

UNIVERSITY SYSTEM OF GEORGIA

Lei Li, Rebecca Rutherfoord, Svetlana Peltsverger, Richard Halstead-Nussloch, Guangzhi Zheng, and Zhigang Li

# **IT Policy and Law**







# **Grants Collection**

Affordable Learning Georgia Grants Collections are intended to provide faculty with the frameworks to quickly implement or revise the same materials as a Textbook Transformation Grants team, along with the aims and lessons learned from project teams during the implementation process.

Each collection contains the following materials:

- Linked Syllabus
  - The syllabus should provide the framework for both direct implementation of the grant team's selected and created materials and the adaptation/transformation of these materials.
- Initial Proposal
  - The initial proposal describes the grant project's aims in detail.
- Final Report
  - The final report describes the outcomes of the project and any lessons learned.



Unless otherwise indicated, all Grants Collection materials are licensed under a <u>Creative Commons Attribution 4.0 International License</u>.

# **Initial Proposal**

# **Application Details**

# Manage Application: Textbook Transformation Grants: Round Eleven

Award Cycle:	Round 11		
Internal Submission Deadline:	Tuesday, January 23, 2018		
Application Title:	365		
Application ID:	002092		
Submitter First Name:	Lei		
Submitter Last Name:	Li		
Submitter Title:	Professor		
Submitter Email Address:	lli13@kennesaw.edu		
Submitter Phone Number:	470-578-3915		
Submitter Campus Role:	Proposal Investigator (Primary or additional)		
Applicant First Name:	Lei		
Applicant Last Name:	Li		
Applicant Email Address:	Lli13@kennesaw.edu		
Applicant Phone Number:	(470)578-3915		
Primary Appointment Title:	Professor of Information Technology		
Institution Name(s):	Kennesaw State University		
Co-Applicant(s):	Rebecca Rutherfoord, Svetlana Peltsverger, Richard Halstead-Nussloch, Guangzhi Zheng, Zhigang Li		
Submission Date:	Tuesday, January 23, 2018		
Proposal Title:	365		
Proposal Category:	No-Cost-to-Students Learning Materials		
Final Semester of Instruction:	Fall 2018		
Are you using an OpenStax textbook?:	No		
Team Members (Name, Email Address):			

Lei Li, Professor of Information Technology, Ili13@kennesaw.edu

Rebecca Rutherfoord, Interim Assistant Dean, College of Computing

and Software Engineering, Department Chair for Information Technology, and Professor of Information Technology, brutherf@kennesaw.edu.

Svetlana Peltsverger, Interim Associate Dean of the College of

Computing and Software Engineering and Professor of

Information Technology, speltsve@kennesaw.edu.

Richard Halstead-Nussloch, Professor of Information Technology, rhalstea@kennesaw.edu.

Guangzhi Zheng, Associate Professor of Information Technology, gzheng@kennesaw.edu.

Zhigang Li, Instructional Designer & Part-Time Assistant

Professor of Information Technology, zli8@kennesaw.edu

## Sponsor, (Name, Title, Department, Institution):

Department of Information Technology, Kennesaw State University

## **Course Names, Course Numbers and Semesters Offered:**

IT 6103 IT Policy and Law, spring, summer, and fall

IT 6413 IT Service Delivery, spring, summer, and fall

- IT 6423 IT System Acquisition and Integration, spring, summer, and fall
- IT 6863 Database Security & Auditing, fall
- IT 7113 Data Visualization, spring and summer

List the original course IT 6103, Essentials of Business and Online materials for students optional or required, & cost for each item):

Commerce Law, 1st edition, Henry R. (including title, whether Cheeseman, Prentice Hall, ISBN 13: 9780131440470, \$224.05, Required. MSIT elective course.IT 6413, Brady Orand and Julie Villarreal, (2011) Foundations of IT Service Management with ITIL 2011, 2nd edition, ISBN 13: 9781466231320, \$29, Required. MSIT required course.IT 6423, Embedded, no-cost, but outdated course materials authored by original course designer covering both IT system acquisition/procurement and IT system integration, \$100 Estimated value. Required. MSIT required course.IT 6863, 1). Securing SQL Server, 3rd Edition, Protecting Your Database from Attackers by Denny Cherry ISBN: 9780128012758, 2015, \$49.95; 2). Oracle Privacy Security Auditing: by Arup Nanda & Donald K Burleson (Author) ISBN ISBN-13: 978-0991638697,2014, \$59.95, total \$110, Required. MSIT elective course.IT 7113, 1). Tableau 10 Business Intelligence Cookbook, ISBN 9781786465634, \$50; 2). Information Dashboard Design: Displaying Data for At-a-Glance Monitoring 2nd Edition \$40; 3). Show Me the Numbers: Designing Tables and Graphs to Enlighten Second Edition \$45, total \$135, Required. MSIT elective course.

- Average Number of 19 **Students per Course** Section:
- Number of Course 19 Sections Affected by Implementation in Academic Year:
- Average Number of 13 **Students Per Summer** Semester:
  - Average Number of 26 Students Per Fall Semester:
  - Average Number of 23 **Students Per Spring** Semester:

Total Number of Students Affected by Implementation in Academic Year:	397
Requested Amount of Funding:	30000
Original per Student Cost:	\$285.35 Assuming a student take the two required courses and one elective. IT 6413- \$29, IT 6423-\$100, and the average cost of 3 electives is: 156.35. The total is \$285.35 =\$29+\$100+\$156.35.
Post-Proposal Projected Student Cost:	0
Projected Per Student Savings:	\$285.35
Projected Total Annual Student Savings:	\$39,332.50

## Creation and Hosting Platforms Used ("n/a" if none):

Creation platform - D2L Brightspace

Hosting platform - Kennesaw State University faculty web page

### **Project Goals:**

The Master of Science in Information Technology (MSIT) is the largest graduate program at Kennesaw State University and currently has over 260 students in the MSIT and affiliated graduate certificate programs. In this project, we propose to take a department-wide effort to replace the textbooks used in five MSIT courses with no-cost-to-students learning materials that offer equivalent or better educational effectiveness.

The impact of this project will be profound. Having graduated more than 500 students since 2009, the MSIT program has been a big contributor to the much-needed IT workforce for the State of Georgia. More importantly, the MSIT program is also a great enabler for underrepresented students and people who want to change their job fields in the middle of their career: Approximately, 34% of students in the MSIT program are female, 60% are minority students, and around 40% of the students entered MSIT without background in computing. High quality curriculum and affordability are two key factors for the success of the MSIT program. We strive to make it more affordable to better support the career–changing students and further boost female and minority participation in our program. We have transformed six MSIT courses using no-cost learning material in previous ALG grants and the responses from our students are overwhelmingly positive. The proposed transformation efforts will not only greatly increase the affordability of our MSIT program, but also better prepare our students for the job market with free, up-to-date and well-designed learning material.

## Statement of Transformation:

The traditional textbooks used in four of the five proposed MSIT courses are not only costly, but also not very effective in facilitating student learning. Information technology is a fast changing field and we have to constantly update our curriculum to stay on the cutting edge which involves creating new courses and revising existing courses.

The dynamic nature of the technology imposes several challenges to the traditional textbook model: 1). It's often difficult to find an appropriate textbook for an IT course. The textbooks used in four out of five proposed MSIT courses are professional books which aren't specifically written for higher education. Instructors usually have to create supplemental material such as PowerPoint slides themselves. 2) An IT course may include a wide range of topics that often requires more than one book which significantly increases the textbook costs for students. For example, IT 6863 Database Security and Auditing requires two books and IT 7113 Data Visualization uses three books. IT6423 covers both IT system acquisition and IT system integration, and thus will require at least two texts to replace the current materials. 3). Traditional textbook can't keep up with the fast-evolving pace of technology. For example, a new technology may come out right after a textbook get published and it will take a long time for a new version to reflect the change. Moreover, the new edition will not only cost more but also decrease the resale value of the older edition. 4). Other situations may make a textbook obsolete. For instance, IT6423 system acquisition and integration used to have a well fit textbook provided by the original course author. However, that course author has left the university and is not in a position to update the materials he embedded into the learning management system. Now, for the current round of MSIT course updating, the students in IT6423 probably will be required to purchase two external textbooks.

This project aims to replace the textbooks used in the proposed MSIT courses with no-cost-tostudents learning materials that offer equal or higher educational effectiveness. We believe the proposed transformation is an economical and viable solution to address the challenges imposed by the traditional textbook model.

Firstly, the learning materials for the proposed MSIT courses are widely and readily available on the World Wide Web today and many of these resources are publicly accessible, free, or with an open license to use. These materials include open and free tutorials, books, videos, labs, software, and services. For example, IT 6413 covers Information Technology Infrastructure Library (ITIL) and there is a vast amount of information about ITIL available on the Web.

Secondly, Web content can better reflect the latest trends and industrial development than the traditional textbooks as technology is changing rapidly, so is the content of Web resources. We are already using contents from the Web as supplemental materials to the textbook. For example, currently in the IT6423 course, many of the student exercises have them search the

web for supplemental material covering the latest methods and materials on quickly changing aspects of IT systems acquisition and integration. These include sourcing strategies, e.g., make, buy, rent, subscribe, cloud, etc. and finding contemporary examples of IT Requests for Proposals (RFPs).

Thirdly, the materials from the Web are generally more interactive. The interactive content will not only engage the students, but also improve their learning experience. For example, IT 6863 Database Security & Auditing uses an interactive online Structured Query Language (SQL) editor (https://www.w3schools.com/sql/trysql.asp?filename=trysql\_select\_all) for student to review SQL concepts and complete a series of labs to create a project that can be added to their professional portfolio.

Fourthly, developing and assembling a set of learning materials ourselves allow us to better align the course contents not only with the outcomes of each course, but also with the outcomes of MSIT program. For example, in IT 7113, there is no one textbook covering all learning outcomes designed; thus, selected content from three textbooks are needed. Using the materials compiled by the instructor actually better serve the learning outcomes of the course.

Lastly, our project team is well prepared for the proposed transformation. The downsides of using Web resources are that they are often disorganized, may contain inaccurate information, may be changed or deleted without notices. However, our team members are not only subject matter experts in IT fields, but also are proficient educators who on average have more than 10 years teaching experience. We will select, organize and integrate resources from the Web and transform the information into instructionally sound learning materials for the proposed courses. We also created a sustainable plan to periodically review the developed no-cost-to-student learning materials. All courses in the department are reviewed every three years as part of the continuous improvement process. In addition, several team members have either successfully completed ALG grants or are involved in grants from round 1 (round 1, #42, #44, round 2, #119, round 8, #302, round 10, #334, M10). As the results, we have transformed six MSIT courses using no-cost-to-student learning material which is very well received by the students. Building on our previous success and lessons learned, we are well positioned to continue transformation efforts and further increase the cost-saving benefits to the students in our program.

## Transformation Action Plan:

With a coordinated effort, our team of investigators plan the following activities to transform the proposed MSIT courses using no-cost-to-student learning materials.

Research and identify no cost readings for each of the learning modules in each course. The reading list includes both required readings and optional readings. All of these readings will be publicly accessible, free to use, or openly licensed. Research and identify no cost materials that can be shared across the courses. Develop study guides and lecture notes for students' use to review course content and key learning points.

Adopt or develop all assignments, exercises and lab materials that are no cost to students to replace the ones in the textbooks.

Develop test banks to replace the ones in the textbooks if necessary.

Update the syllabus to include major resources and no cost materials.

Re-develop the proposed courses in our learning management system, D2L Brightspace. The developed course material will be organized based on the template provided by ALG and will be made available to public for adoption

The responsibilities of each investigator are described in the table below.

## Investigator Responsibilities

Primary Investigator	Course Responsibilities		
Dr. Lei Li	IT 6413	Project Lead. Subject Matter Expert and developer; instructor of record	
Dr. Rebecca Rutherfoord	IT 6103	Subject Matter Expert and developer; instructor of record	
Dr. Svetlana Peltsverger	IT 6863	Subject Matter Expert and developer; instructor of record	
Dr. Richard Halstead- Nussloch	IT 6423 Subject Matter Expert and developer; instructor of re-		
Dr. Guangzhi Zheng	IT 7113	Subject Matter Expert and developer; instructor of record	
Dr. Zhigang Li	All Courses	Provide Instructional Design and Hosting Support.	

Quantitative & Qualitative We plan to assess the effectiveness of our **Measures:** proposal in two ways: 1) qualitatively, we will design a survey and gather inputs from the students after they used the no-cost learning material; 2) quantitatively, we will compare students' performance data gathered from sections using traditional textbooks and sections using no-cost learning material. The investigators will collect student performance data such as pass rates from the five proposed courses in 2017. This data will be used as a baseline for comparison of student performance in courses with alternative no cost material. The detailed assessment plan is shown in the table below. For each of the measurement, the investigators are going to conduct two levels of analysis: Comparing them to the preset goals. 80% is the aimed passing rate as the courses involved are graduate courses. Comparing them to those from past offerings where costly textbooks were used. We will obtain the data from the sections last taught using the textbooks. **Project Assessment Plan** 

## Timeline:

The major milestones of the proposal are illustrated in the table below.

Project Ma	jor Milestone
------------	---------------

Milestone dates	Milestone		
03/01/2018	1). Complete baseline gathering of statistics.		
05/05/2018	<ol> <li>Complete course level materials redesign (mainly course syllabus) for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>Complete project progress report.</li> </ol>		
07/15/2018	1). Complete the module level development including reading, lecture notes, video, exams labs, and assignments for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.		

07/30/2018	<ol> <li>Update the D2L Brightspace course sites are updated using the developed no cost learning material for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>Complete project progress report.</li> </ol>
08/12/2018	1). A survey instrument to collect students' feedback on the effectiveness of the no cost materials are created
12/02/2018	<ol> <li>Complete the course offering for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>Complete the survey data collection for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>Complete student evaluation for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> </ol>
12/15/2018	<ol> <li>Complete data collection and analysis for the whole project.</li> <li>Compile and submit project final report.</li> </ol>

## Budget:

The funding mainly compensates our team of investigators' work and activity beyond normal teaching load or other job responsibilities in order to successfully complete the project. The role each PI and the corresponding compensation are listed as follows. For each proposed course, course architects approximately will spend at least 80 hours in developing the no-cost learning material and instructor of records, will spend 20 hours in course assessment. Instructional support will devote at least about 30 hours in assisting course architects. Thus, we request the budget of this project as follows.

Budget for Investigators Compensation

Team Member	Role	Investigators compensation	
Dr. Lei Li	IT 6413 developer & instructor	\$5000	
Dr. Rebecca Rutherfoord	IT 6103 developer & instructor	\$5000	
Dr. Svetlana Peltsverger	IT 6863 developer & instructor	\$5000	
Dr. Richard Halstead- Nussloch	IT 6423 developer & instructor	\$5000	
Dr. Guangzhi Zheng	IT 7113 developer & instructor	\$5000	
Dr. Zhigang Li	All courses support	\$1,000	

Investigators compensation: \$5000 \*5 + 1,000 = \$26,000

Travel & Other Expense: \$2500. \$800 is the expense for two team members attend the Kickoff Meeting at Middle Georgia State University in Macon, GA. \$1700 is budgeted for attending another conference.

Equipment (computers and tablets): \$1500

Total Budget: \$30,000

Only open source software or free software will be used in this project thus there is no additional spending on software.

## **Sustainability Plan:**

The IT department implements a course architect system for all courses. Each course is assigned to a faculty as the course architect who is responsible for the content of the course and teaches the course regularly. All of our investigators except the instructional designer is a course architecture for the corresponding courses. Our team member will develop the no-cost-to-student learning material for the proposed courses and teach the courses for the first time using the new material. As a course architect, our team member will also make sure a course is continuously taught using developed no-cost learning material in the future semesters even the course might have a different instructor.

Moreover, the developed course content is not only available at learning management system, but also archived at department server. It's also our department policy that there are at least two faculty who regularly teach a course. This further ensures the developed learning material will be continuously used and updated even there is a personnel turnover.

The IT department also have well established course continual improvement plan. Each course is assessed each semester after being taught, and a course will be formally evaluated and updated every three years or earlier if the need arises. A course architect is in charge of those assessment efforts. Thus, we are committed to continuously update the no-cost learning material in the proposed courses based on research, assessment results and feedback from students and alumni. As shown in their support letters, our transformation efforts also have strong supports from our department chair and the dean of our colleges which further ensure the sustainability of our transformation efforts.

KENNESAW STATE UNIVERSITY College of Computing and Software Engineering

Information Technology

January 19, 2018

ALG Grant Committee University System of GA

Dear Colleagues:

This letter is in support of the Proposal "Building an Affordable Masters of Science in Information Technology (MSIT) Program Using No-Cost-to-Student Learning Material" submitted from Kennesaw State University, Information Technology department faculty. As Department Chair for Information Technology, I clearly see the need for bringing down costs for our students. The ALG grants assist faculty to prepare no-cost courses that allow students to take courses without the monetary burden of expensive textbooks.

Several faculty in the Information Technology Department at Kennesaw State University have successfully carried out ALG grants for several of our graduate Information Technology courses. The current proposal addresses both required and elective courses in the IT MSIT curriculum. The savings already realized from the previous ALG grants encouraged our faculty to develop this new ALG grant proposal to help our students save even more money.

I strongly support this proposal. This is a very sustainable proposal as we have a large Information Technology graduate degree program-the largest on the Kennesaw State University campus. Many of our students take courses online as well as in-class. Creating the no-cost for textbook version of our MSIT courses will allow students for many years to realize savings from not buying textbooks. As Information Technology material is constantly changing, the concept of not relying on just textbooks for courses is extremely important to our field.

This is a very solid proposal. All faculty participating in the previous ALG grants completed their courses and offered them successfully. Papers for several conferences, and workshops about the previous grants have been created and presented. This concept has been well received in the information technology academic community. I believe that this new ALG proposal will have the same student satisfaction and success that the previous ALG grants did. This new proposal will have a unique impact as it addresses HIT courses. Thank you for your consideration for this proposal.

Sincerely,

Jebeur H. Gueberfoord

Atrium Building • 1100 S Marietta Pkwy, MD 9036 • Marietta, GA 30060

Phone: 470-578-3803 • www.kennesaw.edu

Rebecca H. Rutherfoord, Ed.D.

Interim Assistant Dean of the College of Computing & Software Engineering, Department Chair for Information Technology, Professor of Information Technology <u>brutherf@kennesaw.edu</u>



January 18, 2018

Dear Affordable Learning Georgia (ALG) Grant Reviewers,

It is my pleasure to write this letter in support of the proposal titled "Building an affordable Masters of Science in Information Technology (MSIT) Program Using No-Cost-to-Student Learning Material" submitted by Drs. Li, Rutherfoord, Peltsverger, Halstead-Nussloch, Zheng, and Li from our Information Technology (IT) Department at Kennesaw State University.

In this project, the primary investigators will work as a team to replace existing, costly textbooks in five graduate information technology related courses with no-cost-to-students learning materials. Their efforts will significantly lower the cost of education for students, saving nearly \$37k per year at KSU alone and impacting nearly 400 students per year. Additionally, this will generate a positive impact on the retention, progression, and graduation for the College of Computing and Software Engineering, specifically helping us maintain excellence and throughput for the largest graduate program at KSU, the MSIT program. Additionally, given the rapid change of the IT field, having digital materials available to students will improve the ability to keep them updated with the latest advances in the field of information technology.

The proposers have past experience with a successful ALG projects, thus the quality and success of this project is highly likely. The investigators in this project are also designated course architects who are responsible for the development and the maintenance of the to-be-transformed courses.

In conclusion, I wholeheartedly support this effort to improve access to our MSIT program. This proposal has the full support of the College of Computing and Software Engineering.

Sincerely,

Dr. Jon A. Preston Interim Dean College of Computing and Software Engineering Kennesaw State University

Atrium • Suite J330 • 1100 S Marietta Pkwy • Marietta, GA 30060

## Affordable Learning Georgia Textbook Transformation Grants Round Eleven For Implementations beginning Summer Semester 2018 Running Through Fall Semester 2018

## **Proposal Form and Narrative**

- The proposal form and narrative .docx file is for offline drafting and review. Submitters must use the InfoReady Review online form for proposal submission.
- Note: The only way to submit the proposal is through the online form in Georgia Tech's InfoReady Review at: https://gatech.infoready4.com/#competitionDetail/1757803\_
- Italicized text is provided for your assistance; please do not keep the italicized text in your submitted proposal. Proposals that do not follow the instructions may be returned.

Submitter Name	Lei Li			
Submitter Title	Professor of Information Technology			
Submitter Email	Lli13@kennesaw.edu			
Submitter Phone Number	(470)578-3915			
Submitter Campus Role	Proposal Investigator			
Applicant Name	Lei Li, Primary Investigator			
Applicant Email	Lli13@kennesaw.edu			
Applicant Phone Number	(470)578-3915			
Primary Appointment Title	Professor of Information Technology			
Institution Name(s)	Kennesaw State University			

Team Members	Lei Li, Professor of Information Technology, <u>lli13@kennesaw.edu</u>				
	Rebecca Rutherfoord, Interim Assistant Dean, College of Computing and Software Engineering, Department Chair for Information Technology, and Professor of Information Technology, <u>brutherf@kennesaw.edu</u> .				
	Svetlana Peltsverger, Interim Associate Dean of the College of Computing and Software Engineering and Professor of Information Technology, <u>speltsve@kennesaw.edu</u> .				
	Richard Halstead-Nussloch, Professor of Information Technology, <a href="mailto:rhalstea@kennesaw.edu">rhalstea@kennesaw.edu</a> .				
	Guangzhi Zheng, Associate Professor of Information Technology, <u>gzheng@kennesaw.edu</u> .				
	Zhigang Li, Instructional Designer & Part-Time Assistant Professor of Information Technology, zli8@kennesaw.edu				
Spansar Titla	Department of Information Technology, Konnecque State University				
Department, Institution	Department of information rechnology, kennesaw state oniversity				
Proposal Title	Building an affordable Masters Science in Information Technology (MSIT) Program Using No-Cost-to-Student Learning Material				
Course Names,	IT 6103 IT Policy and Law, spring, summer, and fall				
Course Numbers and Semesters	IT 6413 IT Service Delivery, spring, summer, and fall				
Offered	IT 6423 IT System Acquisition and Integration, spring, summer, and fall				
	IT 6863 Database Security & Auditing, fall				
	IT 7113 Data Visualization, spring and summer				
Final Semester of Instruction	Fall 2018				

Average Number of Students Per Course Section	19Number of Course Sections Affected by Implementation in Academic Year19Total Number of Students 				
Average Number of Students Per Summer Semester	13				
Average Number of Students Per Fall Semester	26				
Average Number of Students Per Spring Semester	23				
Award Category (pick one)	⊠ No-or-Low-Cost-to-Students Learning Materials □ Specific Core Curriculum Courses				
Are you planning on using an OpenStax textbook?	☐ Yes ⊠ No				
List the original course materials for students (including title, whether optional or required, & cost for each item)	T 6103, Essentials of Business and Online Commerce Law, 1st edition, Henry R. Cheeseman, Prentice Hall, ISBN 13: 9780131440470, \$224.05, Required. MSIT elective course. T 6413, Brady Orand and Julie Villarreal, (2011) Foundations of IT Gervice Management with ITIL 2011, 2nd edition, ISBN 13: 9781466231320, \$29, Required. MSIT required course. T 6423, Embedded, no-cost, but outdated course materials authored by original course designer covering both IT system acquisition/procurement and IT system integration, \$100 Estimated value. Required. MSIT required course.				

	2015, \$49.95; 2). Oracle Privacy Security Auditing: by Arup Nanda & Donald K Burleson (Author) ISBN ISBN-13: 978-0991638697,2014, \$59.95, total \$110, Required. MSIT elective course. IT 7113, 1). Tableau 10 Business Intelligence Cookbook, ISBN 9781786465634, \$50; 2). Information Dashboard Design: Displaying Data for At-a-Glance Monitoring 2nd Edition \$40; 3). Show Me the Numbers: Designing Tables and Graphs to Enlighten Second Edition \$45, total \$135, Required. MSIT elective course.
Requested Amount of Funding	\$30,000
Original Per Student Cost	<ul> <li>\$285.35</li> <li>Assuming a student take the two required courses and one elective.</li> <li>IT 6413- \$29, IT 6423-\$100, and the average cost of 3 electives is:</li> <li>156.35. The total is \$285.35 =\$29+\$100+\$156.35.</li> </ul>
Post-Proposal Projected Per Student Cost	\$0
Projected Per Student Savings	\$285.35
Projected Total Annual Student Savings	\$39,332.50

Course	Spring 18	Summer 18	Fall 2018	Total sections	Total Number
IT 6103	15	15	20	3	50
IT 6413	40 (8,32)	25 (9,16)	60 (25,35)	6	125
IT 6423	44 (11,33)	25 (9,16)	55 (25,30)	6	124
IT 6863			45 (20,25)	2	45
IT 7113	38	15		2	53
Total	137	80	180	19	397

Table 1 Student Enrollment in 2018

Note: 1). Spring 2018 number are enrollment number up to date. Summer and fall 2018 enrollment number are projected numbers based on past enrollment and growth of our program. 2) the number before the parenthesis the total number of semester in a semester. The numbers inside the parenthesis are the enrollment numbers of each section.

Course	Textbook Used	Cost per Student	Projected Enrollme nt	Projected Costs
IT 6103	Essentials of Business and Online Commerce Law, 1st edition, Henry R. Cheeseman, Prentice Hall, ISBN 13: 9780131440470	\$224.05	50	\$11,202.5 0
IT 6413	Brady Orand and Julie Villarreal, Foundations of IT Service Management with ITIL 2011, 2 <sup>nd</sup> edition, ISBN 13: 9781466231320.	\$29	125	\$3,625.00
IT 6423	<ul> <li>Note: These texts would replace existing embedded materials that are in need of update:</li> <li>IT Systems Acquisition/Procurement:</li> <li>Wilson, R. Mastering Risk and Procurement in Project Management. 2015</li> <li>ISBN 978-0133837902</li> <li>IT Systems Integration:</li> <li>Myerson, P.A.Supply Chain and Logistics Management Made Easy, 2015, ISBN 978-0133993349</li> </ul>	\$100 estimated value of the embedded textbook	124	\$12,400.0 0
IT 6863	<ol> <li>Securing SQL Server, 3rd Edition, Protecting Your Database from Attackers by Denny Cherry ISBN: 9780128012758, 2015, \$49.95</li> <li>Oracle Privacy Security Auditing: by Arup Nanda &amp; Donald K Burleson (Author) ISBN ISBN-13: 978-0991638697,2014, \$59.95</li> </ol>	\$110	45	\$4,950.00
IT 7113	<ol> <li>Tableau 10 Business Intelligence Cookbook, \$50, ISBN 9781786465634</li> <li>Information Dashboard Design: Displaying Data for At-a-Glance Monitoring 2nd Edition \$40</li> <li>Show Me the Numbers: Designing Tables and Graphs to Enlighten Second Edition \$45</li> </ol>	\$135	53	\$7,155.00

Total:		\$39,332.5
		0

## NARRATIVE

## 1.1 PROJECT GOALS

The Master of Science in Information Technology (MSIT) is the largest graduate program at Kennesaw State University and currently has over 260 students in the MSIT and affiliated graduate certificate programs. In this project, we propose to take a department-wide effort to replace the textbooks used in five MSIT courses with no-cost-to-students learning materials that offer equivalent or better educational effectiveness.

The impact of this project will be profound. Having graduated more than 500 students since 2009, the MSIT program has been a big contributor to the much-needed IT workforce for the State of Georgia. More importantly, the MSIT program is also a great enabler for underrepresented students and people who want to change their job fields in the middle of their career: Approximately, 34% of students in the MSIT program are female, 60% are minority students, and around 40% of the students entered MSIT without background in computing. High quality curriculum and affordability are two key factors for the success of the MSIT program. We strive to make it more affordable to better support the career-changing students and further boost female and minority participation in our program. We have transformed six MSIT courses using no-cost learning material in previous ALG grants and the responses from our students are overwhelmingly positive. The proposed transformation efforts will not only greatly increase the affordability of our MSIT program, but also better prepare our students for the job market with free, up-to-date and well-designed learning material.

## 1.2 STATEMENT OF TRANSFORMATION

The traditional textbooks used in four of the five proposed MSIT courses are not only costly, but also not very effective in facilitating student learning. Information technology is a fast changing field and we have to constantly update our curriculum to stay on the cutting edge which involves creating new courses and revising existing courses.

The dynamic nature of the technology imposes several challenges to the traditional textbook model: 1). It's often difficult to find an appropriate textbook for an IT course. The textbooks used in four out of five proposed MSIT courses are professional books which aren't specifically written for higher education. Instructors usually have to create supplemental material such as PowerPoint slides themselves. 2) An IT course may include a wide range of topics that often requires more than one book which significantly increases the textbook costs for students. For example, IT 6863 Database Security and Auditing requires two books and IT 7113 Data Visualization uses three books. IT6423 covers both IT system acquisition and IT system integration, and thus will require at least two texts to replace the current materials. 3). Traditional textbook can't keep up with the fast-evolving pace of technology. For example, a new technology may come out right after a textbook get published and it will take a long time for a new version to reflect the change. Moreover, the new edition will not only cost more but also decrease the resale value of the older edition. 4). Other situations may make a textbook obsolete. For instance, IT6423 system acquisition and integration used to have a well fit textbook provided by the original course author. However, that course author has left the university and is not in a position to update the materials he embedded into the learning management system. Now, for the current round of MSIT course updating, the students in IT6423 probably will be required to purchase two external textbooks.

This project aims to replace the textbooks used in the proposed MSIT courses with no-cost-to-students learning materials that offer equal or higher educational effectiveness. We believe the proposed transformation is an economical and viable solution to address the challenges imposed by the traditional textbook model.

Firstly, the learning materials for the proposed MSIT courses are widely and readily available on the World Wide Web today and many of these resources are publicly accessible, free, or with an open license to use. These materials include open and free tutorials, books, videos, labs, software, and services. For example, IT 6413 covers Information Technology Infrastructure Library (ITIL) and there is a vast amount of information about ITIL available on the Web.

Secondly, Web content can better reflect the latest trends and industrial development than the traditional textbooks as technology is changing rapidly, so is the content of Web resources. We are already using contents from the Web as supplemental materials to the textbook. For example, currently in the IT6423 course, many of the student exercises have them search the web for supplemental material covering the latest methods and materials on quickly changing aspects of IT systems acquisition and integration. These include sourcing strategies, e.g., make, buy, rent, subscribe, cloud, etc. and finding contemporary examples of IT Requests for Proposals (RFPs).

Thirdly, the materials from the Web are generally more interactive. The interactive content will not only engage the students, but also improve their learning experience. For example, IT 6863 Database Security & Auditing uses an interactive online Structured Query Language (SQL) editor (<u>https://www.w3schools.com/sql/trysql.asp?</u> filename=trysql\_select\_all) for student to review SQL concepts and complete a series of labs to create a project that can be added to their professional portfolio.

Fourthly, developing and assembling a set of learning materials ourselves allow us to better align the course contents not only with the outcomes of each course, but also with the outcomes of MSIT program. For example, in IT 7113, there is no one textbook covering all learning outcomes designed; thus, selected content from three textbooks are needed. Using the materials compiled by the instructor actually better serve the learning outcomes of the course.

Lastly, our project team is well prepared for the proposed transformation. The downsides of using Web resources are that they are often disorganized, may contain inaccurate information, may be changed or deleted without notices. However, our team members are not only subject matter experts in IT fields, but also are proficient educators who on average have more than 10 years teaching experience. We will select, organize and integrate resources from the Web and transform the information into instructionally sound learning materials for the proposed courses. We also created a sustainable plan to periodically review the developed no-cost-to-student learning materials. All courses in the department are reviewed every three years as part of the continuous improvement process. In addition, several team members have either successfully completed ALG grants or are involved in grants from round 1 (round 1, #42, #44, round 2, #119, round 8, #302, round 10, #334, M10). As the results, we have transformed six MSIT courses using no-cost-to-student learning material which is very well received by the students. Building on our previous success and lessons learned, we are well positioned to continue transformation efforts and further increase the cost-saving benefits to the students in our program.

## 1.3 TRANSFORMATION ACTION PLAN

With a coordinated effort, our team of investigators plan the following activities to transform the proposed MSIT courses using no-cost-to-student learning materials.

- Research and identify no cost readings for each of the learning modules in each course. The reading list includes both required readings and optional readings. All of these readings will be publicly accessible, free to use, or openly licensed.
- Research and identify no cost materials that can be shared across the courses.
- Develop study guides and lecture notes for students' use to review course content and key learning points.
- Adopt or develop all assignments, exercises and lab materials that are no cost to students to replace the ones in the textbooks.
- Develop test banks to replace the ones in the textbooks if necessary.
- Update the syllabus to include major resources and no cost materials.
- Re-develop the proposed courses in our learning management system, D2L Brightspace.
- The developed course material will be organized based on the template provided by ALG and will be made available to public for adoption

The responsibilities of each investigator are described in the table below.

Primary Investigator	Course	Responsibilities
Dr. Lei Li	IT 6413	Project Lead. Subject Matter Expert and developer; instructor of record
Dr. Rebecca Rutherfoord	IT 6103	Subject Matter Expert and developer; instructor of record
Dr. Svetlana Peltsverger	IT 6863	Subject Matter Expert and developer; instructor of record
Dr. Richard Halstead-Nussloch	IT 6423	Subject Matter Expert and developer; instructor of record
Dr. Guangzhi Zheng	IT 7113	Subject Matter Expert and developer; instructor of record
Dr. Zhigang Li	All Courses	Provide Instructional Design and Hosting Support.

#### **Investigator Responsibilities**

## 1.4 QUANTITATIVE AND QUALITATIVE MEASURES

We plan to assess the effectiveness of our proposal in two ways: 1) qualitatively, we will design a survey and gather inputs from the students after they used the no-cost learning material; 2) quantitatively, we will compare students' performance data gathered from sections using traditional textbooks and sections using no-cost learning material.

The investigators will collect student performance data such as pass rates from the five proposed courses in 2017. This data will be used as a baseline for comparison of student performance in courses with alternative no cost material. The detailed assessment plan is shown in the table below.

For each of the measurement, the investigators are going to conduct two levels of analysis:

- 1. Comparing them to the preset goals. 80% is the aimed passing rate as the courses involved are graduate courses.
- 2. Comparing them to those from past offerings where costly textbooks were used. We will obtain the data from the sections last taught using the textbooks.

## **Project Assessment Plan**

Source	Description		
Student performance measures	This data is from the overall class performance based on the grading of student works. Metrics include:		
	<ul> <li>Class average, grades distribution, pass rate for each grading item.</li> </ul>		
	<ul> <li>Overall letter grades distribution, pass rate, withdraw rate, and fail rate.</li> </ul>		
	Percentage of students meeting or exceeding learning     outcomes		
Specific survey on no-cost learning materials.	The survey will be distributed at the end of the semester to collect student feedback. It consists of a mixture of quantitative and qualitative measures including:		
	<ul> <li>Student perception and attitude toward no cost materials</li> </ul>		
	• Quantitative ratings of the no cost materials used in this course		
	Qualitative comments and suggestions		
Student evaluation of the instructor	Formal student evaluation of the instructor can also provide information about teaching effectiveness using no cost materials.		

## 1.5 TIMELINE

The major milestones of the proposal are illustrated in the table below. **Project Major Milestone** 

Milestone dates	Milestone
03/01/2018	1). Complete baseline gathering of statistics.
05/05/2018	<ol> <li>Complete course level materials redesign (mainly course syllabus) for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>Complete project progress report.</li> </ol>
07/15/2018	1). Complete the module level development including reading, lecture notes, video, exams, labs, and assignments for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.
07/30/2018	<ol> <li>Update the D2L Brightspace course sites are updated using the developed no cost learning material for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>Complete project progress report.</li> </ol>
08/12/2018	1). A survey instrument to collect students' feedback on the effectiveness of the no cost materials are created
12/02/2018	<ol> <li>1). Complete the course offering for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>2). Complete the survey data collection for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> <li>3). Complete student evaluation for IT 6103, IT 6413, IT 6423, IT 6863, and IT 7113.</li> </ol>
12/15/2018	<ol> <li>Complete data collection and analysis for the whole project.</li> <li>Compile and submit project final report.</li> </ol>

## 1.6 BUDGET

The funding mainly compensates our team of investigators' work and activity beyond normal teaching load or other job responsibilities in order to successfully complete the project. The role each PI and the corresponding compensation are listed as follows. For each proposed course, course architects approximately will spend at least 80 hours in developing the no-cost learning material and instructor of records, will spend 20 hours in course assessment. Instructional support will devote at least about 30 hours in assisting course architects. Thus, we request the budget of this project as follows.

## **Budget for Investigators Compensation**

Team Member	Role	Investigators compensation
Dr. Lei Li	IT 6413 developer &	\$5000
	Instructor	
Dr. Rebecca Rutherfoord	IT 6103 developer &	\$5000
	instructor	
Dr. Svetlana Peltsverger	IT 6863 developer &	\$5000
	instructor	
Dr. Richard Halstead-Nussloch	IT 6423 developer &	\$5000
	instructor	
Dr. Guangzhi Zheng	IT 7113 developer &	\$5000
	instructor	
Dr. Zhigang Li	All courses support	\$1,000

Investilnvelnv

Investigators compensation: \$5000 \*5 + 1,000 = \$26,000

Travel & Other Expense: \$2500. \$800 is the expense for two team members attend the Kickoff Meeting at Middle Georgia State University in Macon, GA. \$1700 is budgeted for attending another conference.

Equipment (computers and tablets): \$1500

Total Budget: \$30,000

Only open source software or free software will be used in this project thus there is no additional spending on software.

## 1.7 SUSTAINABILITY PLAN

The IT department implements a course architect system for all courses. Each course is assigned to a faculty as the course architect who is responsible for the content of the course and teaches the course regularly. All of our investigators except the instructional designer is a course architecture for the corresponding courses. Our team member will develop the no-cost-to-student learning material for the proposed courses and teach the courses for the first time using the new material. As a course architect, our team member will also make sure a course is continuously taught using developed no-cost learning material in the future semesters even the course might have a different instructor.

Moreover, the developed course content is not only available at learning management system, but also archived at department server. It's also our department policy that there are at least two faculty who regularly teach a course. This further ensures the developed learning material will be continuously used and updated even there is a personnel turnover.

The IT department also have well established course continual improvement plan. Each course is assessed each semester after being taught, and a course will be formally evaluated and updated every three years or earlier if the need arises. A course architect is in charge of those assessment efforts. Thus, we are committed to continuously update the no-cost learning material in the proposed courses based on research, assessment results and feedback from students and alumni. As shown in their support letters, our transformation efforts also have strong supports from our department chair and the dean of our colleges which further ensure the sustainability of our transformation efforts.

## 1.8 REFERENCES & ATTACHMENTS

Two letters of support from the Dean of College of Computing and Software Engineering and the chair of Information Technology Department are attached.



#### IT 6103 IT Policy and Law Developed by Dr. Rebecca Rutherfoord

#### IT 6103 Course Syllabus

#### Module 1:

Law definition: http://en.wikipedia.org/wiki/Law

Cyber Ethics definition: https://en.wikipedia.org/wiki/Cyberethics

Cyber Ethics facts: <u>https://sites.google.com/site/et8037lifelongjourney/cyber-ethics/interesting-facts-on-cyber-ethics-from-microsoft</u> No Bullying: <u>https://nobullying.com/cyber-ethics/</u>

Module 1 content:

What Is Law?

- v. The law consists of rules that regulate the conduct of individuals, businesses, and other organizations within society
- vi. It is intended to protect persons and their property against unwanted interference from others
- vii. The law forbids persons from engaging in certain undesirable activities
- viii. It is often fair (but not always)
- ix. The Law must be flexible

#### Functions of Law (1 of 3)

- v. Keeping the peace
- vi. Including making certain activities crimes
- vii. Shaping moral standards
- viii. e.g., enacting laws that discourage drug and alcohol abuse
- ix. Promoting social justice
- x. e.g., enacting statutes that prohibit discrimination in employment

#### Functions of Law (2 of 3)

- v. Maintaining the status quo
- vi. e.g., passing laws preventing the forceful overthrow of the government
- vii. Facilitating orderly change
- viii. e.g., passing statutes only after considerable study, debate, and public input
- ix. Providing a basis for compromise
- x. approximately 90 percent of all lawsuits are settled prior to trial

#### Functions of Law (3 of 3)

- v. Facilitating planning
- vi. e.g., well-designed commercial laws allow businesses to plan their activities, allocate their resources, and assess their risks
- v. Maximizing individual freedom
- vi. e.g., the rights of freedom of speech, religion, and association granted by the First Amendment to the U.S. Constitution

#### Landmark U.S. Supreme Court Case:

- v. Brown v. Board of Education (1954)
- vi. Supreme Court reversed prior precedent of Plessy v. Ferguson (1896)
- vii. Court held that the separate but equal doctrine violated the Equal Protection Clause of the Fourteenth Amendment to the Constitution
- viii. The case demonstrates that one Supreme Court can overrule prior Supreme Court cases to promote justice

#### Schools of Jurisprudential Thought (1 of 3)

- v. Natural Law School
- vi. Postulates that law is based on what is "correct"
- vii. Law should be based on morality and ethics
- viii. Historical School
- ix. Believes that law is an aggregate of social traditions and customs
- x. Analytical School

#### Schools of Jurisprudential Thought (2 of 3)

- v. Sociological School
- vi. Asserts that law is a means of achieving and advancing certain sociological goals
- vii. Command School
- viii. Believes that law is a set of rules developed, communicated, and enforced by the ruling party

#### Schools of Jurisprudential Thought (3 of 3)

- v. Critical Legal Studies School
- vi. Maintains that legal rules are unnecessary and that legal disputes should be solved by applying arbitrary rules based on fairness
- vii. Law and Economics School
- viii. Believes that promoting market efficiency should be the central concern of legal decision making

#### English Common Law (1 of 2)

- v. Law developed by judges who issued their opinions when deciding a case
- vi. The principles announced in these cases became *precedent* for later judges deciding similar cases

#### English Common Law (2 of 2)

- v. The English common law can be divided into cases decided by the:
- vi. Law courts
- vii. Equity courts (Court of Chancery)
- viii. Merchant courts

#### International Law:

#### The Civil Law System (1 of 2)

- v. Romano-Germanic civil law system is the model for countries adopting civil codes
- vi. The Civil Code and the parliamentary statutes that expand and interpret it are the sole sources of law in most civil law countries
- vii. The adjudication of a case is the application of the code or the statutes to a particular set of facts

#### International Law:

#### The Civil Law System (2 of 2)

- v. In some civil law countries, court decisions do not have the force of law
- vi. A contrast to Anglo-American common law where laws are created by the judicial system as well as by congressional legislation

#### Sources of Law in the United States (1 of 5)

#### v. Constitutions

- vi. The U.S. Constitution establishes the federal government and enumerates its powers
- vii. Powers not given to the federal government are reserved to the states
- viii. State constitutions establish state governments and enumerate their powers

#### Sources of Law in the United States (2 of 5)

- v. Codified law: statutes and ordinances
- vi. Statutes are enacted by Congress and state legislatures
- vii. Ordinances are enacted by municipalities and local government agencies
- viii. They establish courses of conduct that must be followed by covered parties

#### Sources of Law in the United States (3 of 5)

- v. Treaties
- vi. The president, with the advice and consent of the Senate, may enter into treaties with foreign governments

vii. Executive orders

#### viii. Issued by the president and governors of states

ix. They regulate the conduct of covered parties

#### Sources of Law in the United States (4 of 5)

- v. Administrative agency regulations and orders
- vi. Administrative agencies are created by the legislative and executive branches of government
- vii. They may adopt administrative regulations and issue orders that regulate the conduct of covered parties

#### Sources of Law in the United States (5 of 5)

#### v. Judicial decisions

- vi. Federal and state courts decide controversies
- vii. In doing so, they issue decisions that state the holding of each case and the reasoning used by the court in reaching its decision

#### The Doctrine of Stare Decisis (1 of 2)

- v. Based on the common law tradition, past court decisions become *precedent* for deciding future cases
- vi. Lower courts must follow the precedent established by higher courts

#### The Doctrine of Stare Decisis (2 of 2)

- v. Thus, all federal and state courts in the U.S. must follow the precedents established by U.S. Supreme Court decisions
- vi. Adherence to precedent is called stare decisis

#### Priority of Law in the United States (1 of 2)

- v. The U.S. Constitution and treaties take precedence over all other laws
- vi. Federal statutes take precedence over federal regulations
- vii. Valid federal law takes precedence over conflicting state or local law

#### **Priority of Law in the United States** (2 of 2)

- v. State constitutions rank as the highest state law
- vi. State statutes take precedence over state regulations
- vii. Valid state law takes precedence over local laws

#### Module 2:

ACM Code of Ethics: <u>http://www.acm.org/about/code-of-ethics?searchterm=ethics</u> Additional Code of Ethics: <u>http://www.bcs.org/server.php?show=conWebDoc.1587</u> Software Engineering Code of Ethics: <u>https://www.computer.org/web/education/code-of-ethics</u> Security Code of Ethics: <u>https://www.isaca.org/Certification/Code-of-Professional-Ethics/Pages/default.aspx</u> Free Software Movement: <u>https://www.youtube.com/watch?v=OCHdQIx2ne0</u>

Module 3:

Social Constructionism: <u>https://en.wikipedia.org/wiki/Social\_constructionism</u> Critical Thinking: <u>http://atheism.about.com/od/criticalthinking/a/deductivearg.htm</u>

Module 4:

Privacy Laws and Regulations: <u>https://www.gsa.gov/reference/gsa-privacy-program/privacy-laws-regulations-and-more</u> Privacy and the Law: <u>https://www.gsa.gov/reference/gsa-privacy-program/privacy-laws-regulations-and-more</u> State Laws & Internet Privacy: <u>http://www.ncsl.org/research/telecommunications-and-information-technology/state-laws-related-to-internet-privacy.aspx</u>

Electronic Privacy Act: <u>https://www.youtube.com/watch?v=MOMIUCnV1HE</u> Video Computer Privacy: <u>https://www.youtube.com/watch?v=peAkiNu8mHY</u>

Module 5

Cyber Security, Homeland Security: <u>https://www.dhs.gov/topic/cybersecurity</u> Cyber Security Standards: <u>https://en.wikipedia.org/wiki/Cyber\_security\_standards</u> Computer Security: <u>https://en.wikipedia.org/wiki/Computer\_security</u> Video Cyber Security: <u>https://www.youtube.com/watch?v=9eOGWjX30Lg</u>

Module 6

FBI Cyber Crime: <u>https://www.fbi.gov/investigate/cyber</u> Definitions of Cyber Crime: <u>https://www.britannica.com/topic/cybercrime</u> Combating Cyber Crime: <u>https://www.dhs.gov/topic/combating-cyber-crime</u>

Module 7

Phreaking: <u>http://en.wikipedia.org/wiki/Van\_Eck\_phreaking</u> Cyber Stalking: <u>http://us.norton.com/cyberstalking/article</u> Video 7 Types of Cybercrime: <u>https://www.youtube.com/watch?v=byUpqhMwv08</u> Video Hacking: <u>https://www.youtube.com/watch?v=aN1yoWv4ONo</u>

Module 8

Digital Millenium Copyright Act: <u>http://www.ucla.edu/terms-of-use/dmca</u> Patents: <u>https://www.uspto.gov/patents-getting-started/general-information-concerning-patents</u> Intellectual Property: <u>https://en.wikipedia.org/wiki/Intellectual\_property</u> Trademarks: <u>https://en.wikipedia.org/wiki/Trademark</u> Copyright: <u>https://en.wikipedia.org/wiki/Copyright</u>

Module 9

Jurisprudence: <u>http://en.wikipedia.org/wiki/Jurisprudence</u> What is Jurisprudence: <u>https://www.youtube.com/watch?v=wwppF-xoBX8</u>

Module 10

American Bar Pretrial:

http://www.americanbar.org/groups/public\_education/resources/law\_related\_education\_network/how\_courts\_work/pretrial\_conference.html Overview of Tort Law: https://www.youtube.com/watch?v=f6TUiejBILE Strict Product Liability: https://www.youtube.com/watch?v=VWy9fZKZGAQ Video Negligence: https://www.youtube.com/watch?v=VWy9fZKZGAQ Defective Product Video: https://www.youtube.com/watch?v=VWy9fZKZGAQ

Module 11

English Contract Law: <u>https://en.wikipedia.org/wiki/English\_contract\_law</u> Definition of Contract: <u>https://en.wikipedia.org/wiki/Contract</u> IT contracts: <u>https://www.youtube.com/watch?v=haBHn0g6baw</u> Video Drafting Contracts: <u>http://www.youtube.com/watch?v=PcfwFIViOKE</u> Video Contract Law: <u>http://www.youtube.com/watch?v=PcfwFIViOKE</u>

Module 12

E-contracts: <u>https://www.youtube.com/watch?v=GWlnP2s2wEo</u> Traditional vs econtracts: <u>https://www.youtube.com/watch?v=W5iFlq6SpI4</u> E contract definition: <u>https://definitions.uslegal.com/e/e-contract/</u> Cyber Squatting: <u>https://en.wikipedia.org/wiki/Cybersquatting</u>

Module 13

Digital Rights Management: <u>https://en.wikipedia.org/wiki/Digital\_rights\_management</u> Role of Government in Cyberspace: <u>https://www.brown.edu/initiatives/journal-world-affairs/sites/brown.edu.initiatives.journal-world-affairs/files/private/articles/16.2\_Lewis.pdf</u> Regulating Cyberspace: <u>http://opinion.inquirer.net/107924/regulating-cyberspace</u> Regulating International Cyberspace: <u>https://www.thenews.com.pk/print/144074-Regulating-cyberspace</u> Pros and Cons Internet Censorship: <u>https://greengarageblog.org/11-chief-pros-and-cons-of-internet-censorship</u>

Module 14

Digital Divide: <u>https://en.wikipedia.org/wiki/Digital\_divide</u> Challenge of Closing the Digital Divide: <u>https://www.nytimes.com/2016/06/09/technology/the-challenges-of-closing-the-digital-divide.html</u> Video Social Networks: https://www.youtube.com/watch?v=xT3EpF2EsbQ

Video Social Networks: <u>https://www.youtube.com/watch?v=x13Epr2Es0Q</u> Video Cyber Technology & Gender Bias: <u>https://www.youtube.com/watch?v=gTtbseMYm\_s</u> Video Outsourcing Good or Bad: <u>https://www.youtube.com/watch?v=7qeehDLYa8g</u>

Team Projects:

Project 1:

For this lab your group will be writing a series of ethical policies for your company - RHR Outdoor Adventures. This company sells outdoor adventures in the North Georgia Mountains. It includes such things as white water rafting, mountain trails, overnight camping, horseback-riding, etc.

Your team has been hired to produce a set of ethical policies for the company. Using the ACM Code of Ethics, IEEE Code and other codes you can find, write out a set of ethical policies for the company employees.

In addition, your company has been hired to be sure that privacy concerns of customers are made clear - write out your customer privacy statement.

This should be done in detail. You can also point the employees to professional codes, such as ACM, etc.

Project 2:

1. Find 4 articles dealing with protecting privacy on computing systems. Give a one paragraph description of each article. Then, as a group, decide on which article you liked the best, and write a paragraph on why the group chose that particular article. (be sure to include the article citation)

2. Find information on 3 of the newest "viruses" affecting computer systems. Write up a detailed explanation of each virus and, if possible, write how you can combat this virus. (be sure to include the reference where you found each virus' information)

3. Find 3 articles on recent hacking/cracking events. Write a one paragraph description about each article, then as a group, decide which of the hacking/cracking events was the most damaging and give your reasons why you thought that way. (be sure to include your article citation)

Project 3:

1. Find 3 articles dealing with negligence in IT. Write a separate paragraph detailing the article. (be sure to give the article citation)

2. Find 3 articles dealing with either copyright violations or patent violations in IT. Write a separate paragraph detailing the article (be sure to give the article citation).

3. Fine 2 articles dealing with broken contracts in IT (in any area of IT). Write a separate paragraph detailing each article (be sure to give the article citation.)

# **Final Report**

## **GuanAffordable Learning Georgia Textbook Transformation Grants**

## **Final Report**

To submit your Final Report, go to the Final Report submission page on the ALG website: <u>http://affordablelearninggeorgia.org/site/final\_report\_submission</u>

Final report submission requires four files:

- This completed narrative document
- Syllabus or syllabi
  - (if multiple files, compress into one .zip folder)
- Qualitative/Quantitative Measures data files
  - (if multiple files, compress into one .zip folder)
- Photo of your team or a class of your students w/ at least one team member, minimum resolution 800x600px
  - o (nearly all smartphones take photos larger than this size by default)

Follow the instructions on the webpage for uploading your documents. Based on receipt of this report, ALG will process the final payment for your grant. ALG will follow up in the future with post-project grantee surveys and may also request your participation in a publication, presentation, or other event.

## **General Information**

Date: 12/18/2018

Grant Round: 11

Grant Number: #365

Institution Name(s): Kennesaw State University

Project Lead: Lei Li

Team Members (Name, Title, Department, Institutions if different, and email address for each):

- Lei Li, Professor of Information Technology, <u>lli13@kennesaw.edu</u>
- Rebecca Rutherfoord, Interim Assistant Dean, College of Computing and Software Engineering, Department Chair for Information Technology, and Professor of Information Technology, <u>brutherf@kennesaw.edu</u>.
- Svetlana Peltsverger, Associate Dean of the College of Computing and Software Engineering and Professor of Information Technology, <u>speltsve@kennesaw.edu</u>.
- Richard Halstead-Nussloch, Professor of Information Technology, <u>rhalstea@kennesaw.edu</u>.

- Guangzhi Zheng, Associate Professor of Information Technology, <u>gzheng@kennesaw.edu.</u>
- Zhigang Li, Assistant Professor of Information Technology, zli8@kennesaw.edu

## Course Name(s) and Course Numbers:

- IT 6103 IT Policy and Law: Rebecca Rutherfoord
- IT 6413 IT Service Delivery: Lei Li
- IT 6423 IT System Acquisition and Integration: Richard Halstead-Nussloch
- IT 6863 Database Security & Auditing: Svetlana Peltsverger
- IT 7113 Data Visualization: Guangzhi Zheng
- General instructional support: Zhigang Li

## Semester Project Began: Spring 2018

## Final Semester of Implementation: Fall 2018

## **Total Number of Students Affected During Project:**

Course	Enrollment
IT 6103	13
IT 6413	15
IT 6423	42
IT 6863	18
IT 7113	38
Total	126

## 1. Narrative

A. Describe the key outcomes, whether positive, negative, or interesting, of your project. Include:

- Summary of your transformation experience, including challenges and accomplishments
- Transformative impacts on your instruction
- Transformative impacts on your students and their performance

Our transformation effort is a great success. We have developed and implemented no-cost-tostudent learning material for the five proposed courses. The URLs of the learning material are listed in table one. 126 students have been impacted by our efforts. As shown in table two, students' opinions on the learning materials we created are overwhelmingly positive. Our assessment data shows that, the no-cost learning materials we developed are as effective as the textbooks used previously in the corresponding courses.

Course	URL of No-Cost Learning Material	Developer
IT 6103 IT Policy	http://ksuweb.kennesaw.edu/~lli13/6103/IT6103.html	Dr. Rebecca
and Law		Rutherfoord
IT 6413 IT	http://ksuweb.kennesaw.edu/~lli13/IT6413.html	Dr. Lei Li
Service Delivery		
IT 6423 IT	http://ksuweb.kennesaw.edu/~rhalstea/ALG/IT6423/	Dr. Richard
System		Halstead-
Acquisition and		Nussloch
Integration		
IT 6863	http://ksuweb.kennesaw.edu/~speltsve/alg/IT6863_alg.html	Dr. Svetlana
Database		Peltsverger
Security &		
Auditing		
IT 7113 Data	http://idi.kennesaw.edu/it7113/	Dr.
Visualization		Gugangzhi
		Zheng

## Table 1. URL of No-Cost Learning Material

## Table 2. Students' Opinion on No-Cost Learning Material

Statements	Score
In general, the learning modules were organized	4.60
The content, links and other leaning module materials were sufficient to help me	
learn.	4.55
I liked not having to buy a textbook and instead used the materials that were	
provided and free.	4.64
I prefer using selected open source/free learning materials rather than a paid	
textbook for this course.	4.58
Overall, compared to a potential paid textbook, open resource learning materials	
provided the necessary assistance to learn the material.	4.60
I would take another course that uses open/free learning materials.	4.69

Note: in the survey, students are asked to express their opinion on a list of question using a 5-point Likert scale where 1 is strongly disagree, 3 is neutral, and 5 is strongly agree.

From the instructors' perspectives, collecting and organizing the learning materials ourselves not only enable us to better respond to the dynamic nature of the information technology field, but also give us the flexibility to customize the course content to better serve our students. On the other hand, the transformation activities require significant efforts and time commitment from the faculty to collect, organize, create, and maintain no-cost learning materials that offer equivalent or better learning experience as the textbooks. Our transformative efforts in replacing textbooks in the proposed courses will not happen without the strong support from the ALG grant.

With our sustainability plan, the no-cost learning material will be continually used and hundreds and thousands of students from Kennesaw State University will enjoy the cost savings and enhanced learning experience in the future.

B. Describe lessons learned, including any things you would do differently next time.

## IT6863

What worked well: Adding points to a lab grade for proactive posting questions about reading. It helped to find additional resources in timely manner.

What could have worked better: Some vendor provided tutorials even the simple ones need to be adapted to the level of the students. For example, <u>https://docs.microsoft.com/en-us/sql/relational-databases/security/auditing/write-sql-server-audit-events-to-the-security-log required additional two pages of instruction.</u>

## IT 6103 IT Policy and Law

What worked well: The links and videos seemed to work well with the students. The instructor created content also provided additional material for them to use. The discussions were quite interesting from the students and provided additional ideas for students to respond to.

## General comments:

Another constant feedback from students is the availability of some web resources. Web resources URLs are constantly changing. This requires the developer to monitor these resources and update them on a regular basis. Our course architect/coordinator model works very well to sustain these open source materials used in our courses.

## 2. Quotes

• Provide three quotes from students evaluating their experience with the no-cost learning materials.

"I think the ever evolving nature of technology warrants using current documentation, papers, and articles for technical Computer Science related courses rather than textbooks, which are often many years old. I'm all for the cost savings of open source nocost learning material for the fiscal benefit as well as the fact that they are often more contemporary and relevant than textbooks". – an IT 6863 student. "Rather than textbook, sometimes the materials helps us a lot. Also we gain much knowledge by researching rather than just following the textbook". – an IT 6423 student.

"The no-cost learning material plan is working. It has been a pleasure not having the cost of text books and still receiving a valuable learning experience. I would prefer a textbook just because. I still purchase books and send post cards. I can not say that digital content impact my learning experience at all. Thank you". – an IT 6103 student.

## 3. Quantitative and Qualitative Measures

## 3a. Uniform Measurements Questions

The following are uniform questions asked to all grant teams. Please answer these to the best of your knowledge.

## **Student Opinion of Materials**

# Was the overall student opinion about the materials used in the course positive, neutral, or negative?

Total number of students affected in this project: \_\_\_\_126\_\_\_\_\_

- 1. Positive: \_\_93.15\_\_\_\_% of \_\_73\_\_\_\_ number of respondents
- 2. Neutral: \_\_4.11\_\_\_\_% of \_\_\_73\_\_\_ number of respondents
- 3. Negative: \_\_2.74\_\_\_\_% of \_\_\_73\_\_\_\_ number of respondents

### **Student Learning Outcomes and Grades**

Was the overall comparative impact on student performance in terms of learning outcomes and grades in the semester(s) of implementation over previous semesters positive, neutral, or negative?

Student outcomes should be described in detail in Section 3b.

		Student average GPA		
Course	Enrollment	Semester with no-cost material	Semester with textbooks	
IT 6103	13	3.76	3.74	
IT 6413	15	3.73	3.75	
IT 6423	42	3.76	3.53	
IT 6863	18	3.4	3.2	
IT 7113	38	3.68	3.68	

Choose One:

- \_X\_\_ Positive: Higher performance outcomes measured over previous semester(s)
- \_\_\_\_ Neutral: Same performance outcomes over previous semester(s)
- \_\_\_\_ Negative: Lower performance outcomes over previous semester(s)

## Student Drop/Fail/Withdraw (DFW) Rates

Was the overall comparative impact on Drop/Fail/Withdraw (DFW) rates in the semester(s) of implementation over previous semesters positive, neutral, or negative?

## Drop/Fail/Withdraw Rate:

Depending on what you and your institution can measure, this may also be known as a drop/failure rate or a withdraw/failure rate.

		Drop/Fail/Withdraw Rate Comparison	
Course	Enrollment	Current semester	Previous semester
IT 6103	13	0%	1%
IT 6413	15	0%	3%
IT 6423	42	4%	5%
IT 6863	18	23%	16%
IT 7113	38	0%	0%

\_\_\_\_\_% of students, out of a total \_\_\_\_\_\_ students affected, dropped/failed/withdrew from the course in the final semester of implementation.

Choose One:

- \_\_\_\_ Positive: This is a lower percentage of students with D/F/W than previous semester(s)
- \_X\_\_ Neutral: This is the same percentage of students with D/F/W than previous semester(s)
- \_\_\_\_ Negative: This is a higher percentage of students with D/F/W than previous semester(s)

## 3b. Measures Narrative

In this section, summarize the supporting impact data that you are submitting, including all quantitative and qualitative measures of impact on student success and experience. Include all measures as described in your proposal, along with any measures developed after the proposal submission.

In this project, we used multiple channels of data to measure the success of our transformative efforts.

Quantitatively, we compared students' DFW rates, grades, and success in learning objectives. The DFW rates are taken from student registration system. The student grades and success in learning objectives are assessed Faculty Course Assessment Report (FCAR). Faculty in IT department at Kennesaw State University are required to create a FCAR for every course they teach for each semester. The FCAR includes students' grade and success in achieving the learning outcomes.

Qualitatively, we developed a survey to collect students' opinion on the learning materials used in the courses. Students rated their experience using a 5-point Likert scale. Students were also given the opportunity to enter any comments they may have. A copy of the survey results is attached separately.

Based on the assessment data we collected, the learning materials we created offered the same level of the learning effectiveness as the textbooks. Students' performance outcomes and DFW in general stayed the same pre-implementation and post-implementation.

## 4. Sustainability Plan

• Describe how your project team or department will offer the materials in the course(s) in the future, including the maintenance and updating of course materials.

The IT department at KSU implemented a course architect system for all courses. A course architect updates course content based on research, publications and feedback from students and alumni. Each instructor of record is a course architecture for the corresponding courses. A course architect develops and maintains the course materials and teaching plans. He/she also teaches the course at least once a year to make sure all resources are valid and make necessary changes. This makes sure all no-cost materials and resources are highly sustainable in the future offerings of this course.

## 5. Future Plans

- Describe any impacts or influences this project has had on your thinking about or selection of learning materials in this and other courses that you will teach in the future.
- Describe any planned or actual papers, presentations, publications, or other professional activities that you expect to produce that reflect your work on this project.

Information technology is a dynamic field where existing technology frequently get updated and new technology constantly comes out. Due to this reason, the no-cost learning material model naturally fits better for IT curriculum than the traditional textbook model. The faculty in the IT department already completed several individual and transform-at-scale grants. The positive feedback from the students and our own development and implementation process inspire more faculty in the IT to get involved with developing no cost learning material for their courses. Dr. Becky Rutherfoord presented a paper at the EDSIG conference fall 2018 on creating notextbook courses in STEM areas.

## 6. Description of Photograph

• On the Final Report Submission page, you will be submitting a photo. In this document, list the names of the people shown in this separately uploaded photograph, along with their roles.



From left to right: Dr. Richard Halstead-Nussloch (developer & instructor of record), Dr. Lei Li (project lead, developer & instructor of record), Dr. Svetlana Peltsverger (developer & instructor of record), Dr. Rebecca Ratherfoord (developer & instructor of record), Dr. Guangzhi (Jack) Zheng (developer & instructor of record).