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April 2018

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#### **Recommended** Citation

Sultan, R., Abdullah, U., Chawla, T. (2018). 30-day readmission rate and its causes in general surgical patients. *Journal of the College of Physicians and Surgeons--Pakistan*, 28(4), 314-316. Available at: https://ecommons.aku.edu/pakistan\_fhs\_mc\_surg\_gen/60

## 30-Day Readmission Rate and its Causes in General Surgical Patients

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### ABSTRACT

**Objective:** To find out the 30-day readmission rate for different surgical procedures and determine the causes for readmissions.

Study Design: An audit report.

**Place and Duration of Study:** Department of Surgery, The Aga Khan University Hospital, Karachi, in the calendar year 2014. **Methodology:** Records were retrospectively reviewed for 30-day readmission rate and their cause in general surgical patients who underwent a general surgical procedure at The Aga Khan University Hospital, Karachi, in the year 2014. **Results:** Out of 217 (6.4%) readmissions in 3,387 patients, more than 50% unplanned readmissions were avoidable. The highest readmission rate was after placement of feeding tubes (28.5%).

**Conclusion:** More than half of the readmissions could have been prevented by proper patient/attendant education, good communication and provision of nursing services to these patients beyond the hospital.

Key Words: Surgery patients. Readmission rate. Causes of readmission. Tertiary care centre.

#### **INTRODUCTION**

Whether planned or unplanned, readmission in a hospital is an additional financial, social and psychological burden to both patient as well as family. It is also a quality indicator for hospital in NHS, and contributes to "star" status for a hospital. From 2003 to 2004, 19.5% of all medicare beneficiaries, who were discharged from a hospital, were readmitted within 30 days, leading to a cost of \$17.4 billion.<sup>1</sup> It was estimated that a single readmission after pancreatic resection costs an average of \$16,000 or more.<sup>1</sup> Readmission problem is different in surgical patients compared with medical patients.<sup>2,3</sup> After a surgical procedure, majority (70.5%) of readmissions are due to medical conditions and are unavoidable. Among the medicare beneficiaries undergoing major bowel surgery, 16.6% were readmitted for gastrointestinal problems, and 6.4% were readmitted with a postoperative infection.4

In developing countries like Pakistan, where there is a marked shortage of nursing care outside hospitals,<sup>5</sup> risk of readmission with minor ailments increases significantly.<sup>6</sup> Similarly, readmission rate seems also related to the education of the caretakers about the disease.<sup>7,8</sup> Besides cost of treatment, avoidable readmissions also burdens emergency departments of

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Received: November 29, 2016; Accepted: January 10, 2018.

hospitals with preventable admissions.<sup>9</sup> Data regarding cost of readmissions after a surgical procedure is not available from Pakistan or South Asia.

Knowledge of causes of readmissions is important to be able to avoid the avoidable causes; and rate of readmission is important for preoperative counselling of patients and their families to decrease the anxiety and frustration associated with readmissions.

The objective of this study was to review all general surgical procedures performed in the year 2014 to find out procedure specific 30-day readmission rate and causes of these readmissions.

#### METHODOLOGY

Exemption from Ethical Review Committee of The Aga Khan University was taken prior to the start of study (3973-sur-ERC-15). The audit included all patients undergoing general surgical procedures in the year 2014 at Aga Khan Hospital, Karachi. The patients who left against medical advice or died during the index hospital admission were excluded from the study.

The investigators reviewed computer records of all patients for 30-day readmissions. Medical records of the patients with readmissions within 30 days of their discharge were then reviewed for cause of readmission; and details of the readmission were recorded on a predesigned proforma. The variables recorded were the cause of readmission, median days between discharge and readmission, whether readmission was planned or unplanned/avoidable or unavoidable, requirement of intervention in readmission, and eventual outcome.

Data was entered in SPSS 19. Continuous variables like age, length of stay, and time between primary discharge to readmission were measured by using mean +/- SD or

medians with IQR. The categorical variables were described in frequency with percentages. Comparison between the two groups was done using Chi-square test. P-value of <0.05 was considered significant.

#### RESULTS

The total number of procedures performed in the year 2014 in the Department of General Surgery at Aga Khan University Hospital, Karachi, was 3,428 (Table I). Mean age was 46.94  $\pm$ 15.9 years. Nineteen hundred and fifty-four (57%) patients were male. Median LOS (length of stay) was 2 days (IQR 1-4). Three thousand (87.5%) procedures were performed under general anesthesia. Two thousand, seven hundred and fifty-one (80%) procedures were done after admitting patient in the hospital; 2,451 (71.5%) cases were electively planned before the day of surgery. There were 41 deaths among these patients (mortality rate 1.1%), rest of 3,387 patients

| Table I: | Details of patients (n=3,428) who underwent general surgical |
|----------|--|
|          | procedures at AKUH in the year 2014.                         |

| Variables                           | Frequency                 |  |  |
|-------------------------------------|---------------------------|--|--|
| Mean age                            | 46.94 <u>+</u> 15.9 years |  |  |
| Gender                              |                           |  |  |
| Males                               | 1954 (57%)                |  |  |
| Females                             | 1474 (43%)                |  |  |
| Median LOS                          | 2 days (IQR 1-4)          |  |  |
| Median length of surgery            | 60 minutes (IQR 35-92)    |  |  |
| Type of anesthesia                  |                           |  |  |
| GA                                  | 3000 (87.5%)              |  |  |
| LA                                  | 299 (8.8%)                |  |  |
| Regional (spinal, caudal, epidural) | 113 (3.3%)                |  |  |
| MAC (monitored anesthesia care)     | 16 (0.5%)                 |  |  |
| Nature of admission                 |                           |  |  |
| Inpatient                           | 2718 (79.3%)              |  |  |
| Day care                            | 710 (20.7%)               |  |  |
| Nature of procedure                 |                           |  |  |
| Elective                            | 2451 (71.5%)              |  |  |
| Emergency                           | 759 (22.1%)               |  |  |
| Add on                              | 218 (6.4%)                |  |  |
| Outcome                             |                           |  |  |
| Mortality                           | 41 (1.2%)                 |  |  |
| Alive                               | 3387 (98.8%)              |  |  |

| Table II: | Details of 30-day | y readmissions. |
|-----------|-------------------|-----------------|
|-----------|-------------------|-----------------|

| Variables  | Frequency                      |  |
|--|--------------------------------|--|
| Number of patients followed for 30-day re-admissions | 3387                           |  |
| Total re-admissions                                  | 217 (6.4%)                     |  |
| Planned re-admissions                                | 32 (14.9%)                     |  |
| Duration between primary discharge and re-admission  | (median) 15 days<br>(IQR 3-23) |  |
| Unplanned re-admissions                              | 185 (85.1%)                    |  |
| Unplanned unavoidable re-admissions                  | 91 (49%)                       |  |
| Duration between primary discharge and re-admission  | (median) 8 days<br>(IQR 3-17)  |  |
| Unplanned avoidable re-admissions                    | 94 (51%)                       |  |
| Duration between primary discharge and re-admission  | (median) 3 days<br>(IQR 1-7)   |  |
| Second intervention required                         | 15 (0.44%)                     |  |
| Mortality  | 4 (0.12%)                      |  |
|  |                                |  |

were discharged from hospital. Out of these, 209 (6.17%) patients were readmitted within 30 days of their discharge. Eight patients required more than one readmission within 30 days making, a total of 217 readmissions (6.4%).

Out of 217 admissions, 32 admissions were planned at the time of discharge and were not avoidable (Table II). Rest of 185 readmissions were unplanned. Ninety-four unplanned admissions were due to minor issues like increased ileostomy output, postoperative pain, nausea, vomiting, urinary retention or surgical wound related issues. These were managed in emergency room and did not require any further interventions; while 91 patients were admitted in the hospital and 15 required another intervention for a postoperative complication. Seventy-six patients had a medical issue like electrolyte imbalance, kidney injury or pneumonia, which did not require any intervention. Out of 15 patients requiring surgical intervention in the readmission, there was no mortality; but out of 76 who were conservatively treated, there were four mortalities.

Procedure-wise readmission rate (Table II) showed that the patients operated for placement of feeding tubes had highest 30-day readmission rate of 28.57%. After major abdominal surgeries like Whipples procedure and Ivor Lewis Esophagectomy, the 30-day readmission rate was 21.74% and 14.28%, respectively. Stoma formation in lower GI surgery was associated with readmission rate of 15.7% at the time of primary procedure and an additional 10.5% readmission rate after stoma closure; while lower GI surgery without stoma was associated

| Table III: | Procedure-wise | readmission rate. |
|------------|----------------|-------------------|
|            |                |                   |

| Procedure                         | Total<br>patients | Readmission | No<br>readmission | Procedure<br>specific<br>readmission<br>rate |
|-----------------------------------|-------------------|-------------|-------------------|--|
| Hernia                            | 326               | 25          | 301               | 7.67%  |
| Wound debridement and amputations | 173               | 14          | 159               | 8.1%   |
| Skin and subcutaneous tissues     | 490               | 20          | 470               | 4.08%  |
| Anal and perianal procedures      | 374               | 17          | 357               | 4.54%  |
| Diagnostic lap                    | 47                | 6           | 41                | 12.76%                                       |
| Endoscopic procedures             | 40                | 2           | 38                | 5%   |
| Appendectomy                      | 167               | 10          | 157               | 5.99%  |
| Cholecystectomy                   | 1033              | 37          | 996               | 3.58%  |
| Splenectomy                       | 14                | 1           | 13                | 7.14%  |
| Feeding tubes                     | 63                | 18          | 45                | 28.57%                                       |
| Bile duct and liver               | 32                | 1           | 31                | 3.125%                                       |
| Gastric procedures                | 60                | 3           | 57                | 5%   |
| Whipple                           | 23                | 5           | 18                | 21.74%                                       |
| Two-stage esophagectomy           | 21                | 3           | 18                | 14.28%                                       |
| Abdominal mass                    | 19                | 3           | 16                | 15.79%                                       |
| Pancreatic procedures             | 6                 | 0           | 6                 | 0%   |
| Lower GI surgery with stoma       | 140               | 22          | 118               | 15.71%                                       |
| Lower GI surgery without stoma    | 95                | 6           | 89                | 6.32%  |
| Stoma closure                     | 86                | 9           | 77                | 10.5%  |
| Other Laparotomy                  | 178               | 15          | 163               | 8.43%  |
| Total                             | 3387              | 217         | 3170              | 6.40%  |

with readmission rate of 6.32%. This difference between the two groups was statistically significant (p=0.029).

#### DISCUSSION

This study showed that 30-day readmission rate after discharge was 6.4% in general surgery department of the Aga Khan University Hospital, Karachi. More than 50% of unplanned admissions were for minor issues and were avoidable with good communication and education at discharge and better involvement of nursing staff outside the hospital (home healthcare). It would have helped in reduction of overall cost of the treatment as well as burden on the Emergency Department of the hospital.

The highest readmission rate was associated with placement of feeding tubes. There are two reasons for these readmissions. Most of these patients with malignancy were planned for chemotherapy and some are elderly people with multiple comorbids requiring readmission due to medical issues. Every 5th and 7th patient gets readmitted after major abdominal procedures like Whipples procedure and Ivor Lewis Esophagectomy. Another interesting finding was, readmission rate in lower GI surgery patient with stoma, which was 2.5 times the readmission rate in patients without stoma. The patients with stoma had to bear another 10.5% readmission rate at the time of stoma reversal surgery.

There is very little data on readmission rate and its causes after discharge from surgery department. In 2007, Dayo et al. suggested that the readmissions cannot be predicted on the basis of age, comorbidities, psychiatric illness and number of drugs on discharge.<sup>10</sup> In 2011, Atul Gawande suggested that if we target the patients who are at high risk for readmissions, we can certainly decrease number of readmissions and save cost.<sup>11</sup> These patients were labelled as "hot spots". In 2012, Kassin et al. concluded that multiple comorbids, inpatient surgical procedures and need of admission before surgery were risk factors for readmission.12 Intraabdominal procedures were prone with more readmission rate requiring more vigilance and attention.13 Less educated family and poor socioeconomic background are also found to be significantly associated with the readmission rate.14 Similarly, stoma formation is also associated with higher postoperative readmission rate.15

To the best of authors' knowledge, this is a first study looking at readmission rate and causes of readmissions in Pakistan. Large number of patients, variety of surgical procedures, and utilization of computerized data for retrieval of readmissions were our advantages; while we could have missed the patients not readmitted in the hospital. The authors have introduced concept of hotline, in which a cellular phone carried by a registered nurse is given to the patient at discharge so that he/she can contact her regarding any complaint at home to decrease the unplanned avoidable readmission rate.

#### CONCLUSION

Effective communication using hotline, patient education and use of home healthcare services can decrease unplanned avoidable admission rate. In some high risk procedures, the risk of readmission should be explained to the patients preoperatively.

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