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Rationality of Business Operational Forecasts: Evidence from Malaysian Distributive Trade Sector

Chin-Hong Puah¹, Shirly Siew-Ling Wong² and Muzafar Shah Habibullah³

Abstract

The underlying nature of forecast optimization makes the rational expectations hypothesis (REH) a framework that is theoretically consistent with the expectations formation produced by economic agents under well-defined assumptions of unbiased forecasts and efficient utilization of available information. Most of the recent literature on REH testing has favored a direct procedure based on survey data to validate the theoretical soundness of REH. However, the ability of survey materials to reflect the economic agents' true expectations remains unconvincing, as previous empirical studies on survey-based expectations have offered mixed evidence of forecast rationality. The present study involved an attempt to evaluate the forecast rationality of survey materials from the Malaysian perspective, as empirical evidence from the view of a developing nation is clearly limited. An expectational series on gross revenue and capital expenditure, spanning 1978 through 2007, was subjected to tests of unbiasedness, non-serial correlation, and efficiency to observe whether the business operational forecasts contributed by the distributive trade sector in Malaysia can be accepted as rational forecasts of the actual realized values. We found that both operational variables are being irrationally constructed, suggesting that forecasters in the distributive trade sector are not rational when they formulate business expectations. Thus, business firms in the examined sector are encouraged to incorporate more relevant information into their business operational forecasts to facilitate more accurate and realistic business forecasting.

JEL Classification Codes: C12, C22, C83, D84, L81

Keywords: Rational Expectations Hypothesis, Rationality tests, Survey Data, Distributive Trade

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Introduction

The impressiveness of expectational data in forecasting has been undeniable since [Lui, Mitchell, and Weale \(2011\)](#) noted forecasters' broad recognition of expectational series in the forecasting process. [Gertchew \(2007\)](#) defined expectations as unnoticed opinions about the future course of events that individuals form in their minds. A human's subjective sentiment toward any near-term economic or business affair, once dictated by behavioral bases and mechanisms of expectation formation, are now considered an anticipation of forthcoming economic scenarios and business climates. That is, expectation is the prediction of the impact of future values of economic and business variable conditions on the current stage of variables that are appropriate to the contemporary internal and external environments. Business expectational statistics constitute a primary and forward-looking channel through which to examine the changing business and economic prospects foreseen by economic agents in the business community. As economic risk and uncertainty dominate the contemporary economic environment, a down-to-earth business setting with perfect foresight and economic certainty is virtually impossible to achieve. Thus, a certain degree of divergence between the anticipated series and its realized value is realistically accepted as forecast error. Indeed, [Muth \(1961\)](#) argued that economists believe that economic forecasts are not error-free and that errors have played a significant role in most of the rationalization regarding changes in the stage of business activities.

In fact, the mechanism of expectations formation and its role in the business context are not newly found in the economic literature, as [Keynes \(1936\)](#) emphasized expectations formation in terms of business output and employment. In the microeconomics and business context, [Muth's \(1961\)](#) rational concept is theoretically more appealing than other theories of expectations formation. The notion of rationality constitutes an expectation formation mechanism that is assumed to guide economic agents in their decision making. The rational expectations hypothesis (REH) assumes that people in general do not waste information, as rational behavior would eventually drive them to use

all publicly available and cost-free information in an efficient manner. The assumption is that in the long run, through successive learning, people will no longer consistently make mistakes while dealing with future forecasts and systematic forecast errors will be ruled out. Thus, forecast error is in fact unbiased and efficient in statistical explanations if rationality in Muth's sense applies. Business people typically attempt to optimize scarce resources and various opportunity costs to account for all available information in their cost-benefit analyses and future forecasts so as to engage efficiently and profitably in their economic self-interest. Thus, microeconomics and business assumptions of profit and utility-maximizing behaviors are apparently consistent with the basic principles of rational conduct.

For decades, numerous empirical works have been devoted to assessing the consistency of REH in real-world setting. Nevertheless, mixed empirical evidence on REH validity does not provide solid support for the rational assumption in real economic settings even though the theoretical firmness of REH has long been established. Because Muth's indirect testing procedure incorporates actual market outcomes, most of the earlier work on REH testing employed indirect testing based on constructed measures of expectations to evaluate the validity of REH. In contrast, [Friedman \(1980\)](#), [Keane and Runkle \(1990\)](#), [Beach et al. \(1995\)](#), [Osterberg \(2000\)](#), [Forsells and Kenny \(2002\)](#), [Mitchell and Pearce \(2005\)](#), [Gao et al. \(2008\)](#), and other proponents of survey-based studies have used survey data in REH testing. The rationale was that Muth's indirect testing procedure always jointly tests the REH with the underlying model specification, while survey data serve as a direct measure of market expectations, and problems caused by joint testing can be avoided. This is because survey data are collected directly from individual responses and empirical support can be drawn independently from any conjoining economic theory. Even so, future studies must puzzle out whether direct testing based on survey data ([Aggarwal & Mohanty, 2000](#)) or the indirect testing proposed by Muth (1961) provides convincing evidence of REH validity, as empirical support contributed by previous studies has been decidedly mixed.

Hitherto, the ability of survey materials to reflect the economic agents' true expectations was in doubt as there exists no conclusive argument from past studies that can convincingly verify the REH proposition. As a result, the consistency of REH in real-world settings is ambiguous and this undoubtedly will encourage further study in this area. Furthermore, it is essential to note that most of the literature on REH testing has involved developed economies. For instance, [Madsen \(1993\)](#) studied forecast rationality in Denmark, Finland, France, Germany, Japan, the Netherlands, Norway, Sweden, and the UK, while [Lovell \(1986\)](#), [Easley and O' Hara \(1991\)](#), [Richardson and Smith \(1991\)](#), [Takagi \(1991\)](#), and [Baghestani and Kianian \(1993\)](#) tested the empirical relevance of REH in various economic sectors of the US economy. [Kim \(1997\)](#) contributed a study on REH testing in Austria, [Aggarwal and Mohanty \(2000\)](#) offered a study of Japan, whereas [Nielsen \(2003\)](#) and [Dais et al. \(2008\)](#) studied the REH proposition in the European Union and European countries, respectively. To the best of our knowledge, few researchers have empirically tested REH in developing countries. In this regard, [Marais and Conradie \(1997\)](#) performed micro-level tests for rational expectations in South Africa, while the few noteworthy works on REH testing from the Malaysian business perspective came from [Habibullah \(1994a, 1994b, 1997, 2001, 2003, 2005\)](#). In addition, few works by [Puah et al. \(2011\)](#), [Wong et al. \(2011\)](#), [Chong et al. \(2012\)](#), and [Puah et al. \(2012\)](#) further illuminated the understanding of forecast rationality in the Malaysia business environment.

Despite all this, each individual study that concentrated on a single-sector level in Malaysia was deficient to create a summary or presumption whereby the REH concept could be reconciled with reality in the way spelled out by [Muth \(1961\)](#). Thus, additional work to fill the gap, especially in previously unexplored economic sectors, is certainly welcomed, as predictive power and survey forecast materials are of significant economic value in dynamic business environments. On the whole, the aim of this study was to explore the relevancy of REH on value-related business operational forecasts compiled by the Department of Statistics Malaysia (DOSM) in various issues of the "Business Expectations Survey of Limited Companies" (BESLC). Distributive trade is one of the

most dominant and fast-growing subsectors in the service sector, and the prospect of this subsector influencing consumer sentiment toward future spending and the country's services trade, domestically and globally, is sizable. Hence, publicly available surveys of business forecasts play an important role in shaping the market's perception of the current status and future strength of an industry. Thus, the ability of survey materials to demonstrate rational forecasts is vital to enhance their usefulness in reflecting perceptive future outlooks. In this instance, we sought to shed light on forecast rationality within the context of Malaysian services subsectors, specifically wholesale and retail trade that as a whole represents the country's distributive trade sector. The rest of the paper is organized as follows. Section 2 contains a discussion of the theoretical basis of REH, while section 3 contains a brief discussion of the data description and methodological aspects of the study. Section 4 consists of the presentation of empirical results and discussion, and section 5 provides study conclusions.

Theoretical Basis of Rational Expectations

Muth (1961) formulated the mechanism of rational forecasts under the assumptions of a well-defined economic structure and a general tendency of economic agents to fully use all publicly available and cost-free information when forming expectations. Muth's framework implicitly suggests that expectations conceived using rational conduct are indeed informed predictions of future events that will not differ substantially from the predictions of relevant economic theory (Muth, 1961). In other words, people's subjective expectations of an economic variable are, on average, identical to the true values of the variable (Sheffrin, 1983). If we let π_t denote the realization of the target variable at time t and π_t^* denote the forecast made for time t at time $t-1$, we can write the mathematical expression of REH as:

$$\pi_t^* = E(\pi_t | I_{t-1}) \tag{1}$$

where E is the operator that indicates a mathematical expectation and I_{t-1} denotes the full information set available at time $t-1$.

Nevertheless, Muth argued that a real economic setting that is error-free is impracticable because uncertainty does not evolve in a predictable manner and economic agents are less than likely to grasp the full information because some information is costly to acquire or not publicly unavailable. Thus, Muth's rational framework is feasible for certain degrees of error related to the outcome of economic uncertainty and the existence of an imperfect information set. Therefore, Muth's framework can be rationalized under a subset of the full information set denoted as I_{t-1} and the concept of rational expectations can then be expressed as:

$$\Pi_t^* = E(\Pi_t | \Omega_{t-1}) + \eta_t \quad (2)$$

where η_t designates the random error term. Rearranging equation (2), we obtain:

$$\eta_t = \Pi_t^* - E(\Pi_t | \Omega_{t-1}) \quad (3)$$

The random error term (η_t) should account only for nonsystematic or random influences that do not portray a systematic pattern. If the nonsystematic component can be significantly justified by the error term, then forecast rationality complies. To clarify empirically whether the survey forecast and true perception converge in the sense of Muth, three fundamental assumptions of the rational forecast need to be empirically verified. The first, or to certain researchers of REH testing the minimal but indispensable assumption of rational conduct, is the property of unbiasedness, which requires that expectations be unbiased predictors of actual values. The principle of unbiasedness implicitly indicates that economic agents will not assemble systematic forecast errors over time as continuous learning will eliminate any regularity in the expectations formation process. On average, expectations will be approximately identical to true values. If this is not the case, then economic agents are systematically over- or under-

estimating the realized value (Nielsen, 2003, p. 2). The unbiased nature of a survey forecast can be depicted mathematically by the following formula:

$$E(\eta_t) = 0 \quad (4)$$

The formula implies that, over time, the random error term (η_t) has, on average, a zero mean, thus, the subjective expectations coincide with the corresponding mathematical expectations.

A survey forecast that satisfies the property of unbiasedness also needs to comply with the property of lack of serial correlation. This property entails past forecast errors not being serially correlated with current forecast errors. In other words, current forecast errors and past forecast errors should be free of autocorrelation. Otherwise, there exists a significant interdependent relationship between past and current forecast errors, suggesting that economic agents have not sufficiently corrected based on past mistakes. Furthermore, violating the property of lack of serial correlation also brings about the rejection of unbiasedness, as serial correlation between the random error term (η_t) and the expected value (Π_t^*) again reinforces the existence of biased forecasts. The principle of lack of serial correlation can be expressed as follows:

$$E(\eta_t \eta_{t-i}) = 0, \quad \forall_i \neq 0 \quad (5)$$

Finally, the efficiency property requires that economic agents efficiently incorporate and utilize all available information in the history when forming future expectations. The principle of efficiency can be written as follows:

$$E(\eta_t | \Pi_{t-1}, \Pi_{t-2}, \dots) = 0 \quad (6)$$

This mathematical representation indicates that the forecast error, conditional on the current and past values of the predicted variable, has a mean of zero. All in all, Muth's

rational argument calls for acceptance of forecast rationality if forecast errors are minimized in a rational manner from which unbiasedness and efficiency emerge. Again, to assess the usefulness of the survey data, or to clarify the extent to which survey forecasts and true expectations converge, validating the properties of REH in Muth's sense is indeed a noteworthy approach (Egginton, 1999).

Data and Methodology

Data Description

The present study employed bi-annual survey data published by the DOSM covering January 1978 until December 2007 to observe the rationality of business operational forecasts in Malaysia. The time series of survey-based expectational data, with its respective actual realized series on gross revenue and capital expenditure, was compiled from various issues of the BESLC. As stated in the BESLC survey report, 270 survey respondents, inclusive of both large public and private limited companies, were selected based on a three-stage sampling design. During the initial stage, the respective sectors' contribution to gross revenue, employment, and net value of the fixed assets in the overall business segment was evaluated to allocate the 270 companies among the sectors. Next, the representation of industry within each sector was derived from the industries' contribution to gross revenue in the sector. Finally, the individual company's contribution to gross revenue was calculated and used to select the companies within each industry.

The BESLC survey data were the only readily and publicly available long-span survey materials that allowed us to evaluate current performance as well as future economic trends in the business domain. In addition, another basis for the use of BESLC survey expectational data was that the data were reported on a quantitative time series basis, which allowed us to test the REH properties directly without the need for any quantification procedure. Breitung and Schmeling (2010) tested the quality of quantified

qualitative survey forecasts and argued that qualitative survey data do not contribute to reliable quantitative survey outcomes after certain transformations. This was supported by [Lui et al. \(2011\)](#), who tested the utility of expectational data with the rationality framework using firm-level micro-data. That study suggested that business survey data with a quantitative nature are more valuable for forecasting.

Methodology

In recent decades, pre-testing the stationary properties of the data series has become a common practice in most empirical studies that involve time series analysis. The rationale is that using time series data that are non-stationary or contain unit roots will offer erroneous conclusions, as the inferences drawn from the regression estimates would be based on spurious regression results ([Engle & Granger, 1987](#)). Thus, incorporating a set of non-stationary survey data into ordinary least squares (OLS) estimations will yield a misleading inference about the validity of REH because the parameter estimates are no longer consistent. Therefore, most recent studies on REH testing have accounted for the potential effects of unit roots in rationality testing proxied by survey data on a time series basis. Following recent works by [Aggarwal et al. \(1995\)](#), [Habibullah \(2001\)](#), [Nielsen \(2003\)](#), and others, this study utilized the Augmented Dickey-Fuller (ADF) unit root test developed by [Dickey and Fuller \(1979, 1981\)](#) to detect the existence of unit roots in the survey data as well as to distinguish the order of integration. This test is conducted first on the level of each individual series. If no stationarity can be reached, the first difference will be considered and the process repeated until the time series achieves stationarity. That is, a series X_t is said to be integrated on order d if the series reaches stationarity after determining differences d times, and this can be mathematically symbolized by $X_t \sim I(d)$. The Kwiatkowski-Philips-Schmidt-Shin (KPSS) stationary test put forward by [Kwiatkowski et al. \(1992\)](#) is then added to the analysis to reinforce the stationary evidence from the ADF unit root test.

Furthermore, contemporary studies on rationality testing have advocated the use of cointegration tests in addition to pre-testing the stationary properties of the data series, as the cointegration test has a significant implication for survey-based studies. [Granger \(1986\)](#) claimed that an optimal forecast and its respective realization must be cointegrated under a relatively general condition, or the two series will not even share similar long-run properties. As documented by [Fischer \(1989\)](#), three critical conditions must be satisfied for an expectational series to be regarded as the rational forecast of its actual series: (a) The survey-based forecast series $\hat{\pi}_t^*$ must be integrated into the $I(1)$ process; (b) π_t and $\hat{\pi}_t^*$ must be cointegrated; and (c) the cointegrating vector must be 1. Certainly, the evidence of stationary forecasts is a necessary, but insufficient condition for the REH to hold, especially considering the unbiasedness of the expectational series ([Aggarwal et al., 1995](#)). In this manner, we used the [Engle and Granger \(1987\)](#) two-step procedure to establish the evidence of cointegration if co-movement between the series of π_t and $\hat{\pi}_t^*$ did indeed exist. The initial step of the Engle and Granger two-step procedure is to estimate the cointegration regression under the OLS framework and then test the fitted residuals generated by the cointegration regression using the stationary test.

For the stationary test in the two-step cointegration procedure, we used the ADF unit root test, as suggested by [Engle and Granger \(1987\)](#), to examine whether the estimated fitted residual was in the $I(1)$ process. The Phillips-Perron (PP) unit root test proposed by [Phillips and Perron \(1988\)](#) was then added to the analysis to reinforce the stationary evidence drawn from the ADF unit root test. The null hypothesis of the non-stationary fitted residual will be firmly rejected if the ADF and PP unit root test statistics are significantly different from zero, and these findings would imply that any deviation between the random series of π_t and $\hat{\pi}_t^*$ is stable, leading to the formation of a cointegrating relationship. The existence of such co-movement is important to ensure that the OLS regression will yield efficient and consistent parameter estimates ([Habibullah, 2001](#)). If the cointegration vector being established is equal to 1 and the random error term follows a white-noise process, then the survey forecasts will indeed be unbiased predictors of actual values. This is the so-called property of unbiasedness in REH testing

in which the unbiased nature of the forecast series is verified using the standard unbiasedness test suggested by [Theil \(1966\)](#). In fact, the test is intended to be conducted in a similar manner to the cointegration regression we performed in the previous stage, in which we regressed the survey expectational series on the respective realizations according to the realizations-forecast regression (RFR) equation below:

$$\Pi_t = \alpha + \beta\Pi_t^* + \eta_t \quad (7)$$

where Π_t is the realization of the target variable at time t , Π_t^* is the forecast of Π_t generated at time $t-1$, and α (intercept) and β (slope of coefficient) are the parameters of interest. η_t denotes the random error term, which should hold the characteristics of zero-mean and finite-variance.

Hypothesis testing was performed by jointly restricting $\alpha=0$ and $\beta=1$. If the joint hypothesis can be rejected, then the cointegrating vector is statistically different from 1 and the survey forecast is no longer an unbiased predictor of its actual series. As a result, forecast rationality in Muth's sense can be decisively rejected. Under this circumstance, on average, the forecaster is said to be systematically under- or over-predicting an economic variable over time ([Forsells & Kenny, 2002](#)). On average, survey forecasts tend to overestimate the actual values if the value of the slope of coefficient is significantly less than unity, while underestimation takes place if the slope of coefficient is larger than 1 ([Aggarwal & Mohanty, 2000](#)). A positive slope of coefficient signifies that the direction of forecasts is consistent with the actual values, whereas a negative slope of coefficient indicates that the forecasts do not predict the direction of future change correctly. On the other hand, a slope of coefficient equal to zero implies that forecast values are generally disconnected with actual values while the slope of coefficient being equal to 1 denotes that forecast values are approximately identical to the actual values ([Habibullah, 2003](#)). For the property of unbiasedness as well as REH to be valid, the random error term η_t needs to be in the white-noise process and serially uncorrelated with

Π_t^* . Therefore, the Breusch-Godfrey autocorrelation Lagrange multiplier (LM) test served as the diagnostic test to check whether the disturbance terms were white noise.

Next, the efficiency of survey forecasts in incorporating past information was examined using a non-serial correlation test and a weak-form efficiency test. The former test aims to detect the existence of series correlation between the current forecast error and the series' past forecast error. If the null hypothesis of serial correlation can be rejected, then the survey forecast is said to be excused from the potential effect of unsystematic forecast error, implying that forecasters learn from their past mistakes and efficiently use information obtained from past mistakes to perform future forecasts. Following [Evans and Gulamani \(1984\)](#), the existence of serial correlation of forecast errors can be detected by estimating the regression as follows:

$$\eta_t = \delta_0 + \sum_{i=1}^p \delta_i \eta_{t-i} + \varepsilon_t \quad (8)$$

where η_t is the forecast error and p is the lag length with $i \in \{1, 2, 3, \dots, p\}$. The rejection of the joint null hypothesis $H_0: (\delta_i) = 0, i \in \{1, 2, 3, \dots, p\}$ indicated that there is no serial correlation between the forecast errors.

Ultimately, the latter test was used to examine the role of past actual information in survey forecasts. In other words, we employed [Mullineaux's \(1978\)](#) weak-form efficiency test to investigate whether forecasters efficiently incorporate all past available information into their forecasting process. [Mullineaux's \(1978\)](#) framework can be employed by estimating the following equation:

$$\eta_t = \theta_0 + \sum_{i=1}^N \theta_i \Pi_{t-1} + \omega_t \quad (9)$$

where η_i is the forecast error and ϵ_i is the random disturbance term. θ_0 and θ_i are the parameters to be estimated and restricted to zero in the joint hypothesis testing. That is, we tested the null hypothesis $H_0: (\theta_0, \theta_i) = 0, i \in \{1, 2, 3, \dots, N\}$ against its alternative and rejected the evidence of forecast efficiency if the parameter estimates were statistically different from zero. In this circumstance, the past values of the target variable were not fully incorporated in explaining the error between the realized values and the expected values. Thus, the survey expectational data were inconsistent with the REH in Muth's sense.

Empirical Results and Discussion

In time series analysis, the presence of unit roots indicates the existence of the random walk effect, yielding non-stationary time series data. Thus, a series is said to be stationary and integrated in the respective order if the result of unit root testing calls for a rejection of the null hypothesis of unit root. The results of ADF and KPSS unit root tests for both actual and expected values of gross revenue and capital expenditure are tabulated in Table 1. The findings conclusively suggest that all the actual and expected series of gross revenue and capital expenditure are unable to achieve stationary at level because the null hypothesis of the unit root cannot be rejected since the absolute values of the computed t -statistic are smaller than the critical values as proposed by [MacKinnon \(1996\)](#). However, they are stationary at the significant level of 1% after differencing once. Therefore, all the involved series are stationary at their first difference and integrated to the order of 1, or possess the $I(1)$ stochastic process.

[Insert Table 1 here]

After identifying the time-series properties of the data, we proceeded to cointegration and unbiasedness testing. To detect evidence of cointegration, we performed the two-step [Engle and Granger \(1987\)](#) cointegration test to test the null hypothesis of non-

cointegration. Conversely, the unbiased nature of the forecast series was examined based on the RFR unbiasedness test proposed by [Theil \(1966\)](#). The findings of the cointegration and unbiasedness tests are collectively presented in Table 2. The ADF and PP test statistics reported in Table 2 are statistically significant at the 1% level, suggesting that the null hypothesis of non-cointegration can be firmly rejected. Under this circumstance, the actual series and its respective forecast series are said to be sharing a common stochastic trend and able to converge to a similar equilibrium path in the long run. Hence, the existence of such co-movement would ensure that, at least in the long term, any modestly acceptable forecast series would not deviate far from the actual realized series. The result of unbiasedness testing based on OLS estimation indicated that the slope coefficient is significantly positive at the 1% level in all cases, implying that, on average, firms in the Malaysian distributive trade sector are able to predict correctly the direction of future changes in their operational variables.

Furthermore, the joint hypothesis of $\alpha=1$ and $\beta=1$ was firmly rejected at the 10% and 1% levels for prediction of gross revenue and capital expenditure, respectively. This finding suggests that business firms in the distributive trade sector tend to be biased in predicting their business operational variables. Moreover, the estimated slopes coefficients empirically signaled that the forecasters in the investigated sector tend to under predict the true values of gross revenue, but are likely to over predict the realized values of capital expenditure. In any case, the unbiasedness properties of REH are evidently violated due to the failure to pass the RFR unbiasedness test. By and large, the results of diagnostic testing reported in Table 2 confirm that the estimated residual of the RFR equation is consistent with the requirements of forecast rationality, as the findings from the LM tests showed no evidence of serial correlation in any of the cases, indicating that the disturbance terms or error terms in all the series under study were white noise ([Habibullah, 2001](#)).

[Insert Table 2 here]

In the subsequent rationality test, we examined whether the survey data incorporated past information. The results of non-serial correlation testing and weak-form efficiency testing drawn under the basis of the F -statistic are depicted collectively in Table 3. To maintain the degree of freedom, we provide the findings up to the lagged four forecast error values only. In all cases, the results of non-serial correlation testing suggested that the null hypothesis of $H_0: (\rho_{0i}) = 0, i \in \{1, 2, 3, \dots, 4\}$ can be firmly rejected at the 1% level, implying that the present forecast errors are serially correlated with the past forecast errors up to the lagged four forecast error values. Hence, the firms in the investigated sector are not accounting sufficiently for past forecast errors as part of the available information set when forming their expectations on capital expenditure and gross revenue.

[Insert Table 3 here]

It is important to note that the properties of uncorrelated forecast errors as well as forecast unbiasedness are indeed a minimal yet necessary condition for REH, but they may not be sufficient to justify REH, as Muth's REH proposition requires that the forecasters efficiently use all available information when forming expectations. The available information set in this context refers to the past actual values or past history of the investigated variable. Similar to the test of lack of serial correlation, the results of weak-form efficiency testing were drawn on the basis of an F -statistic up to four lagged past actual values, and this is reported in Table 3 as well. Clearly, the results of weak-form efficiency testing reinforced the findings on non-serial correlation testing. Therefore, we can conclude that firms in the investigated sector tend to be inefficient in predicting gross revenue and capital expenditure.

Conclusion

The widespread use of REH in economic contexts has provided a means for further expansion in rationality testing, as the validity of REH in real-world settings is crucial in

that the implication of REH on economic analysis is substantial and reaches far beyond academic interests. Hence, attempts to verify the consistency of REH via empirical testing certainly become imperative, as policy designs that are sensitive to the hypothesis of expectations formation or motivated by the assumptions of REH may not be effectively established without sufficient understanding of the way in which expectations are formed. In Malaysia, the availability of survey expectational data, as documented in the BESLC published by the Malaysian Department of Statistics, enabled us to provide empirical support for REH validity through direct tests based on survey data. Therefore, following the limited literature contributed by [Habibullah \(1994a, 1994b, 1997, 2001, 2003, 2005\)](#), the present study adds to the empirical support for REH in Malaysia through the rationality testing of operational variables forecasts performed by firms from the distributive trade sector. In short, this study may serve to reinforce or supplement the findings from previous studies and may provide additional insight into the understanding of REH in Malaysia's business forecasts.

In this study, two operational variables, gross revenue and capital expenditure, were subjected to three prominent rationality tests: the unbiasedness, non-serial correlation, and efficiency tests. The empirical evidence put forward in the present study firmly suggests that business operational forecasts performed by firms in the distributive trade sector in Malaysia are inconsistent with the framework of REH, as expectations regarding both gross revenue and capital expenditure were found to be biased and inefficiently constructed by those firms' business decision makers. In this manner, the rejection of the unbiased nature of survey forecasts may well imply that the investigated survey materials are less likely to be accepted as unbiased predictors of actual values, signifying that the observed survey materials are less responsive in reflecting the real business setting in the Malaysian economy. Furthermore, past mistakes are serially correlated with the current information set, leading to the emergence of inefficiency in the forecasting process. Meanwhile, failure to incorporate past trends sufficiently into the information set when forming future forecasts also contributes to the phenomenon of inefficiency in business

expectations formation. In a nutshell, the notion of forecast rationality in Muth (1961) sense cannot be assumed to be compelling in the Malaysian distributive trade sector.

One justification for the existence of irrational behavior in gross revenue predictions is that business revenue is intrinsically difficult to forecast as it is closely related to price and market demand, which is subject to a high degree of uncertainty. Furthermore, dynamic changes in consumers' consumption patterns and structural changes in the distributive trade sector over the investigated period partially contributed to the existence of irrational forecasts as fluctuations in sales turnover may have interrupted the rational forecasts of prices and market demand. In addition, being overly optimistic or pessimistic toward future development in the economy may result in over- or under-predictions in business forecasting. Thus, proper assimilation of information by business forecasters is vital because information is a necessary ingredient for the generation of rational forecasts. Also, it is less surprising to see irrational business expectations in value-related variables because certain firms may be too optimistic in revealing information on value-related variables to make the business outlook more attractive to potential investors and to boost business confidence throughout their business unit. This is particularly true in the case of capital expenditure expectations, which could serve as a reflection of the firm's future investment capacity, financial health, and liquidity.

In general, it would be advisable for the business firms in the distributive trade sector in Malaysia to incorporate more relevant information into their business operational forecasts so as to provide more accurate and realistic business forecasting. To contribute more reliable and truthful future forecasts that can reflect the real business outlook in the economy, it is essential for decision makers to survey institutions that offer survey materials to public and private users. Regardless of whether they are associated with households, business entities, or public policymaking, most decision makers rely either heavily or occasionally on surveys of economic forecasts constructed by experts or market participants when they confront future planning or policy establishment. Therefore, publicly available survey materials should be of high quality and should hold

significant predictive power to aid decision makers in implementing effective and responsive future planning and policy instruments. This is particularly important for the Malaysian service sector, which is undergoing rapid liberalization and has been targeted as a new engine of growth in the economy. Being among the dominant and fast-growing service subsectors, wholesale and retail traders, which make up the distributive trade in Malaysia, must become a significant force in solidifying the domestic service market and in exploiting the international market for greater opportunity. Needless to say, well-informed businesses are better at assessing risk and coming to sensible decisions. Hence, having access to useful information on the future business outlook makes a great deal of sense for all decision makers in this sector and those in closely related economic sectors, provided the information rationally reflects realistic prospects for the near future.

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Table 1: Results of ADF and KPSS Unit Root Tests

Variables	ADF		KPSS	
	Constant	Constant & Trend	Constant	Constant & Trend
	Level			
LAGR	-0.258	-3.140	0.959***	0.119*
LEGR	-0.573	-2.728	0.953***	0.120*
LACE	-1.691	-2.732	0.890***	0.165**
LECE	-1.781	-3.011	0.843***	0.213**
	First Difference			
$\hat{\epsilon}$ LAGR	-9.983***	-9.894***	0.108	0.105
$\hat{\epsilon}$ LEGR	-8.727***	-8.649***	0.067	0.066
$\hat{\epsilon}$ LACE	-6.247***	-6.268***	0.171	0.119
$\hat{\epsilon}$ LECE	-10.418***	-10.410***	0.123	0.078

Notes: Asterisks (***), (**), and (*) indicate the rejection of the null hypothesis at 1%, 5%, and 10% levels. Lag length for ADF and bandwidth for KPSS tests have been chosen on the basis of Schwarz's information criteria (SIC) and Newey-West using Bartlett kernel, respectively. LAGR and LACE denote natural logarithms of actual gross revenue and capital expenditure, while LEGR and LECE represent natural logarithms of expected gross revenue and capital expenditure, respectively.

Table 2: Results of Engle-Granger Cointegration and Unbiasedness Tests

	Gross Revenue	Capital Expenditure
Constant (α)	-0.090	0.009
Slope of Coefficient (β)	1.025***	0.952***
R-squared	0.985	0.868
Cointegration Test		
ADF(1)	-5.393***	-3.383***
PP(1)	-9.847***	-5.734***
Hypothesis Testing		
F-statistic(=0, =1)	3.062 (0.055)*	9.629 (0.000)***
LM ² (1)	1.659 (0.203)	0.172 (0.680)
LM ² (2)	1.819 (0.172)	0.920 (0.404)

Notes: Figures in square brackets are t -statistics and figures in parentheses are p -values. Asterisks (***) and (*) denote statistical significance at 1% and 10% levels, respectively.

Table 3: Results of Non-Serial Correlation and Weak-Form Efficiency Tests

Lag Length	Non-Serial Correlation Test		Weak-Form Efficiency Test	
	Gross Revenue	Capital Expenditure	Gross Revenue	Capital Expenditure
F -statistic with respect to lag length:				
1	8.125***	8.420***	8.581***	8.864***
2	6.642***	5.833***	6.579***	9.869***
3	5.250***	5.276***	5.684***	7.878***
4	4.815***	4.368***	4.590***	6.152***

Notes: Figures in square brackets are t -statistics and figures in parentheses are p -values. Asterisks (***) denote statistical significance at the 1% level.

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