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Partnering with Academic Support Programs to Promote Student Success

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Partnering with Academic Support Programs to Promote Student Success



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In the beginning...

We started by supporting campus Academic Potential classes. These 1-credit pass/fail classes are embedded in many colleges and support programs, including Student Support Services.

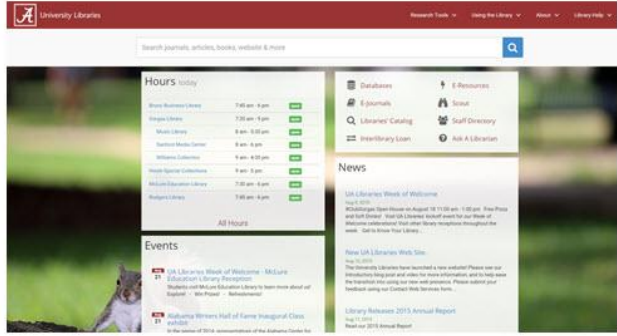
Gorgas Search Exercise

Name: _____

Step 1: What's your topic?
Your broad topic is:

CANNIBALISM

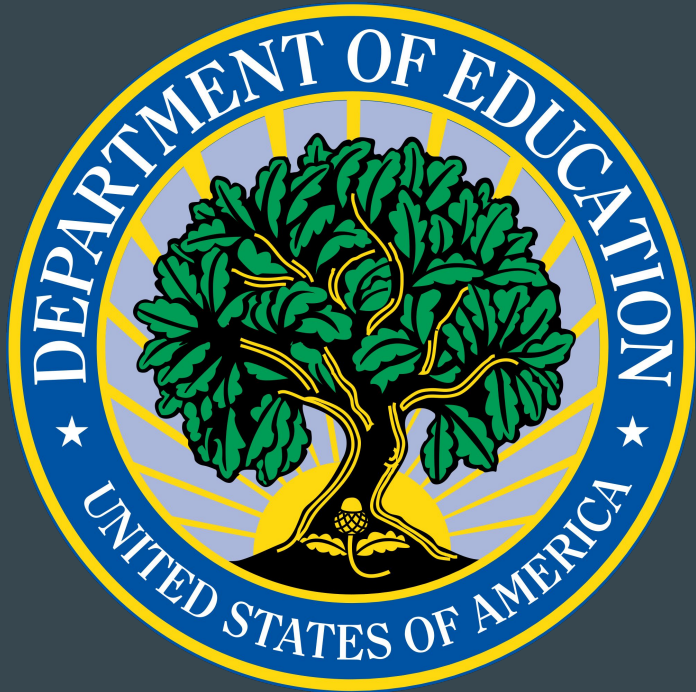
Step 2: Find library resources
Use our website's [OneSearch](#) feature to find available resources related to your topic (www.lib.ua.edu).



The screenshot shows the University Libraries website interface. At the top, there is a navigation bar with the University Libraries logo and links for Research Tools, Using the Library, Home, and Library Help. Below the navigation bar is a search bar with the text "Search journals, articles, books, website & more" and a magnifying glass icon. The main content area is divided into several sections: "Hours" with a table of library hours for various locations, "Events" with a list of upcoming events, "Databases" with a list of available databases, "News" with a list of recent news items, and "Library Releases 2015 Annual Report" with a link to the report.

Library	Hours
Space Business Library	7:00 am - 3 pm
Engle Library	7:00 am - 3 pm
Wash Library	7:00 am - 3 pm
Business Resource Center	8 am - 4:30 pm
McCallister Library	8 am - 4:30 pm
Wash Special Collections	8 am - 5 pm
McCallister Special Library	7:00 am - 3 pm
Engle Library	7:00 am - 3 pm

Student Support Services - TRIO program



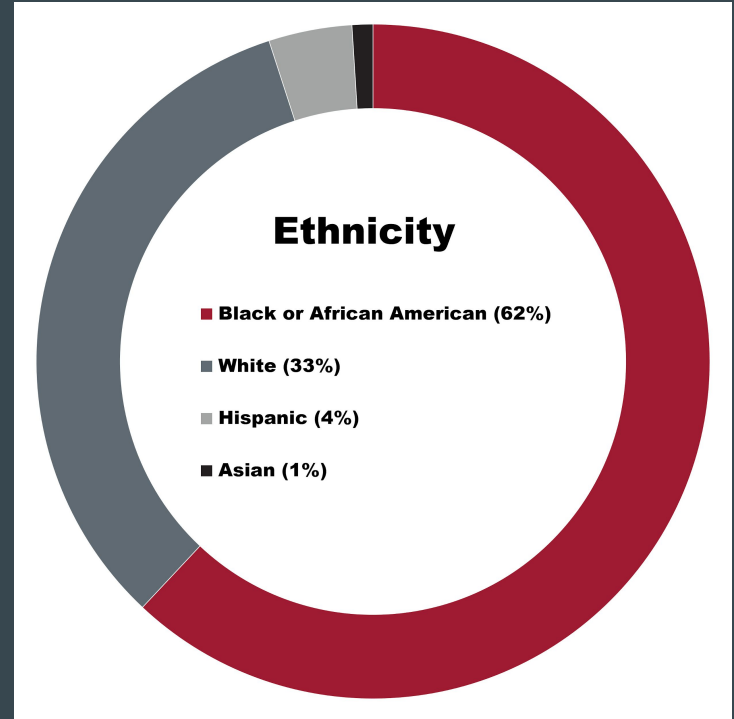
27 Student Support Services
Program grantees in the state of
Alabama received
\$10,346,802 in
funding & served 6,610
participants

By the Numbers (2015-2016)

Program Eligibility:

- Low income & first generation (74%)
- First generation only (17%)
- Low income only (9%)

Gender



91%

average retention rate for years 2010-2015

Best Practices

Getting Started

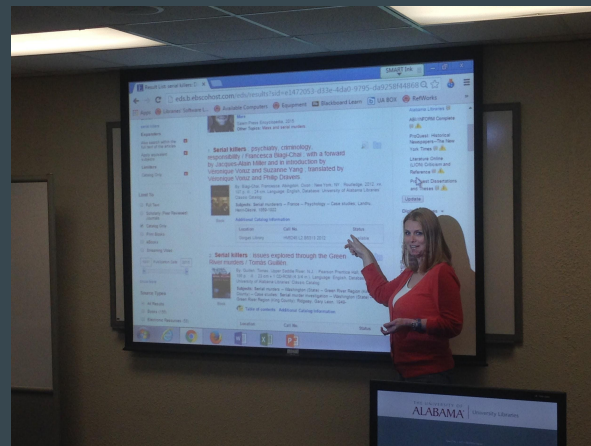
Our Partnership with Student Support Services

The screenshot shows the 'Library Orientation: Home' page. At the top, there are navigation links for 'University Libraries', 'Research Guides', 'Library Orientation', and 'Home'. Below this is a search bar with the text 'Enter Search Words' and a 'Search' button. The main content area is divided into several sections: 'Ask Me' featuring a photo of Jennifer Pate with an 'Email Me' button; 'Welcome!' with a message about the library's inclusive resources; 'Hardware and Software' listing various services like calculators and software; 'Accessibility' with a link to resources for users with disabilities; and 'What's Happening at the Libraries?' with links to news and social media. A sidebar on the left lists various library locations and online resources.

website presence

introductory LibGuide

The screenshot shows the 'THE UNIVERSITY OF ALABAMA Student Support Services Program' website. The header includes navigation links for 'About SSS', 'Eligibility', 'Services', 'Tutoring', 'Staff', and 'Apply Online'. A search bar is also present. The main content area features a 'Tutoring' section with a paragraph explaining that free tutorial assistance is available to current SSS participants. Below this is a 'Tutoring Request Form' link and a small photo of students in a classroom setting. The 'Spring 2016 On-site SSS Library Services!' section lists dates and times for meetings with UA librarians. At the bottom, there is a 'Useful Library Information' section with links to the library homepage, LibGuide, and frequently asked questions, as well as contact information for SSS Liaisons Jennifer Pate and Erica England.



classroom instruction

Open House*



*because college kids will show up for free food, drinks, and swag

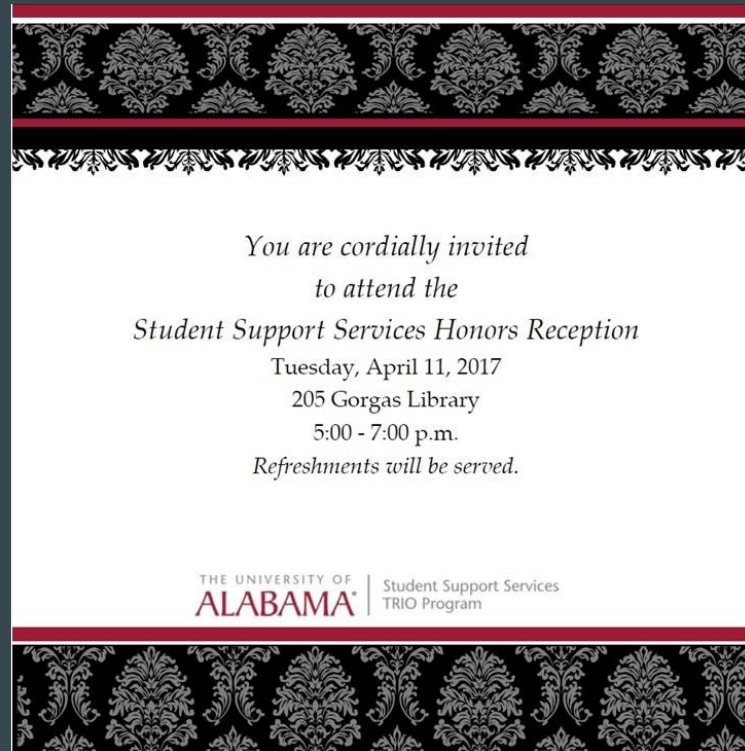
Best Practices

Moving Forward

A Student Success Story



Honors Day



Expansion of the Program



foster youth, orphans,
emancipated minors, wards of
the state, and homeless youth



intercultural engagement
inclusive campus initiatives

Successful Partnerships

Enthusiasm & Honesty

You have to be genuine in your approach with students. You have to be excited about working with them. And you actually have to connect outside of your office or the reference desk.

Administrative Support

You have to have an administration that will support, advise, and help assess your efforts. You can't do outreach if you can't get out of the library. You can't hold events if you have no funds for planning.

Faculty Support

You have to find faculty partners across campus who you can work with to expand the library's role in their class. Don't wait for the faculty to come to you - be willing to go out and make those connections.

Feedback? Questions?

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