

Quality management system formulation and implementation as a factor of enhancement of the university role in the local development

Bagautdinova N., Novenkova A., Sarkin A.
Kazan Federal University, 420008, Kremlevskaya 18, Kazan, Russia

Abstract

The present article suggests the organizational procedure of the quality management subsystem formation for the educational institution's structural subdivision in accordance with the ISO 9000 Standards. The authors examine the educational establishments' quality management systems functioning when the official public authorities, like ministries and agencies, play an active role in their activity and paying a special attention to the assessment from the side of the latter. © IDOSI Publications, 2013.

<http://dx.doi.org/10.5829/idosi.wasj.2013.27.emf.8>

Keywords

Business processes, Educational institution, Educational service, ISO 9000 Standards, Quality management system, Spatial economy