

Augmented survival of out-of-hospital cardiac arrest victims with the use of mobile phones for emergency communication under the DA-CPR protocol getting information from callers beside the victim

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Abstract: Purpose: To investigate the impacts of emergency calls made using mobile phones on the quality of dispatcher-assisted cardiopulmonary resuscitation (DA-CPR) and survival from out-of-hospital cardiac arrests (OHCAs) that were not witnessed by emergency medical service (EMS).

Methods: In this prospective study, we collected data for 2,530 DA-CPR-attempted medical emergency cases (517 using mobile phones and 2,013 using landline phones) and 2,980 non-EMS-witnessed OHCAs (600 using mobile phones and 2,380 using landline phones). Time factors and quality of DA-CPR, backgrounds of callers and outcomes of OHCAs were compared between mobile and landline phone groups.

Results: Emergency calls are much more frequently placed beside the arrest victim in mobile phone group (52.7% vs. 17.2%). The positive predictive value and acceptance rate of DA-CPR in mobile phone group (84.7% and 80.6%, respectively) were significantly higher than those in landline group (79.2% and 70.9%). The proportion of good-quality bystander CPR in mobile phone group was significantly higher than that in landline group (53.5% vs. 45.0%). When analysed for all non-EMS-witnessed OHCAs, rates of 1-month survival and 1-year neurologically favourable survival in mobile phone group (7.8% and 3.5%, respectively) were higher than those in landline phone group (4.6% and 1.9%;  $p < 0.05$ ). Multiple logistic regression analysis, including other backgrounds, revealed that mobile phone calls were associated with increased 1-month survival in the subgroup of OHCAs receiving bystander CPR (adjusted odds ratio, 1.84; 95% CI, 1.15-2.92).

Conclusion: Emergency calls made using mobile phones are likely to augment the survival from OHCAs by improving DA-CPR.

Aug 8, 2016

Prof. Gavin Perkins  
Editor,  
*Resuscitation*

Dear Prof. Perkins,

We wish to express our strong appreciation to you and the reviewers again for giving us an opportunity to make a revision on our paper RESUS-D-16-00266R1 entitled "Augmented survival of out-of-hospital cardiac arrest victims with the use of mobile phones for emergency communication under the DA-CPR protocol getting information from callers beside the victim" and helpful comments.

We attach a revised version showing the marked changes and, separately list our point-by-point responses. We feel that the comments have helped us to improve the paper and hope you convey our gratitude to the reviewers.

All authors made substantial contributions to this revision, including (1) the interpretation of data, (2) revising the article critically for important intellectual content, (3) final approval of the revised version to be submitted.

Yours sincerely,

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## Response to Reviewers' comments

(Manuscript Number: RESUS-D-16-00266R1):

### Reviewer 1:

*The authors have satisfied me with regards to suitability of full article publication. After reviewing the manuscript, I support its publication in Resuscitation and am pleased we will have additional literature to inform these areas of policy and science. Thank you.*

**Reply:** Thank you for your comments. We made a revision on our paper according to the comments from Reviewer 2. We believe that our manuscript has been improved.

### Reviewer 2: Dr R. Fowler

*1. You reply at number 5 still has a language error. You should revise the second sentence to say, "A potential reason for the higher incidence of tracheal intubation might be due to a longer duration of on-scene time or time during transportation in the mobile phone group." That reads better.*

**Reply:** We corrected the part of paragraph according to your helpful comment as follows:

Moreover, the rate of performing tracheal intubation was higher in the mobile phone group. [A potential reason for the higher incidence of tracheal intubation might be due to a longer duration of on-scene time or time during transportation in the mobile phone group.](#)

*2. In number 7 you still have a language problem and combine separate issues. Let me suggest that you modify the sentence this way: "Multivariate logistic regression analysis INCLUDED critical factors such as arrest witness (witnessed or unwitnessed), aetiology (presumed cardiac or non-cardiac), initial ECG rhythm (shockable or not) and BCPR (provided or not). ULTIMATELY, THOUGH the effect of mobile phone calls on 1-Y neurologically favourable survival was not significant." This way you don't combine two competing topics. Otherwise, just re-work the sentence completely.*

**Reply:** Thank you for your comments and suggestion. These competing results or the difference in result between univariate and multivariate analyses may confuse the reader. We carefully revised the part of paragraph as follows:

As shown in Fig. 2, when data for all non-EMS-witnessed OHCA was analysed by univariate analysis, the rates of 1-M survival and 1-Y neurologically favourable survival were significantly higher in the mobile phone group than in the landline phone group: unadjusted OR; 95% CI, 1.84; 1.09–3.11 for 1-M survival, 1.75; 1.23–2.50 for 1-Y neurologically favourable survival. When arrest witness (witnessed or unwitnessed), aetiology (presumed cardiac or non-cardiac), initial ECG rhythm (shockable or not) and BCPR (provided or not) were included in multivariate logistic regression analysis, this analysis did not confirm the beneficial effect of mobile phone calls on 1-M survival or 1-Y neurologically favourable survival: 1.42; 0.96–2.09, 1.34; 0.73–2.40, respectively.

*3. Otherwise, I am satisfied with your modifications and/or explanations.*

**Reply:** We wish to express our strong appreciation to you for giving us an opportunity to make a further revision on our paper.

1 **Augmented survival of out-of-hospital cardiac arrest victims with the use of**  
2 **mobile phones for emergency communication under the DA-CPR protocol**  
3 **getting information from callers beside the victim**

4

5

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26

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31



## 32 **Abstract**

33 *Purpose:* To investigate the impacts of emergency calls made using mobile phones on the quality  
34 of dispatcher-assisted cardiopulmonary resuscitation (DA-CPR) and survival from out-of-  
35 hospital cardiac arrests (OHCAs) that were not witnessed by emergency medical service (EMS).

36 *Methods:* In this prospective study, we collected data for 2,530 DA-CPR-attempted medical  
37 emergency cases (517 using mobile phones and 2,013 using landline phones) and 2,980 non-  
38 EMS-witnessed OHCAs (600 using mobile phones and 2,380 using landline phones). Time  
39 factors and quality of DA-CPR, backgrounds of callers and outcomes of OHCAs were compared  
40 between mobile and landline phone groups.

41 *Results:* Emergency calls are much more frequently placed beside the arrest victim in mobile  
42 phone group (52.7% vs. 17.2%). The positive predictive value and acceptance rate of DA-CPR in  
43 mobile phone group (84.7% and 80.6%, respectively) were significantly higher than those in  
44 landline group (79.2% and 70.9%). The proportion of good-quality bystander CPR in mobile  
45 phone group was significantly higher than that in landline group (53.5% vs. 45.0%). When  
46 analysed for all non-EMS-witnessed OHCAs, rates of 1-month survival and 1-year

47 neurologically favourable survival in mobile phone group (7.8% and 3.5%, respectively) were  
48 higher than those in landline phone group (4.6% and 1.9%;  $p < 0.05$ ). Multiple logistic  
49 regression analysis, including other backgrounds, revealed that mobile phone calls were  
50 associated with increased 1-month survival in the subgroup of OHCA receiving bystander CPR  
51 (adjusted odds ratio, 1.84; 95% CI, 1.15–2.92).

52 *Conclusion:* Emergency calls made using mobile phones are likely to augment the survival from  
53 OHCA by improving DA-CPR.

54

55 Word count: 250

56

57 Key words: out-of-hospital cardiac arrest, dispatcher-assisted cardiopulmonary resuscitation,  
58 emergency call, mobile phone

59

60

## 61 **Introduction**

62

63 Dispatcher-assisted cardiopulmonary resuscitation (DA-CPR) may improve out-of-  
64 hospital cardiac arrest (OHCA) outcome by increasing the bystander CPR (BCPR) frequency.<sup>1-5</sup>  
65 To effectively administer an early BCPR, dispatchers are recommended to obtain the exact  
66 information about consciousness and breathing of the patient. This crucial communication  
67 between callers and dispatchers, via the phone, can be affected by various factors, such as the  
68 caller's position or distance from the patient;<sup>4, 5</sup> the OHCA patient having agonal breathing,  
69 anoxic convulsions or emesis;<sup>4</sup> the bystander's physical limitations or emotional stress<sup>6</sup> and the  
70 bystander's lack of prior CPR training.<sup>7</sup>

71 The medical control council in Ishikawa Prefecture is extremely proactive in improving  
72 the quality of DA-CPR, a procedure which is associated with a better outcome of OHCA  
73 patients.<sup>4, 5</sup> A review of the advanced DA-CPR protocol<sup>5</sup> highlighted the importance of  
74 collecting accurate real-time information from the caller present in the proximity of the patient  
75 and providing the appropriate CPR instructions to the caller. Therefore, we recommended that

76 after identification of the location of the patients, dispatchers should request the callers and  
77 bystanders to move close to the patients with suspected cardiac arrest or any other life-  
78 threatening emergency.<sup>8</sup>

79 Traditionally, telephonic activation of emergency medical services (EMS) has been  
80 performed primarily by the use of landline phones. However, widespread use of mobile phones  
81 has increased the rate of emergency calls made using mobile phones. Although there are many  
82 disadvantages of emergency calls made using mobile phones, such as lack of precise location  
83 information, unstable signal transmission, misdirected connection to adjacent fire department and  
84 running out of battery, have been reported,<sup>9, 10</sup> recent advances in mobile phone technology have  
85 resulted in improved quality of communication, thus decreasing some of these disadvantages.<sup>11</sup>

86 Emergency calls made using mobile phones make it easier for the caller to move closer to the  
87 patient, which helps the dispatchers to give on-line feedback on BCPR. Furthermore, the recent  
88 guidelines on first aid and CPR recommended that bystanders should stay at the patient side and  
89 use their cell phone to activate EMS while starting CPR.<sup>12, 13</sup> However, this recommendation is  
90 based on theoretical consideration but not on sufficient clinical evidence.

91           This study aimed to elucidate whether emergency calls made using mobile phones may  
92 affect the quality of DA-CPR and BCPR and the outcome of OHCA. In this study, we  
93 integrated information from two extended databases for DA-CPR and OHCA to analyse the  
94 benefit of emergency calls made using mobile phones.

95

## 96 **Methods**

97

98           The data were collected in accordance with the national guidelines of ethics for  
99 epidemiological surveys.<sup>14</sup> This study was approved by the review board of the Ishikawa  
100 Medical Control Council.

101

102 *Populations and setting*

103

104           The Ishikawa Prefecture encompasses an area of 4,186 km<sup>2</sup>, with a resident population of  
105 1,170,000. There are 11 fire departments in this area, all of which have a single-tiered ambulance  
106 dispatch system. Emergency medical technicians (EMTs) resuscitate patients with OHCA  
107 according to the protocol based on the guidelines of the Japan Resuscitation Council.<sup>15</sup> All fire  
108 departments conducted DA-CPR according to the protocol revised by the Ishikawa Medical  
109 Control Council in the beginning of 2012. This revised protocol re-emphasised the following  
110 procedures: i) when cardiac arrest was suspected but uncertain, dispatchers should request  
111 bystanders to move close to the patients and obtain more accurate and real-time information on  
112 responsiveness and respiration; ii) in cases with impending cardiac arrest, dispatchers should  
113 instruct bystanders to observe the patient in their proximity and redial the emergency phone  
114 number (119 in Japan) if the patient's condition deteriorates; iii) depending on other priorities of  
115 the EMS system, dispatchers should stay on the telephone with any callers reporting possibly  
116 life-threatening medical emergencies; iv) dispatchers should provide on-line feedback to  
117 bystanders when they instruct chest-compression-only CPR.

118           EMTs are not permitted to terminate resuscitation in the field. The paramedics are  
119 authorised to perform the following procedures during the resuscitation: i) use of supra-

120 pharyngeal airways, ii) infusion of Ringer's lactate and iii) use of semi-automated external  
121 defibrillators. Since July 2004, specially trained paramedics have been permitted to insert  
122 tracheal tubes under limited indication criteria; since April 2006, they have been permitted to  
123 administer intravenous adrenaline. In all fire departments, each ambulance is usually boarded  
124 with three or more EMTs including at least one paramedic.

125

126 *DA-CPR and patient data*

127

128         Baseline data were prospectively collected by fire departments in the Ishikawa Prefecture  
129 for OHCA from January 2012 to December 2014. The DA-CPR database included the  
130 following information: time intervals (receipt of call to dispatch and receipt of call to DA-CPR),  
131 backgrounds of patients and callers and information suggestive of cardiac arrest. The OHCA data  
132 were collected according to the Utstein template<sup>16,17</sup> and included the location, patient's age and  
133 gender, witness status, aetiologies of arrest (presumed cardiac or not), origin of BCPR (with or  
134 without DA-CPR), type of BCPR, initial cardiac rhythm, estimated time of collapse or arrest

135 recognition, time of the initiation of CPR by bystanders and EMTs, time interval between the  
136 emergency call and arrival of medical help at the patient's location, sustained return of  
137 spontaneous circulation (ROSC), 1-month (1-M) survival and neurologically favourable 1-year  
138 (1-Y) survival determined as per the Pittsburgh cerebral performance category (CPC). Clock  
139 time recordings, except those based on estimations, were recorded in seconds. In this study,  
140 sustained ROSC was defined as the continuous presence of palpable pulses for more than 20 min.  
141 The survival rate at 1-Y was defined as the patient being alive in a hospital at 1-Y or as the  
142 patient being alive and discharged from the hospital to home or to a care or rehabilitation facility  
143 within 1-Y. One-year survival with a neurologically favourable outcome was defined as a CPC  
144 of one (good recovery) or two (moderate disability) in patients without any neurological  
145 disturbance before the arrest event. In patients with a pre-existing neurological disturbance, the  
146 neurologically favourable outcome was judged to be achieved when the final CPC was equal to  
147 the pre-arrest category. The primary end-point was 1-Y survival with neurologically favourable  
148 outcomes, whereas the secondary end point was 1-M survival.

149           The chest compression quality was evaluated by EMTs when they arrived at the scene.

150 The quality was considered to be good when all the following three criteria were fulfilled: i)



151 appropriate hand position, ii) a compression rate of at least 100/min and iii) a compression depth  
152 of at least 2 inches (5 cm) or at least one-third of the anterior–posterior diameter of the chest.  
153 The quality of chest compressions was considered to be identical to the quality of BCPR because  
154 BCPR following DA-CPR was essentially chest-compression-only CPR in our community.<sup>18</sup>  
155 Moreover, EMTs ensured that bystander information, such as age and gender, relationship to the  
156 OHCA patient and total number of rescuers, was collected in collaboration with dispatcher, as  
157 we previously reported.<sup>19</sup>

158

### 159 *Statistical analysis*

160

161 We analysed the data using JMP ver.11 Pro for Windows (SAS institute, Cary, NC). The  
162 chi-squared test with and without Yates' correction or Fisher exact probability tests were applied  
163 for univariate analyses. The Kruskal–Wallis test was used for non-parametric comparisons. We  
164 used a multiple logistic regression analysis to identify the factors associated with good-quality

165 BCPR. In all analyses,  $p < 0.05$  was considered to be significant. Odds ratio (OR) and 95%  
166 confidence interval (95% CI) were shown when they were defined.

167

## 168 **Results**

169

### 170 *Overview*

171

172 As illustrated at the top of Fig. 1, DA-CPR was attempted in 3,012 cases. Of these, 482  
173 cases were not transported to a hospital because of the presence of post-mortem changes and  
174 were excluded from analysis. Of 2,530 cases that were transported to hospital, emergency calls  
175 for 517 cases were made using mobile phones and for 2,013 cases using landline phones. Of the  
176 total cases, 79 (15.2%) in the mobile phone group and 419 (20.8%) in the landline phone group  
177 were not in cardiac arrest. The rates of bystander agreeing to perform DA-CPR (the acceptance

178 rate of DA-CPR) were 80.6% (353/438) in the mobile phone group and 70.8% (1,130/1,594) in  
179 the landline group that presented with cardiac arrest on EMS arrival at patients.

180 As shown in the middle panel of Fig. 1, bystander initiated CPR without DA-CPR was  
181 administered to only 53 (8.8%) of 600 non-EMS-witnessed OHCA cases in the mobile phone  
182 group and 296 (12.4%) of 2,380 cases in the landline phone group. The lack of BCPR could be  
183 attributed to the inability to provide DA-CPR for 109 (56.2%) of 194 cases in the mobile phone  
184 group and 490 (51.4%) of 954 cases in the landline phone group. DA-CPR was attempted in 438  
185 (73.0%) of 600 non-EMT-witnessed OHCA cases in the mobile phone group and in 1,594  
186 (67.0%) of 2,380 OHCA cases in the landline phone group. The overall rate of BCPR in our  
187 community was 61.5% (1,832/2,980), of which 67.7% (406/600) were in the mobile phone group  
188 and 59.9% (1,426/2,380) in the landline phone group.

189 Parameters and indexes related to DA-CPR and BCPR have been summarized in Table 1.  
190 Positive predictive value and acceptance rate of DA-CPR were found to be significantly higher  
191 in the mobile phone group than in the landline phone group: unadjusted OR; 95% CI, 1.46; 1.12–  
192 1.90 for positive predictive value, 1.71; 1.31–2.11 for acceptance rate of DA-CPR.

193

194 *Backgrounds and time factors of DA-CPR (Table 2)*

195

196           We compared the backgrounds and time factors of DA-CPR between landline and mobile  
197 phone groups using the DA-CPR database. The patients in the mobile phone group were  
198 significantly younger than those in the landline phone group. Time intervals between receipt of  
199 call and dispatch and between receipt of call and DA-CPR were longer in the mobile phone  
200 group than in the landline phone group. However, there was no significant difference in the  
201 receipt of call to EMS arrival at patient's location between the two groups. Proportion of  
202 emergency calls from third parties including police officers or persons in the other locations than  
203 the arrest scene was much higher in the landline phone group than in the mobile phone group.  
204 Both responsiveness and respiration were more frequently unknown in the landline phone group.  
205 Callers in the landline phone group rarely (2.9%, 58/2,013) redialled using mobile phone to  
206 move closer to the patient.

207

208 *Backgrounds and time factors of non-EMS-witnessed OHCA (Table 3)*

209

210 We compared the backgrounds and time factors of non-EMS-witnessed OHCA between  
211 landline and mobile phone group using the OHCA database. Patients in the mobile phone group  
212 were found to be younger and more frequently male than those in landline phone group. OHCA  
213 more frequently occurred at home, and the aetiology of OHCA was more frequently presumed to  
214 be cardiac in the landline phone group. The bystanders were most likely to be families or  
215 relatives in the landline phone group. As expected, emergency calls made from patient's close  
216 proximity were found majorly in the mobile phone group. Proportions of BCPR administration  
217 and good quality of BCPR were found to be higher in the mobile group. Shockable initial rhythm  
218 was more frequently recorded in the mobile phone group along with a higher rate of performing  
219 tracheal intubation. The time interval between witness/recognition and call was shorter; however,  
220 the duration of transportation was longer in the mobile phone group.

221

222 *Outcomes of non-EMS-witnessed OHCA*

223

224           As shown in Fig. 2, when data for all non-EMS-witnessed OHCA was analysed by  
225 univariate analysis, the rates of 1-M survival and 1-Y neurologically favourable survival were  
226 significantly higher in the mobile phone group than in the landline phone group: unadjusted OR;  
227 95% CI, 1.84; 1.09–3.11 for 1-M survival, 1.75; 1.23–2.50 for 1-Y neurologically favourable  
228 survival. When arrest witness (witnessed or unwitnessed), aetiology (presumed cardiac or non-  
229 cardiac), initial ECG rhythm (shockable or not) and BCPR (provided or not) were included in  
230 multivariate logistic regression analysis, this analysis did not confirm the beneficial effect of  
231 mobile phone calls on 1-M survival or 1-Y neurologically favourable survival: 1.42; 0.96–2.09,  
232 1.34; 0.73–2.40, respectively.

233           When we analysed non-EMS-witnessed OHCA cases receiving BCPR by univariate  
234 analysis, we found that the 1-M survival rate in the mobile phone group was significantly higher  
235 than that in the landline phone group (unadjusted OR, 2.24; 95% CI, 1.47–3.43). As shown in  
236 Fig. 3, multivariable logistic regression analysis, including arrest witness, aetiology and initial  
237 ECG rhythm, confirmed the advantage of mobile phone calls (adjusted OR, 1.84; 95% CI, 1.15–

238 2.92). Adjusted OR (95% CI) was 1.81 (1.12–2.88) even when the quality of BCPR, arrest  
239 location (home or others) and age group of callers (>60 years or not) were added to the factors  
240 included in the analysis.

241

## 242 **Discussion**

243

244 In this study, we showed that the following indexes related to DA-CPR and BCPR were  
245 improved when emergency calls were made using a mobile phone under a DA-CPR protocol  
246 obtaining information from callers in proximity to the cardiac arrest victim: positive predictive  
247 value and acceptance rate of DA-CPR, overall rate of BCPR and rate of BCPR with good quality.  
248 Furthermore, responsiveness and respiration were less frequently unknown when the emergency  
249 call was made using a mobile phone. Moreover, the rate of performing tracheal intubation was  
250 higher in the mobile phone group. A potential reason for the higher incidence of tracheal  
251 intubation might be due to a longer duration of on-scene time or time during transportation in the  
252 mobile phone group. Although presumed cardiac aetiology was less frequently recorded, the

253 initial rhythm was more frequently shockable in the mobile phone group. Finally, in univariate  
254 analysis, emergency calls made using mobile phones were associated with better outcomes  
255 including higher rates of 1-M survival and neurologically favourable 1-Y survival in all non-  
256 EMS-witnessed OHCA and higher rate of 1-M survival in the subgroup receiving BCPR. In  
257 multiple logistic regression analysis, the beneficial effects of emergency calls made using mobile  
258 phones on long term outcomes were not significant for all non-EMS-witnessed OHCA, but the  
259 effect on 1-M survival from the OHCA receiving BCPR was significant.

260 We found disadvantages of emergency calls made using mobile phones. The time  
261 intervals between receipt of call and dispatch and between receipt of call and DA-CPR were  
262 slightly but significantly prolonged, compared with calls made using landline phones. Most of  
263 the dispatch systems in our fire departments have the latest data for landline phone number and  
264 address in the community. When the system receives a landline emergency call, it automatically  
265 displays the address. When the system receives a mobile phone emergency call, it obtains only  
266 rough GPS location, which requires the dispatchers to explore the exact location using a digital  
267 map. This difference in the identification process for the location of the patient is the main



268 reason for the prolonged time intervals. Improvement of GPS accuracy as reported in the urban  
269 area of Japan may minimize this disadvantage.<sup>20</sup>

270           Despite these disadvantages, our data suggest that there may be a benefit of using mobile  
271 phones to activate EMS in all areas where signal stability is available. Recently, guidelines on  
272 first aid and CPR in UK<sup>21-23</sup> recommended the callers to stay with the arrest victim and to  
273 activate the speaker phone function. These actions were easily adopted by the callers with mobile  
274 and wireless landline phones. However, in our study population, it was observed that bystanders  
275 do not necessarily place an emergency call when they are in the proximity of the patient.  
276 Furthermore, elderly bystanders are often unaware of how to activate speaker phone function.<sup>24</sup>  
277 We disclosed that emergency calls are much more frequently placed beside the arrest victim  
278 when bystanders use a mobile phone. Moreover, this is the biggest advantage of the mobile  
279 phones that associated with the improved qualities of DA-CPR and BCPR. Therefore, it is  
280 recommended that educational course for basic life support should include the emphasis on  
281 placing an emergency call within close proximity of the arrest victims using mobile or wireless  
282 landline phones and educating them about how to activate speaker phone function.

283 A single rescuer with no mobile phone is recommended to perform BCPR for 2 min  
284 before making emergency call in the cases of unwitnessed paediatric OHCA (CPR-first action).  
285 <sup>25</sup> In the other OHCA cases, it is recommended to activate EMS first and then to perform BCPR  
286 (call-first action).<sup>12, 13</sup> Our previous study demonstrated that immediate BCPR that was initiated  
287 without DA-CPR and followed by an emergency call without a large delay was associated with a  
288 better outcome of bystander-witnessed OHCAs in nonelderly patients and of noncardiac  
289 aetiology.<sup>26</sup> In these cases, mobile phones may allow these well trained rescuers to perform  
290 BCPR and to activate EMS simultaneously.

291

## 292 *Limitations*

293

294 First, although our data were derived from a 3-year prospective cohort database in our  
295 community with a population of approximately one million, the number of OHCAs was too  
296 small to clarify the definitive effects of mobile phone calls on the study outcomes. Second,  
297 younger bystanders appeared to use mobile phones more frequently. It is highly possible that this

298 difference may influence the quality of BCPR and DA-CPR<sup>27</sup> and its outcome, although multiple  
299 logistic regression analysis, including the bystander's age, confirmed the beneficial effect of  
300 mobile phone calls on 1-M survival in non-EMS-witnessed OHCAs receiving BCPR. Finally, it  
301 was difficult to obtain the information of bystanders' previous training experience for basic life  
302 support (BLS) in all non-EMS-witnessed OHCAs, which may influence their willingness to  
303 perform CPR and quality of BCPR.<sup>28, 29</sup>

304

## 305 **Conclusions**

306

307         Emergency calls made using mobile phones are likely to augment the short term survival  
308 from OHCAs by improving the acceptance rate and quality of DA-CPR. It should be instructed  
309 in BLS training courses that an emergency call should be made from close proximity of the  
310 patient. Accordingly, we have made changes to our DA-CPR protocol by adding clear statements  
311 that the dispatchers should request bystanders to redial 119 using mobile or wireless phones after

312 they move close to the patients and to activate the speaker phone function when cardiac arrest  
313 was suspected, but not confirmed.

314

### 315 **Conflict of interest**

316

317 The authors declare no conflict of interest to disclose.

318

### 319 **Acknowledgements**

320

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322 cooperation. TM and AY equally contributed to this article as the first authors.

323

324

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326

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417

418

419

420 **Figure legends:**

421

422 **Figure 1: Overview of the study design.**

423 Analysis of data related to dispatcher-assisted cardiopulmonary resuscitation begins from the top,  
424 and analysis of data pertaining to non-EMS-witnessed out-of-hospital cardiac arrest (OHCA)  
425 cases starts from the bottom.

426

427 **Figure 2: Outcomes of non-EMS-witnessed OHCAs where emergency calls were made**  
428 **using mobile and landline phones.**

429 Closed star symbols indicate significant difference by chi-square test or Fisher's exact  
430 probability test.

431

432 **Figure 3: Multivariate logistic regression analysis for 1-month survival from non-EMS-**  
433 **witnessed OHCAs receiving BCPR.**

434

435

1 **Augmented survival of out-of-hospital cardiac arrest victims with the use of**  
2 **mobile phones for emergency communication under the DA-CPR protocol**  
3 **getting information from callers beside the victim**

4

5

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26

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30 Number of references: 29

31

32 **Abstract**

33 *Purpose:* To investigate the impacts of emergency calls made using mobile phones on the quality  
34 of dispatcher-assisted cardiopulmonary resuscitation (DA-CPR) and survival from out-of-  
35 hospital cardiac arrests (OHCAs) that were not witnessed by emergency medical service (EMS).

36 *Methods:* In this prospective study, we collected data for 2,530 DA-CPR-attempted medical  
37 emergency cases (517 using mobile phones and 2,013 using landline phones) and 2,980 non-  
38 EMS-witnessed OHCAs (600 using mobile phones and 2,380 using landline phones). Time  
39 factors and quality of DA-CPR, backgrounds of callers and outcomes of OHCAs were compared  
40 between mobile and landline phone groups.

41 *Results:* Emergency calls are much more frequently placed beside the arrest victim in mobile  
42 phone group (52.7% vs. 17.2%). The positive predictive value and acceptance rate of DA-CPR in  
43 mobile phone group (84.7% and 80.6%, respectively) were significantly higher than those in  
44 landline group (79.2% and 70.9%). The proportion of good-quality bystander CPR in mobile  
45 phone group was significantly higher than that in landline group (53.5% vs. 45.0%). When  
46 analysed for all non-EMS-witnessed OHCAs, rates of 1-month survival and 1-year

47 neurologically favourable survival in mobile phone group (7.8% and 3.5%, respectively) were  
48 higher than those in landline phone group (4.6% and 1.9%;  $p < 0.05$ ). Multiple logistic  
49 regression analysis, including other backgrounds, revealed that mobile phone calls were  
50 associated with increased 1-month survival in the subgroup of OHCA receiving bystander CPR  
51 (adjusted odds ratio, 1.84; 95% CI, 1.15–2.92).

52 *Conclusion:* Emergency calls made using mobile phones are likely to augment the survival from  
53 OHCA by improving DA-CPR.

54

55 Word count: 250

56

57 Key words: out-of-hospital cardiac arrest, dispatcher-assisted cardiopulmonary resuscitation,  
58 emergency call, mobile phone

59

60

## 61 **Introduction**

62

63 Dispatcher-assisted cardiopulmonary resuscitation (DA-CPR) may improve out-of-  
64 hospital cardiac arrest (OHCA) outcome by increasing the bystander CPR (BCPR) frequency.<sup>1-5</sup>  
65 To effectively administer an early BCPR, dispatchers are recommended to obtain the exact  
66 information about consciousness and breathing of the patient. This crucial communication  
67 between callers and dispatchers, via the phone, can be affected by various factors, such as the  
68 caller's position or distance from the patient;<sup>4, 5</sup> the OHCA patient having agonal breathing,  
69 anoxic convulsions or emesis;<sup>4</sup> the bystander's physical limitations or emotional stress<sup>6</sup> and the  
70 bystander's lack of prior CPR training.<sup>7</sup>

71 The medical control council in Ishikawa Prefecture is extremely proactive in improving  
72 the quality of DA-CPR, a procedure which is associated with a better outcome of OHCA  
73 patients.<sup>4, 5</sup> A review of the advanced DA-CPR protocol<sup>5</sup> highlighted the importance of  
74 collecting accurate real-time information from the caller present in the proximity of the patient  
75 and providing the appropriate CPR instructions to the caller. Therefore, we recommended that



76 after identification of the location of the patients, dispatchers should request the callers and  
77 bystanders to move close to the patients with suspected cardiac arrest or any other life-  
78 threatening emergency.<sup>8</sup>

79 Traditionally, telephonic activation of emergency medical services (EMS) has been  
80 performed primarily by the use of landline phones. However, widespread use of mobile phones  
81 has increased the rate of emergency calls made using mobile phones. Although there are many  
82 disadvantages of emergency calls made using mobile phones, such as lack of precise location  
83 information, unstable signal transmission, misdirected connection to adjacent fire department and  
84 running out of battery, have been reported,<sup>9, 10</sup> recent advances in mobile phone technology have  
85 resulted in improved quality of communication, thus decreasing some of these disadvantages.<sup>11</sup>

86 Emergency calls made using mobile phones make it easier for the caller to move closer to the  
87 patient, which helps the dispatchers to give on-line feedback on BCPR. Furthermore, the recent  
88 guidelines on first aid and CPR recommended that bystanders should stay at the patient side and  
89 use their cell phone to activate EMS while starting CPR.<sup>12, 13</sup> However, this recommendation is  
90 based on theoretical consideration but not on sufficient clinical evidence.

91           This study aimed to elucidate whether emergency calls made using mobile phones may  
92 affect the quality of DA-CPR and BCPR and the outcome of OHCA. In this study, we  
93 integrated information from two extended databases for DA-CPR and OHCA to analyse the  
94 benefit of emergency calls made using mobile phones.

95

## 96 **Methods**

97

98           The data were collected in accordance with the national guidelines of ethics for  
99 epidemiological surveys.<sup>14</sup> This study was approved by the review board of the Ishikawa  
100 Medical Control Council.

101

102 *Populations and setting*

103

104           The Ishikawa Prefecture encompasses an area of 4,186 km<sup>2</sup>, with a resident population of  
105 1,170,000. There are 11 fire departments in this area, all of which have a single-tiered ambulance  
106 dispatch system. Emergency medical technicians (EMTs) resuscitate patients with OHCA  
107 according to the protocol based on the guidelines of the Japan Resuscitation Council.<sup>15</sup> All fire  
108 departments conducted DA-CPR according to the protocol revised by the Ishikawa Medical  
109 Control Council in the beginning of 2012. This revised protocol re-emphasised the following  
110 procedures: i) when cardiac arrest was suspected but uncertain, dispatchers should request  
111 bystanders to move close to the patients and obtain more accurate and real-time information on  
112 responsiveness and respiration; ii) in cases with impending cardiac arrest, dispatchers should  
113 instruct bystanders to observe the patient in their proximity and redial the emergency phone  
114 number (119 in Japan) if the patient's condition deteriorates; iii) depending on other priorities of  
115 the EMS system, dispatchers should stay on the telephone with any callers reporting possibly  
116 life-threatening medical emergencies; iv) dispatchers should provide on-line feedback to  
117 bystanders when they instruct chest-compression-only CPR.

118           EMTs are not permitted to terminate resuscitation in the field. The paramedics are  
119 authorised to perform the following procedures during the resuscitation: i) use of supra-

120 pharyngeal airways, ii) infusion of Ringer's lactate and iii) use of semi-automated external  
121 defibrillators. Since July 2004, specially trained paramedics have been permitted to insert  
122 tracheal tubes under limited indication criteria; since April 2006, they have been permitted to  
123 administer intravenous adrenaline. In all fire departments, each ambulance is usually boarded  
124 with three or more EMTs including at least one paramedic.

125

126 *DA-CPR and patient data*

127

128         Baseline data were prospectively collected by fire departments in the Ishikawa Prefecture  
129 for OHCA from January 2012 to December 2014. The DA-CPR database included the  
130 following information: time intervals (receipt of call to dispatch and receipt of call to DA-CPR),  
131 backgrounds of patients and callers and information suggestive of cardiac arrest. The OHCA data  
132 were collected according to the Utstein template<sup>16,17</sup> and included the location, patient's age and  
133 gender, witness status, aetiologies of arrest (presumed cardiac or not), origin of BCPR (with or  
134 without DA-CPR), type of BCPR, initial cardiac rhythm, estimated time of collapse or arrest

135 recognition, time of the initiation of CPR by bystanders and EMTs, time interval between the  
136 emergency call and arrival of medical help at the patient's location, sustained return of  
137 spontaneous circulation (ROSC), 1-month (1-M) survival and neurologically favourable 1-year  
138 (1-Y) survival determined as per the Pittsburgh cerebral performance category (CPC). Clock  
139 time recordings, except those based on estimations, were recorded in seconds. In this study,  
140 sustained ROSC was defined as the continuous presence of palpable pulses for more than 20 min.  
141 The survival rate at 1-Y was defined as the patient being alive in a hospital at 1-Y or as the  
142 patient being alive and discharged from the hospital to home or to a care or rehabilitation facility  
143 within 1-Y. One-year survival with a neurologically favourable outcome was defined as a CPC  
144 of one (good recovery) or two (moderate disability) in patients without any neurological  
145 disturbance before the arrest event. In patients with a pre-existing neurological disturbance, the  
146 neurologically favourable outcome was judged to be achieved when the final CPC was equal to  
147 the pre-arrest category. The primary end-point was 1-Y survival with neurologically favourable  
148 outcomes, whereas the secondary end point was 1-M survival.

149           The chest compression quality was evaluated by EMTs when they arrived at the scene.

150 The quality was considered to be good when all the following three criteria were fulfilled: i)

151 appropriate hand position, ii) a compression rate of at least 100/min and iii) a compression depth  
152 of at least 2 inches (5 cm) or at least one-third of the anterior–posterior diameter of the chest.  
153 The quality of chest compressions was considered to be identical to the quality of BCPR because  
154 BCPR following DA-CPR was essentially chest-compression-only CPR in our community.<sup>18</sup>  
155 Moreover, EMTs ensured that bystander information, such as age and gender, relationship to the  
156 OHCA patient and total number of rescuers, was collected in collaboration with dispatcher, as  
157 we previously reported.<sup>19</sup>

158

### 159 *Statistical analysis*

160

161 We analysed the data using JMP ver.11 Pro for Windows (SAS institute, Cary, NC). The  
162 chi-squared test with and without Yates' correction or Fisher exact probability tests were applied  
163 for univariate analyses. The Kruskal–Wallis test was used for non-parametric comparisons. We  
164 used a multiple logistic regression analysis to identify the factors associated with good-quality

165 BCPR. In all analyses,  $p < 0.05$  was considered to be significant. Odds ratio (OR) and 95%  
166 confidence interval (95% CI) were shown when they were defined.

167

## 168 **Results**

169

### 170 *Overview*

171

172 As illustrated at the top of Fig. 1, DA-CPR was attempted in 3,012 cases. Of these, 482  
173 cases were not transported to a hospital because of the presence of post-mortem changes and  
174 were excluded from analysis. Of 2,530 cases that were transported to hospital, emergency calls  
175 for 517 cases were made using mobile phones and for 2,013 cases using landline phones. Of the  
176 total cases, 79 (15.2%) in the mobile phone group and 419 (20.8%) in the landline phone group  
177 were not in cardiac arrest. The rates of bystander agreeing to perform DA-CPR (the acceptance

178 rate of DA-CPR) were 80.6% (353/438) in the mobile phone group and 70.8% (1,130/1,594) in  
179 the landline group that presented with cardiac arrest on EMS arrival at patients.

180 As shown in the middle panel of Fig. 1, bystander initiated CPR without DA-CPR was  
181 administered to only 53 (8.8%) of 600 non-EMS-witnessed OHCA cases in the mobile phone  
182 group and 296 (12.4%) of 2,380 cases in the landline phone group. The lack of BCPR could be  
183 attributed to the inability to provide DA-CPR for 109 (56.2%) of 194 cases in the mobile phone  
184 group and 490 (51.4%) of 954 cases in the landline phone group. DA-CPR was attempted in 438  
185 (73.0%) of 600 non-EMT-witnessed OHCA cases in the mobile phone group and in 1,594  
186 (67.0%) of 2,380 OHCA cases in the landline phone group. The overall rate of BCPR in our  
187 community was 61.5% (1,832/2,980), of which 67.7% (406/600) were in the mobile phone group  
188 and 59.9% (1,426/2,380) in the landline phone group.

189 Parameters and indexes related to DA-CPR and BCPR have been summarized in Table 1.  
190 Positive predictive value and acceptance rate of DA-CPR were found to be significantly higher  
191 in the mobile phone group than in the landline phone group: unadjusted OR; 95% CI, 1.46; 1.12–  
192 1.90 for positive predictive value, 1.71; 1.31–2.11 for acceptance rate of DA-CPR.



193

194 *Backgrounds and time factors of DA-CPR (Table 2)*

195

196           We compared the backgrounds and time factors of DA-CPR between landline and mobile  
197 phone groups using the DA-CPR database. The patients in the mobile phone group were  
198 significantly younger than those in the landline phone group. Time intervals between receipt of  
199 call and dispatch and between receipt of call and DA-CPR were longer in the mobile phone  
200 group than in the landline phone group. However, there was no significant difference in the  
201 receipt of call to EMS arrival at patient's location between the two groups. Proportion of  
202 emergency calls from third parties including police officers or persons in the other locations than  
203 the arrest scene was much higher in the landline phone group than in the mobile phone group.  
204 Both responsiveness and respiration were more frequently unknown in the landline phone group.  
205 Callers in the landline phone group rarely (2.9%, 58/2,013) redialled using mobile phone to  
206 move closer to the patient.

207

208 *Backgrounds and time factors of non-EMS-witnessed OHCA (Table 3)*

209

210 We compared the backgrounds and time factors of non-EMS-witnessed OHCA between  
211 landline and mobile phone group using the OHCA database. Patients in the mobile phone group  
212 were found to be younger and more frequently male than those in landline phone group. OHCA  
213 more frequently occurred at home, and the aetiology of OHCA was more frequently presumed to  
214 be cardiac in the landline phone group. The bystanders were most likely to be families or  
215 relatives in the landline phone group. As expected, emergency calls made from patient's close  
216 proximity were found majorly in the mobile phone group. Proportions of BCPR administration  
217 and good quality of BCPR were found to be higher in the mobile group. Shockable initial rhythm  
218 was more frequently recorded in the mobile phone group along with a higher rate of performing  
219 tracheal intubation. The time interval between witness/recognition and call was shorter; however,  
220 the duration of transportation was longer in the mobile phone group.

221

222 *Outcomes of non-EMS-witnessed OHCA*

223

224 As shown in Fig. 2, when data for all non-EMS-witnessed OHCA was analysed by  
225 univariate analysis, the rates of 1-M survival and 1-Y neurologically favourable survival were  
226 significantly higher in the mobile phone group than in the landline phone group: unadjusted OR;  
227 95% CI, 1.84; 1.09–3.11 for 1-M survival, 1.75; 1.23–2.50 for 1-Y neurologically favourable  
228 survival. When arrest witness (witnessed or unwitnessed), aetiology (presumed cardiac or non-  
229 cardiac), initial ECG rhythm (shockable or not) and BCPR (provided or not) were included in  
230 multivariate logistic regression analysis, this analysis did not confirm the beneficial effect of  
231 mobile phone calls on 1-M survival or 1-Y neurologically favourable survival: 1.42; 0.96–2.09,  
232 1.34; 0.73–2.40, respectively.

233 When we analysed non-EMS-witnessed OHCA cases receiving BCPR by univariate  
234 analysis, we found that the 1-M survival rate in the mobile phone group was significantly higher  
235 than that in the landline phone group (unadjusted OR, 2.24; 95% CI, 1.47–3.43). As shown in  
236 Fig. 3, multivariable logistic regression analysis, including arrest witness, aetiology and initial  
237 ECG rhythm, confirmed the advantage of mobile phone calls (adjusted OR, 1.84; 95% CI, 1.15–

238 2.92). Adjusted OR (95% CI) was 1.81 (1.12–2.88) even when the quality of BCPR, arrest  
239 location (home or others) and age group of callers (>60 years or not) were added to the factors  
240 included in the analysis.

241

## 242 **Discussion**

243

244 In this study, we showed that the following indexes related to DA-CPR and BCPR were  
245 improved when emergency calls were made using a mobile phone under a DA-CPR protocol  
246 obtaining information from callers in proximity to the cardiac arrest victim: positive predictive  
247 value and acceptance rate of DA-CPR, overall rate of BCPR and rate of BCPR with good quality.  
248 Furthermore, responsiveness and respiration were less frequently unknown when the emergency  
249 call was made using a mobile phone. Moreover, the rate of performing tracheal intubation was  
250 higher in the mobile phone group. A potential reason for the higher incidence of tracheal  
251 intubation might be due to a longer duration of on-scene time or time during transportation in the  
252 mobile phone group. Although presumed cardiac aetiology was less frequently recorded, the

253 initial rhythm was more frequently shockable in the mobile phone group. Finally, in univariate  
254 analysis, emergency calls made using mobile phones were associated with better outcomes  
255 including higher rates of 1-M survival and neurologically favourable 1-Y survival in all non-  
256 EMS-witnessed OHCA and higher rate of 1-M survival in the subgroup receiving BCPR. In  
257 multiple logistic regression analysis, the beneficial effects of emergency calls made using mobile  
258 phones on long term outcomes were not significant for all non-EMS-witnessed OHCA, but the  
259 effect on 1-M survival from the OHCA receiving BCPR was significant.

260 We found disadvantages of emergency calls made using mobile phones. The time  
261 intervals between receipt of call and dispatch and between receipt of call and DA-CPR were  
262 slightly but significantly prolonged, compared with calls made using landline phones. Most of  
263 the dispatch systems in our fire departments have the latest data for landline phone number and  
264 address in the community. When the system receives a landline emergency call, it automatically  
265 displays the address. When the system receives a mobile phone emergency call, it obtains only  
266 rough GPS location, which requires the dispatchers to explore the exact location using a digital  
267 map. This difference in the identification process for the location of the patient is the main

268 reason for the prolonged time intervals. Improvement of GPS accuracy as reported in the urban  
269 area of Japan may minimize this disadvantage.<sup>20</sup>

270           Despite these disadvantages, our data suggest that there may be a benefit of using mobile  
271 phones to activate EMS in all areas where signal stability is available. Recently, guidelines on  
272 first aid and CPR in UK<sup>21-23</sup> recommended the callers to stay with the arrest victim and to  
273 activate the speaker phone function. These actions were easily adopted by the callers with mobile  
274 and wireless landline phones. However, in our study population, it was observed that bystanders  
275 do not necessarily place an emergency call when they are in the proximity of the patient.  
276 Furthermore, elderly bystanders are often unaware of how to activate speaker phone function.<sup>24</sup>  
277 We disclosed that emergency calls are much more frequently placed beside the arrest victim  
278 when bystanders use a mobile phone. Moreover, this is the biggest advantage of the mobile  
279 phones that associated with the improved qualities of DA-CPR and BCPR. Therefore, it is  
280 recommended that educational course for basic life support should include the emphasis on  
281 placing an emergency call within close proximity of the arrest victims using mobile or wireless  
282 landline phones and educating them about how to activate speaker phone function.

283 A single rescuer with no mobile phone is recommended to perform BCPR for 2 min  
284 before making emergency call in the cases of unwitnessed paediatric OHCA (CPR-first action).  
285 <sup>25</sup> In the other OHCA cases, it is recommended to activate EMS first and then to perform BCPR  
286 (call-first action).<sup>12, 13</sup> Our previous study demonstrated that immediate BCPR that was initiated  
287 without DA-CPR and followed by an emergency call without a large delay was associated with a  
288 better outcome of bystander-witnessed OHCAs in nonelderly patients and of noncardiac  
289 aetiology.<sup>26</sup> In these cases, mobile phones may allow these well trained rescuers to perform  
290 BCPR and to activate EMS simultaneously.

291

## 292 *Limitations*

293

294 First, although our data were derived from a 3-year prospective cohort database in our  
295 community with a population of approximately one million, the number of OHCAs was too  
296 small to clarify the definitive effects of mobile phone calls on the study outcomes. Second,  
297 younger bystanders appeared to use mobile phones more frequently. It is highly possible that this

298 difference may influence the quality of BCPR and DA-CPR<sup>27</sup> and its outcome, although multiple  
299 logistic regression analysis, including the bystander's age, confirmed the beneficial effect of  
300 mobile phone calls on 1-M survival in non-EMS-witnessed OHCAs receiving BCPR. Finally, it  
301 was difficult to obtain the information of bystanders' previous training experience for basic life  
302 support (BLS) in all non-EMS-witnessed OHCAs, which may influence their willingness to  
303 perform CPR and quality of BCPR.<sup>28, 29</sup>

304

## 305 **Conclusions**

306

307         Emergency calls made using mobile phones are likely to augment the short term survival  
308 from OHCAs by improving the acceptance rate and quality of DA-CPR. It should be instructed  
309 in BLS training courses that an emergency call should be made from close proximity of the  
310 patient. Accordingly, we have made changes to our DA-CPR protocol by adding clear statements  
311 that the dispatchers should request bystanders to redial 119 using mobile or wireless phones after



312 they move close to the patients and to activate the speaker phone function when cardiac arrest  
313 was suspected, but not confirmed.

314

### 315 **Conflict of interest**

316

317 The authors declare no conflict of interest to disclose.

318

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320

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323

324

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417

418

419

420 **Figure legends:**

421

422 **Figure 1: Overview of the study design.**

423 Analysis of data related to dispatcher-assisted cardiopulmonary resuscitation begins from the top,  
424 and analysis of data pertaining to non-EMS-witnessed out-of-hospital cardiac arrest (OHCA)  
425 cases starts from the bottom.

426

427 **Figure 2: Outcomes of non-EMS-witnessed OHCAs where emergency calls were made**  
428 **using mobile and landline phones.**

429 Closed star symbols indicate significant difference by chi-square test or Fisher's exact  
430 probability test.

431

432 **Figure 3: Multivariate logistic regression analysis for 1-month survival from non-EMS-**  
433 **witnessed OHCAs receiving BCPR.**

434

435

Table 1 Comparisons of DA-CPR- and BCPR-related parameters between mobile and landline phone calls

Parameters: definition and calculation	Emergency call		<i>P</i> value (chi-square test with Yates' correction)	Unadjusted OR (95% CI)
	Mobile phone	Landline phone		
<b>Positive prediction value:</b> (number of DA-CPR-attempted cases in cardiac arrest on EMS arrival at patients) / (number of all DA-CPR-attempted cases)	438/517 = 84.7%	1,594/2,013 = 79.2%	<b>&lt;0.01</b>	<b>1.46 (1.12–1.90)</b>
Sensitivity: (number of DA-CPR-attempted cases in cardiac arrest on EMS arrival at patients) / [(number of all non-EMS-witnessed OHCA cases) – (number of cases receiving bystander-initiated BCPR without DA-CPR)]	438/(600-53) = 438/547 = 80.1%	1,594/(2380-296) = 1,594/2,084 =76.5%	0.08	1.24 (0.98–1.56)
<b>The acceptance rate of DA-CPR:</b> (Number of cases receiving BCPR following DA-CPR) / (number of DA-CPR-attempted cases in cardiac arrest on EMS arrival at patients)	353/438 = 80.6%	1,130/1,594 = 70.9%	<b>&lt;0.01</b>	<b>1.71 (1.31–2.21)</b>
The degree of bystander's own performance of BCPR: (number of cases receiving bystander-initiated BCPR without DA-CPR) / [(number of all non-EMS-witnessed OHCA cases) – (number of DA-CPR-attempted cases in cardiac arrest on EMS arrival at patients) ]	53/(600-438) = 53/162 = 32.7%	296/(2,380-1,594) = 296/786 = 37.7%	0.24	1.24 (0.87–1.78)

BCPR, bystander cardiopulmonary resuscitation; DA-CPR, dispatcher-assisted cardiopulmonary resuscitation; EMS, emergency medical service; OHCA, out-of-hospital cardiac arrest; OR, odds ratio; 95% CI, 95% confidence interval



Table 2 Differences in backgrounds and time factors of DA-CPR between mobile and landline phone calls

Backgrounds and time factors	Emergency calls		<i>P</i> value by univariable analysis*	Unadjusted OR (95% CI) with landline as reference
	Mobile phone N=517	Landline phone N=2013		
<b><i>Patient's backgrounds</i></b>				
<b>Age, year, median (IQR)</b>	<b>74 (61–83)</b>	<b>81 (72–87)</b>	<b>&lt;0.01</b>	<b>undetermined</b>
Sex: male, % (N)	55.1% (285)	56.6% (1,140)		0.94 (0.77–1.14)
<b>Cardiac arrest on EMS arrival at patient, % (N)</b>	<b>84.7% (438)</b>	<b>79.2% (1,594)</b>		<b>1.46 (1.12–1.90)</b>
<b><i>Time factors, seconds, median (IQR)</i></b>				
<b>Call receipt–dispatch</b>	<b>83 (36–129)</b>	<b>59 (39–84)</b>	<b>&lt;0.01</b>	<b>undetermined</b>
<b>Call receipt–DA-CPR</b>	<b>92 (60–152)</b>	<b>78 (56–122)</b>	<b>&lt;0.01</b>	<b>undetermined</b>
<b>Call receipt–EMS arrival at patients</b>	<b>432 (343–569)</b>	<b>419 (324–553)</b>	<b>0.08</b>	<b>undetermined</b>
<b><i>Backgrounds of callers</i></b>				
<b>Third party or other locations</b>	<b>3.1% (16)</b>	<b>19.7% (396)</b>	<b>&lt;0.01</b>	<b>0.13 (0.08–0.22)</b>
Family or relatives	61.5% (318)	63.8% (1,285)	0.33	0.91 (0.74–1.10)
<b>Aged (&gt;60 years)</b>	<b>20.3% (105)</b>	<b>30.1% (606)</b>	<b>&lt;0.01</b>	<b>0.59 (0.47–0.75)</b>
<b><i>Information obtained from caller</i></b>				
<b>Unknown respiration</b>	<b>10.4% (54)</b>	<b>16.9% (341)</b>	<b>&lt;0.01</b>	<b>0.57 (0.42–0.78)</b>
<b>Unknown responsiveness</b>	<b>5.4% (28)</b>	<b>8.2% (164)</b>	<b>0.04</b>	<b>0.65 (0.43–0.98)</b>

\* Chi-square test with Yates' correction or Fisher's exact probability test for nominal variables, Mann-Whitney test for continuous variables

DA-CPR, dispatcher-assisted cardiopulmonary resuscitation; IQR, interquartile range; OR, odds ratio; 95% CI, 95% confidence interval

Table 3 Differences in backgrounds and time factors of non-EMS-witnessed OHCA between mobile and landline emergency calls

Backgrounds and time factors	Emergency calls		P value	Unadjusted OR (95% CI) With landline as reference
	Mobile phone N=600	Landline phone N=2,380		
<b>Backgrounds</b>				
Patient's age, years, median (IQR)	72 (58–82)	81 (71–87)	<0.01	undetermined
Sex: male, % (N)	62.8% (377)	56.9% (1,355)	<0.01	1.28 (1.06–1.54)
Location: home, % (N)	56.8% (341)	64.6% (1,538)	<0.01	0.72 (0.60–0.86)
Bystander-witnessed, % (N)	41.8% (251)	42.7% (1,015)	0.72	0.97 (0.81–1.60)
Single rescuer, % (N)	68.3% (410)	71.6% (1,705)	0.11	0.85 (0.70–1.04)
Presumed cardiac aetiology, % (N)	39.8% (239)	44.5% (1,059)	0.04	0.83 (0.69–0.99)
Bystander: family or relative, % (N)	55.7% (334)	60.3% (1,435)	0.04	0.83 (0.69–0.99)
Emergency call beside the patients, % (N)	52.7% (316)	17.2% (409)	<0.01	5.36 (4.42–6.50)
Any BCPR, % (N)	67.7% (406)	59.9% (1,426)	<0.01	1.40 (1.16–1.69)
BCPR with good-quality, % (N)	53.5% (321)	45.0% (1,071)	<0.01	1.41 (1.18–1.68)
Conventional bystander CPR, % (N)	4.7% (28)	6.5% (155)	0.09	0.70 (0.46–1.06)
Shockable initial rhythm, % (N)	10.3% (62)	6.1% (144)	<0.01	1.79 (1.31–2.45)
Tracheal intubation, % (N)	17.0% (102)	13.3% (317)	0.02	1.33 (1.04–1.70)
Adrenalin administration, % (N)	42.2% (253)	39.6% (943)	0.26	1.11 (0.93–1.33)
<b>Time factors, minutes, median (IQR)</b>				
Witness/recognition–call	2.5 (1.3–5.5)	2.7 (1.4–6.7)	<0.01	undetermined
Call receipt–EMS arrival at patients	8.1 (6.4–10.3)	8.0 (6.4–10.3)	0.72	undetermined
Duration of transportation	10.2 (6.7–14.7)	9.5 (6–13.8)	0.03	undetermined

BCPR, bystander cardiopulmonary resuscitation; CPR, cardiopulmonary resuscitation; EMS, emergency

medical service; IQR, interquartile range; OHCA, out-of-hospital cardiac arrest; OR, odds ratio; 95% CI, 95%

confidence interval

Figure 1

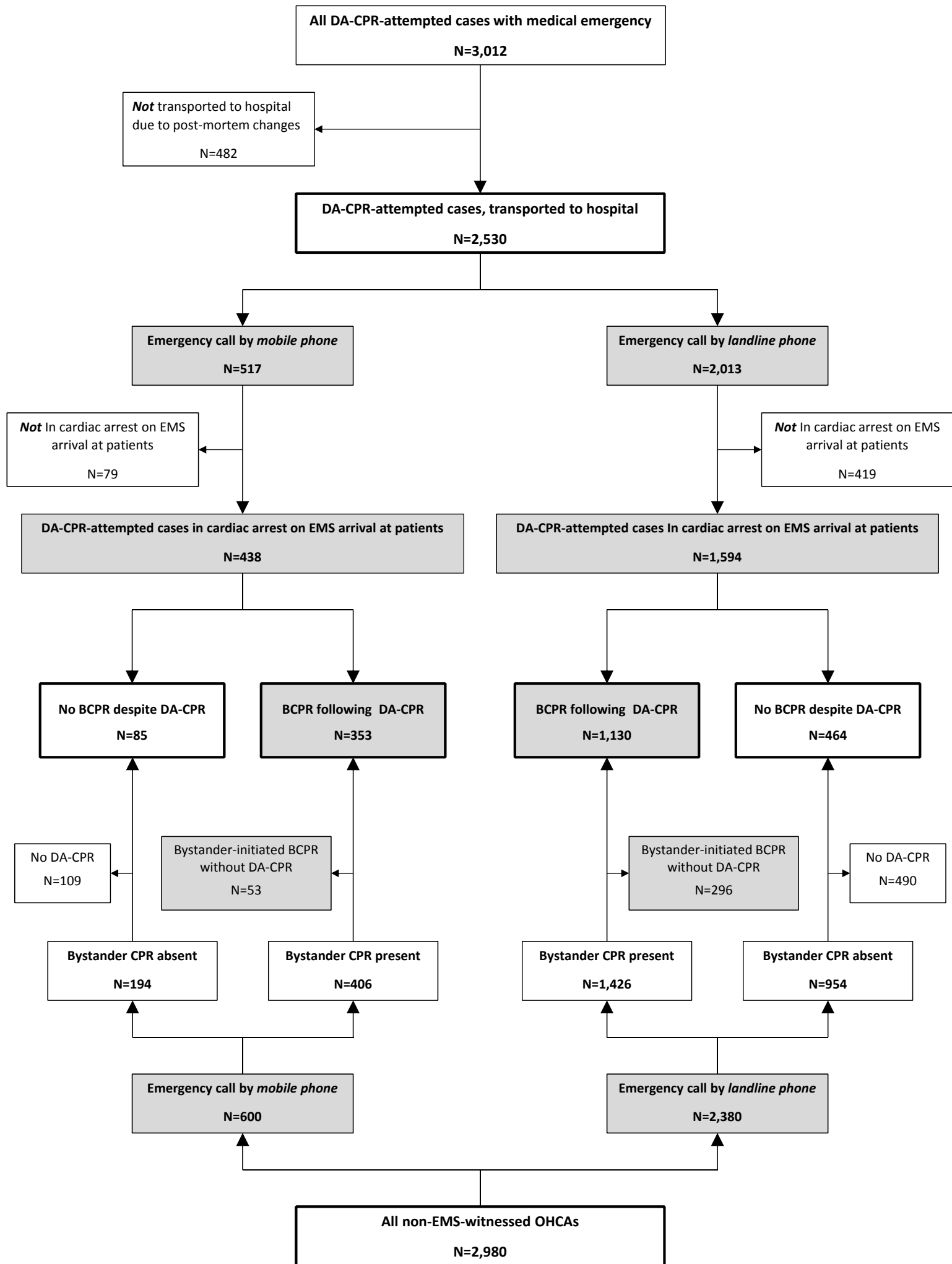
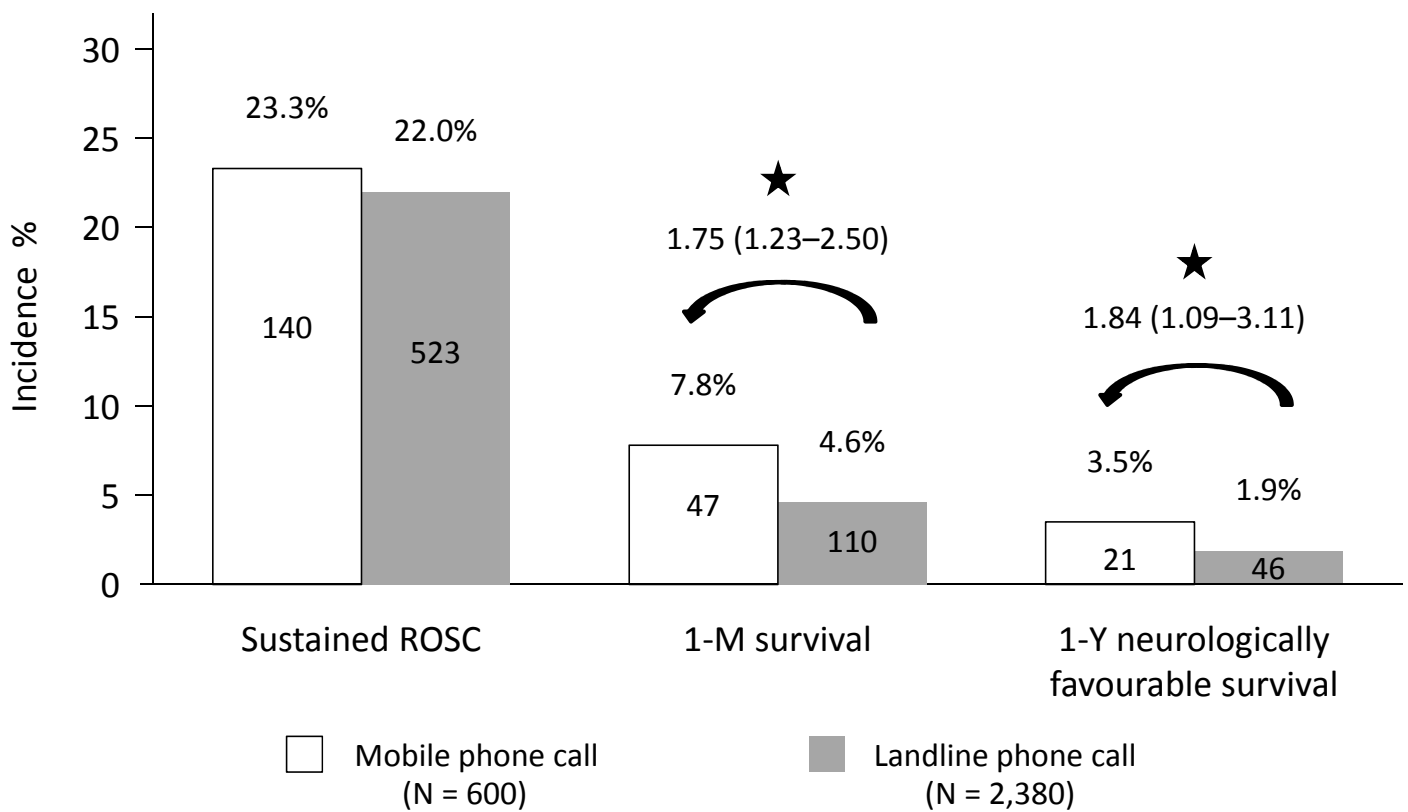


Figure 2

### A. All non-EMS-witnessed OHCA



### B. Non-EMS-witnessed OHCA receiving BCPR

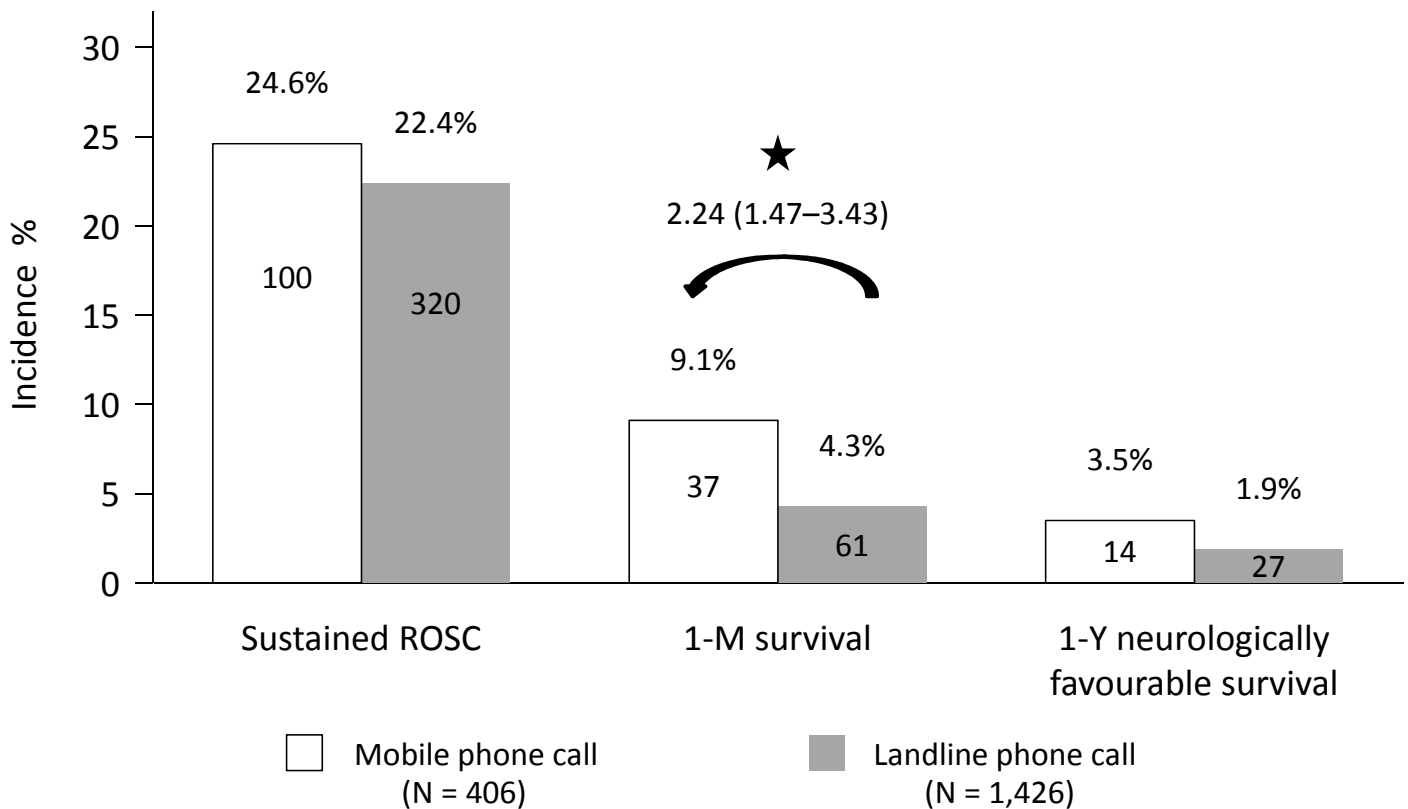
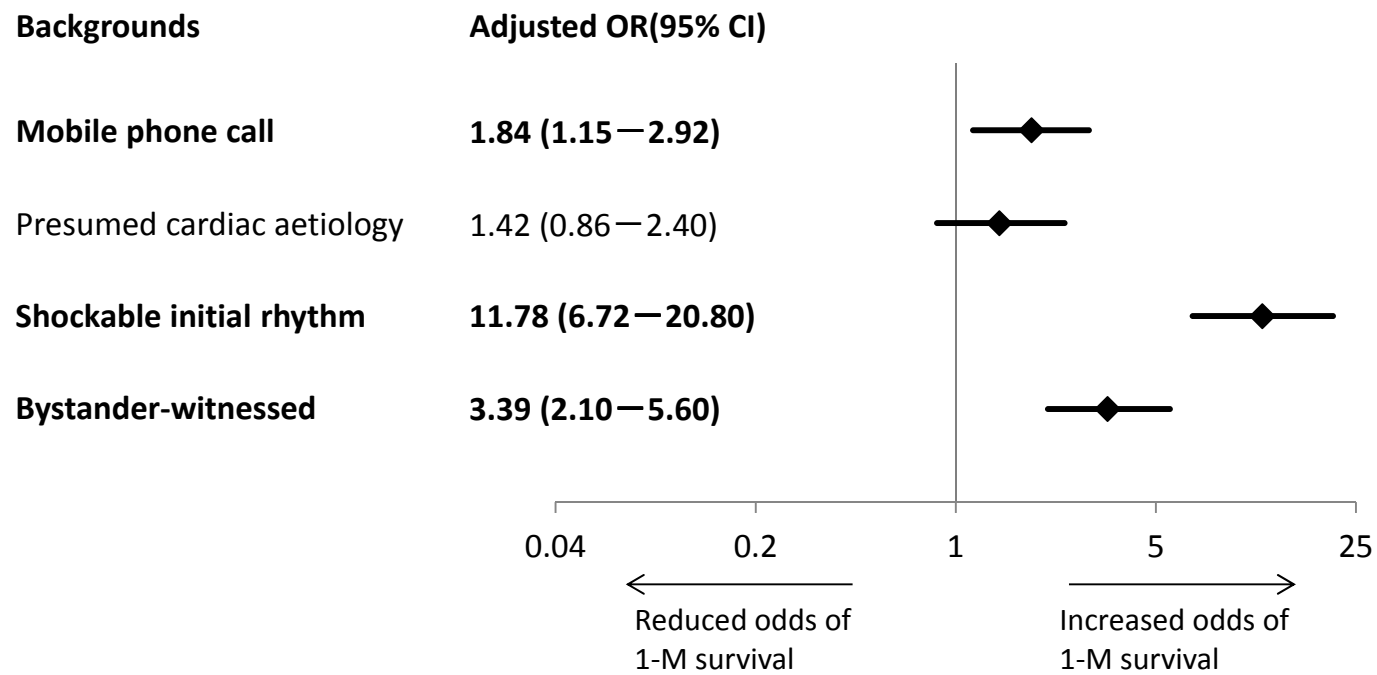


Figure 3



## **Conflict of Interest Statement**

The authors declare no conflict of interest to disclose.