

# Exploring Relationships between Students' Discussion Patterns, Emotions, and **Learning Outcomes** in an Online Mathematics Course

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# Introduction

## Background of the study



### Online Discussions

- Widely used in higher education settings
  - Promote individual and group knowledge construction
- 
- Do not always lead to productive interactions and knowledge construction
  - Prior studies have focused on students' posting behaviors, rather than **online speaking & listening** behaviors



### Students' Emotions

- Directly or indirectly influence their learning outcomes
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- Especially in developmental mathematics courses, students' **negative emotions and anxiety** play a significant and negative role in performance

# Introduction

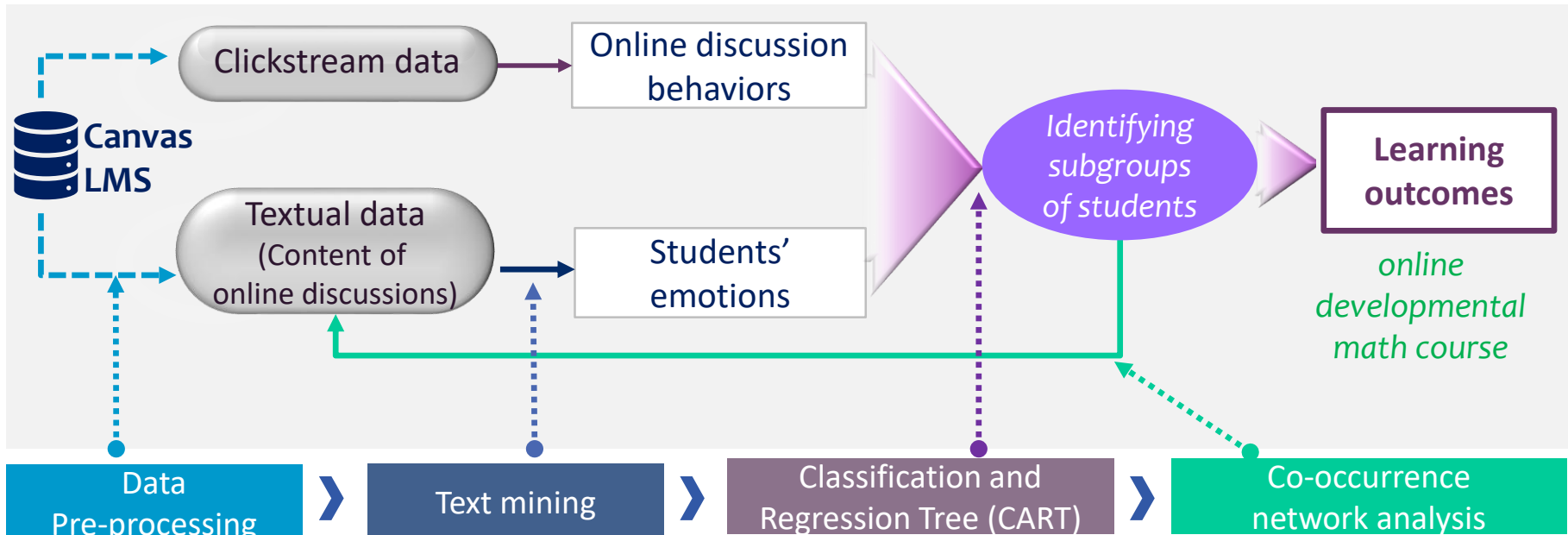
## Research Purpose and Research Questions

### RQ1

What online **discussion behaviors** and **emotions** characterize **different groups of students**? How do these relate to student **learning outcomes**?

### RQ2

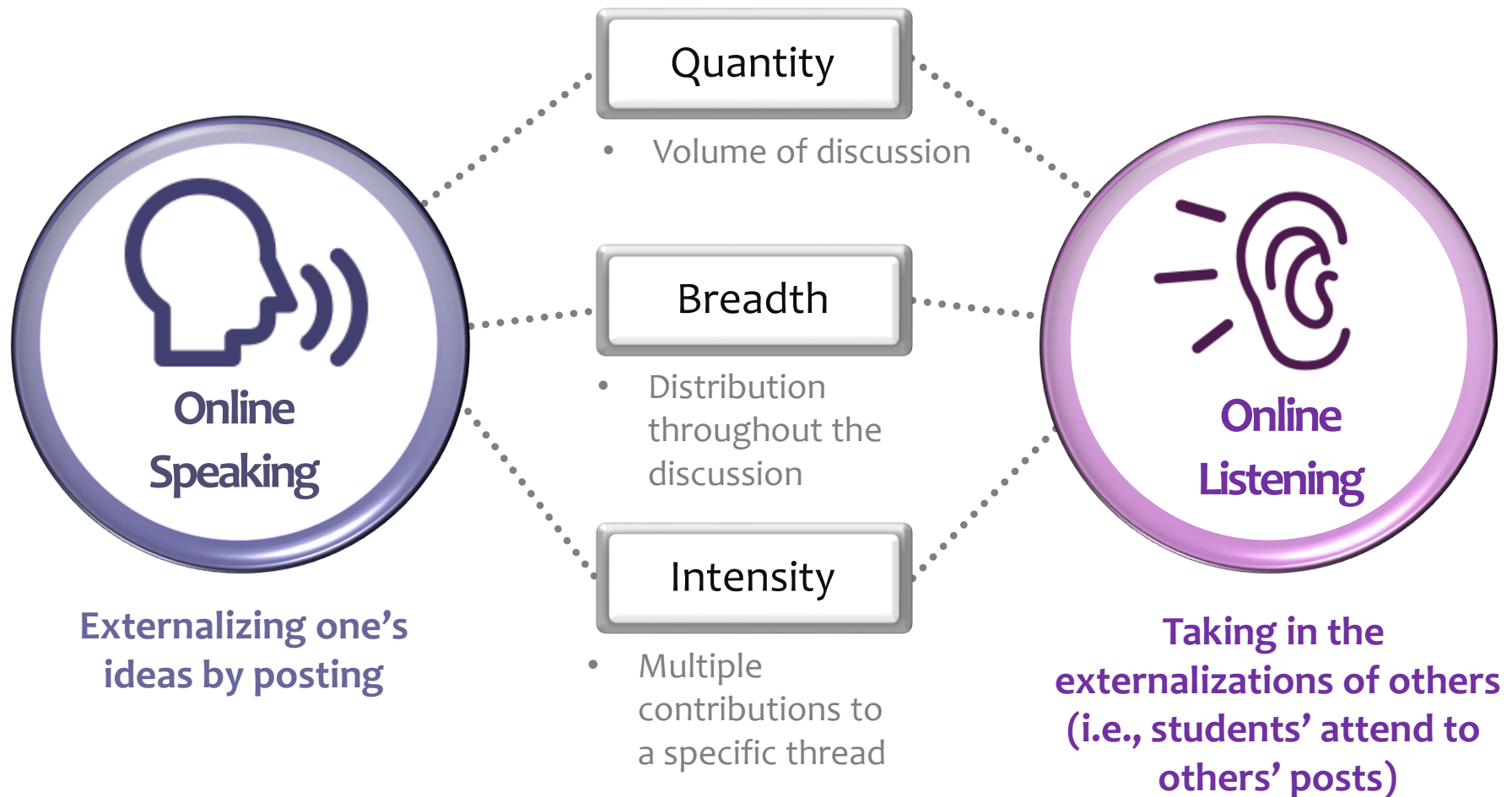
How does **the content of online discussions** vary within different groups of students? How do these relate to student **learning outcomes**?



# Theoretical Framework

## Online Discussion Behaviors

- A framework for examining engagement in online discussions (Wise et al., 2013; 2014)



# Methods

## Research context and participants



Canvas LMS used at a university located in the western U.S.



Online developmental math (statistics) course offered during Summer 2015

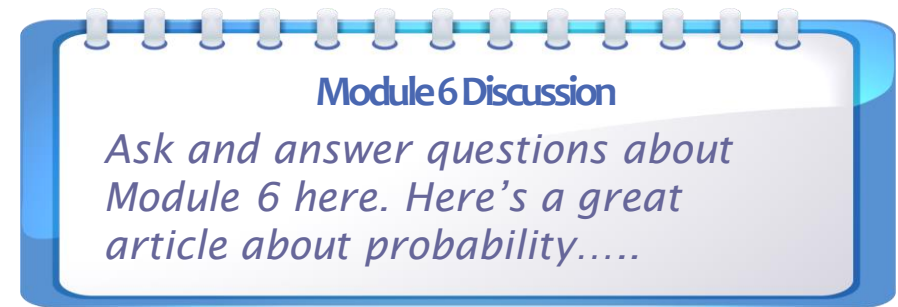


77 undergraduate students

### Online Discussions

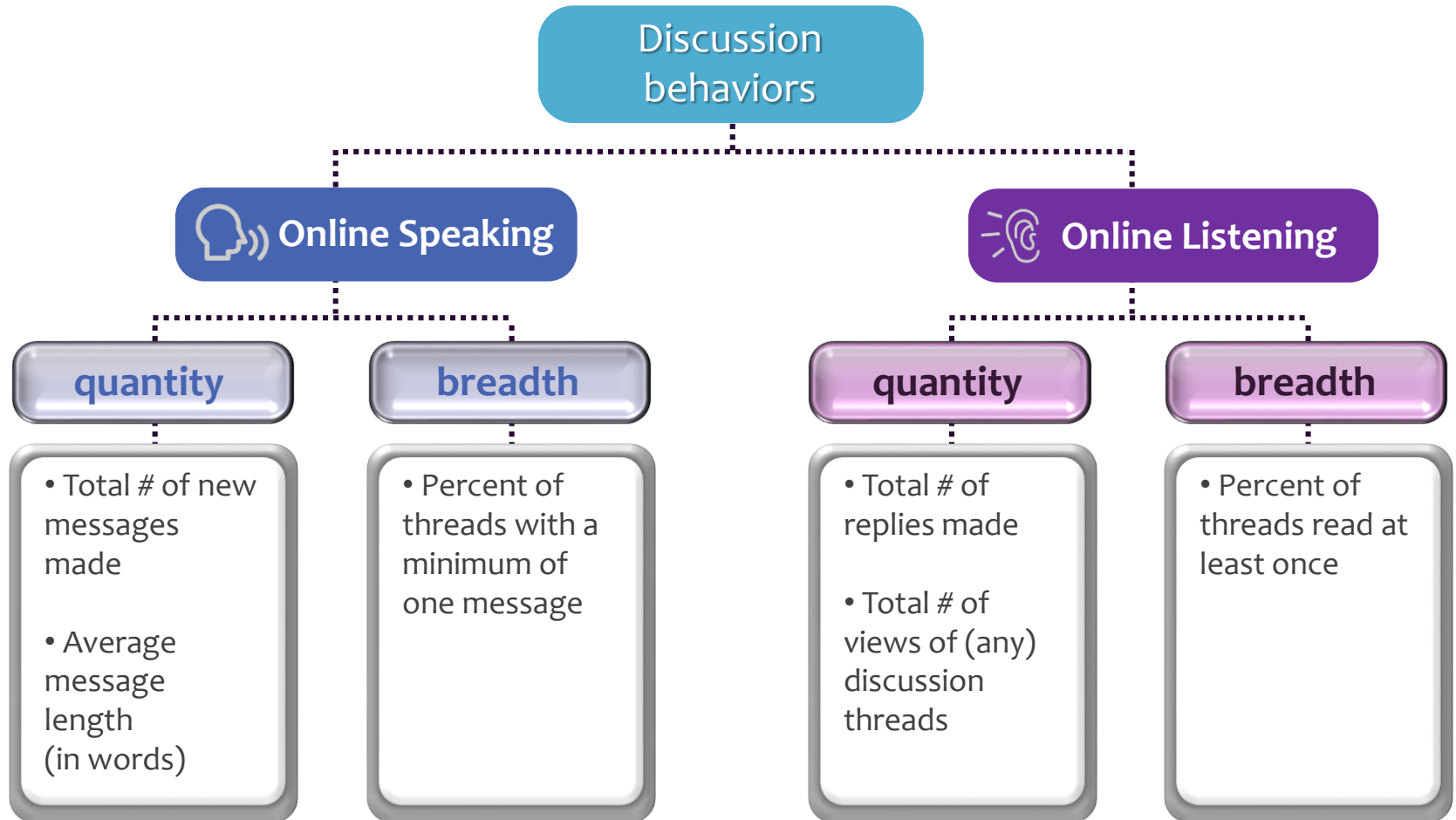
- **11 discussion board threads**
- Participation points were awarded for posting messages (3% of final grades)
- No required minimum # of postings
- **387 new messages & 430 replies** (a total of 15,176 words)

- Example of the discussion prompt



# Methods

## Measure 1: Discussion behaviors



# Methods

## Measure 2: Students' emotions

- Measured with a dictionary-based text mining tool called “Linguistic Inquiry and Word Count (LIWC)” (Tausczki & Pennebaker, 2011)

### Positive emotions



% of positive emotion words within a message

e.g.) love, nice, thank

### Negative emotions



% of negative emotion words within a message

e.g.) hurt, ugly, nervous

### Anxiety



% of words related to anxiety within a message

e.g.) worried, fearful

- Example

Thanks for your help!

- LIWC analysis results for positive emotions = 25.00  $\left(\frac{1 \text{ positive word ("thanks")}}{4 \text{ words}} * 100\right)$ ,  
for negative emotions = 0.00.

# Methods

## Data analysis

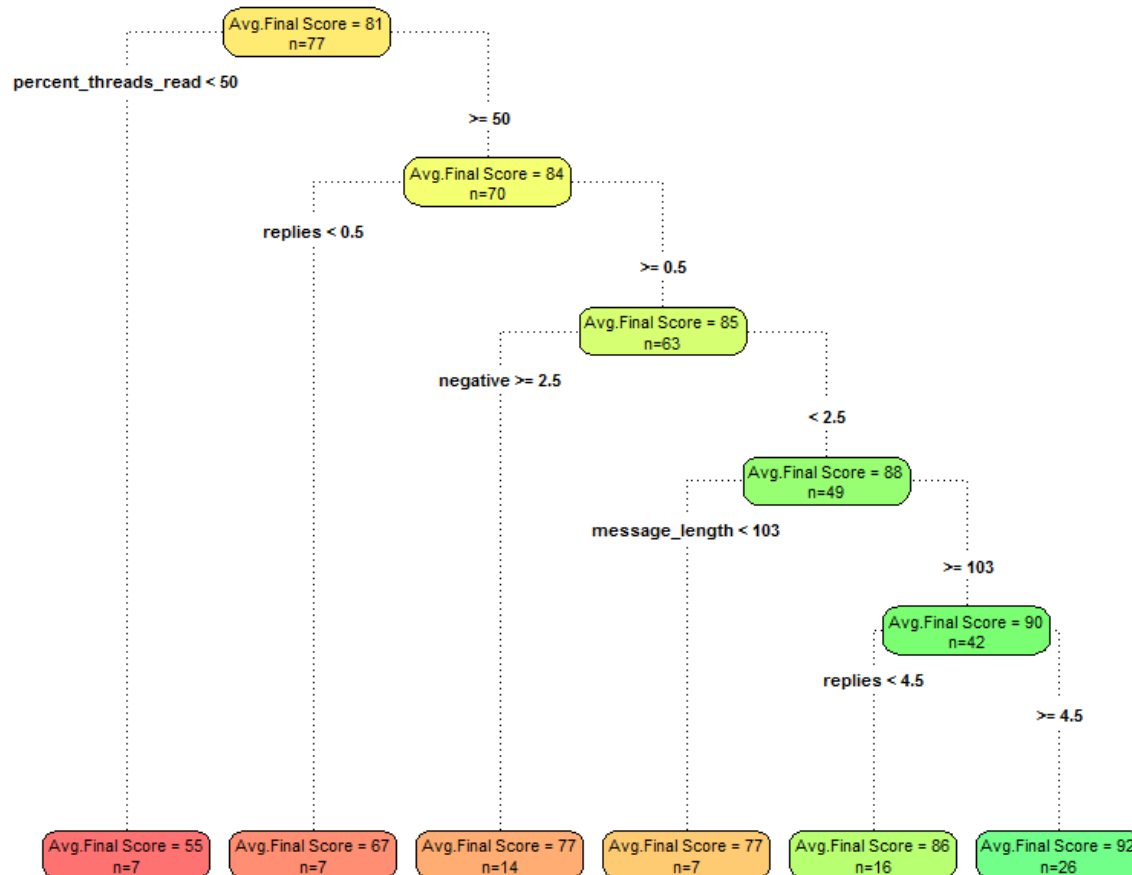
Research questions	Data mining techniques	Tools
<b>RQ1.</b> What <b>online discussion behaviors and emotions</b> characterize different groups of students? How do these relate to student	<b>Text mining</b>	<b>LIWC</b> <a href="http://liwc.wpengine.com">http://liwc.wpengine.com</a>
	<b>Classification and Regression Tree (CART)</b> <ul style="list-style-type: none"><li>• non-parametric decision tree method</li></ul>	<b>R studio</b>
<b>RQ2.</b> How does <b>the content of online discussions</b> vary within different groups of students? How do these relate to student learning outcomes?	<b>Co-occurrence network analysis</b>	<b>KH Coder</b> <a href="http://khc.sourceforge.net">http://khc.sourceforge.net</a>

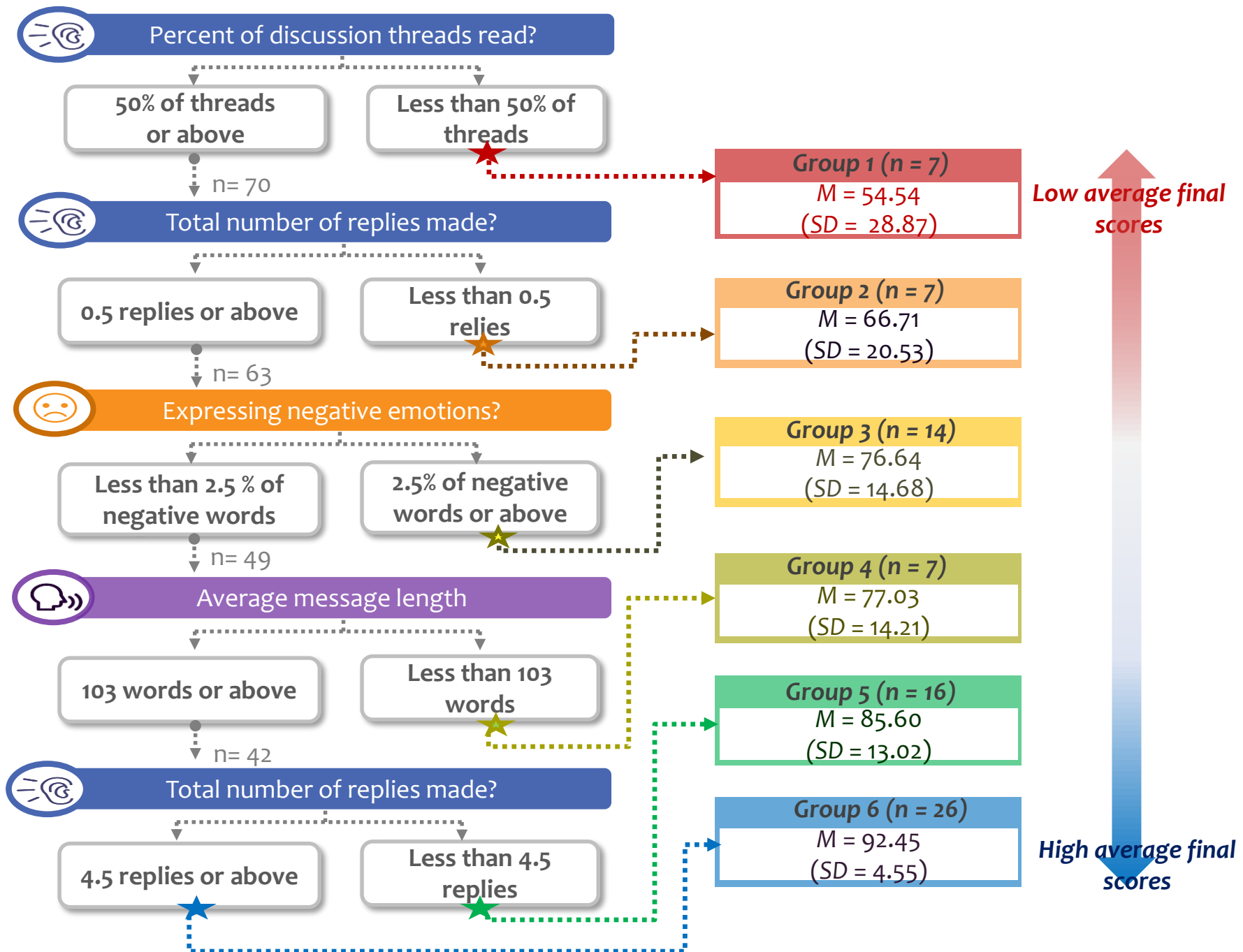


# Results

## RQ 1. Online discussion behaviors, emotions and learning outcomes

- Results of the CART analysis predicting student final scores





# Results

RQ 2. The content of online discussions and learning outcomes

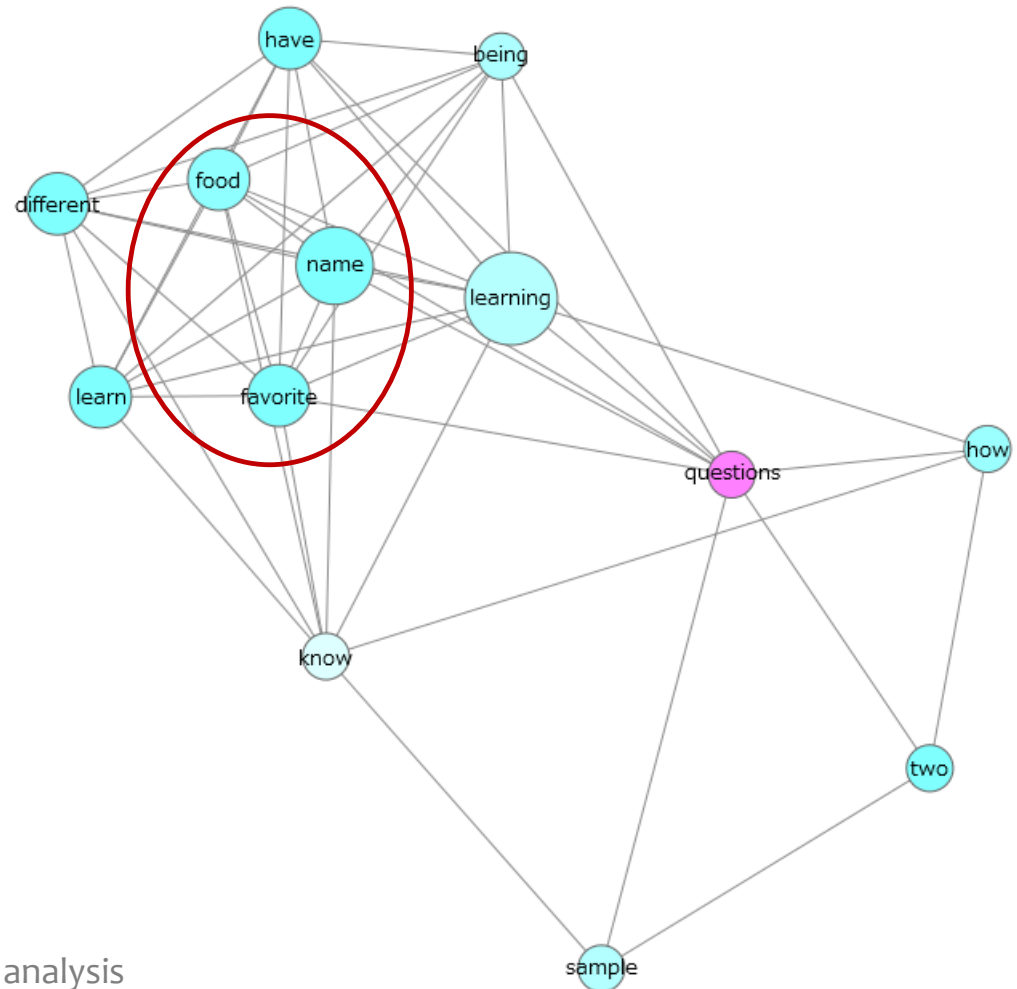
- Co-occurrence diagram for group 1

## Group 1: Low participators

- The **lowest average final scores** ( $M = 55, SD = 28.87$ )

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- Sparse content network
- Content not relate to course topics**



- Size of the nodes: Frequency of the words
- Color: Centrality in terms of social network analysis (light blue to white to pink in ascending order of centrality value)

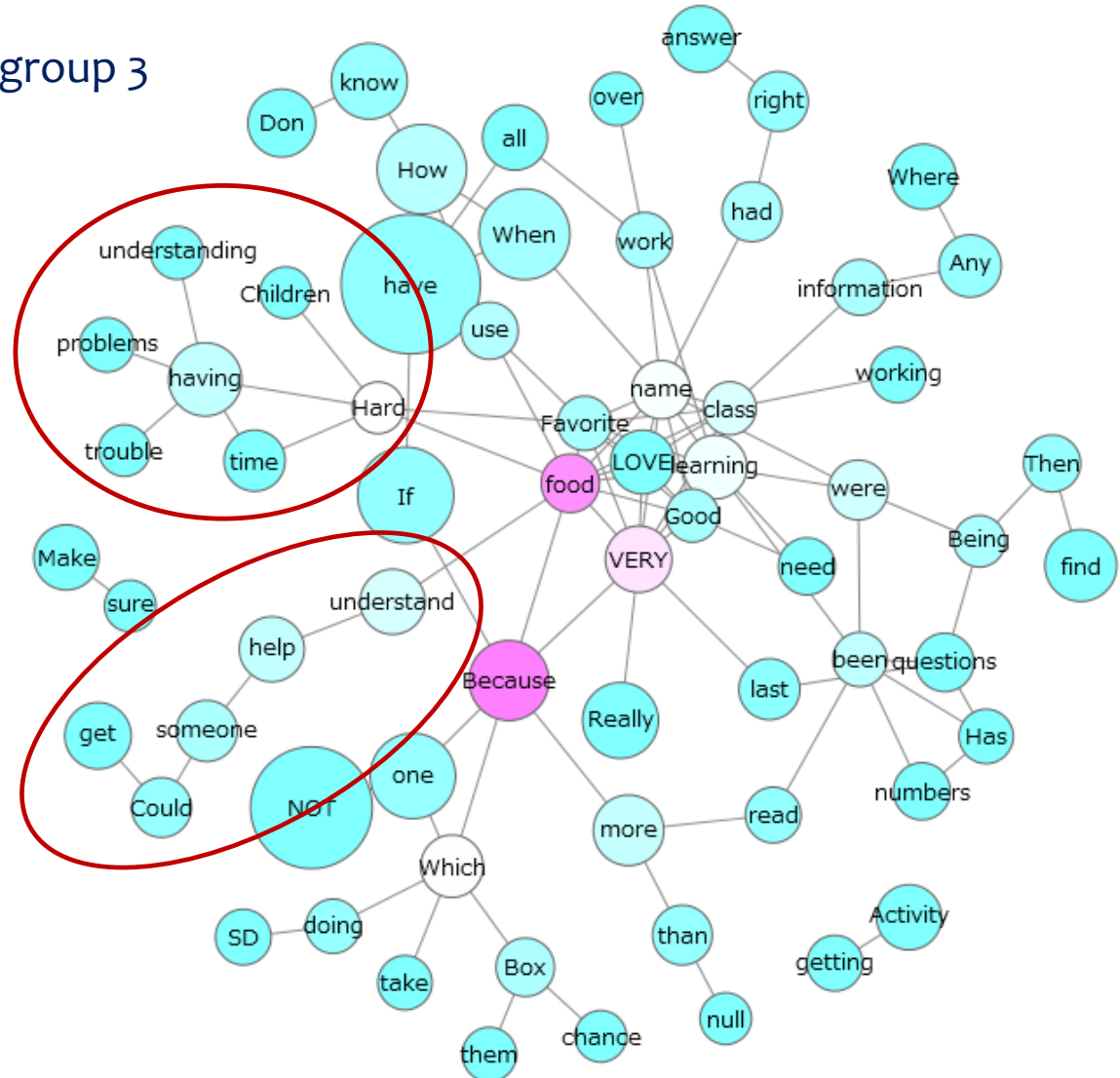
# Results

## RQ 2. The content of online discussions and learning outcomes

- Co-occurrence diagram for group 3

### Group 3: Negative Viewers (n = 14)

- Average final scores  
(M = 76.64, SD = 14.68)
- The **highest average level of negative emotions, anxiety,** and the # of views
- Used the discussion boards to **express concerns or to ask questions**



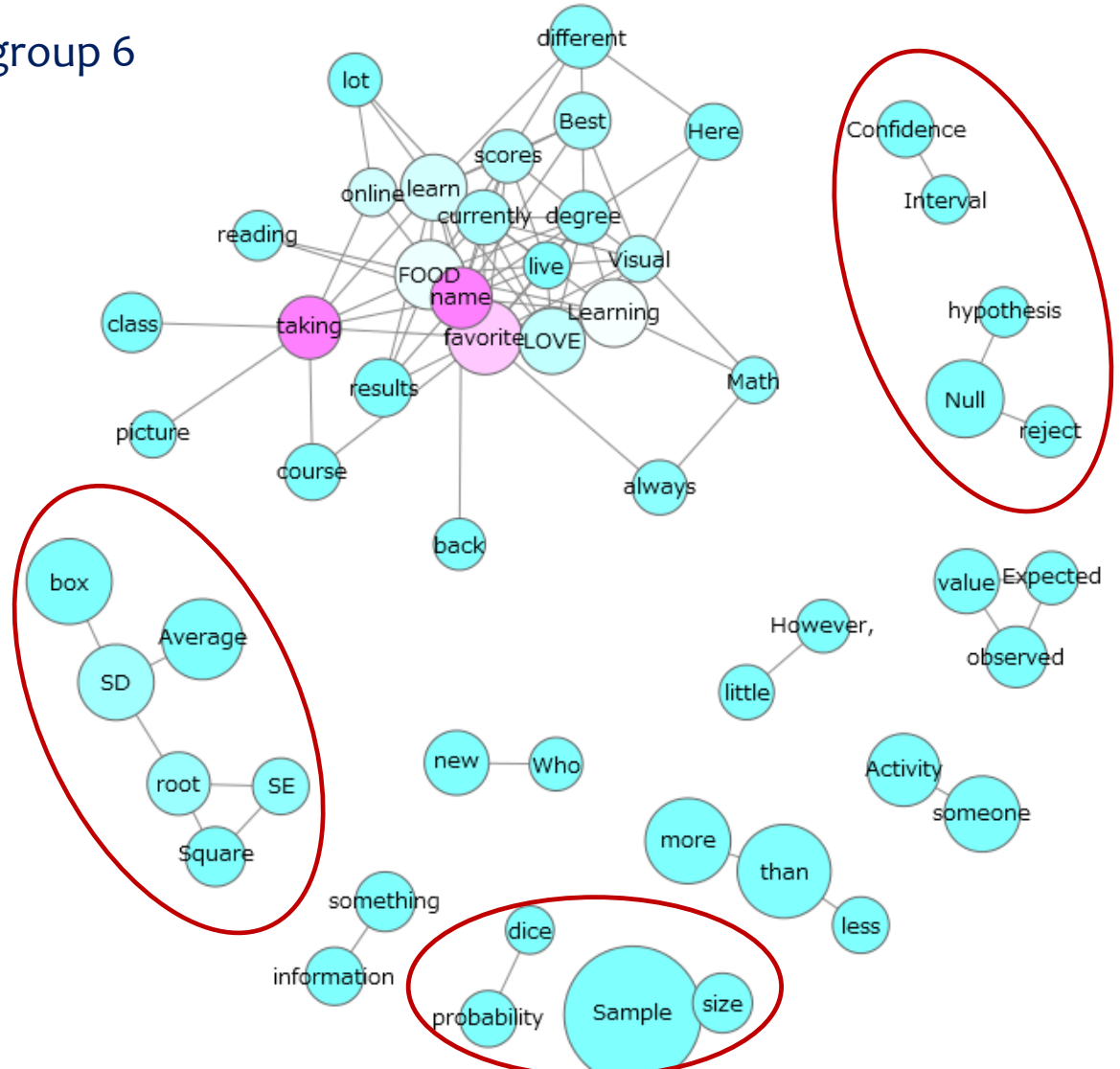
# Results

RQ 2. The content of online discussions and learning outcomes

- Co-occurrence diagram for group 6

## Group 6: Consistent Participators (n = 26)

- The **highest average final scores**  
( $M = 92.45$ ,  $SD = 4.55$ )
- Showed a higher level of online listening behaviors
- Talked about specific course content



# Conclusion

## Discussion Behaviors

- The most important variable in terms of predicting students' learning outcomes were related to **students' online listening behaviors**

## Students' Emotions

- Results showed that **negative emotions** (but not positive or anxious) also played an important role.

## Discussion Content

- The lower performing subgroups did not appear to talk about course content.
- The **highest performing subgroup**, however, **discussed specific course topics.**

# Key Citations

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Hew, K. F., & 2, W. S. (2008). Attracting student participation in asynchronous online discussions: A case study of peer facilitation. *Computers & Education*, 51(3), 1111-1124.

Salter, N. P., & Conneely, M. R. (2015). Structured and unstructured discussion forums as tools for student engagement. *Computers in Human Behavior*, 46, 18-25.

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# Thank you

## Questions / Comments?

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