

Two heads are better than one: Australian tobacco control experts' and mental health change champions' consensus on addressing the problem of high smoking rates among people with mental illness

Della Rowley^{1,4} BA AS, MSW, DrPH, Researcher

Sharon Lawn² BA, DipEd, MSW, PhD, Associate Professor

John Coveney³ BSc(Hons) Nutrition, MPHEd, PhD, Dean School of Health Sciences

¹Discipline of Public Health, Flinders University, Level 2 Health Sciences Building, Registry Road, Bedford Park, SA 5042, Australia.

²Department of Psychiatry, Flinders University, Room 4T306, Margaret Tobin Centre, Adelaide, SA 5001, Australia. Email: sharon.lawn@flinders.edu.au

³School of Health Sciences, Faculty of Medicine, Nursing and Health Sciences, Flinders University, Sturt Road, Bedford Park, SA, 5042, Australia. Email: john.coveney@flinders.edu.au

⁴Corresponding author. Email: dellarowley@bigpond.com

Abstract

Objective. The aims of the present study were to explore the beliefs of Australian experts in tobacco control and change champions working in mental health and tobacco cessation, and to identify measures for addressing the problem of high smoking rates for people with mental illness.

Methods. Qualitative interviews were undertaken to explore participants' views, and the Delphi technique was used to achieve consensus on ways in which the problem would be best addressed.

Results. This consensus centred on the need for leadership within the mental health system. The problem was reconceptualised from being solely the responsibility of the mental health sector into an issue that requires the combined resources of a partnership and shared leadership between government and non-government services, public health leaders, policy makers and people with mental illness and their families.

Conclusions. Collaboration would raise the priority of the issue, reduce the debilitating effect of stigma and discrimination within the mental health sector and would place smoking reduction firmly on the political and public agenda. A recovery-orientated focus would increase the skill base and be inclusive of workers, families and carers of people with mental illness who face smoking issues on a daily basis. Reconceptualising this as an issue that would benefit from cooperation and partnerships would disrupt the notion that the problem is solely the responsibility of the mental health sector.

What is known about the topic? Rates of smoking have remained high for people with mental illness despite population-wide public health strategies successfully reducing smoking rates in the general population. For people with mental illness, the benefits of quitting smoking for both their mental and physical health are overshadowed by concerns about the complexity of their needs. There is a lack of knowledge about how smoking cessation support can be improved to increase success rates in smokers with mental illness.

What does this paper add? The present study is the first to bring a cross-sector lens of public health and mental health 'experts' together to discuss the reasons for the high rates of smoking among people with mental illness and to obtain their shared agreement on solutions. This Australian-specific study analyses participants' responses to the problem representation and reveals what the issue is considered to be, where action should occur and how the problem should be resolved.

What are the implications for practitioners? For the Australian context, there is a need for leadership and a consistent smoke-free message about the benefits of not smoking. Staff working in mental health require training in providing brief interventions, motivational interviewing and pharmacological support. Joining together as a partnership of government and non-government services, including public health leaders and policy makers, and involving people with mental illness and their families, would benefit all concerned.

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Introduction

In Australia, people with a more prevalent mental illness (depression and anxiety) are twice as likely to smoke as those without a history of mental health issues.^{1–3} Australian data for 2010 show that 32% of smokers report a mental illness,⁴ compared with a national daily smoking rate of 15.1% for the whole population.⁵ Among people with low-prevalence mental illness (e.g. psychotic conditions like schizophrenia, or severe depression or bipolar disorder), smoking rates are even higher and have barely changed in the past 12 years.⁶ Of Australians with a psychotic illness, 68.9% were smokers in 1997–98 and 67.2% smoked in 2010,⁶ compared with smoking rates of 26% in 1998 and 20% in 2010 in people with no history of mental illness.⁷

In Australia, smoking accounts for 12% of the disease burden, with A\$31 billion in social costs per annum.⁸ These costs are even greater for people with mental illness. Smoking-related illness remains the main contributor to a 25-year reduced life expectancy for people with mental illness compared with the general population.^{9,10} Population-wide cessation measures have not produced a decline in smoking among people with mental illness in Australia, nor has any clear direction emerged from targeted measures. Smoking has been ‘taken for granted’ in mental health care for decades, with a limited response to this problem despite evidence that people with mental illness want to quit and can quit when encouraged and supported.^{11–13} In Australia, people with mental illness on government-provided benefits and pensions are able to obtain nicotine-replacement therapy and other smoking cessation aides [Champix (Varenicline; Pfizer, Sydney, NSW, Australia) and Zyban (Bupropion; GlaxoSmithKline, Boronia, Victoria, Australia)] by prescription from their general practitioner at substantially reduced costs.¹⁴ Although there have been promising results for cessation from intensive community-based mental health smoking cessation programs, these measures have not been widely implemented.^{15,16}

There are three main knowledge gaps regarding options for action for reducing smoking among people with mental illness. First, there are uncertainties about why people with mental illness are more likely to become smokers.¹ Second, it is not known how to systematically integrate smoke-free policies and health promotion strategies throughout the mental health system for best advantage.¹ Third, it remains unclear how smoking cessation support can be improved to increase success rates in this population from a broad public health policy, health systems and community perspective.¹ The present study was undertaken to help address the third knowledge gap, by asking Australian tobacco control experts and change champions within the mental health sector to develop recommendations for overall structural changes that may achieve improvements in smoking cessation for people with mental illness.

Proposed explanations for why people with mental illness are more likely to become smokers are drawn from a range of perspectives, the differences of which may have led to a siloed and largely unsuccessful response to the issue. The environmental perspective considers that the tobacco industry has specifically targeted psychologically vulnerable people;^{16,17} the sociological perspective draws a strong association between low socioeconomic status and mental illness, with socioeconomic status being a risk factor for the uptake and continued use of tobacco.^{1,14} A

sociohistorical perspective argues that the cause is the pro-smoking culture and environment in mental health services.^{18–21} The medical (biological and psychological) perspective considers tobacco is used to self-medicate psychological distress,^{22,23} may be an antecedent to depression or anxiety^{24,25} or, conversely, that mental illness plays a role in causing smoking because of a common genetic predisposition.^{26,27} The combined biopsychosocial perspective considers causation to be a combination of genetic and environmental predispositions contributing to both smoking and mental illness.^{28,29} This complex set of potential reasons for continued high rates of smoking by people with mental illness calls for a fresh inter-sectorial examination of this problem, one that brings experts from each of these perspectives together to look at potential solutions to the problem.

In response to these purported causes, several measures have been tried, from smoking bans in places where people with mental illness are likely to attend (e.g. clinics and hospitals) to specifically targeted group cessation activities. However, there does not appear to be any consensus as to what may be the most beneficial public health measures.

In determining which public health measures may be most successful to increase smoking cessation success rates in smokers with mental illness, the present study explored the beliefs of people renowned for their experience and depth of knowledge of this area. The objective was to seek out people with a breadth of expertise in tobacco cessation, public health and/or mental health and to explore their beliefs about these high smoking rates and their recommendations for addressing this problem.

Methods

The present study used mixed methods (interviews and Delphi) sequentially with the two methods being complementary to each other. Exploratory qualitative interviews were undertaken to understand the perspectives of Australian experts and professionals with the consensus development process of the Delphi technique being confirmatory.^{30–32} This research sought practical solutions to a difficult problem, so the Delphi technique was subsequently used to confirm ideas and bring different perspectives towards consensus. The use of mixed methodology added credibility, increased generalisability and enhanced usability.³³

The study was approved by the Flinders University of South Australia Social and Behavioural Ethics Committee and the South Australian Health Human Research Ethics Committee.

Participants

Ten experts (academics and researchers) and 11 change champions (practitioners) were chosen because of their understanding of the area and their demonstrated consideration of the challenges. The experts were purposefully selected having won international or Australian awards or fellowships for their notable work in tobacco control. An initial group of 41 change champions was identified from the researchers’ knowledge of innovative work and publications in tobacco control and mental health, and this was reduced to 11 to include representatives from the categories researcher, policy, peer worker and government and non-government practitioners. Change champions were considered:

‘charismatic individuals who throw his or her weight behind an innovation, thus overcoming indifference or resistance that the new idea may provoke in an organisation’.³⁴

Twenty-one interviews, averaging an hour each, were conducted with participants by telephone or in person (Box 1). Participants were located across four Australian states and two territories, making telephone interviews more convenient, flexible and less costly. Interviews were open ended, with semistructured questions allowing for exploration of particular areas of interest and unique experiences. This encouraged new information to emerge rather than the researchers imposing their structure on the interviews.³¹

Framework

Carol Bacchi’s framework of questions was used to analyse participants’ responses in relation to the problem representation.^{35,36} This framework of questions has been used before in public health,³⁷ but not to consider smoking and mental illness. The questions assist with the process of examining belief systems behind policies and problems, or ‘What’s the problem represented to be?’.³⁵ Bacchi’s proposition is that policy is informed by problematisations and we need to critically understand the problem rather than accepting representations without reflecting on their origins, purposes and effects; to examine how it could be questioned, disrupted and replaced.³⁵ This was seen as useful to apply to the problem of smoking and mental illness because of this problem’s complex and entrenched nature.

Bacchi’s framework of questions (adapted from Bacchi³⁵) is as follows:

- What’s the problem represented to be?
- What assumptions underlie this representation of the problem?
- How has this representation of the problem come about?
- What is left unproblematic in the problem representation? Where are the silences?
- Could the problem be thought about in a different way?

Experts and change champions were interviewed by the principal researcher, DR, with a view to developing a critical understanding of the problem, and how such understandings determined the responses and precluded other responses to the problem. Content analysis of the discourse within the transcripts was assisted by Bacchi’s framework of questions,³⁵ and by using NVivo 10 qualitative data-analysis software (QSR International Pty Ltd, Doncaster, Victoria, Australia).³⁸ The initial transcripts

were analysed and coded using a descriptive approach of extended phrases that identified the meaning of units of data.³⁹ By this method of systematic coding and categorising the interviews, trends and patterns emerged, as well as their frequency and relationship with each other.^{40,41} These codes became emergent themes that were debated, discussed and confirmed by all three researchers to enhance rigour, ensure reflexivity and improve trustworthiness within the data-analysis process.^{42,43}

The Delphi process was then used to further analyse the policy issues and to achieve consensus on the problem and proposed solutions.^{44,45} This process allows participants to remain anonymous, avoiding domineering opinions and ensuring that all opinions have equal value.⁴⁴ The intention was to define and prioritise the best alternatives to the current situation and simulate a focused decision-making approach.⁴⁶

The researchers agreed on 11 potential policy solution categories arising from the themes that would form the Delphi survey sent by email to the same participants previously interviewed. Participants in this Delphi first round were asked to rank their top five priorities (from 1, most important, to 5, least important). A 100% response rate was achieved. In a second round, participants were sent the group ranking, determined by calculating the mean score for each statement, shown against their own responses. Participants were asked to reconsider and re-rank the statements from the list of 11 statements that had been re-ordered according to the first round results. Again, a 100% response rate was achieved, with six participants confirming they would make no changes to their original ranking.

Results

The results are given in Tables 1 and 2, using Bacchi’s framework, with direct quotes from participants to demonstrate each aspect identified by participants.

In summary, the interviews supported the consideration that the pro-smoking culture of mental health services coupled with socioeconomic disadvantage were causing the higher rates of smoking. While there are low expectations of service users and beliefs that smoking has some benefits for people with mental illness, attention to the physical harms of smoking can be ignored. Mental health services and physical health services have become segregated from each other and the expertise of people who do effective work in tobacco cessation has not been sought by the mental health sector. As a consequence of these processes, both mental health services and tobacco cessation services are

Box 1. The participants

Experts (award or fellowship winners)	Innovators (change champions)
E1: health advocate	C1: policy/clinician (government)
E2: academic/researcher	C2: practitioner/researcher (government)
E3: academic/researcher, medical	C3: practitioner/policy (government)
E4: practitioner (government)	C4: mental health peer worker (government)
E5: academic/researcher	C5: practitioner/manager (government)
E6: health consultant	C6: mental health peer worker (government)
E7: academic/researcher	C7: practitioner/manager (non-government)
E8: researcher/policy (non-government)	C8: practitioner/researcher (non-government)
E9: academic/researcher/advocate	C9: practitioner/manager (non-government)
E10: academic/researcher/advocate	C10: practitioner (non-government)
	C11: health consultant, medical

Table 1. Bacchi's framework³⁵ applied to smoking and mental illness

E, expert; C, change champion

Perceived representations of causes	What's the problem represented to be? Example quotes
Participants overwhelmingly saw the problem as being associated with 'the culture and attitudes in mental health' (i.e. cigarettes are culturally embedded in the mental health system and the system is not supportive of encouraging and assisting quitting)	People in the mental health area, psychiatrists and others are interested in you from the neck upwards, and there has been no emphasis whatsoever on encouraging and supporting people with mental health problems to quit, there's been no emphasis on educating them, there's been no emphasis on providing them with any extra supports and over time I think a lot of them have even been encouraged to continue smoking, both explicitly and implicitly. (E10)
Both groups considered that mental health services had separated themselves from physical health services and had failed to address other aspects of health, despite mental health services moving to colocate within generalist or 'mainstream' public health services, leading to uncertainty about who is responsible for addressing the problem	I don't know that it's been a tobacco issue or whether it's been a health system issue. That segregation of physical and mental health, I think that's been a big player in it. (C2)
Neither the mental health sector nor tobacco control are willing to take responsibility for addressing the issue, with no one providing leadership or addressing the issue	The principal barrier is that mental health think it is tobacco control's responsibility and tobacco control think it's mental health's responsibility and...neither of those two bodies problem solve that. (E4)
Change champions who worked in the mental health system and juggled the daily dilemmas of delivery of care primarily represented the problem as the pro-smoking culture of the mental health system, with the use of cigarettes as a convenient means of behavioural management of service users. They believed the culture was maintained by popular misconceptions about the benefits of smoking for people with mental illness and fears that quitting would lead to deterioration in people's mental health	Smoking was just so entrenched in the culture that if I was actually too medicated to smoke, nurses would hold cigarettes to my lips. (C4)
Experts represented the problem as mental health staff not addressing service users' smoking, due to ignorance of the consequences of tobacco smoking or because they were deliberately ignoring the issue. While smoking was such a convenient means of managing difficult behaviour, physical harms were ignored or were a lower priority than smokers' immediate distress. Then, once the smoking epidemic had taken hold, no one provided the resources necessary to resolve it. It is spoken about as a problem with its origins within the mental health system and therefore is their problem to fix	I think it's because it's almost setting yourself up for failure because these people have a lower quit rate and they're not successful and they've got so many other problems. They've got lifestyle problems. They've got mental health problems. And they're all just too difficult, so it's almost like protecting yourself against failure. (E7)
Viewing people with mental illness as being a much harder group of smokers in which to support smoking cessation because of their heavy addiction. People with mental illness generally live and recreate in environments and social networks where smoking is not discouraged and they are able to smoke whenever they desire	Part of the problem, I think, is if people have been unemployed for long periods and haven't had breaks on their smoking for that reason...and they develop terribly addicted, heavy patterns of smoking, then they're in the category of anyone with that kind of problem. (E8)
The high rates of smoking were associated with the encouragement from the tobacco industry, in collaboration with scientists, promoting messages about the benefits of smoking for people at vulnerable stages of their lives. This suggests a need for governments to place greater restrictions on tobacco companies in order to safeguard their countries' more vulnerable citizens	We know the tobacco industry was active in promoting the idea that the smoking is good for schizophrenia...what they called 'Arise', A-R-I-S-E, it's Associates for Research in the Science of Enjoyment, so these were Social Scientists who were on big tobacco's payroll promoting the idea that 'Wow smoking is just a great stress reliever have a cigarette'. We have to bear in the mind that the industry was also plugging these sorts of messages. (C9)

avoiding their responsibility to resolve the high rates of smoking among people with mental illness. Participants did not raise the issue of smoking and stigma.

How should the problem be resolved?

The researchers established an understanding of what the problem is and who or what are considered responsible for exacerbating the problem and any apparent silences and potential ways that the problem can be thought about differently. This led to considering how the problem should be resolved. Such an analysis provides further insight into the assumptions that underlie the representation of the problem or where action was needed.

Fourteen themes arose from analysing the interviews (see Fig. 1), with some themes closely aligned and able to be

combined. An example of this was the theme 'Belief that they do not want to quit and cannot quit' and the theme 'Provide nicotine-replacement therapy', which were combined into the category 'Quitting in this population is too hard and needs greater use of nicotine-replacement therapies'. These themes informed the 11 policy solution statements that were used in the Delphi survey process and are listed in Table 3 in the random order that was sent to participants.

Fig. 1 shows the emergence of 'What's the Problem represented to be?' with themes from experts and change champions. The first column shows the 14 main themes from the interviews, with the final 11 statements to which they align provided in parentheses. These were then refined according to Bacchi's framework of domains of 'What is the problem?', 'Where should

Table 2. Bacchi's framework³⁵ applied to smoking and mental illness
E, expert; C, change champion

What is left unproblematic in this 'problem' representation?	Example Quotes
<p>Where are the silences? Left unproblematic in this representation is the lack of resources available to the mental health system. Continually increasing health expenditure has led to a re-prioritisation of health services with acute and emergency areas taking priority over preventative measures that may lead to having fewer smokers among the mental health community. Three participants mentioned the issue of stigma: two referring to the mental health system and one being a personal illustration. Participants' comments suggest a particular set of underlying assumptions and values that are silent within this representation of the problem. These silences may be, for example, the notion that dying from cigarette smoking may be a convenient solution to the high levels of smoking for this population, that a premature death would ease their suffering or would reduce the use of mental health resources. These silences in the problem representation serve to hide the level of despair and the feelings of hopelessness around the problem.</p>	<p>In my worst dreams I am a bit of a believer in some of the weirder stuff about the stigma. . . that it's okay to let those people die and I know that is not true and I know all the people I talk to in government don't believe that, but it is really hard to understand how a system has been so accepting of that kind of behaviour. (C1)</p>
<p>Can the 'problem' be thought about in a different way? If the problem were to be thought about differently, it may be understood that stigma and discrimination are having a big impact on the high levels of smoking among people with mental health. Stigma is distressing for people with mental illness and the consequences of stigma are likely experienced in areas of service delivery and funding allocation. Both discrimination and prejudice are elements of stigma that have a debilitating effect on their target. This peer worker, diagnosed with a mental illness over 20 years ago, describes the attitude of his family. The lack of participants mentioning stigma with regard to smoking is surprising when so many people living with a mental illness experience stigma. The profound consequences of the pervasive aspects of stigma to both people with mental illness and the mental health sector may have not been thoroughly considered or explored in relation to the issue of smoking.</p>	<p>. . . people with mental illness get left behind or forgotten in all sorts of ways and people in the mental health sector have said that people can see people with mental illness, or the effect of it, is that they're treated as second-class citizens and an afterthought. (C10)</p> <p>My parents still don't know what my illness is called. They have funny views about mental illness. . . They don't talk about it. . . that's sad but there are a lot of people out there who are like that. (C6)</p>

action occur?' and 'How should the problem be resolved'. The emergence of the problem representation was then the synthesis of these processes.

The results in Fig. 2 show the final ranked order from the Delphi process. These statements have been abbreviated to: leadership, training, partnership, physical/mental, staff cessation, addiction, system consistency, nicotine replacement, testimonials, awareness and social networks.

Overall, the scores for leadership and awareness increased considerably in the second round, whereas those for partnership and system consistency increased slightly and all other scores decreased. After two rounds of Delphi ranking, leadership scored the highest, followed by awareness, partnership, system consistency and training.

Discussion

Participants considered the high smoking rates among people with mental illness to be primarily associated with the pro-smoking culture in mental health, the low socioeconomic status of people with mental illness and the tobacco industry targeting vulnerable people. The Delphi study revealed agreement on five dominant solutions: leadership, awareness, partnership, system consistency and training.

Participants agreed that the mental health sector needs to lead the process but, while the whole sector suffers stigma and

discrimination, there is a need to form partnerships with others and to be strongly supported by skilled people in tobacco control. Comments from participants show that stigma, with its elements of ignorance, prejudice and discrimination, may not have been sufficiently considered in relation to the issue of smoking and may be responsible for the lack of action on smoking among people with mental illness.⁴⁷ Negative stereotyping affects self-esteem and also affects families and carers. People experiencing stigma are known to delay admitting their illness, to be less willing to begin treatment and quicker to drop out. Stigma emanating from mental health professionals can mean that these health workers do not hold very optimistic opinions about treatment outcomes.⁴⁸ In the second Australian national survey of psychotic illness, 38% of the 1825 participants said they had experienced stigma or discrimination in the past year as a result of their mental illness.⁶ Stigma affects self-esteem for people with mental illness, their families and carers, as well as mental health workers, with the consequences of stigma experienced in areas of planning, service delivery and funding allocation.⁴⁹

A partnership of government and non-government services, public health leaders, policy makers, people with mental illness, their families and carers would also fit with a recovery orientation. A recovery orientation includes self-determination, choice and a focus on service users' strengths, hopes and dreams.⁵⁰ Such an orientation emphasises collaborative partnerships, especially with service users and carers, and belief in the capacity to recover

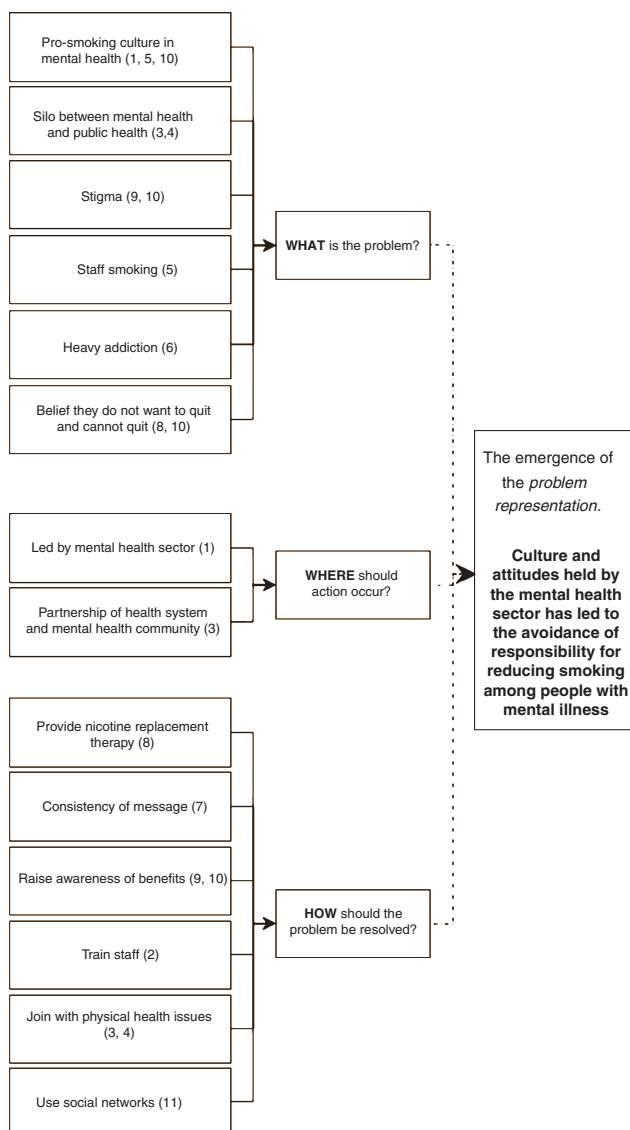


Fig. 1. Emergence of 'What's the problem represented to be?'. The first column shows the 14 main themes from the interviews, with the final 11 statements to which they align (see Table 3) provided in parentheses.

from mental illness and to have an influence over their own life.^{51–53} This is precisely the place to encourage tobacco cessation activities as people with mental illness regain their membership of a community that is now primarily non-smoking and are supported to function as citizens.⁵⁴

In order to systematically integrate smoke-free policies and health promotion strategies throughout the mental health system, there is a need for a fundamental change in attitudes and a shift of power among service providers, which is a key element of recovery orientation and is a requirement for successful tobacco cessation.⁵⁵ Reconceptualising this as an issue that is not solely the responsibility of the mental health sector would serve to disrupt long-standing views of the problem and would bring together a partnership with skills, knowledge and capability to make a difference. A reaction of such magnitude to this long-term problem

may even gain a place on the political agenda because 'the greatest policy changes grow out of that coupling of problems, policy proposals and politics'.⁵⁶ A robust and equal partnership between these groups could undertake the following measures:

- Funding models and targets could be reconfigured to boost cessation and include incentive payments for cessation results and awards for progress.
- Targeted community awareness-raising about the value of quitting for improved mental and physical health.
- Staff and community training for managing nicotine addiction, ranging from encouraging positive attitudes towards smoke-free areas to focusing on opportunities for smoking cessation, including paying attention to their own smoking.
- Mandatory health prompts asking about smoking status on all forms across all sectors of health care delivery.
- More assertive targeting of youth, family and staff smoking and consistent anti-smoking messages.
- Change staffing profiles within organisations to add health promotion and the employment of peer workers who have quit smoking.

One of the strengths of the tobacco control movement has been consensus about what is needed to reduce smoking rates. There is general agreement on evidence-based population-wide tobacco control strategies to reduce smoking that have resulted in an all-time low in daily tobacco smoking among Australians aged ≥ 14 years (12.8% in 2013).⁵⁷ It is time now to focus on the devastating effects of smoking among people with mental illness and to form a strong and collaborative recovery-oriented partnership based on hope and determination.

Strengths and limitations of the present study

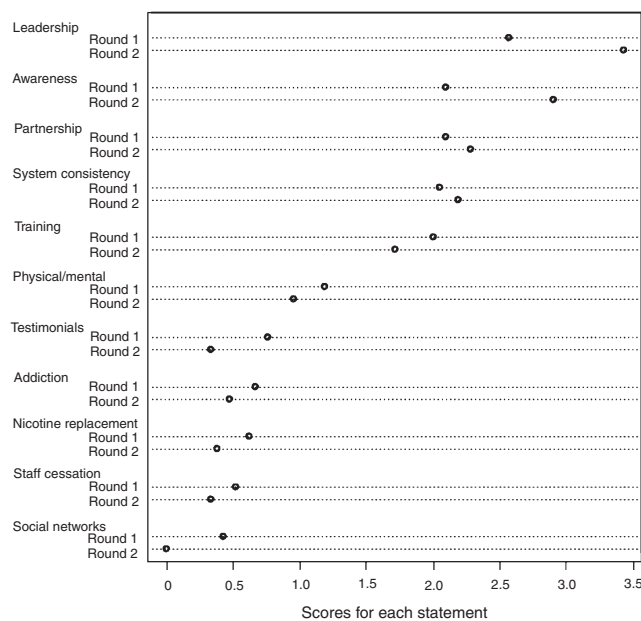
As a mixed-methods study bound by size, context, time and place, the results of this study must be used with caution when generalising outside these parameters. However, the methodological rigour applied in the present study, and the robust use of Bacchi's 'What's the problem represented to be?' framework, provide some confidence that the results are likely to be reproducible. This is the first cross-sector analysis that combines the opinions of Australian tobacco control experts working in public health and tobacco policy and change champions working in both mental health and tobacco control. The use of mixed methodology added credibility and enhanced usability for the benefit of the field. Case studies of cross-sector partnerships to reduce the dual stigmas of mental illness and smoking would further assist the field.

Conclusions

This paper shifts the debate around smoking and mental illness by revealing the 'taken for granted' knowledge and understandings of the problem representation. There was a clear theme that the culture and attitudes held by the mental health sector have led to the avoidance of responsibility for reducing smoking among people with mental illness. It would appear to be an issue ripe for the formation of a partnership that would raise the priority of the issue, reduce the debilitating effect of stigma and discrimination within the mental health sector and place smoking reduction firmly on the public agenda. A recovery-orientated focus would increase the skill base and be inclusive of workers, families

Table 3. The Delphi 11 policy solution statements

1. We need strong, local leadership from mental health bureaucrats to bring about staff change from the entrenched pro-smoking culture
2. Training is required for mental health staff to understand the impact of smoking, to bring about behavioural change and to learn skills in providing brief interventions, motivational interviewing and pharmacological support
3. A high-level partnership should be developed between mental health services, tobacco control, mainstream health [generalist health services, such as public hospitals, community health centres and general practitioners], non-government agencies, mental health consumers and their carers to determine a clear, consensus position on what is needed for the way forward to reduce smoking among people with a mental illness
4. Smoking cessation programs ought to be joined with other physical health issues in order to reduce the 15–20 year life expectancy gap for people with mental illness
5. A priority should be to reduce the smoking rates of health service psychiatric staff and support workers in non-government organisations in order to change their attitudes and behaviour in relation to smoking
6. We should embed smoking as an addiction, with staff improving their skills in addressing dependence, understanding withdrawal symptoms, knowledge of the high quit-smoking failure rates and interventions for a chronic relapsing condition
7. Every part of the mental health system should be consistently informing, encouraging and assisting people with smoking cessation and their nicotine dependence
8. The long-term provision of safe, alternative forms of nicotine-replacement therapies are needed so smokers with mental illness who have tried but find it more difficult to quit smoking can be encouraged to switch to less addictive and less harmful forms of nicotine
9. We need to encourage people with mental illness to tell their stories of successfully quitting and the impact on their lives
10. Awareness should be raised in the mental health community that smoking cessation does not exacerbate the symptoms of mental illness, that long-term mental health improves following smoking cessation and that the symptoms of nicotine withdrawal are easily confused with a worsening of a person's mental illness
11. We should use social networks to influence people with mental illness by encouraging quitting, discouraging uptake and de-normalising smoking

**Fig. 2.** Delphi round 1 and 2 mean scores, all participants.

and carers of people with mental illness who face smoking issues on a daily basis. A partnership with the strength of a consistent cross-sector voice would provide much needed impetus for this intractable problem and may even gain political attention and additional resources.

Competing interests

None declared.

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