


9-2006

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Prepaid Calling Cards

The FCC has ruled that providers of prepaid calling cards must pay access charges and USF contributions. The notice has been published in the Federal Register, and the rule takes effect October 31.

In Docket No. 05-68, FCC 06-79, the Commission announced that it will treat prepaid calling card service providers as telecommunications service providers and will require them, as such, to pay interstate access charges and contribute to the USF fund.

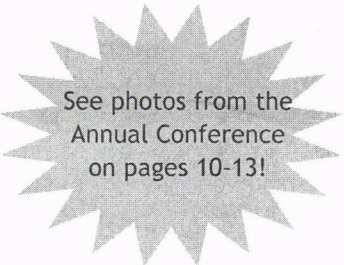
To read the full notice, go to http://www.neca.org/wawatch/wwpdf/080206_2.pdf. The following is a summary taken from the notice:

"In this document, the FCC takes steps necessary to protect the federal Universal Service program and promote stability in the market for prepaid calling cards. In particular, the Commission will treat certain prepaid calling card service providers as telecommunications service providers. As such, these providers must pay intrastate access charges for interexchange calls that originate and terminate in the same state and interstate access charges on interexchange calls that originate and terminate in different states. They also must contribute to the federal Universal Service Fund (USF) based on their interstate revenues, subject to the limitations set forth below.

"The Commission also addresses a petition for interim relief filed by AT&T and adopts interim rules to facilitate compliance with the Universal Service and access charge rules. Specifically, on an interim and prospective basis, the Commission requires all prepaid calling card providers to comply with certain reporting and certification requirements, effective October 31, 2006."

Dave Ostrom, chair of ACUTA's Legislative and Regulatory Affairs Committee, cautions, though, "As part of the notice we probably should emphasize that this liability is on the part of the calling card provider and not the end user. Don't mistakenly conclude that you will need to pay extra charges on already purchased cards."

ACUTA's Leg/Reg Committee continues to monitor this issue and provide appropriate updates.



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of the September eNews



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From ACUTA Headquarters



Jeri Semer, CAE
ACUTA Executive Director
jsemer@acuta.org

Fall is an exciting time at ACUTA. It is a time of transition in leadership and committee membership. It is also a time when we look forward in anticipation of new initiatives for the coming year, evaluate and adjust our Strategic Plan, and finalize planning for events and programs for the year ahead.

The Board of Directors and Committee chairs will be examining our current Strategic Plan in depth at their October 21 meeting, just prior to the Fall Seminars in Portland. They will be examining the strategies and action items to determine whether they remain relevant and achievable, and developing new action items in order to accomplish the organization's goals. The current plan is available online at <http://www.acuta.org/?688>. If you have any comments or suggestions, feel free to e-mail them to me at jsemer@acuta.org. I will make sure that your suggestions are forwarded to the Board.

The 2006 Annual Conference has been completed and evaluated, and the Program Committee and staff are already working on planning for 2007. We are looking carefully at 2006 participants' comments regarding the educational content (which were quite positive), the program modules, and how we can make the conference an even more interactive and valuable learning and networking experience. It's

never too early for you to begin thinking about a presentation based on your campus experiences or a topical discussion you could facilitate at the 2007 Conference. The Call for Presentations will be out in less than two months!

The Program Committee and Board have selected some dynamite topics for the 2006-07 seminars and other programs as well. Fall 2006, Oct. 22-25, in the beautiful Northwest city of Portland, Oregon, will feature "New and Evolving Technologies" and "Chargeback and Cost Models." Winter 2007, January 21-24, in dynamic Austin, Texas, will feature "Best Practices for Communications Technology Professionals" and "Convergence & Infrastructure: What it Takes." We are currently reviewing proposals for this seminar, and have already received more than 30 excellent proposals for only 20 slots. Finalizing this program will require some tough decisions, but our attendees will benefit from a great program!

In addition to these two relevant and timely programs, I am very excited about a major first for ACUTA and the higher education community—our Summit on IP communications planned for April 1-4 in Baltimore, Maryland. IP communications technology, or VoIP, has the potential to transform communications networks and services in higher education. Whether your institution has implemented VoIP on a trial basis or with a widespread installation, or if you are planning for the future, this Summit will offer both an in-depth look at the current state-of-the-art and insights into future developments. The Summit will include reports from experts in the field and opportunities for discussion with your peers, and we are working on offering hands-on demonstrations of the technology from important corporate players and institutions.

Please watch for more details as this program takes shape, and think about how you and your colleagues might be able to contribute to the program.

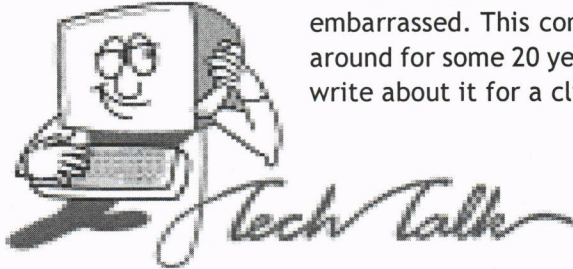
In the Publications arena, our Publications Committee is putting the finishing touches on an important new book, *Campus Communications: Converging Technologies*. This has been a major effort of many ACUTA volunteers, and it promises to be a great resource for new employees, those in other departments who need to be knowledgeable about communications technologies, telecom and IT students, and ACUTA members desiring a current overview of the field. Expect it to be out this fall. (And many thanks to Verizon Business for sponsoring the production and distribution of this publication.)

In addition, the Publications Committee is working on final editing of several white papers that will add to our body of knowledge and the ACUTA online resource library.

These and many other new initiatives will be most successful with the participation of ACUTA members from both the institutional and corporate communities. There are many

Looking Ahead

opportunities for participation, tailored to fit your interests, expertise, and time available. These include participation on committees and short-term task forces, presentations, authorship of articles, service as a State or Province Coordinator, or even helping your peers by contributing to the two ACUTA listservs (Telecom and VoIP) or resource library. If you would like more information about these opportunities, please don't hesitate to contact me at jsemer@acuta.org or by phone at 859-278-3338, ext. 225.



We ran across a technology term in our day job recently, and have to admit we felt a bit embarrassed. This concept, with its accompanying four-letter acronym, has been bouncing around for some 20 years, and we had never heard of it. As we researched it—actually had to write about it for a client—it became clear that we weren't alone.

Apparently lots of people have never heard of ITIL, the Information Technology Infrastructure Library. But rest assured, you will be hearing much more about it, since it is becoming the global yardstick for IT service management.

Essentially, ITIL is a framework, one that is geared to developing a “best practices” IT operation. It consists of eight “sets” that address the entire range of IT services.

As a Framework, ITIL Leads the Way

Kevin Tanzillo
Dux PR
kevin@duxpr.com

ITIL dates to the late 1980s, when a branch of the British government created a catalog of best practices for government IT departments. Impressed by its comprehensive approach, private companies in the U.K. began to use it, then European companies and, slowly but surely, North American organizations. Currently, the ITIL framework is managed by a body known as the IT Service Management Forum, although the British Office of Government Commerce still owns the ITIL trademark.

ITIL's eight sets are available in book or CD form. They cover the topic areas of Service Support, Service Delivery, Planning to Implement Service Management, Security Management, Information and Communications Technology Infrastructure Management, Application Management, Business Perspective and Software Asset Management.

Implemented properly, ITIL helps IT departments improve their quality of service, including increased system uptime, faster problem resolution, and better security. However, implementing ITIL is far from a quick fix—it's really a major long-term undertaking.

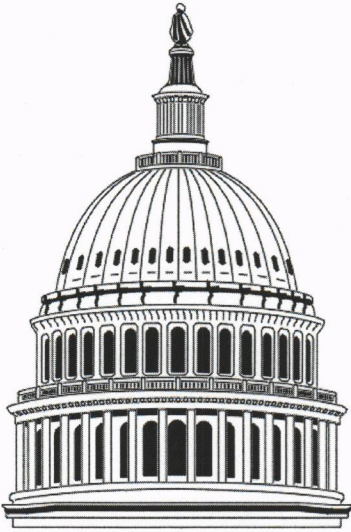
Despite the respect accorded to ITIL worldwide, there haven't been a huge number of truly comprehensive implementations. Most organizations have emphasized two ITIL sets initially, service support and service delivery, primarily because those are considered the easier areas in which an IT department can improve.

As the complexity of the comprehensive IT function keeps growing, organizations are seeing the value of a best practices approach. For that, ITIL stands alone. Because it is a framework, it adapts to the specific needs of each organization. It spells out the processes that should be in place in order to operate smoothly and deliver quality service, but allows the organization to determine the step-by-step procedures within those processes in order to align with the business needs of the organization.

That flexibility has its downside, however. While ITIL does reflect IT management best practices, it is still mainly a list of things that organizations should do. So you don't really implement ITIL so much as you use the framework to transform your organization, designing your own processes based on ITIL principles.

By the way, there is a tendency among those who don't sufficiently grasp the framework nature of ITIL to mistakenly refer to ITIL “compliance.” With no standard in place and a high degree of flexibility, there's really nothing to “comply” with.

As always, if there are specific topics you would like to see covered in this space, please let me know via e-mail at kevin@duxpr.com.



D C Update

Jeanne Jansenius
University of the South
jjanseni@sewanee.edu

Sprint Nextel WiMAX-Based '4G' Network Coming in 2008

Sprint Nextel Corp. recently announced their plans to rollout in the major market areas (expected coverage area of 100 million people) WiMAX, a fourth-generation wireless broadband network service in 2008. This will be in cooperation with Intel Corp., Motorola, Inc., and Samsung Group who are developing WiMAX-enabled chipsets and mobile devices. This will be developed in the 2.5 gigahertz band spectrum and will offer download speeds of 2 to 4 mbps. "We will have a unique broadband capability for meeting the growing access and mobile Internet needs of businesses, governments and consumers when and where they want," said Gary Foresee, Sprint Nextel's CEO. This is expected to be a \$3 billion investment to get the network up and running. (*Telecommunications Reports*, 8/15/06)

FCC Commissioner Takes "Wait-and-See" Approach

FCC Commissioner Robert McDowell says he believes in the 'wait-and-see' approach, allowing for market resolutions when it comes to items such as net neutrality and the a-la-carte mandates for video service providers. "As far as the role of government goes, first of all, clear out any unnecessary regulatory underbrush. Let's let free markets and free people team up together as best they can." His approach can be distilled down to one word: freedom. McDowell also stated at the August briefing at his Washington Office, "[S]hould there be market failure, the government should act in a narrow fashion, [providing a] narrowly tailored cure to any perceived illness in that free market that's preferably, if possible, sunsetted or at least [put on] a

glide path to a sunset provision [so] that once that market failure is cured, we can revert back to having a more deregulatory framework in place." (TR, August 15, 2006)

High-Speed Services Projected to Continue to Grow

The FCC reported that during the second half of 2005 services at speeds exceeding 200 kbps increased (in one, but not both directions) from 42.4 million lines in service to 50.2 million lines. Of these high-speed lines, 42.9 million service residential customers. According to *Telecommunications Reports*, "cable modem was the choice of 57.5 % of users, followed by asymmetric digital subscribers lines (ADSL), with 40.5%." It was noted that lines exceeding 200 kbps (in both directions) grew by 15%.

BellSouth to Stop Collecting DSL Fee

The Washington Post reported on August 26 that "Under pressure from the Federal Communications Commission, BellSouth Corp. said yesterday that it will stop collecting a \$2.97-per-month regulatory fee from its high-speed Internet customers." BellSouth will immediately eliminate the fee, and most of their DSL Internet customers will start seeing the change on their bills within a week. "The fee was designed to recover a number of costs remaining from previous regulatory obligations and other network expenses." On 8/26/06, Verizon e-mailed its DSL customers explaining that they would charge a new monthly "supplier surcharge." However, on August 30, Verizon issued a press release stating it was dropping the planned surcharge. Verizon spokesperson Bob Ingalls said the move was taken in response to customer concerns. Customers who have already been billed for the surcharge will receive a credit.

COPE Bill Update

The Senate Commerce, Science, and Transportation Committee has approved their version of the House Communications Opportunity, Promotion, and Enhancement Act (HR5252) known as the Advanced Telecommunications and Opportunities Reform Act. It is expected that Ron Wyden (D., Ore.) will refuse to go along with the motion of unanimous consent with the bill in its current form. With so few legislative days left before the Senate breaks and the upcoming general elections, it is doubtful that there will be a floor vote

For More In-Depth Coverage of Legislative & Regulatory Issues:

ACUTA members may read about the latest developments in telecommunications- and Internet-related issues in the most recent **Legislative and Regulatory Update**, an electronic newsletter prepared monthly by Wiley Rein & Fielding. Access this newsletter at <http://www.acuta.org/relation/DownloadFile.cfm?docNum=309>

on the telecom bill. Various groups such as The National League of Cities Grassroots Advocacy Center are encouraging local elected officials to “urge your senator...throughout the August recess...to vote against closing debate and against the bill.” Guess you could say the ‘vote’ is still out on this one. (TR, 8/15/06)



Wiretaps: Interpreting the Constitution Becomes a Controversy

Pat Scott
ACUTA Communications Mgr.
pscott@acuta.org

During the inaugural Georgetown Law Forum on January 24, 2006, U.S. Attorney General Alberto Gonzales told the audience that it is both legal and necessary for the National Security Agency to conduct secret intelligence-gathering operation. As Gonzales spoke for nearly 30 minutes, more than a dozen students stood together, their backs to the podium in silent protest. They held a sign that quoted Ben Franklin: “Those who would sacrifice liberty for security deserve neither.”

Wiretapping is a controversial subject.

Judge Anna Diggs Taylor has been at the center of the controversy since ruling recently that the National Security Agency’s program to wiretap the international communications of some Americans without a court warrant violated the Constitution. She ordered it shut down.

The Justice Department filed an immediate appeal and succeeded in allowing the wiretapping to continue for the time being.

“Judge Taylor ruled that the program violated both the Fourth Amendment and a 1978 law that requires warrants from a secret court for intelligence wiretaps involving people in the United States,” reported the *New York Times*. “She rejected the administration’s repeated assertions that a 2001 Congressional authorization and the president’s constitutional authority allowed the program.” (“Where Do We stand on Wiretaps?” *NY Times*, 8/18/06)

Republicans say Judge Taylor is a liberal judge advancing a partisan agenda. Taylor, now 73 years old, worked in the civil rights movement, supported Jimmy Carter’s presidential campaign, and was appointed to the bench by him in 1979. She was the first black woman to serve on the Detroit federal trial court.

It was the American Civil Liberties Union that brought the case in Detroit on behalf of a group of lawyers, scholars, journalists and others.

The government said it would ask Judge Taylor to stay her order at a hearing on Sept. 7. Lawyers for the A.C.L.U. will oppose any further stay.

Both sides of the controversy are sure they are right. “It’s another nail in the coffin of executive unilateralism,” said Jameel Jaffer, an A.C.L.U. lawyer.

On the other hand, David B. Rivkin, an official in the administrations of President Ronald Reagan and the first President Bush, said, “It is an appallingly bad opinion, bad from both a philosophical and technical perspective, manifesting strong bias....It is guaranteed to be overturned.”

While Republicans and Democrats propose legislation that either specifically allows or specifically disallows wiretaps without a warrant, a compromise may emerge eventually. Senator Arlen Specter, Republican of Pennsylvania, has drafted a plan that has the blessing of President Bush that would allow a secret court to review the legality of the operation and would force other lawsuits over the program (such as the one brought by the A.C.L.U. in Detroit) to be consolidated into a single action to be heard by the secret court.

How—and when—this controversy will be resolved remains to be seen. What the final ruling is will be important to campuses that may be asked to comply with governmental requests to listen in on private conversations.

Board Report August

Riny Ledgerwood

San Diego State Univ.
ACUTA Secretary/Treasurer
rledgerw@mail.sdsu.edu

The 2006-07 Board of Directors held its first meeting of the year on July 27, immediately following the Annual Conference. At this meeting, the Board confirmed committee liaisons for 2006-07 and the Board meeting schedule for the year. Dr. James Cross of Longwood University was appointed to the Higher Education Advisory Panel. The Board discussed potential new initiatives for the coming year, and agreed to review the action items in the current Strategic Plan at its October 21 meeting.

The Board also discussed preliminary feedback from the focus group that was held at the Annual Conference, regarding future conferences and other member services. The association and the conference were rated highly by the focus group, which made suggestions for additional communications vehicles and interactive sessions at the Annual Conference. The Board will follow up on this feedback and work with committees and staff to implement various suggestions.

Finally, the Board debriefed regarding the 2006 conference, discussing the educational sessions, exhibits, and networking events.

Respectfully submitted,

Riny Ledgerwood, Secretary/Treasurer



Register
Today!

ACUTA One-Day Workshop: Making Convergence Work

Philadelphia, PA
September 12

ACUTA is offering a one-day workshop in Philadelphia on "Making Convergence Work" on Tuesday, September 12, from 8:00 a.m.-4:00 p.m. at the Loews Philadelphia Hotel, in Philadelphia, Pa.

Topic: Making Convergence Work

Voice, video, and data technologies are converging more and more everyday. At this seminar, you will learn how to identify and overcome potential challenges in the new converged environment. The instructor will describe ways to address space planning, power, and air conditioning. He'll also suggest methods of improving your networks to provide the QoS and bandwidth needed. A new menu of security issues will be presented as will ideas for organizing and training IT and communications technology staffs.

Instructor: Gary Audin, President of Delphi, Inc.

Location: The Loews Philadelphia Hotel

Guest rooms at the Loews are still available. Mention ACUTA when you make your hotel reservation at 215/627-1200.

More detailed descriptions and online registration are available at: <http://www.acuta.org/?1505>. For more information contact: ACUTA, 859/278-3338, www.acuta.org, Donna Hall, Manager of Professional Development.

ACUTA Coming Events

Fall Seminars
Oct. 22-25, 2006
Portland, OR

- New & Evolving Technologies
- Chargeback & Cost Models

Winter Seminars
January 21-24, 2007
Austin, TX

- Best Practices for Communications Technology Professionals
- Convergence & Infrastructure

Be a State/Province Coordinator!

Mary Lou Emmons

Chair, ACUTA Membership Committee

Indiana University, Bloomington

maemmons@indiana.edu

The Membership Committee is looking for Coordinators for the following states: **Alaska, Arkansas, Colorado, Hawaii, Kentucky, Maine, Minnesota, New Mexico, Oregon, South Dakota, West Virginia, Wisconsin, and Wyoming.** The committee is also looking for Coordinators for the following Provinces in Canada: **Alberta, British Columbia, Nova Scotia, Quebec, and Saskatchewan.** (If your state or province already has a Coordinator, perhaps you would be interested in filling a vacancy for a nearby area.)

Being a Coordinator is an easy way to participate in the association and reap personal benefits without a major time commitment. State/Province Coordinators serve as a central contact for members and non-members in their area. This helps ACUTA know what's happening at schools or what hot issues need to be addressed. We especially need help finding out the names of your colleagues at nonmember schools so we can invite them to be a part of the growing network.

One of the principal benefits to you is the additional networking and the opportunity to increase your circle of contacts. In addition, accepting a position of responsibility in your professional organization is viewed favorably by senior administrators within college/university environments. The increased visibility for your school is also of interest to most administrators. And if you have ever thought of serving as a committee chair or on ACUTA's Board of Directors, this could certainly be a step in that direction.

The State/Province Coordinator plays a significant role in how ACUTA relates to both members and nonmembers on an individual basis. Networking has helped ACUTA become the single voice of communications technology in higher education.

There are clear advantages for both you and the association for just a small investment of time on your part. As a volunteer-driven organization, we rely on members to support our goal of helping university communications technology professionals contribute to the achievement of their institution's mission. If you have any questions, please contact me at Indiana University, 812/855- 8975 or Kellie Adkins, ACUTA Membership Development Manager at 859/278-3338 kellie@acuta.org. Consider becoming more involved in your professional association!

Info Links

Randy Hayes

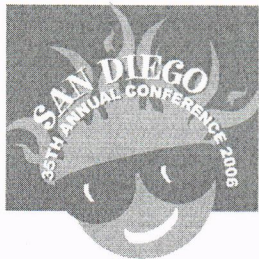
University of Northern Iowa

randal.hayes@uni.edu

Frequently, vendors, associations, governmental bodies, and others provide white papers and other informational documents which are announced through a variety of media sources. While some admittedly have a certain slant or opinion, others are quite objective; however, both often contain valuable information. Below are links to selected documents of interest.

- Digital Handshake White Paper (2000) (Internet Background Doc):
http://www.fcc.gov/Bureaus/OPP/working_papers/oppwp32.doc
- USF Subsidies: What Does \$7 Billion Buy?:
<http://www.senior.org/Documents/USF.Master.6.13.06.pdf>
- Burden of Network Neutrality Mandates on Rural Broadband:
<http://www.phoenix-center.org/pcpp/PCPP25Final.pdf>
- VOIP Alternatives for Small/Medium Businesses:
http://www.networkworldpartners.com/lucent/promotion.jsp?tdcode=TD518597_RNL&pn=voip
- GLII White Paper on CALEA Issues:
http://www.gliif.org/GLIIF/Security_Implications_of_LI_1.0.pdf
- FCC Reference Book of Rates, Price Indices for Telephony:
http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-266857A1.pdf
- FTC Chair Urges Caution on New Net Neutrality Regs:
<http://www.ftc.gov/speeches/majoras/060821pffaspenfinal.pdf>
- PFF 2006 Digital Economy Fact Book:
http://www.pff.org/issues-pubs/books/factbook_2006.pdf

More Winners from ACUTA Annual Conference



In every way, everyone who attends the ACUTA Annual Conference comes away a winner: the very best professional networking, valuable idea exchanges both in the sessions and in between sessions, plus so many terrific prizes given away by ACUTA as well as the exhibitors. Listed below are the names of the lucky winners of treasure chest packages from the final session on Thursday, plus the companies that contributed each prize.

In addition, ACUTA thanks everyone who turned in an evaluation of the Conference. From those who submitted their evaluations before the deadline, we drew the name of Chris Clark, MIS Director at Shawnee Community College. Chris received several ACUTA logo items, including a laser pointer, a thermos/flask with a case, and a traveling analog modem/phone cord.

Congratulations to all!

Diane Bentley, UCLA

- Apple iPod Nano (Cooper B-Line)
- \$100 Home Depot Gift Card (Superior Essex)

Christine Carter, Univ. College of the Fraser Valley

- MP3 Player with Pen Drive (Qwest)
- \$100 Amex Gift Cards (Meru Networks)
- LinkRunner Network MultiMeter (Fluke Networks)

Normo Cho, Univ. of Calif., San Francisco

- Apple iPod Nano (Telesource Services)
- Cutter & Buck Clock/Pen Holder (Verizon Business)

Dana Camper, Washington and Lee Univ.

- 4 GB Apple iPod Nano (NextG Networks)
- Portable DVD Player (Leviton Voice & Data)

Susan Gardner, Central Washington Univ.

- 30 GB Apple iPod (SYSTIMAX Solutions)
- 256 MB Memory Stick (Active Voice, LLC)
- 5.8 Ghz Cordless GE Phone with Call Waiting Caller ID (1Call, A Division of AMTELCO)

Kenneth Neiman, Univ. of Missouri, St. Louis

- MP3 Player (Compco)
- Golf Putter (Cost Control Associates)
- 256 MB Memory Stick (Active Voice, LLC)

Fernando Neri, Univ. of Mass., Boston

- Complimentary registration to the 2007 ACUTA Annual Conference in Hollywood, Florida

Barbara Patrick, Indiana Univ.

- MP3 Player with Pen Drive (Qwest)
- \$100 Amex Gift Cards (Meru Networks)
- VisiFault Visual Fault Locator (Fluke Networks)

Committee Profile: Membership Committee

Committee Members

2006-2007

Mary Lou Emmons, Ind. Univ., Bloomington, Chair

Patty Benton, Univ. of Alabama

Kathy Bourgeois, Tulane Univ.

EllenSue Cameron, Univ. of Ill. Urbana-Champaign

Stephanie Ross, Calif. State Univ., San Bernardino

Deborah Stewart, Univ. of Toronto

Kathy Veldboom, Amcom Software, Inc.

Gale Wilson, Univ. of Tenn., Chattanooga

Ex Officio

Carmine Piscopo, Providence College

Jeri Semer, ACUTA Exec. Director

Board Liaison

Corinne Hoch, Columbia Univ.

Staff Liaison

Kellie Adkins, ACUTA Membership Development Mgr.

In each issue of the eNews for the next several months, we will feature one of ACUTA's hardworking committees so that you will see some of the work that goes on behind the scenes. ACUTA is a volunteer organization, and your participation makes the association stronger. We appreciate all of our committee members and are happy to give them some much deserved recognition.

The Membership Committee works closely with the Membership Development Manager to recruit and retain institutional and corporate members. The committee generates ideas for improving member services as well as enhancing overall membership benefits. Occasionally, committee members are asked to assist with special projects involving networking with other ACUTA members.

The committee contributes to ACUTA's biannual member needs assessment as well as ongoing assignments from ACUTA's strategic plan. The committee recruits and directs State/Province Coordinators to assist in communications with members and non- members to improve and expand organizational involvement and facilitate networking opportunities. Committee members help first time conference and seminar attendees feel welcome and informed. They are often solicited to assist with moderating/monitoring conference sessions.

This year, the committee will undertake some aggressive recruitment projects as well as continue progress on completing strategic plan assignments.

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200, Lexington, KY 40503-2486; ph. 859/278-3338; fax 859/
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Welcome New Members

Institutional Members

Central Wyoming College, Riverton, WY. T1

John F. Wood, CIO; 307/855-2162 cio@cwcc.edu

Eastern Michigan University, Ypsilanti, MI. T5

Dr. Connie Schaffer, Interim CIO; 734/487-4590 connie.schaffer@emich.edu

Marquette University, Milwaukee, WI. T3

Kathy Lang, CIO; 414/288-1782 kathy.lang@marquette.edu

Pratt Institute, Brooklyn, NY. T2

Angelo Costa, Dir. of Admin. Support Svcs.; 718/636-3791 acosta@pratt.edu

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facility/wireless WAN/LAN systems, unified communications/mobility systems, network/system
management tools and remote monitoring systems, data infrastructure products. Altura is an
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Arbinet, New Brunswick, NJ www.peeringsolutions.com

Cliff Radziewicz, VP Business Development; 732/509-9152

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share access to VoIP-accessible phone numbers, with appropriate routing information, with
their trusted partners.

Citel, Seattle, WA www.citel.com

Leigh Fatzinger, VP Marketing; 206/957-6270

Citel Technologies is a global provider of unique IP telephony and converged communications
solutions. Whether looking to enjoy the benefits of VoIP by leveraging their traditional PBX or
by making the move to an IP PBX, Citel Technologies has the ideal solution. Citel offers
customers alternatives to the often recommended "rip and replace" IP strategy.

Telesource Services, Pontiac, MI www.mytelesource.com

Tim Barr, Vice President, End User Sales; 800/525-4300

Telesource sells, repairs and buys voice and data communication equipment. Need equipment?
Telesource sells Cisco, Avaya, Nortel, Polycom and Clear-One both unused and remanufactured.
Broken equipment? Telesource will remanufacture to like-new condition. Excess equipment?
Call Telesource for a competitive buy-back.

Your Site
Could Be a
Site to See

Have you succeeded in developing a website that looks like a winner and works like a champ?
Does someone in your organization deserve some recognition for a job well done? Send us the
URL for a special site, and it might be featured as an ACUTA Site to See.

Our topic for the fourth quarter 2006 is "Extension to Mobile Devices," and the deadline for
submissions is November 1. Submit a site from your own campus or someone else's.

Get all the details at www.acuta.org/html/wsrp.cfm.

For the 35th Annual Conference and Exhibition, we went to

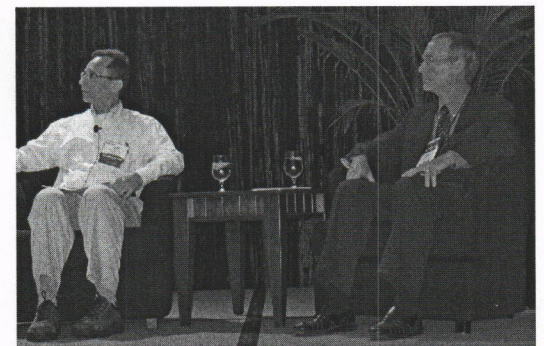
San Diego!



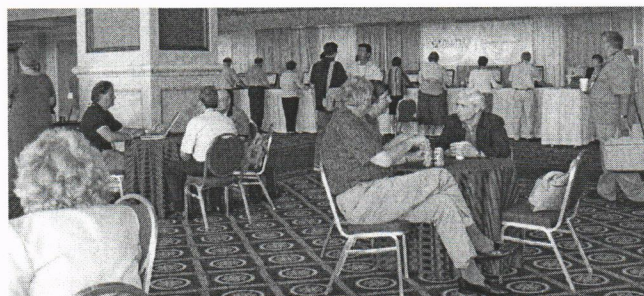
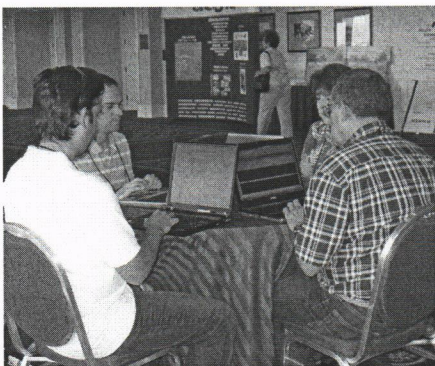
President Pat Todus opened the Conference at Monday morning's keynote address.



Sessions may involve just listening, panel discussions, small group interaction, video accompaniment, or individual questions; but all sessions involve learning!



In between sessions, there was plenty of opportunity to interact one-on-one, check e-mail back at the office, or just relax for a few minutes before the next presentation.



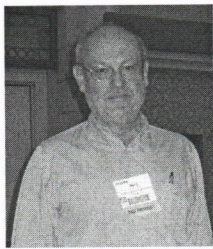
Monday Event: Maritime Museum



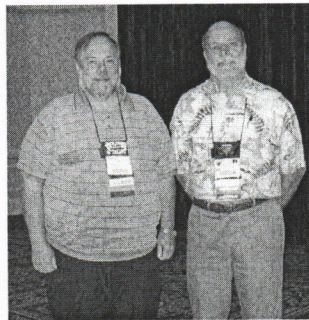
Good friends having a good time: That's a big part of every ACUTA event.



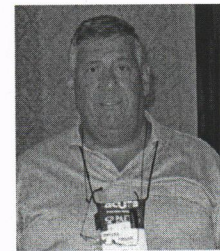
Members of Long Standing



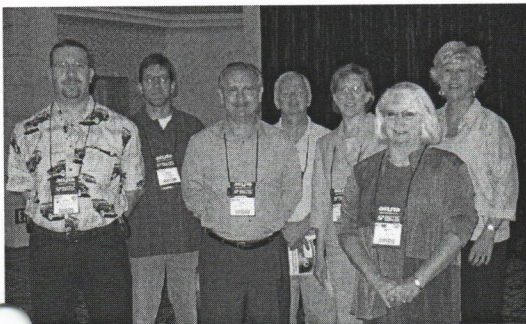
Mike Grunder, Vantage Technology Consulting Group, has been a part of ACUTA for 30 years.



15-year members Dave Wirth, Princeton Univ., and Fred Damkroger, Kansas State Univ.



Frank Ferrara, Princeton Univ., has been a part of ACUTA for 20 years.



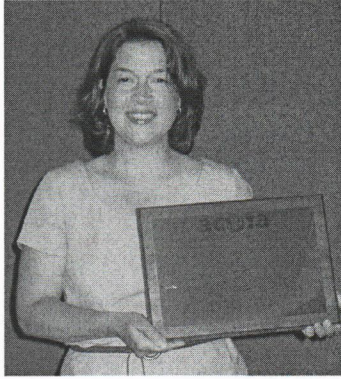
10-Year Members: John Rankin, Wichita State Univ.; Mark Berg, Chapman Univ.; Pat Miller, Alliant Intl. Univ.; Bob Mays, Villanova Univ.; Melanie Scarpa, Fairleigh Dickinson Univ.; Mary Blair, Univ. of Mich.; Rebecca Markland, Indiana Univ - Purdue Univ at Indianapolis



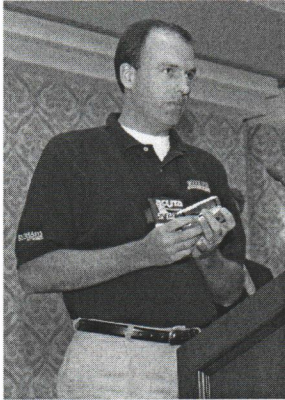
5-Year Members: Jim Spriggle, Austin Peay State Univ.; Mark Reynolds, Univ. of New Mexico (15-year member); Mona Brennan-Coles, The Univ. of Western Ontario; Laurie Gamble, Harvard Univ.; Bill Rutherford, New Mexico State Univ.; Eric Breese, Rush Univ. Med. Center

Awards: And the Winner Is...

Former ACUTA President Tamara Closs, Duke Univ., was honored as the recipient of the Bill D. Morris Award



Harvey "Buck" Buchanan, Florida State Univ., was recognized as the winner of the ACUTA Ruth A. Michalecki Leadership Award. From left: Pat Todus, Buck, Tammy Closs, and Rick Cunningham, PAETEC, sponsor of the awards and the luncheon.



Todd Edwards accepted the Institutional Excellence Award honorable mention for Wake Forest University.



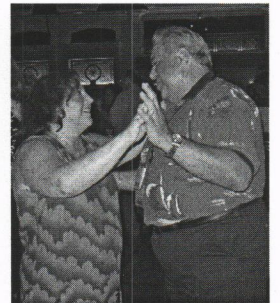
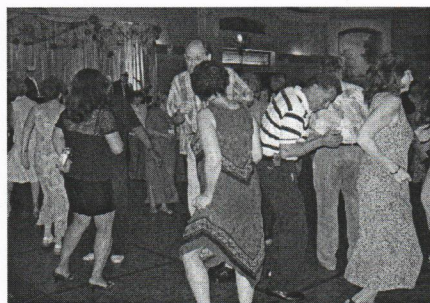
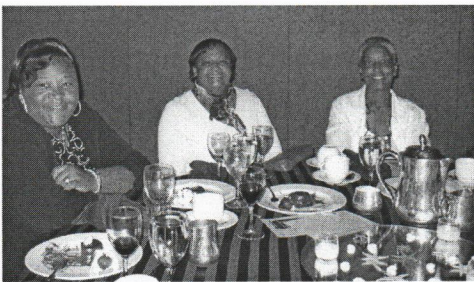
Sinclair Community College won its second Institutional Excellence Award. Left to right: ACUTA President Pat Todus, Northwestern Univ.; Scott McCollum, Sinclair; Awards Committee Chair Tammy Closs, Duke Univ.; and Rick Cunningham, PAETEC, sponsor.



Hank Hankins accepted the Institutional Excellence Award honorable mention for The Naval Postgraduate School.

Annual Banquet

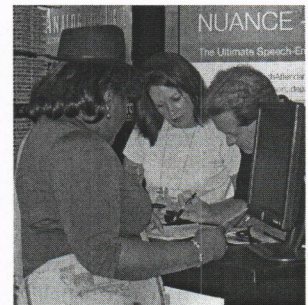
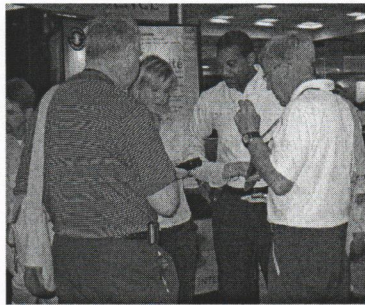
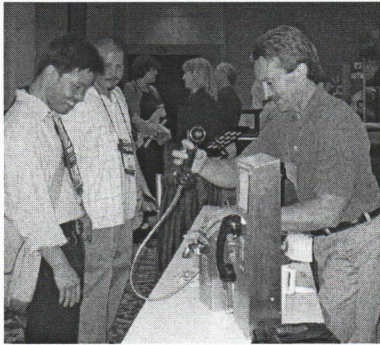
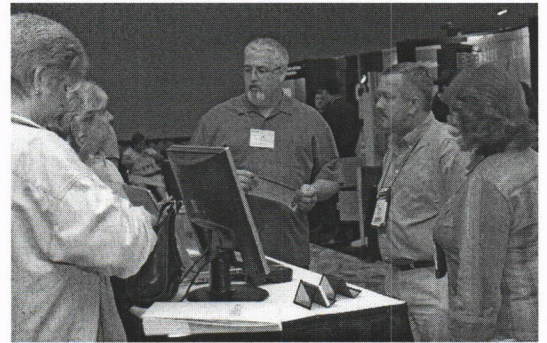
Everyone enjoyed the food, fellowship, and some fancy footwork at the annual banquet. We presented some gifts and awards and then kicked back to some great music.



What's Happening in the Exhibit Hall?



Exchanging ideas...
Learning about new products...
Making new connections...
Having a little fun...



and winning lots of prizes!

