The Ripple Effect: The Benefits of Focused Resource Initiatives

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Objective:

To build relationships with & provide improved service to

small academic divisions

by creating highly focused resource pages

Department of Allied Health Sciences School of Medicine (1 of 27 Departments)

7 Divisions :

- Clinical Laboratory Medicine
- Cytotechnology
- Occupational Science
- Physical Therapy
- Radiologic Science
- Rehabilitation Counseling & Psychology
- Speech & Hearing Sciences
- 3 Centers :
 - Center for Literacy & Disability Studies
 - Center for Human Movement Science
 - Distance Education Information Center

Rehabilitation Counseling & Psychology: A Small, Unique Division



- 4 Full-time Faculty
- 1 Part-time Faculty
- 1 Staff Member
- 27 MS Students
 - 14 New Students
 Fall, 2008

2007 Collection Development Survey

Chair/Associate Dean & Division Heads recommended...

- Key materials for purchase
- Key web sites
- Top 5 journals
- Online book collections or titles

Identified Need

A specialized, highly-focused tool to address an unusual mix of needs:

- University has many relevant but widely dispersed resources
- Time-consuming training was necessary for broad range of more generic resource pages
- Students and faculty would benefit from easier access to electronic resources

Meeting between Liaison & Division Head

- Introduce potential tool
- View existing prototype
- Discuss focus, categories, & specific resources
- Identify Library and Division collaborators

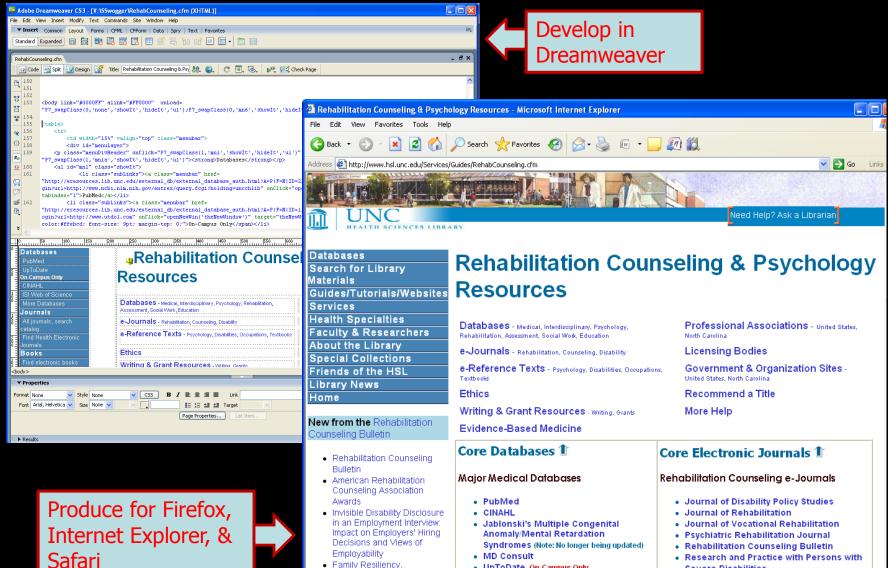
Anticipated Broader Benefits

- Gain more knowledge of a unique division's other needs
- Build warmer relationship with entire Department of Allied Health
- Demonstrate willingness to work with the smallest divisions as extensively as the largest
 - Other small or large divisions with unusual needs may more readily approach the library with requests

Development Process

- Meetings between Liaison and Collections Development Librarian during draft development
 - Email and discussion with interested faculty
- Sharing of draft at division faculty meeting
 - Spark excitement and sense of ownership among all faculty
- Revision of draft based on feedback
 - Ensure site meets division needs, not preconceived ideas

Design of Tightly Focused Resource Page



 Family Resiliency, Uncertainty, Optimism, and the Output of the of

Severe Disabilities

Categories of Included Resources

Library Resources

Core Databases
Core Electronic Journals
Core Electronic
Reference Books
Help & Library
Assistance

Academic Resources

- Ethics Resources
- Writing & Grant
- Resources

•Evidence-Based Medicine Resources

Professional Resources

•Professional Organizations

- •Licensing Bodies
- •Government Agencies & Organizations



I UNC

Databases
Search for Library
Materials
Guides/Tutorials/Website
Services
Health Specialties
Faculty & Researchers
About the Library
Special Collections
Friends of the HSL
Library News
Home

New from the Rehabilitation Counseling Bulletin

- Rehabilitation Counseling
 Bulletin
- American Rehabilitation Counseling Association Awards
- Invisible Disability Disclosure in an Employment Interview



Rehabilitation Counseling & Psychology Resources

North Carolina

 Databases - Medical, Interdisciplinary, Psychology,

 Rehabilitation, Assessment, Social Work, Education

 e-Journals - Rehabilitation, Counseling, Disability

 e-Reference Texts - Psychology, Disabilities, Occupations, Textbooks

 Ethics

 Writing & Grant Resources - Writing, Orants

 Evidence-Based Medicine

 Core Databases 1

 Major Medical Databases

 • PubMed

 • CINAHL

Jablonski's Multiple Congenital

Licensing Bodies s. Government & Organization Sites -United States, North Carolina Recommend a Title More Help Core Electronic Journals

Professional Associations - United States

Need Help? Ask a Librarian

- Journal of Disability Policy Studies
- Journal of Rehabilitation
- Journal of Vocational Rehabilitation

Chosen Resources, Chosen by Faculty & Librarians

Additional Needs Identified

New Page: Psychiatry and Mental Health

- No broad subject resource page existed
- Area is relevant to all Departments & Divisions

New Page: Autism and Related Disorders

- Multidisciplinary
- To support entire Department plus other programs & research centers across University

Replacement of All Older Format Pages

- Speech and Hearing Sciences
- Social Work
- Physical Therapy

Requests from Other Divisions

Other Allied Health Divisions

Speech and Hearing Sciences

Out-dated page replaced with 2 pages after discussion with faculty

- Speech-Language Pathology
- Hearing and Audiology
- Physical Therapy
 - Existing, out-dated page to be replaced
 - Adding Multiple Sclerosis page for new fellowship training track

Units from other Schools to receive special pages

Hydrology, Neurology, etc.

Additional Outcomes

- Program knows the Library respects & values it (despite small size and newness of program)
- Faculty overcame reluctance to request "special" resources/services, allowing us to learn about other needs
- Requests for Liaison consultations increased, as did student referrals
- Collections Development Librarian made contacts useful for further collection development work
- Division shared experience and results with other faculty, resulting in additional requests & growth in relationships

Additional Observations

- Partnering between Collections Development (CD) Librarian & Liaison important (especially where no subject bibliographers exist)
- CD Librarian can serve as important link between User Services and Technical Services
- Involving CD Librarian directly in collaboration allows CD Librarian to form direct relationships with faculty
- Collaboration allows CD Librarian to learn local context, nuances of program, and specialized (sometimes local) vocabulary

Conclusion

- Investment of time and effort to meet the needs of a tiny group of users
 - Can have a disproportionately large return for the Library
 - Can reach beyond the original small user audience and initial project

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Specialized Health Resources pages: http://www.hsl.unc.edu/Services/Guides/hlthresources.cfm

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