

A STUDY IN THE USE OF COMPRESSED
SPEECH FOR THE PRESENTATION
OF RADIO NEWS

By

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Submitted to the Faculty of the
Graduate College of the
Oklahoma State University
in partial fulfillment of
the requirements for
the Degree of
DOCTOR OF EDUCATION
July, 1979

Thesis
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ACKNOWLEDGMENTS

I wish to express my sincere appreciation to Dr. Rey L. Barnes, School of Journalism and Broadcasting, for his guidance as major adviser during this study. Thanks are also extended to Drs. Kenneth St. Clair, James Rhea, and Thomas Karman for serving as members of my graduate committee.

Most of all, I am grateful to my wife, Janice, and my children, Brent, Kim and Scott, for their encouragement, patience, sacrifice, and assistance during the entire graduate program.

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CHAPTER I

PRESENTATION OF THE PROBLEM

Introduction

The proliferation of news and information available to, and desired by, the broadcast media consumer presents a significant problem to news directors and producers. The question of how to present the maximum amount of news in the limited time allotted to newscasts on most radio stations is a perplexing one. At the present time, the standard method is a newscaster reading prepared newscopy supplemented by audio "actualities," voice reports, in news blocks of five, fifteen, or thirty minutes.

One possible answer would be to increase the rate of delivery. Most people speak at a slower rate than their listener's capability to receive and process information. The average rate of speech ranges between 125 and 175 words per minute (wpm), yet few people read visually as slowly as 175 wpm. The consumer of broadcast news receives spoken information at a much slower rate than he could visually read it. A study comparing newspaper and television news found that each minute of newspaper reading was equivalent to 1.82 minutes of television viewing.¹

Broadcasters, particularly those in radio, have tried to take advantage of the speed with which they are able to make news available to the mass media consumer. News processing and delivery speed are a definite advantage to broadcasters in their "competition" with the print media for the consumer's attention; the amount of news is not. The only real attempt by broadcasters to increase the amount of news has had to do with increasing the amount of time allotted for each news broadcast. The rate of news presentations has not changed very much over the years, if at all.

Compressed Speech

The possibility of increasing the rate of delivery of oral messages, thereby increasing the amount of information, has been under study for a number of years by researchers. Compressed speech as it is called (it is also known as speeded speech, rapid speech, accelerated speech, or time-compressed speech) is speech in which the word rate has been increased.

A basic problem in developing compressed speech was to find a way to increase word rate while, at the same time, holding the pitch as close to normal as possible.² Electronic devices now available allow recorded messages to be "compressed" to faster rates than normal while pitch is held near to normal. The process involves several steps: (1) the original recording is run through the compressor; (2) the compressor records portions of the original recording,

omitting others; (3) the compressor plays back the compressed recording which it has made; (4) the compressed message (the output from the compressor) is recorded on another tape recorder.³

A study has shown that a compressed rate of 207 wpm was preferred to the normal rate and that subjects had difficulty noticing that the message had been compressed at speeds up to 220 wpm.⁴ Comprehension has been maintained up to 275 wpm at which point comprehension declines rapidly. It has also been shown that practice enables one to increase his "listenability" to compressed speech.⁵

The potential exists that compressed speech could be a way of providing radio broadcasters with a means of presenting more information in the present time structure of newscasts. The continued use of compressed speech by radio broadcasters would depend, for the most part, on the reaction of the consumer. If the newscast utilizing compressed speech is acceptable, if the consumer can understand and comprehend the information, if the newscast can maintain its credibility, then there are positive implications for the use of compressed speech in radio news.

Statement of the Problem

This study seeks to demonstrate a practical application of compressed speech in the presentation of radio newscasts. Briefly stated, the problem is to determine effects of compressed speech on listener acceptance of a radio newscast.

The newscast referred to throughout this study is five minutes in length. This newscast length is utilized by many radio stations throughout the United States.

Purpose of the Study

The purpose of this study is to examine the relationship between compressed speech and the acceptability, comprehension, recall, and credibility of radio news broadcasts.

The specific purposes of this study are:

1. To determine whether a listening audience will accept newscasts compressed at various rates.
2. To determine whether comprehension and recall of newscast stories are affected when compressed and presented at various rates.
3. To determine whether newscast credibility is maintained with compressed speech.

The outcome of this research can have important implications for those responsible for broadcast news.

Definitions

Compressed speech -- speech in which word rate has been increased from the normal rate.

Actualities -- audio segments that feature a correspondent report or a "newsmaker's" statement.

Acceptability -- being received favorably or with approval.

Credibility -- the quality of inspiring belief or confidence.

FOOTNOTES

¹Theodore L. Glasser, "Time-Compressed News, A Socio-Technological Forecast," A dissertation proposal (unpublished), March 1975, p. 4.

²Emerson Foulke and Thomas G. Sticht, "Review of Research on the Intelligibility and Comprehension of Accelerated Speech," Psychological Bulletin, 72 (1969), pp. 50-62.

³Charles M. Rossiter, Jr., "Some Implications of Compressed Speech for Broadcasters," Journal of Broadcasting, XV, No. 3 (Summer 1971), p. 304.

⁴Ibid.

⁵Ibid.

CHAPTER II

REVIEW OF LITERATURE

Introduction

For a researcher interested in the field of speech compression, there are several excellent sources from which to begin. But one of the dilemmas of speech compression research is the variety of terminology used by researchers.

There are a number of completed studies involving compressed speech, its development, and practical application. An extensive and ongoing list of authors and studies could be compiled but the purpose of limiting the citations to "major contributors" is to make this review concise and meaningful. It should be noted that the final determination of those authors and studies to be included are the selection of the author. The determination was made after a thorough review of the available literature on the subject, and does not claim to be all-inclusive.

The number of studies available on the utilization and implications of compressed speech as it relates to broadcasting is limited due to the apparent lack of investigation and research in this specific area.

Sources

It is appropriate at the beginning of this chapter to note the key sources that have provided information about compressed speech for this study. These contained extensive bibliographic references and provide a starting point for anyone interested in this area.

The foremost resource for the study of compressed speech is Sam Duker's three volume anthology, Time-Compressed Speech: An Anthology and Bibliography. This anthology contains studies and articles covering the theory and fundamentals, research and development, practical application, and patents involving compressed speech.¹

Another source of information on compressed speech and its application is the research completed by Emerson Foulke. He is associated with the University of Louisville's Perceptual Alternatives Laboratory and the Center for Rate Controlled Recordings (CRCR). The initial interest of Foulke was the utilization of compressed speech by the blind. One major contribution of Foulke was the organization of the First Louisville Conference on Time Compressed Speech. At this three-day conference, papers were presented, discussions conducted, and recommendations developed for further research. Out of this conference and the Second Louisville Conference in 1969, two publications were prepared which contain excellent bibliographic references.²

CRCR produces a newsletter that contains abstracts of recently completed research, research underway, descriptions

of compression equipment, bibliographic material, and other developments in the area of compressed speech. The Center also provides service to researchers by preparing compressed tapes and other ready-made listening and test materials.³

Herbert L. Friedman and David B. Orr have co-authored a number of publications including Further Research on Speeded Speech as an Educational Medium. This report, in which Orr was the principal investigator, brought together all the related experiments conducted by Friedman and others over a two-year period. The experiments were stimulated by a U.S. Office of Education grant and covered a wide range of variables pertinent to educational applications of compressed speech.⁴

For a long time, the only known means for increasing the rate of delivery of radio news was to increase the speaking rate of the newscaster. This "speaking rapidly" method has a number of limitations, however, including the ability of the speaker and the physical constraints placed on the human vocal organs. As Foulke put it, "When a speaker attempts to operate his speech machinery at a rate that is faster than normal, it begins to malfunction."⁵

But this "speaking rapidly" method made it easy to classify the delivery rate. The number of words spoken were simply counted and that number was divided by the amount of time needed to speak all the words. This resulted in a words per minute rate (wpm). One merely spoke faster or slower to achieve the desired rate.

But a common problem that one encounters in compressed speech research is that different terms are used in specifying the amount of compression. Using such terms as "85 percent of normal listening time" or "275 wpm" does not accurately represent speech at equivalent rates from one speaker to another. Output rate depends on the input rate, rate of speaking, speaker vocabulary, etc. Foulke and Sticht have pointed out that, "There is no normal word rate that can safely be assumed since there is considerable variability in the published estimates of normal word rate."⁶

There is little, if any, unanimity among researchers as to which classification is the most accurate or preferred. Counting phonemes is very difficult and time consuming. Foulke and Sticht, justifying their endorsement of wpm, state, "Specification in terms of syllable rate is even more precise, but in most cases, the gain in precision is not worth the cost in time or effort." They explained their preference for word rate as "...the most meaningful dimension in terms of the cognitive and perceptual processes of the listener."⁷

The earliest mentioned authority on altering the oral rate of presentation was Harry Goldstein who was comparing the efficacy of written and oral materials. In his study, the auditory rate was controlled by the reader's ability to increase his rate of speech and by acceleration of a phonograph.

One reported result that stimulated subsequent research

was the assertion by Goldstein that, "listening comprehension is reliably superior to reading comprehension although quantitatively the difference is very slight."⁸ The findings of particular importance to compressed speech research dealt with differentials in comprehension as a function of rate. Goldstein's findings provided the empirical seed of encouragement which generated further research efforts.

Ralph G. Nichols provided a continuing emphasis of the theory which supports the concept of compressed speech. Nichols, whose main area of interest was listening comprehension, conducted no systematic research to verify his idea but provided the theoretical base for numerous studies. It was Nichols contention that man could process information approximately four times faster than the rate he normally receives it aurally. This drew attention to what appears to be a discrepancy between the speed of speech and the speed of the thought process.⁹

The distinction of being the first to compress speech by removing segments of words and abutting the remaining parts goes to William D. Garvey. Garvey reasoned that it would be possible to physically remove small segments of speech and play the remainder, compressing the total speech time but leaving the original frequencies unaltered. To test this "chop-splice technique," he prepared a tape on which speech had been recorded by periodically cutting out short segments of tape, and by splicing the ends of the retained tape together again. Reproduction of this tape achieved the desired

effect but the method was cumbersome and time consuming, making it impractical for increasing word rate.

Garvey was primarily concerned with intelligibility and used a list of words rather than connected discourse. His study found that better than 95 percent intelligibility was obtained for increases of 1.5, 1.67, 1.75, and 2.0 times normal (1.0). Intelligibility dropped drastically at 1.75 when compressed by the frequency shifting method. This method involved speech compression which increased the playback speed of a record or tape and resulted in a "donald duck effect."¹⁰

George A. Miller and J. C. Licklider studied the articulation (correct reproduction) of spoken, phonetically balanced words under varying conditions of interruption. This was accomplished by a switching arrangement that permitted a recorded speech signal to be turned off periodically during its reproduction. In addition to considering the number and frequency of interruptions, the proportion of the time the speech was on, and the degree of the interruptions, Miller and Licklider considered what they called the "picket fence effect." The effect they described was brought about by masking the silent intervals with noise which seemed to make the words sound continuous. No actual improvement in intelligibility was obtained by adding this noise, however.¹¹

The need for practical equipment to accomplish speech compression became quickly evident to early researchers. Garvey's method accomplished the task at hand but in an impractical way. Grant Fairbanks, William L. Everitt, and

Robert P. Jaeger developed an electronic device for doing essentially what Garvey had done by hand. Their compression was accomplished by discarding, periodically, small segments of the material to be compressed. The discarded sample was brief enough that it did not contain an entire speech sound, and the retained samples were abutted in time.¹² Their invention was the breakthrough needed to allow the study of speech compression to progress past the theory stage.

With the development of his machine, Fairbanks conducted a number of studies, in collaboration with others. The studies served as prototypes for other studies.

Several studies have examined the rate of delivery of radio news but these studies were concerned with the "speaking rate" as the only method for increasing the amount of broadcast news. As was discussed earlier in this chapter, the ability to increase the "speaking rate," is only one method of controlling the word rate of recorded speech and it is obviously limited. Increasing the rate of narration not only results in distortion of speech with respect to vocal inflection but also in fluctuation of rate.

The pioneer research study involving "speeded speech" and broadcast news was completed by Harold E. Nelson. Nelson took five news stories and had five different newscasters make recordings of them at the rates of 125, 150, 175, 200, and 225 wpm. He found that there was no significant difference in comprehension of the messages at the different rates; however, on the basis of interest scores, it was concluded

that a rate of between 175 and 200 wpm was most suitable for radio broadcasts. His study utilized the "speaking rapidly" technique alluded to earlier.¹³

James J. Asher in his thesis research at the University of Houston studied the effect of three rates of delivery, 100 wpm (slow), 150 wpm (medium), and 200 wpm (fast) on listener comprehension of news commentary. Each newscast contained six stories taken from special-audience magazines. The results showed that the listener's comprehension varied significantly with the rate of delivery. The medium rate was more effective than the fast or slow rate. This study also utilized the "speaking rapidly" technique.¹⁴

A study on the effect of rate on recall and judgment of sources was completed by James R. Smith and William J. McEwen. Their study dealt with comparing multiple-topic messages of the sort typically found in a radio newscast and single-topic messages presented at various delivery rates. Recall test scores and newscaster evaluation scores were the dependent variables. A professional newscaster recorded the two messages at four rates (160, 190, 220 and 250 wpm). The results showed delivery rate to have a significant effect on recall scores, although no significant topic or interaction effects were noted. Delivery rate had a detrimental effect at and above the 190 wpm level for the multiple-topic message and at and above the 220 wpm level for the single-topic level. The results seem to indicate that an announcer could vary his rate of delivery from 160 to 190 wpm without significant loss

of recall or positive general evaluation in the multiple-topic situations without experiencing detrimental rate effects.¹⁵

John Bittner, G. Wayne Shamo, and Dennis J. Celorie utilized a new technique, mnemonic joining, to study listener comprehension. Unlike compressed speech where the actual speaking rate is increased "electronically," mnemonic joining overlaps portions of words and phrases usually falling at the beginning and end of grammatical or auditory pauses. The actual speaking rate is unchanged but condensation results by presenting certain portions of the message simultaneously. The final compressed message, then, is an audio overlap of two sections of tape, each played from a different recorder into a third recorder, in which the second section is started before the first has ended.

Mnemonic joining is normally used to condense radio commercials but in this study by Bittner, Shamo and Celorie, six language samples (400 words each) were prepared by mnemonically joining each sample. An approximate compression time of 25% (175 wpm, normal was 140 wpm) was achieved. An information recall test showed that the mnemonic joining technique communicated significantly less information than did the normal delivery.¹⁶

The review of available literature calls attention to the published information pertinent to this study. The lack of research in the particular area of this study again emphasizes the need for further investigation.

FOOTNOTES

¹Sam Duker, Time Compressed Speech: An Anthology and Bibliography in Three Volumes (New Jersey, 1974).

²Emerson Foulke, Proceedings of the Louisville Conference on Time Compressed Speech, October 19-21, 1966; and, Proceedings of the Second Louisville Conference on Rate and/or Frequency Controlled Speech, October 22-24, 1969. Both edited by Emerson Foulke, (Louisville, 1966 and 1969).

³Larry Ray Gill, "The Effect of Compressed Speech and Interim Activity on Comprehension" (unpub. Ed.D. dissertation, Oklahoma State University, 1975), p. 16.

⁴Herbert L. Friedman and David B. Orr, "Recent Research in the Training of Compressed Comprehension," Proceedings of the Louisville Conference on Time Compressed Speech, October 19-21, 1966, ed. Emerson Foulke (Louisville, 1966).

⁵Theodore L. Glasser, "Time Compressed News, A Socio-Technological Forecast," A dissertation proposal (unpub.), March 1975, p. 5.

⁶Gill, p. 18.

⁷Ibid, p. 19.

⁸Harry Goldstein, "Reading and Listening Comprehension at Various Controlled Rates," Columbia University Contributions to Education, No. 821 (New York, 1940).

⁹Gill, pp. 10-11.

¹⁰Ibid., pp. 11-12.

¹¹George A. Miller and J.C. Licklider, "The Intelligibility of Interrupted Speech," Journal of the Acoustical Society of America, Vol. 22, pp. 167-173.

¹²Robert E. Jester and Robert M.W. Travers, "Comprehension of Connected Meaningful Discourse as a Function of Rate and Mode of Presentation," The Journal of Educational Research, Vol. 59, Number 7 (March 1966), p. 297.

¹³Harold E. Nelson, "The Effect of Varriation of Rate on the Recall by Radio Listeners of 'Straight' Newscasts," Speech Monographs, 15 (1948), pp. 173-180.

¹⁴James J. Asher, "An Experimental Study of Listener Comprehension of News Commentary When Rate of Delivery is Varied" (unpub. Master of Arts thesis, University of Houston, 1955).

¹⁵James R. Smith and William J. McEwen, "Effect of Newscast Delivery Rate on Recall and Judgment of Sources," Journal of Broadcasting, 18:1 (Winter 1973-74), pp. 73-78.

¹⁶John R. Bittner, G. Wayne Shamo, and Dennis J. Celorie, "Compressed Speech by Mnemonic Joining: A Negative Implication for Broadcasting," Journal of Broadcasting, 17:4 (Fall 1973), pp. 459-464.

CHAPTER III

METHOD AND PROCEDURE

Introduction

The purpose of this research was to investigate the use of compressed speech in the presentation of radio news to students enrolled in several sections of Marketing 3323, Consumer and Market Behavior, at Oklahoma State University. The question asked was: will radio newscasts utilizing compressed speech result in a significant difference in acceptability, comprehension and recall, and credibility over newscasts read at a "normal" rate of delivery.

Rate classification may be expressed in one, or a combination, of the following units:

1. Percent
 - a. Percent of original time
 - b. Percent compressed
2. Words per minute (wpm)
3. Syllables per minute (spm)
4. Phonemes per minute (ppm)¹

For the purposes of this study, two units of rate were utilized. The most convenient means of expressing the rate of the newscasts was the percent of the original time. A

rate of 85% indicates that compression has reduced the time by 15% (the change in words per minute is not necessarily linear). In addition, words per minute was sometimes used to provide greater comparability with other research studies.

Hypotheses

Data were obtained by using a taped newscast, compressed to three different rates of compression, the use of group presentations, and evaluation instruments designed to measure differences in comprehension and recall, acceptability, and credibility. Differences were measured and analyzed statistically to test the following null hypotheses:

Hypotheses 1: There will be no significant difference in the average comprehension-recall scores between treatments.

Hypotheses 2: There will be no significant difference in the average acceptability scores between treatments.

Hypotheses 3: There will be no significant difference in the average credibility scores between treatments.

Limitations of the Study

This research was completed with a sample of subjects (S's) enrolled in a Marketing course offered in the College of Business Administration at Oklahoma State University. Oklahoma State University is a land grant university with an on campus enrollment of approximately 18,000 students.

The sample was limited to students enrolled in Marketing 3323, Consumer and Market Behavior, during the fall semester

1976. Generalizations from this study should be limited to similar populations characteristic to those students attending Oklahoma State University.

Sample Selection

Students enrolled in four different sections of Marketing 3323 were selected as S's for this study. This course was selected because of its availability and instructor cooperation. Sections one and two each had 27 students, section three had 50 students, and section four had 32. The responses of all 136 S's were utilized in this study.

Ninety-seven percent of the S's were classified as juniors and seniors. Just over fifty percent of the S's were enrolled as majors in the College of Business Administration (and included the following majors: Marketing, Advertising, Business Administration, General Administration, and Business) with the others being enrolled as majors in other departments throughout the University. Males comprised 74 percent and females 26 percent of the S's. The mean age of the S's was 21.

Materials

A 729-word newscast was used in this study. The newscast followed a standard broadcast news format and contained seven factual stories. Two of the stories utilized "actualities" taken directly from an American Broadcasting Company network newscast. The introduction copy to the stories was

transcribed from the newscast and was used verbatim in this study. The other five stories were taken directly from the United Press International broadcast wire.

The newscast was read by a professional newscaster, who was unknown to the subjects, and recorded on magnetic tape. This recorded newscast was then compressed from 154 words per minute (100%) to 183 wpm (85%), 208 wpm (75%), and 240 wpm (65%). These compressions were accomplished on a Vocom I speech compressor which is manufactured by the PKM Corporation, St. Paul, Minnesota.

A seven item, multiple choice test was utilized to determine comprehension and recall of the newscast material. One question was developed for each of the seven newscast stories. A pretest was conducted to determine if prior knowledge would influence this test. A selection of twelve students available in the Business Administration building, none of whom were included in the sample, were given the comprehension-recall test without having heard the newscast. Their average recall scores (1.25) were significantly lower than the S's. It was also determined from the results of the pretest that the questions were constructed in such a way that the S's understood the information desired. Question responses by the S's indicated that a high level of reliability of the instrument could be expected. The validity of the answers to the questions indicated that the questions had been adequately phrased. It was not deemed necessary to make an extended statistical analysis for the purposes of this study.

A semantic differential test instrument was also developed, which listed 16 adjective pairs on a seven-point scale, to determine acceptability and credibility of the newscast. The adjective pairs utilized were selected on the basis of their high factor loadings toward acceptability and credibility factors.

Some demographic information was solicited as part of the tests, i.e. age, sex, classification, major, along with two questions to determine S's exposure to compressed speech, and two questions were used to establish an opinion on the newscast's rate of delivery.

Procedure

One of the four newscasts was randomly selected and presented to each of the four sections of Marketing 3323 during a regularly scheduled class period. Three of the classrooms were identical in construction, the fourth was similar but larger in size. The acoustical properties of these rooms were typical of such rooms and more than adequate for listening. The S's had been meeting in these classrooms for several months and were acclimated to the surroundings. No subject sat closer than four feet nor farther than twenty feet from the playback tape machine.

The test material was distributed face-down to each subject. Next, the following instructions were read: "Please leave the sheets I've handed out face-down. Listen to this newscast. The speaking rate should be of no concern." Then,

the newscast was presented using a Wollensak solid state reel-to-reel tape recorder model 6200. Upon its conclusion, S's were given these instructions: "Now fill out the sheets that you have. The first two sheets are just instructions for the third, the other pages are self-explanatory."

S's completed the seven question comprehension-recall test by marking the answer they felt was most correct. S's then completed the 16 bipolar semantic differential adjective pair ratings which had been randomly listed with a seven-point scale. The pairs were also randomly alternated as to positive-negative valuations.

A transcript of the newscast and copies of the test instruments are included in the Appendix.

FOOTNOTE

¹Larry Ray Gill, "The Effect of Compressed Speech and Interim Activity on Comprehension" (unpub. Ed.D. dissertation, Oklahoma State University, 1975), p. 19.

CHAPTER IV

RESULTS OF THE STUDY

Introduction

This study concerns the practical application of compressed speech in radio newscasts. It was important to test whether an audience's comprehension and recall was affected, whether audience acceptability of a newscast would change from one rate of compressed speech to another, and whether newscast credibility was maintained at various rates of compressed speech.

A professional newscast was recorded at 154 words per minute and compressed and recorded at 183, 208, and 240 words per minute. Each of the four recordings was assigned at random to each of four sections of students in the same Marketing course. Classrooms were similar in size, construction and acoustical properties. After listening to one of the four newscasts each student completed a test measuring comprehension and recall and a questionnaire designed to measure a person's attitudes concerning acceptability and credibility of the newscast.

A total of 136 students participated in this study. The participants completed the evaluation instruments at the con-

clusion of the newscast. The scores of these evaluation instruments represent the participant's reaction and attitude to the newscast material and newscast presentation. The scores were used to test the hypotheses of the experiment by means of the analysis of variance. Each of the hypotheses has been repeated with the results of the statistical analysis.

Statistical Analysis

Hypothesis 1: There will be no significant difference in the average comprehension-recall scores between treatments.

The compiled data for the participants performance on the test instruments are presented in Table I for the treatment groups taking the comprehension-recall test. The mean scores for Group 1, Group 2, Group 3 and Group 4, were respectively, 5.59, 5.59, 5.38, and 5.40 (the total number possible was seven).

The analysis of variance yielded an F ratio of 0.351 (Table II). Rejection of the null hypotheses at the .05 level of confidence with 3 and 135 degrees of freedom called for an F ratio of 2.68. Hence the experimenter failed to reject the null hypothesis; the groups did not differ significantly in their comprehension-recall test scores due to varying rates of compression.

Hypothesis 2: There will be no significant difference in the average acceptability scores between treatments.

TABLE I
 COMPILED DATA FOR GROUPS 1, 2, 3 AND 4

| CATEGORY | G R O U P S | | | |
|-------------------------------|-----------------------------|----------------------------|----------------------------|----------------------------|
| | Group 1 (100%) N = 27 | Group 2 (85%) N = 27 | Group 3 (75%) N = 50 | Group 4 (65%) N = 32 |
| <u>Comprehension - Recall</u> | | | | |
| Mean* | 5.59 | 5.59 | 5.38 | 5.40 |
| Std. Deviation | 1.05 | 0.971 | 1.12 | 1.31 |
| Std. Error | 0.202 | 0.187 | 0.159 | 0.233 |
| <u>Acceptability</u> | | | | |
| Mean* | 4.61 | 4.39 | 4.43 | 4.00 |
| Std. Deviation | 0.657 | 0.520 | 0.625 | 0.855 |
| Std. Error | 0.126 | 0.100 | 0.088 | 0.151 |
| <u>Credibility</u> | | | | |
| Mean* | 5.13 | 4.91 | 4.98 | 4.64 |
| Std. Deviation | 0.679 | 0.553 | 0.529 | 0.774 |
| Std. Error | 0.130 | 0.107 | 0.075 | 0.137 |

* Total number possible is seven

TABLE II
ANALYSIS OF VARIANCE TABLE FOR
COMPREHENSION-RECALL SCORES

| Source | D.F. | Mean Squares | F-Ratio |
|------------|------|--------------|---------|
| Treatments | 3 | 0.4487 | 0.351 |
| Error | 132 | 1.2768 | |
| Total | 135 | | |

Presented in Table I are the compiled data for the participants performance on the test instrument for the treatment groups evaluating the acceptability of the newscasts. The mean scores were Group 1 (4.61), Group 2 (4.39), Group 3 (4.43) and Group 4 (4.00).

The analysis of variance yielded an F ratio of 4.404 (Table III). Rejection of the null hypothesis at the .05 level of confidence with 3 and 135 degrees of freedom called for an F ratio of 2.68. Hence the null hypothesis was rejected because the groups differed significantly in their ratings of newscast acceptability between the rates of compressed speech.

Hypothesis 3: There will be no significant difference in the average credibility scores between treatments.

TABLE III
ANALYSIS OF VARIANCE TABLE FOR
ACCEPTABILITY SCORES

| Source | D.F. | Mean Squares | F-Ratio |
|------------|------|--------------|---------|
| Treatments | 3 | 2.0049 | 4.404 |
| Error | 132 | 0.4553 | |
| Total | 135 | | |

The compiled data for the participants performance on the instrument are presented in Table I for the treatment groups evaluating the credibility of the newscasts. The total mean scores for Group 1, Group 2, Group 3 and Group 4, were respectively, 5.13, 4.91, 4.98 and 4.64.

The analysis of variance yielded an F ratio of 3.28 (Table IV). Rejection of the null hypothesis at the .05 level of confidence with 3 and 135 degrees of freedom called for an F ratio of 2.68. Hence the null hypothesis was rejected because the groups differed significantly in their ratings of newscast credibility between the rates of compressed speech.

TABLE IV
ANALYSIS OF VARIANCE TABLE FOR
CREDIBILITY SCORES

| Source | D.F. | Mean Squares | F-Ratio |
|------------|------|--------------|---------|
| Treatments | 3 | 1.2979 | 3.280 |
| Error | 132 | 0.3957 | |
| Total | 135 | | |

For the two dependent variables showing significant differences between groups, a further comparison of all possible pairs of group means was done using Duncan's Multiple Range Test (MRT). Duncan's MRT was utilized because it accomodates unequal group sizes. The analysis between group means on the acceptability scores (Table V) indicates the newscast recorded at 240 wpm (Group 4) was significantly less acceptable to its audience, at the .05 level of confidence, than the other three recording rates. The analysis between group means on the credibility scores (Table VI) indicates the newscast recorded at 240 wpm (Group 4) was significantly less credible to its audience, at the .05 level of confidence, than the newscasts recorded at 154 wpm (Group 1) and 208 wpm (Group 3).

TABLE V
DIFFERENCE OF GROUP MEANS
ON ACCEPTABILITY SCORES*

| | | Group | 2 | 3 | 4 |
|-------|--------|-------|--------|--------|---------|
| | | Mean | 4.3909 | 4.4333 | 4.0069 |
| Group | Mean | | | | |
| 1 | 4.6132 | | .2223 | .1799 | .6063** |
| 2 | 4.3909 | | | .0424 | .3840** |
| 3 | 4.4333 | | | | .4264** |

* The figure in the cell is the absolute difference of the column mean subtracted from the row mean.

** Significantly different at the .05 level.

TABLE VI
 DIFFERENCE OF GROUP MEANS ON
 CREDIBILITY SCORES*

| | | Group | 2 | 3 | 4 |
|-------|--------|-------|--------|---------|--------|
| | | Mean | 4.9136 | 4.9755 | 4.6389 |
| Group | Mean | | | | |
| 1 | 5.1317 | .2181 | .1562 | .4928** | |
| 2 | 4.9136 | | .0619 | .2747 | |
| 3 | 4.9755 | | | .3366** | |

* The figure in the cell is the absolute difference of the column mean subtracted from the row mean.

** Significantly different at the .05 level.

T-tests show no significant differences ($\alpha = .05$) between comprehension-recall, acceptability and credibility scores and the sex of participants (Table VII).

TABLE VII
T-TEST STATISTICS BETWEEN SEX OF
RESPONDENTS FOR VARIOUS SCORES

| Variable | Sex | Cases | Mean | T-Value |
|--------------------------------|--------|-------|--------|---------|
| Comprehension- Recall score | Male | 101 | 5.5248 | 0.96 |
| | Female | 35 | 5.3143 | |
| Acceptability score | Male | 101 | 4.3883 | 0.79 |
| | Female | 35 | 4.2794 | |
| Credibility score | Male | 101 | 4.8745 | 1.25 |
| | Female | 35 | 5.0317 | |

The responses to four questions, included with the demographic questions, relating to delivery rate preference were not determined to be within the intended scope of this study and were, therefore, not included.

Summary

The participants in this study (N=136) were in four different classroom groups who listened to one of four newscasts,

three of which had been compressed. The subjects were administered both a multiple choice and a semantic differential instrument which yielded total scores used in testing the three hypotheses. The data generated were treated statistically through the analysis of variance tests. The comprehension-recall scores yielded less than significant F ratios which caused the experimenter to fail to reject the null hypothesis. The acceptability and credibility scores yielded significant ratios which resulted in the experimenter rejecting the two null hypotheses.

The compressed rates of speech did not significantly effect the listener's comprehension-recall of the newscast information as reflected by their scores on the test instrument. But the speech rate did significantly effect the ratings given by the subjects to the acceptability and credibility of the newscasts as indicated by the lower ratings given to the newscasts that were compressed.

CHAPTER V

SUMMARY, CONCLUSION AND RECOMMENDATIONS

Introduction

The preceding chapter reported the compiled data, the statistical treatment of that data and the inferences which were justified as a result of the statistical analysis. The interpretation of the data was accomplished with the caution that characterizes a carefully developed research report.

The summary of the study is an attempt to state concisely how the experimental procedure was carried out. The conclusions and recommendations reflect, to a degree, the experimenter's concerns, questions, interpretations and suggestions.

Summary of the Study

A radio news broadcast was recorded at four different rates of compressed speech (treatments) and assigned at random to four classroom groups. The treatments were investigated for differences in subject scores on comprehension-recall of newscast information and subject ratings of newscast acceptability and credibility.

The newscast was prepared following generally accepted guidelines for a five-minute radio news presentation and was

recorded by a professional broadcaster. One hundred thirty-six students in four different sections of Marketing 3323, at Oklahoma State University, participated in the study. Only six participants scattered throughout the groups had been exposed to compressed speech previously. For all practical purposes, the participants were hearing compressed speech for the first time.

The controlled experimental sessions were conducted in similar classrooms during regularly scheduled class periods. S's listened to the newscast and were immediately tested utilizing both a multiple choice and a semantic differential instrument.

The treatments were analyzed for differences in subject scores and ratings. Credibility and acceptability scores were determined by averaging adjective pair ratings made by individual group members. Recall scores were determined by counting the number of correct responses given by each individual on the test instrument.

A Completely Randomized Design ANOVA was used to test treatment differences. The F ratios derived were utilized to test the three hypotheses. The comprehension-recall F ratio failed to reach a level which would allow the rejection of the null hypothesis at the .05 level. There were no significant differences in performance scores within or between groups due to treatment nor as the result of interaction of treatments and groups. The F ratios for acceptability and credibility both exceeded the F ratio which resulted in the

rejection of the null hypotheses at the .05 level. There were significant differences in these evaluative scores due to the treatments.

Duncan's Multiple Range Test was then applied to compare all possible treatment means. The newscast recorded at 240 wpm was found to be significantly less acceptable than the other three rates (154, 183, and 208 wpm). This same newscast was also found to be significantly less credible to its audience than the newscasts recorded at 154 and 208 wpm.

Conclusions

Subject to the limitations of this study, the following inferences and conclusions may be drawn:

1. Participants who listened to the compressed newscasts at 183 wpm (85%), 208 wpm (75%), and 240 wpm (65%) did statistically no better and no worse on the comprehension-recall test than those who listened to the tape at the normal rate (154 wpm, 100%).
2. Participants who listened to the compressed newscasts (183, 208, and 240 wpm) and evaluated them as to acceptability and credibility statistically rated them lower than students who listened to the tape at the normal rate (154 wpm).
3. A summary conclusion was that, on the basis of the findings of the research, listening time

could be saved through the use of compressed speech in the presentation of a radio newscast without significant loss of comprehension. However, the compressed newscasts are less acceptable and are less credible. This conclusion was a tentative one due to certain limitations which may have influenced the results.

Recommendations

The recommendations which follow have been categorized under two headings, Recommendations for Broadcasters and Recommendations for Future Research.

Recommendations for Broadcasters

1. The amount of news and information available to broadcast news departments is voluminous. The problem of getting as much of it as possible to the broadcast news consumer emphasizes the need to find alternative means to those presently being employed. Compressed speech hardware is available; the software needs to be developed. The implication of this recommendation places the responsibility squarely on the broadcaster to consider time-compressed newscasts as a means to increase the amount of news in any given period of time.

2. It is recommended that as compressed speech newscasts are considered and utilized that these newscasts be implemented on a gradually escalating scale of compression. This will help to "acclimate" the consumer to this, what will be for many, new kind of vocal presentation. One advantage of compressed-speech hardware is that compression can be done so slowly that one can suddenly be listening to faster delivery rates without realizing it.
3. It is recommended that broadcasters encourage and work with other information disseminators to utilize time-compressed speech. Some specific groups might include: libraries, educational institutions at all levels, professional organizations such as legal, medical, business, etc.

A general and widespread utilization of time-compressed speech in society as a whole would help remove any barriers to it being accepted as a logical extension of the electronic media. With an increase in acceptability should come a parallel in credibility.

Recommendations for Further Research

1. This study should be replicated under conditions which allow a higher degree of control than ex-

isted in this study. It would be desirable to include a period of time for the participants to "practice" listening to compressed-speech. The following questions suggest potential areas of research in this regard:

- a. Can participants be "taught," through practice, to comprehend compressed-speech newscasts at rates exceeding normal delivery? Will such practice increase listener acceptability and credibility?
2. Age and geographical residence factors could be investigated to see if they are significant in affecting compressed speech consumption (i.e., would senior citizens or people living in regions in the United States where the normal speaking rate is much slower, the Southern states, have a more difficult time adjusting to or accepting compressed-speech newscasts?).
3. No attempt was made in this study to determine why the newscast was rated acceptable or unacceptable and credible or uncredible. A determination of these values could be studied through all significant age groups of potential consumers.

This study investigated the potential use of compressed speech in radio newscasting. Perhaps it can be adjudged

healthy that many questions were raised as a result of the findings of this study. This should encourage further inquiry. The end result should be beneficial to all concerned particularly broadcasters and consumers of radio news.

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APPENDIXES

INSTRUCTIONS

The purpose of this study is to measure the attitudes of certain persons to a newscast by having them judge the newscast against a series of descriptive scales.

In taking this test, please make your judgments on what these things mean to you. On the following page, please rate the newscast on each set of scales.

If you feel the newscast is very closely related to one end of the scale, you should place your checkmark as follows:

good x _____ _____ _____ _____ _____ _____ bad

or

good _____ _____ _____ _____ _____ _____ x bad

If you feel the newscast is quite closely related to one or the other end of the scale (but not extremely), you should place your checkmark as follows:

good _____ x _____ _____ _____ _____ _____ bad

or

good _____ _____ _____ _____ _____ x _____ bad

If the newscast seems only slightly related to one side as opposed to the other side (but is not really neutral), then you should check as follows:

good _____ _____ x _____ _____ _____ _____ bad

or

good _____ _____ _____ _____ x _____ _____ bad

The direction toward which you check, of course, depends upon which of the two ends of the scale seems most characteristic of the newscast you are judging.

INSTRUCTIONS

If you consider the newscast to be neutral on the scale, both sides of the scale equally associated with the newscast, or if the scale is completely irrelevant, unrelated to the newscast, then you should check the middle space.

Do not look back and forth through the items. Make each item a separate and independent judgment. It's your first impression we want.

N E W S C A S T

| | | | | | | | | |
|------|--------------|-----|-----|-----|-----|-----|-----|--------------|
| (C)* | SPECIFIC | ___ | ___ | ___ | ___ | ___ | ___ | GENERAL |
| (A) | UGLY | ___ | ___ | ___ | ___ | ___ | ___ | BEAUTIFUL |
| (C) | LOGICAL | ___ | ___ | ___ | ___ | ___ | ___ | ILLOGICAL |
| (C) | UNBELIEVABLE | ___ | ___ | ___ | ___ | ___ | ___ | BELIEVABLE |
| (A) | HONEST | ___ | ___ | ___ | ___ | ___ | ___ | DISHONEST |
| (C) | WEAK | ___ | ___ | ___ | ___ | ___ | ___ | STRONG |
| (A) | GOOD | ___ | ___ | ___ | ___ | ___ | ___ | BAD |
| (C) | SMALL | ___ | ___ | ___ | ___ | ___ | ___ | LARGE |
| (C) | FRIENDLY | ___ | ___ | ___ | ___ | ___ | ___ | UNFRIENDLY |
| (A) | HAZY | ___ | ___ | ___ | ___ | ___ | ___ | CLEAR |
| (A) | NICE | ___ | ___ | ___ | ___ | ___ | ___ | AWFUL |
| (A) | UNPLEASANT | ___ | ___ | ___ | ___ | ___ | ___ | PLEASANT |
| (C) | IMPRESSIVE | ___ | ___ | ___ | ___ | ___ | ___ | UNIMPRESSIVE |
| (C) | UNRELIABLE | ___ | ___ | ___ | ___ | ___ | ___ | RELIABLE |
| (C) | HEAVY | ___ | ___ | ___ | ___ | ___ | ___ | LIGHT |
| (A) | DIRTY | ___ | ___ | ___ | ___ | ___ | ___ | CLEAN |
| (A) | PLEASING | ___ | ___ | ___ | ___ | ___ | ___ | DISPLEASING |
| (A) | DULL | ___ | ___ | ___ | ___ | ___ | ___ | VIVID |

* These indicate which were used for acceptability ratings (A) or credibility ratings (C). These were not included on the actual test instrument.

ON THE FOLLOWING QUESTIONS, CIRCLE THE LETTER OF THE ANSWER
YOU BELIEVE TO BE CORRECT ACCORDING TO THE NEWSCAST YOU HAVE
JUST HEARD.

1. The Carter transition team is asking the State Department for position papers on:
 - a. fiscal policy
 - b. domestic economic policy
 - c. foreign policy

2. Senator Goldwater is in competition for:
 - a. a foreign ambassadorship
 - b. senate republican leader
 - c. a senate committee chairmanship

3. The P-T-A recently discussed violence in a:
 - a. congressional hearing
 - b. public forum
 - c. television symposium

4. Production of oil from oil shale can't be done without:
 - a. help from the Middle East
 - b. more financing
 - c. environmental harm

5. Mr. Nixon calls government control of his papers:
 - a. a violation of his constitutional rights
 - b. a violation of the Ex-President's Personal
Memoirs Law
 - c. a violation of his right to privacy

6. A 14-year-old boy was shot:
 - a. during a quick-draw contest
 - b. while cleaning a loaded rifle
 - c. after being mistaken for a prowler

7. Ford Motor Company is recalling some vans and club wagons because of:
 - a. steering failures
 - b. malfunctioning emission control devices
 - c. defective brakes

VITA^v

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