Active Online Learning for Social Media Analysis to Support Crisis Management

Daniela Pohl[®], Abdelhamid Bouchachia[®], *Senior Member, IEEE*, and Hermann Hellwagner, *Senior Member, IEEE*

Abstract—People use social media (SM) to describe and discuss different situations they are involved in, like crises. It is therefore worthwhile to exploit SM contents to support crisis management, in particular by revealing useful and unknown information about the crises in real-time. Hence, we propose a novel active online multiple-prototype classifier, called AOMPC. It identifies relevant data related to a crisis. AOMPC is an online learning algorithm that operates on data streams and which is equipped with active learning mechanisms to actively query the label of ambiguous unlabeled data. The number of queries is controlled by a fixed budget strategy. Typically, AOMPC accommodates partly labeled data streams. AOMPC was evaluated using two types of data: (1) synthetic data and (2) SM data from Twitter related to two crises, Colorado Floods and Australia Bushfires. To provide a thorough evaluation, a whole set of known metrics was used to study the quality of the results. Moreover, a sensitivity analysis was conducted to show the effect of AOMPC's parameters on the accuracy of the results. A comparative study of AOMPC against other available online learning algorithms was performed. The experiments showed very good behavior of AOMPC for dealing with evolving, partly-labeled data streams.

15 Index Terms—Online learning, multiple prototype classification, active learning, social media, crisis management

16 **1** INTRODUCTION

5

6

7

g

10

11

12

13

14

THE primary task of crisis management is to identify spe-17 cific actions that need to be carried out before (preven-18 tion, preparedness), during (response), and after (recovery 19 and mitigation) a crisis occurred [27]. In order to execute 20 these tasks efficiently, it is helpful to use data from various 21 sources including the public as witnesses of emergency 22 events. Such data would enable emergency operations cen-23 ters to act and organize the rescue and response. In recent 24 years, a number of research studies [48] have investigated the 25 use of social media as a source of information for efficient cri-26 sis management. A selection of such studies, among others, 27 encompasses Norway Attacks [46], Minneapolis Bridge Col-28 29 lapse [34], California Wildfire [62], Colorado Floods [17], and Australia Bushfires [21], [22]. The extensive use of SM by peo-30 31 ple forces (re)thinking the public engagement in crisis management regarding the new available technologies and 32 resulting opportunities [13]. 33

Our previous work on SM in emergency response focused on offline and online clustering of SM messages. The offline clustering approach [49] was applied to identify sub-events (specific hotspots) from SM data of a crisis for an after-the-fact

Manuscript received 20 Dec. 2015; revised 1 Jan. 2019; accepted 3 Mar. 2019. Date of publication 0 . 0000; date of current version 0 . 0000. (Corresponding author: Daniela Pohl.) Recommended for acceptance by J. Tang. For information on obtaining reprints of this article, please send e-mail to: reprints@ieee.org, and reference the Digital Object Identifier below.

Digital Object Identifier no. 10.1109/TKDE.2019.2906173

analysis. Online clustering [47] was used to identify subevents that evolve over time in a dynamic way. In particular, 39 online feature selection mechanisms were devised as well, so 40 that SM data streams can be accommodated continuously 41 and incrementally. 42

It is interesting to note that people from emergency 43 departments (e.g., police forces) already use SM to gather, 44 monitor, and to disseminate information to inform the public 45 [20]. Hence, we propose a learning algorithm, AOMPC, that 46 relies on active learning to accommodate the user's feedback 47 upon querying the item being processed. Since AOMPC is a 48 classifier, the query is related to labeling that item. 49

The primary goal in using user-generated contents of SM 50 is to discriminate valuable information from irrelevant one. 51 We propose classification as the discrimination method. The 52 classifier plays the role of a filtering machinery. With the 53 help of the user, it recognizes the important SM items (e.g., 54 tweets), that are related to the *event* of interest. The selected 55 items are used as cues to identify *sub-events*. Note that an 56 *event* is the crisis as such, while *sub-events* are the topics commonly discussed (i.e., hotspots like flooding, collapsing of 58 bridges, etc. in a specific area of a city) during a crisis. These 59 sub-events can be identified by aggregating the messages 60 posted on SM networks describing the same specific 61 topic [47], [50].

We propose a *Learning Vector Quantization* (LVQ)-like 63 approach based on multiple prototype classification. The 64 classifier operates *online* to deal with the *evolving stream of* 65 *data*. The algorithm, named *active online multiple prototype clas-* 66 *sifier (AOMPC)*, uses unlabeled and labeled data which are 67 tagged through active learning. Data items which fall into 68 ambiguous regions are selected for labeling by the user. The 69 number of queries is controlled by a budget. The requested 70

1041-4347 © 2019 IEEE. Personal use is permitted, but republication/redistribution requires IEEE permission. See http://www.ieee.org/publications_standards/publications/rights/index.html for more information.

D. Pohl and H. Hellwagner are with the Institute of Information Technology, Alpen-Adria-Universität Klagenfurt, Universitätsstr. 65-67, Klagenfurt 9020, Austria. E-mail: {daniela, hellwagn}@itec.aau.at.

A. Bouchachia is with the Smart Technology Research Centre, Bournemouth University, Poole BH12 5BB, United Kingdom. E-mail: abouchachia@bournemouth.ac.uk.

items help to direct the AOMPC classifier to a better discrimi natory capability. While AOMPC can be applied to any
 streaming data, here we consider in particular SM data.

74 The contributions of this paper are as follows:

- An original online learning algorithm, AOMPC, is
 proposed to handle data streams in an efficient way.
 It is a multi-prototype LVQ-like algorithm inspired
 by our previous work [8], [9].
- As part of AOMPC, an active learning strategy is introduced to guide AOMPC towards accurate classification, and in this paper towards sub-event detection. Such a strategy makes use of budget and uncertainty notions to decide when and what to label.
- AOMPC is evaluated on different data: synthetic 84 datasets (synthetic numerical data, generated micro-85 blogs, which are geo-tagged) and real-world datasets collected from Twitter related to two crises, Colo-87 rado Floods in 2013 and Australia Bushfires in 2013. 88 The choice and the use of all these datasets was moti-89 vated by their diversity. That allows to thoroughly 90 evaluate AOMPC because these datasets have differ-91 ent characteristics. 92
- A sensitivity analysis based on the different AOMPC
 parameters and datasets is carried out.
- A comparison of AOMPC against well-known online
 algorithms is conducted and discussed.

The paper has the following structure. Section 2 presents
the related work covering streaming and SM analysis.
Section 3 introduces the classification algorithm and
describes the processing steps, including the active learning
facets. Section 4 discusses the empirical evaluation of
AOMPC after describing the datasets used. Section 5 concludes the paper.

104 **2 RELATED WORK**

The problem addressed in this paper is related to several topics: multiple prototype and Learning Vector Quantization (LVQ) classification, online learning for classification, active learning with budget planning, and social media analysis (i.e., natural language processing). A short overview of these topics is presented in the following.

1112.1Multiple Prototype Classification and LVQ112Classification

A prototype-based classification approach operates on data items mapped to a vector representation (e.g., vector space model for text data). Data points are classified via prototypes considering similarity measures. Prototypes are adapted based on items related/similar to them.

A Rocchio classifier [36] is an example of a single prototype-based classifier. It distinguishes between two classes, e.g., "relevant" and "irrelevant". In real world-scenarios, due to the nature of the data, it is often not possible to describe the data with a single prototype-based classifier. Multiple prototype classifiers (i.e., several prototypes) are needed.

Self organizing maps (SOM) introduced by Kohonen [31] are an unsupervised version of prototype-based classification, also known as LVQ. In this case, prototypes are initialized (e.g., randomized) and adapted. SOM was also used for SM analysis in the context of crisis management to identify important hotspots [49]. 129

LVQ has been applied to several areas, e.g., robotics, pattern recognition, image processing, text classification etc. 131 [19], [31], [60]. LVQ - in the context of similarity representation, rather then vector-based representation - is analyzed by Hammer et al. [24]. Mokbel et al. [39] describe an approach to learn metrics for different LVQ classification tasks. They suggest a metric adaptation strategy to automatically adapt metric parameters. 137

Bezdek et al. [6] review several offline multiple prototype 138 classifiers, e.g., LVQ, fuzzy LVQ, and the deterministic Dog-139 Rabbit (DR) model. The latter limits the movement of proto-140 types and is similar to our approach. However, in contrast 141 to our approach, DR uses offline adaptation of the learning 142 rate. The time-based learning rate of our algorithm considers concept drift (i.e., changes of the incoming data) directly 144 during the update of the prototypes. 145

In contrast to the previous approaches, Bouchachia [8] 146 proposes an incremental supervised LVQ-like competitive 147 algorithm that operates online. It consists of two stages. In 148 the first stage (learning stage), the notions of winner rein- 149 forcement and rival repulsion are applied to update the 150 weights of the prototypes. In the second stage (control stage), 151 two mechanisms, *staleness* and *dispersion* are used to get rid 152 of dead and redundant prototypes. A summary of different 153 prototype based learning approaches can be found in 154 Biehl et al. [7].

In this study, we deal with online real-time classification 156 and we propose a multi-prototype quantization algorithm, 157 where the winning prototype is adapted based on the input. 158 In particular, the algorithm relies on online learning and 159 active learning. 160

161

162

2.2 Online Learning and Active Learning (with Budget Planning)

Online learning receives data items in a continuous sequence 163 and processes them once to classify them accordingly [64]. 164 Bouchachia and Vanaret [10], [11] use Growing Gaussian 165 Mixture Models for online classification. Compared to the 166 algorithm proposed in this work, there is a difference in 167 adapting the learning rate and representing the prototypes. 168 Reuter et al. [53] use multiple prototypes representing 169 an event. New incoming items are assigned to the most 170 similar events (by using an offline-trained SVM) or otherwise 171 new events are created. 172

Another important topic in streaming analysis is active 173 learning to improve results of classification with an amount of 174 labeled data actively asked by the system [55]. Ienco et al. [28] 175 use a pre-clustering step to identify relevant items to be 176 labeled by the user. In Smailović et al. [57] active learning is 177 used to improve the sentiment analysis of incoming tweets as 178 an indicator for stock movements. Hao et al. [26] design two 179 active learning algorithms (Active Exponentially Weighted 180 Average Forecaster and Active Greedy Forecaster) which 181 includes feedback of experts for labeling. The approach considers confidence of labels from the classifier compared to a 183 set of experts. Hao et al. [25] also introduce online active learn-184 ing considering second order information, e.g., based on 185 covariance matrix. Ma et al. [35] combine decision trees with 186 active learning. This approach improves the learning step 187

for decision trees. Bouguelia et al. [12] use instance weighting 188 for active online learning. They consider the weight that 189 must be changed to cause the classifier changing its predic-190 tion. If only a small change in weight changes the original 191 classification, then the classifier is highest uncertain about 192 the item. Mohamad et al. [38] introduce an active learning 193 194 algorithm for data streams with concept evolution. In addition, they suggest a bi-criteria active learning algorithm by 195 including both label uncertainty and density of the underlying 196 distribution [37]. 197

Monzafari et al. [40] study different batch-based active 198 learning approaches and define two uncertainty strategies to 199 query labels from crowdsourcing platforms. In addition, the 200 authors also define a budget or goal constraint to limit label-201 ing. Zliobaite et al. [63] use active learning combined with 202 203 streaming data. They suggest several processing mechanisms to identify uncertainty regions especially for handling data 204 205 drifts. It is also important to minimize the number of queries, asking an expert for labels. Žliobaitė et al. [63] include a mov-206 ing average over the incoming items and the amount of 207 already labeled items to estimate the budget. We adopted 208 this mechanism together with the uncertainty strategies. 209

Based on categorization of active learning approaches by Settles et al. [55], our implementation is classified as a stream-based selective sampling approach, considering different strategies to request instances for labeling. In addition, we use an online feature selection approach described later.

215 2.3 Social Media Analysis for Crisis Management

Recent research studies SM from several technical perspec-216 tives. Due to space limitations, we describe existing SM analy-217 218 sis frameworks mostly in the context of crisis management, although there are several frameworks in other contexts, e.g., 219 220 Twitterbeat [56] and HarVis [2]. Backfried et al. [3] describe an analysis approach based on visual analytics for combining 221 information from different sources with a specific focus on 222 multilingual issues. Vieweg and Hodges [29], [61] describe 223 the Artificial Intelligence for Disaster Response (AIDR) plat-224 form, where persons annotate incoming tweets (similar to 225 Amazon Mechanical Turk). The tweets are then used to train 226 classifiers to identify more relevant tweets. AIDR allows to 227 classify incoming tweets based on different information cate-228 gories, e.g., damage report, casualties, advises, etc. Chen 229 et al. [15] analyse tweets related to Flu to identify topics for 230 231 predicting the Flu-peak. Neppalli et al. [41] perform sentiment analysis based on social media related to Hurricane Sandy. 232 The work shows that sentiment of users is related to the dis-233 tance of the Hurricane to the users. Twitcident described by 234 Abel et al. [1] is a framework to search and filter Twitter mes-235 236 sages through specific profiles (e.g., keywords). Terpstra et al. [59] show the usage of Twitcident in crisis management. 237 Tweak-the-Tweet introduced by Starbird et al. [58] defines a 238 grammar which can be easily integrated in tweets and there-239 fore automatically parsed. Also, TEDAS described by Li et al. 240 [33] is a system to detect high-level events (e.g., all car acci-241 dents in a certain time period) using spatial and temporal 242 information. Yin et al. [65], [66] design a situational awareness 243 platform for SM. Tweets are analyzed based on bursty key-244 words to identify emergent incidents. Ragini et al. [51] com-245 bine several techniques to identify people in danger. They 246

examined rule based classification and several machine learn- 247 ing approaches, like SVM, for hybrid classification. 248

Additional information on social media analysis in dif- 249 ferent crises can be found in Reuter and Kaufhold [52]. Due 250 to the importance of SM, it is our aim to support emergency 251 management when using the content of SM platforms. 252 Currently, there are systems with crowd-sourcing platform 253 characteristics, but no procedure (like active learning) is 254 available to directly involve emergency management personnel in filtering relevant information. 256

3 ACTIVE ONLINE MULTIPLE PROTOTYPE CLASSIFIER (AOMPC)

Due to the fact that SM data is noisy, it is important to identify 259 relevant SM items for the crisis situation at hand. The idea is 260 to find an algorithm that performs this classification and also 261 handles ambiguous items in a reasonable way. Ambiguous 262 denotes items where a clear classification is not possible 263 based on the current knowledge of the classifier. The knowl- 264 edge should be gained by asking an expert for feedback. The 265 algorithm should be highly self-dependent, by asking the 266 expert only labels for a limited number of items. Therefore, 267 we propose an original approach that combines different 268 aspects - such as online learning and active learning - to build 269 a hybrid classifier, AOMPC. AOMPC learns from both, 270 labeled and unlabeled data, in a continuous and evolving 271 way. In this context, AOMPC is designed to distinguish 272 between relevant and irrelevant SM data related to a crisis sit- 273 uation in order to identify the needs of individuals affected 274 by the crisis. AOMPC relies on active learning. It implies the 275 intervention of a user in some situations to enhance its effec- 276 tiveness in terms of identifying relevant data and the related 277 event in the SM stream of data (see Fig. 1). The user is asked 278 to label an item if there is a high uncertainty about the classifi- 279 cation as to whether it is relevant or irrelevant. The classifier 280 assigns then the item (be it actively labeled or unlabeled) to 281 the closest cluster or uses it to create a new cluster. A cluster in this case - represents either relevant (i.e., specific informa- 283 tion about the crisis of interest) or irrelevant information (i.e., 284 not related to the crisis). The process flow and the steps of 285 AOMPC are shown in Fig. 1.

AOPMC is described in Algorithm 1. The used sym- 287 bols are defined in Table 1. CT and LTU are updated in 288 batch-mode due to the feature selection method used (see 289 Section 3.3 for details). The algorithm could also be used in 290 item-wise mode. 291

The general idea of this algorithm is that the longer a pro-292 totype is stale (not updated), the slower it should move to a 293 new position. The learning rate α is a function of the last time 294 the prototype was a *winner* (i.e., α can be seen as a *forgetting* 295 *factor*). The winning prototype is computed based on the 296 learning rate (steps 5-6). If there is an uncertainty dete-297 cted (see Section 3.2) and enough budget is available (see 298 Section 3.1), the label is queried (steps 7-11). Otherwise (e.g., 299 not enough budget) the winning prototype defines the label 300 (step 16). When a prototype wins the competition among all 301 other neighboring prototypes based on the queried label, it is 302 updated to move in the direction of the new incoming item 303 (steps 17-20). In case the new input comes with new features, 304 the prototype's feature vector is extended to cover those new 305



Fig. 1. Processing steps.

textual features (see step 20). In general, AOMPC is capable
of accommodating new features. In the case of textual input,
like in this study, the evolution of the vocabulary over time is
captured. When no prototype is sufficiently close to the new
item (step 22), a new prototype is created to accommodate
that item (steps 26-28).

Algorithm 1 relies on the computation of the distance between the input and the existing prototypes (e.g., Euclidand distance in Algorithm 2). Because the SM items usually

TABLE 1 List of Symbols Used

Variable	Description
x	Input (one item) received by the data stream X with
	bt_{CT} batches
V	Set of currently known prototypes
α	A parameter used in Algorithm 1 to compute the
	staleness of a prototype. It is given as: $\alpha = e^{\frac{-\log 2}{\beta}}$, where β
	is the half-life span, denoted hereafter as $(1/2)$ -life-span,
	described in [30] that refers to the amount of time
	required for a quantity to fall to half its value as
	measured at the beginning of the time period.
Ι	Set of indices <i>i</i> indicating the prototypes \mathbf{v}_i
dist	Appropriate distance measure; see Algorithm 2
UT	Threshold used to identify uncertainty
CT	Current time
LTU	Last time the prototype was updated (i.e., the winner)
S	List of nearest prototypes in ascending order to the
	current input x
label	Labels are: relevant, irrelevant, and unknown

consist of a textual description (c.f., tweets), we apply the 315 Jaccard coefficient [36] as a text-based distance ($dist_text$) 316 (see Algorithm 2, steps 2-3). If the social media items consist 317 of two parts, the body of the message and the geo-location 318 that indicates where the message was issued in terms of 319 coordinates, then we apply a combined distance measure 320 ($dist_text + dist_geo$)/2. Specifically, $dist_text$ refers to the 321 Jaccard coefficient, while $dist_geo$ is the Haversine distance 322 [5], [54] described in Algorithm 2, steps 4-7. The coordinates are expressed in terms of latitude and longitude. 324

Moreover steps 4-12 of Algorithm 1 are related to the 325 active learning part. The algorithm starts by checking 326 whether the new input item lies in the uncertainty region 327 between the relevant and irrelevant prototypes and whether 328 there is enough budget for labeling this item. More details 329 follow in the next section. 330

3.1 Definition of Budget

The idea of active learning is to ask for user feedback instead 332 of labeling the incoming data item automatically. To limit 333 the number of interventions of the user, a so called *budget*, is 334 defined. Budget can be understood as the maximum number 335 of queries to the user. We adapt the method presented in [63] 336 to implement active learning in the context of online multiple 337 prototype classification. In step 7 of Algorithm 1, the method 338 *within_budget()* checks if enough budget is available for que-339 rying the user. The consumed budget after *k* items, *b_k* is 340 defined in [63] as follows: 341

$$u_k = u_{k-1}\lambda + labeling_k; \ \lambda = (w-1)/w; \ b_k = \frac{u_k}{w}, \tag{3}$$

where u_k estimates the amount of labels already queried by 344 345 the system in the last w steps. The window w acts as memory [63] (e.g., last 100 item steps) described by λ . Hence, λ 346 describes the fraction of including value u_{k-1} . labeling_k 347 updates u_k based on the requested label (i.e., $labeling_k = 0$ if 348 no label was queried and $labeling_k = 1$ if there was a label 349 requested) for the current item k. 350

343

351 Algorithm 1: Steps of AOMPC **Input:** Data stream *X* 352 353 **Output:** List of prototypes V 1: CT=1; LTU=CT; 354 2: Let CT and LTU indicate the current time and the last time 355 a prototype was updated respectively 356 3: for batch bt_{CT} of X do 357 4: for incoming input \mathbf{x} of bt_{CT} do 358 Compute distance φ_i between **x** and all prototypes **v**_i, 359 5: $i = 1 \cdots |V| = I$, as follows: 360 if $(inaction(\mathbf{v}_i) > 0) \varphi_i = inaction(\mathbf{v}_i) \cdot dist(\mathbf{v}_i, \mathbf{x})$ else $\varphi_i = dist(\mathbf{v}_i, \mathbf{x})$ endif (1)362 such that $inaction(\mathbf{v}_i) = 1 - \alpha^{(CT-\mathbf{v}_i.LTU)}$ 363 Compute list of nearest prototypes S based on sorted 6: 364 index 1 that such 365 $S = createSortedList(I, (x, y)) : (\varphi_x \le \varphi_y)$ 366 367 7: check = *uncertainty*(**x**) and *within_budget()*; 8: if check = true then 368 9: Query the label of x 369 else 10: 370 $\mathbf{x}.label = unknown$ 371 11: 12: end if 372 13: if $S \neq \{\}$ then 373 14: Let *j* be the index of the closest prototype: j = S(1)374 15: if \mathbf{x} .label = unknown then 375 16: Assign the data item to \mathbf{v}_i 376 $17 \cdot$ 377 else 18: if $\mathbf{x}.label = \mathbf{v}_{i}.label$ then 378 379 19: Reinforce \mathbf{v}_i with x using only the common features: $\mathbf{v}_j = \mathbf{v}_j + \alpha^{CT - LTU} (\mathbf{x} - \mathbf{v}_j)$ 380 381 20: Add the non-common features of **x** to \mathbf{v}_j : \mathbf{v}_{i} . feature = α^{CT-LTU} (x.feature) 382 else 383 21: 22. Go to line 26 384 23: end if 385 24: end if 386 25: else 387 Initialize a new prototype: $\mathbf{v}_{new} = \mathbf{x}$ 26: 388 27: $\mathbf{v}_{new}.label = \mathbf{x}.label; \mathbf{v}_{new}.LTU = CT$ 389 $V = V \cup \{\mathbf{v}_{new}\}$ 28: 390 29: end if 391 30: end for 392 31: Update winning clusters in bt_{CT} with LTU = CT393 32: CT = CT + 1;394 395 33: end for

At each step, one input is processed. The *within_budget()* pro- 399 cedure in Algorithm 1 checks if enough budget is available 400 (i.e., $b_k < B$). If so, the algorithm queries the label of the 401 ambiguous input.

Algorithm 2: $dist(\mathbf{v}, \mathbf{x})$	403
Input: Prototype v , input x	404
Output: Distance of (v , x)	405
1: if the input is a social media item then	406

Compute the textual distance (Jaccard) as follows: 2.

$$dist_text = 1 - jaccard$$
, where:
 $jaccard = |A \cap B| / |A \cup B|$; 409

- 3: $distance = dist_text;$ 411
- 4: if the input is a composed social media item then 412
- 5: Compute the geo-location distance as follows: 413

$$dist_geo = 1 - H(\mathbf{v}.geo_co, \mathbf{x}.geo_co)/\pi$$
where:

$$H(\mathbf{x}_1, \mathbf{x}_2) = 2 \cdot atan2(\sqrt{\phi}, \sqrt{1 - \phi})$$

$$\phi = sin^2(\frac{\Delta lat}{2}) + cos(\mathbf{x}_1.lat) \cdot$$

$$cos(\mathbf{x}_2.lat) \cdot sin^2(\frac{\Delta lon}{2})$$

$$\Delta lat = \mathbf{x}_2.lat - \mathbf{x}_1.lat,$$

$$\Delta lon = \mathbf{x}_2.lon - \mathbf{x}_1.lon$$
415

$$distance = (dist_geo + dist_text)/2;$$
417

7. end if

6.

8: else 9: Note: the input is no social media item

Compute the Euclidean distance as follows: 10:

$$list_Euclidean(\mathbf{v}, \mathbf{x}) = \sqrt{\sum_{i=1}^{M} (\mathbf{v}_i - \mathbf{x}_i)^2}$$
(2)

423

3.2 Which Data Items to Query?

In active learning, before querying the label, one has to 427 decide which data points to query. Obviously one has to find 428 those points, for which the classifier is not confident about 429 the assignment decision (see Algorithm 1, step 7). In this 430 paper, we use a simple mechanism based on the neighboring 431 prototype proximity and labels. An input x is queried if its 432 two most closest prototypes, \mathbf{v}_i and \mathbf{v}_j with distances φ_i and 433 φ_i , respectively, and where i = S(1) and j = S(2), have dif- 434 ferent labels. Eq. (4) below formalizes the test which is called 435 simple conflicting neighborhood (SCN) hereafter. 436

$$uncertainty(\mathbf{x}) = \begin{cases} 1 & \text{if } (|S| < 2) \text{ or} \\ (|\varphi_i - \varphi_j| < UT \text{ and} \\ \mathbf{v}_i.label \neq \mathbf{v}_j.label) \\ 0 & \text{otherwise} \end{cases}$$
(4)

An upper bound *B* is defined describing the maximum 396 number of requested labels. B is the fraction of data from 397 window w that can be labeled (i.e., B = 0.2 are 20 percent). 398

However, to make the selection more constrained, a sec- 440 ond variant is introduced. In fact, it is worthwhile to look at 441 the border area of the inter-class uncertainty regions, where 442

402

407

418

419

420

421

425

the labels are very important/useful. This border area couldbe used to track concept drift.

Eq. (5) shows the constraint by multiplying the threshold UT by a random number m that has a uniform distribution in unit interval [0,1] ($m \sim U(0,1)$) [63]. This variant is called controlled variable conflicting neighborhood (CVCN).

$$uncertainty(\mathbf{x}) = \begin{cases} 1 & \text{if } (|S| < 2) \text{ or} \\ (|\varphi_i - \varphi_j| < (UT * m) \\ & \text{and } \mathbf{v}_i.label \neq \mathbf{v}_j.label . \\ & \text{where } m \sim U(0, 1)) \\ 0 & \text{otherwise} \end{cases}$$
(5)

450 451

Moreover, the threshold UT can be continuously updated,
as proposed in [63], according to the following rule:

$$\begin{cases} uncertainty(\mathbf{x}) = \begin{cases} 1 & \text{if } (|S| < 2) \text{ or} \\ (|\varphi_i - \varphi_j| < UT \text{ and} \\ \mathbf{v}_i.label \neq \mathbf{v}_j.label) \\ 0 & \text{otherwise} \end{cases}, \quad (6) \\ UT = UT + (-1)^{uncertainty} * step \end{cases}$$

455

where *step* is set to 0.01 as suggested in [63]. We name this
variant *dynamic conflicting neighborhood (DCN)*. In the given
equation it is combined with the *SCN* strategy. Additionally, we combined it with the *CVCN* strategy given above.

As a baseline for comparison, we implement a *random* version (see Eq. (7)). We name this variant *random conflicting neighborhood (RCN)*.

$$uncertainty(\mathbf{x}) = \begin{cases} 1 & \text{if } (|S| < 2) \text{ or} \\ (|\varphi_i - \varphi_j| < r \\ & \text{and } \mathbf{v}_i.label \neq \mathbf{v}_j.label \\ & \text{where } r \sim U(0, 1) \text{ is a} \\ & \text{random variable} \\ 0 & \text{otherwise} \end{cases}$$
(7)

464 465

470

We also implemented another version, called Random (R) that assumes a fixed uncertainty given by UT as shown in Eq. (8).

$$uncertainty(\mathbf{x}) = \begin{cases} 1 & \text{if } (|S| < 2) \text{ or} \\ (r < UT) \\ & \text{where } r \sim U(0, 1) \text{ is a } . \\ & \text{random variable} \\ 0 & \text{otherwise} \end{cases}$$
(8)

We ignore an absolute *pure random* version r < B, because it would increase the number of queries drastically compared to the other uncertainty variants.

474 3.3 Dynamic Representation of Social Media Stream

The SM items considered in our work are textual documents 475 and therefore their representation will rely on the standard tf-476 477 *idf* [36], [47]. The pre-processing step pointed out in Fig. 1, as part of the workflow, makes use of feature extraction which is 478 sufficiently discussed in our previous work [47]. This step 479 also includes the identification of word synonymy using 480 WordNet [47]. Similar words (e.g., "car" and "automobile") 481 are reduced to one root word. In this case, a document is rep-482 resented as a bag-of-words. However, because social media 483

documents arrive online and are processed as batches, tf-idf 484 should be adapted to meet the streaming requirement [47]. 485 Basically, the importance of a word is measured based on the 486 number of incoming documents containing that word. Thus, 487 the evolution of a term's importance should be reflected in the 488 formulation of tf-idf. Here, we use a factor that scales tf-idf so 489 that the importance increases and decreases according to the 490 term's presence in the incoming batches 491

$$scaled_tf_{-i}df_{t,d} = importance_{t,\tau} \cdot tf_{t,d} \cdot idf_t.$$
(9)

The importance factor *importance*_{t,τ} of term t is calculated 494 over batches (windows) marked by time τ . The length of the 495 batch is defined by the user (e.g., 30 minutes). It depends on 496 the nature of the crisis. Slow evolution of the crisis may 497 require longer windows, while fast evolution requires short 498 windows. Terms with low importance value are removed 499 from the index. For instance, if importance < 0.2, then 500 80 percent of the term's importance is lost. The importance 501 of a term is computed as follows: 502

$$importance_{t,\tau} = g_{t,\tau}/g_max_t, \tag{10}$$

where $g_{t,\tau}$ is the weight of term t obtained at time τ . The 505 weight $g_{t,\tau}$ is refreshed based on intermediate sampling 506 intervals (i.e., sub-batches, like every 10 minutes). g_{-max_t} is 507 the maximum weight the term t reached. $g_{t,\tau}$ is expressed as 508 follows: 509

$$g_{t,\tau} = \begin{cases} (1-\gamma) \cdot u_{t,\tau} + \gamma \cdot g_{t,\tau-1} & \text{if } u_{t,\tau} > g_{t,\tau-1} \\ (1-\delta) \cdot u_{t,\tau} + \delta \cdot g_{t,\tau-1} & \text{otherwise} \end{cases},$$
(11) 5

where $u_{t,\tau}$ describes the incoming SM items containing t till 512 time τ and $g_{t,\tau-1}$ is the weight of term t of the previous sampling interval $\tau - 1$. Case 1 of Eq. (11) shows how fast terms 514 are learned (i.e., a smaller γ corresponds to faster increase of 515 importance). Case 2 of Eq. (11) shows how fast terms should 516 be forgotten (i.e., a higher δ corresponds to slower forgetting 517 or decrease of importance). The values γ and δ are empirically set by the user. We suggest that $\gamma < \delta$ so that terms are 519 learned faster, compared to forgetting them again. 520

4 EVALUATION

521

525

493

504

In the following we present the experimental setting includ- 522 ing the datasets and the metrics we used. We then describe 523 the experiments and their outcomes. 524

4.1 Synthetic Datasets

To evaluate AOMPC, we use two synthetic datasets. The first 526 one is a 2-dimensional numerical dataset and the second one 527 is a collection of SM messages artificially generated by a tool. 528 These datasets allow to observe the behavior of the algo-529 rithm, especially because it simulates data drift. The artificial 530 SM data is used to evaluate the online classifier on geo-531 tagged textual data which is close to the real-world data. 532

The simple 2-dimensional synthetic dataset is based on 533 Gaussian data (GD). GD consists of 4 batches (see Fig. 2) 534 which are sequentially presented to AOMPC. Each batch 535 consists of 200 points, generated by two Gaussians which 536 actually represent two clusters. The upper clusters (100 537



Fig. 2. GD dataset to simulate the stream appearing in the order batch-1, batch-2, batch-3, and batch-4.

points each), denoted as 'x', are assumed "irrelevant", while
the lower clusters, denoted as 'o', are assumed "relevant".
Batch-4 given in Fig. 2 contains a virtual or temporary drift
caused by abrupt changes of the feature values [23].

The geo-tagged text collection, synthetic social media dataset 542 (SSMD), was generated using a tool¹ we originally developed 543 for integrating SM into emergency exercises (i.e., training of 544 first responders). We generated microblogs using a data gen-545 eration tool we developed and which is based on a set of pre-546 defined text snippets that describe sub-events like "vehicles 547 and garbage dumps on fire", "police attacked by rioters", 548 549 and "shop on fire nearby" (see Fig. 3a). The randomly generated data follows the timeline of the UK riots (see [4]) 550 551 described as an XML file (see Fig. 3b). This way we generate data which describes incidents close to what happened in 552 reality. The XML file covers the different phases and particu-553 larly the sub-events of the UK riots which are marked as rele-554 vant or irrelevant using a tag (relevant) to provide the ground 555 truth for the experiments. Irrelevant sub-events in the data 556 are represented by real-world tweets collected from Twitter 557 in relation to a given location (e.g., London), while relevant 558 sub-events are based on the text snippets. On the other hand, 559 additional data, in the form of textual annotations, was col-560 lected from Flickr and YouTube and was labeled based on 561 the real-world sub-events of the riots (see [49]). 562

In total, we used a collection of 1227 messages, mostly 563 covering London districts. The data collected over 28 hours 564 ('2011-08-06 19:44:00' to '2011-08-07 23:44:00') covers seve-565 ral calm periods during the riots. The data is split into 566 567 30-minutes batches to observe the behavior of AOMPC. The number of messages relevant to the riots is 312, with 116 dis-568 tinct text messages. Furthermore, there are 915 irrelevant 569 messages with 789 distinct messages. In all, the dataset con-570 571 tains approximately 322 repetitions of text messages. Repetition refers to messages that are very similar and correspond 572 to retweets. 573

4.2 Real-World Datasets

The CrisisLexT26 collection [42] was recently made avail- 575 able to the community. It consists of Twitter data related to 576 26 crises around the world. Each crisis is described by 1,000 577 items which were randomly selected and labeled through a 578 crowdsourcing platform. The class labels of the items were 579 assigned by the majority of three crowdsourcing workers. 580 Four categories are available: *related to the crisis and informa*- 581 *tive, related to the crisis - but not informative, not related* and *not* 582 *applicable*. In our case, we have considered items *relevant* 583 only when they are labeled as *related to the crisis and informa*- 584 *tive*. Otherwise, they are considered irrelevant. 585

We selected two datasets from the CrisisLexT26 collection: Colorado Floods (CF) and Australia Bushfires (AB) 587 which are dated but not geo-tagged. CF data is from the 588 period '2013-09-12 07:00:00' - '2013-09-29 10:00:00'. The data 589 is somewhat imbalanced, the number of relevant items is 590 larger than that of the irrelevant ones. CF data consists of 751 591 relevant items and 224 irrelevant items and approximately 592 189 repetitions. Considering the number of relevant and 593 irrelevant items of SSMD, CF has an opposite, but very simi-594 lar, distribution. AB data is from the period '2013-10-17 595 05:00:00' - '2013-10-29 12:30:00'. It consists of 645 relevant, 596 408 irrelevant items and approximately 385 retweets. 597

4.3 Evaluation Measures

Because AOMPC combines clustering and classification, we 599 developed a combined performance measure, called *com-* 600 *bined quality measure* (CQM), to evaluate the algorithms. It is 601 defined as follows: 602

$$CQM = \left[0.3 * \frac{\sum_{i=1}^{|Bt|} vm_i}{|Bt|} \right] + \left[0.5 * \frac{\sum_{i=1}^{|Bt|} (1 - er_i/100)}{|Bt|} \right] + \left[0.2 * (1 - (Q/\#items)) \right].$$
(12)

604

598

It refers to two other known measures, namely the vali- 605 dity measure (VM) and the error-rate (ER) measure (see 606 Appendix A for details, which can be found on the Computer 607 Society Digital Library at http://doi.ieeecomputersociety. 608 org/10.1109/TKDE.2019.2906173). CQM contains VM as a 609 cluster evaluation measure and ER as classification specific 610 measure. A high VM value indicates a good clustering, 611 whereas a high value of (1-ER) unveils satisfactory labelling. 612 The technical details of VM and ER are given in Appendix A, 613 available in the online supplemental material. In terms of 614 active learning budget B, the number of queries (Q) has been 615 taken into account. In Eq. (12), Bt is the set of batches 616 $(Bt = \{bt_1, \dots, bt_{|Bt|}\})$ and vm_i and er_i are the values of VM 617 and ER for batch bt_i respectively. *#items* is the number of 618 items. As shown in Eq. (12), the measures are weighted based 619 on their importance. ER is weighted with a factor of 0.5 due 620 to its high importance, followed by VM with weight 0.3. 621 Finally, the number of queries is weighted with 0.2. In con- 622 clusion high values of CQM indicate high quality of cluster-623 ing and classification. 624

UK riots example	SubEvent View					
 Phase 1: Day 1 - Saturday 2011-08-06719:4! Div - London etc. (off: 0; dur: 300) 	Description:	Div - London Brixton				
📮 London Tottenham (off: 0; dur: 60)	TimeOffset:	25				
London Tottenham Cars (off: 0; dur: 30)	Phrases (URL):	/data/ukriots/Day2/twee	ts_brixton_textonly.txt			
Div - London, Tottenham (off: 5; dur: 60) Div - Tottenham (off: 115; dur: 60)	Duration:	60				
London Tottenham Bus (off: 120; dur: 30)	Volume:	1				
Phase2: Day 2 - Sunday 2011 -08-07T17:00:0	Patio	10				
Div - London (off: 0; dur: 300)	NUCL.	10				
Div - London Enfield (off: 23; dur: 60)	Classid:	false				
Div - London Brixton (off: 25; dur: 60)	me diaURL:	null				
📮 London Enfield (off: 28; dur: 60)						
📮 London Brixton (off: 30; dur: 60)	mediaLabels:	null				
Div - London Oxford Circus (off: 265; dur:		Longitude	Latitude	Variation		
London Oxford Circus (off: 270; dur: 30)		-0.106144	51.468124	1.0		
📮 London Peckham (off: 270; dur: 10)	geos/location:					
A London Walthamstow (off: 270; dur: 10)						
Phase3: Day 3 - Monday 2011-08-07T23:00:		L				
Div - London (off: 0; dur: 1440)		Longitude Latitude	Variation Add	Delete		
London Brixton road (off: 45; dur: 30)	Related Pictures/Videos	Edit Subevent				
Div - London Briston road (off-16: dur 30						

(a) Data Generation Tool GUI

Fig. 3. Data generation tool.

625 4.4 Experiments and Results

626 We conducted extensive analysis. In particular, we did a sensitivity analysis to observe the effect of the algorithm's param-627 eters: α , β , the threshold UT (see Algorithm 1 and Table 1), 628 and the budget B (see Section 3.1). In this section, we describe 629 the outcome of the experiments on the datasets using different 630 settings as shown in Table 2. We focus on the performance of 631 the different uncertainty strategies using CQM. The α -setting 632 represents the fixed and variable α settings. 633

Gaussian Dataset (GD). Considering the most sensitive 634 parameters, namely B and α (see Appendix B, available in 635 the online supplemental material), the effect of active learn-636 ing methods is illustrated in Fig. 4. The other parameters B 637 638 and UT are discussed in Appendix B, available in the online supplemental material. In general it can be seen that the 639 uncertainty strategy R yields the lowest CQM value and that 640 641 RCN tends to query more often, since the pure random 642 threshold r varies between 0 and 1 (see Section 3.2). For example, SCN has a query ratio of 0.14 and RCN a ratio of 0.2 643 to achieve a similar ER value (SCN with ER=1.250 and RCN 644

Evaluation Parameters				
Parameter	Values/Instances			
$ \begin{array}{c} B\\ UT\\ \beta\\ fixed \alpha \end{array} $	$B = 0.1, 0.2, \dots 0.5 \text{ with } w = 100$ 0.1, 0.2, 0.3 1, 2, 3, 4 0.01 and 0.03			
variable α	$\alpha = e^{\frac{-\log(3)}{\beta}} \text{ as } (1/3)\text{-life-span}$ $\alpha = e^{\frac{-\log(2)}{\beta}} \text{ as } (1/2)\text{-life-span}$ $\alpha = e^{\frac{\log(2/3)}{\beta}} \text{ as } (2/3)\text{-life-span}$ $\alpha = e^{\frac{\log(7/8)}{\beta}} \text{ as } (7/8)\text{-life-span}$			
Active Learning Method	SCN, CVCN, SCN with DCN, CVCN with DCN, R, and RCN			
α-setting #1 α-setting #2 α-setting #3 α-setting #4 α-setting #5 α-setting #6	equals to 0.01 (fixed α) equals to 0.03 (fixed α) equals to (1/3)-life-span (var. α) equals to (1/2)-life-span (var. α) equals to (2/3)-life-span (var. α) equals to (7/8)-life-span (var. α)			

TABLE 2

<?xml version="1.0" encoding="UTF-8" standalone="true"?>
<Exercise generalPicPath="./data/CodedEntries.xml" name="UK riots example" startdate="2011-08-06T19:45:00Z"</pre> xmins="urn:bridge:datagen:2013"> <Phase name="Phase 1: Day 1 - Saturday" date="2011-08-06T19:45:00Z"> - <SubEvent relevant="0" classid="0" ratio="0.0" volume="1" duration="300</p> phrases="./data/ukriots/Day1/tweets_uk_london_tottenham_textonly.txt" desc="Div - London etc." timeOffset="0"> <GeoLocation variation="10" longitude="-0.123024" latitude="51.50917"/> -/SubEvent> <SubEvent relevant="1" ratio="1.0" volume="2" duration="60" phrases="./data/ukriots/Day1/London_Tottenham.txt" desc="London Tottenham" timeOffset="0" pictures_labels='70, 71, 72, 73'> <GeoLocation variation='1' longitude='-0.072191' latitude='51.605784'/> </SubEvent> SubEvent relevant="1" ratio="1.0" volume="1" duration="30" phrases="./data/ukriots/Day1/London_Tottenham_cars.txt" desc="London Tottenham Cars" timeOffset="0"> <GeoLocation variation="0.3" longitude="-0.070777" latitude="51.591763"/> </SubEvent> phrases="./data/ukriots/Day1/tweets_london_tottenham_textonly.txt" desc="Div - London, Tottenham" timeOffset="5"> <GeoLocation variation="10" longitude="-0.123024" latitude="51.50917"/> </SubEvents SubEvent relevant="0" classid="0" ratio="0.0" volume="1" duration="60" phrases="./data/ukriots/Day1/tweets_tottenham_textonly.txt" desc="Div - Tottenham" timeOffset="115"; GeoLocation variation="10" longitude="-0.123024" latitude="51.50917"/> </SubEvent>

(b) UK riots stream in XML format

with ER=1.370). On average, SCN variants show the most 645 stable results, while the CVCN variants slightly increase 646 *CQM* for small values of *B* (i.e., $B \le 0.2$), because they focus 647 on concept drift near to the uncertainty boundary. 648

Synthetic Social Media Dataset (SSMD). The active learning 649 strategies (SCN, CVCN, SCN with DCN and CVCN with 650 DCN) given in Fig. 5 show that they outperform the random 651 method R. Again, RCN shows good performance due to the 652 higher variety of the threshold. For CVCN with DCN 0.22 653 queries and RCN 0.24 queries out of B = 0.3 are requested, 654 reaching an ER of 7.3225 and 7.4984, respectively. A high 655 value of B increases the overall quality of the results inde- 656pendently of the method (i.e., more labeled data is available 657 to build the classification model). The CVCN options per- 658 forms best for high values of *B* for the different α settings. In 659 general, the active learning options SCN with DCN and 660 CVCN with DCN perform best. This might indicate that con- 661 cept drift appears along the uncertainty region border as 662 those "with DCN" methods vary the border by changing UT. 663 This behavior is expected, since data varies in a small range, 664 i.e., geo-data within London area with similar incidents 665 (damages caused by riots). 666

Colorado Floods (CF). Fig. 6 illustrates the outcome of 667 AOMPC on the CF data for the different active learning 668 strategies. 669

The results of CF indicate good performance for the fixed 670 α values and especially for a low budget *B*. The results corre- 671 sponding to variable α are better than those obtained with 672 fixed α . Note that higher α leads to fast update of the 673 AOMPC prototypes and that variable α requires less queries 674 (see Table 5). Based on the Levenshtein distance (ldis) ([32], 675 for calculating similarity between character strings), there 676 exist 105 items with similar text (i.e., $ldis \leq 0.2$) in CF, which 677 is a quite small number. This also indicates that the length of 678 the repeating text fragments are very small (105 versus 189 679 repetitions of text). Therefore, the small number of similar 680 items for this long period of the crisis and the performance 681 related to the variable α with a fast adaptation are an indica-682 tion that there are drifts in CF not near the inter-class border 683 as defined by UT. 684

Australian Bushfires (AB). AOMPC's results on AB are illus- $_{685}$ trated in Fig. 7. The variable α shows nearly the same $_{686}$



Fig. 4. Results of the different active learning methods using the Gaussian data (GD) and the CQM measure.



Fig. 5. Results of the different active learning methods using the synthetic social media dataset (SSMD) and the CQM measure.

performance, but this time it is worse compared to the values 687 688 obtained on CF. The AB dataset has a high amount of similar 689 items, which is 582 (items with $ldis \leq 0.2$). This high amount of similar items is an indicator that changes in data are more 690 common around the boundary, because similar vocabulary 691 within the items is used. AOMPC shows the best performance 692 with a fixed α value for all budget settings. Due to the high 693 similarity between items combined with conflicting labels, 694 it is more difficult to distinguish between relevant and irrele-695 vant items. Consider the following example, which shows 696 the same tweet, but labeled differently [42] (Related-and-697 *informative* and *Not-related*): 698

Wed Oct 16 17:12:46 +0000 2013: "RT @Xxxxx: A dog has risked its life to save a litter of newborn

kittens from a house fire in Melbourne, Australia 701 http://t.co/Gz..",Eyewitness,Affected individuals, 702 *Related and informative* 703

Wed Oct 16 17:13:57 +0000 2013: "RT @Xxxxx: A dog 704 has risked its life to save a litter of newborn kittens 705 from a house fire in Melbourne, Australia http://t. 706 co/Gz...", Not labeled, Not labeled, Not related 707

AB is an interesting dataset for testing the algorithms 708 under various conditions. Fixed α provides much better 709 quality on AB compared to other α -settings as shown in 710 Fig. 7. 711

Considering Figs. 7 and 6, we can conclude a fixed learn- 712 ing rate of α and "with DCN" active learning strategies pro- 713 duce good performance for both CF and AB, especially, for 714 low values of *B*. 715



Fig. 6. Results of the different active learning methods using the Colorado Floods dataset (CF) and the CQM measure.



Fig. 7. Results of the different active learning methods using the Australia Bushfires dataset (AB) and the CQM measure.

716 4.5 Comparative Studies: AOMPC versus Others

Beside the experiments with different datasets and parameters, we compare AOMPC against the unsupervised k-means
algorithm that operates without labels and against a set of
supervised online algorithms that require full labeling. This
choice should help assess AOMPC against the extreme ends
of the labeling spectrum:

- k-means: Given the online setting, the algorithm is 723 724 run on batches of the data, setting the number of clusters to 10. For the real-world datasets (CF and AB) k-725 means has been initialized with 5 clusters, because 726 there are fewer items per batch compared to the other 727 datasets. For each batch $bt_i \in Bt$ of the data stream, 728 the final centers obtained from the previous batch 729 serve to initialize the centers of the current batch. 730
- Discriminative Online (Good?) Matlab Algorithms 731 (DOGMA) [43]: The following algorithms are consid-732 ered: PA-I [16], RBP and Perceptron [14], Projectron 733 [45], Projectron++ [45], Forgetron (Kernel-Based Per-734 ceptron) [18], and Online Independent Support Vec-735 tor Machines (OISVM) [44]. Because these algorithms 736 are fully supervised, they are trained on all labeled 737 data that is allowed by the budget *B*.

Running *k-means* on the different datasets produces the 739 results shown in Table 3. CQM is calculated considering that 740 k-means requires no queries (Q = 0). Items of a cluster are 741 assigned the label of the majority. This assignment is per-742 formed after each batch and it is the base for computing the 743 quality measures. It can be seen that for SSMD, k-means pro-744 duces lower CQM compared to those of GD. This is also true 745 in the case of AOMPC. Considering Figs. 4 and 5, it can be 746

TABLE 3 K-means: Avg. Results for GD, SSMD, CF, and AB

	Q	VM	ER	CQM
GD	0	0.8270	2.8750	0.9337
SSMD	0	0.8143	4.7216	0.9207
CF	0	0.9608	0.9235	0.9836
AB	0	0.9477	1.3056	0.9778

seen that AOMPC performs well. Comparing the results of k-747 means in Table 3 with the results of AOMPC in Table 5, the 748 AOMPC values represent a good performance: AOMPC pro-749 cesses each data point only once and then discards it, whereas 750 751 k-means uses all data points for computation. Clearly, the 752 CQM values in Table 3 for CF and AB are very high, caused by low values of ER. For CF and AB, we used the same batch 753 754 size (i.e., every 30 minutes) as for the generated SSMD dataset. More often, only a handful items are contained in the individ-755 756 ual batches. Due to the small number of items per batch, it is 757 not possible that relevant and irrelevant items are highly mixed within the created clusters of each batch. Hence, 758 assignments are clear/unambigious. 759

The results of DOGMA algorithms related to the datasets 760 are displayed in Table 4 for the best and worst cases. Details 761 on the remaining algorithms can be found in Appendix C, 762 available in the online supplemental material. Note that the 763 DOGMA algorithms operate with the maximum amount of 764 labels given by the budget. Hence, the training data is as 765 large as the maximum number of items allowed by the bud-766 767 get. The CQM value is calculated such that $Q = B \cdot \#items$. The evaluation measures are computed based on each batch 768 769 for comparison. DOGMA algorithms are trained based on randomly selected items from the dataset in advance. To 770 ensure a fair comparison of DOGMA algorithms against 771 AOMPC, we applied a 10-cross-validation strategy. The 772 results in Table 4 show that in the case of GD, most of the 773 DOGMA algorithms produce lower CQM compared to 774 AOMPC results, which are illustrated in Fig. 4. It is an indica-775 tion that the DOGMA algorithms are inefficient when deal-776 ing with changes in data, like the one artificially introduced 777 in batch-4 of GD (see Fig. 2 of Section 4.1). In case of SSMD, 778 CQM values obtained by most of the DOGMA algorithms 779 780 (see Table 4) look similar to those values corresponding to the best active learning method of AOMPC (see Fig. 5 "with 781 782 DCN" active learning methods). OISVM and PA-I produce the best performance on SSMD. In all, AOMPC performs 783 well for on-the-fly querying. The DOGMA results related to 784 CF and AB are also given in Table 4. Considering CQM as 785 representative measure, DOGMA produced similar results 786 787 to those produced by AOMPC shown in Figs. 6 and 7.

In a nutshell, AOMPC shows good performance compared to DOGMA, although the selection of items to query
is performed on-the-fly. In addition, DOGMA algorithms
use fully labeled data, while AOMPC uses only a subset of
labeled data whose size is upper bounded by the budget.

793 **4.6 Discussion and Future Work**

The advantage of AOMPC compared to the other algorithms
is the continuous processing of data streams and incremental
update of knowledge, where the existing prototypes act as

TABLE 4 <u>Best</u> and worst CQM of DOGMA Algorithms (GD, SSMD, CF, AB)

		Q	В	VM	ER	CQM
GD	Forgetron OISVM RBP OISVM Forgetron OISVM RBP OISVM RBP OISVM	80 80 160 240 240 320 320 400 400	$\begin{array}{c} 0.1 \\ 0.1 \\ 0.2 \\ 0.2 \\ 0.3 \\ 0.3 \\ 0.4 \\ 0.5 \\ 0.5 \end{array}$	0.3029 0.8084 0.3188 0.8217 0.4100 0.8153 0.2099 0.8180 0.4811 0.8157	32.5500 3.2625 31.9500 2.9000 25.3625 3.0250 38.6750 2.9750 20.9000 3.0250	$\begin{array}{c} 0.6081\\ \hline 0.9062\\ \hline 0.5959\\ \hline 0.8920\\ \hline 0.6362\\ \hline 0.4896\\ \hline 0.4896\\ \hline 0.8505\\ \hline 0.6398\\ \hline 0.8296\\ \end{array}$
SSMD	PA-I Projectron++ Projectron++ OISVM PA-I Forgetron RBP OISVM PA-I RBP	123 123 246 246 369 369 492 492 615 615	$\begin{array}{c} 0.1 \\ 0.1 \\ 0.2 \\ 0.2 \\ 0.3 \\ 0.3 \\ 0.4 \\ 0.5 \\ 0.5 \end{array}$	0.7228 0.4202 0.4105 0.8427 0.7636 0.5593 0.5025 0.8834 0.8647 0.6244	5.4406 11.5303 10.5367 10.1921 2.2302 9.7172 9.0046 5.0767 1.2505 5.3916	$\frac{0.8696}{0.7484}$ 0.7305 0.8619 0.8579 0.7592 0.7257 0.8596 0.8532 0.7604
CF	PA-I Projectron++ PA-I RBP PA-I Forgetron PA-I Forgetron PA-I Forgetron	98 98 196 196 294 294 392 392 490 490	$\begin{array}{c} 0.1 \\ 0.1 \\ 0.2 \\ 0.3 \\ 0.3 \\ 0.4 \\ 0.5 \\ 0.5 \end{array}$	0.7631 0.7137 0.7728 0.7141 0.8039 0.7180 0.8222 0.7117 0.8405 0.7353	17.5100 28.4213 15.9354 23.7132 13.8672 29.8722 12.7396 28.5864 11.3371 24.1613	$\begin{array}{c} \underline{0.8214} \\ 0.7520 \\ 0.8122 \\ \hline 0.7557 \\ 0.8118 \\ \hline 0.7060 \\ 0.8030 \\ \hline 0.6906 \\ 0.7955 \\ \hline 0.6998 \end{array}$
AB	PA-I Projectron++ PA-I Forgetron PA-I RBP PA-I Forgetron Forgetron OISVM	106 106 212 212 318 318 424 424 530 530	$\begin{array}{c} 0.1 \\ 0.1 \\ 0.2 \\ 0.3 \\ 0.3 \\ 0.4 \\ 0.5 \\ 0.5 \end{array}$	0.6791 0.6440 0.7094 0.6643 0.7428 0.6707 0.7751 0.6870 0.7086 0.8087	22.9801 32.6142 20.9924 29.6821 17.6217 27.3168 16.0927 24.4803 22.5930 13.6702	$\begin{array}{c} 0.7688\\ \hline 0.7101\\ 0.7678\\ \hline 0.7109\\ \hline 0.7747\\ \hline 0.7046\\ \hline 0.7721\\ \hline 0.7037\\ \hline 0.6996\\ \hline 0.7743\\ \end{array}$

memory for the future. Here forgetting of outdated knowl- 797 edge is controlled by α , which also depends on the budget. 798 Learning serves to adapt and/or create clusters in a continu- 799 ous way. The algorithm queries labels on-the-fly for continuously updating the classification model. In summary, it can 801 be said that budget B and threshold UT are related to each 802 other. Increasing their values increases the quality of the 803 algorithm. B has also an influence on the number of clusters 804 that are created (i.e., the more often the user is asked, the more hints for new clusters are given). 806

The advantage of our algorithm compared to the others is the transferred knowledge from one batch to the next creating a continuous view on the arriving data. The already known prototypes act as memory (i.e., forgetting is based on α and learning is based on the new creation of clusters, see Algorithm 1).

In terms of performance, Table 5 shows the best results of 813 AOMPC for different budget values using the *CQM* mea-814 sure. For GD, the variable learning rate α and the fixed α rate 815

	В	Query strategies	α (β for var. α)	Q (Q/#items)	VM	ER	CQM
GD	0.1 0.2 0.3 0.4 0.5	SCN SCN SCN SCN SCN	0.03 1/2 (4) 1/2 (4) 1/2 (4) 1/2 (4)	79.0 (0.10) 113.0 (0.14) 114.0 (0.14) 114.0 (0.14) 114.0 (0.14)	0.8460 0.9180 0.9180 0.9180 0.9180 0.9180	2.3750 1.2500 1.2500 1.2500 1.2500	0.9222 0.9409 0.9406 0.9406 0.9406
SSMD	0.1 0.2 0.3 0.4 0.5	CVCN with DCN SCN SCN CVCN with DCN CVCN with DCN	$\begin{array}{c} 0.03 \\ 1/3(1) \\ 0.03 \\ 0.01 \\ 0.03 \end{array}$	113.0 (0.09) 140.0 (0.11) 300.0 (0.24) 256.0 (0.21) 238.0 (0.19)	0.7080 0.8440 0.9161 0.8640 0.8876	12.2120 12.2762 8.8391 5.8791 9.4269	0.8329 0.8690 0.8817 0.8881 0.8804
CF	0.1 0.2 0.3 0.4 0.5	SCN CVCN RCN SCN SCN	1/2 (2) 1/2 (2) 2/3 (2) 0.03 0.03	27.0 (0.03) 32.0 (0.03) 223.0 (0.23) 297.0 (0.30) 297.0 (0.30)	$\begin{array}{c} 0.7451 \\ 0.7463 \\ 0.8050 \\ 0.8261 \\ 0.8261 \end{array}$	18.0411 18.0141 13.4949 11.6488 11.6488	0.8278 0.8273 0.8283 0.8287 0.8287
AB	0.1 0.2 0.3 0.4 0.5	CVCN with DCN CVCN with DCN SCN CVCN with DCN CVCN	0.01 0.03 0.01 0.01 0.03	117.0 (0.11) 215.0 (0.20) 304.0 (0.29) 343.0 (0.33) 380.0 (0.36)	0.6669 0.7325 0.7383 0.7607 0.7728	31.4934 27.7243 22.7398 18.8053 17.4619	0.7204 0.7403 0.7501 0.7690 0.7723

TABLE 5 Best Results of AOMPC based on Budget B

in the case of SSMD show good performance. For CF, the var-816 iable learning rate seems to be more suitable considering the 817 number of queries. AOMPC produces good results on AB 818 using a fixed learning rate. The reason is that the data items 819 are very similar and that changes within the textual data hap-820 pen slowly and near the boundary. Finally, comparing the 821 active learning strategies ("DCN" options), we can notice 822 that very good performance is achieved especially for SSMD 823 824 and CF. The quality of clustering increases even for low values of B. 825

Overall, AOMPC shows a quite good performance (see 826 Tables 4, 3, and 5), despite the fact that it operates online and 827 handles labeling just-in-time. Moreover, AOMPC was run 828 on batches just for the sake of feature selection (see Section 829 3.3). AOMPC can run in purely point-based online mode 830 (i.e., item-by-item) as well. In the future, we plan to extend 831 this algorithm by deleting clusters when they lose their 832 importance. This could also be done for features in order to 833 obtain an evolving feature space. We also plan to implement 834 835 a variable budget strategy so that, for instance, the number of queries (i.e., budget) is bigger for cold-start and gets 836 reduced afterward, depending on the uncertainty and the 837 performance of the algorithm. Finally, it would be interesting 838 to identify drift, without defining a threshold, but by consid-839 840 ering the general case, where classes are non-contiguous.

841 5 CONCLUSION

This paper presents a streaming analysis framework for distinguishing between relevant and irrelevant data items. It integrates the user into the learning process by considering the active learning mechanism. We evaluated the framework for different datasets, with different parameters and active learning strategies. We considered synthetic datasets to understand the behavior of the algorithm and real-world social media datasets related to crises. We compared the proposed algorithm, AOMPC, against many existing algorithms 850 to illustrate the good performance under different parameter 851 settings. As explained in Section 4.6, the algorithm can be 852 extended to overcome many issues, for instance by considering: dynamic budget, dynamic deletion of stale clusters, and generalization to handle non-contiguous class distribution. 855

ACKNOWLEDGMENTS

The research leading to these results has received funding 857 from the European Union Seventh Framework Programme 858 (FP7/2007-2013) under grant agreement n°261817 and was 859 partly performed in the Lakeside Labs research cluster at 860 Alpen-Adria-Universität Klagenfurt. A. Bouchachia was 861 supported by the European Commission under the Horizon 862 2020 Grant 687691 related to the Project PROTEUS: Scalable 863 Online Machine Learning for Predictive Analytics and Real-Time Interactive Visualization. 865

856

866

REFERENCES

- F. Abel, C. Hauff, G.-J. Houben, R. Stronkman, and K. Tao, 867 "Semantics + Filtering + Search = Twitcident. Exploring Information 868 in Social Web Streams," in *Proc. 23rd ACM Conf. Hypertext Social* 869 *Media*, 2012, pp. 285–294. 870
- U. Ahmad, A. Zahid, M. Shoaib, and A. AlAmri, "Harvis: An integrated social media content analysis framework for youtube 872 platform," *Inf. Syst.*, vol. 69, pp. 25–39, 2017.
- G. Backfried, J. Gollner, G. Qirchmayr, K. Rainer, G. Kienast, 874
 G. Thallinger, C. Schmidt, and A. Peer, "Integration of media 875 sources for situation analysis in the different phases of disaster 876 management: The QuOIMA project," in *Proc. Eur. Intell. Security* 877 *Informat. Conf.*, Aug 2013, pp. 143–146.
- BBC News Europe, England Riots: Maps and Timeline, 2012, Aug. 879
 [Online]. Available: http://www.bbc.co.uk/news/uk-14436499 880
- H. Becker, M. Naaman, and L. Gravano, "Learning similarity metrics for event identification in social media," in *Proc. 3rd ACM Int.* 882 *Conf. Web Search Data Mining*, 2010, pp. 291–300.

J. Bezdek, T. Reichherzer, G. Lim, and Y. Attikiouzel, "Multiple-884 [6] 885 prototype classifier design," IEEE Trans. Syst. Man Cybern. Part C: 886 Appl. Rev., vol. 28, no. 1, pp. 67–79, Feb. 1998. 887

893

897

898

899

900

901

902

903

904

905

906

914

915

916

917

918

919

920

921

922

923

924

928

929

930

931

932

933

937

938

939

940

941

942

944

- M. Biehl, B. Hammer, and T. Villmann, "Prototype-based models [7] 888 in machine learning," Wiley Interdisciplinary Reviews: Cognitive Sci., vol. 7, no. 2, pp. 92–111, 2016. 889
- 890 A. Bouchachia, "Learning with incrementality," in Proc. Int. Conf. [8] 891 Neural Inf. Process., 2006, pp. 137-146. 892
 - A. Bouchachia, "Incremental learning with multi-level adaptation," Neurocomputing, vol. 74, no. 11, pp. 1785-1799, 2011.
- 894 A. Bouchachia and C. Vanaret, "Incremental learning based on [10] growing gaussian mixture models," in Proc. 10th Int. Conf. Mach. 895 Learn. Appl. Workshops, Dec. 2011, vol. 2, pp. 47-52. 896
 - [11] A. Bouchachia and C. Vanaret, "GT2FC: An online growing interval type-2 self-learning fuzzy classifier," IEEE Trans. Fuzzy Syst., vol. 22, no. 4, pp. 999–1018, Aug. 2014.
 - [12] M.-R. Bouguelia, Y. Belaïd, and A. Belaïd, "An adaptive streaming active learning strategy based on instance weighting," Pattern Recognit. Lett., vol. 70, pp. 38-44, 2016.
 - [13] M. Büscher and M. Liegl, "Connected communities in crises," in H. Hellwagner, D. Pohl and R. Kaiser(ed.), "Social Media Analysis for Crisis Management" IEEE Comput. Soc. Special Technical Community on Social Networking E-Letter, Mar. 2014, vol. 2, no. 1.
- G. Cavallanti, N. Cesa-Bianchi, and C. Gentile, "Tracking the best 907 [14] 908 hyperplane with a simple budget perceptron," Mach. Learn., vol. 69, no. 2–3, pp. 143–167, 2007. 909
- 910 L. Chen, K. S. M. Tozammel Hossain, P. Butler, N. Ramakrishnan, [15] 911 and B. A. Prakash, "Syndromic surveillance of flu on Twitter 912 using weakly supervised temporal topic models," Data Mining Knowl. Discovery, vol. 30, no. 3, pp. 681-710, May 2016. 913
 - K. Crammer, O. Dekel, J. Keshet, S. Shalev-Shwartz, and Y. Singer, [16] "Online passive-aggressive algorithms," J. Mach. Learn. Res., vol. 7, pp. 551-585, Dec. 2006.
 - S. Dashti, L. Palen, M. P. Heris, K. M. Anderson, S. Anderson, and [17] S. Anderson, "Supporting disaster reconnaissance with social media data: A design-oriented case study of the 2013 colorado floods," in Proc. 11th Int. Conf. Inform. Syst. Crisis Response Manag., 2014, pp. 632–641.
 - [18] O. Dekel, S. Shalev-Shwartz, and Y. Singer, "The forgetron: A kernelbased perceptron on a fixed budget," in NIPS. Cambridge, MA, USA: MIT Press, 2005, pp. 259–266.
- 925 [19] A. Denecke, H. Wersing, J. Steil, and E. Körner, "Online figure-926 ground segmentation with adaptive metrics in generalized LVQ," *Neurocomputing*, vol. 72, no. 7–9, pp. 1470–1482, 2009. 927
 - S. Denef, P. S. Bayerl, and N. Kaptein, "Social media and the [20] police - Tweeting practices of british police forces during the August 2011 riots," in Proc. SIGCHI Conf. Human Factors Comput. Syst., May 2013, pp. 3471–3480.
 - N. Dufty, "Using social media to build community disaster resil-[21] ience," Australian J. Emergency Manag., vol. 27, no. 1, pp. 40–45, 2012. [22] M. Freeman and A. Freeman, "Bonding over bushfires: Social net-
- 934 works in action," in Proc. IEEE Int. Symp. Technol. Soc., Jun. 2010, 935 pp. 419-426. 936
 - J. A. Gama, I. Žliobaitė, A. Bifet, M. Pechenizkiy, and A. Bouchachia, [23] "A survey on concept drift adaptation," ACM Comput. Surv., vol. 46, no. 4, pp. 44:1-44:37, 2014.
 - [24] B. Hammer, D. Hofmann, F.-M. Schleif, and X. Zhu, "Learning vector quantization for (dis-)similarities," Neurocomputing, vol. 131, pp. 43-51, 2014.
- S. Hao, J. Lu, P. Zhao, C. Zhang, S. C. H. Hoi, and C. Miao, 943 [25] "Second-order online active learning and its applications," IEEE Trans. Knowl. Data Eng., vol. 30, no. 7, pp. 1338–1351, Jul. 2018. S. Hao, P. Hu, P. Zhao, S. C. H. Hoi, and C. Miao, "Online active learn-
- 946 [26] ing with expert advice," ACM Trans. Knowl. Discov. Data, vol. 12, 947 no. 5, pp. 58:1-58:22, 2018. 948
- 949 [27] S. R. Hiltz, B. van de Walle, and M. Turoff, "The domain of emergency management information," in Proc. Inf. Syst. Emergency 950 Manag., 2010, vol. 16, pp. 3-19. 951
- 952 [28] D. Ienco, A. Bifet, I. Zliobaite, and B. Pfahringer, "Clustering 953 based active learning for evolving data streams," in Discovery Sci., 954 J. Fürnkranz, E. Hüllermeier, and T. Higuchi, Eds. Berlin, Germany: Springer, 2013, vol. 8140, pp. 79-93. 955
- 956 [29] M. Imran, C. Castillo, J. Lucas, P. Meier, and S. Vieweg, 957 "AIDR: Artificial intelligence for disaster response," in Proc. Companion Publication 23rd Int. Conf. World Wide Web, Apr. 2014, 958 pp. 159-162. 959

- [30] Y. Ishikawa, Y. Chen, and H. Kitagawa, "An on-line document 960 clustering method based on forgetting factors," in Research and 961 Advanced Technology for Digital Libraries, P. Constantopoulos and 962 I. T. Solvberg, Eds., vol. 2163, Berlin, Germany: Springer, 2001, 963 pp. 325-339. 964
- [31] T. Kohonen, "The self-organizing map," Proc. IEEE, vol. 78, no. 9, 965 966
- pp. 1464 –1480, Sep. 1990. V. I. Levenshtein, "Binary codes capable of correcting deletions, insertions and reversals," *Soviet Physics Doklady*, vol. 10, 1966, [32] 967 968 Art. no. 707 969
- R. Li, K. H. Lei, R. Khadiwala, and K.-C. Chang, "TEDAS: A Twitter-970 based event detection and analysis system," in Proc. IEEE 28th Int. 971 Conf. Data Eng., 2012, pp. 1273-1276. 972
- [34] S. Liu, L. Palen, J. Sutton, A. Hughes, and S. Vieweg, "In search of 973 the bigger picture: The emergent role of on-line photo-sharing in 974 times of disaster," in Proc. 5th Int. ISCRAM Conf., 2008, 975 pp. 140–149. 976
- [35] L. Ma, S. Destercke, and Y. Wang, "Online active learning of decision 977 trees with evidential data," Pattern Recognit., vol. 52, pp. 33-45, 2016. 978
- [36] C. Manning, P. Raghavan, and H. Schütze, Introduction to Information 979 Retrieval. Cambridge, U.K.: Cambridge Univ. Press, 2008. 980
- [37] S. Mohamad, A. Bouchachia, and M. Sayed-Mouchaweh, "A bi-981 criteria active learning algorithm for dynamic data streams,' ' IEEE 982 Trans. Neural Netw. Learn. Syst., vol. 29, no. 1, pp. 74-86, Jan. 2018. 983
- [38] S. Mohamad, M. Sayed-Mouchaweh, and A. Bouchachia, "Active 984 learning for classifying data streams with unknown number of classes," *Neural Netw.*, vol. 98, pp. 1–15, 2018. 985 986
- B. Mokbel, B. Paassen, F.-M. Schleif, and B. Hammer, "Metric learn-[39] 987 ing for sequences in relational LVQ," Neurocomputing, vol. 169, 988 pp. 306–322, 2015. 989
- B. Mozafari, P. Sarkar, M. Franklin, M. Jordan, and S. Madden, [40] 990 991 "Scaling up crowd-sourcing to very large datasets: A case for active learning," Proc. VLDB Endow., vol. 8, no. 2, pp. 125-136, Oct. 2014. 992
- [41]V. K. Neppalli, C. Caragea, A. Squicciarini, A. Tapia, and S. Stehle, 993 "Sentiment analysis during hurricane sandy in emergency respo-994 nse," Int. J. Disaster Risk Reduction, vol. 21, pp. 213-222, 2017. 995
- [42]A. Olteanu, S. Vieweg, and C. Castillo, "What to expect when the 996 997 unexpected happens: Social media communications across crises," in Proc. ACM Conf. Comput. Supported Cooperative Work Social Com-998 put., 2015, pp. 994–1009. 999
- F. Orabona, DOGMA: A MATLAB Toolbox for Online Learning, [43] 1000 2009. [Online]. Available: http://dogma.sourceforge.net 1001
- [44] F. Orabona, C. Castellini, B. Caputo, L. Jie, and G. Sandini, "On-line 1002 independent support vector machines," Pattern Recognit., vol. 43, 1003 1004 no. 4, pp. 1402–1412, 2010.
- F. Orabona, J. Keshet, and B. Caputo, "Bounded kernel-[45] 1005 based online learning," J. Mach. Learn. Res., vol. 10, pp. 2643-2666, 1006 Dec. 2009. 1007
- 1008 S.-Y. Perng, M. Büscher, L. Wood, R. Halvorsrud, M. Stiso, L. Ramirez, [46] and A. Al-Akka, "Peripheral response: Microblogging during the 22, 1009 7/2011 norway attacks," Int. J. Inf. Syst. Crisis Response Manag., vol. 5, 1010 no. 1, pp. 41-57, 2013. 1011
- [47] D. Pohl, A. Bouchachia, and H. Hellwagner, "Online processing of 1012 social media data for emergency management," in Proc. Int. Conf. 1013 Mach. Learn. Appl., Dec. 2013, vol. 2, pp. 333-338. 1014
- [48] D. Pohl, "Social media analysis for crisis management: A 1015 brief survey," in H. Hellwagner, D. Pohl, and R. Kaiser, (ed)., Social 1016 Media Analysis for Crisis Management, IEEE Comput. Soc. Special 1017 Community Technical on Social Networking E-Letter, 1018 Mar. 2014, vol. 2, no. 1. 1019
- [49] D. Pohl, A. Bouchachia, and H. Hellwagner, "Social media for crisis 1020 management: Clustering approaches for sub-event detection," 1021 Multimedia Tools Appl., vol. 74, pp. 3901-3932, 2013.
- [50] D. Pohl, A. Bouchachia, and H. Hellwagner, "Online indexing and 1023 1024 clustering of social media data for emergency management,' Neurocomputing, vol. 172, pp. 168-179, 2016. 1025
- [51] J. R. Ragini, P. R. Anand, and V. Bhaskar, "Mining crisis informa-1026 tion: A strategic approach for detection of people at risk through 1027 social media analysis," Int. J. Disaster Risk Reduction, vol. 27, 1028 pp. 556-566, 2018. 1029
- C. Reuter and M. Kaufhold, "Fifteen years of social media in emer-[52] 1030 gencies: A retrospective review and future directions for crisis 1031 informatics," J. Contingencies Crisis Manag., vol. 26, no. 1, pp. 41–57, 1032 2018 1033
- [53] T. Reuter and P. Cimiano, "Event-based classification of social 1034 media streams," in Proc. 2nd ACM Int. Conf. Multimedia Retrieval, 1035 2012, pp. 22:1-22:8. 1036

- IEEE TRANSACTIONS ON KNOWLEDGE AND DATA ENGINEERING, VOL. 31, NO. X, XXXXX 2019
- T. Reuter, P. Cimiano, L. Drumond, K. Buza, and L. Schmidt-Thieme,
 "Scalable event-based clustering of social media via record linkage
 techniques," in *Proc. 5th Int. Conf. Weblogs Social Media*, 2011,
 pp. 313–320.
- [55] B. Settles, "Active learning literature survey," Computer Sciences
 Technical Report 1648, University of Wisconsin–Madison. 2009.
 [56] E. Shook, K. Leetaru, G. Cao, A. Padmanabhan, and S. Wang,
 - [56] E. Shook, K. Leetaru, G. Cao, A. Padmanabhan, and S. Wang, "Happy or not: Generating topic-based emotional heatmaps for culturomics using CyberGIS," in *Proc. IEEE 8th Int. Conf. E-Sci.*, Oct. 2012, pp. 1–6.
- Interpretation [57] J. Smailović, M. Grčar, N. Lavrač, and M. Žnidaršič, "Stream-based active learning for sentiment analysis in the financial domain," *Inf. Sci.*, vol. 285, pp. 181–203, Apr. 2014.
 Interpretation [58] K. Starbird and J. Stamberger, "Tweak the Tweet: Leveraging and L. Stamberger, "Tweak the Tweet" Leveraging and the Tweet? Leve
 - [58] K. Starbird and J. Stamberger, "Tweak the Tweet: Leveraging microblogging proliferation with a prescriptive syntax to support citizen reporting," in *Proc. 7th Int. ISCRAM Conf.*, May 2010, pp. 1–5.
 - [59] T. Terpstra, A. de Vries, R. Stronkman, and G. L. Paradies, "Towards a realtime Twitter analysis during crises for operational crisis management," in *Proc. 9th Int. ISCRAM Conf.*, Apr. 2012.
 - [60] M. F. Umer and M. S. H. Khiyal, "Classification of textual documents using learning vector quantization," *Inf. Technol. J.*, vol. 6, no. 1, pp. 154–159, 2007.
 - [61] S. Vieweg and A. Hodges, "Rethinking context: Leveraging human and machine computation in disaster response," *Comput.*, vol. 47, no. 4, pp. 22–27, Apr. 2014.
- [62] S. Vieweg, A. L. Hughes, K. Starbird, and L. Palen, "Microblogging during two natural hazards events: What Twitter may contribute to situational awareness," in *Proc. Int. Conf. Human Factors Comput. Syst.*, 2010, pp. 1079–1088.
 [63] I. Žliobaitė, A. Bifet, B. Pfahringer, and G. Holmes, "Active learning
 - [63] I. Žliobaitė, A. Bifet, B. Pfahringer, and G. Holmes, "Active learning with drifting streaming data," *IEEE Trans. Neural Netw. Learn. Sys.*, vol. 25, no. 1, pp. 27–39, Jan. 2014.
 - [64] I. H. Witten, É. Frank, and M. A. Hall, Data Mining: Practical Machine Learning Tools and Techniques. Amsterdam, The Netherlands: Elsevier, 2011.
 - [65] J. Yin, A. Lampert, M. Cameron, B. Robinson, and R. Power, "Emergency situation awareness from Twitter for crisis management," in *Proc. Int. Workshop Social Web Disaster Manag.*, 2012, Art. no. 1.
 - [66] J. Yin, A. Lampert, M. Cameron, B. Robinson, and R. Power, "Using social media to enhance emergency situation awareness," *IEEE Intell. Sys.*, vol. 27, no. 6, pp. 52–59, Nov.-Dec. 2012.



Daniela Pohl received the Dipl.-Ing. master's degree in computer science from the Alpen-Adria-Universität Klagenfurt, Austria, in 2008, and the doctoral degree from the Alpen-Adria-Universität Klagenfurt, in 2015. She worked as research assistant with the scope of the EU-funded FP7 project BRIDGE (www.bridgeproject. eu) to develop technical solution to improve crisis management. Her research interests include information retrieval and machine learning.



Abdelhamid Bouchachia is a professor at 1090 Bournemouth University, Department of Computing, United Kingdom. His major research interests 1092 include machine learning and computational 1093 intelligence with a particular focus on scalable online/incremental learning, semi-supervised and 1095 active learning, prediction systems, and uncertainty modelling. He published numerous papers 1097 in international journals and conferences and 1098 edited several special issues and volumes. He 1099 founded and served as the general chair of the 1100

International Conference on Adaptive and Intelligent Systems (ICAIS) for1101many years. He currently serves as a program committee member for1102many conferences and is acting as associate editor of *Evolving Systems*1103as well as member of the Evolving Intelligent Systems (EIS) Technical1104Committee (TC) of the IEEE Systems, Man and Cybernetics Society and1105member of the IEEE Task-Force for Adaptive and Evolving Fuzzy Systems and the IEEE Computational Intelligence Society. He is a senior1107member of the IEEE.1108



Hermann Hellwagner is a full professor of infor-
matics with the Institute of Information Technology1109(ITEC), Klagenfurt University, Austria, leading the
Multimedia Communications Group. His current
research areas are distributed multimedia sys-
tems, multimedia communications, and quality of
service. He has received many research grants
from national (Austria and Germany) and Euro-
pean funding agencies as well as from industry, is
the editor of several books, and has published
more than 250 scientific papers on parallel com-1109

puter architecture, parallel programming, and multimedia communications and adaptation. He is a senior member of the IEEE, and a member of the ACM and OCG (Austrian Computer Society). He was vice president of the Austrian Science Fund (FWF). 1123

▷ For more information on this or any other computing topic, 1124 please visit our Digital Library at www.computer.org/publications/dlib. 1125

1044 1045

1046

1051

1052

1053

1054

1055

1056 1057

1058

1059

1060

1061

1062

1068

1069 1070

1071

1072

1073

1074

1075

1076

1077

1078