



FACTORS AFFECTING JOB SATISFACTION AT HYUNDAI – SIME DARBY  
MOTORS SDN. BHD.

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BACHELOR OF BUSINESS ADMINISTRATION  
WITH HONOURS (HUMAN RESOURCE MANAGEMENT)  
FACULTY OF BUSINESS MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA CAWANGAN MELAKA KAMPUS  
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JULY 2018

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Submitted in Partial Fulfilment of the  
Requirement for the  
Bachelor of Business Administration with Honours (Human Resource Management)

FACULTY OF BUSINESS MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA CAWANGAN MELAKA KAMPUS  
BANDARAYA MELAKA

July 2018

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION  
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“DECLARATION OF ORIGINAL WORK”

I, Nora Hazwani Binti Azmi, (I/C Number : 960725-09-5050 )

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: 10<sup>th</sup> July 2018

## LETTER OF SUBMISSION

Sir Helmy Fadlisham bin Abu Hasan  
Lecturer of UiTM Melaka City Campus  
Faculty of Business Management  
UiTM Kampus Bandaraya Melaka  
Off Jalan Hang Tuah  
75300 Melaka

Dear Sir Helmy Fadlisham,

### **SUBMISSION OF PROJECT PAPER (HRM 672)**

Enclosed herewith is the project paper titled “**Factors Affecting Job Satisfaction at Hyundai – Sime Darby Motors Sdn. Bhd.**” to fulfil the requirements as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you.

Yours sincerely,

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NORA HAZWANI BINTI AZMI

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## ABSTRACT

This study is aimed to test the relationship of employees' empowerment, employees' training and teamwork on job satisfaction in a private sector organization, Hyundai – Sime Darby Motors (HSDM) Sdn. Bhd. at Shah Alam. This relationship was examined based on independent variables which are employees' empowerment, employees' training and teamwork. This study used quantitative method whereby set of questionnaires are used to collect the data. There were 66 respondents. The data analyses in this study were analysed using IBM SPSS statistics software. Descriptive statistics were used to measure relationship between employees' empowerment, employees' training, teamwork and job satisfaction. Meanwhile, testing of means analysis, Pearson Coefficient and multiple regression analysis were performed to examine the relationship between employees' empowerment, employees' training, teamwork and job satisfaction. Results indicate that there is a strong significant relationship between employees' empowerment, employees' training, teamwork and job satisfaction. The discussions of study implications and future research will be explained at the end of this study.

**KEYWORD:** Job satisfaction, Employees' Empowerment, Employees' Training, Teamwork