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# Questionnaire Investigation on Tourists' Behavior and its Sensibility Analysis Utilizing Bayesian Network

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#### **Abstract**

Tourists from abroad are increasing rapidly in Japan. Kawazu town in Izu Peninsula is famous for its cherry trees. In the cherry blossom season, many tourists visit this town. In order to get much more visitors, tourists' behavior should be investigated much further. The Kawazu Cherry Blossom Festival was carried out in February 2015. Our research investigation was performed during that period. In this paper, a questionnaire investigation is executed in order to clarify tourists' behavior, and to seek the possibility of developing regional collaboration among local government, tourism related industry and visitors. In this research, we construct the model utilizing Bayesian Network and causal relationship is sequentially chained by the characteristics of travelers, an objective to visit Izu Peninsula in Japan and the main occasion to visit them. We analyzed them by sensitivity analysis and some useful results were obtained. Sensitivity analysis is performed by back propagation method. We have presented the paper concerning this. But the volume becomes too large, therefore we have split them and this paper shows the latter half of the investigation result by setting evidence to Bayesian Network items. These are utilized for constructing a much more effective and useful tourism service. We have obtained fruitful results. To confirm the findings by utilizing the new consecutive visiting records would be the future works to be investigated.

Keywords: Tourism, Izu Peninsula, Kawazu Cherry Tree, Bayesian Network, Back Propagation

#### 1. Introduction

In recent years in Japan, the national and local governments have been trying to attract foreign tourists by using strategic approaches and developing tourist facilities, with the aim of promoting regional exchange and generating economic benefits. Particular aims of local government are to overcome the common problems of an aging population and declining birthrate through tourism-generated income and to stimulate the local society through regional exchange and migration.

However, in order to take measures that will increase tourism, it is necessary to understand the attraction of particular regions in Japan, as well as the resources they offer to tourists. Moreover, it is necessary to have a picture of the tourists that might want to visit such regions.

Although it is useful to have an understanding of an issue at a given time and under specific social conditions, it is difficult to analyze chronological changes or cross-regional trends statistically. It is standard practice to design a survey such that it permits examination of the statistics for a given region over time, but in order to investigate solutions to problems shared across regions it is necessary to carefully examine the critical basic data as well as appropriate methods of data collection.

To try to obtain such data, preceding studies on tourist destinations that have statistically analyzed trends in tourist behavior will now be reviewed.

Yoshida et al. designed and conducted a visitor survey on the spot, which used a questionnaire to investigate the activities of visitors to the Ueno district in Taito ward, Tokyo. Doi et al. analyzed the image of the Izu Peninsula as a tourist destination in their 2003 study "Questionnaire Survey on the Izu Peninsula." Kano conducted tourist behavior studies in Atami city in 2008, 2009, 2014 and in other years.

In this paper, a questionnaire investigation was executed in Kawazu town in February 2015, which was conducted to

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coincide with events on the Izu Peninsula featuring flowers; the Kawazu Sakura Festival (Feb-Mar), and ways that regions can collaborate to carry out surveys of tourist behavior was also performed.

This survey of tourist behavior was carried out in February 2015, during the Kawazu Cherry Blossom Festival. Given the geographical peculiarities of Kawazu town and its relative lack of accommodation facilities, some of the survey personnel were located also at Izukyu-Inatori Station and Izukyu-Shimoda Station. On the first day of the survey, the weather was good, while on the second it was raining.

The 25th Kawazu Cherry Blossom Festival was held from February 10 to March 10, 2015. It was attended by 801,330 people, which was an increase of 9% over the previous year.

On the first day of the survey, 30-50% of the flowers were in bloom, and the nighttime illuminations lit up on the evening of the 21st. According to the figures of the Kawazu town Tourist Association, there were 30,590 visitors on the 21st and 20,913 visitors on the 22nd.

During the Kawazu Cherry Blossom Festival, around 150 stores were offering food & drink or souvenirs on the road with the row of cherry trees linked to Kawazu Station. A number of events were held during the festival, including the "Semi Gourmet" and "Izu no Odoriko Photography Event."

In order to get much more visitors, tourists' behavior should be investigated much further.

In this paper, a questionnaire investigation is executed in order to clarify tourists' behavior, and to seek the possibility of developing regional collaboration among local government, tourism related industry and visitors. These are analyzed by using Bayesian Network.

The analysis utilizing Bayesian Network enabled us to visualize the causal relationship among items. Furthermore, sensitivity analysis brought us estimating and predicting the prospective visitors. Sensitivity analysis was conducted by back propagation method.

Some interesting and instructive results are obtained. We have presented the paper concerning this. But the volume becomes too large, therefore we have split them and this paper shows the latter half of the investigation result by setting evidence to Bayesian Network parameters. These are utilized for constructing a much more effective and useful tourism service.

The rest of the paper is organized as follows. Outline of questionnaire investigation is stated in section 2. In section 3, Bayesian Network analysis is executed which is followed by the sensitivity analysis in section 4. Remarks is stated in section 5.

### 2. Outline and the Basic Statistical Results of the Questionnaire Research

## 2.1 Outline of the Questionnaire Research

We make a questionnaire investigation on tourists' behavior who has visited Izu Peninsula and is studied mainly at Kawazu town in Shizuoka Prefecture. Kawazu town is famous for its cherry trees. The outline of questionnaire research is as follows. Questionnaire sheet is attached in Appendix 1.

(1) Scope of investigation : Tourists who have visited Kawazu town in Shizuoka Prefecture, Japan

(2) Period : February 21,22/2015

(3) Method : Local site, Dispatch sheet, Self writing

(4) Collection : Number of distribution 500

Number of collection 478(collection rate 95.6%)

Valid answer 478

## 2.2 Basic Statistical Results

The main summary results by single variable are as follows.

#### 2.2.1 Characteristics of Answers (Q4)

(1) Sex (Q2)

Male 37.24%, Female 59.83%, (Not filled in 2.93%)

(2) Age (Q3)

 $10^{th}$  2.51%,  $20^{th}$  14.23%,  $30^{th}$  12.76%,  $40^{th}$  13.18%,  $50^{th}$  18.41%,  $60^{th}$  17.78%, More than 70 8.37%, (Not filled in 12.76%)

## (3) Occupation (Q4)

Independents 3.77%, Office worker 48.74%, Student 4.81%, Housewife 16.53%, No job 12.13% Miscellaneous 1.26%, (Not filled in 12.76%)

#### (4) Residence (Q1)

Tokyo 28.16%, Kanagawa 22.15%, Shizuoka 10.35%, Saitama 10.14%, Chiba 6.63%, Aichi 2.48%, Tochigi 2.48%, Ibaraki 1.86%, Gunma 1.24%, Yamanashi 1.24%, Osaka 0.83%, Nagano 0.83%, Gifu 0.62%, Fukushima 0.62%, Miyagi0.62%, Else

#### (5) Fellow travelers (Q5)

Solo trip 3.35%, Couple 34.31%, Family 28.45%, Male's small group 3.77%, Female's small group 12.76%, Male and female's small group 7.95%, Group(More than 7) 7.53%, Miscellaneous 0.42%, (Not filled in 1.46%) These are exhibited in Figure 1.

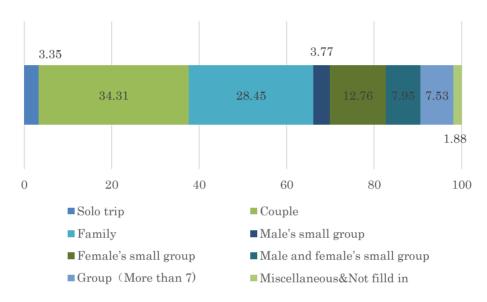


Figure 1. Fellow travelers

#### (6) Visiting frequency to Izu Peninsula and Kawazu Cherry Tree:

Izu Peninsula=①First time 18.62% ②Second times 11.09% ③Third times 9.83% ④Fourth times 5.86% ⑤Fifth~Nine times 15.90% ⑥More than ten times 37.66%, (Not filled in 1.05%)

Kawazu Cherry Tree = ①First time 48.95% ②Second times 16.53% ③Third times 10.46% ④Fourth times 4.60% ⑤Fifth~Nine times 6.07% ⑥More than ten times 7.74% ⑦Has not been there 3.97%, (Not filled in 3.97%)

#### 2.2.2 Main Occasion to Visit to Izu Peninsula

Main occasion to visit to Izu Peninsula is exhibited in Figure 2.

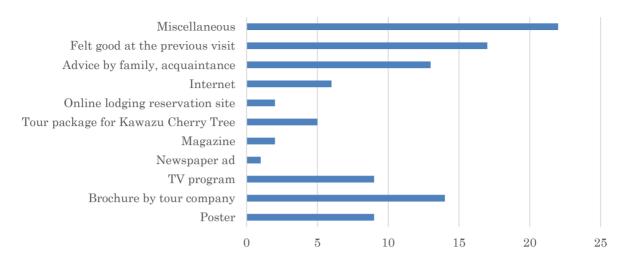


Figure 2. Main occasion to visit to Izu Peninsula

## 2.2.3 An Objective to Visit Izu Peninsula

An objective to visit Izu Peninsula is exhibited in Figure 3.

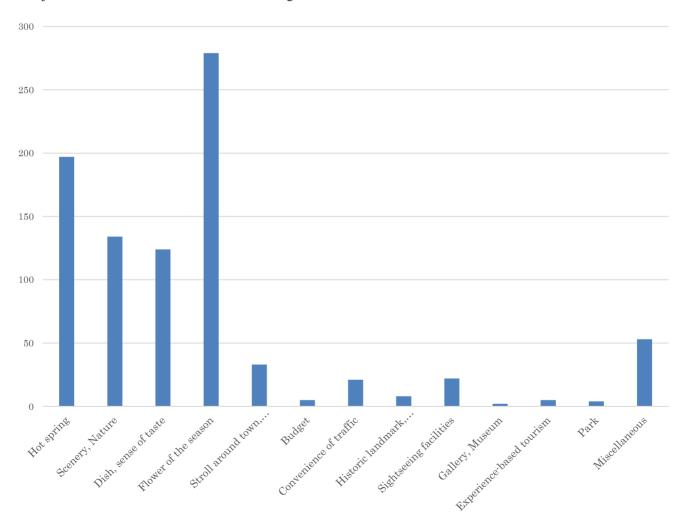


Figure 3. An objective to Izu peninsula

#### 3. Bayesian Network Analysis

In constructing Bayesian Network, it is required to check the causal relationship among groups of items. Based on this, a model is built as is shown in Figure 4.

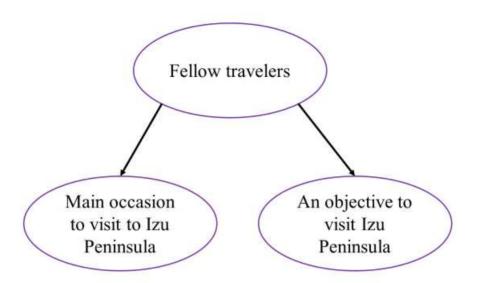


Figure 4. A Built Model

We used BAYONET software (<a href="http://www.msi.co.jp/BAYONET/">http://www.msi.co.jp/BAYONET/</a>). When plural nodes exist in the same group, it occurs that causal relationship is hard to set a priori. In that case, BAYONET system set the sequence automatically utilizing AIC standard.

#### 4. Sensitivity Analysis

Now, posterior probability is calculated by setting evidence as, for example, 1.0. Comparing Prior probability and Posterior probability, we can seek the change and confirm the preference for tourism. We set evidence to all parameters. Therefore the analysis volume becomes too large. In this paper, we pick up half of the total cases and make analysis. Nodes we analyze here are "Fellow travelers", "Main occasion to visit Izu Peninsula" and "An objective to visit Izu Peninsula". We prepare another paper for the latter half.

As stated above, we set evidence for each parameter, and the calculated posterior probability is exhibited in Appendix 2. The value of "Posterior probability – Prior probability" (we call this "Difference of probability" hereafter) is exhibited in Appendix 3. The sensitivity analysis is executed by mainly using this table.

Here, we classify each item by the strength of the difference of probability.

- Strong (++,--): Select major parameter of which absolute value of difference of probability is more than 0.1
- Medium (+,-): Select major parameter of which absolute value of difference of probability is more than 0.07
- · Weak: Else

In selecting items, negative value does not necessarily have distinct meaning, therefore we mainly pick up positive value in the case meaning is not clear.

Now we examine each for Strong and Medium case.

- 4.1 Sensitively Analysis for "An Objective to Visit Izu Peninsula"
- (1) Setting evidence to "Hot spring"

After setting evidence to "Hot spring", the result is exhibited in Table 1.

Table 1. Setting evidence to "Hot spring" case

Solo trip	++
Family	-

We can observe that "Those who put "Hot spring" as an objective to visit Izu Peninsula had come by "Solo trip"".

(Strong part is indicated by bold font.)

(2) Setting evidence to "Scenery, Nature"

After setting evidence to "Scenery, Nature", the result is exhibited in Table 2.

Table 2. Setting evidence to "Scenery, Nature" case

We can observe that "Those who put "Scenery, Nature" as an objective to visit Izu Peninsula had come by "Solo trip"".

(3) Setting evidence to "Dish, sense of taste"

After setting evidence to "Dish, sense of taste", the result is exhibited in Table 3.

Table 3. Setting evidence to "Dish, sense of taste" case

Solo trip	++
Male's small group	++
Female's small group	++
Male and female's small group	+
Gallery, Museum	+

We can observe that "Those who put "Dish, sense of taste" as an objective to visit Izu Peninsula had come by "Solo trip," "Male's small group," "Female's small group" or "Male and female's small group" with an objective of visiting "Gallery, Museum"".

(4) Setting evidence to "Flower of the season"

After setting evidence to "Flower of the season", the result is exhibited in Table 4.

Table 4. Setting evidence to "Flower of the season" case

Solo trip		++
Male's small group		
Group(More than 7)		
Budget		
Convenience of traffic		-
Historic landmark, Literature monument,	Construction	
Sightseeing facilities		-
Gallery, Museum		
Experience-based tourism		
Park		

We can observe that "Those who put "Flower of the season" as an objective to visit Izu Peninsula had come by "Solo trip"".

(5) Setting evidence to "Stroll around town, Eating tour"

After setting evidence to "Stroll around town, Eating tour", the result is exhibited in Table 5.

Table 5. Setting evidence to "Stroll around town, Eating tour" case

Male's small group		++
Budget		+
Convenience of traffic		+
Historic landmark, Literature monument,	Construction	+
Gallery, Museum		++
Experience-based tourism		+
Park		+

We can observe that "Those who put "Stroll around town, Eating tour" as an objective to visit Izu Peninsula had come by "Male's small group "with an objective of visiting" (suitable)Budget", "Convenience of traffic", "Historic landmark, Literature monument, Construction"," Gallery, Museum", "Experience-based tourism" or "Park"".

# (6) Setting evidence to "Budget"

After setting evidence to "Budget", the result is exhibited in Table 6.

Table 6. Setting evidence to "Budget" case

Solo trip	++
Male's small group	++
Budget	+
Convenience of traffic	+
Historic landmark, Literature monument, Construction	+
Gallery, Museum	++
Experience-based tourism	+
Park	+

We can observe that "Those who put "Budget" as an objective to visit Izu Peninsula had come by "**Solo trip**" or "**Male's small group**" with an objective of visiting "(suitable)Budget", "Convenience of traffic", "Historic landmark, Literature monument, Construction", "**Gallery, Museum**", "Experience-based tourism" or "Park"".

## (7) Setting evidence to "Convenience of traffic"

After setting evidence to "Convenience of traffic", the result is exhibited in Table 7.

Table 7. Setting evidence to "Convenience of traffic" case

Male's small group	++
Budget	+
Historic landmark, Literature monument, Construction	+
Sightseeing facilities	+
Gallery, Museum	++
Experience-based tourism	+
Park	+

We can observe that "Those who put "Convenience of traffic" as an objective to visit Izu Peninsula had come by "Male's small group" with an objective of visiting "(suitable)Budget", "Historic landmark, Literature monument, Construction", "Sightseeing facilities"," Gallery, Museum", "Experience-based tourism" or "Park"".

(8) Setting evidence to "Historic landmark, Literature monument, Construction"

After setting evidence to "Historic landmark, Literature monument, Construction", the result is exhibited in Table 8.

Table 8. Setting evidence to "Historic landmark, Literature monument, Construction" case

Solo trip	++
Male's small group	++
Newspaper ad	+
Budget	++
Sightseeing facilities	+
Gallery, Museum	++
Experience-based tourism	++
Park	+

We can observe that "Those who put "Historic landmark, Literature monument, Construction" as an objective to visit Izu Peninsula had come by "Solo trip" or "Male's small group" under the main occasion to visit there by "Newspaper ad" with an objective of visiting" (suitable)Budget", "Sightseeing facilities", "Gallery, Museum"," Experience-based tourism" or "Park"".

#### (9) Setting evidence to "Sightseeing facilities"

After setting evidence to "Sightseeing facilities", the result is exhibited in Table 9.

Table 9. Setting evidence to "Sightseeing facilities" case

Solo trip	++
Male's small group	++
Group(More than 7)	+
Budget	+
Historic landmark, Literature monument, Construction	+
Experience-based tourism	+
Park	+

We can observe that "Those who put "Sightseeing facilities" as an objective to visit Izu Peninsula had come by "Solo trip" or "Male's small group" or "Group(More than 7") with an objective of visiting "(suitable)Budget", "Historic landmark, Literature monument, Construction", "Experience-based tourism" or "Park"".

## (10) Setting evidence to "Gallery, Museum"

After setting evidence to "Gallery, Museum", the result is exhibited in Table 10.

Table 10. Setting evidence to "Gallery, Museum" case

Solo trip	++
Male's small group	++
Budget	+
Historic landmark, Literature monument, Construction	+
Experience-based tourism	+
Park	+

We can observe that "Those who put "Gallery, Museum" as an objective to visit Izu Peninsula had come by" **Solo trip** "or "**Male's small group**" with an objective of visiting "(suitable)Budget", "Historic landmark, Literature monument, Construction"," Experience-based tourism" or "Park"".

#### (11) Setting evidence to "Experience-based tourism"

After setting evidence to "Experience-based tourism", the result is exhibited in Table 11.

Table 11. Setting evidence to "Experience-based tourism" case

Solo trip		++
Male's small group		++
Budget		+
Historic landmark, Literature monument,	Construction	+
Gallery, Museum		++
Park		+

We can observe that "Those who put "Experience-based tourism" as an objective to visit Izu Peninsula had come by "Solo trip" or "Male's small group" with an objective of visiting "(suitable)Budget", "Historic landmark, Literature monument, Construction", "Gallery, Museum" or "Park"".

#### (12) Setting evidence to "Park"

After setting evidence to "Park", the result is exhibited in Table 12.

Table 12. Setting evidence to "Park" case

Solo trip	++
Male's small group	++
Budget	+
Historic landmark, Literature monument, Construction	+
Gallery, Museum	++
Experience-based tourism	+

We can observe that "Those who put "Park" as an objective to visit Izu Peninsula had come by "Solo trip" or" Male's small group" with an objective of visiting "(suitable)Budget", "Historic landmark, Literature monument, Construction", "Gallery, Museum" or "Experience-based tourism".

#### 5. Remarks

The Results for Bayesian Network Analysis are as follows.

In the Bayesian Network Analysis, model was built under the examination of the causal relationship among items. Sensitively Analysis was conducted after that. The main result of sensitively analysis is as follows.

We can observe that "Those who put "Dish, sense of taste" as an objective to visit Izu Peninsula had come by "Solo trip", "Male's small group", "Female's small group" or "Male and female's small group" with an objective of visiting "Gallery, Museum"".

We can observe that "Those who put "Sightseeing facilities" as an objective to visit Izu Peninsula had come by "**Solo trip"** or "**Male's small group"** or "Group(More than 7)" with an objective of visiting "(suitable)Budget", "Historic landmark, Literature monument, Construction", "Experience-based tourism" or "Park"".

#### 6. Conclusion

In this paper, a questionnaire investigation is executed in order to clarify tourists' behavior, and to seek the possibility of developing regional collaboration among local government, tourism related industry and visitors. This survey of tourist behavior was carried out in February 2015, during the Kawazu Cherry Blossom Festival). The 25th Kawazu Cherry Blossom Festival was held from February 10 to March 10, 2015. It was attended by 801,330 people, which was an increase of 9% over the previous year. On the first day of the survey, 30-50% of the flowers were in bloom, and the nighttime illuminations lit up on the evening of the 21st. According to the figures of the Kawazu town Tourist Association, there were 30,590 visitors on the 21st and 20,913 visitors on the 22nd.

During the Kawazu Cherry Blossom Festival, around 150 stores were offering food & drink or souvenirs on the road with the row of cherry trees linked to Kawazu Station. A number of events were held during the festival, including the "Semi Gourmet" and "Izu no Odoriko Photography Event."

At around the same time (January 20 to March 31), the 18th "Hina no Tsurushikazari Festival" (Hanging Doll Festival) was held at Higashiizu town Inatori.

In order to look for policies for effective use of questionnaire surveys in tourist destinations, the present study

reviewed preceding studies in the field. Moreover, an attempt was made to find possibilities for inter-regional cooperation based on the data.

In the Bayesian Network Analysis, model was built under the examination of the causal relationship among items. Sensitively Analysis was conducted after that. Sensitivity analysis was achieved by back propagation method. Although it has a limitation that it is restricted in the number of research, we could obtain the fruitful results.

In the future, it will be necessary to continue such surveys at various locations on the Izu Peninsula using a standardized set of questionnaire items and methods, and the efficacy of the study will have to be confirmed.

#### Acknowledgements

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# **APPENDIX 1**

# Questionnaire about the Tourism in Izu Peninsula

Please select the appropriate item in each column. Please write down the details in ( ).
Q1. Address: Prefecture( )
⇒If the prefecture is Tokyo, Kanagawa, Shizuoka, then City( )
Q2. <u>Sex</u> : ①Male ②Female
Q3. <u>Age</u> : 110th 220th 330th 44th 550th 66th 770~
Q4. Occupation: ①Independents ②Office worker ③Student ④Housewife ⑤No job ⑥ Miscellaneous( )
Q5. <u>Fellow travelers</u> :  ①Solo trip ②Couple ③Family ④Male's small group ⑤Female's small group
⑥Male and female's small group ⑦Group(More than 7) ⑧Miscellaneous( )
Q6. Visiting frequency to Izu Peninsula and Kawazu Cherry Tree:
Izu Peninsula=①First time ②Second times ③Third times ④Fourth times ⑤Fifth~Nine
times ©More than ten times
Q7. Means of transportation to IZU Peninsula:  ①JR, Izu-kyuko train ②Sightseeing bus ③Private automobile ④Rent-a car ⑤Highway bus ⑥Shuttle bus service by the hotel ⑦ Miscellaneous( )
Q8. <u>Means of movement in Izu Peninsula</u> :(Plural answers allowed)  ① Walking ② Fixed-route bus ③ Sightseeing bus ④ Private automobile ⑤ Rent-a car ⑥ Taxi ⑦ Miscellaneous( )
→To whom who has selected ⑤:Starting point( )End point( )
Q9. Main occasion to visit to Izu Peninsula(Plural answers allowed)
①Poster ②Brochure by tour company ③TV program ④Newspaper ad ⑤Magazine ⑥Tour package for Kawazu Cherry Tree ⑦Online lodging reservation site ⑧Internet ⑨Advice by family, acquaintance ⑩Felt good at the previous visit ⑪Miscellaneous( )
Q10. What is an objective to visit Izu Peninsula?(Plural answers allowed)  ①Hot spring ②Scenery, Nature ③Dish, sense of taste ④Flower of the season ⑤Stroll around town, Eating tour ⑥Budget ⑦Convenience of traffic ⑧Historic landmark, Literature monument, Construction ⑨ Sightseeing facilities ⑩ Gallery, Museum ⑪Experience-based tourism ⑫Park ⑪Miscellaneous(
Q11. <u>Staying time in Izu Peninsula</u> :  ①One - day trip( )hour
⇒If you have selected ②~④, please answer the following question.
(1)Staying type: ① Inn, Hotel ② Resort house ③ Second house ④ Relative's house ⑤ Miscellaneous( ) (2)Use type of staying facilities:①Per night with dinner and breakfast ②Per night with dinner ③Per night with breakfast ④With no meals ⑤Miscellaneous( )
Q12. Where are you going to go in Izu Peninsula?
★ Customer type( ):A:One - day trip, Depart from Kawazu Cherry Tree B:One - day trip, Depart from elsewhere except for Kawazu Cherry Tree C:Stay more than one night, Depart from Kawazu Cherry Tree D:Stay more than one night, Depart from elsewhere except for Kawazu Cherry Tree

①Facilities to call at					
( )→(	)→(	)→(	)→(	)→(	)
<u>②Place of stay</u> :First night		] Second	night 【	1	
Q13. Do you want to come to	o Izu Peninsula	again?			
Q13-A: ①Want to come ag want to come again	ain ②Slightly	want to come again	n ③Slightly do	not want to come aş	gain 4Do not
⇒To whom who has selected	1 1 and 2: V	What was good in Izi	u Peninsula?		
(				)	
To whom who has selected	d ③ and ④: V	What was not good i	n Izu Peninsula?		
(				)	
Q13-B: What season do Month( )3Autumn		come to Izu Pen )@Winter Month(		oring Month(	) ② Summer
Q14. <u>Select items in each tallowed)</u>	heme concerni	ng the attractivenes	s of southern par	t of Izu Peninsula.	(Plural answers
Theme 1"sea": ① Sea bat ⑤ Driving along the coastlingsea	-	ctivities such as c - air bath where the	-	ng ③ Pleasure crui he sea ⑦ Fresh	ser ④ Sunset products of the
Theme 2"Hot spring": ①Fe in the hotel ⑤Hospitality	elings of the ho	ot spring district ②	Japanese-style ho	otel ③Open - air l	bath 4Dinner
Theme 3"Nature":①Flower Mount Fuji ⑥ Warm clim		②Hiking, stroll	③Geopark ④	Experience-oriente	ed program ⑤
Theme 4"Culture": ①Temple Stroll around town ④Folk		②Letter bearing to Local dishes	he shogun's scarle	et seal (Voucher sea	als of visit) ③
Miscellaneous:		][		][	]
Q15. What do you want to b	e enhanced whi	le travelling souther	n part of Izu Penii	nsula?(Plural answer	rs allowed)
①Area map of southern par Peninsula ④Tourism infor plan ⑥Information about Miscellaneous(	mation for drivi	ng ⑤Information f	or the landing-typ		xperience-based
Q16. How about the expendit	ture or budget o	of the following iten	ns in Izu Peninsula	<u>1?</u>	
(1) Lodging expense: ①~10,	000(Yen) 21	0,001~15,000 ③1	5,001~20,000	20,001~30,000	530,001~
(2) Food and drink expense:	1,000 21	,001~2,000 ③2,00	01~3,000	01~5,000 ⑤5,001~	<u>-</u>
(3) Souvenir, Shopping: ①~1	,000 21,001	~2,000	3,000	,000 ⑤5,001~	
(4) Miscellaneous: 1,000	21,001~2,000	32,001~3,000	43,001~5,000	⑤5,001~	

# **APPENDIX 2**

# Calculated posterior probability

C Fellow travelers Make	Solo trip  Couple  Family	Prior 0.024 0.337	Solo trip	Couple	Family	Male's small group	Female's small	Male and							Tour package	0 5 1 1 1		Advice by	
C Fellow travelers Mak	Couple Family		1			group	group	female's small group	Group (More than 7)	Poster	Brochure by tour company	TV program	Newspaper ad	Magazine	for Kawazu Cherry Tree	Online lodging reservation site	Internet	family, acquaintance	Felt good at the previous visit
Fellow travelers Mak	Family	0.337		0	0	0	0	0	0	0.06	0.026	0.027	0.094	0.062	0.04	0.071	0.098	0.034	0.027
Fellow travelers Make			0	1	0	0	0	0	0	0.375	0.295	0.331	0.317	0.278	0.313	0.402	0.405	0.191	0.334
		0.353	0	0	1	0	0	0	0	0.341	0.324	0.346	0.106	0.209	0.314	0.08	0.258	0.325	0.38
8	ale's small group	0.04	0	0	0	1	0	0	0	0.032	0.055	0.042	0.098	0.064	0.042	0.075	0.034	0.053	0.042
	male's small group	0.099	0	0	0	0	1	0	0	0.1	0.086	0.1	0.103	0.135	0.044	0.157	0.072	0.13	0.089
femal	Male and nale's small group	0.083	0	0	0	0	0	1	0	0.033	0.086	0.085	0.102	0.067	0.087	0.078	0.036	0.129	0.103
	oup (More than 7)	0.056	0	0	0	0	0	0	1	0.032	0.084	0.058	0.1	0.132	0.127	0.076	0.07	0.109	0.014
P	Poster	0.087	0.25	0.126	0.11	0.083	0.111	0.043	0.063	1	0.114	0.111	0.125	0.118	0.113	0.124	0.128	0.107	0.112
	rochure by ir company	0.11	0.125	0.115	0.121	0.167	0.111	0.13	0.188	0.132	1	0.129	0.161	0.151	0.143	0.15	0.135	0.141	0.126
TV	V program	0.087	0.094	0.094	0.094	0.094	0.096	0.098	0.101	0.092	0.09	1	0.088	0.099	0.101	0.088	0.094	0.09	0.089
News	wspaper ad	0.008	0.125	0.034	0.011	0.083	0.037	0.043	0.063	0.041	0.045	0.036	1	0.054	0.045	0.059	0.047	0.043	0.034
Main occasion to Ma	Magazine	0.028	0.125	0.046	0.033	0.083	0.074	0.043	0.125	0.058	0.064	0.055	0.083	1	0.065	0.076	0.065	0.064	0.05
for l	ur package r Kawazu herry Tree	0.059	0.125	0.08	0.077	0.083	0.037	0.087	0.188	0.086	0.094	0.085	0.105	0.1	1	0.096	0.093	0.093	0.081
	line lodging ervation site	0.02	0.125	0.057	0.011	0.083	0.074	0.043	0.063	0.053	0.055	0.047	0.078	0.066	0.053	1	0.059	0.053	0.045
In	Internet	0.079	0.375	0.126	0.077	0.083	0.074	0.043	0.125	0.118	0.108	0.103	0.136	0.122	0.114	0.13	1	0.102	0.101
fa	Advice by family, quaintance	0.181	0.25	0.115	0.187	0.25	0.259	0.304	0.375	0.191	0.217	0.199	0.24	0.234	0.217	0.221	0.197	1	0.192
	good at the evious visit	0.244	0.25	0.253	0.275	0.25	0.222	0.304	0.063	0.252	0.245	0.251	0.237	0.231	0.238	0.239	0.244	0.242	1
Hot	lot spring	0.445	0.625	0.552	0.352	0.5	0.407	0.391	0.438	0.455	0.437	0.444	0.465	0.45	0.445	0.475	0.473	0.426	0.441
Scene	nery, Nature	0.24	0.5	0.244	0.264	0.25	0.296	0.261	0.188	0.271	0.259	0.262	0.273	0.265	0.257	0.27	0.275	0.262	0.264
	sh, sense of taste	0.295	0.125	0.287	0.264	0.5	0.407	0.391	0.25	0.296	0.313	0.305	0.327	0.316	0.299	0.327	0.288	0.317	0.306
	ower of the season	0.669	0.375	0.701	0.703	0.417	0.667	0.696	0.563	0.653	0.643	0.664	0.589	0.616	0.642	0.613	0.635	0.642	0.67
town	roll around wn, Eating tour	0.059	0.125	0.103	0.033	0.333	0.111	0.043	0.063	0.089	0.092	0.084	0.123	0.104	0.087	0.119	0.095	0.087	0.083
visit Izu	Budget	0.004	0.125	0.011	0.011	0.167	0.037	0.043	0.063	0.035	0.043	0.032	0.067	0.053	0.041	0.056	0.041	0.043	0.03
ti	wenience of traffic	0.059	0.125	0.08	0.044	0.333	0.074	0.043	0.125	0.083	0.091	0.08	0.119	0.103	0.089	0.109	0.09	0.088	0.077
lan Lit	Historic andmark, Literature ionument, anstruction	0.02	0.25	0.034	0.011	0.25	0.037	0.043	0.063	0.053	0.057	0.046	0.095	0.073	0.056	0.08	0.065	0.056	0.044
Sigt fac	ightseeing facilities	0.051	0.25	0.023	0.066	0.333	0.074	0.043	0.125	0.076	0.085	0.072	0.115	0.1	0.083	0.097	0.085	0.088	0.069
	Gallery, Museum	0.004	0.125	0.011	0.011	0.167	0.037	0.043	0.063	0.035	0.043	0.032	0.067	0.053	0.041	0.056	0.041	0.043	0.03
Exp	sperience- sed tourism	0.008	0.125	0.011	0.011	0.167	0.037	0.043	0.063	0.035	0.043	0.032	0.067	0.053	0.041	0.056	0.041	0.043	0.03
1	Park	0.008	0.125	0.023	0.011	0.167	0.037	0.043	0.063	0.039	0.046	0.036	0.071	0.056	0.044	0.061	0.046	0.046	0.034

					An ob	jective to visit	zu Peninsula				
Hot sprin g	Scenery , Nature	Dish, sense of taste	Flowe r of the seaso n	Stroll aroun d town, Eatin g tour	Budg et	Convenienc e of traffic	Historic landmark, Literature monument, Constructio n	Sightseein g facilities	Gallery, Museu m	Experien ce-based tourism	Park
0.038	0.051	0.011	0.015	0.04	0.106	0.042	0.145	0.093	0.164	0.106	0.094
0.411	0.309	0.312	0.349	0.406	0.119	0.331	0.246	0.105	0.017	0.119	0.213
0.274	0.349	0.299	0.367	0.135	0.119	0.189	0.082	0.315	0.049	0.119	0.107
0.048	0.04	0.069	0.027	0.167	0.221	0.175	0.228	0.195	0.458	0.221	0.198
0.092	0.113	0.134	0.1	0.132	0.116	0.092	0.08	0.102	0.053	0.116	0.104
0.075	0.084	0.109	0.089	0.044	0.115	0.046	0.079	0.051	0.031	0.115	0.103
0.057	0.041	0.047	0.049	0.043	0.113	0.09	0.078	0.1	0.088	0.113	0.101
0.114	0.115	0.108	0.11	0.118	0.121	0.114	0.128	0.117	0.134	0.121	0.121
0.127	0.128	0.132	0.125	0.141	0.173	0.146	0.159	0.151	0.201	0.173	0.166
0.096	0.092	0.088	0.088	0.09	0.098	0.095	0.096	0.09	0.093	0.091	0.088
0.038	0.038	0.039	0.032	0.052	0.076	0.053	0.073	0.057	0.104	0.076	0.072
0.055	0.056	0.057	0.051	0.068	0.091	0.07	0.086	0.075	0.112	0.091	0.087
0.085	0.084	0.083	0.082	0.087	0.109	0.094	0.103	0.097	0.12	0.109	0.106
0.051	0.049	0.051	0.044	0.067	0.083	0.064	0.082	0.063	0.106	0.083	0.08
0.11	0.109	0.098	0.099	0.116	0.133	0.116	0.145	0.121	0.157	0.133	0.132
0.191	0.2	0.207	0.193	0.204	0.27	0.217	0.242	0.242	0.293	0.27	0.254
0.249	0.253	0.252	0.253	0.245	0.235	0.239	0.24	0.239	0.235	0.235	0.237
1	0.446	0.441	0.442	0.478	0.449	0.466	0.482	0.439	0.465	0.449	0.46
0.262	1	0.259	0.259	0.263	0.277	0.26	0.286	0.276	0.289	0.277	0.273
0.303	0.303	1	0.302	0.339	0.355	0.333	0.338	0.329	0.393	0.355	0.348
0.661	0.659	0.658	1	0.615	0.543	0.606	0.547	0.581	0.44	0.543	0.56
0.091	0.085	0.094	0.078	1	0.151	0.131	0.155	0.127	0.224	0.151	0.146
0.032	0.034	0.037	0.026	0.057	1	0.06	0.087	0.071	0.141	0.092	0.083
0.084	0.08	0.088	0.073	0.125	0.152	1	0.152	0.131	0.228	0.152	0.144
0.05	0.051	0.052	0.038	0.085	0.126	0.088	1	0.101	0.2	0.126	0.116
0.072	0.076	0.078	0.063	0.109	0.161	0.118	0.158	1	0.063	0.161	0.146
0.032	0.034	0.037	0.026	0.057	0.092	0.06	0.087	0.071	1	0.092	0.083
0.032	0.034	0.037	0.026	0.057	0.092	0.06	0.087	0.071	0.141	1	0.083
0.037	0.037	0.041	0.03	0.062	0.093	0.064	0.089	0.072	0.142	0.093	1

# **APPENDIX 3**

# Difference of probability

			Fellow travelers						Main occasion to visit to Izu Peninsula										
name	state	Prior	Solo trip	Couple	Family	Male's small group	Female's small group	Male and female's small group	Group (More than 7)	Poster	Brochure by tour company	TV program	Newspaper ad	Magazine	Tour package for Kawazu Cherry Tree	Online lodging reservation site	Internet	Advice by family, acquaintance	Felt good at the previous visit
	Solo trip	0.024	1	0	0	0	0	0	0	0.036	0.002	0.003	0.07	0.038	0.016	0.047	0.074	0.01	0.003
	Couple	0.337	0	1	0	0	0	0	0	0.038	-0.042	-0.006	-0.02	-0.059	-0.024	0.065	0.068	-0.146	-0.003
	Family	0.353	0	0	1	0	0	0	0	-0.012	-0.029	-0.007	-0.247	-0.144	-0.039	-0.273	-0.095	-0.028	0.027
Fellow travelers	Male's small group	0.04	0	0	0	1	0	0	0	-0.008	0.015	0.002	0.058	0.024	0.002	0.035	-0.006	0.013	0.002
	Female's small group	0.099	0	0	0	0	1	0	0	0.001	-0.013	0.001	0.004	0.036	-0.055	0.058	-0.027	0.031	-0.01
	Male and female's small group	0.083	0	0	0	0	0	1	0	-0.05	0.003	0.002	0.019	-0.016	0.004	-0.005	-0.047	0.046	0.02
	Group (More than 7)	0.056	0	0	0	0	0	0	1	-0.024	0.028	0.002	0.044	0.076	0.071	0.02	0.014	0.053	-0.042
	Poster	0.087	0.163	0.039	0.023	-0.004	0.024	-0.044	-0.024	1	0.027	0.024	0.038	0.031	0.026	0.037	0.041	0.02	0.025
	Brochure by tour company	0.11	0.015	0.005	0.011	0.057	0.001	0.02	0.078	0.022	1	0.019	0.051	0.041	0.033	0.04	0.025	0.031	0.016
	TV program	0.087	0.007	0.007	0.007	0.007	0.009	0.011	0.014	0.005	0.003	1	0.01	0.012	0.014	0.01	0.007	0.003	0.002
	Newspaper ad	0.008	0.117	0.026	0.003	0.075	0.029	0.035	0.055	0.033	0.037	0.028	1	0.046	0.037	0.051	0.039	0.035	0.026
Main occasion to visit to Izu	Magazine	0.028	0.097	0.018	0.005	0.055	0.046	0.015	0.097	0.03	0.036	0.027	0.055	1	0.037	0.048	0.037	0.036	0.022
Peninsula	Tour package for Kawazu Cherry Tree	0.059	0.066	0.021	0.018	0.024	-0.022	0.028	0.129	0.027	0.035	0.026	0.046	0.041	1	0.037	0.034	0.034	0.022
	Online lodging reservation site	0.02	0.105	0.037	-0.009	0.063	0.054	0.023	0.043	0.033	0.035	0.027	0.058	0.046	0.033	1	-0.079	0.033	0.025
	Internet	0.079	0.296	0.047	-0.002	0.004	-0.005	-0.036	0.046	0.039	0.029	0.024	0.057	0.043	0.035	0.051	1	0.023	0.022
	Advice by family, acquaintance	0.181	0.069	-0.066	0.006	0.069	0.078	0.123	0.194	0.01	0.036	0.018	0.059	0.053	0.036	0.04	0.016	1	0.011
	Felt good at the previous visit	0.244	0.006	0.009	0.031	0.006	-0.022	0.06	-0.181	0.008	0.001	0.007	-0.007	-0.013	-0.006	-0.005	0	-0.002	1
	Hot spring	0.445	0.18	0.107	-0.093	0.055	-0.038	-0.054	-0.007	0.01	-0.008	-0.001	0.02	0.005	0	0.03	0.028	-0.019	-0.004
	Scenery, Nature	0.24	0.26	0.004	0.024	0.01	0.056	0.021	-0.052	0.031	0.019	0.022	0.033	0.025	0.017	0.03	0.035	0.022	0.024
	Dish, sense of taste	0.295	-0.17	-0.008	-0.031	0.205	0.112	0.096	-0.045	0.001	0.018	0.01	0.032	0.021	0.004	0.032	-0.007	0.022	0.011
	Flower of the season	0.669	-0.294	0.032	0.034	-0.252	-0.002	0.027	-0.106	-0.016	-0.026	-0.005	-0.08	-0.053	-0.027	-0.056	-0.034	-0.027	0.001
	Stroll around town, Eating tour	0.059	0.066	0.044	-0.026	0.274	0.052	-0.016	0.004	0.03	0.033	0.025	0.064	0.045	0.028	0.06	0.036	0.028	0.024
An objective to visit Izu	Budget	0.004	0.121	0.007	0.007	0.163	0.033	0.039	0.059	0.031	0.039	0.028	0.063	0.049	0.037	0.052	0.037	0.039	0.026
Peninsula	Convenience of traffic	0.059	0.066	0.021	-0.015	0.274	0.015	-0.016	0.066	0.024	0.032	0.021	0.06	0.044	0.03	0.05	0.031	0.029	0.018
	Historic landmark, Literature monument,	0.02	0.23	0.014	-0.009	0.23	0.017	0.023	0.043	0.033	0.037	0.026	0.075	0.053	0.036	0.06	0.045	0.036	0.024
	Sightseeing facilities	0.051	0.199	-0.028	0.015	0.282	0.023	-0.008	0.074	0.025	0.034	0.021	0.064	0.049	0.032	0.046	0.034	0.037	0.018
	Gallery, Museum	0.004	0.121	0.007	0.007	0.163	0.033	0.039	0.059	0.031	0.039	0.028	0.063	0.049	0.037	0.052	0.037	0.039	0.026
	Experience- based tourism	0.008	0.117	0.003	0.003	0.159	0.029	0.035	0.055	0.027	0.035	0.024	0.059	0.045	0.033	0.048	0.033	0.035	0.022
	Park	0.008	0.117	0.015	0.003	0.159	0.029	0.035	0.055	0.031	0.038	0.028	0.063	0.048	0.036	0.053	0.038	0.038	0.026

					An o	bjective to visit	Izu Peninsula				
Hot spring	Scenery, Nature	Dish, sense of taste	Flower of the season	Stroll around town, Eating tour	Budge t	Convenience of traffic	Historic landmark, Literature monument, Construction	Sightseeing facilities	Gallery, Museum	Experience- based tourism	Park
0.014	0.027	-0.013	-0.009	0.016	0.082	0.018	0.121	0.069	0.14	0.082	0.07
0.074	-0.028	-0.025	0.012	0.069	-0.218	-0.006	-0.091	-0.232	-0.32	-0.218	-0.124
-0.079	-0.004	-0.054	0.014	-0.218	-0.234	-0.164	-0.271	-0.038	-0.304	-0.234	-0.246
0.008	0	0.029	-0.013	0.127	0.181	0.135	0.188	0.155	0.418	0.181	0.158
-0.007	0.014	0.035	0.001	0.033	0.017	-0.007	-0.019	0.003	-0.046	0.017	0.005
-0.008	0.001	0.026	0.006	-0.039	0.032	-0.037	-0.004	-0.032	-0.052	0.032	0.02
0.001	-0.015	-0.009	-0.007	-0.013	0.057	0.034	0.022	0.044	0.032	0.057	0.045
0.027	0.028	0.021	0.023	0.031	0.034	0.027	0.041	0.03	0.047	0.034	0.034
0.017	0.018	0.022	0.015	0.031	0.063	0.036	0.049	0.041	0.091	0.063	0.056
0.009	0.005	0.001	0.001	0.003	0.011	0.008	0.009	0.003	0.006	0.014	0.001
0.03	0.03	0.031	0.024	0.044	0.068	0.045	0.065	0.049	0.096	0.068	0.064
0.027	0.028	0.029	0.023	0.04	0.063	0.042	0.058	0.047	0.084	0.063	0.059
0.026	0.025	0.024	0.023	0.028	0.05	0.035	0.044	0.038	0.061	0.05	0.047
0.031	0.029	0.031	0.024	0.047	0.063	0.044	0.062	0.043	0.086	0.063	0.06
0.031	0.03	0.019	0.02	0.037	0.054	0.037	0.066	0.042	0.078	0.054	0.053
0.01	0.019	0.026	0.012	0.023	0.089	0.036	0.061	0.061	0.112	0.089	0.073
0.005	0.009	0.008	0.009	0.001	-0.009	-0.005	-0.004	-0.005	-0.009	-0.009	-0.007
1	0.001	-0.004	-0.003	0.033	0.004	0.021	0.037	-0.006	0.02	0.004	0.015
0.022	1	0.019	0.019	0.023	0.037	0.02	0.046	0.036	0.049	0.037	0.033
0.008	0.008	1	0.007	0.044	0.06	0.038	0.043	0.034	0.098	0.06	0.053
-0.008	-0.01	-0.011	1	-0.054	-0.126	-0.063	-0.122	-0.088	-0.229	-0.126	-0.109
0.032	0.026	0.035	0.019	1	0.092	0.072	0.096	0.068	0.165	0.092	0.087
0.028	0.03	0.033	0.022	0.053	1	0.056	0.083	0.067	0.137	0.088	0.079
0.025	0.021	0.029	0.014	0.066	0.093	1	0.093	0.072	0.169	0.093	0.085
0.03	0.031	0.032	0.018	0.065	0.106	0.068	1	0.081	0.18	0.106	0.096
0.021	0.025	0.027	0.012	0.058	0.11	0.067	0.107	1	0.012	0.11	0.095
0.028	0.03	0.033	0.022	0.053	0.088	0.056	0.083	0.067	1	0.088	0.079
0.024	0.026	0.029	0.018	0.049	0.084	0.052	0.079	0.063	0.133	1	0.075
0.029	0.029	0.033	0.022	0.054	0.085	0.056	0.081	0.064	0.134	0.085	1