

Team 2:

Bindu Chilka

Hashir K Kidwai

Mubarak Alkhaili

Saad A Siddiqui

Scott Leavengood

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Decision Making in Engineering & Technology Management Spring Term, 2002 Outline

- Introduction
- Methodology
- Assumptions
- Results & Discussion
- Recommendations
- Conclusions



Introduction

- Home-buying process
 - Largest & longest-term purchase many will make
 - Numerous steps, forms to fill-out, legal ramifications
 - Numerous factors to consider (tangible & emotional)
 - Conflicting criteria (e.g., price vs. location)
 - Often multiple decision makers (with differing priorities)

Methodology

- Use structured decision approach (AHP)
 - 1. Specify primary criteria
 - 2. Weight criteria via pairwise comparisons
 - 3. Select candidate homes
 - 4. Rank candidate homes

Methodology

- Method conducted twice:
 - "Test run" buyers that have purchased homes
 - "Sample Couple" buyers currently in the market for a home

Assumptions

- Finances already considered
- Criteria grouping reasonable/ preferentially independent criteria correctly identified
 - E.g., "Location" includes city, neighborhood, schools
- "Virtual" home visits

- Five criteria
 - Price
 - Location
 - Floor plan
 - Square footage
 - Quality of construction/ Condition of home



Price 40

Square Footage 60

Floor Plan 50

Location 70

Price 70

Location 60

Price 40

Location 70

Floor Plan 20

Square Footage 30

Location 60

Floor Plan 40

Price 50

Square Footage 30

Square Footage 30

Floor Plan 40

Quality of Const. 60

Quality of Const. 30

Quality of Const. 80

Quality of Const. 70

- Priority Weights
 - Price = 0.18
 - Location = 0.31
 - Floor plan = 0.12
 - Square footage = 0.12
 - Quality of const. = 0.27
- Inconsistency = 0.11 Too high?



- Priority Weights "Team"
 - Price = 0.18
 - Location = 0.31
 - Floor plan = 0.12
 - Square footage = 0.12
 - Quality of const. = 0.27

- Priority Weights "Individual"
 - Price = 0.19
 - Location = 0.34
 - Floor plan = 0.11
 - Square footage = 0.10
 - Quality of const. = 0.26
- Inconsistency = 0.11 Inconsistency = 0.10

Candidate Homes for Couple 1

1. PORTLAND

NHood: SPRINGWATER HIGHLAND		
School: GILBERT PARK NHOOD: SPRINGWATER HIGHLAND		

SE 133 PL & RAMONA, CALL RICH 503,267,3105

2. ALOHA

ML: 299609	City: ALOHA	Status: ACT	Price: \$174,990	Saft: 1590
	Beds: 3	Baths: 2.0	School: ALOHA	
	YrBuilt: 1996	Tax/Yr: \$1,817	NHood:	
1	3BDDM/2BTH DDACTICA	LLY NEW W/1590 SO FT. LG.	ENCOLOT NEW CARRET	T/ DEDIGO ELDS IN KIT/DNG

3BDRM/2BTH PRACTICALLY NEW W/1590 SQ FT. LG. FNCD LOT.NEW CARPET/ PERGO FLRS IN KIT/DNG RMS_TILE ENTRY/KITCHEN MUST SEE.FOR PERSONAL SHOWING CALL KURT @ 503-803-1033. AGENTS CALL TRENT AT 503-628-1517

3. HILLSBORO

ML: 301226	City: HILLSBORO	Status: ACT	Price: \$152,500	Saft: 1305	
we will	₫Beds: 3	Baths: 2.0	School: MOOBERRY		

Calculations:

Weights

 $[W_P, W_L, W_F, W_S, W_Q] X$

Portland, Aloha, ...

Beaverton

$$= \mathbf{V}_1 \qquad \mathbf{V}_2 \qquad \dots \qquad \mathbf{V}_5$$

Home Purchase Decision Matrix						
	Alternative Homes					
	Portland	Aloha	Hillsboro	Tigard	Beaverton	
Price	0.21	0.05	0.56	0.04	0.15	
Location	0.24	0.09	0.15	0.06	0.46	
Floor plan	0.29	0.25	0.18	0.15	0.14	
Square footage	0.14	0.42	0.08	0.25	0.11	
Quality of construction/ Condition	0.29	0.30	0.20	0.13	0.08	
Value	0.24	0.20	0.23	0.11	0.22	
Rank		4	2	5	3	

• Couple felt results agreed well with their perceptions – with the exception of the Tigard home (0.11), all homes were about equal (0.20-0.24), though they leaned towards the Portland home

- Five criteria
 - Price
 - Location
 - Floor plan
 - Square footage
 - Year built



- Priority Weights
 - Price = 0.30
 - Location = 0.12
 - Floor plan = 0.21
 - Square footage = 0.28
 - Year built = 0.09
- Inconsistency = 0.03



Couple 1

- Priority Weights
 - Price = 0.18
 - Location = 0.31
 - Floor plan = 0.12
 - Square footage = 0.12
 - Quality of const. = 0.27
- Inconsistency = 0.11

Couple 2

- Priority Weights
 - Price = 0.30
 - Location = 0.12
 - Floor plan = 0.21
 - Square footage = 0.28
 - Year built = 0.09
- Inconsistency = 0.03

Home Purchase Decision Matrix							
	Alternative Homes (MLS #)						
	287581	291133	295418	297981	299417		
Price	0.14	0.26	0.07	0.13	0.40		
Location	0.17	0.30	0.13	0.19	0.20		
Floor plan	0.14	0.26	0.07	0.13	0.40		
Square footage	0.11	0.30	0.09	0.14	0.36		
Year built	0.19	0.16	0.16	0.10	0.39		
Value	0.14	0.27	0.09	0.14	0.36		
Rank	3	2	5	4	1		

- Couple also satisfied with results Home 5 was their clear favorite
- Couple is planning to visit the 5 homes

Recommendations

- Couple 2 to visit 5 homes and perform pairwise comparison on homes again
- Consider more than 5 criteria; eliminate very low value criteria
- Consider more than 5 homes; visit only top 3-5
- Make purchase offers following home ranking (offer on #1, counter-offer, etc. then go to home #2)

Conclusions

- Process as important as outcome
 - Less time spent visiting non-viable homes
 - Better understanding of partner's priorities (or realtor understands you better)
 - More confidence in decision

Questions?

