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ASSISTING FACULTY/STUDENTS NAVIGATE DIGITAL COMMONS

DEBORAH L WHITE, MLIS, MA

DIGITAL RESOURCES & INITIATIVES MANAGER

PITTSBURG STATE UNIVERSITY

JUNE 4, 2019



WDDD PART II

- TEACH FACULTY / STUDENTS HOW TO CREATE AN ACCOUNT IN DIGITAL COMMONS
- ASSIST FACULTY WITH LOADING CONTENT INTO DIGITAL COMMONS
- FIND OUT THEIR PURPOSE FOR DEPOSITING THEIR WORK
- TROUBLESHOOT LOADING ISSUES
- TROUBLESHOOT ACCOUNT ACCESS ISSUES

TEACH FACULTY / STUDENTS HOW TO CREATE AN ACCOUNT IN DIGITAL COMMONS

- TUTORIALS ARE AVAILABLE IN DIGITAL COMMONS
- METADATA BEST PRACTICES
 - EMAIL (PITT STATE)
 - FIRST/LAST NAME (CAPITALIZE FIRST LETTER ONLY)
 - INSTITUTIONAL AFFILIATION → "PITTSBURG STATE UNIVERSITY"
 - PASSWORD (GUS PORTAL)

ASSIST FACULTY WITH LOADING CONTENT INTO DIGITAL COMMONS

Submissions from 2012

Submissions from 2008

Special Volume on Philosophical Methodology - Issue Introduction, James McBain

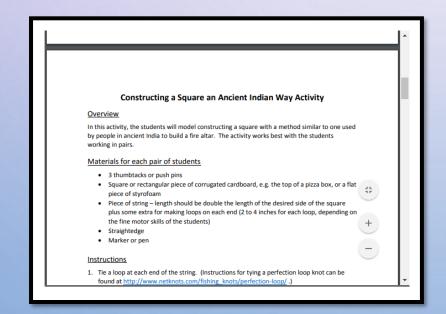
How Not to be an Atheist: A Neoclassical Response to the New Atheism, Donald W. Viney

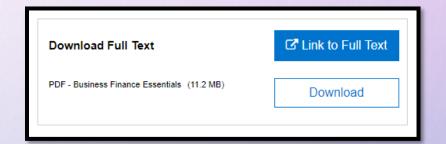
- DIGITAL COMMONS STRUCTURE
 - BOOK GALLERY
 - IMAGE GALLERY
 - SERIES
- CONTENT
 - OER
 - RESEARCH / SCHOLARSHIP
 - BOOKS
 - LINKS

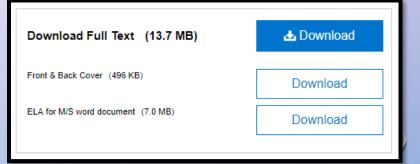


FIND OUT THEIR PURPOSE FOR DEPOSITING THEIR WORK

- OER
 - NATIVE FILE DOWNLOAD → WORD DOC
 - LINK TO PRESSBOOK → UPLOAD PDF TOO
 - PDF VIEWER

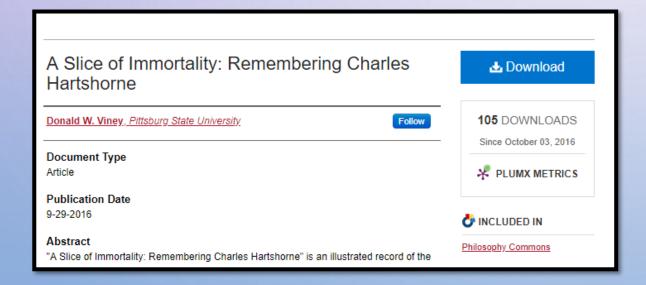


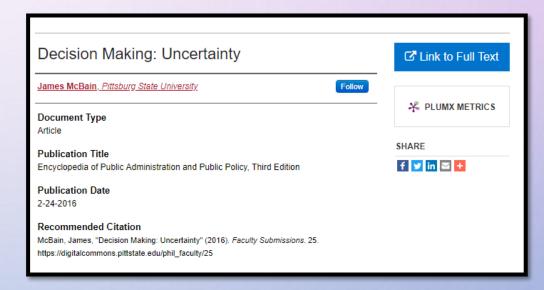






- RESEARCH / SCHOLARSHIP
 - LINK TO OPEN ACCESS SITE
 - PDF







TROUBLESHOOT LOADING ISSUES

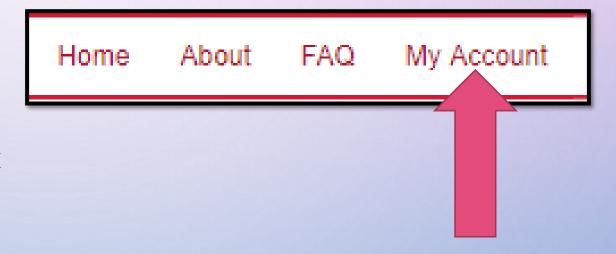
- COMMON ERRORS
 - UP LOADED TO WRONG COLLECTION
 - DOUBLE CHECK THEY ARE IN THE FACULTY SUBMISSION
 FOR THEIR DEPARTMENT
 - DID THEY FORGET TO ATTACH THE FILE?
 - WHAT TYPE OF FILE DID THEY TRY TO LOAD?
 - ARE THEY LOGGED IN PROPERLY?
- THEY CAN ALWAYS REVISE THEIR SUBMISSION
 THEMSELVES UNTIL THE ITEM HAS BEEN POSTED BY
 THE ADMINISTRATOR AFTER THAT THEY HAVE TO SEND
 THE NEW FILE TO THE ADMINISTRATOR TO REVISE

Author Corner

Author FAQ
Submission Guidelines
Submit Research



- PASSWORDS
 - FORGETTING PASSWORDS
 - CHANGING PASSWORDS
- CHANGED PASSWORDS
 - LOG INTO EMAIL AND CLICK ON THE LINK
 - DO NOT GO TO THE PREVIOUS TAB
 - COOKIES
 - CLICK ON "MY ACCOUNT"
 - RE-ENTER INFORMATION



TROUBLESHOOT ACCOUNT ACCESS ISSUES

- E-MAIL
 - WHICH E-MAIL DID THEY CREATE THEIR ACCOUNT?
 - IS THAT THE E-MAIL THEY ARE USING TO LOG IN NOW?
 - TRY BOTH E-MAIL'S
- SOME FACULTY HAVE 2 E-MAIL'S ON CAMPUS AND ZIMBRA AUTOMATICALLY FORWARDS THEM TO ONE ACCOUNT
- DIGITAL COMMONS IS SPECIFIC TO A SINGLE E-MAIL
- THE ADMINISTRATOR CAN LOOK UP THEIR EMAIL IN THE AUTHOR MERGE TOOL TO SEE WHICH EMAIL THEY ARE USING





CONCLUSIONS

- DIRECT HELP? MAYBE NOT
- WALK THEM THROUGH SOME STUFF? POSSIBLY
- THEY ARE ALWAYS WELCOME TO DIRECTLY CALL BEPRESS

REBECCA KARBERG

DC SUPPORT@BEPRESS.COM

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