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**Creational narratives for new housing communities:
evidence synthesis**

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Creational narratives for new housing communities: evidence synthesis

Abstract

Purpose: This paper reports the findings of a rapid evidence synthesis commissioned by the Diocese of Winchester in England. The remit was to provide an empirical basis for church contributions to large housing community developments. It sought to respond to three questions concerning new community developments. These related to risks and causes of failure; learning from past corporate and intermediate tier interventions at diocesan and equivalent levels by religious denominations; and the transferable learning available from developments described in Community Health and Liveability literatures.

Methodology: The review took a purposive approach to sampling evidence from within academic literature, policy and 'think tank' outputs and theological texts. The search was instigated with the use of key words (including New Settlements, Urban Redevelopment, Diocese, Faith and Community), principally within the SCOPUS, NIHR, PUBMED and Google Scholar databases. A pragmatic snowballing approach to relevant references was then employed. The review was undertaken from June to September, 2016.

Findings: Segregation and separation were identified as the main risk for new settlements. Connectivity is required between and across neighbours, ensuring communal access to services, transport and recreation. Communal places where people can come together for conversation and social interaction are identified as contributing significantly to healthy communities. Churches have a particular positive contribution to make here, through a focus on inclusion, hospitality and common values, rather than single faith-based, evangelical approaches.

Practical Implications

The initial effect of the study has been to increase confidence in and awareness of the diocesan contribution. In the longer term the three areas of practice highlighted for enhanced faith based contributions are those of public communications, community integration and civic leadership. An evidence based approach appears to be especially significant in facilitating the latter.

Originality: The importance of 'creational narratives' in defining and making explicit the values underpinning new housing communities, is identified as a singular source of shared motivation for planning and faith agencies.

Article type: Literature and documentary review

Keywords: New settlement, diocese, major development area, participation, liveability, narrative

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Context

The population covered by Hampshire County Council is the third largest county in England, with a total of 1,353,000 in 2015 (Office of National Statistics, 2015). If the two cities of Portsmouth and Southampton are included a further half million people are added to this figure. The two dioceses of Winchester and Portsmouth extend across the whole territory (and beyond to parts of Dorset and Sussex). Many people see it as a desirable area in which to live, and the demographic pressures on the housing stock are compounded by the comparatively high number of older people. In the first decade of the century, the increase in people aged 65 and over was double the national average, and 1 in 8 homes are now occupied by lone pensioners (Director of Public Health, 2015). The pressing need for new housing is reflected in the projected total of over 99,500 new dwelling units, aggregated from local council intentions, in the County Council's strategic Plans (Hampshire County Council, 2016). These include the proposals for 29 Major Development Areas, with at least 500 planned dwellings in each, in the Winchester Diocese alone.

With very few plans for new buildings other than Assisted Schools this diocese is looking to incorporate these 'new settlements' within its existing framework of parishes and benefices. It expects the latter to include the requirements for social action and enterprise in the new housing settlements to be included in their Missional Action Plans (MAPs). The Bishop of Winchester has mandated these to 'find ways to connect with people who do not naturally turn to the church or see its place in society' (Winchester Diocesan Synod, 2015). As such MAPs are perceived as a means of converting into practice two of the (four) strategic objectives of the Diocese to 'heal, restore and reconcile' communities, and reduce social isolation, through agencies of 'social transformation' and 'good stewardship'. The approach chimes with both emerging town planning theory for new housing communities as 'communicative actions' rather than merely 'physical designs' (Taylor, 1998), as well as the notions of a 'deconstructed church' in which 'relational evangelism' can thrive (Gerardo, 2015 and Brown, 2014).

Purpose

This context of rapid housing growth, allied to new forms of faith based outreach, led to the Bishop of Basingstoke, and the Reverend Canon responsible for the Portsmouth Board of Social Responsibility and Winchester Diocese Social Enterprise programme, commissioning a rapid evidence synthesis. Its remit has been to provide a sound empirical basis for church contributions to large housing community developments. Specifically, the focus was on identifying 'the formative ideas and stories which can effectively shape good relationships in new settlements'.

The overall stated purpose was 'to promote the common good' through what both dioceses termed 'new mixed economies' of interventions. These are typified by the terms of the Rapid Development Programme under way across 20 Portsmouth parishes 'to adapt social and business techniques' together, so that the potential of churches for bringing 'light, hope and belief to their communities' may be exploited (Portsmouth Diocese Board for Social Responsibility, 2015). Such initiatives reflect the General Synod's commitment to address the decline in urban ministry nationally (The Winchester Deanery, 2016).

Approach

The rapid evidence synthesis was undertaken by members of the Health and Wellbeing Research Group at the University of Winchester over a three month period [in the summer of 2016](#). This preceded the three yearly Strategic Review of the Winchester Diocese scheduled for October 2016. The evidence synthesis took the form of a structured background literature and documentary review, with an initial post-2000 time frame to reflect the focus on contemporary sources for understanding changes in community wellbeing and housing practices. A pragmatic snowballing approach to relevant references was adopted, after the initial use and combinations of the following keywords – New Settlements, Urban Redevelopment, Diocese, Faith and Community – with the SCOPUS, PUBMED, NIHR and Google Scholar databases. The initial searches soon indicated that relevant learning was more available in the supplementary findings and material of both past studies and present policies, than as a principal research project topic. The time frame for literature sources, accordingly, was extended beyond 2000, with some of the foundational sources cited in this article pre-dating the Millennium as a result.

Through discussions with the local diocesan advisory group the review was based on three priorities for transferable learning. These priorities were articulated, with a view to specific adapted applications in local practices: such as in the co-development schemes between private and municipal developers in West Basingstoke and the partnership of Sovereign Social Housing and Test Valley Borough Council in Andover. Distilled from the advisory group's initial list of ten topic areas, on the basis of most pressing need, the three priorities were framed as the following research questions:

- Within frameworks for developing social capital in modern civil society what is understood about the risks and causes of failure?
- For local community developments requiring multiple innovations including new housing, what is the relevant learning from past corporate and intermediate tier interventions at diocesan levels by religious denominations?
- What do recent knowledge developments in Community Health and Liveability contribute to good communities in major development areas?

For each of the above the remit for the synthesis included identifying examples and illustrations of good practice. International exemplars could be included. Informed by 'realist review' principles the research task also included the process of identifying, and then locating possible underpinning 'programme theories' or ideas from the accessed data (Pawson, 2013).

Findings:

Risks and failures

[The first findings relate to potential shortfalls identified in response to the first research question.](#)

Overwhelmingly the evidence from past recent studies points to separation and subsequent segregation as the main risks for new housing settlements. These outcomes may occur by design or

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3 by default. For example, In Milton Keynes the 1970's construction of cycle lanes and pathways with
4 high walls and thorn hedges as 'visual screens', between social and private housing
5 neighbourhoods, became associated with increased crime levels rather than improved security.
6 More recently, 'Right to buy' schemes, and the private financing of social landlords, have witnessed
7 a re-distribution of social housing so that over half is now found in the most deprived fifth of
8 localities nationally (Joseph Rowntree Foundation 2016, Department for Communities and Local
9 Government, 2010).

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12 As a result of such misalignments the explicit policy objective of 'urban renaissance' for successive
13 post-Millennium government central planning initiatives has been seen to fail. Instead of a 'New
14 Deal' for sustainable 'Mixed Communities' (Department of Local Government, 1997,) researchers
15 describe 'a neo-liberalizing accumulation of dispossession', with 'instrumental' rather than
16 'empowered' communities, in which art projects may only add to re-sale values (Macleod and
17 Johnstone, 2012). The overall perception here has often become that of 'state orchestrated
18 gentrification', in the strata of which such as depression and smoking levels are on the increase in
19 elderly and unemployed population groups. Too often individuals in these groups appear to be
20 either left on the margins of new housing developments, or forced by economic pressures to move
21 elsewhere (Popay et al, 2015, Greater London Assembly, 2015).

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26 Particularly in times of relative austerity and vulnerable funding streams, when the future feels
27 precarious, the policy pursuit of more owner occupied development can have negative
28 consequences for public trust and confidence (Department of Communities and Local Government,
29 2010, Straten 2002). Community development in new settlements suffers as a result.

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32 The main finding from the review of past risks and failures is that the value of Connectivity must be
33 maintained through and across critical events in new housing communities. This connectivity applies
34 both to the interior and external designs of buildings, and to the architecture of communication.
35 Loss is a critical event in old age, and as Canadian residential developments for Co- Care and
36 Congregate Housing now recognise, true Connectivity at this stage of life requires models of
37 neighbourliness and family style living which balance needs for privacy and personal autonomy with
38 communal service provision for transport, recreation, support and health (Novak, 2009; Williams,
39 2005). Poor housing designs too easily prevent residents relating interactively on a social level within
40 what no longer feels like 'their' neighbourhoods. Localities can become seen and experienced as
41 alien and hostile as a result.
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46 **Findings:**

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49 *Diocesan intermediate tier*

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51 **The data collected in relation to the second research question confirmed that, A**lthough churches
52 have been closely involved with the establishment of 'new settlements' ever since the term was first
53 used in Anglo-Saxon times, little research has been undertaken on the specific role of the diocese
54 itself (Myers, 1986). The strategic intermediate tier of church organisations is most apparent in the
55 literature on recovery and reconstruction, following either natural disasters or the social re-
56 engineering triggered by significant civil unrest (Hughes, 2014, Hiroko et al. 2016, Seidman, 2013).
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3 Much of this is from the United States and has its origins in sources that range from gangsters to
4 hurricanes, with the Chicago model for 'broad based community organising' an exemplar of the
5 former for intermediate tier faith agencies (Alinsky,1941, Bretherton, 2010). This emphasises the
6 importance of dioceses operating to 'a liberating constitutional order' which promotes ad hoc
7 partnerships across Christian denominations and other faith groups, for the common good.
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10 For the intermediate tier of Christian organisations such a *modus operandi* requires an appropriate
11 religious justification and perspective. Narrow evangelism and strictly hierarchical management
12 structures are not appropriate. The latter can serve as an obstacle to the decentralisation necessary
13 for decision making which allows new settlements to have sufficient discretion to tailor their
14 facilities to their particular circumstances. The former needs to ensure that the evangelical stance is
15 sufficiently relational to move beyond simply the confines of programmes for house groups of
16 converts and believers (Finney, 2004, Tuttle, 1983); as has been evident in modern China .
17 Accordingly, one recent Archbishop stresses the need for theological perspectives in an 'Integralist
18 Tradition' that associates itself with help for the poor and opposition to the 'commodifying' excesses
19 of Capitalism (Williams, 2015).
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23 For the diocesan level this can mean that assuming a Comparative Theology stance may be
24 'uniquely' helpful' in offering the route towards ' a cosmopolitan sharing of common values' in new
25 mixed communities (Newlands and Smith, 2010). The pluralism intrinsic to this position legitimises
26 different sources of both reason and revelation for knowledge and wisdom. For the planning and
27 development of new housing communities it provides a vehicle for combining the secular and the
28 spiritual in the joint pursuit of wellbeing (Hauerwas, 1981).
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31 In practice this means co-sponsorship and support by churches of community centres as modern
32 experiential and environmentally friendly learning centres, which serve as counterpoints to the more
33 calculative agendas and requirements of schools, colleges and other academic performance units.
34 For diocesan management there is no one model or directive, except to avoid middle class capture
35 and ensure a Christian ethos. The local mix of domestic skills training, arts practices, recycling crafts,
36 information technology applications and reflective time slots can as readily be termed an 'Ecospace'
37 as a 'Lifespan' centre, so long as what one international city terms ' bridging social capital' and
38 another 'socially balanced investment' are achieved (Pacione, 2004, Gerardo, 2015, Mason et al,
39 2015).
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43 The last two terms come from Victoria in Australia, and Scandinavia respectively. They point to the
44 importance for diocesan management of getting the language right. Recent commentators on
45 developments in European Social Policy are of one mind in viewing housing developments as
46 'communicative actions' or 'conversations' (Taylor, 1998, Gerardo, 2015) in which the right words
47 and terminologies have the potential both to develop and sustain community . For the Winchester
48 Diocese there is much encouragement to be gained from recent studies for its shift away from
49 traditional purely pastoral stewardship towards an 'activating social investment' role (Hausermann,
50 2012,). This often involves 'variable and highly contingent actor coalitions', and in pursuit of the
51 fidelity required for 'long haul' communities (Stephenson, 2015) the intermediate tier of faith
52 based organisations appears well placed to undertake the 'cognitive mapping of local texts'
53 required (Hiroko et al., 2016). The diocesan leadership is singularly qualified to help ensure that the
54 contemporary imperative for civil society based services is informed and shaped by religious
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aspirations for community, which embrace 'a philosophy of the personal', hospitality and the opportunities afforded by 'social citizenship' (Kirkpatrick, 2001, Dwyer, 2010).

Leadership at the faith based intermediate tier does, however, need to be careful. Use of language can be unwittingly counterproductive. After all, not everybody thinks of the Pilgrim Fathers when the term 'new settlement' is used. For many in both policy circles and poverty traps the words are now often negatively associated with the rights requirements (and vetoes) of 'naturalisation' and 'immigration' (Goodman, 2010). Stigma can result. Similarly to treat community and parish as synonyms can alienate, with European research suggesting the boundaries of the latter are much less appropriate than the 'core space' characteristics of the former: in which socio-demographic features should be understood alongside administrative structures and political elites that are no longer geographically bound (Gartner, 2011).

Findings:

Community wellbeing

The last research question brought us to the fundamental issues of ~~So~~ what makes for a good community in new settlements, and who defines what is 'good'? In terms of major housing developments recent research points to a continuing shortfall in contributions from residents themselves in decisions on planning and development. 'Instrumental' community engagement initiatives are too often perceived as short term tactics and 'housing with care' is biased towards administrative rather than social assessments (Popay et al, 2015). This bias is reflected too in contemporary scales for 'Liveability', in which measures for such as insurance premiums, property prices, crime rates and broadband speeds are prominent.

If this bias reflects the powerful influence of economists and statisticians today, an alternative perspective emerges when reviewing studies from schools of social science academics. Their recent research has been most influential in shaping the policy shift towards what is now termed 'Place based health' (Ham, 2015, The Place-Based Commission, 2016). This has led to the adoption of ten major housing development areas by the NHS as 'healthy new town' demonstrator sites (NHS England, 2016), and the creation of a Centre for Social Action in the Cabinet Office. In contrast to the liveability metrics this Centre draws on a range of empirically based Social Support and Loneliness Scales (e.g.s De Jong Greiveld, 1985, Walshe, 2016), to underpin projects that focus particularly on befriending for older residents and cross-generational integration (Demos, 2015).

The twin track notion of community rights as a key ingredient of good health and health responsibilities as a key ingredient of good community is central to many civil society oriented public service systems in Latin America (Meads, 2007). For example, multi-faceted community health centres providing a spectrum of activities from seniors' choral singing to disability day care, alongside doctors' consulting rooms, are commonplace in the likes of Peru, Bolivia and Brazil, and now have emerging counterparts in the UK's new housing settlements. In the Winchester Diocese, for example, at the Picket Twenty planned development for almost 2000 homes on the outskirts of Andover in West Hampshire, the newly built community centre includes recycled crafts and bistro café classes, in response to locally defined agendas for environmental awareness and cooking skills.

Such developments reflect the rapid advance in arts practices and have in common the commitment to what Oldenburg (1988) originally termed a 'third place' where people can gather together informally on neutral ground, without status inhibitions, as community – outside the first and second places of home and work where formal roles and expectations have to prevail.

Third places have been closely associated with public health promotion and improvements in more recent studies. Defined as 'great good places that foster community and communication among people' (Jeffres et al, 2007), their benefits for both overall civic welfare and specific gains in such as pain management, depression and hospital lengths of stay have been identified in scientific work led mostly by North American researchers (Tolbert et al, 2002, Frumkin,2002, Baum and Palmer, 2002,). In such as New Orleans, after its flood disaster, where faith based agencies have helped to 'tailor' responses to local 'places' the findings point to no less than full 'city recovery' and 'restored complete neighbourhoods' through 'grassroots rebuilding' (Seidman, 2013). Back in the NHS in England the psychology of 'enabling environments' is now recognised through an adapted form for community mental health of the individuals' recommended five- a- day fruit and vegetable diet: 'Connect, be active, take notice, keep learning and give' (Foresight, 2008). Many a sermon has had an equivalent spiritual agenda.

Synthesis

There are four common strands across the three review findings. First, there is the focus on dialogue. In the third places identified, by examining what makes for a good community, conversation always emerges as the main activity (Jeffres et al, 2007). This aligns with the designs for criss-crossing pathways in both the internal and external spaces of new community centres, and the risks of restrictive physical borders identified in the first two reviews. All three emphasise the importance of viewing new housing settlements as reciprocal interactions in which shared stories, anecdotes and values can be expressed orally and often.

Secondly, there is the common notion of major development areas as life giving communities, with their meaning captured in phrases that capture the essence of their enhancing collective identity and being. The words for these phrases are powerful, especially when negatively related to realities of actual relationships, and our reviews each indicate the need for careful and accurate crafting of the vocabulary. At Picket Twenty near Andover, for example, the child care facility sited opposite the community centre is actually termed an 'Egg Nursery'. The names of roads, parks and edifices are important, but even more important is how and who names them.

Thirdly, the reviews highlight the potential positives of faith based agencies and their intermediate management tiers, with local strategic responsibilities, for positive contributions to community development in new housing areas. Promoting participation is always at the heart of these contributions, although the forms and processes such public involvement can take are evidently and necessarily a moveable feast. Recent research points to the need for such faith based inputs to be non-partisan, empathic, and effective in their modern communicative scope. These emerge as the baseline requirements for such as dioceses, as well as other agencies at the intermediate tier of strategic development.

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3 The final value added contribution revealed through this synthesis, however, comes from pulling the
4 three strands set out above together. This is the provision of what may be termed 'creational
5 narratives' for community in new settlements. The term goes further than the simple 'social
6 investment' narrative characteristic of Scandinavia's new towns, by employing wording which looks
7 to reflect the spirit as well as the social mix of a major housing development. For example, in the
8 Winchester Diocese, at Andover's Picket Twenty new settlement, the secular requirement for
9 'Considerate Construction' registration is augmented by banner headlines (on the Church Assisted
10 School) for Courage, Love and Trust 'to make a difference' growing together ('in God's world'). Such
11 creational narratives have rich source material in such as the opening chapters of religious texts,
12 including most obviously the Jewish Old Testament. Each, of course, needs to be chosen and
13 articulated in ways that engender participation particular to place.
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Implications for Practice

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21 While it is very early to assess definitively the contribution of the evidence synthesis to local
22 practice, it is apparent from diocesan feedback that the findings have enhanced levels of confidence
23 and awareness. More generally, and for the longer term, especially in the context of diocesan and
24 similar faith based organisations' strategic reviews, three areas have been highlighted for future
25 application.
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28 The first is that of public communications. For planners the language and style employed in a range
29 of oral and printed formats is critical: from sales brochures and tender bids to the names of buildings
30 and roads and the titles of residents' newsletters. Altogether these constitute the currency of
31 formative cultures in major development areas, and it is clear that faith based sources can
32 contribute to these through their rich supply of relevant material in relation to such as revival,
33 restoration and, above all, new birth and creation.
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37 Secondly, there is the articulation of faith based values which help shape community integration,
38 backed up by social action with support from such as the local church, mosque or temple. The
39 practice of community care increasingly depends on social enterprises, and faith based agencies are
40 at the forefront in developing community interest companies and their counterparts. Typically these
41 are not partisan but whole community focused. In the Winchester Diocese, for example, the
42 Cathedral's social enterprise is the largest provider of befriending schemes for older people in the
43 county, with over 4000 active volunteers (Ralph, 2015), and the Winchester food bank uses images
44 of loaves and fishes drawn from a New Testament story to promote a universal message of equal
45 shares and common generosity.
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49 Finally, and unexpectedly, the review is a practical resource in the facilitation of effective civic
50 leadership for new housing communities. The suggestion is that, through the review, the provision
51 of evidence has helped to legitimise the contribution of faith based agencies through enabling this to
52 be seen as both 'reason and revelation' (Williams, 2015). The results are significant. They include the
53 personal mentoring of local chief officers by priests and the shift in planning proposals from the
54 physical to social capital developments in North Hampshire. The modern church is no longer
55 understood as a building but appreciated more as a house group based resource for positive
56 relationships.
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Conclusion

In the context of new mega cities and escalating urbanisation recent theological writers have located community wellbeing in the context of core human rights, which depend on 'stable environments of compassionate construction' (Newlands and Smith, 2010). For them this is now the 'transformative dream' of a 'Hospitable God' today. While not all will agree with this expression, the aspiration does point to the high level of motivation and, indeed, inspiration that can be accessed if the appropriate creational narratives are articulated, and such faith based organisations as dioceses effectively partnered in new housing community developments.

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