# Comparison of Brief Health Literacy Screens in the Emergency Department

By

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A Master's Paper submitted to the faculty of the University of North Carolina at Chapel Hill in partial fulfillment of the requirements for the degree of Master of Public Health in the Public Health Leadership Program

Chapel Hill

2013

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#### ABSTRACT

Lower levels of health literacy, the skills needed to appropriately navigate a health care system, are associated with a number of negative health outcomes, from higher rates of Emergency Department visits to decreased vaccination rates. Measuring health literacy is of great interest both clinically and in research to further describe these relationships and to find ways of mitigating these outcomes, but there are many tools available. Their varying characteristics may affect the way we understand these relationships. This paper includes a systematic review and an original research component. In the review, we compare self-reported measures of health literacy to performance-based measures, with an eye towards their differential abilities to predict health outcomes. The evidence from the three included studies suggests that these measures differ in unpredictable ways in their capacities to detect health outcomes, and that instrument choice may determine the presence or magnitude of these associations. In the research study, we compare five brief measures of health literacy (Newest Vital Sign, SILS, brief screening questions, REALM-R and METER) to a longer referent standard (S-TOFHLA) in 400 Southeastern suburban Emergency Department patients. Our findings indicate that the Newest Vital Sign is best able to replicate the S-TOFHLA, but that all tools could be considered for health literacy screening in the ED. We find that cutoffs can be modified to select for test characteristics and the proportion of patients deemed health literate, and suggest that future health literacy screening studies provide a rationale for the measurement tool and cutoff used, based on the skill set targeted and intent behind screening, or even consider using multiple tools. Future research will need to go beyond the validation of these tools in the ED, and shed more light on their associations with health outcomes.

# Use of Performance-Based and Self-Reported Measures of Health Literacy and Numeracy in Predicting Health Outcomes: a Systematic Review

## **INTRODUCTION**

Health literacy is a broader construct than traditional literacy, and has been defined as a "constellation of skills, including the ability to perform basic reading and numerical tasks required to function in the health care environment".<sup>1</sup> The U.S. Department of Education's last national assessment of adult literacy in 2003 measured this concept separately from traditional literacy, and found that 36% of Americans have below intermediate health literacy.<sup>2</sup>. Lower levels of health literacy are associated with a number of negative health outcomes, including higher mortality, increased use of emergency departments and inpatient facilities, and lower use of preventive services.<sup>3</sup>

No gold standard currently exists for measuring health literacy, but the tools most often used to measure health literacy in clinical studies are the Short Test of Functional Health Literacy in Adults (S-TOFHLA) and the Rapid Estimate of Adult Literacy in Medicine (REALM).<sup>4,5</sup> Both tests are performance-based, or objective in their assessment of health literacy.<sup>6</sup> The former test requires patients to select one of four words to fit into 36 blanks scattered through two medical passages, while the latter assesses pronunciation of 66 medical words of varying difficulty. For the numeracy component of health literacy, the most common tools used are the objective questions developed by Schwartz and Woloshin and the questions later developed by Lipkus.<sup>7,8</sup>

Self-reported, or subjective tools that ask patients to self-rate their literacy<sup>9,10</sup> and numeracy<sup>11</sup> have been validated against these older tools. People with low health literacy may have feelings of embarrassment when they must perform or display their skills publically.<sup>12</sup> Self-

reported questions are potentially shorter and less embarrassing to administer<sup>13</sup>, which could allow for more efficient research into health literacy, as well as fewer negative feelings for patients involved in this type of research.

No reviews to date have focused on the differences between self-reported subjective measures of health literacy and performance-based objective measures of health literacy and their relationship to health outcomes. This review assessed studies that specifically used both types of measures and also reported outcomes in trying to determine if there are differences in their predictive ability.

### METHODS

#### INCLUSION/EXCLUSION CRITERIA

A full list of inclusion/exclusion criteria is included in Table 1, but was modeled on the 2011 systematic review by AHRQ.<sup>3</sup> Inclusion criteria included English-language studies that focused on patients and caregivers of all ethnicities. Studies had to measure health literacy and/or numeracy using *both* objective and subjective tools. Any health outcomes (disease-specific outcomes, general health status) as well as use of health services were considered, although health knowledge and patient-provider relationships were not. Both cross-sectional and prospective study designs were allowed.

# SEARCH STRATEGY

PubMed was queried using the same search string as the latest Agency for Healthcare Research and Quality funded systematic review of low health literacy and health outcomes<sup>3</sup> (full 26 string search included in Table 2). The start date was chosen to be one month prior to the search used in that review (January 1<sup>st</sup> 2011). Since no specific MeSH terms target health literacy

articles, a variety of terms were included (literacy, numeracy, names of specific tools). English language studies only were searched. All study design types were allowed, but case reports, editorials and letters were excluded from the search. Additionally, the included study tables from the past review were examined to identify studies prior to the search date met inclusion/exclusion criteria. The included studies were assessed for sources of selection bias, confounding, and measurement bias but were too heterogeneous to use a single quality assessment scale.

### RESULTS

One author (EK) reviewed the 878 titles from the initial PubMed search. Titles that appeared relevant were identified and abstracts were procured for 176 of those articles (Figure). The latter were reviewed, and if no exclusion criteria were identified, the article measured health literacy and focused on any health outcome, the full text was retrieved. In this way, 69 full text articles were reviewed for inclusion. Of these, 67 were excluded because they did not meet inclusion criteria. Specifically, 55 did not assess health literacy and/or numeracy subjectively, 5 did not assess health literacy/numeracy objectively, 6 did not measure any applicable outcome, and 1 measured both subjective and objective health literacy, but did not stratify its outcome of self-reported health outcome by tool used for measurement (Table 3). Two articles met inclusion criteria and are assessed in this review. Additionally, one article was identified by reviewing the abstracts from all "fair" and "good" rated studies from the 2011 Berkman review, which also included those articles carried forward from the original AHRQ review. The characteristics of the full-text articles reviewed are included in Table 3.

The three articles included in the final review varied in their focus and measurements. The Haun<sup>14</sup> and Hirsh<sup>15</sup> articles both included health literacy measurements as part of their protocols, while the Ciampa<sup>6</sup> article focused on numeracy. The objective and subjective

measurements used, the health outcomes considered, the study designs and settings are summarized in Table 4. None of the studies focused specifically on the differences between measurement types for predicting health outcomes, but all three reported health outcomes by measurement type, allowing conclusions to be drawn.

The performance of the various tests for detecting adequate health literacy or numeracy varied based on study setting. In Measurement Variation Across Health Literacy Assessments: Implications for Assessment Selection in Research and Practice<sup>14</sup>, Haun et al. examined the differences between three health literacy instruments and associated factors in eight ambulatory VA clinics in the Southeastern United States, collecting information from a convenience sample of 378 English speaking veterans. They used the aforementioned S-TOFHLA and REALM tests, as well as the BRIEF, a combination of four self-reported health literacy questions, including three questions shown in the literature to predict inadequate/marginal health<sup>16</sup> and a fourth item geared at measuring oral health literacy ("How often do you have a problem understanding what is told to you about your medical condition?").<sup>17</sup> The outcomes considered were collected crosssectionally, and consisted of three dichotomous indicators (diabetes, high blood pressure, and past stroke). This study found that 83% of its sample had adequate health literacy on the S-TOHFLA (a score of >23), compared to 63% with the REALM (using a score of 61-66) and 43% with the BRIEF (using a score of 17-20 based on the summed likert scores on the four questions).

In *Limited Health Literacy is a Common Finding in a Public Health Hospital's Rheumatology Clinic and is Predictive of Disease Severity*<sup>15</sup>, Hirsch et al. interviewed 110 adult rheumatology clinic patients to determine if health literacy, measured by S-TOFHLA, REALM and their subjective measure, a single validated question regarding confidence filling out medical

forms (referred to in the article as SILS) were linked to disease severity, as assessed through a physician completed tool (the 28 item Disease Activity Scale, or DAS-28) and a patient completed tool (the Multidimensional Health Assessment Questionnaire, or MDHAQ). They found that 65% of their sample had adequate health literacy on the S-TOFHLA, compared to 51% on the REALM and 70% on the SILS.

In *Patient Numeracy, Perceptions of Provider Communication, and Colorectal Cancer Screening Utilization*,<sup>6</sup> Ciampa et al. used data from the 2007 National Cancer Institute Health Information Trends Survey (HINTS) to connect numeracy, measured by one self-reported question (how hard or easy the respondents found it to interpret medical statistics) and one objective question (asking respondents to pick the largest risk from three ratios) with perceptions of provider communication and up-to-date colorectal cancer screening status. Data were collected by mail (n=1808) and by phone (n=2325). Using the objective question, 77.4% had adequate numeracy, compared to 60.6% using the subjective question (using a dichotomous measure of very easy/easy or very hard/hard to interpret medical statistics).

Two of the studies, the Haun and Ciampa articles, examined agreement regarding health literacy or numeracy status between measurement tools. In the Haun study, the Pearson correlation between the S-TOFHLA and the REALM was 0.61 (p<0.01), between the S-TOFHLA and the BRIEF was 0.42 (p<0.01) and between the REALM and the BRIEF was 0.40 (p<0.01). In the Ciampa article, the Kendall Tau-b correlation coefficient between subjective and objective numeracy was 0.09 (p<0.01), and the article states that "[they] behaved as separate constructs [...], the weak correlation between subjective and objective numeracy in this sample suggests that individuals may have a distorted understanding of their own ability to understand and use numbers".

The results for prediction of outcomes were heterogeneous. In the two studies looking at health literacy, the subjective measure was associated with health outcomes more reliably than the objective measure. In the rheumatologic study, only the SILS was found to be significantly associated with MDHAQ score (beta coefficient of an improvement of 1 on the 4 point likert scale = -0.33696, p=0.008) while only trends were found for the S-TOFHLA and the REALM. This pattern persisted after adjustment, with higher subjective health literacy still being significantly associated with lower functional disability as measured by the MDHAQ. None of the health literacy measures were significantly associated with the DAS-28 disease severity measure, although the SILS came closest with a coefficient of -0.47178 (p=0.14) (i.e. for each incrementally more confident response on the SILS, the disease activity score would be about half a point lower). In the Haun article, only the BRIEF test came close to being significantly associated with diabetic status (p=0.115), unlike the REALM (p=0.358) and S-TOFHLA (p=0.368). Both the S-TOFHLA (p=0.036) and the BRIEF (p=0.008) were significantly associated with high blood pressure. Only the S-TOFHLA was associated with history of stroke (p=0.037), while there was a trend for the BRIEF (0.111). The REALM was therefore not significantly associated with any of the outcomes in either of the health literacy studies, while the SILS performed better than the S-TOFHLA in the rheumatology study and the S-TOFHLA was associated with two of three health outcomes compared to just one for the BRIEF in the Haun study.

In the numeracy study, no p-value was reported for the small differences found between subjective and objective numeracy and up-to-date colorectal cancer screening status. Among respondents with high objective numeracy, 58.5% were up-to-date, compared to 45.7% among

those with low objective numeracy. Among respondents with high subjective literacy, 53.4% were up-to-date on screening, compared with 47.8% among those with low subjective numeracy.

### DISCUSSION

This systematic review highlights important information about the differences between subjective and objective health literacy and numeracy measurements, and the implications for predicting outcomes. Our review finds that there are insufficient data to support using an objective over a subjective tool, and that these tools differ in their measurements as well as their associations with health outcomes.

All three articles showed that tool selection greatly affects the proportion of patients that will be deemed to possess adequate health literacy, with objective tests categorizing more patients as having adequate health literacy or numeracy than subjective tools in two studies (Haun and Ciampa) and the reverse being true in the Hirsh article. These differences draw attention to the thresholds used for subjective measures. While the thresholds for objective measures are often defined in the validating studies for those tools and carried forward without change,<sup>4,5</sup> subjective measures are more malleable introducing measurement bias into studies that use them and vary thresholds. Some studies consider questions individually, such as the confidence question in the Hirsh article, while others pool them into composite measures, like the BRIEF in the Haun article which includes four questions. Past studies have used composites with just three questions<sup>18</sup> or singled out different individual questions as a "single item literacy screener".<sup>10</sup> Likewise, reducing a question to a dichotomous indicator rather than using all of the possible responses reduces the accuracy of the tool. The lack of consensus on how to measure subjective literacy and numeracy leads to diverging estimates of the prevalence of adequate health literacy. Hence it is not surprising that in the Hirsh article, where a single question was

used and a score of 4 or 5 out of five was deemed adequate, that 70% of patients had adequate health literacy, while in the Haun article where anything less than 17 out 20 on four pooled questions was deemed less than adequate, just 43% were listed as having adequate health literacy. The sensitivity of these subjective measures for detecting limited health literacy can be increased by pooling more questions, or lowering thresholds, with a resulting loss in specificity.

Two of the articles highlighted the lack of agreement between subjective and objective measures of health literacy and numeracy, with low correlation coefficients underlining the different constructs being measured and the difference in skills measured by each instrument. The 2009 systematic review of health literacy and outcomes by the AHRQ<sup>3</sup> draws attention to the lack of a gold-standard instrument, and other studies have drawn attention to the lack of correlation stemming from different constructs being measured between self-report items and task-based items.<sup>19,20</sup> Since this research is ongoing, some authors suggest using more than one literacy-screening tool or selecting an instrument based on the population and skill set being assessed<sup>17,20</sup> to gather as much information as possible as definitions of health literacy and conceptual frameworks catch up to the instruments.

In terms of instrument capacity to predict poor outcomes, the results of this review are mixed. In the two health literacy studies assessed, the subjective tool consistently outperformed the REALM test, while comparison with the S-TOFHLA found heterogeneous results; one study found the SILS to be better at predicting lower patient scores on the MDHAQ, while the other found that the BRIEF and S-TOFHLA were alternatingly more strongly associated with health outcomes, depending on the specific outcome of interest. In the numeracy article reviewed, there were small differences in the proportion of respondents up-to-date on their screening, but the authors did not assess the significance of these differences. One can conclude from these

heterogeneous results that a downstream consequence of the different constructs measured by subjective and objective tools are different predictive abilities that may depend on the outcome considered. It is not possible to say based on the studies considered whether subjective or objective tools are more predictive of outcomes, but it is clear that certain outcomes are associated exclusively with a specific tool, as evidenced by all three of our studies, and that subjective tools being weakly correlated with objective tools, the use of self-reported instruments could predict a different set of outcomes that would be missed by objective instruments, and vice-versa.

There are many limitations to the literature reviewed here. For one, all study designs considered were cross-sectional, making it impossible to discuss the role of causality in the associations found between health literacy and outcomes. Randomized controlled trials, or other prospective study designs, could more accurately describe the relationship between the two. No other reviews have compared the use of subjective and objective screening measures, so our work cannot be evaluated against the literature, and no specific studies have tried to study the differences in subjective and objective measurements' effects on outcomes; all three of our studies discussed this relationship incidentally and were focused on other key questions.

Cross-sectional study designs introduce a large potential for selection bias and confounding. In multivariate analyses, the Hirsh study controlled for age, race, gender, marital status, education, tobacco, and disease specific markers/treatment, making a stronger case for the significance of the relationship between SILS and the MDHAQ scores. In contrast, the associations between health outcomes and screening instrument were from bivariate analyses in the Haun article, introducing the possibility of confounders mediating these relationships. In the Ciampa article, no tests of association were performed to measure the significance of the

difference between the subjective and objective tests.

The sampling strategy used varied by article. The Haun article used a convenience sample of mostly older adults at various VA ambulatory clinics, and did not report the total number of patients approached to reach their target. Similarly, the Hirsh article does not discuss how many patients were approached, nor if the 110 patients were recruited systematically or through a convenience sample. Both these studies may suffer from a selection bias in which only patients with higher health literacy might enroll, while those with lower health literacy may have declined for fear of embarrassment or shame, a concern reported by other studies.<sup>12,21</sup> This could have weakened the association found between health literacy and health outcomes. In the Ciampa article, this is likely less concerning since the information was collected by mail or by phone, and the tools used were succinct and a minor focus of the survey as a whole. This would likely mitigate the selection bias associated with embarrassment or shame. Additionally, using random digit dialing and a USPS list for addresses would create a largely nationally representative sample, although possibly biasing the result towards older and wealthier adults who have a landline, and a home address.

Beyond the limitations of the literature, there may have been limitations to our search strategy; using the same search string focused on outcomes research that the AHRQ review employed, we may have missed instrument validation studies that cross-sectionally evaluated some outcomes. However, the wide scope of the search strategy makes this unlikely. Similarly, such studies would be unlikely to have been included in the appendices of the past reviews which were also searched.

### CONCLUSION

This review found that there is a paucity of data that precludes any conclusions about the advantages of subjective or objective instruments of health literacy/numeracy on predicting health outcomes. The evidence reviewed showed that there is a lack of agreement between these two types of instruments, and that their association with health and other outcomes is varied, with subjective tools being more strongly associated with outcomes in one study, and mixed results being found in the others.

The implication for current practice is significant; current research papers that connect health literacy or numeracy with outcomes may miss the presence or the magnitude of an effect solely because of the specific instrument selected. Until further research improves our understanding of the underlying construct we are trying to measure, clinicians and researchers need to decide what skill they are trying to measure, and either carefully deliberate on which instrument to use, or if time allows, possibly use multiple instruments, including both objective and subjective tools. Subjective instruments have the advantage of being generally faster to administer and less embarrassing for patients<sup>17</sup> but may not be measuring the same construct as objective tools, which correlated more often with each other in our review.

Future research is needed to outline the specific skills measured by the multitude of health literacy and numeracy instruments available. Prospective studies that use multiple instruments, including subjective ones, will shed more light on their differential abilities to predict health and other outcomes.

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# TABLES AND FIGURES (listed by order of appearance in manuscript)

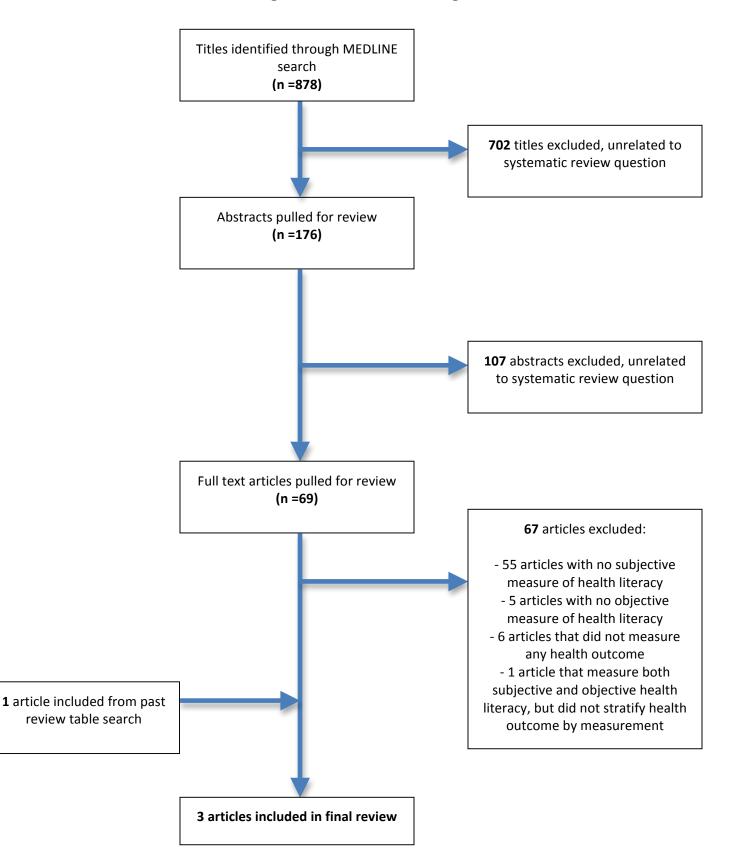
# Table 1: Inclusion/Exclusion Criteria

Population of interest	Patients and caregivers of all ethnicities
Intervention Comparator Outcomes	Measurement of health literacy/numeracy using subjective tool Measurement of health literacy/numeracy using objective tool Any relevant health outcomes, including utilization of health services and disease specific health outcomes, by level of health literacy/numeracy (exclusion: health knowledge as outcome)
Time allowed for outcomes to appear	Any (including cross-sectional data)
Time searched	Since latest AHRQ review (01/01/2011) to search date (02/26/13)
Study designs allowed	RCTs, other clinical trials, case control, cohort studies, cross-sectional studies. No case reports or case series ( $n < 10$ ).

# Table 2: MEDLINE Search String <sup>3</sup>

Query	String
#1	Search numeracy
#2	Search "health literacy"
#3	Search #1 OR #2
#4	Search literacy
#5	Search "rapid estimate of adult literacy" OR real*
#6	Search #4 AND #5
#7	Search "test of functional health literacy" OR tofhl*
<b>#8</b>	Search #4 and #7
<b>#9</b>	Search "Hebrew health literacy test" OR MART
#10	Search #4 AND #9
#11	Search "medical achievement reading test" OR MART
#12	Search #4 and #11
#13	Search "newest vital sign" OR NVS
#14	Search #4 AND #13
#15	Search "short assessment of health literacy" OR SAHLSA
#16	Search #4 AND #15
#17	Search "wide assessment of health literacy" OR WRAT
#18	Search #4 AND #17
#19	Search "nutritional literacy" OR "literacy assessment for diabetes" OR LAD OR SIL OR "single item numeracy screener" OR DAHL OR "demographic assessment" OR BEHKA OR "brief estimate" OR "diabetes numeracy" OR "medical data interpretation" OR "subjective numeracy" OR "numeracy test"
#20	Search #4 AND #19
#21	Search #6 OR #8 OR #10 OR #12 OR #14 OR #16 OR #18 OR #20
#22	#3 OR #21
#23	Search #22 Limits: Human, English
#24	Search #23 Limits: Editorial, Letter, Case Reports
#25	Search #23 NOT #24
#26	Search #25 AND "2011/01/01" [Entrez Date] : "3000" [Entrez Date]

# Total Hits: 878 results



# Figure 1: PRISMA Flow Diagram

<b>First Author</b>	Year	Journal	Title	Included/Excluded
			Health literacy, sunscreen and sunbed use: an uneasy	
Altsitsiadis <sup>22</sup>	2012	British Journal of Dermatology	association	Excluded - no objective measure of health literacy
			Health Literacy and 30-Day Postdischarge Hospital	
Mitchell <sup>23</sup>	2012	Journal of Health Communication	Utilization	Excluded - no subjective measure of health literacy
			Increasing Awareness of Gynecological Cancer	
24		Journal of Health Communication:	Symptoms and Reducing Barriers to Medical Help	
Boxell <sup>24</sup>	2012	International Perspectives	Seeking: Does Health Literacy Play a Role?	Excluded - no subjective measure of health literacy
		Journal of Health Communication:	Literacy Barriers to Colorectal Cancer Screening in	
Arnold <sup>25</sup>	2012	International Perspectives	Community Clinics	Excluded - no subjective measure of health literacy
			Association of Health Literacy With Medication	
26		Journal of Health Communication:	Knowledge, Adherence, and Adverse Drug Events	
Mosher <sup>26</sup>	2012	International Perspectives	Among Elderly Veterans	Excluded - no subjective measure of health literacy
			Measurement Variation Across Health Literacy	
<b>TT</b> 14	2012	Journal of Health Communication:	Assessments: Implications for Assessment Selection in	T 1 1 1
Haun <sup>14</sup>	2012	International Perspectives	Research and Practice	Included
Shaw <sup>27</sup>	2012	Journal of Health Communication:	Chronic Disease Self-Management and Health Literacy in	
Snaw	2012	International Perspectives	Four Ethnic Groups	Excluded - no subjective measure of health literacy
			Measuring patient activation in the Netherlands: translation and validation of the American short form	
Rademakers <sup>28</sup>	2012	BMC Public Health	Patient Activation Measure (PAM13)	Excluded - no health outcomes discussed
Rauemakers	2012	BINC Fublic Health	Evaluation of Health Literacy among Spanish-Speaking	Excluded - no health outcomes discussed
Penaranda <sup>29</sup>	2012	Southern Medical Journal	Primary Care Patients Along the USYMexico Border	Excluded - no subjective measure of health literacy
rellatallua	2012	Southern Medical Journal	Effect of Health Literacy on Drug Adherence in Patients	Excluded - no subjective measure of nearth interacy
Noureldin <sup>30</sup>	2012	Pharmacotherapy	with Heart Failure	Excluded - no subjective measure of health literacy
Noureium	2012	Tharmacomerapy	Parental Functional Health Literacy Relates to Skip	Excluded - no subjective measure of nearth interacy
Garrett <sup>31</sup>	2012	California Dental Association Journal	Pattern Questionnaire Error and to Child Oral Health	Excluded - no subjective measure of health literacy
Garren	2012	Camorina Dental Association Journal	Diabetes Symptoms, Health Literacy, and Health Care	Excluded - no subjective measure of nearth heracy
Coffman <sup>32</sup>	2012	Journal of Cultural Diversity	Use in Adult Latinos with Diabetes Risk Factors	Excluded - no subjective measure of health literacy
Comman	2012	Journal of Cultural Diversity	The relationship between literacy and multimorbidity in a	Excluded - no subjective measure of health meracy
Hudon <sup>33</sup>	2012	BMC Family Practice	primary care setting	Excluded - no subjective measure of health literacy
IIudoli	2012	Divice 1 anning 1 factice	Association between low functional health literacy and	Excluded - no subjective measure of nearth neracy
Bostock <sup>34</sup>	2012	British Medical Journal	mortality in older adults: longitudinal cohort study	Excluded - no subjective measure of health literacy
Dobtoon	2012		What Did the Doctor Say? Health Literacy and Recall of	Zacture no subjective measure of neutrin includy
McCarthy <sup>35</sup>	2012	Medical Care	Medical Instructions	Excluded - no subjective measure of health literacy
			Clinicians Poorly Assess Health Literacy–Related	
		Clinical Gastroenterology and	Readiness for Transition to Adult Care in Adolescents	
Huang <sup>36</sup>	2012	Hepatology	With Inflammatory Bowel Disease	Excluded - no health outcomes discussed
0			The Impact of Health Literacy and Socioeconomic Status	
Curtis <sup>37</sup>	2012	Journal of Asthma	on Asthma Disparities	Excluded - no subjective measure of health literacy
	-		Impact of Literacy and Numeracy on Motivation for	· · · · · · · · · · · · · · · · · · ·
Vassy <sup>38</sup>	2012	Medical Decision Making	Behavior Change After Diabetes Genetic Risk Testing	Excluded - no subjective measure of health literacy

# Table 3: Full Text Article Inclusions/Exclusions (sorted by latest publication date in Pubmed)

			Association of Health Literacy with Complementary and	
		Complementary and Alternative Alternative Medicine Use: A Cross-Sectional Study in		
Bains <sup>39</sup>	2011	Medicine	Adult Primary Care	Excluded - no subjective measure of health literacy
- 40			Predictors of Prescription Filling After Visits to the	
Rosman <sup>40</sup>	2012	Pediatric Emergency Care	Pediatric Emergency Department	Excluded - no subjective measure of health literacy
			Memory Performance, Health Literacy, and Instrumental	
M.D. 1141	2012	N D	Activities of Daily Living of Community Residing Older	E al dad an a line i anno an a Charlet Berry
McDougall <sup>41</sup>	2012	Nursing Research	Adults	Excluded - no subjective measure of health literacy
		Research in Social and Administrative	The association between functional health literacy and patient-reported recall of medications at outpatient	
Backes <sup>42</sup>	2012	Pharmacy	pharmacies	Excluded - no subjective measure of health literacy
Dackes	2012	T harmac y	Numeracy Skills in Patients With Degenerative Disorders	Excluded - no subjective measure of nearth meracy
			and Focal Brain Lesions: A Neuropsychological	
Cappelletti <sup>43</sup>	2012	Neuropsychology	Investigation	Excluded - no subjective measure of health literacy
			Health Literacy and Depression in the Context of Home	
Smith <sup>44</sup>	2012	Maternal and Child Health Journal	Visitation	Excluded - no objective measure of health literacy
			Performance of Health Literacy Tests Among Older	ý
Kirk <sup>45</sup>	2011	Journal of General Internal Medicine	Adults with Diabetes	Excluded - no subjective measure of health literacy
			Short, Subjective Measures of Numeracy and General	
McNaughton <sup>18</sup>	2011	Academic Emergency Medicine	Health Literacy in an Adult Emergency Department	Excluded - no health outcomes discussed
Robinson <sup>46</sup>	2011	Journal of Cardiac Failure	Assessing Health Literacy in Heart Failure Patients	Excluded - no subjective measure of health literacy
			The Relationship of Oral Health Literacy and Self-	ž
Lee <sup>47</sup>	2012	American Journal of Public Health	Efficacy With Oral Health Status and Dental Neglect	Excluded - no subjective measure of health literacy
			A Validation Study of the Spoken Knowledge in Low	
Jeppesen <sup>48</sup>	2011	Journal of General Internal Medicine	Literacy in Diabetes Scale (SKILLD)	Excluded - no subjective measure of health literacy
40		Journal of Epidemiology of Community		
Martin <sup>49</sup>	2012	Health	Which literacy skills are associated with smoking?	Excluded - no subjective measure of health literacy
50			Poor numeracy skills are associated with glycaemic	
Marden <sup>50</sup>	2011	Diabetic Medicine	control in Type 1 diabetes	Excluded - no subjective measure of health literacy
			Relationship of Health Literacy to Intentional and	
Lindquist <sup>51</sup>	2011	Journal of General Internal Medicine	Unintentional Non-Adherence of Hospital Discharge Medications	Excluded - no subjective measure of health literacy
Linaquist	2011	Journal of General Internal Medicine	Health Literacy and Health Care Spending and Utilization	Excluded - no subjective measure of nearth meracy
Hardie <sup>52</sup>	2011	Journal of Health Communication	in a Consumer-Driven Health Plan	Excluded - no objective measure of health literacy
	2011	Journal of freath Communication	Associations Between Older Adults' Spoken Interactive	Excluded - no objective measure of health hterdey
			Health Literacy and Selected Health Care and Health	
Rubin <sup>53</sup>	2011	Journal of Health Communication	Communication Outcomes	Excluded - no subjective measure of health literacy
			Physical Education, Obesity, and Academic	
			Achievement: A 2-Year Longitudinal Investigation of	
Telford <sup>54</sup>	2012	American Journal of Public Health	Australian Elementary School Children	Excluded - no subjective measure of health literacy
			Immigration, Generation, and Self-Rated Health in	
Omariba <sup>55</sup>	2011	Canadian Journal of Public Health	Canada: On the Role of Health Literacy	Excluded - no subjective measure of health literacy
Fernandez <sup>56</sup>	2011	Implementation Science The counseling african americans to control hypertensi		Excluded - no subjective measure of health literacy

<b></b>	1			
	(caatch) trial: baseline demographic, clinical,			
			psychosocial, and behavioral characteristics	
Morris <sup>57</sup> 2011		Nursing Research	Prevalence of Limited Health Literacy and Compensatory Strategies Used by Hospitalized Patients	Excluded - no subjective measure of health literacy
		Nuising Research	The relation between health literacy, hypertension	Excluded - no subjective measure of health meracy
			knowledge, and blood pressure among middle-aged	
Shibuya <sup>58</sup>	2011	Clinical Methods and Pathophysiology	Japanese adults	Excluded - no subjective measure of health literacy
Shibuyu	2011	ennieur metrious une r unophysiology	The Influence of Sociocultural Factors on Colonoscopy	Excluded no subjective measure of neurin mericey
		Journal of Health Care for the Poor and	and FOBT Screening Adherence among Low-income	
Shelton <sup>59</sup>	2011	Underserved	Hispanics	Excluded - no subjective measure of health literacy
			The Unrecognized Psychosocial Factors Contributing to	· · · · · · · · · · · · · · · · · · ·
Diug <sup>60</sup>	2011	Stroke	Bleeding Risk in Warfarin Therapy	Excluded - no subjective measure of health literacy
, in the second s			Limited Health Literacy Is a Common Finding in a Public	
			Health Hospital's Rheumatology Clinic and Is Predictive	
Hirsh <sup>15</sup>	2011	Journal of Clinical Rheumatology	of Disease Severity	Included
			Health Literacy and Women's Health-Related Behaviors	
Lee <sup>61</sup>	2011	Health Education and Behavior	in Taiwan	Excluded - no subjective measure of health literacy
(2)			Assessment of Colon Cancer Literacy in Screening	
Pendlimari <sup>62</sup>	2012	Journal of Surgical Research	Colonoscopy Patients: A Validation Study	Excluded - no subjective measure of health literacy
			Health Literacy Is Associated with Healthy Eating Index	
7 11 63		Journal of the American Dietetic	Scores and Sugar-Sweetened Beverage Intake: Findings	
Zoellner <sup>63</sup>	2011	Association	from the Rural Lower Mississippi Delta	Excluded - no subjective measure of health literacy
			Health Literacy and Its Association with Diabetes	
McCleary-Jones <sup>64</sup>	2011	The ABNF Journal	Knowledge, Self-Efficacy and Disease Self-Management Among African Americans with Diabetes Mellitus	Excluded - no subjective measure of health literacy
McCleary-Jones	2011	The ABINF Journal	The effect of numeracy on the comprehension of	Excluded - no subjective measure of health meracy
			information about medicines in users of a patient	
Gardner <sup>65</sup>	2011	Patient Education and Counseling	information website	Excluded - no subjective measure of health literacy
Gardiner	2011	I attent Education and Counsening	Health Literacy and Breast Cancer Screening among	Excluded - no subjective measure of nearth interacy
Pagán <sup>66</sup>	2012	Journal of Cancer Education	Mexican American Women in South Texas	Excluded - no subjective measure of health literacy
1 0.800		American Journal of Preventive	Effectiveness of a Web-Based Colorectal Cancer	
Miller Jr <sup>67</sup>	2011	Medicine	Screening Patient Decision Aid	Excluded - no subjective measure of health literacy
	l		Do Low-Numeracy People Avoid Shared Decision	,
Galesic <sup>68</sup>	2011	Health Psychology	Making?	Excluded - no health outcomes discussed
			Prevalence and Demographic and Clinical Associations	
		Clinical Journal of the American	of Health Literacy in Patients on Maintenance	
Green <sup>69</sup>	2011	Society of Nephrology	Hemodialysis	Excluded - no subjective measure of health literacy
70		Journal of the American Medical	Health Literacy and Outcomes Among Patients With	
Peterson <sup>70</sup>	2011	Association	Heart Failure	Excluded - no objective measure of health literacy
			Testing the utility of the newest vital sign (NVS) health	
D ( 171	0011		literacy assessment tool in older African-American	
Patel <sup>71</sup>	2011	Patient Education and Counseling	patients	Excluded - no subjective measure of health literacy
K0 <sup>72</sup>	2011	Health Promotion International	Development and validation of a general health literacy	Excluded - no subjective measure of health literacy

			test in Singapore	
72			A Canadian exploratory study to define a measure of	
Begoray <sup>73</sup> 2011		Health Promotion International	health literacy	Excluded - no health outcomes discussed
74			The relationship of patient participation and diabetes	
Ishikawa <sup>74</sup>	2011	Patient Education and Counseling	outcomes for patients with high vs. low health literacy	Excluded - no objective measure of health literacy
			Relationship Between Literacy, Knowledge, Self-Care	
Macabasco-			Behaviors, and Heart Failure-Related Quality of Life	
O'Connell <sup>75</sup>	2011	Journal of General Internal Medicine	Among Patients With Heart Failure	Excluded - no subjective measure of health literacy
76			Racial Disparities in Health Literacy and Access to Care	
Chaudhry <sup>76</sup>	2011	Journal of Cardiac Failure	Among Patients With Heart Failure	Excluded - no subjective measure of health literacy
			Associations between Health Literacy, Diabetes	
77			Knowledge, Self-Care Behaviors, and Glycemic Control	
Bains <sup>77</sup>	2011	Diabetes Technology and Therapeutics	in a Low Income Population with Type 2 Diabetes	Excluded - no subjective measure of health literacy
70			Health Literacy and Self-care of Patients With Heart	
Chen <sup>78</sup>	2011	Journal of Cardiovascular Nursing	Failure	Excluded - no subjective measure of health literacy
			Health literacy and decision making styles for complex	
Naik <sup>79</sup>	2011	Patient Education and Counseling	antithrombotic therapy among older multimorbid adults	Excluded - no health outcomes discussed
20			Inadequate Health Literacy Among Paid Caregivers of	
Lindquist <sup>80</sup>	2010	Journal of General Internal Medicine	Seniors	Excluded - no subjective measure of health literacy
			Adequate Health Literacy is Associated with Higher	
			Heart Failure Knowledge and Self-Care Confidence in	
Dennison <sup>81</sup>	2010	Heart and Lung	Hospitalized Patients	Excluded - no subjective measure of health literacy
			Validation of Self-Reported Health Literacy Questions	
			Among Diverse English and Spanish-Speaking	Excluded - health outcome not stratified by objective
Sarkar <sup>82</sup>	2010	Journal of General Internal Medicine	Populations	vs subjective measure
			The Mechanisms Linking Health Literacy to Behavior	
Osborn <sup>83</sup>	2011	American Journal of Health Behavior	and Health Status	Excluded - no subjective measure of health literacy
			Literacy Skills and Calculated 10-Year Risk of Coronary	
Martin <sup>84</sup>	2010	Journal of General Internal Medicine	Heart Disease	Excluded - no subjective measure of health literacy
			Predicting Breast and Colon Cancer Screening Among	
			English-as-a-Second-Language Older Chinese Immigrant	
Todd <sup>85</sup>	2010	Journal of Cancer Education	Women to Canada	Excluded - no subjective measure of health literacy
04			Maternal Health Literacy and Late Initiation of	
Pati <sup>86</sup>	2011	Maternal and Child Health Journal	Immunizations Among an Inner-City Birth Cohort	Excluded - no subjective measure of health literacy
			The Relationship of Health Numeracy to Cancer	
Schapira <sup>87</sup>	2011	Journal of Cancer Education	Screening	Excluded - no subjective measure of health literacy

Table 4: Characteristics of Included Studies					
Study	Design	Objective	Subjective	Health	Setting
		Measure	Measure	Outcome	
Haun <sup>14</sup>	Cross-	S-TOFHLA	BRIEF	Three	Ambulatory
	sectional	REALM		dichotomous	clinics in
	paper survey			health	rural and non-
				questions	rural VA
				(diabetes,	medical
				hypertension,	facilities
				past stroke)	
Hirsh <sup>15</sup>	Cross-	S-TOFHLA	SILS	DAS-28	Adult
	sectional	REALM		MDHAQ	rheumatology
	paper survey				clinic at
					Denver
					Health
Ciampa <sup>6</sup>	Cross-	1 item from	1 item from	Use of	Nationally
	sectional	Schwartz and	Lipkus et	screening	representative
	paper and	Woloshin†	al.★	services	survey of
	phone based				cancer
	survey				knowledge,
					attitudes and
					behaviors

# **Table 4: Characteristics of Included Studies**

 t: "In general, how hard or easy do you find it to understand medical statistics?" <sup>7</sup>

 ★: "Which of the following numbers represents the biggest risk of getting a disease, 1 in 100, 1 in

 1000 or 1 in 10?<sup>8</sup>

### **Comparison of Brief Health Literacy Screens in the Emergency Department**

# ABSTRACT

Background: A fast way of measuring health literacy is of great interest both clinically and in research but there are many tools available. The objective was to determine the capacity of five brief health literacy screening tools to predict the results of the longer Short Test of Functional Health Literacy in Adults (S-TOFHLA) in an adult emergency department (ED) setting. **Methods:** A sample of 400 adult ED patients was enrolled in two equal blocks ensuring equal representation of higher and lower educational levels. These patients completed the S-TOFHLA as a referent standard, as well as the Newest Vital Sign (NVS), Single Item Literacy Screen (SILS), brief validated screening questions, Rapid Estimate of Adult Literacy in Medicine – Revised (REALM-R) and the Medical Term Recognition Test (METER). These patients also completed a demographic survey and answered some questions about their health. Validity of the brief screening tools against the S-TOFHLA was assessed using Spearman's correlation coefficients, receiver operating characteristics (ROC) curves and by calculating test characteristics (sensitivity, specificity, likelihood ratios) at different test cutoffs. **Results:** The enrolled sample of 400 patients was on average approximately 38 years old. Approximately 58% were female, 63% were Caucasian and 30% were African American. Most patients had adequate health literacy as measured by the S-TOFHLA (93% adequate, median score of 35, IQR 32-35). Using the brief screening tools, a range of 52% (NVS) to 81% (brief screening question about help with medical materials) had adequate health literacy. All brief tests were significantly correlated with the S-TOFHLA (p<0.001), with the REALM-R, METER and NVS having greater Spearman's correlation coefficients (r=0.56, 0.53 and 0.62, respectively)

than the self-reported measures. The greatest area under the ROC curve (AUROC) was obtained for the NVS (AUROC=0.89, 95% CI 0.85-0.94) while the lowest AUROC was found for the brief screening question about problems with medical materials (AUROC=0.75, 95% CI 0.65-0.85). The sensitivities and specificities for each test indicated some alternative cutpoints that could be considered depending on the purpose of screening. In our sample, those with adequate health literacy were significantly younger, more likely to be women, Caucasian, and to speak English as a first language (p<0.05). They had significantly more education, better self-reported health status, and fewer ED visits (p<0.05).

**Conclusions/Implications:** Our results indicate that the NVS was best able to identify limited health literacy on the S-TOFHLA, but that all tools performed well enough at this task to be considered as a substitute. Our data indicate widespread differences in the characteristics of these tests beyond their ability to predict the S-TOFHLA literacy categorization, including the proportion of patients characterized as having limited health literacy, their administration characteristics and the skill sets that they target. Future research will need to determine their specific strengths and weaknesses in predicting outcomes. In the mean time, researchers and clinicians alike should think carefully about which tool to use based on the specific skills being targeted, intent of screening, and resource availability.

# **INTRODUCTION**

Health literacy is the capacity to obtain, process and understand basic health information services needed to make the appropriate health decisions.<sup>1</sup> Unfortunately, low health literacy is a significant problem in the United States (US). The 2003 U.S. Department of Education national assessment of adult literacy showed that only 12% of surveyed adults possessed proficient health literacy, with 36% of the population falling at the below basic or basic health literacy levels.<sup>2</sup> There is accumulating evidence connecting limited health literacy with poor health outcomes. For example, patients with limited health literacy visit emergency departments more often, are hospitalized more often, and receive fewer preventive screening services such as mammograms or influenza vaccinations.<sup>3</sup> These patients have a harder time taking their medications appropriately, or interpreting labels and health messages.<sup>3</sup> Overall, these patients have poorer health status and higher all-cause mortality.<sup>3</sup>

The emergency department (ED) in particular acts as a safety net for many patients with limited health literacy,<sup>4,5</sup> and providers in this setting are often faced with stringent time constraints. Physicians tend to overestimate the health literacy of their patients when not relying on standardized tools,<sup>6</sup> but such tools are often too time-consuming for practical use. The most commonly used standards against which other tools are validated are the Test of Functional Health Literacy in Adults (TOFHLA) and the REALM. The TOFHLA combines a 50-item reading comprehension section with a 17-item numeracy section, and takes approximately 22 minutes to administer.<sup>7</sup> A shorter validated version containing just 36 items from the reading comprehension component, the S-TOFHLA, still takes around 7 minutes to administer.<sup>8</sup> The REALM test assesses pronunciation of 66 medical words and takes up to 3 minutes to

administer,<sup>9,10</sup> but some doubt that pronunciation can correctly identify patients with limited health literacy.<sup>11</sup>

Screening for health literacy remains controversial in a practical context, with many arguing for a universal precautions approach promoting clear communication with all patients.<sup>12</sup> Alternatively, gaining a better understanding of current screening tools can inform interpretation of existing studies measuring health literacy, as well as selection of a tool in research contexts. Additionally, there may be a place for health literacy screening in resource and time-limited settings, and room for physicians to tailor care to their patients' literacy level.<sup>13,14</sup> Such an approach might be particularly welcome if shorter and less embarrassing tools could be validated, removing traditional barriers to widespread screening implementation.<sup>12</sup>

Health literacy can be challenging to measure. Several brief health literacy screens have been proposed and tested in a variety of settings and hold promise as an efficient means to screen patients for health literacy problems.<sup>15-19</sup> Some of these screens are as short as a single question, and all take under 3 minutes to administer. There is limited research concerning the reliability of these tools in the ED.<sup>20</sup> In this study, we administered the S-TOFHLA as a referent standard and five shorter screening tools (Newest Vital Sign, Single Item Literacy Screen, validated subjective questions, REALM-R, and METER) sequentially to patients in a suburban ED to determine their differences in measuring health literacy. No studies to date have sequentially employed all these screening tools. Our secondary aim was to collect cross-sectional data about these patients' health resource utilization and examine associations with low health literacy levels.

## **METHODS**

### Setting and Sample

This study was conducted at a southeastern US suburban adult emergency department and level I trauma center with an annual census of 75,000 patients. Data were collected by the co-investigator and two research assistants between January 2013 and May 2013. Patients deemed critically ill, decisionally impaired or intoxicated by the charge nurse or attending physician were not approached. All other patients were sequentially approached during data collection hours (weekday afternoons and evenings, and weekend evenings).

A prospectively defined sample of 400 participants was sought. We utilized block enrollment to ensure equal representation of higher (some college or more) and lower (high school diploma or GED or less) education levels. Once the block enrollment target was reached for a group, no further subjects in that educational block were enrolled.

Subjects were excluded if they were unable to hold a conversation in English, were under 18 years old, refused participation at any time, were interrupted during the timed portion of the study (S-TOFHLA) or required corrective eyewear that they did not have with them at the time of the study. The local institutional review board approved the study. Verbal informed consent was obtained from every patient after review of an information sheet.

#### Health Literacy Measurements

Patients who provided informed consent were given six total tests of health literacy (S-TOFHLA, Newest Vital Sign [NVS], Single Item Literacy Screen [SILS], validated screening questions, REALM-R and METER, in that order). The S-TOFLHA is one of the most common tools used to measure health literacy.<sup>3</sup> Derived from the full TOFHLA, the abbreviated test includes a condensed version of both the reading comprehension and numeracy components. In

development, the reading passages alone correlated as well with the REALM as the complete S-TOFHLA.<sup>8</sup> In our study we administered both reading passages to each patient, who had a maximum of seven minutes to choose appropriate words to fill in blanks in the medical texts. The test produces a continuous score based on the number of correct choices, from 0 to 36. This score is often categorized into inadequate literacy (0-16), marginal literacy (17-22) and adequate literacy (23-36). For our study, inadequate and marginal literacy were merged into a single category of limited health literacy.

The Newest Vital Sign consists of a fictitious ice cream nutritional label that is handed to the patient, as the interviewer asks six questions requiring both health literacy and numeracy skills.<sup>15</sup> The total correct answers are summed to produce a score from 0 to 6. In the study validating the tool, a score of 0-1 suggested high likelihood of limited health literacy, a score of 2-3 indicated a possibility of limited health literacy, and a score of 4-6 almost always indicated adequate literacy.<sup>15</sup>

The Single Item Literacy Screen (SILS) was developed in 2006 following an evaluation by Chew et al. of 16 screening questions to identify inadequate health literacy in a VA hospital.<sup>16</sup> The original study found 3 questions, each on a 5 point Likert scale, that could successfully identify these patients: one assessing confidence in filling out medical forms, one assessing need for help in reading hospital materials, and the final question assessing difficulty understanding written information in trying to learn more about a medical condition. All three questions were later validated against both the S-TOFHLA and the REALM.<sup>21</sup> The SILS draws on this research and asks "how often do you need to have someone help you when you read instructions, pamphlets, or other written material from your doctor or pharmacy?" Both the SILS and the three original screening questions were asked sequentially. The screening questions were considered

both individually, and as a composite sometimes referred to as the Short Literacy Survey (SLS), in which all three scores (from 1 to 5 per question) are added after reversing the help and problem questions such that the highest scores indicate higher subjective health literacy, producing a score from 3 to 15.<sup>22</sup>

The REALM-R is a shortened version of the full REALM test, assessing pronunciation of 8 words instead of 66 (allergic, jaundice, anemia, fatigue, directed, colitis, constipation and osteoporosis) and taking 1 minute to complete and score. A score of 6 or fewer correctly pronounced words correctly identified 26 of 30 patients reading at a sixth grade level in the study that introduced the test.<sup>19</sup>

The Medical Term Recognition Test (METER) contains a list of 40 medical words mixed in with nonwords. The patient is required to identify the real words by putting a mark next to them on a sheet of paper. Many of the words are the same as the words on the REALM test, and the study first describing the tool was found to correlate highly with the latter.<sup>17</sup> In our study, the METER was scored by simply totaling the amount of real words correctly identified, an approach shown in its validating study to be highly similar and faster to score compared to an alternative scoring approach which penalizes nonwords identified as real words.<sup>17</sup>

### Other Variables

In the enrollment phase of the study, sex, age, race, preferred spoken language and highest education level achieved were measured among both study completers and those who declined participation or were ineligible. Among study completers, further information was collected after the literacy tests. These variables included self-described health status (Likert scale), number of daily medications, number of ED visits in last 12 months, identification of one

doctor as "primary care physician", and number of primary care visits in last 12 months if a primary care doctor was identified.

#### Analysis

Data analysis was conducting using Stata version 12 (StataCorp, College Station, TX). We describe the characteristics of the full sample, and stratified these characteristics by completion status (comparing study completers to refusals and exclusions) using the chi-square and Student *t* test to detect differences in those samples for categorical and continuous variables respectively. The same tests were used to find differences in the characteristics of patients with adequate and limited health literacy as defined by the STOFHLA. In these analyses, race was consolidated for categories with 5 or fewer subjects (Asian/Pacific Islander [n=5], Native American [n=3], Southeast Asian/Indian Subcontinent [n=3], Other [n=2]) into an *other* category.

Spearman's rank correlation coefficient was calculated for each brief screening test (NVS, SILS, SLS, screening questions, REALM-R and METER) to determine statistical dependence with the S-TOFHLA. For these calculations, all these variables were treated as continuous.

Using limited health literacy on the S-TOFHLA as the comparison standard (score of 22 or less), nonparametric receiver operating characteristic (ROC) curves were created for the NVS, SILS, SLS, individual screening questions, REALM-R and METER to determine the area under the ROC curves (AUROC), and sensitivities and specificities at each cutoff point for predicting low health literacy.

### RESULTS

A total of 700 patients were approached between January 2013 and May 2013, of whom 400 provided consent and completed the study. Reasons for non-completion among the 300 other patients included not being comfortable holding a conversation in English (43 patients), not providing consent or deciding to stop the study prematurely (173 patients), being interrupted during the timed portion of the study (4 patients), needing corrective eyewear and not having it available in the ED (26 patients) and after filling up the first enrollment block, exclusion based on educational status (68 patients). These were not mutually exclusive, and as such total more than 300 patients.

Patients enrolled in the study were on average approximately 38 years old (Table 1). Approximately 58% were female, 63% were Caucasian, and 30% were African American. The preferred spoken language of the vast majority was English (96%). Compared to patients who did not consent or qualify for the study, patients enrolled were younger (p<0.01), less diverse (fewer African American and Latino subjects enrolled, p<0.01), and preferred to speak English (p<0.01). Despite excluding 68 subjects because of higher educational achievement in the later part of the study, patients enrolled still had a significantly higher education level than those not enrolled (p<0.01).

The proportion of patients deemed to have adequate health literacy varied widely based on tool selection (Table 2). Using the S-TOFHLA and condensing inadequate and marginal literacy into limited health literacy, 92.5% of the sample had adequate health literacy. Using the NVS and similarly condensing categories, just 52% of patients were found to have adequate health literacy. Using the cutoff of >2 (more than rarely) suggested in the validation of the SILS, 75% had adequate health literacy. Similarly, using a cutoff of >2 (more than occasionally) for the

help question and the problems question, 80.5% and 76.8% of the sample, respectively, had adequate health literacy. Using the confidence question with a cutoff of often or more (often or always confident filling out medical forms), 75.3% had adequate health literacy. There is no accepted cutoff for the Short Literacy Survey which combines these three questions. Using the suggested REALM-R score of 6 or less as a cutoff, 64% of our sample had adequate health literacy. Finally, using the METER's suggested cutoff of  $\geq$  35 correctly identified words, 79% of the sample had adequate health literacy.

The Spearman's rank correlations shown in Table 2 show that all screening tools used are significantly correlated with the S-TOFHLA. The sensitivities and specificities for different cutoffs of each screening tool are shown in Table 3. When available, suggested cutoff points are shown in bold within the table. Figures 1 through 8 show the corresponding nonparametric Receiver Operating Characteristic (ROC) curves for these tools based on these same cutoffs. Combining the three screening questions into the Short Literacy Survey moderately increases the area under the ROC curve (AUROC) to 0.82 (95% CI 0.73 – 0.91), but not significantly more than the individual questions. The largest AUROC was seen for the NVS (0.89, 95% CI 0.85-0.94).

The characteristics of patients deemed to have limited (inadequate/marginal) health literacy on the S-TOFHLA compared to the patients with adequate health literacy on the S-TOFHLA are summarized in Table 4. Patients with limited health literacy were significantly older (mean of 50.0 years, compared to 37.4 years among adequate cohort, p<0.01), and more commonly men (60% of limited cohort, compared to 41% of adequate cohort, p=0.04). Those with limited health literacy were more likely to be Latino or African American (p<0.01), and less likely to identify English as their preferred language (p<0.01). Lower levels of educational

attainment were significantly associated with limited health literacy (p<0.01). Patients with limited health literacy were more likely to have lower self-rated health statuses (poor or fair, p<0.01), and had significantly more ED visits (4.0 vs 2.8, p=0.04). There was a suggestion of a difference in rates of primary care access, but this was not statistically significant (p=0.08).

#### DISCUSSION

Because of its associations with negative health outcomes,<sup>3</sup> mitigating the effects of low health literacy must be a priority, and accurately identifying those with limited skills is an important first step. In our ED sample, 7.5% of patients were deemed to have inadequate or marginal health literacy as measured by the S-TOFHLA. This percentage is lower than was reported in a multicenter study of limited health literacy in Boston Emergency Departments (range 19-31%)<sup>4</sup> but comparable to the rate of 11% found in a 2011 evaluation of self-reported measures of health literacy in an urban ED.<sup>20</sup> The characteristics of the patients enrolled compared to those who refused or were excluded (Table 1) show a number of significant associations (younger, less ethnically diverse, more educated and preferring to speak English) which were all associated with higher health literacy in our analyses (Table 4). This selection bias would lead to an underestimation of the true prevalence of limited health literacy in our study ED.

Our primary aim was to compare many brief measures of health literacy to the S-TOFHLA in a single population. Our findings indicate that the NVS, REALM-R and METER are well correlated with the S-TOFHLA and that the self-reported questions (SILS, and three validated questions) are moderately correlated with the S-TOFHLA.

Our results show that tool selection greatly affects the proportion of subjects deemed to have limited health literacy. The referent standard (S-TOFHLA) classified the fewest subjects in

this category at 7.5% while the REALM-R (36%) and the NVS (48%) classified the most subjects as limited. All the self-reported tools, as well as the METER, classified 20-25% of subjects as limited in health literacy using the suggested cutoffs. Other studies that have used multiple tools to measure health literacy have reported similar differences in classification, with the S-TOFHLA often classifying fewer people as having limited health literacy.<sup>23-25</sup> This raises a significant question: while the S-TOFHLA and full REALM are most often used as referent standards,<sup>3</sup> new instruments are validated against these older tools and may in fact be measuring separate constructs<sup>26</sup> or more effectively identifying at-risk individuals. Depending on the purpose and setting of health literacy screening, or the specific skill set targeted, different tools may be more appropriate.<sup>24,27</sup>

The NVS had the best ability to predict limited health literacy on the S-TOFHLA of the short screening tools, with an AUROC of 0.89 (95% CI 0.85 – 0.94), similar to past validation studies.<sup>15,28</sup> Using the suggested cutoff of  $\leq$ 3, the NVS had a sensitivity of 97% and a specificity of 56%. Changing the cutoff to  $\leq$ 3, a small drop in sensitivity could be achieved (93%) for a large gain in sensitivity (69%), and this cutoff could be used to reduce the rate of false positives depending on the prevalence of limited health literacy in a given setting. The NVS appears to be a suitable substitute for the S-TOFHLA in our ED environment. The NVS is more reliant on numeracy skills than other health literacy and literacy do not correlate in 40% of adults.<sup>29</sup> If these constructs are being specifically or separately targeted, the NVS may not be appropriate. In an older African-American cohort, NVS's utility as a brief screening tool was questioned because it took an average of 11 minutes to complete.<sup>30</sup> Though we did not time the length of administration in our study, all three data collectors (EK, AH, KN) noted that the time of

administration of the NVS often exceeded the 2.9 minutes reported in the original study<sup>15</sup> and seemed to cause more embarrassment and frustration in patients than the other tools. While the NVS did not take as long to administer as the S-TOFHLA in our study, it took longer than the REALM-R, METER, or self-reported measures. Time constraints may come into play in deciding whether or not to use the NVS for screening.

The self-reported measures performed the least well in our evaluation, with AUROCs ranging from 0.75 for the *problems* question to 0.80 for the *help* question. This is consistent with prior research, which has shown variable effectiveness, with AUROCs ranging from 0.60 to 0.81.<sup>18,21,31</sup> Using the suggested cutoffs on these items led to moderate sensitivity (77%-83%) but lower specificities (58% to 71%). The SLS scale summing the answers to the questions led to a greater AUROC (0.82, 95% CI 0.73 – 0.91) than any individual question, though this was not statistically significant. The SLS provides some flexibility, depending on the cutoff used and the characteristics of the setting. Sensitivity can be maximized (90% using a cutoff of ≤14), or a trade-off can be achieved (80% sensitive and 77% specific at a cutoff of ≤11) while maintaining the advantages of the self-administered items: rapid administration (<1 minute), diminished potential for embarrassment<sup>16</sup> and ability to be administered over the phone or by mail survey.<sup>24</sup>

The REALM-R performed well in detecting limited health literacy on the S-TOFHLA, with the second highest AUROC after the S-TOFHLA (0.84, 95% CI 0.77-0.92). No studies to date have compared these tools. Our results suggest a possible advantage to a cutoff of  $\leq$ 5 from  $\leq$ 6, increasing specificity from 68% to 79% at the expense of a small drop in sensitivity from 83% to 80%. The REALM-R may provide a better indication of verbal communication skills than the other tools,<sup>24</sup> and is the fastest performance-based tool that was tested, usually taking under a minute to administer. The METER performed similarly to the REALM-R in predicting limited health literacy on the S-TOFHLA, unsurprisingly since it was developed from the list of REALM words.<sup>17</sup> The suggested cutoff of  $\leq$ 34 was 77% sensitive and 84% specific for identifying limited health literacy, though cutoffs of  $\leq$ 35,  $\leq$ 36, and  $\leq$ 37 would all be reasonable depending on the purposes of screening, and could reach a sensitivity of 87% while still being 62% specific if the  $\leq$ 37 cutoff was used. One advantage of the METER over the REALM-R lies in its ability to be selfadministered.

Our results showed an association of most of the independent variables (age, gender, race, preferred spoken language, educational achievement, health status, and emergency department visits) with health literacy, although the cross-sectional nature of the data does not allow us to conjecture causality. No association was detected for number of daily medications or primacy care access. This substantiates past research which has found similar associations in bivariate analyses between these variables and performance on health literacy screening tools.<sup>24,25</sup>

Our study has some limitations. Firstly, all our patients were recruited from a single Southeastern suburban ED, and our results may not be generalizable to other EDs. Secondly, we did not perform any formal visual testing, relying on a screening question regarding use of corrective eyewear. Performance may have been decreased due to poor eyesight, or patients excluded on the grounds of needing corrective eyewear may have been able to take part, and may have been using eyesight as an excuse to avoid participating. Additionally, no cognitive screening was performed. Health literacy has been associated with cognitive abilities<sup>32</sup> and dementia or other cognitive decline may confound our ability to measure health literacy skills. The number of consecutive tools the subjects had to complete may have led to questionnaire

fatigue by the end of the survey, which may have decreased their predictive ability by having patients rush through the later parts instead of providing thought out responses. Finally, there is some overlap between the tools used, most notably in the words used in the REALM-R and the METER, and patients may have benefitted from seeing words used in the REALM-R and applied that knowledge to the METER. The mean of 35.5 in our sample on the METER, however, compares well with the mean of 36.1 found in the validating study.<sup>17</sup>

This is the first study to date to compare all of these screening tools in a single population, and many of these tools had not been previously validated in an ED setting. Our results indicate that the NVS was best able to identify limited health literacy on the S-TOFHLA, but that all tools performed adequately at this task and could be considered as a substitute. Our data supports the widespread differences that exist between different instruments both in their administration characteristics, the proportion of subjects it identifies as having limited health literacy, and in the nature of the underlying constructs they measure.

These different underlying constructs are important not just for the sake of consistency between health literacy studies, but because of their implications on health outcomes research. Few studies use multiple health literacy measurement tools in this type of research, and those that do have found differences in the presence and magnitude of associations with various health conditions and health-seeking behaviors.<sup>23,24,33</sup> For clinical use, this study has shown that many brief tools can be substituted for the S-TOFHLA in health literacy screening in an ED. Future research will need to determine their specific strengths and weaknesses in predicting clinical outcomes. In the mean time, researchers and clinicians alike should think carefully about which tool to use based on the specific skills being targeted, intent of screening, and resource availability.

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# TABLES AND FIGURES

Characteristic	Full Sample (n=700)	Enrolled (n=400)	Refused or Excluded (n=300)	p- Value
Age, mean (SD), y	39.9 (14.7)	38.4 (13.8)	42.0 (15.7)	<0.01
Sex, No. (%)				
Male	299 (43)	170 (43)	129 (43)	0.90
Female	401 (57)	230 (58)	171 (57)	
Race, No. (%)				
White/Caucasian	385 (55)	252 (63)	133 (44)	< 0.01
African American/Black	238 (34)	120 (30)	118 (39)	
Hispanic/Latino	64 (9)	18 (5)	46 (15)	
Other	13 (2)	10 (3)	3 (1)	
Preferred Spoken Language, No. (%)				
English	640 (91)	385 (96)	255 (85)	< 0.01
Spanish	52 (7)	11 (3)	41 (14)	
Other	8 (1)	4 (1)	4 (1)	
Education, No. (%)				
Did not complete high school	136 (19)	62 (16)	74 (25)	0.01
High school diploma or GED	238 (34)	138 (35)	100 (33)	
Some education after high school	209 (30)	124 (31)	85 (28)	
College degree	76 (11)	49 (12)	27 (9)	
Some graduate school, or graduate degree	39 (6)	27 (7)	12 (4)	
Declined to provide	2 (<1)	0 (0)	2 (1)	

# Table 1: Characteristics of Patients Completing Tests Compared to Non-Completers

Measurement Tool	n (%)	Median (IQR)	Spearman's Rank Correlation Coefficients†
S-TOFHLA			
Inadequate (0-16)	13 (3)	35	n/a
Marginal (17-22)	17 (4)	(32-35)	11/a
Adequate (23-36)	370 (93)		
Newest Vital Sign		4	
Limited/Possibly Limited (0-3)	192 (48)	(2-5)	r=0.62
Adequate (4-6)	208(52)	(2-3)	
Single Item Literacy Screen		1	
Sometimes[3]/Often[4]/Always[5] have someone help	100 (25)	(1-2.5)	r=-0.41
Never[1]/Rarely[2] have someone help	300 (75)	(1-2.3)	
Problems Question		1	
Sometimes[3]/Often[4]/Always[5] have problems	93 (23)	(1-2)	r=-0.40
Never[1]/Occasionally[2] have problems	307 (77)	(12)	
Confidence Question		5	
Never[1]/Occasionally[2]/Sometimes[3] confident	99 (25)	(4-5)	r=0.39
Often[4]/Always[5] confident	301(75)	(10)	
Help Question		1	
Sometimes[3]/Often[4]/Always[5] need help	78 (20)	(1-2)	r=-0.42
Never[1]/Occasionally[2] need help	322 (81)	(1 2)	
REALM-R		7	
At risk (0-6 words correct)	144 (36)	(5.5-8)	r=0.56
Not in <i>at risk</i> category (7-8 words correct)	256 (64)	(0.0 0)	
METER		38	
Low/Marginal (0-34)	84 (21)	(36-39)	r=0.53
Functional (35-40)	316 (79)	(30 57)	

 Table 2: Performance on Health Literacy Tools

**†** : All correlation coefficients compared to S-TOFHLA. All coefficients statistically significant, p < 0.001

Screening Tool Cutoff Point	AUROC (95% CI)	Sensitivity	Specificity	LR+	LR-
Newest Vital Sign					
$\leq 6$		1.00	0.00	1.00	
$\leq 5$		1.00	0.23	1.30	0.00
$\leq$ 4	0.89	1.00	0.41	1.68	0.00
<b>≤</b> 3	(0.85-0.94)	0.97	0.56	2.19	0.06
$\leq 2$		0.93	0.69	3.03	0.10
$\leq 1$		0.87	0.86	6.12	0.16
$\leq 0$		0.37	0.94	5.90	0.68
Single Item Literacy Screen					
≥Never		1.00	0.00	1.00	
$\ge$ Rarely	0.78	0.83	0.58	1.98	0.29
≥ Sometimes	(0.70-0.87)	0.73	0.79	3.48	0.34
$\geq$ Often	(01.0 010.)	0.27	0.99	4.70	0.78
$\geq$ Always		0.20	1.00	14.80	0.81
Problems Question		0.20	1.00	1	0.01
$\geq$ Never		1.00	0.00	1.00	
$\geq$ Occasionally	0.75	0.77	0.58	1.83	0.40
$\geq$ Sometimes	(0.65-0.85)	0.67	0.80	3.38	0.42
$\geq$ Often	(0.05 0.05)	0.27	0.94	4.48	0.78
$\geq$ Always		0.13	0.99	12.33	0.88
<i>Confidence</i> Question		0.15	0.77	12.55	0.00
≤ Always		1.00	0.00	1.00	
$\leq$ Often	0.76	0.80	0.62	2.11	0.32
≤ Sometimes	(0.67-0.85)	0.67	0.02	3.12	0.32
$\leq$ Occasionally	(0.07 0.05)	0.37	0.90	3.57	0.71
≤ Never		0.27	0.96	6.58	0.76
Help Question		0.27	0.70	0.50	0.70
$\geq$ Never		1.00	0.00	1.00	
$\geq$ Occasionally	0.80	0.80	0.00	2.77	0.28
$\geq$ Sometimes	(0.71-0.89)	0.60	0.71	<b>3.97</b>	0.28
$\geq$ Often	(0.71-0.09)	0.43	0.94	6.68	0.61
$\geq$ Always		0.43	0.94	12.33	0.69
Short Literacy Survey		0.33	0.97	12.33	0.09
		1.00	0.00	1.00	
$\leq 15$		1.00	0.00	1.00	0.24
$\leq 14$		0.90	0.42	1.55	0.24
$\leq 13$	0.82	0.83	0.58	1.96	0.29
$\leq 12$	(0.73-0.91)	0.83	0.69	2.66	0.24
$\leq 11$		0.80	0.77	3.48	0.26
$\leq 10$		0.73	0.84	4.76	0.32
$\leq 9$		0.63	0.90	6.17	0.41
$\leq 8$		0.43	0.92	5.53	0.61

Table 3: Ability of Health Literacy Tools to Detect Low/Marginal Health Literacy (n=400)<sup>†</sup>

<u>≤</u> 7		0.30	0.95	6.17	0.74
$\leq 6$		0.27	0.99	19.73	0.74
$\leq 5$		0.27	0.99	21.58	0.78
$\leq 4$		0.10	0.99	18.50	0.90
<u>≤3</u>		0.07	1.00		0.93
REALM-R					
$\leq 8$		1.00	0.00	1.00	
$\leq 7$		0.93	0.47	1.75	0.14
$\leq 6$		0.83	0.68	2.59	0.25
$\leq 5$	0.84	0.80	0.79	3.89	0.25
	(0.77-0.92)			4.25	
$\leq 4$	(0.77-0.92)	0.67	0.84		0.40
$\leq 3$		0.60	0.88	5.16	0.45
$\leq 2$		0.57	0.92	6.76	0.47
$\leq 1$		0.50	0.95	9.74	0.53
$\leq 0$		0.23	0.97	7.85	0.79
METER					
$\leq 40$		1.00	0.00	1.00	
$\leq 39$		0.90	0.10	1.00	0.97
				1.00	
$\leq$ 38		0.87	0.33		0.41
$\leq$ 37		0.87	0.62	2.27	0.22
$\leq$ 36		0.83	0.74	3.21	0.23
$\leq$ 35		0.80	0.80	4.05	0.25
$\leq$ 34		0.77	0.84	4.65	0.28
≤ <b>3</b> 3		0.70	0.85	4.80	0.35
$\leq$ 32		0.70	0.88	6.02	0.34
$\leq 31$		0.67	0.90	6.49	0.37
$\leq 30$		0.67	0.90	8.22	0.36
$\leq 29$		0.67	0.93	9.14	0.36
$\leq 28$		0.60	0.94	9.25	0.43
$\leq 27$		0.57	0.94	9.53	0.46
$\leq 26$	0.82	0.57	0.94	9.98	0.46
$\leq 25$	(0.71-0.93)	0.53	0.95	10.39	0.49
$\leq 24$	, ,	0.53	0.95	11.61	0.49
$\leq 22$		0.47	0.96	13.28	0.55
$\leq 21$		0.40	0.90	12.33	0.62
$\leq 20$		0.37	0.97	12.33	0.65
$\leq 19$		0.37	0.98	16.96	0.65
$\leq 18$		0.30	0.98	15.86	0.71
$\leq 17$		0.30	0.99	22.20	0.71
$\leq 15$		0.30	0.99	27.75	0.71
$\leq 14$		0.27	0.99	32.89	0.74
$\leq 12$		0.20	0.99	24.67	0.81
$\leq 11$		0.13	0.99	24.67	0.87
		0.13	0.99		0.87
$\leq 10$				12.33	
$\leq 8$		0.07	1.00	24.67	0.94
$\leq 6$		0.03	1.00	12.33	0.97
$\leq 0$		0.03	1.00		0.97

t: Recommended cutoffs shown in bold for inadequate/marginal health literacy

Age, mean (SD), y	38.4 (13.8)		(n=370)	
		50.0 (14.5)	37.4 (13.3)	<0.01
Sex, No. (%)				
Male	170 (43)	18 (60)	152 (41)	0.04
Female	230 (58)	12 (40)	218 (59)	
Race, No. (%)	, <i>í</i>	· · · · · ·		
White/Caucasian	252 (63)	11 (37)	241 (65)	< 0.01
African American/Black	120 (30)	12 (40)	108 (29)	
Hispanic/Latino	18 (5)	4 (13)	14 (4)	
Other	10 (3)	3 (10)	7(2)	
Preferred Spoken Language, No. (%)				
English	385 (96)	24 (80)	361 (98)	< 0.01
Spanish	11 (3)	4 (13)	7 (2)	
Other	4 (1)	2 (7)	2 (1)	
Education, No. (%)				
Did not complete high school	62 (16)	13 (43)	49 (13)	< 0.01
High school diploma or GED	138 (35)	14 (47)	124 (34)	
Some education after high school	124 (31)	3 (10)	121 (33)	
College degree	49 (12)	0 (0)	49 (13)	
Some graduate school, or graduate degree	27 (7)	0 (0)	27 (7)	
Self-Reported Health Status, No. (%)				
Poor/Fair	133 (33)	19 (63)	114 (31)	< 0.01
Good/Very Good/Excellent	266 (67)	11 (37)	255 (69)	
Declined	1 (<1)	0 (0)	1 (<1)	
# Daily Medications, mean (SD)	2.5 (3.6)	3.6 (3.2)	2.4 (3.6)	0.08
# Emergency Department Visits, last 12 mo., mean (SD)	2.9 (3.2)	4.0 (3.4)	2.8 (3.2)	0.04
Primacy Care, No. (%)				
Patient has a primary care provider	247 (62)	14 (47)	233 (63)	0.08
Patient does not have a primary care provider	153 (38)	16 (53)	137 (37)	
# Primacy Care Visits, last 12 mo., mean (SD)	3.7 (4.5)	2.23 (3.17)	2.31 (4.01)	0.91

# Table 4: Characteristics of Patients Stratified by Health Literacy Level

†: Combined categories of limited (scores of 0-16) and marginal (17-22) health literacy on S-TOFHLA



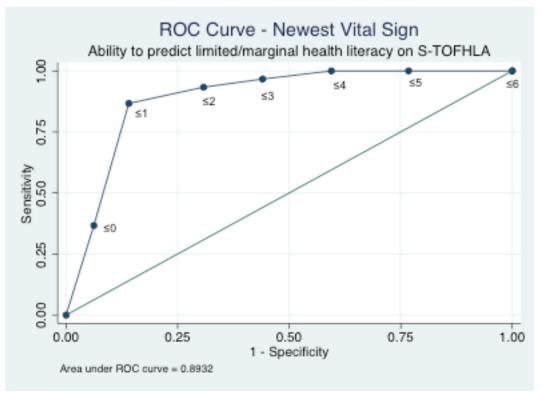
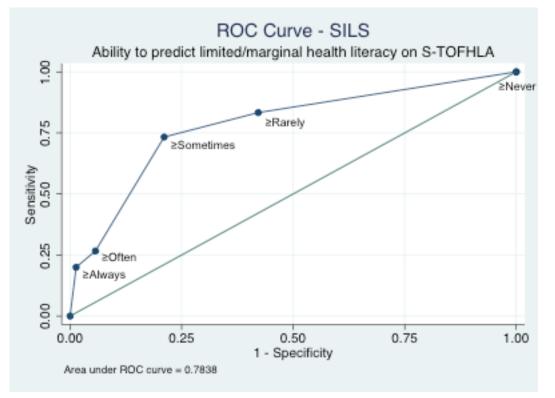


Figure 2





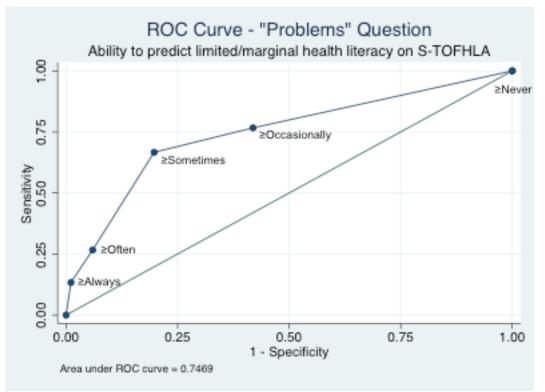


Figure 4

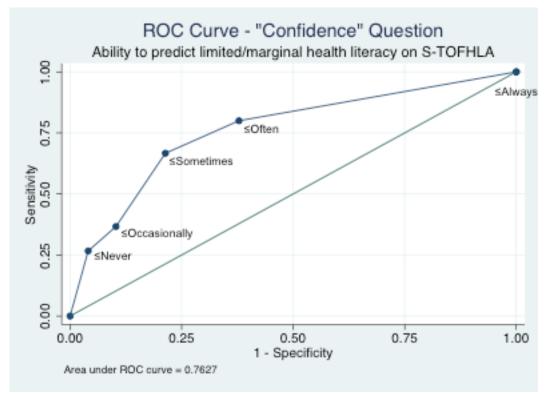


Figure 5

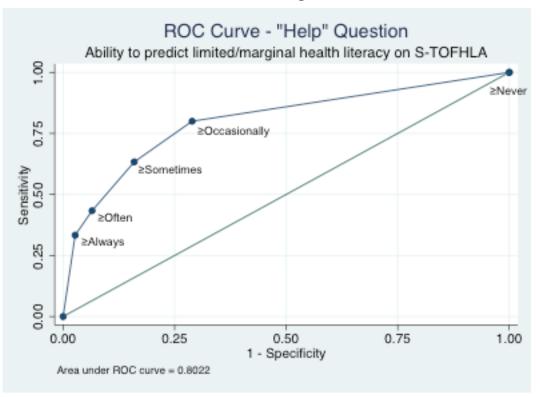


Figure 6

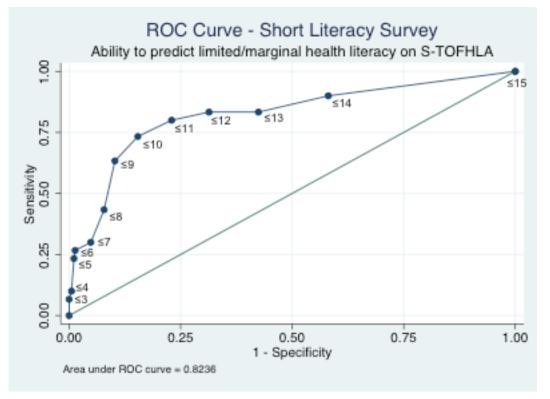


Figure 7

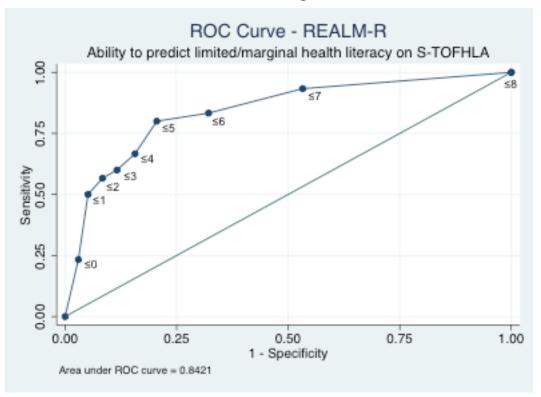
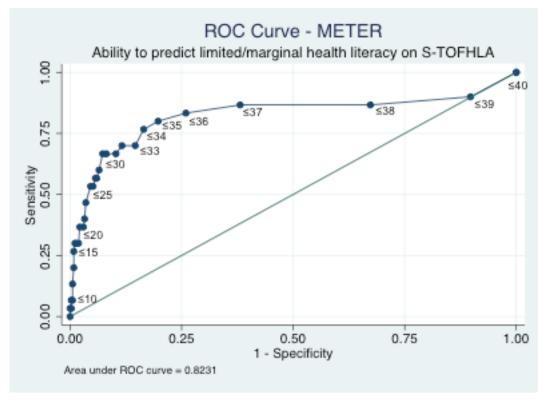


Figure 8



# ACKNOWLEDGEMENTS

Through their time planning, editing, guiding, or collecting data, all of these individuals were

instrumental in creating this project. This paper would not have been possible without them, and it is

with gratitude that I recognize them here.

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