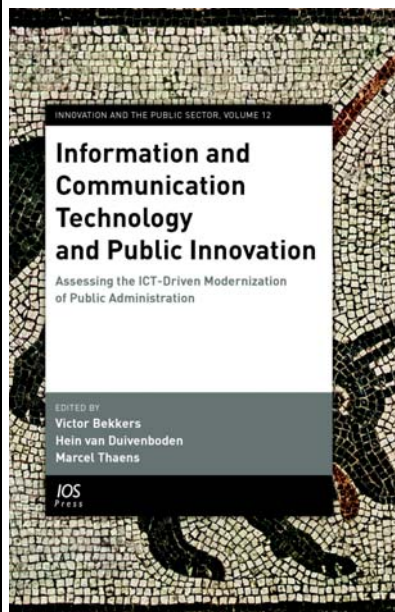


New IOS Press Publication**Information and Communication Technology and Public Innovation**

Assessing the ICT-Driven Modernization of Public Administration
Volume 12 Innovation and the Public Sector
Edited by: V.J.J.M. Bekkers, H. Van Duivenboden and M. Thaens
July 2006, 252 pp., hardcover
ISBN: 1-58603-626-2
Price: US\$144 / €115 / £78

The modernization of public administration is a recurring theme on the political and public agenda in many countries. Modernization presupposes innovation. However, is an innovative public administration a contradiction in terminis? If we look at the practice of public administration, and evaluate -from an evolutionary perspective – how public administration has transformed itself during the last 40 years, we actually see a variety of radical and incremental changes. Hence, innovation does take place. This book clearly demonstrates how public administration organizations try to adapt to changing circumstances in their environment in order to secure their legitimacy.

At the same time we see that public administration tries to respond and anticipate to new technological developments as well as to make use of them. In many countries e-government has become the symbol of the way in which ICT has penetrated in the nerves of ministries, local and regional government and all kinds of agencies. In this publication, a number of case studies have been presented in which different kind of ICT-driven innovations have been described and analyzed.

Contents:

Setting the Stage

- Public Innovation and Information and Communication Technology: Relevant Backgrounds and Concepts/ *V. Bekkers, H. Van Duivenboden and M. Thaens*
- Governance, ICT and the Innovation Agenda of Public Administration: A Comparison of Some European Policy Initiatives/ *V. Bekkers and E. Korteland*

Process Innovation

- Process Innovation in the Public Sector: Two Belgian Crossroads Bank Initiatives/ *K. Snijkers*
- Public Service Innovation in Europe/ *H. Driessen*
- Designing Flexible Information Architectures in Policy Chains and Networks: Some Dutch Experiences/ *M. Thaens, V. Bekkers and H. Van Duivenboden*

Product and Technological Innovation

- Geographical Information Systems and the Policy Formulation Process: The Emergence of a Reversed Mixed Scanning Mode?/ *V. Bekkers and R. Moody*
- Interactive Digital Television and the 'New' Citizen/ *C. Smith and C.W.R. Webster*

Organizational Innovation

- Implementation of Shared Service Centers in Public Administration: Dilemmas and Trade-Offs/ *R. Wagenaar, R. Matthijsse, H. De Bruijn, H. Van Der Voort and R. Van Wendel De Joode*
- Informatization as a Catalyst to Horizontalization in the Dutch Police System/ *S. Soeparman and P. Wagenaar*

Conceptual and Institutional Innovation

- Empowering Communities for Environmental Decision-Making: Innovative Partnerships in Cleveland (USA)/ *A. Edwards*
- The UK's Electronic Mixed Economy of Public Service Delivery: A Preliminary Evaluation/ *E. Burt and J. Taylor*
- Identity Management as Public Innovation: Looking Beyond ID Cards and Authentication Systems/ *M. Lips, J. Taylor and J. Organ*

Instrumental and Institutional Assessment

- E-Government is an Institutional Innovation/ *A. Meijer and S. Zouridis*
- Creative Destruction of Public Administration Practices: An Assessment of ICT-Driven Public Innovations/ *H. Van Duivenboden, V. Bekkers and M. Thaens*

-ORDER ONLINE AT WWW.IOSPRESS.NL OR FILL IN THIS FORM-
Select the title of your choice and click on *order online*.

Order form:

IOS Press

Nieuwe Hemweg 6B
1013 BG Amsterdam
The Netherlands
Tel.: +31 20 688 3355
Fax: +31 20 687 0039
E-mail: market@iospress.nl
URL: www.iospress.nl

Gazelle Book Services Ltd

White Cross Mills
Hightown
Lancaster LA1 4XS
United Kingdom
Tel.: +44 1524 68765
Fax: +44 1524 63232
E-mail: sales@gazellebooks.co.uk
URL: www.gazellebooks.co.uk

IOS Press, Inc.

4502 Rachael Manor Drive
Fairfax, VA 22032, USA
Tel.: +1 703 323 5600
Fax: +1 703 323 3668
E-mail: sales@iospress.com

If you would like to order one or more copies of the above, please fill in this order form and send it back to:

IOS Press, Promotion Department, Nieuwe Hemweg 6B, 1013 BG, Amsterdam, The Netherlands.

I would like to order copies of **Information and Communication Technology and Public Innovation** (US\$144 / €115 / £78)

Please bill me

Please charge my credit card

Amer. Express

Exp. Date

Card no.

Euro/Master

Security code

Visa

Name:

Address:

City/Zipcode:

Fax:

Signature:

Country:

E-mail:

Date:

Vat no.:

Visit our website for more information or online ordering:
www.iospress.nl