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# RN Case Manager Case Consultation

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# RN Case Manager Case Consultation

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### Target Audience

St Cloud Hospital RN Case Managers

### Purpose

- Apply the Collaborative Care Management Practice Model to address:
  - Complex transition planning
  - Clinical progression
  - Readmission risk
- Promote professional growth
- Increase knowledge of the ACMA Scope and Standards of Practice for RN Case Managers

### Plan

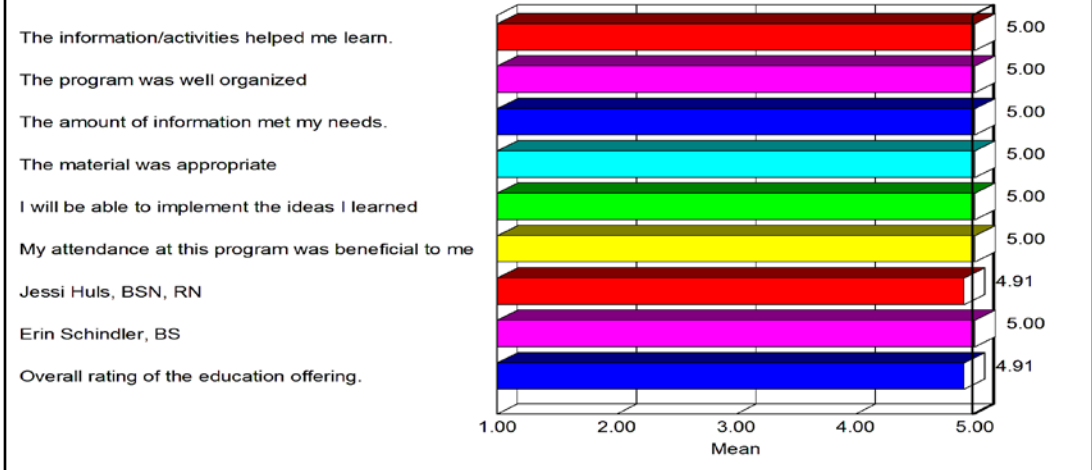
- Conduct monthly RN Case Manager Case Study and Review
- Review Collaborative Care Management Practice Model and RN Case Manager role expectations
- Facilitate clinically complex case consultation exercise and group discussion

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### Case Consultation Format



### RN Case Manager Case Consultation Evaluation



### Objectives

- Identify clinically complex patients that could benefit from RN Case Manager involvement
- Improve multidisciplinary communication, collaboration, and coordination of care
- Gain knowledge of clinically complex populations and common barriers to care progression
- Practice critical thinking and employ problem solving skills to address barriers
- Enhance job satisfaction and understanding of RN Case Manager role

### Case Consultation Topics

- Jan 2018: Peritoneal Dialysis
- Feb 2018: A-fib/Heart Failure/Life Vest Representative
- March 2018: Advanced Heart Failure/LVAD Coordinator

### References

Lyzwa, S. (2013). The challenge of integrating social work with case management. Collaborative Case Management, 27-29. Retrieved from <https://www.acmaweb.org>