East Tennessee State University Digital Commons @ East Tennessee State University

ETSU Faculty Works Faculty Works

4-4-2017

Real-time Insight : Developing a Internal Library Data Dashboard

Travis Clamon East Tennessee State University, clamon@etsu.edu

Follow this and additional works at: https://dc.etsu.edu/etsu-works



Part of the Computer Engineering Commons

Citation Information

Clamon, Travis. 2017. Real-time Insight: Developing a Internal Library Data Dashboard. Electronic Resources and Libraries Conference, Online. https://sched.co/8wbo

This Presentation is brought to you for free and open access by the Faculty Works at Digital Commons @ East Tennessee State University. It has been accepted for inclusion in ETSU Faculty Works by an authorized administrator of Digital Commons @ East Tennessee State University. For more information, please contact digilib@etsu.edu.

Real-time Insight : Developing a Internal Library Data Dashboard	

Real-time Insight: Developing an Internal Library Dashboard



Travis Clamon, MSIS
Electronic Resource Librarian
clamon@etsu.edu
April 4th, 2017

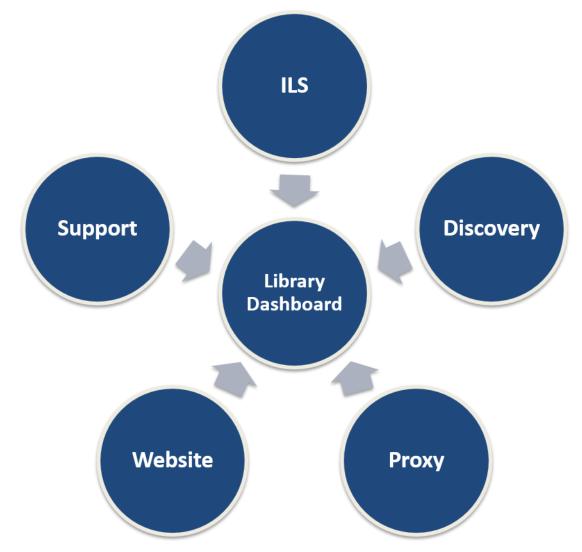




Library Data Dashboards

- Feasible
- Visibility
- Time Savings

Better manage your environment





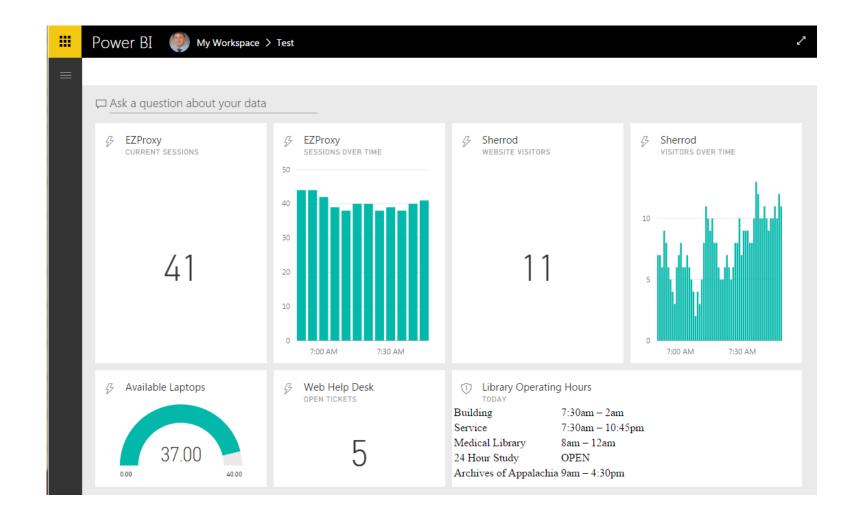
Dashboard Platforms

Competitors:

- Tableau
- GeckoBoard
- Microsoft Power BI
- Notion
- Many more...

Features:

- Pricing
- Limitations
- Mobile App
- Public View



Pros:

- Discovered in Office 365
- Free and paid version available (\$10/month)
- Unlimited
 Dashboards
- Easy to use

Cons:

Public Sharing



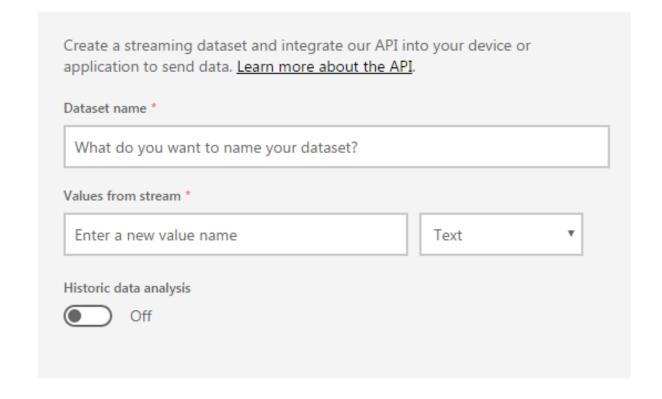


Power BI - Streaming Datasets

1) Create Dataset

- Name
- Values

New streaming dataset



Power BI - Streaming Datasets

PowerShell

⊘ Streaming dataset created

Raw

```
The schema for Test is created.

Push URL

https://api.powerbi.com/beta/91234-56789-123456-1044-baec43c3d741/dat
```

cURL

```
curl --include \
    --request POST \
    --header "Content-Type: application/json" \
    --data-binary "[
    {
        \"Test\" : 98.6
    }
    ]" \
    "https://api.powerbi.com/beta/123456789-1234-4349-bad3-b
    aec43c3d741/datasets/d64b3f1b-9d56-49rf-dgdgdfgfdge
    e455/rows?key=VzantTZ8opP3cox72%kj]j]%ifdsoi%2Blo3TDCGqI
    3onTQQpKrHaVErkElA4wxT3Ybg%3D%3D"
```

2) Integrate your code

cURL or PowerShell

3) Run Script

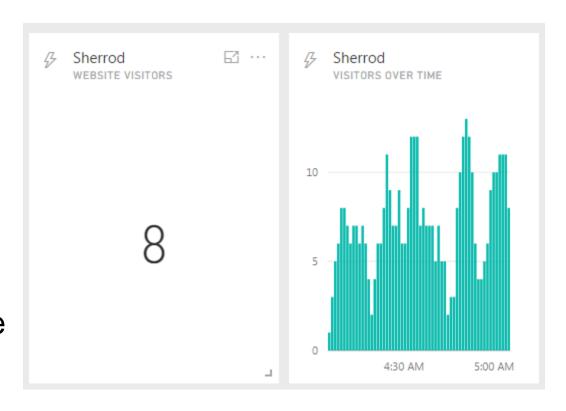
 Automate script with CronTab or other solution

Library Website

Power BI Tiles

- Real-time visitors
- Visitors over time

- Custom server script
- Reports every minute

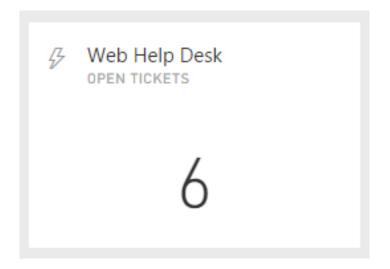


Help Desk

Power BI Tiles

Open Tickets

- WebHelpDesk API
- Every 5 Minutes

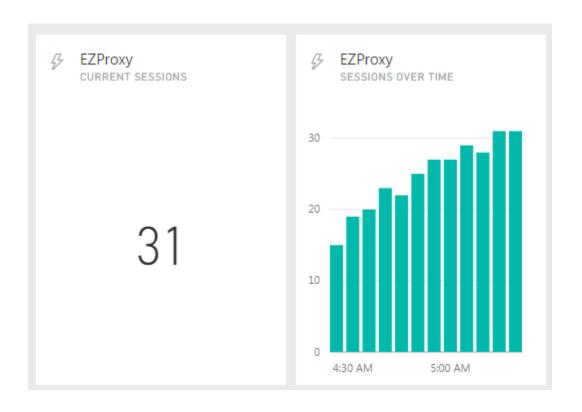


EZProxy

Power BI Tiles

- Current Sessions
- Sessions over time

- Custom server script
- Reads audit file
- Looks for login/logout events
- Reports every 5 minutes

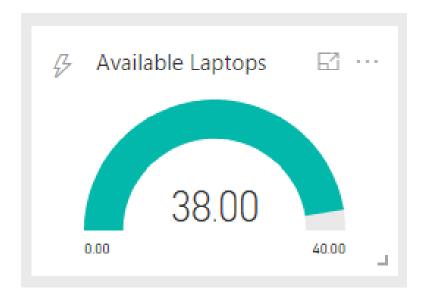


Laptop Checkout

Power BI Tiles

Available Laptops

- ExLibris Alma API
- Every 5 Minutes



Primo

Power BI Tiles

- Daily Visitors
- Number of Searches

Mechanism

 Google Analytics API (work in progress)





Future Dashboard Goals

COUNTER Stats

- JR1, BR1, BR2, DB1
- ExLibris Alma Analytics API

LibGuides

Available Rooms

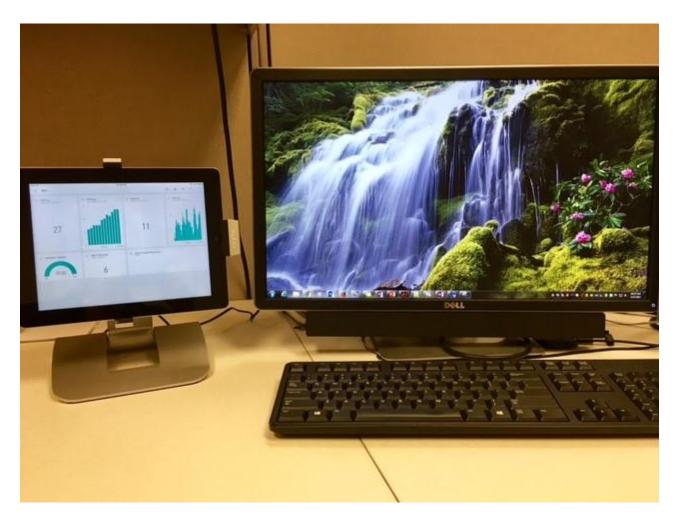
EZProxy

Further Analysis of Logs

Computer Availability

Available Computers

Office Integration



PowerBI + iPad + Mophie Powerstand



Thank You!



Questions?

Travis Clamon, MSIS
Electronic Resource Librarian
clamon@etsu.edu