LAI Joint Workshop "Value Creation Through Integration"

Lean

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Opportunities for Lean Thinking in Aircraft Flight Testing & Evaluation January 31, 2002

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> Objective

- Key Questions
- Research Methodology
- > 5 Principles of Lean Thinking
- Next Steps





Determine whether Lean principles can be applied to aircraft flight testing and evaluation

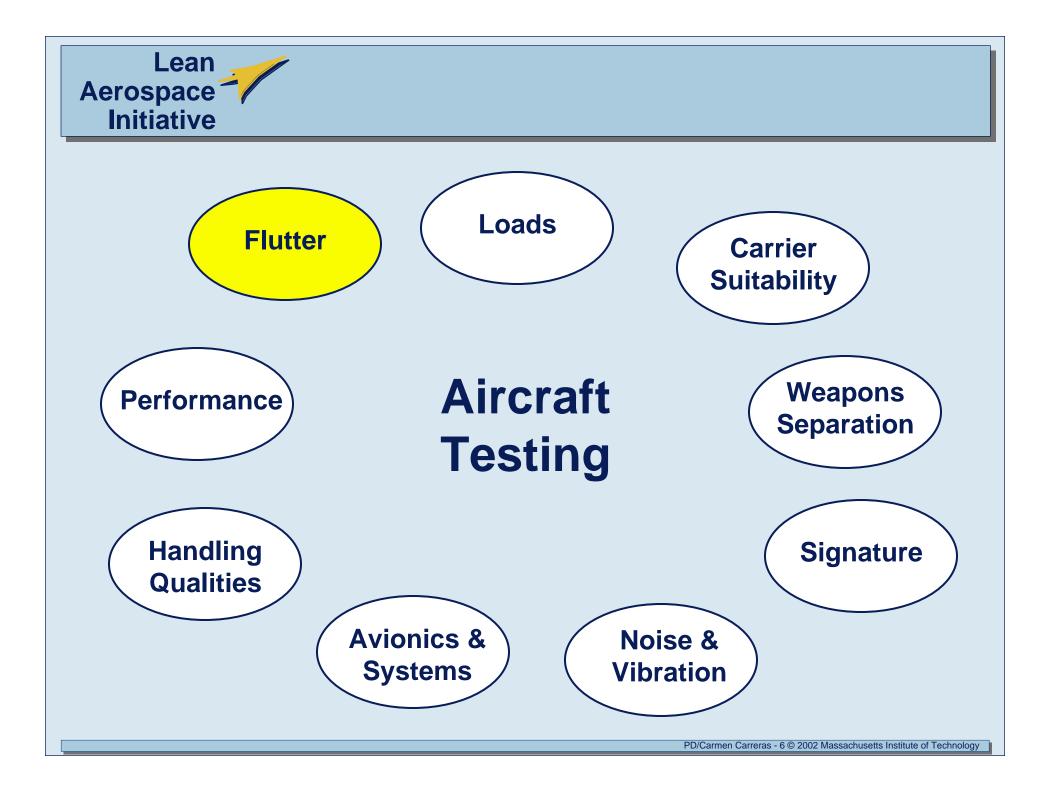


Key Questions

- Where are the opportunities for the application of Lean principles to flight testing?
- What are the sources of preventable non-value added activities?
- What impact do these activities have on the program?
- What are the key enablers and barriers to a testing program with minimal delays?

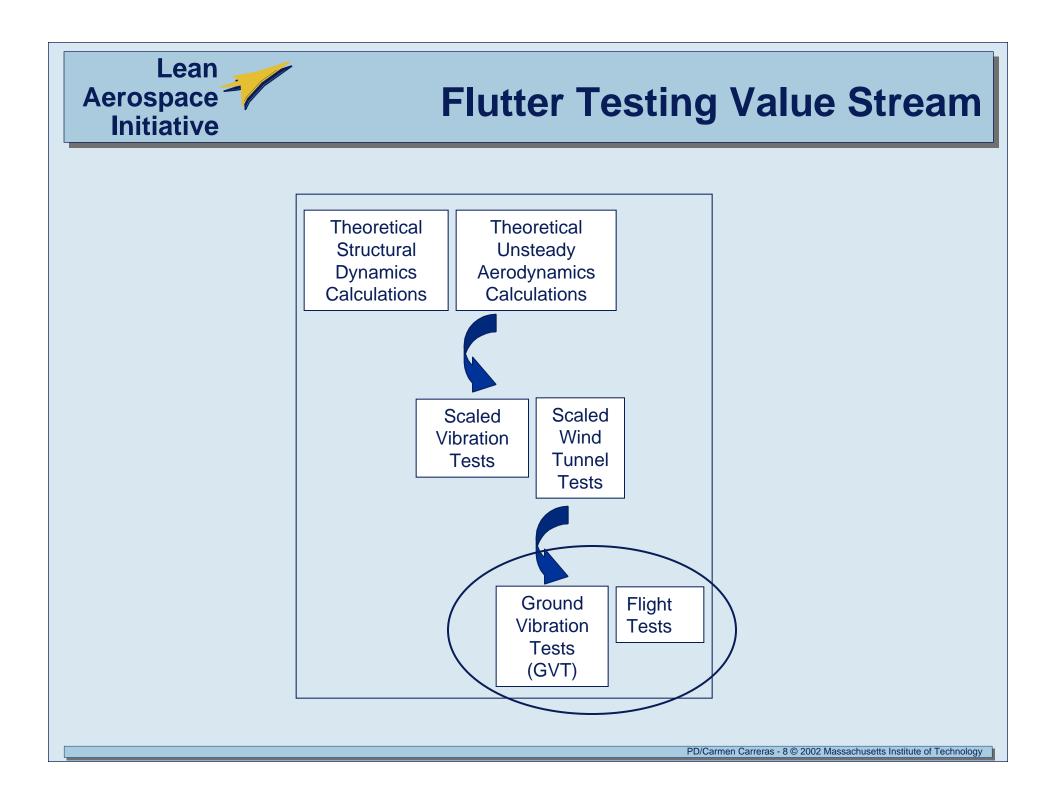


Research Methodology





Test technique: Vibrate the aircraft and measure damping





Case Studies



Programmatic Opportunities

How does Lean thinking apply to the overall flight testing process?

Data collected through interviews

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What allowed the testing program to progress smoothly?

> What were the major barriers/ sources of delays?

Where are the opportunities for process improvement in flight testing?

Data used to map general value stream and identify opportunities



Daily Opportunities

How does Lean thinking apply to the daily flight testing process?

Data collected:

> Daily flight logs/ test cards (~2 wks worth)

Daily FTE/ Ops summarizes of each flight

Analyze daily flight logs and notes to identify sources and impact of delays during testing

Data used to map detailed value stream and perform numerical analysis



Principles of Lean Thinking



Womack and Jones Lean Thinking

Specify value by specific product

Identify the value stream for each product

✓ Make value *flow* without interruptions

- Let the customer *pull* value from the producer
- **X** Pursue *perfection*

Starting point for framework, adapted based upon the LAI book

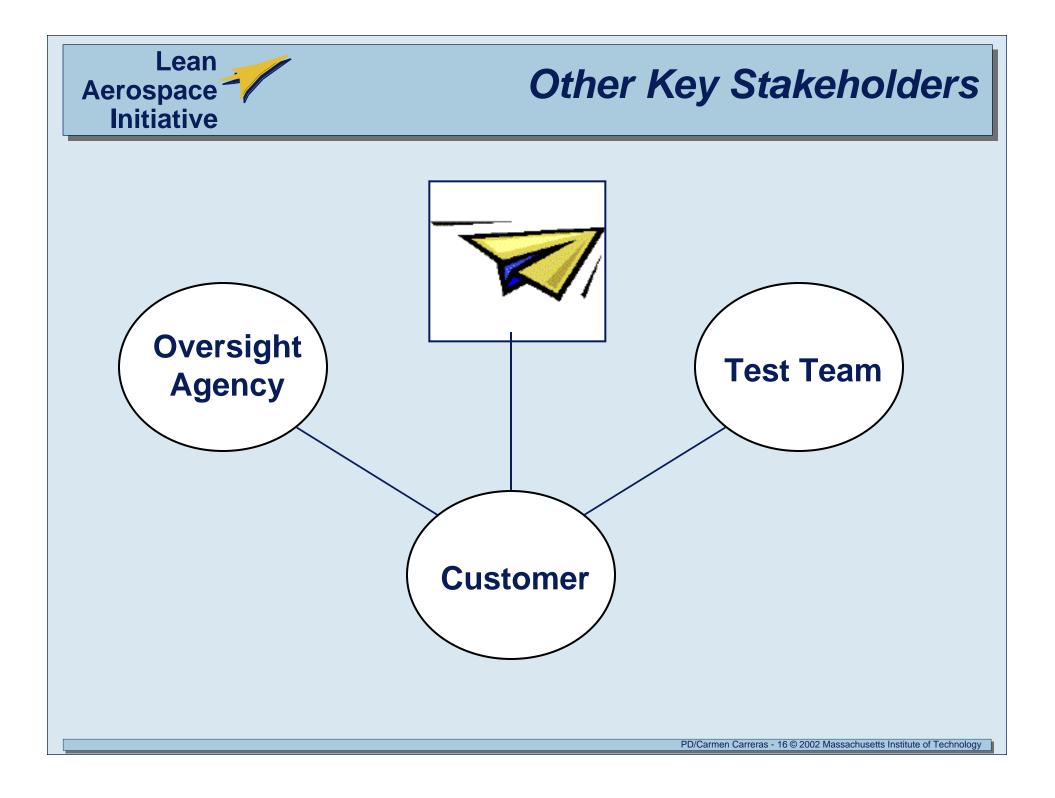


#1 Specify value as defined by the customer





Delivery of the aircraft on schedule, with full confidence, and within budget.





Oversight Agency Value

Conducting a test program with the minimal amount of risk to ensure full confidence in the aircraft





Undertaking rewarding work, in a stable environment with an aura of respect



#2 Identify the value stream ...

Value-adding activities
Type 1 waste: Non-value adding, but necessary activities
Type 2 waste: Non-value adding, and unnecessary activities

... and eliminate Type 2 waste

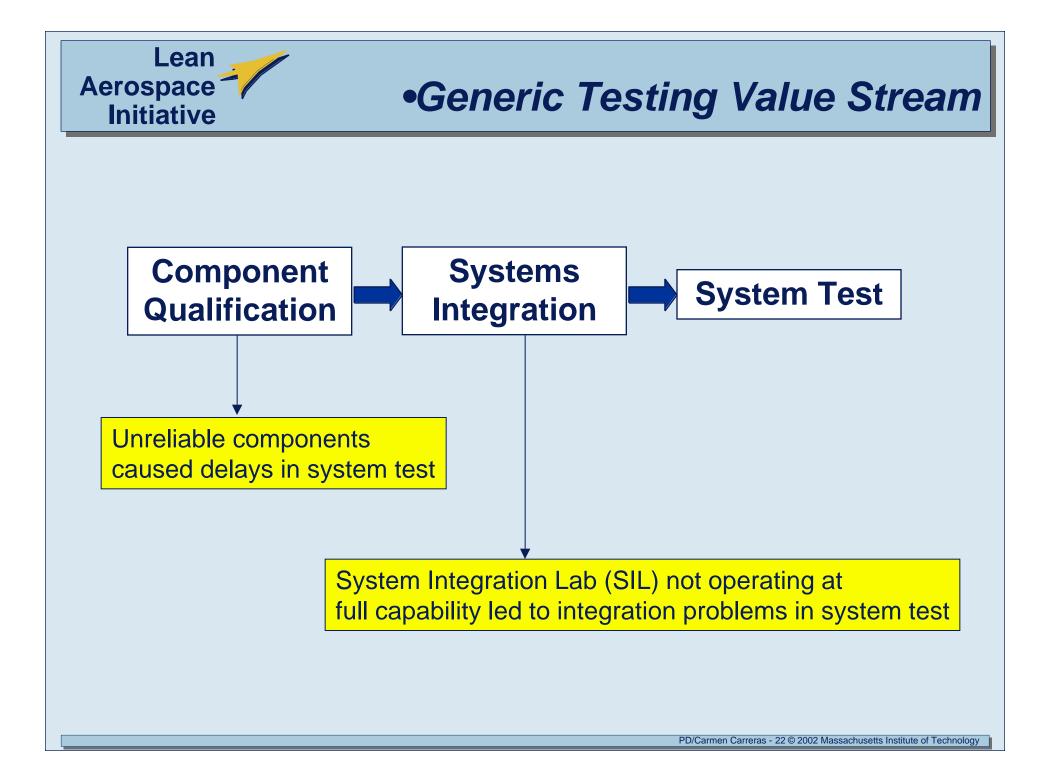


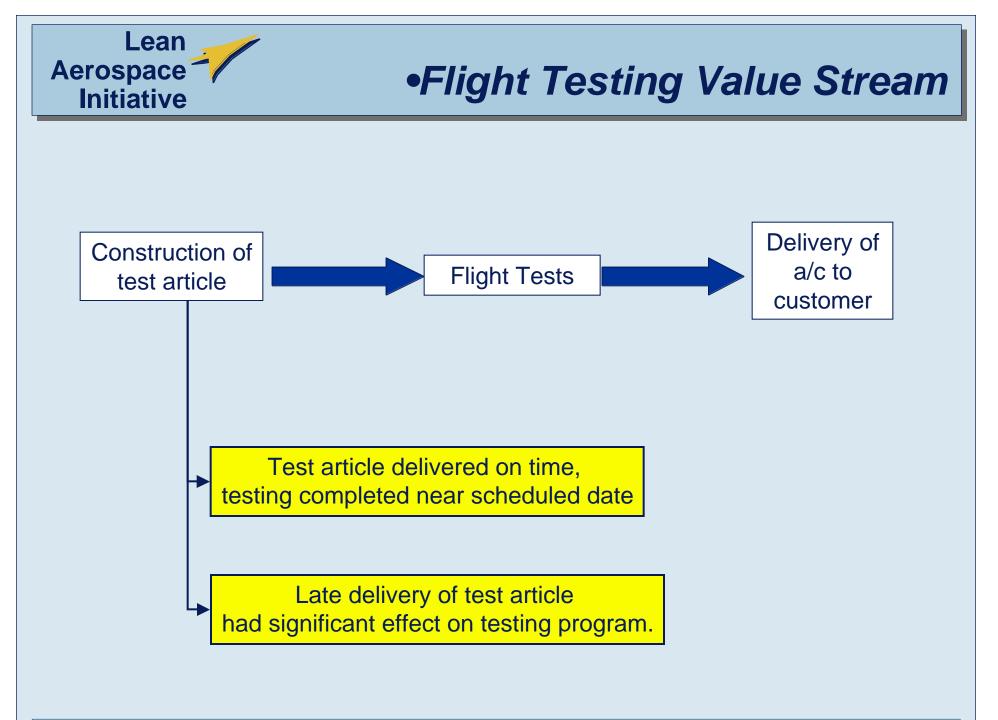
#3 Make value *flow* without interruptions

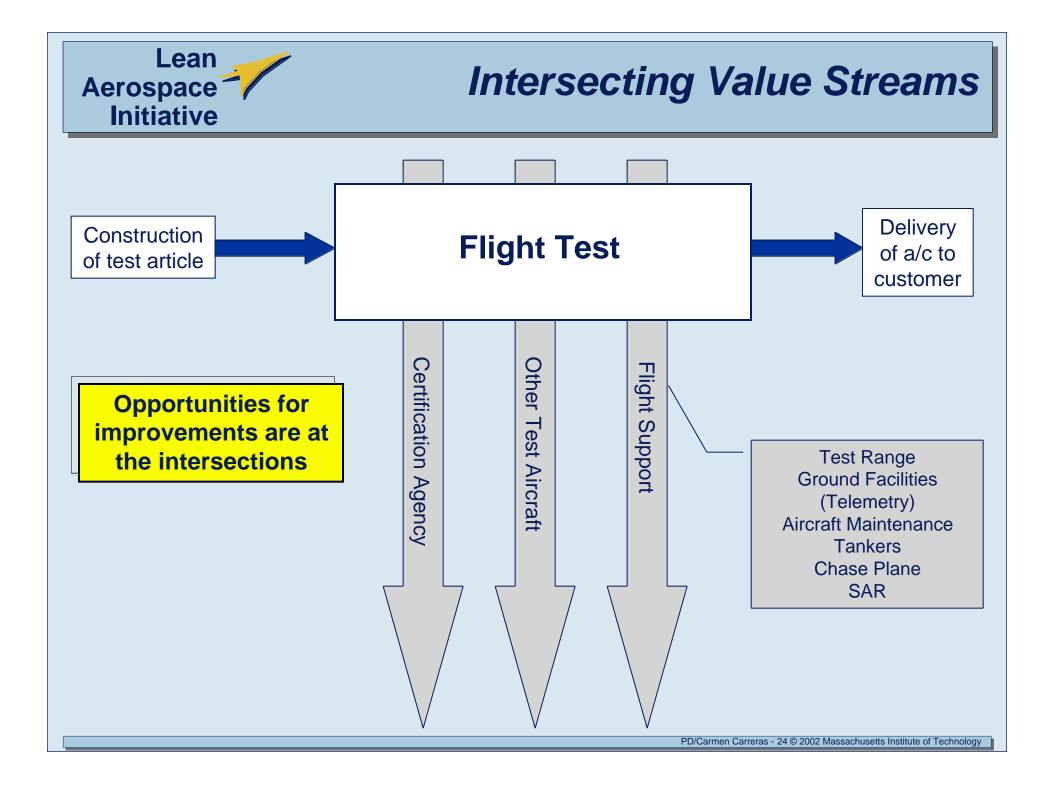


•Testing Value Stream Definition

The test and evaluation "value stream" is the end-to-end set of all tests, modeling and simulations, and related processes and interactions, which are executed to reduce the risk of not achieving the end goal of delivering an aircraft to the customer which meets the end user's expectations.







Intersecting Value Streams

Certification Agency

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- Obtaining signatures on paperwork in timely manner
- Waiting on availability of agency personnel for required briefings
- Other Test Aircraft
 - Maintenance not having a/c ready in time because working on other a/c in the program
 - Unable to perform ground test, because instrumentation being used by another a/c

Intersecting Value Streams

Flight Support

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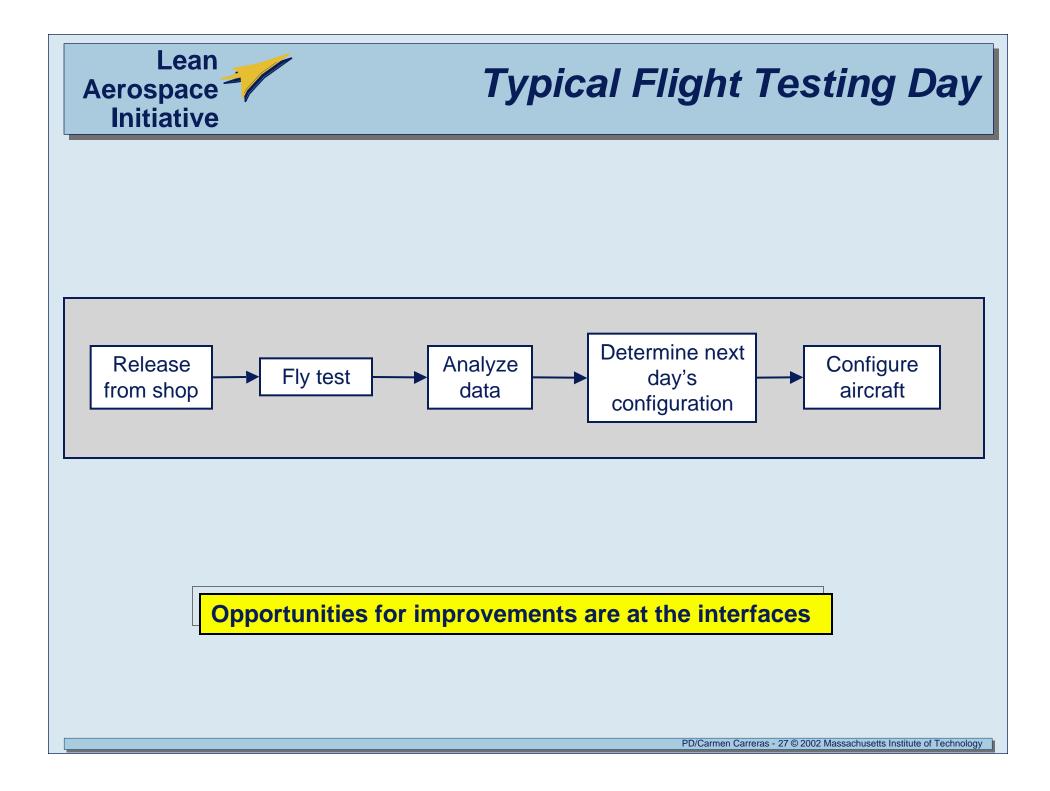
- > Ground Facilities (Telemetry)
 - **> TM goes down for an hour, may miss flight window**

> Tankers

- Unavailable tankers limit test efficiency
- Limited ceiling of tankers disrupts testing. Need to drop from test altitude to tanker altitude.

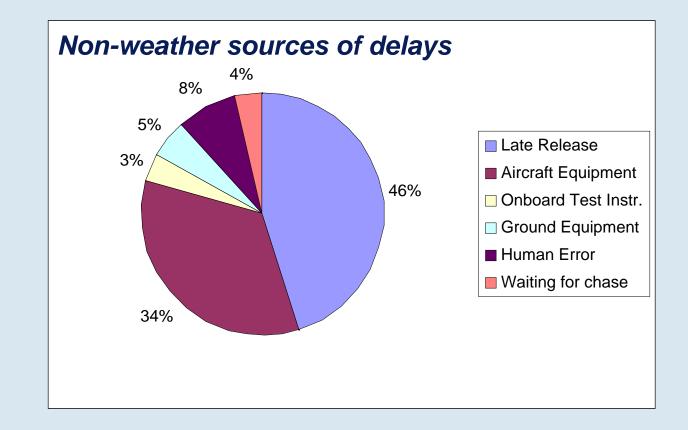
Chase Plane

- Lose test time waiting for the chase to refuel
- Lose test days when chase needs unscheduled maintenance





Daily Opportunities



Biggest problem is late releases



#4 Let the customer *pull* value from the producer

Research shows, principle #4 is not applicable to flight testing



#5 Pursue perfection

There is always room for improvement

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Finish remaining 3 case studies

- Continue codifying enabling practices
- Continue data analysis
- > Write Thesis