09:47:22 OCA PAD AMENDMENT - PROJECT HEADER INFORMATION 08/11/89 Active Project #: D-48-628 Cost share #: Rev #: 1 Center # : R6614-0A0 Center shr #: OCA file #: 119 Work type : RES Contract#: DACA88-88-D-0020-0006 Mod #: P00001 Document : DO Prime #: Contract entity: GTRC Subprojects ? : Y Main project #: Project unit: ARCH COLL Unit code: 02.010.164 Project director(s): CIRCEO L JR ARCH COLL (404)894-3390 Sponsor/division names: ARMY / CON ENG RES LAB, IL Sponsor/division codes: 102 / 020 Award period: 880929 890930 (performance) 891123 (reports) to Sponsor amount New this change Total to date Contract value 0.00 65,503.36 0.00 65,503.36 Funded Cost sharing amount 0.00 Does subcontracting plan apply ?: N Title: BASE RDT&E INVESTMENT STRATEGY PROJECT ADMINISTRATION DATA OCA contact: William F. Brown 894-4820 Sponsor technical contact Sponsor issuing office MR. ALAN MOORE MS. V. IVERSON/CONTRACTS BRANCH (217)373 - 7267(217)373-6798 US ARMY CONSTRUCT. ENGR. RES. LAB. US ARMY CONSTR. ENGR. RES. LAB. NEWMARK DR., P.O. BOX 4005 2902 NEWMARK DR., P.O. BOX 4005 CHAMPAIGN, IL 61820-1305 CHAMPAIGN, IL 61820-1305 Security class (U,C,S,TS) : U ONR resident rep. is ACO (Y/N): N Defense priority rating : DO-C9 N/A supplemental sheet GIT X Equipment title vests with: Sponsor NONE PROPOSED Administrative comments -

MOD. P00001 REVISES S.O.W AND DELIVERABLES AND EXTENDS COMPLETION DAT

ATE ATE

## GEORGIA INSTITUTE OF TECHNOLOGY OFFICE OF CONTRACT ADMINISTRATION

NOTICE OF PROJECT C		
	Closeout Notice Da	te 01/22/90
Project No. D-48-628	Center No. R6	614-0A0
Project Director CIRCEO L JR	School/Lab DE	AN ARCH
Sponsor ARMY/CON ENG RES LAB, IL		
Contract/Grant No. DACA88-88-D-0020-0006	Contract Enti	ty GTRC
Prime Contract No		
Title BASE RDT&E INVESTMENT STRATEGY		
Effective Completion Date 890930 (Performance	) 891123 (Reports)	
		Date
Closeout Actions Required:	Y	/N Submitte
Final Invoice or Copy of Final Invoice	1	Y 900529
Final Report of Inventions and/or Subcont		Y 900130
Government Property Inventory & Related C		Y 900212
Classified Material Certificate		N
Release and Assignment		Y 900529
Other		N
Comments		. <b>I</b>
Contraction Real Providence		
Subproject Under Main Project No		
Subproject Under Main Project No Continues Project No		
Continues Project No		
Continues Project No Distribution Required:		
Continues Project No Distribution Required: Project Director	Y Y	
Continues Project No Distribution Required: Project Director Administrative Network Representative	Y	
Continues Project No Distribution Required: Project Director	Y Y	
Continues Project No Distribution Required: Project Director Administrative Network Representative GTRI Accounting/Grants and Contracts	Y Y	
Continues Project No Distribution Required: Project Director Administrative Network Representative GTRI Accounting/Grants and Contracts Procurement/Supply Services	Y Y	
Continues Project No Distribution Required: Project Director Administrative Network Representative GTRI Accounting/Grants and Contracts Procurement/Supply Services Research Property Managment	Y Y Y Y Y	
Continues Project No Distribution Required: Project Director Administrative Network Representative GTRI Accounting/Grants and Contracts Procurement/Supply Services Research Property Managment Research Security Services	Y Y Y Y N	
Continues Project No Distribution Required: Project Director Administrative Network Representative GTRI Accounting/Grants and Contracts Procurement/Supply Services Research Property Managment Research Security Services Reports Coordinator (OCA)	Y Y Y Y N N	
Continues Project No Distribution Required: Project Director Administrative Network Representative GTRI Accounting/Grants and Contracts Procurement/Supply Services Research Property Managment Research Security Services Reports Coordinator (OCA) GTRC	Y Y Y Y N N N N	

NOTE: Final Patent Questionnaire sent to PDPI.

## GEORGIA INSTITUTE OF TECHNOLOGY OFFICE OF CONTRACT ADMINISTRATION

#### NOTICE OF PROJECT CLOSEOUT (SUBPROJECTS)

	Closeout Notice Date 01/22/90
Project No. D-48-628	Center No. R6614-DAD
Project Director CIRCEO L JR	School/Lab DEAN ARCH
Sponsor ARMY/CON ENG RES LAB, IL	
( ) ( ) ( ) ( ) ( ( ) ( ) ( ) ( ) ( ) (	
Project # E-20-616 PD RIGGS L S	Unit 02.010.116 T MOD# ADMIN. CIVILENGR *

 D0 #
 DACA88-88-D-0020-000
 MOD#
 ADMIN.
 CIVIL ENGR \*

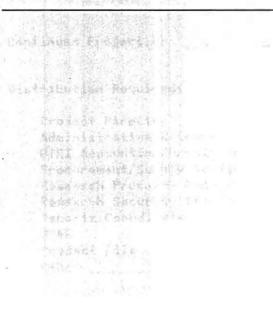
 Ctr #
 R6614-0A1
 Main proj #
 D-48-628
 OCA CO WFB

 Sponsor-ARMY
 /CON ENG RES LAB, IL
 102/020

 BASE RDT&E INVESTMEN
 Start 880929
 End 890930
 Funded
 65,503.36
 Contract
 65,503.36

LEGEND

- 1. \* indicates the project is a subproject.
- 2. I indicates the project is active and being updated.
- 3. A indicates the project is currently active.
- 4. T indicates the project has been terminated.
- 5. R indicates a terminated project that is being modified.



## STATEMENT OF WORK

## CHANGE ORDER MANAGEMENT PROGRAM (COMP)

- 1. Introduction: By any standard, the real property responsibilities of the Corps of Engineers are immense. Annually, the Corps manages a budget of some \$9 billion to acquire, operate, and maintain its physical plant. Of this amount, approximately \$1.5 billion is allocated to the construction of new facilities. Most of these construction funds are fixed and therefore little control can be exercised over their expenditure. However, one area of non-fixed costs with significant potential for control is change orders.
- 2. The Problem: Cost overruns are, in most instances, reflected in change orders. Cost overruns are a major concern on any construction project, but with construction budgets of the size managed by the Corps, cost overruns have a serious impact. Modification or alteration work is especially prone to cost overruns. Studies have shown that change order work accounts for approximately six percent of the total dollar volume of construction projects. Changes during the design phase also contribute to cost overruns. More than ever, in the 1990's and beyond, the Army must respond to the challenge of changing missions and declining budgets. Faced with the prospect of severe budget limitations, even modest savings in the amount of change orders are worthy of pursuit.

In order to develop a strategy to improve the management of cost extras on design and construction projects, it is first important to understand the specific causes of change orders. Although the AMPERS database will give an overall indication of the amount of change order work performed Corps-wide, it does not give the detail necessary for in-depth analysis. Research is needed to determine the amount and causes of change orders Corps-wide. This statement of work outlines a methodology to gain an deeper understanding of the change order problem as related to military construction, to develop a set of recommendations to improve the change order process, and to identify any aspects which might prove amenable to further research.

- 3. Objective: The objective of the work to be performed under this delivery order is the following:
  - a. Gain an in-depth understanding of change order costs related to military construction work. Specifically, to determine the dollar amounts and causes of change orders. Identify any patterns which emerge from this investigation.
  - b. Identify and recommend improvements to current techniques for managing change order work which could be useful to USACE and DEH construction representatives.
  - c. Identify any areas in the change order process which require additional research.

## 4. Major Requirements:

- a. Task 1: Visit one Corps of Engineers District office and one DEH office to examine the type data maintained on change order work. The purpose of this visit is to establish and collate the basic parameters of the study and to discuss the change order problem with pertinent Army field agencies. Prepare a summary matrix showing the causes of change orders against the dollar value of the change orders. Prepare an interim progress report on the results of these visits.
- b. Task 2: Based on the results of Task 1, develop a methodology for expanding the search to other Districts and DEH offices to broaden the data base. (Number of visits and locations to be discussed) Prepare a written report describing the results of Task 2.
- c. Task 3: Consolidate and analyze the data collected. Identify areas in the change order process which warrant further investigation for improvement. In each area, develop a course of action and a set of recommendations to reduce the problem of change orders and improve change order management policies. Note additional research requirements. Prepare draft final report. USA-CERL will review and make comments, if any.
- d. Task 4: Prepare final report incorporating any Governmental review comments..
- 5. Government Furnished Information: The Government will provide any Government-owned document the Contractor requires in conducting this delivery order.
- 6. Point of Contact: The USA-CERL technical POC is Mr. Alan Moore, (217) 373-7267.
- 7. Meetings/Reviews: The Contractor shall attend the following meetings, to be scheduled at mutually agreeable dates and times:
  - a. One (1) meeting at USA-CERL, Champaign, IL within thirty (30) days after the award of this delivery order to review the research plan for this delivery order.
  - b. One (1) meeting at USA-CERL, Champaign, IL approximately twelve (12) months after the award of this delivery order to present the final report.
  - c. Other required meetings, as determined by the Government and Contractor, at a mutually agreeable location, date, and time to discuss the progress of the work.
  - d. Periodic review meetings, telephonic or at the Contractor's site, to discuss the progress of the work.
- 8. Travel Requirements: Anticipated travel under this delivery order shall consist of the following:
  - a. Two (2) trips, two calendar days per trip, two persons to USA-CERL, Champaign, IL, to attend meetings and brief results of research.
  - b. (Trips mutually agreed upon to satisfy requirements of Task 2)

- c. Any additional travel shall be approved by the USA-CERL technical POC. USA-CERL will provide U.S. Government travel orders and direct reimbursement to Contractor employees for any additional travel approved by the Government under this delivery order.
- 9. Level of Effort: Approximately one (1) professional man-year of effort is anticipated to complete the described work.
- 10. **Reports/Deliverables:** The following reports/deliverables shall be submitted to the Government:
  - a. Two (2) copies of the written interim progress report within 90 days after delivery of this delivery order (see Task 1).
  - b. Two (2) copies of the written interim progress report within eight (8) months after delivery of this delivery order (see Task 2).
  - c. Two (2) copies of the written draft final report within ten (10) months after delivery of this delivery order (see Task 3).
  - d. Two (2) copies of the written final report within twelve (12) months after delivery of this delivery order (see Task 4).
  - e. All reports shall also be submitted on diskettes in WordPerfect 5.1 or Ventura Publisher 2.0 as appropriate.
- 11. **Period of Service:** All work to be performed under this delivery order shall be completed within twelve (12) months after award of this delivery order.

Georgia Institute of Technology

A UNIT OF THE UNIVERSITY SYSTEM OF GEORGIA

ATLANTA, GEORGIA 30332

SCHOOL OF CIVIL ENGINEERING LELAND S. RIGGS

TELEX: 542507 GTRC OCA ATL

TELEPHONE (404) 894-2246

November 23, 1988

Mr. Alan Moore Program Manager Facilities Systems Division USA-CERL Champaign, Ill 61820-1305

Dear Alan,

Please consider the attachments to this letter as our first interim report on the RDT&E Investment Strategy project. The attachments include your updated outline (it has been revised slightly), a summary graph showing user needs compared with CERL and academic research efforts, a detailed backup for this summary graph, and a proposed roadmap for one particular thrust area.

We look forward to discussing these charts as well as the outline with you and the Facilities Systems team leaders

Cordially,

Leland S. Riggs Associate Professor

# F. S. BASE SUPPORT R&D INVESTMENT STRATEGY DEVELOPMENT AND EVALUATION PROCESS

- I. BASE SUPPORT R&D NEED IDENTIFICATION (Defining Our Business/Customers Concerns)
  - FS Vision
  - CERL Vision
  - CE Vision
  - Installation Needs (ACOE)
    - Large plant, unique mission rqmts, decreasing budget, smart buyers
    - Relationship of facilities to Army mission
  - ACE Facility Strategy
  - Army Workforce Problems
    - Retiring personnel
    - Contract mode
    - Loss of institutional memory)
  - Construction Industry Productivity Decrease
  - 17 National Concerns
    - Infrastructure
    - Energy Supply
    - U.S. in Space
    - Etc
  - OTA Report Technology in Architecture, Engineering, and Construction
  - ASCE R&D Study (Greg Howard UNM)
  - AIA Concerns
- II. CE BASE SUPPORT R&D ORGANIZATION RESPONSE (Defining our Structure)
  - CE R&D Organization
  - Army Relationship Tech Based Master Plan (TBMP)
  - DOD Relationship
  - Relationship to Other Services/Fed labs (AF Technology 2000 Rpt)
  - Relationship to academia (ERC) (URI) (CIFE)
  - Relationship to industry (CPAR, CRDA)
  - CERL (5 step process)
  - FS Division/Teams
    - Relationship to other divisions
  - · Facility life cycle orientation
    - Functional
    - Integration/synergism impacts
    - Problem ownership/champions/MADS
    - Categorization (Tech assistance vs R&D)

III. IDENTIFICATION OF FUNCTIONAL AREA DEFICIENCIES AND TECHNOLOGY GAPS (Defining our

Pls

Opportunities)

- Functionally (Matrix)
- Organizationally (DEH, CE)
- Technology

Industry

Academia

National Teams

- Fundamental Knowledge
- Problem Deficiency Endorsement
  - Industry surveys
  - Professional organizations (ASCE, AIA, APWA)
  - National team prioritizations
- · Problem area synthesis
  - Conceptual Modeling
  - Integration/Interconnection
  - Cognition
- IV. DETERMINING THRUST AREA GOALS/OBJECTIVES OF RESEARCH, PRIORTIZING (Selecting What

We Need to Do)

- Definition of Desired Capabilities/Time Frame
- Existing Base Support R&D Initiatives
- Mapping of Technology to Capabilities
- Define R&D Thrusts/Goals/Objectives/Time Frame
- · Identification of Leap-Ahead Tech Opportunity/Probability of Success
- T<sup>2</sup> Opportunity
- Pre-ROI/Benefit Costs
- Leveraging Opportunities
- MAPS Scoring/Prioritization
- Opportunities for Resourcing
- Marketing Possibilities
- V. TECHNIQUES FOR PROJECT SELECTION/DEFENSE/PACKAGE
  - Critical Success Factors Determination
  - Periodic Review (IPR)
  - Redirection of Thrust Areas
  - Post ROI

# VI. INVESTMENT STRATEGY MONITORING AND EVALUATION

- Critical success factors determination
- Periodic review (IPR)
- Post ROI
- Redirection
- VII. Resourcing

	PLANNING	PROGRAMMING	DESIGN	CONSTRUCTION	O&M	UTILIZATION
FUNDING			0.18B	1.50B	7.20B	
USER NEEDS						

. .

CERL RESEARCH			

USER DEFINED NEEDS - PAGE 1						
PLANNING	PROGRAMMING	DESIGN	CONSTRUCTION	O&M	UTILIZATION	
<u> </u>	Planning & Programming Decision Support System	Computer Aided Architectural Design	Rapid Temporary Living Shelter	Augmentation of Utility Services in Cold Regions		
		Computer Aided Engineering & Arch Sys (CAEADS)	Improved Procedures & Micro Computer Appls	Inspection of Facilities		
		Physical Security Design & Construction	Micro Computers In Military Construction	Cold Regions Effects on Physical Security Equip		
		Design Review Improvement	Techniques to Improve QC/QA Effectiveness	Water Conservation Measures		
		Computer Aided Structural Engineering	Division and District Decision Support System	Cavity/Tunnel Detection		
		Control of Snowdrifting	Automated Construction Project Management	Built Up Roof Management System		
		Updating Climatological Information on Loads	CPM for Mobilization Construction Reqts	Rail Maintenance Management System		
		Improved Munitions Storage	Engineer Troop Construction Techniques	Painting Maintenance Management System		
		Improving A/E Performance	Building Technology Forecasting & Evaluation	Corrosion Mitigation & Management System		
		Improved Value Engineering	Alternative Construction Methods	Pavement Maintenance Management System		
		Approved Standard Designs	Constructability of Facilities in Cold Wx	installation Management		
		Innovative Performance Specifications	Improve Productivity (Synthesis Team)	Generic Maintenance Management System		
		CEAP, ISMP		DEH Decision Support System		
		Technology Transfer		Housing Management		
		Improve Planning (?)		DEH Computer Aided Design Support		
		DEH Management & Information Systems		Management of Commercial Activities Contracting		
		DEH Contract Privatization		Training QA Evaluators for Admin CA Contr		
				Operational Cost Data for Family Housing		

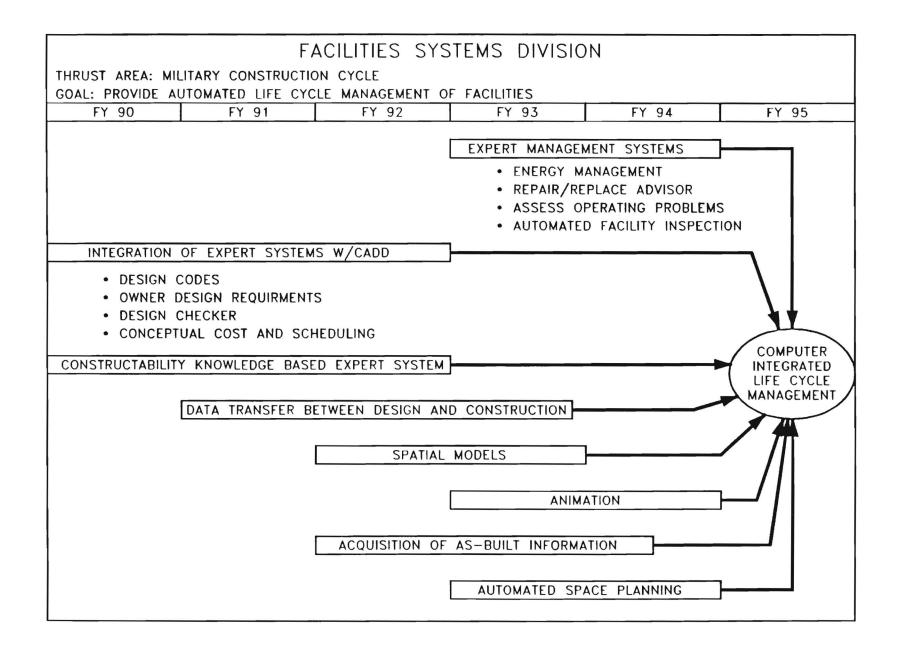
USER DEFINED NEEDS - PAGE 2						
PLANNING	PROGRAMMING	DESIGN	CONSTRUCTION	O&M	UTILIZATION	
· · · · -				DEH Management System		
				Vacuum Drying of Roof Insulation		
				Natural Drying of Wet Applied Roofing System		
				Diagnosing Blisters in Built Up Roofing		
				Effects of Re-siding of Buildings		
				Chemical Snow & Ice Control		
				Improved Military Railroad Rehab & Maint		
				Dust Palliation		
,				Freeze/Thaw Prevention & Repair		
				Location of Buried Utilities		
				Rehabilitation of Pilelines		
				Moisture Control In Bulldings		
•						

· · · · · · · · · · · · · · · · · · ·		CERL RE	SEARCH	•	
PLANNING	PROGRAMMING	DESIGN	CONSTRUCTION	O&M	UTILIZATION
Automated PDB	Civil Works Automated Budgeting System	Architectural Design System	Automated Review Management Systems	Fire Protection Management System	Installation Utilization Assessment
Expert System for Site Selection	Knowlege Worker	Concept Design Database	A/E Liability Management & Analysis	Fire Protection Expert System	Expert System for Facility Classification
	OORMS	Parametric Generation of Repetitive Designs	Quality Assurance Training Simulator		Facility Mapping Methods
	DEH Automated Graphics Guide	Analytical Tools for Architects	Construction Quality Knowledge Database		Enhanced Real Property Management Systems
	DTMS DEH MCA Prog- ramming Support	Criteria Retrieval System	Area Engineer Decision Support System		
	PROJ DOCS	Mechanisms for Data Inte- gration and Sharing	Claims Guidance System		
		Integration of CEG/CADD	Expert system for MCA Cycle Analysis		
		Impact of CADD on Architectural Practice	Building Technology Forecast & Evaluation		
		Presentation Assistant	KB on Alternative Construction Methods		
		Design Management Simulation Systems	Expedient Construction Data System for Mobilization		
		Intelligent Embedded Instruc- tion for CAD Systems	Performance Specifying Guide for Alt Cnst Meth		
			Construction Schedule Analysis System		
			Network Generation		

		ACADEMIC RES	EARCH - PAGE 1		
PLANNING	PROGRAMMING	DESIGN	CONSTRUCTION	O&M	UTILIZATION
Expert System-Based Estimating Program		Constructability During Field Operations	Flagging Safety Practices	Safe Asbestos Abatement	
Iterative Estimating		Input Variables Impacting Design Effectiveness	Field Management Control, Efficiency & Productivity	Nondestructive Evaluation of Damage in Structures	
Conceptual Cost Estimating by Expert Systems		Horizontal Construction - Improved Facility Design	Construction Equipment Management System	Steel Bridge Replacement Decks	
Pricing of Contracts Under Inflation		Automated Constructability Criteria for CAD	Concrete Curing in Cold Temperatures	Cold-Wet Weather Patching for Asphalt	
Needs for Automated Conceptual Estimating		Linking CAD Systems to Knowledge Representation	Quality Problems in Construction	Statistical Representation of Large Buildings	
Simulation Modeling for Horizontal Construction		Environment for Knowledge Based Design	System for Repetitive Unit Scheduling		
Tranforming WBS to Schedule Format		Structure of Database Management Systems	Alternate Logic Scheduling		
Preconstruction Planning System for Highway Proj			Resource Constrained Scheduling Using Al		
Site Planning & Impact on Productivity			Feasibility Model for Cold Weather Protection		
Knowledge Based Query of a Project Database			Parametric Scheduling Model		
Integrated Design/Construc- tion Project Database			KBES for Construction Site Layout		
Interproject Productivity Comparisons			Integrated KBES Simulation System		
Emerging Innovative Building Technologies			Equipment Selection Criteria for Concrete		
Technological Structure of Construction Operations			Fabric-Reinforced Cement Laminates		
Fundamental Mechanisms for Technological Innovation			3-D Metric Vision for Engineering Construction		
Strategies for Technological Advancement in Construction			Current Modularization Practices		
Baseline Model for Productivity Measurement			Bar Code Applications in Construction		
Microcomputer Cost - Benefit Analysis System			Work Packages for Project Control		

ACADEMIC RESEARCH - PAGE 2						
PLANNING	PROGRAMMING	DESIGN	CONSTRUCTION	O&M	UTILIZATION	
Objective Setting Process of Owners and Contractors			Knowledge Based Schedule Progress Reporting	Uncertainty In Management of Infrastructure Facilities		
KBES for Repeating Project Success			C/SCS Criteria in Changing Economic Environment	Level of Service Analysis for Bridge Maintenance		
Risk Analysis Practices (5)			CIMS: A Construction Information Management Sys	Building Inventory and Maintenance		
			Project Rations for Project Status and Forecasting			
			Automated Real-Time Data Acquisition			
			Microcomputer Cost Control System			
			Imaging and Vision Systems for Automated Construction			
			Automated Construction and Robotics (9)			
			Monitoring and Evaluation of Evolving Structures			
			Innovative Features of Construction Incentive Plans			
			KBES for Construction Claim Management			
			Bar Code Applications (2)			
			Linking CAD with Materials Management			

.



# F. S. BASE SUPPORT INVESTMENT STRATEGY OUTLINE

- I. BASE SUPPORT DEFICIENCIES
- II. R&D THRUST AREAS/EXISTING INITIATIVES/TECHNOLOGIES/BENEFITS
- III. GOAL CAPABILITIES (What are we going to get from research?)

Examples:

- FULLY AUTOMATED, INTEGRATED FACILITY DESIGN BY 1994
- SMART, FULLY AUTOMATIC, SELF MONITORING/DIAGNOSTIC BUILDINGS BY 1996
- SELF-SCHEDULING, AUTOMATED DEH RE SUPPLIED WORKFORCE BY 1997
- IV. INTERMEDIATE PRODUCE SYSTEMS/DELIVERABLES (How do we get there?)
  - ARCH 4D

.

•

- INTEGRATED DATABASE SITE PLANNING TOOLS
- Degree Leveraged

Resource Requirements

- V. PROGRAM ELEMENT DISTRIBUTION
  - AT23
  - AT41
  - T<sup>3</sup>B/FTAT
  - CPAR
  - REIMBURSABLE

By Functional Area By Teams By Year By Proponent/Customer

## I. Introduction

The purpose of this report is to develop a research and development strategy which could have an impact on reducing a DEH "cost driver". The "cost driver" we have chosen is the minor construction and alteration responsibility of the DEH. Army Management and Structure Codes show Minor Construction as a \$255 million expense in fiscal year 1988. While that amount is not the largest of the DEH cost codes, it is an area where research of the type conducted by the Facilities Systems Division of CERL could have an impact. Further, the amount shown for minor construction is large enough to suggest there may be potential for worthwhile savings. For instance, improvements over a range of 5% - 10% would result in savings between \$12 million and \$25 million each year.

The goal of the research and development strategy in this report is an integrated system to assist the DEH in the early design phases of new construction projects as well as modification or alteration work. It is recognized that many early decisions relating to facility design are undertaken on an arbitrary basis rather than selection from a group of studied alternatives. This arbitrary approach often results in design changes much later when alternatives are more closely considered. Thus, from master planning through early design, a process should be developed which will better ensure that the impact of early design decisions on cost, scheduling, constructability, etc., are well understood and fully taken into account. This would guarantee that will ensure the most pertinent factors are considered at an early stage in the design process, minimizing the necessity for making changes at a later date.

The thrust of our argument is that if the original design is done correctly, the potential for changes will be minimized and the constructability of a project will be improved. Also, such a comprehensive approach to streamlining the early design process will result in long-term life cycle benefits and cost savings. These will translate into cost-effective improvements in similar minor construction and alteration projects.

### II. The Need for an Integrated System

Changes are a major concern on any construction project. Several researchers have investigated the impact of design errors and user initiated changes on the cost of a construction project. Diekmann [1985] reports approximately half of the dollar cost of all changes are caused by design errors and user discretionary changes. Dawkins [1987] reports changes orders accounting for 6.1% of the total dollar volume of a selected set of 48 projects with a total value of \$100 million. These contracts were administered by the Naval Facilities Engineering Command, Charleston, SC. Dawkins noted that 36.8% of the dollar volume of changes were the result of design errors and 22.8% of the dollar volume of changes were due to owner directed discretionary changes. A major conclusion from the Dawkins study was that especially in alteration or modification types of construction, significant savings can be achieved through improvements in design and reduction of owner changes.

These sources make it clear there is a significant dollar volume of changes which could be avoided if design errors could be reduced only slightly and if the design features could be more effectively communicated to the user. Additionally, any improvements in constructability due to better design would undoubtedly have an impact on the final cost of a project. Moreover, a recent study done for the U.S. Air Force included the observation:

> " the [military construction] system inhibits designer/construction interface early in the design stage when input is most useful. Computer networking capabilities and computer aided design/computer integrated construction (CAD/CIC) will generate increasing impetus for close integration of the design/construction process" [Technology 2000, 1988].

Constructability is also an important factor in holding the line on construction costs. Several authorities have recognized the need to inject constructability considerations early in the design process. Dr. Richard Wright, in a presentation to a workshop on America's Buildings in the 21st Century observed that much more work is needed to inform the early design decisions with intelligence about constructability and the effects of alternatives on life cycle benefits and costs [NAS Workshop, 1987]. He noted:

"Some eminent architects tell me that they rarely find an engineer who is helpful at the early design stages. For instance, an engineer who is able to present the advantages and disadvantages of alternative structural systems or mechanical systems." Constructability was also a major theme of a National Science Foundation workshop at Lehigh University [Wilson, 1987]. The introduction to this workshop stated that the philosophy of computer-integrated construction must take into account constructability and maintenance considerations in the design cycle. The introduction also stated that mismatches between the intentions of designers and constructors can be alleviated by using computerintegrated construction techniques.

Spatial models are recognized as a means to more accurately convey the designer's intent to the end user. It is generally accepted that many end-users not trained in the interpretation of two-dimensional drawings have difficulty visualizing the final product. Spatial models and particularly animation lets the end-user "test drive" a design before committing to an expensive but perhaps ill-conceived facility. Animation can show how the different pieces fit together and systems like Bechtel's state-of-the-art "Walkthrough" product allow the end-user to simulate views from differing perspectives inside the facility. Apart from the communication aspects of spatial models, they can have the ability to detect physical interferences such as conflicts between mechanical and electrical chases. In a report for the Office of Technology Assessment, Dr. Daniel Halpin commented:

"The ability to utilize 3-D CADD systems will definitely yield a productivity advantage to those firms with access to this technology. Some productivity estimates ... indicate cutting required manhours to one-third of the traditional requirement for the same design related work. The list of potential advantages include better ability to determine the constructability of a design, improved plant documentation, training and maintenance support, and better planning during the conceptual design phase. The potential is unlimited." [Halpin, 1986].

Because of restricted DEH resources, computer-assisted tools should be used to the extent possible to implement research products of this integrated investment strategy. The existing DEH automation capabilities could be augmented and developed into an integrated computer-aided construction system to support all aspects of an installation's minor construction and alteration program. As will be described in this section, not only are there firm Army requirements for such a system, there are also a wide range of existing automated capabilities that can readily accommodate most DEH requirements.

3

The call for an integrated computer system is not new. The Mission Area Deficiency Statements of the Army Assistant Chief of Engineers, dated May 1987, contains two statements in support of the development of an enhanced computer-aided design capability, with variations, for installation support activities. The first of these statements is 2.01.018, Installation Facility Space Planning and Management. This mission area deficiency statement relates to the difficulty of properly evaluating facilities of an installation to accommodate changing mission requirements. The second deficiency statement is 2.01.023, DEH Computer-Aided Design Support. This statement calls for a computer-aided design capability for the DEH.

Further support for a computer-aided construction system comes from Facilities Engineering Management System Study, Volume I, where comments from the field personnel of Engineering Plans and Services Divisions clearly state their need for improved computer/CADD support [FEMS, ].

An integrated computer-aided system, appropriately configured, offers an unusual opportunity to improve the quality of space management. With prudent planning in the development cycle, the introduction of an integrated integrated construction system to the DEH can offer real support to the Army Communities of Excellence program through significantly improved space management.

Various workshops and studies by academia and industry have noted the significance of computer-aided developments in support of all phases of the construction industry. A National Science Foundation white paper in 1985 Levitt [1985], pointed out the suitability of the construction industry to applications of artificial intelligence methodologies. The NSF and the University of Illinois jointly sponsored a workshop on future directions for computerized construction research [Ibbs, 1987]. One of the topics strongly recommended for study was project-wide data bases and communications, particularly in support of computer-aided design.

Another 1987 NSF workshop reported on the importance of research for computer-aided construction, with emphasis on the opportunities offered by knowledge-based systems for both design and construction [Wilson, 1987]. Wilson concluded that computer integration of activities can allow timely and more reliable decisions when modifications must be quickly accommodated. Additionally, Wilson observed that the development of "smart" buildings will require computer-integrated techniques.

Recently, Professor Greg Howell, in a presentation to a group of construction executives, asked where the group felt major problems were in the construction delivery process. [Howell, ]. One major concern which surfaced was the interface between designers and builders. In part there are management issues here, but

participants agreed a closer communication between designers and builders was necessary and possible. Finally, Dr. Richard Tucker, in an award winning ASCE paper, emphasized the need for total integration of computeraided design systems with fabrication shops and construction sites.

Therefore, it seems clear that continued research in computer-integrated construction can contribute to the ability of CERL and others to deliver advanced products to significantly improve the minor construction and alteration role of the DEH.

#### **III. Related Research Underway**

Academic research: Several academic researchers are making preliminary efforts in areas related to this integrated computer design proposal. Many of these efforts show clear potential for support of any computer-integrated construction research initiated by CERL.

## • Project Planning

At Stanford University, Raymond Levitt is investigating the usefulness of artificial intelligence techniques to the project planning stage. This is rather general research, however, the results may prove useful over a wide range of problems.

David Chang at Texas A&M is working on an system to integrate a simulation system with a knowledge based expert system for construction process planning.

#### Integrated Design and Construction

Chang is also working an a feasibility study of an integrated design/construction project database system. The objective of this research is to integrate various computerized applications including CADD into a uniform environment for project information.

Victor Sanvido at Penn State is exploring an open information architecture to integrate design and construction with facilities management. This is a project to develop an open information architecture to facilitate the management, planning, design, construction, operation and maintenance of a facility. This research will attempt to develop an information model which can

×

link other models including the architectural program, schematic drawings, CAD detailed drawings, contracts, CPM schedules, budgets, space planning models, energy management simulation, organizational charts and simulation packages.

Chris Hendrickson of Carnegie Mellon is investigating a building design environment dealing with the integration of knowledge-based tools for the design of buildings from a conceptual level to the planning of construction activities.

LeRoy Boyer at Illinois is endeavoring to formulate a model based on an object oriented data representation in the Smalltalk-80 programming environment. Current efforts are to develop a standardized format to exchange project scheduling information between computers. Boyer is also working on a system to integrate CAD with a 3-D digitized visual recording of actual construction operations to directly produce as-built drawings at the completion of construction.

Jens Pohl at California Polytechnic is involved in the design and development of a microcomputer-based intelligent computer-aided design system. The focus is on integration of design data bases, but work is also proceeding on solid modeling and animation.

Ulrich Flemming and others at Carnegie-Mellon are at work on an expert system for the design of building layouts. These researchers intend to use the expert system to compliment the performance of designers by systematically searching for alternative solutions and by taking a broad range of design concerns into account.

Also at Carnegie-Mellon, Gerhard Schmitt and others are using OPS5, a general-purpose expert system language to explore four test cases related to design. The first test case is an attempt to capture the rules of thumb and algorithms contained in the "Small Office Design Handbook" thereby using the handbook as an interactive, computerized design consultant. The second test case is an attempt to extract design knowledge from designers with little or no programming knowledge. The third test case is a knowledge-based roof designer to decide on the shape of roofs. And the fourth test case uses TOPSI, an IBM PC version of OPS5, with a graphical kernel drawing system with three dimensional extensions.

Yehuda Kalay and others at SUNY Buffalo are using PROLOG to implement a knowledgebased design assistant. They feel their approach is different in that it spans all phased of the design process and incorporates knowledge acquisition facilities enabling the system's knowledge base do be dynamically expanded and modified.

## Structural Design

At Maryland, Leonhard Bernold is attempting to link structural design and analysis with an intelligent construction simulator to assess constructability and cost-effectiveness of steel buildings.

## • Cost Estimates

James Diekmann at Colorado is conducting research in the development of a cost advisor for conceptual estimates by using a rule-based expert system. The expert system will consider three constraints in arriving at a solution: physical factors, external constraints, and constraints imposed by the user.

Saeed Karshenas of Marquette University is studying an automated knowledge-based expert system which will use historical cost data and available expertise in search for an optimal design in the conceptual phase.

## • General

William Ibbs is compiling data on the usage of CAD/CAGE/CACM systems in use by members of the Construction Industry Institute. This survey will look at cost effective implementation of computers as well as expected trends.

#### **Other Federal Labs:**

The Army CADD Center at the Waterways Experiment Station, headed by Dr. Edward Middleton, is responsible for developing and promulgating CADD standards to Corps users. This center has a contract with Intergraph which includes a technology upgrade clause to accommodate rapidly advancing CADD technology.

Air Force efforts in computer graphics and design are largely directed toward automated mapping and facilities management (AM/FM) [AF Technology 2000, 1988]. This is perhaps understandable considering the Air Force Civil Engineer is less concerned with design than the Army Corps of Engineers. The primary use of AM/FM technology to date is in the area of Base Comprehensive Planning (BCP). All new BCP's are using an Intergraph system for mapping overlays and digitizing of base information. Additionally, Kelly AFB in San Antonio is using a 3-D solids modeling program to show the map data base. The system requires a mini computer for solids but micro computers can do wire frame modeling. The Air Force is also looking at downloading mini-based systems to micro computers. Chanute AFB in Illinois is downloading from Intergraph BCP maps to the Zenith micro computer.

## **CERL Research:**

Much of the work at CERL, either completed, underway, or proposed is directly in support of an integrated computer construction system. For example, The Computer Assisted Engineering Design System (CAEDS), the Automated Review Management System (ARMS), the 4-D solids modeler, and voice recognition system for transposing voice signals to digital data for use in inspection reports. Automated installation master planning, space management, automated graphics, and conceptual modeling are further examples of CERL's efforts at improving the design, delivery, and maintenance of facilities.

#### **Industry Research:**

Most of the industry research related to integrated computer systems is done by the very large construction firms. Halpin [1986] identified Bechtel, Flour, Stone and Webster, and Ebasco as the leaders in developing CADD systems. Of the systems being developed the Bechtel "Walkthrough" system, as noted earlier, is state-of-the-art. This system is used for conceptual design visualization, detailed design reviews, planning and simulation of construction activities, detection of interferences, and generation of design drawings from the 3-D model. Bechtel is currently using a knowledge-based expert system for annotating design drawings.

Stone and Webster is using a 3-D system to do design from initial layout to final drawings. This system checks interferences and generated bills of materials.

Halpin also notes that many U.S. firms use data bases to organize and control data flow to and from CAD systems. The unimpeded use of data bases continues because of a lack of standardization of data structures.

Another noteworthy development is recent marketing of SweetSpec by McGraw-Hill. SweetSpec is a knowledge-based expert system using CD-ROM technology to assist designers to customize specifications for a given application. SweetSpec also includes tutorials the assist in the decision-making process and provides printed specification documents.

#### IV. Technology Forecasts to Support an Integrated System

Technology forecasts appear to present a generally favorable climate for the further development of integrated systems. The Technology 2000 report prepared for the Air Force predicts computers will increase information processing power by an order of magnitude or more in the next ten years. This report also foresees high-speed data-transfer links for complex data transfer and the wide spread use of expert systems. Echoing the theme of increased processing power, Dr. Robert Duncan, DARPA Director, sees the development of a gigaflop supercomputer in which a trillion bits of memory could be packaged into a volume of one cubic foot. Bill Joy of Sun Microsystems forecasts workstation performance to be one hundred times greater by 1993

compared to 1983 performance. He also forecasts systems which will support voice and image input/output that could eliminate keyboards [AF Technology 2000, 1988].

An interesting development from Intel Corp. may also be integral to implementing the research strategy proposed in this report. Intel has developed a digital video interactive (DVI) technology. The difference between DVI technology and other interactive video systems is that DVI is digitized. Digitization allows for much more flexibility and compactness. This emerging technology could allow the DEH to video tape an existing facility and simulate proposed changes to the facility.

Finally, Joseph Perkowski of Bechtel, looked into the future and saw a highly integrated, computerized construction industry. He sees increasing use of expert systems as part of CADD applications and more design done by 3-D systems using sophisticated, standardized design symbols. According to Perkowski, linkage of design models and documents to computerized simulation of the built facility will become common. All these trends, if realized, can help reduce cost overruns, improve coordination, and increase reliability and constructability of the facility [Perkowski, 1989].

Of course, the challenge to CERL and the Corps of Engineers will be how to make the best use of these developments.

#### V. Opportunities and Gaps for CERL Research

- Profitability (Industry vs. Government)
- Evaluate Size and Value
- Evaluate Probability of Success
- Evaluate T<sup>2</sup> Opportunity
- Evaluate Leveraging Opportunity
- MAPS
- Pre-ROI

#### VI. A Facility Systems Strategy for an Integrated System

To summarize the needs developed earlier, the research strategy must address the following:

- Streamline the minor construction design process.
- Reduce change orders to the extent possible.
- Improve constructability.
- Improve the quality of space management.

The following research strategy is intended to meet the needs described above. There are five research programs which can be considered to streamline the design process.

- Evaluate the impact of master planning decisions on the design process. That is, determine what types of decisions in the master planning process have what types of effects on the design process.
- Study the appropriate regulations and directives regulating minor construction and their impact on the planning and design process. Their effect on each project should be well known and fully considered.
- Evaluate the expansion in the number of Centers of Expertise and the Strategic Support Centers to offer a more comprehensive support system for the DEH.
- Make efficient use of current and projected computer-aided design and drafting (CADD) technology. Section I of this report has identified the wide-spread recognition of an improvement of this capability for the DEH. However, as researchers at CERL have recognized, care must be taken to provide an integrated system based on existing capabilities rather than to "drop another system on the desk."

• Develop an integrated, computer-based construction system based on the minor construction design process. This effort too is one which requires a significant level of careful planning and development to insure adequate integration with existing systems as well as work done under action four above.

As discussed in section I above, the construction process can benefit significantly from the reduction of change orders. We have identified seven research programs which could reduce the volume and cost of change orders. these actions are:

- Develop new procedures and practices to get engineers involved early in the design process. Their practical understanding of the issues will contribute to constructability and communication between designers and constructors.
- Develop a set of standard designs which have been proven effective in those situations where similar tasks are repeatedly undertaken.
- Develop design databases common to minor construction disciplines.
- Develop expert systems to capture past design experience. This action must be closely integrated with, and to some extent is dependent on, the previous action.
- Develop a three-dimensional CADD system to evaluate and eliminate spatial interferences in minor construction design.
- Consider design impacts of potential mission changes. The first aspect of this action would be to develop a methodology for such reviews. The second aspect would be to perform such reviews when mission changes were contemplated. When appropriate, the design should include contingencies for mission changes.

• Develop procedures, practices and directives which will reduce mismatches between the intentions of architects, engineers and constructors.

Our investigations have shown a widespread recognition of the need to have a strategy to improve constructibility. We have identified five research programs to be taken which would contribute to improved constructability.

- Develop a methodology to coordinate the master planning process with architects, engineers and constructors. While such coordination is present in some instances, some standardization of such important communications is seen as quite important.
- Research alternate engineering approaches to determine the most cost-effective designs (structural, mechanical and electrical). Such a program should be coordinated with current on-going design efforts.
- Determine the impact of alternate designs on operations and maintenance costs.
- Evaluate the life cycle costs of design alternatives.
- Develop a set of DEH-wide data bases to exchange information on common early design problem areas. This fifth research program would be a development effort followed by a continuing program to insure adequate collection and dissemination of the information collected.

Our study has shown the importance of supporting the DEH in the pursuit of the Army Communities of Excellence program. It is clear that all programs which will result in a reduction in the cost of minor construction will contribute to COE. However, a strategy for improvement of the quality of space management is one which will clearly be seen by all as contributing to COE. We believe there are two main research programs which will support such a strategy.

- Develop a capability to visualize a completed construction project. The development of threedimensional graphics and animation offer such a capability in the near term.
- Develop the capability to conduct a facility management study/evaluation during the design phase of all minor construction projects. Such a system would operate from within a larger, integrated computer-based system.

0

## VII. An Action Plan to Implement the Strategy

• Resource Leveraging

-IPA/SFRC

-IDO

- Personnel Development/Training
- Recruitment
- Tools, Equipment, & technology
- Product Support
- CERL-FS Business Practices
- Define Critical Success Factors for Future Program Evaluation and Monitoring

-IPR (In-Progress Review)

-Post-ROI

## I. Introduction

The purpose of this report is to develop a research and development strategy which could have an impact on reducing a DEH "cost driver". The "cost driver" we have chosen is the minor construction and alteration responsibility of the DEH. Army Management and Structure Codes show Minor Construction as a \$255 million expense in fiscal year 1988. While that amount is not the largest of the DEH cost codes, it is an area where research of the type conducted by the Facilities Systems Division of CERL could have an impact. Further, the amount shown for minor construction is large enough to suggest there may be potential for worthwhile savings. For instance, improvements over a range of 5% - 10% would result in savings between \$12 million and \$25 million each year.

The goal of the research and development strategy in this report is an integrated system to assist the DEH in the early design phases of new construction projects as well as modification or alteration work. It is recognized that many early decisions relating to facility design are undertaken on an arbitrary basis rather than selection from a group of studied alternatives. This arbitrary approach often results in design changes much later when alternatives are more closely considered. Thus, from master planning through early design, a process should be developed which will better ensure that the impact of early design decisions on cost, scheduling, constructability, etc., are well understood and fully taken into account. This would guarantee that will ensure the most pertinent factors are considered at an early stage in the design process, minimizing the necessity for making changes at a later date.

The thrust of our argument is that if the original design is done correctly, the potential for changes will be minimized and the constructability of a project will be improved. Also, such a comprehensive approach to streamlining the early design process will result in long-term life cycle benefits and cost savings. These will translate into cost-effective improvements in similar minor construction and alteration projects.

#### II. The Need for an Integrated System

Changes are a major concern on any construction project. Several researchers have investigated the impact of design errors and user initiated changes on the cost of a construction project. Diekmann [1985] reports approximately half of the dollar cost of all changes are caused by design errors and user discretionary changes. Dawkins [1987] reports changes orders accounting for 6.1% of the total dollar volume of a selected set of 48 projects with a total value of \$100 million. These contracts were administered by the Naval Facilities Engineering Command, Charleston, SC. Dawkins noted that 36.8% of the dollar volume of changes were the result of design errors and 22.8% of the dollar volume of changes were due to owner directed discretionary changes. A major conclusion from the Dawkins study was that especially in alteration or modification types of construction, significant savings can be achieved through improvements in design and reduction of owner changes.

These sources make it clear there is a significant dollar volume of changes which could be avoided if design errors could be reduced only slightly and if the design features could be more effectively communicated to the user. Additionally, any improvements in constructability due to better design would undoubtedly have an impact on the final cost of a project. Moreover, a recent study done for the U.S. Air Force included the observation:

> " the [military construction] system inhibits designer/construction interface early in the design stage when input is most useful. Computer networking capabilities and computer aided design/computer integrated construction (CAD/CIC) will generate increasing impetus for close integration of the design/construction process" [Technology 2000, 1988].

Constructability is also an important factor in holding the line on construction costs. Several authorities have recognized the need to inject constructability considerations early in the design process. Dr. Richard Wright, in a presentation to a workshop on America's Buildings in the 21st Century observed that much more work is needed to inform the early design decisions with intelligence about constructability and the effects of alternatives on life cycle benefits and costs [NAS Workshop, 1987]. He noted:

"Some eminent architects tell me that they rarely find an engineer who is helpful at the early design stages. For instance, an engineer who is able to present the advantages and disadvantages of alternative structural systems or mechanical systems."

Constructability was also a major theme of a National Science Foundation workshop at Lehigh University [Wilson, 1987]. The introduction to this workshop stated that the philosophy of computer-integrated construction must take into account constructability and maintenance considerations in the design cycle. The introduction also stated that mismatches between the intentions of designers and constructors can be alleviated by using computerintegrated construction techniques.

Spatial models are recognized as a means to more accurately convey the designer's intent to the end user. It is generally accepted that many end-users not trained in the interpretation of two-dimensional drawings have difficulty visualizing the final product. Spatial models and particularly animation lets the end-user "test drive" a design before committing to an expensive but perhaps ill-conceived facility. Animation can show how the different pieces fit together and systems like Bechtel's state-of-the-art "Walkthrough" product allow the enduser to simulate views from differing perspectives inside the facility. Apart from the communication aspects of spatial models, they can have the ability to detect physical interferences such as conflicts between mechanical and electrical chases. In a report for the Office of Technology Assessment, Dr. Daniel Halpin commented:

> "The ability to utilize 3-D CADD systems will definitely yield a productivity advantage to those firms with access to this technology. Some productivity estimates ... indicate cutting required manhours to one-third of the traditional requirement for the same design related work. The list of potential advantages include better ability to determine the constructability of a design, improved plant documentation, training and maintenance support, and better planning during the conceptual design phase. The potential is unlimited." [Halpin, 1986].

Because of restricted DEH resources, computer-assisted tools should be used to the extent possible to implement research products of this integrated investment strategy. The existing DEH automation capabilities could be augmented and developed into an integrated computer-aided construction system to support all aspects of an installation's minor construction and alteration program. As will be described in this section, not only are there firm Army requirements for such a system, there are also a wide range of existing automated capabilities that can readily accommodate most DEH requirements.

3

The call for an integrated computer system is not new. The Mission Area Deficiency Statements of the Army Assistant Chief of Engineers, dated May 1987, contains two statements in support of the development of an enhanced computer-aided design capability, with variations, for installation support activities. The first of these statements is 2.01.018, Installation Facility Space Planning and Management. This mission area deficiency statement relates to the difficulty of properly evaluating facilities of an installation to accommodate changing • mission requirements. The second deficiency statement is 2.01.023, DEH Computer-Aided Design Support. This statement calls for a computer-aided design capability for the DEH.

· · · ·

Further support for a computer-aided construction system comes from Facilities Engineering Management System Study, Volume I, where comments from the field personnel of Engineering Plans and Services Divisions clearly state their need for improved computer/CADD support [FEMS, ].

An integrated computer-aided system, appropriately configured, offers an unusual opportunity to improve the quality of space management. With prudent planning in the development cycle, the introduction of an integrated integrated construction system to the DEH can offer real support to the Army Communities of Excellence program through significantly improved space management.

Various workshops and studies by academia and industry have noted the significance of computer-aided developments in support of all phases of the construction industry. A National Science Foundation white paper in 1985 Levitt [1985], pointed out the suitability of the construction industry to applications of artificial intelligence methodologies. The NSF and the University of Illinois jointly sponsored a workshop on future directions for computerized construction research [Ibbs, 1987]. One of the topics strongly recommended for study was project-wide data bases and communications, particularly in support of computer-aided design.

Another 1987 NSF workshop reported on the importance of research for computer-aided construction, with emphasis on the opportunities offered by knowledge-based systems for both design and construction [Wilson, 1987]. Wilson concluded that computer integration of activities can allow timely and more reliable decisions when modifications must be quickly accommodated. Additionally, Wilson observed that the development of "smart" buildings will require computer-integrated techniques.

Recently, Professor Greg Howell, in a presentation to a group of construction executives, asked where the group felt major problems were in the construction delivery process. [Howell, ]. One major concern which surfaced was the interface between designers and builders. In part there are management issues here, but

participants agreed a closer communication between designers and builders was necessary and possible. Finally, Dr. Richard Tucker, in an award winning ASCE paper, emphasized the need for total integration of computeraided design systems with fabrication shops and construction sites.

Therefore, it seems clear that continued research in computer-integrated construction can contribute to the ability of CERL and others to deliver advanced products to significantly improve the minor construction and alteration role of the DEH.

#### **III. Related Research Underway**

Academic research: Several academic researchers are making preliminary efforts in areas related to this integrated computer design proposal. Many of these efforts show clear potential for support of any computer-integrated construction research initiated by CERL.

## Project Planning

At Stanford University, Raymond Levitt is investigating the usefulness of artificial intelligence techniques to the project planning stage. This is rather general research, however, the results may prove useful over a wide range of problems.

David Chang at Texas A&M is working on an system to integrate a simulation system with a knowledge based expert system for construction process planning.

#### Integrated Design and Construction

Chang is also working an a feasibility study of an integrated design/construction project database system. The objective of this research is to integrate various computerized applications including CADD into a uniform environment for project information.

Victor Sanvido at Penn State is exploring an open information architecture to integrate design and construction with facilities management. This is a project to develop an open information architecture to facilitate the management, planning, design, construction, operation and maintenance of a facility. This research will attempt to develop an information model which can

f

link other models including the architectural program, schematic drawings, CAD detailed drawings, contracts, CPM schedules, budgets, space planning models, energy management simulation, organizational charts and simulation packages.

· · ·

Chris Hendrickson of Carnegie Mellon is investigating a building design environment dealing with the integration of knowledge-based tools for the design of buildings from a conceptual level to the planning of construction activities.

LeRoy Boyer at Illinois is endeavoring to formulate a model based on an object oriented data representation in the Smalltalk-80 programming environment. Current efforts are to develop a standardized format to exchange project scheduling information between computers. Boyer is also working on a system to integrate CAD with a 3-D digitized visual recording of actual construction operations to directly produce as-built drawings at the completion of construction.

Jens Pohl at California Polytechnic is involved in the design and development of a microcomputer-based intelligent computer-aided design system. The focus is on integration of design data bases, but work is also proceeding on solid modeling and animation.

Ulrich Flemming and others at Carnegie-Mellon are at work on an expert system for the design of building layouts. These researchers intend to use the expert system to compliment the performance of designers by systematically searching for alternative solutions and by taking a broad range of design concerns into account.

Also at Carnegie-Mellon, Gerhard Schmitt and others are using OPS5, a general-purpose expert system language to explore four test cases related to design. The first test case is an attempt to capture the rules of thumb and algorithms contained in the "Small Office Design Handbook" thereby using the handbook as an interactive, computerized design consultant. The second test case is an attempt to extract design knowledge from designers with little or no programming knowledge. The third test case is a knowledge-based roof designer to decide on the shape of roofs. And the fourth test case uses TOPSI, an IBM PC version of OPS5, with a graphical kernel drawing system with three dimensional extensions.

Yehuda Kalay and others at SUNY Buffalo are using PROLOG to implement a knowledgebased design assistant. They feel their approach is different in that it spans all phased of the design process and incorporates knowledge acquisition facilities enabling the system's knowledge base do be dynamically expanded and modified.

#### • Structural Design

. . .

At Maryland, Leonhard Bernold is attempting to link structural design and analysis with an intelligent construction simulator to assess constructability and cost-effectiveness of steel buildings.

#### Cost Estimates

James Diekmann at Colorado is conducting research in the development of a cost advisor for conceptual estimates by using a rule-based expert system. The expert system will consider three constraints in arriving at a solution: physical factors, external constraints, and constraints imposed by the user.

Saeed Karshenas of Marquette University is studying an automated knowledge-based expert system which will use historical cost data and available expertise in search for an optimal design in the conceptual phase.

#### • General

William Ibbs is compiling data on the usage of CAD/CAGE/CACM systems in use by members of the Construction Industry Institute. This survey will look at cost effective implementation of computers as well as expected trends.

#### **Other Federal Labs:**

The Army CADD Center at the Waterways Experiment Station, headed by Dr. Edward Middleton, is responsible for developing and promulgating CADD standards to Corps users. This center has a contract with Intergraph which includes a technology upgrade clause to accommodate rapidly advancing CADD technology.

Air Force efforts in computer graphics and design are largely directed toward automated mapping and facilities management (AM/FM) [AF Technology 2000, 1988]. This is perhaps understandable considering the Air Force Civil Engineer is less concerned with design than the Army Corps of Engineers. The primary use of AM/FM technology to date is in the area of Base Comprehensive Planning (BCP). All new BCP's are using an Intergraph system for mapping overlays and digitizing of base information. Additionally, Kelly AFB in San Antonio is using a 3-D solids modeling program to show the map data base. The system requires a mini computer for solids but micro computers can do wire frame modeling. The Air Force is also looking at downloading mini-based systems to micro computers. Chanute AFB in Illinois is downloading from Intergraph BCP maps to the Zenith micro computer.

#### **CERL Research:**

Much of the work at CERL, either completed, underway, or proposed is directly in support of an integrated computer construction system. For example, The Computer Assisted Engineering Design System (CAEDS), the Automated Review Management System (ARMS), the 4-D solids modeler, and voice recognition system for transposing voice signals to digital data for use in inspection reports. Automated installation master planning, space management, automated graphics, and conceptual modeling are further examples of CERL's efforts at improving the design, delivery, and maintenance of facilities.

#### **Industry Research:**

Most of the industry research related to integrated computer systems is done by the very large construction firms. Halpin [1986] identified Bechtel, Flour, Stone and Webster, and Ebasco as the leaders in developing CADD systems. Of the systems being developed the Bechtel "Walkthrough" system, as noted earlier, is state-of-the-art. This system is used for conceptual design visualization, detailed design reviews, planning and simulation of construction activities, detection of interferences, and generation of design drawings from the 3-D model. Bechtel is currently using a knowledge-based expert system for annotating design drawings.

Stone and Webster is using a 3-D system to do design from initial layout to final drawings. This system checks interferences and generated bills of materials.

Halpin also notes that many U.S. firms use data bases to organize and control data flow to and from CAD systems. The unimpeded use of data bases continues because of a lack of standardization of data structures.

Another noteworthy development is recent marketing of SweetSpec by McGraw-Hill. SweetSpec is a knowledge-based expert system using CD-ROM technology to assist designers to customize specifications for a given application. SweetSpec also includes tutorials the assist in the decision-making process and provides printed specification documents.

#### **IV. Technology Forecasts to Support an Integrated System**

Technology forecasts appear to present a generally favorable climate for the further development of integrated systems. The Technology 2000 report prepared for the Air Force predicts computers will increase information processing power by an order of magnitude or more in the next ten years. This report also foresees high-speed data-transfer links for complex data transfer and the wide spread use of expert systems. Echoing the theme of increased processing power, Dr. Robert Duncan, DARPA Director, sees the development of a gigaflop supercomputer in which a trillion bits of memory could be packaged into a volume of one cubic foot. Bill Joy of Sun Microsystems forecasts workstation performance to be one hundred times greater by 1993

compared to 1983 performance. He also forecasts systems which will support voice and image input/output that could eliminate keyboards [AF Technology 2000, 1988].

An interesting development from Intel Corp. may also be integral to implementing the research strategy proposed in this report. Intel has developed a digital video interactive (DVI) technology. The difference between DVI technology and other interactive video systems is that DVI is digitized. Digitization allows for much more flexibility and compactness. This emerging technology could allow the DEH to video tape an existing facility and simulate proposed changes to the facility.

Finally, Joseph Perkowski of Bechtel, looked into the future and saw a highly integrated, computerized construction industry. He sees increasing use of expert systems as part of CADD applications and more design done by 3-D systems using sophisticated, standardized design symbols. According to Perkowski, linkage of design models and documents to computerized simulation of the built facility will become common. All these trends, if realized, can help reduce cost overruns, improve coordination, and increase reliability and constructability of the facility [Perkowski, 1989].

Of course, the challenge to CERL and the Corps of Engineers will be how to make the best use of these developments.

#### V. Opportunities and Gaps for CERL Research

- Profitability (Industry vs. Government)
- Evaluate Size and Value
- Evaluate Probability of Success
- Evaluate T<sup>2</sup> Opportunity
- Evaluate Leveraging Opportunity
- MAPS

· · ·

• Pre-ROI

## VI. A Facility Systems Strategy for an Integrated System

To summarize the needs developed earlier, the research strategy must address the following:

- Streamline the minor construction design process.
- Reduce change orders to the extent possible.
- Improve constructability.

· · ··

2

• Improve the quality of space management.

The following research strategy is intended to meet the needs described above. There are five research programs which can be considered to streamline the design process.

- Evaluate the impact of master planning decisions on the design process. That is, determine what types of decisions in the master planning process have what types of effects on the design process.
- Study the appropriate regulations and directives regulating minor construction and their impact on the planning and design process. Their effect on each project should be well known and fully considered.
- Evaluate the expansion in the number of Centers of Expertise and the Strategic Support Centers to offer a more comprehensive support system for the DEH.
- Make efficient use of current and projected computer-aided design and drafting (CADD) technology. Section I of this report has identified the wide-spread recognition of an improvement of this capability for the DEH. However, as researchers at CERL have recognized, care must be taken to provide an integrated system based on existing capabilities rather than to "drop another system on the desk."

• Develop an integrated, computer-based construction system based on the minor construction design process. This effort too is one which requires a significant level of careful planning and development to insure adequate integration with existing systems as well as work done under action four above.

As discussed in section I above, the construction process can benefit significantly from the reduction of change orders. We have identified seven research programs which could reduce the volume and cost of change orders. these actions are:

- Develop new procedures and practices to get engineers involved early in the design process. Their practical understanding of the issues will contribute to constructability and communication between designers and constructors.
- Develop a set of standard designs which have been proven effective in those situations where similar tasks are repeatedly undertaken.
- Develop design databases common to minor construction disciplines.
- Develop expert systems to capture past design experience. This action must be closely integrated with, and to some extent is dependent on, the previous action.
- Develop a three-dimensional CADD system to evaluate and eliminate spatial interferences in minor construction design.
- Consider design impacts of potential mission changes. The first aspect of this action would be to develop a methodology for such reviews. The second aspect would be to perform such reviews when mission changes were contemplated. When appropriate, the design should include contingencies for mission changes.

• Develop procedures, practices and directives which will reduce mismatches between the intentions of architects, engineers and constructors.

Our investigations have shown a widespread recognition of the need to have a strategy to improve constructibility. We have identified five research programs to be taken which would contribute to improved constructability.

- Develop a methodology to coordinate the master planning process with architects, engineers and constructors. While such coordination is present in some instances, some standardization of such important communications is seen as quite important.
- Research alternate engineering approaches to determine the most cost-effective designs (structural, mechanical and electrical). Such a program should be coordinated with current on-going design efforts.
- Determine the impact of alternate designs on operations and maintenance costs.
- Evaluate the life cycle costs of design alternatives.

. • ``.

• Develop a set of DEH-wide data bases to exchange information on common early design problem areas. This fifth research program would be a development effort followed by a continuing program to insure adequate collection and dissemination of the information collected.

Our study has shown the importance of supporting the DEH in the pursuit of the Army Communities of Excellence program. It is clear that all programs which will result in a reduction in the cost of minor construction will contribute to COE. However, a strategy for improvement of the quality of space management is one which will clearly be seen by all as contributing to COE. We believe there are two main research programs which will support such a strategy.

- Develop a capability to visualize a completed construction project. The development of threedimensional graphics and animation offer such a capability in the near term.
- Develop the capability to conduct a facility management study/evaluation during the design phase of all minor construction projects. Such a system would operate from within a larger, integrated computer-based system.

### VII. An Action Plan to Implement the Strategy

• Resource Leveraging

-IPA/SFRC

-IDO

- Personnel Development/Training
- Recruitment
- Tools, Equipment, & technology
- Product Support
- CERL-FS Business Practices
- Define Critical Success Factors for Future Program Evaluation and Monitoring

-IPR (In-Progress Review)

-Post-ROI

# Functional Area: PLANNING AND PROGRAMMING

### Problems

. . .

- Lack of O&M and Utilization Lessons Learned Feedback
- Hard to Define Facility Requirements to Designer
- Ad Hoc Process Prevents Continuity
- Long Lead Time for MCA Process
- Difficult to Translate Mission Requirements to Facility Requirements
- · Lack of Vision of the Future
- Lack of Prioritization Tools
- Multitude of Diverse/Non-Integrated Systems
- Lack of Information of Facilities Options
- Lack of Realistic Construction Cost Information

#### Impact

- · Misallocation of Funds
- Inappropriate Facilities
- Lack of Timely Response to Mission Requirements
   Decreased Mission Effectiveness
   BOD = IOC

#### **Desired Capabilities**

 A Coherent, Timely, Tightly-Integrated Planning and Programming Process Capture Past Design, O&M, and Utilization Experience

A Methodology to Coordinate the Master Planning Process with the AEC Community

An Up-to-Date Digitized Installation Master Plan

A More Rigorous Evaluation of Life Cycle Costs/Alternatives

Accelerate the Review and Approval Process

A More Mission-Oriented Priortization System for Project Selection

An Accurate, Timely Cost Data Base

A Risk-Based Conceptual Cost Estimating System

# Functional Area: PLANNING AND PROGRAMMING

## Research/Technical Development Underway

- Open Information Architecture (Penn State)
- 1391 Processor (CERL)
- Automated Installation Master Planning (CERL)
- Facility Renewal/Replacement Modeling (CERL)
- Facilities Life Cycle Cost Studies (CERL)
- Facility Criteria Generator (CERL)
- Knowledge Manager (CERL)
- Expert MCA Analysis (CERL)
- Automated Mapping/Facilities Management (USAF, CERL)
- Economic Analysis of Life Cycle Costs (CERL)
- Major Trends in Army Installation Planning

#### Gaps

- Lack of an Integrated Planning/Programming System Incorporating:
  - Lessons Learned from Past Mistakes
  - Current Installation Master Plan Data
  - Responsive Life-Cycle Cost Methodology
  - **Risk-Based Conceptual Estimates**
  - Project Prioritization Methodology
- Unclouded Vision of Future Force Requirements/Technology
- Inability to Translate Mission Requirements into Facility Requirements
- Ill-Defined Facility Requirements to Designer

## How CERL Can Impact Gaps

- Establish System to Incorporate Lessons Learned
- · Provide Vehicle to Maintain Current, Digitized Base Master Plan
- · Provide Framework and Requirements for Integrated Planning/Programming System
- Continue Development of AM/FM System
- Enhance Automated Review and Management System
- Initiate Risk-Based Conceptual Estimating Studies
- Improve MAPS
- Expedite Life Cycle Cost Data Collection Systems

# Functional Area: DESIGN

## Problems

- Low Initial Cost Estimates
- Lack of Accurate Project Information
- Not Enough Lessons Learned Feedback
- Inadequate Knowledge of Advanced Technology
- Not Enough Standard Designs
- No Common Design Data Base
- Design Not Responsive to Mission Requirements
- Overly Restrictive Specifications

## Impact

- Non-Optimal Constructability
- Non-Functional Design
- Design Errors

Change Orders (6% of total cost, 60% due to design errors and owner changes)

- Poor Value Engineering
- Increased Life Cycle Cost (Post-Occupancy)
- Spatial Interferences
- Arbitrary Design Decisions
- Decreased Occupant Productivity
- Increased Construction Cost

## **Desired Capabilities**

- Better Mission-Responsive Design
- More Flexible Designs to Accomodate Mission Changes
- Increased Use of Modular Systems
- Enhanced Physical Security Systems
- Closer Management of the A/E Design Process
- Involve Contractor in Design Phase
- Knowledge Based Expert Systems
- Integrated Owner/Designer/Builder Interface
- Standardized Project-Wide Data Bases and Communications
- Spatial Models
- Interference Detection
- Animation
- Computer Aided Design/Computer-Aided Construction
- Improved Plant Documentation
- Single, Dedicated, Decision-Making Authority

# Functional Area: DESIGN

· . ·

## Research/Technical Development Underway

- Artificial Intelligence Applications in Project Planning (Stanford, Texas A&M)
- Integrated Design and Construction (Carnegie-Mellon, Illinois, Texas A&M)
- Open Information Architecture (Penn State)
- Integration of CADD with 3-D Digitized Visual Recording of Construction (Illinois)
- Linking CAD Systems to Knowledge Representation (MIT)
- Integration of Knowledge Based Tools (Carnegie-Mellon)
- Expert System for Building Layout (Carnegie-Mellon)
- · Microcomputer-Based Intelligent Computer-Aided Design System (Cal Poly)
- Knowledge-Based Design Assistant (SUNY-Buffalo)
- Structural Design Linkage with Intelligent Construction Simulator (Maryland)
- Cost Advisor for Conceptual Estimates (Colorado, Marquette)
- Automated Mapping/Facilities Management (Air Force)
- Solids Modeling Program for Installation Mapping (Air Force)
- Conceptual Design Visualization (Bechtel)
- Automated Specification Writer (Ga Tech/McGraw-Hill)
- Digital Interactive Video (Intel)
- Computer Assisted Engineering Design System (CAEDS) (CERL)
- Automated Review Management System (CERL)
- 4D Modeler (CERL)
- Automated Installation Master Planning (CERL)
- Expert Bidability, Constructability, and Operability Review Expert System (CERL)
- Design Criteria Information System (CERL)
- A/E Liability and Analysis (CERL)
- CACES (?)

## Gaps

- Constructability and Maintenance Issues Not Fully Considered
- Communication Medium Between Owners/Designers/Builders Not Fully Effective
- Conceptual Cost Estimates not Realistic
- Value Engineering Not Done Early Enough or Not Thorough Enough
- Non-Standardized Data Bases
- Integration of CADD with the Construction, O&M, and Utilization Phases
- Inflexible Design
- Vulnerability to Terrorism

# Functional Area: DESIGN

1.0

## How CERL Can Impact Gaps

- Take Leadership Role to Establish Standards for Data Bases
- Investigate Expert Systems to Capture Past Design Experience
- Establish Methodology for Feedback System on Lessons Learned
- Develop More Standardized Drawings
- Evaluate Effect of Master Planning Decisions on the Design Process
- Study Impact of Regulations and Directives on the Design Process
- Extend Work on 4D Modeler to Incorporate Animation
- Develop Capability to Visualize Completed Project
- Develop Capability to Simulate Phases of Construction in 3D
- Improve Conceptual Estimating Capability through Simulation/Expert Systems
- Explore Innovative Contractural Approaches
- Integration of CADD with Construction Reporting Documents
- Continue to Explore Viability of Flexible, Modular Systems
- Determine Effectiveness of Current Constructability Reviews

# Functional Area: CONSTRUCTION

## Problems

- Inadequate Design (Plans/Specifications)
- Unrealistic Construction Budgets
- Non Cost-Effective Bid and Award Procedure
- Adversarial Environment Between Government and Contractor
- Decline in Construction Productivity
- · Inability of Government to Determine Real Construction Costs
- Incompetent Contractors
- Overly Restrictive Government Contract Forms

#### Impact

- Schedule Delays
- Cost Overruns
- · Lack of Quality Assurance
- Prolonged Claims Settlement Process
- Warranty Enforcement
- Lack of Agreement on Contract Scope

## **Desired Capabilities**

- Innovative Contracting System Similar to Industry (Reimbursable, Shared Cost Savings)
- Minimal Change Orders
- More Effective Contractor Prequalification
- Integrated Electronic Data Management Systems
- Involve Contractor Earlier in Process
- Positive Rather than Negative Contractor Incentives
- Partnering (Ref Mobile District Dam Project)
- Improved Productivity
- Improved Quality
- More Turnkey Construction

# Functional Area: CONSTRUCTION

## Research/Technical Development Underway

- Efficiency and Productivity of Site Operations (U Waterloo)
- Quality Problems in Construction (Clemson)
- Constructability During Field Operations (UT Austin)
- Constructability Improvement (Stanford)
- Structure of Data Base Applications in Construction (UI)
- Bar Code Applications in Construction (U Kansas, Texas A&M, Auburn)
- Inter-Project Productivity Comparisons (UT Austin)
- Automatic Monitoring and Evaluation of Evolving Structures (Texas A&M)
- Innovative Features of Construction Incentive Plans (Cal Berkeley)
- Expert System for Construction Claim Management (UP Boulder, III Tech)
- Project Objective Setting by Owners and Contractors (lowa St)
- The Determinates of Project Success (UT Austin)
- Contract Risk Allocation and Equity Analysis (UT Austin)
- Risk Analysis by Expert Systems (UT Austin, U Waterloo, Ga Tech)
- Contract Duration Estimation System (CERL)
- Alternate Construction Technologies (CERL)
- Project Management Data Exchange Systems (CERL)
- Modifications Processing System (CERL)
- Knowledge Base for Alternate Construction (CERL)
- Claims Guidance (CERL)
- Quality Assurance Management System (CERL)
- Excusable Delay Tracking System (CERL)

#### Gaps

- Overly Rigid Contracting System
- Lack of Incentive Plans to Improve Productivity
- Lack of Innovative Dispute Resolution Procedures
- Less-than-Thorough Quality Control
- Incomplete Construction Cost Data
- Disagreement on Project Scope

# Functional Area: CONSTRUCTION

# How CERL Can Impact Gaps

- Explore Alternative Contracting Methodologies to Include Reimbursable and Shared Cost Savings
- Conduct Case Studies to Evaluate Alternative Contracting Methods
- Investigate Alternative Dispute Resolution Techniques
- Take the Lead in Evaluating and Transfering Latest Construction Technology
- Explore Ways to Better Define Scope
- Revise Existing Government Contracts
- Establish Construction Cost Data Base

# Functional Area: MAINTENANCE AND REPAIR

#### Problems

- Loss of Facility Knowledge
- Increasing Costs of Facility Operations
- Decreasing Funds
- Environmental Concerns
- Aging Facilities
- Changing Mission
- Decreasing Resources
- Incomplete Condition Assessment
- Overload of Data Available
- Rigid Supply Support
- Inflexible Work Assignment Rules

#### Impact

- Decrease in Mission Effectiveness
- Deteriorating Facilities
- Increase in BMAR
- Decrease in Quality Of Life
  - Decrease in Reenlistments

### **Desired Capabilities**

- "Smart Buildings"
- More Effective Facility Preservation/Renewal Capability
- More Cost Effective Operations of Facilities
- More Efficient Inspection and Inventory Methods
- More Flexible, Responsive Maintenance Force and Supply System
- Automated Maintenance Management
- User Friendly Decision Support Tools
- More Accurate Failure Prediction Models

Page 1

# Functional Area: MAINTENANCE AND REPAIR

## Research/Technical Development Underway

- Statistical Representation of Large Buildings for Quantitative Performance (VPI&SU)
- Role of Uncertainty in Management of Infrastructure Facilities (MIT)
- Building Inventory and Maintenance (NC State)
- Voice-Activated Recognition System (CERL)
- Facility Renewal Expert System (CERL)
- Maintenance and Repair Prediction Model (CERL)
- Cost Estimating of Maintenance and Repair (CERL)
- Rental/Leasing Options (CERL)

#### Gaps

- Up-to-date Infrastructure Data Base
- Effective Decision Support tools
- Accurate Failure Prediction Models
- Cost Effective Inspection Systems

## How CERL Can Impact Gaps

- Evaluate Consequence of Maintenance and Repair Decisions
- Identify Current and Future Information Needs
- Continue Research in M & R Prediction Models
- Develop Case Studies Comparing Various Methods of Contract M & R
- Expand Work on Automated Inspection Systems

# Functional Area: UTILIZATION

## Problems

- Incomplete Facility Records
- Inappropriate Facilities
- Improper Match of Space with Activity
- Inaccessible As-Built/As-Modified Information
- No Convenient Capability for Land Planning Alternatives
- Noise Impact on Surrounding Communities
- Environmental Constraints
- Ammunition Storage Constraints
- Restraints on Live Firing Exercises
- Restricted Training Areas

## Impact

- Needless Construction
- Uninformed Strategic Planning
- Needless Operation and Maintenance Expense
- Decreased Readiness
- Inefficient Utilization
- Difficult to Accomodate Changing Mission Requirements

## **Desired Capabilities**

- Computerized Real Property Inventory Data
- Automated Master Planning
- Disaster Damage Reporting
- Automated Realignment/Restationing Evaluation
- Improved Automated Mapping/Facilities Management Capability
- Better Match of Space with Activity
- Improved Physical Security

# Functional Area: UTILIZATION

## Research/Technical Development Underway

- Utilization of Facility Space (CERL)
- Facility Parameter Relationships to Command Objectives (CERL)
- Training Range Capabilities Matrix (CERL)

#### Gaps

- Fully Automated Master Planning/Inventory System
- Best Match of Space with Activity
- Useable Master Planning Graphics Capability
- Automatic Disaster Damage Reporting

## How CERL Can Impact Gaps

- Extend Work on Automated Master Planning Systems
- Improve Master Planning Graphics Capability
- Investigate Automated Inventory Systems
- Develop Strategies to Accomodate Changing Mission Requirements
- Develop an Automated Disaster Damage Reporting System
- Explore Capabilities to Automatically Update As-Built/As-Modified Information
- Expand Work on Training Area Utilization Schemes

# BASE SUPPORT RDT&E INVESTMENT STRATEGY Report on Task 1 (Modified)

Prepared Under Contract DACA88-88-D-0020

Submitted to:

Department of the Army Facilities Systems Division CONSTRUCTION ENGINEERING RESEARCH LABORATORY Champaign, Illinois

> Prepared November 7, 1989 by:

> > Leland S. Riggs

School of Civil Engineering Georgia Institute of Technology Atlanta, Georgia 30332

# Introduction

The purpose of Task 1 was to visit several U.S Army Corps of Engineers offices in order to gather information on the number, type and activities of personnel at specific locations involved in the design and construction process of military facilities. Specifically, those personnel involved in civil works is not included. Information was also to be collected on the number of contractors involved in the design and construction process. Finally, preliminary information was to be gathered on costs which can be assigned to the activities identified. The offices targeted for visits were South Atlantic Division, Savannah District and HQUSACE. This report covers the results of these visits.

## Savannah District

On April 25, 1989, I visited the Savannah District along with Mike Golish of CERL. Personnel contacted during this visit include:

Bill Smith	Chief, Military Program and Management Branch
Tommy Blewett	Design Control Engineer
Ben Harrison	Chief Architectural Section
Jack Bartholet	Chief, Military Projects Section
Tom Weathers	Chief, Technical Support Section
Frank Mills	Assistant Chief, Construction Division
Gloria Gray	Program Analyst, Construction Division

Most of the discussion during the visit centered around management and budgetary issues rather than the primary purpose of the visit which was to collect information on the number, type, activities, and costs of personnel associated with the design and construction process at the District level. In fairness to our hosts, however, this information was not readily available in a useable format during the visit. Therefore, data provided at the end of the visit and later is basis of this report.

Number and type of personnel: Appendix A includes a detailed picture of this information in the form of organizational charts. Table 1 below is a summary of the information extracted from Appendix A concerning number and type of personnel. Please note that the numbers in Table 1 reflect only those personnel working in Military Construction and not those working in Civil Construction. Therefore, the totals in Table 1 may not add up to the totals shown in the lower right hand corner of the charts of Appendix A which do include personnel involved in Civil Work.

The total dollar amount for the personnel listed in Table 1 is \$14,524,899. The total from the charts in Appendix A for design and construction is \$15,492,614 leaving an amount of \$967,715 for 52 personnel in Civil work.

Туре	Engineering	Construction	Total
Civil Engineers	51	46	97
Electrical Engineers	16	6	22
Mechanical Engineers	21	7	28
Architects	14	1	15
Landscape Architects	2		2
Geologists	10		10
Structural Engineers	10		10
Environmental Engineers	2		2
Program Analysts	2	2	4
Interdisciplinary Engineers	1		1
Construction Representatives		20	20
Contract Negotiators	1		1
Community Planners	1		1
Technicians	43	26	69
Clerks/Stenos/Assistants/Secy's	41	20	61
Total	215	128	343

Table 1. – Number & Type Personnel, Savannah District

Number of Contracts: Task 1 also called for the number of contractors doing design and construction work for the Savannah District. This type data is not maintained in a form to be readily available. An attempt was made to extract the data from the AMPRS system, but the result was a printout of all contractors listed with the South Atlantic Division rather than a specific number of contractors.

Perhaps just as useful, however, is the number of current construction contracts at the Savannah District. As of 31 March, 1989, the District had a total of 82 contracts on the books for a total value of \$340,893,000.

Additionally, statistics reflecting the design effort may also be of interest. Again, as of 31 March, 1989, the District had a total of 228 facilities under design with a program amount of \$508,002,000.

During our discussions, a recurring topic was the comparison between in-house design effort by the Corps and A/E design effort. Table 2 is adapted from a study conducted by the Savannah District and shows the relative percentages of construction, design, and overhead related to total project funds. It is noted that the percent for design is somewhat higher than a figure of 6.9% carried by the South Atlantic Division. In the SAD tables, the percentages for design are in the 6% 8% range. However, the people at Savannah believe their analysis, which is based on COEMIS data, is an accurate depiction of the level of effort.

	A/E	In-House
Construction Contractor	74.64	75.67
Construction Division Supervision and Inspection	5.50 5.00	5.50 5.00
Contingencies Subtotal	10.50	10.50
Design	10.00	10.00
Engineering & Design (Direct Construction)	0.50	0.50
Design Branch	2.24	6.19
Military Branch	1.30	1.00
Geotechnical Branch	1.29	1.74
Architectural/Engineering	7.90	1.02
Subtotal	13.23	10.45
Overhead		
Engineering Division	0.15	0.31
District	0.74	1.28
Travel	0.14	0.04
Reproduction	0.28	0.48
Miscellaneous	0.32	1.27
Subtotal	1.63	3.38
Total	100.00	100.00

# Table 2 - Distribution of Project Funds in Percent

One final table which may be of interest is Table 3 which shows the source and distribution of design funds for the Savannah District.

Source	Distribution			
Design Funds	In-House	A/E		
MCA In-house design In-house support of A/E work A/E contract cost	4,255,335 3,48	80,500 6,162,761		
In-house design In-house support of A/E work A/E contract cost	1,115,147 1,75	52,147 6,018,713		
In-house design In-house support of A/E work A/E contract cost	634,703 94	49,547 4,133,946		
Totals	6,005,185 6,18	82,194 16,315,420		

Table 3 – Source and Distribution of Design Funds

## **South Atlantic Division**

I visited the headquarters of the South Atlantic Division on September 19, 1989. The following personnel were contacted:

Benny Stevens	Chief, Construction Branch
Cathy Gardner	Computer Programmer Analyst

Most of the day was spent discussing the AMPRS system with Ms. Gardner. After several trial computer runs we determined that the information on contractors was not in a form which would be useable for this report. Consequently, the remainder of the visit was with Mr. Stevens.

Mr. Stevens and I discussed potential sources for the information needed for this report. He suggested several contacts for cost data, however, the people at SAD were much more sensitive to releasing cost data than were the people at Savannah. Therefore, the cost data for the charts in Appendix B represent averages for the pay grades of individuals shown on the charts. With this exception, the charts at Appendix B for SAD are similar to the charts at Appendix A for Savannah. Table 4 is a summary of SAD personnel involved in the design and construction process. Data for Table 4 has been extracted from the charts in Appendix B and is similar to Table 1.

Туре	Engineering	Construction	Total
Chief	1		
Civil Engineers	22	9	31
Electrical Engineers	2	2	4
Mechanical Engineers	2		2
Architects	2		2
Landscape Architects	2		2
Geologists	4		4
Structural Engineers	4		4
Chemists	2		2
Clerks/Stenos/Assistants/Secy's	12	3	15
Total	53	14	67

Table 4	Number	& Type	Personnel.	SAD
---------	--------	--------	------------	-----

Mr. Stevens was very helpful in discussing and providing a copy of the Program Review and Analysis for SAD. This is a quarterly document which includes an analysis and interpretation of trends important to the division. The tables which follow indicate the design and construction workload within the Division and are adapted from this document. Table 5 shows the total military facilities under design within SAD as of 31 March 1989.

District	Number	Amount
Mobile	313	924,298
MEAPO	75	259,384
Savannah	228	508,002
Charleston	11	38,243
Wilmington	34	23,454
Jacksonville	18	8,109
Total	679	1,761,490

Table 5 – Military Facilities Under Design - SAD

Table 6 shows the construction workload withen SAD as of 31 March, 1989.

District	Number	Amount
Mobile	122	23,525,000
Winchester	6	51,509,000
Savannah	84	357,287,000
Charleston	4	23,525,000
Wilmington	19	36,082,000
Jacksonville	26	280,265,000
Total	261	1,032,634,000

Table 6 – Construction Contracts - SAD

## **Logistics Management Institute Reports**

Several reports were requested from the Logistics Management Institute (LMI) at the suggestion of Pete Almquist, OCE. These reports were to be used in lieu of a visit to OCE. A total of four reports were received from LMI. All were interesting, but only one was felt to be relevant to the scope of the work task of this report. This relevant report is entitled *Monitoring and Controlling Engineering and Construction Management Cost Performance within the Corps of Engineers*, dated December, 1988. Although the focus of this report is the development of cost standards mor military and civil works programs, several surveys are included which may be of interest. These surveys relate to the distribution of design and construction effort. A panel of experts were assembled from USACE and their responses are summarized in Tables 7 and 8. Table 7 shows how the experts rated the expenditure of design effort on Military Construction projects. Table 8 shows how the experts rated the expenditure of construction management effort on Military Construction projects.

Service	Percent of Total Engineering Cost
Predesign Services	4.5%
Preliminary/Concept Design	9.8%
Design Development	48.0%
Construction Documents	8.5%
<b>Bidding/Negotiation Services</b>	2.5%
Construction Period Services	26.6%
Total	100.0%

Table 7 - Expert Opinion Results - MILCON

#### Table 8 - Expert Opinion Results - CM Effort

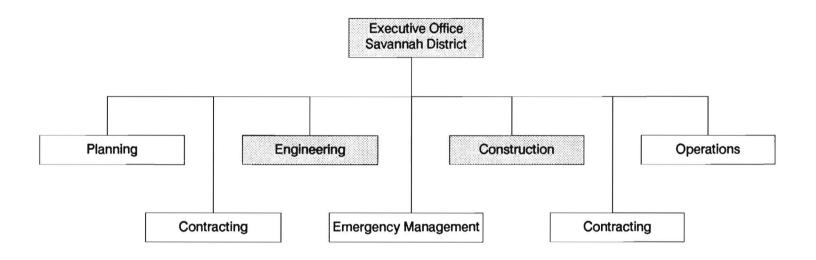
	Where CM Services are Performed				Percent of Construction
Service	Office	District	Division	USACE	Management Costs
Predesign	1.0%	95.0%	2.5%	1.5%	1.0%
Design and Bid Phase	4.0%	92.0%	3.0%	1.0%	4.6%
Construction Phase	76.0%	20.0%	2.0%	2.0%	75.6%
Additional	48.0%	49.0%	2.0%	1.0%	18.7%
				Total	100.0%

## Summary

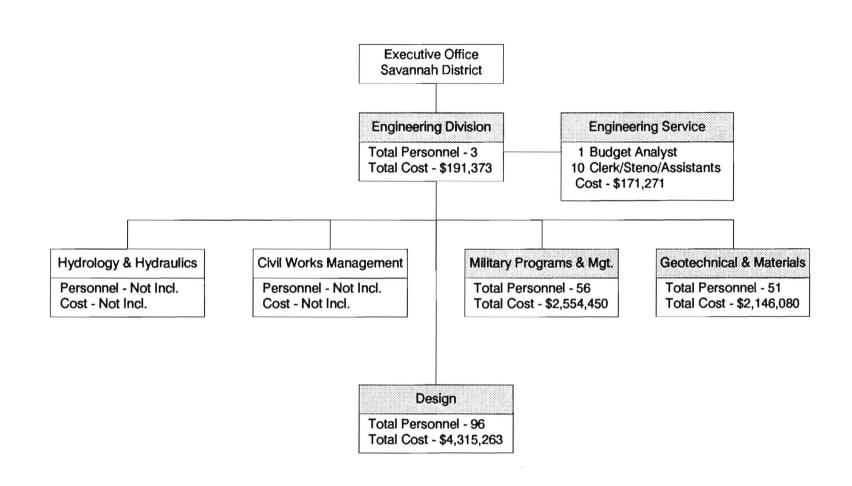
As these many tables indicate, there are numerous ways of looking at the design and construction effort within the Corps. It is noted that Districts and Divisions may not have a standardized format for analyzing the numbers. For example, the Savannah District and the South Atlantic Division do not always track the same set of numbers. This is not to suggest they need to track the same set, but rather that a large degree of caution must be used when drawing conclusions from the data.

Appendix A

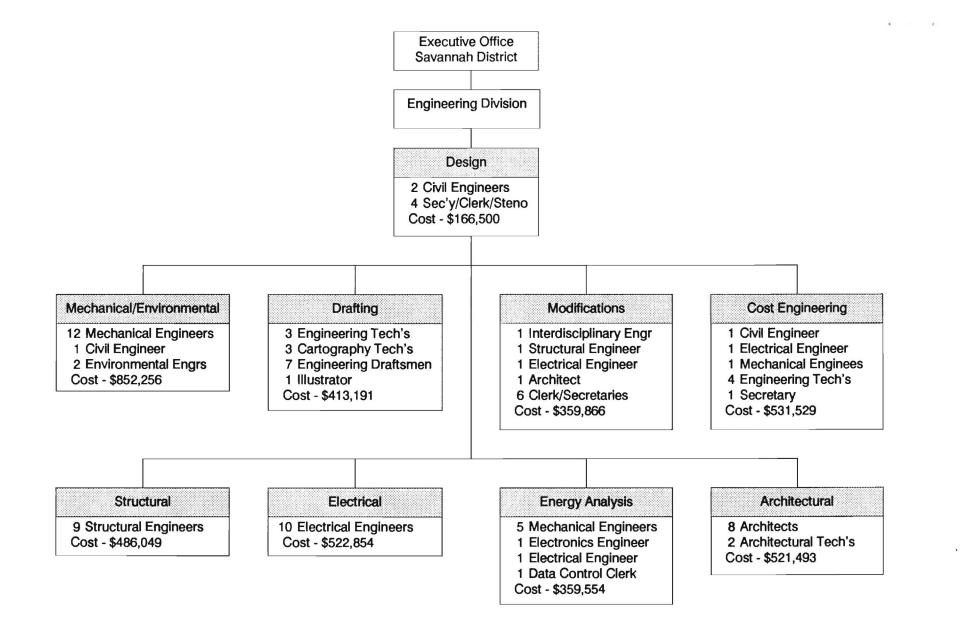
-



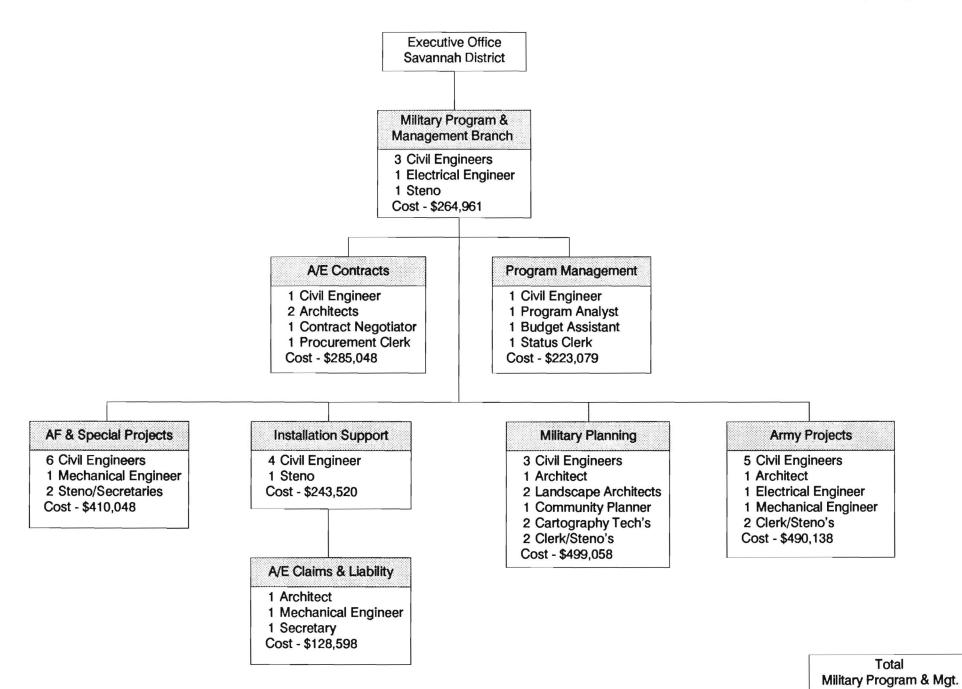
.



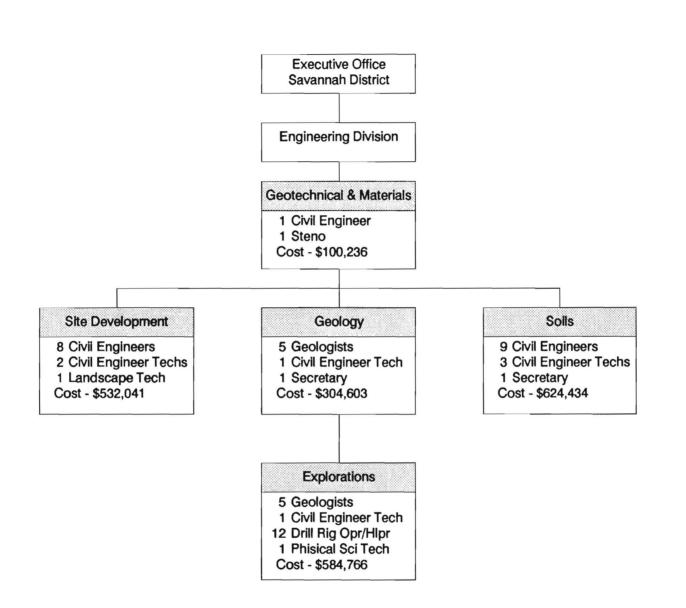
To Engin	tal eering
Personnel	263
Cost	



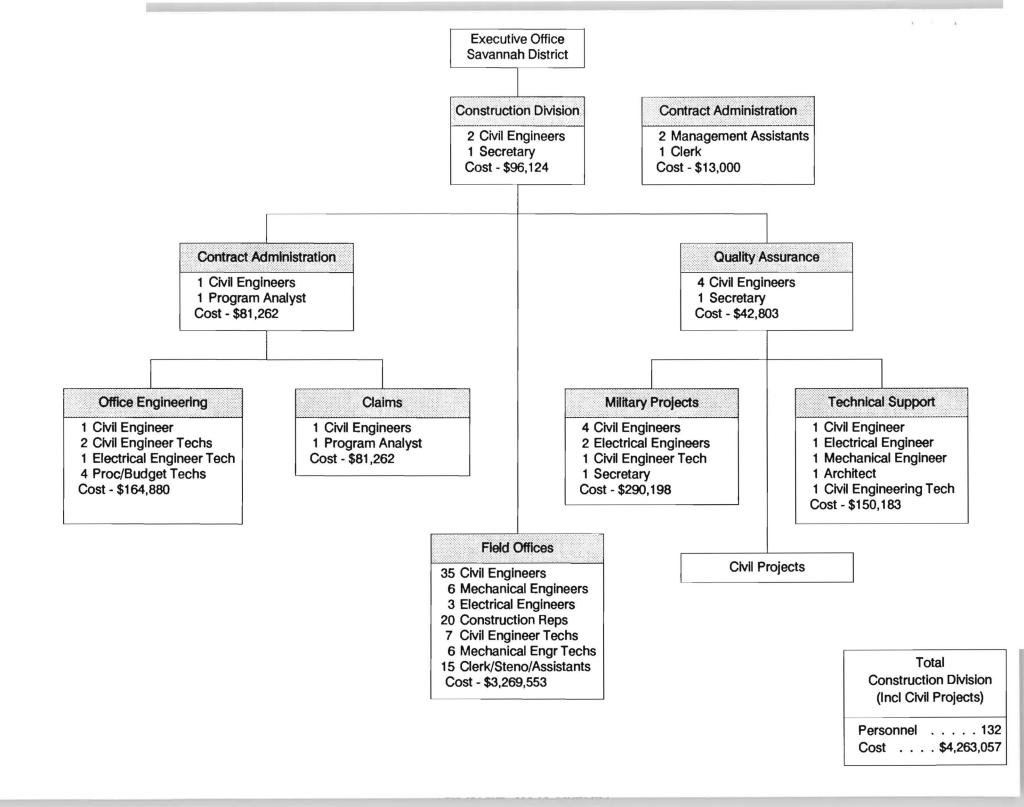
Total Design	
Personnel	94
Cost \$4	4,315,263



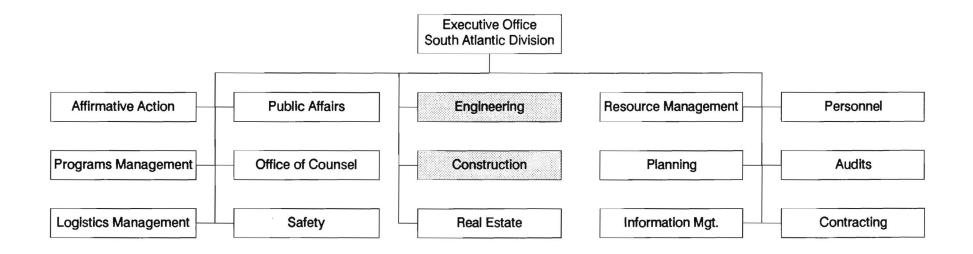
2 3 5



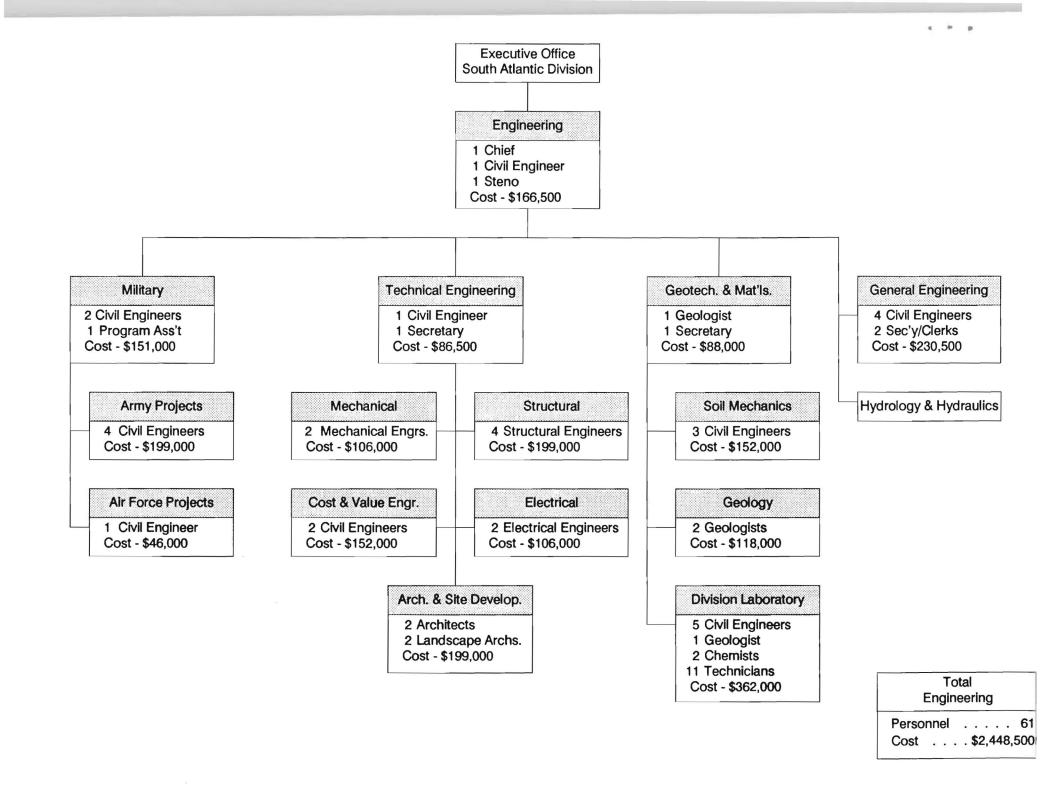
TotalGeotechnical & MaterialsPersonnel51Cost\$2,146,080

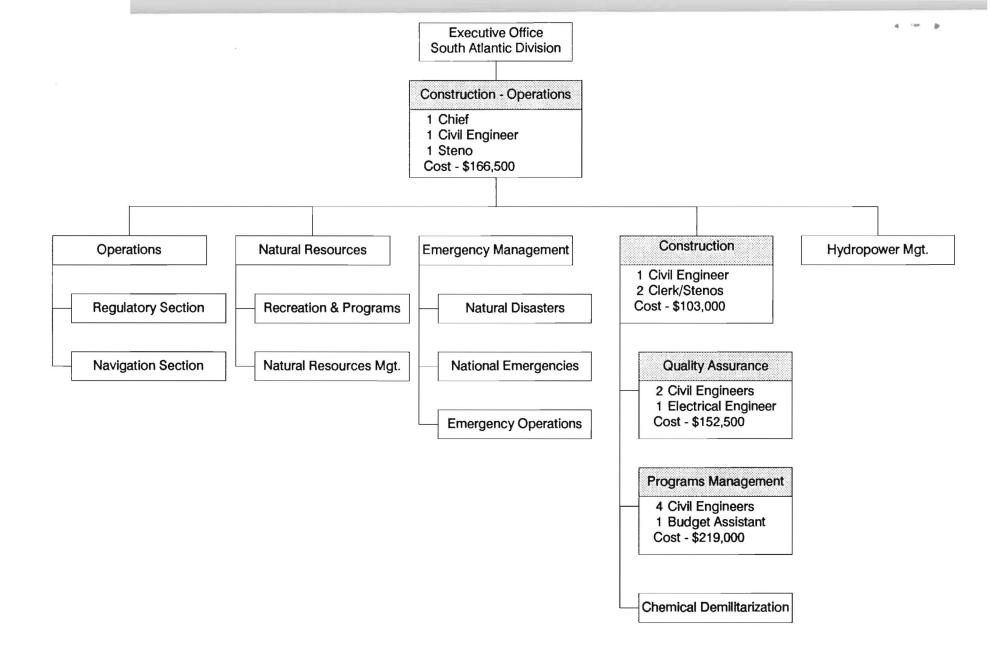


Appendix B



x 1 a





Тс	otal
Construction	- Operations
Personnel	35
Cost	\$1,757,000

# BASE SUPPORT RDT&E INVESTMENT STRATEGY Report on Task 4 (Modified)

1. 1.4

Prepared Under Contract DACA88-88-D-0020/6

Submitted to:

Department of the Army Facilities Systems Division CONSTRUCTION ENGINEERING RESEARCH LABORATORY Champaign, Illinois

> Prepared December 27, 1989 by:

> > Leland S. Riggs

School of Civil Engineering Georgia Institute of Technology Atlanta, Georgia 30332

### Introduction

This is the final report of a research project entitled "Base Support RDT&E Investment Strategy." The project consists of four tasks. Tasks 1, 2 and 3 were delivered previously. Task 4 expands the work of Task 1 which was to gather information on certain U.S. Army Corps of Engineers offices engaged in the design and management of military construction. Specifically, the number, type, activities, and cost of personnel was to be collected. Additionally, information was to be collected on the number of contractors engaged in the design and construction of military facilities.

The scope of this final report is Task 4 of above referenced project. Task 1 covered Savannah District, South Atlantic Division and telephone interviews with HQUSACE. This report covers visits to Mobile and Sacramento Districts. Task 4 also includes the development of plan for a detailed follow-on cost study. This follow-on plan is provided under separate cover.

### **Districts Visited**

On April 25, 1989, I visited the Savannah District along with Mike Golish of CERL. Personnel contacted during this visit include:

Bill Smith	Chief, Military Program and Management Branch
Tommy Blewett	Design Control Engineer
Ben Harrison	Chief Architectural Section
Jack Bartholet	Chief, Military Projects Section
Tom Weathers	Chief, Technical Support Section
Frank Mills	Assistant Chief, Construction Division
Gloria Gray	Program Analyst, Construction Division

On November 27, 1989, I visited Mobile District. Personnel contacted were

J. R. Couey	Chief, Engineering Division
Larry Mathews	Assistant Chief, Construction Division

On December 1, 1989, I visited Sacramento District. Personnel contacted were

Tom Nissen	Assistant Chief, Military Projects
Donald Dennis	Chief, Construction Division
Gene Shy	Chief, Contract Administration
Mike Sabine	Chief, Program and Reports

### **Summary Charts**

This section also includes data from Task 1 for ease of comparison. Tables 1 and 2 below are summaries of the engineering and design personnel at all three district offices visited. The cost of these personnel is included at the bottom of these tables. Appendices A, B, and C provide detailed information on the organizational structure and personnel cost of these three district offices. Several comments are in order when reviewing Tables 1 and 2.

The first comment is that the costs shown are <u>base salaries</u> only. These base salaries should be multiplied by a factor to account for other personnel, indirect, and overhead costs. The formula for the multiplier is generally accepted to be

Factor = (Base Salaries \*1.42)\*(1+Indirects+Overhead)

For the three districts visited this factor was observed to range from 2.28 to 2.90. Differences between districts depend on what they choose to include in indirect and overhead costs. There are even differences within districts when comparing design with construction costs. There was, however, general agreement regarding the factor of 1.42 for personnel costs.

The other comment is that, from time to time, personnel are assigned from military to civil work and therefore the personnel and costs shown in Tables 1 and 2 will fluctuate somewhat. Nonetheless, as orders of magnitude, the numbers are felt to be representative.

It is noted in Table 1 that Mobile has a large number of exploratory personnel whereas the other two districts have none. This is because Mobile supports all the other districts whenever significant drilling type work is needed. Also, it would appear in Table 1 that Sacramento has a rather large number of engineering personnel compared to the other two districts. The reason is Sacramento does all the design work for the South Pacific division.

In Table 2, the reason for the relatively large number of construction personnel at Sacramento is that the construction responsibilities for the South Pacific Division are shared between Los Angeles and Sacramento.

Туре	Savannah	Mobile	Sacramento
Civil Engineers	51	63	81
Electrical Engineers	16	30	17
Mechanical Engineers	21	30	27
Architects	14	15	28
Landscape Architects	2	1	
Geologists	10	9	10
Structural Engineers	10	16	25
Environmental Engineers	2	7	3
Program Analysts	2	3	4
Interdisciplinary Engineers	1	1	
Materials Engineers			1
Contract Negotiators	1		
Community Planners	1		
Interior Designers			2
Surveyors			1
Exploratory Personnel		46	
Engineering Draftsmen		7	20
Technicians	42	43	74
Clerks/Stenos/Assistants/Secy's	41	30	44
Student Trainees		12	
Total Personnel	214	313	337
Total Cost	\$9,342,437	\$10,997,429	\$15,007,064

Table 1. - Number & Type Engineering Personnel

3

Table 2. - Number & Type Construction Personnel

Туре	Savannah	Mobile	Sacramento
Military Officers		3	3
Civil Engineers	46	55	70
Electrical Engineers	6	11	10
Mechanical Engineers	7	12	15
Architects	1		
Materials Engineers			1
Structural Engineers			3
Environmental Engineers			3
Program Analysts	2		5
Construction Representatives	20	35	25
Procurement Specialists			2
Technicians	26	5	30
Clerks/Stenos/Assistants/Secy's	20	31	35
Student Trainees		5	7
Total Personnel	128	160	211
Total Cost	\$4,330,629	\$5,645,053	\$7,056,442

Tables 3 and 4 below show the number of design and construction contracts at each of the districts visited. Design information on Sacramento was not available in time for this report. As this information is received it will be forwarded as an addendum.

Туре	Number	Amount	A/E	In-House
Savannah Mobile Sacramento	228 313	\$508,002,000 \$924,298,000	48% 82%	52% 18%

Table 3. – Design Effort

 Table 4. – Construction Effort

Туре	Number	Amount
Savannah	84	\$357,387,000
Mobile	122	\$283,966,000
Sacramento	115	\$148,782,244

Several topics included in the report for Task 1 are felt to be worthy of repeating. As noted previously, a recurring topic during our discussions at Savannah was the comparison between in-house design effort by the Corps and A/E design effort. Table  $5^1$  is adapted from a study conducted by the Savannah District and shows the relative percentages of construction, design, and overhead related to total project funds. It was noted in the report for Task 4 that the percent for design is somewhat higher than a figure of 6.9% carried by the South Atlantic Division for the Savannah District. Data from the South Atlantic Division shows the percentages for design in the 6% - 8% range for all their districts. However, the people at Savannah believe their analysis, which is based on COEMIS data, is an accurate depiction of the level of effort.

Tables 5 and 6 are repeated from the previous report.

Savannah District	A/E	In-House
Construction Contractor	74.64	75.67
Construction Division		
	5.50	5.50
Supervision and Inspection		
Contingencies	5.00	5.00
Subtotal	10.50	10.50
Design		
Engineering & Design (Direct Construction)	0.50	0.50
Design Branch	2.24	6.19
Military Branch	1.30	1.00
Geotechnical Branch	1.29	1.74
Architectural/Engineering	7.90	1.02
Subtotal	13.23	10.45
Overhead		
Engineering Division	0.15	0.31
District	0.74	1.28
Travel	0.14	0.04
Reproduction	0.28	0.48
Miscellaneous	0.32	1.27
Subtotal	1.63	3.38
Total	100.00	100.00

## Table 5.- Distribution of Project Funds in Percent Savannah District

.

Table 6 is again presented which shows the source and distribution of design funds for the Savannah District.

Table 6. – Source and Distribution of Design Funds	
Savannah District	

Source	Distribut	ion
Design Funds	In-House	A/E
In-house design In-house support of A/E work A/E contract cost	4,255,335 3,480,500	6,162,761
In-house design In-house support of A/E work A/E contract cost	1,115,147 1,752,147	6,018,713
In-house design In-house support of A/E work A/E contract cost	634,703 949,547	4,133,946
Totals	6,005,185 6,182,194	16,315,420

### **South Atlantic Division**

I visited the headquarters of the South Atlantic Division on September 19, 1989. The following personnel were contacted:

Benny Stevens	Chief, Construction Branch
Cathy Gardner	Computer Programmer Analyst

Table 7 below shows the number and type personnel at South Atlantic Division engaged in the engineering and construction process. This table as well as Tables 8 and 9 were included in the previous report for Task 1. Appendix D is a detailed organizational listing of the engineering and construction personnel for South Atlantic Division.

Туре	Engineering	Construction	Total
Chief	1		
Civil Engineers	22	9	31
Electrical Engineers	2	2	4
Mechanical Engineers	2		2
Architects	2		2
Landscape Architects	2		2
Geologists	4		4
Structural Engineers	4		4
Chemists	2		2
Clerks/Stenos/Assistants/Secy's	12	3	15
Total	53	14	67

Table 7. - Number & Type Personnel, SAD

Tables 8 and 9 were extracted from a document titled "Program Review and Analysis -South Atlantic Division." This is a quarterly document which includes an analysis and interpretation of trends important to the division. Table 8 shows the total military facilities under design within SAD as of 31 March 1989. Table 9 shows the construction workload within SAD as of 31 March, 1989.

District	Number	Amount
Mobile	313	924,298,000
MEAPO	75	259,384,000
Savannah	228	508,002,000
Charleston	11	38,243,000
Wilmington	34	23,454,000
Jacksonville	18	8,109,000
Total	679	1,761,490

Table 8. - Military Facilities Under Design - SAD

Table 9. - Construction Contracts - SAD

District	Number	Amount
Mobile	122	283,966,000
Winchester	6	51,509,000
Savannah	84	357,287,000
Charleston	4	23,525,000
Wilmington	19	36,082,000
Jacksonville	26	280,265,000
Total	261	1,032,634,000

#### **Logistics Management Institute Reports**

Tables 10 and 11 were included in the report for Task 1, but they are also interesting in the context of this report. These tables were taken from a Logistics Management Institute report entitled "Monitoring and Controlling Engineering and Construction Management Cost Performance within the Corps of Engineers," dated December, 1988. A panel of experts were assembled from USACE and their responses were summarized in the LMI report. Table 10 shows how the experts rated the expenditure of design effort on Military Construction projects. Table 11 shows how the experts rated the expenditure of construction management effort on Military Construction projects. The information in these tables is useful when examining the information from the three districts covered in this report.

Service	Percent of Total Engineering Cost
Predesign Services	4.5%
Preliminary/Concept Design	9.8%
Design Development	48.0%
Construction Documents	8.5%
<b>Bidding/Negotiation Services</b>	2.5%
Construction Period Services	26.6%
Total	100.0%

Table 10 - Expert Opinion Results - MILCON

	Whe	re CM Servio	ces are Perfo	rmed	Percent of Construction
Service	Office	District	Division	USACE	Management Costs
Predesign	1.0%	<b>9</b> 5.0%	2.5%	1.5%	1.0%
Design and Bid Phase	4.0%	92.0%	3.0%	1.0%	4.6%
<b>Construction Phase</b>	76.0%	20.0%	2.0%	2.0%	75.6%
Additional	48.0%	<b>49</b> .0%	2.0%	1.0%	18.7%
				Total	100.0%

Table 11 - Expert Opinion Results - CM Effort

### Summary

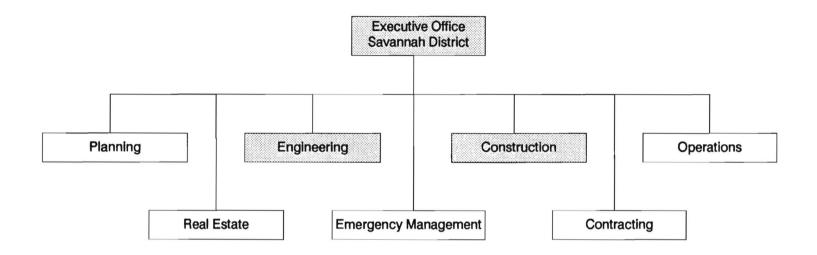
There has been no attempt to draw any major conclusions in this report because the effort was essentially one of data collection. However, it is again noted, as in the previous report, the various divisions use considerably different overhead and indirect rates. Additionally, the missions of the districts visited are somewhat different. Therefore, direct comparisons of the personnel numbers in this report could be misleading without taking the individual mission into account.

Appendix A Savannah District

9 J

.

. .

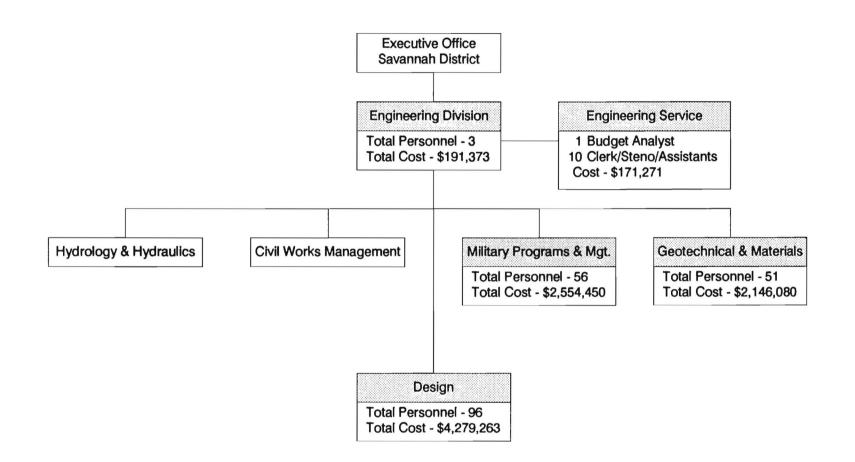


41

.

÷

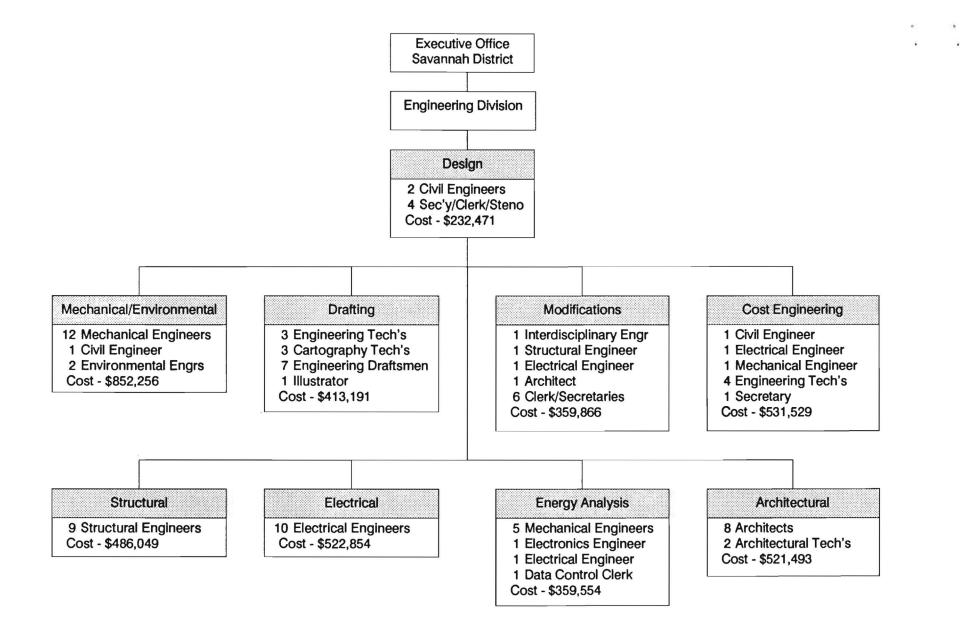
-



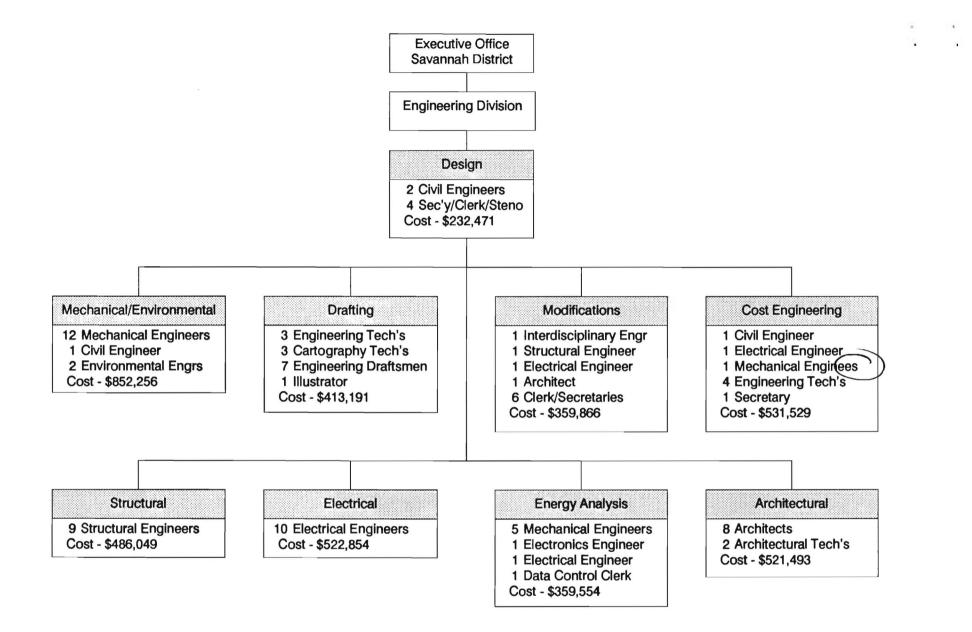
Total Engineering (Incl Civil)				
Personnel	263			
Cost	\$11,183,557			

.

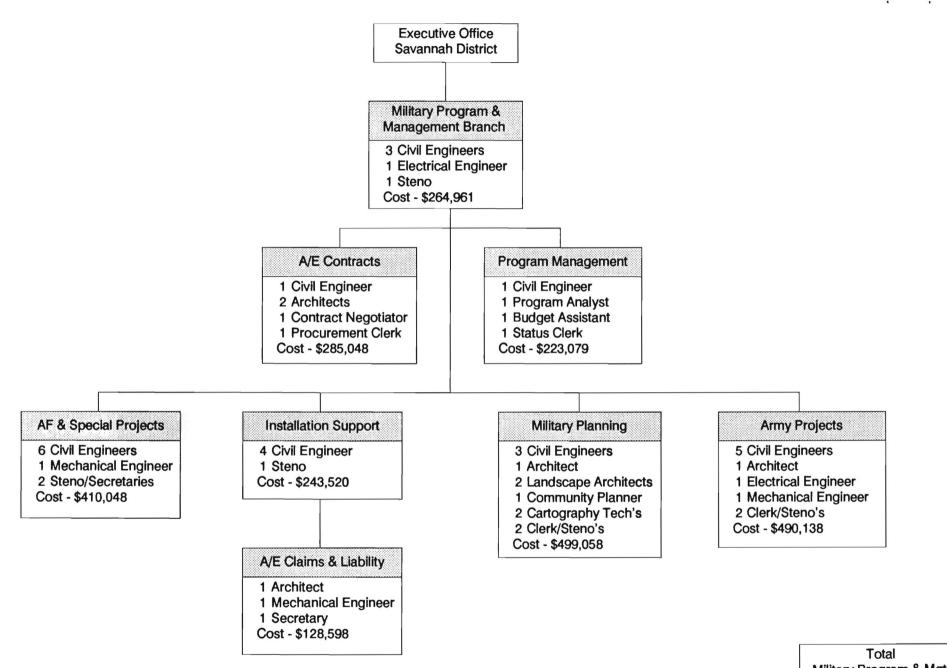
.



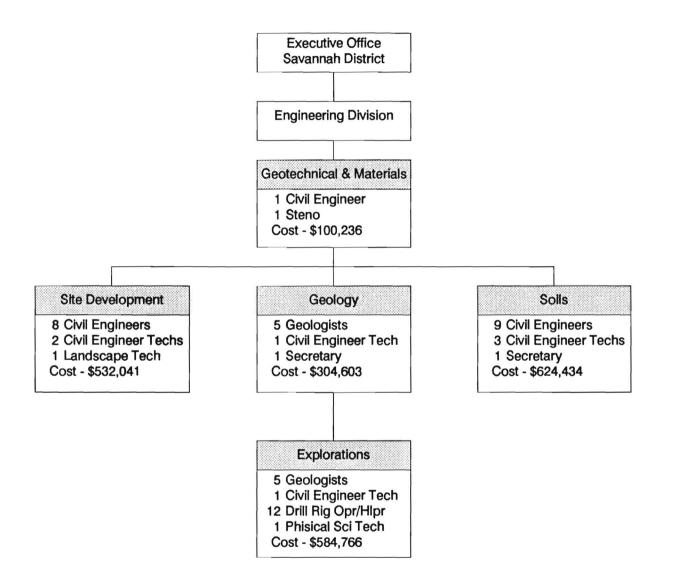
To Des	sign
Personnel	94
Cost	. \$4,279,263



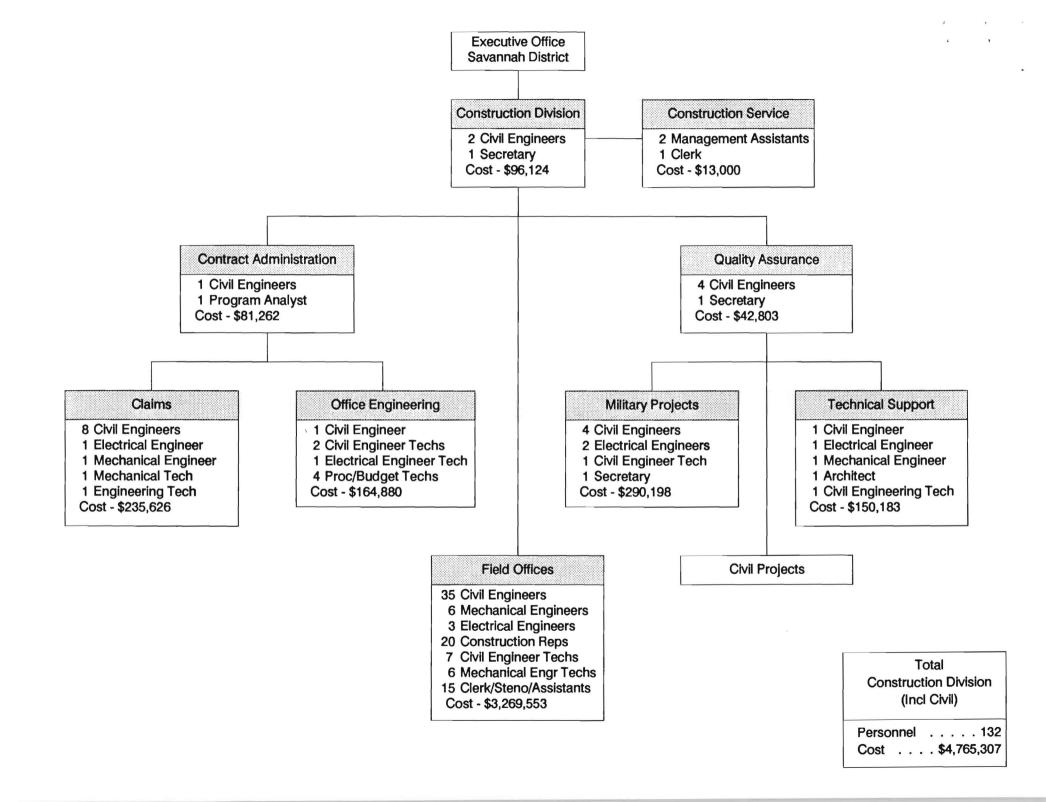
To Des					
Personnel					94
Cost	•	\$ 4,:	27	'9,	263



Military Program & Mgt.						
Personnel		56				
Cost		\$2,554,450				



Total Geotechnical & Materials									
Perso	nr	e					•		51
Cost	·	•	•		\$2	2,1	14	6,0	080

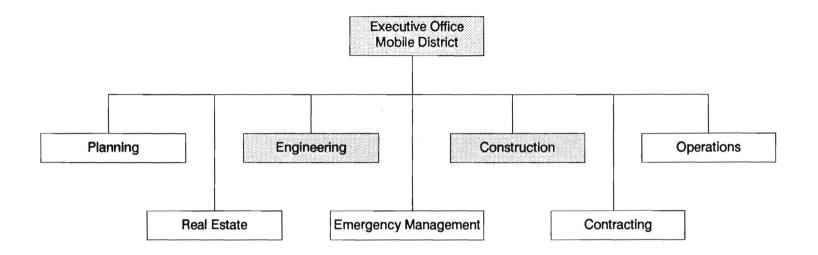


Appendix B Mobile District

(ii) ·

•

• •



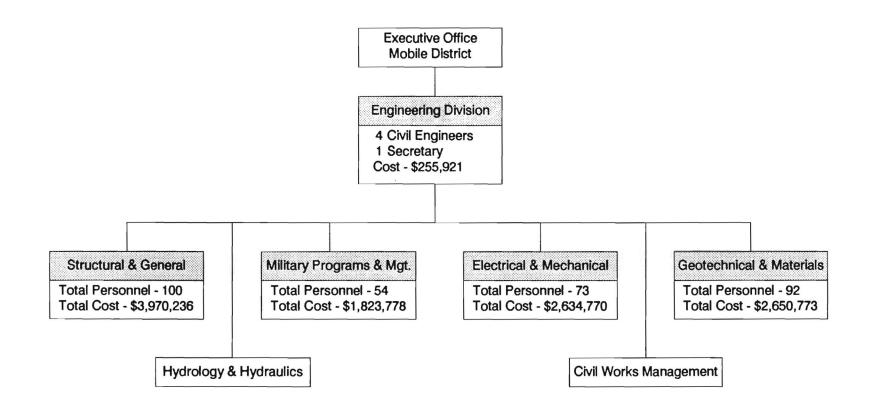
.

.

•

.

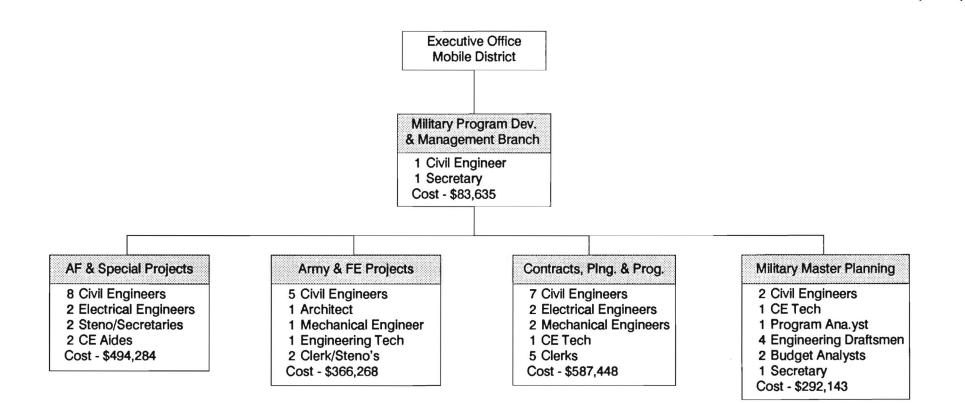
•



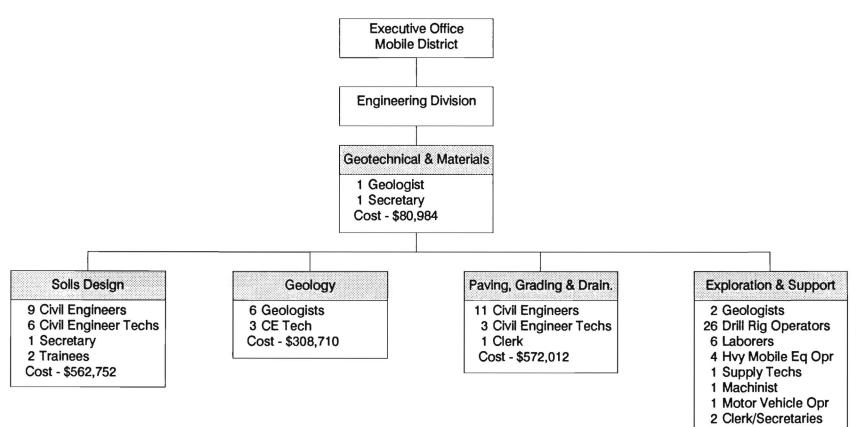
Total Engineering (Incl Hyd & Civil)				
Personnel . Cost \$				

12

ж т



Total Military Program & Mgt.					
Personnel .					
Cost	\$1,823,778				



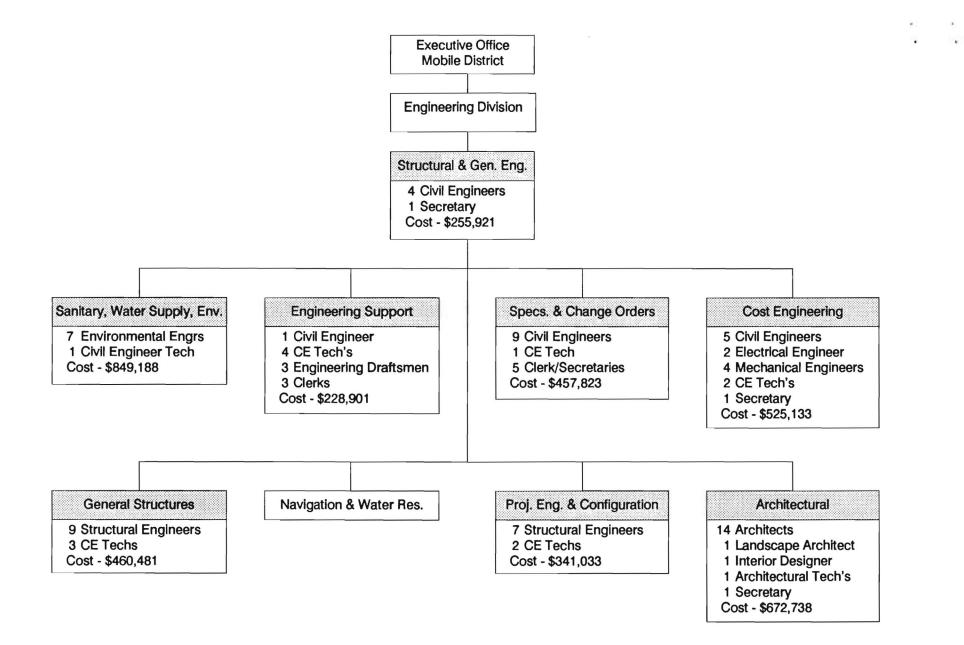
- 5 Student Aides
- Cost \$1,126,315

To Geotechnica	
	92
Cost	. \$2,650,773

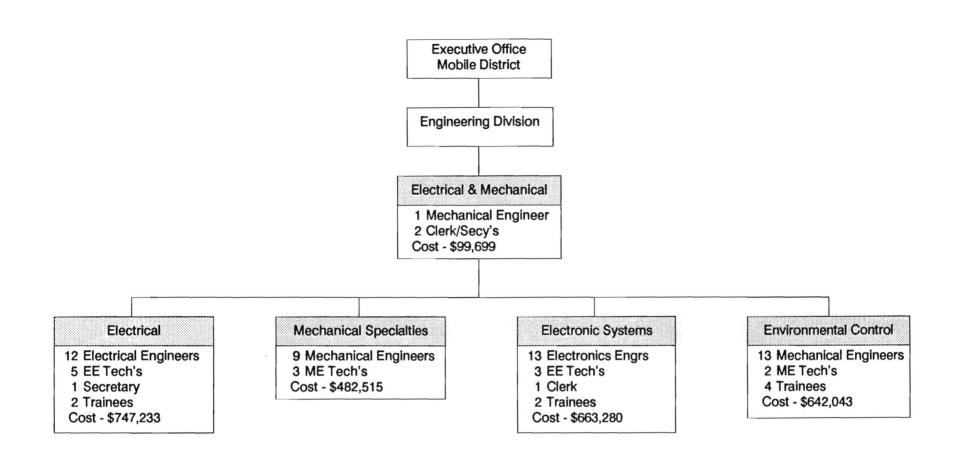
.....

.

.



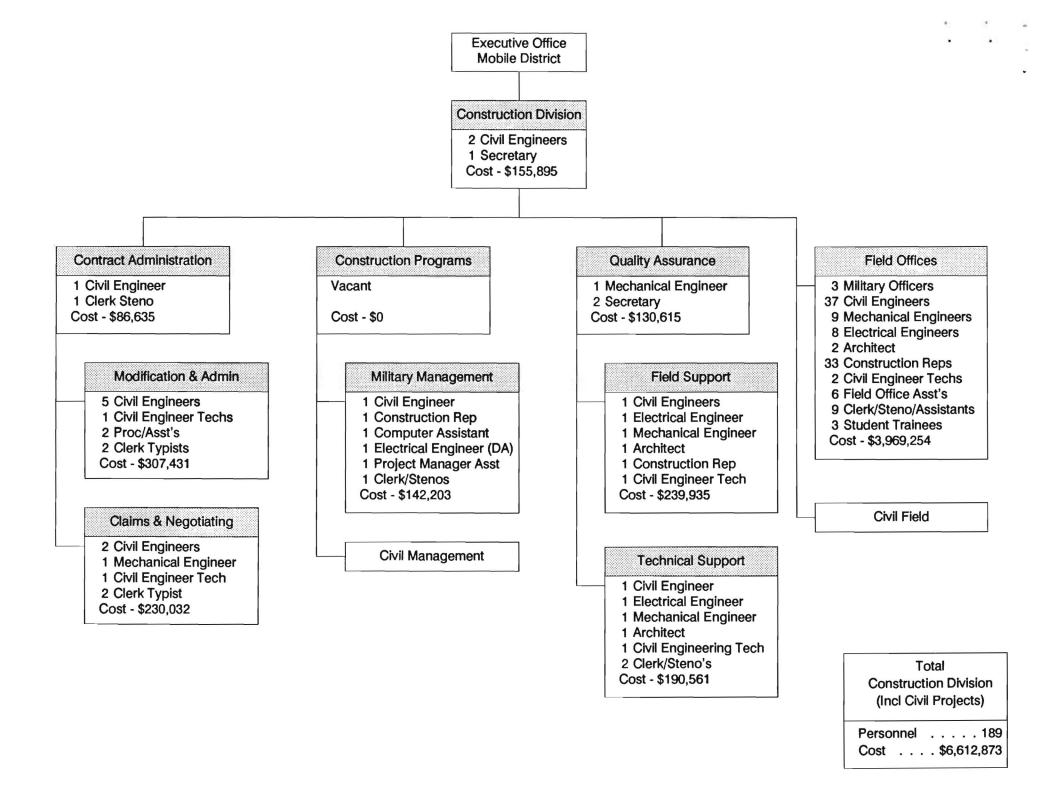
Total Structura (Incl Nav	l & Gen. Eng. & Water)
Personnel .	100
Cost	.\$3,970,236



Total Electrical & Mechanical
Personnel

.....

.

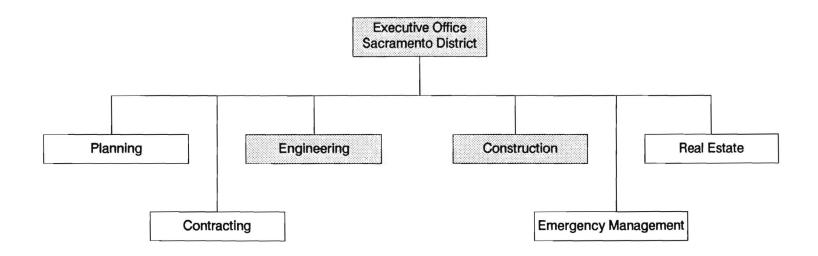


Appendix C Sacramento District

4 - 1<sup>10</sup> - 4

•

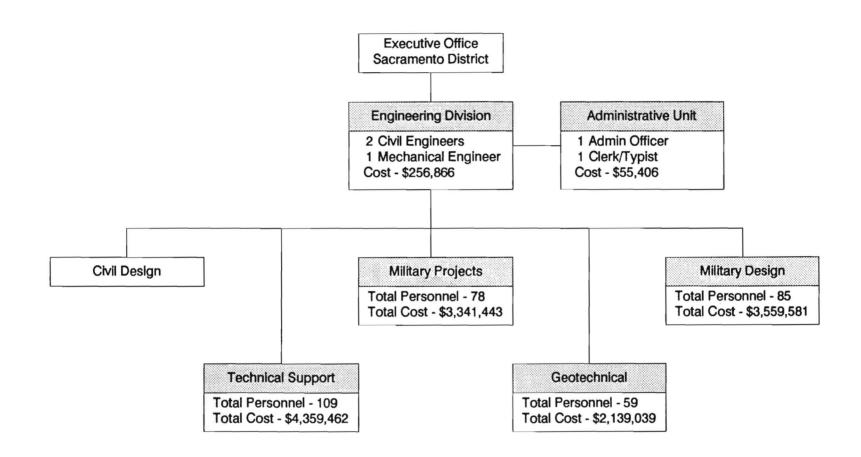
. .



. .

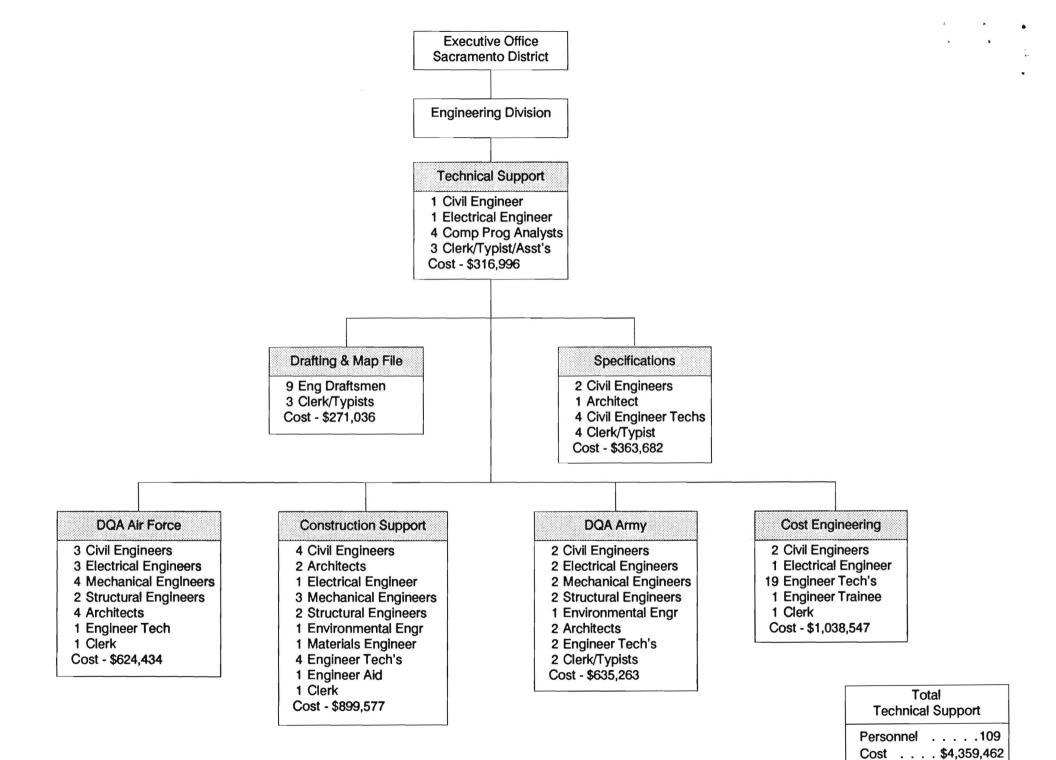
.

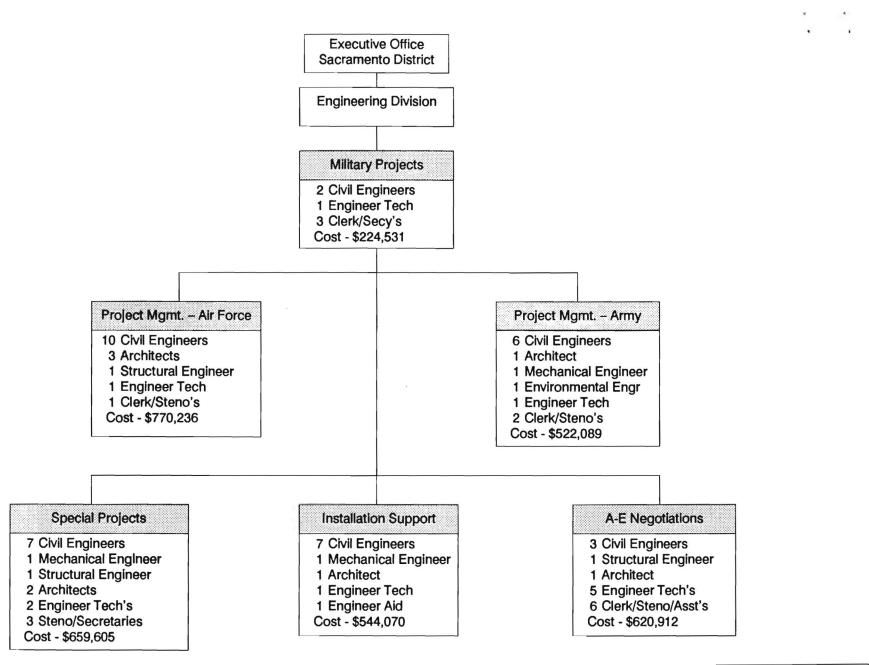
. .



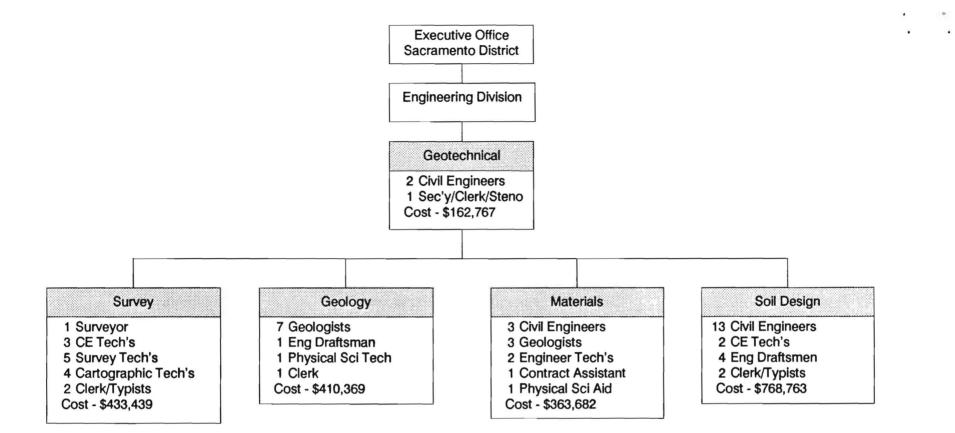
Total Engineering (Incl Civil)			
365			
\$15,007,064			

.





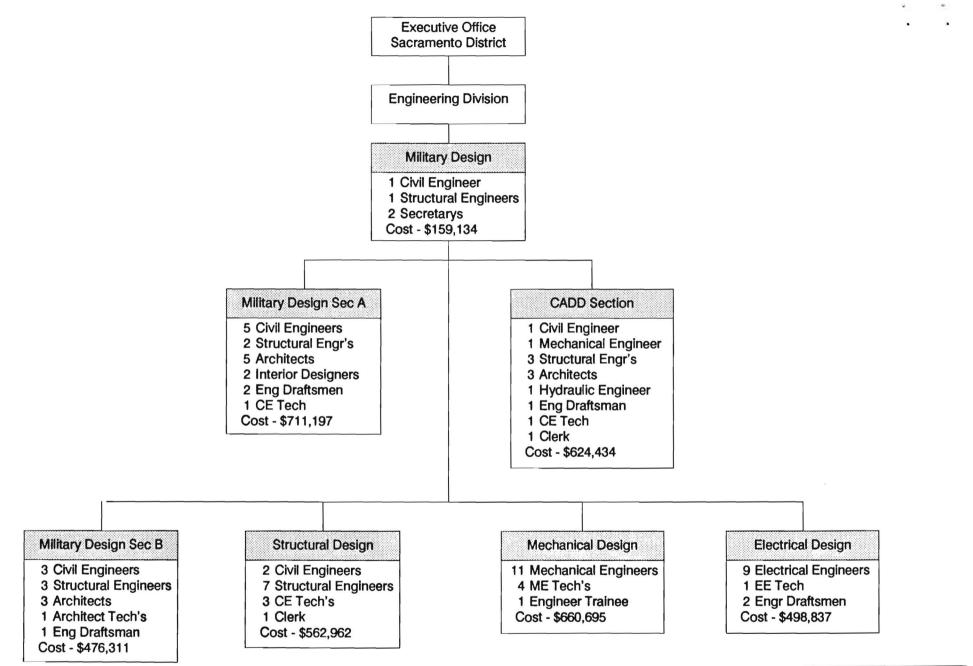
Total Military Projects				
Personnel Cost				



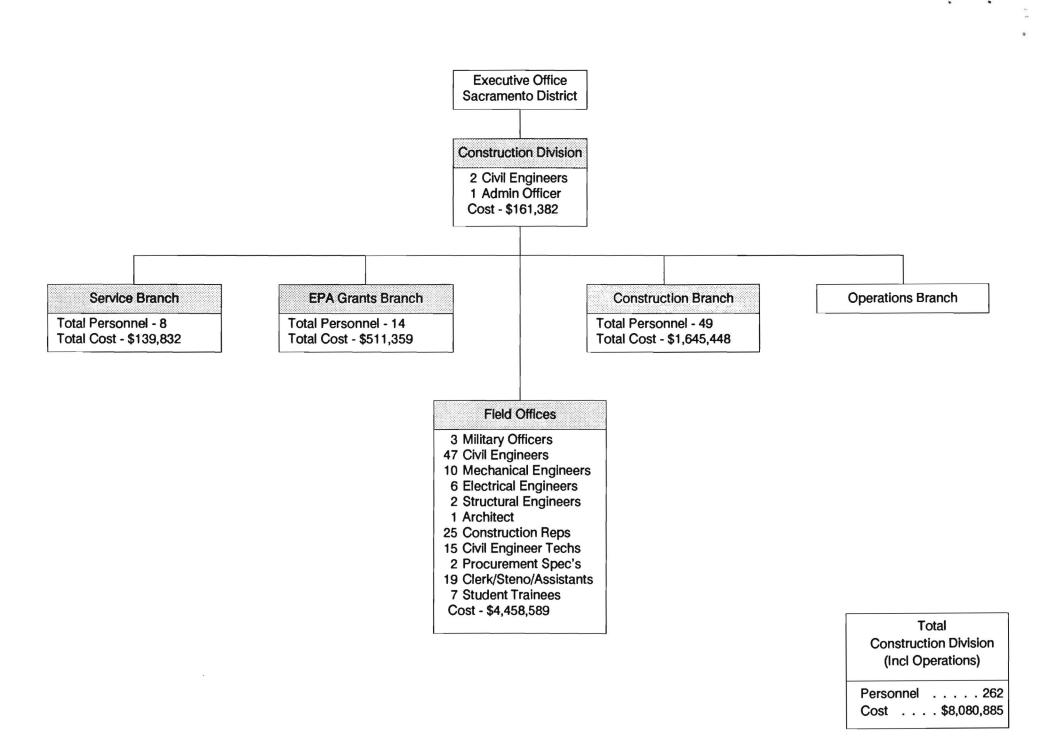
Total Geo	te	echnical
Personnel		59
Cost	•	\$2,139,039

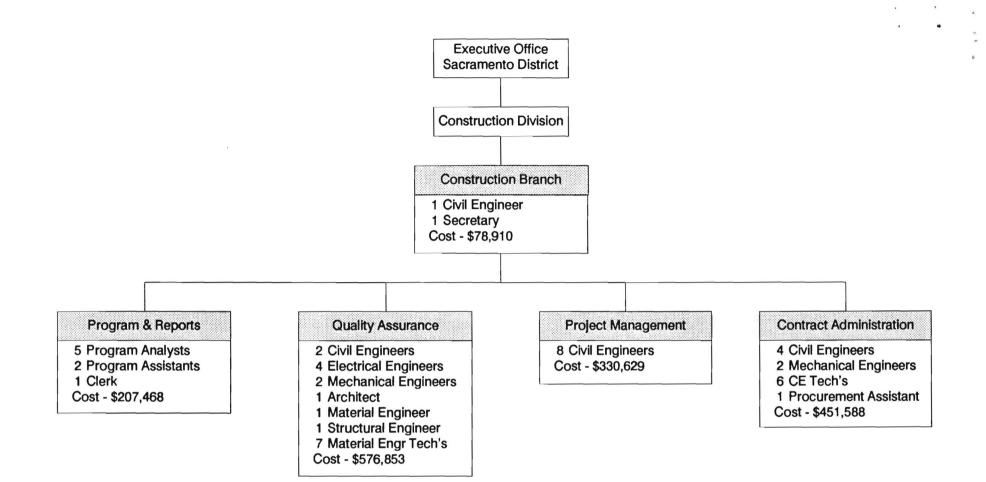
...

4

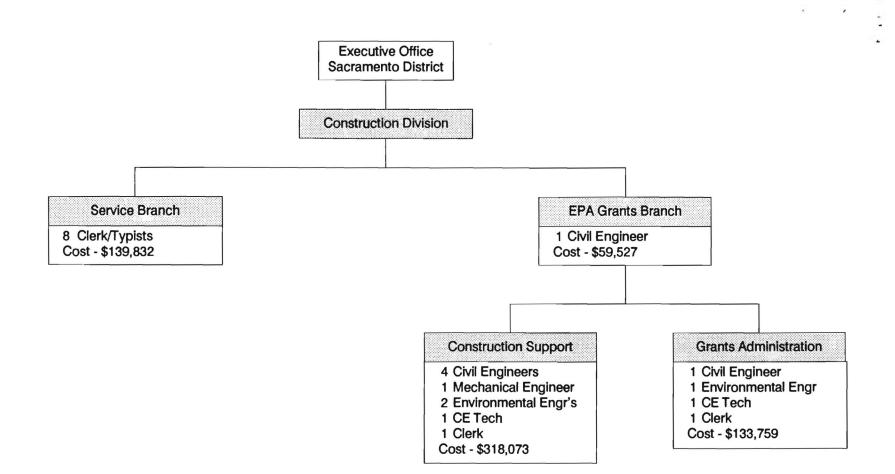


Total Military Design							
Personnel					•		85
Cost	•	•	\$	3,	59	9	,581





•	otal tion Branch
Cost	. \$1,645,448



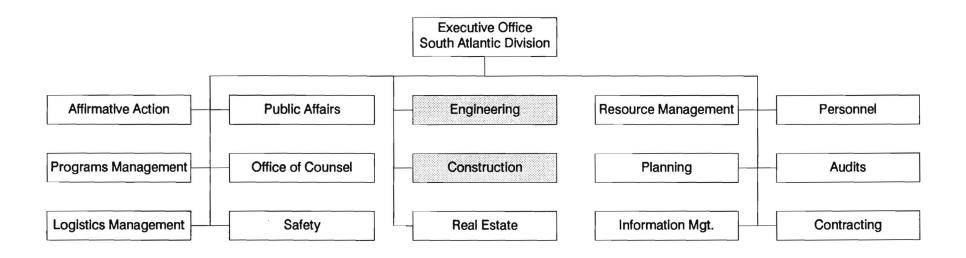
To Service &	ota El	~	A Grant	s
			 \$651,1	

Appendix D South Atlantic Division

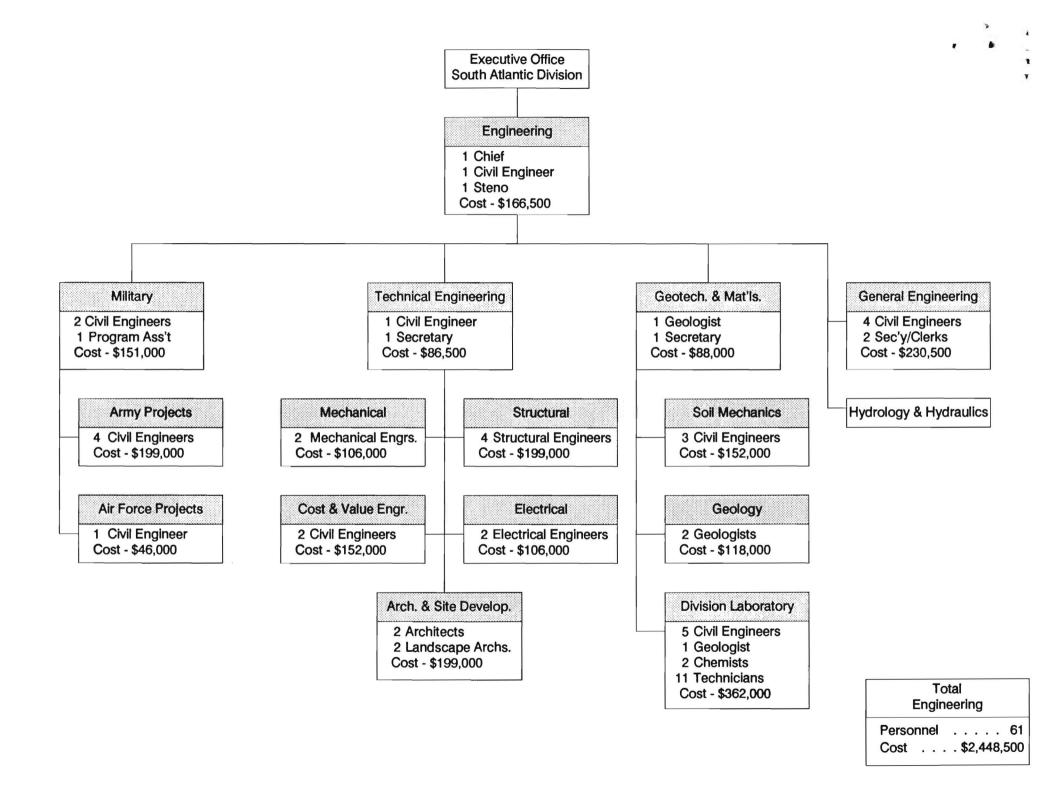
- - - -

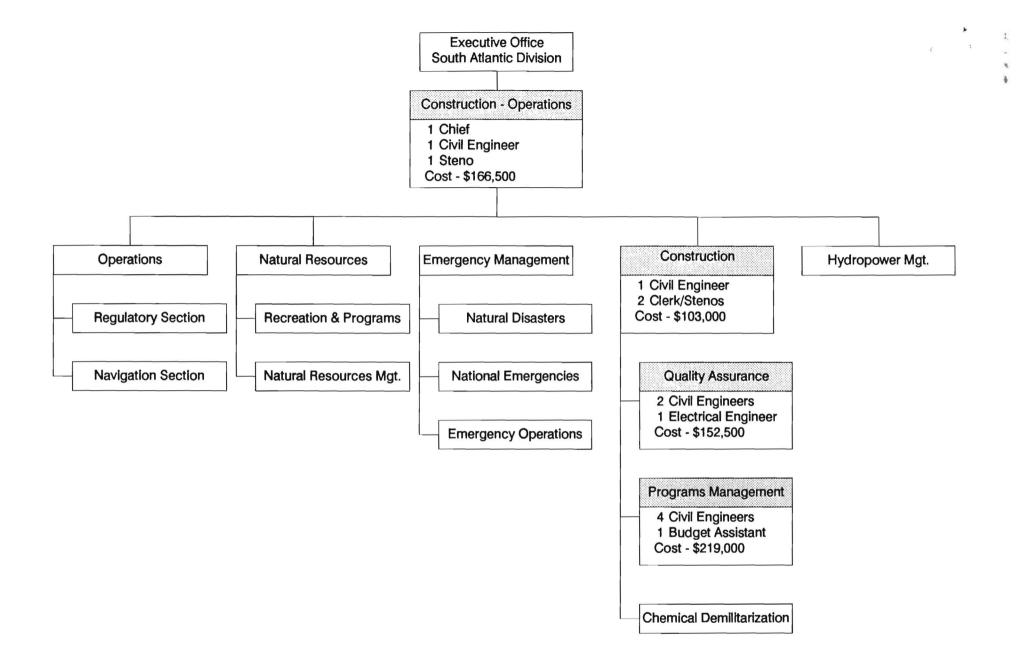
. .

~



\*





	tal - Operations
Personnel	35
Cost	.\$1,757,000