GOVERNORS STATE UNIVERSITY College of Business and Public Administration

MGMT 340S Production Management - Teleclass Course Number & Title:

Jan/April 1995, Winter Trimester, Block I Session:

Dr. Z. A. Malik Instructor:

Secretary: Dorothy Kennedy Phone: 534-4938

534-4953 Phone No.:

Office Hours: T/Th: 12:30-3:00 p.m.

3 Credit Hours:

Catalog Description:

This course discusses applications of Management Science and analysis to the Production and Operations functions. It emphasizes Operations Management as it relates to product (including services) development, plant location and layout, production cost analysis, inventory management, scheduling, quality control, etc.

Prerequisite: An introductory course in Probability and

Statistic (STAT 361).

Textbook: Stevenson, William J., Production/

Operations Management, 4th ed., Irwin

Pub. Co., 1990.

Study Guide plus teleclass information

package.

Course Objectives: The objective of the course is to provide the student with an understanding of managerial concepts and quantitative tools required in the design, operation and control of the production process.

Expected Student Outcomes:

Upon completion of this course, the student should be able to:

- 1) Demonstrate an understanding of some of the basic tools of production management by solving problems.
- 2) Calculate break-even point and Return on Investment.
- 3) Create and interpret flow charts for material and information.
- Make and use charts and network analysis for project 4) scheduling.
- Understand the concepts of POM planning and control, including 5) forecasting, capacity, inventory and material requirement planning.



Knowledgeable about operations process management, including 6)

process design, etc.

Become knowledgeable about Statistical Control of Process 7) quality, including control charts, specifications, sampling, inspection, etc.

Basis for Course Grade:

Course grade will be determined by the students' performance in two exams, homework, participation, etc., as follows:

20% Participation, homework, etc.

The following percentages/letter grade relationship will hold for the total score:

> over 89% Α В 80-89% C 70-79% 60-69% D below 69% F

Note:

Orientation dates: 1.

January 27, 1995, 6:30 p.m. Friday, Saturday, January 28, 1995, 11:00 a.m.

Discussions dates: 2.

February 24, 1995, 7:30 p.m. Friday,

April 14, 1995, 7:30 p.m. Friday,

3. a) Mid-term exam

3, 1995, 6:30 p.m. Friday, March

b) Final Exam

6:30 p.m. 21, 1995, April Friday,

No "Incompletes" will be given except in cases of prolonged 4. illness of the student during the semester.

No make-up exams except in case of proven emergency. 5.

dak 1/95