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RN Case Manager Case Consultation

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♣ St. Cloud Hospital

RN Case Manager Case Consultation

Nancy Schug RN BSN CCM

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Target Audience

St Cloud Hospital RN Case Managers

Purpose

- 1. Apply the Collaborative Care Management Practice Model to address:
 - Complex transition planning
 - Clinical progression
 - Readmission risk
- 2. Promote professional growth
- Increase knowledge of the ACMA Scope and Standards of Practice for RN Case Managers

Plan

- Conduct monthly RN Case Manager Case Study and Review
- Review Collaborative Care Management Practice Model and RN Case Manager role expectations
- 3. Facilitate clinically complex case consultation exercise and group discussion

Case Consultation Format Clinical Presentation Pertinent Labs Reason for Admission Medical History Medications Imaging Tests Clinical Barriers to Social & Financial Multidisciplinary Team Progression of Care Considerations How did you collaborate How did you collaborate Specialists Involved with the Team? with the Social Worker? Additional considerations Care Coordination for complex transitions & Transition Plan populations? **RN Case Manager Case Consultation Evaluation** The information/activities helped me learn. 5.00 The program was well organized 5.00 The amount of information met my needs. 5.00 The material was appropriate 5.00 I will be able to implement the ideas I learned 5.00 My attendance at this program was beneficial to me Jessi Huls, BSN, RN 5.00 Erin Schindler, BS Overall rating of the education offering. 4.00 5.00 1.00 2.00 3.00 Mean

Objectives

- Identify clinically complex patients that could benefit from RN Case Manager involvement
- 2. Improve multidisciplinary communication, collaboration, and coordination of care
- Gain knowledge of clinically complex populations and common barriers to care progression
- 4. Practice critical thinking and employ problem solving skills to address barriers
- 5. Enhance job satisfaction and understanding of RN Case Manager role

Case Consultation Topics

- > Jan 2018: Peritoneal Dialysis
- Feb 2018: A-fib/Heart Failure/Life Vest Representative
- March 2018: Advanced Heart Failure/LVAD Coordinator

References

Lyzwa, S. (2013). The challenge of integrating social work with case management. Collaborative Case Management, 27-29. Retrieved from https://www.acmaweb.org

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