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Smartphone-based Prenatal Education for Parents with Preterm Birth Risk Factors

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Highlights

- Half of all premature births in the United States have preterm birth associated risk factors.
- Prematurity education is currently offered to parents upon hospitalization for preterm birth.
- Lack of prematurity education before the birth hospitalization leaves parents unprepared.
- Smartphone-based prenatal prematurity education benefited parents at-risk for preterm birth.
- In the majority of participants, the smartphone-based prenatal prematurity education did not increase parental anxiety.

Abstract

Objective

To develop an educational mobile application (app) for expectant parents diagnosed with risk factors for premature birth.

Methods

Parent and medical advisory panels delineated the vision for the app. The app helps prepare for preterm birth. For pilot testing, obstetricians offered the app between 18–22 weeks gestational age to English speaking parents with risk factors for preterm birth. After 4 weeks of use, each participant completed a questionnaire. The software tracked topics accessed and duration of use.

Results

For pilot testing, 31 participants were recruited and 28 completed the questionnaire. After app utilization, participants reported heightened awareness of preterm birth (93%), more discussion of pregnancy or prematurity issues with partner (86%), increased questions at clinic visits (43%), and increased anxiety (21%). Participants reported receiving more prematurity information from the app than from their healthcare providers. The 15 participants for whom tracking data was available accessed the app for an average of 8 h.

Conclusion

Parents with increased risk for preterm birth may benefit from this mobile app educational program.

Practice implications

If the pregnancy results in preterm birth hospitalization, parents would have built a foundation of knowledge to make informed medical care choices.

Keywords

High-risk pregnancy; Medical complications of pregnancy; Premature infant; Prenatal care

1. Introduction

One in every ten infants in the U.S. is born prematurely at <37 weeks gestational age (GA).¹ Preterm infants are more likely than full-term infants to die or develop long term health challenges.^{2,3,4,5,6,7} According to one estimate, half of all U.S. premature births have associated risk factors.⁸ Despite prenatal identification, parents with risk factors first receive prematurity education when the mother is hospitalized for preterm birth.^{9,10} This "last minute" education is not ideal since parental learning during

hospitalization is compromised by labor, anxiety, and medications.^{11,12,13,14,15} Lack of prenatal prematurity education leaves parents unprepared to make informed healthcare choices before and during the preterm birth hospitalization.^{16,17,18,19}

There are several reasons for the current lack of prematurity education during prenatal visits. First, obstetric healthcare providers are hesitant to provide premature infant health outcome information to parents, especially regarding neurodevelopmental outcomes.^{20,21} Secondly, obstetric healthcare providers are reluctant to risk frightening pregnant women with discussions of potential neonatal death and disability, since most pregnancies will not result in a preterm birth.²² Finally, there is concern that the parents will not be receptive to anticipatory education unless the threat of preterm birth is a "clear and present danger."²³

Several public health websites list preterm birth associated risk factors.^{1,24} Preterm births may be classified as spontaneous or medically indicated. Risk factors for spontaneous preterm birth include a prior spontaneous preterm birth and short cervical length.²⁵ Risk factors for medically indicated preterm birth include intrauterine growth restriction, chronic hypertension and history of preeclampsia.²⁶ Most parents do not currently receive comprehensive prematurity education at the time of identification of preterm birth associated risk factors.⁹

Text4baby is the first national mobile health service in the United States that aims to provide information to pregnant women to help improve health outcomes. More than 320,000 participants enrolled in the program between 2010 and 2012.²⁷ The "Text4baby" service models how smartphone technology can successfully address the challenges of prenatal education, health literacy and reaching parents from underserved communities regarding routine pregnancy care.²⁸ Similar interventions in maternal and newborn healthcare have also been reported from abroad.²⁹ A smartphone-based prematurity education program that provides anticipatory guidance to parents with preterm birth associated risk factors may enhance the quality of parental healthcare decisions and improve prematurity care.

The Health Belief Model suggests that a prematurity education program can be successful if: 1) parents believe they are at risk of preterm birth, 2) parents recognize that the preterm birth could seriously affect their lives, 3) the educational program informs parents how they can improve outcomes, 4) participation in the program is easy, 5) program provides cues to parental action, and 6) program enhances parental self-efficacy.³⁰ Our hypothesis is that a Health Belief Model based smartphone parent education program that is recommended by obstetric healthcare providers at the time of diagnosis of a preterm birth risk factor, will engage and prepare parents without adding undue anxiety.³¹

2. Methods

Two objectives were set for the study: 1) Develop an educational multimedia mobile application (app) for parents at risk for preterm birth and 2) Pilot the mobile app and test feasibility of the concept in a group of expectant parents diagnosed to be at increased risk of preterm birth. We first assembled a study team with expertise in mobile health, health literacy, neonatology, and maternal-fetal medicine, as well as a parent advocate. Weekly to biweekly meetings delineated the vision of the app. To ensure that the educational content was relevant and appropriate, both a medical advisory panel (obstetric, neonatology and maternal-fetal medicine providers) and a parent advisory panel (four mothers and one father of preterm infants) were formed and consulted throughout app development. Based on parental

input, the app was named "<u>P</u>reemie Prep for Parents (P3) mobile app." The Institutional Review Board (IRB) approved the study.

Development of the P3 app: Educational content is determined using published literature and input from the two advisory panels.^{17,32} The information domains include: 1) medical knowledge, 2) preparedness for preterm birth, 3) parent emotional health, 4) advocacy for themselves and their unborn child, and 5) partnership with their significant other and/or physician. Educational content is organized in a week-by-week format for 18 to 33 weeks GA and includes fetal growth and development, introduction to the levels and capabilities of neonatal intensive care units (NICUs), and signs and treatment of preterm labor. A library containing pictures of premature infants at various GA and information on organ-based neonatal conditions is included. The app utilizes published national premature infant health outcome data with the option for centers to add their specific data.³³ The GA specific chances of survival and morbidity are presented with interactive icon array pictographs. Representative screen shots from the P3 app are shown in Fig. 1.



Fig. 1. Screen shots of the Preemie Prep for Parents (P3) mobile app. Top left: Logo designed by parents and providers for the mobile app Top center: An example of anticipatory guidance provided to parents Top right: An example of information that encourages parental involvement Bottom left: Page for parents who are at 23 weeks gestation. Bottom center: A pictograph showing neonatal outcome at 22 week gestation.

Patient education best practices and health literacy principles are utilized throughout the app to maximize comprehension and learning.³⁴ Based on the Health Belief Model the app motivates the user by providing cues to action via text notifications including achieved pregnancy milestones, encouraging statements and informational pearls (Table1).³⁰ Information is presented through interactive pictographs, pictures, visual-aids, and both instructional and real-life videos. The app is designed to be motivational and personalized to the user. For example, the parent enters his/her name, gender of the fetus, due date and has the option to upload personal pictures, including ultrasound images.

Table 1. Sample text notifications sent via the P3 mobile app to parents with identified preterm birth associated risk factors.

[Participant's first name], did you know? A "full-term" pregnancy lasts 280 days or 40 weeks from the first day of the last menstrual period. Click <u>Next</u> to learn more.

[Participant's first name], did you know? Babies are most healthy when they are born between 39 weeks and 0 days to 40 weeks and 6 days. Click <u>Next</u> to learn more.

- [Participant's first name], did you know? Important medical decisions for you and your baby are based on the due date. An ultrasound in the first 13 weeks (first trimester) is the most accurate estimate but can still be off by 5-7 days. Click <u>Next</u> to learn more.
- [Participant's first name], it is important that you know that current medical technology can only help certain premature babies. Click <u>Next</u> to learn more.
- [Participant's first name], did you know? The length of the pregnancy is not the only factor that determines how a baby will do after birth. Click <u>Next</u> to learn more.
- [Participant's first name], did you know? Premature babies, seem to be developed on the outside but they may not be fully functioning on the inside. Click <u>Next</u> to learn more.
- [Participant's first name], it is important that you know the signs and symptoms of preterm labor. Call your doctor right away if you notice any of these. Click <u>Next</u> to learn more.
- [Participant's first name], did you know? Preterm babies born before 28 weeks of pregnancy have more complications. Click <u>Next</u> to learn more.
- [Participant's first name], did you know? All premature babies born before 34 weeks of pregnancy require specialized care in the neonatal intensive care unit (NICU). Click <u>Next</u> to learn more.
- [Participant's first name], did you know? Premature babies have the best outcomes when both the medical team and parents work together. Want to know what you can do to help? Click Next to learn more.
- [Participant's first name], did you know? Premature babies need special medical care immediately after birth. Click <u>Next</u> to learn more.

The P3 app pilot and feasibility testing: We set a recruitment goal of 30 participants for the pilot study. The two recruitment sites included an academic health center and an obstetric private practice clinic. Enrollment criteria included: English literate, ≥18 years of age, increased risk for preterm birth as determined by the patient's obstetric provider, 18–22 weeks GA at enrollment, absence of known fetal anomalies, possession of a personal smartphone, and no plan to change mobile service provider, upgrade phone or travel outside the country during the study period (4 weeks). The enrollment GA window was selected to allow enough time for parents to review the app prior to possible birth at a GA when neonatal resuscitation is an option. Potential participants were identified by the obstetric provider who also informed the patient (and partner) of the availability of the P3 app. A study team member met with interested patients (and partner) during a routine visit to obtain informed consent. Depending on participant preference, the app was either downloaded by the study team onto the participant's smartphone or a link and unique password were provided to the participant to download the app later. Once downloaded, remote tracking of the app's use began. Study limitations required that each participant's use of the app be limited to 4 weeks after enrollment or up to the time of delivery, whichever occurred first. The P3 app is iOS and Android compatible and was available on the Apple App Store and Google Play Store for the study. Downloading of the app was password restricted to only

allow access by study participants. The P3 app also tracks an individual participant's use. Tracked data includes time spent using the app, topics visited, and time spent on each topic.

A 15-item entry survey was given to collect participant demographics, prior use of mobile apps, and obstetric history. At study completion, a 45-item exit survey was given to collect feedback regarding the app's educational content, features, and usability. Both surveys were tested for readability and comprehension by the medical and parent advisory panels. The items required a yes or a no response and open-ended comments and suggestions were collected. Data from the surveys were entered in a spreadsheet and cross checked for accuracy. At the end of the study, monetary compensation was provided to each participant in appreciation of their time.

3. Results

The development of the P3 mobile app began in April 2015. The parent and medical advisory panels met separately for a total of 8 meetings to refine app content and presentation. For the pilot trial, 57 potential participants were screened, 32 were study eligible, 31 consented and 28 (10 fathers and 18 mothers) completed the exit survey. Participant demographics are presented in Table 2. The most common risk factors for preterm birth included prior spontaneous preterm birth and multifetal gestation. The median GA at enrollment was 20 (range, 18–22) weeks. Twenty participants were part of a mother/father pair. The majority (56%) of the mothers already had a pregnancy app on their phone at enrollment while none of the fathers had a pregnancy app. Participants (71%) reported using mobile apps regularly and the majority (64%) were Android users.

	,
Variable	
Age, mean(SD) years	32 ± 5
Reproductive history	
Gestational age week at enrollment, median (range)	20 (18-22)
Number of prior pregnancies, median (range)	3 (1-6)
Number of prior live births, median (range)	1 (0-5)
Risk factor for preterm birth, n = 14 ^a	
Multiple gestation	5
Previous preterm delivery	5
Shortened cervix	2
Lupus	1
Anti-Kell	1
Race (%)	
Caucasian	71
African-American	21
Hispanic	4
Asian	4
Education (%)	
High school	24
College	44

Table 2. Demographics, n = 28 (18 mothers and 10 fathers).

Postgraduate	32
Smartphone	
Android phone (%)	64
Number of apps on phone, median (range)	15 (0-60)
Has a pregnancy app on their phone (%)	
Fathers, n=10	0
Mothers, n=18	56
Frequency of app use in general (%)	
Sometimes	29
All the time	71

^aData missing for 4 of the 18 pregnancies.

Since most mothers delivered after the 4-week study period, GA at birth is known for 15 of the 18 mothers, with 6 (40%) experiencing preterm birth between 22 and 36 weeks. All participants who completed the study (n = 28) reported that the app provided important, new information and they believed access to the app would be beneficial for families. The exit survey items and participant responses are presented in Table 3. The vast majority of participants (94%) reported that the app improved and enhanced their medical knowledge and preparedness. They reported receiving more information from the app in areas of preterm labor, premature infants and parental role and responsibilities, than from their healthcare provider. One parent commented, "Prior to being part of this study, my husband and I toured NICUs, talked to neonatologists and researched online for info. Had we had access to this app earlier in our pregnancy this would have given us reliable, trustworthy information and eased our minds sooner, just because we knew what to expect sooner. I think this will be SO beneficial for families in similar situations in the future." Another parent who delivered at 26 weeks GA stated, "I was hoping I can continue to use the app as it has been very helpful both before I delivered and now with the NICU experience." Another comment was, "The week by week information on how my baby was developing at each gestational age was my favorite!" One study mother who presented for delivery at 22 weeks GA utilized the app pictograph (Fig. 1) on her smartphone during the shared decision-making process to advocate for resuscitation and respond to medical team's concern for poor developmental outcome.

Table 3. Exit-survey items and participant responses Yes (%).

Medical knowledge	
1 Did the app provide new information to you?	100
2 Was some of the information given in the app important for you to know?	100
3 Because of the app, do you feel better prepared if you were to have a premature infant?	100
4 Did the app answer at least some of your questions about premature infants?	100
5 In your opinion, will this app benefit families?	100
6 Did the app help you learn about what happens in the delivery room?	79
7 Did the app inform you about the NICU?	96
8 Did the app inform you about difficulties that a premature baby may face at birth?	89
Emotional health	
1 Did the app make you feel more aware of your risk for having a premature delivery?	93

2 Did the app increase your anxiety unnecessarily?	14
3 As time passed and you were familiar with the information provided, did the app increase your anxiety about having a premature infant later?	21
Partnership and Advocacy	_
1 Because of the app, did you ask more questions at your doctor visits?	43
2 Because of the app, did you and your partner discuss pregnancy or prematurity issues?	86
3 Did you share information given in the app with other family/friends (excluding a partner already enrolled in the study)?	57
Content and desire for information	
1 Did the app give too much information about premature infants?	18
2 The information in the library was not enough.	46
3 Did you learn something new from the videos showing an actual resuscitation of a newly born premature infant in the delivery room?	54
4 The information about medical equipment NICU was not helpful.	25
5 I liked the week by week information on how my baby was developing at each gestational age.	100
6 Information on major and moderate health conditions faced by premature infants should be removed from the app.	89

In the areas of *partnership and advocacy*, 86% of participants reported discussions regarding prematurity issues with their partner as a result of app utilization. Fifty-seven percent shared the app information with friends and other family members. When asked "Which source gave you more information about the role of parents of premature infants during hospitalization?", 79% reported the app provided them more information than their healthcare provider. Only 43% of the participants reported asking more questions during their obstetric visits. One participant suggested adding a "section for questions to ask your doctor, a pre-written list AND ability to add own questions with reminders for time of appointment." One father commented, "I would have liked if the app addressed me (instead of my wife) and addressed more of a father's role and what I can specifically do. Overall loved the app though!."

When examining effects on parental *emotional health*, most (93%) parents reported heightened awareness of their risk of preterm birth. With app use, a minority of the parents (21%) reported anxiety about having a premature infant. One participant suggested "more information on the long-term effects." Another suggested adding "success stories of premature babies that are of different ages so that it may provide some hope for parents."

Participant ratings of the features of the P3 mobile app are presented in Table 4. The majority (89%) of the parents responded positively to the use of text notifications. The main area of improvement was in app functionality. One parent said, "At first it took me a while to click "More Details" on the notifications to read more details. It just didn't stand out to me." Other comments included, "The look of the app (needs improvement) and more functionality," and "I think the app should have more videos." Twenty-three participants gave information regarding where they used the app, with 61% identifying only home utilization and the remainder identifying home and work utilization.

			Percent			
		Poor	Low	Average	Good	Excellent
1	Rate your overall experience with this app.	0	4	10	43	43
2	Rate how easy it was to use the app.	0	0	7	50	43
3	Rate how well you were able to understand the information.	0	0	4	32	64
4	Rate the audio explanations of the app.	7	4	19	33	37
5	Rate the video/visual aids of the app.	0	6	0	47	47
6	Rate the "look" of the app.	0	21	29	25	25
7	Rate how reliably the app functioned.	4	0	18	25	53
8	Rate your learning experience with the app.	0	4	4	52	40
9	Rate how trustworthy you felt the information was.	0	0	11	18	71
10	How do you rate the options to personalize the app to you and your baby?	0	14	21	39	26
11	Rate how well the app kept your attention.	4	7	29	18	42
12	Rate how well the app encouraged you to learn more about prematurity.	0	7	21	29	43
13	Rate how well you liked the color scheme of the app.	0	7	36	32	25
14	Rate how well you liked the "Feedback questions" that popped up throughout the app.	0	14	14	41	31

Table 4. Participant rating of Preemie Prep for Parents (P3) mobile app features, n = 28.

I confirm all patient/personal identifiers have been removed or disguised so the patient/person(s) described are not identifiable and cannot be identified through the details of the story.

Due to unforeseen app tracking limitations, partial app utilization data are available for 15 of the 28 participants. Over the 4-week study period, the app was accessed for an average of 8 h by the 15 participants, with user-specific range of 6 min to 14 h. The most accessed module included week-by-week information regarding GA-specific problems and outcomes of premature infants. The second most accessed module included maternal care information regarding route of delivery, delivery room care for preterm births, interventions to stop premature labor, and fetal monitoring. The third most accessed module included general pregnancy information regarding duration of a normal pregnancy, due date accuracy, full-term vs. preterm pregnancy, signs of preterm labor, and risk factors for preterm birth.

4. Discussion and conclusion

4.1. Discussion

The 2014 National Institute of Child Health and Human Development (NICHD) workshop on management and counseling at periviable gestation identified several issues that still remain unresolved, including timing of parental prematurity counseling. The expert panel acknowledged that birth hospitalization is not an ideal time for parents to receive new medical information as the "healthcare team and the family must quickly make complex, ethically challenging decisions - often in an emotionally charged setting."³² A mother featured in a publication regarding extreme premature birth reported "most of the information that I received was at 3 AM when I was in premature labor- you only hear bits and pieces."³⁵ While other families have stated that readily accessible, pertinent, and understandable information is requisite for family centered neonatal care.^{36,37} We developed the P3 mobile app to provide parents a foundation of knowledge before the preterm birth hospitalization. Pilot users reported feeling better prepared for a preterm birth and receiving more prematurity information from the app as compared to their obstetric healthcare provider. Most users reported heightened awareness of risk of preterm birth and a small proportion of participants reported increase in anxiety, but overall, the app made participants feel better informed. These preliminary findings suggest that a smartphone parent education program may benefit pregnancies at risk of preterm birth.

Improved knowledge before preterm birth hospitalization can help parents influence healthcare decisions that impact prematurity health outcomes.³⁸ For example, appropriate choice of birth hospital will optimize care in the first postnatal hour, also known as the "Golden Hour." Studies show that evidence based care in the first postnatal hour reduces hypothermia, hypoglycemia, intraventricular hemorrhage, chronic lung disease and retinopathy of prematurity in preterm infants.³⁹ Other examples of decisions that improve preterm health outcomes include breast

feeding and progesterone prophylaxis.^{40,41,42,43} If pregnancy ultimately does result in preterm birth hospitalization, parents can also benefit from better understanding of periviability GA health outcomes, options and complexities of neonatal delivery room care, and awareness of expected parental role in medical decision making.³²

We believe that having the obstetric healthcare provider recommend the app to the parents is important for program success as studies show that mere knowledge of having a preterm birth risk factor is not associated with higher parental perceived risk of preterm birth.^{44,45} This patient-clinician interaction then serves as the trigger for parental action. Cues to action are also provided via 3–5/week text messages and from the partner's use of the P3 app. The educational content, design and convenient availability of the P3 app decreases barriers and encourages self-efficacy. Fig. 2 shows the characteristics of the smartphone prenatal prematurity education program with reference to the Health Belief Model.

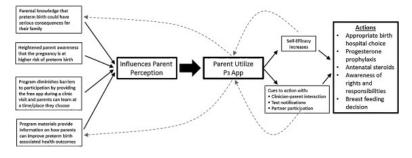


Fig. 2. P3 mobile app anticipatory prematurity education program theoretical model.

A strength of the P3 app is that it allows families to learn and deliberate management and treatment options at their own pace. This is important as decisions made without adequate opportunity to discuss and contemplate the choices can result in suboptimal "gut reaction" decisions. Family deliberation is especially important for preterm birth decision making as research reveals that for high risk decisions the preference is to share the burden of decision making with the other parent.⁴⁶ Most P3 app users reported that because of the app they discussed pregnancy and prematurity issues with their partner and shared information with other family members.

The P3 app provides evidence-based information independent of the healthcare professional who counsels the parents at the time of hospitalization. Some parents who have experienced shared medical decision making reported feeling that healthcare providers present information in a manner that encourages parents to agree with the healthcare provider recommendations.^{46,47} The experience of the 22-week GA mother, referenced in the results, highlights how the P3 app can empower parents to effectively advocate their treatment preference to the medical team. We envision that the smartphone based education will supplement and not replace the information parents receive during preterm birth hospitalization. However, we hypothesize that parents already familiar with the P3 app information will better comprehend the more specific medical facts provided by clinicians during the hospitalization and be able to make better informed medical care decisions.

According to Pew Research, 91% of U.S. adults of child-bearing age own a smartphone, and 63% with lower income (<30 K) use their smartphone to get health information.^{48,49} This should allow for wide dissemination of the P3 app materials, especially because preterm birth is more common among those with the lower socioeconomic status (African-American decent, unmarried and not living with the partner, and teenage motherhood).^{50,51} Printed educational aids have also been tested by us and other investigators.^{31,52,53,54,55} Despite benefit in limited trials, printed aids have failed to have a wide impact due to maintenance and dissemination difficulties. In a study, 81% of parents with preterm birth reported using their smartphones for information, significantly more than brochures (33%) or books (56%).⁵⁰ Multimedia information is also more effective than printed information.^{56,34} One of our participants commented in the exit survey "It's important to always keep (the information) up to date." Unlike printed educational-aids, the P3 app can be updated centrally and distributed universally. These qualities make the P3 app program easily scalable and suitable for wider implementation.

Mobile smartphone technology can remotely track use of educational materials. Tracking of selfdirected learning will identify information valued by families as they prepare for preterm birth. Currently, there is controversy regarding whether neonatal mortality and morbidity data is valued by parents, as some studies suggest that parents base their decisions on religious and/or cultural values.^{57,58} Unfortunately, usage data was lost for some of our pilot participants due to problems in device-server syncing of data; however, this technical limitation has been addressed and we will be able to gather more P3 app usage information in a future trial. This will inform future educational materials development and clinician training.

4.2. Conclusion

Our findings suggest that smartphone-based prenatal prematurity education is feasible. Larger trials testing the effect of the P3 app on parental knowledge and healthcare decision-making are required before establishing a wider program for parents with preterm birth risk factors.

4.3. Practice implications

Smartphone-based prematurity education will allow for wide dissemination of information and empower parents to influence prehospitalization healthcare decisions known to impact prematurity health outcomes. If the pregnancy results in preterm birth hospitalization, parents would have built a foundation of knowledge and thus have the chance to better comprehend medical facts provided during the hospitalization, be aware of their rights and obligations, and be able to advocate for care aligned with their values.

Author contribution statement

- U. Olivia Kim, is the co-principal investigator and contributed to study design, funding acquisition app development, data collection, analysis and wrote the original draft of the manuscript.
- K. Barnekow, contributed to the funding acquisition, health literacy aspect of the app development and manuscript review and edits.
- S.I. Ahamed, contributed to the funding acquisition, mobile health aspect of the app development and manuscript review and edits.
- S. Drier, provided the parental perspective for the app development and manuscript review and edits.
- C. Jones, contributed to the obstetric aspect of the app development and manuscript review and edits.
- M. Taylor, contributed to the obstetric aspect of the app development and manuscript review and edits.
- Md. K. Hasan, contributed to the mobile health aspect of the app development and manuscript review and edits.
- M.A. Basir, is the principal investigator for the funding acquisition, he conceptualized the study intervention and contributed to the study design, app development, data collection, analysis and manuscript review and edits.

Financial disclosure

None.

Conflict of interest

The authors have no conflict of interest relevant to this article to disclose

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