

The Space Congress® Proceedings

2016 (44th) The Journey: Further Exploration for Universal Opportunities

May 26th, 9:00 AM

A New Approach at KSCVC

Therrin Protze
COO, KSC Visitor Complex, Delaware North Company

Follow this and additional works at: https://commons.erau.edu/space-congress-proceedings

Scholarly Commons Citation

Protze, Therrin, "A New Approach at KSCVC" (2016). *The Space Congress® Proceedings*. 20. https://commons.erau.edu/space-congress-proceedings/proceedings-2016-44th/presentations-2016/20

This Event is brought to you for free and open access by the Conferences at Scholarly Commons. It has been accepted for inclusion in The Space Congress® Proceedings by an authorized administrator of Scholarly Commons. For more information, please contact commons@erau.edu.



44th Space Congress

Advancing Aerospace Through entertainment & Gaming



Space Center VISITOR COMPLEX

May 26, 2016

A new approach at KSCVC



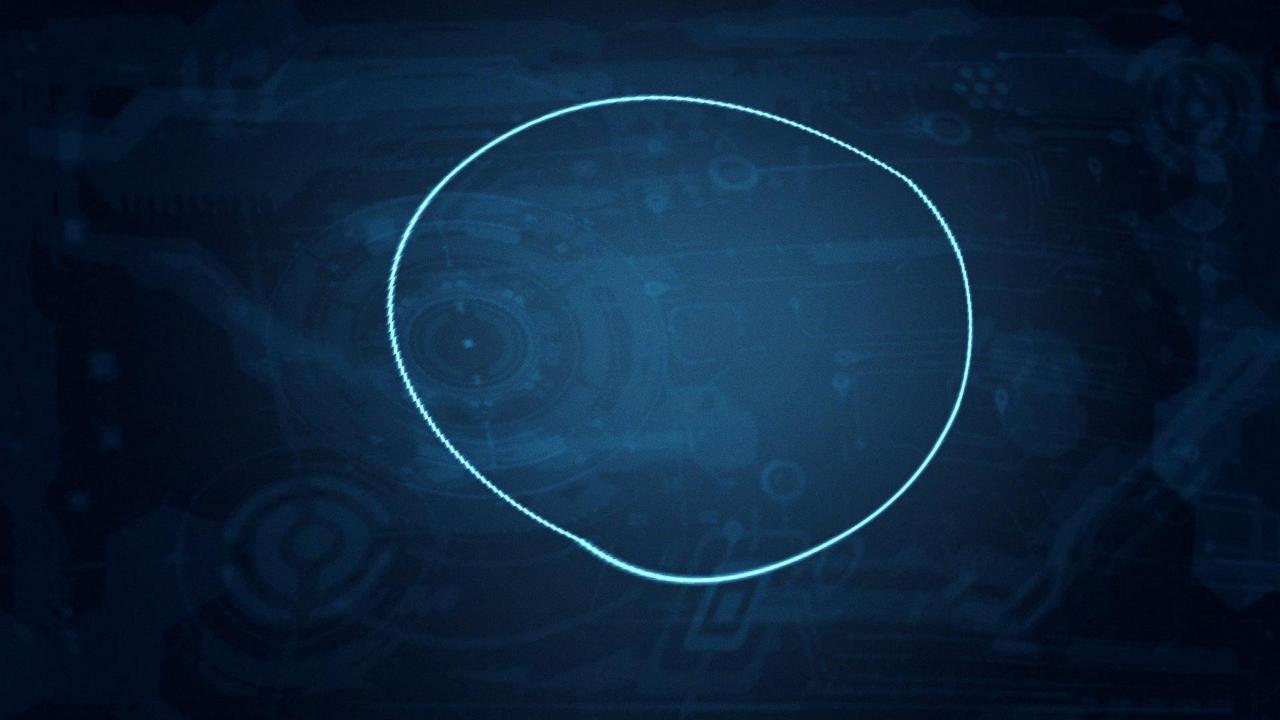








Cosmic Quest









Eyes on the Universe show







Kelvin Manning







EVA Simulation









Interactive ISS Wall

What's Next?











Mobile Guides

2016 Upgrade from Audio Tours to Mobile Media Tours



1999-2016: Audio guides (JVC '99-'09, Orpheo '09-'16)

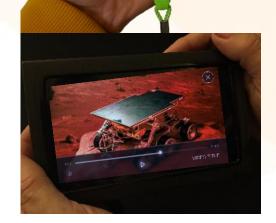
Media: Audio only

- Informative interpretive (Eng)
- Multi-language translation/sync with films (Spa, Fre, Ger, Ita, BPor, Jap, Chi)
- Audio Description (added 2012)

Content access: manual keypad, infrared

Primary users: non-English speaking visitors





2016: Multi-media guides

Media: Text, image, 360 photo, audio, video, augmented reality, virtual reality, social media, interactive games, maps, wayfinding, push notifications, etc., etc.

- ➤ Informative interpretive (Eng)
- Multi-language translation/sync with films (Spa, Fre, Ger, Ita, Por, Jap, Chi)
- ➤ ADA / Accessibility
 - > Audio Description
 - > American Sign Language
 - Built-in ADA capability

Content access: manual touchscreen, wi-fi, beacon BTLE, GPS, LANFSK, and more

Primary users: ALL VISITORS--Adults, children, foreign, visual/hearing impaired



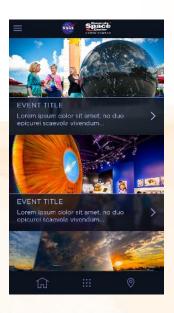
Stories you take with you

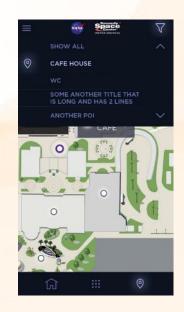
2016 Upgrade from Audio Tours to Mobile Media Tours









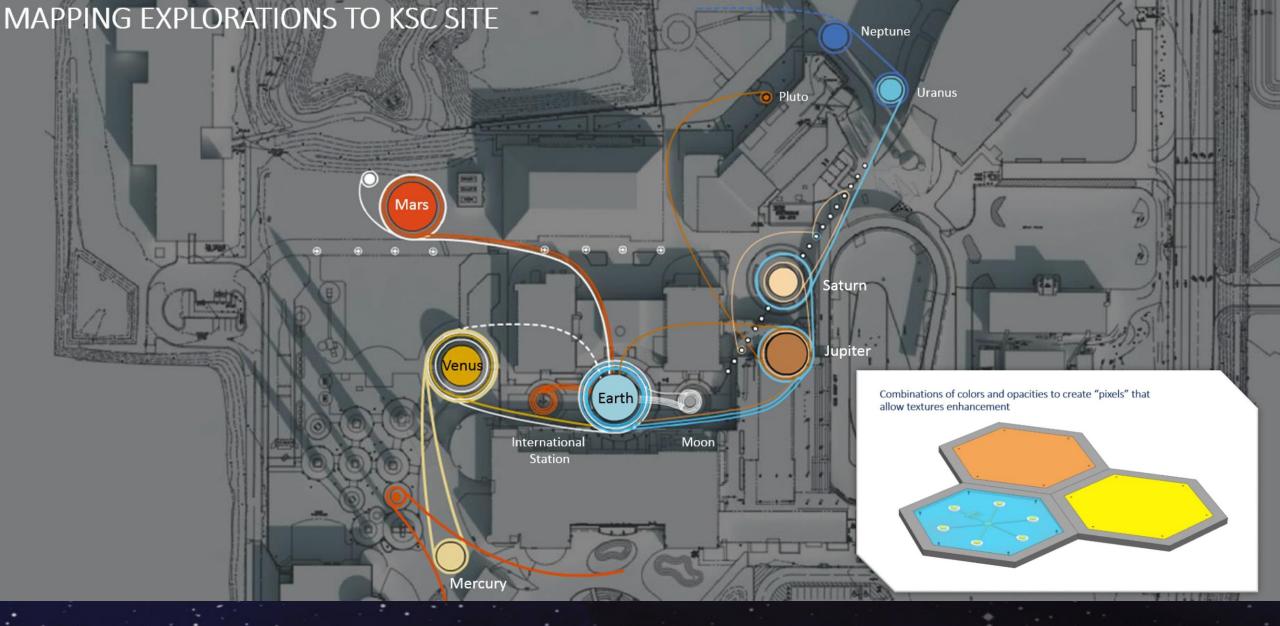




Sample screens from project development



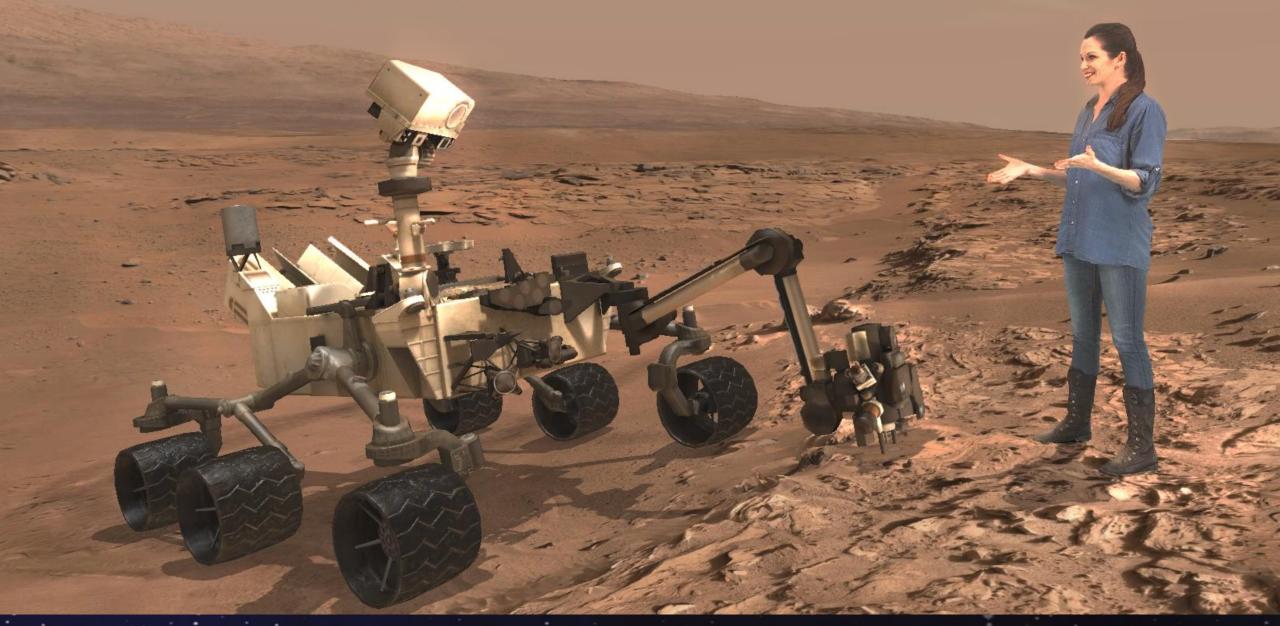
Stories you take with you







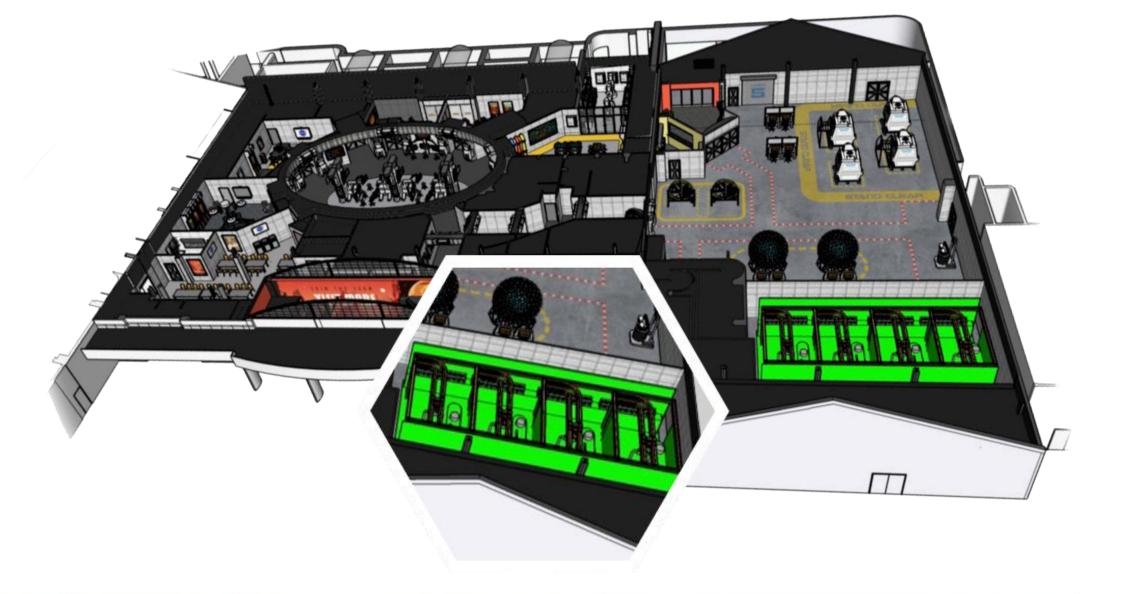
Peziolectric walkway







Destination: Mars















Thank you



