South Dakota State University Open PRAIRIE: Open Public Research Access Institutional Repository and Information Exchange

College of Nursing Faculty Publication

College of Nursing

2015

Tobacco-Free Healthcare Policy Assessment Tool and Scoring Guide

Heidi Mennenga South Dakota State University, heidi.mennenga@sdstate.edu

Linda Burdette South Dakota State University, linda.burdette@sdstate.edu

Jennifer Kerkvliet South Dakota State University, jennifer.kerkvliet@sdstate.edu

Jenna Cowan South Dakota State University, jenna.cowan@sdstate.edu

Nancy Swenson South Dakota State University, nancy.swenson@sdstate.edu

Follow this and additional works at: http://openprairie.sdstate.edu/con_pubs Part of the <u>Public Health Commons</u>

Recommended Citation

Mennenga, Heidi; Burdette, Linda; Kerkvliet, Jennifer; Cowan, Jenna; and Swenson, Nancy, "Tobacco-Free Healthcare Policy Assessment Tool and Scoring Guide" (2015). *College of Nursing Faculty Publication*. Paper 1. http://openprairie.sdstate.edu/con_pubs/1

This Other is brought to you for free and open access by the College of Nursing at Open PRAIRIE: Open Public Research Access Institutional Repository and Information Exchange. It has been accepted for inclusion in College of Nursing Faculty Publication by an authorized administrator of Open PRAIRIE: Open Public Research Access Institutional Repository and Information Exchange. For more information, please contact michael.biondo@sdstate.edu.

Tobacco-Free Healthcare Policy Assessment Tool and Scoring Guide

© 2015 South Dakota State University For permission to use the index and/or manual, please contact

Heidi.Mennenga@sdstate.edu.





South Dakota State University

South Dakota Department of Health

August 2015

Acknowledgements

The Tobacco-free Healthcare Policy Assessment Tool and Scoring Guide was adapted from the 2005 School Tobacco Policy Index Rating Form and Manual, developed by the Center for Tobacco Policy Research, Washington University in St. Louis. Citation:

Center for Tobacco Policy Research. (2005). School Tobacco Policy Index Rating Form and Manual. St. Louis, MO: Washington University. Available at:

http://cphss.wustl.edu/Products/ProductsDocuments/CPPW_SchoolTobaccoPolicyIndex.pdf %23SchoolTobaccoPolicyIndex, 2005.

The authors wish to thank Sarah Moreland-Russell, PhD, MPH, at the Center for Public Health Systems Science, Washington University in St. Louis for her feedback in the development of this tool.

Funding for the development of this tool was provided by the South Dakota Department of Health through an interagency agreement, number 6SC090346. The authors wish to thank Sara Quail, Megan Myers, Kayla McGee, and Rae O'Leary for their feedback on the content of the tool, and Kiley Hump and Linda Ahrendt at the South Dakota Department of Health Tobacco Control Program for their input and review.

For permission to use the tool and/or scoring guide, please contact Dr. Heidi Mennenga at South Dakota State University, <u>heidi.mennenga@sdstate.edu</u>.

Tobacco-free Healthcare Policy Assessment Tool

Organization Name/Code:			Date:	Rater ID):	OVERALL SCORE	/3	1
Section A. Policy Communication								
A1. General communication of policy	Yes	No	A3. Applicable adoption or revision date within the last 5 years	Yes	No	A5. Designates individual or role for questions or concerns about policy	Yes	No
A2. Signage about policy	Yes	No	A4. Rationale given for policy implementation	Yes	No	A6. Designates individual or office responsible for maintaining policy	Yes	No
						Section A TOTAL SCORE		/6
Section B. Environment								
B1. Facility-owned or leased buildings	Yes	No	B5. 24 hours a day, 365 days a	Yes	No	B8. Prohibits smoking for all persons	Yes	No

(indoors)	res	NO	year and/or at all times	Tes	NO	Bo. Fromblis smoking for all persons	Tes NO
B2. Facility-owned or leased campus/grounds (outdoors)	Yes	No	B6. Does not designate areas for smoking/tobacco use	Yes	No	B9. Prohibits tobacco for all persons	Yes No
B3. Facility-owned or leased vehicles	Yes	No	B7. Employees or volunteers should not be identifiable by uniforms or nametags if smoking off-site	Yes	No	B10. Identifies products prohibited	Yes No
B4. Personal vehicles located on facility grounds	Yes	No					

Section B TOTAL SCORE ____/10

Section C. Enforcement								
Employees/Volunteers			Patients/Clients			Visitors/Contractors/Vendors		
C1. General enforcement	Yes	No	C4. General enforcement	Yes	No	C7. General enforcement	Yes	No
C2. Disciplinary action or consequences for violation	Yes	No	C5. Consequences for violation	Yes	No	C8. Consequences for violation	Yes	No
C3. Designates specific individual(s) or role for enforcement	Yes	No	C6. Designates individual(s) or all staff for enforcement	Yes	No	C9. Designates individual(s) or all staff for enforcement	Yes	No
						Section C TOTAL SCORI	Ξ	/9

Section D. Cessation Services										
Employees/Volunteers			Patients/Clients					Visitors/Contractors/Vendors		
D1. Mentions general cessation	Yes	No	D3. Mentions genera	l cess	ation	Yes	No	D5. Mentions general cessation	Yes	No
D2. Includes cessation interventions	Yes	No	D4. Includes cessation	on inte	rventions	Yes	No	D6. Includes cessation interventions	Yes	No
								Section D TOTAL SCORE		/6
Section E. Additional Items – No Points Assigned										
E1. Prohibits electronic nicotine delivery	/ systei	ms (ex.	E-cigarettes) Yes	No	E2. Indicate	es no e	videnc	ce of "third-hand" smoke	Yes	No

Weaknesses:

Other comments:

Tobacco- Free Healthcare Policy Assessment Tool

The Tobacco-Free Healthcare Assessment Tool is a standardized method to assess the comprehensiveness of tobacco-free or smoke-free policies in healthcare settings. Each policy is scored in the following four areas: Policy Communication, Environment, Enforcement, and Cessation Services. A fifth non-rated section includes two additional items.

SCORING INSTRUCTIONS:

- 1) Begin by recording the name (or code, if blinded review) of the healthcare organizations being rated, the date, and rater name or ID.
- 2) For each item on the rating form circle "yes" if the policy contains that requirement or "no" if the policy does not contain the requirement. One response must be circled for each item.
- 3) For each of the four rated sections, record the total number of "yes" responses circled at the bottom of each section. Each item will receive 1 point for a "yes" response, 0 points for a "no" response.
- 4) Sum the four section scores to provide a total score for the policy and record it on the top of the rating form. The maximum score is 31.
- 5) Healthcare organizations without a tobacco or smoke-free policy will receive a score of 0.
- 6) Detailed scoring instructions for each of the four sections are provided below.
- 7) A section to record strengths, weaknesses, and other comments is provided on the back of the rating form to facilitate development of feedback reports.

IDENTIFIED POPULATIONS:

Employees/volunteers are defined as any person who is an associate or representative of the healthcare organization.

Patients/clients are defined as any person receiving treatment or care from employees of the healthcare organization.

Visitors/Contractors/Vendors are defined as any person other than employees/volunteers or patients/clients.

GENERAL RULES:

- 1) Populations:
 - a. If <u>one or more</u> of the identified populations are explicitly recognized in the policy, then code according to the populations specified.
 - b. If <u>none</u> of the three defined populations are identified but general identifiers (e.g., everyone, anyone, all, nonsmokers/non-tobacco users and smokers/tobacco users, no person, citizens) are included in the policy, then the policy items coded apply to all three identified populations.
 - c. If neither <u>a or b</u> are met (no general or specific populations are identified), code items *only* to employees/volunteers.
- Rate only the formal policy (should contain a reference identifier such as the policy number, file number). This tool is designed to assess formal policies, not content contained within handbook materials.
- 3) Rate policy as it is written. Do not infer meaning.
- 4) The term "tobacco" refers to commercially produced tobacco products only and never the traditional tobacco of our Northern Plains American Indians. <u>Policy exceptions allowing the use of traditional</u> <u>tobacco for ceremonial use is permitted for all assessment items.</u>

Section A. POLICY COMMUNICATION

This section measures the strategies for communicating the policy, the rationale for instituting the policy, and the maintenance of the policy.

Section A. Policy Communication								
A1. General communication of policy	Yes	No	A3. Applicable adoption or revision date within the last 5 years	Yes	No	A5. Designates individual or role for questions or concerns about policy	Yes	No
A2. Signage about policy	Yes	No	A4. Rationale given for policy implementation	Yes	No	A6. Designates individual or office responsible for maintaining policy	Yes	No
						Section A TOTAL SCORE		/6

- A1. *General communication* includes any statements about policy communication, such as education or verbal instruction upon employment or admission. A "yes" response for A1 would be appropriate if at least one method of communication is mentioned.
- A2. *Signage* includes "no smoking" or "no tobacco use" signs placed at entrances to buildings and/or at various locations throughout the building and across the campus/grounds. If A2 is "yes", then A1 is also "yes".
- A3. For *applicable adoption or revision date*, the policy must include a date with wording such as "revised", "adopted", "issued" or "enforced". The adoption or revision date must be from within the last 5 years, without regard to month; for example, if review occurs in August 2015 and policy was reviewed in 01/10, then, A3 is "yes".
- A4. A *rationale* addressing health or environmental consequences of tobacco must be included in the policy. A "yes" response for A4 would be appropriate if the policy mentions at least one of the following: health promotion, safety promotion, legal compliance, or environmental concerns.
- A5. The policy must designate an *individual or role for questions or concerns* about the policy to receive a "yes" response. Signatures of administrator, president, CEO, director of nursing, <u>without a statement of responsibility</u>, would result in a "no" answer. A designated individual for enforcement of the policy (C3, C6, and C9) is not sufficient for a "yes" to A5, unless the policy specifically states this person can address questions or concerns.
- A6. The policy must designate an *individual or office responsible for maintaining the policy* to receive a "yes" response. Appropriate options might include a specific individual, office (e.g. Human Resources), or committee (e.g. Policy Committee) responsible for policy maintenance. Signatures of administrator, president, CEO, director of nursing, <u>without a statement of responsibility</u>, would result in a "no" answer. A designated individual for enforcement of the policy (C3, C6, and C9) is not sufficient for a "yes" to A6, unless the policy specifically states this individual/office also maintains or manages the policy. Referring to who developed the policy is not sufficient and would result in a "no" answer.

Section B. ENVIRONMENT

This section measures the extent to which the healthcare organization's campus, property, and grounds are tobacco-free or smoke-free.

Section B. Environment								
B1. Facility-owned or leased buildings (indoors)	Yes	No	B5. 24 hours a day, 365 days a year and/or at all times	Yes	No	B8. Prohibits smoking for all persons	Yes	No
B2. Facility-owned or leased campus/grounds (outdoors)	Yes	No	B6. Does not designate areas for smoking/tobacco use	Yes	No	B9. Prohibits tobacco for all persons	Yes	No
B3. Facility-owned or leased vehicles	Yes	No	B7. Employees or volunteers should not be identifiable by uniforms or nametags if smoking off-site	Yes	No	B10. Identifies products prohibited	Yes	No
B4. Personal vehicles located on facility grounds	Yes	No						
					Se	ction B TOTAL SCORE _		/10

- B1. Facility-owned or leased buildings include all indoor areas, such as facilities or buildings.
- B2. Facility-owned or leased campus/grounds includes any outdoor property of the healthcare organizations, such as grounds, parking lots, or green spaces.
- B3. *Facility-owned or leased vehicles* include any type of transportation owned or used by the healthcare organization, such as cars, trucks, or buses. "Parking lot" without reference to owned or leased vehicles is <u>not</u> sufficient and would result in a "no" response for B3. Any reference to "all vehicles" would result in a "yes" response for B3.
- B4. Personal vehicles located on facility grounds include any vehicle owned by employee/volunteers, patients/clients, or visitors/contractors/vendors, such as personal vehicles, or "all vehicles". If only one or two populations of the three are referenced, B4 would result in a "no" response. "Parking lot" is <u>not</u> sufficient and would result in a "no" response for B4. Any reference to "all vehicles" would result in a "yes" response for B4.
- B5. The policy must state that it is in effect 24 hours a day, 365 days a year and/or at all times. The following phrases would result in a "yes" response for B5: "24 hours a day/365 days a year", "at all times", or "at any time".
- B6. The policy must not *designate areas* where smoking and/or tobacco use is acceptable. A "yes" response for B6 would be appropriate if smoking and/or tobacco use is banned everywhere. Policy statements such as "designated smoking area" or "smoking allowed XX feet from the door/property" would result in a "no" response for B6. A "designated smoking area" must be clearly owned or leased by the facility to be considered when scoring the policy.

- B7. The policy must state that employees/volunteers are not identifiable as representatives of the healthcare organization when smoking or using tobacco off-site, such as by *wearing uniforms or nametags.*
- B8. This item would result in a "yes" response if the policy states that *smoking is prohibited for all persons*. Allowing a specific population to smoke would result in a "no" answer with the exception of traditional tobacco for ceremonial use.
- B9. This item would result in a "yes" response if the policy states that *tobacco use*, not just smoking, is prohibited. If B9 is "yes", then B8 is also "yes". Allowing a specific population to use tobacco would result in a "no" answer with the exception of traditional tobacco for ceremonial use.
- B10. The policy must *identify products prohibited* such as cigarettes, cigars, or chewing tobacco. A "yes" response would be appropriate if examples of tobacco or smoking products are listed, or if the policy states "all/any types" or "all/any forms" of tobacco.

Section C. ENFORCEMENT

This section is measured by the policy addressing issues related to enforcement. The scale applies to three separate groups: 1) employees/volunteers, 2) patients/clients, and 3) visitors/contractors/vendors.

Section C. Enforcement								
Employees/Volunteers			Patients/Clients			Visitors/Contractors/Vend	dors	
C1. General enforcement	Yes	No	C4. General enforcement	Yes	No	C7. General enforcement	Yes	No
C2. Disciplinary action or consequences for violation	Yes	No	C5. Consequences for violation	Yes	No	C8. Consequences for violation	Yes	No
C3. Designates specific individual(s) or role for enforcement	Yes	No	C6. Designates individual(s) or all staff for enforcement	Yes	No	C9. Designates individual(s) or all staff for enforcement	Yes	No
Section C TOTAL SCORE /9								

- C1. General enforcement includes any statements about policy enforcement for employees/volunteers without specific consequences for violations.
- C2. Disciplinary action or consequences for employee/volunteer violation include specific actions or refer to a disciplinary policy. If C2 is "yes", then C1 will also be "yes".
- C3. The policy must designate a *specific individual or role for employee/visitor enforcement* such as administrator, supervisor, or management. "All staff" <u>would not be sufficient</u> for employees and volunteers, and would result in a "no" response. If C3 is "yes", then C1 is "yes".
- C4. *General enforcement* includes any statements about policy enforcement for patients/clients without specific consequences for violations.
- C5. Consequences for patient/client violation include specific actions such as requesting the person does not use the tobacco products, asking the person to leave the grounds, or fines. If a policy notes "refer to X person", for example: security or treatment team, without a specific consequence, a "no" response would be appropriate. If C5 is "yes", then C4 will also be "yes".
- C6. The policy must *designate an individual*, such as administrator, nurse, or doctor, for patient/client enforcement. "All staff" <u>would be acceptable</u> for patients/clients, and would result in a "yes" response. If C6 is "yes", then C4 is "yes".
- C7. *General enforcement* includes any statements about policy enforcement for visitors/contractors/vendors without specific consequences for violations.
- C8. Consequences for visitors/contractors/vendors violation include specific actions such as requesting the person does not use the tobacco products, asking the person to leave the grounds or fines. If a policy notes "refer to X person", for example: security, without a specific consequence, a "no" response would be appropriate. If C8 is "yes", then C7 will also be "yes".
- C9. The policy must designate an individual, such as administrator or management, for

visitors/contractors/vendors enforcement. "All staff" <u>would be acceptable</u> for visitors/contractors/vendors, and would result in a "yes" response. If C9 is "yes", then C7 is "yes".

Section D. CESSATION SERVICES

This section is measured by the policy addressing cessation and cessation referrals and/or resources. The scale applies to three separate groups: 1) employees/volunteers, 2) patients/clients, and 3) visitors/contractors/vendors.

Section D. Cessation Services								
Employees/Volunteers Patients/Clients Visitors/Contractors/Vendors								
D1. Mentions general cessation	Yes	No	D3. Mentions general cessation	Yes	No	D5. Mentions general cessation	Yes	No
D2. Includes cessation interventions	Yes	No	D4. Includes cessation interventions	Yes	No	D6. Includes cessation interventions	Yes	No
Section D TOTAL SCORE/6								

- D1. *General cessation* for employees/volunteers includes resources for cessation, such as a pamphlet or encouragement to quit, with no specific interventions identified.
- D2. *Includes cessation interventions* for employees/volunteers includes at least one intervention (either passive or active) such as referral to program, cessation website, chemical dependency counselor, quitline, or a prescription. Reference to an employer-sponsored program would result in a "yes" answer. If D2 is "yes", then D1 is "yes".
- D3. *General cessation* for patients/clients includes resources for cessation, such as a pamphlet, general cessation website, or encouragement to quit, with no specific interventions identified.
- D4. *Includes cessation interventions* for patients/clients includes at least one intervention (either passive or active), such as referral to program, chemical dependency counselor, quitline, or a prescription. If D4 is "yes", then D3 is "yes".
- D5. *General cessation* for visitors/contractors/vendors includes resources for cessation, such as a pamphlet or encouragement to quit, with no specific interventions identified.
- D6. *Includes cessation interventions* for visitors/contractors/vendors includes at least one intervention (either passive or active), such as referral to program, cessation website, chemical dependency counselor, quitline, or a prescription. If D6 is "yes", then D5 is "yes".

Section E. ADDITIONAL ITEMS

This section includes two additional items related to current emerging smoking and/or tobacco-related issues. Policies are evaluated on these two items, however, NO POINTS will be assigned.

Section E. Additional Items – No Point	Section E. Additional Items – No Points Assigned										
E1. Prohibits electronic nicotine delivery systems (ex. E-cigarettes)	Yes No	E2. Indicates no evidence of "third-hand" smoke	Yes No								

- E1. The policy must prohibit *electronic nicotine delivery systems* to receive a "yes" response. *Electronic nicotine delivery systems* are battery-powered, usually contain liquid nicotine, and produce an aerosol instead of smoke, and would include electronic cigarettes (e-cigarettes) and other electronic "vaping" products, such as vape-pens, hookah pens, e-hookahs, e-cigars, or e-vaporizers.
- E2. The policy must state that the employee/volunteer should have *no evidence of "third-hand" smoke,* such as no residual odor on clothing or person resulting from smoking or using tobacco products.