What do Our Faculty Use? An Interdisciplinary Citation Analysis Study

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Abstract

During the fall of 2012 and spring of 2013, two librarians from the University of Kansas Libraries conducted a citation analysis of faculty publications in three broad disciplinary areas: humanities, social sciences, and science. The main purpose of research was to find out if the library provides adequate support to faculty researchers. The authors confirmed that KU Libraries provides access to the majority of items used by campus researchers. In addition, the findings will be used in collection management decisions, such as demand driven acquisition. Finally, the authors analyzed additional citation analysis studies in order to establish external benchmarks for their results.

Introduction

Librarians have long prided themselves on making data-driven collection development decisions. Ever since usage statistics for electronic resources were introduced by vendors and publishers, the University of Kansas (KU) Libraries have maintained a staff intranet web site with usage data for databases and electronic journals. This usage data is accessible to librarians and valuable when making renewal decisions. Librarians collect circulation statistics, including browse statistics for items that are used within the libraries and re-shelved without being checked out. Subject librarians annually review their continuations payment history, which includes the prices of subscriptions over the previous three years, and circulation statistics when making journal subscription renewal decisions. Circulation statistics and shifts in the number of students and faculty in research programs are also reviewed annually before decisions are made for allocating funds for the purchase of monographs. In 2010, KU subject librarians participated in a year-long project to collect overlap data from peer libraries using the OCLC Collection Analysis Tool, utilizing these statistics and monograph titles lists to inform collection development decisions. Yet, no attempt was ever made to collect data from what was actually being cited by the KU researchers.

In an effort to prove that the KU Libraries provide a valuable service to faculty by collecting the appropriate materials for their research, the authors decided to conduct an extensive citation analysis of the works cited in faculty-authored journal articles. By collecting a sampling of citations from journal articles written by KU faculty and checking them against the library holdings, the authors hypothesized that the KU Libraries provide a significant number of the resources that faculty use for their research. While the study was being designed, more detailed questions about faculty citation patterns arose, including:

- 1. What formats (books, journals, etc.) are used by faculty in the broad disciplines of social sciences, sciences, and humanities?
- 2. What is the age of the cited materials?
- 3. Are we providing access to the cited journal articles through subscription journal packages or aggregator databases?

- 4. Who are the most cited publishers?
- 5. Do citation patterns vary among the broad disciplinary areas?
- 6. Are faculty citing resources from their own field of study or are they citing resources from other disciplines?
- 7. Do current budget allocations adequately support the most frequently used formats, publishers, and subject areas?

The authors began this project with the assumption that the faculty in the sciences cite more journals than monographs and that they use newer materials than faculty in the humanities. It was also assumed that social scientists use more journals than monographs, but that the humanists use more monographs and cite older materials than the other broad subject disciplines. In some cases, these assumptions were correct, but in other cases, the results were unexpected.

Selected Literature Review

The academic library literature offers many methodologies for conducting citation analysis studies. Hoffman and Doucetteⁱ reviewed the citation analysis literature published between the years 2005-2010. In reviewing the methodologies of the citation analysis studies, the authors learned that there are many variables to consider when conducting citation analysis research, including selecting a category of users, defining the types of publications, and defining the date range of publications. The researchers of the studies reviewed in this article used a variety of software and databases to help them analyze the data they collected. Most were interested in the frequency of citations to journal and monograph titles. Library holdings were another important component of the studies. Hoffman and Doucette also discovered that sampling was the most effective method for working with a manageable number. Saturation was another method of collecting data by increasing the number of publications until it was determined that analysis of additional citations would not significantly change or add to the results. Watsonⁱⁱ suggested that both students and faculty were valid targets for citation studies, but large research institutions with a large graduate population may benefit more from a faculty analysis. Faculty citation studies offered a number of conveniences to researchers as opposed to student studies. Lists of publications were generally easier to obtain since many departments on campus maintain curricula vitae on departmental web sites. Privacy was also less of an issue since faculty tend to publish in peer reviewed publications intended for dissemination, whereas student papers are intended for a limited audience. The authors of this article also found that faculty was the most convenient population on campus to study and sampling to a saturation point was the most time efficient method of collecting data.

When library researchers have analyzed citations from faculty, they most frequently have selected faculty in the sciences. The authors selected faculty in the sciences during the initial stages of the project, but soon determined that it would be more valuable to compare science faculty citations to faculty in the social sciences and humanities. The results reported in other

studies were also used as comparative data for the numbers in this study. Choinskiⁱⁱⁱ chose to examine the journal literature that pharmacy faculty at the University of Mississippi published to determine the most frequently used journal titles, their subject areas, the age of the citations relative to the source articles, and the major publishers of those journals. The results were derived from 251 source articles published in 124 journals. LaBonte^{iv} used a citation analysis to learn whether the research needs of 60 faculty affiliated with the California NanoSystems Institute were being met by the Sciences-Engineering Library at the University of California. Articles published by the faculty between the years 2002-2003 were collected and analyzed using information obtained from the *Science Citation Index*. The citation analysis was derived from the journals in which they were published and the journals where cited articles were published. The journal titles and years of publication were recorded, as well as each journal cited eleven or more times (containing the top third of the citations), which were then compared to holdings in the library catalog. The goal of the study was to develop a core list of journals and identify journals that should be added to the collection. LaBonte was pleased to discover that the library provided access to 98% of the journals cited.

University of Arkansas science faculty publications were also the source for a citation analysis. Salisbury and Smith^v used *Web of Knowledge* to identify journals in which their faculty published and the journals that they cite in their publications. They also determined the extent to which their faculty was publishing in journals from large journal subscription packages. Faculty publications totaling 2,681 were retrieved from *Web of Science*, as well as 75,912 citations from the faculty's publications. These data elements were useful when making decisions to renew journal packages and cancel low use journals.

Only a few librarians have used faculty citations from multiple disciplines for citation analysis. Wilson and Tenopir^{vi} took a sample of faculty journal publications with their cited references and used the results of a faculty survey of reading patterns to evaluate the collections in an academic library. A sample of 100 source journals were determined and 3,095 citations from these publications were downloaded into a spreadsheet. The type of format for each of the citations was noted as a journal, monograph, or other and all of the journals were checked for holdings in the library collections. Faculty reported through the survey that they were not likely to have personal journal subscriptions and at least half of their readings were from library sources.

A vast majority of collection analysis is conducted by collecting data from dissertations and theses submitted by graduate students. Many of these studies collect data from students in the science and technology disciplines. Williams and Fletcher^{vii} used masters' theses in engineering, identifying 250 sources with 9,340 citations. Each citation was recorded for format and age of publication. Kuruppu and Moore^{viii} used graduate research in agricultural and biological sciences to identify citation patterns. The study covered dissertations submitted between 1997-2006 at Iowa State University. A random sample of 154 dissertations was examined and most of the research cited in the sample was from journals. Vallmitjana and Sabate^{ix} studied citations within chemistry dissertations to ascertain what types of documents were most frequently used in the research process, the most frequently consulted journals, and the obsolescence rate of the journals. The results obtained from 4,203 citations revealed that the most frequently used publications were from science journals. Citation analysis in the sciences revealed that journal use far exceeds the use of monographs overall.

Some librarians use citation analysis to compare two different disciplines. Feyereisen and Spoiden^x analyzed citations from a large number of masters' and doctoral theses from psychology and education sciences students. The researchers were surprised by the high number of monograph citations. They found very similar results for both disciplines. Fuchs, Thomsen, Bias, and Davis, Jr.^{xi} selected 26 dissertations submitted between 1997-2002 by civil engineering and educational psychology students at the University of Texas at Austin. The investigators collected the first 30 citations from each dissertation. For each citation, the work's format was identified and additional details were recorded, including date of publication, title, publisher, and whether the resource was currently held at the library and if so, in print or electronic or both. The number of citations totaled 3,120. Journals served as the primary source for each group. Monographs retained the second position for format of choice.

Librarians also use dissertations from a cross-section of multiple disciplines for citation analysis. Smith^{xii} used a sample of 13 theses and 17 dissertations submitted in 2001 and 1991 at the University of Georgia. The same number was used for both years. Citations were coded by format and library holdings were determined. A total of 3,363 citations were examined from the theses and dissertations. Journals were cited most frequently (54% in 1991 and 48% in 2001). Monographs were cited with the second greatest frequency (37% in 1991 and 38% in 2001). Arts and humanities and the sciences each had one dominant format. Approximately 75% of the arts and humanities citations were monographs in 1991 and 2001, whereas the bulk of citations in the sciences were journals (79% in 1991 and 64% in 2001). Smith found that citation patterns in education and the social sciences were more balanced. For these two disciplines, journals were the most cited in both 1991 and 2001, making up 60% of the social science citations and almost half of the education citations. However, monographs were also very important, accounting for about a third of the citations in education and the social sciences.

Kanyongo and Helm^{xiii} focused their study on dissertations submitted at the University of Notre Dame from 2005-2007. The dissertations were produced in 19 departments and the citations from the graduate research produced 39,106 citations. For the 27,652 discrete titles, the librarians searched the library catalog to determine library holdings. No "point of time" ownership was taken into account due to time constraints. These multidisciplinary studies gave a clearer picture of journal and monograph use across the disciplines.

Occasionally, librarians find undergraduate research papers useful for citation analysis. Leiding^{xiv} examined a sample of 101 undergraduate honors theses from 1992-2002 to determine the adequacy of the library collections for undergraduate research. Twenty two academic

departments were represented by the sample, with a mix of sciences, arts and humanities, and social sciences. The total number of citations was 3,564. This study sought to determine changes in the trends in journal use and the impact of the internet on citation behavior. Citations from the selected theses were checked to determine library holdings and format. The study found that the overall reliance on journals and monographs was fairly equal (41.4% journals and 36.3% monographs). The internet did not seem to have an effect on the use of monographs over time, but the use of journals did increase slightly after the internet was introduced. This study suggested that undergraduate use patterns closely followed those of faculty and graduate students.

Methodology

Three broad disciplinary areas, humanities, social sciences, and sciences, were selected for this project, with three departments chosen within each area. For the humanities, faculty citations were analyzed from art history, English, and philosophy. The social science disciplines selected were economics, political science, and psychology. From the science disciplines, ecology and evolutionary biology, geology, and physics were analyzed. These departments were selected because the authors assumed that they could achieve a contrasting sample within each broad disciplinary area. Faculty from each department were randomly selected. Next, student assistants collected a list of faculty publications from their curriculum vitae, which are publicly available on departmental web sites. The parameters for this study were journal articles published 2005 to the present. The sample size differed among each broad area because of the large variance in the number of citations. After randomizing the citations using Excel, the following sample sizes were used:

Science citations: 15% (1,511 out of 10,294)

Social Science citations: 36% (1,246 out of 3,463)

Humanities citations: 59% (465 out of 784)

Cumulative sample size: 22% (3,222 out of 14,541)

The total number of citations gathered from all faculty publications was 14,541 and the resulting sample was 3,222 (22%). The science disciplines comprised 47% of the citations, the social sciences 39%, and the humanities represented14% of the sample.

Once the samples from each department were identified, they were combined for analysis. The citations then were analyzed to find specific data. The authors recorded the following data for each citation:

- 1. Publisher
- 2. Publication date
- 3. Format (journal article, book, report, etc.)

- 4. Call number
- 5. KU availability
- 6. Print access
- 7. Electronic access
- 8. Journal package access
- 9. Aggregator database access

All data was recorded in Excel spreadsheets. The next step was to analyze the citations by broad disciplinary area followed by a cumulative analysis of all citations.

Limitations

With any citation analysis project, there are limitations. One of the problems the authors encountered during the project was the currency of the curriculum vitae of the faculty members. The curriculum vitae publically available through department web sites may not be up to date or complete. Analyzing older publications may not reflect the current research patterns of faculty. Limiting the citation analysis to journal articles does not allow for a comprehensive analysis of faculty in the humanities, who typically publish more monographs than journal articles. In addition, human error in data collection could also affect the accuracy of results. The difference in sample sizes is a methodological limitation; however, time constraints for the authors made these variations necessary. Time constraints were also a factor when checking the holdings at the time the research was conducted by the faculty. The authors did not have time to check to make sure the citation was accessible at the "time of publication," so they operated under the assumption that, if the libraries currently provided access, they probably provided access at the time the article was being researched.

Results:

Cumulative Analysis

The average publication date of the citations in the entire sample was 1991 with a median publication date of 1999. The oldest item cited was from 1681 and the newest item was from 2012. Journal citations comprised 66% of the total citations and book citations comprised 28% of the total citations, with "other" comprising the remainder (including conference proceedings reports, web sites, etc.)

KU Holdings

From the sample of 3,222 citations, the authors found that KU Libraries provided access to 86% of the items cited by faculty.

Print Only Holdings

Out of the 2,781 cited items held by KU, 958 are available only in print (34%). The average publication date of print-only holdings is 1989 with a median publication date of 1994. Book citations made up 64% of the print-only citations.

Electronic Holdings

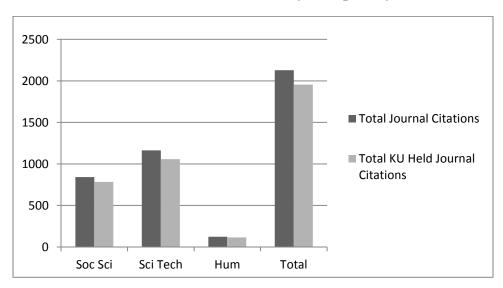
The cited items held by KU that are only available electronically total 584 (21%). Of these, 64% were journal citations. The average publication date of electronic-only items was 1994 with a median publication date of 2004.

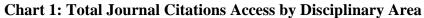
Print/Electronic Holdings

Of all of the cited items held by KU, 1,246 (45%) are available both in print and electronically. The vast majority of the duplicated items are journal articles at 93%. Only 5% of book citations are available in both print and electronic formats. The average publication date of duplicative access is 1994 with a median publication date of 1998.

Cumulative Analysis: Journals

When all citations from all of the disciplines are combined, journal articles comprise 66% of the total. KU provides electronic and/or print access to 92% of the journal articles cited (see Chart 1). Twenty five percent of the journals are available only in electronic format, 24% are available only in print format, and 52% are available in both electronic and print formats. The citations from the science disciplines comprise 55% of all journal citations, the social science disciplines comprise 40% of all journal citations, and the humanities disciplines comprise only 6% of all journal citations.





Of the electronically available journal articles, 67% are accessible through a journal package and 38% are available in one or more aggregator databases. The predominant publishers for all cited journal articles are Elsevier (10%) and Wiley-Blackwell (8%).

Cumulative Analysis: Books

Book citations comprise 28% of the total citations sampled from faculty publications in the three disciplinary areas. KU provides access to 80% of the books cited in print and/or electronic formats (see Chart 2). The average publication date of all book citations is 1991 with a median publication date of 1998. Books in print format comprise 87% of the KU held citations, with 9% of the book citations duplicated in electronic and print, and 3% available only in electronic format.

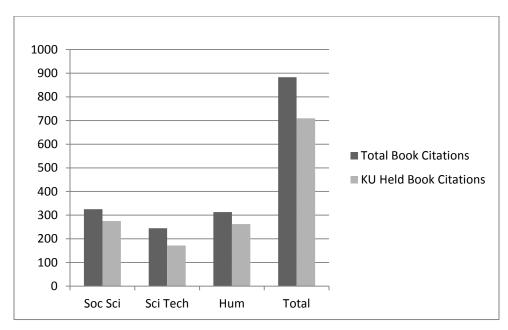


Chart 2: Total Book Citations by Disciplinary Area

Sixty one citations (7%) came from books published by Cambridge University Press, followed by Oxford University Press with 43 citations (5%) and Wiley-Blackwell with 37 citations (4%).

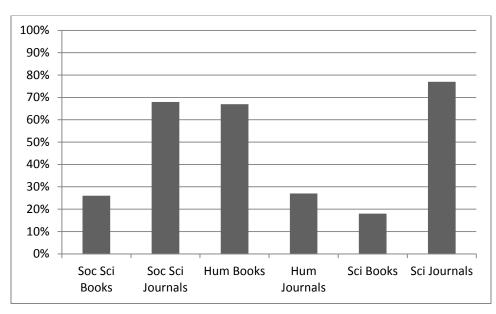


Chart 3: Format Usage by Broad Disciplinary Area (%)

Cumulative Analysis: Items Not Held by KU

KU Libraries does not provide access to 441 (13%) of the total citations sampled from faculty publications. Books comprise 41% of these items and journal articles comprise 39%, with the remainder falling under the "other" category (see Chart 4). The average publication date of items not held by KU is 1988 with a median publication date of 1999. Of the items not held by KU, 50 (12%) are written in languages other than English. Items within the Q Library of Congress call number range comprise 29% of items not held by KU, which corresponds to the larger percentage of science citations in the sample (See Chart 5).

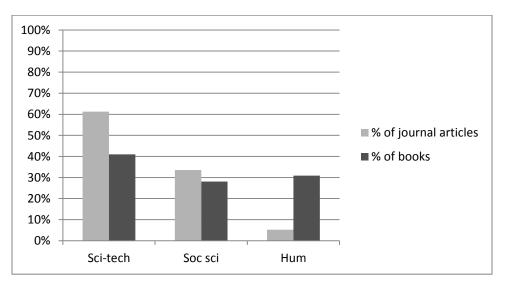


Chart 4: % of Items Not Held by KU (format and discipline)

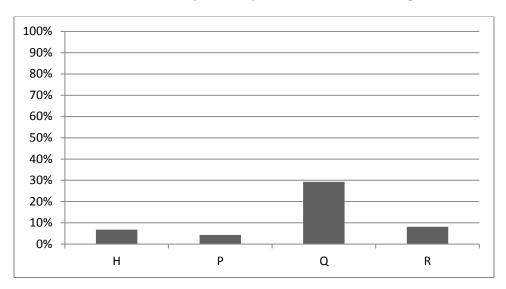


Chart 5: % of Items Not by Held by KU (call number ranges)

Social Science Analysis

Faculty publications from three social science disciplines were sampled for this project: economics, political science, and psychology (see Table 1).

Table 1: Total Sample Citations by Discipline

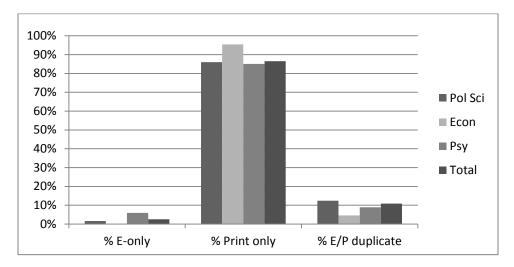
	Econ	Pol Sci	Psy
Total Sample Citations for Analysis	277	446	523
% of Citations in Cumulative Sample	22%	36%	42%

The average publication date of all social science citations was 1996, with a median publication date of 1998. The oldest item cited was from 1888 and the newest item cited was from 2012. KU held 89% of the items cited by faulty in the three selected disciplines. 32% of the KU-held items were available in print, 18% were available in electronically, and 50% of the items were available in both print and electronic formats.

Social Science Analysis: Books

Out of the 1,246 social science citations analyzed, 325 were book citations (26%). The average publication date was 1996, with a median publication date of 1998. KU provided access in print and/or electronic formats to 275 of the cited books (85%). The availability of books in electronic format was limited; only 37 (13%) cited books were available electronically (See Chart 6).

Chart 6: Book Access by Format (%)



The publisher with the most cited items in the social sciences was Cambridge University Press, with 29 titles or 9%.

Social Science Analysis: Journals

From the total social science sample of 1,246, 842 were journal article citations (68%). The average publication date of the journal articles was 1996, with a median publication date of 1999. KU provided access to 784 (93%) of the journal articles cited. Eighty six percent were available electronically (See Chart 7). The average publication date of electronic only accessible articles was 1999 and the average publication date of duplicated articles was 1995, which is equivalent to print-only articles.

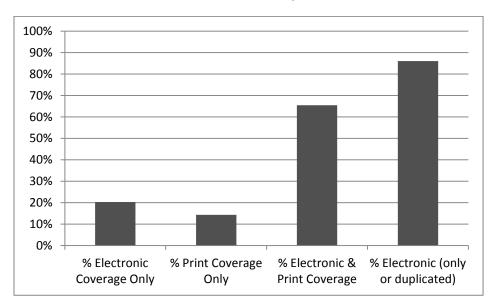


Chart 7: Social Science Journal Access by Format (%)

For those articles available electronically, 59% could be accessed through a journal package and 45% could be accessed through one or more aggregator databases. The predominant publishers in the social science journal citations are Elsevier and Wiley-Blackwell. These two companies together publish 15% of titles cited by social science faculty at KU.

Social Science Analysis: Items not held by KU

KU did not provide access to 139 items cited by social science faculty (11%). The average publication date for these items was 1999, with a median publication date of 2002. Journal articles comprised 42% of the items not held by KU and books comprised 36%.

Humanities Analysis

Faculty publications from three humanities disciplines were sampled for this study: art history, English, and philosophy (see Table 2).

	Art History	English	Philosophy
Total Sample Citations for Analysis	105	285	75
% of Citations in Cumulative Sample	23%	61%	16%

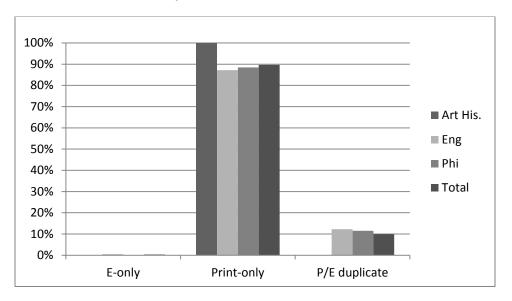
Table 2: Total Sample Citations by Discipline

The average publication date of all humanities citations was 1986, with a median publication date of 1997. KU provided access to 85% of all items cited by humanities faculty. The oldest item cited was from 1681 and the newest item cited was from 2012. Of the total citations, 66% were available only in print, 8% only electronically, and there was a print/electronic duplication rate of 26%.

Humanities Analysis: Books

Book citations comprised 67% of the total humanities sample, which, not surprisingly, is significantly higher than the cumulative sample percentage of 28% books. The overall average publication date of humanities books was 1985, with a median publication date of 1997. Print was the dominant access format of humanities books at 90% (see Chart 8).

Chart 8: Book Access by Format (%)



The publisher with the most cited items in the humanities was Routledge, with 25 titles (8%).

Humanities Analysis: Journals

From the overall sample of 465 humanities citations, there were 124 journal articles cited (27%). The average publication date of journal articles was 1983, with a median date of 1997. The average publication date for journals was three years older than books.

KU provided access to 115 of the 124 articles cited by humanities faculty (93%). Of these, 62% were available in both electronic and print formats, with17% available only in electronic format and 21% only in print (see Chart 9).

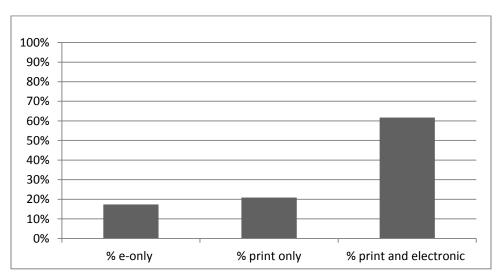


Chart 9: Humanities Journal Access by Format (%)

Of the articles available electronically, 44% were available through a journal package and 66% were available through one or more aggregator databases. The publishers with the most citations were Wiley-Blackwell and Sage, with a combined total of 16 (13%).

Humanities Analysis: Format Usage

While the overall ratio of books to journal usage in the humanities shows that books are more often used, philosophy cited journals more frequently than books (see Chart 10).

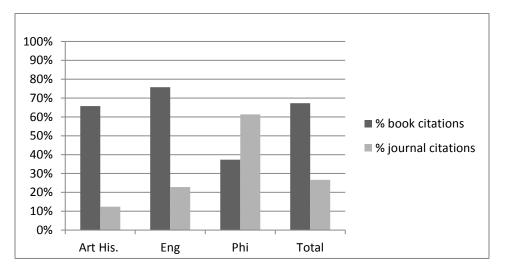


Chart 10: Format Citations by Humanities Discipline (%)

Humanities Analysis: Items Not Held by KU

KU did not provide access to 71 (15%) of items cited by humanities faculty. Of these 71 items, 46 (65%) are book citations, with 9 (13%) journal articles not available through KU.

Science/Technology Analysis

For the science portion of the study, the three disciplines analyzed were: ecology and evolutionary biology, geology, and physics. The sample size was 1,511 out of 10,294 total citations, resulting in a 15% sample rate (see Table 3). This is a smaller sample percentage than both the social sciences and humanities because of the much larger number of citations and the time limitations of the study. This study has confirmed that scientists do cite significantly more resources per publication than researchers in other disciplinary areas. The average publication date of the science citations was 1992, with a median publication date of 2000. One difference among the samples of the science citations versus the other two areas is that the three science disciplines were almost equally represented.

Table 3: Total Sample	Citations b	y Discipline
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	EEB	Geology	Physics
Total Sample Citations for Analysis	493	471	547
% of Citations in Cumulative Sample	33%	31%	36%

Overall, KU provided access to 85% of the total citations within the science sample. Within this study, 77% of the citations analyzed were from journal articles, while only 18% were from books. The remaining 5% of citations fell into the "other" category, which consists of working papers, conference proceedings, reports, and more.

Science Analysis: Books

Out of the total 1,394 citations analyzed for this study, 245 were book citations (18%). KU provided access to 172 (70%) of these titles. As with the other broad disciplines analyzed, print was still the dominant access format for books. Eighty five percent of the KU-held titles were available in print only, with 9% available in e-only and 6% with print and electronic duplication. KU owns the largest number of e-only books in physic (9) and did not have any duplicate coverage of these titles (See Chart 11).

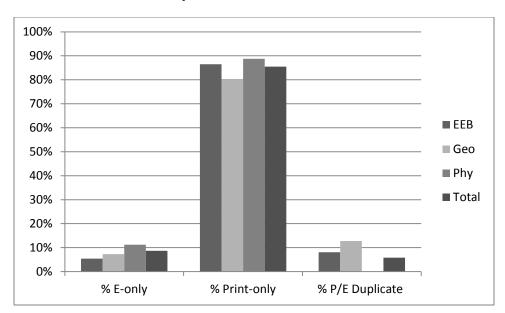


Chart 11: Book Access by Format (%)

The publishers with the most cited items in the sciences were Cambridge University Press and Wiley-Blackwell, with a combined total of 18 citations or 17% of the total science books citations.

Science Analysis: Journals

From the overall science sample of 1,511 citations, 1,163 were journal articles (77%). The average publication date was 1993, with a median publication date of 2000. KU provided access to 1,057 (91%) of all journal articles cited by science faculty (see Chart 12).

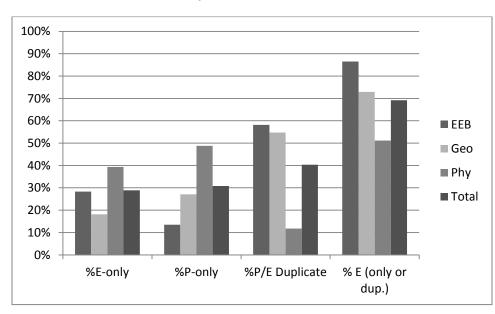


Chart 12: Journal Access by Format (%)

For articles available electronically, 75% were available through a journal package and 30% were available through one or more aggregator databases. The predominant journal publishers represented in the science journal citations are Elsevier (12%) and Wiley-Blackwell (10%).

Science Analysis: Format Usage

The results of this study show that researchers in all three science disciplines use journals at a much higher rate than books in research (see Chart 13). There is not a significant difference among the three disciplines, potentially demonstrating more homogeneity of citation patterns in the sciences than in the humanities or social sciences.

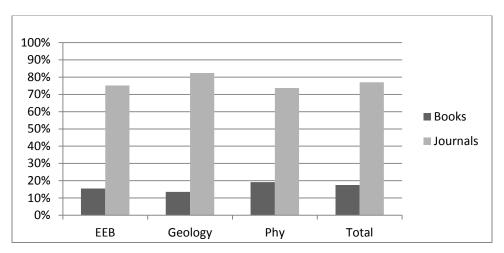


Chart 13: Format Usage by Science Disciplines (%)

Science Analysis: Items Not Held by KU

KU did not provide access to 227 items cited by science faculty members (15%). There were 73 books not held by KU (32%). The average publication date of items not held by KU was 1985, with a median of 1996.

Benchmarking

The authors analyzed 20 citation studies in order to establish benchmarks for KU holdings (See Appendix). There are limitations to this approach because of differing methodologies and the dissimilar or inconsistent information reported in each study (see Table 4). Benchmarking for holdings and citation patterns across college and university libraries is an area of research that is lacking, but it is becoming increasingly more important to track the similarities and differences among academic libraries. Despite the limitations, the authors believe that a general picture of library holdings and citations can be documented so that a context is established to better evaluate KU holdings through external benchmarking.

Subject Areas Analyzed		Author Group	
Science	10	Dissertation/Theses	11
Multi-disciplinary	5	Faculty	6
Social Sciences	3	UG/Grad	1
Humanities	2	Undergraduate	1
		Fac/Grad	1

Table 4: Benchmarking Articles

Comparison of Overall Holdings

Of the 20 studies analyzed, nine studies reported overall local library holdings of references cited. After analyzing the available data, the authors determined that KU's holdings overall, and by disciplinary area, are higher than the average percent held by the other libraries (see Chart 14).

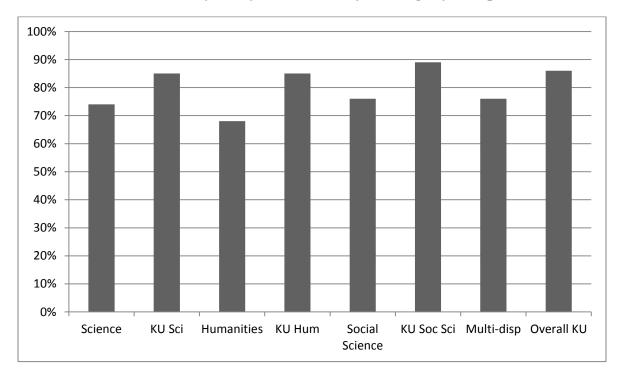
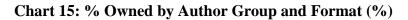
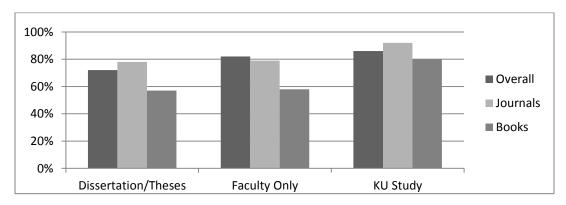


Chart 14: Cumulative Study Analysis & KU Study Holdings by Discipline (%)

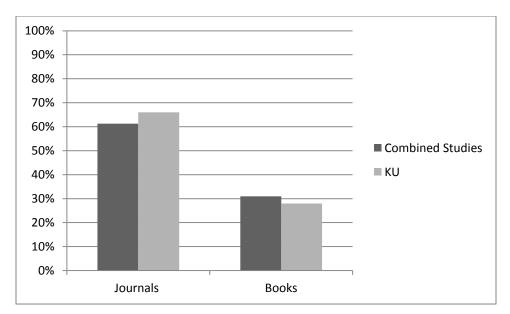
When comparing the different types of author groups, KU still holds higher percentages of cited items than the combined averages of the citation studies. However, the holdings percentages among the combined faculty studies and the KU study are similar (see Chart 15).

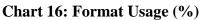




Format Usage

One indicator in which KU is comparable with other schools is in the reporting of format usage of authors. The average results of the analyzed citation studies reporting on the number of books and journal articles, show results similar to those in the KU study (see Chart 16).





Comparison of Overall Holdings

Of the 20 studies analyzed, nine studies included overall local library holdings of references cited. From the available data, KU's holdings overall, and by disciplinary area, are higher than the average percent held by the other libraries (see Chart 17).

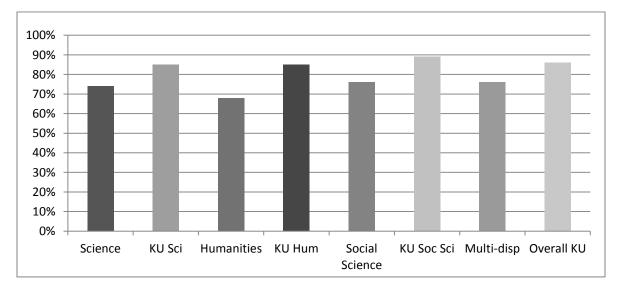


Chart 17: Cumulative Study Analysis & KU Study Holdings by Discipline (%)

When comparing the different types of author groups, KU holds higher percentages of cited items than the combined averages of the studies (see Chart 18). However, the holdings percentages between the combined faculty studies and the KU study are the most similar.

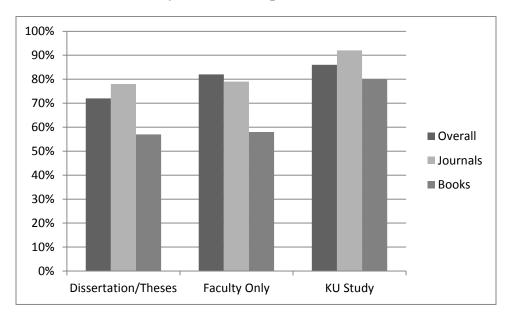


Chart 18: % Owned by Author Group and Format (%)

Overall, the comparisons of the KU study to other citation analysis articles demonstrate that KU is providing the equivalent or higher access to the resources that are cited in faculty publications. In addition, KU faculty citation patterns are similar to both faculty and graduate student citations at other universities, confirming the authors' original assumptions. This type of benchmarking goes beyond simply counting the number of books held, which is the standard approach to judging the quality of a library's collections. However, as the need for accountability in higher education increases, demonstrating impact is necessary and this cannot be achieved by simply counting inputs and outputs.

Discussion and Conclusions

The KU Libraries is currently undergoing a transition in resource selection models. With the advent of e-preferred purchasing in the sciences and social sciences, access to e-books is expanding. Librarians at KU have not chosen to go e-preferred for the humanities, but edited volumes are often purchased as e-books in the humanities. This would explain why, while there is still a small number, there are more e-books in the sciences and social sciences.

KU librarians have made a shift to selecting books in the sciences and social sciences to loading records into the library catalog as a demand-driven acquisition model. KU librarians

have also considered loading records for books into the library catalog for demand-driven acquisitions for both of these broad disciplines instead of receiving books on approval. Given the relatively high use of books by the social scientists, demand-driven acquisition will be reconsidered in this area.

When analyzing the call number ranges for the books and journals cited in faculty publications, this study concludes that while the sciences and social sciences cite mainly in their respective subject areas, the humanities often cite research from non-humanities disciplines (see Charts 19, 20, & 21). For example, philosophy faculty cited from resources primarily in the social sciences. Citations in English included studies on gender, historical resources on the prison system in Australia, Victorian era women writers, migrant workers, and more.

Chart 19: % of Social Science Journal & Book Citations by Call Number Range

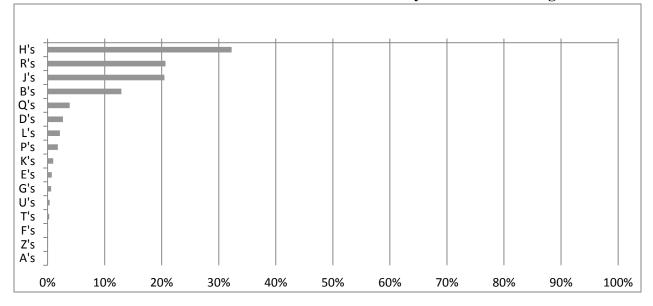
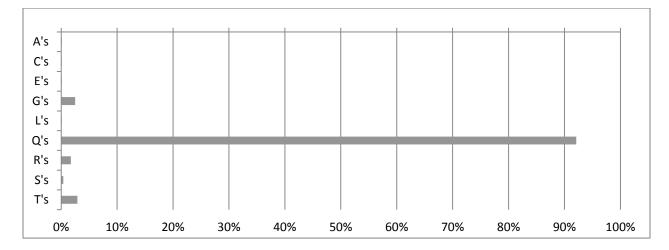


Chart 20: % of Science Journal and Book Citations by Call Number Range



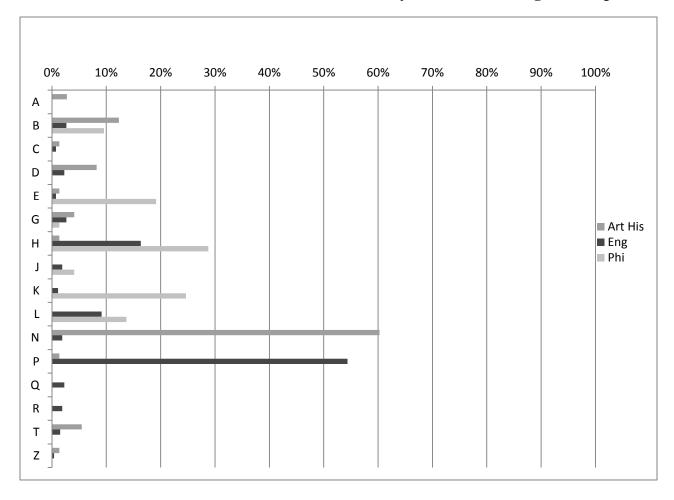


Chart 21: % of Humanities Journal & Book Citations by Call Number Range & Discipline

The most cited publishers were Cambridge University Press, Oxford University Press, Elsevier, and Wiley-Blackwell. While KU provides access to the most important publishers, the two publisher types that are lacking at KU are university presses and society or association presses. Combined, these two categories make up 20% of the journals and books cited by faculty. This is a potential area for further review related to purchasing decisions. Another weakness noted by the authors is the relatively high number of books in the sciences not held in the KU libraries (30%). This is a high number compared to the social sciences and humanities and, given that most of the books published in the sciences fall in the Q call number range, another potential area for review is the purchasing patterns in this call number range.

Many assumptions made by the authors were confirmed. For instance, the science faculty cite more journals than books, while the humanities faculty cite more books than journals. At the same time, the authors were amazed that the resources cited by science faculty were older than expected, leading them to believe that collecting deep backfiles of journals and retaining older books in the collection is important. The authors were also surprised by the high

number of books cited in the social sciences, particularly political science, whose faculty cited more books than journal articles.

Sixty percent of the KU Libraries' collection budget is spent on electronic resources, so the authors were relieved to find that subscription journal packages and aggregator databases do provide significant access to the journal articles needed by KU faculty. In the social sciences, 59% of the articles are accessed through journal packages and 45% through aggregator databases. In the humanities, 44% come for journal packages and 66% come from aggregators. The numbers in the humanities are especially surprising to the authors, who did not expect to find that humanities journals are primarily supplied by packages and aggregators. The sciences are also strongly supported by packages, but not as strongly by aggregators compared to the other areas. Seventy five percent of science journals come from journal packages, while 30% come from aggregators.

The authors found the citation analysis method of analyzing their collections extremely informative and look forward to expanding their study. To provide data that proves the value of library collections in supporting research at the university, the authors plan to expand their research by collecting citations from grant proposals submitted by KU research centers to check against KU library holdings. Another useful expansion of this research would be to analyze citations from older publications to see if format use, primarily books and journals, has evolved over time. The authors are also interested in determining the number of cited sources that come from journals available in open access repositories and monitoring the anticipated increase in these citations over time. Finally, an expanded benchmarking project would also prove beneficial for understanding local holdings within an external context that goes beyond simple holding counts. Overall, the possibilities of expanding citation analysis research studies are limitless.

Appendix: Benchmarking Studies

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