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Upstate New York Science Librarians Conference

2002

2002 Program

University of Rochester

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New York Science Librarians Meeting, Monday, October 7, 2002
University of Rochester

8:30 - 9:00	Registration/Continental Breakfast
9:00-9:15	Greetings/Introductions
9:15 – 10:00	Philip Davis, Life Sciences Bibliographer, Mann Library, Cornell University *Patterns in Electronic Journal Use: What the publishers don't want you to see!*
10:00-10:15	Break
10:15 – 11:00	Jeffrey H. Rubin, President, Internet Consulting Services; Senior Instructor, School of Information Studies, Syracuse University *Maintaining a Web Site via Log Analysis and Content Management*
11:00-11:45	Susan Cardinal, Brenda Reeb and Pat Sulouff, Usability Team members, University of Rochester *Why Usability? How usability testing influenced the evolution of the University of Rochester's River Campus Libraries website*
11:45 - 12:00	Location for our next meeting?
Noon - 1:15	Catered Lunch
1:15-2:15	1. Discussion groups based on the presentations given in the morning will cover electronic journal use, usability, and management of "chat" services. 2. IEEE Update by IEEE reps: New products and features
2:15 - 2:30	Break
2:30 - 3:00	Optional tours of the science libraries: —Carlson Science & Engineering Library —Physics-Optics-Astronomy Library
3:00 - 4:00	Optional tour of the Laboratory for Laser Energetics, site of the Omega Laser, the world's most powerful ultraviolet laser system. —Sign up for the tour on October 7 at the conference.

University of Rochester River Campus Libraries Homepage: http://www.lib.rochester.edu/

Attenders at the October 7, 2002 Upstate New York Science Librarian Meeting, University of Rochester

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Selected Usability Bibliography

Books

Campbell, Nicole, ed. *Usability Assessment of Library-related Web Sites: Methods and Case Studies.* LITA Guide #7. Chicago: American Library Association, 2001.

Krug, Steve. *Don't Make Me Think!: A Common Sense Approach to Web Usability.* Indianapolis: New Riders Publishing, 2002.

Nielsen, Jakob. *Designing Web Usability.* Indianapolis: New Riders Publishing, 2000.

Rubin, Jeffrey. *Handbook of Usability Testing: How to Plan, Design and Conduct Effective Tests.* New York: Wiley, 1994.

Articles

Dickstein, Ruth, Michelle Clairmont and Victoria A. Mills. "Usability Testing at the University of Arizona Library: How to Let the Users in on the Design." *Information Technology and Libraries* 19, (2) 2000.

McMullen, Susan. "Usability Testing in a Library Web Site Redesign Project." *Reference Services Review* 29 (1) (2000): 7 *See related resource under Online Resources below.

Veldof, Jerilyn R., Michael Prasse and Vicki Mills, "Chauffeured by the User: Usability in the Electronic Library," *Journal of Library Administration* 26 (3/4) (1999): 115-140.

Veldof, Jerilyn R. and Shane Nackerud. "Do You Have the Right Stuff? Seven Areas of Expertise for Successful Web Site Design in Libraries." *Internet Reference Services Quarterly* 6 (1) (2001): 13-38.

Online Resources

Hom, James. *The Usability Methods Toolbox.* **http://jthom.best.vwh.net/usability/**
Information about many of the methods and techniques used in usability evaluation.

LITA Human/Machine Public Interest Group. *Usability Testing Resources.*
http://www.vancouver.wsu.edu/fac/campbell/hmiig/usabres2.htm
Usability testing resources: websites, articles, workshops, etc.

McMullen, Susan. **Usability Testing and Library Web Site Redesign at Roger Williams University* presentation at LITA, ALA 2002. **http://gamma.rwu.edu/users/smcmullen/usable.html**

OCLC. Human-Computer Interaction **http://www.oclc.org/usability** Usability testing at OCLC. Includes heuristic evaluation, prototyping, presentations and articles.

Useit.com: Jakob Neilsen's Website **http://www.useit.com** See the *Alert Box:* "Why You Only Need to Test with 5 Users" from March 19,2000.