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## ELECTRONIC THESIS AND DISSERTATION UNSYIAH

### TITLE

ANALISIS MODEL GOOD GOVERNANCE BERBASIS E-GOVERNMENT PADA BADAN KEPEGAWAIAN ACEH

### ABSTRACT

#### ABSTRAK

Abslrak Karya Akhir diserahkan kepada Panitia Komisi ujian unluk mendapatkan Gelar Magister Manajemen pada Program Pascasarjana Universitas Syiah Kuala

ANALISIS MODEL GOOD GOVERNANCE BERBASIS E-GOVERNMENT PADA BADAN KEPEGAWAIAN ACEH

Oleh

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Untuk mengetahui teknologi informasi, budaya organisasi, kualitas SDM, E- Government dan Good Governance. Pengaruh teknologi informasi terhadap Good Governance, pengaruh budaya organisasi terhadap Good Governance dan pengaruh kualitas SDM terhadap Good Governance. Pengaruh teknologi informasi terhadap E- Government pegawai, pengaruh budaya organisasi terhadap E-Government pegawai dan pengaruh keterlibatan terhadap E-Government pegawai. pengaruh E-Government terhadap Good Governance. Pengaruh tidak langsung teknologi informasi terhadap Good Governance dari E-Government, pengaruh tidak langsung budaya organisasi terhadap Good Governance dari E-Government dan pengaruh tidak langsung kualitas SDM terhadap Good Governance dari E-Government. Lokasi penelitian ini di lakukan pada Badan Kepegawaian Aceh dengan objek penelitian teknologi informasi, budaya organisasi dan kualitas SDM, E-Government dan Good Governance. Hasil penelitian membuktikan bahwa teknologi informasi, budaya organisasi, kualitas SDM, E- Government dan Good Governance pada Badan Kepegawaian Aceh berjalan secara normal karena didapatkan nilai rerata lebih besar dari nilai rerata harapan. Kemudian hasil pengujian membuktikan bahwa teknologi informasi, budaya organisasi dan kualitas SDM berpengaruh signifikan dan positif terhadap E-Government pegawai pada Badan Kepegawaian Aceh. Hasil penelitian juga membuktikan bahwa kerikatan kerja, budaya organisasi dan kualitas SDM berpengaruh signifikan dan positif terhadap Good Governance. E-Government pegawai berpengaruh signifikan dan positif terhadap Good Governance, kemudian dari hasil penelelitian didapatkan juga pengaruh tidak langsung teknologi informasi, budaya organisasi dan kualitas SDM terhadap Good Governance dari E-Government pegawai Badan Kepegawaian Aceh.

Kata Kunci: Teknologi informasi, Budaya organisasi, Kualitas SDM, E-Government dan Good Governance

Abstract of Final Paper Submitted to The Examination Committee in partial fulfilment of the requirements for the degree of Master of Management on Graduate Program of Syiah Kuala University

#### ABSTRACT

GOOD GOVERNANCE MODEL ANALYSIS BASED ON E-GOVERNMENT IN ACEH EMPLOYEE AGENCY By IBNU KHALDUN S/N : 1409200020143

Specialization : General Management

Supervisor : Prof. Dr. Nasir, SE. MBA

Co-Supervisor : Dr. Faisal SE, M.Si. MA

To find out information technology, organizational culture, HR quality, E- Government and Good Governance. The influence of information technology on good governance, the influence of organizational culture on good governance and the influence of the quality7 of human resources on good governance. The influence of information technology on E-Government employees, the influence of organizational culture on E- Government employees and the influence of involvement with E-Government employees, the effect of E-Government on Good Governance. Indirect influence of information technology on Good Governance of E-Government, indirect influence of organizational culture on Good Governance of E-Government and the indirect effect of the quality of HR on Good Governance of E-Government. The location of this research was conducted at the Aceh Civil Sendee Agency with the object of information technology research, organizational culture and the quality of HR, E-Government and Good Governance. The results of the study prove that "information technology, organizational culture, the quality of human resources,



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E-Government and Good Governance in the Aceh Civil Service Agency run normally because the average value is greater than the average value of expectations. Then the test results prove that information technology, organizational culture and quality of human resources have a significant and positive effect on E- Government employees at the Aceh Civil Service Agency. The results of the study also prove that "work engagement, organizational culture and quality of human resources have a significant and positive effect on good governance. E-Government employees have a significant and positive effect on Good Governance, then from the results of the study also obtained indirect effects of information technology, organizational culture and the quality of HR on Good Governance from E-Government employees of the Aceh Civil Service Agency.

Keywords: Information Technology, Organizational Culture, HR Quality, E- Government and Good Governance