

An evaluation of Australian pharmacist's attitudes on expanding their prescribing role

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ABSTRACT

Objectives: To evaluate the views of Australian pharmacists on expanded pharmacist prescribing roles and identify important drivers and barriers to its implementation.

Setting: Pharmacists in Australia

Method: Data were collected using a self-administered questionnaire distributed nationally to a random sample of pharmacists either directly, or in the case of one state, via community pharmacies. One-way ANOVA and Chi-square testing were used to identify significant associations. Factor analysis was conducted to pool variables and the derived factors were subjected to regression analysis.

Main Outcome Measures: Perceptions of Australian pharmacists on expanded prescribing and the relationships between variables derived.

Results: A total of 2592 questionnaires were distributed and a response rate of 40.4% was achieved (n=1049). Of the respondents 83.9% strongly agreed/agreed to an expanded prescribing role for pharmacists and 97.1% reported they would need further training. Of the respondents 896 agreed that pharmacists should engage in supplementary, independent prescribing or both. Of these 69.1% preferred only supplementary prescribing, 3.3% independent prescribing and 27.4% both models. Both models were found to be positive predictors of expanding pharmaceutical services through prescribing ($p < 0.001$) with supplementary prescribing showing a stronger association ($\beta = 0.52$ vs. $\beta = 0.18$). Pharmacists' opinion based on their current perceptions of their clients was an important predictor in expanding pharmaceutical services through prescribing ($p = 0.005$). Inadequate training in patient assessment, diagnosis and monitoring were the strongest barriers to expanded pharmacist prescribing ($p < 0.001$).

Conclusions: The majority of Australian pharmacists supported an expanded pharmacist prescribing role. Support for supplementary was stronger than independent prescribing. Pharmacists acknowledged that they would need further training to perform such roles.

Impact of findings on practice

- Australian pharmacists appreciate an expanded pharmacist prescribing role.
- Australian pharmacists prefer a role in supplementary prescribing over an independent prescribing role.

Keywords: Attitudes, Australia, Independent prescribing, Pharmacists, Pharmacist prescribing, Supplementary prescribing

Introduction

Expanded prescribing as a specialist role for pharmacists is developing in several countries. In the United Kingdom (UK) a supplementary prescribing model including pharmacists has recently been expanded where, within specific criteria, pharmacists may prescribe independently.^{1,2} In the United States of America (USA) pharmacists are involved with doctors in collaborative drug therapy management.³ Major developments in pharmacist prescribing have also occurred in Canada, where Alberta implemented a three category prescribing model: 'adapting a prescription', emergency prescribing, and initiating and managing drug therapy.^{4,5} Van Foppe et al. have suggested that the pharmacy profession in Europe, other than in the UK, was not at a stage where pharmacist prescribing could be implemented.^{6,7}

In supplementary prescribing the primary prescriber diagnoses and initiates therapy whilst the supplementary prescriber continues the prescribing within the agreed management plan parameters.^{2,8} In the case where pharmacists prescribe independently of medical practitioners, they assume the responsibility for clinical assessment of the patient, establishing the diagnosis and clinical management for a defined range of conditions within professional and clinical competence.^{2,9}

Qualified pharmacist independent prescribers in the UK are able to prescribe any licensed medicine within their area of expertise except for controlled drugs.^{1,2} The restriction on prescribing of controlled drugs is due to change pending the amendment of legislation.¹⁰

Pharmacists in Australia are able to prescribe medications listed under ‘Pharmacy medicines’ (S2) and ‘Pharmacist only medicines’ (S3) schedules. These medicines are available to the public from community pharmacies. Some drugs in these categories have been “down-scheduled” from “prescription only” medicines. Australian pharmacists are also able to continue the supply of prescription only medications based on ‘emergency supply’ and ‘repeat prescription’ systems.

The Australian Government Productivity Commission has recommended that Australia should expand the roles of other health professionals to include some current aspects of doctor’s tasks.¹¹ The Australian Medical Association (AMA) does not consider the Productivity Commission’s recommendation as the best solution for addressing workforce shortages, however, the medical profession embraces the idea of allocating clinical responsibilities to other medically trained health professionals “wherever it can be done safely and effectively”.¹² The AMA at the same time has warned that this could lead to shortages of other healthcare professionals. In terms of expanding pharmacist prescribing specifically, the AMA has in the past signalled that it does not support such a role for pharmacists.¹³ The Royal Australasian College of Physicians (RACP) supports task transfer “both across its specialty groups and to other health professionals as long as this transfer is “evidence-based, safe, cost-efficient and it facilitates patient care.”¹⁴

The aims of this study were to survey Australian pharmacists for their views on supplementary and independent prescribing as expanded roles of pharmaceutical professional practice and to identify the important drivers and barriers to pharmacist prescribing in Australia.

Methods

This study was approved by the Human Research Ethics Committee of Curtin University of Technology.

Questionnaire development

Data were collected using a standardised questionnaire (shown in the “Appendix”). The questionnaire was initially constructed based on a review of the relevant literature and findings from a focus group meeting. It was then pre-piloted on 114 Western Australian pharmacists, following which minor changes were made. The final questionnaire had nine sections related to: 1) expansion of pharmacy professional services and pharmacist prescribing, 2) pharmacists perceptions of their clients, 3) advantages of expanding the pharmacist’s prescribing role 4) prescribing models preferred 5) barriers to expanded pharmacist prescribing 6) therapeutic areas in which pharmacists supported expanded prescribing 7) training requirements to prescribe 8) infrastructural implications, and 9) expansion of the current role in the management of minor ailments. Dependent upon the question, pharmacists were either asked to respond yes/no or to complete a five point Likert scale to assess their level of agreement with a particular statement. The questionnaire also contained a section gathering some basic demographic data.

The self-administered questionnaire was posted nationally to a random sample of pharmacists either directly or in the state of New South Wales (NSW) through a random sample of community pharmacies. The sample was drawn from Registers obtained from State Pharmacy Boards (South Australia, Victoria, Tasmania) and the Pharmaceutical Council of Western Australia. Registers for NSW and Queensland were not made available due to privacy issues.

A random sample of pharmacies in NSW was chosen from those listed in the telephone directory “Yellow Pages”. The sample for Queensland was drawn from the list of pharmacists made available publicly online by the Pharmacy Board of Queensland. A 20% sample was drawn for each of the abovementioned States using an electronic randomiser. The Northern Territory (NT) and the Australian Capital Territory (ACT) were excluded due to limited numbers of potential respondents. The questionnaires were distributed by mail in December 2007 and a follow-up in January 2008 and included “replied paid” envelopes.

Data analysis

Data were coded and analysed using SPSS v16. Standard descriptive statistics were used to summarise demographic data and responses to the questionnaires (frequencies for categorical variables, and means and standard deviations for variables measured on a continuous scale). Comparisons of binary (Yes/No) variables across different geographical areas and across different practice settings were performed using Chi-square statistics. Variables measured on the Likert scale were either formed into 3 categories (agree, neutral, disagree), or treated as continuous variables. With the large sample size used in this study, the distribution of the mean score for variables based on the Likert scale can safely be assumed to be Normal (Central Limit Theorem). Analysis of Variance (ANOVA) was used to compare the means of Likert scale variables where the independent variables had more than 2 categories. For example, the influence of years since the Pharmacist’s registration (divided into 4 groups: 0-5 years, 6-10 years, 11-20 years and >20 years) on attitudes measured on the Likert scale was analysed using ANOVA.

On the questionnaire, sections: 1 (“Prescribing and the future of the pharmacy profession”), 2 (“Pharmacists opinions on how expanded prescribing would be received by clients”), 3 (“Pharmacists’ opinions towards potential advantages of expanded prescribing”), and 5 (“Barriers to expanded prescribing”) each contained several questions. Internal consistency of the questions within each section was performed using Cronbach’s coefficient alpha. This was done to confirm that the questions within each section were measuring different facets of the same theme. In order to reduce each section to a single “score” to represent each theme, responses could have been summed within each section (giving equal weight to each question). Factor Analysis is a more rigorous method of identifying appropriate question weightings so that the weighted linear combination of responses explains as much of the variance for the section as possible. Accordingly, Factor Analysis was applied to each of these four sections in turn with the aim of obtaining a single summary score for each section for each respondent. Multiple regression analysis was then performed with the Section 1 summary score as dependent variable (renamed: “Expanded pharmaceutical services through prescribing”), so that factors associated with this variable could be identified.

Results

A total of 1049 of the 2592 questionnaires distributed were returned giving a response rate of 40.4%. Demographic characteristics of the respondents are summarised in Table 1. The majority of the respondents were employee community pharmacists working in larger pharmacies (annual income \geq AU\$2M).

[Insert table 1 here]

Frequency distributions revealed that 83.9% of respondents reported that pharmacists should have access to expanded prescribing rights. Almost all respondents (97.1%) reported that if they were to undertake additional prescribing responsibilities, they would need further training. Chi-square testing for these findings showed no significant differences between samples drawn from different States in relation to the above questions ($p=0.095$; $p=0.293$, respectively). The first 2 questions of section 4 in the questionnaire relate to pharmacists prescribing independently or supplementary to a doctor. The response to each question was reduced to “agree/strongly agree” versus other, and respondents were identified as those who supported Supplementary alone, Independent alone, both or neither of these prescribing models. Of the 1049 respondents, 896 agreed to at least one of these models. Amongst these 896 respondents, supplementary prescribing alone was the preferred model (69.1% strongly agreed/agreed) with far fewer supporting only an independent model (3.3% strongly agreed/agreed). A total of 246 of respondents preferred both models (27.4% strongly agreed/agreed). Most respondents ($n=1019$, 74.1%) did not agree that expanded prescribing should be limited only to hospital pharmacists. One-way ANOVA showed that there was no significant difference between pharmacists working in different settings (i.e. community, hospital, medication reviews, others) in regards to their preference for independent ($p=0.115$), or supplementary prescribing models ($p=0.087$). No significant difference was also found using one-way ANOVA between pharmacists’ period of registration and their preference for the above prescribing models ($p=0.835$; $p=0.663$, respectively).

Respondents supported an expanded prescribing role as it would better use pharmacists’ skills and ease the work-load burden on general medical practitioners. The majority of respondents did not regard increased government or patient cost, or reduction in the quality of patient care as significant barriers to this role. These attitudes are summarised in Table 2.

[Insert table 2 here]

Respondents who preferred only the supplementary prescribing model, showed strongest support for expanded prescribing for asthma and a limited range of infections, followed by hypertension, pain management and diabetes. Those that favoured only the independent prescribing model showed strongest support for a limited range of infections and pain management. Respondents who supported both models showed remarkable preference consistency with those that only preferred either supplementary or independent prescribing. These indicated that pharmacists who preferred the independent prescribing model showed strongest prescribing support for the areas of a limited number of infections and pain management. On the other hand, asthma was the most preferred therapeutic area of prescribing for supporters of the supplementary prescribing model, regardless of their support for the independent model. Lower levels of support by all groups were seen for an expanded role in anticoagulation and heart failure. These preferences are summarised in Table 3.

[Insert table 3 here]

Factor Analysis

Principal Component Analysis was performed on each of sections 1, 2, 3 and 5. In each case, the Kaiser-Meyer-Olkin measure of sampling adequacy was high (>0.6) and Bartlett's test of sphericity (<0.0001) confirmed the suitability of these data for this type of analysis. The following factors were extracted for the groups of questions 1, 2, and 3 above: 1) Expanding pharmaceutical services through prescribing 2) Pharmacist prescribing drivers 3) Pharmacists'

opinion based upon their perceptions of their clients. Only one factor for each of these questions was identified as having a significant contribution to the total variance for these questions (eigenvalue greater than one). For each factor extracted, the percentage of variance explained was >58%. Internal consistency using Cronbach's alpha for these groups of statements were: 1) 0.86, 2) 0.89 and 3) 0.82. The factor loadings for these three factors were as follows: 1) Expanding pharmaceutical services through prescribing: (0.77, 0.93, 0.88, 0.79); 2) Pharmacist prescribing drivers: (0.82, 0.83, 0.71, 0.72, 0.75); 3) Pharmacists' opinion based upon their perceptions of their clients: (0.76, 0.82, 0.85, 0.85, 0.77, 0.69, 0.87, 0). These loadings correspond with the questions in questionnaire sections 1,2 and 3 and are in the same order as these questions.

In factoring the group of questions in section 5 (barriers to an increased pharmacists' prescribing role), three factors emerged with eigenvalues of more than 1.0. Clearer interpretation of the factors was obtained by applying a Varimax rotation as shown in Table 4. Three factors, which explained 64.3% of the variance pertained to: i) other barriers; ii) increased cost and deterioration of patient care and iii) inadequate training in diagnosis, patient assessment and monitoring. Cronbach's alpha internal consistencies were as follows: i) other barriers 0.83; ii) increased cost and deterioration of patient care 0.87 and iii) inadequate training in diagnosis, patient assessment and monitoring 0.83. Note that the final question for this section ("None of the above") was excluded from this analysis.

[Insert table 4 here]

Regression analysis

Two regression analyses were performed, both of them using the factor summary score obtained from section 1 as the dependent variable (“Expanding pharmaceutical professional services”). The first examined the data for any association with independent and supplementary prescribing. This model explained 36.7% variance. Both independent and supplementary prescribing were positive predictors of expanding pharmaceutical services through prescribing ($p < 0.001$). Pharmacists who preferred supplementary prescribing showed a stronger association (based on the regression coefficient, β) compared to pharmacists who preferred independent prescribing ($\beta = 0.52$ vs. $\beta = 0.18$).

In the second regression model, the independent variables included the five summary scores found through the factor analyses performed on sections 2,3 and 5. This model explained 62.2% of variance. The results of this model, shown in Table 5, indicated that both pharmacist prescribing drivers (i.e. advantages) and their opinions based upon their experience with clients were important positive predictors of an expansion of pharmacist services through prescribing ($p < 0.001$ and $p = 0.005$; $\beta = 0.74$ and $\beta = 0.12$, respectively). The model also showed patient diagnosis, assessment and monitoring were more negatively associated with expanding services through prescribing as opposed to other barriers (i.e. disadvantages) or increased cost and deterioration of patient care ($p < 0.001$, $p = 0.003$ & $p = 0.004$; $\beta = -0.098$, $\beta = -0.091$ & $\beta = -0.075$), respectively. The above findings are summarised in Figure 1, which encapsulates the factors and weightings that had significant positive and negative impact on pharmacists considering moving towards an expanded prescribing role.

[Insert table 5 here]

[Insert figure 1 here]

Discussion

To our knowledge this is the first major study on the attitudes of Australian pharmacists to pharmacist prescribing. This study has examined the views of a large sample of Australian pharmacists on pharmacist prescribing from all areas of pharmacy practice and all Australian states. Respondent pharmacists' place of practice in this study was reflective of the Australian Bureau of Statistics (ABS) Population Census data 2006 (i.e. Community pharmacists 84.9%, Hospital 11.2% and Industrial 3.8%).¹⁵ A response rate of 40.4%, although adequate for a postal survey, leaves a possibility of some non-respondents not sharing the same views as respondents. However, the respondents' highly supportive views for expanded pharmacist prescribing (83.9%) suggests that non-respondents' views would not markedly influence the findings.

Pharmacists who participated in this study were clearly in favour of expanding the scope of pharmaceutical services through expanding their prescribing role, although they believed further training was needed to assume such a role. Australian pharmacists preferred a supplementary prescribing model. The current strong support for the supplementary model might suggest this model should be initially introduced. The level of support for independent prescribing in this study was less than reported in a previous Australian study.¹⁶ However, that study was limited by a low response rate (6.4%) and an under-representation of community pharmacists.¹⁶ Although in this study both supplementary and independent prescribing were positive predictors of expanding pharmaceutical services through prescribing, pharmacists who were in favour of supplementary prescribing showed a stronger

association towards this expansion. It is worth emphasising that pharmacists' opinions based upon their perceptions of their clients was shown to be an important predictor of expanding pharmaceutical services through prescribing. To date there is a lack of literature exploring this particular relationship. Respondents who favoured the independent model showed support for less therapeutic areas of prescribing compared to supporters of supplementary prescribing. This was probably because supplementary prescribing does not involve the initial diagnosis and prescribing.

The positive attitude towards a supplementary prescribing model found in this study is supported by the views of pharmacists reported elsewhere. A survey conducted in the UK by Hobson and Sewell⁶, suggested that despite concerns, pharmacists had a positive attitude towards supplementary prescribing and that pharmacists in the UK wished to assume this role. The main reasons for Australian pharmacists supporting an expanded role in prescribing were: better use of pharmacists' skills, easing the burden from overloaded general practitioners and pharmacists' drug knowledge. In several 'Crown Reports', a greater use of pharmacist skills in order to develop a more flexible system of prescribing, administration and supply of medicines was identified as the main driver for expanding pharmacist prescribing in the UK.^{9,17} In addition, England's Department of Health identified improvement of patient care, medication access and team work within the healthcare system as the main aims for introducing independent pharmacist prescribing.²

The major concerns identified by respondents in this study for expanded pharmacist prescribing were inadequate training in patient assessment, diagnosis and monitoring. These concerns were also found to be the strongest negative predictors of expanding pharmacists' prescribing role in Australia. Early experience from supplementary prescribers in the UK has

suggested inadequate funding to be a major limitation for delivering this service.¹⁸ Review of the literature revealed a variety of other limitations including potential conflict with doctors, need for greater liability insurance, excessive workload and time pressures.¹⁹⁻²² A possibility for fragmentation of care resulting in increased costs and inefficiencies within the health care system has also been reported.⁹ Conflict of interest with pharmacists having a commercial interest in prescribing with supply and inadequate access to patient records were also reported to be obstacles towards the adoption of this role.^{22,23}

The health system in Australia is under stress from factors such as the ageing population, increased morbidity, increased chronic diseases and insufficient doctors to keep pace with population growth.²⁴ Insufficient numbers of health professionals is driving task transfer.¹² There are indications that fewer medical graduates are choosing general practice as a career, hence adding to the existing general practitioner shortage.²⁵ Furthermore, Joyce et al.²⁶ predicted a continued shortage of general practitioners in Australia, hence suggesting that innovative primary medical care policies were necessary. This needs to be weighed against international experience with the established supplementary prescribing model in the UK showing benefits for both patients and pharmacists. These benefits have included: improved patient management, job satisfaction for pharmacists and greater patient satisfaction.¹⁸ A qualitative study conducted in Australia by Bessell et al.²⁷ proposed four practice models where pharmacists could initiate, modify and monitor access and use of prescription medicines. According to this study, these models provided consumers with improved, responsible and safe access to prescription medicines. Other studies, although limited in representativeness also confirmed that an expanded role in prescribing was supported by Australian pharmacists.^{18,28}

Results of this study identify strong pharmacist support for constructing policies and recommendations towards future pharmacist prescribing in Australia. They are also valuable elsewhere, given the global interest on this issue and the lack of literature exploring pharmacists' views outside of the UK.^{17,19,29}

Conclusion

Australian pharmacists strongly supported an expanded pharmacist prescribing role, despite perceived barriers. Their preference was for a supplementary over an independent prescribing model, with support of this model being a strong predictor of pharmacists expanding their pharmaceutical services through prescribing. A significant driver for expanding the pharmacist's prescribing role was the pharmacists' opinion based on their current perceptions of their clients. Important barriers included inadequate skills in patient assessment, diagnosis and monitoring. This study provides evidence to regulatory bodies that a move towards an expanded pharmacist prescribing would be well supported by the profession.

Acknowledgements

The authors wish to acknowledge the contribution of pharmacists that participated in this study and statistical support provided by Jennifer Lalor and Associate Professor Satvinder Dhaliwal of Curtin University of Technology.

Conflict of Interest

None

Financial support

This research was entirely funded by Curtin University of Technology, School of Pharmacy.

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Table 1 Demographic characteristics of respondents (n=1049^a)

Variable	Category	n (%)
Gender	Male	536 (51.6)
	Female	503 (48.4)
Mean age (SD)		42.8 years (SD=13.5)
Mean years (SD) of registration as pharmacist		20.5 years (SD=14.2)
Practice setting	Community	873 (84.1)
	Hospital	119 (11.5)
	Medication reviews (i.e. consultant pharmacists)	14 (1.3)
	Other	32 (3.1)
Pharmacy ownership	Owners	359 (41.1% of community pharmacists)
	Non-owners	675 (65.3% of all pharmacists)
Australian places of practice	Victoria	422 (40.9)
	New South Wales	199 (19.3)
	Queensland	88 (8.5)
	Western Australia	156 (15.1)
	South Australia	121 (11.7)
	Tasmania	43 (4.2)

^a For each category there were some missing responses

Table 2 A summary of attitudes related to expanded pharmacist prescribing (n=1049^a)

Reasons for pharmacists having an expanded prescribing role	Strongly agree/agree (%)	Reasons for pharmacists not having an expanded prescribing role	Strongly agree/agree (%)
Better use of pharmacists skills	77.9	Inadequate training in disease diagnosis	82.5
Easing the burden from overloaded GP's	77.6	Inadequate training in patient assessment and monitoring	70.1
Pharmacists drug knowledge	73.4	Inadequate facilities within pharmacies	62.2
Pharmacy profession securing a more important role in health care	69.1	Increased likelihood of litigation	57.9
Patients' better access to their medications	67.5	Pharmacists' lack of time	53.1
Pharmacists' highly regarded role by the community	62.2	Commercial interest in both dispensing and prescribing	50.4
Pharmacists patient assessment skills	48.5	Reduction in the quality of patients care	32.9
Contribution to increased pharmacy profits	42.8	Potential decrease in quality of current services offered by pharmacists	28.0
		Increased hospital admissions	24.8
		Increased patient costs	18.3
		Increased government costs	17.2

^a For each statement there were some missing responses

Table 3 Respondents level of support for therapeutic areas of pharmacist prescribing

	Supporters of supplementary model only (n=516, 104 missing ^a)			Supporters of independent model only (n=28, 2 missing)			Supporters of both supplementary and independents prescribing models (n=208, 38 missing)					
	A/SA (%)	N (%)	D/SD (%)	A/SA (%)	N (%)	D/SD (%)	Independent model			Supplementary model		
	A/SA (%)	N (%)	D/SD (%)	A/SA (%)	N (%)	D/SD (%)	A/SA (%)	N (%)	D/SD (%)	A/SA * (%)	N (%)	D/SD (%)
Antibiotics ^b	79.1	6.4	14.6	82.1	7.1	10.7	78.3	6.6	15.1	75.4	6.3	18.3
Diabetes	73.4	11.8	14.7	46.4	28.6	25.0	45.1	10.8	44.1	77.9	7.2	14.9
Hypertension	76.5	8.9	14.5	46.5	10.7	42.8	45.1	12.3	42.7	75.0	9.6	15.4
Heart Failure	43.5	16.9	39.6	28.6	17.9	53.5	21.1	17.2	61.8	49.7	18.0	32.2
Asthma	86.6	6.0	7.4	67.9	10.7	21.4	72.0	11.0	17.2	80.8	3.8	15.4
Anticoagulation	55.6	13.4	31.0	46.4	14.3	39.3	29.4	15.7	54.9	59.3	13.9	26.8
Pain management	75.9	10.7	13.4	82.1	10.7	7.2	74.0	8.5	17.5	73.2	8.1	18.7

A/SA=Agree/Strongly agree; N=neutral; D/SD=Disagree/Strongly disagree

^a Missing is from the data set for these questions

^b Treatment of a limited number of infections

Table 4 Rotated component matrix data for limitations of an expanded prescribing role by pharmacists

Reasons for which pharmacists should not have expanded prescribing rights	Factors extracted ^(a)		
	i	ii	iii
Increased confusion amongst the public as to the roles of GP's and pharmacists	0.752		
Pharmacists' having commercial interest in prescribing	0.727		
Pharmacists' lack of time	0.716		
Potential decrease in quality of current services offered by pharmacists	0.663		
Increased likelihood of litigation	0.662		
Inadequate facilities within pharmacies to allow pharmacist prescribing	0.659		
Conflict of interest with pharmacists acting both as prescribers and dispensers	0.642		
Potential for increased hospital admissions		0.854	
Potential for increased patient costs		0.824	
Potential for increased government costs		0.816	
Potential for a reduction in the quality of patient care		0.731	
Inadequate training in patient diagnosis			0.896
Inadequate training in patient assessment and monitoring			0.864

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser Normalization. Rotation converged in 5 iterations

^a factors: i) others; ii) increased cost and deterioration of patient care and iii) inadequate training in diagnosis and patient assessment

Table 5 β values for model 2: The relationship between the variables of pharmacist prescribing drivers, barriers and pharmacists opinions based upon their experience with clients against expanding pharmaceutical services through prescribing.

	Standardized coefficients ^a		Probability
	β	t	
(Constant)	1.432	6.820	<0.001
Prescribing drivers	0.747	18.847	<0.001
Experience with clients	0.127	2.796	0.005
Diagnosis and Assessment	-0.098	-4.094	<0.001
Cost & deterioration of patient care	-0.075	-2.913	0.004
Other barriers	-0.091	-3.002	0.003

Dependent variable: expanding pharmaceutical services through prescribing

^a Negative coefficients indicate a significant barrier

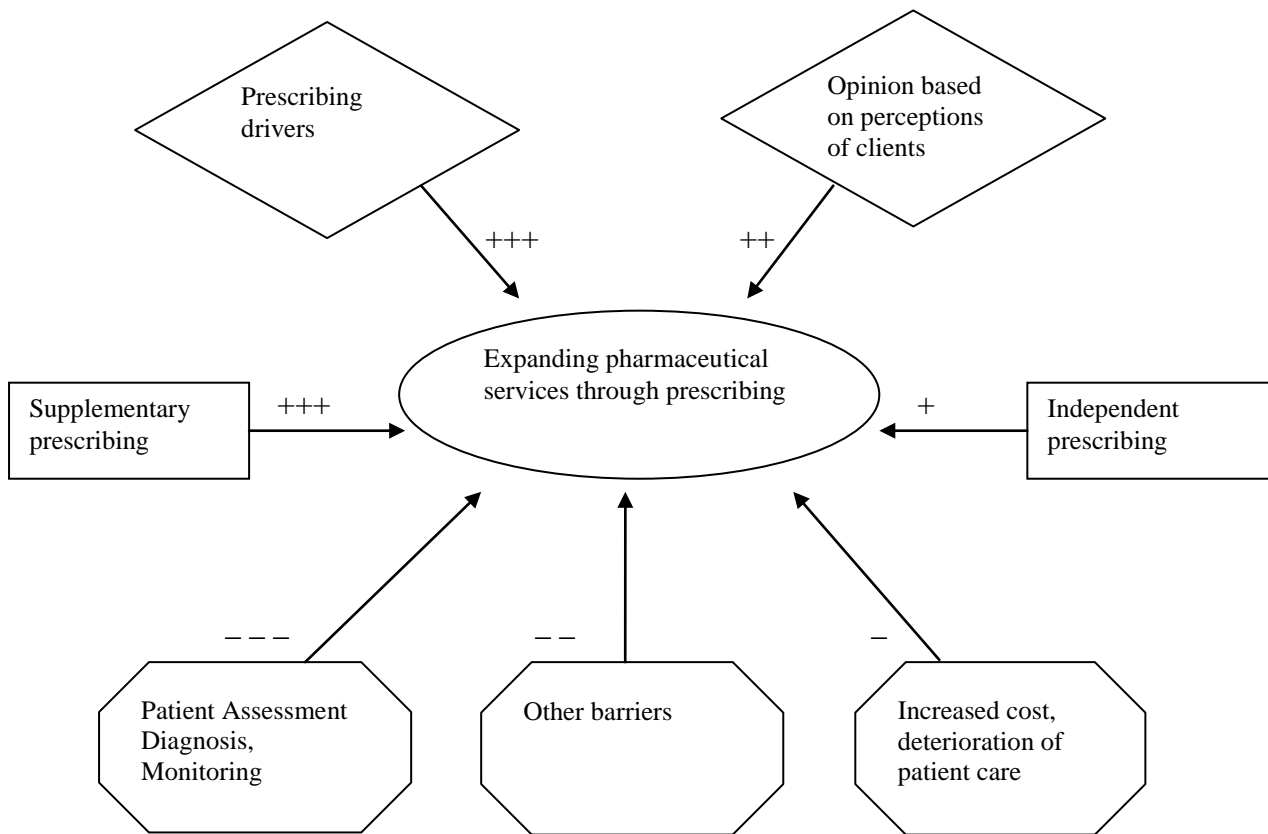


Fig. 1 Graphical illustration of a relationship model between *positive* and *negative* predictors of expanding pharmaceutical services through prescribing

APPENDIX - QUESTIONNAIRE FOR PHARMACIST PRESCRIBING IN AUSTRALIA

The aim of this project is to assess Australian pharmacists' perceptions on the issue of extended pharmacist prescribing. In particular, we are interested in investigating their views on advantages and limitations of such a role as well as areas pharmacists feel they should have extended prescribing responsibilities, if any. Pharmacists' views are being sought on what additional training they would require in order to assume future prescribing responsibilities.

This questionnaire consists of statements and questions which enable you to give your opinion on the issue of pharmacist prescribing. It is estimated it will take you approximately 10-15 minutes to complete this questionnaire. Your information will be treated with strictest confidence.

To answer this questionnaire please **TICK THE BOX NEXT TO THE NUMBER** that reflects your opinion regarding the statement i.e.: **1 = Strongly disagree; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Strongly agree.** (Some questions require writing the response in the area provided)

1)

In relation to the way you see the future of the Pharmacy profession, please answer the following:

I would like the Pharmacy profession to expand its scope of professional services	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I would like the Pharmacy profession to expand its scope of services, by expanding the prescribing role	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I see myself in future as having more expanded prescribing responsibilities	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I am happy with the current pharmacist's prescribing role limited to S3's	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

2)

Based on your experience with customers in the Pharmacy, please answer the following considering how they would react to expanded Pharmacist prescribing:

Customers would accept pharmacists with an expanded prescribing role	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Customers would trust pharmacists as prescribers	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Customers would have safer access to their medications if pharmacists were prescribers	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Customers find accessing their GP's too difficult and may prefer Pharmacists having an expanded prescribing role	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Customers appreciate pharmacist 's professional advice and may prefer pharmacists as prescribers	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

3)

In relation to reasons for pharmacist prescribing, please answer the following:

I believe customers would have better access to their medications if pharmacists were prescribers	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Expanded pharmacist prescribing would ease the burden from overloaded GP's and hence improve the functioning of our health system	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Expanded prescribing responsibilities is a direction that the Pharmacy profession should be headed in order to secure a more important role in health care	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists are highly regarded by the community and therefore they should assume more prescribing responsibilities	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists have the necessary drug knowledge to assume more prescribing responsibilities	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists have the necessary patient assessment skills to assume more prescribing responsibilities	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacist prescribing enables better use of pharmacist's professional skills	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Expanded prescribing will contribute to increased Pharmacy profits	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

4)

In relation to the way you believe pharmacists should assume expanded prescribing responsibilities, please answer the following:

Pharmacists should be able to prescribe independent of medical practitioners, this includes assuming the responsibility of clinical assessment of the patient, establishing diagnosis and clinical management for a range of conditions within professional and clinical competence.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists should be able to prescribe in a <i>supplementary</i> fashion through a partnership with an independent prescriber (a doctor or dentist) implementing an agreed patient-specific management plan. In this model the doctor diagnoses and initiates therapy while the pharmacist continues prescribing as long as patient's condition is within agreed management plan parameters.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists should be able to prescribe from a limited drug formulary which would include current S2's, S3's and additional drugs depending on pharmacists field of specialization	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists should be able to prescribe for 30 day emergency supply, rather than current 3 day limit	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe any possible future expanded prescribing should be done by Hospital Pharmacists only	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

5)

For which of the following reasons do you believe pharmacists SHOULD NOT have expanded prescribing rights?

Inadequate training in diagnosis of disease (if this were the pharmacist's responsibility)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Inadequate training in patient assessment and patient monitoring	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Potential for a reduction in the quality of patient care	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Potential for increased patient costs	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Potential for increased hospital admissions	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Potential for increased government costs	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Conflict of interest with pharmacists acting both as prescribers and dispensers	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists' lack of time	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Increased confusion amongst the public as to the role of GP's and pharmacists	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Potential decrease in quality of current services offered by pharmacists	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacists having commercial interest in prescribing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Inadequate facilities within pharmacies to allow pharmacist prescribing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Increased likelihood of litigation	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
None of the above	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

a) *Do you think pharmacists should have expanded prescribing rights?* Yes No
If answered NO please go to QUESTION 7

b) *Would you wish to take on an expanded role in prescribing?* Yes No

6)

A) Please answer the question below if you consider that pharmacists should only have an expanded prescribing role in partnership with an independent prescriber (e.g. doctor) for any of the following chronic conditions.

Antibiotics (limited number of infections)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Diabetes	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Hypertension	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Heart failure	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Asthma and other respiratory conditions	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Anticoagulant therapies	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pain management	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
All of the above	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

B) Please answer the question below if you consider that pharmacists should have an independent prescribing role for any of the following chronic conditions.

Antibiotics (limited number of infections)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Diabetes	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Hypertension	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Heart failure	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Asthma and other respiratory conditions	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Anticoagulant therapies	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pain management	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
All of the above	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

7)

If I was about to assume additional prescribing responsibilities, I would need further training: Yes No

If NO please go straight to question 8.

A) In order to assume expanded prescribing responsibilities I would need further training in the following therapeutic areas:

Clinical pharmacology	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pharmacodynamics and pharmacokinetics	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Adverse drug reactions and drug interactions	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Pathophysiology of conditions that you would prescribe for	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Selection of drug regimen	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Physiological changes and drug response in different age groups	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

B) In order to assume expanded prescribing responsibilities I would need further training in the following areas:

Patient consultation and decision making	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Communication skills	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Principles of diagnosis	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Evidence based practice	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Legal and ethical aspects of prescribing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Psychology of prescribing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Principles and methods of patient monitoring (physical examination, laboratory results, patient compliance)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Public health issues	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

C) In order to assume expanded prescribing responsibilities pharmacist prescribers would need:

A period of supervision by a Medical Practitioner	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Demonstration of relevant Continuing Education that ensures their prescribing skills are kept to date	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Specializing in clinical areas that conform with additional prescribing rights assumed (eg. Diabetes, Cardiology, Asthma, Anticoagulation, Pain management, Infections)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Specialist registration as prescribers with the registering body	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
Other, (please specify): _____	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

8) *In relation to the implications of pharmacist prescribing on pharmacy infrastructure:*

I believe additional IT resources in the Pharmacy would be needed to support pharmacist prescribing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe I have access to sufficient patient information in order to make prescribing decisions for them	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe prescribing and dispensing should be carried out in separate areas in the Pharmacy	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe a separate quiet consulting area for pharmacist prescribing should be created in the Pharmacy	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe current staff arrangements in the Pharmacy can support expanded pharmacist prescribing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe independent prescribing by a pharmacist should NOT occur in a community pharmacy (excluding S3's)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

9) *In relation to the extension of pharmacists' current roles in the management of minor ailments:*

a)

I believe a more defined consultation system should be set up for provision of Pharmacist Only Medicines (i.e. S3's)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe such a defined consultation system would require a separate consultation room and possibility for customers to make appointments with the pharmacist in regards to minor ailments	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe that any extension of current role in the management of minor ailments would require remuneration	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe medicines prescribed from an expanded role and consultations should be claimable from Medicare	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
I believe current staff arrangements in the Pharmacy can support an expanded pharmacist's role in the management of minor ailments	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

1= strongly disagree; 2= disagree; 3= neutral; 4= agree; 5= strongly agree

b) I believe that the time required for such a consultation would have to be: 3 minutes , 5 minutes , 10 minutes

c) I believe that Pharmacist remuneration (excluding medication cost) for such a service would have to be: \$_____ per consultation (please specify amount)

10) *Please provide us with some further demographics information*

- A) Gender: M F Age: _____ years
- B) How many years have you been registered as a Pharmacist: _____ years
- C) Do you own a Pharmacy: YES NO
- D) Where do you practice:
 - Western Australia ; NSW ; VIC ; QLD ; SA ; TAS ; ACT ; NT .
 - Overseas (Please specify the country: _____)
- E) Where do you work? Community Hospital Medication Reviews Other
- F) Please provide Pharmacy or work location postcode _____
- G) If you work in community Pharmacy please indicate its size of operation: small (turnover < \$2m); large (turnover > \$2 m)
- H) Telephone contact: _____ (OPTIONAL)

Please feel free to contribute to this project by adding your personal comments on important factors for consideration related to pharmacist prescribing, which have not been addressed in this questionnaire:

THANK YOU VERY MUCH FOR YOUR TIME IN PARTICIPATING IN THIS SURVEY

Please ensure no answers have been left out as due to the nature of statistical data analysis applied, missing responses can lead to exclusion of your valuable information