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## On the Predictive Analysis of Behavioral Massive Job Data Using Embedded Clustering and Deep Recurrent Neural Networks.

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### Abstract

The recent proliferation of social networks as a main source of information and interaction has led to a huge expansion of automatic e-recruitment systems and by consequence the multiplication of web channels (job boards) that are dedicated to job offers disseminating. In a strategic and economic context where cost control is fundamental, it has become necessary to identify the relevant job board for a given new job offer has become necessary. The purpose of this work is to present the recent results that we have obtained on a new job board recommendation system that is a decision-making tool intended to guide recruiters while they are posting a job on the Internet. Firstly, the Doc2Vec embedded representation is used to analyse the textual content of the job offers, then the job applicant clickstreams history on various job boards are stored in a large learning database, and then represented as time series. Secondly, a deep neural network architecture is used to predict future values of the clicks on the job boards. Third, and in parallel, dimensionality reduction techniques are used to transform the clicks numerical time series into temporal symbolic sequences. Forecasting algorithms are then used to predict future symbols for each sequence. Finally, a list of top ranked job boards are kept by maximizing the clickstreams forecasting in both representations. Our experiments are tested on a real dataset, coming from a job-posting database of an industrial partner. The promising results have shown that using deep learning, the recommendation system outperforms standard multivariate models.

*Keywords:* Recommender System, Time Series, Deep Learning, Symbolic Sequences, Big Data, E-recruitment.

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### 1 1. Introduction

This work concerns the recruitment market that is composed of three main 2 players: the recruiter, who wishes to find the most suitable candidate with a 3 desired profile; the candidate, looking for a job adapted to her/his profile and 4 her/his professional perspectives; and the intermediaries, that mediate the rela-5 tionship between the first two actors. Intermediaries in the labour market are the 6 recruitment agencies, the temporary employment agencies, the human resources (HR) communication agencies, the press, the institutional networks, etc. Over the 8 two last decades, another kind of intermediary appeared: the job boards (or job 9 search websites). More formally, many job boards allow the dissemination of the 10 job offers on different Web platforms (University websites, job social networks, 11 business career websites, etc.). Since the arrival of the Internet, the use of web 12 job boards has increased drastically. Between 2006 and 2009, the proportion of 13 managerial positions that were diffused in the Internet has increased by 16%. In 14 2009, the Internet has been proved to be an essential medium for recruitment, 15 with 82% of employment published therein [1]. Expanding the Internet media for 16 recruitment has led to a multiplication of channels to find candidates. Current e-17 recruitment systems consider only a part of the recruitment process, concentrating 18 on matching job offers with CVs. However, the selection of the most appropriate 19 job board regarding an offer is also very important for the optimization of this 20 fully digital recruitment process. This is our main contribution, in the SONAR re-21 search project (Sourcing and Automated Recruitment<sup>1</sup>). At the moment, various 22 questions arise concerning the selection criteria for the relevance of a job board. 23 For example, is the job board relevant if the numbers of offers are increasing in it? 24 Or, simply if the number of visits and/or the number of clicks to view the offers 25 by potential candidates tend to grow compared to those observed in the past? Our 26 main goal is to provide a tool which can help recruiters to (i) select the most rele-27 vant job boards for a new job offer, (ii) diffuse more effectively job offers, that is 28 to say at the right place at the right time, (iii) provide tools to connect candidates 29 and job offers automatically. 30

In this paper, we propose *Deep4Job*, a job offer recommendation system in which the main contributions concern: (a) the representation of the job offers textual documents in a new embedded space model that allows extracting latent

<sup>&</sup>lt;sup>1</sup>http://sonar-project.com

topics and for classifying business categories; (b) the consideration of contextual 34 information such as the job applicants temporal behaviour through their clicks on 35 different dissemination links as time series data; (c) by showing how interesting 36 is the use of deep neural networks instead of the probabilistic models, to predict 37 future clicks values; finally (d) by also proposing the use of symbolic tempo-38 ral sequences that are obtained from the clicks time series using dimensionality 39 reduction methods to analyse the trajectories of the job applicants. These new 40 contributions were evaluated on a real job offers database provided by an indus-41 trial partner, as illustrated in 1. The results seem to be very interesting compared 42 to the state of the art collaborative filtering analysis. 43 In the next section, we will firstly give a global overview on the existing rec-44

<sup>45</sup> ommendation systems with their advantages and limits, and afterward we will introduce the general architecture of our proposed Deep4Job system.



Figure 1: Top: The global architecture of the proposed recommender system with the used database. Job offers and their job boards are crawled from the Internet with appropriate APIs. Both textual content of the postings as well as the users' clickstreams are available. Bottom: Clickstreams data are later represented as time series, and new forecasting algorithms are used to predict future clicks values on each job board.

### 47 2. Related Work

### 48 2.1. Highlights on Recommender Systems

During the past decade, the variety and number of products and services pro-49 vided by companies has increased dramatically. Companies produce a large num-50 ber of products to meet the needs of customers. Although this gives more options 51 to customers, it makes it harder for them to process the large amount of infor-52 mation provided by companies. Recommender systems are designed to help cus-53 tomers by introducing products or services. These products and services are likely 54 preferred by users, based on their preferences, needs, and purchase history. 55 Nowadays, many people use recommender systems in their daily life for on-line 56 shopping, reading articles, or watching movies. Usually, a recommender system 57 recommends items either by predicting ratings or by providing a ranked list of 58 items for each user. 59

Roughly speaking, there are three types of recommendation systems (excluding
 simple ranking approach) [2, 3, 4, 5, 6, 7]: Content-based (CB) recommendation,
 Collaborative filtering (CF), and Hybrid models.

A content-based recommendation system is a regression problem in which we 63 try to make a user-to-item rating prediction using the content of items as features. 64 On the other hand, for a collaborative filtering based recommendation system, we 65 usually do not know the content of features in advance, and by using the similar-66 ity between different users (i.e. users may give similar ratings to the same items) 67 and the similarity between items (similar movies may be given similar ratings 68 by the users), we learn the latent features and make predictions on user-to-item 69 ratings at the same time. Therefore, after we learn the features of the items, we 70 can measure the similarity between items and recommend the most similar items 71 to users based on their previous usage information. Content-based and collabo-72 rative filtering recommendation systems were the state of the art for the past 10 73 years ago. Apparently, there are many different models and algorithms to improve 74 the prediction performance. For instance, for the case in which we do not have 75 user-to-item rating information in advance, we can use the so-called implicit ma-76 trix factorization and replace the user-to-item ratings with some preference and 77 confidence measures such as how many times the users click on the correspond-78 79 ing items to perform collaborative filtering. Furthermore, we can also combine content-based and collaborative filtering methods to utilize content as "side infor-80 mation" to improve the prediction performance. This hybrid approach is usually 81 implemented by a "Learning to Rank" algorithm. 82

Other recent works considered the problems of data heterogeneity, data sparsity,
cold-start initialization, and items' dynamic evolution process [8, 9, 10]

#### 85 2.2. Deep Learning in Recommender Systems

### <sup>86</sup> 2.2.1. A gentle introduction to deep learning

Deep learning is a special field of machine learning, putting the focus on the 87 representation from the data, and adding successive learning layers to increase the 88 meaningful representation of the input data. The "deep" notion in deep learning is 89 not a reference to any kind of deeper understanding, rather it represents the great 90 number of successive layers of neural representations [11], i.e. how many layers 91 are used in the model for a suitable representation of data in the feature space. 92 Other frequent names are also used to designate deep learning, such as: layered 93 representations learning, or hierarchical representations learning [12]. In deep 94 learning, the learning layers are trained via neural networks. Similarly to neuro-95 biology, the learning process is inspired by human brain understanding. However, 96 one should be aware of the pop-sciences articles, which claim that deep learning 97 works perfectly like our brains. Indeed this is the usual approximation made by 98 newcomers to the field [11]. Figure 2 gives a general framework of a deep neural 99 network. Data samples are used as input of the learning process. They are then 100 transformed through transformation layers that could be either embedding layers 101 for textual data analysis, or convolutional layers for image processing, or recurrent 102 layers for temporal and sequence data processing [13]. Finally, the transformed 103 data are learned with deep (a large number of) fully connected layers to produce 104 the output of the network. 105

<sup>106</sup> By observing Fig. 2, we can see that deep learning is a complex process of <sup>107</sup> multi-stage data transformation, with the goal of mapping inputs to targets, which <sup>108</sup> is done by varying the weights of the network. The technical complexity resides <sup>109</sup> in the huge number of parameters that are modified during the learning process.

### 110 2.2.2. Deep learning application domains

In the few years since 2010, deep learning has revolutionized the machine 111 learning world, with very interesting results particularly in computer vision [14, 112 15, 16, 17] or Natural Language Processing (NLP) [18, 19, 20, 21, 22]. Break-113 throughs have been observed in complex artificial intelligence problems such as 114 image classification for digit recognition [23], handwriting transcription [24], sig-115 nal processing [25], web mining [26, 27], or even autonomous systems [28], etc. 116 Actually, deep learning is affecting everything from health-care to transportation 117 to manufacturing, and more. Companies are turning to deep learning to solve 118



Figure 2: A deep neural network general model. Transformation layers could be either embedding layers for textual data, or convolutional layers for image processing or recurrent layers for temporal data processing. Transformed data are learned with deep fully connected layers.

hard problems, like speech recognition, object recognition, and machine translation. One of the most impressive achievements in 2017 was AlphaGo beating
the best Go player in the world. With the victory, Go joins checkers, chess, and
Jeopardy as games in which machines have defeated human champions [29].

### 123 2.2.3. Deep learning recommender examples

Recently, deep learning technologies have seen considerable growth with many 124 cases of application in the area of recommendation. Donghyun et al. in [30] pro-125 posed a context-aware recommendation model, in which a convolutional matrix 126 factorization (ConvMF) integrates convolutional neural network (CNN) into prob-127 abilistic matrix factorization (PMF). The system captures contextual information 128 of documents and enhances the rating prediction accuracy. Yin Zheng et al. in 129 2016 [31] proposed CF-NADE, a neural autoregressive architecture for collabora-130 tive filtering tasks, which is inspired by the Restricted Boltzmann Machine (RBM) 131 based CF model and the Neural Autoregressive Distribution Estimator (NADE). 132 This method is a tractable distribution estimator for high dimensional rating binary 133 vectors. It tackles sparsity of the rating matrix. The performance of CF-NADE 134 was tested on 3 real world benchmarks: MovieLens 1M, MovieLens 10M and 135 Netflix database. Young-Jun et al. in their work presented in [32] proposed a song recommendation system that is based on language modeling and collabora-137 tive filtering combined with recurrent neural networks RNNs, to take into account 138 the user's interaction and their contextual information for making the recommen-139 dation efficient. Strub et al. in [33] presented a recommender system using a 140

stacked denoising Autoencoders Neural Network in which a loss function was 141 adapted to input data with missing values. The main objective of their work was 142 to alleviate the cold start problem by integrating side information, because when 143 very little information is available on a user or item, Collaborative Filtering will 144 have difficulties in infering its ratings. Note that, these models are not full deep 145 architectures but one hidden layered neural architecture for CF. Van den Oord 146 et al. in [34] tackled the problem of sound recommendation in social networks. 147 They proposed to use a latent factor model for recommendation, and predict the 148 latent factors from audio when they cannot be obtained from usage data. Their 140 method used deep convolutional neural networks on the Million Song Dataset, 150 for extracting local features from audio signals and aggregating them into a bag-151 of-words (BoW) representation. In [35], Almahairi et al. presented a work in 152 which they have shown how a collaborative filter-based recommender system can 153 be improved by incorporating side information, such as natural language reviews, 154 as a way of regularizing the derived product representations. Instead of using a 155 classical topic modeling of reviews (such as latent Dirichlet allocation (LDA)), 156 the models they proposed are based on neural networks. Zheng et al. in [36] pro-157 posed DepCoNN, a Deep Cooperative Neural Network, to learn item properties 158 and user behaviours jointly from review text. The proposed model consists of two 159 parallel neural networks coupled in the last layers. One of the networks focuses 160 on learning user behaviours exploiting reviews written by the user, and the other 161 one learns item properties from the reviews written for the item. A shared layer 162 is introduced on the top to couple these two networks together. The model was 163 tested on several databases, for instance Yelp, which is a large-scale dataset con-164 sisting of restaurant reviews, and Amazon product reviews. Covington et al. in 165 [37] proposed a sophisticated video recommender system on YouTube. The user 166 preferences and search history are embedded into a latent space and then fed into 167 the deep neural networks with additional side information such as demographics, 168 geography, etc. The model generates a few best recommendations by assigning a 169 score to each video according to a desired objective function using a rich set of 170 features describing the video and user. The highest scoring videos are presented 171 to the user, ranked by their score. The searched tokens on the platform as well 172 as the watched videos are represented in an embedding space, and used later in a 173 deep neural network to recommend new videos. 174

### 175 2.2.4. E-recruitment recommender systems

Recommender systems in automatic recruitment platforms allow HR agents to advertise a job offer on the relevant job board, which may attract the best

candidates in a small temporal period. Actually, there are several thousands of 178 dedicated job boards for broadcasting job offers, for instance Monster, indeed, 179 iquesta, jobsite, parisjob, etc. Some of them charge subscription fee. Conse-180 quently, searching and identifying the best job board for a new job offer can be 181 considered as a challenging and hard task. To this aim, several recommendation 182 systems have been presented in the literature. These systems are generally clas-183 sified into three main categories: textual recommendation systems [38], collab-184 orative filtering recommendation systems, and hybrid recommendation systems 185 [39],[40]. 186

In the textual-based recommendation systems, the content of the job offers are
analysed with the information provided by users to identify the semantic content.
To that aim, two kinds of semantic analysis exist: the approaches based on ontologies [41] and those based on text mining [1].

Whatever the approach used in the purely textual recommendation systems, they have the weakness since they require manual annotations by the recruiters and the candidates to describe both the job offers and the CVs. Nevertheless, the volume and the complexity of the processed data are quite large and do require the use of highly optimized algorithms.

Collaborative filtering systems are based on the analysis of the opinions of a group of users. Their opinions are considered similar to those of an active identified user. These recommendation systems can target CVs only from related information (such as the title). The use of items certainly reduces the mass of processed data but with a loss of precision. As for hybrid systems, they combine the two previously mentioned categories.

In this context, other works focused on the analysis of the impact of the implicit 202 relevance feedback on job recommender system. In particular, Hutterer et al. in 203 [42] proposed some methods for monitoring and integrating the feedback of the 204 users. Their project mainly focused on the Austrian job boards for which the 205 recommendation system was designed. Basically the model remains simple and 206 deeply dependent on the category of the jobs. In the same spirit, authors in [43] ex-207 plore a specific approach to employ implicit negative feedback and assess whether 208 it can be used to improve recommendation quality. 209

Most of these recommendation systems could be improved if the temporal information related to the job boards were taken into account. To that aim, we propose in this work, *Deep4Job*, a deep learning job offers recommender system, in which we are considering both temporal information relative to the dissemination and the clicks on job offers, as well as their textual content. We would like to show the importance of the temporal aspect of the job offers' dissemination process on

different job boards, by creating a robust predictive model based on the quantity of 216 the clicks on the job offers' URLs by job applicants, which represent their true be-217 haviour on the web. We suggest representing this variation of the clicks, with time 218 series data, for highlighting the trends and the seasonality in the recruitment pro-219 cess. The textual content of the job offers are used to discover latent semantic top-220 ics, using deep learning, word embedding and machine learning clustering. The 221 time series data are used as learning samples to train a model for predicting future 222 behavior of job applicants to support the recommender system. The forecasting 223 is done with deep learning Long Short Term Memory neural networks (LSTM) 224 [44]. A complementary solution suggests representing the numerical time series 225 data, as temporal symbolic sequences, using efficient dimensionality reduction 226 methods [45, 46]. The main interest of these transformations is the exploitation 227 of robust symbolic data mining and natural language processing techniques to 228 predict future symbols in a sequence. In the following section we will show the 229 global architecture of Deep4Job recommender system, and present the learning 230 database, as well as the global representation of our data. Section 4 presents the 231 word embedding model that is used to discover potential projections and homoge-232 neous clusters among the job offer textual documents. Section 5 presents the deep 233 learning architecture that is used to forecast future click values on the numerical 23/ time series data. Section 6 presents the time series symbolic encoding approaches, 235 followed by the deep learning model that is used to forecast future click values on 236 the symbolic sequences. In section 7 we present the series of results that we have 237 obtained when evaluating the model. Finally section 8 concludes this work with 238 discussions and future perspectives. 239

### Deep4Job: Using word embedding, Deep Learning and Temporal Sequences for Job Offers Recommendation

242 3.1. Project context and description of the Big Database

This work is the result of our participation in a FUI<sup>2</sup> project called SONAR (Sourcing and Automated Recruitment<sup>3</sup>), with an industrial partner (MultiPosting that is a leader in the French job market, which has provided us a big archive of job offers, that were disseminated in different job board websites, and also the relative quantity of their visits (clicks) by users (job applicants). The job boards in

<sup>&</sup>lt;sup>2</sup>financed by the French government's FUI program

<sup>&</sup>lt;sup>3</sup>http://sonar-project.com

<sup>&</sup>lt;sup>4</sup>http://www.multiposting.fr/

this database DB are different and have multiple categories (social networks, spe-248 cific to a category of business, with charge, with subscription, ... etc.). The hetero-249 geneous big database saves the job offers and their relative job boards in both rela-250 tional and NoSql schemas in a Hadoop cluster. The data concern backup archive 251 of job offers, which were disseminated on different job boards (i.e. the textual 252 content of the offers as json entries in a MongoDB), and also the relative quantity 253 of their visits and clicks by users as a relational database (DB). The recorded data 254 concern also candidates and their relative profiles on social networks (LinkedIn, 255 Facebook, ...). The job boards in this archive are different and have multiple cat-256 egories: social networks (e.g. LinkedIn), specific to a category of business (e.g. 257 www.lesjeudis.com for IT jobs), free or with subscription (e.g. www.keljob.com), 258 specific to a region (e.g. www.regionsjob.com), etc. The archives represent more 259 than a six-year follow-up of data, that were scrapped from the Internet, and con-260 tain about ten thousand of job boards and more than three million of job offers and 261 their daily relative clicks in these job boards, plus social networks posts, altogether 262 making more than 3 TB of disk size. Each job board in our DB receives a lot of 263 posting job offers each day. Fig. 3 gives an example of the top 10 most important 264 job boards and their relative quantity of job offers which they disseminate. As 265 illustrated, we have more than 1,6 million job ads from Facebook, approximately 266 1,2 million from Work4Us, about 600 thousand ads from Oodle, etc. 267

The global architecture of the proposed recommender system is illustrated in fig-268 ure 4. The series of information in the database concern the textual content of the 269 job offers and the temporal information of the job applicants behaviour. Thus, the 270 first step in the system concerns the preparation and the formatting of these het-271 erogeneous data. As a second step, we will use embedded layers of deep neural 272 networks to represent the textual job offer documents in a sub dimensional word 273 embedding space. Then we will apply a clustering procedure to discover similar 274 classes among this representation of the job offers. After that, we consider each 275 cluster of job offers separately, and create clicks time series data that can also 276 be transformed to symbolic sequences using two dimensionality reduction tech-277 niques. Finally, forecasting algorithms are used to predict future clicks on the job 278 offers, allowing the system to select the job boards in which the expected clicks 279 can be maximized. All these general steps will be presented in detail in the next 280 sections. 281

#### <sup>282</sup> 3.2. Job Offers Textual Representation

Each Job offer document in our database is represented as a list of structured items that includes the title of the job, the description, the required skills, the lo-



Figure 3: Example of some important job boards and their relative quantity of job offers which they disseminate.

cation, the salary, and so on. Each item is then transformed as a vector of frequent
terms it contains. In addition, we have a job classification vocabulary, which is
given by a public French organization that is called ROME code <sup>5</sup>. Therefore, it
is necessary to represent these data adequately to process them with neural networks.

Text is one of the most widespread forms of sequence data. It can be understood 290 either as a sequence of characters, or a sequence of words, albeit it is most com-291 mon to work at the level of words. The deep learning sequence processing models 292 that we will use to process the job offers, are able to leverage text to produce a 293 basic form of natural language understanding, sufficient for applications ranging 294 from document classification, sentiment analysis, author identification, or even 295 question answering (in a constrained context) [11]. Deep learning for natural lan-296 guage processing is simply pattern recognition applied to words, sentences, and 297 paragraphs, in much the same way that computer vision is simply pattern recog-298 nition applied to pixels. Like all other neural networks, deep learning models do 299 not take as input raw text; they only work with numerical tensors. The Vector-300

<sup>&</sup>lt;sup>5</sup>http://www.pole-emploi.fr/candidat/le-code-rome-et-les-fiches-metiers-@/article.jspz?id=60702



Figure 4: The global architecture of the job boards recommender system.

ization of text is the process of transforming text into numeric tensors. This can 301 be done in multiple ways: (i) by segmenting text into words, and transforming 302 each word into a vector; (ii) by segmenting text into characters, and transforming 303 each character into a vector; (iii) by extracting "n-grams" of words or characters, 304 and transforming each n-gram into a vector. "N-grams" are overlapping groups 305 of multiple consecutive words or characters. Collectively, the different units into 306 which one can break down text (words, characters or n-grams) are called "tokens", 307 and breaking down text into such tokens is called "tokenization". All text vector-308 ization processes consist in applying some tokenization scheme, then associating 309 numeric vectors with the generated tokens. These vectors, packed into sequence 310 tensors, are what gets fed into deep neural networks. There are multiple ways to 311 associate a vector to a token. In this work we have used two major ones: one-hot 312 encoding of tokens, and token embeddings (typically used exclusively for words, 313 and generally called "word embeddings") [11, 47]. In the remainder of this paper, 314 these techniques will be explained and we will show concretely how to use them 315 to go from raw text to a tensor that we can send to the Keras API for deep network 316 learning. 317

318

### 319 3.3. Clickstreams Representation with Time Series

The job offers in our DB are periodically broadcast in one or more job boards 320 on a given date. An offer disseminated in a job board has a finite life cycle. In 321 such temporal periods, the number of clicked links of the job offers in different 322 job boards can be easily known. Therefore, the daily number of clicks associ-323 ated within an offer and job boards is available. This number can be known on 324 different time scales: weekly, monthly, semi-annually, or even annually. We de-325 note by T, the period or the time scale associated to the considered number of 326 clicks. To formulate such data representation, in particular the number of clicks, 327 we consider a job board, noted JB, as a set of offers  $o_i$  on a given period T: 328  $JB_T = \bigcup o_j$  for j = 1, ..., p329

For each job board, we then introduce a ratio  $X^{JB_T}$  calculated as the total 330 number of relative clicks of offers in this job board in a period T:  $X^{JB_T} = \frac{nb.click}{|JB_T|}$ 331 In the following of this paper, we consider T as a discrete interval [1, N]. Since 332 the relative clicks are numerical values, we can consider the ratio  $X_t^{JB_T}$  as a tem-333 poral observation of the clicks given at the time t. Having a series of observations 334  $X_1^{JB_T}, X_2^{JB_T}, \dots, X_N^{JB_T}$  on a fixed period T, we propose the definition of previ-335 sions on a date N with a time series of observations, to estimate  $\hat{X}^{JB_T}(N,h)$  on 336 future dates within a given horizon h. 337

The objectives of the temporal analysis in our study are multiple. For instance, 338 it concerns the prevision of future realization of a random variable  $X^{JB_T}$  using the 339 previously observed values  $X_1^{JB_T}, X_2^{JB_T}, X_N^{JB_T}$  for each job board JB. To that 340 aim, we will use univariate time series only, and we notice the variable  $X^{JB_T}$  by 341  $x_t$  which is observed at time t. Fig. 5 gives an example of a time series of a 342 given job board, where values  $x_t$  are the daily clicks ratios of all job offers which 343 were disseminated in this job board, between 2008 untill 2014 (2190 days, i.e. the 344 length of the series). 345

### 346 3.4. Deep4Job Recommendation Algorithm

The proposed recommender system *Deep4Job*, has two major stages (see Fig. 6), namely (i) learning the predictive model phase (the left frame), and (ii) the online recommendation phase (execution, in the right frame of Fig. 6). During the learning process, there are two main steps. Firstly, job offer documents are represented in a sub-dimensional space for topics discovery and business classification. Embedding deep networks are used to train the neuronal model and represent the documents in an embedded space. Then the projected job offers in this space are classified in order to regroup similar job offers on the basis of their textual content,



### Decomposition of additive time series

Figure 5: Example of the variation of the users clickstreams on some posting job offers which were disseminated in a job board.

and the similarity between the embedded vectors. The idea is to create a topology 355 of job offer classes, that belong to similar job categories. The exact number of 356 clusters can be obtained using the state of the art agglomerative clustering opti-357 mization techniques (e.g. Silhouette Index). Secondly, for each obtained cluster 358 of job offers, and considering each job board in the DB, we build at each step of 359 the algorithm, the clicks time series vectors (see Step 2 in Fig. 6) that represent 360 the temporal behaviour of a job board by considering only the job offers that are 361 disseminated in it, and belong to the current embedded cluster  $\zeta^{posting}$ . In other 362 words, the observations (data points) of such time series are the ratio of clicks 363 which were obtained through the job applicants URL visits on the offers that be-364 long to the considered cluster, and which are daily clicked in this job board during 365 a certain periodicity. Then, for each time series, a predictive model is learned, and 366 future values of click ratios are predicted within a given horizon h (an average of 367 5 days). Finally, the job board(s) maximizing the different predicted ratio values 368 are considered the most appropriate for the dissemination of the offers belonging 369 to the considered cluster. A hash table is then created, containing key / values as 370 cluster of offers, and the winner job boards. 371

<sup>372</sup> During the recommendation step, and having a new incoming job offer, we want

to disseminate it in the relevant job boards. Firstly the embedded representation of this job offer is created and is projected in the learned embedded space model to identify the closest class of job offers previously obtained. Thereafter, and visiting the hash table, this new job offer is recommended in the job boards that were associated to the closest cluster of job offers.

The contributions that concern the forecasting of future values of the clickstreams 378 use two complementary methods. The first one is based on the use of long short 379 term memory (LSTM) deep neural network [48, 49] applied on the clicks nu-380 merical time series data. The second contribution suggests the transformation of 381 the numerical time series to symbolic temporal sequences. Then symbolic data 382 mining techniques such as N-grams [50] or sequence analysis are used to predict 383 future symbols which represent a quantification of the clickstreams. Job Board 384 time series data are the input of these two complementary methods (see Figure 1, 385 Bottom, and figure 4, steps 4, 5 and 6). Future clickstream values are predicted 386 with each method, and top ranked job boards, i.e. those which maximize at best 387 the clicks, are kept for recommending new job offers. 388

Our idea is to consider each job category (cluster) as being different from the other ones hence analysing them separately. Thus the cluster of job offers in IT for instance, will be used as a homogeneous class to create the vectors of time series that will be used to make the prediction in this business category. This intuitive hypothesis was proposed here following many discussions with the HR experts who advised us to make the model mostly specific to each job category.

Each method, i.e., the embedding representation of the job offers and their clustering, the numerical time series forecasting, and the symbolic sequences prediction, are detailed in the next sections with the same order and separately to make this article easy to read.

### **399 4.** Deep Learning and Doc2Vec for Job Offers Clustering

### 400 4.1. Embedded representation of job offers

As reported antecedently, we need to represent the textual job offer documents in a numerical way to make their manipulation with deep neural networks possible. One-hot encoding is the most common, and basic way to turn a token (word) into a vector. It consists in associating a unique integer index to every word, then turning this integer index i into a binary vector of size N, the size of the vocabulary, that would be all-zeros except for the *ith* entry, which would be 1.

<sup>407</sup> Another popular and powerful way to associate a vector with a word is the use <sup>408</sup> of "word vectors", also called "word embeddings". While the vectors obtained



Figure 6: Overview on the clickstreams forecasting algorithm.

through one-hot encoding are binary, sparse (mostly made of zeros) and very 400 high-dimensional (same dimensionality as the vocabulary), "word embeddings" 410 are low-dimensional floating point vectors (i.e. "dense" vectors, as opposed to 411 sparse vectors) [11, 47]. It is common to see word embeddings that are 256-412 dimensional, 512-dimensional, or 1024-dimensional when dealing with very large 413 vocabularies. On the other hand, one-hot encoding generally leads to vectors that 414 are 20,000-dimensional or higher (capturing a vocabulary of 20,000 token in this 415 case). Therefore, word embedding can pack more information into far less di-416 mensions. Fig. 7 gives an example of representing a text with numerical values. 417 418

There are two ways to use word embeddings: (i) learn word embeddings jointly with the main task (e.g. in our case for job offer documents classification), (ii) load pre-trained word embeddings into the model. The simplest way to associate a dense vector to a word would be to pick the vector at random. The problem with this approach is that the resulting embedding space would have no structure and no semantic relationship. For instance, the words "job" and "work" may end



up with completely different embeddings, even though they are interchangeable 425 in most sentences. It would be very difficult for a deep neural network to make 426 sense of such a noisy, unstructured embedding space. To get a bit more abstract, 427 the geometric relationships between word vectors should reflect the semantic re-428 lationships between these words. Word embeddings are supposed to map human 429 language into a geometric space. For instance, in a reasonable embedding space, 430 we would expect synonyms (e.g. job and work) to be embedded into similar word 431 vectors, and in general we would expect the geometric distance (e.g. L2 distance) 432 between them to be related to their semantic distance, that is to say words mean-433 ing very different things would be embedded to points far away from each other, 434 while related words would be closer. 435

### 436 4.2. Word2vec and Doc2Vec representation of Job Offers

Natural language modelling technique like Word Embedding is used to map 437 words or phrases from a vocabulary to a corresponding vector of real numbers. 438 As well as being amenable to processing by Machine Learning (ML) algorithms, 439 this vector representation has two important and advantageous properties: (i) Di-440 mensionality Reduction - it is a more efficient representation, and (ii) Contextual 441 Similarity - it is a more expressive representation. Previous works on Bag of 442 Words (BoW) approach have shown that it often produces huge, very sparse vec-443 tors, where the dimensionality of the vectors representing each document is equal 444 to the size of the supported vocabulary [27, 11]. Word Embedding aims to create 445 a vector representation with a much lower dimensional space. In our case, Word 446 Embedding is used for semantic parsing of job offers, to extract meaning from text 447

to enable natural language understanding, and documents semantic classification. 448 The vectors created by Word Embedding preserve the similarities, thus words that 449 regularly occur nearby in text will also be in close proximity in vector space. Fig. 450 8 gives an example of an intuitive representation of some job titles in a word em-451 bedding space. Theoretically, jobs that belong to the same fields are supposed to 452 be close to each other in the produced space model. Later, jobs represented with 453 these titles are to be classified in the same clusters (e.g. data scientist and deep 454 learning expert are in the same cluster of computer scientist jobs). This is the 455 main interest of word embedding implementation in the first step of our learning 456 algorithm.



Figure 8: Example of a Word2vec representation of job offers.

457

One of the best known algorithms for producing word embedding models is 458 Word2vec. This framework initially proposed by Mikolov et al. [20, 18, 22, 21] 459 is based on their previous contribution called CBoW (Continuous Bag of Words). 460 This model uses encoders neural networks to generate embeddings of a target 461 word from an input context. While a language model is only able to look at the 462 past words for its predictions, as it is evaluated on its ability to predict each next 463 word in the corpus, a model that just aims to generate accurate word embeddings 464 does not suffer from this restriction. Mikolov et al. thus use both the n words 465 before and after the target word  $w_t$  to predict it as depicted in Fig. 9. They call 466 this method the continuous bag-of-words (CBOW), as it uses continuous repre-467 sentations whose order is of no importance. The CBOW model tries to optimize 468 <sup>469</sup> an objective function defined as:

$$J_{\theta} = \frac{1}{T} log \quad p(w_t | w_{t-n}, ..., w_{t-1}, w_{t+1}, ..., w_{t+n})$$
(1)

Instead of feeding n previous words into the model, the model receives a window of n words around the target word wt at each time step t. In the deep neural network, this probability is calculated through the softmax layer(exp):

$$p(w_t|w_{t-n},...,w_{t-1},w_{t+1},...,w_{t+n}) = \frac{exp(h^T v'_{w_t})}{\sum_{w_i \in V} exp(h^T v'_{w_t})}$$
(2)

where, h is the intermediate state vector which is the word embedding  $v_{w_t}$  of the input word  $w_t$  of a vocabulary V.

The second contribution of Word2Vec is the Skip-Gram model (Fig. 10) which allows to do the inverse of CBoW, taking an input word and attempting to predict

the words in the context. The skip-gram objective function sums the log probabilities of the surrounding n words to the left and to the right of the target word  $w_t$ 

<sup>479</sup> to produce the following objective:

$$J_{\theta} = \frac{1}{T} \Sigma_{t=1}^T \Sigma_{-n \le j \le n} log \quad p(w_{t+j}|w_t)$$
(3)

480 Similarly the skip-gram model computes  $p(w_{t+j}|w_t)$ , with the softmax layer as:

$$p(w_{t+j}|w_t) = \frac{exp(v_{w_t}^T v_{w_{t+j}}')}{\sum_{w_i \in V} exp(v_{w_t}^T v_{w_i}')}$$
(4)

481

- <sup>482</sup> Another word embedding algorithm worth knowing about is GloVe, which works
- <sup>483</sup> slightly differently by accumulating counts of co-occurrences.



Figure 9: Continuous bag-of-words (Mikolov et al., 2013).

484



Figure 10: Skip-gram (Mikolov et al., 2013)

In 2014, Doc2vec that is an adaptation of Word2Vec, was introduced by Mikolov 485 [20, 18, 22, 21] as a set of approaches to represent documents as fixed length low 486 dimensional vectors that are document embeddings. Recent deep learning and 487 NLP works have claimed that doc2vec outperforms other embedding schemes. 488 Note that Word2vec is a three layers neural network with one input, one hidden 489 and an output layer. The idea of CBOW architecture, one of the word2vec based 490 algorithms, is to learn word representations that can predict a word given its sur-491 rounding words. The input layer corresponds to signals for context (surrounding 492 words) and output layer correspond to signals for predicted target word. Doc2Vec 493 explores the word context observation by adding additional input nodes represent-494 ing documents as additional context. Each additional node can be thought of just 495 as an id for each input document. 496

<sup>497</sup> Doc2vec is a shallow neural net. Before implementing our embedding mode, we
<sup>498</sup> set up a work-flow as it is illustrated in Fig. 11. This process starts reading the
<sup>499</sup> job offer documents from the Hadoop HDFS disks and then applies successive
<sup>500</sup> analysis like tokenization, encoding, and embedding learning.

Once all NLP pre-processing terminated we used the corpus of job offers to represent each document in the Doc2Vec space model. To that aim, we have used a deep learning API implemented in Gensim open source library<sup>6</sup>. Fig. 12 represents the architecture of the neural network that was used to produce the embedding representation. The neural network takes as input each document as a sequence of words. As reported in the previous paragraphs, each word is represented as an encoding numeric vector. The documents sequences are then padded

<sup>&</sup>lt;sup>6</sup>https://radimrehurek.com/gensim/models/doc2vec.html



Figure 11: The followed workflow to produce the embedding of the job offer textual documents.

to a fixed-length sequence. The network has an embedding layer that produces the
embedded representation of all job offer vectors. One important thing to note is
that one can now infer a vector for any piece of text without having to re-train the
model by passing a list of words to the model.infer\_vector function implemented
in Gensim. This vector can then be compared with other vectors via any similarity
measure.

514

Once the embedding representation of the job offers terminated, we followed the first step of our learning algorithm, by classifying the documents vectors in different clusters, in-order to extract the emerging topics from the database. As we have explained it previously, the idea is to create a projection sub-space of job offers for performing the clicks forecasting using the job offers present in each embedded cluster.

Since each document is represented through a numerical embedding vector, we have tested a lot of clustering algorithms: Hierarchical, K-Means, and PAM (Partitions Around Medoids). The expected numbers of clusters were evaluated with a lot of well-known clustering optimization techniques, such as Silhouette Index,



Figure 12: The architecture of the neural network that was used to produce the embedding representation of the job offer documents.

<sup>525</sup> or Dunn Index, that compute the homogeneity of each clusters (i.e. the intra-set <sup>526</sup> similarity) regarding the optimal separation (i.e. the inter-set similarity) [51]. The <sup>527</sup> clustering results are presented in the evaluation section.

### 528 5. Deep Learning and Numerical Time Series For Clickstreams Forecasting

### 529 5.1. Preliminaries

The estimation of future values in a time series is a very interesting topic in 530 data mining and machine learning. It is commonly done using past values of the 531 same data. Given a job board time series, the forecasting here refers to the process 532 of calculating one of several values ahead  $\hat{X}^{JB_T}(N,h)$ , using just the information 533 given by the past values of the time series,  $\hat{X}^{JB_T}(N,h) = \mathbf{f}(X_1^{JB_T}, X_2^{JB_T}, ..., X_N^{JB_T})$ . 534 Time series prediction issues are a difficult type of predictive modelling problem. 535 Unlike regression predictive modelling, time series also add the complexity of se-536 quence dependence among the input variables. In our context, we are interested 537 by the prediction of clickstreams of the job applicants on different job boards. A 538 powerful type of neural network designed to handle sequence dependencies are 539 called recurrent neural networks (RNN) [47] [52]. They have the ability to con-540 nect previous information to the present task, such as using previous clicks values 541 during the forecasting. However, the main drawback of RNN is that it is very 542 difficult to get them to store information for long periods of time [53]. The Long 543 Short-Term Memory Networks or LSTM network is a type of recurrent neural 542 network used in deep learning because very large architectures can be success-545 fully trained. They were introduced by Hochreiter and Schmidhuber [49] as an 546 improvement of RNNs, and were refined and popularized by many researchers in 547

machine learning. Fig. 13 gives an example of a memory cell in a LSTM neural network.



Figure 13: Example of a memory cell in a LSTM neural network.

It contains some multiplicative gates to keep constant error flow through the internal states of the special units. The three multiplicative gates are Input (I), Output (O) and Forget (F) gates. Their main role is to prevent memory contents from being perturbed by irrelevant inputs and outputs. The gates are used to save important information for each hidden layer from its previous layer, and vice versa with forget gates.

The simple version of a recurrent neural network owns an internal state  $h_t$  which is a summary of the sequence seen until the previous time step (t1) and it is used together with the new input  $x_{t-1}$  [54], [49]:

$$h_t = \sigma(W_h x_t + U_h h_{t-1} + b_h) \tag{5}$$

$$y_t = \sigma(W_y h_t + b_y) \tag{6}$$

where  $W_h$  and  $U_h$  are respectively the weight matrices for the input and the internal state,  $W_y$  is the weight matrix for producing the output from the internal state, and the two  $b_y$  and  $b_h$  values are bias vectors.

The learning capability of this kind of RNNs is limited by the vanishing gradient problem, which prevent the learning of long term dependencies. Long Short-Term Memory (LSTM) has been hence proposed as a variant of RNN with the explicit intent of preventing the vanishing gradient, and it is defined by the following equations [54],[49]:

$$f_t = \sigma(W_f x_t + U_f h_{t-1} + b_f) \tag{7}$$

$$i_t = \sigma(W_i x_t + U_i h_{t-1} + b_i) \tag{8}$$

568

$$o_t = \sigma (W_o x_t + U_o h_{t-1} + b_o) \tag{9}$$

569

$$c_t = \sigma(W_c x_t + U_c h_{t-1} + b_c)$$
(10)

(11)

(12)

571

570

### $h_t = tanh(s_t).o_t$

 $s_t = f_t \cdot s_{t-1} + i_t \cdot c_t$ 

where  $i_t$ ,  $f_t$ ,  $o_t$  are, respectively, the input, forget and output gates, with values between 0 and 1, which decide what part of the input, of the previous hidden state and of the candidate output should low through the network. The vanishing gradient is due to the derivative of the *tanh* function that is always strictly less than 1. In LSTM, the derivatives depend also on the gates, so that they are not anymore limited.

### 578 5.2. Architecture of the LSTM

The proposed Deep4Job clickstreams time series forecasting method is de-579 scribed in Algorithm 1. It takes as input the list of job boards, and a dictionary of 580 the embedding clusters, where for each cluster we have the list of its job offers. 581 The algorithm starts reading the time series of the clickstreams variation of the 582 job offers that are disseminated in a job board  $JB_i$  and present in a cluster  $C_i$ . 583 For each cluster of job offers, we will have then as much time series as the num-584 ber of job boards. Then the algorithm applies the LSTM deep neural network, 585 to train the temporal model on the time series and calculate  $forecast(JB_i)_h$  the 586 future values of clicks in an horizon h (average of 5 days). A maximum value of 587 the forecasted clickstreams Maxclick is calculated and its associated job board is 588 identified as the winner job board, which will be associated in a hash table to the 589 considered cluster. The algorith may generate a list of winner job boards on the 590 ranked list of the predicted time series. This is the case when many job boards 591 have led to similar Maxclick values during the forecasting. 592

We have implemented our predictive model using Keras deep learning library to address the time series forecasting problem. The network has a visible input layer, LSTM layers of size 32 units, each of which followed by 3 drop out layers, and fully connected layers of size 64 units. The architecture is displayed in Fig. 14. The selection of the best architecture is still heuristic, even though we have tested very deep networks with more LSTM layers. However, the results were approximately close to those obtained with this architecture. The default sigmoid activation function is used for the LSTM blocks. The network is trained for 200 epochs and a batch size of 1 to 10 is used in the input. A sliding window of length 8 is used to address the problem as a regression. Concerning this lookback window we did several experiments and we found w = 8 as a best tuning parameter. The output of the network makes an estimation of the forecasting and the algorithm attempts to keep the maximum value  $Maxclic = forecast(JB_i)_h$ and hence the good job board  $JB_i$ . The reader can access to the freely available code in our repository, in-order to test and evaluate the model <sup>7</sup>.

<sup>608</sup> For breaking down the over-fitting problems, we have used the dropout technique.

<sup>609</sup> This machine learning approach consists in randomly zeroing-out input units of

610 layers in order to break happenstance correlations in the training data that the

<sup>611</sup> layers are exposed to. It has been known that applying dropout before a recur-

rent layer hinders learning rather than helping with regularization. In the case of LSTM networks, a temporally constant dropout mask is applied to the inner acti-

LSTM networks, a temporally constant dropout mask is applied to the inner acti vations of the layers, in order to properly propagate its learning error through time

- 615 [11].
- <sup>616</sup> The obtained results as well as the impact of the deep learning predictive network on the recommender system will be presented in the evaluation section.





Figure 14: Overview on the architecture of the deep neural network implemented in our algorithm. An input layer is followed by 2 LSTM layers and 2 fully connected layers. Drop out layers were used to avoid over-fitting problem during the training.

617

<sup>7</sup>https://gitlab.com/opencver91/dl

Algorithm 1 Deep learning algorithm for numerical time series Clicks forecasting in each job-board.

- **Require:** A collection of clusters  $C_{off}$  containing similar job offers, and a list of job boards JB, and an horizon value h.
- **Ensure:** The appropriate job boards which maximize the predicted value of clicks ratio.

### Begin

Maxclick = 0

By considering a cluster of job offers  $C_{off}$  at each time

for each jobboard  $JB_i$  in database DB do

- for each instant  $t \in \Delta_t$  do
  - Calculate the ratio  $x(t) = \frac{|clics|}{|C_{off}|}$

### end for

Construct time series  $X(JB_i) = \{x(t) | t \in \Delta_t\}.$ 

- Apply moving average filter on  $X(JB_i)$  to reduce noises.
- Use LSTM deep neural net to calculate  $forecast(JB_i)_h$  future values of clicks in an horizon h.

if  $Maxclick \leq forecast(JB_i)_h$  then

 $Maxclick = forecast(JB_i)_h$ 

WinnerJobBoadsList.Add $(JB_i)$ 

### end if

end for return  $Map(C_{off}, WinnerJobBoadsList)$ .

End

### 618 6. Deep Learning and Temporal Sequences For Clickstreams Forecasting

### 619 6.1. Preliminaries

Predictive models with symbolic sequences concern generally 4 types of prob-620 lems [47]: Sequence prediction, Sequence Classification, Sequence generation, 621 Sequence-to-sequence Prediction. These models are different from set-based ma-622 chine learning problems since in a sequence, the order of the observations is ex-623 plicitly imposed. 624 Sequence prediction models, also known as sequence learning, involve the predic-625 tion of the next value for a given input sequence. They are still a big challenge in 626 pattern recognition and machine learning. Weather forecasting is a good example 627 of sequence prediction. 628 Sequence classification involves predicting a class label for a given input se-629 quence. DNA sequence mining or sentiment analysis is a good example of se-630 quence classification. 631 Sequence generation involves generating a new output sequence that has the sim-632 ilar features as the input sequence. Text generation or handwrite prediction are 633 good examples of sequence generation, 634 Sequence to sequence prediction (or seq2seq) is an extension of sequence pre-635 diction models. Rather than predicting a unique value, a new sequence of length 636

greater or equal to one is predicted. So-far multi-step time series forecasting is an
example of *seq2seq* learning.
As in the previous section, we want to consider the clickstreams predictive model

with an alternative way, using symbolic sequences instead of numerical time se-640 ries. The symbolic encoding of time series with dimensionality reduction methods 641 attempts to model trajectories of job applicants through their past visits and clicks, 642 and might be useful to highlight their global behaviour for estimating what new 643 job offers they want to apply for in the future. The remainder of this section 644 presents firstly the two used time series encoding methods (SAX and PMVQ), 645 then will show how it is possible to forecast future clicks with symbolic sequences 646 using both probabilistic N-grams and deep learning. 647

### 648 6.2. Definitions

Nowadays, sources of information increased dramatically in different life domains, due to the availability of sensors in different systems. Time series data are occurring almost everywhere in various domains from medical (EEG, ECG, blood pressure), aerospace (satellite data), finance and business (stock market), meteorology (variation in temperature or pressure), sociology (crime figures, number

of arrests), and others [55][56, 57]. Time series (TS) data mining methods are 654 actually involved in many applications such as classification, clustering, similar-655 ity search, motif discovery, anomaly detection, and others [58, 56]. In practice, 656 multi valued numerical TS suffer from high dimensionality, which is not conve-657 nient in the storage of this kind of data and the computational complexity of their 658 manipulation. Such difficulties led to propose solutions involving dimensional-659 ity reduction. Many discretization methods have been proposed in the literature 660 to encode time series in symbolic strings [59][60][61][62]. Among these meth-661 ods, there is Fourier transform, PCA (Principal Component Analysis), Wavelet 662 transform, SAX (Symbolic Aggregate Approximation) [61] and PMVQ (Parallel 663 Multi-resolution Vector Quantization) [57]. All these methods have their advan-664 tages and some inconveniences. However, in a past work we have made an exhaus-665 tive evaluation, and have shown that SAX and PMVQ are very popular methods 666 since they have been widely used for similarity search and clustering purposes 667 [57]. We will present in a first step SAX and PMVQ methods, and then will show 668 their involvement in our symbolic prediction application. Each predicted sym-669 bol is a quantification of the users' clicks on job offers. Hence we will study the 670 behavioral trajectories of job applicants throughout these new representations. 671

### 672 6.3. Time Series Symbolic Aggregate Approximation: SAX

SAX maps a time series  $T = (X_1^{JB_T}, X_2^{JB_T}, ..., X_N^{JB_T})$  to a sequence of symbols 673 from an alphabet of size  $a=|\Sigma|$  [61]. The first step of this approach is to divide 674 the time series of length n in w (codeword) frames of equal size and compute the 675 mean value of the data falling within the window frame, and a vector of these 676 values becomes the data-reduced representation. The sum of these averages is 677 based on the PAA transformation (Piecewise Aggregate Approximation) where 678 the  $i^{th}$  element is  $C_i = \frac{w}{n} \sum_{j=\frac{n}{w}}^{\frac{n}{w}i} (i-1)+1} X^{JB_T}$ . It should be noted that, before applying 679 PAA, each time series is normalized to zero mean and standard deviation of 1, to 680 avoid comparing time series with different offsets and amplitudes. 681

In the second stage, each segment is symbolized by strings of an alphabet. The 682 conversion of the PAA representation of a time series into SAX is based on pro-683 ducing symbols that correspond to the time series features with equal probability. 684 Keogh et al. [61] have shown that usually, the time series data follow a Normal 685 distribution. With the normal distribution we can easily choose areas of equal size 686 on the Gaussian curve, which define the breakpoints (quantiles) [61]. The same 687 authors used a lookup table to determine breakpoints that divide a Gaussian dis-688 tribution in an arbitrary number of equitable regions. The number of breakpoints 689

 $\beta_{i}$  is related to the size of the alphabet *a* (codebook), where *number* (*breakpoints*)  $\beta_{i} = alphabet size - 1.$ 

The interval between two successive breakpoints is assigned to a symbol of the alphabet, and each segment of the PAA within this interval is discretized by this symbol.

Fig. 15 gives an example of a numerical time series and its relative SAX se-695 quence. In this example, the codeword length w=8 (8 window positions or splits 696 along time dimension), and the codebook length a = 3 (three symbols of the al-697 phabet). The SAX sequence of this series is *CBCCBAAB*. It appears clearly 698 that such representation is very useful since data acquisition and their representa-699 tion in numerical time series can intimately engender errors related to sensors or 700 the acquisition protocol. It also appears evidently that with symbolic sequences, 701 we can take the advantage of the robustness of the symbolic data mining and nat-702 ural language processing methods, such as similarity search, pattern discovery, 703

frequent motifs mining, behavioral trajectories construction, etc.



Figure 15: Example of a time series encoding to a SAX sequence. First, parameters such as the codeword (window length) as well as the codebook (number of symbols) are defined by the user. The temporal data are split down with a factor of codeword. At each position of the window, the mean value is calculated and then encoded with a symbol.

704

### 705 6.4. Time Series Parallel Multi-Resolution Vectors Quantization: PMVQ

Vector Quantization (VQ) is a wavelet transform that has been widely used in image processing for color image compression [63]. It is based on the extraction of the perceptual spatial correlation through wavelet transforms. Given a time series  $T = (X_1^{JB_T}, X_2^{JB_T}, ..., X_N^{JB_T})$  with  $X_i^{JB_T} \in \mathbb{R}^N$  is the data point representing the relative click quantity of job applicants on the job offers at a date (*i*) in the job board *JB*. We define a vector quantizer *Q* of size *K* and dimension *N* as a mapping function of the data points  $X_i^{JB_T}$  in one of the *K* output generated points 713  $Y_j$  from C where:  $C = \{Y_1, Y_2, ..., Y_K\}$  where  $Y_j \in \mathbb{R}^N$ . Here C is called the code-714 book (CB) and Y is the codeword (CW).

Our implementation of the PMVQ method for the clicks time series symbolic rep-715 resentation is given in Fig. 16. First, job boards time series are extracted from the 716 big database, and split down as subsequences of a given length that equals (CW) 717 code word parameter (top right in Fig. 16). The obtained subsequences are clus-718 tered in different groups of a given size (CB) that represents the code book. The 719 parameter CB represents the number of clusters of the parallel hadoop-based parti-720 tioning algorithm (bottom right of Fig. 16). After that, a sliding window alongside 721 the original time series is analysed, and each position in the series is compared to 722 the content of the learned CB. The most similar label of the clusters is identified 723 as the symbolizing alphabet of the current window position. In other terms, the 724 subsequence representing the current position of the sliding window is compared 725 to the subsequences of CB which represent the centroids of the clusters, and then 726 the pointed subsequence is labeled by the identifier of the most similar centroid. 727 Parameters such as codeword (window length) as well as codebook (number of 728 symbols) are defined by the user [57, 62] 729



Figure 16: Implementation of the PMVQ method for time series symbolic representation.

### 730 6.5. Clicks Symbolic Time Series Prediction:

### 731 6.5.1. Prediction with N-grams

As illustrated in bottom of Fig. 1, each time series representing job boards 732 will be encoded as a SAX or PMVQ symbolic sequence. The inputs of the en-733 coding function are a job board series, the codeword (w), and the codebook (a). 734 Note that the couple (w, a) is called the encoding resolution. Having a symbolic 735 sequence of length w that we call  $S_w$ , Algorithm 1 is modified so that the predic-736 tion function becomes  $forecast(JB_i)_h = predict(future_symbol|S_w)$ . The task 737 of this sequence prediction function consists of forecasting the next symbol of 738 a sequence based on the previously observed symbols. Recall that the predicted 739 symbol represents in our case a future quantification of a clickstream value. To 740 that aim, we propose here the use of Q-grams for generating sub-sequences from 741 each sequence. 742

An n-gram is a succession of n characters or n words. A q-gram is a sub sequence of q consecutive characters in a given sequence. The n-gram method in our case will index and save all possible sub-sequences of length n.

The n-gram method was used by Claude Shannon who considered that it is possible to estimate the likelihood of observing a new symbol using the past observed symbols of a word. This modeling is a Markov model of order n where only the n last observations are used to predict future symbols [64].

For instance, having a symbolic sequence (AABAACAAB) of length  $k \le n$ , the probability of having an element at position *i* depends only on the n-1 precedent elements, so that:  $P(w_i|w_1, ..., w_{i-1})=P(w_i|w_{i-(n-1)}, w_{i-(n-2)}, ..., w_{i-1})$ . For example with n = 3 we will have:  $P(w_i|w_1, ..., w_{i-1})=P(w_i|, w_{i-2}, w_{i-1})$ . With the precedent sequence AABAACAAB we can have the possible n-grams depicted in table 1.

We can observe from the sequence the following occurring probabilities: P(AAB) =756 2, P(ABA) = 1, P(BAA) = 1, P(AAC) = 1, P(ACA) = 1, etc. Hence we 757 can estimate  $P(B|AA) = \frac{P(AAB)}{P(AA)} = \frac{2}{3}$ , and  $P(C|AA) = \frac{P(AAC)}{P(AA)} = \frac{1}{3}$ . Thus whenever 758 we have the motif AA in a sequence we can expect the probability of having in 759 the future the symbol B as 2/3, and a symbol C with a probability 1/3. As in 760 the numerical time series case, the algorithm tries to identify the job board which 761 will satisfy  $Maxclic = forecast(JB_i)_h$ . Here the variable Maxclic is a symbol instead of a real value. For instance, regarding the SAX sequence displayed in 763 Fig. 15, the greater values are those with the symbol C as breakpoint. Hence job 764 boards that yield to predictions of sequences terminating with the symbol C are 765 kept for recommendation, since it represents in this example the greater quantifi-766

n=1	n=2	n=3	n=4	n=5
A	AA	AAB	AABA	AABAA
В	AB	ABA	ABAA	ABAAC
С	BA	BAA	BAAC	BAACA
	AC	AAC	AACA	AACAA
	CA	ACA	ACAA	ACAAB
		CAA	CAAB	

J

Table 1: The possible n-grams from the symbolic sequence AABAACAAB.

cation of the clicks. We consider all the n-grams of a sequence of a given job
board as a database of sub-sequences. This database will be used as a training
set of the sequence predictor that is implemented in [65]<sup>8</sup>. The results of the
prediction and the recommendation are discussed in the evaluation section.

### 771 6.5.2. Prediction with Deep Neural Networks

Sequence prediction in deep learning is a different issue from the other class of
 machine learning problems. It is mandatory to have an order on the observations
 that should be respected along the sequence during the learning process.

For our job offers symbolic time series forecasting we have considered Seq2Seq 775 prediction model in which Encoder-Decoder LSTM are used to predict click-776 streams symbols. The architecture includes one layer for reading the input sym-777 bolic sequence and encoding it into a fixed length vector, in-order to learn the 778 relationship between the symbols. The second layer (also known as the decoder) 779 is used for decoding the pre-processed vectors to predict one or a set of symbols 780 (sub-sequence). We implemented our model under Keras API (as in the case of 781 numerical time series forecasting). The sources are given in the git repository of 782 the project. 783

The architecture of the deep network used in Fig. 14 was also used here for symbolic trajectories prediction. However, we added additional layers to do one hot encoding of the input symbolic sequences. This involves converting each symbol of SAX or PMVQ to a binary vector. The decoder layer does the inverse, by converting the output vectors back into symbols. Results are presented in the next

<sup>&</sup>lt;sup>8</sup>https://github.com/tedgueniche/IPredict

<sup>789</sup> section for the remaining evaluation of our recommender system.

### 790 7. Evaluation and Results Discussion

In this section we will show the results of the evaluation of the different contributions that we have made in this paper. The assessment protocol involves in a first step the evaluation of the Doc2Vec job offers clustering. In a second step we will show the evaluation of the forecasting models on the numerical time series, as well as the symbolic sequences. Finally we will show the impact of each contribution on the recommendation system.

### 797 7.1. Evaluation of the Doc2Vec-Embedded job offers clustering

We present here the results of the job offers clustering. Recall that we have used Doc2Vec embedding representation for the projection of the job offers in an embedded space model. It was generated using Gensim API implementation of Doc2Vec. Then partitions around medoids as well as hierarchical clustering, methods were used to cluster job offers vectors. The inputs of Gensim are the three million textual documents that represent the job offers. For each document, we repeated the cleaning and tokenization procedures as illustrated in Fig. 11.

Fig. 17, 18 and 19 show some dendrograms that were produced with hierarchical 805 clustering using 1000, 10000 and 50000 random job offers documents through 806 their embedded vectors. We didn't dépict the dendrogram of the 3 million doc-807 uments since it is not readable. The dendrogram can give a good clue on the 808 partitioning clustering such as K-means or PAM algorithms. Indeed our global 809 aim is to find the optimum number of clusters of our job offers documents, to 810 make emerging the topics in our database. The optimum number of clusters can 811 be obtained using the silhouette index method. In our case and after repeating 812 the clustering process many times, we have observed that with k = 663, we ob-813 tained steady partitions of the textual job offers documents. These clusters will 814 be then used for generating the time series and making possible the forecasting 815 procedures. 816

### 817 7.2. Evaluation of the LSTM Networks for Numerical Time Series Forecasting

In this section we present the results of our experimentations on the LSTM neural networks that were implemented using Keras library. Each job board in the database is represented as a time series of 6 years (length= 6x365). Each series is divided into 2 subsets, 67% for training the LSTM model and 33% for the validation. Results are given in Fig. 20. Each job board is represented as a time



Figure 17: Dendrogram of some randomly chosen 1000 job offers documents using the similarity of their Doc2Vec representation.



Figure 18: Dendrogram of some randomly chosen 10000 job offers documents using the similarity of their Doc2Vec representation..

series which is the input in the network. In blue we have the original data, green points represent the model fitted during the training, and red points represent the prediction of future clickstreams. We can observe that the predicted values in red fit well with the original time series in blue. To quantify these results, Fig. 21 gives an overview on the variation of the training error with the LSTM deep neural network using one job board from the precedent figure. Error values decrease after small number of iterations. This observation was checked for different job boards.



Figure 19: Dendrogram of some randomly chosen 50000 job offers documents using the similarity of their Doc2Vec representation..

For going a step forward in our evaluation, we calculated for each job board in the training DB the RMSE between the predicted values and the real time series data. Results are shown in Fig. 22. Error values are fluctuating with a global average of 0.14 which is very acceptable for a forecasting model.

### <sup>834</sup> 7.3. Evaluation of the prediction with SAX and PMVQ Temporal Sequences

In this section we present the results of our experimentations that concern the use of the symbolic sequences for analysing the job applicant's trajectories in the database, and the prediction of future clickstreams symbols in the sequences. We have implemented both SAX and PMVQ dimensionality reduction methods using the same time series data.

Each job board time series is represented hence as a SAX and PMVQ sequence. 840 Different resolutions, i.e. codeword and codebook values, were tested. Table 2 841 shows the used values in our experiment, which were in concordance with what 842 were proposed in [61][57]. We expect that using high resolutions (large code-843 word splits, and great symbol codebook) the compression would be lossless, and 844 inversely with small resolutions. For instance, with 1000 time series and using 845 both SAX and PMVQ encoding methods, and for 8 resolutions we can obtain 846 1000x2x8 = 16000 symbolic sequences to train the models. 84

<sup>848</sup> Fig. 23 and Fig. 24 illustrate the spectral representation of some job boards with <sup>849</sup> the two encoding methods when producing the symbolic series. It is a new and <sup>850</sup> innovative representation that we propose to have a global overview on the time



Figure 20: Some results of the training and test over the LSTM neural networks. Each job board is a time series which is the input the network. In blue we have the original clickstreams time series data, green points represent the model fitted during the training, and red points represent the prediction of future clickstreams.

series database, and for visually analysing the trajectories of the job applicants.
Each vertical line represents a job board symbolic sequence. Each pixel of the
line represents the quantification of the clicks with the encoding method.

Recall that we firstly applied N-grams as a first predictive method on the symbolic sequences. The global average RMSE values between the predicted symbols and real symbols in the sequence, are displayed in table 3 for each resolution. We can observe that the highest resolutions 7 and 8 have generated good RMSE for both encoding methods, with slight good results with PMVQ (0.25), whereas







Figure 22: Variation of the prediction error using the LSTM deep neural network. The RMSE error is calculated between the predicted values and the real time series data. X-axis: job boards identifiers in the DB. Y-axis: the RMSE values.

small resolutions have led to bad predictions. The simplest way to interpret these observations is that with low resolutions, the symbolic encoding is lossy. By consequence the forecasting may have weaknesses due to the low discriminative power thay may exist between the observed sequences. These results confirm what we have already observed in a previous work on sensors data classification,



Table 2: The used resolutions for the temporal sequences generation. Values are varying from high resolutions (high codeword splits, and high symbol codebook) to small resolutions.

Figure 23: Spectral representation of some job boards with the SAX symbolic series. Each vertical line represents a job board symbolic sequence. Each pixel of the line represents the quantification of the clicks with SAX.

where we have shown that with high resolutions we can expect good classification
and vice-versa [57].

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To enhance the analysis we continued our evaluation protocol by testing the same symbolic sequences database on the proposed seq2seq deep neural network for sequence prediction that we have presented in the previous sections as a second predictive model on the symbolic sequences. Fig. 25 gives an example of the variation of the loss function, during the training of the deep neural network, on a PMVQ symbolic sequence of a given job board clicks data. Prediction error tends



Figure 24: Spectral representation of some job boards with the PMVQ symbolic series. Each vertical line represents a job board's symbolic sequence. Each pixel of the line represents the quantification of the clicks with PMVQ.

Table 3: The obtained average RMSE values during the prediction with N-grams, for each resolution.

Res.	1	2	3	4	5	6	7	8
SAX	0.55	0.5	0.45	0.39	0.4	0.33	0.31	0.30
RMSE								
PMVQ	0.5	0.45	0.42	0.39	0.39	0.3	0.27	0.25
RMSE			J					
		ANT						

to zero after 200 epochs which is a good clue for convergence.

As in the previous case we have split down the sequences between learning and 874 validation sub-sequences to make comparison between predicted and real sym-875 bols. Fig. 26 and Fig. 27 show the variation of the prediction accuracies which 876 were obtained with deep LSTM on the SAX and PMVQ job board sequences re-877 spectively. The results concern sequences of resolution 8 since we obtained weak 878 RMSE errors using this resolution. We can observe here that with PMVQ the pre-879 diction of future clicks quantification symbols is more efficient than SAX method. 880 A global accuracy average of 0.89 was observed for PMVQ versus 0.73 for SAX. 881 We have calculated the accuracy averages for the remaining resolutions (R1 to R8) 88 with SAX and PMVQ, and the results are given in Fig. 28. Here we can also see 883 that PMVQ is more efficient for predicting new symbols than SAX. Moreover, we 884 can observe that with deep neural networks the prediction results are better than 885

those obtained with N-grams.



Figure 25: Variation of the loss function during the training of the deep neural network on a symbolic sequence. Prediction error tends to zero after 200 epochs.



Figure 26: Variation of the prediction accuracy obtained with deep LSTM on the SAX job boards sequences. X axis: job boards IDs representing the SAX symbolic sequences of the clicks. Y axis: prediction accuracy on each job board. Results concern sequences of resolution 8.

### 7.4. Evaluation of Deep4Job During the Recommendation

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As our work concerns a job offers recommender system that uses many temporal prediction models, we decided to evaluate the impact of each proposed technique on the recommendation performances of Deep4Job, that means for both



Figure 27: Variation of the prediction accuracy obtained with deep LSTM on the PMVQ job boards sequences. X axis: job boards IDs representing the PMVQ symbolic sequences of the clicks. Y axis: prediction accuracy on each job board. Results concern sequences of resolution 8.



Figure 28: Average accuracy values of the prediction with the deep neural networks using the symbolic sequences of the job boards. Results are displayed for each resolution (R1 to R8) with SAX and PMVQ.

neural networks-based numerical time series prediction (Deep4Job LSTM-NN) as well as the symbolic sequences using the best resolution that equals 8 (with smallest RMSE) for SAX and PMVQ. The results are compared to a collaborative filtering (CF) method which corresponds to a baseline implementation of a previous work that we have proposed in [40]. This CF implementation is a memory-based approach, where the job offer documents are represented as vec-

tors of frequent terms (TF), and the similarity between items is calculated with a 897 weighted cosine measure. We have used a ground truth validation dataset of job 898 offers with their supposed best job boards in which they should be disseminated. 890 Processes were repeated in 10-fold cross validation, and the results are displayed 900 in Table 4. The average F1-Score observed with deep learning and the numeri-901 cal time series prediction equals 95% (Deep4Job LSTM Num TS column). The 902 F1-Score results of the deep learning prediction using both PMVQ and SAX en-903 coding methods are equal to 0.90 and 0.85 respectively (Deep4Job LSTM PMVQ 904 and SAX Sym TS in Table 4). The results concerning N-grams prediction method 905 for PMVQ and SAX are equal to 0.83 and 0.79 respectively (called Deep4Job 906 NGrams PMVQ and SAX Sym TS in Table 4). The average F1-Score for the 907 baseline recommender collaborative filtering (CF) is equal to 91%. 908

The first observation that we can made is that using the LSTM neural nets, the rec-900 ommendation performances have been improved significantly compared to clas-910 sical used methods (CF). The second observation concerns the high F-scores val-911 ues when using numerical time series rather than symbolic sequences prediction. 912 Even though the encoding methods reduce the dimensionality and the complexity 913 of the data, the loosed information can penalise the performance of the recom-914 mender system. We can also see that deep learning (LSTM) prediction methods 915 are very efficient compared to other prediction techniques such as N-grams. This 916 is also a confirmation of what we asserted in the state of the art section where we 917 have discussed the robustness and the strength of the new deep learning methods 918 compared to the classical machine learning approaches. These satisfactory results 919 come as a support to our preliminary idea with which we wanted to show that 920 it is possible to improve the efficiency of a job offer recommendation system by 921 analysing the temporal behaviour of job applicants, through their historical navi-922 gation data on the Internet. This work is also a pioneer example of the usefulness 923 of the deep learning paradigm with a job offer recommender system, which is at 924 our best knowledge the first work that includes this technology in such application. 925

	Table 4: Evaluation of the recommendation results.						
[	Algorithm	Deep4Job	Deep4Job	Deep4Job	Deep4Job	Deep4Job	Baseline
		LSTM	LSTM-PMVQ R8	LSTM-SAX R8	NGrams-PMVQ R8	NGrams-SAX R8	CF
		Num TS	Sym TS	Sym TS	Sym TS	Sym TS	
	F1-Score	0.95	0.90	0.85	0.83	0.79	0.91

Table 4:	Evaluation	of the	recommendation	results

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### 927 8. Conclusion and Perspectives

In this work, we have presented *Deep4Job*, a big data recommendation system 928 based on the temporal prediction of the clickstreams with time series representa-929 tion. The system analysis the historical behavior of job applicants in the Internet. 930 We have shown how it was possible to use Doc2Vec embedding representation for 931 extracting topics from large scale job offer documents. Then, we have proposed 932 many prediction algorithms, using deep learning methods. We have implemented 933 two complementary forecasting methods. The first approach uses LSTM neural 934 networks (LSTM-NN) with numerical clicks time series data, while the second 935 one uses multiple resolution time series symbolic encoding in the context of job 936 offers dissimination. The proposed system suggests the recommendation of post-937 ing job offers in the top ranked job boards which may maximize at best the pre-938 diction of future clicks values. Each approach was separately evaluated on real 939 datasets obtained from our industrial partner. The results were compared with the 940 state of the art collaborative filtering recommender system. LSTM-NN Deep neu-941 ral networks showed good performances compared to the rest of the methods. 942

As future work, we envisage including job applicants reviews on job market social networks such as Linked-in or job forums, in-order to take into account the sentiment analysis during the process of decision making. Indeed we want to use such information as a feedback that can be used to endorse the job boards recommendation. We also envisage to adapt and improve other prediction techniques that were used in the financial prediction problems [66].

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### 956 Availability:

<sup>957</sup> The sources and the additional materials are available in https://gitlab.com/opencver91/dl.

### 958 Compliance with Ethical Standards

- <sup>959</sup> The authors declare that there is no conflict of interest.
- 960 Ethical approval: This article does not contain any studies with human participants
- <sup>961</sup> or animals performed by the author.

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