# **Goldsmiths Research Online**

Goldsmiths Research Online (GRO) is the institutional research repository for Goldsmiths, University of London

# Citation

Di Donato, Balandino and Michailidis, Tychonas. 2019. 'Accessible interactive digital signage for visually impaired'. In: CHI '19 Extended Abstract on Human Factors in Computing Systems. Glasgow, United Kingdom 4-9 May 2019. [Conference or Workshop Item]

# Persistent URL

http://research.gold.ac.uk/26009/

### Versions

The version presented here may differ from the published, performed or presented work. Please go to the persistent GRO record above for more information.

If you believe that any material held in the repository infringes copyright law, please contact the Repository Team at Goldsmiths, University of London via the following email address: gro@gold.ac.uk.

The item will be removed from the repository while any claim is being investigated. For more information, please contact the GRO team: gro@gold.ac.uk



# Accessible interactive digital signage for visually impaired

#### **Balandino Di Donato**

b.didonato@gold.ac.uk Goldsmiths, University of London London, United Kingdom Tychonas Michailidis tychonas.michailidis@solent.ac.uk Solent University Southampton, United Kingdom

#### ABSTRACT

In this workshop we discuss the potential of cross-modal haptic-auditory feedback for empowering visually impaired people to experience Interactive Digital Signage.

#### **CCS CONCEPTS**

• Human-centered computing → Haptic devices; Accessibility technologies; Sound-based input / output.

#### **KEYWORDS**

Haptic feedback, auditory feedback, vision impairment, interactive audio

#### **ACM Reference Format:**

Balandino Di Donato and Tychonas Michailidis. 2019. Accessible interactive digital signage for visually impaired. In *CHI '19: ACM CHI Conference on Human Factors in Computing Systems, June 03–05, 2019, Glasgow, UK*. ACM, New York, NY, USA, 2 pages. https://doi.org/-

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than the author(s) must be honored. Abstracting with credit is permitted. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from permissions@acm.org.

CHI '19, May 04–09, 2019, Glasgow, UK

© 2019 Copyright held by the owner/author(s). Publication rights licensed to ACM. ACM ISBN -...\$-

https://doi.org/-

<sup>1</sup>http://aumapp.com



Figure 1: User grabbing the crumpled paper



Figure 2: User squeezing the crumpled paper

<sup>2</sup>https://www.unity3d.com

<sup>3</sup>https://www.ultrahaptics. com/products-programs/ stratos-explore-development-kit/

<sup>4</sup>https://vimeo.com/128395577

#### INTRODUCTION

Interactive Digital Signage (IDS) is an emergent and on-going field in marketing and consumerbusiness interaction. However, visually impaired people are deprived of experiencing them. On extending GraVVITAS capabilities, a system for presenting 2D graphics to people with vision impairment, [1] uses Ultrahaptics to deliver mid-air haptic feedback. Similarly, [3] applied mid-air haptic feedback to AUMI<sup>1</sup>, a camera-based Digital Musical Instrument (DMI), to enhance the spatial awareness of movement and control of the virtual instrument. We believe that coupling haptic with auditory feedback has the potential of improving IDS experience for visually impaired.

#### AIM

In this workshop, we will discuss the potential of enhancing the experience of interactive digital signage for people with vision impairment. Specifically, we propose the adoption of cross-modal haptic-auditory feedback to imbue pleasant experiences to visually impaired of the IDS content.

#### **CASE STUDY**

A prototype was developed in Unity<sup>2</sup> using the Ultrahaptics STRATOS device<sup>3</sup>. Our system prototype is based on earlier work focused interaction with a virtual piece of paper through mid-air hand metaphoric hand gestures captured using electrocardiography (EMG) based technology<sup>4</sup>. A crumpling paper sound was generated through the interaction with the virtual paper through a crumpling paper gesture. Work by [2] demonstrates the use of mid-air tactile interaction with a virtual piano by emulating naturally opposing forces of the real instrument. Similarly, here we explore ways of interacting with the crumpled paper through auditory-mid-air haptic feedback. Our prototype renders a crumpled paper as a sphere, with diameter and density changing when grabbed and squeezed through gestural interaction (Fig. 1 and 2), contemporary, the sound of the crumpled paper is produced.

In addition, we aim to discuss the potential benefit of using cross-modal audio-haptics interaction for digital signage in real-world scenarios. For example, in advertising, users can unscrew the cup of a jar and interact with the content on screen through auditory and haptic feedback.

#### REFERENCES

- [1] Cagatay Goncu and Armin Kroll. 2018. Accessible Haptic Objects for People with Vision Impairment. In *Extended Abstracts* of the 2018 CHI Conference on Human Factors in Computing Systems (CHI EA '18). Montreal QC, Canada.
- [2] I. Hwang, H. Son, and J. R. Kim. 2017. AirPiano: Enhancing music playing experience in virtual reality with mid-air haptic feedback. In 2017 IEEE World Haptics Conference (WHC). Förstenfeldbruck, Germany, 213–218.
- [3] John Sullivan, Aditya Tirumala Bukkapatnam, and Marcelo M. Wanderley. 2018. Mid-Air Haptics for Digital Musical Instruments. In Extended Abstracts of the 2018 CHI Conference on Human Factors in Computing Systems (CHI EA '18). Montreal QC, Canada.