# Envisioning more effective delivery of custom feeding programs using participatory approaches: lessons from Eastern Cape Province, South Africa

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1	Envisioning more effective delivery of custom feeding programs using participatory
2	approaches: lessons from Eastern Cape Province, South Africa
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#### 11 Abstract

In South Africa, livelihoods of smallholder cattle farmers are constrained by a lack of 12 appropriate production knowledge, climate change, inadequate support services, societal 13 inequity, irrelevant pro-poor policies and inappropriate delivery of improved livestock 14 technologies. A transdisciplinary team of local and international researchers conducted a 15 workshop to explore opportunities and constraints to the delivery of a beef cattle custom 16 feeding programme in Eastern Cape Province using participatory approaches, including 17 visioning exercises. The main challenges to the cattle custom feeding programme reported by 18 19 producers included lack of cattle production skills, lack of technical knowledge on feed production, limited funding and inconsistent cattle feed delivery. Participants envisioned a 20 portfolio of locally-based solutions that included prioritisation of local feed production, 21 22 identification of sustainable support networks, establishment of a communal herd to cover 23 feeding centre's overhead costs and creation of a knowledge exchange platform for farmers. In addition, participants attempted to strengthen knowledge transfer among stakeholders through 24 25 the development of an online site for knowledge exchange. Overall, the participatory approaches adopted empowered participants to freely express their opinions and openly share 26 27 knowledge and experiences regarding common challenges and opportunities associated with delivery of a beef cattle custom feeding programme. 28

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30 Keywords: Cattle, participatory approach, custom feeding programme, smallholder farmers,
31 visioning exercise.

#### 32 **1.0 Introduction**

In the smallholder farming sector of South Africa, cattle form an integral part of the sustainable 33 food system, significantly contributing to household food, nutrition, income and social security 34 35 through intra and inter-community trading (Ndoro et al., 2014; Mapiye et al., 2009). Smallholder beef cattle farmers in South Africa are increasingly being encouraged to contribute 36 to national food, nutrition and income security by selling cattle into formal markets (Marandure 37 38 et al., 2017). However, these farmers still face a host of challenges in attempting to engage with formal markets, including a lack of understanding and potential distrust of formal markets, 39 40 inadequate livestock support services, enactment of irrelevant pro-poor policies and inappropriate delivery of improved livestock technologies designed to enhance their productive 41 capacity (Mapiye et al., 2009; Ndoro et al., 2014). For this reason, projects are being developed 42 43 in many smallholder communities to address these recognised shortcomings and enhance the 44 contribution of cattle to local livelihoods and the national economy (Marandure et al., 2017). One such initiative is the beef cattle custom feeding programme pioneered by the Department 45 of Rural Development and Land Reform (DRDLR) and the National Agricultural Marketing 46 Council (NAMC) in the Eastern Cape Province of South Africa (Nyhodo et al. 2014). 47

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The Eastern Cape Province supports about 25% of the national cattle herd of which 60% is 49 under smallholder farmer ownership but only contributes 2% to the formal beef market 50 51 (Mapiye et al., 2009). The custom feeding programme is intended to integrate communal beef producers into formal markets by improving the quality and volume of cattle prior to marketing 52 (Marandure et al., 2017). Under the programme, individual cattle producers voluntarily send 53 54 their cattle to a communal custom feeding centre, where they are managed and fed a subsidised grain-based commercial diet for up to four months prior to marketing (Marandure et al. 2017). 55 The programme has now been active under NAMC auspices since 2009, at nine communities 56

57 within Eastern Cape Province. Local producers directly benefit from high income realised from selling well-conditioned cattle, which enhances their livelihoods (Myeki et al. 2014). 58 According to Marandure et al. (2016) indirect benefits of custom feeding include reduced 59 60 grazing pressure in the rangelands, centralised cattle marketing centre and reduced manipulation of cattle producers by speculators among others. Custom feeding centres also 61 provide jobs such as, feeders, record keepers, financial and security personnel for the local 62 community (Marandure et al. 2016). However, no systematic attempt has been made to 63 understand stakeholder perceptions of how the programme is being delivered, what it has 64 65 achieved from a community perspective and how, if at all, this might be improved.

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Integrated perspectives regarding delivery and progress of livestock-based projects can be 67 68 obtained from stakeholders, particularly producers and key informants, through participatory approaches (Fraser et al., 2006; Lisson et al., 2010). According to Dauphin, (2001), a 69 participatory approach refers to 'a partnership which is built upon the basis of dialogue among 70 71 the various actors, during which the agenda is jointly set, and local views and indigenous knowledge, skills and resources are deliberately sought and respected' in the design of 72 73 interventions. Participatory approaches, therefore, empowers locals to independently own and share development outcomes and consequently break the dependency mentality usually 74 75 associated with local communities. This implies that participants take the role of actors during 76 problem identification, designing of alternatives and implementation of new technologies, instead of beneficiaries role, thereby, eliminating the dominance usually imposed by 77 researchers (Kezar & Maxey 2016). However, there is little evidence of the long-term 78 79 effectiveness of participation to achieve the overall goal of improving living conditions of vulnerable people and be considered as a means for social change (Mubita et al. 2017). 80

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82 Contrary to the common notion that planning and implementation of development programmes is best done with full participation of the local population, critics argue that it has become an 83 act of faith that people believe in and rarely questions (Guijt 2014). The major criticism is on 84 85 the failure of participatory methodologies to challenge the bureaucratic structures that control decision-making and resource allocation (Guijt 2014). Lack of influence on the bureaucratic 86 structures through participation translates to cosmetic empowerment of locals. Participation is 87 sometimes used by development practitioners as a 'window dressing' procedure to rubberstamp 88 or legitimize their agenda under the guise that they originated from the locals(Barakabitze et 89 90 al. 2017). Participation is often associated with complex, technical procedures, thus, is deliberately disregarded by most development practitioners who often focus their attention on 91 funding organisations and are in a hurry to complete their projects and achieve outcomes 92 93 (Mubita et al. 2017).

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The paradigm shift from advocacy to designing methodologies that effectively reflect 95 96 perspectives and voices of the vulnerable members of society gave birth to different participatory approaches (Campbell 2017). Focus group-based knowledge sharing and 97 planning, SWOT analysis and visioning mapping exercises, in particular, provide options that 98 enable inclusive and active participation irrespective of literacy levels and expressive styles 99 100 (Mubita et al. 2017). For example, in a visioning exercise, participants collectively and actively 101 create images diagrams, sketches or models that graphically present current problems and guide the process of designing solutions (ODI 2009; Mississauga 2014). A workshop was, therefore, 102 conducted in the Eastern Cape Province of South Africa using focus group discussions, SWOT 103 104 analysis and visioning mapping exercises to evaluate smallholder farmer challenges and opportunities in the delivery of the beef cattle custom feeding programme. 105

#### 107 **2.0 Methodology**

#### 108 2.1 Workshop location

The workshop was conducted in Cala (31°31'0"S, 27°42'0"E) in Eastern Cape Province of 109 South Africa over a period of three days from the 13<sup>th</sup> to the 15<sup>th</sup> September 2016. This venue 110 was chosen because of its central location in relation to the three custom feeding centres that 111 were the focus of the workshop (Figure 1). The workshop participants were from the villages 112 of Gxwalubomvu (32°1'12"S, 27°45'6"E) and Ncorha (31°49'00"S, 27°44'00"E), and small 113 farms around the town of Elliot (31°31'30"S, 27°83'70"E) in Eastern Cape Province. 114 115 Gxwalubomvu and Ncorha communal custom feeding centres are located in Intsika Yethu Local Municipality of Chris Hani District Municipality, about 80 km East of Queenstown 116 (Figure 1). Both communities have operational beef cattle custom feeding centres, which 117 118 mainly sell cattle through informal markets. Elliot, home to the Ikhephu commercial custom feeding centre, is located in Sakhisizwe local municipality about 120 km north-east of 119 Queenstown (Figure 1). Ikhephu commercial custom feeding centre was constructed to benefit 120 commercially-oriented cattle producers, resettled on surrounding private farms as part of the 121 government Land Redistribution for Agricultural Development (LRAD) programme. This 122 custom feeding centre is mainly linked to the formal red meat value chain through commercial 123 abattoirs. 124

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#### 126 2.2 Selection of workshop participants

127 Invitations were sent out to cattle producers from Gxwalubomvu, Ncorha and Ikhephu 128 communities through their community leaders. Project participants included seven cattle 129 farmers and one technical intern from Gxwalubomvu, four cattle farmers and one technical 130 intern from Ncorha. Ikhephu commercial custom feeding centre was represented by two cattle 131 farmers, one custom feeding programme manager, one technical intern and one student intern. Three animal scientists from Stellenbosch University in South Africa, two agroecologists and one social scientist from Centre for Agroecology, Water and Resilience (CAWR) at Coventry University in the UK and one independent community development consultant from Canada also attended the workshop. Overall, nine of the 25 workshop participants were females comprising of five cattle farmers from Gxwalubomvu (three) Ncorha (one) and Ikhephu (one), three technical interns from Gxwalubomvu (one) and Ikhephu (two) as well as one researcher from Stellenbosch University.

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140 2.3 Workshop strategy

The workshop was conducted for three days. Each day and activity was facilitated by one of 141 the project team members with communication between the project team and participants 142 143 undertaken in English but translated into the local Xhosa language. Participant discussions were grouped by custom feeding centre, with the opportunity for attendees from different 144 feeding centres to interact over lunch, during reporting of findings and in the free time allocated 145 before and after the formal agenda for each day. Discussions were undertaken in a language in 146 which the group felt comfortable but reporting of findings both orally and in written format 147 (using flipcharts) was undertaken in English, with translation of oral reports into Xhosa. 148

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The workshop began with introductions by participants and a brief overview of its purpose. The remainder of the workshop on days one and two was then themed around three main sets of activities. Firstly, focus group discussions where initiated when communities were divided into three groups by custom feeding centres and asked to discuss and present (using flipcharts) the main issues (constraints as well as best practice) associated with the functioning of their custom feeding centres. As a guideline, they were asked to consider political, institutional, economic technical and infrastructural issues. 157

The second activity was a SWOT (Strengths, Weaknesses, Opportunities and Threats) analysis 158 of each of the custom feeding centres and sharing of the outcomes from this analysis through 159 flipchart presentations as outlined by Marta-Costa and Costa (2011). Thirdly, participants 160 engaged in a 'visioning' stakeholder mapping exercise (ODI 2009), which involved analysing 161 existing linkages between all stakeholders currently involved in each custom feeding centre . 162 The visioning exercise was the linking exercise between the articulation of the 'issues' and the 163 'solutions' that the communities collectively arrived at, based primarily on rethinking local 164 165 actor networks associated with the custom feeding programmes. Participants were asked to produce a diagram indicating their perception of the relationship, benefits and level of 166 interaction between their custom feeding centre and each of the stakeholders. In the diagram, 167 168 the distance between the custom feeding centre and the stakeholder represented the strength of the relationship, such that stakeholders positioned closer to the custom feeding centre indicated 169 a strong relationship and those positioned far away reflected a weak relationship (Hovland 170 171 2005). Participants were also asked to draw up a list of additional stakeholders they were interested in forming relationships with in the longer term. 172

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Based on the issues identified through focus group discussions, the visioning exercise and the 174 175 SWOT analysis, the participants then engaged in a discussion on potential solutions to the 176 challenges facing the custom feeding centre programmes and identifying the stakeholders who might be important in achieving these solutions. The participants then revisited their group 177 stakeholder mapping diagrams, and identified some of the changes they envisioned might be 178 179 realised by introducing new actors and by modifying relationships with existing actors (Hovland 2005). On the final day the participants visited Ikhephu commercial custom feeding 180 centre in Elliot. 181

#### 182 **3.0 Results**

183 3.1. Challenges identified

#### 184 3.1.1 Technical challenges

Participants from Gxwalubomvu and Ncorha custom feeding centres reported lack of 185 understanding of cattle farming as a key constraint. In particular, technicians were limited in 186 their capacity to undertake routine cattle management practices, such as dehorning, deworming 187 188 and vaccination when animals were brought to the custom feeding centres. Participants from Ikhephu custom feeding centre reported a lack of basic equipment to undertake these practices, 189 190 rather than a lack of knowledge. Participants mentioned that some producers took advantage of the relaxed entry conditions at Gxwalubomvu and Ncorha custom feeding centres to bring 191 animals that were too old and/ or too sick for finishing. In some cases, these custom feeding 192 193 centres were being used to sustain old, sick and vulnerable animals and safeguard animals 194 during drought. In contrast to the communal custom feeding centres, Ikhephu commercial custom feeding centre technicians were confronted with the challenge of farmers bringing 195 animals that were too young and which had to stay in custom feeding centres for longer periods. 196 The introduction of a weighing scale at Ikhephu commercial custom feeding centre was 197 reported to have minimised the problem of farmers bringing young animals to the feeding 198 199 centre.

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Participants from Gxwalubomvu and Ncorha custom feeding centres who depend entirely on the subsidised commercial feed provided by NAMC reported frequent delays in feed delivery and cattle going for extended periods of time without feed. At times cooperative funds were used to purchase emergency feed to avoid animal weight loss and deaths. Inadequate knowledge of feed budgeting was reported by participants from all the three feeding centres. Participants from Gxwalubomvu and Ncorha custom feeding centres also indicated frequent cases of diarrhoea and bloat in their herds that they blamed on the high-grain, low-foragecommercial diet delivered by NAMC.

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#### 210 3.1.2 Infrastructural challenges

Participants from Gxwalubomvu and Ncorha highlighted infrastructural challenges including 211 inadequate shelter and/or leaking roofs at the feeding centres which allowed rain water to 212 213 contaminate the feed. Ncorha participants reported that their feeding centre was not wellfenced, thus, animals from outside were gaining entry and consuming feed meant for cattle at 214 215 the feeding centre. Gxwalubomvu and Ncorha technicians also complained about the poor state of the roads leading to the custom feeding centres, as well as an absence of roadside signposts 216 to give directions to the feeding centre locations. Ikhephu technicians highlighted that their 217 218 custom feeding centre is located on a windswept area of grassland and is, therefore, vulnerable 219 to destruction by natural fires.

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Water scarcity and lack of proper water facilities were reported as a serious problem at all the sites. There was, however, hope at Ncorha village of addressing the problem of water scarcity, as the government had initiated a community-based irrigation programme. The programme involved increasing the capacity of Ncorha dam and installing water access facilities to the whole community, and it was hoped that this will be extended to the custom cattle feeding centre.

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#### 228 3.1.3 Institutional challenges

Participants from all the three custom feeding centres mentioned that veterinary support was
expensive and limited as the local veterinary officer often lacked access to a vehicle for regular
visits or emergencies. In addition, government extension and veterinary officers required

232 payment to visit members of the custom feeding centre. The payment was often beyond what the farmers could afford. Participants also expressed concern about inadequate security which 233 left animals in the custom feeding centres vulnerable to theft. In fact, Ikhephu participants 234 235 highlighted escalating cases of cattle theft from the custom feeding centre as a key threat to its operation, discouraging farmers from bringing animals. This was despite that the centre is well 236 fenced and has day and night security guards. Other institutional challenges raised include 237 238 inadequate operational budgets and late payment of custom feeding centre staff salaries by the responsible local government departments. 239

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#### 241 3.1.4 *Economic challenges*

All the participants acknowledged the lack of effective marketing strategies for both the formal and informal beef markets. Participants from Gxwalubomvu and Nchora found it easier to sell into the informal markets, which instantly paid more money than the formal market. Gxwalubomvu and Nchora participants also mentioned lack of access to formal credit and insurance due to high interest rates, lack of collateral and capacity to pay.

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# 248 3.1.5 Political challenges

Gxwalubomvu and Ncorha participants reported that some community leaders, with no interest 249 or understanding of the custom feeding programmes, lacked the political will to support them. 250 251 Furthermore, some non-programme members grazed their livestock within the premises of the custom feeding centre at night arguing that the resources were provided by the government 252 and, therefore, should benefit all members of the community. This was said to escalate during 253 254 drought years as farmers became desperate to provide feed for their animals. At Ikhephu commercial custom feeding centre some politically-connected individuals were able to flout 255 256 the custom feeding centre regulations for the benefit of their livestock. There was also

resentment and jealousy from some farmers who actively encouraged people not to make use
of the custom feeding centre. This was linked to the ongoing tension between farmers due to
lack of access to resources by non-members.

260

261 3.2 The visioning exercise outcomes

Participants at Ncorha suggested that the operation of their custom feeding centre currently 262 involved a fairly limited network of six main actors namely; Department of Agriculture, 263 NAMC, Rural Development, Local Municipality, District Municipality and Stellenbosch 264 265 University. They perceived their closest relationships were with the Department of Rural Development and Land Reform (DRDLR), the local municipality and NAMC. In envisioning 266 an alternative actor network, they suggested there would be added value in expanding their 267 268 actor network to include close relationships with the Expanded Public Works Programme (EPWP), the National Youth Development Agency (NYDA) and DRDLR. In contrast, this 269 would see the weakening of existing relationships with NAMC and the local municipality. 270 271 Relationships with DRDLR remained strong and those with Department of Agriculture Forestry and Fisheries (DAFF), the District Municipality and Stellenbosch University (SU), 272 remained quite distant. 273

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As with Ncorha, participants from Gxwalubomvu perceived a fairly limited actor network currently involved in the custom feeding centre operation. This involved close relationships with the local community, NAMC and DRDLR, weaker relationships with EPWP through the local municipality and Department of Rural Development and Agrarian Reform (DRDAR) and distant relationships with SU and East London Abattoir. In envisioning their alternative actor network, participants suggested expanding this considerably by developing additional close relationships with the following governmental actors: National Emergent Red Meat Producers Organisation (NERPO), NYDA, Department of Trade and Industry (DTI), Small Enterprise Development Agency (SEDA) and the Small Enterprise Finance Agency (SEFA; Figure 3B). The DTI, SEDA and SEFA were primarily viewed as potential sources of additional finance for the custom feeding centre. The relationships with DRDLR and NAMC were slightly weakened in this new network, while the relationship with SU became much stronger. Relationships with the local community, the EPWP and the DRDAR remained unchanged.

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Participants from Ikhephu perceived a much wider network of eleven actors currently involved 289 290 with the commercial custom feeding centre, in comparison with the other custom feeding centres. Close existing relationships were recognised with National Development Agency 291 (NDA), the Integrated Planning and Economic Develop (IPED) programme of Chris Hani 292 293 District Council (CHDC), NAMC, DRDLR, DRDAR, EPWP and Andrew's Abattoir. More 294 distant relationships existed with Farm Vision, Chris Hani Development Agency (CHDA) and CHDC. There was a very distant relationship with the Agricultural Sector Education Training 295 296 Authority (AgriSETA). The alternative network they envisioned, involved a closer relationship with the farmers and the different cooperatives within Ikhephu, as well as with private 297 companies such as the Old Mutual insurance company and with Oos Vrystaat Kaap (OVK) 298 Coop. These new relationships underpin the potential solutions (Table 1) that they considered 299 300 to mitigate existing challenges in service delivery, and provide different forms of support (e.g., 301 technical and financial support). In contrast, they envisage weakened relationships with government actors such as NAMC, DRDLR and DRDAR, whilst relationships with all other 302 actors remain essentially unchanged. 303

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305 3.3 Knowledge exchange platform

Given the considerable knowledge gap between technicians and farmers as well as long 306 distances between the feeding centres and the transport limitations, it was agreed that an online 307 308 forum for knowledge exchange be created to continue sharing best practices. The logic was 309 that technicians and commercial farmers who are more knowledgeable and commerciallyfocused will feel a desire to share this understanding with farmers from communal areas. In 310 light of this, a Facebook page named 'Knowledge Exchange Platform for Emergent Livestock 311 Farmers' was created to facilitate continued discussions beyond the workshop, the URL for 312 which is: https://www.facebook.com/Knowledge-Exchange-Platform-for-Emergent-313 314 Livestock-Farmers-1169312599795740/.

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### 316 4. Discussion

317 The differences in existing understanding of cattle farming knowledge may be because, unlike Gxwalubomvu and Ncorha custom feeding centres, Ikhephu commercial custom feeding centre 318 had the facilities, equipment and college trained personnel with knowledge of animal 319 production, feed production, diet formulation and feed budgeting. As a result of the differences, 320 it was clear that the knowledge shared during the workshop was not among equals as Ikhephu 321 technicians contributed a lot more than participants from the custom feeding centres. Finding 322 ways to share this technical knowledge between the different farmer groups therefore became 323 an important focus of the workshop. Although, an in-depth gender (Kristjanson et al. 2010) or 324 325 social analysis (Gaviglio et al. 2016) was beyond the scope of this study, it is agreed that such analyses would reveal the context of the communities under study and help to develop 326 appropriate strategies for participation criteria (Mubita et al. 2017). 327

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329 The lax entry conditions reported at the custom feeding centres, have previously been reported330 by Marandure et al. (2017), who attributed it to a limited understanding amongst stakeholders

331 of the rationale for establishing the custom feeding centres. Limited understanding is reflective of lack of consultation of all stakeholders including local cattle producers during the design 332 and implementation stages of the projects. In fact, communal cattle producers are using custom 333 334 feeding centres as facilities to dispose of vulnerable animals whose value has depreciated due to sickness and/or old age (Myeki et al. 2014). Following the discussion of specifications for 335 cattle entry to the feeding centres, participants from Gxwalubomvu and Ncorha custom feeding 336 337 centres undertook to set stricter rules that prevent entry of old and sick animals and to limit the time spent by cattle in the custom feeding centre to the recommended maximum of four months. 338 339 The adoption of more stringent controls over cattle entry requirements to the custom feeding centres, however, might ultimately limit the range of cattle owners who engage with them, 340 thereby, limiting the resultant livelihood benefits. To improve financial sustainability of the 341 342 custom feeding centres, participants resolved to raise membership fees and cattle entry fees and to re-think their business plans to reduce their dependence on government subsidies. 343 Participants from Ikhephu further suggested the adoption of insurance for animals at custom 344 feeding centres as a potential solution for reimbursing owners for animals lost through death 345 or theft when in the feeding centre. They argued that adding a small amount to membership 346 fees would enable the custom feeding centres to take out insurance policies that compensate 347 owners for losses. 348

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Disposing animals which are no longer productive ties well with the livelihood objectives of most smallholder livestock farmers in communal areas where productive cattle provide offspring, milk, draft power, a form of insurance and a live bank among other benefits (Siegmund-schultze & King 2011). This suggests that either the rationale for these types of feeding centres needs to be rethought or, if the focus on the original objectives is retained, then the user group needs to be more strictly controlled to focus on those who can actually supply animals that meet the programme's specifications. The latter course would necessarily be much less inclusive and risk benefitting only those who already have larger herds. These issues might have come to the fore had the local cattle producers been given an opportunity to participate during the planning stages of this program. Even then local cattle producers would need to be in a position where they are able to negotiate and engage with power holders so that they can make binding decisions. According to Campbell (2017), participation does not directly translate to empowerment as this differs in context from community to community.

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364 The delays in feed supply as well as in payment of workers at the feeding centres may be due to bureaucratic processes that is consistent with government services and was previously 365 criticised by Siegmund-schultze and King (2011) for stalling designed programs. Failure to 366 367 change the bureaucratic processes is viewed as one of the leading limitations of participatory 368 methodologies (Mubita et al. 2017). The virtual power presumed to exist in participatory methodologies was also criticised by Datta et al. (2015) who argued that the credibility of the 369 370 methodologies is only due in instances where evidence of redistribution of power in where previously excluded social groups are given power to control and influence development 371 372 outcomes.

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With regards to feed challenges, all participants from the custom feeding centres suggested exploring ways to produce their own feed locally, thereby reducing dependence on commercial feed supplied by the government. This would involve using land in their respective communities to grow maize and relevant forages such as Lucerne, which would be utilised in the feeding centres. However, this would require support in terms of land, irrigation, fodder production, and feed formulation know-how. Additional equipment would also be required in Gxwalubomvu and Ncorha including a hammer mill and other equipment necessary for feed 381 processing. This links well with on-going research by Stellenbosch University within these 382 communities aimed at formulating lower-cost diets using locally-based feed resources for the 383 custom feeding programme.

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Some of the solutions advanced were closely linked to the alternative actor networks the 385 communities envisaged they would like to develop. For example, to address the serious 386 387 challenge of operational budget shortages, the participants suggested that alternative funding strategies be sought. Priority was directed towards sourcing funds from other government 388 389 departments or government funded organisations, such as SEDA and SEFA as well as private companies and non-governmental organisations. Ikhephu participants suggested a particularly 390 novel and interesting approach to improving the commercial viability of their feeding operation 391 392 based on greater input from existing cooperative members. Their suggestion was that each of 393 the 156 farms serviced by the Ikhephu custom feeding centre could donate a cow to create a communal herd that would be held at the custom feeding centre and collectively owned by the 394 cooperative members. The collective herd could be used in future to assist farmers by leasing 395 or selling animals back to the farmers. Furthermore, the income from the regular sale of animals 396 397 from the herd could be pooled and put towards the running costs of the custom feeding centre in terms of feed, veterinary expenses and administrative costs, including staff salaries. If well-398 managed, this approach could potentially make custom feeding centres self-sustainable and 399 400 provide cattle producers with greater returns.

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The sustainability of custom feeding centre cooperatives will also be dependent on an effective management structure. In this regard, participants stated that cooperatives members should genuinely be dedicated and willing to contribute time, effort and appropriate levels of funding. Such dedication on communally owned assets or projects, however, seldom exist in all

406 individuals of a community. In most cases each individual would wish to benefit as much as possible while contributing as little as possible, a phenomenon known as 'tragedy of the 407 408 commons' (Dube et al. 2016). This was extended to the authorities in charge of custom feeding 409 centres who were accused of sometimes being too busy to hold meetings and of favouritism. Regular meetings, transparency and accountability will be critical in enabling committees to 410 be more effective in resolving the issues raised. Ultimately, the committee must have the 411 412 authority to address local mismanagement and corruption and increase awareness amongst both members and non-members of the operational goals and regulations of custom feeding centres. 413 414

Participation, often expressed as the view of the poor or marginalised members of society 415 sometimes conceals existing micro-politics where development is hindered by power relations 416 417 at a local level (Mubita et al. 2017). The lack of political will reported in Gxwalibombvu and 418 Ncorha could be a result of convergence on power struggles between feeding centres' administration committees and local politicians. Usually local politicians and the traditional 419 420 leadership possess the power of overseeing all activities in their local communities as they want to be seen as drivers of development at a local level. The politicians and traditional leadership 421 422 might have felt infuriated and threatened of losing power to administrative committees who are probably driven by a livelihood-based agenda. Consultation of all stakeholders during the 423 424 design stage of the custom feeding program would have been critical to raise awareness of the 425 intentions of the program and its administrative structures. Otherwise, using existing structures of local power in fostering participation can reinforce existing inequalities instead of 426 stimulating the desired social change (Mubita et al. 2017). Local power relations are often 427 428 overlooked or treated superficially in development programs resulting in deliberate disregard of program activities through active sabotage (Guijt 2014). Individuals will also align 429

themselves and act in solidarity with respective power groups as reflected by reports of somepeople discouraging farmers from using the feedlot at Ikhephu feedlot.

432

433 Comparing the outcomes from all three custom feeding centres, it is important to note that in all cases participants envisaged a weakened relationship with NAMC in the alternative actor 434 network. It is not immediately clear why this was so. It could be a pragmatic recognition of the 435 fact that the custom feeding centres are tasked with becoming independent after five years of 436 operation and alternative sources of support need to be found. It may be partly connected to 437 438 delayed service delivery, particularly of animal feed. There was also a clear split between the custom feeding centres and the Ikhephu commercial custom feeding centre in the additional 439 actors they wished to forge close relationships with. For the communal custom feeding centres, 440 441 the new actors were all either government funded agencies or departments, whereas for Ikhephu they were either the farmers themselves or private companies. It is clear that in 442 considering their longer-term sustainability, the communal custom feeding centres still see a 443 strong input from government, whereas Ikhephu is keen to diminish reliance on government 444 by drawing more directly on input from their members and supplementing this with input from 445 the private sector. 446

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It is crucial to facilitate improved linkages between the custom feeding centres and the organisations they envisioned having closer links with. This needs on-going efforts from the managers of the custom feeding centres to identify who will be responsible for creating and maintaining these links. As part of the resolutions, the workshop report was circulated to key organisations and departments mentioned by participants, including: NAMC, DRDAR, DRDLR, NERPO, NDA, CHDA, DTI, SEDA and SEFA. Circulation of the workshop report to the key stakeholders was seen as a good start to initiate these links.

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The approach taken in the workshop enabled the development of trusting relationships between participants and researchers, albeit in a very short space of time. As a result, participants felt able to freely express their views. In fact, participants took a leading role in thoroughly evaluating the constraints to effective functioning of custom feeding centres. In-turn the researchers also gained insight into common challenges associated with the custom feeding centres and the suggestions for rectifying them as well as the visions of participants

462

463 Most importantly, it was enlightening to see some participants empowering each other through knowledge exchange. Knowledge ownership and sharing which was openly demonstrated by 464 participants during their presentations and subsequent discussions is according to Campbell 465 466 (2017), an important aspect of participatory research that allows participants to engage as collaborators and removes the notion of research being oppressive to them. Positioning the 467 three communities as equal partners in the research was also more likely to encourage them to 468 469 embrace the findings from the workshop(Masset & Haddad 2015)(Masset & Haddad 2015). However, the risk of more powerful elite local individuals exerting their dominance in the 470 471 workshop at the expense of the weaker more vulnerable groups of society such as, women and children. Guijt (2014) mentioned domination as a permanent social behaviour that hinder 472 473 complete participation by the weak and vulnerable individuals in society. Furthermore, 474 Campbell (2017) highlighted the failure of participatory techniques to deal with some local cultural beliefs that oppress and exclude certain people, particularly, women from expressing 475 their views. Such in-depth social analyses was beyond the scope of this study, although, it 476 477 would be essential to understand local contexts and power relations prior to operationalizing participatory techniques (Smajgl & Ward 2015). 478

480 During their reflections, most participants expressed appreciation of the value of sharing technical knowledge between farmers and technicians from different custom feeding centres. 481 In particular, participants from the communal custom feeding centres highlighted the benefit 482 483 of interacting with technicians from the Ikhephu commercial custom feeding centre as they perceived them to have better technical knowledge of cattle production and marketing. The 484 observed interactions between technicians, interns and farmers from the custom feeding centres 485 provided a platform for knowledge sharing, which is believed to facilitate rapid and wide 486 adoption of technologies (Ainembabazi & Mugisha 2014). However, it is more questionable if 487 488 all the Ikhephu attendees felt that these interactions were equally beneficial to them.

489

Although, the technical support staff associated with Ikhephu appeared willing to engage with 490 491 their equivalents at the custom feeding centres, the commercial farmers from Ikephu seemed 492 more reticent. Despite them being well-aware of the occurrence of the workshop and able to travel independently to attend, their attendance was very low. The few that attended were more 493 494 focused on receiving practical project support and had limited interest in the idea of problem solving through knowledge exchange with other farmers. During the course of the workshop 495 496 they mentioned that it was not that the commercial farmers from Ikephu were opposed in principal to assisting communal farmers through peer-to-peer learning, they were just 'very 497 busy' and had more immediate issues to focus on. In retrospect, it would have been interesting 498 499 to hold two separate workshops with the same objectives, one for Ikhepu farmers and technicians and another for the two custom feeding centres as a way of neutralising domination 500 by Ikhephu technicians that might have been at play during the workshop. 501

502

The online knowledge exchange platform created facilitated sharing of information presentedduring the workshop. Further engagement with the Facebook page was, however, limited by

505 the lack of familiarity with or access to ICT by stakeholders, primarily farmers. This ultimately 506 facilitated less discussion and sharing of know-how than was anticipated, perhaps because the approach was primarily driven by the technical interns who were more familiar with 507 508 information computer technology (ICT) than the farmers. Furthermore, few of these interns remained with the custom feeding programmes for more than a few months after the workshop 509 was held. According to Fatehkia et al. (2018) the current digital revolution enabled by an 510 511 expansion of ICTs has great potential use in promoting better knowledge exchange, access to information and skills as well as expression of ideas among communities. 512

513

# 514 **5.0 Conclusions and recommendations**

The major constraints to the effective delivery of the custom feeding centres highlighted by 515 516 participants include, inadequate cattle production skills, lack of technical knowledge on feed production and unreliable cattle feed delivery. A package of opportunities including on-site 517 feed production, developing sustainable support networks, establishing a communal herd to 518 519 cover feeding centre's running expenses and creating an online information sharing platform for cattle producers was suggested by participants. Overall, the participatory approaches 520 adopted were useful in exploring beef cattle custom feeding programme delivery challenges 521 and opportunities, fostering stakeholder engagement, enabling open sharing of knowledge and 522 523 experiences.

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# Table 1: Solutions suggested by participants during the workshop

Category	Solutions
	Develop more stringent rules to limit animals of poor quality
	from entering into custom feeding centres.
Technical	Explore ways for custom feeding programmes to produce their own feed and thereby reduce dependence on commercial feed supplied by the government.
	Acquire the necessary equipment for on-site feed production and formulation.
	Repair roofs to avoid leaks and spoiling of feed.
Infrastructural	Improve perimeter fencing to prevent access to feedlots by stray livestock.
<b>.</b>	Investigate the possibility of developing closer links with alternative actors including different government departments, NGOs and private companies.
Institutional	Explore the use of community land for growing crops and forage.
	Explore alternative health care management systems for cattle in feeding centres.
	Raise membership fees to provide more funds for operation of the custom feeding programmes.
Economic	Ask to members to donate a cow or equivalent to develop a collective, nucleus herd which will be used to provide weaners to the feeding centres and generate income.
	Explore the possibility of introducing insurance for animals at feeding centres and how best to achieve this.
	Have a dedicated committee that holds regular meetings.
Political	Enforce existing regulations so that all members follow formal procedures and desist from asking for special favours.
	Address issues of corruption and nepotism within local political structures involved with feeding centre operation.



Figure 1: Map showing the locations of the workshop venue and the three communities from

where participants were drawn.