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Health Care Provider Personal Religious Preferences and Their Perspective on Advance Care Planning with Patients

Marjorie A. Bowman Wright State University, marjorie.bowman@wright.edu

Sarah St. Cyr Wright State University - Main Campus

Adrienne Stolfi Wright State University, adrienne.stolfi@wright.edu

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Health Care Provider Personal Religious Preferences and Their Perspective on Advance Care Planning with Patients

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1 Abstract

- **Objective -** To understand how Health Care Providers (HCPs) religious preferences
- 3 influence their willingness to undertake Advance Care Planning (ACP) with patients and
- 4 their acceptance of other HCP's involvement.
- **Methods** Online anonymous survey distributed to HCPs in hospital, ambulatory offices,
- 6 and hospice settings in Dayton Ohio. We evaluated the associations of HCP religion with
- 7 their personal ACP, willingness to facilitate ACP, and acceptance of other HCPs' ACP
- 8 participation.
- **Results** 704 respondents: Nurses (66.2%), physicians (18.8%), other HCPs (15.0%),
- white (88.9%), and primarily Catholic (23.3%) or Protestant (32.0%). "No religion" was
- 11 <u>marked by 13.9%.</u> Respondents were favorable to ACP with patients. Religious
- respondents were more likely to have a <u>living will (P = .035)</u> and health care power of
- 13 attorney (P = .007), and more accepting of clergy as ACP decision coaches (P = .030).
- 14 HCP's religion was not associated with willingness to facilitate ACP discussions. There
- were minor differences between Catholics and Protestants.
- 16 Conclusions Personal religious preference is associated with HCP's own ACP, but had
- 17 little relationship to their willingness to facilitate ACP conversations with patients, or
- acceptance of other professional types of HCPs involvement in ACP conversations.
- 19 Regardless of religious affiliation, HCPs have interest in undertaking ACP, and endorse
- 20 other HCPs ACP involvement. As the results of this study suggest that personal religious
- affiliation is not a barrier for HCPs engaging in ACP with patients, attempts to overcome
- barriers to increasing ACP should be directed to other factors.

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Key Words: Advance Directives, Physician Patient Communication, Spirituality,

- 27 Hospital-Specific Palliative Care Issues, Advance Care Planning, Religion, Living Wills,
- 28 Attitude of Health Personnel

Introduction

Advance Care Planning (ACP) ascertains a person's wishes for medical treatment should they become unable to speak for themselves. The National Quality Forum Project for palliative and hospice care includes attention to spiritual and religious aspects as one of the major domains of care. Religion has been documented as a stated significant personal factor influencing patients' ACP wishes, which is also likely also true for clinicians as patients.

Conversely, there is little information on how the personal religious beliefs of

Health Care Providers (HCPs) influence their willingness to undertake or their approach to

ACP or End-of-Life (EOL) care with patients. Braun et al reported that physicians in focus
groups generally did not think their own faith or religious beliefs influenced their ACP,
although there were some differences by ethnicity. In another study, most physicians
believed it appropriate to discuss religious/spiritual issues during EOL care when a patient
brings them up, and would encourage patients in their own beliefs and practices, implying
that their own personal religious views would not be determinant.

Much of the literature also predates the many advances that increasingly prolong the lives of seriously ill patients, and multiple changes in available types of ACP, such as the increase in the availability of the MOLST or POLT (Medical or Physician Orders for Life Sustaining Treatment), now in many states (www.polst.org). Most of the literature also concerns physicians, whereas many different HCPs can undertake ACP counseling and are needed if sufficient ACP conversations are to happen prior to a patient's EOL. Thus, prior findings may or may not reflect current practice or needs.

In addition, no literature provides clarity on what differences exist for routine advance care planning discussions for different faith groups, nor specifically for the two largest faith groups (Catholic and Protestant) in the United States. Yet, our local Dayton Area Advance Care Planning community intervention included two large health systems affiliated with these different religious orientations. To fully inform our efforts to increase ACP community-wide, we felt it would be important to understand significant differences that should influence how to accomplish our goals. We hypothesized that there would be differences in HCPs willingness to participate in ACP with patients, specifically between religious and non-religious HCPs, and between Catholic and Protestant HCPs. Support for our hypotheses came from our own experiences, and related literature from Curlin et al¹⁰ who found that those physicians without religious affiliation or low on a religiosity and spirituality scale were less likely to inquire about religious and spiritual matters and pray with patients, and were also less likely to report encouraging patients religious/spiritual beliefs and practices. The authors had also found that Protestant physicians were more likely to discuss their own beliefs and pray with patients. In another paper, religiously

committed physicians gave more support to the duty to preserving life and were less supportive of advance directive documents. Thus, we hypothesized that 1) religious and Catholic HCPs would be less willing to undertake ACP activities with patients; and 2) non-religious HCPs would be more likely to encourage other types of HCPs (particularly clergy or religious leaders) to be involved with patient ACP.

Methods

Setting: This was a pre-survey of local HCPs through the auspices of The Greater Dayton Advance Care Planning Initiative (GDACPI) – Decide to Be Heard Campaign. In 2015, the GDACPI was initiated as an area-wide, community-based intervention to increase ACP and the associated documentation, educational tools, community-led conversations, trained facilitators, and a regional advance directives tool. The GDACPI board consisted of members from the two local major healthcare systems (one affiliated with a national Catholic healthcare organization and the other with the Seventh Day Adventist faith), a large hospice organization, clinical providers, higher education institutions, faith-based communities, legal professionals and other interested community individuals. The two health systems each have multiple hospitals and affiliated outpatient physician groups. The mission was stated as "to create a culture that embraces advance care planning and increases conversations between providers, the people and their families by educating and transforming our community. The shared vision is to ensure that every person in the Greater Dayton Area is empowered to have advance care planning conversations that

reflect their personal values and beliefs." The GDACPI hired a full-time staff member and contracted with Respecting Choices® to support the initiative.

The Survey: The survey was developed by the GDACPI Data Subcommittee based on ACP literature and reflective of needs for appropriately planning the overall implementation. The survey included general demographic information, as evidenced in Table 1 for profession, practice site, age, and gender and Table 2 for personal ACP experiences. Additional details include of response items are: Race: American Indian/Alaska Native, Asian, Native Hawaiian or Other Pacific Islander, Black or African American, White (not Hispanic), Hispanic or Latino, more than one race, or other/prefer not to report; religious preference: Catholic, Seventh Day Adventist, Protestant (other than Catholic or Seventh Day Adventist, such as Baptist, Lutheran, Evangelical, Presbyterian, etc.), Jewish, Muslim, Non-Denominational, other, none, or prefer not to answer]; frequency of ACP conversations [never, rarely (such as 2-3 times a year), frequently (such as every 1-2 months), often (such as couple of times a month, very often (at least weekly)]; training for ACP (mark all that apply - a few lectures, seminars or conferences of 1 or more days, self-taught through past patients experiences and seeking out information, learning through personal/life experiences, received mentoring, on-line or other training resources, formal fellowship of 3 months or more). There was a series of questions (based on work by Aleksova et al¹¹ on the acceptability for various types of providers to be involved with four identified levels of ACP interaction (initiate discussions, exchange information, be a decision coach, and make final decisions). These questions were selected because authors

presented some data on variation by belief models by provider type. The survey was piloted for clarity and ease of use with various members of the GDACPI board, medical students, and clinicians, and various corrections were made. Based on pilot testing, it was estimated to take about 5 minutes. Study data were collected and managed using REDCap electronic data capture 12 tools hosted at Wright State University. REDCap (Research Electronic Data Capture) is a secure, web-based application designed to support data capture for research studies, providing: 1) an intuitive interface for validated data entry; 2) audit trails for tracking data manipulation and export procedures; 3) automated export procedures for seamless data downloads to common statistical packages; and 4) procedures for importing data from external sources.

Approvals for the survey were obtained first from the Data Subcommittee and

Leadership Council of the GDACPI before approval by Institutional Review Boards (IRB)

of Wright State University and Kettering Health Network, and the research oversight

committees of the hospitals within Premier Health associated with the Wright State

University IRB. Individual members of the GDACPI Leadership Council coordinated with
their own health care organization to get the survey link with instructions to their

respective email lists of targeted participants. A second prompt for responses was sent 2-6

weeks later with an embedded note not to respond twice. The wording for the survey was:

"(Our organization), in partnership with (the other GDACPI organizations), is a

leader in the region's Greater Dayton Advance Care Planning Initiative. The community's
advance care planning initiative is preparing to launch its first pilot sites this spring. To

support this work, gaining a clear understanding of the use and attitudes of advance care

planning is a critical first step. Please click on the link below to take a brief, anonymous survey which is administered by Wright State University."

Study participants: Physicians, advance care providers (such as nurse practitioners (NP), physician assistants (PA), and advanced nurse clinicians), nurses (other than advanced care providers), social workers and clergy associated with the health care organizations involved with the GDACPI participated in the study.

Data analyses: For the purposes of data analyses, participants were divided by religious preference (All Religions vs. None/Prefer Not to Answer) and the two largest groups (Protestants vs. Catholics). Descriptive statistics included frequency (percent) of non-missing data for categorical variables, and mean±SD for variables measured on 7-point Likert scales (extremely unwilling/unsupported/ unacceptable to extremely willing/supported/acceptable). Comparisons of categorical variables between groups were made with chi-square or Fisher's exact tests. For statistically significant differences in univariate analyses, multiple logistic regression was used to control for differences in demographic variables between religious preference groups. Wilcoxon rank sums tests were used for Likert scale variables. *P* values < .05 were considered statistically significant. Analyses were conducted with SPSS v.24 (IBM Corporation). Some categorical variables with multiple levels were collapsed into fewer levels for analyses. In comparing the demographics of those identifying one or another religion to those stating "none or prefer not to answer", those with a religious preference were more likely to be

older and had a greater number of years in practice but were otherwise similar. As there was a high rate of correlation between these two items by Spearman rank correlation (r = 0.795, p < 0.001), only <u>age category</u> was included in further analyses.

Results

Surveys were completed between 05/02/2017 and 09/17/2017. Of 709 returned surveys, 5 were missing data on one or more grouping variables and were excluded from the analyses. For the included 704 surveys, some had missing data so the sample sizes for each comparison vary by question/statement analyzed. We are unable to identify the exact response rate, as some individuals could have received the survey link through more than one organization, and as typical in an anonymous survey. Based on the number of employees in the distributing organizations, we estimate the response rate in the 10-15% range. As examples, Premier Physician Network includes "more than 600 physicians and advance practice providers" (https://www.premierphysiciannet.com) and Kettering Physician Network reports 480 physicians and advanced practice providers including some in Cincinnati (www.ketteringphysiciannetwork.org). However, the email list could include some affiliated physicians as well. If we accepted the total as 1,080, then the response rate would be about 19% for these combined groups. This response rate is not unusual for an anonymous survey without monetary incentives. Of the 704 HCPs, 606 (86.1%) indicated a religious preference. See Table 1. Two-

hundred twenty-five (37.1%) were Protestant, 164 (27.1%) Catholic, 136 (22.4%) non-denominational, 26 (4.3%) Seventh Day Adventist, 10 (1.7%) Jewish, and 45 (7.4%) other.

The number of years in practice was significantly greater in HCPs with a religious preference compared to those without $(20.6 \pm 13.0 \text{ vs. } 14.5 \pm 10.8, \underline{P} < 0.001)$. No religion (or prefer not to state) was marked by 98 (13.9%). There was no difference in years in practice between Catholic and Protestant HCPs $(22.1 \pm 12.8 \text{ vs. } 22.1 \pm 13.0, \underline{P} = .971)$.

Most of the respondents were hospital-based, consistent with the distribution lists for the survey link. Most were nurses (66.2%) or physicians post-residency (18.8%). As expected based on the demographics of the hospital employees, the vast majority of respondents were White. Consistent with number of years in practice, a higher proportion of non-religious HCPs were in the younger age categories. There were no other differences in demographics between HCPs with vs. without a religious preference, or between Catholic and Protestant HCPs. As an anonymous survey, we cannot be certain of the representativeness of the respondents, however, the general demographics of the respondents was similar to that of HCP's in the Dayton area, i.e., predominantly White.

As noted in Table 2, HCPs stating a religious preference were more likely to have personal ACP planning, including their own living will and a written designation of a Health Care Power of Attorney (HCPOA). After controlling for age category in multiple logistic regression analyses, religious groups remained more likely to have their own living will (adjusted odds ratio [AOR] 1.69, 95% CI 1.04-2.75, P = .035). They also remained more likely to have a named HCPOA (AOR 2.01, 95% CI 1.21-3.34, P = .007). Those with a specific religious preference were less likely to have had a personal near-death experience in univariate analysis (P = .46); after controlling for age category the difference was not statistically significant (AOR 0.8, 95% CI 0.22-1.03, P = 0.060).

Those identifying as either Protestant or Catholic provided similar item responses with a few exceptions. Catholic HCPs were less likely to report having experienced a comfortable EOL experience for someone personally close to them; and less likely to have been involved with one or more difficult or uncomfortable EOL experiences at their work site.

There were no differences between religious and non-religious HCPs for any of the types of training. Catholic HCPs were more likely than Protestant HCPs to say they were self-taught through past patients' experiences and seeking out information (19.5% vs. 11.6%, P = .030). There were no differences in any of the other training types. There were no differences between religious and non-religious HCPs for concerns that get in the way of talking to patients about EOL wishes. HCPs who identified as Catholic were less likely to respond "frequently/sometimes" than Protestant HCPs to "you don't want a patient to give up hope" (44.7% vs. 55.3%, P = .042), and more likely to respond "frequently/sometimes that "you're not sure it is the right time" (57.1% vs. 48.1%, P = .003) as concerns.

As noted in Table 3, there was a difference in the acceptability of clergy/ministers/ faith leaders undertaking various levels of ACP discussions by HCP religious preference. HCPs with religious preferences (vs. none) were more likely (5.26 vs. 4.74 on a 1-7 point Likert scale, \underline{P} = .030), and Protestant HCPs more likely than Catholic HCPs (5.42 vs. 4.99, \underline{P} = .027) to endorse these individuals to be ACP decision coaches for patients or significant others. Protestants were also more likely to endorse these individuals to

exchange ACP information. All of these average scores were above the mean of the scale, indicating substantial willingness to undertake ACP activities.

Discussion and Conclusion

In this anonymous survey of health care professionals undertaken to inform a community-wide ACP intervention, religious preferences by two different groupings (none/prefer not to answer compared to all others, and Catholic compared to Protestant) were not found to significantly differ on most response items, with a few exceptions. This lack of differences <u>suggests</u> that health care professionals can separate their own ACP beliefs and experiences from the <u>desires</u> of their patients and significant others, similar to that found in the Ethicatt study from the Netherlands. Further, our comparison of two different groupings of religion preferences strengthens the conclusion of a lack of major differences.

While the stated religious affiliation of the HCPs was associated with presence of their own personal living wills and/or a designated HCPOA, this was partially a function of age. Those who were older were more likely to have a written living will and a designated HCPOA, as well as a stated religious preference. However, those HCPs with some form of religious affiliation remained more likely to have a written designation of a HCPOA. While there is no specific recent literature on this finding specific to HCPs, there is some information related to patients that may help interpret this. Namely, this association of religious affiliation and written HCPOA seems similar to that reported in 2012 for patients, i.e., those inpatients with high religiosity were more likely to have a specified decision

maker but not more likely to have an advance directive.⁴ This increased likelihood of a designated HCPOA could be a function of reminders related to religious functions such as funerals or other unknown factors. Our finding of higher religious affiliation among the nurses (86.3% of nurses stated a religious preference) is consistent with the finding of The Ethicatt Study.¹³ Also, the rate of having a living will or designated health care power of attorney was higher than the general public, with about 37% having an advance directive.¹⁶

There were some other, generally small, intriguing differences identified. For example, of the small number of individuals who reported their own near-death experience (n = 41), 24.4% had no religious affiliation, compared to 13.3% of 663 HCPs who did not have a near-death experience. There were modest differences in the experiences with both comfortable and uncomfortable end-of-life experiences for Catholics compared with Protestants. For both types of religious comparisons, the identified differences were small enough to question their clinical importance for development or implementation of ACP programs.

The strength of this paper lies in its originality and in its relationship to a community-wide ACP intervention. The limitations are that, although reflective of the known employment of the respondents in one city (Dayton, OH), the responses may not reflect the views by others, particularly by ethnicity, types of religion, or region, as variation in these characteristics was limited. There were few respondents who identified themselves as a clergy/minister/faith leader. A non-response bias could affect the responses, in an unknown direction. As self-report, accuracy of responses cannot be assumed.

In conclusion, regardless of their personal major religious affiliation category, HCPs have interest in undertaking ACP, as well as endorsing other types of HCPs involvement in ACP, with patients and families. This is in keeping with the view of appropriate standards of care and ethics for EOL care, including but not limited to patient autonomy. There were minor differences by HCP religion and acceptance of clergy or faith leader involvement with ACP. As the results of this study suggest that personal religious affiliation is not a barrier for HCPs engaging in ACP with patients, attempts to overcome barriers to increasing ACP should be directed to other factors.

Policy.

Conflicts of Interest: The authors declare no conflicts of interest.

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Table 1. Demographics by Health Care Provider Religious Preference

| Survey item | All respondents No. (%) | No religion/ prefer not to report No. (%) | All religions No. (%) | <i>P</i> Value | Catholic No. (%) | Protestant No. (%) | P Value |
|----------------------------|-------------------------|--|--------------------------|-------------------|---------------------|-----------------------|------------|
| Profession | | | | | | | |
| Physician (post residency) | 138 (19.6) | 21 (21.4) | 117 (19.3) | .098 | 25 (15.2) | 37 (16.4) | .735 |
| PA/NP/CNS | 48 (6.8) | 2 (2.0) | 46 (7.6) | | 16 (9.8) | 15 (6.7) | |
| Nurse | 466 (66.2) | 64 (65.3) | 402 (66.3) | | 112 (68.3) | 157 (69.8) | |
| Other | 52 (7.4) | 11 (11.2) | 41 (6.8) | | 11 (6.7) | 16 (7.1) | |
| Total | 704 (100) | 98 (100) | 606 (100) | | 164 (100) | 225 (100) | |
| Primary practice site | | | | | | | |
| Hospital-based | 519 (73.7) | 72 (73.5) | 447 (73.8) | .106 | 125 (76.2) | 162 (72.0) | .622 |
| Ambulatory-based | 115 (16.3) | 21 (21.4) | 94 (15.5) | | 24 (14.6) | 37 (16.4) | |
| Other | 70 (9.9) | 5 (5.1) | 65 (10.7) | | 15 (9.1) | 26 (11.6) | |
| Total | 704 (100) | 98 (100) | 606 (100) | | 164 (100) | 225 (100) | |
| Age group (years) | , | , | | | , | , | |
| 20-29 | 50 (7.1) | 9 (9.3) | 41 (6.8) | .001 | 13 (8.0) | 11 (4.9) | .409 |
| 30-39 | 144 (20.5) | 33 (34.0) | 111 (18.4) | | 26 (16.0) | 36 (16.0) | |
| 40-49 | 155 (22.1) | 23 (23.7) | 132 (21.9) | | 27 (16.6) | 53 (23.6) | |
| 50-59 | 215 (30.7) | 22 (22.7) | 193 (32.0) | | 60 (36.8) | 76 (33.8) | |
| ≥ 60 | 137 (19.5) | 10 (10.3) | 127 (21.0) | | 37 (22.7) | 49 (21.8) | |
| Total | 701 (100) | 97 (100) | 604 (100) | | 163 (100) | 225 (100) | |
| Gender | | | | | | | |
| Female | 558 (80.5) | 70 (74.5) | 488 (81.5) | .111 | 138 (85.2) | 190 (85.6) | .913 |
| Male | 135 (19.5) | 24 (25.5) | 111 (18.5) | | 24 (14.8) | 32 (14.4) | |
| Total | 693 (100) | 94 (100) | 599 (100) | | 162 (100) | 222 (100) | |
| Race | , , | · , | ` , | | , | , , | |
| White | 624 (88.9) | 89 (90.8) | 535 (88.6) | .513 | 153 (93.9) | 203 (90.2) | .198 |
| Non-white | 78 (11.1) | 9 (9.2) | 69 (11.4) | .0.20 | 10 (6.1) | 22 (9.8) | .170 |
| Total | 702 (100) | 98 (100) | 604 (100) | | 163 (100) | 225 (100) | |

| How often discuss ACP with patients or their significant others | | | | | | | |
|--|------------|-----------|------------|------|------------|------------|------|
| Never | 68 (9.7) | 12 (12.6) | 56 (9.3) | .318 | 20 (12.2) | 19 (8.5) | .160 |
| Rarely | 209 (29.9) | 23 (24.2) | 186 (30.8) | | 43 (26.2) | 80 (35.7) | |
| Frequently | 145 (20.7) | 18 (18.9) | 127 (21.0) | | 30 (18.3) | 47 (21.0) | |
| Often | 120 (17.2) | 22 (23.2) | 98 (16.2) | | 34 (20.7) | 33 (14.7) | |
| Very often | 157 (22.5) | 20 (21.1) | 137 (22.7) | | 37 (22.6) | 45 (20.1) | |
| Total | 699 (100) | 95 (100) | 604 (100) | | 164 (100) | 224 (100) | |
| Have had formal training in undertaking ACP discussions | | | | | | | |
| No | 521 (74.6) | 78 (80.4) | 443 (73.7) | .159 | 118 (73.3) | 173 (77.2) | .375 |
| Yes | 177 (25.4) | 19 (19.6) | 158 (26.3) | .137 | 43 (26.7) | 51 (22.8) | .515 |
| Total | 698 (100) | 97 (100) | 601 (100) | | 161 (100) | 224 (100) | |
| Would like to be trained to teach other HCPs to undertake ACP conversations with patients or their significant others | | Cor | | | | () | |
| No | 442 (69.5) | 62 (75.6) | 380 (68.6) | .198 | 102 (69.9) | 147 (71.7) | .708 |
| Yes | 194 (30.5) | 20 (24.4) | 174 (31.4) | | 44 (30.1) | 58 (28.3) | |
| Total | 636 (100) | 82 (100) | 554 (100) | | 146 (100) | 205 (100) | |

Abbreviations: ACP, Advance Care Planning; CNS, Clinical Nurse Specialist; HCP, Health Care Provider; NP, Nurse Practitioner; PA, Physician Assistant.

Table 2. Personal ACP and ACP Associated Experiences of HCPs with Religious Preference vs. None and Catholic vs Protestant

| Survey item | All respondents No. (%) | No religion/ prefer not to report No. (%) | All religions No. (%) | P Value | Catholic No. (%) | Protestant No. (%) | P Value |
|--|-------------------------|--|--------------------------|------------|---------------------|-----------------------|------------|
| Personally I have: | | | | | | | |
| My own Living Will | 335 (47.6) | 31 (31.6) | 304 (50.2) | < .001 | 87 (53.0) | 110 (48.9) | .418 |
| Written designation of my own HCPOA | 304 (43.2) | 25 (25.5) | 279 (46.0) | < .001 | 84 (51.2) | 97 (43.1) | .113 |
| Experienced a difficult or uncomfortable EOL for someone personally close to me | 216 (30.7) | 28 (28.6) | 188 (31.0) | .625 | 44 (26.8) | 66 (29.3) | .588 |
| Experienced a comfortable EOL for someone personally close to me | 363 (51.6) | 51 (52.0) | 312 (51.5) | .919 | 75 (45.7) | 126 (56.0) | .045 |
| Had a near-death experience | 41 (5.8) | 10 (10.2) | 31 (5.1) | .046 | 9 (5.5) | 8 (3.6) | .357 |
| Witnessed or been involved with one or more difficult or uncomfortable EOL experiences at my work site | 412 (58.5) | 59 (60.2) | 353 (58.3) | .716 | 77 (47.0) | 132 (58.7) | .022 |
| Witnessed or been involved with one or more comfortable EOL experiences at my work site | 430 (61.1) | 60 (61.2) | 370 (61.1) | .975 | 96 (58.5) | 140 (62.2) | .642 |

Abbreviations: ACP, Advance Care Planning; EOL, End-of-Life; HCPOA, Health Care Power of Attorney

Table 3. Acceptability of Clergy/Ministers/Faith Leader Roles in ACP by Respondent Religious Preference

| | All | No religion/ prefer not | All | P | | | P |
|--|----------------------------|----------------------------|----------------------------|-------|----------------------------|----------------------------|-------|
| Survey item | respondents | to report | religions | Value | Catholic | Protestant | Value |
| How acceptable is it for clergy/minister/faith leader to: | Mean ± SD | Mean ± SD | Mean ± SD | | Mean ± SD | Mean ± SD | |
| Initiate ACP discussions | 5.61 ± 1.63 n = 649 | 5.40 ± 1.77 n = 85 | 5.64 ± 1.59 n = 564 | .379 | 5.54 ± 1.70 n = 152 | 5.78 ± 1.47 n = 208 | .275 |
| Exchange information about ACP | 5.64 ± 1.61 n = 644 | 5.43 ± 1.71 n = 84 | 5.67 ± 1.59 n = 560 | .317 | 5.39 ± 1.79 n = 152 | 5.90 ± 1.37 n = 206 | .018 |
| Be a decision coach for patients and/or their significant others | 5.19 ± 1.80 n = 637 | 4.74 ± 1.99 n = 84 | 5.26 ± 1.76 n = 553 | .030 | $4.99 \pm 1.84 \\ n = 151$ | 5.42 ± 1.73 n = 204 | .027 |
| Make decisions with patients and/or their significant others | 4.75 ± 1.97 n = 627 | 4.44 ± 2.03 n = 80 | 4.80 ± 1.96 n = 547 | .141 | 4.63 ± 1.99 n = 147 | 4.96 ± 1.94 n = 200 | .126 |

Abbreviations: ACP, Advance Care Planning; SD, standard deviation.