health Sciences	4
MGT 310 Organization and Management	3
HCA 340 Health Care/Organization Management	3
PSY 350 Social Psychology	3
ELECTIVE Category B	9
ELECTIVE (300/400) Category C	3
Total Hours:	55

Clinical Coding Specialist Certificate Program	Credit Hrs.
Prerequisite: BIOL 131 Anatomy and Physiology (or equivalent from Louisville University)	4
HCIS 100 Basic Health Record Principles	4
HCIS 100L Lab	0
HCIS 290 Medical Terminology	2
BIOL 329 Basic Pathology of Disease (or equivalent from Louisville University)	3
HCIS 250 Classification Systems	3
HCIS 250L Lab	0
HCIS 291 Advanced Medical Terminology	3
HCIS 251 Advanced Coding Concepts	3
HCIS 251L Lab	0
Total Hours:	22

Class Reunion

The Dental Hygiene Class of 1978 will hold its ten-year reunion on October 1, 1988. Activities will start at 10:00 a.m. in Covington Woods Park in Bowling Green and will conclude with Western's football game that evening. Information and registration forms are being sent to individual class members.

Homecoming Activities

Homecoming activities this year will include a continuing education course offered by the Department of Allied Health. Watch your mail for the program brochure.

From the Medical Record Technology Program: Doris V. Thayer

This year we tried a different approach to our newsletter. Questionnaires were sent to the 1981 and 1982 alumni only. Besides the usual professional and personal information, which you can read under "Alumni News," we asked them to answer several questions about changes they have observed in the profession since graduation and what they felt the future held for upcoming medical record practitioners. In addition, we asked them to tell us what part of their education had been most beneficial. Here is a composite of what these alumni said:

How have you seen your profession change since your graduation? Changes have been dramatic and positive. DRGs and the Medicare reimbursement system have brought coding and the medical record professional to the forefront. The medical record department, pivotal in the cash flow function, is the focal point of the hospital's financial management. The profession is much more demanding, requiring accurate and timely information and consequently more stressful. Medical record professionals are looked upon as the "experts" and the "leaders" in health information.

What do you see as future trends in the profession? The medical record will become more essential as other insurance companies follow the Medicare reimbursement plan. More advances in computers, microfilm and optical disc are seen as part of the future creating more of a demand for qualified medical record professionals. External copying and coding services will become commonplace according to one graduate who states that coding is no longer under medical records in their facility. There is a need for more ARTs in private doctors' offices management. To meet these challenges in the future, medical record professionals must be willing to continually read educational materials and articles related to the health care industry, keep abreast of regulatory, legislative and coding changes with ICD-9-CM, CPT-88 and DSM-III-R.

What part of your education has been most beneficial to you? The following content areas were mentioned as most beneficial: organization and management, legal aspects, record keeping requirements, medical terminology, anatomy and physiology, disease processes, quality assurance, and coding. The least beneficial part mentioned was transcription. Some graduates feel that more quality assurance and supervisory management courses would have been helpful. Several alumni indicated that they could not pinpoint one or two particular areas, but felt the entire scope of the medical

record curriculum was important. It all works together.

As educators, we constantly strive to keep the curriculum up to date with current practice trends. One method of accomplishing this task is to ask our graduates and clinical supervisors to tell us what it is really like in the workplace. Recently, AMRA published new 1987 entry-level competencies for medical record technicians. These competencies were derived from questionnaires sent to medical record practitioners, who had been working for one year, to find out what they actually do on their jobs. As a result of this project, the ART competencies were increased from 24 statements (1981) to 63. These competencies, in tandem with information from our graduates and clinical supervisors, will serve as a guideline for curriculum development in the coming year.

AMRA and the American Medical Association's accreditation survey team spent two days with us in the spring. They were impressed with our program content, students, clinical supervisors, faculty and self-study report. Since they did not cite any deficiencies, it is anticipated that we will receive the maximum number of years accreditation. Additionally, our program was a "pilot" for the new 1989 *Essentials*. This was an interesting experience and definitely advantageous as we prepare for the program changes that will be necessary to meet these new standards.

We have made two dynamic changes to meet the needs of the everchanging role of the health information specialist. One is our program name change. We are now the Healthcare Information Systems Program. Health information systems in health facilities have moved beyond the traditional primary source document, the medical record, to include financial records, quality assurance documentation, risk management data, utilization review information and many other data sources. Medical record services in healthcare facilities are changing their names to reflect expanding responsibilities in health information systems management. We think this name change reflects the more expansive role of our graduates and the health information profession. In addition, our one year Clinical Coding Specialist Certificate Program to be offered in Louisville is beyond the planning stage and now in the marketing phase. Several information sessions have been arranged in Louisville, Elizabethtown and New Albany, Ind. The interest shown at these meetings will determine the feasibility of offering our first off-campus, part-time, weekend

programs. You will be getting more information about this program soon. Perhaps you know someone who would be interested. We have found our graduates to be the best and most productive recruiters of prospective students. Keep up the good work! We are proud of your accomplishments and wish you the best in the coming year.

Dental Hygiene Alumni's Perceptions of Changes in the Profession

Members of the Dental Hygiene Class of 1973 and 1978 responded to the question of "How have you seen your profession change since your graduation?" with the following comments:

- hygienists have become more active in determining the future of our profession
- hygienists have become more aware of their role in the health care delivery system
- the hygienist has become more of a periodontal therapist
- decrease in caries due to more emphasis being placed on prevention
- better ultrasonic scaling devices
- increase in educating patients about periodontal disease
- more concern over contagious diseases and preventive measures
- more of a demand currently for dental hygienists
- standard "nurse dress code" is gone
- dental hygienists are seeking more duties and responsibilities
- less applicants for dental hygiene programs
- no advancement or challenge
- more root planning and periodontal scaling and probing are stressed

The question "What do you see as future trends in the profession?" drew the following responses:

- more extensive periodontal treatment by the hygienist in lieu of immediate referral to the specialist
- alternative practice setting
- hopefully general supervision for those who wish to practice under it
- cost of dental care rising due to AIDS problem and increased expense to prevent its transmission
- improved public relations with national companies to better educate the public on better oral health
- more independent practice throughout the U.S.
- more care accessible to homebound and restricted patients
- KDA obstacles will be lifted so hygienists can meet the needs of the public
- most important position as a team member in dental office—the dental hygienist is what makes that practice

—the dental hygienist will be an educator in a variety of disciplines, for example, teaching dental education in-unit oncology.

Dental Hygiene Externships

We would like to thank the following dentists and staff for participating in the summer program, DH 213: Field Experience in Dental Hygiene.

Preceptor	Location
Dr. Tom Carroll	Bowling Green, KY
Dr. James Robinson	Bowling Green, KY
Dr. Gary Weber	Connersville, IN
Dr. Kevin Wall	Covington, KY
Drs. Underwood and Connors	Central City, KY
Dr. Dwight Wilson	Beaver Dam, KY
Dr. Larry Key	Lafayette, TN
Dr. Sherman Ballou	Cave City, KY
Dr. Russell Griffing	Bowling Green, KY
Dr. Garth Bobrowsky	Greensburg, KY
Drs. Huntsman and Chisholm	Scottsville, KY
Dr. Paul Kerr	Russellville, KY
Dr. Daniel Hixon	Hermitage, TN
Dr. John Roy	Madisonville, KY
Dr. Mike Hawks	Fulton, KY

Medical Record Technology Clinical Supervisors

Many THANKS to the following Clinical Supervisors who provided clinical practice sites for the medical record technology students during 1987-88:

Helen Webb, ART
Medical Center at Bowling Green
Patti Banker, RRA
HCA Greenview Hospital
Beverly Varble, ART
Logan Memorial Hospital
Tony Taylor, RRA
Sumner County Hospital
Diana Bilharz, RRA
St. Luke Hospital
Sharon Hall, ART/Robin Clark, ART
Surgical Center of Elizabethtown
Alice Whitis, ART
Oakwood Training Center
JeNell Cecil, ART
Mercy Hospital
Flo Pittman, ART
Barren River District Health Department
Joyce Thomas, ART
Livingston Regional Hospital
Pam Garrett, RRA
HCA Central Florida Regional Hospital
Linda Coursey, ART
Clarksville Memorial Hospital
Betty Wells, ART
Muhlenberg County Hospital
Diane Garoppo, RRA
Jennie Stuart Memorial Hospital
Faye Sophy, RRA
DeKalb General Hospital
Sandra Ray, RRA
Lincoln Trail Hospital

Lisa Jones, RRA
Valley Institute of Psychiatry
Jeanne Magargle, RRA
Humana Hospital Suburban
Carroll Schnabel, RRA
Regional Medical Center of Hopkins County
Delores Garrison, ART
T. J. Samson Hospital
Mary Polk, RRA
Vanderbilt University Medical Center
Jan Hecht, RRA
Methodist-Evangelical Hospital
Barbara Norvell, ART/Lynn Pate, ART
Owensboro-Daviess County Hospital
Lorna Weddle, RRA
Tennessee Christian Medical Center
Lisa Moon, ART
Westlake Cumberland Hospital
Brenda Hanle, ART
Lourdes Hospital
Agnes Henderson, ART
St. Joseph Hospital
Debi Minnich, ART/Mary Jo Schott, ART
Floyd Memorial Hospital
Jackie Clewell
Rosewood Manor Health Care Center
Sheri Garrett
Brithaven of Bowling Green

Faculty News

LYNN DONNELLY AUSTIN was married on August 1, 1987 to Bob Austin. Lynn served as President of the Kentucky Dental Hygienists' Association for 1987-88. She recently presented a table clinic in Seattle, WA.

BILL HOWARD is the department's newest faculty member. Dr. Howard is from Nashville, TN and will begin teaching in August 1988. His course responsibilities will include oral anatomy, expanded functions and oral embryology and histology.

RONNA LEE HUNTER is planning to travel with her husband to Pennsylvania, Munich, Germany and several cities in England and Scotland during September-November of this year. She and Norm recently celebrated their 35th wedding anniversary. Ronna Lee continues to be involved with the Educational Foundation for Foreign Study and operation of Bowling Green Bed and Breakfast.

RUBY MEADOR, 402 N. 6th Street, Scottsville, KY 42164, is Head of the Department of Allied Health, Director of the Dental Hygiene Program, and is the Affirmative Action Officer at Western Kentucky University. Among her many accomplishments, Ruby has recently been appointed Chair of the Graduate Education and Research Committee for the American Association of Dental Schools. Recent opportunities that have been significant for her are travels in and out of the country for national presentations.

TED PARKS recently had an article, "Viral Diseases of Concern to the Dental Team" published in *The Dental Assistant*.

KAREN SANSOM had a daughter, Emily Caitlin, born on January 23, 1988. Emily is keeping Karen busier than she ever thought possible! Karen anticipates finishing her thesis by the end of the year.

BECKY TABOR has just completed her third year as Clinical Supervisor for the Dental Hygiene Program. She continues to be involved with the American Dental Hygienists' Association and this year served on its Council for Annual Session. Becky attended the ADHA Annual Session in Seattle, WA during June, as a delegate from Kentucky. She is expecting her second child in September.

DORIS THAYER completed her master's degree in health and has been promoted to Assistant Professor. She had two articles published in the

Journal of AMRA in 1987 and another article recently accepted for publication in *Hospitality*. Doris taught several sections of AMRA's Teachers Preparation Workshop in Omaha last summer. Her son, Travis, finished his first year at Boston College and is home for the summer.

Dr. Neel Retires

Dr. W. E. Neel, a faculty member in the Dental Hygiene Program for 18 years announced his retirement at the end of the 1987-88 academic year. Dr. Neel was one of the original faculty members of Western's Dental Hygiene Program. He began teaching at Western in 1970 and was instrumental in the establishment of the dental hygiene program.

Dr. Neel did his undergraduate studies at Western and received his DMD from the University of Louisville School of Dentistry. Prior to returning to Western, Dr. Neel was an Air Force Colonel and traveled extensively throughout the United States and many foreign countries.

A reception honoring Dr. Neel was held in the Allied Health Department May 3, 1988 and was attended by many colleagues, friends and former students. The faculty, staff and friends also honored Dr. Neel with a dinner and roast on May 11 at the Briarpatch Restaurant.

Dr. Neel will be greatly missed by the Department of Allied Health.

Alumni News

DENTAL HYGIENE PROGRAM

CLASS OF 1973

CLARINE BAKER, 904 Washington, Columbus, IN 47201, is Coordinator of Dental Education in Bartholomew County. She is the Region V Head Start Consultant and an advisory board member to an indigent health care and referral clinic. She also continues to serve as a corporate officer in the family business. During the summer of 1987, her youngest son was married. Clarine attended the 1987 ADHA Meeting in St. Louis. This summer, she will be moving to a "new" 100 year old home in downtown Columbus. Clarine's hobbies include watercolor and computerized monogramming.

LINDA (OLIVER) BEARD, 5615 Braulio Court, Louisville, KY 40291, is currently working in private practice and pursuing a Bachelor's Degree in Finance at the University of Louisville. She plans to become a financial advisor or a stockbroker.

ALICE (ELROD) CLAY, 519 Chenault Lane, Mt. Sterling, KY 40353, has retired from dental hygiene. She enjoys being a wife and mother of two boys. Alice serves on the Board of the Christian Church Readiness Center Pre-School and Kindergarten. Her hobby is painting.

PAULA (BARR) McCOLLUM, 2304 Stephan Lane, Louisville, KY 40214, is working as a substitute dental hygienist. Paula lived in Hawaii for three years and practiced at the Naval Dental Clinic in Pearl Harbor. She lived and worked in the San Francisco area one year before returning to Louisville in 1977. She has two preschool age children.

JUDY (PUGH) STUBI, 8646 Wagen, Switzerland, Judy is married and has two daughters, Susan and Andrea. Currently, she is not practicing dental hygiene.