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Analysing the Requirements for Monitoring and Switching: A Problem-Oriented Approach

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A thesis submitted in partial fulfilment of the requirements for the degree of Doctor of Philosophy in Computing

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Abstract

Context-aware applications monitor changes in their environment and switch their behaviour in order to continue satisfying requirements. Specifying monitoring and switching in such applications can be difficult due to their dependence on varying environmental properties. Two problems require analysis: the detection of changes in the operating environment to assess their impact on requirements satisfaction, and the adaptation of application behaviour to ensure requirements satisfaction.

This thesis borrows from the world of problem-oriented software system development and product-lines to analyse monitoring and switching problems on one hand and contextual changes on the other. It proposes a shift of focus from treating monitoring and switching as activities to be analysed as part of the design, to treating them as part of the problem whose requirements are analysed. We claim three novel contributions: (1) we provide concepts and mechanisms for analysing monitoring and switching problems in context; (2) we formulate and prove two theorems for monitoring and switching, which define the necessary and sufficient conditions for monitoring a contextual variable and for switching application behaviour to restore requirements satisfaction when they are violated; and (3) we provide a tool for automated derivation of the conditions for monitoring and switching.

Our approach is evaluated using two case studies of a proof of concept mobile phone productline and a logistics company that delivers and monitors products across the UK. We found the applications of the approach to be effective in analysing unforeseen requirements violations caused by changes in the systems operating environments. Furthermore, the monitoring and switching mechanisms derived from the analysis enabled the software to become, to some extent, context-aware.

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Chapter 1. Introduction

Context-aware devices are expected to change their behaviour in response to changes in their operating environments. Reasons for changes in the operating environment are many, from fluctuating resources upon which device relies (e.g., reduced bandwidth for a mobile phone) to different operating locations (e.g., a mobile user travelling long distances) or the presence of other devices (e.g., Bluetooth-enabled phones). Changes may also be caused by users' preferences; for example, users of a mobile phone may require a particular set of features to be available to them while at work, and a different set of features while at home. There is an increasing expectation for software intensive devices to be context-aware, and many consumer devices such as mobile phones are expected to follow this trend (Maccari and Heie, 2005). Context-aware software applications monitor changes in their operating environment and switch their behaviour in order to continue to satisfy requirements (Oreizy et al., 1999, Mckinley et al., 2004a). Therefore, such applications must be equipped with the capability to monitor environmental changes and to adapt (switch) their behaviour. Monitoring requirements define the activities needed to detect changes in operating environments that lead to requirements violations, while switching requirements.

Specifying monitoring and switching in such applications can be difficult due to their dependence on varying environmental properties. Three problems require analysis: (a) the classification of different application behaviours for different contexts, (b) the monitoring of environmental properties to assess their impact on continual requirements satisfaction; and (c) the selection of appropriate different behaviours that ensure requirements satisfaction in all contexts. This thesis borrows from the world of problem-oriented software system development and product-lines to analyse monitoring (and switching) problems and contextual changes, respectively. Our approach shifts focus from treating monitoring and switching as activities to be analysed as part of the design, to treating them as part of the problem whose requirements are analysed. This way, we ensure the systematic analysis of the requirements for context-aware applications through the separation of concerns for

monitoring, switching and contextual changes. This separation of concerns is necessary to both the development and validation of context-aware applications (Kramer and Magee, 2007). Similarly, the explicit analysis of applications' operating environment is fundamental in assessing the continual satisfaction of requirements (Cheng and Atlee, 2007).

Although monitoring and switching have been recognised in research on Monitoring-Analyzing-Planning-Executing (MAPE) adaptive mechanisms of autonomic and ubiquitous computing (Kephart and Chess, 2003, Abowd, 1999), the impact of varying environmental properties on the satisfaction of the same requirement has not been investigated. Similarly, even though monitoring and switching behaviours are often considered in research on self-managing software systems (Zhang and Cheng, 2006b, Georgiadis et al., 2002, Abowd, 1999, Grimm et al., 2004), analysing the impact of varying contextual properties within the problem space remains unaddressed. This is significant because of the need for the continual validation of requirements at run-time and their impact on monitoring and switching activities.

Despite the growing body of research into context-aware applications, there is little empirical evidence supporting the industrial need for such applications (Grimm et al., 2004). Therefore, to assess such a need, we carried out a study with an industrial logistics company in which we assessed the impact of contextual changes on item movements between distribution centres and retails stores. The study confirmed a need for context-aware applications in the logistics domain; it uncovered a hidden assumption in the forecasting model used in an application for automated ordering of items, which had caused problems of under- or over-ordering of items.

1.1 Research Questions

We derive the following research question from the motivation above, which addresses the problem of varying contextual properties on continual requirement satisfaction:

How does one systematically analyse the effect of varying context on requirement satisfaction and use monitoring and switching to detect violations and restore satisfactions, respectively?

From this question, we obtain the following sub-questions:

- 1. What are the activities requiring systematic analysis in different problems caused by contextual changes? The difficulty here is the partitioning of the context in ways that are amenable to derivation of different application behaviours. In addition, the problem of identifying activities in the different problems that ensure the satisfaction of the requirements in each significant context must be addressed. We refer to the challenges discussed here as the problem of analysing different behaviours for changing operating environment.
- 2. What are the activities requiring systematic analysis in monitoring problems? Having identified different problems appropriate to different contexts, a consequent problem is detecting contextual changes during run-time (i.e., monitoring). The difficulty here is the problem of monitoring an informal environment and the fidelity of the information obtained. Therefore, there is a need to verify and validate the adequacy of the output of monitoring activities in assessing the satisfaction of the underlying requirements in all contexts. When contextual properties may not be directly observable, a transformation may be required in identifying more observable properties that provide equivalent contextual information. We refer to these problems as monitoring issues, which is address in this thesis.
- 3. What are the activities requiring systematic analysis in switching problems? As in monitoring problems, different problems appropriate for different contexts are fundamental in deriving switching problems. The difficulty here is the problem of identifying appropriate operating environments at which switching can be carried out in ways that ensure the continual requirement satisfaction. Conflicts between the need for continual requirement satisfaction and constraints of the context that inhibit switching must be analysed and resolved. Again, we refer to these problems as switching issues, which we address in this thesis.
- 4. How do we precisely analyse the impact of changing operating environment on monitoring and switching behaviours? To manage the challenges of context-awareness problems requires some tool support. However, the development of tools requires precise definition of concepts and their relations. These are the issues we address in our tool support in this thesis.

1.2 Objectives and Contributions

Prior to summarising the main contributions of this thesis, we first outline its main objectives using the MOST (Mission, Objective, Strategy, and Tactics) (Campbell and Alexander, 1997) approach as follows:

Mission: To support the development of software applications that are capable of ensuring the continual satisfaction of requirements in varying operating environments (i.e., context-aware applications).

Objective: To provide an approach for analysing monitoring and switching problems to support the development of context-aware applications.

Strategy: To adapt approaches from problem-oriented software system development and product-line to analyse monitoring/switching and contextual changes, respectively.

Tactics: (1) To analyse contextual changes using the notion of variability from product-lines; and

(2) To treat monitoring and switching problems as part of the problem whose requirements are analysed.

Consequently, we claim the following novel contributions:

- a. We provide concepts and mechanisms for analysing monitoring and switching problems in context.
- b. We formulate and prove two theorems for monitoring and switching. These theorems define the necessary and sufficient conditions for monitoring a contextual variable and for switching application behaviour to restore requirements satisfaction when they are violated.
- c. We provide a tool for automated derivation of the conditions for monitoring and switching.

Our main assumption in this thesis is that, the underlying requirement remains the same in all operating contexts. Therefore, monitoring and switching are used to ensure continual requirement satisfaction in the different contexts.

1.3 Research Methodology

The research methodology taken in this thesis is largely qualitative, driven by case studies. The decision to take a qualitative approach was justified given the nature of our research questions: seeking answers to the questions about how environmental changes affect continual requirements satisfaction and the use of monitoring and switching as mitigation activities. Also, the properties of our research problem meet the criteria identified by Easterbrook and Sim (2006) for assessing whether or not a theory applies to a particular real world setting. Most context-awareness approaches have been motivated by the mobile application domain, therefore, it is important to know if context-awareness is intrinsically unique to this domain or whether our approach is relevant in other applications domains.

Even though the research methodology we adopted is largely qualitative, we did carry out some quantitative analysis using experimental data captured during the simulations of context-aware specifications (Further details to be provided in Section 6.1.3). This was used to carry out quantitative assessment of the usefulness of our approach in analysing context-awareness behaviour. This combination of qualitative and quantitative methodologies in software research is also a common place, as noted by Easterbrook and Sim (2006).

We made use of two case studies in this thesis. We used one case study to prove our proposed concepts and the other to assess their industrial relevance, in support of the validation of our claimed contributions. We next outline how each case study was used.

Our proof of concepts case study is a problem of data transmission between two mobile devices, which we obtained from a real world context. This case study was extracted from published documents by a major mobile phone manufacturer. Details of this proof of concept case study are presented in Chapter 3, which we subsequently used throughout the rest of this thesis. To assess the industrial relevance of our approach, we offered to play a consulting role analysing a number of documents presented to us by our industrial partner in the logistics industry. This case study is a problem of item movements between distribution and retail centres. The analysis of this item movement case study represents a major part of our validation activities in Chapter 6. Using questionnaires and simulations, we were both able to verify and validate the derived context-awareness specification.

1.4 Structure of the Thesis

Chapter 1 is this introduction which motivates the research, derives the research question from the motivation, outlines the research assumptions and contributions, and concludes with a discussion of the research methodology. Chapter 2 introduces fundamental concepts underlying the theme of this thesis which are subsequently used to review related work on problem classification; monitoring; switching and the use of constraint-based reasoning mechanisms in tool support. Chapter 3 presents our approach for classifying and analysing problems for different operating environments. Chapter 4 presents our approach for analysing monitoring and switching problems for context change detection and requirements restoration respectively. Chapter 5 presents our approach for both the classification of concepts for modelling the interaction among contextual changes, monitoring and switching problems as a satisfiability Problem; and for the automated analysis of the resultant satisfiability problem. Chapter 6 presents the validation of our approach using a mobile device and industrial logistics application problems. We conclude and present future work in Chapter 7.

Chapter 2. Related Work

The review of related work is preceded by a discussion of basic concepts and definitions upon which the review is based. We review four categories of related work: (1) *variability analysis*: - we focus on the strengths and limitations of current approaches and their ability to analyse contextual changes affecting continual requirements satisfaction; (2) *problem description*: - we take a closer look at current problem description approaches and assess their ability to capture contexts of problems; (3) context *monitoring* and software behaviour *switching*: - we assess their ability to (a) explicitly capture the context of monitoring or switching; (b) transform requirements validation problems into monitoring problems; and (c) analyse the impact of contextual properties on monitoring and switching behaviours; and (4) *tool support* for automated analysis: - we focus on the use of satisfiability (SAT) solvers in the development of tools for the analysis of variability, monitoring and switching.

2.1 Basic Concepts and Definitions

Prior to the detailed review of the literature, we first present a discussion of some fundamental concepts upon which the review is based. Emerging from the discussion of each concept will be a chosen definition which is subsequently used in later chapters.

2.1.1 Operating Environment as Application Context

The role of *context* in analysing nearly all software applications is widely recognised. Given the pivotal role of context in context-sensitive applications, an unambiguous notion of context is needed in analysing such applications. However, the notion of context in relation to the operating environment of software applications are as varied as there are different strands of research related to computing. For example, the notion of context differs in areas such as human-computer interaction (Card et al., 1983), ubiquitous computing (Abowd and Mynatt, 2000), artificial intelligence (Benerecetti, 2000), social science (Jessor and Shweder, 1996) and software problem analysis (Zave and Jackson, 1997, Hall et al., 2008). Even though the focus of our research is on problem

analysis, a critical assessment of the notion of context in these other fields and its impact on that of problem analysis of context-sensitive applications is imperative in understanding both the nature of problem classification and the activities of monitoring and switching.

The notion of context in the field of human-computer interaction (HCI) focuses on either human information cognition (Hollan et al., 2000) or the interface design (Mayhew, 1991) of application software serving as the interaction points between computers and humans (Shneiderman, 1992). Other approaches that cuts across this divide, which is not disjoint, such as the work of Card et al, (1983) focus on analysing the interaction between user interfaces and cognition of humans. Therefore, the notion of context covers both physical phenomena such as background noise in the environment that might impede cognition as well as the inherent ability of the individual human in addition to the interface representation on the computing device (Grimm et al., 2004). The closest attempting at developing context-sensitive devices aiming for this notion of context is the work on personalised computing (Sutcliffe et al., 2005). However, the work is based on the use of historic data captured from past user behaviour aiming to identify patterns representing routine user behaviour; thereby enabling the context-sensitive device to tailor its behaviour according to the observed routines. The key limitation is the assumption that human behaviour falls into routines recognisable from historic data. Given that it is in the very nature of humans to adapt and modify their behaviour in response to environmental factors, unconsciously on occasions, makes the assumption of Sutcliffe et al's approach weak. Hence, it is therefore not surprising that current focus on contextsensitive device development, such as the work of Oreizy et al, (1999), are focused on closed-systems for which the interaction between computers and humans is minimal. Given the state of current understanding of contextsensitive devices and technologies for closed-systems, it is our view that more work is needed before we can take the big-leap to address context-sensitive devices aimed at operating in the personalised computing context.

Ubiquitous computing shares the notion of context in HCI. However, in addition to analysing the context in relation to its impact on cognition; interface design and interaction; ubiquitous computing requires that the human-computer interaction be non-intrusive. That is, the computing device must take charge of observing the context and in taking actions to adapt to it without the explicit intervention of the human user. This is an ambitious goal that is difficult to achieve due to the difficulties outlined in the preceding paragraph. Hence, various approaches under the umbrella of ubiquitous computing tend to focus on single contextual items such as location (Chen and Kotz, 2000) thereby setting aside the need to observe human cognition state and capacity as implied in the ubiquitous computing goal. In considering the reduced scope of context, the emphasis is on

physical context observable by both the user of the computing device as well as others who share the context. In essence, instead of providing contextual information to address questions such as *who* is this individual; *what* is their current state; *where* the individual or device is; *when* or how long is the individual is where he or she is; and most difficult is *why* they are where they are, the focus has been more on the *where* and less on the others. As a consequence, Abowd and Mynatt, (2000) observed that the activities of ubiquitous computing consist of three components: the analysis of the HCI problem; the identification of the part of context amenable for context-awareness analysis; and the capture of live data for later replays during application execution. Taking the issues outlined in the preceding paragraph, our focus is on the second activity – *the identification of context amenable to context-awareness and the activities of context-awareness itself.* Even though Abowd and Mynatt have identified these three activity groups, they have provided no systematic approach for analysing the context aiming to identify the context-awareness amenable ones.

The notion of context in the world of artificial intelligence (AI) is analogous to the notion of context in ubiquitous computing as defined by Abowd and Mynatt, (2000) especially in the design of intelligent devices. However, while the focus in ubiquitous computing is on the elicitation of the physical observable phenomena, in addition to this, AI also focuses on the interpretation of the observed phenomena known as *contextual reasoning* (Benerecetti, 2000). To this end, Benerecetti has identified three types of contextual reasoning: *parts* that facilitate the partitioning of contextual properties for local reasoning; *approximation* that facilitates the varying of the abstraction levels of contextual reasoning of observed phenomena; and *perspectives* that allows for different interpretation of observed phenomena at the same level of abstraction. We have adapted parts and perspectives in this thesis in support of automated analysis support. While we maintain the term perspectives we found it more useful to replace parts with *partitions* in analysing contextual changes in this thesis. Also, we found the use of approximation to represent different abstractions of requirements problems less useful. This is largely due to the possible ambiguity in the use of abstraction as indicated in the use of approximation. Therefore, approximation is not used in this thesis. Further details of this are provided in Chapter 5.

The notion of context in the social sciences is analogous to the broader notion of context in HCI. However, unlike in HCI where the focus is on cognition overload, interaction, and interface design, the focus in the social sciences is on the impact of past and present socio-cultural issues. For example, issues such as the impact of the belief systems and location have on their behaviour and attitudes as they interact with their environment. Hence, context is seen as a representation problem on one hand and as an interaction problem on another (Dourish, 2004).

In the case of context as a representational problem, the context is assumed available and what is needed is that of its extraction and representation. For context as an interaction problem, context cannot be talked about unless within the confined activities. These distinctions are analogous to the activities of constructing *context* and *problem* diagrams in the problem frames approach (Jackson, 2001). However, while the requirements of problems are explicitly shown in problem diagrams and not in context diagrams, it is intuitive for the analyst to have drawn on past knowledge or vague and fuzzy requirements (explicitly), bounds the scope of the problem and thereby restricts the scope of the requirements arising from it. These distinctions are of interest to problem analysis due to timing and budgetary constraints. Given that the problem frames approach appears to accommodate both notions of context in HCI), this makes it a candidate approach for the analysis of context-sensitive applications. Further discussion of the appropriateness of the Problem Frames approach in analysing context-sensitive applications is provided in Section 2.1.4.

From the foregoing discussion, it can be seen that the different notions of context are partly due to the differences in the research motivations of the various research groups. For instance, while the ease of cognition and interactions are what motivate HCI, the impacts of socio-cultural and political issues on the attitudes of users are what motivate the social scientists. Therefore, the context in a software problem description is dictated by the nature of the underlying real world problem that is being addressed. Besides this however, the methodology used also confines the scope and content of the problem contexts. As an example, while goal-oriented methodologies provide one with the concepts to capture the intentions of stakeholders and their relations to agents (both software and humans), problem frames based approaches provide concepts to capture the innate properties of physical phenomena and their effect in characterising the problem to be solved. The same observation can be made of other methodologies such as scenarios (Cockburn, 2001) that focus on collections of use cases defined by scenarios encompassing them. The notion of context used in this thesis fits that of the problem frames, the reasons of which will become apparent in Sections 2.1.3 and 2.1.4.

2.1.2 Self-Managing and Context-Awareness

Having reviewed the various notions of context, we are now equipped to critically examine the notions of selfmanaging and context-awareness. The review is important given the thesis's research motivation (the impact of contextual variation on continual requirements satisfaction) and the role of context-awareness (Weiser, 1993a, Abowd, 1999) and self-managing (Kramer and Magee, 2007, Hinchey and Sterritt, 2006, Kephart and Chess, 2003) in our approach. While context-awareness and self-managing are sometimes used interchangeable in the literature, there are some distinctions worth noting as they affect the subsequent use of these two terms in the rest of this thesis. The emphasis on problem analysis of self-managing software is in the *self* and therefore the problem of building in the capacity for such systems to carry out tasks on their own behalf without the need for human intervention during operation. Example tasks often cited are self-configuring, self-healing, self-protecting; etc (Hinchey and Sterritt, 2006). While any of these tasks could be carried out in response to physical environmental changes, it is not an innate requirement in self-managing system as such tasks could be carried out in response to internal system state. While internal system state may be considered as the system context (Georgiadis et al., 2002), this on its own does not fit our notion of physical context as perceived by the software user. In the case of context-awareness, self-managing tasks are carried out in response to environmental changes. Therefore, while it is accurate to say that all context-aware applications are self-managing, it will be inaccurate to say that all selfmanaging systems are context-aware. Taking this into consideration and given the numerous self-* (Self-healing, self-optimising, self-protecting, self-configuring, self-organising, etc) we found context-awareness more appropriate in discussing the issues raised in this thesis. More specifically, the attributes of self-managing, as defined by Hinchey and Sterritt, that are relevant to context-awareness are self-monitoring and self-adapting (switching). Therefore, we define context-awareness as the problem of equipping software to use monitoring and switching as mitigating activities to ensure continual requirements satisfaction in varying operating environment. In essence, the problems of monitoring and switching together represent a context-awareness problem (Salifu et al., 2007b).

2.1.3 Requirement and Specification

It is not uncommon in everyday informal conversations to hear the words *requirement* and *specification* used interchangeably. However, when these words are used in formal exchanges, effort is spent in distinguishing them.

For example, in the physical engineering disciplines and indeed most disciplines where activities are organised into projects producing products, services, and results such as reports; requirement is said to capture what is desired by the stakeholders (i.e., product, service, results) while specification states or identifies how the product is to be produced Mike and Keller, (1998). To requirements engineers, the problem to be solved is that of ensuring that given the context of expected usage, both the requirements and specification that guarantees them are well formed while recognising the constraints of the context of usage. Therefore, a requirements engineer should be able to present well structured arguments showing why in the given *context* the specification will ensure that the requirements are satisfied. This is the problem scope of the requirement engineer (Zave and Jackson, 1997). Jackson and Zave have formally expressed the relationship between context W, requirement R, and specification S as $W, S \models R$. Despite the limitations of this formulation such as its abstraction and therefore its practical relevance; and the presumption of the existence of ability to correctly and completely satisfy R using S in W, the formulation has over a decade become the ontology for requirements engineers (Ivan Jureta et al., 2008). Even though not all requirements analysis approaches explicitly acknowledge Zave and Jackson's formulation such as scenarios (Cockburn, 2001) and goals (Dardenne et al., 1993), their underlying meta (conceptual) models can agreeably be traced to it. It is not surprising that Jackson's problem frames notations (Jackson, 2001) is explicitly link to this formulation. Given that the theme of this thesis is on the analysis of the requirements for monitoring and switching activities, our notion of a *problem* fits that of the requirements engineer. Therefore a problem is defined as a 'requirement problem' consisting of context, specification and the requirement (Jackson, 2001).

2.1.4 Problem-Oriented and Solution-Oriented Approaches

From the preceding discussion, we observed that the notion of a *problem* is dependent upon the context in which it is used. To clarify this statement, we make use of concepts from business *process* engineering (Scheer, 1994). We can think of a process as representing a package of inputs, tools, techniques, outputs, and possible a methodology (Phalp et al., 1998, Henderson, 2000) which must be co-ordinated to produce a product, service, or result (e.g., report of some kind). In this scenario, combining the content of the package in a way that produces the product represents a problem while the product itself is the solution. Considering a requirement problem as an example, the requirement engineer uses the desires of stakeholders and the context as inputs; making use of tools and methodologies (problem analysis), a specification is produced as the output representing a product (solution).

In essence, the notion of a problem is about perception which is defined by how the constituent of a process (package) is perceived. It therefore follows that, differentiating between problem-oriented (i.e., focused on problem) and solution-oriented (i.e., focused on solution) approaches can be problematic without a well defined criteria that is used as a reference point.



Figure 1 Three Layer Architecture Model for Self-Management (Kramer and Magee, 2007)

Using the requirement engineering perspective of a problem (Section 2.1.3) and the three layer architecture model (Figure 1) for the development of self-managing systems proposed by Kramer and Magee, 2007, we now present this thesis definition of problem and solution-oriented approaches. The three layered approach proposed by Kramer and Magee consists of: Component Control at the bottom, Change Management in the middle, and Goal Management at the top. This approach aims to provide a link between the design space where *S* is ultimately implemented (component control level) and requirement problem space where *S* is derived in accordance with $W, S \models R$ (goal management level). The middle layer serves as the bridge between the problem and solution spaces and as their interception space. This acknowledges the fact that the distinction between problem and solution spaces is not concrete. Bearing this in mind and assuming a requirement engineer's perspective, a *problem-oriented approach aims to analyse software problems within the top and middle layers* as defined by Kramer and Magee. These approaches are aiming to solve the problem $W, S \models R$. Conversely and again from a requirements engineer's perspective, a *solution-oriented approach aims to analyse software problem W, S ⊨ R*. Conversely and again from a requirements engineer's perspective, a *solution-oriented approach aims to analyse software problem W, S ⊨ R*. Conversely and again from a requirements engineer's perspective, a *solution-oriented approach aims to analyse software problem W, S ⊨ R*. Conversely and again from a requirements engineer's perspective, a *solution-oriented approach aims to analyse software problem W, S ⊨ R*. Solution layers. These approaches are aiming to solve the problem of implementing *S*. While the two definitions overlap, a problem-oriented approach must provide some techniques that clearly address issues in the

upwards directions (shown on the top left of Figure 1) while solution-oriented approach must have some techniques for addressing issues in the downwards direction ((shown on the lower right of Figure 1)). Our definition of a problem-oriented approach is consistent with that of Hall et al, 2007, where the emphasis is on refinement of W, $S \models R$ using explicitly formed justifications. The focus of this thesis is on the use of our problem-oriented approach in analysing the requirements for monitoring and switching activities.

2.1.5 On the Notion of Variability

Variation is an intrinsic property in any software development (van-Gurp et al., 2000). Variation is manifested in requirements (Faulk, 2001), architecture (Bachmann and Bass, 2001), implementation and even at run-time (Svahnberg et al., 2005). The notion of *variability* is often used to describe and analyse the variation in software applications. In terms of the requirements relation $W, S \models R$, variability may occur in all three dimensions (W, S, and R). While requirements R variation is commonly considered and represents an intrinsic part of the goal-based requirements approaches (Dardenne et al., 1993, Van Lamsweerde, 2002), specifications S variation is largely considered in the product-family based approaches aiming for solution reuse in multiple products. There have been some attempts such as the works of (Liaskos et al., 2006) to consider variations in context W with limited success which we will elaborate in the follow up Sections in this Chapter. Recall from the research assumption of this thesis that focuses the attention on variations in W inducing variation in S. Hence, the review of the related research on variability (in Section 2.3) is based on their ability to analyse variation arising from W.

2.1.6 Software Monitoring and System Monitoring

Monitoring is a recognised technique that is commonly used in both the development (Robinson and Pawlowski, 1999, Peters and Parnas, 1998) and in the testing and maintenance of software (Fickas and Feather, 1995). Despite this recognition, there is no standard agreed definition for what constitutes the activities of monitoring. For instance, while some approaches (Mansouri-Samani and Sloman, 1993), focus on the collection and interpretation of information about 'objects and software processes' in the management of distributed systems, others (Fickas and Feather, 1995) focus on the collection of information about 'the assumptions made of the software operating environment and resources needs' in the assessment of the satisfaction of software

requirements. In essence, while the former focuses on the internal state changes of the software, the latter focuses on the external states changes of the operating environment. In presenting their 4-variable model (inputs/outputs interfaces to the physical world; and inputs/outputs interfaces to the software) to software description and its relation to monitoring, Peters and Parnas, 2002, refer to monitoring activities that focus on internal state changes as *software monitors* and those focusing on the external environmental states changes as *system monitors* (Peters and Parnas, 2002). Of these two, context-awareness requires system monitors as the changes requiring variation in software behaviour are caused by environmental changes. Therefore, the use of the word monitor or monitoring, in this thesis, should largely be seen in the context of system monitoring. This view of system is also consistent with the three descriptions of problems, including those of monitoring, in the problem frames notation.

2.1.7 Software Switching and System Switching

Comparable to software and system monitoring is software and system switching. As in the case of software monitoring, *software switching* refers to internal software behavioural adaptations which may involve parameter adjustment (Feather et al., 1998) or component re-configuration (Georgiadis et al., 2002). *System switching* refers to adaptations in the physical environment such as taking an alternative driving route following a request made through the software. In the case of context-awareness, the difficulty lies in the identification of operating environments at which software switching such as component reconfiguration is synchronised with system switching; thereby ensuring that the software adaptations reflects the reality. Therefore, we define switching as *the synchronisation of software and system switching at execution time*.

2.1.8 Deployment-Time Switching and Run-Time Switching

Besides system and software switching, another relevant distinction worth considering is that of deploymenttime and run-time (Svahnberg et al., 2005) switching. Deployment-time switching adapts application behaviour prior to execution and does not interrupt the application while it is being executed. This form of switching is commonly used in configuration management (Coatta and Neufeld, 1994) but has been explored by Feather et al, 1998, in their approach to reconciling application behaviour during execution. Run-time switching does allow for the application to be interrupted while it is being executed and thus presents more difficulties in the problem analysis, in comparison to deployment-time switching as observed. In mitigating the challenges presented by contextual variation using monitoring and switching, both forms of switching are applicable. Therefore, a context-aware application must be capable of handling deployment and run-time switching.

2.1.9 Dependency and Context

Two variables are said to be dependent, when the value of one variable is constrained by the value of the other. As far back as 1970's, Parnas, (1979) warned software developers of negative *dependency* in referring to a situation in which 'no single software component will work unless all others are working'. In more recent times, dependency is often represented in product derivation using feature diagrams. For example, the selection of one feature may automatically require the inclusion or exclusion of another feature (Bühne et al., 2003). In context-awareness, dependency plays a significant role in both the characterisation of problems for different contexts and the activities of monitoring and switching. In the case of the former, the satisfaction of software requirements is guaranteed if the correct behaviour is selected for the context situation for which it was specified for. In the case of the latter, the activities of both monitoring and switching must be carried out in full recognition of the context may affect the precedence of monitored variables or the synchronisation of software and system switching. We define the dependency of characterised behaviour and the activities of monitoring and switching on the context as *contextual dependency*. While this is not explicitly acknowledged in all context-awareness approaches, it is central to the use of a problem-oriented approach as it affects the adequacy of the problem analysis.

2.2 **Problem Description for Requirements Analysis**

Despite the significant role played by Zave and Jackson's definition of the requirement problem in terms of $W, S \models R$, the high abstraction at which it is expressed means that, further refinement of it is needed to make it practical in analysing software problems. For example, to carry out such a refinement using Goals-based approaches (Van Lamsweerde et al., 1995, Dardenne et al., 1993) one must make use of concepts such as *goals, agents, constraints*, etc. Similarly, the use of scenarios (Cockburn, 2001) obliges one to make use of *use cases*. Other approaches such as problem frames make use of concepts such as *problem domains, phenomena, etc* and

the use of domain theory (Sutcliffe, 1998) requires one to use concepts such as *meta-domains*, *problem domains*, tasks, etc. While all these approaches have concepts for capturing the context of software applications, distinguishing between physical context and other types of contexts (Sutcliffe, 1998) is not possible in all approaches. Also, the differentiation between context, specification, and requirements can be difficult in some approaches. As an example, it has been observed by (Hall et al., 2007) that while goal-based approaches emphasise the refinement of R, they are rather weak in the refinement of W and S. This is because, the development of goal-trees is driven by goals and leaf level goals and agents that represent S and W are terminal which make their refinement implausible. Similar but different limitations are observed in other approaches. To illustrate this, unlike the goal-based approaches, problem frames approach strongly distinguishes between W, S, and R. However, while Problem Frames emphasise the refinement of W and S, it is rather weak in the refinement of R. This is evident in Problem Frames distinguishing between *indicative* and *optative* properties in W thereby, focusing on the refinement of W. While the former captures contextual facts that hold true even in the absence of S and R, the latter captures the desires of R in W brought about by S. Given that the focus of our research is on analysing the impact of physical contextual properties W on requirements satisfaction and contextawareness, we have found the Problem Frames approach to problem description appropriate. It enables us to capture physical contextual properties and to separate requirements from specifications and context.

Even though all the approaches reviewed here provide graphical notations for problem descriptions, we only present that of Problem Frames given that it is the chosen notation for analysing contexts of context-aware applications in this thesis. This is done with the aid of a simple problem diagram in Figure 2. The rectangles with no stripes (Library Database, Input Device and Library Member) represent physical domains of the problem world whose properties are relevant to the problem. The dashed oval represents the requirement, and the rectangle with a double stripe is the machine domain whose specification is required. Thick lines between the domains represent sets of shared properties of the domains involved and are referred to as shared phenomena. For example, the shared phenomenon *e* indicates that details of reader records are shared between the two domains Registration Handler (RH) and Library Database (LD). The prefix RH! suggests that RH can manipulate or control the reader records, whilst LD can only observe them. The dashed line between the requirement and Library Member (LM) denotes that the requirement references the property of LM, and the dashed line with an arrow head between the requirement and LD denotes that the requirement constrains the property of LD. It means that when the library member provides personal details, a new reader record is expected to be added to the Library Database.

A problem frame is a known class (pattern) of problem with a well understood structure. The problem diagram in Figure 2 represents an instance of a basic type of problems known as the *Workpieces* frame (Jackson, 2001). The main concern of this frame is as follows:

A tool is needed to allow a user to create and edit a certain class of computer-processable text or graphic objects, or similar structures, so that they can be subsequently copied, printed, analysed or used in other ways. The problem is to build a machine that can act as this tool.



a: ID!{commands}, b: LM!{Personal Details} e: RH!{Reader Record} d: LD!{New Reader Record} c: LM!{Personal Details}

Figure 2 A Simple Problem Diagram.

In Figure 2, the phenomenon Reader Record is the "computer-processable" object, and Registration Handler is the "tool needed" to allow Library Member using Input Device to "create" a reader record.

2.3 Variability Analysis

We review key concepts that suggest the underlying motivations for variability in the widely used requirements engineering approaches. Following this, we will examine current concepts for modelling variability and assess their ability to capture variations of the operating environment of software. Furthermore, we will review the representation mechanisms (hierarchical or otherwise) and the role of decision models in variant selection. This section concludes with a definition of criteria that outlines conditions for a context-awareness motivated variability analysis.

2.3.1 Eliciting Variability

Despite the ubiquity of variability in system development, its treatment in analysing software applications is not always explicit. For example, Jackson, (2001) uses the notion of *frame flavour* and *variant frames* to implicitly capture variations in W in the W, $S \models R$ relation. Implicit in the sense that, both frame flavours and variant frames were meant for analysing systems with differing contexts at different times, not at the same time as necessary in the case of context-aware systems. Frame flavours are used to capture variations at a lower level of abstraction, focusing on issues such as differences in data structures. On the other hand, variant frames are used to capture variations at a much higher abstraction, focusing on issues of variation in control and in problem domains. In contrast to the implicit treatment of variability in problem-frames, the product-family approaches based paradigm (Bosch et al., 2002, Bosch, 2000, Sinnema et al., 2006, Jaring et al., 2004, Sochos et al., 2004, Parnas, 1976) have overwhelmingly considered variability as the central issue in developing families of software. To understand the disparity in the treatment of variability, we need to examine, critically, the underlying motivations for analysing variability.

Even though the notion of software product-family became popular in the mid-1990s culminating in the establishment of the Software Product-Line Conference (SPLC) series¹, the idea has long been championed as far back as the 1970s (Parnas, 1979, Parnas, 1976). The underlying motivation then and now is reuse in an identified group of software aiming to satisfy different market segments (Moorthy, 1984, Dickson and Ginter, 1987, Claycamp and Massy, 1968). This is acknowledged to contribute to the reduction in both the cost and management effort (Northrop, 2002, Ommering, 2002). Parnas argued that if one was to develop a group of related software over a given time period, then one could save cost and effort by explicitly analysing the *commonality* in all the software upfront. Following this, one will be in a position to determine the sequence of refinements needed to cope with the additional individual functionality inducing the *variability* among the product-family. However, in order to analyse a group of related software for both present and future use, a detailed understanding of the application domain² is needed. Therefore, domain analysis (Fowler, 1997, Sutcliffe, 1998, Frakes et al., 1998) is seen as a fundamental part in analysing a product-family aiming to identify both the commonality and variability. Contrasting the product-family's motivation with that of context-awareness which is focused on the *classification of problems for different contexts*, although reuse may be possible in the

¹ http://www.splc.net/

² Application domain as used here is analogous to meta-domains as defined by Sutcliffe, 1998. E.g., telecommunication and banking sectors.

characterised problems, it is not the overriding objective as the presence of related group of software is not a prerequisite in the analysis of context-awareness.

Unlike product-family, the motivation for variability analysis in goal-based approaches (Dardenne et al., 1993, Castro et al., 2002, Yu, 1997, Hui et al., 2003), until recently (Liaskos et al., 2006), has been on *refining stakeholder intentions*. In other words, abstract stakeholder goals are refined to concrete ones assignable to agents that ensure their satisfaction. It has long been the accepted wisdom that stakeholders often cannot give sufficient clear description of their goals or likely to change their mind given new developments (Nuseibeh, 2001, Van Lamsweerde, 2002). Therefore, it falls on the requirement engineer to investigate alternative ways of achieving the more abstract goal during the refinement process, in the hope that changes made by the stakeholder, during the development process, will be accommodated. Hence, the underlying motivation in this case is the *adequacy* of the refinement in uncovering all relevant alternatives ways of satisfying the abstract goals. Knowledge about shared intentions captured in non-leaf (abstract) goals have been used as the basis for selecting alternative behaviours in the event of leaf-goals failures (Lapouchnian et al., 2006). Again, contrasting the motivation of refining the stakeholder's intentions with that of context-awareness, while the refinement of intentions is certainly relevant in the characterisation of problems for different contexts when there are observed dependency between stakeholders' intentions and contexts, the motivations for problem classification may be unintentional (Liaskos et al., 2007). It is the latter form of context-awareness that we choose to focus on in this thesis.

The motivation behind the use of frame flavours and variant frames by Jackson is *problem matching*. By this we mean, the matching of a given problem at hand to a known problem class such as the commanded behaviour frame (Jackson, 2001). This motivation is shared by other approaches such as domain theory (Sutcliffe, 1998) and pattern-oriented approaches (Rajasree et al., 2003, Chandra and Bhattaram, 2003, Fowler, 1997, Hallsteinsen et al., 2004, Meister et al., 2004, Keepence and Mannion, 1999). Unlike the product-family paradigm where a group of related software must be analysed together upfront in the quest for commonality and variability, problem frames and pattern-oriented approaches do not require the presence of such a group. Instead, they are focused on providing a starting base for analysing similar problems aiming to facilitate knowledge reuse. Hence, the emphasis is on the commonality in the problem rather than the variability. Again, the motivation of problem matching is relevant to that of context-awareness, especially where the underlying causes of behavioural variations are unintentional, in the characterisation of problems. This may take the form of using a problem class when it can be tailored to a given context. Alternatively, given that several problems are needed for different

contexts, an already characterised problem which may not be based on a known problem class could still be tailored and used in a different context. Hence, while the use of problem frames is useful in problem classification, their availability is not a prerequisite in analysing context-aware applications.

Another commonly used software development approach is use cases (Cockburn, 2001). Use cases are often used to capture the usage scenarios (Sutcliffe et al., 1998) of the software-to-be. The underlying motivation for use cases is the *refinement of scenarios* so as to consider possible extensions to the 'normal' usage of the software. While use cases capture the details of the sequence of activities encountered when the software is used, they are rather limited in their ability to capture details of the physical context surrounding the activities. Nevertheless, scenarios have been used in analysing the requirements for context-aware applications (Sutcliffe et al., 1998, Sutcliffe et al., 2005). Given their limitations in capturing the physical context, it is our view that they are insufficient in analysing context-awareness where the motivations for problem classification are unintentional and contextual.

2.3.2 Modelling Variability and Selecting Variants

Having reviewed some key motivations for the implicit or explicit analysis of variability, we now take a detailed look at how these differing motivations influence the modelling of variability. Variability modelling refers to the visual display of variants highlighting their dependency. The subject of reuse comes from multitude of sources including knowledge, intention and solution. For example, (Bachmann and Bass, 2001) have identified six sources of software variability. These are variations in function or features, such a word-processor with a voice-recognition system (high-end) or one without (low-end); variation in the data used by components for communication, such as using a stack or queue, a variation in control flow such as two components communicating using a publish-subscribe communication pattern (Rozanski and Woods, 2005) or a dedicated communication channel. Other sources of variability are variations in technology, variations in quality requirements (Chung et al., 2000) and variations in the target operating platforms.

Motivated by the need to reuse solutions in a related group of software, variability is modelled using the notion of *variation points* represented in a feature tree (Metzger et al., 2007, Schobbens et al., 2006). A variation point represents a non-leaf level node where alternatives are represented for selection. Therefore, a variation point consists of more than one alternative. A *feature* as used in the product-family represents a solution to a piece of

software functionality. Variants available at variation points have been largely classified into three main types (Bachmann and Bass, 2001, Svahnberg et al., 2005, Mannion et al., 2000): optional, single and multiple variants. An optional variant is included in some product members but not in others, for instance including a camera in a mobile phone. In the case of *single* variant, exactly one variant is chosen from a candidate set and all others discarded. In the case of *multiple* variants, more than one variant must be selected from a candidate list, for example dual communication protocols for a mobile phone, thereby giving it a wider area of operational access. There are various combinations of these basic types reported in (Bachmann and Bass, 2001). This rigid classification is unsatisfactory in the presence of contextual changes as functionalities in a given set and for a single device may be classified as single variant (i.e. mutually exclusive) in one context and multiple variant (i.e. to be selected together) in another context. Also, while feature diagrams enable one to view and to analyse several features together at the same time, in term of the three-category-classification, they are rather weak at providing details of the underlying problems, which the feature solution fragment represent. This is largely due to the practical limitations of showing detailed information in the nodes of (graphical) feature-trees which are hierarchically structured. This has led to approaches (Classen et al., 2007, Bühne et al., 2003, Bachmann and Bass, 2001) aiming to complement feature-models with detailed problem descriptions thereby enabling one to have both the detailed problem description and higher abstraction, which are represented in feature-models. The proposed use of augmented feature diagrams is analogous to the use of Work Breakdown Structures (i.e., feature models) and Work Breakdown Structures Dictionary (i.e., Detailed Problem Description) (PMI, 2004). In essence, feature models define the scope from which individual products are derived. However, the derivation of individual products requires some form of selection criteria that clearly defines the conditions for doing so. The collection of criteria relevant to a feature model is captured in *decision models*. Decision models may be rulebased (Buchanan, 1984, McDermott, 1980), policy-based (Badr et al., 2004), task-based (Cousin and Collofello, 1992) or constraints-based (Borning and Duisberg, 1986). The application of decision models in individual product derivation may be supported by tools. The use of a decision model to select a variant at a variation point (i.e., variation point binding), may be done at design time prior to the loading of the software onto hardware devices such as mobile phones (Maccari and Heie, 2005), or at run-time as commonly used in the customisation of desktop applications (Poladian et al., 2004), or even during the operation of the software as used in dynamic reconfigurable systems (Georgiadis et al., 2002). Svahnberg et al, 2005 have done a detailed review of variability realisation techniques across the software development process. Similar to the derivation of individual products for different market-segments using decision models, context-aware applications must derive behaviours for

different contexts which also require the use of decision models. However, while detailed problem descriptions are needed in the characterisation of problems for different contexts for context-awareness analysis, a hierarchical display of the characterised problems as in feature models is not a prerequisite. This is because the solutions of the characterised problems may ultimately be loaded into a single device as opposed to multiple devices as practiced in product-family.

In the case of Goal-based Modelling, where higher (more abstract) goals are recursively refined until lower (more concrete) goals are obtained, the concept of OR-decomposition is used to capture variability in goals (Dardenne et al., 1993, Van Lamsweerde, 2002). Recall that the motivation for this form of refinement is the clarification of user requirements and the identification of alternatives aiming to provide the stakeholder adequate information to make a choice they otherwise might not be able to do so using the more abstract goal. In striving for adequacy, some goal-based approaches such as KAOS (Dardenne et al., 1993) turn to formalism that enable them to define and verify some notion of completeness. Other approaches such as Yu, 1997 (I*), turn to factors such as variation in the quality requirements (Chung et al., 2000) as the basis for eliciting alternative goals in ORdecompositions. In recent times, others (Liaskos et al., 2006, Liaskos et al., 2007) have broaden the factors to include environmental properties such as variation in location and time which they define as background variability. They argued that feature diagrams do not take background variability into consideration and are therefore unsuitable for representing and reasoning about variability of systems where environmental changes are common place. As we argued in the preceding sections, the limitation of feature models is not about the type of information they represent but more to do with the depth at which information is represented. This fact is illustrated in using feature models to capture both functional and operating platform variability (Svahnberg et al., 2005, van-Gurp et al., 2000). Irrespective of the underlying cause of the variability, as in the case of feature models, a decision must be made at some stage in the software development process as to which alternative to take. In goal-based approaches, the notion of rationale (Chung et al., 2000) and preference model (Liaskos et al., 2006) have been used for variant selection. Also as in the case of product-family, decision models are needed for selecting alternatives irrespective of whether the motivation is intentional or unintentional in context-aware applications. However, the focus of goal-based approaches on refining stakeholder intentions (less on context and specification) and despite the explicit consideration of unintentional sources in refining goals (Liaskos et al., 2006), the limitations of goals in the refinements of context (Hall et al., 2007) makes it difficult to use in analysing the problems of context-awareness.
Problem frames is broadly considered a type of pattern oriented software development approach (Rajasree et al., 2003). Variability modelling and variant selection have not been considered in the problem frames approach and the pattern-oriented software development as a whole, in the sense of problem classification for contextawareness. This is not surprising considering that the underlying motivation is problem matching in support of knowledge reuse. In essence, the primary focus has always been on the tailoring of the problem class generic structure to a given problem at hand. In doing so, the focus has always been on detailed problem description of the given (single) problem and not about how variations in different problems considered together (Parnas, 1976) are represented. It therefore follows that, since there is only one problem at hand, there is no role for decision models in this case. Instead, what is needed is some form of guidance (i.e., heuristics) in tailoring the generic problem structure to fit the individual case at hand. In problem frames, Jackson's proposed use of the frame flavours and variant frame (Jackson, 2001) aim to provide such a guidance. Similarly, Sutcliffe proposed the use of catalogues in analysing his proposed classes of problems (Sutcliffe, 1998). While the level of details captured in problem classes makes them suitable for problem classifications, the implicit assumption of a single problem analysis means that, such an approach must be adapted when used to analyse context-awareness problems as multiple problems are being considered for different contexts which requires the use of decision models at runtime. The approach presented in this thesis makes such an adaptation to enable the use of problem frames in the analysis of context-aware applications.

In summary, following the detailed review of the concepts outlining the underlying motivations and modelling of variability in the various software development approaches, we can now summarise their strengths and limitations as shown in Table 1 and Table 2.

Approach	Key Motivations	Modelling Concept	Representation	Context Description	Variability Type	Variant Selection
Features	Configuration of Multiple Products.	Variation Point	Hierarchical	Low	Intentional, Unintentional, Explicit	Decision Models
Goals	Intention Refinement	OR-Goal Decomposition	Hierarchical	Medium	Intentional, Explicit	Rationale
Problem Patterns	Matching to known problems	Problem Customisation	Non-Hierarchical	High	Unintentional, Implicit	Heuristics
Use Cases	Scenario refinement	Use Case Extensions	Hierarchical	Medium	Intentional, Unintentional, Explicit	Decision Models

Table 1: Comparison Matrix for Variability Analysis Mechanisms in Requirements Engineering

Table 3 shows combinations relevant to the classification of problems for different contexts for analysing context-aware applications.

Approach	Extension	Additional Modelling Concept	Representation	Context Description	Variability Type	Variant Selection
Goal - based	Liaskos et al, 2007	Unintentional	Hierarchical	Medium	Intentional, Unintentional, Explicit	Preference Models
Feature-based & Problem Patterns	Classen et al, 2007	Combines the basic concepts	Hierarchical & Non-hierarchical	High	Unclassified	Heuristics
Goal-based & Use Cases	Rolland et al, 1998	Combines the basic concepts	Hierarchical	Medium	Intentional, Unintentional	Scenarios providing Rationale

Table 2 Comparison Matrix for Proposed Extensions to Variability Analysis Mechanisms

Approach	Key Motivation	Modelling Concept	Representation	Context Description	Variability Type	Variant Selection
Context- Awareness Variability Analysis	Problem classification for Different Contexts	Contextual Variability; Contextual Dependency; Variant Problems	Hierarchical & Non- Hierarchical	High	Context as Unintentional, Intentional, Implicit, Explicit	Monitoring and Switching Conditions; and Heuristics

Table 3 Conditions for Context-Awareness Variability Analysis

The conditions defined in Table 3 might suggest the appropriateness of the approach of Classen et al, 2007, in analysing context-awareness variability; partly due to its high representation of the context of applications. This is not surprising considering that the Problem Frames notation is used in their problem description. Besides this, their work seeks to make explicit through feature diagrams variability that would otherwise be implicit in the standard use of problem frames notation. Given that Classen et al's approach uses feature diagrams as its starting point and progressively provides detailed problem description in Problem Frames for each represented feature, it follows that, unless context induced additional variability had already been captured (in the original feature models) their approach will not uncover them. In essence, their approach is about providing missing detailed problem descriptions (in feature diagrams) and not about identifying and analysing variation in the context leading to additional variability. Therefore, their approach does not provide the required modelling concepts for

analysing contextual variation. In Chapter 3, we present our approach for classifying problems for different context aiming to satisfy all but one of the conditions identify in the bottom row of Table 3.

2.4 Monitoring and Switching Requirements

We review current approaches to monitoring and switching activities focusing on their *overall Concepts* outlining their underlying objectives. By underlying objectives we mean, the dominant motivations as highlighted in the related publications. Given the numerous publications on monitoring and to a lesser extent on switching, we have classified the works into five categories: *checking for requirements inconsistency, execution failure diagnostics, software compliance testing, performance tuning, ubiquitous computing, and self-managing.* Where necessary, the work is further discussion in terms of *development-time* and *run-time* approaches. We acknowledge that these categories do not represent disjoint groups and that most of them might cover more than one of these categories. Nevertheless, we find this categorisation useful in reviewing the strengths and limitations of the works in relation to the problems outlined in this thesis. In this regard, we assess the ability of the approaches to capture external contextual properties and to analyse the impact of such properties on monitoring and switching. Also asses are their ability to analyse contextual dependency and requirements trade-off and their impact on monitoring and switching respectively. This section concludes with the definition of a criterion for a problem-oriented approach for analysing monitoring and switching problems.

2.4.1 Requirements Inconsistency

Monitoring has been found to be useful in the discovery and analysis of inconsistency in software development (Robinson and Pawlowski, 1999, Peters, 2000). Enabling software developers to set development requirements goals, the approach developed by Robions and Pawlowski provides the mechanism for detecting inconsistencies arising due to variances in what is produced by developers and what was expected. In essence, it is the development goals that are monitored and not the original stakeholder goals. This is based on the assumption that inconsistency in the development goals will lead to problems in the satisfaction of the original stakeholder goals. Similarly to the approach taken by Robinson and Pawlowski, the approach taken by Peters provides a mechanism for checking derived specifications for the existence or absence of prior defined properties. Again, this approach does not check the specifications for the satisfaction of the original stakeholder goals and requirements; instead, it

focuses on checking the quality of the derived specifications from which it infers the possible state of the original stakeholder requirements. While these two approaches may be relevant for the analysis of context-awareness, it is more paramount to be able to discover inconsistency at run-time and in those arising in the stakeholder requirements itself. Furthermore, their prior detection and analysis during problem classification is what is crucial. Also, given the focus of these approaches on the development-time, the activities of switching are not considered. Instead, the focus is on the presentation of the detected inconsistency to the developers who will subsequently take corrective actions to ensure the ultimate satisfaction of the stakeholders' requirements. Given that context-aware applications must rely on themselves for behaviour adaptation, the activities of switching are fundamental in their analysis.

2.4.2 Failure Diagnostics

Current monitoring approaches (Robinson, 2002, Robinson, 2005, Wang; et al., 2007, Winbladh et al., 2006) on requirements failure diagnostics focus on execution failures. While the use of the RegMon approach (Robinson, 2002, Robinson, 2005) makes no assumption of points of failure and therefore claims to exhaustively investigate all failure sources, the approach taken by Wang et al identifies and defines possible failure points thereby restricting their diagnostic analysis space at run-time. The primary distinction between the approaches of Wang et al and Winbladh et al is that, while the former allows for variation in the abstraction level of monitored event, depending on the level on a goal-tree, the latter assumed a fixed abstraction level that might make it inefficient in some contexts. What all these approaches have in common is their focus on the execution failure as the triggering event for diagnostics. This is insufficient in the case of context-awareness (Feather et al., 1998, Fickas and Feather, 1995). This is because, although the software execution may be successful, if it takes place in an environment in which the assumptions made of it are invalid, the requirements will not be satisfied. Also, the absence of automated switching activities in Wang et al's and Windbladh et al's approaches make them incomplete in the analysis of the entire scope of context-awareness. Even though the approach taken by Robinson does provide some automated switching activities, the approach is still limited by both the reliance of only internal system execution states and software switching without assessing the impact of such activities on the external operating environment (e.g., system switching).

2.4.3 Testing and Maintenance

Monitoring approaches on software requirements compliance testing (Feather et al., 1998, Fickas and Feather, 1995, Cohen et al., 1997, Peters and Parnas, 2002, Robinson, 2006) do consider both internal and external environmental factors. For example, while some approaches focus on monitoring changes in the assumptions made of the physical environment and its impact on continual requirements satisfaction (Feather et al., 1998, Fickas and Feather, 1995), others focus on the reliability of the interfacing between the software and the physical world and its impact on monitoring activities (Peters and Parnas, 2002). While we acknowledge the relevance of the latter in the analysis of context-aware applications, it is the former that is considered most relevant to the approach taken in this thesis given its closeness to the requirement analysis space. However, while Feather et al consider the activities of monitoring in the problem-space, the activities of switching is deferred till the solution space. Therefore, the analysis of possible constraints in the synchronisation of software and system switching is missing. This is crucial for context-aware applications due to the need to explicitly consider the environment in assessing their requirements satisfaction. Robinson proposed an approach that builds on the one taken by Feather et al, 1998 (Robinson, 2006). The proposed approach focuses on the testing of enterprise software in distributed service-oriented (Harrison, 2005) environment. Given the dependency of Robinson's approach on the Feather et al's approach are inherited as well.

2.4.4 Performance Tuning

Software quality requirements (Chung et al., 2000) such as performance and usability are used to assess how well software is meeting its functional requirements. Quality requirements may be the subject of monitoring and switching activities. For example, there are several approaches (Hofmann et al., 1994, Haban and Wybranietz, 1990, Mansouri-Samani and Sloman, 1993) that focus on software performance tuning, aiming to determine how well the software is meeting its requirements. While they may assess the satisfaction of the requirements as in the case of diagnostics and testing, they are primarily focused on the efficiency of the software. Where the computing resources being used is the subject of the performance assessment (Mansouri-Samani and Sloman, 1993), then the overhead of the monitoring activities is a primary concern and must be analysed. While such an overhead may be relevant in context-awareness when its affect the satisfaction of the requirements, the primary focus is on the

satisfaction of the original stakeholder requirements underlying the fact that efficiency may be compromised in ensuring their overall satisfaction.

2.4.5 Ubiquitous Computing

Prior to the renew focus of research activities on self-managing (Kramer and Magee, 2007), research into the development of context-aware software was largely driven by the ubiquitous computing research community (Abowd, 1999, Abowd and Mynatt, 2000, Kindberg and Fox, 2002, Grimm et al., 2001, Harter et al., 2002). It is worth noting that the scope of problem analysis require by ubiquitous computing is broader than what is required for context-aware applications. For example, a critical look at the discussion of Abowd and Mynatt reveals at least three problem areas: *the analysis of the human-computer interaction interface (HCI); the analysis of context-awareness (as defined in this thesis); and the recording of live events for lessons learned or replays.* Therefore, the role of context-aware techniques aiming to achieve self-managed status were employed to meet the non-intrusiveness challenge (Weiser, 1993a, Weiser, 1993b). Also, most of the focus of these approaches were either skewed towards the HCI part of the problem (Salvador et al., 2004) or towards the development of middleware infrastructure for the implementation of context-aware application (Grimm et al., 2004, Kindberg and Fox, 2002). Given the focus of these approaches, problem classification for different contexts and the analysis of the impact of context-aware problems is absent.

2.4.6 Self-Managing

Current research into self-managing applications, which is also known as autonomic computing (Kramer and Magee, 2007), is predominantly focused on the architecture for such systems (Kephart and Chess, 2003, McKinley et al., 2004b, Kramer and Magee, 2007). However, there are exceptions such as the work of Lapouchnian et al, 2006 which proposed the use of a goal-based approach to analyse the requirements for autonomic application. Also, there have been attempts (Gomaa and Hussein, 2004a, Gomaa and Hussein, 2004b, Apel and Böhm, 2005, Kim et al., 2005) at using variability in the design of reconfigurable architectures, each of which will be discussed next. The configuration of an architecture refers to its set of components, their

interconnections and the constraints defining the behaviour of this architecture (van der Hoek, 1999). The replacement of such a configuration with a new (or different) one after it has been released or during the operation of the applications based on it, is referred to as reconfiguration (Oreizy et al., 1999, Kramer and Magee, 1990). Architectural styles or patterns (Abowd et al., 1993), such as the client-server architectural style, have been used to construct reconfiguration patterns that are based on the styles of the generic architectures (Gomaa and Hussein, 2004a, Gomaa and Hussein, 2004b). A reconfiguration pattern is used to guide the process of automatically deriving one architectural configuration from a different one. This can be argued to be a generalised form of parameterisation (Perry, 1998) as all instances of this product-family must conform to the style and different members are instantiated by changing the values of parameters. The focus of Gomaa and Hussein is on managing transitions from one configuration to another during reconfiguration, which is assumed to take place at deployment-time. Hence, there is no explicit discussion of the impact of dynamically changing the operating context on defining and reasoning about problem classification, monitoring and switching activities. The assumption that architecture reconfiguration takes place at deployment-time, which implies that applications do not undergo any dynamic adaptation of their structure during operation makes this unsuitable for "truly" contextaware applications. The work of Kim et al, 2005 is similar to that of Gomaa and Hussein, hence exhibits the same limitations. The key difference is that Kim et al. provide an architectural description language for describing architectures and modifications to be applied to them during reconfiguration. Again, as with Gomaa and Hussein, the focus of this approach is on managing the transition from one configuration to another during reconfiguration. Also, the assumption that architecture reconfiguration takes place at application launch by this approach appears to make it unsuitable for context-aware applications.

In summary, the focus of the approaches reviewed in this section is on reconfiguration at deployment, which results in the difficult problems of switching application behaviour during execution and that of physical context monitoring remaining unaddressed. Where dynamic reconfiguration is considered (Apel and Böhm, 2005, Want et al., 1995, Poladian et al., 2004, Grimm et al., 2004, Kramer and Magee, 2007), a detailed analysis of the contexts of applications and its relation to problem classification and the activities of monitoring and switching are missing.

2.4.7 Other Works

Unlike the approaches reviewed thus far, other approaches (Zhang and Cheng, 2006b, Zhang and Cheng, 2006a) have focused their research on the activities of switching. These are primarily focused on the collaboration

of multiple threads during software execution which make them amenable to analysing self-managing implementation related issues (Brown et al., 2006, Janik and Zielinski, 2006, Magee and Maibaum, 2006, Cheng et al., 2006). Zhang and Cheng have proposed general switching semantics without giving details on how such semantics relate to physical contextual changes. In an attempt to address this limitation, others (Brown et al., 2006) proposed augmenting Zhang and Cheng's approach with goal-based models, that capture the higher level requirements of the underlying switching semantics. However, while goals are suitable for the capture and refinement of R, they are not intended for the analysis of W and S (Hall et al., 2007). The detailed analysis of the problem context (W) is imperative in specifying the behaviour of context-aware applications.

In summary, having reviewed concepts outlining the motivations for monitoring and switching in current approaches, we can conclude that what all these approaches have in common is the lack of detail analysis of application environment and the constraints it places on the characterisation of problems and the activities of monitoring and switching. These are the issues addressed in this thesis.

2.5 Automated Analysis Support

The role of tool support in the analysis of software requirements in general is recognised to be imperative for the adoption of new techniques and approaches due to the overhead of carrying out detailed problem analysis (Cheng and Atlee, 2007, Nuseibeh and Easterbrook, 2000). This applies to the analysis of self-managing applications which is relevant to context-aware applications (Kramer and Magee, 2007). We review the use of tools in variability analysis and that of monitoring and switching activities next.

2.5.1 Support for Variability Analysis

The role of tools in the analysis of variability can largely be categorised into two categories: *support for variant elicitation and analysis on one hand and variant selection on the other*. In the case of the former, Liaskos et al, 2006, suggest the use of linguistics theory (Fillmore, 1967) to analyse stakeholder requirements which formalises variability sources and makes them amenable to tool supported analysis. While this may be useful in analysing variations arising in R, it will be problematic in the analysis of those arising from W as stakeholders are not always in the position to express the operating environment of software applications. The use of tool support

in variant selection during individual product derivation in product-family development (Metzger et al., 2007) or in the reconfiguration of application in configuration management (van der Hoek, 1999) is widely researched. In the case of Metzger et al, the problem of variant selection is first transformed into constraint satisfiability formulae which they solve using an off-the-shelf standard SAT-Solver. Given the fact that the derivation is done offline, the overhead of using the SAT-Solver does not affect the subsequent performance of the derived individual product. In the case of Hoek, to support the dynamic reconfiguration of application behaviour at runttime, policy-based decision models are pre-computed at design time. Hoek's approach is analogous to the use preference models generally (Liaskos et al., 2006). However, unlike Hoek, Liaskos et al used situation calculus (Pinto, 1993) in formulating their preference models and not policies. The use of decision models is relevant to context-aware applications in two folds: primarily in the selection of characterised behaviours for different contexts during application execution; and in the control of monitoring activities such as the initialisation and termination of individual monitors in different contexts. The limitation of decision models (Liaskos et al., 2006, van der Hoek, 1999, Metzger et al., 2007) is the absence of detailed analysis of the application context and explicit consideration of the constraints of the context in the derivation of the decision models.

2.5.2 Support for Monitoring and Switching Analysis

The use of tools in the analysis of monitoring can largely be grouped into two categories: those focused at deriving the requirements for monitoring from stakeholder requirements (Peters and Parnas, 1998, Feather et al., 1998, Wang et al., 2007, Winbladh et al., 2006) and those focused on the automatic generation of monitoring activities implementation code (Robinson, 2002). Approaches that focus on the former require the formalisation of the stakeholder requirements in order to make the automatic derivation of monitoring requirements possible. Also, while such approaches generally assume a fixed abstraction level that must always be monitored, the approach taken by Wang et al allows for variation in abstraction. Similarly to the use of SAT-Solvers in (Metzger et al., 2007) but focusing on monitoring and not product derivation, Wang et al, have used SAT-Solvers for the automated analysis of monitoring activities of internal system state for fault detection and diagnostics. However, this is limited by its inability to detect requirements violations caused by contextual changes. Also, switching is not addressed in their approach. In the case of the use of tool in the automatic generation of monitoring code (Robinson, 2002), the generated code is not merged with the original program code but runs along side it. Given that current effort at analysing switching activities is focused in the implementation, tool support for this is largely

aims at analysing the multi-threads of software executions as discussed (Zhang and Cheng, 2006b, Janik and Zielinski, 2006). Again, the limitation of these approaches is in their lack of detailed analysis of the constraints of the application in the generation of the switching behaviours.

In summary, following the review of current approaches to monitoring and switching, we summarise their strengths and limitations and their impact on the analysis of monitoring and switching problems in Table 4. Also, Table 5 defines the criteria for a sound problem-oriented approach for analysing monitoring and switching activities which we present in Chapter 4.

Development Stage	Authors	Monitoring Activities	Switching Activities	Monitoring Context & Subjects	Switching Context & Subjects	Impact of Dependency & Trade-Off s
Development- Time	Brockmeyer et al, 96; Robinson et al, 97; Letier et al, 05	Checking for Inconsistencies	Not Considered	Internal; development processes and specification properties.	Not Considered	Not Considered
Run-time	Winbladh et al, 06; Wang et al, 07;	Execution Failure Diagnostics	Not Considered	Internal; Pre and Post Execution Conditions	Not Considered	Not Considered
Run-Time	Fickas and Feather, 95; Cohen et al, 97; Peters and Parnas, 98	Software Compliance Testing	Not Considered	External; Assumptions about the operating context	Not Considered	Not Considered
Run-Time	Haban Wybranietz, 90; Hofmann et al, 94;	Performance Tuning	Not Considered	Internal; Assertion-checking; pre and post conditions	Not Considered	Not Considered
Run-Time	Feather et al, 98 & 02; Robinson 02, 03, 05,07; Kramer and Magee, 07	Self-Managing	Planning and Adaptation Measures	External; Assumptions about the operating context; Software Failure Events; etc	<i>Internal</i> ; Adaptation Conditions and Events	Not Considered
Run-Time	Abowd 99; Abowd et al, 00; Harter et al, 02	Ubiquitous Computing	Planning and Adaptation Measures	External; Changes in environment and HCI activities;	Internal; Adaptation triggering events	Not Considered

Table 4 Comparison Matrix for Monitoring and Switching Requirements Analysis Mechanisms

Development Stage	Monitoring Activities	Switching Activities	Monitoring Context & Subjects	Switching Context & Subjects	Contextual Dependency/ Trade-Off Analysis
Run-Time	Physical Contextual Properties; efficiency in monitoring.	Alignment of Software and System Switching; efficiency in switching	External, Internal; Contextual variables, contextual constraints, monitorability, Monitoring conditions; efficiency.	External, Internal; Contextual constraints; switchability; switching conditions; efficiency.	Analyse the impact of contextual dependency and requirements trade- off on monitoring and switching respectively.

Table 5 Conditions for 1	Monitoring and Switching	Activities Analysis for	Context-Awareness
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The scope of context-awareness problems covered in Table 3 and Table 5 in support of the analysis of monitoring and switching activities is shown in Figure 3.



Figure 3 Context-Awareness Problem Scope Addressed in this Thesis

2.6 Chapter Summary

We have discussed fundamental concepts and basic definitions and used them to review related work in the following four main areas: (1) variability analysis: - for the review on this, we focused on key motivations for analysing variability in the widely used requirements engineering approaches. In addition, we also reviewed their concepts for modelling and representing variability; (2) monitoring and switching analysis: - the review here was focused on the use of monitoring and switching in checking for requirements inconsistency, execution failure diagnostics, software compliance testing, performance tuning, ubiquitous computing, and self-managing. In line with other researchers, we argued that the focus of current approaches is on monitoring requirements satisfaction based on the outcome of application execution, and in switching application behaviour to satisfy different requirements. Therefore, unforeseen requirements violations caused by changes in the physical context may remain unnoticed. For approaches aiming to analyse self-managing systems, we argue that current focus is on architectural reconfiguration at deployment-time, which results in the difficult problems of switching application behaviour during run-time and that of physical context monitoring remaining unaddressed; (3) problem description: - we reviewed current approaches for analysing requirements' problems, focusing on their ability to capture problems in three descriptions: requirements, specifications, contexts. This is significant for problem classification for different contexts and in analysing monitoring and switching problems for context-awareness; and (4) tool support for automated analysis: - we reviewed current approaches that make use of SAT-Solvers to develop automated analysis tools for variability, monitoring and switching problems. In concluding each discussion, we provided comparison tables which highlighted the limitations of current approaches and conditions for the analysis of context-awareness problems.

Chapter 3. Analysing Problems for Different Contexts

This chapter presents our problem-oriented variability analysis approach aiming to satisfy the criteria contained in Table 6 (reiterating Table 3): *an approach that provides concepts for analysing variation in the operating environment of software applications and for classifying problems for the different contexts aiming to ensure the continual satisfaction of requirements*. Recall that we had earlier argued that the analysis of context-awareness problems consists of three categories, the first of which we address here: *problem classification for different contexts*. Partially dependent on the discussion in this Chapter, the remaining two categories: *monitoring and switching problems* are the focus of Chapter 4.

This chapter shows (1) the use of variability to capture contextual variations: *Contextual Variability*; (2) the use of variability to capture changes in problem descriptions arising from contextual changes: *Variant Problems*; (3) the use of Contextual Variability and Variant Problems to classify problems for a specific requirement problem at hand: *Problem Classification*; and (4) Analysing Variant Problems using changes in the satisfaction level of requirements in different contexts: *Contextual Dependency*. Furthermore, using a comparative example, we show some benefits of problem classification in choosing design alternatives such as parameterisation or design trees. Whilst parameterisation requires no dynamic reconfiguration, design trees do. Therefore, the choice could have a significant impact on application behaviour and could be beneficial to software developers in determining which design strategy is useful given the classification of a problem.

Approach	Key Motivation	Modelling Concept	Representation	Context Description	Variability Type	Variant Selection
Context- Awareness Variability Analysis	Problem Classification for Different Contexts	Contextual Variability; Contextual Dependency; Variant Problems	Hierarchical & Non- Hierarchical	High	Context as Unintentional, Intentional	Monitoring and Switching Conditions; and Heuristics

Table 6 Conditions for a Problem-Oriented Variability Analysis Approach

3.1 Facilitating Example

To facilitate the introduction of concepts and the illustration of their usefulness in analysing context-awareness problems, we make use of a mobile device image transmission problem. The requirement R is stated as follows:

Software is to be specified to control the transmission of pictures from an external digital camera into a mobile phone's storage under the commands of a phone user. The overall requirements are stated as: *a secure and efficient transfer of pictures from a digital camera to the mobile phone's storage*.

Besides the functionality of *transmitting* pictures from the digital camera to the mobile phone, other issues to be considered are *security* and *performance* of transmissions.

3.2 Variability in Application Contexts

Variability is a space of alternatives confined by possible values of a set of variables. In goal-based requirements analysis approaches, the variables are stakeholder goals that can be OR-decomposed in a goal model; in product-family development approaches, the variables are features that can be organised as optional or alternative features in a feature tree. Extending this notion of variability, we define *context variability* as follows:

the subspace of variability that may result in different application behaviour in order to maintain the satisfaction of requirements.

The obvious question arising from this definition is: how does one elicit the relevant contextual variables whose changes can cause contextual variability? The remainder of this section aims to answer this question.

Figure 4 shows a problem description of the facilitating example which represents a typical problem frames approach. By typical problem frames approach we mean, it assumes a fixed context of operation. Problem frames approach focuses on how one can tell if the requirements are satisfied given the properties of the context that may include the assumptions made of the context as well. By assuming that all potential listeners are authorised (assumptions are usually not shown directly in problem frames descriptions), the focus is placed on assessing whether the image is received and saved on the phone's Internal Storage as shown by the requirements constraining reference (indicated by an arrow from the requirement node to the domain node in the figure). Alternatively, the context-awareness problem descriptions subjects contextual properties to further scrutiny by asking if the assumptions could fail during application execution (which requires the assumptions to be made

explicit in the problem descriptions as shown in Figure 5) and if so the likely impact of such failures on the satisfaction of R.



Figure 4 Non-Context-Awareness (Typical) Problem Diagram for Mobile Image Transmission



Figure 5 Context-Awareness Problem Diagram for Mobile Image Transmission³

³ Where R' \models R and R' \neq R

Figure 5 shows an alternative problem description which highlights the need to constrain and made explicit the assumptions of the problem (i.e. observe the status of) *listeners* and *image size*. Listeners and image size may affect security and performance requirements respectively.

Therefore from Figure 5, we can elicit two candidate contextual variables that may be monitored at execution time to determine if the requirements are continually satisfied or not. The word "candidate" is used here because, analysing the dependency between all elicited candidate variables, some variable may never need to be monitored. Further details of such necessity will be provided in Chapter 4 where we focus on the analysis of monitoring problems. Returning to contextual variability, we can observe that the candidate contextual variables are elicited from problem domains (as it is in the case of Listener) or shared phenomena (as it is in the case of image size). Also, while the elicitation of candidate variable may appear as a one-off activity, we did observe that the process is iterative in practice as additional problem domains are brought into the problem description while we analyse the problem further. Further details of such iterations will be provided in Section 4.2.

Having identified a candidate variable, the next problem is the definition of the set of values from which the variable could take during application executions. For "potential listeners", the set of possible values consists of only two elements: *authorised* and *unauthorised*. For "image size", further details may be needed to tell its potential value about specific problems. However, one possible way is to discretise the domain of image size values as: *small, medium, large,* a commonly used technique in domain analysis. Different configurations of candidate variables at application execution time that require changes in application behaviours are said to partition the context *W* into contextual variability. Therefore, contextual variability is about the partitioning of *W* by contextual variables assuming different values at application execution-time and causing the need for different application behaviour, which can be formally defined as:

Contextual Variability is a *partition* of the problem context W, which is expressed as a set of disjoint subsets of W: $\pi \subset 2^W$ such that: $\cup W_i = W$. The context is partitioned along with π_d as a set of disjoint subsets of W_d such that: $\cup W_{di} = W_d$ where $W_{di} = W_i \cap W_d$. And each W_i requires different problem behaviour in satisfying R.

3.3 Variability in Problem Descriptions

Applying the notion of variability to problem description enables us to capture variation in application behaviour induced by contextual variability. Unlike focusing only on contextual variability in W alone, *variability in problem descriptions* W, $S \models R$ focuses on changes affecting both W and S. We alluded in the preceding subsection that, contextual variability is represented by candidate variables taking values from their respective sets of values and causing the need for different application behaviours. Similarly, we are interested in the question of *how variability in problem descriptions is represented*. This is the focus of discussion in this subsection.

Recall from Section 2.2 that the context of software applications may consist of other software applications. Therefore, in large applications, specifications of sub-problems may become part of the context of other subproblems and the overall problem context. This is a typical use of the problem frames approach. As a consequence, variability in problem descriptions may be captured by the introduction of a new problem domain⁴ or phenomena, or by the removal of an existing one. Alternatively, variability in problem description may also be captured by altering the relationships of problem domains in an existing problem description without the removal or introduction of problem domains⁵. Broadening the notion of Jackson's variant frame, the *variability in a problem description* is defined as:

Changes in either W (denoted by $W; W_{\Delta}$) or changes in S (denoted by $S; S_{\Delta}$) that can lead to a set of problems:

$$P: \quad W, S \models R \tag{3.1}$$

$$P_{\Delta}: \qquad W; W_{\Delta}, \quad S; S_{\Delta} \models R \tag{3.2}$$

where W_{Δ} or S_{Δ} can gain or lose a domain *d*, a phenomenon *p*, or the control of *p*. The set of problems *P* and P_{Δ} represents *variant problems*. Note that the ";" in the formula is used as a separator for changes in both *W* and *S*. Also, whilst the separator "," always appears once in the requirement relation, the ";" may appear more than once as is the case in formula (3.2).

We will provide detail example problem description in the following section.

⁴ Such a domain may represent a specification of a sub-problem.

⁵ You may see (Jackson, 2001) for details of his 4 types of variant frames.

3.4 Problem Descriptions for Different Contexts

Having defined contextual variability and variant problem in the preceding two sections, this section focuses on how these two concepts are used to classify problems for different contexts in preparation for contextawareness activities. The presentation is facilitated by Figure 6 which shows a cause-effect relation between contextual variability and variant problems in classifying problems for different contexts. Although we generally use contextual variability to derive variant problems appropriate for different contexts, we observe that there are situations in which one may merge a number of variant problems into a single variant problem. We will illustrate both scenarios with examples.



Figure 6 Cause - Effect Relation between Contextual Variability and Variant Problem

We begin with the use of contextual variability to derive variant problems for different contexts. Given a set of variables $\{v_1, v_2 \dots v_n\}$ inducing contextual variability (elicited as described in Section 3.2), the set is parameterised by different values of these variables as $W(v_1, v_2, \dots, v_n)$. Using the mobile devices requirement problem example, the presence or the absence of an unauthorised listener represents different values of the listener variable. Also, the contexts W in (3.1) may correspond to the default assignment of these variables in which the listener variable is assigned as authorised. A problem description corresponding to such an assignment

is given in Figure 5. Next, we vary the contextual variables to access their impact on the problem description. A variation $W_{\Delta}(v_i)$, $1 \le i \le n$, such as listener becomes unauthorised, may cause requirement *R* to be no longer satisfied by the specification *S*; this is expressed as:

$$W; W_{\Delta}, S \setminus R$$
 (3.3)

In order to ensure the satisfaction of R when such a change occurs, a variant specification $S_{\Delta} \neq \{ \}$ for this context needs to be derived to restore R, which results in a variant problem as shown in (3.2). The detail problem description for this variant problem is as shown in Figure 7. In this particular example, the variability resulted in the addition of a new problem domain that was not required previously.



Figure 7 Encryption Variant Problem Diagram for the Mobile Image Transmission

While eliciting members of $W; W_{\Delta}$, whenever $W; W_{\Delta}$, $S \models R$ still holds, then we say the contextual variation does not violate the core requirements R, and hence $S_{\Delta} = \{ \}$. We define *core requirements* as *a subset of requirements that must be satisfied in all contexts induced by contextual variability*. In Figure 7, W_{Δ} = "the presence of Unauthorised Listeners" and S_{Δ} = "the additional specification of the Encrypted Transmission domain" is needed to mitigate the presence of potential unauthorised listener. Although introducing S_{Δ} can restore R under the new context $W; W_{\Delta}$, in general, there is no guarantee that it can still meet the requirements under the original context W: in other words, $W, S; S_{\Delta} \models R$ does not always hold.

The variation of $W(v_1, v_2, ..., v_n)$ is repeated until all W_{Δ} satisfying (3.2) and (3.3) are found. All such W_{Δ} is parallel composed in $W\Delta$ where $\Delta = \{v_1, v_2 ... v_k\}$. From this, we derive the problem of detecting contextual changes that may violate R as:

$$W; W\Delta, S_V \models R_V \tag{3.4}$$

where R_V represents the requirement of detecting whether contextual changes $W; W \varDelta$ violate the satisfaction of R. Whilst the S_{\varDelta} in (3.3) represents variant specifications to restore R when the context change $W; W_{\varDelta}$ occurs, S_V in (3.4) represents the specification to satisfy R_V . We define the problem of detecting contextual changes violating the satisfaction of R as a *continuous requirements validation* problem, which serve as the basis for the derivation of monitoring problems to be discussed in Chapter 4.

We next focus our attention on the merging of seemingly variant problems to a single one. To facilitate this, we introduce a new example problem which will show some benefit for carrying out variant problem merging. The requirements R of this example are as follows:

A given software application is required to control the transfer of £500 from a source account to a destination account.

A problem description for *R* is as shown in Figure 8. A change in the amount to be transferred from £500 to £1000 leads to a change in the problem description as shown in Figure 9. In this particular example, the variability resulted in the replacement of the phenomena £500 with that of £1000, which is still consistent with our definition of a variant problem.

To avoid the overhead of 'this large repetition' in the problem descriptions shown in Figure 8 (and Figure 9) in responding to contextual changes (i.e., changes in the amount), we may chose to merge (i.e., a special case of refinement) the two problem descriptions into one variant problem capable of handling all changes in the amount variable without the need to derive an additional (new) variant problem every time a change happens. A refined variant problem description for this example R is as shown in Figure 10. In this particular example, the variant problem was created by renaming of a phenomena and the addition of a problem domain TransferDetails.



Figure 9 Credit Transfer Problem Description - £1000

The resulting variant problem is still consistent with our definition of variant problem in Section 3.3. The oval shape with a single stripe is a *designed domain*, a problem frames notation used to capture physically represented description, in this case the amount to be transferred. Introducing this designed domain, we elicited an additional candidate variable TransferDetails. Note that we have not yet explicitly analysed the problem of making changes to the TransferDetails variable. Hence, we have treated it similar to any other contextual variables. Here we are only interested in the changes, but not in what caused the change. However, the conditions for making changes to TransferDetails may be of interest in the analysis of the activities of context-awareness in some requirements problems.



Figure 10 Refined Credit Transfer Problem Diagrams

3.5 Dependency in Problem Descriptions

Following our review of contextual variability and its role in the derivation of variant problems, we focus now on using contextual dependency to analyse variant problems. Analogous to the use of feature dependency in the derivation of individual products, contextual dependency plays a significant role in determining if switching is possible between variant problems during execution. This is so because different variant problems may satisfy context-sensitive requirements such as security and performance differently in varying context, which requires a trade-off analysis among such requirements. The focus here is on the use of contextual dependency to assess the satisfaction level of context-sensitive requirements. The subsequent use of the trade-off analysis in switching problem descriptions to enhance efficiency will be presented in Chapter 4 after we have discussed the analysis of monitoring and switching problems in detail.

To facilitate the discussion, we again make use of our mobile device image transmission problem first introduced in Figure 4. Here, we introduced a revised problem description as shown in Figure 11, which aims to highlight the role of contextual dependency in analysing variant problems. Showing Authorised Listener and Unauthorised Listener (shaded) as nested in the Potential Listener domain is an extension to problem frame notations. From Figure 11, we can discern two variant problems from two different perspectives – Security and Performance:

- (i) By assigning Unauthorised to Potential Listener and demanding the inclusion of Encrypted Transmission to keep the security requirement (secure transfer) satisfied. This variant assumes a context in which Unauthorised is always present and all transmissions must be secured. This variant problem facilitates reasoning about the problem from a security *perspective* and corresponds to the problem description shown in Figure 4.
- (ii) By assigning Authorised to Potential Listener which demands the exclusion of Encrypted Transmission. This variant assumes a context in which Authorised listener is always present and all transmissions are not encrypted to enhance the satisfaction of the performance requirement. This variant facilitates reasoning about the problem from a performance perspective and corresponds to the problem description shown in Figure 7.



Figure 11 Perspectives Mobile Device Image Transmission Problem Diagram

While we may use the security perspective variant problem in all contexts, doing so will lead to deterioration in the performance. Similarly, using the performance perspective variant problem will satisfy the performance in all contexts but will violate the security requirements whenever listener is unauthorised. Therefore, all variant problems must be considered together when analysing the overall *R*; for example, in carrying out trade-off analysis in support of switching decisions. From the forgoing discussion we define perspective as: A *perspective* of a problem *P* is a sub-problem $P_i: W_i, S_i \models R_i$ where $W_i \subset W, S_i \subset S$ and $R_i \subset R$. A complex problem can usually be projected into multiple perspectives. Along with the perspectives, variation points induced by contextual variability can be projected into different perspectives as well.

Our use of contextual dependency in deriving variant problems from different perspectives is analogous to the use of feature dependency in deriving individual products from feature trees. For example, the inclusion of one feature in a product may trigger the exclusion of others, which is analogous to the assignment of *Authorised Listener* to Potential Listener triggering the exclusion of Encrypted Transmission domain. Figure 11 represents an explicit showing of variation points in problem diagrams.

3.6 A Comparative Study

The main purpose of this section is to highlight the usefulness of the approach presented in this Chapter in choosing *design alternatives* for classified variant problems⁶ in support of context-awareness activities. We focus on the two design alternatives discussed in (Feather et al., 1998): *parameterisation* and *design tree*. Parameterisation is when application behaviour is changed by adjusting the value of a control parameter while design tree is when the behaviour is changed by selecting a different control strategy altogether (Feather et al., 1998). Also, we compare our approach to the one presented by the authors in discussing these two design alternatives. We aim to highlight the limitation of their approach in answering the question (and the usefulness of our approach in addressing it): *How does one know when to use parameterisation or design trees?* Answer(s) to this question will help systems analysts in selecting between these two designs strategies in their quest to ensure the satisfaction of requirements in different contexts. In carrying out this comparative analysis, we use the Meeting Schedule problem first introduced in (Van Lamsweerde et al., 1995), focusing on the goal Achieve[ParticipantConstraintsKnown] as refined by Feather et al and described by them as shown in Figure 12.

⁶ The use of variant problems in analysing monitoring and switching problems is the subject of Chapter 4.



Figure 12 Refinement of Achieve[ParticipantConstraintsKnown] (Feather et al., 1998)

Illustrating the use of parameterisation, the authors chose to focus on variations to Participant Responsive and cited variation in average response times or frequency of response. It was not clear where the issue of *frequency* came about as opposed to *responsiveness vs. non-responsiveness*. This distinction is important as it affects the analysis of the problem. For example, while the frequency or average response time may affect the frequency of the remainders being sent by SendRemainder, non-responsiveness may trigger the use of AccessAgenda to retrieve the constraints of participants where it is available and permitted. By choosing the former, the authors consider a switch response to be a simple variation in the frequency of the remainder being sent by SendRemainder. The difficulty with this is that, variation to the frequency of remainders is not even mentioned or acknowledge in the refined goal-tree. So where did that come from?

In illustrating the use of design trees, the authors focused on changes to AgendaAccessible assumption and defined a set that consisted of *accessibility* and *inaccessibility*. In this case, the authors stated that, when a participant constraint is inaccessible, this will trigger the explicit request for the participant to provide such information using SendConstraintsRequest. Note that while in the case of parameterisation, we did not know where the source of variation came from; in this case, the variation came from the explicitly stated assumption AgendaAccessible which triggers the selection of a different path in the OR-decomposition. Also, note that if

a different set of values is considered for the AgendAccessible assumption (variable), for example the speed of accessibility, then the alternatives behaviours would have been different as well.

Given the uncertainty and fuzziness of when to use parameterisation and when to use design trees under the approach taken by the Feather el al, it is not surprising that no guidance was provided by them in choosing between the two. In essence, their approach is limited in its ability to explicitly capture contextual changes and in assessing their impact on continual requirements satisfaction. Here, we show how the use of variability in problem descriptions may offer suggestions as to when to choose parameterisation or design trees. We use Figure 13 to facilitate the discussion. The shaded rectangle defines the scope of problem structures that contains the diagram introduced earlier in Figure 6. Whilst the solid directed arrows show both the use of contextual variability to derive variant problems and the merging of variant problems into a single one, the broken undirected lines show the process which suggests the use of design trees or parameterisation. This means that, while one may begin with the assumption that all contextual variations leads to variant problem requiring different design trees, some variant problem(s) may subsequently be refined to use parameterisation instead. In other words, whenever a set of variant problems are merged into a single one, as presented in Section 3.4, it suggests a probability of using parameterisation. Using these heuristics, we give problem descriptions of the Meeting Scheduler, focusing on the same set of problems used by Feature et al (Feather et al., 1998).



Figure 13 Use of Problem Structuring to Select Design between Design Trees and Parameterisation

We first consider the case of variation in Participants Response and using the notions of less than a threshold value V or above or equal to U. Considering R to be Send Reminder to Meeting Participant and contextual variability provided by NumberofReminders, the problem descriptions are shown in Figure 14 and Figure 15:



Figure 14 Reminder Sender Problem Description for when # of Reminders>=U



Figure 15 Reminder Sender Problem Description for when # of Reminders >V (V>U)

By refining the two problem descriptions in Figure 14 and Figure 15 into Figure 16, in accordance with Figure 13, and the addition of Sent Reminder Details domain, which enable us to accommodate all variations in Participant Response times, suggest the use of parameterisation. That is, all changes in Participant Response times can now be accommodated by the same (single) problem structure.



Figure 16 Refined Remainder Sender Problem Descriptions for all variation in Participants Response

We next consider the case of variation in AgendaAccessible between Accessible and Inaccessible triggering a choice between Achieve[AgendaAccessed] and Achieve[ConstraintsRequested] through AccessAgenda and SendConstraintsRequests respectively. Note that describing the problems of Achieve[AgendaAccessed] and Achieve[ConstraintsRequested], at the level suggested in the goal-model, will not be consistent with our definition of a variant problem (see Section 3.3) as it will lead to different requirements (R). Therefore, we move up a level in the goal-tree and describe the problem of Achieve[ParicipantConstraintsKnown] instead, which enables us to derive variants (sharing the same R) for both Achieve[ConstraintsRequested] and Achieve[AgendaAccessed] while making explicit the associated contextual variables causing the need for the variant problems. In order for a meeting participant's constraints to be known, we either read it from his or her agenda file, when it is available, or request it directly from the member when it is not. Either way, the goal of knowing about the constraints of meeting participants will be satisfied. Considering the contextual variability to be Agenda Accessible varying between accessible and inaccessible and R to be obtain meeting participants agenda constraints, the problem descriptions are as shown in Figure 17 to Figure 19. From Figure 17, we can discern the two variant problems for Achieve[ConstraintsRequested] and Achieve[AgendaAccessed] respectively in Figure 18 and Figure 19. Given the differences in the two problem structures, they suggest that this is a candidate for the use of design trees as oppose to parameterisation.



Figure 17 Perspectives Obtain Meeting Participants Agenda Problem Description



Figure 18 Obtain Participant Constraint Agenda Problem Description for when it must be Requested



Figure 19 Obtain Participants Constraint Agenda Problem Description for when it can be Accessed

The ability to know when to choose between design trees and parameterisation is useful in the sense that, while design trees require dynamic reconfiguration, parameterisation does not. Hence, both the complexity and computational overhead in the latter are less in comparison to the former, as noted by Kramer et al (Kramer and Magee, 2007).

3.7 Chapter Summary

In this chapter, we have presented our approach aiming to meet the criteria defined in Table 6: an approach that provides concepts for analysing variation in the operating environment of software applications and for classifying problems for the different contexts aiming to ensure the continual satisfaction of requirements. The key motivation is *problem classification* (Section 3.4) in support of context-awareness analysis. We have provided mechanisms for: (1) the use of variability to capture contextual variations which we defined as Contextual Variability (Section 3.2); (2) the use of variability to capture changes in problem descriptions arising from contextual changes which we defined as Variant Problems (Section 3.3); (3) the use of Contextual Variability and Variant Problems to classify problems for a specific requirement problem at hand, in support of context-awareness; and (4) Analyse Variant Problems using changes in the satisfaction levels of requirements in different contexts which we defined as Contextual Dependency (Section 3.5). Furthermore, we have used a comparative example (See Section 3.6) to show some benefits of problem classification in choosing design alternatives such as parameterisation or design trees. Parameterisation is when application behaviour is changed by adjusting the value of a control parameter while design tree is when the behaviour is changed by selecting a different control strategy altogether. Also, whilst parameterisation requires no dynamic reconfiguration, design trees do. Therefore, the choice could have a significant impact on application behaviour and could be beneficial to software developers in determining which design strategy is useful given the characteristics of a problem. In terms of the modelling hierarchy, we have illustrated how non-hierarchical problem descriptions is carried out (e.g., as shown in Figure 14 and Figure 15), and that of hierarchical (e.g., as shown in Figure 11 and Figure 17). Finally, we have also shown how contextual variability and variant problems are used to analyse contextual changes as unintentional variability and that of the refinement of variant problems into other variants to manage intentional variability by transforming seemingly changes in R to W (see Figure 8 to Figure 10).

Chapter 4. Analysing Monitoring and Switching Problems

We have shown in the preceding Chapter that the analysis of monitoring and switching requirements is preceded by that of problem classification for different contexts. Also, we presented our problem-oriented variability analysis approach that facilitates problem classification. The focus of this chapter is building on the previous work by presenting our problem-oriented approach for analysing monitoring and switching problems aiming to meet the conditions in Table 7 (Reiterating Table 5). In doing so, we are seeking to answer four fundamental questions: (1) given a candidate variable, *how* does one go about monitoring the variable? (2) Given any two pairs of variant problems, *how* does one switch from one to the other? (3) Given that a variable can be monitored, *when* is the variable monitored; is it always monitored? (4) Given that it is possible to switch between two variant problems, *when* should switching activity take place? While the first two set of questions (i.e., how ...) focus on monitorability and switchability respectively, the last two (i.e., when ...) focus on the timing of monitoring and switching needed to satisfy *R* in varying context. Also, note that the latter set of questions assume that monitorability and switchability are both possible. We address question (1) in Section 4.1; question (2) in Section 4.2; questions (3) and (4) in Section 4.3.

Development Stage	Monitoring Activities	Switching Activities	Monitoring Context & Subjects	Switching Context & Subjects	Contextual Dependency/ Trade-Off Analysis
Run-Time	Physical Contextual Properties; efficiency in monitoring.	Alignment of Software and System Switching; efficiency in switching	External, Internal; Contextual variables, contextual constraints, monitorability, Monitoring conditions; efficiency.	<i>External, Internal;</i> Contextual constraints; switchability; switching conditions; efficiency.	Analyse the impact of contextual dependency and requirements trade- off on monitoring and switching respectively.

Table 7 Conditions for a Problem-Oriented Monitoring and Switching Requirements Analysis Approach

4.1 Monitoring Problems

In answering the question on monitorability (1), we are seeking to establish if it is possible to monitor a candidate variable. The presentation in this section is facilitated by Figure 20. We use equation (3.4): $W;W\Delta$, S_V

 $ightharpoonup R_V$, which represents all contextual changes that may violate requirement satisfaction, to drive monitoring problems. Using validation problems, there are two possible ways in which a monitoring problem can be obtained. The first represents situations for which the candidate variables are directly monitorable. In such situations, the criterion for assessing successful derivation of a monitoring problem is defined as:

$$(W_M, S_M \models R_M) if (W; W \varDelta, S_V \models R_V)$$

$$(4.1)$$

where W_M represents the physical contextual properties being monitored which determine the values of the context variables, S_M and R_M represent the monitoring specification and requirement respectively. In essence, a monitoring problem is sound if the information provided enables us to determine if R is violated or not.



Figure 20 Concepts for Analysing Individual Monitoring Problems

The second route to monitoring problem derivation represents situations for which it is not possible to monitor variables in $W\Delta$ directly. In such situations, the candidate variable must first be replaced with a monitorable equivalent (only in the sense of the information they provide).

The argument in support of such a transformation is captured in transformation problems which we expressed as:

$$(W;W\Delta, S_V \models R_V); (W_M, S_M \models R_M), S_T \models R_T$$

$$(4.2)$$

where $R_T = (W_M, S_M \mid R_M)$ if $(W; W \varDelta, S_V \mid R_V)$ and W_M is monitorable and $W \varDelta$ not.

For the transformation of $W\Delta$ in (3.4) to W_M in (4.1) to be valid, we need to show that by observing W_M one can assess the satisfaction of R in the real world. A possible way of achieving this is to use structured argumentation about trust assumptions (Haley et al., 2006) in the physical world with regards to the observed phenomena. For example, given that all transmission listeners at secured locations are authorised, one can justifiably monitor location (W_M) and not potential listeners ($W\Delta$). If a change in trust assumption breaks (4.2), similarly to (3.3), one needs to detect the change and restore the satisfaction of (4.2). In this sense, the transformation problem (4.2) should be handled recursively as a context-awareness problem. Considering our example mobile device image transmission problem (see Figure 4), the first path of monitoring problem derivation will be monitoring the Image Size variable, which we can observe directly. The monitoring of Location instead of Potential Listener represents the second path.

4.1.1 Directly Monitorable Variables

Having reviewed the two possible ways of deriving monitoring problems, we next take a detailed look at how a monitoring problem is described using these paths. We first consider the case in which the candidate variable is directly observable using the example problem of monitoring **Image Size** in our running mobile application example. The image monitoring requirement R_m is defined as the reporting of the status of images size as either being *small, medium* or *large* using the predefined lower band (L) and upper band (U). The image transmission monitoring problem description is as shown in Figure 21. Given that the digital camera file system is a 'formal' physical domain (i.e., bits for the image file are physically stored on the magnetic disk) and reliability of the magnetic disk technology is 'good', we choose not to investigate the reliability of the storage medium further. This may not always be the case in other monitoring problem descriptions where the domains being monitored are 'informal'.



Figure 21 Image Size Monitoring Problem Description

4.1.2 Indirectly Monitorable Variables

We next consider the situation in which the candidate variable is not directly observable or more 'expensive' to do so. Making use of the mobile application example again, the other candidate variable is **Potential Listener**. A possible monitoring problem description for potential listener is as shown in Figure 22. As highlighted in the figure, the reliability of human observers raises serious concerns. In other words, it is not conceivable to have human observers accompanying the mobile devices users everywhere. Therefore, a more plausible variable, capable of providing equivalent information, is needed to replace Potential Listener.



Figure 22 Listener Status Monitoring Problem Description

In this example, assuming a further consultation with domain experts reveals a relationship between locations of transmissions and potential listeners and that whenever a location is secured listeners are always authorised. Then we can monitor Location changes to infer about the status of listeners. A secured location in this case could be a secured fence or building with electronic passes.

Treating the additional contextual information as part of the indicative properties of the context, we can justifiably monitor location and not potential listener. This leads to the next obvious question: what is the problem monitoring location in this mobile example? Recall that two mobile devices are involved; therefore, it is conceivable these two devices may be located in different location segments. Hence, to determine if a transmission must be secured or not, the locations of both devices must be observed. A problem description diagram for location monitoring is shown in Figure 23. The 'i' in Location Receiver (i) underscores the fact that there are more than one receiver needed for both mobile devices and a distinction must be made between these, as done in the problem description.



Figure 23 Location Monitoring Problem Description

Treating the relationship between location and potential listeners as relatively permanent and therefore indicative, we abstain from addressing interference issues. By this we mean, the possibility that the Listener-Location Database may be updated while it is being used leading to inconsistency. If this was not the case, then we would have to take steps to prevent the database from being updated while it is in use as part of the location monitoring problem description.
In summary, the aggregation of all information provided by all monitoring problems satisfy (4.1) or (4.1 and 4.2) when transformation problems are used to find replacement variables. The reliance of the indicative property that there is a relationship between location and listeners and that all listeners at secured locations are authorised, we meet the criteria defined in (4.2) in using Listener-Location Database to assist in monitoring location. This is because, whenever location is secured, then the security requirement will always be satisfied. Conversely, when location is not secured, then listeners may be unauthorised and transmissions must be secured through the use of the problem description in Figure 7. Using Listener-Location Database makes explicit the use of a transformation problem and shows that location is being monitored in place of potential listener. Contrasting the image and potential listener/location problem descriptions, we have shown why the question of *how does one monitor a candidate variable* is important and the need for detail problem description in answering such a question.

4.2 Switching Problems

This section focuses on the question of switchability (2) that ensures the continual satisfaction of R. Taking the properties of the context into consideration, we seek to synchronise both the software and system switching. Given two variant problems, the individual switching problem between them is defined as:

$$W; W_{\Delta}; S; S_{\Delta}, S_{s} \models R_{s}$$

$$(4.3)$$

Where $W, S \models R$ and $W; W_{\Delta}, S; S_{\Delta} \models R$ and $R_s \models R$.

We again make use of the mobile application example in illustrating the nature of such switching problems. Considering the two variant problems for the mobile application problem shown in Figure 4 (Controller1) and Figure 7 (Controller2), the single distinguishing activity between them is encryption. Therefore, the nature of the encryption activity becomes the focal point in analysing the switching problem between the two variant problems as it significantly affects S_s . The switching problem description for switching from Controller1 to Controller2 is shown in Figure 24, while that of switching from Controller2 to Controller1 is shown in Figure 25. Making use of the phenomena {Pause, Resume, Stop, Start} in both controllers, the switching machine can switch control

from one variant machine to another. However, note the additional activities needed, captured in S!{CheckEncryptionStatus}, when control is taken away from Controller2 to Controller1. This is because, while the application can switch from Controller1 to Controller2 at anytime, the reverse is not always possible. As an example, assuming encryption must be fully completed before transmission begins; then when location changes from unsecured to secured location during image transmission, it will be too late to switch if encryption is completed. Therefore, the transmission must be completed with Controller2. However, if encryption was yet to begin, then the application needs to switch to Controller1 in order to satisfy the efficiency sub-requirement. Given the properties of the mobile application problem, emphasis is on the status of the image file before transmission. Therefore, contextual changes have no impact on already transmitted images. This means that, whether image files are encrypted and sent single bits at a time; or whole image files are first encrypted before sending begins, whatever is encrypted cannot be unencrypted as that will only lead to further deteriorating in the efficiency requirements. As we will show in a logistics application problem in Chapter 6, there are situations when the distinguishing activity must be reversed as part of the switching to ensure the satisfaction of R. Such a reversing activity becomes part of the switching problem. Also, note that a variable Encryption Status must now be added to the candidate list of variables to be monitored and its problem description constructed as in Section 4.1.



Figure 24 Switching from a Non-encryption Variant Problem to an Encryption One



Figure 25 Switching from an Encryption Variant Problem to a Non-encryption One

The addition of Encryption Status to the candidate list of variables {Location, Image Size, Encryption Status} requires us to define a domain from which it can take values and to identify those for which switching is not possible. One possible domain is *{initialising, encrypting, terminating}* with the domain property that switching is not possible once Encryption Status assumes the value of terminating as it would have been too late. Therefore, in essence, S!{CheckEncryptionStatus} is in effect checking for whether Encryption Status is termination or not. Also, it defines the conditions for which switching is not possible.

4.3 Theorems for Monitoring and Switching Conditions

In the preceding two sections, we focused on monitorability and switchability of variables and variants respectively. The focus there was how one goes about monitoring a variable or switching between variants given the constraints of the context. In this section, we focus on the questions of when (not how) to monitor variables and to switch between variants in ways that both ensure the continual satisfaction of requirements and efficiency of the context-awareness activities. Recall that monitoring problems are derived from validation problems primarily aiming to detect changes that violate requirements satisfaction. Similarly, switching problems are primarily derived to react to detected violations. Therefore, to address the efficiency concern in monitoring and switching activities, we are seeking to carry out these activities only when it is necessary.

Recall from Section 3.5 that variant problems can be analysed from different perspectives such as security and performance which induce different satisfaction levels in *R. We defined the relationship between requirements'* satisfaction levels and variant problems when viewed from different perspectives as a form of contextual dependency. Using such a dependency, we can specify *trade-off* between different context-sensitive requirements such as security and performance, which allows for requirements variations without the need for switching reaction. A different form of contextual dependency is redundancy in monitored variables. By this we mean, when the value of one variable constrains the value of another variable, the value of the latter can be inferred given the former. As an example using the mobile application problem, we rely on the dependency between Location and Potential Listener: whenever location is secured, the listener is always authorised. Using dependency analysis in monitored variables, we avoid monitoring all variables all of the time. Therefore, using dependency and trade-off analysis, we constrain the activities of both monitoring and switching to necessary and sufficient which we formulate in the following two theorems:

Theorem 1 (Monitoring condition): If the trade-off between requirements is satisfiable by any value of a variable, then the variable need not be monitored. Alternatively, an observable variable needs to be monitored *if and only if* its value satisfies the requirements' trade-off under certain contexts and not in others.

Theorem 2 (*Switching condition*): Following a contextual change, a switching of specifications is valid *if and only if* the current specification does not satisfy the requirements' trade-off and the replacement does.

The proofs for these theorems are provided in the next section.

4.3.1 Requirements Satisfaction and Constraints Satisfiability

Before we present the proofs for these two theorems, we briefly revisit the notion of satisfiable requirements first introduced in Section 3.4. Recall that in order to be prepared for application behaviour switching during execution, we needed to classify problems into variant problems as:

$$P: \quad W, S \models R$$

$$P_{\Delta}: \quad W; W_{\Delta}, \quad S; S_{\Delta} \models R$$

Using trade-off analysis we are able to refine R by analysing it from different perspectives. Given a trade-off between context-sensitive requirements in R, P_A represents a satisfiable configuration *if and only if* the contextual

variability matches $W; W_{\Delta}$ and the variant behaviour matches that of $S; S_{\Delta}$. To apply both the monitoring and switching theorems, we need to continually evaluate P_{Δ} in each contextual variation to determine if it represents a satisfiable configuration. *Given contextual variability and variant problems, the problem of finding satisfiable configurations is constrained by contextual dependency and trade-off.* Therefore, by expressing the problem of finding all satisfiable configurations as a *constraint satisfiability problem*, we make use of standard constraint solvers in providing automated analysis tool support, which will be discussed in detail in Chapter 5. The details of the derived constraint satisfiability problem Φ in the conjunctive normal form (CNF) are:

$$\Phi = \Phi_{context}(V, X, Q) \land \Phi_{switches}(X) \land \Phi_{trade-off}(Q)$$
(4.4)
where $\Phi_{context}(V, X, Q) = \Phi_{variability}(V) \land \Phi_{req}(Q) \land \Phi_{specs}(X)$

$$\land \Phi_{perspective}((V \cup X) \times Q) \land \Phi_{dep}(V \times V)$$

Where:

 $V = \{v_1, v_2 \dots v_n\}, \text{ where } n \ge 1 \ // \text{ a set of contextual variables}$ $X = \{x_1, x_2, \dots, x_l\}, \text{ where } l \ge 1 \ // \text{ a set of problem variants}$ $Req = \{r_1, \dots, r_m\}, \text{ where } m \ge 1 \ // \text{ a set of context-sensitive requirements}$ $S \subset V \times N, \text{ where } N \text{ is the natural numbers set } // \text{ discrete states of contextual variables}$ $P \subset X \times N \quad // \text{ discrete switches of problem variants}$ $Q \subset Req \times N^7 \quad // \text{ discrete satisfaction levels of context-sensitive requirements}$ $D \subset S \times (S \cup P \cup Q) \setminus \{(s,s) \mid s \in S\} \ // \text{ dependencies between states of } S, P \text{ and } Q$ $Cost \subset V \times R \text{ where } R \text{ is the set of real numbers } // \text{ cost of monitoring for each contextual variable}$ $T \subset Req \times N, \text{ where for each } r \in Req, \ Q(r) \ge T(r) \ge 1 \ // \text{ trade-off setting for quality requirements}$

 $\Phi_{context}$ encodes the contextual variability $\Phi_{variability}(V)$, problem variant specifications $\Phi_{specs}(X)$, contextsensitive requirements $\Phi_{req}(Q)$ and their dependencies ($\Phi_{perspective}$ ($(V \cup X) \times Q$) $\wedge \Phi_{dep}$ ($V \times V$)); and $\Phi_{switches}$ and $\Phi_{trade-off}$ represent different switches for variant specifications and different tradeoffs of context-sensitive requirements, respectively. Dependency between variables is represented as Φ_{dep} ($V \times V$). Further details of how each of these may be encoded are provided in (Chapter 5).

Note that (4.4) is expressed as general as possible to be amenable to any automated reasoning techniques that can be used to express complex constraint problems. As an example, $\Phi_{context}$ (V, X, Q) may be expressed as a

⁷ We use {FS, PS, PD, FD} as 4 level of satisfaction for quality requirements and associate them to a number: FS=4, PS=3, PD=2, FD=1.

general constraint programming problem, which provides mechanisms for expressing inequalities. Alternatively, it may be expressed using propositional satisfiability (SAT) problem, which is limited to Boolean expressions. It is the latter that we have adopted in this thesis in our initialisation of (4.4). This decision is partly dictated by the 'natural' evolution of the research in the sense that, having selected the statechart notation for describing context-aware specifications (the benefits of which will be discussed in Chapter 5), a constraints based modelling that allows for the (finite) discrete state descriptions to be encoded into a constraint satisfiability problem appears appropriate. This allows us to derive the components of (4.4) from both problem frames and statechart problem descriptions. However, by choosing to use Boolean expression, we loose the power of inequality. This appears not to be a problem in both the mobile and logistics problems, which we used to both validate our approach and to assess it industrial relevance (in Chapter 6), as the primary physical variable (location) is finitely partitioned in both application domains. In differentiating between general constraint problem solving and propositional constraint solving, we follow the distinction made by (Bordeaux et al., 2005).

4.3.2 Proofs for our Monitoring and Switching Theorems

Considering (4.4) as a Boolean Constraint Satisfiability problem which provides us with a means to derive satisfiable configurations given a trade-off value, we now express and prove the two theorems as:

Theorem 1' (Monitoring condition) Given a trade-off Φ_{tradeoff} constrained by Φ_{context} in (4.4), a contextual variable VAR needs to be monitored if and only if there is a value VAL such that (VAR==VAL) ^ Φ_{context} is satisfiable and (VAR==VAL) ^ Φ_{context} ^ Φ_{tradeoff} is unsatisfiable.

Proof. (If) Suppose $VAR = = VAL \wedge \Phi_{context} \wedge \Phi_{tradeoff_}$ is unsatisfiable and $VAR = VAL \wedge \Phi_{context}$ is satisfiable, then VAR=VAL is one possible context under which $!\Phi_{tradeoff}$ holds. Therefore one must monitor VAR to avoid invalidation of context-sensitive requirements.

(Only if) Suppose one has monitored the value of VAR. Then if VAR==VAL is monitored, one knows by the domain knowledge, VAR==VAL satisfies the context constraints, therefore (VAR==VAL) ^ $\Phi_{context}$. Furthermore, if VAR==VAL is found invalidating the trade-offs, then (VAR==VAL) ^ $\Phi_{context}$ ^ $\Phi_{tradeoff}$ is not satisfiable. Q.E.D.

For brevity, we use *VariableValue* to represent a proposition that binds a variable to a value: *Variable* = =Value. A bound variable is a variable with an assumed or assigned value in a given context.

Corollary 1. (*Invariant variables*) Under all possible contexts, if the binding proposition VAR==VAL always holds, we do not need to monitor VAR.

Corollary 2. (*Invariant context-sensitive requirements*) Under all possible contexts, if no matter what value the variable VAR is bound, the trade-offs of context-sensitive requirements are always satisfied at the same level, we do not need to monitor VAR.

These corollaries give heuristics that help us avoid monitoring certain variables. Note the second heuristic is dependent on the trade-offs setting of context-sensitive requirements. The corollaries are sufficient for assessing the satisfaction of the equivalency criteria defined in theorem 1'. In the case of the first corollary, if the domain of VAR only consist of VAL, then either both (VAR==VAL) $\Phi_{context}$ and (VAR==VAL) $\Phi_{context} \Phi_{tradeoff}$ are satisfiable in all contexts or (VAR==VAL) $\Phi_{context}$ is satisfiable and but (VAR==VAL) $\Phi_{context} \Phi_{tradeoff}$ is not satisfiable. In the latter's case, this suggest that VAL be monitored. However, since the value of VAR is known to always be VAL, then no additional information could be provided by further monitoring. Similarly, if for every VAL taken from the domain of VAR is such that (VAR==VAL) $\Phi_{context} \Phi_{tradeoff}$ is always satisfied, then the condition that (VAR==VAL) $\Phi_{context}$ be satisfiable and (VAR==VAL) $\Phi_{context} \Phi_{tradeoff}$ not satisfiable defined by theorem 1' can never be met. Hence, VAR would never be monitored accordingly.

Theorem 2' (Switching condition) Let $\Phi_{monitored}$ be the bindings of currently monitored variables. A binding of a variant specification $\Phi'_{switches}$ is a valid switch from the original binding if $\Phi_{switches}$ if $\Phi_{switches} \wedge \Phi_{context} \wedge \Phi_{monitored} \wedge \Phi_{tradeoff}$ is unsatisfiable and $\Phi'_{switches} \wedge \Phi_{context} \wedge \Phi_{monitored} \wedge \Phi_{tradeoff}$ is satisfiable.

Proof. If $\Phi_{switches} \wedge \Phi_{context} \wedge \Phi_{monitored} \wedge \Phi_{tradeoff}$ is unsatisfiable and $\Phi'_{switches} \wedge \Phi_{context} \wedge \Phi_{monitored} \wedge \Phi_{tradeoff}$ is satisfiable, and $\Phi_{monitored}$ holds, then one has to switch according to trade-offs. Q.E.D.

The consequences of these two theorems are that, given variant specifications (from variant problems) and knowledge about the contextual dependency on monitoring and switching (Section 4.2), we are able to encode a constraint satisfiability formula, which enables us to employ the services of a standard SAT-Solver in deriving satisfiable configurations.

It is important to note that, the use of SAT-Solvers in generating the satisfiable configurations does not in itself guarantee that the conditions of the monitoring and switching theorems will be met. However, wrapping the SAT-Solver in our own tool, which we have supported with several algorithms, compliance with the two

theorems is enforced at execution time. The development of our tool and its supporting algorithms is the focus of Chapter 5.

4.4 A Comparative Study

The focus in this section is to highlight the usefulness of problem-oriented analysis of monitoring and switching activities for context-awareness using the meeting scheduler example problem. In doing so, we again compare our approach, presented in this section, to that of (Feather et al., 1998), building on the similar comparison carried out in Section 3.6 on problem classification.

While both Feather et al's approach and ours explicitly consider the issue of monitorability, their approach provides no mechanism for replacing variables that cannot be monitored with monitorable ones and for establishing traceability between the two variables involved. Our use of validation and transformation problems enables us to provide such a mechanism as illustrated in Section 4.1. Also, while their approach recognises the need to consider efficiency in switching as evident in:

"In general, systems adaptation should not take place after a single assertion violation by some specific agent instance; a deviation can be accidental and / or occasional. Moreover, too prompt adaptations could encourage human agents to deviate too easily".

Feather et al's approach does not make a similar recognition in their monitoring problems. Therefore, efficiency in monitoring is not addressed.

In comparing the treatment of switchability by Feather et al and our approach, recall the distinction made between deployment-time and run-time switching in Section 2.1.8. In the case of the former, switching is possible during application start-time and the application cannot be interrupted while execution is underway. In the case of the latter, switching is possible both during start and execution times. A truly context-aware application must be capable of carrying out both form of switching. Feather et al's treatment of application switching only addresses switching at start-time. Hence, the analysis of the difficult problem of switching during execution is missing. In illustrating the usefulness of addressing this form of switching, consider the meeting scheduler problem shown in Figure 12. Consider further a switching problem between Achieve[ConstraintsRequested] and Achieve[AgendaAccess] in meeting the higher level goal Achieve[ParcipantConstraintsKnown]. To achieve the higher goal using Achieve[ConstraintsRequested], the requirements is achieved only when the participants

have responded by providing the details of their availability. Similarly, the goal is achieved using Achieve[AgendaAccess] only when an agenda is available and provide the required participant's availability details. An execution time switching in this scenario will be a situation in which the application sends a requests using SendConstraintsRequest but while waiting for a response, the agenda of the participants becomes available for access. In such a situation, two actions could be taken: (a) recall the message if the participants has not yet read the message and use Achieve[AgendaAccess] to retrieve the participant's agenda; (b) ignore the message or send a message informing the participants not to respond if the message has been read but a response has not been received and use Achieve[AgendaAccess] to obtain the agenda. In analysing the problem of switching during execution explicitly, we address the residual effect of the previously used variant behaviour by bringing to light the need to make a decision about possible alternative actions. Recall that, addressing this form of switching also refines the set of candidate variables to be monitored by the addition of the encryption status variable in the mobile application problem in Section 4.2.

Although Feather et al recognise the need to address efficiency in switching their recommendation to use thresholds to determine the number of assertion violations before triggering adaptation response is problematic in many ways. For instance, it is difficulty to carry out the diagnostics needed to determine violations that are accidental apart from those that are deliberate. Our use of trade-off analysis to allow for variation in the satisfaction level of requirements without triggering switching in all cases is relatively more practical in our opinion. Furthermore, in using constraints satisfiability problems which captures not only the trade-off but contextual dependencies constraining when switching is permissible is more holistic as it takes into account contextual constraints in deriving the satisfiable configurations. This will not be possible using thresholds as recommended by Feather et al.

4.5 Chapter Summary

In this chapter, we have presented our problem-oriented approach for analysing the requirements for monitoring and switching activities aiming to meet the conditions in Table 7. We have provided a means for analysing the monitorability of elicited candidate variables and for replacing those for which direct monitoring is not possible using transformation problems (Section 4.1). Similarly, we have provided a means for analysing the switchability between given pair of variant problems and in analysing the difficult problem of Run-time switching (Section 4.2). In addressing the question of *when* to carry out monitoring and switching, to both ensure continual requirements satisfaction and efficiency in monitoring and switching activities, we have presented a characterisation of concepts for refining context, which we used to formulate and proved two theorems for monitoring and switching. This enabled us to carry tool assisted analysis of monitoring and switching activities, which is the focus of Chapter 5. The benefits of formal and tool assisted analysis includes: (a) automatic identification of variables, from the candidate variable set, that must be monitored in each context; (b) the avoidance of monitoring all variables all the time; and (c) a mechanism to initialise the monitored variables according to their assigned weights (Section 5.1). In the case of switching, the benefits include: (a) ability to explicitly consider the constraints of the context in specifying the overall switching behaviour, which is taken into consideration in setting the requirements' trade-off; and (b) the use of tradeoffs between context-sensitive requirements to minimise the overall switching behaviour while ensuring that the requirements are continually being satisfied.

Chapter 5. Automated Analysis Using Constraint Satisfiability

This chapter presents our automated analysis tool that facilitates the derivation of monitoring and switching conditions aiming to meet the criteria defined in our monitoring and switching theorems. Using a standard SAT-Solver – Sat4j (Le Berre, 2006), the tool continually verifies the satifiability of the constraint problem in (4.4), while deriving the variables that must be monitored from the candidate variable list and deriving the conditions for monitoring and switching, in accordance with the respective theorems. Using two online procedures for monitoring and switching each, the conditions for the two theorems are enforced during application run. Figure 26 shows the overall architecture of our automated analysis tool which we use to facilitate the discussion in this section.

Sat4J S	olver and Our Alg	Our Algorithms	Our Tool Integration with I-Telelogic Rhapsody/ IBM WebShpere		
Monitored	Monitoring	Switching	Monitoring and Switching Behaviours		
Variables	Conditions	Conditions			

Figure 26 The Architecture of our Automated Analysis Tool

Using knowledge derived from problem descriptions (Chapter 3 and Chapter 4), $\Phi_{context}$ (in 4.4) encodes the contextual variability, variant problem specifications, context-sensitive requirements and their dependencies into propositions. Following this, context-aware application is configured using different variant specifications and different tradeoffs of context-sensitive requirements; these are encoded respectively in $\Phi_{switches}$ and $\Phi_{trade-off}$. A detailed discussion of how each component of (4.4) is encoded as Boolean propositions in conjunctive normal form (CNF) follows.

Contextual Variability. $\Phi_{variability}$ (V) is the conjunction of disjoint values of every element in the set of contextual variables *V*:

$$\Phi_{\text{variability}}(V) = \bigwedge_{v \in V} \Phi_{\text{variability}}(V)$$
(5.1)

We can encode $\Phi_{\text{variability}}$ for individual contextual variable *v* using domain properties. This corresponds to the definition of the domain set from which a variable can take values as discussed in Section 3.2 (i.e., discretisation). Using our running example, a variable *listener* can be either authorised or unauthorised but not both, written in CNF as follows:

 $\Phi_{\text{variability}}(Listener) =$ (ListenerAuthorised \lor ListenerUnauthorised) \land (!ListenerAuthorised \lor !ListenerUnauthorised)

Other variables can be encoded similarly.

Context Sensitive requirements. $\Phi_{reqs}(Q)$ is the conjunction of rules that express different satisfaction levels of each element in the set of context-sensitive requirements Q:

$$\Phi_{\text{req}}(\mathbf{Q}) = \bigwedge_{q \in \mathcal{Q}} \Phi_{\text{req}}(\mathbf{q}) \tag{5.2}$$

In our running example, Q = {security, performance}, both elements have four disjoint levels of satisfaction⁸ and can only take one value at a time. We can encode $\Phi_{reqs}(performance)$ in CNF as follows:

 $\Phi_{\text{performance}} = (PerfFS \lor PerfPS \lor PerfPD \lor PerfFD) \land (!PerfFS \lor !PerfPS) \land (!PerfFS \lor !PerfPD) \land (!PerfFS \lor !PerfFD) \land (!PerfFD) \land (!PerfFD) \land (!PerfPD \lor !PerfFD) \land (!PerfPS \lor !PerfFD) \land (!PerfPS \lor !PerfFD) \land (!PerfPD \lor !PerfPD) \land (!PerfPS \lor !PerfFD) \land (!PerfPS \lor !PerfPS \lor$

One can similarly encode different level of satisfaction for security requirement.

Variant specifications. Φ_{specs} (X) represents disjoint set of variant problems X. Each variant in X addresses a different perspective.

$$\Phi_{\text{specs}}(\mathbf{X}) = \bigwedge_{x \in \mathbf{X}} \Phi_{\text{specs}}(\mathbf{x}) \tag{5.3}$$

In our running example, $\Phi_{specs} = z$, we can discern two disjoint variants: one with encryption (ON) and the other without (OFF). Thus, $\Phi_{specs}(encryption)$ can be expressed in terms of ON/OFF.

 $\Phi_{specs} (encryption) = (EncryptionON \lor EncryptionOFF) \land (!EncryptionON \lor !EncryptionOFF)$

⁸ This is a common approach used in the goal-oriented literature which we have borrowed in illustrating this example

Variant specification switches. $\Phi_{switches}(x)$ indicates the values of problem variants *X* that are currently used in the specifications.

$$\Phi_{\text{switches}}(x) = \Lambda_{(x,y) \in \mathcal{X}} \Phi_{\text{switches}}(x)$$
(5.4)

For example, if encryption is currently ON (i.e., encrypted transmission variant being used), then:

$$\Phi_{swtiches}(encryption) = EncryptionON$$

Perspectives. $\Phi_{perspective}$ ($(V \cup X) \times Q$) is the conjunction of rules that express the implications of contextual variables *V* and/or variant problems *X* to the satisfaction of context-sensitive requirements in *Q*.

$$\Phi_{\text{Perspective}}(V \cup X) \times Q) = \bigwedge_{d \in (V \cup X) \times Q} \Phi_{\text{Perspective}}(d)$$
(5.5)

As an example for $\Phi_{\text{perspective}}$, consider the relationships between different values for the listener and transmission variables in a *security* perspective, expressed in CNF as:

 $\Phi_{Listener_security1} = ! ListenerUnauthorised \lor !TransmissionUnsecured \lor SecurityFD$ $\Phi_{Listener_security2} = ! ListenerUnauthorised \lor ! TransmissionSecured \lor SecurityFS$ $\Phi_{Listener_security3} = \Phi_{Listener_security2} \land \Phi_{Listener_security2}$

This simply states that, when a listener is unauthorised and the transmission is unsecured, the security requirement is fully denied. It is however fully satisfied when listener is unauthorised and the transmission is secured.

Trade-off relations. $\Phi_{trade-off}(Q)$ encodes the trade-off relations between context-sensitive requirements Q represented in $\Phi_{perspective}$.

$$\Phi_{\text{tradeoff}}(\mathbf{Q}) = \bigwedge_{q \in \mathcal{Q}} \Phi_{\text{tradeoff}}(q) \tag{5.6}$$

Each quality requirement trade-off is specified by a certain threshold level of satisfaction. As an example of $\phi_{Trade-off}$ consider the trade-off conditions "*Security* must always be fully satisfied but performance cannot be fully denied", expressed as:

 $\Phi_{trade-off}$ (Security) = SecurityFS $\Phi_{trade-off}$ (Performance) = !PerfFD

.

Contextual Dependencies. $\Phi_{dep}(V \times (V \cup X))$ indicates dependencies of values between a contextual variable in *V* and a problem variant in $V \cup X$.

$$\Phi_{dep}(V \times (V \cup X)) = \Lambda_{(x,y) \in V \times (V \cup X)} \Phi_{dep}(x, y)$$
(5.7)

Here we use *implication* operator to capture dependency $\Phi_{dep}(x, y)$ explicitly as "*x implies y*" or equivalently "! *x or y*" in CNF.

As an example, consider the following dependency: "All *listeners* are authorised in a *secured* location", expressed as:

 $\Phi_{dep}(LocationSecured, ListenerAuthorised) = LocationSecured implies ListenerAuthorised$

This is transformed to its CNF equivalent as:

! LocationSecured VListenerAuthorised

Following the discussion of how each component of (4.4) may be encoded into propositions using Boolean expressions, we are now able to present the details of the underlying algorithms. We begin with a discussion of how the encoded inputs are fed into the SAT-Solver and how the returned results from it are interpreted. Each algorithm is discussed under the appropriate section header, focusing on the role it plays in addressing the issues being considered. However, the full version of the algorithms and the control flow through them can be found in Appendix A.

Satisfiable contexts (*SATcontext*): A solution from the SAT-Solver is a list of every atomic proposition (literals L) of the form either positive L or negative !L. Similarly, input to SAT-Solver is also a list of atomic propositions. According to our encoding, all these positive literals are in the form of *VariableValue*. Therefore, to present input and to receive output from SAT-Solvers, we have implemented an encoder to transform the Φ in (4.4) into an input to a SAT-Solver, and a decoder to extract context from a solution of the SAT-Solver into value combination of contextual variables.

There are generally two types of SAT-Solvers. The first kind returns any first satisfiable combination of literals while the second kind exhaustively returns all satisfiable combinations of literals. The latter kind is referred to as an enumerator. In this thesis, we use a freeware SAT-Solver (Sat4J) which can be used as an enumerator as well.

Therefore, in order to find all contexts, we negate the positive literals for every contextual variable and conjunctively join these negative propositions with Φ to invoke SAT-Solver again. By excluding the solutions generated one at a time, we can exhaustively find all context solutions satisfying Φ . This repeated call to the SAT-Solver will not be necessary if an enumerator is used, whenever available. These solutions are stored in a map *SATcontext* that contains the bindings of variables to the propositional satisfiability problem.

SATcontextGeneration(V'_m, X, S, P, Φ)

1	INPUT
2	$V'_m \subset V //$ an ordered list of subset of V (list of monitorable variables) to be monitored,
3	Φ // same as defined in (4).
4	$X = \{x_1, x_2, \dots, x_l\}$, where $l \ge l$ // a set of problem variants
5	$S \subset V \times N$, where N is the natural numbers set // discrete states of contextual variables
6	$P \subset X \times N$ // discrete switches of problem variants
7	OUTPUT: SATcontext
8	BEGIN
9	$S(\Phi) = \{ \} // \text{ initialise as an empty set of context variant bindings}$
10	$R8 = \Phi$
11	WHILE satisfiable (R8) DO
12	$\Phi_{S} = \wedge_{v \in V'm, \ l \le s \le S(v)} (v=s) \wedge \wedge_{x \in X, \ l \le p \le P(x)} (x=p) \text{ such that } \Phi_{S} \text{ entails } \Phi$
	// decode satisfiable result as previously explained
13	$S(\Phi) = S(\Phi) \cup \{ \Phi_S \}$
14	$R8 = R8 \cap ! \Phi_S // remove the current satisfiable result from possible future results$
15	ENDDO
16	$SATcontext = S(\Phi)$
17	RETURN SATcontext
18	END

Storing all satisfiable bindings to contextual changes in *SATcontext*, we avoid calling the SAT-Solver at execution-time to evaluate contextual changes by simply searching for the existence of a given context's state in *SATcontext*.

In the following sections, we continue to extract the relevant portions of our tool and algorithms pertaining to the discussion of each section. The above algorithm corresponds to Algorithm 7 in Appendix A.

5.1 Monitored Variables

This section presents the algorithms for eliciting monitored variables. Also, presented here are the algorithms for ranking monitored variable in support of initialisation.

5.1.1 Algorithm for Eliciting Monitored Variables

Given an initial candidate contextual variables, $W(v_1, v_2,..., v_n)$, we select contextual variables that must be monitored during run-time to assess the satisfaction of Φ by testing for the satisfaction of (4.4) using the condition defined in the monitoring theorem: (i.e., $(\Phi \cap v = i) \cap (not \Phi \cap v = j)$) where i and j represent different values of a variable v). Therefore, not all contextual variables may be monitored. During problem classification (Chapter 3), the focus is on the relevance of the variable in determining the satisfaction of the requirement. Therefore, it may not be apparent to the analyst that this variable need not be monitored as the information it provides can be derived from other monitored variables (i.e., the impact of contextual dependency is not considered). However, once the dependency between variables and or context sensitive requirements are encoded in Φ_{dep} , the automated tool automatically identifies and removes variables that must never be monitored and those that are conditionally monitored. In the latter's case, the variables are temporarily removed only when the sufficiency condition dictates it. The high level pseudo code view of the implementation is presented in ElicitMonitoredVariables, which corresponds to Algorithm 2 in Appendix A. While invoking the SAT-Solver to check for *Monitor_Check* = ($\Phi \cap$ v=i) \cap (not $\Phi \cap v=j$) (line 14 in ElicitMonitoredVariables), we elicit a list of monitored variables as V_m which is returned to the calling algorithm.

1	INPUT: V, X, Req, S, P, Q, D, T. Where,
2	$V = \{v_1, v_2 \dots v_n\}$, where $n \ge 1$ // a set of contextual variables
3	$Req = \{r_1,, r_m\}$, where $m \ge 1$ // a set of context-sensitive requirements
4	$Q \subset Req \times N$ // discrete satisfaction levels of context-sensitive requirements ⁹
5	$D \subset S \times (S \cup P \cup Q) \setminus \{(s,s) \mid s \in S\} //$ dependencies between states of S, P and Q
6	$T \subset Req \times N$, where for each $r \in Req$, $Q(r) \ge T(r) \ge 1$ // trade-off setting for
	//context-sensitive core requirements
7	S, X, $P //$ as previously defined
8	OUTPUT: V_m // list of variables that may be monitored
9	BEGIN
10	$V_m = \{ \} //$ Initialise the set of monitored contextual variables to the empty set
11	$\Phi = EncodeVariabilityAndDependency (V, X, Req, S, P, Q, D, T) //Algorithm 8$
12	FOR EACH $v \in V$ DO
13	FOR EACH i, j $\in [1 S(v)]$ i \neq j DO
	// construct validation condition using the Monitoring theorem
14	<i>Monitor_Check</i> = $(\Phi \cap v = i) \cap (\text{not } \Phi \cap v = j)$ // invoke SAT-Solver
15	IF satisfiable(Monitor_Check) THEN
16	$V_m = V_m \cup \{v\}$ // add the contextual variable to be monitored:
17	BREAK
18	ENDIF
19	ENDDO
20	ENDDO
21	RETURN V _m
22	END

⁹ We use {FS, PS, PD, FD} as 4 level of satisfaction for quality requirements and associate them to a number: FS=4, PS=3, PD=2, FD=1.

5.1.2 Algorithms for Ranking Monitored Variables

As part of the initialisation of monitored variables, we assign weights to each monitored variable that we then use to determine the monitoring sequence of variables (increasing in order of weights). The weight is calculated as the total number of satisfiable configurations in which state changes in any variable have an effect on requirements satisfaction. The underlying premise is that, the higher the weight, the lower its impact on requirements violations and therefore the lower monitoring need. The high level pseudo code of the implementation is as presented in RankMonitoredVariables and CountSatisfiableMonitoringConfigurations.

RankMonitoredVariables (Φ , V_m , $C(V_m)$, Cost)

1	INPUT $\Phi \subset ((S \cup P \cup Q) \times B)$, where $B = \{true, false\} // variability and dependency propositions$					
2	$V_m \subset V // a$ set of contextual variables to be monitored					
3	$C(V_m) \subset V_m \times ((S \cup P \cup Q) \times B)) //$ condition for adaptive monitoring of V_m					
4	$Cost \subset V \times R$ where R is the set of real numbers // cost of monitoring for each variable					
	where available					
5	OUTPUT $V_m \subset V_m //$ a list of variables to be monitored V_m sorted in the ascending order by weight					
6	BEGIN					
7	FOR EACH $v \in V_m$ DO					
8	n = $CountSatisfiableMonitoringConfigurations (\Phi, C(v)) // satisfiability checker$					
9	w(v) = n Cost(v) // assign weights to monitored variables					
10	ENDDO					
11	V_m ' = sort V_m in ascending order of w					
12	RETURN V_m '					
13	END					

CountSatisfiableMonitoringConfigurations(Φ , C(v)) INPUT 1 2 $\Phi \subset ((S \cup P \cup Q) \times Boolean) // variability and dependency propositions$ $C(v) \subset ((S \cup P \cup Q) \times Boolean)) // \text{ condition for adaptive monitoring of } V_m$ 3 **OUTPUT** 4 5 $n \in N //$ number of satisfiable configurations for C(V_m) **BEGIN** n = 06 7 *Monitoring Condition Check* = $(\Phi \cap C(v)) // rule (10)$ to be checked 8 WHILE satisfiable (*Monitoring Condition Check*) DO // invoke SAT-Solver 9 $\Phi_S = \bigwedge_{v \in Vm, 1 \le s \le S(v)} (v=s)$ such that Φ_S entails *Monitoring_Cond_Check//* decode results 10 n = n + 111 $R10 = (\Phi \cap ! \Phi_s)$ 12 **ENDDO** 13 **RETURN** *n* 14 END

These two procedures correspond to algorithms 5 and 6, respectively, in Appendix A.

5.2 Monitoring Conditions

We present the relationship between our monitoring theorem and the necessary monitoring conditions as well as the algorithm used in deriving such conditions here.

5.2.1 Implementing the Necessary Monitoring Condition as Defined by our Theorem1

As in Monitored Variables (Figure 26), we again use Theorem 1 described in Section 4.3, and the encoded input in (4.4) to further refine the conditions of monitoring variables. Using the dependency information captured in Φ_{dep} , not only do we elicit variables that may be monitored in accordance with the monitoring theorem, but also we ensure that variables are monitored only if the information they provide cannot be derived from other already monitored variables. By derivation using NecessaryMonitoringConditions (Section 5.2.2), one can tell the state of other variables given the state of some variables. We call them dependencies among context variables. Hence, the known variables are not monitored while this is the case.

5.2.2 Algorithm for Deriving Necessary Monitoring Conditions

In deriving the necessary monitoring conditions, we check for $C(v_j) = C(v_j) \land (v_i \neq k)$ (line 9) in NecessaryMonitoringConditions below. This effectively ensures that variable v_j would be monitored as long as v_i is not currently bound to k. Similarly, given the state of some variables, one can tell that changes in other variables have no impact in the satisfaction of a requirement being considered. We call them redundancies among context variables. All redundant variables are not monitored. Again, this condition is checked in $C(v_j) = C(v_j) \land$ $(v_i \neq k \lor r \neq q)$. In this case, the monitoring condition for v_j states that it should be monitored only either v_i is not currently bound to k or the currently assessed requirement r is not bound to q.

NecessaryMonitoringConditions (V_m, D_C, D, Req, Q, S)

1	INPUT $V_m \subset V//a$ set of contextual variables to be monitored					
2	$D_C \subset S \times (S \setminus \{(s,s) \mid s \in S\}) //$ Dependency among contextual variables					
3	D, Req, Q, S // same as previously defined					
4	OUTPUT $C(V_m) \subset V_m \times ((S \cup P \cup Q) \times B)) //$ conditions for necessary monitoring of V_m					
5	BEGIN $C(v_i) = true$ for every $v_i \in V_m //$ Initialise					
6	FOR EACH i, $j \in [1 V_m] i \neq j$ DO					
7	FOR EACH $k \in S(v_i)$ DO					
8	IF $\mid \{ m \mid m \in S(v_j) \land (k, m) \in D_C \} \mid = 1$ THEN					
	// Condition set by the Theorem 1' and (4)					
9	$C(v_j) = C(v_j) \land (v_i \neq k)$					
10	ELSE IF (k, q) $\in D$ where $r \in \text{Req } \land (r, q) \in Q$ THEN					
	// Condition set by the Theorem 1' and (4)					
11	$C(v_j) = C(v_j) \land (v_i \neq k \lor r \neq q)$					
12	ENDIF					
13	ENDDO					
14	ENDDO					
15	RETURN $C(V_m)$					
16	END					

This procedure corresponds to algorithm 4 in Appendix A.

5.3 Switching Conditions

We present the relationship between our switching theorem and the necessary switching conditions as well as the algorithm used in deriving such conditions here.

5.3.1 Implementing the Necessary Switching Condition as Defined by our Theorem 2

As in Derive Monitoring Behaviour, we use theorem 2 described in Section 4.3, and the encoded input in (4.4) to derive the conditions for switching variant specifications. Using the dependency information captured in Φ_{dep} and the trade-off specification in $\Phi_{trade-off}$, we only switch behaviour when a change in context results in the violation of requirements as specified in $\Phi_{trade-off}$ while acknowledging the constraints of the context in Φ_{dep} . This means that not all changes in Φ_{reqs} results in switching behaviour as such changes may fall within the bounds of $\Phi_{trade-off}$. In DeriveMonitoringSwitchingConditionsAndSimulatingProcedures, $C(x=p) = \{(s_1, ..., s_t) \mid (A_{i=1..t}, v_i=s_i) \land A_{i=1..t}, v_i=s_i\}$ $\Phi \land (x=p)$ (line 12) elicits satisfiable bindings between variants and context, where Φ represents equation (4.4). Algorithms 2, 4, 5. 7 10 (See and appendix A) as used in DeriveMonitoringSwitchingConditionsAndSimulatingProcedures matches those in Appendix A.

5.3.2 Algorithm for Deriving Necessary Switching Conditions

Deriv	DeriveMonitoringSwitchingConditionsAndSimulatingProcedures (V, X, Req, S, P, Q, D, Cost, T)				
1	INPUT				
2	V, X, Req, S, P, Q, D, Cost, T // as previously defined				
3	BEGIN				
4	$S(V_m) = \{ S(v) \mid v \in V_m \} // aggregate all states of monitored contextual variables$				
5	$D_C = \{ (s_1, s_2) \mid (s_1, s_2) \in D \land s_1, s_2 \in S(V_m) \} // dependency among contextual variables$				
6	V _m = Elicit <i>MonitoredVariables (V, X, Req, S, P, Q, D, T) //</i> Algorithm 2				
7	$\Phi = RemoveRedundantRules(\Phi, C(V_m)) // Algorithm 3$				
8	$C(V_m) = NecessaryMonitoringConditions(V_m, D_C, D, Req, Q, S) // Algorithm 4$				
9	$V'_m = RankMonitoredVariables(\Phi, V_m, C(V_m), Cost) // Algorithm 5$				
10	$t = V'_m $ // the number of monitored context variables				

		// starts the implementation of the conditions in Theorem 2':
11		FOR EACH $x \in X$ and $p \in [1., P(x)]$ DO //deriving switching conditions
12		$C(x=p) = \{ (s_1,, s_t) \mid (\land_{i=1t} v_i = s_i) \land \Phi \land (x=p) \}$
13		ENDDO
		//ends the implementation of the conditions in Theorem2'
14		$SAT context = SAT context Generation(V'_m, X, S, P, \Phi) // SAT context Generation$
15		$SimulateMonitoringSwitchingProcedure(V_m', X, SATcontext) // Algorithm 10$
16	END	

5.4 Monitoring and Switching Behaviours Simulation

The presentation here is focused on how Simulate Monitoring and Switching Behaviours is implemented using two procedures, which we use to simulate monitoring and switching activities in support of verification of our two theorems.

In order to avoid re-computing the satisfiability of $\Phi_{\text{context}} \wedge \Phi_{\text{monitored}} \wedge \Phi_{\text{tradeoff}}$ which is more restricted than $\Phi_{\text{context}} \wedge \Phi_{\text{tradeoff}}$ in (4.4), we can filter out the already monitored ones, where $\Phi_{\text{monitored}}$ holds from the satisfied solutions to (4.4). As a result, we create a look up table *SATcontext* for each monitored context $\Phi_{\text{monitored}} \wedge \Phi_{\text{context}}$ to tell which contextual variables in V_m need to be continually monitored.

5.4.1 Algorithm for Simulating Monitoring Behaviour

A high level description of the monitoring behaviour simulation procedures is as given below:

SimulateMonitoringSwitchingProcedure (V_m, X, SATcontext)

1	INPUT
2	V_m // a list of all monitored contextual variables
3	X // a list of all variant problems
4	SATcontext // same as previously defined

5	BEGI	N
6		$\Phi_{switches} = \Lambda_{x \in X} x = 1$
7		WHILE (true) DO
8		currentSATContext = SATcontext [random(SATcontext)] // a random context is selected
9		// $\Phi_{monitored}$ is values of currently monitored part of the context
10		// $\Phi_{context}$ is values of contextual variables and contextual dependency information
11		// $\boldsymbol{\phi}_{switches}$ is the current values of switches
12		// $\Phi_{tradeoff}$ is the current values of the trade-off setting
13		Extract $\Phi_{monitored}$, $\Phi_{context}$, $\phi_{switches}$ and $\Phi_{tradeoff}$ from currentSATContext
14		FOR EACH VAR IN V_m DO
15		IF there is a <i>VAL</i> such that:
16		currentSATContext [VAR==VAL $\wedge \Phi_{context} \wedge \Phi_{monitored} \wedge \phi_{switches}$] AND
17		! currentSATContext [VAR==VAL $\Phi_{context} \wedge \Phi_{monitored} \wedge \phi_{switches} \wedge \phi_{tradeoff}$] THEN
		// Let VAR=VAL be monitored for changes in VAR
18		$\Phi_{monitored} = \Phi_{monitored} \land VAR = = VAL$
19		ENDIF
20		END FOR
21		SwitchingProcedure ($\Phi_{monitored}$, $\Phi_{context}$, $\boldsymbol{\phi}_{switches}$, $\Phi_{tradeoff}$, SAT context) // Algorithm 11
22		END WHILE
23	END	

5.4.2 Algorithm for Simulating Switching Behaviour

A high level description of the switching behaviour simulation procedures is as given below:

SwitchingProcedure ($\Phi_{monitored}$, $\Phi_{context}$, $\Phi_{switches}$, $\Phi_{tradeoff}$, SATcontext)

- 1 **INPUT** $\Phi_{monitored}$, $\Phi_{context}$, $\Phi_{switches}$, $\Phi_{tradeoff}$ //same as defined in Algorithm10
- 2 SATcontext // same as defined in Algorithm 8
- 3 **OUTPUT** $\Phi_{switches}$ // satisfable set of switches

4	BEGIN
5	NeedSwitch = SAT context $[\Phi_{monitored} \wedge \Phi_{context} \wedge \Phi_{switches} \wedge \Phi_{tradeoffs}]$
6	IF ! NeedSwitch THEN
7	RETURN $\Phi_{switches}$ // no need to switch
8	ELSE
9	$BestTradeoff = \Phi_{tradeoff}$
10	$BestSwitches = \Phi_{switches}$
11	END IF
12	FOR EACH binding of switches $\Phi'_{switches}$ DO
13	IF (Φ ' _{tradeoff} <i>implies BestTradeoff</i> AND
14	$! SAT context[\Phi_{switches} \land \Phi_{monitored} \land \Phi_{context} \land \Phi'_{tradeoff}]$ AND
15	SAT context [Φ ' _{switches} ^ Φ _{monitored} ^ Φ _{context} ^ Φ ' _{tradeoff}]) THEN
16	$BestTradeoff = \Phi'_{tradeoff}$
17	$BestSwitches = \Phi'_{switches}$
18	BREAK // Any new satisfying switches is fine
19	END IF
20	END FOR
21	RETURN BestSwitches
22	END

Using the two procedures above, we simulate monitoring and switching behaviours corresponding to Our Algorithms (only) component in Figure 26 the output of which is saved in a file. Subsequently, we use the saved output to control context-aware problem descriptions in statechart and process model descriptions. The latter activity corresponds to Telelogic Rhapsody/IBM WebSphere Integration with our Tool component. The use of the derived monitoring and switching conditions to construct dynamic problem descriptions in statechart or process models enables us to further analyse temporal concerns such as the reactions of monitors to contextual changes. Rhapsody provides a mechanism to link statechart models to standard Java applications, a facility we have used to integrate our tool into Rhapsody. We simulate contextual changes in the Java applications, but show its effect in terms of the monitor and switcher behaviours and their effect on variant behaviours, which we

modelled as parallel state machines. This allows us to manage scalability. The alternative would have been to model the variant behaviours sequentially, which is subsequently (parallel) composed with the monitoring and switching behaviours. This is the approached used in our publication in (Salifu et al., 2007b, Salifu et al., 2007a). The problem with this (latter) alternative is that, it does not scale well as the number of transitional connections quickly explodes as the number of variants increases. By modelling variant specifications as XOR sub-states embedded in parallel state machines, among which only one represents the current variant where the other represent flags of the other mutually exclusive variants, we eliminate the transitions explosion problem. In essence, by controlling each variant through a corresponding event that transits from flag states to the state of the variant, we can stack up any number of variant specifications. Therefore, the number of variables and their states has no impact on the statechart model where they are hidden. Also, by explicitly showing the validation specification as a state machine, we can continually validate the model even when new variants are being added by executing a recompiled simulation model. Similarly, IBM WebSphere provides a mechanism for linking process models to data repositories (i.e., data files).

Having reviewed our tool assisted approach to deriving monitoring and switching conditions, we now have all the components needed to construct context-aware specifications. From the equations presented in this thesis thus far, we can express context-awareness as:

$$W; W_M; W_s; S; S_d; S_M; S_s, S_{ca} \models R_{ca}$$

$$(5.8)$$

where $W; W_M; W_s; S; S_A; S_M; S_s$ in (5.8) together represent W_{ca} and R_{ca} entails R, R_M and R_s .

Therefore, using the derived monitoring and switching conditions, which form part of R_{ca} , we parallel compose variants, monitoring and switching specifications to produce the required context-aware behaviour. We describe context aware problems in accordance with (5.8) using statechart or process models. For an example see the problem description in Figure 43, in which the two online procedures are implemented in I-Telelogic Rhapsody to enforce the criteria defined in the monitoring and switching theorems.

A detailed conceptual model relating all the key concepts used in this thesis can be found in Appendix C.

5.5 Chapter Summary

We have presented our automated analysis tool that facilitates the derivation of monitoring and switching conditions aiming to meet the criteria defined in our monitoring and switching theorems. Using a standard SAT-Solver (Sat4j), which we wrapped in our several algorithms, the tool continually verifies the satisfiability of the constraint problem in (4.4), while deriving the variables that must be monitored from the candidate variable list and in deriving the conditions for monitoring and switching. We have also presented details of our underlying algorithms of our analysis tool, the output of which is the required conditions for monitoring and switching activities in support of context-awareness.

Using the derived monitoring and switching conditions, which effectively form part of the context-aware specification, we parallel compose variants, monitoring and switching specifications to produce the required context-aware behaviour. By parallel compose we mean, variant specifications are modelled as XOR sub-states embedded in parallel state machines, among which only one represents the current variant. The benefit is that, the number of variables and their states has no impact on the statechart, which enables our context-aware specifications to scale well in the statechart descriptions.

Chapter 6. Evaluation Case Studies

We have applied our approach to two case studies: a device mobility problem and products' movements in a logistics problem. While the device mobility problem was used to develop the approach and its validation using simulation, the logistics problem was used to assess its industrial relevance and applicability. Supported by questionnaires, we also used the logistics problem to validate our context-aware concepts. We are bound by contractual non-disclosure obligations to limit the information we can publish on the logistics problem. Therefore, the discussion of it is more general in comparison to that of the device mobility problem.



Figure 27 the Role of Standard Tools in our Automated Analysis Support

Recall that we first introduced the mobile device problem in Chapter 3, which we subsequently used throughout the thesis, thus far, to facilitate the introduction of concepts and in illustrating their usefulness in analysing context-awareness problems. We now consolidate the various scattered illustrations of the mobile device problem in Section 6.1 and show the use of standard tools as part of our automated analysis support (see Figure 27). The logistics problem is similarly analysed in Section 6.1.4 to show the industrial relevance of our approach. The use of these two case studies supports the adopted research methodology: a hybrid of qualitative and quantitative research methodologies. In Figure 27, the highlighted oval shapes represent the standard tools which we have found useful in analysing context-awareness problems and in-cooperated into our automated analysis tool.

It is worth noting that, the primary changeable property in the two case studies is physical location. In the mobile application, it is the location in which the device is used. This physical property is commonly partitioned using latitude and longitude coordinates. Fixed landmarks such as historic building could also be used as the basis for partitioning location. Various location detection technologies such as Geographical Positioning System (GPS) and Assisted Geographical Positioning System (A-GPS) are commonly used to monitor location changes when mobile devices are being used.

6.1 Approach Application (Mobile Device Problem)

The mobile device application problem came to light during an exploratory investigation into the use of variability techniques to design product-families (Salifu et al., 2006). We studied eight models of Nokia mobile phones (1100, 3310, 6610, 7250, 6800, 6600, 3650 and 9500). The Nokia phone product-family was chosen for the pilot study due its wide range of phones; between 500-600 million Nokia phones were estimated to be used globally (Bosch, 2005). This provides a rich source of varied data covering a range of variability sources suitable for the areas we investigated.

We found, mainly five sources of variability in the study, ranging from physical handset categories to operating platforms. They are largely grouped into two categories based on the operating platform (solution-oriented) and

applications (problem-oriented), which is requirements/problem-oriented¹⁰. We now briefly discuss each of the categories, starting with the problem-oriented categorisation followed by the solution-oriented one.

Nokia classifies applications domains into four types of problem areas. These are, Mobile, Enterprise, Home and Internet domains¹¹, each of which is briefly discussed next.

Mobile Domain: The Mobile domain provides person-to-person communication (i.e., voice) and data transport services such as picture transmission. The main concerns are: mobility management, authentication, charging, and other value adding functionalities that are supported by the cellular network infrastructure. Its primary requirement is to provide richer communications through various media; voice, text images, streaming video and combinations thereof.

Enterprise domain: In the Enterprise domain, the primary user – usually an employee - connects to IT services, business applications, other employees, and customers. Employees need various types of enterprise applications, like corporate Personal Information Management (PIM) and communication services (such as instant messaging and email), databases, business services, and collaboration tools, as well as Internet services. Access to these services can take place in various environments - e.g. at home, at the office, or at the airport - using various devices and access channels, such as wireless networks, Wireless Local Area Networks (WLANs), and fixed broadband access.

Home domain: The Home domain includes communications, collaboration such as groups of persons working on a shared project, and content sharing within the physical boundaries of the home as well as within the "extended home" (e.g., using intranet or the Internet). Family- or home-related activities happening outside the home are considered part of the extended home. The extended home environment is becoming more significant as consumers want to access information and entertainment, view and share self-created content, and exchange messages with family members regardless of time or place.

Internet Domain: In the Internet domain, all the services are provided by a multitude of companies, organizations and even individual users. The evident driving force in the Internet domain is the increasing consumption of media in addition to traditional e-mail, WWW services and instant messaging. One is able to

¹⁰ http://europe.nokia.com/nokia/0,62626,00.html

¹¹ The term 'domain' used here refers to Nokia's classification of application areas.

publish his/her own content and interact with friends and communities regardless of time, place or connection type.

Considering the above classification, Nokia observed that it was inadequate at capturing the variability of the problem space. This is because, within a given application domain such as the Home domain, different users have different purchasing capability and needs. To address this, Nokia proposed a market-oriented classification that cuts across the four application domains. That is, different segments could co-exist within an application domain. For example, Nokia 7250 was classified as 'Fashion' while 6800 was classified as 'Enterprise' segments but both phones provide functions associated with the 'enterprise domain'. Five segments have been proposed, which we briefly discuss next.

Entry level: This refers to phone with basic features such as the ability to make a phone call and to send a text message. This category of phones also has limited gaming and basic user interface features. Examples of Nokia entry phones are 3310 and 1100.

High End: This category is made up of phones of advanced features such as the ability to run third party application such as Microsoft Office applications and advanced user interface features such as voice messaging. Examples of phones of this category are 6600 and 6610.

Enterprise: This is primarily targeted at the corporate world aimed at providing continual business process while on the move. Therefore, in addition to having the ability to run third party application such as MS Office applications, they are also equipped to secure their communication channels with facilities such as the use of virtual private networks (VPN). Examples of phones in this category are 6800 and 9500.

Fashion: The features that uniquely identify this category are largely user interface driven designed to appeal to users who pay special attention to the external observable features of a phone such as cover case colour and keypad layout. Examples of phone in this category are Nokia 3650 and 7250.

Rough: This is designed for people who are mostly outdoors or put phones under physical strain. Most of the specialised features are hardware based and cover areas such as shock and water-resistant covers and scratch-proof display. However software also plays some part in allowing the phone to be used for other services such as stopwatch and as a camera. An example of this is 5410.

Obviously, not all the identified segments such as Fashion present software challenges. Nevertheless, Nokia needed a design (classification) platform that supports the derivation of products (i.e., phones) by both application domains and market segmentation. To meet this challenge, Nokia and its partners developed a four platform classification of its architectures, each of which is discussed next. The four classification corresponds to operating system platforms S30, S40, S60, and S80 (Nokia, 2005), as shown in Figure 28. Each platform may have several versions with each version offering different application libraries for system developers (Nokia, 2006), as shown in Figure 30. Also, different platform versions have additional capability which is achieved using the Javatm 2 platform (the Micro Edition that is specialised for the mobile application environment). Furthermore, the FTP API row for the S60 platform shows that platform versioning may include the removal of functions not only the addition of new ones. Each of the four platforms is briefly discussed next.

Series 30: Series 30 is based on Nokia's proprietary Operating System, designed for entry-level Nokia phones. The platform is optimised for easy-to-use products that target first time users in, for example, new growth markets. This platform is claimed by Nokia to have a significant memory cost benefit compared to fully featured platforms, which makes it is highly cost-effective and caters for customers seeking lower price points. Due to being both affordable and easy-to-use, Series 30 is said to be the ideal platform for enabling millions of first time users to mobile and to gain the socio-economic benefits of mobility. Technically, go Series 30 serves best for voice-centric products with simple text and picture messaging functionality - both in GSM and CDMA markets. Also, this platform is claimed by Nokia to have an intuitive, visually attractive user interface, with graphics enhancements and selected value-adding features like built-in games.

Series 40: Series 40 is based on Nokia's proprietary Operating System developed by a third party - Symbian. It is claimed by Nokia to be highly configurable and flexible software platform that enables a wide variety of different user interface styles and displays, product concepts and feature configurations. This enables the provision of distinctive, innovative products for different product categories, target users, and markets. For example, the Series 40 platform allows for the customization of devices for Nokia's different operator customers with distinctive operator branded soft-keys, operator logos and ring tones, colour schemes and wallpapers, wake up graphics, bookmark & link delegates, and data settings. Technically, Java, XHTML Browser, and Multimedia Messaging Service (MMS) are used as the mechanism to open the platform to the developers' community, i.e., third party developers such as game developers.



Figure 28 Nokia Mobile Application Software Platforms

Series 60: Series 60 platform offers a feature rich software base for phones with advanced data capabilities. Optimised for the Symbian operating system and available for OEM licensing; this platform provides an extensible SDK, Java 2 ME, offering customers the flexibility to port and integrate into their own hardware designs in order to produce advanced data capable handsets. Also, it provides supports for multitasking between applications and provides the user interfaces for switching between running applications and starting new ones while others are running. Technically, this platform provides an extensive set of enabling technologies, such as GSM/GPRS/EDGE and WCDMA, Multimedia Messaging Service (MMS), Email, HTML and XHTML browsing, streaming and certain Java[™] libraries, that facilitate interoperability between different terminals.

Series 80: Series 80 platform is a high-end platform for enterprise Communicators and smart-phones. It is based on the same Symbian OS as S60 platform but implements a two-hand-operated feature platform keyboard, enabling richer user interface with widescreen and multiple applications available instantly. The Series 80 platform has been on the market since 1999 with the introduction of the first Symbian based Communicator, the Nokia 9210 Communicator. Further on, it has been implemented for example in the Nokia Communicator, Nokia 9290 Communicator, Nokia 9500 Communicator and Nokia 9300 smart-phone. This platform has been optimized for enterprise productivity applications like email, calendar, contacts/phonebook, printing and Microsoft Office[™] compatible applications for Word document, spreadsheet, and presentation creation and editing.

From the foregoing discussion, we represent the variability dependency between the classifications using the FODA (Schobbens et al., 2006) notation as shown in Figure 29. The upper part shows the relation between platforms and individual phones, which represents a solution-oriented classification. Conversely, the lower part shows the relation between, the same set of, phones and market segments on one hand and Nokia usage domains on the other. Notice the apparent use of the mobile usage domain as a base or foundation upon which other usage domains are built. In other words, every mobile phone must have the capability to meet the functional requirements of the mobile usage domain, but may additionally be equipped other functionalities.



Figure 29 Requirement Vs. Design Variability Dependency Relations of the Nokia Product-Family

Besides having different physical features such as the presence or absence of a digital camera or FM radio, we observed that similar function across different domains was treated differently. For example, while transmission between enterprise domain phones could be secured using the SSL/TLS encryption standard, transmission between home domain phones could not. This brought our attention to the assumptions being made about the different application domains. In this case, they assume that home domain phone users do not care about the security or privacy of their data being transmitted. This may not always be the case.

Considering these application domains and segments as partitions of contextual variability, we argue that what is needed is the ability to meet the same requirements using different techniques in different contexts. Also, as hardware variability is increasingly moved into software variability as observed in (Maccari and Heie, 2005), it is our view that this problem will need to be addressed in order to make mobile devices more context-sensitive.

Given that our approach is problem-oriented aiming at achieving adequate problem analysis; we focused on the Nokia application domain based categorisation in deriving the example mobile application. From the foregoing discussion in this section, it can be seen that irrespective of the application domain type, the fundamental problem is that of mobility management of person-to-person voice or data transmission between locations. For instance, in the case of the (general) mobile domain, the aim is to provide richer communications through various media; voice, text images, streaming video and combinations thereof. Similarly, the enterprise domain is aiming at business employees whose main functionalities include connecting to IT services, business applications, other employees, and customers. In deriving a proof of concept mobile application problem, we limit the mobility management problem to that of managing the efficiency and security concerns of data transmissions between mobile devices in varying usage context.

A reduction in the general problem of mobility management was necessary in building our understanding of this unfamiliar application domain and in solving a manageable size problem given the time constraints of PhD studies. Nevertheless, the analysis of context-awareness for the device mobility domain has enhanced our understanding of the dynamic relations between requirements and products variability, which we discussed next.

	Series 40 platform		S60 platform			Series 80 platform	
	1st Ed	2nd Ed	3rd Ed	1st Ed	2nd Ed	3rd Ed	2nd Ed
Symbian C++							
SMS Messaging	-	-	-	Х	Х	Х	Х
Web Services APIs (including XML and SOAP)	-	-	-	-	-	Х	Х
Socket connections	-	-	-	Х	Х	х	Х
SSL 3.0 / TLS 1.0	-	-	-	-	Х	Х	Х
HTTP version	-	-	-	-	1.1	1.1	1.1
IPsec and VPN client	-	-	-	-	χ (FP2	Х	Х
SIP API	-	-	-	χ (а	χ (a	х	-
FTP API	-	-	-	-	χ (b	-	-
Java™ 2 Platform, Micro Edition							
CLDC version	1.0	1.1	1.1	1.0	1.1 ^{(FP2}	1.1	1.1
CDC 1.0 and Personal Profile	-	-	-	-	-	-	Х
MIDP version	1.0	2.0	2.0	1.0	2.0	2.0	2.0
Wireless Messaging API version	1.0 (¢	1.1	1.1	1.0	1.1	2.0	1.1
Socket connections	-	Х	Х	-	Х	Х	Х
SSL 3.0 / TLS 1.0	-	Х	Х	-	Х	Х	Х
HTTP version	1.1	1.1	1.1	1.1	1.1	1.1	1.1
Web Services API (including XML and SOAP)	-	-	-	-	χ (FP3	Х	χ (d
SIP API	-	-	-	-	-	Х	-

Figure 30 Nokia Mobile Application Software Platform Versioning

6.1.1 The Context-Awareness Requirements Analysis

We now give detail analysis of the requirement for the problem of managing the efficiency and security concerns of data transmissions when mobile devices are used in varying context. The overall requirement R for the mobile application problem is stated as:
A secured and efficient wireless transfer of images from a digital camera to a mobile phone's storage is required. All transmissions must be secured while remaining as efficient as possible, in all operating contexts.

Secured transmission refers to the prevention of transmitted data falling into the hands of malicious or unauthorised persons; while efficiency refers to the minimisation of securing transmission data overheads.

From the foregoing review of the pilot study, we claim that *R* meets the general requirement of both the Mobile and Home domains. In the former case, it falls under *data transport services*, while in the latter it falls under *collaboration and content sharing*. Also, while the transmissions between the two mobile devices may involve the cellular network infrastructure, it need not be the case in all transmissions as other wireless technologies such as Bluetooth and Wi-Fi may also be used. We argue that while there may be differences in the solution space due to the differing technologies, the fundamental requirement within the problem space remains the same: *Changing the mechanism of data transmission between the two mobile devices to meet the same requirement under different contexts*. Therefore, we use the term 'wireless transfer' generically in analysing the mobile problem.

In order to identify and elicit variables that may be monitored, we begin with a sketch of the context in which data transmissions take place. Using the above requirement statement, together with the domain knowledge gained from the pilot study, we elicit the following problem contextual domains:

Wireless transmission medium

External Digital Camera

Mobile Phone Storage

Potential Transmission Listener

We define *secured transmission* as the prevention of transmitted data falling into the hands of a malicious or unauthorised transmission listener. Therefore, in contexts where everyone is assumed to be authorised, a secured transmission is achieved using an unsecured data transmission. Also, the efficiency requirement may suffer in contexts where data transmissions are secured when everyone is authorised to have access to the data being transmitted. Hence, the status of Potential Transmission Listeners may be monitored. Therefore, we must consider it as a problem domain to be analysed for monitorability. Also, note the statement: *in all operating contexts* hints there is a need for context-awareness.

6.1.1.1 Analyse Problems for Different Contexts

Considering the four problem domains identified thus far, we can sketch an initial problem context as shown in Figure 31. The context diagram in Figure 31 shows the relationship between the identified problem domains and the machine (i.e., the required specification) domain. In doing so, it defines the boundary of the problem to be solved and exposes the assumptions made of the context. For example, we have chosen not to consider the details of how a user issues commands to interact with the mobile devices. In doing so, we do not consider differences in user behaviour in their interaction with the fmobile devices.



Figure 31 Initial Image Transmission Problem Context

The decision to omit differences in user interaction with the mobile devices is justified in this mobile problem given the wide spread use of mobile devices and the standard user interface techniques used in developing such devices. However, if this decision was to be revised following a consultation with the 'owner' customer, then there may be a need to explicitly show the user in the context diagram and analyse her interaction with the devices for differences in behaviour, the impact of which would have been mitigated by context-awareness. Besides this, Figure 31 also assumes that there is no threat to data being saved after it is received but only to it while it is being transmitted. Therefore, our context-awareness problem analysis focuses on the sensitivity of the transmitted data to contextual changes.

In assessing the satisfaction of the requirements, we do not only have to verify that a transmitted image is received and saved in Phone Internal Storage, but in addition, we must check the status of Potential Transmission Listeners in the context in which the transmission took place. If the transmission was carried out using an unsecured data and listeners were all authorised, then both our security and performance (i.e., efficiency)

requirement would have been met. However, if an unsecured data was used but listeners were found to be unauthorised, the security requirement would not have been satisfied. This suggests that both Potential Transmission Listener and Transmission Status, at this stage of the problem analysis, are the variables to be monitored in assessing the satisfaction of the security requirement. In the case of the performance requirements, the avoidance of the overhead of securing the channel when listeners are authorised is the main concern, which confirms the need for context-awareness. However, it does not change the context diagram, at this stage of the problem analysis, which is focused on characterising problems. Therefore, we can claim that the context diagram is adequate enough for the initial analysis of the problem.

Next in the sketching of the context diagram is the identification of the phenomena between the machine domain and the problem domains. In order for the camera to begin transmission of images, our machine domain Transmission Controller must send requests to the External Digital Domain. In addition, such requests must make clear if a secured or unsecured transmission is required. This gives rise to two problem descriptions: *secured and unsecured transmissions requests*. However, there is no distinction in images received through secured and unsecured transmitted data. Hence, the context diagram in Figure 31 is revised into those shown in Figure 32 and Figure 33.



Figure 32 Image Transmission Context for When Listeners are Authorised

Figure 32 and Figure 33 represent two context diagrams with different assumptions of the environment, which need different activities in meeting the same requirements. While Figure 32 assumes that all potential listeners are authorised, Figure 33 assumes that listeners are unauthorised. Hence, a: TC!{RequestTransmission, TerminateTransmission} has similar syntax but different semantics in the two diagrams. It means unsecured transmission and secured transmission activities respectively in Figure 32 and Figure 33.



Figure 33 Image Transmission Context for When Listeners are Not Authorised

These two context diagrams capture Contextual Variability (Potential Listener (Authorised); Potential Listener (Unauthorised)) as earlier defined.

Using the identified contextual variability between authorised and unauthorised listeners, we can now derive problem diagrams using the two context diagrams as shown below.



a: TC !{RequestTransmission, TerminateTransmission} s: PIS !{receivespicture, savespicture}

Figure 34 Non-Encryption Image Transmission Problem Description

Where phenomena a' is similar to the phenomena a and s' to s, in accordance with the problem frames approach. Also Figure 34 and Figure 35 represent Variant Problems as defined in this thesis.

Figure 36 explicitly shows the left hand side of the entailment \models relation, that is, W, W_m , S_m and S. We use an unreachable state in S_m to represent and check the satisfaction of (4.1). The same representation is made of our context-awareness problem descriptions. However, in the latest case, the behaviour of the statechart description is controlled by the context-awareness regime obtained from our automated analyses. This will be illustrated later in this chapter.





Figure 35 Encryption Image Transmission Problem Description



Figure 36 Non-Encryption Image Transmission Statechart Problem Description

6.1.1.2 Monitoring and Switching Problems Descriptions

Next to be considered are the problems of monitoring Potential Transmission Listener and Transmission Status. We first describe and analyse the problem of monitoring potential transmission listener, which is followed by that of monitoring transmission status. Figure 37 shows a problem diagram for the transmission listener monitoring problem.



Figure 37 Transmission Listener Monitoring Problem Description

Given the undeterminable cost of directly monitoring transmission listeners, we seek domain knowledge, with the aid of an expert, for the possibility of monitoring other variable(s) to obtain the same information. In this case, given that mobile devices can be tracked using location sensing technologies such as GSM or A-GSM, we investigate possible relationships between location and status of transmission listeners. Given domain knowledge by the customer or domain expert, which assumes that *whenever the location is secured all listeners are always authorised*, we can choose to monitor location instead of transmission listener. Figure 38 shows the location monitoring problem.



Figure 38 Location Monitoring Problem Description

Given that there are two mobile devices involved, we need to monitor the location status of both devices to know if a secured data is required or not. Also, we assume that whenever the locations of both devices are secured, the transmission between them need not be secured. Inversely, whenever either device's location is unsecured, the transmission must be secured. In summary, the justification for the transformation of the transmission listener monitoring problem into that of location monitoring is given by the trust assumptions made of the domain Potential Transmission Listener. When this trust assumption is no longer the case, then the validity of the transformation is nullified and a new transformation is required.

The transmission status monitoring problem diagram can be similarly analysed. Unlike the transmission listener monitoring problem, which needed a transformation, the transmission status can be directly monitored. By assessing the status of the secured data (e.g., either encryption is ON/OFF) we can infer the status of the transmission.



Figure 39 Transmission Data Status Monitoring Problem Description

Note that, at this stage of the analysis, the focus is on analysing the problems of monitoring individual variables, not on monitoring all variables. We will discuss the latter in the next section.

Using the variant problem descriptions in Figure 34 and Figure 35, we now describe and analyse the individual switching problems. Starting with the problem of switching from the secured location controller to the unsecured one, we describe this problem as shown in Figure 40. The switching requirement R_{sI} is expressed as:

Take over application control from the Secured Location Controller and hand it over to the Unsecured Location Controller while ensuring that the application's core requirements are maintained at all times.



h:S1 !{InitialiseEncryptedTransmission, EncryptData, InitialiseUnsecuredLocationController, RunUnsecuredLocationController} g:S1 !{TerminateSecuredLocationController, StopSecuredLocationController} f:O !{*All other phenomena as defined in Figure 34 and Figure 35*}

Figure 40 Switching from Secured to Unsecured Location Controller Problem Description

From the switching requirement R_{s1} above, we deduce that $R_{s1} \models R$, where *R* is the mobile application's core requirements. Since the Secured Location Controller only transmits data and does no encryption of the transmitted data, we assume that control can be taken away from it at anytime. This gives rise to the phenomena g:S1 !{TerminateSecuredLocationController, StopSecuredLocationController}. On the other hand, the Unsecured Location Controller must first encrypt the data before transmission, which gives rise to the phenomena h:S1 !{InitialiseEncryptedTransmission, EncryptData, InitialiseUnsecuredLocationController, RunUnsecuredLocationController}.



h:S2 !{CheckEncryptionTransmissionStatus, TerminateEncryptionTransmission, TerminateUnsecuredLocationController, StopUnsecuredLocationController} g:S2 !{InitialiseSecuredLocationController, RunSecuredLocationController} f:ET!{EncryptionStart, EncryptionStop} e:O !{*All other phenomena as defined in Figure 34 and Figure 35*}



We now consider the switching problem of taking control from the Unsecured Location Controller and handing it over to the Secured Location Controller. The problem description for this is shown in Figure 41. The switching requirement R_{s2} is expressed as:

Take over application control from the Unsecured Location Controller and hand it over to the Secured Location Controller while ensuring that the application's core requirements are maintained at all times.

Again, $R_{s2} \models R$, where *R* is the mobile application's core requirements. Even though the satisfaction of each of the switching requirements must ensure that of the core requirements, $R_{s1} \models R$ and $R_{s2} \models R$, the two switching requirements are not always equivalent $R_{s1} \neq R_{s2}$ as each presents different problem description. For instance, it is relatively easier to take control from the Secured Location Controller in comparison to that from the Unsecured Location Controller. In the latter case, the conditions for switching is not dictated by R_{s2} alone as the state of the data securing activity also has an impact on the switching decision. This explains the differences in phenomena g:S1 !{TerminateSecuredLocationController, StopSecuredLocationController} and h:S2 !{CheckDataSecuringStatus, TerminateDataSecuring, TerminateUnsecuredLocationController, StopUnsecuredLocationController}.

In order to check the status of data securing activity, the data securing domain (i.e., its associated variable) must be added to the list of variables to be monitored as discussed in Section 4.2. In this case, we have added a variable Encryption Transmission Status to the list which assumes one of three possible states: Initialising, In-Progress, Terminating. Monitoring this newly added variable, we are able to determine contextual conditions under which switching is possible in addition to the trade-off setting. In this case, we may switch from the Unsecured Location Controller to the Secured Location Controller, if location changes from unsecured to secured, providing the Encrypted Transmission is still being initialised. While the encryption status is being monitored, we can monitor the size of the image data being transmitted to determine if data securing should be aborted and the file retransmitted without encryption. Alternatively, transmission may be allowed to continue, however, given the extra information obtained from the image size monitoring, we are not able to categorise the performance requirement satisfaction level. As an example, if securing is unnecessarily performed with a small image file, then the performance satisfaction level is partially satisfied. It would be partially denied if the image file was large and unnecessary data securing took place.

From the analysis for problem classification and for both monitoring and switching, we have so far elicited the following variables: Transmission Listener Status; Location Status; Encryption Transmission Status; and Image Size Status.

6.1.1.3 Analyse Monitoring and Switching Conditions

Using the elicited variables in the previous section, we illustrate how Contextual dependency is captured as constraints in propositions, how they are used to analyse monitoring and switching conditions and to simulate context-aware (behaviour) specifications.

Altogether, we encoded 31 propositions into 479 cnf rules as input to SAT4J. We now present the encoding of (4.4) into propositional formula in our automated analysis tool, illustrating how some of the 31 propositions are

encoded. The presentation here shows the hard coded input into our tool. Future work is aiming to improve the interface for the input encodings as discussed in Section 7.7.

A procedure Discretise_Variables() is used to convert each of the components of (4.4) into finite data sets, which are subsequently used to encode the propositional conditions. A data structure named *values* is used to store the encoded discrete values of the elicited variables.

private void I	Discretise_Variables() {
//	Conextual Variables discretised into arrays
	values.put("location", new String[] {"secure", "insecure"});
	values.put("transmissionDataStatus", new String[] { "secure", "insecure" });
	values.put("TransmissionListener", new String[] {"authorised", "unauthorised"});
	values.put("imageSize", new String[] {"small", "large"});
	values.put("startup", new String[] {"OFF", "ON"});
	values.put("organisationtype", new String[] {"2", "1"});
	values.put("dataSecuringstatus", new String[] "Initialising","InProgress","Terminating"});
	values.put("transmissionDataStatustoschedule",new
	<pre>String[]{"beforeschedule","onschedule","afterschedule"});</pre>
	values.put("dataSecuringtoschedule",new
	<pre>String[]{"beforeschedule","onschedule","afterschedule"});</pre>
}	

Similarly, we used Discretise_Problem_Variants() to store identifiers for the derived variant specifications. In this case, when dataSecuring is bound to on, the Unsecured Location Controller must be used. Therefore, when dataSecuring is bound to off, the Secured Location Controller is used. Context-Sensitive requirements are similarly encoded using Discretise_Context_Sensitive_Requirements().

```
private void Discretise_Problem_Variants() {
    // variant problems diagrams encoded into a finite set
        values.put("dataSecuring", new String[] {"on", "off"});
}
private void Discretise_Context_Sensitive_Requirements(){
    // different quality requirements encoded an array
        values.put("security", new String[] {"FS", "PS", "PD", "FD"});
        values.put("performance", new String[] {"FS", "PS", "PD", "FD"});
        values.put("variablescosts", new String[] {"12", "17", "15", "9","0","1","3","2","5"});
}
```

Next to be considered is the encoding of the contextual dependency between variables and/or variant specifications. To achieve this, we use encode_rules(CNF rules) to encode the propositions. As an example, the *trust assumption*, which forms part of the domain properties, that all listeners at a secured locations are authorised is expressed in encode_rules(CNF rules) as:

rules = CNF.and(rules, CNF.implies(location("secure"), TransmissionListener("authorised")));

Similarly, we encode the contextual constraint that switching from Unsecured Location Controller to the Secured Location Controller when data securing activity is terminating is not possible as:

rules = CNF.and(rules,CNF.neg(CNF.and(dataSecuring("off"), dataSecuringstatus("Terminating"))));

```
private CNF encode_rules(CNF rules) {
    // Dependenc rules among contextual variables and/or problem variants
    rules = CNF.and(rules, CNF.implies(location("secure"), TransmissionListener("authorised")));
    rules = CNF.and(rules, CNF.implies(dataSecuring("off"), transmissionDataStatus("insecure")));
rules = CNF.and(rules, CNF.implies(dataSecuring("on"), transmissionDataStatus("secure")));
rules = CNF.and(rules, CNF.neg(CNF.and(dataSecuring("off"), dataSecuringstatus("Terminating"))));
    rules = CNF.and(rules; CNF.neg(CNF.and(dataSecuring("off"), dataSecuringstatus("Terminating"))));
```

Following this, we encode the perspective dependency between contextual changes and context-sensitive

requirements satisfaction levels using Encode_perspectives().

```
private CNF Encode_perspectives(){
```

CNF rules1 = new CNF();

// Security Perspectives of dependency between problem variants and variables
rules1 = CNF.and(rules1,CNF.implies(TransmissionListener("authorised"), security("FS")));

rules1 = CNF.and(rules1,CNF.implies(location("secure"), security("FS")));

rules1 = CNF.and(rules1,CNF.implies(transmissionDataStatus("secure"), security("FS")));

rules1 = CNF.and(rules1, CNF.implies(CNF.and(TransmissionListener("unauthorised"), transmissionDataStatus("secure")), security("FS")));

rules1 = CNF.and(rules1, CNF.implies(CNF.and (imageSize("small"), CNF.and (TransmissionListener("unauthorised"),transmissionDataStatus("secure"))), performance("PS")));

rules1 = CNF.and(rules1, CNF.implies(CNF.and (imageSize("large"), CNF.and (TransmissionListener("unauthorised"),transmissionDataStatus("secure"))), performance("PD")));

```
rules1= CNF.and(rules1, CNF.implies(CNF.and (imageSize("small"),
        CNF.and (TransmissionListener("authorised"),transmissionDataStatus("secure"))),
        performance("PD")));
rules1 = CNF.and(rules1, CNF.implies(CNF.and (imageSize("large"),
        CNF.and (TransmissionListener("authorised"),transmissionDataStatus("secure"))),
        performance("FD")));
rules1 = CNF.and(rules1, CNF.implies(CNF.and(TransmissionListener("authorised"),
            transmissionDataStatus("secure")),startup("OFF")));
return rules1;
```

The trade-off settings used to determine switching conditions is expressed in Encode_Tradeoff(). In this example problem, the trade-off setting states that security must always be fully satisfied but that performance should never be fully denied. Therefore, performance may be achieved at partially satisfied (PS), partially denied (PD) and fully satisfied (FS) levels; in other words not fully denied (FD).

Besides using the encoded inputs of (4.4) to select the variables to be monitored and to derive the conditions for monitoring and switching, the simulation procedures produced relations between all contextual changes and the variant specifications needed in each context situation. Such an output for the mobile application problem is shown in Figure 42A and 42B. This was saved in an output file which we use to control the statechart descriptions shown in Figure 43A and 43B. Figure 42A shows the first output screen: the list of satisfiable configurations; variables to be monitored; and ranked variables. Figure 42B shows the simulated monitoring and switching behaviours: it shows the current list of variables being monitored and the states of all other variables. The sequence of 1s and 0s show the total list of variables that may be monitored. However, while the 1s show the current actively monitored variables, the 0s show variables that do not need to be monitored in this context. PD and FS represent the satisfaction levels of context sensitive requirements (i.e., performance and security); 44 represents the total cost of the active monitored variables.

}

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Figure 42B The Output from Our Automated Analysis Tool

As a summary, in this section, we have shown how contextual variables are partitioned; contextual dependency between variables and variant specifications encoded into propositions; perspective contextual dependency between contextual variables and context-sensitive requirements encoded into SAT rules; and tradeoffs values between context-sensitive requirements encoded into SAT rules. Also, we have shown how the inputs are encoded as discrete values internal to the SAT-Solver (SAT4J). Propositions are given either positive or negative numbers and used as input to the SAT4J Solver. In addition, we have shown how the encoded inputs are used by our automated tool to derive monitoring and switching conditions which are used to simulate context-awareness behaviour specification.

In the next section, we discuss how the output from the tool is used as the underlying control 'engine' for the context-aware problem description in statechart models.

6.1.2 Statechart -based Description of Context-Awareness

The statechart description for the context-aware problem and its simulations are shown in Figure 43A and 43B, which take into account the output from the tool. In Figure 43A and 43B, domains such as sub-problem specifications S, $S;S_d$, S_m and their contexts; and the specification for the context switcher S_s , are treated as state machines. Note that the Encrypting state could have been described in detailed state description in terms of its sub-states Initialising, In-progress and Terminating. Such information is useful to analyse initialisation and termination concerns during variant switching. Using this level of detail, we are able to specify that switching is possible from UnsecLocVariant to SecLocVariant during transmission, providing that encryption has not entered the Terminating state.

Using the IS_IN(x) function, we now briefly discuss how temporal information in statechart is encoded into SAT proposition. Although not visible in Figure 43A and 43B but considered in the constraint problem analysis, Encrypting can be exited if it is in either the Initialising or In-progress states but not when it is in the Terminating state. Such temporal constraints can be expressed as SAT input as:

 $\Phi_{dep}(EncryptionInitialising \wedge EavesdropperAuthorised, SwitcherUnSecuredMode) = \\ (EncryptionInitialising \wedge EavesdropperAuthorised) \text{ implies} \\ SwitcherUnSecuredMode \\ \Phi_{dep}(EncryptionInProgress \wedge EavesdropperAuthorised, SwitcherUnSecuredMode) =$

(EncryptionInProgress EavesdropperAuthorised, SwitcherOnSecureamode) = (EncryptionInProgress ^ EavesdropperAuthorised) implies SwitcherUnSecuredMode



Figure 43A A Mobile Context-Aware Statechart Problem Description



Similarly:

 $\Phi_{dep}(EncryptionTerminating \land EavesdropperAuthorised, SwitcherSecuredMode) = (EncryptionTerminating \land EavesdropperAuthorised) \text{ implies } SwitcherSecuredMode }$

 $\Phi_{dep}(Encryption \land EavesdropperUnAuthorised, SwitcherSecuredMode) = (Encryption \land EavesdropperUnAuthorised) \text{ implies}$ SwitcherSecuredMode

Each of these is transformed into a CNF equivalent. As an example:

 $\Phi_{dep}(EncryptionInitilising^{EavesdropperAuthorised}, SwitcherUnSecuredMode)$ is transformed into CNF equivalent as:

!(EncryptionInitilising ^ EavesdropperAuthorised) <a>V SwitcherUnSecuredMode

This is how we encode information extracted from statechart description as part of our constraint problem in (4). Figure 43A shows a statechart problem description of the mobile application. This is the view in Telelogic Rhapsody before simulation. All states and state machines are shown in green. Figure 43B shows the simulated statechart. The highlighted states and state machines in purple show active states. The upper right screen shows the current context change that is simulated in a Java API which links the statechart description to the output from our tool (shown in Figure 42B). The caption CURRENT CONTEXT lists the current variables partition and the required variant specification needed in such a partition, which corresponds to the output from our tool. The lower right screen shows a GUI interface which one can use to control contextual changes while one can observe its effect on the statechart model, which must reflect changes in the upper right screen.

Besides simulating the required context-awareness behaviour using the statechart description, we are able to capture a sequence of executions which are saved into a standard text file. Using the saved data, we can compare monitoring and switching behaviour to assess the impact of using contextual dependency to refine context-awareness behaviour. We next discuss the results of such comparisons.

6.1.3 Impact of Our Monitoring and Switching Theorems on Context-Awareness

6.1.3.1 Impact of Monitoring Theory on Monitoring Behaviour

In the mobile application problem, we elicited a total of six variables, each taking one of two possible values. These are *Location*, *Listener-status*, *Transmission-status*, *Image-size*, *Startup and Organisation-type*. *Organisation-type* was added to test that the tool accurately identifies it as a variable that must never be monitored. The *startup* variable was used to express variable combinations that are not permissible at application start time, which offers us some temporal capability. Our tool detects that it is not necessary to monitor the *organisation-type* and *startup* variables. Organisation-type has no impact on requirements. Although the *startup* variable has impact on requirements, the tool identified that its status can already be established while monitoring *transmission-type*. Of the remaining four variables, *transmission-type* is unconditionally monitored; *location*, *listener-status* and *image-size* are conditionally monitored using the derived dependencies. Each variable is assigned a monitoring cost by domain experts. Even though we recognised that the cost of monitoring is not a direct function of the number of variables monitored, we nevertheless find it useful in analysing the impact of using our monitoring theory to control monitoring behaviour. Using the assigned cost, we are able to compare the cost of monitoring1). Figure 44 compares the varying number and cost of monitoring1. More importantly, the Monitoring2 and the constant number of variables monitored variables induced by Monitoring1. More importantly,

Considering the variable curves, Monitoring2 and Cost2, Figure 44 shows, in intervals 0 to 10 and 50 to 60, situations where you have a fixed number of variables being monitored but not a fixed (i.e. the same) set of variables. Hence, an apparent constant in the number of monitored variables with non-constant cost of monitoring aligned in the same time intervals. This phenomenon is caused by the differences in the cost of monitoring each contextual variable. When monitoring different variables provides the same information, the tool monitors the variable of the least cost.

6.1.3.2 Impact of Switching Theory on Switching Behaviour

The output from the tool also enables us to compare switching which is controlled by our switching theorem (Switching2) and those not controlled by it (Switching1). Using our theory, switching must always be essential. Essential change occurs when and only when the current context changes and variant problem do not satisfy the given trade-off values. Over the number of analysed contextual changes, the frequency of switching in Switching2 is lower than that of Switching1. This is reflected by 18 switches in the Switching2 curve and 24 in the Switching1 curve, out of over 60 changes.

Figure 45 also compares the impact on context-sensitive requirements of carrying out our theory controlled switching. Given that the security requirement is fully satisfied in all contexts, Figure 45 compares only

performance requirement satisfaction levels (i.e., performance satisfaction1 and satisfaction2). Performance1 curve produced FS=23, PS=22 and PD=18 against that of the performance2 switching induced curve producing FS=23, PS = 14 and PD = 26. As can be seen, the efficiency is analysed in terms of switching behaviour not in the satisfaction level of performance. The underlying constraint is that the trade-of value must never be satisfied.

6.1.3.3 Impact of Trade-off Changes on Context-Sensitive Requirements Satisfaction

Given the dependency of our two theories on the trade-off of context-sensitive requirements, changes to the values of the trade-off will induce different monitoring and switching behaviours. The security requirement in our mobile application problem has been set to Fully Satisfied in the analysis so far. As an example, we revised the trade-off values such that the security requirement may be Fully Denied and the performance requirement must never by fully denied, which results in the modified satisfaction levels both security and performance as shown in Figure 46.



Figure 44 Compares - Monitoring Behaviour vs. Cost



Figure 45 Compares - Switching Behaviour vs. Context Sensitive Requirements Satisfaction



Figure 46 Context Sensitive Requirements Satisfaction Levels Following Trade-off Changes

6.1.4 Comparing the Execution-Times of Online and Offline SAT-Solver Use

SAT-Solvers are increasingly used to analyse constraint-based problems in industry. However, a major concern in the use of SAT-Solvers is their computational overhead. To mitigate the computational overhead of SAT-Solver in our automated analysis tool, we only used the SAT4j solver offline and the results stored for reuse during run-time. To see why offline process is needed, the experiments presented here compares the performance results of using SAT4j Solver both offline and online. Furthermore, we analysed statistically the trends of variation in the execution time for both offline and online computation, depending on changes in the number of elicited contextual variables, using the R^2 method. R^2 is a number in-between 0 and 1 that reveals how closely the estimated values for a *trendline* correspond to the actual data. Using MS Excel, it is not only possible to plot the trendline curve, but also to compute R^2 for the fitness. Comparing the fitness of different kinds of trend curves, one can assess and classify the type of growth in execution-times. A trendline is more reliable than another when its R^2 value is nearer to 1. We assess the fitness of execution-times to four trend models: *linear, quadratic, power* and *exponential*.

Table 8 shows the online execution time of SAT4j solver over 10 Runs. Similarly, Table 9 shows the offline execution time of SAT4j solver over 10 Runs. Table 10 shows the R^2 Values for fitting trend models to the execution time. We ran each configuration 10 times so as to minimise the interference by other processes on the computer. Following such executions, the smallest execution time in millisecond among the 10 runs was taken to show the smallest execution time attributed to the use of our tool.

Variables vs. Runs	Run1	Run2	Run3	Run4	Run5	Run6	Run7	Run8	Run10	Minimal- Time
2	18.80	20.30	17.20	20.30	15.70	15.50	18.80	34.30	17.20	15.50
3	32.46	37.23	18.00	24.00	22.85	18.00	20.38	16.69	24.00	16.69
4	16.95	19.86	18.27	19.18	18.45	23.45	19.86	22.73	19.18	16.95
5	23.10	19.69	18.21	20.45	17.52	38.29	18.60	19.36	20.81	17.52
6	20.11	20.09	21.20	23.21	18.10	21.41	28.34	18.97	19.43	18.10
7	33.26	21.74	22.60	21.84	29.55	22.79	23.16	22.03	21.09	21.09
8	35.99	52.19	35.86	36.75	35.87	36.44	35.61	36.25	35.86	33.15
9	48.07	72.54	50.03	54.92	55.02	47.49	54.30	54.90	50.55	47.49

Table 8 Online Use of SAT4j Solver Execution-Times Data over 10 Runs

Variables vs. Runs	Run1	Run2	Run3	Run4	Run5	Run6	Run7	Run8	Run10	Minimal- Time
2	1.04	2.78	1.02	1.40	0.36	0.36	0.36	1.73	0.29	0.29
3	1.84	1.55	1.82	1.22	1.24	1.80	0.94	0.31	0.90	0.31
4	1.46	0.87	1.19	2.04	2.02	1.74	1.44	0.52	1.43	0.52
5	1.78	1.25	1.06	1.06	1.26	0.90	1.10	1.25	0.56	0.56
6	1.81	1.81	2.33	1.09	0.98	1.22	0.60	1.33	1.47	0.60
7	1.48	1.74	1.42	1.15	0.69	1.05	1.16	0.79	0.95	0.69
8	1.94	5.37	1.11	0.90	0.82	2.28	0.88	2.05	0.82	0.82
9	0.84	1.55	1.52	2.66	1.07	1.34	2.72	1.88	2.10	0.84

Table 9 Offline Use of SAT4j Solver Execution-Times Data over 10 Runs

R ² Trend Type	Online- R^2 Value	Offline - R^2 Value	Online – Equation	Offline - Equation
Linear $y = ax + b$	0.6797	0.9645	v = 3.8003x +	v = 0.083x + 0.2066
			6.2117	j
Quadratic $y=ax^2 + bx + c$	0.9426	0.9676	$y = 1.1818x^2$ -	$y = -0.0023x^2 +$
-			6.8358x + 23.939	0.1041x + 0.1716
Power $y = ax^b$	0.5396	0.9427	$y = 12.392x^{0.4168}$	$y = 0.2601 x^{0.5562}$
Exponential $y = ae^{bx}$	0.7631	0.9178	$y = 11.348e^{0.1423x}$	$y = 0.2675e^{0.1576x}$

Table 10 R² Values for Fitting Trend Models to Execution-Time

Comparing the minimal executions time in Table 8 (online) and Table 9 (offline), we can see significant savings by using SAT4j offline as opposed to online. This fact is graphically emphasised in Figure 47 in which the execution time for online use of SAT4j solver is consistently far greater than that of offline use. In assessing the trend model type, consider the R^2 values in Table 10. The trend for the online use of SAT4j solver is non-linear as the R^2 value of 0.6797 is relatively low. In fact, the online use of SAT4j solver appears to be quadratic with an R^2 value of 0.9426. A possible explanation is that the execution-time is not entirely dependent on the number of variables but partly depends on the SAT clauses and the effect of the variables in such clauses. Also with an R^2 value of 0.7631 in the exponential trend model, it is not sufficient for us to conclude that online execution-time trend is exponential as it was popularly believed. Therefore, further experiments will be needed, perhaps with higher number of variables and SAT clauses, to investigate this further. This is not a major concern as our focus is on reducing the execution-time at run-time, which is shown to be possible by the data of the experiment. However, we are interested in assessing that our run-time use of offline pre-processed SAT4j results is scalable. By this we mean, the execution-time is near linear to the size of contextual variables. Considering the R^2 values for the offline execution-times which shows 0.9645 and 0.9676 respectively for linear and quadratic

trend models, we can conclude that online execution-times is nearly linear but with a fluctuation change rate. This can be explained by the differences in contextual dependencies which affect the overhead of searches in the preprocessed results. Comparing online and offline execution-times to a linear trendline in Figure 48 and Figure 49 respectively, we can see that while the former is quadratic the latter is near-linear. This can also be seen in the respective R^2 values.



Figure 47 Compares Execution-Time Growth for Online and Offline use of SAT4j Solver





Figure 48 Compares Online use of SAT4j Solver Execution-Time Growth to a Linear Trendline

Figure 49 Compares Offline use of SAT4j Solver Execution-Time Growth to a Linear Trendline

6.1.5 Summary

In this section, we have used in full, our context-awareness approach to analyse a mobile application problem, which we obtained from a pilot study into the use of the Nokia Mobile Phones range. In doing so, we have shown how individual variants, monitoring, and switching problems are systematically analysed for context-awareness using problem frames descriptions. We have also shown how our classified concepts for refining context and analysing context-awareness are used to transform context-awareness into constraint satisfiability problem, which we solved using our automated analysis tool. Using the output from the tool, we have shown how it is used as an underlying control engine for problem descriptions using statechart and the benefits for doing so.

6.2 Assessing Industrial Relevance (Logistics Problem)

Prior to taking up the PhD studies, the author had worked in the logistics industry for more than three years. While carrying out the pilot study into the mobile application problem, the author noticed some similarity between the mobile device and logistics applications.



Figure 50 An Outline for the Logistics Problem

Following this observation, the logistics domain was considered a candidate for an industrial validation of our approach. Also, given that most context-awareness approaches are centred on mobile devices, using a different application area might present new perspective on context-awareness problems. Following a number of meetings, two of which included presentations, a seven page proposal for the study was presented.

6.2.1 The Context-Awareness Requirements Analysis

The author was given access to a number of documents covering delivery schedules, stock details, distribution centres (DC) locations and store allocations to these DCs, from which the outline shown in Figure 50 was derived. Figure 51 shows a schedule for items to be received from suppliers while Figure 52 shows when times are to be delivered to client stores. Inspecting the documents, it became apparent that the main physical context of the logistics application problem is the location in which the stock is being moved. Also, a characteristic property is that, the stock movement is time bound. As shown in Figure 51 and Figure 52, the 'break date' (highlighted in bold oval shape), which represents the date items must be delivered to client stores is repeatedly emphasised in all schedules. From Figure 52, it can be seen that stock are delivered 48 hours before the stock are due to be used on

the break date. This allows for recovery or mitigation activities in the event of failures to meet the requirement of stock being delivered prior to usage. Fixed landmarks such as DCs and customer storage locations are used as the basis for distinguishing physical locations. Figure 50 gives an outline of this problem. Client Stores are allocated to DCs which are regarded as their Home DC and it is only from this centre that they receive their stock (i.e., items). Items may be moved from an extended storage that belongs to a Home DC. The extended storage is named a Holding DC. Alternatively, stock may be moved from a different Home DC or from a Supplier DC. Stock movement between Holding DCs and Home DCs is referred to as *trunking*. Those between Supplier DCs and Home DCs are referred to as orders. The same goes for stock movement between Home DCs and Client Stores.

<u>MEMO</u>					-	CARS 2006 RECEIVING SCHEDULE Keystone UEXW222 (LOCATION Leach Rochdale) GREAKDATE 11.09.06						<u>ĝ</u> ente o	
			Heywood	ŀ									
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9	1980	04.07.06	11 00	P189962	16	1210	05.07.06	13 00	P189966	27	2070	12.07.06	. 07.
13	1980	12.07.06	11 00	P189964	23	1210	06.07.06	11 00	P189967	32	605	11.07.06	11
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34	2200	18.07.06	07 00	P189977	41	2760	18.07.06	11 00	P189979	44	2760	25.07.06	07
36	2200	19.07.06	07 00	P189978	42	2760	19.07.06	11 00	P189980	45	2760	25.07.06	11
		-		4					-	-			+

Figure 51 A Stock Order Receiving Schedule

Happy Meal Promotion (Cars) Break Date 26/07//06



Description	Load Wild Form By	Delive	ry Days	Break Days
Week1	12-14/07/06	19/07/06	24/0,/06	26/07/06
Week2	19-21/07/06	21/07/06	31/07/06	02/00/00
Week3	26-28/07/06	02/08/06	07/08/06	09/08/06
Week4	02-04/08/06	09/08/06	07/08/06	16/08/06
Week5	09-11/08/06	16/08/06	21/08/06	23/08/06

Week 1

Designs	Wrin Numbers	Toys per Case
Lightning	03532082	125
Mater	03532085	125

Week 2

Designs	Wrin Numbers	Toys per Case
Doc H	03532091	125
Fillmore	03532005	125

Week 3

Figure 52 A Stock Schedule Delivery to Client Showing 'Break Days'

Besides the documents providing us with information on scheduled delivery into distribution centres from suppliers; and from distribution centres to clients, we were also given documents providing us further information on the procedures (Figure 53) and conditions for placing orders and arranging trunks (Figure 54) among distribution centres. In Figure 53 and Figure 54, we can identify locations with extended storages such as R2 (extended storage) for HH (distribution centre); BV (extended storage) for HW (distribution centre) and BA (distribution centre) with no extended storage. Other documents such as the one shown in Figure 55 provide further information about the assumptions made of the delivery schedule likely to cause problems.

Using the provided documents, we can derive the overall requirement R for this domain as:

A software application is needed to control the movement of items from a distribution centre to retail centres, where the items are sold to customers. The software must ensure that items are available at retail centres at all times and at minimal cost wherever possible. Items may be moved from long term storage locations belonging to a distribution centre, moved from other distribution centres, or ordered from a supplier to a given distribution centre before delivery to retail centres. Each retail centre is allocated to a distribution centre from which it is allowed to receive items.



23/11/05

·l **TOY PROMOTIONS PROCEDURE** Ricky Burge passes on to promotions dpt the delivery schedule regarding the containers of toys and meal boxes that will be received by each DC (R2 for HH, BV for HW and BA) - 6 weeks before the launch white the toys and meal boxes wrin numbers into their database 'Mc Donald's 6 weeks efore the launch KD downloads the same wrin numbers into our database the following day -6) weeks before the launch Figure 53 Item Order into Storage Location Procedure communic TOY TOP TIPS HOW AND WREN TO ARRANGE TRUNKS: Check the DRP if there is any need to trunk the stock Contact TS and ask if there are trunks available for the dates that you would like to raise :hem Ensure that you inform TS/48 hours in helvance Ensure that you send the trunk at leas 48 brs before the delivery of the stock to the stores Create the relevant journeys from /OEPE -7. Choose the DC that the trunk will be eaving from, place an "o" next to a journey, give it a new name and press enter. Place an R next to the new journey and then a 5. For time put 1000, for the receiving DC put 1) GWF 201 001 for HW I)GWF 222 001 for SH II)GWF216 001 for BA depending where the stock will be delivered Then place a D under dry and update the journey

Figure 54 Guidelines for Item Trunking between Storage Locations



2

PROBLEMS THAT MIGHT OCCUR

It is essential for KD to have the wrin numbers downloaded on time by Mc Donald's. Only then we can raise the POs and inform the stock managers regarding the incoming stock, so they can start planning the storage space in each warehouse.

According to the current procedure we are receiving the spreadsheet with the store allocations 4 working days before we start planning the journeys (usually we get them on Thursday or Friday and the planning starts on the following Tuesday). In case there is a discrepancy between the total stock that has been ordered comparing to the total stock that has been allocated we do not have sufficient reaction time.

Stores do not follow the procedure that is mentioned in the OPS update. As a result they miss the deadline to change their allocation and customer services receive a number of calls even when the deliveries have been planned.

Figure 55 Possible Assumptions about Item Movement Likely to Cause Problems

6.2.1.1 Analyse Problems for Different Contexts

In analysing the derived requirements, we start with the assumption that there is always sufficient stock in the

Home DC to be delivered to the customer; Figure 56 shows the variant problem descriptions suitable for this context.



CM11C1{PrepareStockForCustomer, SendStockToCustomer,StopStockToCustomer, ScheduledArrivalTime} CS1C2{ReceiveStockFromDC}, CSIC3 {ReceiveOrderFromDC} DDCIC3 {PrepareOrderFoCustomer, SendOrderToCustomer,StopOrderToCustomer, ScheduledArrivalTime} DDCIC4!{TransportStocktoCustomer, ActualArrivalTime} CSIC5!(CustomerReceivesDelivery, CustomerConfirmsReceiptOfDelivery}

Figure 56 Variant for when Stock is Available Problem Description

Withdrawing the assumption, we consider situations in which there is insufficient stock to be delivered to the customer. In such a case, the current variant in Figure 56 will not satisfy R. To ensure that R is satisfied, stock must be found and moved from some other location. Assuming stock is available at the holding DC and that it is the least cost option, a new variant specification as shown in Figure 57 is suitable for satisfying R. This problem description varies from the one shown in Figure 56 by the addition of the Holding DC and its properties. The newly added phenomena are underlined in all problem descriptions. The other two variants in Figure 58 and Figure 59 are similarly derived by altering the assumptions and assessing the satisfaction of R.



Figure 57 Variant when Stock is Trunked from Holding DC Problem Description



Figure 58 Variant When Stock is Ordered from Supplier DC Problem Description





6.2.1.2 Monitoring and Switching Problem Descriptions

Monitoring Problems Descriptions:

We now illustrate how a detailed monitoring problem is analysed in the logistics example. Even though a total of 18 variables were elicited, we do not need to show every single one of them due to commonalities between. However, we have chosen to show one which highlights both the commonality and differences in the monitoring problems of the logistics domain and the mobile application domain. Figure 60 shows a stock item monitoring problem diagram. The monitoring requirements $R_{m-available-stock}$ is expressed as:

A monitoring machine is required that accurately reports the physical item stock available in the warehouse for delivery to client stores.

From the problem diagram, we show two problem domains which connect the monitoring machine to the physical stock item in the distribution centre's storage. These two 'connecting' domains raise reliability concerns which must be investigated. As an example, when stock items are damaged or items arrived but the stock file is not updated by the stock team personnel, then the information provided by the monitoring machine will not reflect

the reality on the ground. In addressing the failure to update the stock file concern, we noticed that we can rely on the following domain behavioural properties (i.e., phenomena), which serves as a constraint:

All delivery trucks arriving at the distribution centre must sign an arrival report indicating their arrival and must only leave the premises after the item stock file is updated and they have again signed the departure report.

Taking the above stated domain property into consideration we can justifiably replace the monitoring problem diagram in Figure 60 to the one shown in Figure 61:



- b: 'Stock Control Team'! {Maintain accurate stock availability file}
- c: 'Item Stock File'! {Current item available stock}
- d: 'Item Stock Monitor'! {Read item stock record}
- e: 'Item Stock Available Report'! {Current item stock report}
- f: 'Item Stock Available Report'! {Current item stock available report}

Figure 60 Stock Item Monitoring Problem Description



- d: 'Item Stock Monitor'! {Read item stock record}
- e: 'Item Stock Available Report'! {Current item stock report}
- f: 'Item Stock Available Report'! {Current item stock available report}
- g: 'Delivery Truck Arrival Report'! {Delivery truck driver sign in status, Items delivered; Item quantity}
- h: 'Delivery Truck Departure Report'! {Delivery truck driver sign out status}

Figure 61 Refined Stock Item Monitoring Problem Description

Note that the revised monitoring problem addresses the concern of failure to update the item stock file when additional stock is delivered. In addressing the concern of updating item stock file with damaged item stock, we rely on the trust assumption that: *damages are kept to the minimum and reported within the 24 hrs, resulting in minimal discrepancy value in item stock file*. All the remaining variables are similarly and individually analysed.

Switching Problems Descriptions:

Considering the four variant problems identified so far, we have a total of 12 possible switching problems that require detail problem analysis. In this section, we analyse the switching problem of changing application behaviour from the 'stock available at holding DC' variant (Control Machine 2) to 'stock available in DC' variant (Control Machine 1). This switching problem is shown in Figure 62. Using the Check status of holding DC trunk phenomena we assess the status of the additional task of trunking in Control Machine 2 before switching is carried out. Analysing the logistics problem domain, we know that a trunking activity passes through a number of states: *transport arrangement, stock picking and loading; stock delivery*. Using this information, switching is possible in this switching problem diagram providing the trunking activity is in the first two stages but not when the stock is already being delivered. We do not need to carry out Check status of holding DC when control is passed from Controller 1 to Controller 2, since there is no additional differing task in Controller 1. All other switching problems are similarly analysed.



a: Control Machine 2! {Take over control from Machine 2 and give it to Machine 1}

- b: Switcher 1! {Terminate stock trunking, Terminate Machine 2}
- c: Switcher 1! {Initialise Machine 1, Run Machine 1}

d: Control Machine 1! {Machine 1 is running while Machine 2 is terminated}

- e: Stock Trunking! {Start Trunk, Pause Trunk, Stop Trunk}
- f: Stock Trunking! {Start Trunk, Pause Trunk, Stop Trunk}

g: Control Machine 2! { Start Trunk, Pause Trunk, Stop Trunk }

Figure 62 Switching from Logistics Machine 2 to Machine 1 Problem Description

6.2.1.3 Analyse Monitoring and Switching Conditions

In this section we analyse the problem of monitoring and switching in the required context-aware specification using constraint satisfiability and automated analysis. In all, we elicited a total of 18 variables. These are: distributionDCstock,holdingDCstock,supplierDCstock,otherDCstoc,anotherCustomerStock,distributionSchedule,t runkingHoldingDCstatus,trunkingOtherDCstatus,orderStatus,transferStatus,deliveryArrivalTime,trunkingHoldin gDCarrivalTime,trunkingOtherDCarrivalTime,orderArrivalTime,transferArrivalTime,distributionDCs,holdingD Cavailability,startup.

Altogether, we encoded 61 propositions into 1361 CNF inputs for SAT4J. The following are extracted encodings from the tool:

Contextual dependency encodings:

- rules = CNF.and(rules,CNF.implies(distributionDCs("basingstoke"), holdingDCavailability("unavailable")));
- rules = CNF.and(rules,CNF.implies (holdingDCavailability("notavailable"), holdingDCstock("unavailable")));
- rules = CNF.and(rules,CNF.implies(CNF.and (distributionDCstock("available"), holdingDCavailability("unavailable")), deliveryArrivalTime("onschedule")));

Perspective encoding of minimiseCostOfDelivery:

Tradeoff encoding :

rule1 = CNF.and(rule1, CNF.neg(stockAvailability("FD")));

This effectively, states that stockAvailability must not be fully denied (FD).

6.2.2 Process-based Description of Context-Awareness

Using the output from our automated analysis tool, we describe the required context-awareness specification using Figure 63 to Figure 66. While Figure 63 shows a simulated run of the context-awareness specification, Figure 64 to Figure 66 give the detailed process models for the Home DC stock available variant, the monitoring, and the switching specifications respectively. Problem domain phenomena are represented as tasks in process models; and the problem domains for which they belong to attached to them as resources. In Figure 63, (lower) the curved rectangles without the plus sign represent atomic tasks while those with the sign represent sub-processes which we detail in Figure 64 to Figure 66. Therefore, Composed Monitoring and Switching represent the sub-processes for monitoring and switching respectively, while Running Distribution DC Variant represents a local task within the context-awareness process.

Control dependencies are elicited by considering the input and output connections. As an example, in Figure 66, we elicit that Deriving Target Variant must precede Switching Variants. More general dependency information is extracted from inputs and outputs constraints which are represented using the logical operators AND, OR, IS EQUAL TO, IS LESS THAN, IS GREATER THAN. These are WebSphere tool specific. In order to achieve the effect of the IS_IN(x) function in Rhapsody, which allows one to detect state changes in other state machines parallel to the state in which it is used, WebSphere uses data repositories. This allows a sub-process to exchange data with its parent process. A data repository may be atomic, which shows direct connections to inputs and outputs ports or global, which maintains only virtual connections without explicit links to input and outputs (as shown in the Composed Monitoring in Figure 63). Given that data is either written to a repository using an output, or read from one using an input, constraints on inputs and outputs can include data elements in repositories. Therefore, outputs from the simulated procedures in our tool are imported into global repositories
which are used by the monitoring and switching procedure in Figure 63. For an example of how dependency information in process models are encoded into SAT propositions, consider the following:

(Switching.Switcher.Input Criterion.Input.monitoring_report. allocated_quantity

IS GREATER THAN

Switching.Switcher.Input Criterion.Input.monitoring_report.localDC_stock _quantity)

AND

(Switching.Switcher.Input Criterion.Input.monitoring_report.allocated_quantity

IS LESS THAN

Switching.Switcher.Input Criterion.Input.monitoring _ report.holdingDC-stock_quantity)

From the above expression: Switching is the name of the process model; Switcher the name of the decision point (task); Input Criterion confirms that it constraints the input; the specific input is Input1; the data element associated with this input is monitoring_report; and the specific attribute of the element is the allocated_quantity. All other sub-expressions are similarly related.

These process model constraints can be encoded into SAT as:

Φ_{dep}(DistributionDCStockInSufficient ^ HoldingDCStockSufficient, HoldingDCVariantRunningOn)
 = (DistributionDCStockInSufficient ^ HoldingDCStockSufficient) implies HoldingDCVariantRunningON

We have shown only two variants in the process model problem description so as to enhance legibility due to the static printout out medium. This does not affect the technical argument and presentation of our context-awareness problem description using process modelling.



Figure 63 A Simulated Run for the Logistics Context-Aware Process Model Problem Description



Figure 64 A Detailed Description for the Home DC Stock Available Process Model Problem



Figure 65 A Detailed Monitoring Problem Process Model for Context-Awareness



Figure 66 A Detailed Switching Problem Process Model for Context-Awareness

6.2.3 Context-Aware Concepts Validation

In order to validate our understanding of the problem, we needed people with logistics experience to verify the problem descriptions. However, given that none of the logistics people involved understood the problem frames notation, we derived a questionnaire from the Problem Frames descriptions. We also took the opportunity to validate the relevance of context-awareness in logistics by accessing their experience in using the "self-ordering" facility in AS 400. The results of the questionnaires are presented in Figure 67.

Experience (Years/Month)	# of areas in logistics worked out 6	d Department: 1, 2	Variant 1: Figure 15		Variant 2: Figure 16		Variant 3: Figure 17		Variant 4: Figure 18	
			Real Variant: Yes/No	Major concern: Yes/No	Real Variant: Yes/No	Major concern: Yes/No	Real Variant: Yes/No	Major concern: Yes/No	Real Variant: Yes/No	Major concern: Yes/No
18,1	6	1	No	No	No	No	No	No	Yes	No
2,2	5	1	Yes	No	Yes	Yes	No	No	Yes	Yes
1,2	4	1	Yes	No	Yes	Yes	Yes	No	Yes	Yes
18	3	1	No	No	No	No	Yes	Yes	Yes	No
3,1	6	2	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
5,4	4	2	Yes	Yes	No	No	Yes	Yes	Yes	No
1	6	2	Yes	No	Yes	No	Yes	No	Yes	No
8	5	2	Yes	Yes	Yes	Yes	No	No	Yes	Yes
3	6	2	Yes	No						
Experience (Years/Month)	Process Modelling Experience: Yes/No/Don't Know	# of contextual variables found to be relevant out of 10	# of contextual dependency found to be relevant out of 3	# of context sensitive requirements found to be relevant out of 4	Usefulness of Self-Ordering in AS400: Yes/No/Not Sure	Usefulness of the human overide facility in self-ordering in AS400: Yes/No	Found Self- Ordering in AS400 to be a problem on some occations	Recommend Self-Trunking WITHOUT Human overide facility	Recommend Self- Trunking WITH Human overide facility	
18,1	No	7	3	3	Yes	Yes	No	No	No	1
2,2	No	7	3	2	Yes	Yes	Yes	No	No	1
1,2	Don't Know	7	1	2	Yes	Yes	No	No	No	1
18		9	3	3	Yes	Yes	No	No	Yes	1
3,1	No	7	2	4	No	No	No	No	No	1
5,4	No	10	3	4	Yes	Yes	Yes	No	Yes	1
1	No	10	3	4	Yes	No	No	No	Yes	1
8	No	8	3	3	Not Sure	Yes	No	No	Yes	1
3	No	10	3	4	Vee	Ves	Vee	No	Vec	1

Figure 67 A Summary of the Logistics Evaluation Questionnaires

The shaded column represents a duplication to maintain traceability between the respondents and their responses. Also, where respondents did not respond to a question, it is left blank. Two departments (1= Product Supply; 2= Product Integration) took part in the study with a population size of 12. Out of this, 9 people responded to the questionnaires. The results show that the respondents found the (i) contextual variables and variants problems; (ii) contextual dependencies and context-sensitive requirements; and (iii) context-awareness to be relevant to the logistics applications domain. Taking the results of the questionnaire into account, we were motivated to continue to derive a context-aware self-managing specification for the Keystone's logistics problem.

The behaviour of this specification was demonstrated to the customer using simulated process models which we produced using IBM WebSphere Business Process Modeller.

6.2.4 Context-Awareness Approach Validation

Though problem-oriented, the use of simulation in process models, statechart, and in our tool, provides us with the opportunity to validate context-awareness specifications through demonstrations to clients without requiring full implementation. Also, the incorporation of Rhapsody and WebSphere in our problem analysis, and the ability to integrate the output from our tool into them, moves the specification closer to the solution space. This is useful as solution architectures can be derived directly in Rhapsody and subsequently filled with detail program codes.

6.3 Threats to Validity

This section discusses potential threats to the validity of our approach and the steps taken to mitigate them. The types of threats discussed here are those to: *construct, internal, external*, and *empirical* as defined by (Easterbrook and Sim, 2006). Prior to this, we briefly discuss the rationale for the choice of the research approach used.

As detailed in this chapter, the development of our approach was supported by the two case studies (mobile and logistics applications), which suggests that the approach taken is qualitative. The decision to take this research approach is justified given the nature of our research questions: *seeking answers to the questions of 'how' environmental changes affect continual requirements satisfaction and the use of monitoring and switching as mitigation activities*. The case study based methodology offers us an opportunity to iteratively refine our approach while we apply it to different case studies from different usage domains, increasing our understanding of the problem in the process. Besides this, the properties of the problem being considered meet the criteria for using this approach as identified by (Easterbrook and Sim, 2006):

When you cannot control the variables: contextual variability is directly derived from the physical problem context as long as they are identified to be causing requirements violations in some contexts. Given the physical characteristics of the context of contextaware problems, the context is informal and therefore less controllable in comparison to internal system variables.

When the context is important: Again, this is certainly the case in analysing contextawareness problem. A detailed analysis of the operating context is a perquisite to the derivation of variant, monitoring and switching problems.

When you cannot separate phenomena from context: This is also true in the case of context-awareness problem analysis. In assessing the satisfaction of S, $W \models R$, it is the properties of the physical contextual domains (i.e., phenomena) that serve as the building blocks in constructing the satisfaction arguments. While we show problem domains in problem frames based problem descriptions, it is the explicit associated properties that define the context.

When you need to know whether your theory applies to a specific real world setting: Most context-awareness approaches have been motivated by the mobile application domain, therefore, it was important to know if context-awareness is intrinsically unique to this domain or whether our approach is relevant in other applications domains.

Even though the adopted research methodology is largely qualitative, we did carry out some quantitative analysis using experimental data captured during the simulations of context-aware specifications. This was used to compare the context-awareness behaviour control by our derived two theories and those for which the theories were not used. The combination of qualitative and quantitative methodologies in software research is a common place as noted by (Easterbrook and Sim, 2006) due to the nature of the discipline.

We now discuss each of the areas in which the validity of the research could have been threatened:

Construct Validity: This refers to the operationalisation of concepts and their subsequent measurements. The definition and use of concepts such as contextual variability, contextual dependency and variants were motivated by our earlier pilot study into the Nokia mobile phone product family and their intended usage domains. The subsequent application of our approach to the logistics application problem is to confirm their practical relevance in analysing context-awareness. To mitigate the threats to their operationalisation, we used questionnaires, selecting participants from two different departments, to assess whether the use of the concepts are appropriate and relevant to the logistics domain.

Internal Validity: This refers to the establishment of causal relations and outliers between and among concepts. Eliciting contextual variability and dependency from domain knowledge has to be an iterative process, because initially analysts may not have precise knowledge of the context-awareness problem. Hence, the one-off elicitation of such contextual information presented in the running example is an idealised picture. Newly discovered contextual dependency rules may change the constraint satisfiability problem such that earlier satisfiable contexts become unsatisfiable. Our computation of *SATcontext* can be updated once the domain knowledge is updated, providing earlier feedback to analysts. To mitigate possible threats induced by researcher bias, we have formalised the relations between variants, monitoring, and switching problems. This allows for local flexibility within a variant problem but constraints the relationship between the different problems in deriving the specification for the context-aware application.

External Validity: This refers to the establishment of the domains for which our approach could be applied. The mobile device case study which we have considered in our earlier publications was chosen to evaluate the usefulness of the approach. The subsequent application of our approach was to confirm the observed benefit and to assess industrial relevance and generalisability. For instance, we found a counterpart of contextual variability in the logistics domain which we earlier observed in the mobile problem: *a coordinating software application*

for stock inventory management may include the sub-coordination of the stock to be moved from one warehouse to another in some contexts (i.e., trunking) before being delivered to the customer; thus, producing at least two variant coordination problems. Likewise, dependencies between domain properties are also context-sensitive. The logistics company has two kinds of distribution centres (DC's) which depends on whether they have external storage spaces; each follows a different delivery routine. Hence, when the stock values of items in the DCs with external storages are given, managers need to enquire further to know which kind of DC has the stock. The above simple analysis already provides us with two possible monitoring variables: stock value in external storage and DC type.

Even though we successfully applied our approach to the logistics domain, the nature of the temporal concerns, currently addressable, are limited to those for which we can analyse using statechart or process models, which are amenable to be represented using discrete quantities.

Empirical Validity: This is concerned with the repeatability of the study and experiments. All the data associated with the mobile study are available for download. In the case of the logistics application, the extent of disclosure is limited by confidentiality agreement. Also, using our tool with third party tools (IBM/Telelogic Rhapsody and IBM Business Modeller) to simulate contextual behaviour and context-awareness responses, we attempt to demonstrate its flexibility by way of its integration with other tools. Our colleagues at Trento University, Italy, are looking into extending our characterised conceptual models for analysing context-awareness into location analysis ontology for location-sensitive applications. This work is ongoing and there are currently no published works.

6.4 Discussion of Lessons Learned

The application of the approach to analyse context-awareness problems for these two domains has revealed similar contextual variability and dependencies. However, while activities in logistics domain are generally time bound, those in the mobile device domain are not. The experience of working with the industrial partner has shown that eliciting contextual variability and dependency from domain knowledge has to be an iterative process. Initially, the client did not have sufficient knowledge about context-awareness problems and thus they require some learning period. Hence, the one-off elicitation of such contextual information presented is an idealised picture. Our use of questionnaires to validate elicited contextual information provided the client's team an opportunity to review the information and filled in gaps. Newly discovered contextual dependency was then used to update the problem descriptions.

The validation case studies presented us with one main core requirement: image transmission in the mobile application; and stock movement in the logistics application. Therefore, the analysis of context-awareness in both cases was focused on considering each as a single unit. However, there may be cases where the main function must be refined into sub-functions; each presenting different context-awareness problems of its own. By allowing local validation of requirements in variant problems and reporting conditions for violations to the switcher, such refinements can be handled in our approach. This is made possible because, each variant problem focuses on its own requirements and its context without the need to consider the overall problem. By considering the analysis of the overall problem as constraint satisfiability problem and with the tool support, the numbers of variant problems and their contextual properties have no overall effect beyond the initial encoding stage. The algorithm in the tool that removes duplicates takes away the burden for the encoder to be optimal. Besides this, standard SAT-Solvers are known to employ their own inbuilt optimising strategies.

In terms of computational complexity, our constraint solver is invoked as many times as the number of satisfiable combinations of the monitored contextual variables, variants and context-sensitive requirements. In the worst cases, the number of combinations is exponential to the number of variables. In a naïve computation using a SAT-Solver, checking all possible satisfactions of every formula requires exponential invocations. In order to save computing overhead, we only compute, off-line, all possible satisfiable combinations of the variables in (4) once, and save them in a reusable lookup table, *SATcontext*. Our subsequent monitoring and switching procedures use the *SATcontext* table, rather than invoking the SAT-Solver.

6.5 Chapter Summary

We have applied our approach to two case studies: a device mobility problem and products' movements in a logistics problem. The application of the approach to these two case studies has highlighted some commonalities and differences in monitoring and switching problems in these two domains. As an example: we relied on trust assumptions about the relationship between transmission location and potential eavesdroppers to justify monitoring location instead of eavesdropper; similarly, we relied on trust assumption about the promptness of updating the item stock file when stocks are damaged in considering the stock file's value as representing the physical stock item. However, in addressing the concern of updating item stock file when new stock is delivered, we had to additionally monitor the driver sign in and sign out reports. Similarities and differences were also observed with regards to the switching problems in both application domains. Supported by questionnaires, we also used the logistics problem to validate the context-aware concepts we introduced.

We have demonstrated how we transform properties in problem frames-based problem descriptions into statechart and process models using the logical relation *S*, $W \models R$ and its resulting benefits. As an example, the use of simulation in process models, statechart, and in our tool, provides us with the opportunity to validate context-awareness specifications through demonstrations to clients without requiring full implementation. Also, by explicitly showing the validation specification as a state machine or process model, we can continually verify the model even when new variants are being added by executing a recompiled simulation model. Finally, in simulating contextual changes in Java applications and assessing its effect in terms of the monitor and switcher behaviours and their effect on varying behaviours in statechart and process models, we are able to manage scalability. The number of variables and their states has no impact on the statechart models and process models where they are hidden.

Chapter 7. Conclusions and Future Work

We presented three novel contributions in this thesis. The first is a context-awareness analysis approach, incorporating a systematic separation of concerns and providing a practical classification of concepts for refining contextual properties. Our approach analyses the relationships between environmental properties and both the satisfaction of requirements, which leads to the specification of the activities of monitoring and switching.

The second contribution is two theorems for monitoring and switching. These theorems define the necessary and sufficient criteria for monitoring a contextual variable, and for switching application behaviour to address a variant problem, respectively.

The third contribution is the use of the two theorems and our classified concepts to transform context-awareness into constraints satisfiability formulae which facilitate the formal and automated analysis of the impact of contextual changes on monitoring and switching behaviours.

These three contributions support context-awareness software development in (a) identifying the relevant contextual properties to context-awareness from initial requirements documents; (b) analysing the problems of deriving different behaviours for changing context, monitoring an individual environmental property, and switching from one behaviour to another; (c) analysing the problems of (composed) monitoring of selected variables and appropriate behaviour selection for a given context at run-time. In addition, we provide tool supported analysis and verification of context-awareness specifications. The approach was applied to a smart device mobility and industrial item mobility in the logistics domain, which suggested its usefulness in bringing to light hidden assumptions about applications' operating environment that may lead to unforeseen requirements violations. Also, the application of the approach to these two usage domains also show it usefulness and in identifying possible mitigation activities using monitoring and switching problems.

Despite these contributions and usefulness of our approach, there remain some challenges and questions that have arisen during the research, which require further clarification and investigation. We discuss these challenges and future work aiming to address them next.

7.1 Rationale for Problem-Oriented Analysis

Our context-awareness approach is seen as a 'problem analysis' step between the 'goal management' and 'change management' layers of (Kramer and Magee, 2007) approach. This is because while goals capture the intentions of stakeholders, they do not necessarily bring to light the underlying contextual constraints that must be addressed in determining whether the solution will satisfy the goal. Therefore, adequate analysis of the problem context, beyond the intentions of stakeholders, is imperative in context-aware applications due to the need for self reliance and the impact of the context on continual requirements satisfaction. Our argument in support of adequate context-awareness requirements analysis is consistent with similar calls by (McKinley et al., 2004b). However, detailed problem analysis creates additional developmental steps and artefacts which induce traceability concerns. In other words, there is a need to maintain links between problem and solution structures. Also, variations in problems do not necessarily lead to variation in solution structures as observed by (Bachmann and Bass, 2001). In other words, the mapping between problem and solution structures may not be one-to-one. Therefore, the traceability between problem and solution structures may be complex. Nevertheless, there is a need to maintain traceability in support of verification and for selecting alternative problem and or solution structures (Kramer and Magee, 2007).

Our first attempt in dealing with these concerns is the use of standard and formal notation such as the statechart and business processes notations, which allow for the automatic generation of architecture level codes, to capture dynamic problem descriptions. This is seen as narrowing the gap between the traditional problems frames based problem description and solution structures, as the statechart or process model-based problem descriptions have explicit link to architectures that are directly generated from them. Also, in relating context-aware problems to solution structures, where the body of research in self-managing systems is growing (ICSE, 2006), we are aiming to explore how our approach may be integrated into Kramer and Magee's three layer architecture as an additional 'problem analysis' step. This will provide us with a mechanism to narrow, if not bridge, the requirement and the design worlds using problem analysis. Besides this, we are investigating possible relations between patterns of context-awareness problems and solution structures.

7.2 Changes in both Context and Requirements

One reasonable criticism of our approach is the focus on contextual changes on continual requirements satisfaction, while assuming that the core functionality of the requirements remains stable. This corresponds to the assumption that changes in W trigger corresponding changes in S to ensure that the same R is satisfy in all contexts. In response, while we recognise that there may well be additional concerns when we consider simultaneous change in W and R, these are likely to be based on analysing the relation between the intention of the stakeholder and the context of usage. The analysis of the relationship between stakeholder intention and usage context is not considered in our approach. This will be needed in deriving changes in S that satisfies 'new' R in varying context. While addressing this additional concern will require changes to the variant derivation stage, the subsequent use of variants and contextual properties in deriving monitoring and switching behaviours will not need changing. This is because these context-awareness activities are focused on monitoring changes in W and switching between different specifications in S. While the concerns of termination and initialisation are relevant when changes in both R and W are considered, the need for continual validation of R is absent when different R is addressed in each different context. Hence, in terms of monitoring and switching, our approach addresses the wider problem scope, which makes it possible to be used,

providing the variant derivation analysis stage is modified, to analyse context-awareness for which changes occur in both R and W.

In extending our approach to deal with simultaneous changes in W and R that trigger changes in S, we are exploring the use of goal-based approaches in support of refining requirements before detailed problem analysis. The usefulness of such an approach was illustrated in (Section 3.6) when we used a goal-tree to convert an apparent changes in R into W. The use of Goals to analyse both intentional and unintentional changes in stakeholder goals have been widely investigated. A possible adaptation of goal-based approaches such as the work of (Liaskos et al., 2006) and its subsequent integration into our approach may enable us to provide a richer monitoring and switching conditions in support of context-sensitive requirements trade-off in context-aware applications.

7.3 Transforming Validation Problems into Monitoring Problems

In software engineering, a distinction is usually made between validation and verification (Nuseibeh and Easterbrook, 2000) to emphasise a need for ensuring that the verified model by the software represents the real world. Therefore, validation problems capture the arguments in support of the realness of the verified model. In context-awareness, the obligation of validation problems is showing that the requirements are continually being satisfied. Therefore, this creates a need for such applications to be capable of validating themselves. As a consequence, the requirements for monitoring problems are derived from the need to validate continual requirements satisfaction. The explicit capture of validation problems and their subsequent transformation into monitoring problems is consistent with our call for 'horizontal' separation of concerns within the problem analysis step. In general, the process of transforming validation problems into monitoring problems is recursive that is terminated when sufficient trust about the contextual property is identified. The challenge is the identification of the sufficient trust and the associated contextual changes likely to render it invalid, thereby triggering the need for further transformation. Currently, we make use of trust assumptions about the properties of the

operating context as detailed in (Haley et al., 2006). However, the issue of contextual changes likely to violate trust assumptions remained unresolved.

In addressing the issue of contextual changes likely to violate trust assumptions, we are exploring the use of context-awareness as mitigation activities. This will require the expansion of the problem-space of both monitoring and switching activities to observe the relevant contextual variables and in transforming the associated trust assumption in response.

7.4 Problem Analysis using Constraints Satisfiability

Our decision to transform context-awareness into constraint satisfiability formulae, is motivated by: (a) the need for vigorous and tool supported analysis of context-awareness problem due to the complexity of the problem space; and (b) the increasing maturity of black box technologies such as satisfiability solvers and general constraint solvers which have seen an increasing use in industry and in solving product-family variability (Metzger et al., 2007) and monitoring problems(Wang et al., 2007). The possible use of constraint solvers in analysing self-managing software has also been recognised by others such as (Kramer and Magee, 2007). Our automated analysis tool is currently based on Sat4j which requires us to express contextual dependencies using discrete quantities. This increases the overhead in using the tool in situations where the original domain properties are captured as continuous quantities such as the use of inequalities. Therefore, we are exploring the use of constraint solvers which permit the use of inequalities in expressing contextual dependency.

In addressing the problem of analysing continuous quantities in constraints, we are currently exploring candidate constraint solvers which includes (Sannella, 1992, Bouma et al., 1995, Carlsson et al., 1997).

7.5 Application Requirements Failure Diagnostics

In deriving validation problems from contextual analysis that are subsequently transformed into monitoring problems, our approach focuses on changes in the environment likely to violate requirements satisfaction. However, non-context induced failure in the core functionality are not currently considered. We are exploring the extension of our monitoring problems to address this kind of failure too. Managing different sources of failure creates a need for a diagnostic mechanism. This will provides us with the mechanism to address both context change induced failures and those induced by internal application state using the diagnostic facility in determining the source of the failure.

In addressing the problem of application requirements failure diagnostics, which considers both context and non-context induced failure, we are exploring the extension of our monitoring problems based on the work of (Wang et al., 2007). The choice of this particular work is due to the similarity in the use of constraint solvers by both their approach and ours.

7.6 Eliciting Monitoring and Switching Behavioural Patterns

Given the increasing recognition of the role of 'knowledge reuse' in developing quality software (Sutcliffe, 1998, Jackson, 2001), it is our view that, one possible way to support good quality context-awareness problem analysis is the use of patterns. However, the identification of monitoring and switching patterns requires extensive problem analysis of a wide range of industrial size application domains, which are not easily accessible to academics due to intellectual privacy rights.

We are exploring the possible relations between classes of monitoring problems and other exiting problem patterns such as the Information Display frame (Jackson, 2001) or Object Sensing Problem (Sutcliffe, 1998) pattern. In terms of switching, we are exploring the use of switching semantics (Zhang and Cheng, 2006b) within our approach to classify and characterise switching concerns.

7.7 Support for Automated Problem Analysis

Due to the scope and complexity of the context-awareness problem space, the identification of problem variants and the subsequent derivation of monitoring and switching behaviours are iterative. One possible way to manage the complexity and improve quality of the contextawareness problem analysis is the use of automated analysis tools, which reduced overall human involvement. Currently, our tool support for automated analysis is limited to the derivation of the required context-awareness control regime. Future work is aimed at extending this to variant problems analysis, which will enable us to cover the whole spectrum of the context-awareness problem-space.

Even though the use of statechart and process models to describe context-awareness problems enables us to dynamically verify specifications when new variants are added, it is limited in the need to describe the overall context-awareness problem. To provide tool support earlier on in the use of our approach, we are seeking to extend tool support for the derivation of individual (variant) problems, which we currently perform manually, prior to their subsequent use in analysing monitoring and switching behaviours.

Appendices

Appendix A: Algorithms of our automated analysis tool

This appendix shows all the algorithms presented in Chapter 5 and their dependencies. In doing so, we hope to presents a holistic picture of the interdependencies between the various algorithms. Substantial comments are added to each line of code, which are delimited by the use of the double forward slashes "//".

Algorithm 1. DeriveMonitoringSwitchingConditionsAndSimulatingProcedures (V, X, Req, S, P, Q, D, Cost, T)

INPUT

 $V = \{v_1, v_2 \dots v_n\}, \text{ where } n \ge 1 \ // \text{ a set of contextual variables} \\ X = \{x_1, x_2, \dots, x_l\}, \text{ where } l \ge 1 \ // \text{ a set of problem variants} \\ Req = \{r_1, \dots, r_m\}, \text{ where } m \ge 1 \ // \text{ a set of context-sensitive requirements} \\ S \subset V \times N, \text{ where } N \text{ is the natural numbers set } // \text{ discrete states of contextual variables} \\ P \subset X \times N \ // \text{ discrete switches of problem variants} \\ Q \subset Req \times N^{12} \ // \text{ discrete satisfaction levels of context-} \\ // \text{sensitive requirements} \\ D \subset S \times (S \cup P \cup Q) \setminus \{(s,s) \mid s \in S\} \ // \text{ dependencies between states of S, P and Q} \\ Cost \subset V \times R \text{ where } R \text{ is the set of real numbers } // \text{ cost of monitoring for each contextual variable} \\ T \subset Req \times N, \text{ where for each } r \in Req, \ Q(r) \ge T(r) \ge 1 \ // \text{ trade-off setting for quality} \\ // \text{requirements} \\ N$

BEGIN

 $S(V_m) = \{ S(v) \mid v \in V_m \} // \text{ aggregate all states of monitored contextual variables} \\ D_C = \{ (s_1, s_2) \mid (s_1, s_2) \in D \land s_1, s_2 \in S(V_m) \} // \text{ dependency among contextual variables} \\ V_m = \text{ElicitMonitoredVariables} (V, X, Req, S, P, Q, D, T) // \text{ Algorithm 2} \\ \Phi = RemoveRedundantRules(\Phi, C(V_m)) // \text{ Algorithm 3} \\ C(V_m) = NecessaryMonitoringConditions(V_m, D_C, D, Req, Q, S) // \text{ Algorithm 4} \\ V_m' = RankMonitoredVariables(\Phi, V_m, C(V_m), Cost) // \text{ Algorithm 5} \\ t = |V_m'| // the number of monitored context variables} \end{cases}$

¹² We use {FS, PS, PD, FD} as 4 level of satisfaction for quality requirements and associate them to a number: FS=4, PS=3, PD=2, FD=1.

FOR EACH $x \in X$ and $p \in [1..., P(x)]$ **DO** //deriving switching conditions $C(x=p) = \{ (s_1, ..., s_t) \mid (\land_{i=1..t} v_i=s_i) \land \Phi \land (x=p) \}$ **ENDDO**

 $SAT context = SAT context Generation(V'_m, X, S, P, \Phi) // Algorithm 7$ SimulateMonitoringSwitchingProcedure(V_m', X, SAT context) // Algorithm 10 END

Algorithm 2. ElicitMonitoredVariables (V, X, Req, S, P, Q, D, T)

INPUT: V, X, Req, S, P, Q, D, T // same as defined in Algorithm 1

OUTPUT: V_m // list of variables that may be monitored

BEGIN

 $V_{m} = \{ \} // \text{ Initialise the set of monitored contextual variables to the empty set} \\ \Phi = EncodeVariabilityAndDependency (V, X, Req, S, P, Q, D, T) \\ \textbf{FOR EACH } v \in V \textbf{DO} \\ \textbf{FOR EACH } i, j \in [1 ... S(v)] \mid i \neq j \textbf{DO} \\ // construct validation condition using the Monitoring theorem \\ R9 = (\Phi \cap v = i) \cap (\text{not } \Phi \cap v = j) \\ // invoke SAT-Solver \\ \textbf{IF satisfiable}(R9) \textbf{THEN} \\ V_{m} = V_{m} \cup \{v\} // add the contextual variable to be monitored: \\ \textbf{BREAK} \\ \textbf{ENDIF} \\ \textbf{ENDDO} \\ \textbf{RETURN } V_{m} \\ \end{cases}$

END

Algorithm 3. RemoveRedundantRules (Φ , C(V_m))

INPUT $\Phi \subset ((S \cup P \cup Q) \times B)$, where $B = \{true, false\} // variability and dependency propositions$ $<math>C(V_m) \subset V_m \times ((S \cup P \cup Q) \times B)) // conditions$ for necessary monitoring of V_m OUTPUT $\Phi \subset ((S \cup P \cup Q) \times B) // refined rules$

BEGIN

FOR EACH $v \in V_m$ DO IF ! satisfiable (C(v)) THEN // invoke SAT-Solver $\Phi = Remove \ facts \ in \ \Phi \ associated \ with \ v$ ENDIF ENDDO RETURN Φ END

Algorithm 4. NecessaryMonitoringConditions(V_m , D_C , D, Req, Q, S)

INPUT $V_m \subset V//a$ set of contextual variables to be monitored $D_C \subset S \times (S \setminus I) //$ Dependency among contextual variables D, Req, Q, S // same as defined in the Algorithm 1 OUTPUT $C(V_m) \subset V_m \times ((S \cup P \cup Q) \times B)) //$ conditions for necessary monitoring of V_m

BEGIN

```
C(v_i) = true \text{ for every } v_i \in V_m // \text{ Initialise}
FOR EACH i, j \in [1 ... |V_m|] \mid i \neq j DO
FOR EACH k \in S(v_i) DO
IF \mid \{m \mid m \in S(v_j) \land (k, m) \in D_C \} \mid = 1 THEN
// Condition set by the monitoring theorem
C(v_j) = C(v_j) \land (v_i \neq k)
ELSE IF (k, q) \in D where r \in \text{Req } \land (r, q) \in Q THEN
// Condition set by the monitoring theorem
C(v_j) = C(v_j) \land (v_i \neq k \lor r \neq q)
ENDIF
ENDDO
ENDDO
RETURN C(V_m)
```

```
END
```

Algorithm 5. RankMonitoredVariables (Φ , V_m , $C(V_m)$, Cost)

INPUT $\Phi \subset ((S \cup P \cup Q) \times B)$, where $B = \{true, false\} // variability and dependency propositions <math>V_m \subset V // a$ set of contextual variables to be monitored $C(V_m) \subset V_m \times ((S \cup P \cup Q) \times B)) // condition$ for adaptive monitoring of V_m

 $C(v_m) \subset v_m \times ((SOPOQ) \times B)) // condition for adaptive monitoring of <math>v_m$ $Cost \subset V \times R$ where R is the set of real numbers // cost of monitoring for each variable where available

OUTPUT $V_m \subset V_m //$ a list of contextual variables to be monitored V_m sorted in the ascending order by weight

BEGIN

FOR EACH $v \in V_m$ DO $n = CountSatisfiableMonitoringConfigurations (\Phi, C(v)) // Algorithm 6$ w(v) = n Cost(v) // assign weights to monitored variablesENDDO $V_m' = sort V_m$ in ascending order of w RETURN V_m'

END

Algorithm 6. CountSatisfiableMonitoringConfigurations(Φ , C(v)) INPUT $\Phi \subset ((S \cup P \cup Q) \times Boolean) // variability and dependency propositions$ $C(v) \subset ((S \cup P \cup Q) \times Boolean)) // \text{ condition for adaptive monitoring of } V_m$

OUTPUT $n \in N//$ number of satisfiable configurations for $C(V_m)$

BEGIN

n = 0 $R10 = (\Phi \cap C(v)) // rule (10) to be checked$ WHILE Φ_S = satisfiable (R10) DO // invoke SAT-Solver $\Phi_S = \land_{v \in Vm, \ 1 \le s \le S(v)}(v=s)$ such that Φ_S entails R10 // decode result of SAT-Solver n = n + 1 $R10 = (\Phi \cap ! \Phi_S)$ ENDDO RETURN n

END

Algorithm 7. SATcontextGeneration(V'_m, X, S, P, Φ) INPUT $V'_m \subset V$ // an ordered list of subset of V to be monitored, S, X, P, Φ // same as defined in Algorithm 1. **OUTPUT:** SATcontext BEGIN $S(\Phi) = \{ \} // \text{ initialise as an empty set}$ $R8 = \Phi$ **WHILE** Φ_s = satisfiable (R8) **DO** $\Phi_S = \bigwedge_{v \in V'm, 1 \le s \le S(v)} (v=s) \land \bigwedge_{x \in X, 1 \le p \le P(x)} (x=p)$ such that Φ_S entails Φ // decode satisfiable result $S(\Phi) = S(\Phi) \cup \{ \Phi_S \}$ $R8 = R8 \cap ! \Phi_s$ **ENDDO** $SAT context = S(\Phi)$ **RETURN** SATcontext END

Algorithm 8. EncodeVariabilityAndDependency (V, X, Req, S, P, Q, D, T) INPUT V, X, Req, S, P, Q, D, T // same as defined in the Algorithm 1 $\Phi \subset ((S \cup P \cup Q) \times B) // variability and dependency propositions$ OUTPUT BEGIN $\Phi = \text{true } // \text{ initialise the overall rule}$ **FOR EACH** $v \in V$ **DO** // encode contextual variables $\Phi = \Phi \wedge EncodeDisjointDiscreteValues (v, S(v)) // Algorithm 9$ **ENDDO FOR EACH** $x \in X$ **DO** // encode problem variants $\Phi = \Phi \wedge EncodeDisjointDiscreteValues (x, P(x)) // Algorithm 9$ **ENDDO** FOR EACH $r \in Req$ DO // encode quality requirements $\Phi = \Phi \wedge EncodeDisjointDiscreteValues (r, Q(r)) // Algorithm 9$ **ENDDO FOR EACH** $(s_1, s_2) \in D$ **DO** // encode dependencies $\Phi = \Phi \wedge (! s_1 \vee s_2)$ **ENDDO FOR EACH** $(r, q) \in T$ **DO** // encode trade-offs $\Phi_t = true$ **FOR** i = q TO Q(r) **DO** $\Phi_t = \Phi_t \quad \nabla(r = i)$ **ENDDO** $\Phi = \Phi \wedge \Phi_t$ **ENDDO RETURN** ϕ

END

```
Algorithm 9. EncodeDisjointDiscreteValues (v, n)
INPUT n, v is a variable
OUTPUT \Phi \subset ((\{v\} \times N) \times B), a propositional logic rule
BEGIN
        \Phi = true // initialise the rule
        \Phi_v = true // initialise the range closure rule
        FOR i = 1 TO n DO
          \Phi_v = \Phi_v \vee (v = i) // increment the range closure rule
          \Phi_d = true // initialise the disjoint rule
          FOR j = 1 TO n DO
             IF (i \neq j) THEN
                   \Phi_d = \Phi_d \wedge (v \neq i \vee v \neq j) // increment the disjoint rule
             ENDIF
          ENDDO
          \Phi = \Phi \wedge \Phi_d
         ENDDO
        \Phi = \Phi \wedge \Phi_v
        RETURN \phi
END
```

Algorithm 10. SimulateMonitoringSwitchingProcedure (V_m , X, SATcontext)

INPUT V_m // a list of all monitored contextual variables

X // a list of all variant problems

SATcontext // same as defined in Algorithm 7

BEGIN

 $\Phi_{switches} = \Lambda_{x \in X} x = l$

WHILE (true) DO

currentSATContext = SATcontext [random(|SATcontext|)] // a random context is selected // $\Phi_{monitored}$ is values of currently monitored part of the context // $\Phi_{context}$ is values of contextual variables and contextual dependency information // $\Phi_{switches}$ is the current values of switches // $\Phi_{tradeoff}$ is the current values of the trade-off setting Extract $\Phi_{monitored}$, $\Phi_{context}$, $\Phi_{switches}$ and $\Phi_{tradeoff}$ from currentSATContext FOR EACH VAR IN Vm DO **IF** there is a *VAL* such that: currentSATContext [VAR==VAL $\wedge \phi_{context} \wedge \phi_{monitored} \wedge \phi_{switches}$] AND ! currentSATContext [VAR==VAL $\Phi_{context} \wedge \Phi_{monitored} \wedge \Phi_{switches} \wedge \Phi_{tradeoff}$]) **THEN** // Let VAR=VAL be monitored for a variable VAR $\Phi_{monitored} = \Phi_{monitored} \wedge VAR = = VAL$ **ENDIF END FOR** SwitchingProcedure ($\Phi_{monitored}$, $\Phi_{context}$, $\Phi_{switches}$, $\Phi_{tradeoff}$, SAT context) // Algorithm 11 END WHILE END

Algorithm 11. SwitchingProcedure ($\Phi_{monitored}$, $\Phi_{context}$, $\Phi_{switches}$, $\Phi_{tradeoff}$, SAT context) INPUT $\Phi_{monitored}$, $\Phi_{context}$, $\Phi_{switches}$, $\Phi_{tradeoff}$ //same as defined in Algorithm10

SAT context // same as defined in Algorithm 8 OUTPUT $\Phi_{switches}$ // satisfable set of switches

BEGIN

```
NeedSwitch = SAT context [\Phi_{monitored} \wedge \Phi_{context} \wedge \Phi_{switches} \wedge \Phi_{tradeoffs}]
     IF ! NeedSwitch THEN
       RETURN \Phi_{switches} // no need to switch
      ELSE
        BestTradeoff = \Phi_{tradeoff}
      BestSwitches = \Phi_{switches}
        FOR EACH binding of switches \Phi'_{switches}DO
          IF (\Phi'<sub>tradeoff</sub> implies BestTradeoff AND
           ! SAT context [\Phi_{switches} \wedge \Phi_{monitored} \wedge \Phi_{context} \wedge \Phi'_{tradeoff}] AND
            SAT context [\Phi'_{switches} \wedge \Phi_{monitored} \wedge \Phi_{context} \wedge \Phi'_{tradeoff}]) THEN
              BestTradeoff = \Phi'_{tradeoff}
           BestSwitches = \Phi'_{switches}
              BREAK // Any new satisfying switches is fine
        END IF
        END FOR
        RETURN BestSwitches
END
```

Appendix B: Self-Managing Software Evaluation Questionnaire

This presents a photo copy of one of the completed questionnaires by the staff of Keystones Logistics Ltd. The presentation aims to show the nature of the questions contained in the questionnaire and an example feedback from a respondent. Even though a total of nine (9) questionnaires were completed, we do not deem it necessary to show all completed forms. However, a summary analysis of the completed questionnaires is presented in Section 6.2.4.

Self-Managing Software Evaluation Questionnaire
1. How long have you worked in logistics? Years B 2 Months 7
 2. Have you ever performed the following tasks? (Tick all those that apply) a. Ordered stock into a distribution centre (DC) b. Put stock into AS400 for delivery to stores c. Setup stock trunk from one warehouse into another d. Used stock delivery schedule to stores in your work e. Used stock promotion schedule f. Used the DRP facility in AS400
 Which department do you work in? Product Supply Promotion/Product Introduction Other (Please specify):
 4. Have you ever been involved in process modelling? Yes No (Please tick either Yes/No) Don't know 5. Have to the value of th
 a. By hand, on paper b. Microsoft Office c. Other (Please specify):

_

6. Which of the following do you think represent different ways of meeting stores' stock needs? (<i>Tick all those that apply</i>)	
a. The needed stock is available in the stores's home DC for immediate delivery to the store.	
b. The needed stock is first trunked from a different DC to the home DC before delivery to the store.	
c. The needed stock must be ordered from supplier into the home DC before delivery to the DC	
7. In your opinion, does option (a) in 6 represent a real problem at Keystones distribution?	
(Please tick either Yes/No)	
Yes No	
If yes, how common a problem?	
1 per week 2 per week 3 per week 4 per week (Tick one box o	nly)
8. In your opinion, does option (b) in 6 represent a real problem at Keystones distribution? (Please tick either Yes/No)	
Yes No	
If was have common a problem?	
n yes, now common a protein.	
1 per week 2 per week 3 per week 4 per week (Tick one box c	only)
 In your opinion, does option (c) in 6 represent a real problem at Keystones distribution? (Please tick either Yes/No) 	
Yes No	
If yes, how common a problem?	
1 per week 2 per week 3 per week 4 per week 0 Over 4 per week	
(Tick one box o	only)

	10. Do you think the following variables are monitored in Keystones to support decision making regarding stock distribution to stores?
	 a) Delivery schedule b) Promotion schedule c) DC stock levels d) DC outside storages stock levels e) Stock trunks between DCs f) Stock trunks from outside storage to DC g) Ordered stock h) Store stock delivery departure i) Store stock usage
,	Do you think some variables are missing? If yes, please specify:
	 11. Do you think the following dependencies are relevant in Keystones? (Please tick either Yes/No) a) Always monitor DC stock; but additionally monitor ordered stock only if no sufficient stock is available for delivery to stores. Yes No b) Always monitor DC stock; but additionally monitor trunked stock only if no sufficient stock is available for delivery to stores.

f f
 d) In order of importance, which of the following factors do you consider in making a stock delivery to a store?
(Please enter: 0 for not considered; 1 for least considered and 4 for most considered) I. Stock availability at stores
II. Stock storage cost at stores
III. Store stock storage capacity
IV. Minimal cost of stock delivery
Do you think some factors are missing? If yes, please specify:
Do you think some dependencies are missing? If yes, please specify:
12. Do you find the self-ordering option in AS400 helpful?
(Please tick either Yes/No/Not Sure)
Yes No Not sure
If yes, how often do you find it helpful?
1/week 2/week 3/week 4/week Over 4/week (Tick one box only)
13. Are there occasions for which you find the Self-ordering option in AS400 to be a problem rather than helpful?
If yes, please specify: Yes No (Please tick either Yes/No)
load building, and Stock we don't want to order. This the process is long winded.

4
14. Do you think the facility that allows one to amend or override the self- ordering option in AS400 makes it more or less helpful?
(Tick as appropriate)
More helpful Less helpful
15. Will you recommend extending the self-ordering option to stock trunking (self-trunking)?
a. With the override facility? This means, automatic trunk arrangement either from outside storage or from other DCs into one without sufficient stock which can subsequently be amended if required.
(Please tick either Yes/No)
Yes No
b. <i>Without</i> the override facility? This means, automatic trunk arrangement either from outside storage or from other DCs into one without sufficient stock which <i>cannot</i> subsequently be amended if required.
(Please tick either Yes/No)
Yes No
c. I will not recommend it for either (a) or (b).
<i>,</i>
(Please tick either Yes/No)
Yes No
16. Are there other areas of Keystones stock distribution for which extending the self-ordering feature in AS400 may be useful?
THANK YOU FOR COMPLETING THE QUESTIONNAIRE

Appendix C – A Conceptual Model for our Context-Awareness Analysis

This presents a conceptual model of the basic concepts of our thesis. In doing so, we highlight and formalise the relationship between our introduced concepts and the existing concepts in the requirements engineering literature. The highlighted concepts are those we have introduced to both classify problems for different context and analyse the activities of monitoring and switching.



Glossary

Concept	Definition
Context	Physical operating environment of software applications as defined by (Jackson, 2001)
Context-Awareness Problem Description	See Problem Description: refers to the collection of problem descriptions for monitoring and switching activities.
Context-Awareness Requirements	See Requirement: refers to both the requirements for monitoring and switching activities.
Context-Sensitive Requirements	Requirements that may be satisfied in different contexts using different specifications.
Contextual Dependency	Refers to constraining of one variable by another: the satisfaction levels of context-sensitive requirements depend on the state of the contexts.
Contextual Variability	See Variability: a subset of variability induced by the physical operating context of applications.
Core Requirements	Core Requirements: a subset of requirements that must be satisfied in all contexts induced by contextual variability.
Dependency	The constraining of the values that may be taken by a variable (v1) by anther variable (v2).
Execution-Time Switching	Adaptation of application behaviour during execution amounting to an interruption of the application behaviour.
Monitoring Problem Description	See Problem Description: defines the problem description for monitoring activities.
Monitoring Requirements	See Requirement: defines the requirements for monitoring activities.
Partitions	Disjoint configurations of contextual variability induced by contextual variables assuming different values.
Perspectdives	Analysing variant problem descriptions from different context-sensitive requirements viewpoints.
Problem Description	Captures the description of requirements problem in three abstractions: context (W), specification (S), requirements (R) which are logically related as: W, S \mid R.

Concept	Definition			
Problem-Oriented	Refers to problem analysis in which the focus is placed on the adequacy and completeness of W, S \models R.			
Requirements	Defines the desires of stakeholders in a given context captured as R in W, S \models R.			
Run-Time Switching	Adaptation of application behaviour during application start-time without the ability to interrupt the application once execution is underway.			
Self-Managing	Defines application behaviour in which both the activities of monitoring and switching are carried out by the application itself without the need for human involvement.			
Software Monitoring	Defines monitoring in which the context is limited to the internal state of the software.			
Software Switching	Defines switching in which the context is limited to the internal behavioural changes of the software without consideration of the physical contextual adaptation.			
Solution-Oriented	Refers to problem analysis in which the focus is placed on the adequacy and completeness of the implementation for a derived S and not the whole of W, S \models R.			
Specification	Captures the description of a software behaviour into S needed to ensure the satisfaction of R in W, S \models R.			
Switching Problem Description	Captures the problem description for switching activities as in the form of W, S \mid R			
Switching Requirements	Captures the requirements for switching activities as in only R.			
System Monitoring	Defines monitoring in which the context is extended to cover the physical operating environment.			
System Switching	Defines switching in which the context is extended to cover the physical operating environment.			
Transformation Problem Description	Captures the justification for replacing a variable that cannot be monitored with one that can in the form of W, S \mid R.			
Validation Problem Description	A problem description showing how the validation defined in W, S $\mid R$ will be achieved.			
Variability	Captures variation in W, S, or R. See Contextual Variability.			
Variant Problem Description	Captures problem descriptions aiming to satisfy the same R using different Ss, following changes in W.			

Thesis Concepts and Usage

context-awareness, 15, 16, 17, 18, 29, 69, 81, 97, 108, 109, 110, 111, 116, 121, 131 context-sensitive requirements, 76, 77, 78, 81, 83, 84, 85, 89, 118, 120, 162 contextual dependency, 78, 95, 117, 119, 167 contextual variability, 37, 49, 50, 52, 54, 66, 76, 83, 106, 111, 174, 175 core requirements, 55, 75, 89, 114, 115 monitoring problem, 68, 112, 113, 114, 138, 158 monitoring theorem, 75, 77, 91, 92 partitions, 76, 106 perspectives, 118, 119 problem description, 28, 29, 55, 97, 115, 121 switching problem, 67, 72, 112, 115, 140 switching theorem, 75, 78, 94 transformation problem, 69, 72, 79, 81 trust assumption, 69, 113, 117 variant problem, 53, 54, 56, 58, 59, 60, 62, 64, 67, 72, 75, 76, 78, 81, 84, 85, 94, 117, 140, 152, 161, 167 variant problems, 37, 49, 66, 111

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Naming Conventions and Font Style used in this Thesis

Item	Font Name	Font Style	Font Size
Thesis concepts	Times New Roman	Italics	11
Figure captions	Times New Roman	Bold	9
Cross reference to figure elements	Arial	Arial	11
Direct Quotations of the works	Times New Roman	Italics	11
Requirements of problem descriptions	Times New Roman	Italics	11
Specialised meaning of commonly used terms	Times New Roman	'Single Quotes'	11
In text local headers	Times New Roman	Bold	11
Variable Names	Arial	Arial	11
Values to Variables	Times New Roman	Italics	11

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