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RESOURCES/SERVICES AVAILABLE TO THE HANDICAPPED OF SOUTHSIDE TIDEWATER VIRGINIA

A RESEARCH PAPER PRESENTED TO THE FACULTY OF THE SCHOOL OF EDUCATION OLD DOMINION UNIVERSITY

In Partial Fulfillment

of the Requirements of the Degree

Master of Science in Education

by Joann S. Ervin April, 1985 This research paper was prepared by Joann S. Ervin under the direction of Dr. John M. Ritz in VTE 636,

Problems in Education. It was submitted to the Graduate

Program Director as partial fulfillment of the requirements for the Degree of Master of Science in Education.

APPROVED BY:

Dr. John M. Ritz

Date

Advisor

Vocational and Technical Education

Dr. Malvern Miller

Graduate Program Director

Vocational and Technical Education

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TABLE OF CONTENTS

															_					Page
ACKNO	WLED	GEMENTS		•	•			•	•	•	•	•	•	•	•	•	•	•		ii
TABLE	OF !	rables -		•	•		•		•	•	•		•		•	•		•	•	v
СНАРТІ	ER																			
I.	IN	roduct	ION	•	•		•	•	•	•	•	•	•	•	•	•	•		•	1
		STATEM	ENT	OF	TH	E P	ROE	BLE	M	•	•			•		•	•			2
		RESEAR	CH G	OAJ	LS				•			•				•	•	•		3
		BACKGR	DUND	Aì	D :	SIG	NII	FIC	AN	ICE	2		•			•				4
		LIMITA	TION	s	•					•			•			•		•		5
		ASSUMP	TION	S	•			•	•		•		•					•	•	5
		PROCED	URES		•		•											•		6
		DEFINI	TION	(O)	7 T	ERM	s							-			•			7
		OVERVI						Ť	•	,	•		-	·			·		Ī	10
II.	ישמ	VIEW OF			,		110	•	•	•	•	•	•	•	•	•	•	•	•	11
11.	KE.						•	•	•	•	•		•	•	•	•	•	•	•	11
		CHANGI	NG A	TT	ITU	DES	•	•	•	•	•	•	•	•	•	•	•	•	•	
		LEGISL	ATIO	N	•	• •	,•	•	•	•	•	•	•	•	•	•	•	•	•	13
		EDUCAT	IONA	L I	RES	our	CES	3	•	•	•	•	•	•	•	•	•		•	15
		COMMUN	ITY	RE	sou	RCE	S	•					•		÷	•		•	•	16
		SUMMAR	у.	•				•		•	•	•	•				•			18
III.	ME	THODS A	ND P	ROO	CED	URE	s	•					•	•	•	•	•		•	20
		POPULA	TION	(O)	e T	HE	ST	ומנ	7			•		•	•	•	•	•	•	20
		DATA G	ATHE	RII	NG	INS	TRI	JMI	ENT	ľ			•	•		•	•	•	•	21
		SUMMAR	Υ.	•					•			•		•		•	•			21

TABLE OF CONTENTS (Cont.)

																_					Page
CHAPTER																					
IV.	FIND	INGS			•	•	•	•	•	•		•	•	•	•		•		•	•	24
	SU	MMAR	Y RE	ESU:	LTS	3	•	•	•	•	•			•			•			•	25
	SU	MMAR	Υ.		•	•					•			•			•	•	•		37
v.	SUMM	IARY,	CON	1CL	USI	ON	ıs,	·	NI) F	REC	COM	ME	ENI	rAC	CIC	SNC	3	•		39
	SU	MMAR	Υ .		•	•	•			•	•	•					•	•	•	•	39
	CC	NCLU	SION	1S	•	•	•	•	•		•	•			•		•	•	•	•	40
	RE	COMM	ENDA	ITA	ONS	3	•		•	•	•	•	•	•	•	•	•	•	•		40
BIBLIOG	RAPHY	· · ·	• ,		•						•		•			•	•	•	•		42
APPENDI	х	• •	•		•		•			•		•	•	•	•		•		•	•	43
Α.	SAMPI	E SU	RVE	Z W	ITH	I (COZ	Æ I	R I	EI	TT	ΞR									44

TABLE OF TABLES

	_			Page
TABLE 1				
SUMMARY OF AGENCY INFORMATION	•		•	22
TABLE 2				
AGENCY SUITED FOR:	•		•	26
TABLE 3				
GEOGRAPHIC AREA SERVED	•		•	27
TABLE 4				
SERVICES PROVIDED BY AGENCY	•		•	29
TABLE 5				
ARE THERE ELIGIBILITY REQUIREMENTS?	•		•	31
TABLE 6				
HOW ARE SERVICES TERMINATED?	•		•	33
TABLE 7				
IS THERE A FEE FOR SERVICES?	•		•	34
TABLE 8				
WHAT ARE THE METHODS OF REFERRAL?	•		•	35
TABLE 9				
WHAT ARE THE FUNDING SOURCES?	•		•	36
TABLE 10				
ACCESSIBILITY TO THE PHYSICALLY HANDICAPPED	_	_	_	38

CHAPTER ONE

INTRODUCTION

Persons with disabilities are persons first and disabled secondly. The handicap can be in the form of a mental or a physical disorder or it can hit suddenly as caused by an accident. However the handicap occurs, the individual has rights, rights that are no different from the non-handicapped. These rights include the right to achieve self-actualization and the need to love and be loved, to learn, to share, to grow and to experience. They should be able to work at their own speed and in their own way; there are many ways of doing things and adjusting to new situations. They must find the best way for them.

It is important for the disabled person and others who work with them to be acquainted with the services and resources available in the community. Although only a few agencies may be utilized for one person it is important that people be aware of how much and what is available to the handicapped. The disabled have widely differing needs. They need to know how to seek help when they are troubled, how to find companionship without risking exploitation, how to go about their daily errands as fearlessly as any other citizen, how and where to obtain skills in order to

get and keep a job, how to budget income wisely, and an array of other daily living skills that most people take for granted.

STATEMENT OF THE PROBLEM

Instructional or supportive services for the handicapped can be obtained from a variety of community resources. Resources can be divided into two main categories: school resources and community resources. School resources can be divided into three categories:

- (a) building personnel, (b) ancillary personnel and
- (c) educational hierarchy personnel. Community resources can be divided into four major groups:
- (a) federal, state and local governmental agencies,
- (b) community agencies and organizations, and (d) citizen and special interest groups. The problem of this study was to identify the school and community resources available for the handicapped citizens of Southside Tidewater, Virginia.

RESEARCH GOALS

It was felt by the research that many services were available to the handicapped in Southside Tidewater, Virginia, but many of these services and their agencies were unknown to those who were involved with the handicapped (the families, teachers, counselors and others interested in the well-being of the handicapped). Because of this belief, two research objectives were set up for this study. These included:

- Accumulate and analyze data on the services and resources available to the handicapped in Southside Tidewater, and
- Develop a method or media for information dissemination to those who work with the targeted population.

With this information, schools, rehabilitiation agencies, parents or any concerned individuals could improve their serving of the targeted population.

BACKGROUND AND SIGNIFICANCE

Educational and community resources have existed for some time, but in the past little was available to help the handicapped become more independent. They were left to become dependent on others for their needs. During the 1970's, federal legislation was passed that mandated that services be made more readily available to the handicapped. This legislation included The Rehabilitation Act of 1973, the Education for All Handicapped Children Act of 1975, and the Amendments to The Vocational Education Act of 1976. Even though this legislation was passed and help became available, many handicapped people still were unaware that there was assistance and how to go about securing it. People were often times afraid of trying something that was unknown to them. This fear caused rejection and thus a feeling of not wanting to seek help. Therefore, information needed to be made available to the community as to services that were available. There was no one publication or source to go to find services that were available. Part of the solution to this problem would be a resource guide to the Southside, Tidewater area. would list agencies, groups and organizations that provided services, the eligibility for such services, contact persons, fees, documents needed, services available, and other information important to this special population.

LIMITATIONS

At the onset of this study it was necessary to define some limitations. The following limitations were identified:

- The support services surveyed were limited to cities located in Southside Tidewater (Norfolk, Virginia Beach, Chesapeake and Portsmouth), Virginia.
- 2. The study was concerned only with services and resources for those persons whose primary handicapping conditions were: mentally retarded, physically handicapped, visually impaired, and hearing impaired.

Following the identification of these limitations, several assumptions were made.

ASSUMPTIONS

The purpose of this study was to accumulate and analyze data on the services and resources available to the handicapped in Southside Tidewater. Several assumptions were first made upon which this study was based. The assumptive factors for this study were:

1. There was no central clearinghouse

responsible for information dissemination on services available to the handicapped population.

- 2. There was a critical need for a central clearinghouse for information on services and resources for the handicapped people and other concerned people.
- 3. The handicapped population was more limited to resources available to them than for the "normal" population because of a lack of knowledge of where to go and how to locate needed services.

Beginning with the limitations previously stated and with the assumptions listed in this section, procedures were set up for conducting this study. These procedures were the subject of the following section.

PROCEDURES

The method used for obtaining data was a survey mailed to agencies, businesses, organizations, and interest groups in the Southside eidewater area who were identified as providing services to the handicapped. This survey contained questions germane to this study and included

agency name, address, telephone number, contact person, office hours, type of service, eligibility requirements, necessary documents required, and funding source.

After the data was accumulated for this study, it was organized according to the handicapping condition services.

DEFINITION OF TERMS

Several terms were frequently encountered during this study. There were many confusing and ambiguous terms assocated with handicapping conditions. For the sake of clarity, these terms were defined in this section of the study.

- Agency: an establishment engaged in helping others.
- Ancillary Personnel: persons other than building personnel who provide specialized support to the handicapped.
- 3. Community Resource: the support services outside of the school hierarchy that are provided by federal and state agencies, community agencies and organizations; businesses, industry and labor organizations; and citizen and special interest groups.

- 4. Deaf: a hearing impairment so severe that the individual cannot understand what is being said with or without a hearing aid.
- 5. Developmentally Disabled: a person with severe or chronic impairments as a result of a physical or mental disability that began prior to age 22. These may include mental retardation, cerebral palsy, epilepsy, autism or other characteristics that limit daily living activities.
- 6. Handicapped Persons: any person who has a physical or mental impairment which substantially limits one or more major life activities.
- 7. Hard of Hearing: a hearing impairment that adversely affects a person's educational performance but is not as severe as deafness.
- 8. Mentally Retarded: both significant and subaverage general intellectual functioning and
 deficits in adaptive behavior; these deficits
 should have been observable throughout an
 individual's development.
- 9. Multiple Handicapped: a combination of impairments, other than deaf-blind, that causes such severe problems that an individual cannot be accommodated in a special education program for any one of the impairments.
- 10. Orthopedically Impaired: a severe physical disability that adversely affects educational

- performance. The term includes impairments such as club foot, absence of a limb, cerebral palsy, poliomyelitis, bone tuberculosis, etc.
- 11. Resource: something a person turns to when help is needed.
- 12. School Resources: the instructional aids and support services from within the school hierarcy and educational associations that are provided by building, ancillary and educational personnel.
- 13. Service: to do something for someone else, help others.
- 14. Speech Impaired: a communication disorder, such as stuttering, impaired articulation, a language impairment, or a voice impairment which adversely affects a person's performance.
- 15. Visually Handicapped: a visual impairment which, even with correction, adversely affects an individual's performance. The term includes both partially seeing and blind.

OVERVIEW OF CHAPTERS

The problem of this study was to identify the support services available for handicapped citizens of Southside Tidewater. After examining the problem, a review of literature was necessary. This review was placed in Chapter II and included sections on changing attitudes, legislation, educational resources, and community resources.

This study attempted to gather as many resources as possible and to advertise services available to the handicapped population in Southside Tidewater. It also attempted to gather pertinent information regarding each agency that might help the handicapped obtain needed services; services that they may not otherwise have been aware of.

CHAPTER II

REVIEW OF LITERATURE

The problem of this study was to identify the support services available for the handicapped citizens of Southside Tidewater, Virginia. Resources can be divided into two main categories: school resources and community resources. Each of these categories was described, but first a brief description of the changes of attitudes and the legislation affecting handicapped people was presented.

CHANGING ATTITUDES

During the mid 1800's, education for the handicapped of a community was provided for in institutions and residential schools. These people were isolated from the rest of society. With treatment and cure as the major goal, large numbers of mentally retarded were gathered in a few institutions in the hopes of eventually returning them to their community as independent citizens. But these goals were never reached and many handicapped lived and died in isolated institutions.

"By the late 1800's and early 1900's, the hope of curing mental retardation had faded, and the residential schools had become custodial institutions. As more institutions were built, they tended to be located in 'out-of-the-way rural areas, opposed to urban centers'" (Lily, 1983, p. 341).

The development of services and interventions were well intended and optimistic in their goals, but they contained the seed of isolation and social injustice.

Most publid schools required the children to be toilet-trained, ambulatory and have minimal language skills before they could attend school. Those who could not meet these criteria were barred from school; some merely stayed home, while others attended privately funded schools, many of which were operated in garages and church basements (Lily, 1983, p. 341).

The school programs of the 50's and 60's accepted the low intelligence of the students and based the curriculum on the idea of what the students could NOT do. Academics were seldom taught; most programs laid heavy emphasis on "arts and crafts" and other nonfunctional activities. For the most part, all "graduates" of these programs were put into long-term residential, custodial care or subsidized sheltered employment. Programs were related to the presumed inherent limitations of the handicapped individual; limitations that were in many cases untrue (Lily, 1983, p. 341).

It was not until the 1970's that the school systems began to consider serving the severly handicapped. This period saw major and critical changes in the field of special education. It was during this time that federal

legislation was enacted to enable the handicapped "rights" that they had long been denied.

LEGISLATION

Three major pieces of legislation were enacted during the 1970's. These laws established a commitment to provide services and resources to the handicapped.

The first piece of legislation was The Rehabilitation Act of 1973 or P.L. 93-112. Sections 503 and 504 of this act protected a handicapped individual against discrimination. Section 503 prevented employers who received federal financial assistance from discriminating against handicapped persons. It also required affirmative action in hiring and advancing qualified handicapped workers.

Section 504 has been called the civil rights law for handicapped persons. It protected the rights of handicapped people of all ages and in all areas of life. It prohibited discrimination on the basis of handicap in any private or public program receiving federal financial assistance. It also stated that all programs and services must be barrier-free; accessibility must be provided for the handicapped to use facilities and equipment. Violations of this section could result in loss of federal funds.

A second important piece of legislation, The Education

for All Handicapped Children Act of 1975 was passed. This act, also known as P.L. 94-142, established the right of every handicapped child to a free appropriate education. This included special education, related services and vocational education. When I.E.P.'s (Individualized Education Program) were written, appropriate services must be included, they must be designed to meet each child's needs and abilities.

The third piece of legislation to be passed was the Amendments to The Vocational Education Act of 1976. This act (P.L. 94-482) made new efforts to extend vocational education programs for handicapped students by setting aside special funds for such training. Handicapped students were to be educated with non-handicapped students whenever possible. If the student's handicap would not permit education in a regular vocational classroom, then the vocational education must be made available through an alternate situation utilizing vocational and special educators and appropriate supplementary aids and services. This act also provided for the vocational services to be included in the student's I.E.P. This required that the vocational educator and special education teacher communicate and work together in planning the student's goals.

A commitment to supply services has been provided by federal legislation; attitudes have changed as to what the

handicapped CAN DO. The past twenty years has shown a great change from almost no programs to programs that provide "full services" to the handicapped. The early programs provided segregation; today we have integration of both service goals and methods of service delivery as normal as possible. Future services must be built on the hope and promise of the individual's abilities, not the limitations of their presumed handicap.

EDUCATIONAL RESOURCES

School resources are a vital portion of the handicapped persons' array of services. School resources can be divided into the following categories: (a) building personnel, (b) ancillary personnel and (c) educational hierarchy personnel.

Building personnel could include administrators, school nurses, special vocational educators, vocational resource teachers, work study coordinators, guidance counselors, teacher aides, vocational teachers, academic teachers and librarians. These and other building personnel can provide advise and insight about students, programs and instructional resources to the handicapped.

Ancillary personnel were persons who provided specialized support services. These personnel were not usually housed in the regular school setting. They

provided services when requests were made for such services. These personnel might include the school psychologist, visiting teacher, pupil personnel worker, vocational evaluator, speech therapist, vision specialist, hearing specialist, occupational therapist, physical therapist, and school system maintenance workers.

Educational hierarchy personnel were persons who represented agencies that provided teachers with information about legislation, instructional techniques, special projects and programs. These personnel might include supervisors of various programs, program leaders, representatives from colleges and universities, advisory council members, state department personnel, and other administrators interested in the education of handicapped students.

COMMUNITY RESOURCES

Community resources were available from sources outside the educational system. The services they provided included academic, economic, employment, health, legal, psychological, safety, social, vocational and physical assistance.

Community resources were divided into four major groups. These included: (a) federal, state and local governmental agencies, (b) community agencies and

organizations, (c) business, industry and labor organizations, and (d) citizen and special interest groups.

The goals of most community organizations were to increase disabled individuals' abilities to function independently in society, reduce dependency on others, develop stability in the family unit and become better prepared for competitive employment.

Communities provide a number of supplementary and supportive services. Successful life in the community entailed the ability to manage money, meal preparation, clothing and personal care, telephone skills, housekeeping, self-medication, travel, leisure, social skills, conversation and employment

Incorporating school and community resources into an educational program for a handicapped student can "bridge the gap" between the school and society and can make a smooth transition from school to work. It must be shown that there exists a relationship between what was learned in school and what will be needed after leaving school. The full use of school and community resources eliminates duplication and allows funds to be used where there were other needs.

The handicapped often received services from several different sources. A team approach to such delivery systems can be highly effective, but there must be one

person who assumes ultimate responsibility for planning and coordinating the delivery of these services. The coordinator should assess student strengths and needs, prescribe and arrange for certain services, monitor progress, restructure the program when necessary and work with parents. The services are dependent on the individual needs and how they interact to meet the needs of the handicapped person. If no one coordinates services, there may be conflicting or duplicated services or there may be no services at all.

SUMMARY

The past twenty years has seen great advancements in establishing the "rights" of the handicapped. Laws have been changed, and people's attitudes have changed. People have realized that the handicapped have a right to live as independently as possible, be employed, and be a contributing part of society, no matter what the handicap.

As has been shown, there were many resources available. There were service gaps, but many needed services do exist. Since the schools are playing such a major role in the lives of the handicapped today, it is imperative that educational programs utilize as many community resources as possible. It would take the

cooperation, concern and efforts of many to ensure that the handicapped receive all the services they needed to reach their full potential. It was of utmost importance that these resource agencies openly communicate with each other about what each was doing. Conditions change, and services become modified, so each must be kept informed.

Upon completion of this review of literature, methods for collecting data were established. These were discussed in Chapter III.

CHAPTER III

METHODS AND PROCEDURES

This study was designed to collect and analyze data on the services and resources available to the handicapped in Southside Tidewater, Virginia. This study also sought to develop a method or media for information dissemination to those who worked with the targeted population. In this section the methods and procedures for gathering this data were outlined. Sections included were: (1) population, (2) the data-gathering instrument, (3) treatment of the data, and (4) a summary.

POPULATION OF THE STUDY

The population of this study consisted of agencies, organizations and groups that were known to have services for the handicapped. The names and addresses of such organizations were obtained from "The Help Book" compiled by the Tidewater Psychiatric Institute, the Information Center of Tidewater, the Endependence Center and referrals from other agencies and contacts. The data collected represented the majority of the organizations that supply services and support to the handicapped in Southside Tidewater. The total number of agencies identified for this study was 80. A list of agencies with addresses

can be found in the accompanying supplement.

DATA GATHERING INSTRUMENT

A questionnaire was sent to Tidewater school systems; federal, state and local government agencies; community agencies and organizations; and citizen and special interest groups. Information pertaining to the following general areas was requested: (1) who the handicapped agency was suited for, (2) geographic area served, (3) services offered, (4) eligibility requirements, (5) termination of services, (6) fees for services, (7) methods of referral, (8) funding source, and (9) accessibility for physically handicapped. A sample of the survey was placed in Appendix A.

TREATMENT OF THE DATA

After the surveys were returned, the information was analyzed for assembly into table form. Table 1 shows how the format was established for reporting the data.

SUMMARY

The data accumulated in this study was supplied by school and community resources that provide services to the handicapped. The information gathered provided the basis for the supplement entitled "Resource Guide to the

TABLE 1 SUMMARY OF AGENCY INFORMATION

AGENCY		
ADDRESS		-
		
PHONE		· · · · · · · · · · · · · · · · · · ·
Geographic Area Served		
Chesapeake Norf	olk Portsmouth	∐Va. Beach
Population Served		
☐ Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
☐ Mentally Retarded	☐ Visually Impaired	☐ Physically Handicapped
Service Provided		
☐ Job Placement	☐ Physical Exam	☐ Transportation
☐ Job Referral	☐ Follow-up	☐ Child Care
☐ Training	■ Individual Counseling	Financial Assistance
■ Vocational Evaluation	n 🗖 Independent Living	☐ Housing
□ Psychological Eval.	☐ Work Adjustment	Other

Eligibility Requirement

Additional Information

Handicapped of Southside Tidewater." Each agency responding was listed, along with pertinent information concerning the services the agency supplied. This information was placed in a supplement that can be found at the end of this study. The information gathered provided the basis for the finding of this study found in Chapter IV and the conclusions and recommendations found in Chapter V.

CHAPTER IV

This chapter contained the findings of the study.

The purpose of the survey was to identify the school and community services available for the handicapped of Southside Tidewater, Virginia. The goals for this study have been to: (1) accumulate and analyze data on the services and resources available to the handicapped in Southside Tidewater, and (2) develop a method or media for information dissemination to those who work with the targeted population.

FINDINGS

This survey was mailed to eighty Southside Tidewater agencies that were felt by the researcher to have services for the handicapped. Of the eighty surveys sent three were returned undeliverable, so the total number used to figure the percentage was seventy-seven. Of the seventy-seven agencies who received the surveys, fifty-eight responded, which represented seventy-five percent of the total. Responses came from Tidewater school systems, federal, state and local governmental agencies, community agencies, and citizen and special interest groups.

SURVEY RESULTS

The questionnaire used to secure the survey results included several areas of concern. The topics covered were: (1) who the handicap agency was suited for, (2) geographic area served, (3) services provided, (4) eligibility requirements, (5) termination of services, (6) fees for services, (7) method of referral, (8) funding source, and (9) accessibility for physically handicapped. At the conclusion of the survey the agency had the opportunity to make any additional comments concerning the services they offered.

In the first section of the survey, the following information was requested: agency name, name and title of person supplying the information, address and telephone number of the agency. This information can be found in the supplement.

Information on the type of handicapping condition(s) the agency was suited for followed. Because most agencies service more than one condition, the total responses were greater than the total number of agencies responding.

AGENCIES

In Table 2, twenty-seven of the fifty-eight respondents

had services for the hearing impaired. This was fortyseven percent of the total responses. Twenty-nine, or
fifty percent, indicated they had services for the
mentally retarded. Forty-three percent, or twenty-five
agencies, had services for the learning disabled, the
visually impaired and the emotionally disturbed. Services for the physically handicapped were offered by
thirty-four agencies or fifty-nine percent who responded.
Other handicaps served included multi-handicapped, autistic,
speech impaired and drug and alcohol abuse. This
represented seven percent of those surveyed.

TABLE 2

Agency Suited For:

	Number Responding	Percentage of Total Responses
Hearing Impaired	27	47
Mentally Retarded	29	50
Learning Disabled	25	43
Visually Impaired	25	43
Emotionally Disturbed	25	43
Physically Handicapped	34	59
Other	4	7

SERVICE AREAS

In response to the geographic area served, thirtyfour agencies, or fifty-nine percent, service Chesapeake.
Norfolk is serviced by seventy-four percent of the
agencies, or forty-three who responded. Fifty-five percent or thirty-two agencies service Portsmouth, while
Virginia Beach received services from thirty-five agencies
or sixty percent of the responding agencies.

TABLE 3

Geographic Area Served:

City	Number Responding	Percentage of Total Responses
Chesapeake	34	59
Norfolk	43	74
Portsmouth	32	55
Virginia Beach	35	60

SERVICES

Table 4 shows what services were provided by the agency. Sixteen agencies provided job placement (that was twenty-eight percent of those responding). Twenty-six percent or fifteen agencies responded to providing

job referral services. Of those agencies responding, sixteen provided training for their clients. number represented twenty-seven percent of those responding. Twenty-nine percent or seventeen agencies stated that they provide vocational evaluation for their clients. The survey also found that psychological evaluation, independent living and transportation were all provided by thirteen agencies or twenty-two percent of those responding. Ten agencies provided physical examinations. This represented seventeen percent of the responding agencies. Twenty or thirty-four percent of the agencies provide some kind of follow-up. service that was found to be the most common among the responding agencies was individual counseling with twenty-six responses or forty-five percent of the total. Work adjustment was found to be provided for by eleven agencies or nineteen percent of the population. Child care was found to have the least number of responses with six. This was ten percent of the total responding. Nine respondents or sixteen percent stated they provided financial assistance to their clients. represented fourteen percent or eight agencies. tional services are listed in the supplement.

TABLE 4
Services Provided by Agency:

	Number Responding	Percentage of Total Responses
Job Placement	16	28
Job Referral	15	. 26
Training	16	27
Vocational Evaluation	17	29
Psychological Evaluation	13	22
Physical Exam	10	17
Follow-up	20	34
Individual Counseling	26	45
Independent Living	13	22
Work Adjustment	11	19
Transportation	13	22
Child Care	6	10
Financial Assistance	9	16
Housing	8	14

Additional services are listed in the supplement according to the agency providing the service.

ELIGIBILITY

Forty-four agencies or seventy-six percent responded that yes, they did have eligibility requirements. agencies or nineteen percent responded no, and three agencies or five percent did not answer this question. If the response was yes, the agency was to check the necessary requirements. Twenty-three agencies or forty percent of those responding had age requirements. Financial eligibility had eighteen or thirty-one percent responding. Thirty-eight percent or twenty-two responses stated there must be a specific disability in order to be eligible for services. Thirty-three percent or nineteen agencies checked proof of disability as an eligibility requirement. Three agencies listed educational requirements; this represented five percent of those responding. Vocational experience had one response for two percent. Other requirements that agencies listed on the survey can be found in the accompanying supplement.

TABLE 5

Are There Eligibility Requirements?

Yes	44/58	76%
No	11/58	19%
Unanswered	3/58	5%

Requirement	Number Responding	Percentage of Total Responses
Age Requirements	23	40
Financial Eligibility	18	31
Specific Disability	22	38
Proof of Disability	19	33
Educational Requirements	3	5
Vocational Experience	1	2

Requirements other than those listed above can be found in the accompanying supplement.

SERVICE TERMINATION

From the responses made to the question about how services are terminated, the responses fell into seven categories. The largest number, fourteen (or twentyfour percent), of terminations came when the clients themselves terminated the services. Completion of the program represented twenty-two percent or thirteen of the agencies responding. Seven agencies or twelve percent stated that services were terminated by mutual consent of the staff and client. Employment terminated some clients; this method represented seven of the fifty-eight responding or twelve percent. Six agencies stated they had long-term services; this represented ten percent. Reaching the age limit was the cause of termination for three agencies or five percent of those responding. For three other agencies or five percent another method of termination was a case review. question did not apply to some agencies so therefore they did not respond.

TABLE 6
How Are Services Terminated?

	Number Responding	Percentage of Total Responses
Completion of Program	13	22
Client Terminates Service	2 14	24
Consent of Staff and Clie	ent 7	12
Case Review	3	5
Long-Term Service	6	10
Employed	7	12
Age Limit	3	5

FEES

Agencies that charge fees for their services numbered twenty-seven or forty-seven percent of those responding. The same number, twenty-seven responded in the negative also representing forty-seven percent. Four agencies or seven percent stated that this question did not apply to them.

TABLE 7

Is There A Fee For Services?

	Number Responding	Percentage of Total Responses
Yes	27	47
No	27	47
N/A	4	7

METHODS OF REFERRAL

When asked what the methods of referral were, seventy-three percent stated that clients could be self-referred. This represents forty-two of the fifty-eight total responding. The referral by an agency was also seventy-three percent or forty-two of those responding. Written application accounted for nineteen responses or thirty-three percent while emergency and other referral methods both accounted for eleven responses each or twenty percent.

TABLE 8
What Are the Methods of Referral?

	Number of Responses	Total Responses
Self-referral	42	73
Agency	42	73
Written Application	19	33
Emergency	11	20
Other	11	20

Other methods of referral are listed in the accompanying supplement.

AGENCY FUNDING

Funding for agencies was found to have come from a variety of sources. Seventeen responses or twenty-nine percent stated that the city supplied funds. Forty-three percent marked state and federal funding. This represented twenty-four responses for each of these sources. Two agencies received funds from foundations; this represented three percent of those responding.

Nineteen agencies charge fees for services; this was thirtythree percent of the respondents. The United Way
contributed funds to eight of those responding or fourteen
percent. Five percent or three of the agencies charged
dues. Fifteen agencies or twenty-six percent accept
donations as a funding source. Other sources of funds were
accepted by seven agencies; this represented twelve percent
of those responding. This information was not included
in the supplement.

TABLE 9
What Are the Funding Sources?

	Number of Responses	Percentage of Total Responses
City	17	29
State	24	43
Federal	24	43
Foundation	2	3
Fees for Service	19	33
United Way	8	14
Dues	3	5
Donations	15	26
Other	7	12

ACCESSIBILITY

The question concerning the accessibility to physically handicapped indicated that seventy-four percent or forty-three agencies had accessible parking. Accessible entry found forty-two agencies or seventy-three percent responding. Fifty-nine percent or thirty-four agencies stated they had restrooms accessible to the physically handicapped. The interior of 37 agencies or sixty-four percent were accessible. Transportation was available by seventeen of the fifty-eight agencies responding or twenty-nine percent. Other facilities that were found to be accessible for the physically handicapped were water fountains.

SUMMARY

The findings of this study documented the services and resources that were available to the handicapped in Southside Tidewater. Fifty-eight of the agencies that received the survey responded. Eighty surveys were sent out. The statistics resulting from their responses were tabulated in this chapter. These findings were used in the next chapter to arrive at conclusions. These conclusions were examined and from them recommendations were made. A summary of the entire study was also included in the next chapter.

TABLE 10

Accessibility to the Physically Handicapped:

	Number Responding	Percentage of Total Responses
Parking	43	74
Entry	42	72
Restrooms	34	59
Interior	37	64
Transportation	17	29
Other	2	3

Other facilities for the physically handicapped were listed as water fountains.

CHAPTER V

SUMMARY, CONCLUSIONS, AND RECOMMENDATIONS

SUMMARY

This study was conducted to compile the services that agencies in Southside Tidewater provide for the handicapped. Following the introduction where background material was presented, the problem was stated. Briefly, the problem was to identify the school and community services available to the handicapped in Southside Tidewater, Virginia.

In the review of literature, it was briefly shown how advancements have been made in establishing the "rights" of the handicapped. It showed that schools and communities offered many valuable services to the handicapped and that some kind of coordination of these services should be established so that services could be utilized to the fullest.

The research goals for this study were:

- Accumulate and analyze data on the services and resources available to the handicapped in Southside Tidewater, and
- Develop a method or media for information dissemination to those who work with the targeted populations.

A survey was designed to collect the data necessary to conduct this study. This survey was mailed to eighty Southside Tidewater agencies identified from "The HELP Book," the Information Center of Tidewater, the Endependence Center and referrals from other agencies and contacts. The results of this survey provided data for the findings of this study.

CONCLUSIONS

It was found that there are many agencies that provide services to the handicapped in Southside Tidewater. Eligibility requirements, fees for services, methods of referral, funding source and accessibility for the physically handicapped all varied from agency to agency. Although many agencies exist to assist the handicapped and other interested parties, there was no one place or resource where these people could go to learn about the many different services and resources.

RECOMMENDATIONS

The information that has been documented in this study supports the following recommendations:

 There are enough agencies for the handicapped in Southside Tidewater, Virginia, that a

- clearinghouse for such information needs to be established.
- 2. Some form of printed material needs to be made available to the handicapped and those who work with them concerning the resources and services available to this population.

A lot of information concerning services for the handicapped was collected during this study. This information was analyzed and converted into a "Resource Guide for Handicapped Services." It is a supplement to this study.

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APPENDIX

APPENDIX A - Sample Survey with Cover Letter



February 12, 1985

Dear Colleague:

Norfolk Public Schools is compiling a resource directory of services/resources available to the handicapped in Southside Tidewater Virginia. A variety of services and resources are available to this population, but many agencies are unknown to those who work with the handicapped.

We are asking you to assist in compiling this directory. It would be most helpful if you would complete the enclosed survey by February 26, 1985 and return it to me at:

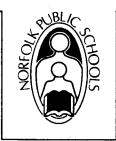
Joann Ervin
Lake Taylor High School
1384 Kempsville Road
Norfolk, Virginia 23502

Thank you for your cooperation and prompt reply.

Sincerely,

Yoann Ervin

Vocational Education for the Handicapped in Norfolk



RESOURCES/SERVICES AVAILABLE TO THE HANDICAPPED

OF SOUTHSIDE TIDEWATER, VIRGINIA

Agency	Name			Date	
Complet	ed by		!		
		Name		Title	
		Address			
		City	Sta	ate Zip Code	
		Telephone Number			
Agency	suited for: check	appropriate box(e	s)		
1.	Hearing Impaired	a	5.	Emotionally Disturbed	
2.	Mentally Retarded	a ·	6.	Physically Handicapped	
3.	Learning Disabled	a .	7.	Other	
4.	Visually Impaired	a			
Geograp	hic area served: c	heck appropriate	box(e	es)	
1.	Chesapeake	0	3.	Portsmouth	
2.	Norfolk		4.	Virginia Beach	
Return	this survey to:				
	1384 Ker	rvin ylor High School mpsville Road , Virginia 23502			
This da	ta may be used for	publication.			
		Signature_			
		Position			
Return	by February 26, 19				

SCHOOL ADMINISTRATION BUILDING, POST OFFICE BOX 1357, NORFOLK, VIRGINIA 23501

RESOURCES/SERVICES AVAILABLE TO THE HANDICAPPED OF SOUTHSIDE TIDEWATER, VIRGINIA

Does your agency provide the following	g services? Check appropriate box(es).
☐ job placement	individual counseling
☐ job referral	\square independent living
☐ training	☐ work adjustment
☐ vocational evaluation	Transportation
psychological evaluation	\square child care
☐ physical exam	☐ financial assistance
☐ follow-up	☐ housing
Additional services not included above	e:
1.	
2	
3.	
Are there eligibility requirements?	yes 🗌 no 🗌
If yes, check below:	
age requirement	Specify
financial eligibility	
\square specific disability	
proof of disability	
educational requirements	
vocational experience	
Requirements other than those listed a	above:
1.	
2.	
	

4.	Is	there a fee for	service:	s? YES		ио 🗌	•
5.	Wha	at are the method	s of re	ferral? (Check a	ppropri	ate box)	
		self-referral		☐ em	ergency	,	
		agency		ot	her		
		☐ written appli	cation			•	
6.	Wha	at are your fundi	ng sour	ces: Check appro	priate	box(es).	
	1.	city	□ 4.	foundation	□ 7.	dues	
	2.	state	□ 5.	fees for service	□ 8.	donations	,
	3.	federal	□ 6.	United Way	□ 9.	other	ı
		The above given	inform	ation can be cons	idered	valid for the	
	ne	xtyears	(i.e.	list time lines f	or gran	nt funded programs).	
7.	Is	your agency acce	ssible	to the physically	handid	capped?	
	Ch	eck appropriate b	oxes.				
		☐ parking			I int	erior	
		entry			☐ tra	ansportation	
		restrooms			oth	ner	
				•			
		·					
Add	liti	onal Comments:					
							
					*		
Ιf	you	would like a cop	y of th	ne results of this	survey	please check. YE	S

RESOURCE/SERVICES FOR THE

HANDICAPPED

IN

SOUTHSIDE TIDEWATER,

VIRGINIA

PREFACE

This resource guide contains information on services and resources for the handicapped in the cities of Chesapeake, Norfolk, Portsmouth and Virginia Beach.

This information was collected in order to provide a comprehensive guide of services that are available to those who work with the handicapped.

Some agencies have offices in each city, therefore it may be necessary to contact the appropriate office. Some of these agencies include: city school systems, the Department of Rehabilitative Services and the Virginia Employment Commission.

Completion of this project could not have been possible without the cooperation of the agencies listed in this guide.

This guide is being made available through Norfolk Public Schools. It is hoped that many people will benefit from this information.

TABLE OF CONTENTS

AGENCY NAME	PAGE
Association for Retarded Citizens/Tidewater	1
Chrysler Museum	2
CLASP, Inc.	3
Commonwealth College	4
Community Alternatives, Inc.	5
Community Mental Health Service/Norfolk	6
DAC Center	7
Deaf Missionary Church	8
Division of Social Services /Norfolk	9
Eastern Virginia Center for Communication Disorders	10
Easter Seal Society of Virginia	11
Educational Opportunity Center	12
Endependence Center, Inc.	13
Goodwill Industries of Tidewater, Inc.	14
Hope House Foundation	15
Information Center of Hampton Roads	16
Jewish Family Service	17
Louise W. Eggleston Center	18
Mace Medical	19
March of Dimes	20
McDonalds Corporation	21
Mental Health Association in Tidewater, VA.	22
Mental Retardation/Developmental Disabilitie	s 23

TABLE OF CONTENTS CONT.

AGENCY NAME	PAGE
Navy Family Services Center	24
Norfolk Community Services Board	25
Norfolk Department of Human Resources	26
Norfolk Department of Public Health	27
Norfolk Public Schools	28
Norfolk State University	29
Occupational Therapy Service	30
Old Dominion University, Handicapped Student Services	31
Pendleton Child Service Center	32
Portsmouth Community Services Board	33
Portsmouth Department of Social Services	34
Portsmouth Health Department	35
Southeatern Cooperative Educational Programs (SECEP)	36
Southeastern Virginia Training Center	37
STEP-UP, Inc.	3 8
St. Mary's Infant Home	39
STOP Organization/Headstart	40
Tidewater Community College	41
Tidewater Council, Boy Scouts of America	42
Tidewater Legal Aid Society	43
Tidewater Regional Transit	44
U.S. Department of Labor, ESA Office of Workers Compensation Programs	45

TABLE OF CONTENTS CONT.

AGENCY NAME PA	AGE
Virginia Association for the Blind, Inc.	46
Virginia Beach Parks and Recreation	42
Virginia Beach Publid Library/Special Services Division	48
Virginia Beach Special Olympics	49
Virginia Department of Rehabilitative Services Norfolk Office	50
Virginia Department of Rehabilitative Services RegionIV Office	51
Virginia Department for the Visually Handicappe	ed 52
Virginia Employment Commission	53
Volunteers of America	54
Wellspring Home Care and Hospice	55
Index	56

AGENCY	Ammaniation fo	or Retarded Ci	+izans/Tidev	ater
_			CIZEID/ IIGE	Vallet
ADDRESS	312 W. Bute S	<u>treet</u>		
,	Norfolk, Virg	inia 23510		
PHONE	(804) 623-11	31		
				
Geograp	hic Area Served			
C	hesapeake Norfol	k Portsmouth	Va. Beac	h
Populat	ion Served			
	Hearing Impaired	Learning Disabled	Emotion:	ally Disturbed
	Mentally Retarded	Visually Impaired	Physical	lly Handicapped
Service	Provided			
	Job Placement	■ Physical Exam	□ In	ansportation
	Job Referral	■ Follow-up	Ch:	ild Care
	Training	■ Individual Counse	ling	nancial Assistance
	Vocational Evaluation	☐ Independent Livin	g 🗖 Ho	using
16	Psychological Eval.	☐ Work Adjustment	■ Ot	₩ her
Eligibi	lity Requirement			
	Sliding fee s	scale for some	services	

Accessible to physically handicapped *Recreational

AGENCY	The Chrysler	Museum		
ADDRESS	Olney Road a	nd Mowbray Arch		
	Norfolk, Vir	ginia 23510		
		·		
PHONE	(804) 622-1	211		
Geographic	Area Served		,	
	apeake Norfo	lk Portsmouth	Va. Beach	
Population	<u> </u>	_	_	
■ Неаг	ring Impaired	Learning Disabled	■ Emotionally Disturbed	
Men	tally Retarded	Visually Impaired	Physically Handicappe	d
Service Pro	ovided			
☐ Job	Placement	☐ Physical Exam	☐ !ransportation	
☐ Job	Referral	☐ Follow-up	☐ Child Care	
□ Trai	ining	☐ Individual Counseling	☐ Financial Assist	ance
□ Voc	ational Evaluation	lacksquare Independent Living	☐ Housing	
☐ Psy	chological Eval.	☐ Work Adjustment	Other *	
Eligibility	/ Requirement			

Accessible to physically handicapped

AGENCY	CLASP,	Inc.					
ADDRESS	3900 Ru	mford L	ane				
	Virgini	a Beach	, Virginia	23452			
PHONE	(804)	486-311	0				
Geograp	hic Area Serv	ved					
	Chesapeake	Norfolk	Portsmou	th	Va. Beac	ו	
Populat	ion Served						
	Hearing Impai	ired	Learning Disable	ed I	Emotion	ally Disturbed	j
	Mentally Reta	arded [Visually Impair	ed [Physica	lly Handicappe	d
Service	Provided						
	Job Placement	: [] Physical Exam		□ In:	ansportation	
	Job Referral		Follow-up		☐ Chi	ild Care	
	Training		Individual Coun	seling	□Fir	nancial Assist	ance
	Vocational Ev	aluation C	Independent Liv	ing	☐ Hot	using	
	Psychological	l Eval.	3 Work Adjustment		Oth	ner *	
Eligibi	lity Requires	ent					
	6 years	s or ove	r				

Accessible to physically handicapped *Recreational/Social

AGENCY	Commonwealth College				
ADDRESS_	300 Boush St	reet			
_	Norfolk, Vir	ginia 23510			
PHONE	(804) 625-58	391			
Geograph	ic Area Served				
Che	esapeake Norfo	lk Portsmouth	Va. Beach		
Populatio	on Served				
☐ He	earing Impaired	■ Learning Disabled	■ Emotionally Disturb	e d	
☐ Me	entally Retarded	☐ Visually Impaired	Physically Handicapp	o e d	
Service	Provided Provided				
اد 📰 ن	ob Placement	■ Physical Exam	☐ Transportation		
I Jo	ob Referral	☐ Follow-up	☐ Child Care		
■ Tr	raining	■ Individual Counseling	Financial Assis	stance	
□ vo	ocational Evaluation	☐ Independent Living	☐ Housing		
☐ Ps	sychological Eval.	☐ Work Adjustment	☐ Other		
Eligibili	ity Requirement				
	Age requirem	ent			
	Educational:	requirement			

Conduct individual training programs for the Department of Rehabilitative Services on a contract basis.

AGENCY_	Community Alt	ernatives, Inc.	
ADDRESS	3500 Virginia	Beach Boulevard, Su	ite 300
	Virginia Beac	h, Virginia 23452	
PHONE	(804) 486-46	63	
Geograp	hic Area Served		
E c	hesapeake Norfo	lk Portsmouth	Va. Beach
Populat	ion Served		
	Hearing Impaired	Learning Disabled	Emotionally Disturbed
	Mentally Retarded	☐ Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	■ Physical Exam	☐ Transportation
	Job Referral	■ Follow-up	☐ Child Care
	Training	Individual Counseling	☐ Financial Assistance
	Vocational Evaluation	☐ Independent Living	☐ Housing
	Psychological Eval.	Work Adjustment	Other
Eligibi	lity Requirement Minimum senio	r high school	
	Psychological	or medical	
	A client of t	he Department of Reh	abilitative Services

Accessible to physically handicapped

AGENCY	Community Me	ental Health Serv	ice		
ADDRESS	713 Fisherman Road				
	Norfolk, Vir	ginia 23503			
PHONE	(804) 588-5	6034 Emergency	627-9990		
Geograp	hic Area Served				
O c	hesapeake Norfo	lk Portsmouth	∏Va. Beach		
Populat	ion Served				
	Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed		
	Mentally Retarded	☐ Visually Impaired	Physically Handicapped		
Service	Provided				
	Job Placement	☐ Physical Exam	☐ Transportation		
	Job Referral	■ Follow-up	☐ Child Care		
	Training	■ Individual Counselin	g Financial Assistance		
	Vocational Evaluation	■ Independent Living	☐ Housing		
	Psychological Eval.	☐ Work Adjustment	📆 Other *		
r1:_:L:	liku Danuinamak				

Eligibility Requirement

Additional Information

Accessible to physically handicapped *Day care-alternative to hospitalization

AGENCY	DAC Center		
ADDRESS_	Portsmouth I	Public Schools	
	401 W.Road		
_	Portsmouth,	Virginia 23707	
PHONE	(804) 393-8	3791	
 .			
Geograph	ic Area Served		
Ch.	esapeake Norfo	lk Portsmouth	∏Va. Beach
Populati	on Served		
🗖 н	earing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
□ M	entally Retarded	☐ Visually Impaired	Physically Handicapped
Service	Provided		* pre-school severe/profound
	ob Placement	Physical Exam	■ Transportation
□ J	ob Referral	■ Follow-up	☐ Child Care
T T	raining	Individual Counseling	☐ Financial Assistance
V	ocational Evaluation	Independent Living	☐ Housing
E P	sychological Eval.	☐ Work Adjustment	🗑 Other 🏃
Eligibil	ity Requirement		
	Age requirer	ment 2-22	
	Local school	l eligibility comm	ittee
	Educational	requirements	
Addition	al Information		
	Accessible	to physically hand	icapped

therapy, adaptive P.E.

*Physical therapy, occupational therapy, speech

AGENCY_	Deaf Missiona	ry Church	<u> </u>		
ADDRESS	3520 Johns Street				
•	Norfolk, Virg	inia 23513		÷	
•					
PHONE	(804) 588-50	07			
Geograp	hic Area Served				
- C	hesapeake Norfo	lk Portsmouth	■Va. Beach		
•	ine sapeake into 1.0.	i or conouch	e va. beach		
<u>Populat</u>	ion Served				
	Hearing Impaired	■ Learning Disabled	☐ Emotionally Di	sturbed	
	Mentally Retarded	☐ Visually Impaired	☐ Physically Hand	dicapped	
Service	Provided				
	Job Placement	☐ Physical Exam	☐ Transport	ation	
	Job Referral	■ Follow-up	☐ Child Card	е	
	Training	■ Individual Counseling	☐ Financial	Assistance	
	Vocational Evaluation	☐ Independent Living	☐ Housing		
	Psychological Eval.	☐ Work Adjustment	Other		
Eligibi	lity Requirement				

Family counseling
Interpreting

AGENCY	Division of S	Social Services/No	rfolk		
ADDRESS_	220 Brambleton Avenue				
	Norfolk, Vir	ginia 23510			
PHONE	(804) 627-48	861			
Geograph	ic Area Served				
Cho	esapeake Norfol	k Portsmouth	∏ Va. Beach		
Populati	on Served				
П н	earing Impaired	☐ Learning Disabled	■ Emotionally Disturbed		
□ M	entally Retarded	☐ Visually Impaired	Physically Handicapped		
Service	Provided				
☐ J	ob Placement	■ Physical Exam	☐ Transportation		
	ob Referral	☐ Follow-up	☐ Child Care		
□ T	raining	☐ Individual Counseling	Financial Assistance*		
□ v ₄	ocational Evaluation	lacksquare Independent Living	☐ Housing		
☐ P	sychological Eval.	☐ Work Adjustment	Other		
Eligibil	ity Requirement	the program			
	Varies with	one brogram			

Accessible to physically handicapped
*Programs include Aid to Dependent Children,
General Relief, Food Stamps, Medicaid, State/
Local Hospitalization and various service
programs.

AGENCY_	Eastern Virgin	nia Center	for Comm	nunication	Disorders
ADDRESS	855 W. Bramble	eton Avenue	;		
·	P.O. Box 1980				
•	Norfolk, Virg	inia 23501			
PHONE	(804) 446-59	34	·		
	hic Area Served	lk Ports	smouth	■Va. Beach	
Populat	ion Served				
	Hearing Impaired	☐ Learning Dis	sabled	Emotionally	Disturbed
	Mentally Retarded	☐ Visually Imp	paired	Physically	Handicapped
Service	Provided				
	Job Placement	☐ Physical Example 1	a m	☐ Transp	ortation
	Job Referral	☐ Follow-up		☐ Child	Care
	Training	☐ Individual 0	Counseling	☐ Financ	ial Assistance
	Vocational Evaluation	■ Independent	Living	☐ Housin	g
	Psychological Eval.	☐ Work Adjustm	nent	Other	*
Eligibi	lity Requirement				

Accessible to physically handicapped
*Speech/language evaluation
Augmentative communication evaluation

AGENCY_	Easter Seal S	Society of Virgini	a .
ADDRESS	3101 Magic Ho	ollow Boulevard	
_	Virginia Bead	ch, Virginia 2345	5
_			
PHONE			
Geograph	nic Area Served		
CI	nesapeake Norfo	lk Portsmouth	Va. Beach
Populati	ion Served		
H H	Hearing Impaired	Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	■ Physical Exam	☐ Transportation
	Job Referral	☐ Follow-up	☐ Child Care
	Training	■ Individual Counseling	Financial Assistance
	Vocational Evaluation	☐ Independent Living	☐ Housing
	Psychological Eval.	■ Work Adjustment	Other *
Eligibil	lity Requirement		
	Low income		
	Evaluation of	r physical stateme	nt

Accessible to physically handicapped *Speech/language/hearing therapy, evaluations, screening

AGENCY_	Educational O	pportunity Center	(EOC)	
ADDRESS	3830 Virginia	Beach Boulevard		
-	Virginia Beacl	n, Virginia 23502		
_				
PHONE	(804) 463-483	10		
Geograpi	hic Area Served			
Chesapeake Norfolk Portsmouth Va. Beach				
Populat	ion Served			
	Hearing Impaired	☐ tearning Disabled	☐ Emotionally Disturbed	
	Mentally Retarded	☐ Visually Impaired	Physically Handicapped	
Service	Provided			
	Job Placement	☐ Physical Exam	☐ Transportation	
	Job Referral	☐ Follow-up	☐ Child Care	
	Training	■ Individual Counseling	Financial Assistance	
•	Vocational Evaluation	☐ Independent Living	☐ Housing	
	Psychological Eval.	☐ Work Adjustment	☐ Other	
Eligibi	lity Requirement			
Age 19 and over				
Low income				
	First generat	ion college		
Addition	nal Information Financial ass	istance is in the	form of identifying	

Financial assistance is in the form of identifying grants, loans, and scholarships to be used by clients for school purposes.

Career counseling is provided along with the administration of interest and aptitude testing to determine a program of study for the client.

AUCNUT	<u>Endependence</u>	center, inc.		
ADDRES	s 100 W. Plume Street, #244			
	Norfolk, Virg	inia 23510		
PHONE_	(804) 625-35	55		
Geogra	phic Area Served			
	Chesapeake Norfo	Portsmouth	Va. Beach	
Popula	tion Served			
	Hearing Impaired	Learning Disabled	Emotionally Disturbed	
	Mentally Retarded	■ Visually Impaired	Physically Handicapped	
Servic	e Provided			
	Job Placement	☐ Physical Exam	■ Transportation	
	Job Referral	■ Follow-up	☐ Child Care	
	Training	■ Individual Counseling	Financial Assistance	
	Vocational Evaluation	Independent Living	■ Housing	
	Psychological Eval.	□ Work Adjustment	Other *	
Eligib	ility Requirement			
	16 or older			
	Evidence of (disability		
Additi	ional Information			
	Accessible to	o physically handi	capped	
	*Group couns	eling		
	Advocacy			

Cultural/social activities

AGENCY_	Goodwill Indus	tries of Tidewater	r, Inc.
ADDRESS	4315 Brambleto	n Avenue	
	Norfolk, Virgi	nia 23518	
PHONE	(804) 627-773	33	
Geograp	hic Area Served		
C	Chesapeake Norfo	lk Portsmouth	Va. Beach
Populat	ion Served		
	Hearing Impaired	Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	☐ Physical Exam	☐ Transportation
	Job Referral	☐ Follow-up	☐ Child Care
	Training	■ Individual Counseling	☐ Financial Assistanc
	Vocational Evaluation	☐ Independent Living	☐ Housing
	Psychological Eval.	Work Adjustment	Other
Eligibi	ility Requirement		

16 years and over

Additional Information

AGENCY	Hope House Fo	oundation		
ADDRESS	201 Granby Ma	all, Suite 424		
	Norfolk, Virg	ginia 23510		
PHONE_	(804) 625-10	001		
Geograp	hic Area Served			
	hesapeake Norfo	lk Portsmouth	∭Va. Beach	
Populat	ion Served			
	Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed	
	Mentally Retarded	☐ Visually Impaired	☐ Physically Handicapped	
Service	Provided			
	Job Placement	□ Physical Exam	☐ Transportation	
	Job Referral	☐ Follow-up	☐ Child Care	
	Training	☐ Individual Counseling	☐ Financial Assistance	
	Vocational Evaluation	■ Independent Living	Housing	
	Psychological Eval.	☐ Work Adjustment	☐ Other	
Eligibility Requirement				
	18 or older			
	SSI eligible			
	Proof of disa	ability		

AGENCY_	Information Co	enter of Hampton Ro	pads
ADDRESS	101 St. Paul's	Boulevard, Suite	1100
	Norfolk, Virgi	nia 23510	
PHONE	(804) 625-454	13	ARVARA
_			
Geograp	hic Area Served		
C	hesapeake Norfo	k Portsmouth	Va. Beach
Populat	ion Served		
	Hearing Impaired	Learning Disabled	Emotionally Disturbed
	Mentally Retarded	■ Visually Impaired	Physically Handicapped
Service	Provided Suppl	ies information on	the following:
	Job Placement	☐ Physical Exam	Transportation
	Job Referral	☐ Follow-up	Child Care
	Training	■ Individual Counseling	Financial Assistance
	Vocational Evaluation	■ Independent Living	Housing
=	Psychological Eval.	Work Adjustment	Other *

Eligibility Requirement

Additional Information

*Mutual support groups
Mayor's Commissions for the Handicapped
Accessible to physically handicapped

AGENCY Jewish Family	Services	
ADDRESS P.O.Box 9503		
Norfolk, Virg	ginia 23505	
PHONE (804) 489-31	11	
	;	
Geographic Area Served		
Chesapeake Norfo	lk Portsmouth	Va. Beach
Population Served		
☐ Hearing Impaired	Learning Disabled	Emotionally Disturbed
■ Mentally Retarded	☐ Visually Impaired	■ Physically Handicapped
Service Provided		
■ Job Placement	☐ Physical Exam	✓ □ Transportation
☐ Job Referral	☐ Follow-up	☐ Child Care
☐ Training	■ Individual Counseling	☐ Financial Assistance
■ Vocational Evaluation	lacksquare Independent Living	☐ Housing
Psychological Eval.	☐ Work Adjustment	Other *
Eligibility Requirement		

Accessible to physically handicapped
*Provide case management
Coordination of formal and informal resources

AGENCY Louise W.	Eggleston Center		
ADDRESS 780 W. 20th Street			
Norfolk, V	irginia 23517		
PHONE (804) 625-	-2311		
Geographic Area Served			
Chesapeake N	orfolk Portsmouth	Va. Beach	
Population Served			
Hearing Impaired	Learning Disabled	■ Emotionally Disturbed	
Mentally Retarded	Visually Impaired	Physically Handicapped	
Service Provided			
Job Placement	☐ Physical Exam	☐ Transportation	
Job Referral	■ Follow-up	☐ Child Care	
Training	■ Individual Counseling	☐ Financial Assistance	
■ Vocational Evalua	tion 🗖 Independent Living	☐ Housing	
□ Psychological Eva	l. W ork Adjustment	Other	
Eligibility Requirement			
Specific o	lisability		
Proof of o	disability		

AGENCY	Mace Medical	and Scientific, In	nc.	
ADDRESS_	58 5245 Challedon Dr.			
	Virginia Bead	ch, Virginia 23462		
PHONE	(804) 499-19	996		
Geograph	ic Area Served			
Ch	esapeake Norfo	lk Portsmouth	∏ Va. Beach	
Populati	on Served			
П н	earing Impaired	■ Learning Disabled	■ Emotionally Disturbed	
□ M	entally Retarded	☐ Visually Impaired	■ Physically Handicapped	
Service	Provided			
□ 1	ob Placement	☐ Physical Exam	☐ Transportation	
ا 🗖	ob Referral	☐ Follow-up	☐ Child Care	
Пт	raining	☐ Individual Counseling	☐ Financial Assistance	
□ v	ocational Evaluation	☐ Independent Living	☐ Housing	
☐ P	sychological Eval.	☐ Work Adjustment	Other *	
Eligibil	ity Requirement			
	Food for don'	ri 000		

*A supplier of handicapped supplies and equipment.

AGENCY	March of Dime	s				
ADDRESS	417 Thalia Ro	ad				
	Virginia Beac	h, Virgini	23452	2		
			-			
PHONE	(804) 498-18	328				
_						
Geograp	phic Area Served					
				_		
	Chesapeake Norfo	lk Ports	mouth	Va. Beach		
Populat	cion Served					
	Hearing Impaired	☐ Learning Dis	abled	■ Emotionally Disturbed		
	Mentally Retarded	☐ Visually Imp	aired	■ Physically Handicapped		
Service	Provided					
	Job Placement	☐ Physical Exa	n	☐ Transportation		
	Job Referral	☐ Follow-up		☐ Child Care		
	Training	■ Individual C	ounseling	Financial Assistance	е	
	Vocational Evaluation	☐ Independent	Living	☐ Housing		
	Psychological Eval.	☐ Work Adjustme	ent	Other *		
Eligibi	lity Requirement					
	Birth defects under 18 years					
Financial eligibility						
	Specific disability					
	Proof of disa	bility				
Additio	onal Information					
	*Research					
	Ungrading me	dical gervi	CAS 27/2	ilahle		

AGENCY	McDonalds Co	rporation	
ADDRESS	One Columbus	Center Suite 400	
	Virginia Bea	ch, Virginia 2346	2
PHONE	(804) 473-1	600	
Geographic	Area Served		
Ches	apeake Norfol	k Portsmouth	Va. Beach
Population	Served		
Неа	ring Impaired	Learning Disabled	☐ Emotionally Disturbed
Men	tally Retarded	Visually Impaired	Physically Handicapped
Service Pr	ovided		
Job	Placement	■ Physical Exam	☐ Transportation
Job	Referral	■ Follow-up	☐ Child Care
■ Tra	ining	☐ Individual Counseling	☐ Financial Assistance
■ Voc	ational Evaluation	☐ Independent Living	■ Housing
☐ Psy	chological Eval.	Work Adjustment	Other
Eligibilit	y Requirement Age 16 or ov		
	A client of Services	the Department of 1	Rehabilitative

AGENCY	Mental Healt	h Association in T	idewater, VA.
ADDRESS	7 Koger Exec	utive Center Suit	e 113
	Nørfolk, Vir	ginia 23502	
	Whether the second seco		PP-00 with the last to the second of the sec
PHONE	(804) 466-7	1994	
Geograp	hic Area Served		
C	hesapeake Norfo	lk Portsmouth	□Va. Beach
Populat	ion Served		
	Hearing Impaired	☐ Learning Disabled	Emotionally Disturbed
	Mentally Retarded	☐ Visually Impaired	■ Physically Handicapped
Service	Provided		
	Job Placement	☐ Physical Exam	□ Transportation
	Job Referral	☐ Follow-up	☐ Child Care
	Training	☐ Individual Counseling	☐ Financial Assistance
	Vocational Evaluation	☐ Independent Living	☐ Housing
	Psychological Eval.	☐ Work Adjustment	Other *
612-26 2	liku Osmaissassk		

Eligibility Requirement

Additional Information

* Mental health education Mental health advocacy

AGENCY_	Mental Reta	rdation/Development	al Dis <u>ab</u> ilities
ADDRESS	Programs		
_	Pembroke Si	x, Suite 218	
	Virginia Be	ach, Virginia 2346	2
PHONE	(804) 499-	7619	
Geograp	hic Area Served		
□ c	hesapeake Norf	olk Portsmouth	T Va. Beach
Populat	ion Served		
	Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	☐ Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	☐ Physical Exam	Transportation
	Job Referral	Follow-up	■ Child Care
	Training	■ Individual Counseling	Financial Assistance
	Vocational Evaluatio	on I Independent Living	Housing
	Psychological Eval.	☐ Work Adjustment	☐ Other
Eligibi	lity Requirement		
	Any develop	mental disability	

AGENCY	Navy Family S	ervices Cente	r	**- .
ADDRESS	8910 Hampton	Boulevard		
	Norfolk, Vir	ginia 23505		
PHONE	(804) 444-21	.20		
Geograf	phic Area Served			
	Chesapeake Norfo	k Portsmout	h W Va. B	each
Populat	cion Served			
	Hearing Impaired	Learning Disable	d E mot	ionally Disturbed
	Mentally Retarded	■ Visually Impaire	d Phys	ically Handicapped
Service	Provided			
	Job Placement	☐ Physical Exam		Transportation
	Job Referral	Follow-up		Child Care
	Training	■ Individual Couns	eling [Financial Assistance
	Vocational Evaluation	☐ Independent Livi	ng 🗀	Housing
	Psychological Eval.	☐ Work Adjustment		Other
Eligibi	lity Requirement			
	Active duty	or retired mil	litary and	their bonifide
	dependents.			
Additio	onal Information			
	Accessible t	o physically h	nandicappe	i
	Information a	and referral		
	Advocacy			

AGENCY Norfolk Commu	nity Services Boar	rd
ADDRESS 201 Granby Ma	all, Suite 103	
Norfolk, Virg	ginia 23501	
:		
PHONE (804) 627-36	597	
Geographic Area Served		
Chesapeake Norfo	ik Portsmouth	∏Va. Beach
Population Served		
☐ Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
Mentally Retarded	☐ Visually Impaired	■ Physically Handicapped
Service Provided		
☐ Job Placement	■ Physical Exam	☐ Transportation
☐ Job Referral	■ Follow-up	Child Care
☐ Training	■ Individual Counseling	☐ Financial Assistance
■ Vocational Evaluation	■ Independent Living	■ Housing
□ Psychological Eval.	☐ Work Adjustment	☐ Other
Eligibility Requirement		
Infant and s	specialized foster	care
Specific dis	sability	
Proof of dis	sability	
Additional Information		
Accessible	to physically hand	icapped
Housing is]	part of a new Menta	al Health
apartment p	program.	
Infant devel	Lopment respite pro	ogram

AGENCY	Norfolk Depar	tment of Human Res	sources_
ADDRESS	Room 302, Cit	y Hall Building	· · · · · · · · · · · · · · · · · · ·
	Norfolk, Virg	ginia 23510	
PHONE	(804) 441-52	271	
Geographi	c Area Served		
Che	sapeake Norfo	lk Portsmouth	∏Va. Beach
Populatio	on Served		
☐ He	earing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
☐ Me	entally Retarded	☐ Visually Impaired	<pre>Physically Handicapped Human Service</pre>
Service F	Provided		1101110111011110
☐ Jo	ob Placement	☐ Physical Exam	☐ Transportation
☐ Jo	bb Referral	☐ Follow-up	☐ Child Care
□ Tr	raining	☐ Individual Counseling	Financial Assistance
□ vo	ocational Evaluation	☐ Independent Living	☐ Housing
☐ Ps	sychological Eval.	☐ Work Adjustment	Other *
Eligibili	ity Requirement		
	Depends on th	ne program	

*The Directos's office serves as 504 coordinating office for the city of Norfolk.

Advisory to this Department is the Norfolk Commission for the Handicapped.

AGENCY	Norfolk Depa	rtment of Public 1	Health
ADDRESS	401 Colley A	venue	
	Norfolk, Vir	ginia 23507	
	(004) 146	1900	
PHONE	(804) 446-4	₽800 	
Geographi	c Area Served		
Che	sapeake Norfo	lk Portsmouth	∐Va. Beach
Populatio	n Served		
н Не	aring Impaired	Learning Disabled	■ Emotionally Disturbed
■ Me	ntally Retardéd	■ Visually Impaired	Physically Handicapped
Service P	rovided		
□ 10	b Placement	Physical Exam	☐ Transportation
□ 10	b Referral	■ Follow-up	☐ Child Care
□ In	raining	☐ Individual Counseling	☐ Financial Assistance
☐ Vo	cational Evaluation	☐ Independent Living	☐ Housing
☐ Ps	ychological Eval.	□ Work Adjustment	Other
Eligibili	ty Requirement		
	Sliding fee	scale applies	

AGENCY_	Norfolk Publi	c. Schools	· · · · · · · · · · · · · · · · · · ·
ADDRESS	School Admini	stration Office	
	P.O. Box 1357	,	
•	Norfolk, Virg	ginia 23501	
PHONE	(804) 441-27	743	
Geograp	hic Area Served		·
O c	hesapeake Norfol	k Portsmouth	🚺 Va. Beach
Populat	ion Served		
•	Hearing Impaired	Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	Wisually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	Physical Exam	Transportation
	Job Referral	■ Follow-up	☐ Child Care
	Training	■ Individual Counseling	Financial Assistance
	Vocational Evaluation	lacksquare Independent Living	☐ Housing
	Psychological Eval.	☐ Work Adjustment	🗃 Other *
Eligibi	lity Requirement		
	0-21 years o	f age	

Accessible to physically handicapped

* Educational services

AGENCY	Norfolk State	University	
ADDRESS	2401 Corprew	Avenue	
	Norfolk, Virg	inia 23504	
PHONE	(804) 623-89	48	MARIN WALL
Geographi	c Area Served		
Che	sapeake Norfo	lk Portsmouth	Va. Beach
<u>Populatio</u>	n Served		•
☐ He	aring Impaired	■ Learning Disabled	■ Emotionally Disturbed
☐ Me	ntally Retarded	☐ Visually Impaired	Physically Handicapped
Service P	rovided		
□ 10	b Placement	☐ Physical Exam	☐ Transportation
□ Jo	b Referral	☐ Follow-up	☐ Child Care
□ Tr	aining	■ Individual Counseling	Financial Assistance
□ v₀	cational Evaluation	☐ Independent Living	☐ Housing
☐ Ps	ychological Eval.	☐ Work Adjustment	Other *
Eligibili	ty Requirement Physician ref	'erral	

*Physical fitness for the handicapped Adapted driver education

AGENCY	Occupational	Therapy Service	
ADDRESS_	214 E. 41st	Street	······································
_	Norfolk, Vir	ginia 23504	and the second s
PHONE	(804) 466-0	011, 627-3580	
Geograph	ic Area Served		
□ ch	esapeake Norfo	lk Portsmouth	∐Va. Beach
<u>Populati</u>	on Served		
Пн	earing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
M	entally Retarded	☐ Visually Impaired	Physically Handicapped
Service	Provided		
☐ J	ob Placement	☐ Physical Exam	☐ Transportation
ا 🗖	ob Referral	☐ Follow-up	☐ Child Care
□ T	raining	☐ Individual Counseling	Financial Assistance
 v	ocational Evaluation	lacksquare Independent Living	☐ Housing
□ P	sychological Eval.	☐ Work Adjustment	Other *
Fliaihil	ity Requirement		

*Qccupational therapy to improve function
Modification to home/work area
Custom made special seating

AGENCY_	Old Dowlingon	university	
ADDRESS	Handicapped S	tudent Services	
	Webb Center,	Room 209	
_	Norfolk, Virg	inia 23508	
PHONE	(804) 440-34	28, 440-4732	
Geograph	ic Area Served		
Ch	nesapeake Norfol	k Portsmouth	Va. Beach
Populati	on Served		
H +	learing Impaired	Learning Disabled	Emotionally Disturbed
	Mentally Retarded	■ Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	Physical Exam	☐ Transportation
	Job Referral	■ Follow-up	☐ Child Care
	Training	■ Individual Counseling	Financial Assistance
= \	ocational Evaluation	☐ Independent Living	Housing
= F	Psychological Eval.	☐ Work Adjustment	Other *
Eligibil	lity Requirement		

Be currently enrolled at O.D.U.

Additional Information

*Placement in accessible unit in on-campus housing.

*Provision of special on-campus transportation system.

AGENCY	Pendle Pendle	<u>ton Ch</u>	<u>ild Se</u>	<u>rvice Cent</u>	er		
ADORESS	1000 S	. Bird	neck Re	oad			
	Virgin	ia Bea	ch, Vi	rginia 23	451		
PHONE	(804)	425-6	692				•
	-		_				
Geograp	hic Area Serv	red					
	Chesapeake	Norfo	lk [Portsmouth		/a. Beach	
Populat	tion Served						
	Hearing Impai	ired	■ Learni	ng Disabled		Emotionally Di	sturbed
	Mentally Reta	arded	☐ Visual	ly Impaired		Physically Ham	dicapped
Service	e Provided						
п	Job Placement	t	☐ Physic	al Exam		☐ Transport	ation
_							
	Job Referral		Follow	ı–up		☐ Child Car	' e
	Training	•	■ Indivi	dual Counselir	ng	Financial	Assistance
	Vocational Ex	valuation	☐ Indepe	endent Living		☐ Housing	
0	Psychological	l Eval.	□ Work /	ldjustment		Other *	
Eligib	ility Require	ment					
		under					
						treatment	plan
	Behavi	or pro	blems	amenable t	to re	education	
Additi	onal Informat	ion					
	*Parer	nt skil	.l trai	ning			
	Famil	y ther	apy				
	Schoo	ol-base	ed inte	rventions	and	classroom	climate
	trai	ning					

AGE MUT_	Portsmouth Co	ommunity Services	Boaru	
ADDRESS	339 High Stre	et, Suite 400	·	
	Portsmouth, N	Virginia 23704		
PHONE_	(804) 393-86	518		
Geograp	hic Area Served			
	hesapeake Norfo	lk Portsmouth	□ Va. Beach	
Populat	ion Served			
	Hearing Impaired	☐ Learning Disabled	Emotionally Disturbed	
	Mentally Retarded	☐ Visually Impaired	Physically Handicapped	
Service	Provided			
	Job Placement	Physical Exam	Transportation	
	Job Referral	Follow-up	Child Care	
	Training	■ Individual Counseling	Financial Assistance	
	Vocational Evaluation	■ Independent Living	Housing	
	Psychological Eval.	Work Adjustment	Other	
Eligibi	ility Requirement			
	Over 18			
	Must be in no	eed of mental heal	th, mental retardation	1
	drug and al	cohol abuse servic	es.	

Services are provided only to participants and

Additional Information clients in ongoing programs.

AGENCY_	FOI damouth 1	bepartment of Soci	tal Services
ADDRESS	700 North S	treet	
•	Portsmouth,	Virginia 23704	
PHONE	(804) 398-	3639	
Geograp	hic Area Served		
□ c	hesapeake Norfo	lk Portsmouth	∏ Va. Beach
Populat	ion Served		
	Hearing Impaired	Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	■ Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	Physical Exam	Transportation
	Job Referral	Follow-up	Child Care
	Training	■ Individual Counseling	Financial Assistance
	Vocational Evaluation	■ Independent Living	Housing
	Psychological Eval.	☐ Work Adjustment	Other #
Eligibi	lity Requirement		
	Low income		
	Proof of dis	sability	
	Every progra	am has its own eli	gibility criteria.
	Contact the	Department for mo	ore information.
Additio	nal Information	•	
	*Home based	care/companion se	ervices
	Adult foste	er family care	
	Children ar	nd Adult Protectiv	re Services
	Accessible 1	to physically hand	licapped

AGENCY_	Portsmouth	Health Department	***
ADDRESS	800 Crawfo	rd Parkway	
	Portsmouth	, Virginia 23704	**************************************
PHONE	(804) 393	-8686	
Geograp	hic Area Served		
□ c	hesapeake No	rfolk Portsmouth	∏ Ya. Beach
Populat	ion Served		
	Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	Physical Exam	□ Transportation
	Job Referral	Follow-up	☐ Child Care
	Training	■ Individual Counseling	Financial Assistance
	Vocational Evaluat	ion 🗖 Independent Living	☐ Housing
	Psychological Eval	. 🗖 Work Adjustment	Other *
Eligibi	lity Requirement		
	Age requir	ement for BCC servic	es
	Sliding sc	ale for fees	

Contact the Health Department for additional info.

*Home visits, patient education

Bureau of Crippled Children Services

AGENCY	Southeastern (Cooperative Educat	ional Programs (SECEP)
ADDRESS	P.O. Box 839		
	317 Chapel St	reet	
	Norfolk, Virg	inia 23501	
PHONE	(804) 441-26	44	
<u>Geographi</u>	c Area Served		
Che	sapeake Norfol	k Portsmouth	Va. Beach
Populatio	n Served		
☐ He	aring Impaired	☐ Learning Disabled	■ Emotionally Disturbed
☐ Me	ntally Retarded	☐ Visually Impaired	☐ Physically Handicapped
Service P	rovided		*Autistic
300000			
10	b Placement	■ Physical Exam	■ Iransportation
☐ Jo	b Referral	■ Follow-up	☐ Child Care
☐ In	aining	☐ Individual Counseling	☐ Financial Assistance
□ Vo	cational Evaluation	☐ Independent Living	☐ Housing
■ Ps	ychological Eval.	☐ Work Adjustment	☐ Other
Eligibili	ty Requirement		

Referral from local school systems $\,$

Additional Information

AGENCY_	Southeastern	Virginia	Training	Cente	er	
ADDRESS	3 2100 Stepping	stone Squ	ıare			
	Chesapeake, V	irginia	23320			
PHONE_	(804) 467-82	10				
Geograp	ohic Area Served					
	Chesapeake Norfo	lk Po	rtsmouth	₩Va.	Beach	
Populat	tion Served					
	Hearing Impaired	☐ Learning	Disabled	□ Em	otionall	ly Disturbed
	Mentally Retarded	☐ Visually	Impaired	☐ Phy	ysically	/ Handicapped
Service	Provided					
	Job Placement	☐ Physical	Exam	i	☐ Trans	sportation
	Job Referral	☐ Follow-up	1		☐ Child	d Care
	Training	☐ Individua	al Counseling		☐ Finar	ncial Assistance
	Vocational Evaluation	☐ Independe	ent Living	†	☐ Housi	ing
	Psychological Eval.	□ Work Adju	stment	1	Other	. *
Eligibi	ility Requirement Must be refer Services Boa		admission	by lo	ocal (Community

Accessible to physically handicapped *Residential training for mentally retarded persons

AGENCY S	TEP-UP	, Incom	rporated				
ADORESS J	anaf 0	ffice F	Building,	Suite 4	13/41	5	
N	orfolk	, Virg	inia 2350	2	····		
PHONE(804)	461 <u>-85</u> 2	25				
Geographic	: Area Ser	ved					
Ches	sapeake	Norfo	lk Po	rtsmouth	■Va.	Beach	
Population	Served						
☐ Hea	aring Impa	ired	Learning	Disabled	☐ Em	otionally D	isturbed
■ Mer	ntally Ret	arded	☐ Visually	Impaired	Ph	nysically Ha	ndicapped
Service Pr	ovided						
III Job	Placemen	t	☐ Physical	Exam		Transpor	tation
I Job	Referral		Follow-up			☐ Child Ca	re
☐ Tra	aining		■ Individua	l Counseling	g	☐ Financia	l Assistance
□ Voc	ational E	valuation	Independe	nt Living		☐ Housing	
☐ Psy	chologica	l Eval.	■ Work Adju	stment		Other *	
Eligibilit	ty Require	ment					
I	low inc	ome					
T	roof o	f disa	hilitv				

*Employability development Social life skills

AGENCY St. Mary	's Infant Ho	me		
ADDRESS 317 Chape	el Street			
Norfolk,	Virginia 2	3507		
PHONE (804) 62	22-2208			
Geographic Area Serv	ved			
Chesapeake	Norfolk	Portsmouth	Va. Beach	
Population Served				
Hearing Impai	ired 🔲 Learn	ing Disabled	■ Emotionally Di	sturbed
Mentally Reta	arded E Visua	lly Impaired	Physically Han	dicapped
Service Provided				
☐ Job Placement	t 🔲 Physi	cal Exam	☐ Transport	ation
☐ Job Referral	☐ Follo	w-up	Child Car	e
□ Training	Indiv	idual Counseling	Financial	Assistance
☐ Vocational E	valuation 🗖 Indep	endent Living	☐ Housing	
Psychological	l Eval. 🔲 Work	Adjustment	☐ Other	
Eligibility Require	ment			
Birth to	age 9			
Must hav	e S.S.I. or	Medicaid		
Proof of	disability			
Additional Informat	ion			

Serves the severe and profound degree of mental retardation, these children have no self-help skills.

<u>ion w/Headstart</u>	
Boulevard	
nia 23510	
·	
0 .	
Portsmouth	Va. Beach
Learning Disabled	■ Emotionally Disturbed
Visually Impaired	Physically Handicapped
Physical Exam	■ Transportation
Follow-up	Child Care
Individual Counseling	☐ Financial Assistance
☐ Independent Living	☐ Housing
█ Work Adjustment	☐ Other
age	
oility	
ipation in I.E.P.	sessions
a altered if nece	ssarv to accommodate
	Boulevard nia 23510 O Portsmouth Learning Disabled Visually Impaired Physical Exam Follow-up Individual Counseling Independent Living Work Adjustment age pility ipation in I.E.P.

exceptionalities.

AGENCY Tidewater Co	mmunity College						
ADDRESS 1428 Cedar R	1428 Cedar Road						
Chesapeake,	Virginia 23320						
PHONE (804) 547-9	271	·					
Geographic Area Served							
Chesapeake Norfo	lk Portsmouth	Va. Beach					
Population Served							
☐ Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed					
Mentally Retarded	☐ Visually Impaired	Physically Handicapped					
Service Provided							
☐ Job Placement	■ Physical Exam	☐ Transportation					
☐ Job Referral	☐ Follow-up	☐ Child Care					
☐ Training	☐ Individual Counseling	☐ Financial Assistance					
■ Vocational Evaluation	■ Independent Living	☐ Housing					
☐ Psychological Eval.	■ Work Adjustment	Other *					
Eligibility Requirement							

*A variety of academic and non-academic classes are offered.

AGENCY Tidewater Cou	ncil, Boy Scouts o	of America
ADDRESS 1810 Monticel	lo Avenue	
Norfolk, Virg	ginia 23517	
PHONE (804) 622-18	301	·
		•
Geographic Area Served		
Chesapeake Norfo	lk Portsmouth	Va. Beach
Population Served		
Hearing Impaired	Learning Disabled	■ Emotionally Disturbed
Mentally Retarded	Visually Impaired	Physically Handicapped
Service Provided		
☐ Job Placement	☐ Physical Exam	☐ Transportation
☐ Job Referral	☐ Follow-up	☐ Child Care
☐ Training	☐ Individual Counseling	Financial Assistance
■ Vocational Evaluation	☐ Independent Living	■ Housing
Psychological Eval.	■ Work Adjustment	Other *
Eligibility Requirement		

A U.S. citizen and belief in Supreme Being

Additional Information

*Recreational

AGENCY_	Tidewater Leg	al Aid Society	
ADDRESS	100 Plume Cen	ter West, Suite 4:	.2
	Norfolk, Virg	<u>inia 23510</u>	······································
PHONE	(804) 627-54	23	
Geograp	hic Area Served		
C	hesapeake Norfo	k Portsmouth	Va. Beach
Populat	ion Served		
	Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	☐ Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	□ Physical Exam	☐ Transportation
	Job Referral	☐ Follow-up	☐ Child Care
	Training	■ Individual Counseling	Financial Assistance
	Vocational Evaluation	☐ Independent Living	☐ Housing
	Psychological Eval.	☐ Work Adjustment	Other *
Eligibi	lity Requirement		
	18 years or	over	
	Low income		
	Proof of disa	ability	
	anal Information		

*Gives legal assistance/representation to those persons who qualify for services. This is a law firm.

AGENCY	Tidewater Regi	onal Transit						
ADDRESS	P.O. Box 2096							
•	Norfolk Virgin	Norfolk Virginia 23501						
-								
PHONE	(804) 627-929	91						
Geograp	hic Area Served							
CI	hesapeake Norfol	k Portsmouth W	a. Beach					
Populat	ion Served							
	Hearing Impaired	Learning Disabled	Emotionally Disturbed					
	Mentally Retarded	Visually Impaired	Physically Handicapped					
Service	Provided							
	Job Placement	■ Physical Exam	Transportation					
	Job Referral	☐ Follow-up	☐ Child Care					
	Training	■ Individual Counseling	☐ Financial Assistance					
	Vocational Evaluation	☐ Independent Living	☐ Housing					
	Psychological Eval.	☐ Work Adjustment	Other					
Eligibi	lity Requirement		1)					
	Proof of disa	bility(doctor, social	l worker)					

AGENCY	U.S.Department	of Labor	, ESA Of	fice of	Workers
ADDRES	sCompensation F	rograms			_
	Room #212, Fed	leral Buil	ding 20	0 Granby	Mall
	Norfolk, Virgi	nia 2351	.0		_
PHONE	(804) 441-356	59			-
-					-
Geogra	phic Area Served				
	Chesapeake Norfo	olk E Po	rtsmouth	■Va. Bea	ch
Popula	tion Served				
	Hearing Impaired	Learning	Disabled	Em otion	nally Disturbed
	Mentally Retarded	Visually	Impaired	Physical	ally Handicapped
Sanvic	*Rehabilita e Provided	ation to i	njured w	orkers	
261.ATC	e LLOAIGER				
	Job Placement	☐ Physical	Exam	□ Ti	ransportation
	Job Referral	☐ Follow-up		CI CI	nild Care
	Training	■ Individua	l Counseling	□ Fi	inancial Assistance
	Vocational Evaluation	Independe	nt Living	□ не	ousing
	Psychological Eval.	■ Work Adju	stment	□ 0	ther
Eligib	ility Requirement				
	Must have a di	sability	caused b	y a work	related
	injury.	-		-	
	Must be receiv	ving compe	ensation	payment	under one of
	the employmer				
Additi	onal Information				
	U.S.Department	t of Labor	does no	t provid	e direct
	services but				
	and mairrate	achchilite	tive age	ncies	

AGENCY_	Virginia Asso	ciation for the B	lind, Inc.
ADDRESS	1202 Oleander	Avenue	
	Chesapeake, V	irginia 23325	
-	· · · · · · · · · · · · · · · · · · ·		
PHONE	(804) 547-80	95	
Geograp	hic Area Served		
E C	hesapeake Norfo	lk Portsmouth	Va. Beach
Populat	ion Served		
	Hearing Impaired	■ Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	■ Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	■ Physical Exam	☐ Transportation
	Job Referral	☐ Follow-up	☐ Child Care
	Training	☐ Individual Counseling	☐ Financial Assistance
	Vocational Evaluation	lacksquare Independent Living	☐ Housing
	Psychological Eval.	☐ Work Adjustment	Other
Eligibi	lity Requirement		

VAB is a consumer advocacy group of and for the blind and visually impaired. Helping with laws and legislation for blind and visually impaired, and also support other handicapped groups.

AGE NCY_	Virgi	<u>nia Beac</u>	ch Parks a	nd Recre	ation		
ADDRESS	4700	Recreat	ion Drive				
	Virgi	nia Bead	ch, Virgin	ia 2345	66		
PHONE	(804)	467-48	884				
Geograp	hic Area Ser	rved					
O c	hesapeake	Norfol	k Ports	mouth	■Va. Beach		
Populat	ion Served						
	Hearing Impa	aired	Learning Dis	abled	Emotional	lly Disturb	e d
	Mentally Ret	tarded	■ Visually Imp	aired		ly Handicap andicapp	
Service	Provided					wing of t	,
	Job Placemen	nt	☐ Physical Exa	3 M	■ Tran	nsportation	
	Job Referra	l	☐ Follow-up		☐ Chil	ld Care	
	Training		📕 Individual (Counseling	Fina	ancial Assi	stance
	Vocational (Evaluation	□ Independent	Living	☐ Hous	sing	
	Psychologic	al Eval.	☐ Work Adjust	nent	■ Othe	er *	
Eligibi	lity Requir	ement					
	Age 1	and up	(differen	t progra	ams have	differer	ıt
	age	require	ments).				
	Physi	cians r	elease for	m for sv	wimming,	fitness	and
	cond	itionin	g.				
Additio	nal Informa	tion					
	Acces	sible t	o physical	ly hand	icapped		

AGENCY Virginia Beac	h Public Library	
ADDRESS Special Servi		
936 Independe		
Virginia Beac	h. Virginia 23455	
PHONE (804) 464-91	75	
Geographic Area Served		
Chesapeake Norfo	lk Portsmouth	■Va. Beach
Population Served		
Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
■ Mentally Retarded	Visually Impaired	Physically Handicapped
Service Provided		
□ Job Placement	☐ Physical Exam	☐ Transportation
☐ Job Referral	☐ Follow-up	☐ Child Care
☐ Training	■ Individual Counseling	Financial Assistance
■ Vocational Evaluation	■ Independent Living	☐ Housing
□ Psychological Eval.	☐ Work Adjustment	📰 Other *
Eligibility Requirement		
Difficulty wi	th reading standar	d print. Certified
by M.D., nur	se, social worker,	etc.

*Library services for blind and physically handicapped.

Provide large print books, talking books or disc or cassette tape, braille; furnish cassette player and record players for talking books.

AGENCY	Virgini	a Bead	ch Special (Olympics		_
ADDRESS	713 Mar	nor Dri	ive			_
	Virgini	ia Bead	ch, Virgini	a 23464	ŀ	_
						_
PHONE	(804)	495-1	772			_
Geograp	hic Area Serv	red				
O c	hesapeake	Norfo	lk Ports	mouth	Va. Bea	;h
Populat	ion Served					
	Hearing Impai	red.	☐ Learning Dis	abled	☐ Emotion	nally Disturbed
	Mentally Reta	ırded	☐ Visually Imp	aired	Physical	ally Handicapped
Service	Provided					
	Job Placement	:	☐ Physical Exa	រវា	□ Te	ransportation
	Job Referral		☐ Follow-up		☐ CI	nild Care
	Training		☐ Individual C	ounseling	□ F	inancial Assistance
	Vocational Ex	valuation	□Independent	Living	□ н	ousing
	Psychological	l Eval.	☐ Work Adjustm	ent	1 0	ther *
Eligibi	lity Require	ment				
	Over 8	years	of age			

*Recreation

AGENCY	Virginia Depa	rtment of Rehab	oilitative	Services/ Norfolk
ADDRESS	s 1300 E.Little	Creek Road		NOLIOIK
	Norfolk, Virg	inia 23518		
PHONE	(804) 587-87	'33	·	,
Geograp	phic Area Served			
	Chesapeake Norfol	k Portsmouth	∏ Va. Beac	h
Populat	tion Served			
	Hearing Impaired	Learning Disabled	E motion	ally Disturbed
	Mentally Retarded	☐ Visually Impaired	Physica	lly Handicapped
Service	e Provided			
	Job Placement	Physical Exam	■ Tr	ansportation
	Job Referral	■ Follow-up	■ Ch	ild Care
	Training	■ Individual Counseli	ing 🗖 Fi	nancial Assistance
	Vocational Evaluation	■ Independent Living	☐ Ho	using
	Psychological Eval.	Work Adjustment	□ 0t	her
Eligib	ility Requirement			
	Age requireme	ent		
	Financial el	igibility		
	Specific dis	ability		
	Proof of dis	ability		
Additi	onal Information			
	Accessible t	o physically has	ndicapped	

AGENCY	Virginia Depar	tment of Rehabili	tative Services
ADDRESS	855 West Bramb	leton Avenue	Region IV
	Norfolk, Virgi	nia 23510	
PHONE_	(804) 623-818	6	
Geograp	phic Area Served		
	Chesapeake Norfol	Portsmouth	■Va. Beach
Populat	tion Served		
	Hearing Impaired	Learning Disabled	Emotionally Disturbed
	Mentally Retarded	☐ Visually Impaired	Physically Handicapped
Service	e Provided		
	Job Placement	Physical Exam	Transportation
· =	Job Referral	Follow-up	Child Care
	Training	Individual Counseling	☐ Financial Assistance
	Vocational Evaluation	■ Independent Living	☐ Housing
	Psychological Eval.	■ Work Adjustment	Other *
Eligibi	ility Requirement		
	Financial elig	ibility	
	Specific Disab	ility	
	Proof of disab	ility	

Accessible to physically handicapped
*Provide rehabilitation engineering
Section 504 technical assistance, information
regarding accessibility and disabled legislation.
Disability awareness seminars

AGENCY	Virginia Department for the Visually Handicapped		
ADDRESS	700 Monticello Avenue, Suite #403		
_	Norfolk, Virg	inia 23510	·
_			
PHONE	(804) 623-800	03	
			:
Geograpi	hic Area Served		
CI	hesapeake Norfo	lk Portsmouth	Va. Beach
Populati	ion Served		
	Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	Physical Exam	□ Transportation
	Job Referral	☐ Follow-up	☐ Child Care
	Training	■ Individual Counseling	☐ Financial Assistance
	Vocational Evaluation	■ Independent Living	☐ Housing
	Psychological Eval.	■ Work Adjustment	Other *
Eligibi	lity Requirement	- J +	
		educational servic ehabilitation.	es, over to for
			ntwibution coord
		-	ontribution accord-
	ing to income nal Information	₹.	
MUUICIO			ila sa moodod
	_	cals and psycholog	
	,	tment, communicati	
	orientation	and mihility trai	ກາກແ

AGENCY	Virginia Emp	loyment Commission	
ADDRESS	5145 E. Virginia Beach Boulevard		
	Norfolk, Vir	ginia 23502	
PHONE	(804) 461-14	446	
			······································
Geograp	hic Area Served		
	hesapeake Norfo	lk Portsmouth	N va. Beach
Populat	ion Served		
	Hearing Impaired	☐ Learning Disabled	■ Emotionally Disturbed
	Mentally Retarded	Visually Impaired	Physically Handicapped
Service	* An	y handicap with ma	rketable skill
•	Job Placement	☐ Physical Exam	☐ Transportation
	SOB (Tabement		_
	Job Referral	☐ Follow-up	☐ Child Care
	Training	Individual Counseling	☐ Financial Assistance
	Vocational Evaluation	☐ Independent Living	☐ Housing
	Psychological Eval.	☐ Work Adjustment	Other *
Eligibi	lity Requirement		
	0ver 16		
	Doctor's pro	of of disability	
	Job skill		
	Financial el	igibility for TJTC	
Additio	onal Information		
	*Accessible	to physically hand	icapped
	Employabili	ty training	
	3 day works	hop for clients wi	th skills

AGENCY Volunteers	of America	***		
ADDRESS 2817 Virgi	s 2817 Virginia Beach Boulevard			
Virginia Beach, Virginia 23451				
PHONE (804) 463	-2201			
Geographic Area Served				
☐ Chesapeake ☐Nor	folk Portsmouth	Va. Beach		
Population Served				
■ Hearing Impaired	☐ Learning Disabled	Emotionally Disturbed		
Mentally Retarded	☐ Visually Impaired	Physically Handicapped		
Service Provided				
☐ Job Placement	■ Physical Exam	Transportation		
☐ Job Referral	☐ Follow-up	☐ Child Care		
T Training	Individual Counseling	☐ Financial Assistance		
■ Vocational Evaluati	on I Independent Living	Housing		
□ Psychological Eval.	☐ Work Adjustment	Other		
Eligibility Requirement				
Over 18				
Need for r	esidential training			

AGENCY_	Wellspring H	Iome Care and Hospi	ce
ADDRESS_	3636 High Street		
_	Portsmouth,	Virginia 23707	
_			
PHONE	(804) 398-2	2338	
Geograph	nic Area Served		
■ CH	nesapeake [Norf	olk Portsmouth	∐Va. Beach
Populati	ion Served		
1	Hearing Impaired	Learning Disabled	☐ Emotionally Disturbed
 M	Mentally Retarded	Visually Impaired	Physically Handicapped
Service	Provided		
	Job Placement	☐ Physical Exam	☐ Transportation
	Job Referral	☐ Follow-up	☐ Child Care
	Training	☐ Individual Counseling	Financial Assistance
	Vocational Evaluatio	n 🏻 Independent Living	☐ Housing
	Psychological Eval.	☐ Work Adjustment	Other *
Eligibil	lity Requirement		
	Physician's	order	

Accessible to physically handicapped *Nursing, physical therapy, speech therapy, occupational therapy, to a home bound individual.

INDEX

Hearing impaired

1,2,3,9,10,11,13,14,18,21,24,27,28,31,34,35,39,40, 41,44,45,47,48,50,51,53,55.

Mentally retarded

1,2,3,5,11,13,14,15,18,21,23,24,25,27,28,33,34,37 39,40,41,42,44,45,48,49,50,51,54,55.

Learning disabled

1,2,3,4,5,11,13,14,17,18,21,24,27,28,31,32,34,38,40,42,44,45,48,50,51,55.

Visaully impaired

1,2,3,11,13,14,18,21,24,27,28,31,34,35,39,40,42,44,45,48,50,51,55.

Emotionally disturbed

1,2,3,5,6,13,14,17,22,24,25,27,28,32,33,34,36,40,42,44,45,48,50,51,54,55.

Physically handicapped

1,2,3,4,5,10,11,12,13,14,18,21,23,24,27,28,29,30, 31,34,35,38,39,40,42,43,44,45,47,48,50,51,52,54,55.