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      Mark Gilbert, MD, MHSc, FRCPC<sup>1,2,3</sup>
12
13
      Warren Michelow, BSc, MALS<sup>3</sup>
14
      Joshun Dulai, BA<sup>2</sup>
      Daniel Wexel<sup>2</sup>
15
16
      Trevor Hart, PhD 4
      Ingrid Young, PhD<sup>5</sup>
17
      Susan Martin, MRes<sup>5</sup>
18
      Paul Flowers, PhD <sup>6</sup>
19
20
      Lorie Donelle, RN, PhD<sup>7</sup>
      Olivier Ferlatte, PhD <sup>2,8</sup>
21
22
23
      Affiliations:
24
          1. Ontario HIV Treatment Network, Toronto, Ontario, Canada
25
          2. Community-Based Research Centre for Gay Men's Health, Vancouver, British Columbia,
26
             Canada
27
          3. The University of British Columbia, Vancouver, British Columbia, Canada
28
          4. Ryerson University, Toronto, Ontario, Canada
29
          5. University of Glasgow, Glasgow, United Kingdom
30
          6. Glasgow Caledonian University, Glasgow, United Kingdom
31
          7. Western University, London, Ontario, Canada
32
          8. Faculty of Health Sciences, Simon Fraser University, Burnaby, British Columbia, Canada
33
34
      Sources of support: This study was supported by the Canadian Institutes of Health Research.
35
36
      Send correspondence to:
37
      Mark Gilbert, MD, FRCPC
38
      Medical Director, Clinical Prevention Services, BC Centre for Disease Control
39
      655 West 12<sup>th</sup> Avenue, Vancouver, BC, V5Z4R4
40
      Tel: (604)707-5619
41
      Email: mark.gilbert@bccdc.ca
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### 46 ABSTRACT

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**BACKGROUND:** HIV risk and prevention information is increasingly complex and poses challenges for gay, bisexual and other men who have sex with men (GBMSM) seeking to find, understand, and apply this information. We conducted a directed content analysis of Canadian HIV websites to see what information is provided, how it is presented, and experienced by users. **METHODS:** Eligible sites provided information relevant for GBMSM on HIV risk or prevention, were from community or government agencies, and for the public. Sites were found by google search using French and English search terms, expert suggestion, and review of links. Eligibility and content for review was determined by two reviewers, and coded using a standardized form. Reading grade level and usability scores were assessed through Flesch-Kincaid and LIDO instruments. **RESULTS:** Of 50 eligible sites, 78% were from community agencies, and 26% were focused on GBMSM. Overall, fewer websites contained information on more recent biomedical advances (e.g., pre-exposure prophylaxis, 10%) or community-based prevention strategies (e.g., seroadaptive positioning, 10%). Many sites had high reading levels, used technical language, and relied on text and prose. 44% of websites had no interactive features, and most had poor usability scores for engageability. **CONCLUSION:** Overall we observed less information about emerging topics and a reliance on text with high reading requirements. Our study speaks to potential challenges for agency website operators to maintain information relevant to GBMSM which is up-to-date, understandable for a range of health literacy skills, and optimizes user experience.

**Keywords:** health literacy; HIV; men who have sex with men; websites; Canada.

### INTRODUCTION

Over the past decade, important advances in biomedical prevention of HIV have been added to the prevention repertoire of gay, bisexual and other men who have sex with men (GBMSM). Findings such as the demonstration of effectiveness of daily and intermittent HIV pre-exposure prophylaxis (PrEP),<sup>1</sup> or that HIV positive GBMSM with undetectable viral loads due to antiretroviral therapy pose a low risk of transmission to HIV negative partners<sup>2</sup> are being used and promoted as biomedical HIV prevention strategies to GBMSM alongside existing prevention tools such as condoms or sero-adaptive strategies.<sup>3</sup> These advances also add to the increasingly complex landscape of HIV prevention information that GBMSM must navigate to find, understand, compare, and apply these prevention strategies appropriately.

Participation in self-care like HIV prevention is predicated partly on individuals' health literacy skills.<sup>4</sup> Despite a lack of consensus on a singular definition of health literacy, there is conceptual agreement across all definitions that reflect competencies in accessing, understanding, appraising, and applying health-related information to engage with the demands of different health contexts in order to promote and maintain good health across the life-course.<sup>5,6,7</sup> In community, clinical and online settings, health care providers and agencies play an important role in ensuring access, understanding and appraisal of information by providing health materials and services that align with the range of knowledge and skills for target populations.<sup>8</sup> For example, ensuring text is written at less than a 6<sup>th</sup> grade level and using alternate ways of presenting information such as images or videos can help to reach people with lower health literacy skills.<sup>9</sup> The Internet is an important access point for health information and services with approximately 70% of North American adults searching for health information

online.<sup>10</sup> Beyond simple information retrieval, the Internet provides opportunities for interactive communication (e.g., online health communities, blogs or podcasts) and tailoring of information (e.g., risk calculators) to support and guide information seekers to online health resources.<sup>11</sup>

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To date, little research attention has been given to understanding sexual health literacy skills. A recent scoping review to address this gap proposed the following definition of sexual health literacy: "an individual's knowledge, beliefs, attitudes, motivations and competencies in accessing, understanding, evaluating and applying sexual health information in everyday life to negotiate and make judgements and decisions concerning sexual healthcare, health promotion, relationships and wellbeing". 12 Little is also known about the health literacy skills of GBMSM, with studies focusing primarily on knowledge. For example, a recent Canadian study looking at PrEP knowledge found that only half of GBMSM were PrEP aware, and that knowledge varied based on sexual identity, geography, education and age. 13 GBMSM receive HIV-related information from multiple sources in physical and virtual spaces, including partners, peers, health care providers or agencies, and news media. 14 In a recent Ontario online survey of 1,830 GBMSM, 92% reported ever looking for sexual health information online, and when asked to describe information they would like to see online, undetectable HIV viral load and sex with HIV positive partners, and risks associated with various sexual practices were common themes.<sup>15</sup> In addition to information provision, the internet also provides a space for engaging GBMSM who may have lower levels of HIV-related knowledge. 16 Accordingly, many organizations in the field of HIV prevention are committed to online health promotion including websites, social marketing campaigns, offering support through online chat rooms, sex-seeking websites or apps, or are active on social media<sup>17-19</sup> where messaging about combining multiple prevention strategies is increasingly common.<sup>20</sup>

Given these trends, there is a striking research gap in relation to what information is presented and how it is presented to, understood and applied by GBMSM. In this study, our objective was to use health literacy as a framework to assess the current state of information provided about risk factors and prevention strategies for HIV on Canadian agency websites to GBMSM. We focused on Canadian websites as Canadian agencies who are providing HIV related education on their websites were identified as the primary audience for the study findings. We set out to understand what information on risk factors and prevention strategies is provided and how it is presented. We also assessed the readability, usability, and interactivity of these websites. We also examined whether websites with an explicit focus on GBMSM would differ in the nature of the risk and prevention information provided. Ultimately, we hoped to better understand the extent to which agencies are meeting the online health literacy needs of GBMSM, and identify areas for improvement.

### **METHODS**

We conducted a directed content analysis of Canadian health agency websites, using Nutbeam's definition of health literacy as a theoretical framework for our study in determining website characteristics of interest. <sup>21</sup> Functional health literacy skills include reading, writing and numeracy necessary for everyday use, and support the comprehension and communication of health facts, awareness of health services, and health system use. To appropriately meet functional health literacy needs websites should be readable at a low grade level, use different formats for conveying information, and be easy to use. Interactive health literacy skills include cognitive and social skills necessary to support the development of personal skills in supportive environments, and are directed at improving individual motivation and self-confidence to enhance positive health behaviours, Website features enabling interactive health literacy include

comparisons of the effects of different behaviours or interventions, and interactive features that promote learning (e.g., quizzes). Finally, *critical* health literacy skills consist of advanced analytical, advocacy, and social skills enabling positive change within communities and societies. One way in which websites can support critical health literacy would be to provide tools and resources to support community advocacy.

Determining website eligibility and coding were performed by four team members (including two senior researchers and two research assistants with extensive training in gay men's health research). Each step was completed independently by two reviewers with resolution of discrepancies through discussion or consultation with a third reviewer.

Reviewed websites met the following criteria: i) developed by a Canadian agency (e.g., government, community groups, AIDS Service Organizations); ii) included information on HIV risk or prevention deemed relevant for GBMSM (i.e., at minimum describing HIV transmission via anal sex); iii) targeted a lay audience (i.e. not for health care professionals or researchers), and iv) English or French language. Websites that represented social marketing campaigns were included if the campaign was released between January 2011 and October 2014 (when the website search was conducted).

We identified websites meeting our inclusion criteria in three steps (Figure 1). First, we conducted a google.com search in October 2014 in each of Canada's official languages (English and French) with geographic restriction to Canada using combinations of relevant search terms.<sup>a</sup> We excluded search results for research abstracts and reviewed the top 100 remaining results in each search to identify websites to review. If a search result was a document (e.g., PDF file), the

<sup>&</sup>lt;sup>a</sup> English: HIV, risk, chance, probability, prevent, gay, bisexual, trans, GBMSM, men who have sex with men; French: VIH, risque, prevention, probabilité, chance, gay, gai, bisexual, trans, HARSAH.

website of the authoring agency was examined. Second, study team members, all of which have extensive experience in HIV prevention, as well as other Canadian experts who occupied leadership positions in sexual health and HIV prevention for GBMSM identified additional agency websites or social marketing campaigns. Websites and social marketing campaigns meeting the inclusion criteria were included. Third, while reviewing links and resources on websites during the coding step, we identified additional websites that met our inclusion criteria and that we included in our review.

Eligible websites were reviewed to identify the most relevant content related to HIV risk and prevention for detailed coding, documented via screen capture. If multiple websites were identified for a single agency these were reviewed as a group to yield one set of results per agency. We developed a standardized coding form to extract website characteristics which was finalized following pilot testing on five websites and included the following broad domains:

- Website description: Agency type, language, focus (HIV, sexual health, and/or general health), and how GBMSM were targeted (no focus, specific focus, or sole focus on GBMSM).
- ii. HIV risk factors and prevention strategies: The research team met in the Fall of 2014 to discuss and identify topics that were most relevant to GBMSM in relation to HIV risk and prevention. We identified 19 risk factor topics and 24 HIV prevention topics that became the focus of our analysis, and documented the number of topics on each website.
- iii. *Presentation of risk and prevention information*: Whether risk factors and prevention strategies are compared or contrasted to indicate which activities are at greater or lower risk of HIV transmission, and which strategies are more or less effective for prevention, the use of prose or numeric formats to describe the effects of risk factors or prevention

strategies (and use of absolute or relative terms to describe those effects), and formats used to present the information.

iv.

Website readability, usability, and interactivity: Using a representative sample of text from the home page, we assessed readability of websites (word complexity and sentence length) by calculating Flesch-Kincaid Reading Ease and Grade Level using a publicly available online tool<sup>22</sup> and assessing type of language used (colloquial, plain or technical). We used the usability sub-section of the Minervation validation instrument for healthcare websites to assess usability (a numeric score based on clarity and consistency of website design, functionality and engageability). <sup>23,24</sup> We assessed whether information was easy to find (if found by google search, on the home page, or one click away from the home page; if found within the website content versus in a resource that needed to be downloaded). We also assessed whether websites included interactive features (e.g., opportunity to ask questions or search for clinics) and were connected to social media.

Coding was conducted separately by two reviewers and entered into EpiData; identified discrepancies were resolved using the same dual review process, with the following exceptions. Documentation of individual risk factors, prevention strategies or website features by at least one reviewer was considered sufficient. For numeric scores or grade level, we calculated the average of the two reviewers.

Our data analysis was primarily descriptive. We used ANOVA to test for differences in the number of risk factors and prevention strategies between websites with or without an explicit focus on GBMSM, and linear regression to assess the relationship between the number of risk factors and prevention strategies presented on a website and whether that differed by these two website types. Finally, we used Chi-square tests to compare whether individual risk or

prevention topics differed between websites with or without explicit focus on GBMSM, using the Holm-Bonferroni method to adjust for multiple comparisons. Statistical analyses were performed in SPSS and R. Ethics approval was not required as this study was based on a review of publicly available information. No user-generated content was included in our review.

### **RESULTS**

We identified 50 Canadian agencies with websites eligible for review (Figure 1), with 24 (48%) having an explicit GBMSM focus. The majority of websites were operated by community-based organizations (76%), were English language (60%), and focused on HIV or sexual health (78%; Table 1). Twenty percent of websites were or included social marketing campaigns.

The frequencies for the HIV risk factors and HIV prevention strategies available on the websites reviewed are shown in Table 2. The mean number per website was 8.5 risk factors (range=0-17, standard deviation (SD)=3.3) and 8.2 prevention strategies (range=0-18, SD=4.2). While these mean numbers were higher among websites with an explicit GBMSM focus, this was not statistically significant. Similarly, while many topics were more common on websites with an explicit GBMSM focus, these differences were not significant after adjusting for multiple comparisons (Table 2). On linear regression, we found a significant linear relationship between the numbers of risk factors and prevention strategies (p=3x10<sup>-8</sup>, adjusted R<sup>2</sup>=0.53), and the relationship was much stronger for websites with an explicit GBMSM focus (slope=1.1 versus 0.3, p<0.01).

Most websites compared risk factors directly to each other while direct comparisons were less common between prevention strategies (63% and 15% respectively; Table 3). Similarly, websites more commonly described the effects of HIV risk factors compared to the effects of

prevention strategies (86% and 65% respectively); where described, this was most commonly done through prose, with absolute terms (e.g., high, medium, low) more common for risk factors and relative terms (e.g., increases, lowers) for prevention strategies. Few sites presented numeric information, although this was more common for prevention strategies (23%). We found that 19% of websites presented risk information using an equation format (e.g., HIV transmission = partner having HIV + body fluid that transmits HIV + nature of the sexual act). Information about risk factors was more often presented using formats other than text (such as tables, images, graphs; 27% of websites with risk information) compared to prevention strategies (17%).

Overall, the median Flesch-Kincaid Reading Ease score and mean Grade Level was 62.5 (out of 100; range 39.3-80.3) and 9.8 (range 5.6-13.6, where ≥10 is fairly difficult) respectively. While most websites used plain language (88%), 40% also used technical language. The overall mean usability score was 36.6 (out of 50; range 26-46), with websites scoring lower on engageability (3.8 out of 12; range 1.5-8.5) compared to other usability sub-domains. Fifty-six percent of websites included interactive features, with submitting a question (40%) and ability to search for clinics (26%) being most common (Table 1). Websites were most frequently connected to Facebook (74%), Twitter (68%), and Youtube (36%) accounts. Information on risk factors or prevention strategies was easy to find (by google search, on home page, or one click away from home page) for approximately a quarter of websites, and often required downloading a document (Table 3).

### **DISCUSSION**

While most websites contained information on well-established risk factors and prevention strategies (e.g., risk by body fluid type, condoms) more recent information or community-developed prevention strategies were less common (e.g., HIV viral load, acute HIV

infection; viral load reduction with antiretroviral treatment, pre- or post-exposure prophylaxis, sero-sorting, strategic positioning). We also found infrequent presentation of information regarding social and structural determinants of HIV risk (e.g., stigma, poor health care access), and the relationship of mental health problems excluding substance misuse to HIV risk (e.g., anxiety, depression). This finding is troubling given the substantial body of evidence behind these associations and their associated theoretical constructs (i.e., minority stress<sup>25</sup>, syndemics<sup>26</sup>). We hypothesize that a number of factors at an agency level may be at play, including lacking financial or human resources to update websites or a lack of consensus on messaging for emerging evidence that may be presented in complex ways (e.g., scientific publications), or considering individual-level behavioural risk to be most relevant for the website audience. We also postulate that the health literacy skills of agency staff responsible for website content may be an important influence, and may reflect an agency's overall ability to access, understand and interpret recent or complex, scientific evidence.

We did not find significant differences in specific risk factors and prevention strategies on websites that focused on GBMSM. While the total number of topics did not significantly differ between these two types of websites, our linear regression model suggests that websites with an explicit focus on GBMSM were more likely to pay equal attention to risk factors and prevention strategies compared to other more general sites, which appeared to have a greater emphasis on risk than prevention. As "localized" websites (i.e., adapted to a particular language and culture) GBMSM-focused websites are likely more effective<sup>27</sup> for improving health literacy related to HIV risk and prevention among GBMSM.

We found that many of the reviewed websites were not accessible across a range of functional health literacy skills (i.e., abilities to access and understand information). While almost all websites contained information on HIV risk factors and prevention strategies, these were not always compared and contrasted, and this information was easily found in only a quarter of websites. We also found a reliance on text and prose, with few websites using other formats for presenting information effective for people with lower health literacy skills (e.g., images or videos). Most websites did use plain language, although the use of technical language requiring higher health literacy skills was also common. Of concern, many websites had high reading requirements with a median score of 62.5 on reading ease (considered easily understood by students in senior elementary or first year of high school) and a median grade level of 9.8 (a grade level  $\leq$  6 is recommended).

Our assessment of website information and design also found lower scores on measures of engageability (i.e., measures of user experience, such as ability to judge whether site is applicable, websites being interactive or customizable, or use of non-text media). Just over half of the websites had interactive features and most websites were connected to at least one form of social media (typically Facebook, Twitter, and Youtube). These aspects of an agency's website design and online presence may support interactive health literacy, by increasing user satisfaction and promoting active and engaged learning through allowing visitors to interact or engage with information on a website, contribute user-generated content, and construct their own knowledge.<sup>27</sup> Furthermore, these features may allow agencies to learn of important questions, concerns, or opinions of GBMSM on HIV risk and prevention, contributing to the development of shared knowledge (i.e., a bi-directional model of information sharing). For example, GBMSM were using undetectable HIV viral load as a prevention strategy prior to randomized control trial evidence demonstrating its effectiveness and endorsement by many agencies.<sup>28</sup> These interactive

features may also assist agencies in identify misinformation about HIV within the GBMSM community.

Our study represents just one part of a broader understanding of the importance of agency providers in improving the sexual health literacy of GBMSM. We need to better understand if, how, when and where GBMSM look for information about risk factors and prevention strategies on these websites. Our study was limited to Canadian websites, but GBMSM are likely to come across websites from other countries when looking for information online. As such future studies should investigate which sites are consulted by GBMSM and how information varies across sites and geographical regions. More research is also needed to understand the role of these websites within the broader online context and landscape of providers of information (including news media, health care workers, and peers). Future studies should investigate how well websites engender trust, satisfaction and loyalty among GBMSM, concepts which are increasingly being applied as measures of health website effectiveness.<sup>27</sup> It would also be informative to speak with individuals responsible for developing website content as this may shed further insight into our findings; for example, there may be more comfort in presenting risk information definitively than the impact of prevention strategies when some risk still exists.

We did not assess the quality or accuracy of information on websites, which contributes to credibility. We recognize there are other characteristics not assessed that are important, such as whether sites have responsive design (i.e., can be viewed easily from a variety of devices including smartphones and tablets) and how agencies provide information to GBMSM through other means (e.g., online outreach, through social media, in physical venues).<sup>29</sup> Navigating the internet can be challenging, and the amount and complexity of online health information can be overwhelming and may be inaccessible to some individuals.<sup>30</sup> Current evidence points to

inequitable access to health information related to individuals' literacy and health literacy skills; those with limited skills tend to prefer passive (e.g., television) over active (e.g., internet) information sources and may find accessing online information difficult given their level of skill and confidence in navigating the complexity of online resources. Finally, we recognize that our study's approach has been focused on functional, and to a lesser extent, interactive health literacy. Given ongoing debates about the value and role of new biomedical prevention strategies such as PrEP among GBMSM and persistent challenges to their access in Canada and globally, and enhancing critical health literacy skills of GBMSM is also important. These are important areas for future research.

### **CONCLUSION**

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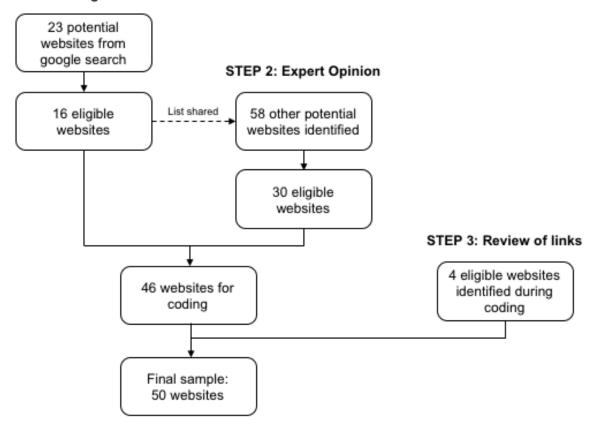
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### 423 FIGURE 1. Search Strategy and Results

STEP 1: Google Search



# 427 TABLE 1. Characteristics of Reviewed Websites (N=50)

Characteristic	n (%)
Agency operating website:	
Community or non-profit	38 (76)
Government	11 (22)
Pharmaceutical industry	1 (2)
Language:	
English	30 (60)
French	5 (10)
Both	15 (30)
Topic focus:	
HIV only	20 (40)
Sexual health including HIV	19 (38)
General health including HIV	10 (20)
Other	1 (2)
Focus on GBMSM:	
No explicit focus on, or section for, GBMSM	26 (52)
A partial focus on, or section for, GBMSM	13 (26)
Focus only on Gay, bisexual or GBMSM	7 (14)
Focus only on sub-group of GBMSM (e.g., youth)	4 (8)
Readability: (median, [inter-quartile range])	
Flesch-Kincaid Reading Ease (0-100; higher scores easier to read)	62.5 [52.0-68.4]

Flesch-Kincaid Grade Level (U.S. grade level needed to read)	9.8 [8.6-11.2]
Usability LIDA score: (mean, [standard deviation])	
Clarity of design (18 points possible)	14.1 [2.1]
Consistency of design (9 points possible)	8.0 [1.0]
Functionality (ability to find information; 15 points possible)	10.7 [1.7]
Engageability (user experience; 12 points possible)	3.8 [1.2]
Total (54 points possible)	36.6 [4.3]
Type of language used:	
Colloquial language (e.g., butt, fuck, top, bottom)	19 (38)
Plain language (e.g., sex, penis, infection)	44 (88)
Technical language (e.g., intercourse, insertive sex)	20 (40)
Interactive website features:	
Ask-a-question	20 (40)
Search for clinic	13 (26)
Quizzes	7 (14)
Audio	6 (12)
Chat feature	4 (8)
Risk Assessment tools	3 (6)
Games	1 (2)
At least one interactive feature	28 (56)
Connection of website to social media accounts:	
Facebook	37 (74)

Twitter	34 (68)
Youtube	18 (36)
Instagram	4 (8)
LinkedIn	3 (6)
Pinterest	2 (4)
Google+	2 (4)
Blogspot	1 (2)
Tumblr	1 (2)
Flickr	1 (2)
Foursquare	1 (2)

# 429 TABLE 2. Description of HIV Risk Factors and Prevention Strategies Presented on

# **Reviewed Websites (N=50)**

	Total	GBMSM	Not Explicit
	n (%)	Explicit	n (%)
		n (%)	
Number of websites	50 (100)	24 (48)	26 (52)
Risk factors (n=19)			
Number of risk factors presented: mean [SD]	8.5 [3.3]	9.3 [4.0]	7.8 [2.2]
Body fluid type	49 (98)	23 (96)	26 (100)
Sexual transmission	48 (96)	22 (92)	26 (100)
Type of sex (anal, vaginal, oral, other)	45 (90)	21 (88)	24 (92)
Syringe or drug paraphernalia sharing	44 (88)	19 (79)	25 (96)
Other routes of transmission (e.g., blood products)	42 (84)	18 (75)	24 (92)
Sex toys	31 (62)	14 (58)	17 (65)
Sexually transmitted infections	30 (60)	18 (75)	12 (46)
Substance misuse	18 (36)	12 (50)	6 (23)
Knowledge of HIV status (own, partner)	17 (34)	8 (33)	9 (35)
Position (insertive, receptive)	16 (32)	11 (46)	5 (19)
HIV viral load	14 (28)	11 (46)	3 (12)
Partner number	13 (16)	5 (21)	8 (31)
Partnership risk factors (e.g., communication)	12 (24)	7 (29)	5 (19)
Social or structural determinants of risk	11 (22)	7 (29)	4 (15)
Rectal douching	10 (20)	8 (33)	2 (8)
		1	

Acute HIV	9 (18)	8 (33)	1 (4)
Mental health problems	8 (16)	5 (21)	3 (12)
Concurrency or overlapping relationships	4 (8)	2 (8)	2 (8)
Circumcision	4 (8)	4 (17)	0 (0)
No risk factor presented	1 (2)	1 (4)	0 (0)
Prevention Strategies (n=24)			
Number of prevention strategies presented: mean [SD]	8.2 [4.2]	9.2 [4.8]	7.3 [3.3]
Condoms	48 (96)	23 (96)	25 (96)
Lubricants	36 (72)	20 (83)	16 (62)
Syringes or other drug use harm reduction	31 (62)	15 (63)	16 (62)
Other barriers (dental dams, gloves)	30 (60)	14 (58)	16 (62)
HIV testing to know status	29 (58)	14 (58)	15 (58)
Communicating with partners, disclosing HIV status	26 (52)	11 (46)	15 (58)
Having sex other than anal sex	25 (50)	16 (67)*	9 (35)
STI testing or treatment	24 (48)	14 (58)	10 (39)
Cleaning sex toys	24 (48)	12 (50)	12 (46)
Addressing problematic substance use	19 (38)	10 (42)	9 (35)
Female condoms	17 (34)	6 (25)	11 (42)
Post-exposure Prophylaxis (PEP)	14 (28)	8 (33)	6 (23)
Withdrawal	14 (28)	11 (46)*	3 (12)
Rectal douching	13 (26)	8 (33)	5 (19)
Viral load reduction with antiretroviral treatment	12 (24)	9 (38)*	3 (12)
Monogamy	9 (18)	2 (8)	7 (27)

Abstinence	6 (12)	1 (4)	51 (19)
Sero-sorting	6 (12)	4 (17)	2 (8)
Having a partnership agreement / negotiated safety	6 (12)	5 (21)	1 (4)
Addressing emotional or mental health problems	6 (12)	6 (25)*	0 (0)
Strategic positioning	5 (10)	4 (17)	1 (4)
Pre-exposure prophylaxis (PrEP)	5 (10)	2 (8)	3 (12)
Other new technologies (vaccines, microbicides)	3 (6)	2 (8)	1 (4)
Circumcision	3 (6)	3 (13)	0 (0)
No prevention strategy presented	2 (4)	1 (4)	1 (4)

<sup>\*</sup> Bivariate p<0.05. No significant difference using Holm-Bonferroni method for multiple comparisons.

# 432 TABLE 3. How HIV Risk Factors and Prevention Strategies Were Presented on Reviewed

## Websites (N=50)

Characteristic	Risk Topics	Prevention
	n (%)	Strategies
		n (%)
Topics/strategies directly compared to each other	31/49 (63)	7/48 (15)
Contains information on effects of risk factors and prevention strategies	42/49 (86)	31/48 (65)
If yes, how these effects are presented:		
Prose	41/42 (98)	30/31 (97)
Absolute (e.g., high/medium/low risk)	37/41 (90)	18/30 (60)
Relative (e.g., increase/decrease risk)	30/41 (73)	28/30 (93)
Numeric	2/42 (5)	7/31 (23)
Equation (e.g., HIV positive person + fluid with HIV + type of sex)	8/42 (19)	N/A
Format used to present information:		
Text	49/49 (100)	47/48 (98)
Table	10/49 (20)	2/48 (4)
Image	3/49 (6)	4/48 (8)
Graph	3/49 (6)	1/48 (2)
Interactive or tailored to individual	2/49 (4)	0/48 (0)
Video	2/49 (4)	1/48 (2)
Ease of finding information:		
Found by google search, on home page, or one click away from home	13/49 (27)	12/48 (25)
page		
Located as part of website content (e.g., text, image)	40/49 (82)	40/48 (83)
Located in PDF or document that needs to be downloaded	11/49 (22)	9/48 (19)