### Hot water usage profiling to improve geyser efficiency

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### Abstract

This paper presents an intelligent hot water cylinder (HWC) (referred to as geyser) usage profiling system to provide peak demand side management and improve HWC efficiency in a typical household. The study highlights current control topologies used to improve geyser efficiency, as well as the design of the final geyser controller. The system consists of a PIC microcontroller used to determine individually based hot water usage profiles of the user. The controller then regulates the temperature of the geyser according to the demand profile developed. From the results it is apparent that by controlling the geyser temperature and thereby heat loss, savings can be made.

Keywords: hot water profiling, microcontroller, geyser temperature control

### 1. Introduction

From 1994 to 2007, Eskom has seen a total electrical energy demand growth of 50% (*Etzinger*, 2008). In the first quarter of 2006, the first of many electricity power cuts started in South Africa as Eskom could not accommodate the increase in energy demand, especially during peak times. Since these power cuts, there has been an urgent need for improvement in energy efficiency (Eskom, 2006). As one measure taken towards solving the energy crisis, Eskom introduced demand side management (DSM).

The percentage of the population in South Africa with access to electricity has increased from 61.3% in 1995 to 84.9% in 2004 (Bredekamp, et al., 2006). Electricity usage by the domestic sector is substantial during peak demand times. Of all domestic devices the largest electric power usage is by hot water geysers. It therefore follows that by making use of sophisticated geyser controllers it should be possible to achieve a significant reduction in peak demand. Such controllers could in future also accommodate the interaction with auxiliary solar heaters to increase the efficiency of domestic hot water systems. This paper presents the development, design and testing of such a sophisticated geyser controller.

The structure of this paper is as follows: in part two, the importance of geyser control for demand side management is pointed out.

Part three reviews the present methods used for controlling geysers and in part four the design and implementation of a profiling geyser management system is described. The results obtained from field measurements are discussed in part five.

### 2. Background

### 2.1 Demand side management/ Eskom

Demand side management (DSM) involves the planning, implementing and monitoring of energy strategies to modify and reduce energy use (Bredekamp, et al., 2006) and traditionally focuses on technology roll-outs.

The DSM projects are aimed at three main sectors, namely residential, industrial/mining, and commercial sectors. These projects aim to reduce the energy demand on Eskom during the peak times of the day. These peak periods are derived from 'Time of Use' (TOU) tables, which indicate the energy demand by users at various times of the day (Singh and Dekenah, 2006).

Figure 1 shows the energy load profile, in Gigawatts (GW), on Eskom during 2008. In the figure, the peak times are from 07:00 to 10:00 in the morning and from 18:00 to 20:00 in the evening.

By reducing or shifting some of the peak demand to non-peak times, the load on Eskom during peak times can be reduced



Figure 1: Energy profile in GW for 2008 Source: Eskom (2008)

The residential sector consumes around 17% of the total energy supplied by Eskom during nonpeak times but it can amount to around 30% of the total energy during peak times (*Eskom*, 2006).

Eskom has several DSM projects running, which aim to reduce the overall energy demand by 3000 MW by the year 2012. The long-term goal is to save 8000 MW by 2025 (*Etzinger*, 2008).

Table 1 shows a breakdown of the annual DSM targets, and how Eskom plans to achieve these savings. The table shows that the majority of the energy strategies are focused on the residential sector.

Table 1: DSM four year plan						
Source: Etzinger (2008)						
	2008/	2009	2010	2011		
	9	/10	/11	/12		
	MW	MW	MW	MW		
Residential						
Efficient lighting						
(CFLs)	484	50	100	634		
Solar water heating	16	50	100	166		
Shower aerators	5	10	20	35		
Load reduction						
(smart meter &						
TOU tariff)	20	415	450	885		
Geyser & pipeline						
insulation	1	50	50	101		
Household cooking						
convert to gas	36	123	130	289		
Commercial	60	35	40	135		
Industrial	131	70	57	258		
Re-distribution	47	30	20	97		
Total	800	833	967	2600		

Table 2 shows the breakdown of the electricity usage by a typical residential home. From this it can be seen that geysers are the major contributing factors to electricity consumption.

 Table 2: Residential electricity consumption

 breakdown

Source: Harris, et al. (2008)

Application	kWh/year	(%)
Water heating	4259	36.1
Washing	326	2.8
Cooking	2447	20.7
Space heating	404	3.4
Refrig/ freezer	1829	15.5
Lights	1766	15
Other appliances	766	6.5
Total	11797	100
Lights Other appliances Total	1766 766 11797	15 6.5 100

### 2.2 Geysers

Geysers are pressurised hot water containers, which are used to supply hot water to households. These containers are supplied via the mains supply (220 VAC). A thermostat is used as a control switch to regulate the temperature of the water by adjusting the heating duration of the element. When the temperature is close to the set-point on the thermostat (usually within 6°C), the element is switched off. When the temperature of the geyser drops below the set point, the element is switched on and the water heated to the set point (Harris, et al., 2008).

There are two common sizes of geysers found in residential homes. A 3 kW, 150 litre unit which can supply 2-3 people, and a 4 kW, 200 litre unit which can supply 4-5 people (Monyane et al., 2008).

Geysers use electricity in one of two ways, either through hot water consumption or through standing losses (Delport, 2006).

- Hot water consumption in litres: When hot water is drawn from the geyser, cold water is used to replace the amount of water drawn. This results in a reduction in geyser temperature. Once below the set point, the thermostat closes, switching on the heating element. The higher the consumption, the more electricity required to reheat the cold water to the thermostat set point (Delport).
- Heat loss from the geyser: Standing/ heat loss from the geyser occurs when the heat of the water inside the geyser is dissipated through the casing, as well as through the outlet pipes. The higher the geyser temperature, and the colder the ambient temperature, the higher the rate at which the heat is lost (Delport, 2006).

### 2.3 Standing losses

Heat losses (or standing losses) incurred due to heat dissipation in the pipes and the geyser casing can

be calculated using equation (1) (Delport, 2005):

$$q_{losses} = \frac{\left(T_h - T_{ambient}\right)}{\frac{\Delta x}{k} + \frac{1}{h}}$$
(1)

where:

 $q_{losses}$  = heat loss in W/m<sup>2</sup>  $T_h$  = water temperature inside the geyser (°C)  $T_{ambient}$  = air temperature outside geyser (°C)  $\Delta x$  = thickness of the insulating layer (m) k = thermal conductivity (W/m.K) h = surface heat temperature coefficient (W/m<sup>2</sup>.K)

For all calculations relating to  $q_{\rm losses}$  in this paper, a standard 150 litre geyser was used. The thickness of the insulating layer, or wall thickness of the geyser, is taken as 0.035m, the conductivity as 0.055 W/m.K and the surface heat temperature coefficient as 6.3 W/m<sup>2</sup>.K (Delport, 2005).

In order to calculate the total amount of energy dissipated by the geyser the  $q_{losses}$  in W/m<sup>2</sup> was multiplied by the area of the cylinder.

Table 3 shows the summary of savings achievable through reduction in standing losses when comparing different thermostat settings to that of a thermostat set to 70°C. The ambient temperature was taken at 20°C and the cost of electricity at R0.4738 per kWh as on the 14/11/08. At 70°C the losses equal to 2.531 kWh/day.

Table 3: Standing loss savings achievable for asingle home

Thermo- stat setting (°C)	Standing losses (kWh)/day	Savings (kWh) month	Savings /(R)/ month
65	2.278	7.84	R 3.72
60	2.025	15.69	R 7.43
55	1.772	23.53	R 11.15
50	1.519	31.37	R 14.86
45	1.266	39.22	R 18.58
40	1.012	47.01	R 22.31

In order to get an estimate of the typical standing heat loss, an example was taken from experimentally measured data.

Figure 2 shows the heating cycle of a typical geyser over a 24 hour period. Here no hot water was drawn in order to illustrate the standing losses. The geyser thermostat was set to  $65^{\circ}$ C, and the average ambient temperature for the 24 hour period was 19°C. The standing loss was calculated at 2.3 kWh for the day. The average cut in time (interval between the element switching on) was measured at 6 hours and 14 minutes from Harris et al. (2007).

This research illustrates the fact that by reducing the geyser's temperature, savings can be made. In order to reduce the geyser temperature and supply the home owner with the required amount of hot water for the day, some sort of intelligence would have to be incorporated into the heating system.



Figure 2: Heating cycle of geyser Source: Harris et al. (2007)

# 3. Available techniques used to increase geyser efficiency

*Geyser blankets*: A geyser blanket is placed over the geyser, and is used as an insulating layer, aiding the retention of heat. The results of Harris et al. (2007) and Bosman et al. (2006) showed that by placing a blanket over the geyser, the efficiency can be improved from between 18% to 27%.

Dual element system: As the name suggests, the dual element system refers to two elements in one. For example, instead of having a 3 kW element, you have two 1.5 kW elements together, which form one design. Research (*Delport*, 2006) showed that minimum savings of 40 kWh per month is possible, which results in a 13% total energy saving.

*Ripple relays:* The main purpose of the ripple relay is to shift the heating load of geysers out of peak demand times. This is done by switching off the geysers to a large number of homes for short periods during these peak demand times. Ripple relays provide a low level of control and are not individually based. This may lead to conditions where homeowners have no access to hot water (*Beute, et al.*, 2006).

Hot water circulation pumps: The circulation pump is used to pump the hot water left in the pipes back into the geyser via the cold water pipes. This saves energy as it reduces the cut in time of the element (Calmeyer, 2003).

Programmable timers: Two devices available that provide a high level of control are the Electro Smart and Geyser Wise systems. Although these programmable timers offer a higher level of control than ripple relays, they still require manual setting of hot water usage times. If the user requires hot water at times other than that set on the user interface, the user has to change the settings manually using the interface module. *Smart meters:* At the moment South Africa is experimenting with two-way communication techniques used for measuring energy consumption, known as smart meters.

These smart meters generally refer to a type of advanced meter that identifies consumption in more detail than a conventional meter, and optionally communicates that information via some network back to the local utility for monitoring and billing purposes (*Makwarela*, 2007).

Based on the available techniques and results obtained by other researchers, it was decided to develop a system that would comprise of an intelligent controller, which would be able to develop a profile on the individual user/s hot water usage and implement itself without manual intervention. The aim of the profile is to reduce standing losses by reducing the geyser's temperature when hot water is not needed and to provide hot water when needed.

## 4. Geyser controller *4.1 Lavout*

In Figure 3, the layout of the controller is shown. As can be seen the controller consists of two types of sensors and a timer, the geyser temperature, the flow representing whether hot water is drawn and the time or length of hot water consumption.



# Figure 3: Conceptual block diagram of the controller

Using these three stimuli a profile for each household is deduced. This profile is stored in external memory via a PIC microcontroller. Once the profile has reached a certain confidence level, the microcontroller adjusts the temperature of the geyser according to the profile in its memory.



Figure 4: Block diagram of controller

The controller was designed using three temperature sensors as shown in Figure 4. T2 was coupled to the element plate, T3 to the outgoing pipe of the geyser, and T1 was mounted onboard and used to log the roof temperature needed for the kWh calculation.

### 4.2 Profile

In order to determine a hot water usage profile, the following sequence was followed:

- Determine frequency and time of usage of hot water;
- Allocate a temperature setting according to the frequency of use;
- Predict when hot water is going to be used based on gathered data;
- Refine the profile until acceptable accuracy is achieved;
- Implement the profile and,
- Continue refining profile after implementation. As mentioned, the geyser temperature is regulat-

ed according to the profile gathered by the microcontroller. This profile consists of preset temperatures determined by the three stimuli. It was decided to have three service levels, or temperature settings. These settings were low ( $45^{\circ}$ C), medium ( $55^{\circ}$ C) and high ( $65^{\circ}$ C).

The low or standby setting was chosen at  $45^{\circ}$ C. The reason for this was due to the disease known as Legionellosis. Legionellosis or Legionnaire's disease, is caused by bacteria known as Legionella pneumophila. This bacterium is considered very serious, as it is responsible for numerous fatalities worldwide every year. Legionella pneumophila proliferate in stagnant water from  $20^{\circ}$ C  $-45^{\circ}$ C, with the optimum temperature being between  $32^{\circ}$ C  $-37^{\circ}$ C. At temperatures below  $20^{\circ}$ C the bacteria remain dormant. When the water temperature is kept at  $60^{\circ}$ C the bacteria is killed after 20–30 minutes and at temperatures above  $70^{\circ}$ C killed immediately (Ecosafe, n.d.).

A high setting of 65°C was chosen as previous research (Delport, 2005) showed that 64.3°C is the average temperature setting of thermostat controlled geysers. This setting was also chosen to accommodate high consumption, or large draw periods. This would typically be a shower, bath, etc. A medium setting was chosen at 55°C. This was to accommodate short draw periods e.g. hand washes.

The controller would therefore build up the profile based on the frequency of hot water drawn, the higher the frequency for the particular time interval, the higher the temperature setting/ service level chosen.

### 4.3 Time intervals

Using a 150 litre 3 kW geyser as an example, the maximum time required to heat the water in a

geyser from the low setting  $(45^{\circ}C)$  to the high setting  $(65^{\circ}C)$  was calculated using (2):

$$P = \frac{\text{Energy } (J)}{\text{Time } (s)} = \frac{(c \times m \times \Delta T)}{t}$$
(2)

where:

P = power (3000 Watt)

c = specific heat capacity (J kg<sup>-1</sup> °C<sup>-1</sup> = 4187)

m = mass (150 kg)

 $\Delta T$  = change in temperature (20°C)

t = time

When substituting the variables into the equation the time taken to heat the water from  $45^{\circ}$ C to  $65^{\circ}$ C using a 3 kW element would be  $\pm 1$  hour 9 minutes. The power equation holds true for all sizes of geysers (*Walser*, 2002).

For this reason, 2 hour intervals were chosen. This then gives the controller adequate time to heat the geyser. A day profile therefore consisted of twelve 2 hour intervals. The frequency of hot water use was therefore determined for each of the twelve intervals and saved in a corresponding 2 hour interval variable.

### 4.4 Service level control

Each 2 hour slot records the actual service level or temperature setting and the service level prediction (SLP) made by the program. By comparing the actual service level calculated by the three stimuli and the service level prediction the accuracy of the system could be determined.

Each 2 hour slot contained twelve bytes of information used for data analysis and calculations. These bytes of information were time, day, date, month, year, roof temperature, day count, service level prediction (SLP), minutes of hot water used, frequency of occurrence (F), for that 2 hour period, actual service level and percentage accuracy of the SLP. The formula used to calculate the actual service level based on previous information gathered can be seen in (3):

$$F = \frac{A}{n}$$
(3)

where:

A = Count of days that water was drawn within the specific 2 hour period

n = Total number of day

This formula is based on the discrete uniform probability formula (*Bertsekas, et al.,* 2002), and was used to calculate the service level fraction and expressed as a service level percentage (SL%).

The SL% was then grouped in either of the three service levels (45°C, 55°C, 65°C) depending on the percentage value. The higher the SL%, the higher the service level setting. Along with the service level for the 2 hour period a prediction is also saved. This prediction is made at the beginning of the 2 hour period, and is based on the previous accumulated

service level value. The accuracy of the prediction versus the actual service level was also saved and determined as seen in Figure 5. The %cnt2 is increased with every 2 hour interval. The accuracy of the prediction is therefore a ratio between how many correct predictions were made over the total number of predictions.



# Figure 5: Flow diagram representing accuracy calculation

### 5. Results

Ten data loggers were built and installed into various homes with diverse demographic households to determine whether it was possible to develop an accurate hot water usage profile for the individual households.

Figure 6 shows the profile retrieved from the data loggers for Home1. As is shown, the home had frequent hot water draw periods for the interval 8:00 to 10:00 and therefore a high setting was assigned to that time interval.



Figure 6: Profile gathered from home1



# Figure 7: Profile accuracies for the 10 homes after 31 days

The system developed a profile for the individual house until the profile stabilized. The controller was then used to apply the profile while verifying usage pattern by determining how often the predictions were correct. Figure 7 represents the accuracies of all 10 homes of 31 days. A maximum accuracy of 98% was achieved and an average of 94.4% for the 10 homes.

### 5.1 Energy savings

To verify the savings made by the controller, a baseline profile was required of an unimplemented (thermostat controlled) system in order to determine the savings made by the profile controller. This would then give a before and after profile so comparisons can be made.

Table 4 represents the total kWhs used for an unimplemented geyser from  $12^{\text{th}}$  March 09 to the  $12^{\text{th}}$  April 09. This amounted to 238.3kWhs. At a cost of R 0.4738 per kWh the geysers electricity consumption amounted to R 112.91.

Table 4: Total usage and cost analys	sis
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Period	Thermostat Setting	kWh used	Minutes used	Cost
12/03/09	65 9	238.3	680	R112.91

Using the average geyser and roof temperatures measured for the month, the amount of standing losses was calculated. This amounted to 57 kWhs and at a cost of R 27.17 for the month. The standing losses therefore contributed to 24% of the total energy consumed by the geyser.

By subtracting the standing losses from the total energy consumed the amount of actual kWhs used for water consumption by the geyser was calculated at 180.96kWhs and at a cost of R 85.74.

Table 5 shows the comparison between the average temperatures of the unimplemented and implemented systems over a month period. The profile controller reduced the average temperature of the geyser by almost 10°C, while at the same time still providing hot water when required, as per the profile.

Table 5: Average geyser temperature comparison

Unimplemented system (Before)	Implemented system (After)	Difference
61.87°C	52.35°C	9.52°C

Table 6 shows the comparison between the energy usage of the conventional thermostat controlled geyser and that of the profile controlled geyser. Both systems had a total hot water draw of 680 minutes for the month period.

A saving of R 35.50 was made in the month. As a result, the total energy required for hot water for the ten houses was reduced by 31.5%.

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Usage (thermostat controlled) (kWh)	Usage I (profile controlled, (kWh)	Difference (kWh) )	Saving (%)	Saving (Rands)
238.29	163.27	75.02	31.5	35.55
Controller c Labour Savings Payback per	$bost = \pm R$ $= R 28$ $= R 35$ $ciod = R 48$ $= \pm 14$	200 35 5.55 35/R 35.55 4 months		

#### 6. Conclusion

From the results it was shown that the average temperature of the geyser was reduced by almost  $10^{\circ}$ C and at the same time still providing the user with hot water when required. By reducing the average temperature, not only were the standing losses reduced, but the total energy consumption of the geyser was reduced by 31.5%. This amounted to a R 35.55 saving for the month. In conclusion, the profile based controller reduced the energy consumption of the geyser.

As the results have shown, the profile based controller has a payback period of 14 months, making the controller a really efficient and inexpensive form of improving energy efficiency in the residential sector. With the increase in electricity tariffs the payback period of the controller would decrease.

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