DETERMINING THE FACTORS AFFECTING CONSUMER'S PURCHASE INTENTION TOWARDS FOREIGN BRANDS AMONG THE Y-GENERATION IN THE NORTHERN AREA OF MALAYSIA



INSTITUT PENGURUSAN PENYELIDIKAN UNIVERSITI TEKNOLOGI MARA 40450 SHAH ALAM, SELANGOR MALAYSIA

• • •	(Kbr)	
054412	HB	
	801	
	.E88	
	2014	
DISEDIAKAN OLEH:		

ETTY HARNIZA HARUN MAHAZIR ISMAIL, PhD NUR AIZUREEN ANWAR

APRIL 2014

 Tarikh
 :
 10 April 2014

 No. Fail Projek
 :
 600-UiTMKDH(PJI.5/4/1/18/12)

Penolong Naib Canselor (Penyelidikan) Institut Pengurusan Penyelidikan Universiti Teknologi MARA 40450 Shah Alam

Ybhg. Prof.,

LAPORAN AKHIR PENYELIDIKAN "DETERMINING THE FACTORS AFFECTING CONSUMER'S PURCHASE INTENTION TOWARDS FOREIGN BRANDS AMONG THE Y-GENERATION IN THE NORTHERN AREA OF MALAYSIA"

Merujuk kepada perkara di atas, bersama-sama ini disertakan 2 (dua) naskah Laporan Akhir Penyelidikan seperti tajuk di atas.

Sekian, terima kasih.

Yang benar,

ETTY HARNIZA HARUN Ketua Projek Penyeiidikan

TABLE OF CONTENTS

		Page
ACKNOW	LEDGEMENT	i
TABLE OF	FCONTENTS	ii
LIST OF T	ABLES	iv
LIST OF F	IGURES	iv
Chapter 1:	INTRODUCTION	
	1.1 Introduction	1
	1.2 Background of the study	2
	1.3 Problem statement	3
	1.4 Objectives of the study	3
	1.5 Significance of the study	4
Chapter 2:	LITERATURE REVIEW	
1	2.1 Introduction	5
	2.2 Dependent variable: Purchase intention	7
Chapter 3:	RESEAR H MFTHODOLOGY	
	3.1 Introduction	8
	3.2 Theoretical framework	8
	3.3 Research hypotheses	8
	3.4 Sample and population	9
	3.5 Data collection method	9

3.6 Sampling design	10
3.7 Data analysis procedure	10

Chapter 4: **RESULTS AND FINDINGS** 4.1 Introduction 11 4.2 Demographic profile 11 4.3 Exploratory factor analysis 12 4.4 Reliability analysis 14 4.5 Descriptive analysis 14 4.6 Correlation analysis 15 4.7 Multiple regression analysis 17 4.8 Summary result of Hypotheses testing 20

Chapter 5: CONCLUSION AND RECOMMENDATION

5.1 Introduction	21
5.2 Summary of the study	21
5.3 Discussion	21
5.4 Limitations of the study	22
5.5 Suggestions for future research	22
5.6 Recommendations	23

REFERENCES

24

APPENDIX A: Questionnaire

ABSTRACT

Marketers in the developing nation is now facing with greater challenge as they have to compete with marketers from outside their home country in attracting consumers to buy their product. Having to look at the current scenario in Malaysia, efforts has been made to survey and compare the number of local brands and foreign brands available in many shopping complexes and it is found out that the majority of the brand names is not locally made. Therefore, the objective of this study is to determine the factors of Purchase Intention towards foreign brands in Malaysia among the Gen Y. There are three factors said to have effect the Gen Y's purchase intention that is Perceived Quality, Perceived Prestige and Influence of others in two categories namely personal care and apparel. From the result, it was found that the factor of perceiving product to have a higher prestige does give effect in the purchase intention of students to buy personal care and apparel. In addition, Perceived quality for personal care does not give effect to the buyers from Gen Y category in increasing their intention to purchase. Meaning that, they did not emphasize on quality when buying personal care item. Unlike apparel, the Gen Y emphasize on the quality factor in moving towards their intention to purchase an item. As for the third factor that is influence of others, the result found that influence of others does not give effect to them in purchasing foreign item for personal care and apparel. This means that, when purchasing apparel and personal care items, influence of others does not contribute in influencing them to buy foreign or local brand item.