Resilient and sustainable nutrition networks: Celebrate Your Plate and Ohio SNAP-Ed's nutrition education and outreach for low-income Ohioans

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Community Engagement Conference 2019

THE OHIO STATE UNIVERSITY

COLLEGE OF FOOD, AGRICULTURAL, AND ENVIRONMENTAL SCIENCES
COLLEGE OF EDUCATION AND HUMAN ECOLOGY
FAMILY AND CONSUMER SCIENCES

Outline

- SNAP-Ed, State Nutrition Action Committee
- Social Marketing, Celebrate Your Plate
- Formative research
- Campaign rollout
- Evaluation
- Future directions



INTRODUCTION TO SNAP-ED

Who we are and the work we do.



What is SNAP-Ed

SNAP-Ed is a federal/state partnership that supports nutrition education for persons eligible for SNAP benefits



Goal of SNAP-Ed



- To improve the likelihood that persons eligible for SNAP will:
 - Make healthy food choices within a limited budget &
 - Choose physically active lifestyles consistent with the current *Dietary Guidelines* for *Americans* and MyPlate.

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State Nutrition Action Committee















Department of Education



Department of Job and Family Services



WHAT IS SOCIAL MARKETING?

Hint: It's different from social media



Definition:

Social Marketing (SM) is a process that uses marketing principles and techniques to influence a target audience to voluntarily accept, reject, modify, or abandon a behavior for the benefit of individuals, groups, or society as a whole.

(Andreasen, 1994)



Why social marketing?

- Proven to be effective at creating a behavior change
- Builds on existing resources
- Wide reach (impressions) with relatively low cost per person
- PSEs (Policy, Systems, and Environmental Change Interventions)



SNAP-Ed Social Marketing

Goal: Sustainably increase fruit and vegetable consumption



PRELIMINARY RESEARCH

Building a strong campaign.



Preliminary Research

Formative Research (Summer 2016)

- -11 focus groups (88 participants)
- -Statewide survey with 860 responses

Creative and Position Testing (Spring 2017)

- -32 interviews
- -350 surveys



Campaign Strategy

Position SNAP-Ed and Celebrate Your Plate as a trusted family friend

Approach:

- 1. Statewide materials
- 2. Marketing efforts by quadrants



Pilot testing

At point of purchase

- Shelf talkers, floor slicks in grocery stores
- Banner stands with recipe cards at convenience/thrift stores

Where our audience gets their money

 Posters, counter clings, counter tents, cash jackets at check cashing facilities

At home

Coupon bags

Where they spend leisure time online:

- Pandora radio commercials
- Mobile apps (games, weather, photo editing, etc.)

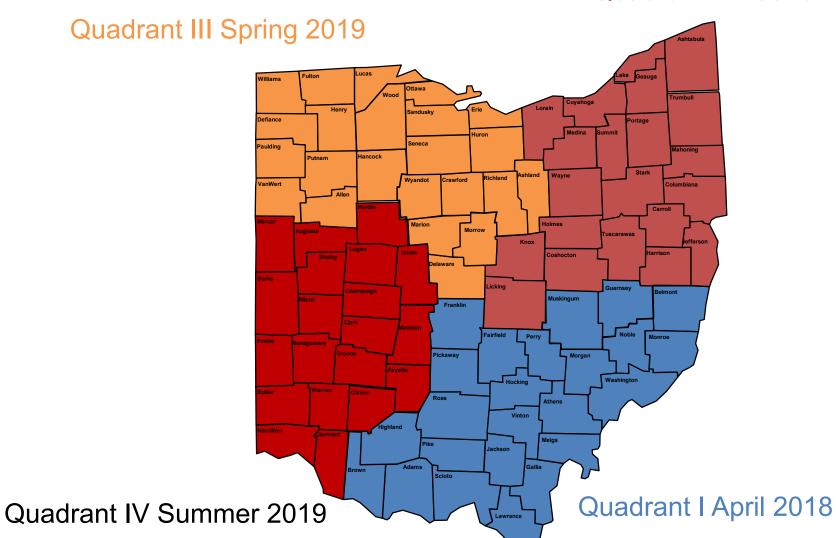


CAMPAIGN ROLLOUT

Counterclockwise quadrant rollout across the state of Ohio.



Quadrant II - June 2018





OHIO STATE UNIVERSITY EXTENSION





Total impressions: Q1 & Q2

Media location	Media type	Impressions
Physical	Convenience store posters	1,000,000
	Cash jackets	430,000
Digital	Online advertising	26,334,540
	Facebook	2,242,215
		30,006,755



Website Traffic: Q1 & Q2



101,636Site Sessions



60,678New Users



1.25

Pages / Session



127,259 Pageviews



36,714 Recipe Pageviews



Top Viewed Recipes:

- 1. Fruit Pizza
- 2. Banana Pudding in a Bag
- 3. Great Grain Salad
- 4. BBQ Chicken Salad
- 5. Butternut Squash Enchiladas



1,508Site Events



456 Video Starts



456 Recipe Downloads



390 Outbound Clicks



128 Newsletters



78 Social Shares



EVALUATION

Process and outcome evaluations.



Evaluation

Outcome

- Asks: Did our intervention work?
 - Pre- and post-intervention phone interviews with target audience

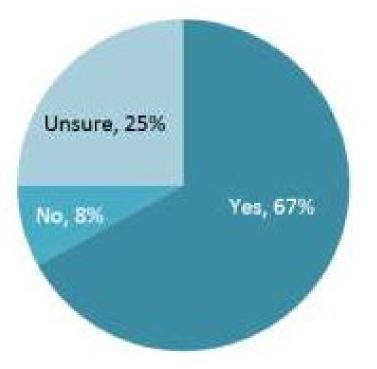
Process

- Asks: Were we good partners in this intervention?
 - Interviews with SNAC members
 - Interviews with SNAP-Ed staff in pilot counties
 - Online survey for SNAP-Ed staff in Q1



Process Evaluation Results

Do you believe CYP messages reinforce concepts taught in SNAP-Ed classes?



"I feel that CYP create[s] an easily accessible and fun way to practically use the information that I teach them in class. I also like that it feels like it is not a "government/higher Ed" feeling site that many people may be turned off [from]. I also like how it utilized videos with recipes like tasty and other food sites use on social media."

-Survey Respondent



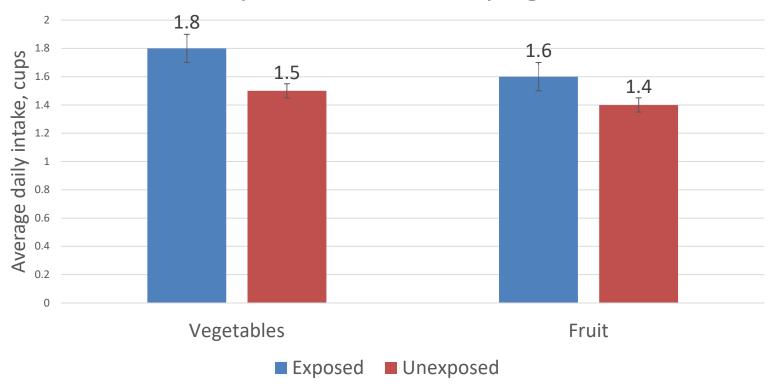
Outcome Evaluation Results

Exposure to CYP Campaign

8% Did not participate in assistance programs 16% 22% Participated in assistance programs 26% 15% Overall 20% 0% 5% 10% 15% 20% 25% 30% 35% Q2 Post Q1 Post

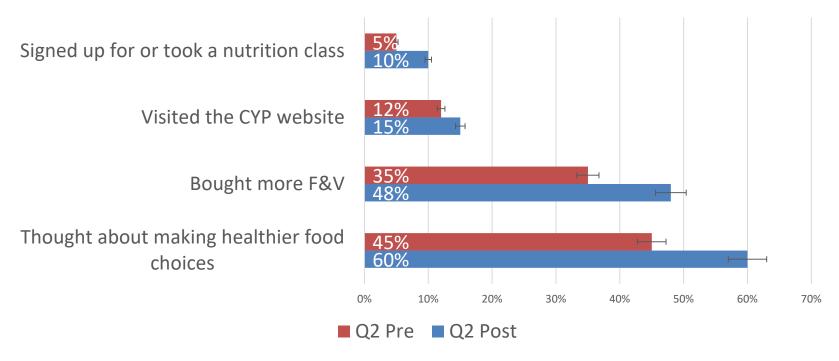
Outcome Evaluation Results

Fruit and Vegetable Consumption After Exposure to CYP Campaign



Outcome Evaluation Results

Change in Self-Efficacy After Exposure to CYP Campaign

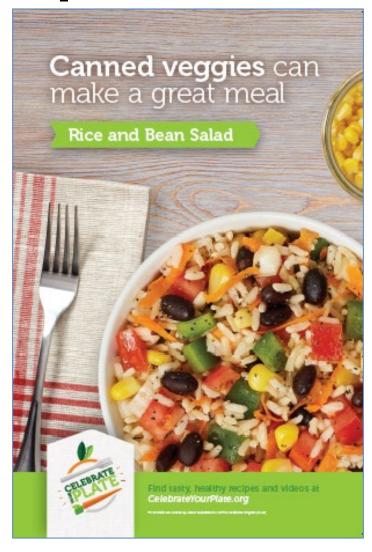




Next steps

Continued rollout

 Transition to grassroots marketing efforts by early 2020



WHAT QUESTIONS DO YOU HAVE?

www.CelebrateYourPlate.org

Youtube



Facebook



Instagram



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