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SAN JOSE STATE UNIVERSITY SCHOOL OF NURSING

MASTER'S PROGRAM PROJECT OPTION (PLAN B) PROJECT SIGNATURE FORM

STUDENT NAME: Neelam N. Murthi

SEMESTER ENROLLED: Spring 2008

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Accelerated First and Second Degree Graduates

NAME OF JOURNAL: <u>International Journal of Nursing education</u>

<u>Scholarship</u>

The project and manuscript have been successfully completed and meet the standards of the School of Nursing at San Jose State University. The project demonstrates the application of professional knowledge, clinical expertise, and scholarly thinking. An abstract of the project and two copies of the manuscript are attached.

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JHC: Spring 2000

Self Perceptions of Clinical Performance of Accelerated First Degree and Accelerated Second-Degree Graduates

Neelam N. Murthi BSN, RN, Mark C. Crider PhD, RN, Christine Hooper EdD, RN

Abstract

Currently in the United States, motivated by nursing shortages, numerous ways have been created to recruit nurses in nursing schools. Accelerated nursing programs are increasing rapidly. Colleges and Schools of Nursing around the nation are accepting students seeking their first degree, as well as those with a second degree. This study compared perceptions of clinical performance of accelerated first-degree and accelerated second-degree bachelor of nursing graduates. The intention was to identify whether, after graduation, the two groups held different self-perceptions of performance in the clinical environment. This was to determine if one group has better self-perception of performance than the other to explore how these differences can impact accelerated nursing programs and clinical performance after graduation. The results showed no significant differences in the perception of performance between the two groups; concluding degree status has little or no impact on perception of clinical practice and prediction of practice success from an accelerated program.

Keywords: nursing shortage, clinical performance, new graduate, accelerated nursing graduates

SAN JOSE STATE UNIVERSITY SCHOOL OF NURSING

Neelam N. Murthi Mark C. Crider Chris Hooper

Self-Perceptions of Clinical Performance of Accelerated First and Second Degree

Graduates

The manuscript entitled Self-Perceptions of clinical performance of accelerated first and second degree graduates, or a similar version of it is not under consideration by another journal, nor has it been accepted or published elsewhere.

This research based manuscript was approved by the institutional ethics review board.

This study contributes data on the status of accelerated graduates, which could be used in the future research of accelerated nursing programs. The data provides critical information that could be used for evaluating the clinical performance of future first degree and second degree accelerated nursing graduates.

Abstract

Currently in the United States, motivated by nursing shortages, numerous ways have been created to recruit nurses in nursing schools. Accelerated nursing programs are increasing rapidly. Colleges and Schools of Nursing around the nation are accepting students seeking their first degree, as well as those with a second degree. This study compared perceptions of clinical performance of accelerated first-degree and accelerated second-degree bachelor of nursing graduates. The intention was to identify whether, after graduation, the two groups held different self-perceptions of performance in the clinical environment. This was to determine if one group has better self-perception of performance than the other to explore how these differences can impact accelerated nursing programs and clinical performance after graduation. The results showed no significant differences in the perception of performance between the two groups; concluding degree status has little or no impact on perception of clinical practice and prediction of practice success from an accelerated program.

Keywords: nursing shortage, clinical performance, new graduate, accelerated nursing graduates

In 1971 the first accelerated nursing program was introduced at the Saint Louis University School of Nursing, and by 2008 there were approximately 218 accelerated baccalaureate nursing programs with 26 in the planning stages (American Association of Colleges of Nursing, 2009). Accelerated nursing programs have become popular as they provide the full academic nursing program in a shortened period of time, allowing individuals to complete their nursing education and enter the practice setting more quickly than traditional nursing educational programs. Such acceleration into nursing practice is hoped to contribute to decreasing the nursing shortage.

By 2020, the Health Resources and Service Administration (HRSA, 2006) predicts the nursing shortage will increase to more than one million in the United States (U.S.). The Bureau of Labor Statistics (2008) reports that registered nursing will have the greatest job growth of all U.S. professions through the year 2016. Due to this increasing demand for nurses, many accelerated programs have been created to meet the health care needs of the nation. Accelerated nursing programs produce nurses at a rapid rate to meet the demands of the consumer and the economy. Accelerated nursing graduates assist in decreasing the nursing shortage through rapidly completing the education needed to enter the workforce. Today's nurses need to be able to communicate effectively, think, organize, solve problems, and prioritize according to patients' needs. They need to be able to

learn and act quickly to keep up with the daily changes in the clinical environment.

With such needs for success in clinical nursing practice this study was interested in examining if there were any differences between self-perception of performance of accelerated first degree and accelerated second-degree graduates, and if so, how might these differences impact accelerated nursing education programs and clinical performance after graduation? By beginning to examine these questions accelerated nursing programs and graduates can better meet our national health care needs.

Because of nursing shortages, fluctuating economy, new technology, and advances in patient care, changes in the nursing education model have occurred, creating new terms and definitions. An accelerated program is defined as a bachelor of science in nursing (BSN) program, which can be completed in 12-18 months, not including pre-requisites. Accelerated second degree students refer to students who have a previous bachelor's degree or a higher degree in a field other than nursing (AACN, 2009). Accelerated first-degree nursing students refer to students who have completed the pre-requisites for a nursing program, but do not hold any other bachelor's degree.

Research Problem

The purpose of this study was to identify self-perceptions in clinical performance of recent accelerated first and second-degree graduates from a bachelor of nursing program. Nursing performance has been defined as behaviors that coincide with nursing practice, which include leadership and critical thinking, as well as technical, behavioral, and communication skills (Schwirian, 1978).

The accelerated first-degree students were compared with the accelerated second-degree students to identify whether the two groups held different self-perceptions of performance in a clinical setting. This was to explore the possibility that academic and clinical performance may be enhanced in different ways depending on the academic preparation of the nursing student. There has been little research to evaluate the clinical performance in the work environment comparing accelerated first and second-degree graduates. It is important to know if these groups are performing differently in the clinical environment after graduation in order to determine if nursing programs need to examine their admissions criteria for accelerated students.

Literature Review

Most of the research that has been conducted in this area to date has compared accelerated students to traditional nursing students (Penprase &

Koczara, 2009). The National Council Licensure Examination-Registered Nurse (NCLEX-RN) pass rates, academic performance, program evaluation, and perceptions of preparedness for a nursing career post graduation are some areas examined previously (Seldomridge & Dibartolo, 2004, Korvick et al, 2008, Raines & Sipes, 2007, Raines, 2007). Research has suggested that accelerated nursing graduates are exceptional academically with high grade point averages and high pass rates on the board exam (McDonald, 1995, Seldomridge & DiBartolo, 2004).

Raines & Sipes (2007) evaluated a second-degree accelerated program and also looked at the reflections of accelerated second-degree students one year after graduation. The reflections from graduates helped to evaluate the students' perception of their preparation for the work environment. This study was a program evaluation of an accelerated program to assess if the program met the needs to produce safe and competent nurses. The results of Raines' study provided evidence that accelerated second-degree programs are effective in preparing nurses for the work environment.

Brewer et al. (2009) studied the demographics of traditional and second degree baccalaureate graduates work characteristics, attitudes toward work, and future career plans. Since most second-degree students are older and more mature, they had more family-work conflict while in the nursing program, and while teamwork comprises a large portion of nursing practice, some accelerated

graduates demonstrated lower group cohesion. Since socialization into nursing is a large part of the profession, it is important for educators as well as employers to recognize this factor in order to teach and promote group activities. The goal is to decrease the nursing shortage including retaining nurses in the profession. Lack of support at the workplace from peers can cause nurses to leave their current work site, or abandon the nursing profession completely. Accelerated programs assist in decreasing the high demand for nurses by fulfilling the labor market's needs.

Many nurses have been found to work outside of the profession due to burnout and stressful environments (Black, 2008). The costs of hiring and training new nurses in hospitals is tremendous and therefore hiring and retaining nurses are key concepts in hospital budgets. The American Organization of Nurse Executives (AONE, 2009) estimated that the cost of turnover for one Registered Nurse (RN) could be as high as \$50,000. This amount was calculated factoring in both hidden and visible costs. Hidden costs can include the time leading up to leaving, vacant positions, and loss of efficiency of the new hires during their hiring period due to lack of mentors. Visible costs can include training, recruitment, hiring, and orientation. These costs can vary widely based on the hospital and the specialty areas. Although turnover rates are high and costly, accelerated graduates show an enthusiasm and bring with them a motivated attitude (Raines, 2007). Therefore, satisfaction with performance in the clinical setting is important in order to retain these nurses.

A recent study (Berkow et al, 2009) assessed the performance of new graduates in the clinical setting. Nurse leaders were surveyed to evaluate new graduate performance. Questions included six areas of competencies; clinical knowledge, technical skills, critical thinking, communication, professionalism, and management of responsibilities. With a sample size of five thousand and seven hundred nurse leaders, results showed that only 25% of the nurse leaders were satisfied with the performance of the new graduates. Nurse leaders felt graduates were not prepared with clinical and non-clinical skills. Suggestions included the need for hospitals to provide more opportunities for students during clinical rotations. This suggests that schools of nursing and hospitals may need to work together in order for graduates to be more prepared after graduation to perform more successfully as a registered nurse.

From the literature we have a better understanding of the unique educational and practice needs of accelerated students and graduates. This study attempted to examine if qualifications of previous degree attainment may also contribute to the unique needs of these students and graduates.

Methodology

A non-experimental descriptive study was used for this research. The participants included a sample of graduates from one accelerated BSN program

who had been working in a clinical setting after graduation. After approval from the University's Institutional Review board, a letter was mailed to all recent accelerated graduates explaining who the researcher was and the purpose of the research. The contact information of the accelerated graduates was obtained from the school of nursing accelerated program project manager at the university. The completed questionnaires were returned to the researcher excluding any identifying information to assure anonymity. Returned responses incorporated the participants' consent. A separate page included basic demographic information such as age, gender, year of graduation, first degree or second degree, area of nursing specialty, and months in current workplace. The instrument included questions regarding the students' perception of performance in the work environment and their behaviors in response to daily nursing practice. The instrument measured the levels of nursing performance indicated by the six dimension scale of nursing performance created by Patricia Schwirian (1978). The six dimension scale includes 52 questions regarding nursing performance. The 52 items are scattered in the instrument and eventually divided into six subscales which are leadership, critical care, teaching/collaboration, planning/evaluation, interpersonal relations/communication, and professional development. The graduates were asked to state how often they performed these nursing behaviors (frequency) and how well they perform the behaviors in their current position (quality).

The validity of the six dimension scale was created by an expert panel of nurse leaders, administrators, and educators after a pilot testing of the scale. A factor analysis was conducted with new graduates and supervisors prior to the launch of the final instrument. The original scale was used for self-appraisals of performance, employer appraisals of performance, or perceived adequacy of nursing school preparation for performance (Schwirian, 1978).

Sixty-two questionnaires were sent to recent graduates of a local urban California State University. Eight graduates had a change of address and two had left the program before it began. Excluding these, there were 44 first degree and 18 second degree students remaining. The final sample included 12 first degree graduates and eight second-degree graduates from the accelerated nursing program with a return rate of 27% and 44% respectively.

Data Analysis

After receiving the questionnaires, data was entered onto a spreadsheet by a statistician using the Statistical Package for the Social Sciences (SPSS 16.0). This study examined the self-perceptions of performance in a clinical setting using the behaviors from the six dimension scale of nursing performance. The instrument contained two columns for answers (See Table 1). Column A shows how often the nurse performed the activities in their current position (frequency),

and column B displayed how well the nurse performs this activity (quality). Column A describes the frequency of the clinical activity using 1) not expected in this job, 2) never or seldom, 3) occasionally, 4) frequently. Column B of the questionnaire asks the participant the quality of how well they perform the activity in their current job setting using the answers 1) not very well, 2) satisfactorily, 3) well, 4) very well. These activities were divided into subscales of leadership, (five questions), critical care (seven questions), teaching/collaboration (eleven questions), planning/evaluation (seven questions), interpersonal relations/communication (twelve questions), and finally, professional development (ten questions). The results from the questions were then set in the subscale based on the areas of nursing skills (See Table 2). The answers to the subscales were further analyzed using t-tests to see the areas of performance in which graduates are at ease or having difficulty.

(Table 1) Six Dimension Scale of Nursing Performance (52 questions)

Column A	Column B How well do you perform these activities in your current job?		
How often do you perform these activities in your current job?			
1 - Not expected in this job	1- Not very well		
2- Never or seldom	2- Satisfactorily		
3- Occasionally	3- Well		
4- Frequently	4- Very well		

1. Teach a patient's family members about the patients needs Column A	Column B
2. Coordinate the plan of nursing care with the medical plan of care	
3. Give praise and recognition for achievement to those under your direction.	
51. Demonstrate knowledge in the ethics of nursing	
52. Accept and use constructive criticism	

Schwirian, P.M. (1978). Evaluating the performance of nurses: A multi-dimensional approach. *Nursing Research*, 27 347-351.

(Table 2) Six Dimension Subscale Scale of Performance by Patricia Schiwirian (1978)

Scale	Item Number	Item Content
LEADERSHIP	3 23 25 26 41	Give praise and recognition for achievement to those under your direction Delegate responsibility for care based on assessment of priorities of nursing care need and the abilities and limitations of available health care personnel Guide other health team members in planning for nursing care Accept responsibility for the level of care provided by those under your direction Remain open to the suggestions of those under your direction and use them when appropriate
TEACHING/ COLLABORATION	11 18 19 27 30 37 40 1 4 5 12 14 28 29 31 32 38	Perform technical procedures: ex: oral suctioning tracheostomy care, intravenous therapy, catheter care, dressing changes Use mechanical devices: ex: suction machine, Gomco, cardiac monitor, respirator Give emotional support to family of dying patient Perform appropriate measure in emergency situations Perform nursing care required by critically ill patients Recognize and meet the needs of a dying patient Function calmly and competently in emergency situations Teach a patient's family members about the patients needs Teach preventative health measure to patients and their families Identify and use community resources in developing a plan of care for a patient and hi family Adapt teaching methods and materials to the understanding of the particular audience: ex: age, educational background, sensory deprivations Develop innovative methods and materials for teaching patients Promote the use of interdisciplinary resource persons Use teaching aids and resource materials in teaching patients and their families Encourage the family to participate in the care of the patient Identify and use resources within your healthcare agency in developing a plan of care for a patient and his family Communicate facts, ideas, professional opinions in writing to patients and their familie

Scale	Item Number	Item Content		
PLANNING/	2	Coordinate the plan of nursing care with the medical plan of care		
EVALUATION	6	Identify and include in nursing care plans anticipated changes in a patient's condition		
	7	Evaluate results of nursing care		
	9	Develop a plan of nursing care for a patient		
	10	Initiate planning and evaluation of nursing care with others		
	13	Identify and include immediate patient needs in the plan of nursing care		
	36	Contribute to the plan of nursing care for the patient		
	8	Promote the inclusion of patient's decisions and desires concerning his care		
INTERPERSONAL RELATIONS/ COMMUNICATIONS	15	Communicate a feeling of acceptance of each patient and a concern for the patients welfare		
COMMUNICATIONS	14	Seek assistance when necessary		
	16	Help a patient communicate with others		
	17	Verbally communicate facts, ideas, and feelings to other health team members		
	20	Promote patients' rights t privacy		
	21 22	Contribute to an atmosphere of mutual trust, acceptance, and respect among other health team members		
	24	Explain nursing procedures to a patient prior to performing them		
	33	Use nursing procedures as opportunities for interaction with patients		
	34			
	35	Contribute to productive working relationships with other health team members		
	42	Help a patient meet his emotional needs		
	12	Use opportunities for patient teaching when they arise		
	43	Use learning opportunities for ongoing personal and professional growth		
PROFESSIONAL DEVELOPMENT	44	Display self-direction		
	45	Accept responsibility for own actions		
	46	Assume new responsibilities		
	47	Maintain high standards of performance		
	48	Demonstrate self-confidence		
	49	Display a generally positive attitude		
	50	Demonstrate knowledge of the legal boundaries of nursing		
	51	Demonstrate knowledge of ethics of nursing		
	52			
	J2	Accept and use constructive criticism		

Results

The mean age of the first degree graduates was 27.5 with a standard deviation of 5.5. The mean age of the second-degree graduates was 40 with a standard deviation of 9.7. Forty percent of the graduates were working in a medical-surgical department while others worked in pediatrics, intensive care units (ICU), psychiatric units, nursery, informatics, and forensic nursing. Most students (82.2%) indicated that they planned to return for graduate study in nursing. Fifty percent of both the first degree and second degree graduates want to continue on to higher degrees and certificates.

The self-perceptions of performance according to the six dimension scale questionnaire showed a slightly higher score for the second degree graduates in clinical practice. The self-perceptions of performance is determined by how frequently an activity is performed and how well the nurses stated they performed the activity (See Table 3). The second degree results of perception of performance suggest they are more comfortable in performing skills such as leadership and professional development roles. There were no significant differences in interpersonal communication skills between the first and second-degree graduates. The results indicated that these accelerated second degree graduates were more likely to perform in and choose roles in leadership as well as roles which would further professional development. This could be due to previous professional capacities and experience in leadership roles. The perceptions of

first degree graduates were more reflective on communication, planning and evaluating, teaching, and critical care. Overall, both accelerated first degree and second-degree graduates perceive themselves to perform at the same level. There were no significant statistical differences between the two groups in regards to their self-perception of performance.

Table 3 Independent Samples T-Tests Group Statistics

	GROUP	N	Mean	Std. Deviation
SCALE 1 LEADERSHIP	1 FIRST DEGREE	12	3.275	.4495
	2 SECOND DEGREE	8	3.275	.4803
SCALE 2 CRITICAL CARE	1 FIRST DEGREE	12	3.025	.5207
	2 SECOND DEGREE	8	2.812	.9125
SCALE 3 TEACHING- COLLABORATION	1 FIRST DEGREE	12	3.100	.4612
	2 SECOND DEGREE	8	2.950	.6000
SCALE 4 PLANNING- EVALUATION	1 FIRST DEGREE	12	3.350	.4503
	2 SECOND DEGREE	8	3.150	.6141
SCALE 5 IPR- COMMUNICATIONS	1 FIRST DEGREE	12	3.517	.4569
	2 SECOND DEGREE	8	3.425	.6135
SCALE6 PROFESSIONAL DEVELOPMENT	1 FIRST DEGREE	12	3.525	.4555
	2 SECOND DEGREE	8	3.575	.4027

Discussion

Although all the data were self-reported perception of nursing performance, the results suggest that both groups of accelerated nursing graduates continue to work in acute care settings with appropriate clinical skills. In

comparing the first degree with the second degree graduates, the results have suggested that although there was no significant differences between the perceptions of performance, first degree accelerated graduates were more comfortable with task oriented situations while second degree graduates are focused in leadership roles. The responses were stated to be performed more frequently and were performed well in most cases. Most of the nurses in the study had been working in a clinical setting from three months to three years.

The first degree nurses perceived that they had been most effectively prepared for professional development, communication, planning, and evaluation. Second degree graduates were found to be more likely to enhance in leadership roles and professional development. This difference may be related to prior experience in other careers. Second degree students have been noted to be desirable by employers because of their maturity, intelligence, and past experiences (AACN, 2005).

Research has shown that 30% of new graduates leave nursing within the first year due to dissatisfaction with the career, stress and burnout (Bowles & Candela, 2005). It is important to retain accelerated graduates in the clinical environment since they assist in decreasing the nursing shortage. Accelerated graduates are motivated, self-directed learners who can contribute to the nursing profession and nursing education.

Limitations

The major limitation of this study is that data pertaining to performance was self-reported. Future studies are needed to examine staff perceptions and/or nurse leader perceptions of clinical performance of these accelerated graduates in the clinical setting. Another limitation of the study was the small sample size.

Only 32% of the graduates (first and second degree) from a two year graduation cycle responded. Lastly, the study was conducted with graduates of one school in one urban university.

Conclusion

This study provides evidence that the self-perception of clinical performance of accelerated graduates is high. This agrees with past evidence of research which suggests accelerated students are self-directed and motivated to perform to their best ability (AACN, 2009). Accelerated second degree graduates bring a wealth of knowledge and experience to the nursing profession. Therefore administrators and nurse leaders benefit from having them as employees (AACN, 2006).

Self-perceptions of clinical performance, as well as employer appraisals are pertinent for these self-directed, goal oriented accelerated graduates to remain in acute care nursing facilities. The 52 nursing competencies, which are behaviors

of nurses in particular situations, were used to assess performance in the clinical setting. The results of this study show that accelerated first and second-degree graduates are confident in performing clinically after graduation. Second degree graduates are more likely to enter professional development and leadership roles while first degree graduates continue to progress in clinical tasks. Although this was a small study, the data provides critical information that could be used for evaluating the performance of future accelerated nursing graduates. The results can help determine if the admission criteria of nursing programs for accelerated students need to change.

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Author

Neelam N. Murthi, Mark C. Crider, and Christine Hooper

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