# *Ex Ante* Evaluation and Improvement of Forecasts

INFORMS Annual Meeting Seattle, Washington November 7, 2007

湯威頤

Víctor Tang PhD Kevin N. Otto PhD Warren P. Seering PhD victang@alum.mit.edu otto@robuststrategy.com seering@mit.edu

## Abstract

## Ex ante evaluation and Improvement of Forecasts Victor Tang, Kevin N. Otto, Warren P. Seering

The dominant approach reported in the literature Is to evaluate forecasts after the fact. We take a different approach, we present a way to evaluate and Improve forecasts before the fact. We reconceptualize forecasts as thought experiments grounded on mental models. We show the results of our process which debiases and reduces the asymmetry of forecasters' mental models. We also reconceptualize forecasting as measurements with errors. And to analyze and improve the entire forecasting process as a system, we use the methods of Design of Experiments (DOE) and Gage R&R from Measurement System Analysis (MSA). We show the results of our analyses using two new metrics, repeatability and reproducibility and discuss new opportunities for research.

## **Forecasting evaluation examples.**

#### Mean absolute error

$$MAE = \frac{1}{N} \sum_{i=1}^{N} \left| F_i - O_i \right|$$

 $0 \le MAE \le \infty$  $0 = perfect \quad score$ 

#### **Brier score**

$$BS = \frac{1}{N} \sum_{k=1}^{K} n_k (p_k - \overline{o}_k)^2 - \frac{1}{N} \sum_{k=1}^{K} n_k (\overline{o}_k - \overline{o})^2 + \overline{o} (1 - \overline{o}) \qquad \begin{array}{l} 0 \le MBS \le 1 \\ 0 = perfect \quad score \end{array}$$

#### Heidke skill score

$$HSS = \frac{\frac{1}{N}\sum_{i=1}^{K}n(F_i, O_i) - \frac{1}{N^2}\sum_{i=1}^{K}N(F_i)N(O_i)}{1 - \frac{1}{N^2}\sum_{i=1}^{K}N(F_i)N(O_i)} - \infty \le HSS \le 1$$
$$0 = no \quad skill$$
$$1 = perfect \quad score$$

- 1. Yates, J, Frank. 1982. External Correspondence: Decomposition of the Mean Probability Score. Org. Behavior and Human Performance 30: 132-156
- 2. Murphy, Allan H. 1973. A New Vector Partition of the Probability Score. Meteorology 12: 595-600.
- 3. Bryan, J.G., I. Enger. 1967. Use of probability Forecasts to Maximize Various Skill Scores. Journal of Applied Meteorology. 6:762-769

## ... but typically, evaluation is after the fact.



- 1. Singer, N C; W.P. Seering, 1990. Preshaping command inputs to reduce system vibration, ASME, Transactions, Journal of Dynamic Systems, Measurement, and Control. Vol. 112, pp. 76-82.
- 2. V. Tang, "Corporate Decision Analysis: An Engineering Approach." Ph.D. dissertation, Engineering Systems Division, MIT, Cambridge, MA, 2006. available: http://esd.mit.edu/people/dissertations/tang\_victor.pdf

## We take a different approach.

We re-conceptualize **forecasting** as thought experiments, which are grounded on mental models.

We re-conceptualize **forecasts** as measurements with errors, which are grounded on a measurement system composed of forecasters, their databases, formal and informal procedures.

By addressing the mental models and analysis of the measurement system, we can **ex ante** evaluate and improve the entire forecasting system before the fact.

- 1. Mathieu, J.E., T.S. Heffner, G.F. Goodwin, E. Salas, J.A. Cannon-Bowers. 2000. The influence of shared mental models on team process and performance. Journal of Applied Psychology. Apr. 85(2): 273-283.
- 2. Gentner, D., A.L. Stevens. 1983. Mental Models. Lawrence Erlbaum Associates, Inc. Hillside, NJ.
- Poses, R.M., C. Bekes, R.L. Winkler, W.E. Scott, F.J. Copre. 1990. Are two (inexperienced) heads better than one (experienced) head? Averaging house officers' prognostic judgments for critically ill patients. Arch. Of Internal Medicine. 150(9).
- 4. Kee, F. T. Owen, R. Leathem. 2007. Offering a prognosis in lung cancer: when is a team of experts an expert team? Journal of Epidemiology and Community Health. 61: 308-313.
- 5. Yaniv, I. 2004. Receiving other people's : Influence and benefit. Organizational Behavior and Human Decision Processes 93(1) 1-13.
- 6. Hubbard, A., R.H. Ashton. 1985. Aggregating subjective forecasts: Some empirical results. Management Science 12(December): 1499-1508.

# We re-conceptualize forecasting as thought experiments, which are grounded on mental models.



- 1. D. Kahneman, P. Slovic, and A. Tversky. (1982). "Judgment under uncertainty: heuristics and biases." Ch. 1, *Judgment under Uncertainty: Heuristics and Biases*. Cambridge, UK: Cambridge Univ. Press, pp. 3-20.
- 2. R. Hastie and T. Kameda.. (2005, April). "The robust beauty of majority rules in group decisions." Psychology Review 112(2), pp. 494-508.
- 3. H. R. Arkes. (2001). "Overconfidence in judgmental forecasting." In Principles of Forecasting: A Handbook for Researchers and Practitioners,
- 4. J. Scott Armstrong, Ed. Dordrecht, Netherlands: Kluwer Academic Publishers, pp. 495-515.
- 5. Janis. (1992). "Causes and consequences of defective policy making: A New Theoretical Analysis." Ch. 2, Decision-Making and Leadership,
- 6. F. Heller, Ed. Cambridge, UK: Cambridge Univ. Press, pp. 11-45.
- 7. L. J. Kray and A. D. Galinsky. (2003). "The debiasing effect of counterfactual mind-sets: Increasing the search for disconfirmatory information in group decisions." Organizational Behavior and Human Decision Processes (91), pp. 69-81.
- 8. H. R. Arkes. (2001). "Overconfidence in judgmental forecasting." In Principles of Forecasting: A Handbook for Researchers and Practitioners,
- 9. J. E. Russo and P. J. Schoemaker. (1992, Winter). "Managing overconfidence." Sloan Management Review (33), pp. 7-17.
- 10. B. Fishoff. (1999). "Debasing." Chapter 31 in *Judgment under Uncertainty: Heuristic and Biases,* D. Kahneman, P. Slovic, A. Tversky, Eds. Cambridge, UK: Cambridge Univ. Press, pp. 422-444.
- 11. J. F. Yates, E. S. Veinott, and A. L. Patalano. (2003). "Hard decisions, bad decisions: On decision quality and decision aiding." Ch. 1, *Emerging Perspectives on Judgment and Decision Research*, S. L. Schneider and J. Shanteau, Eds. Cambridge, UK: Cambridge Univ. Press, pp. 34.
- 12. W. Edwards and D. von Winterfeldt. (1986). "On cognitive illusions and their implications." Chapter 40 in *Judgment and Decision Making: An Interdisciplinary Reader,* H. R. Arkes and K.R. Hammond, Eds. Cambridge, UK: Cambridge Univ. Press, pp 642-679.

## **Debiasing > stdev declines and confidence rises**



# We develop an experimental process using Design of Experiments (DOE) where each treatment is a forecast.

- 1. Specify the desired output (dependent variable),  $Y = \phi (f_1, f_2, ..., f_m, n_1, n_2, ..., n_K)$
- Specify the independent variables, {f<sub>i</sub>}, i=1,...,m
  Controllable and uncontrollable, {n<sub>i</sub>}, j=1,...,k
- 3. Specify the most frugal orthogonal array (OA) of treatments,  $L_p(\alpha^m, \beta^k)$
- Specify the most distinct treatments, {(f'<sub>1</sub>, f'<sub>2</sub>,...,f'<sub>m</sub>)}<sub>q</sub>, q=1,...,s, s~q/4 relative to the orthogonal array using the Hat matrix. H = L<sub>p</sub>(L'<sub>p</sub>L<sub>p</sub>)<sup>-1</sup>L'<sub>p</sub> Call this set the supplemental treatments, S={(f'<sub>1</sub>, f'<sub>2</sub>,...,f'<sub>m</sub>)}<sub>q</sub>
- 5. Forecast the output of all the treatments above.

#### Note

- 1. Have parameterized the entire space of forecasts.
- 2. As well as, the entire uncertainty space.
- 3. The OA is sufficient to derive the output of any forecast for any uncertainty condition.
- 4. Comparing the supplemental forecasts versus derived outputs can give us a sense of the quality of the forecasts.

Quality = repeatability and reproducibility

I. N. Vucjkov and L. N. Boyadjieva. (2001). Quality Improvement with Design of Experiments. Dordrecht, Netherlands: Kluwer Academic Publishers.

K. S. Phadke. (1989). Quality Engineering Using Robust Design. Englewood Cliffs, NJ: Prentice Hall.

C. F. J. Wu and M. Hamada. (2000). Planning, Analysis, and Parameter Design Optimization. Hoboken, NJ: Wiley Series in Probability and Statistics.

# There is support for the choice of variables

#### ANOVA

Su pplemental treatments

Source	DF	Seq SS	Adj SS	Adj MS	F	Ρ
SG&A COGS capacity portfolio sales financing COGS*capacity portfolio*sales	1 1 2 1 2 1 2	30.366 676.518 27.992 109.505 44.122 6.361 3.212 3.887	54.974 92.328 14.933 8.605 33.583 20.558 2.488 3.887	54.974 92.328 14.933 4.302 33.583 10.279 2.488 1.944	164.66 276.55 44.73 12.89 100.59 30.79 7.45 5.82	0.000 0.000 0.000 0.000 0.000 0.000 0.008 0.005
Error Total	67 78	22.368 934.330	22.368	0.334		

S = 0.577800 R-Sq = 97.61% R-Sq(adj) = 97.21%

We re-conceptualize forecasts as measurements with errors, which are can be analyzed using statistical methods.

## **Problems**

- How do we know the extent of guessing?
- What are some *ex ante* metrics?

## **Solution**

Consider the participants who are forecasting, their knowledge, data bases, formal and informal procedures, and their network of contacts as a *measurement system*.

Gage R&R from Measurement Systems Analysis (MSA) provides us with a method to determine **repeatability** and **reproducibility**.



1. D. C. Montgomery. (2001). Design and Analysis of Experiments. Hoboken, NJ: John Wiley & Sons.

2. Measurement Systems Analysis. Reference Manual (3rd Edition). (2002). Copyright DaimlerChrysler, Ford Motor Co., GM.

### Individual forecasts of 5 (test) treatments gives us an indication of *reproducibility* across "operators"



# Forecasts vs. derived estimates give an indication of an operator's *repeatability* across forecasts.



# We can improve low quality data



# Summary

### New way to think about forecasts, forecasting, and their evaluation.

- Forecasts are thought experiments based on mental models.
- Forecasts are *measurements* with errors.

Ex ante evaluation and improvement of the entire forecasting system before the fact.

- By debiasing and reducing the asymmetry of the mental models,
- By analyzing the measurements and their errors,
- By using the engineering methods of *Design of Experiments* (DOE) and *Gage R&R*.

### Two new measures of forecasting quality:

- repeatability,
- reproducibility.