



**Learner  
Support  
Services**

---

## The University of Bradford Institutional Repository

<http://bradscholars.brad.ac.uk>

This work is made available online in accordance with publisher policies. Please refer to the repository record for this item and our Policy Document available from the repository home page for further information.

To see the final version of this work please visit the publisher's website. Where available access to the published online version may require a subscription.

Author(s): Oyebode, Jan R., Bradley, Paul and Allen, Joanne L.

Title: Relatives' Experiences of Frontal-Variant Frontotemporal Dementia.

Publication year: 2013

Journal title: Qualitative Health Research.

Link to original published version: <http://doi.org/10.1177/1049732312466294>

Citation: Oyebode, J. R., Bradley, P. and Allen, J. L. (2013). Relatives' Experiences of Frontal-Variant Frontotemporal Dementia. Qualitative Health Research. Vol. 23, No. 2, pp. 156-166.

Copyright statement: © 2013 The Authors and SAGE Publications.  
Reproduced in accordance with the publisher's self-archiving policy.

Qualitative  
Health Research

**Relatives' Lived Experience of Frontal-variant  
Frontotemporal Dementia**

Journal:	<i>Qualitative Health Research</i>
Manuscript ID:	Draft
Manuscript Type:	Research Article
Keywords:	caregivers / caregiving, dementia, families, caregiving, interpretative phenomenological analysis (IPA)

SCHOLARONE™  
Manuscripts

Review

**Abstract**

In this paper we examine the lived experiences of people who have a family member with frontal-variant frontotemporal dementia (fvFTD). Our analysis reflects the characteristics of fvFTD and the distinctive challenges of supporting a relative with fvFTD. Emergent themes related to the experience of becoming aware of fvFTD and entering the medical and social care system, coming to terms with a changing relationship, becoming a carer, and 'surviving it'. These caregivers live with specific behavioral challenges and personality changes including loss of empathy, socially embarrassing behaviour and lack of appreciation of risk by the person with fvFTD. The little known nature of the illness leads to lengthy periods of puzzlement and uncertainty for relatives and professional alike, and services cause frustration and distress as well as providing support. Family members adapt through giving up other aspects of life but also develop new skills and qualities of humour and acceptance.

**Key words**

Dementia; caregivers/caregiving; families, caregiving; interpretative phenomenological analysis.

1  
2  
3 Frontotemporal dementia (FTD) is the fourth most common type of dementia affecting older  
4 people (Sjögren & Anderson 2006) and accounts for approximately 20% of cases (Snowden  
5  
6  
7  
8 *et al.* 2002; Graham & Hodges, 2005). It is the second most common form amongst those  
9  
10 under 65 years and is a more common cause of early onset dementia than was previously  
11  
12 recognised (Ratnavalli *et al.*, 2002; Rosso *et al.*, 2003). Those with frontal variant FTD  
13  
14 (fvFTD) present with changes in personality and behavior; interpersonal difficulties  
15  
16 characterised by a lack of empathy or concern for others; disinhibition or other socially  
17  
18 inappropriate behaviours; and a general lack of insight and apathy. Due to the prominence of  
19  
20 behavioral symptoms fvFTD is also often termed behavioral variant FTD. In addition, the  
21  
22 progressive social impairments together with executive deficits, which are also a prominent  
23  
24 clinical feature, have led to the use of the term ‘social and executive disorder’ (SOC/EXEC;  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57  
58  
59  
60  
Eslinger *et al.*, 2007). Some researchers report aggressive, socially disruptive, and antisocial  
behaviour (Miller *et al.*, 1997) and these behavioral problems have been labelled as  
‘sociopathic’ (Mendez *et al.*, 2005).

Dementia health services are currently predominantly focused on those dementias in  
which memory problems typically present early, hence, for example, the term ‘memory  
clinics’, and are also primarily older peoples’ services. Although people with fvFTD  
eventually develop memory difficulties, this is typically much later on, so initially fvFTD is  
often misdiagnosed as an affective disorder, psychosis, or alcohol abuse (Sjögren &  
Anderson 2006). The unique and different symptom pattern experienced by a person living  
with fvFTD as opposed to more common forms of dementia, logically requires qualitatively  
different interventions or support structures. However, there is relatively little research about  
fvFTD that does not focus on clinico-pathological assessments or genetic investigations. One  
small study in Japan, of two people with fvFTD (Kumamoto *et al.*, 2004), looked at the  
problems that family caregivers encountered. They reported that the very specific behavioural

1  
2  
3 symptoms typical to people with fvFTD created major problems and a heavy burden for  
4  
5 family carers.  
6  
7

8 More information is needed about the impact on partners, spouses and other family  
9  
10 members of those with of fvFTD, given that, at present, services are designed to respond to  
11  
12 those whose dementia starts with memory problems. This research takes an in-depth look at  
13  
14 the experiences of family members caring for someone with fvFTD. It utilises a qualitative  
15  
16 approach with the aim of uncovering a broad and rich array of information that will add to  
17  
18 knowledge. It is hoped that information from this study may inform the development of  
19  
20 services that specifically respond to issues related to fvFTD.  
21  
22  
23  
24  
25

## 26 27 **Study Design and Methodology**

28  
29 We employed a qualitative approach, carrying out semi-structured interviews that we taped  
30  
31 and transcribed verbatim, before carrying out interpretative phenomenological analysis (IPA;  
32  
33 Smith *et al.*, 1999). Philosophically underpinning IPA is the view that meaning essentially  
34  
35 occurs through understanding subjective experiences. It follows that in order to understand  
36  
37 human experience it is necessary to explore the nature of that experience as closely as  
38  
39 possible (McLeod, 2001). Using IPA we explored the individuals' views of having a relative  
40  
41 with fvFTD and the meanings that they ascribed to this. These meanings together with our  
42  
43 subsequent interpretations can be regarded as 'social constructions' rather than objective  
44  
45 truths. We aimed to develop insight into the meaning of the experiences or events as a direct  
46  
47 result of full immersion or engagement with the text.  
48  
49  
50  
51

## 52 53 *Participants*

54  
55 Participants had to be a relative of a person who had received a diagnosis of fvFTD according  
56  
57 to the Lund-Manchester criteria (Lund & Manchester Groups, 1994). They also needed to  
58  
59 speak and understand English, as the methodology required direct communication and an  
60

1  
2  
3 analysis of that communication. In all, we interviewed six family members of people with  
4  
5 fvFTD, comprising three husbands, a wife, a daughter and a brother, ranging in age from 23  
6  
7 to 67 years. We have given them pseudonyms in the account that follows.  
8  
9

### 10 *Procedure*

11  
12 Professionals, in two specialist working age dementia services in the United Kingdom, raised  
13  
14 the idea of taking part with their clients' family members. If they were interested the  
15  
16 professional gave them introductory information. After a minimum of 24 hours the  
17  
18 researcher (author 2) contacted them by telephone to answer any questions, gain consent and  
19  
20 arrange to carry out the interview. I then met each participant on a one-to-one basis, though  
21  
22 one participant chose to have the person diagnosed with fvFTD present. I arranged the  
23  
24 interviews for a place that was convenient for participants, this being the participant's own  
25  
26 home for all except one who I interviewed at the care facility in which his relative was  
27  
28 resident. I obtained informed consent and brief demographic data and then interviewed the  
29  
30 participant in depth about: health and history, diagnosis, living arrangements, day-to-day life,  
31  
32 and the effects or consequences of the illness for the person, caregiver and relationship.  
33  
34  
35  
36  
37

### 38 *Analysis*

39  
40 Analysis involved four basic stages (Smith *et al.* 1999). First of all we read the transcripts  
41  
42 several times and recorded our initial thoughts and observations. Then we identified and  
43  
44 labelled the emergent themes with the aim of capturing the essence of the accounts. At the  
45  
46 third stage we attempted to create a structure out by looking for connections between these  
47  
48 conceptual themes. We subjected each transcript to this process creating a preliminary list of  
49  
50 themes (super-ordinate, main, and sub-) for each, with associated quotations. At the final  
51  
52 stage we looked across the themes and produced a final super-ordinate structure. At this  
53  
54 stage some themes were merged, dropped or raised to a higher level.  
55  
56  
57  
58  
59  
60

## Findings

Twelve salient sub-themes were derived and clustered into four main themes, which were further grouped under two super-ordinate themes. The main headings below reflect the two super-ordinate level and the sub-headings indicate the main themes. The material under each theme heading is grouped to represent each of the sub-themes. These are summarised in table 1.

TABLE 1 ABOUT HERE

### **Emergence and Realisation**

This refers to the participants' experience of becoming aware of the difficulties with their relative, their increasing knowledge of the symptoms associated with fvFTD, and their initial interaction with statutory services.

*The opening of the eyes (Becoming aware).* All participants were unaware of the existence of fvFTD until their relative was diagnosed. They talked about noticing problems, sometimes many years before finally receiving a diagnosis, and explaining these away, even though they felt there was something that was not quite right. The issues that came to their attention were often minor, and innocuous explanations were brought into play. Mr Jones, for example, said:

“I mean we were sort of thinking - oh you know, ‘Mum’s going through the change’. You know - it wasn’t that bad you know what I mean... you noticed little subtle things.” (Mr Jones.)

It is apparent in the participants' accounts that the changes that worried them embody some of the early signs of fvFTD, being connected for example, with matters as motivation and perseveration, rather than the incidents of forgetfulness that might be more typical in early

1  
2  
3 Alzheimer's disease. Mr Jones described how his wife's motivation started to decrease,  
4  
5 evidenced in her taking less care of her appearance:  
6  
7  
8  
9

10 ...you know how women are - they like to look their best don't they...and she didn't  
11 seem bothered too much that way - you know what I mean - she wasn't bothered  
12 about her appearance...So things like that started suffering - you know what I mean.  
13  
14  
15  
16

17 (Mr Jones.)  
18  
19  
20  
21

22 This gradual build up of experiences and incidents culminated in all participants experiencing  
23 more major incidents, or 'landmark events', which were so serious or unusual that they were  
24 not felt to be normal at all. Mr Mills, for example, described how his brother's driving  
25 behaviour and ability to plan and manage his journeys changed:  
26  
27  
28  
29  
30  
31  
32  
33

34 But like I say it was the strange behaviour that came after it that really started and the  
35 truth is...really... initially... he rung me up one night, after we first realised that  
36 something was up, saying, "I need some money." "Oh why, what's the problem?"  
37  
38 "Oh, I'm just standing in a petrol station, filled the car up with fuel and I've got no  
39 money." And he knew he'd done it and he knew that he hadn't got any money yet he  
40 proceeded to fill the car up. So, I sorted that out and then I spoke to my Mum and Dad  
41 two days later and he'd done the same again with them. (Pause). So that was strange.  
42  
43  
44  
45  
46  
47  
48  
49

50 (Mr Mills.)  
51  
52  
53  
54

55 So here, we see a lack of planning, probably caused by executive functioning problems,  
56 which is not only affecting the functioning of the person with fvFTD but is also beginning to  
57 impact on those around him. Mrs White recounted a story where this became even more  
58  
59  
60



1  
2  
3 salient as she feared for her husband's safety as a result of his impaired work standards in the  
4  
5  
6 face of an irate customer:

7  
8 This guy come over with a gang of his mates - wanted to punch my husband's lights  
9  
10 out! Apparently it was a job that he'd done and he should have gone back to repair  
11  
12 something, and I kept reminding him... I knew of the job and I kept reminding him  
13  
14 and leaving little notes on the wall for him... but when he went out and started  
15  
16 another job he forgets and this went on for a good long while – and this guy said  
17  
18 “You're f-ing ripping me off!” and this, that, and the other, and he literally come right  
19  
20 up to here with Brian. And I was pulling him off, pulling Brian off cos Brian wanted  
21  
22 to bash him one! (Mrs White.)  
23  
24  
25  
26  
27  
28

29 Not only did she describe feeling threatened but Mrs White was also aware that her  
30  
31 husband's behaviour was inappropriate and risky perhaps reflecting a lack of self-awareness.  
32  
33 Following the realisation that there was something wrong, participants described seeking  
34  
35 information to try and explain these peculiar changes. This involved a search for explanations  
36  
37 that eventually brought participants into contact with health and social care services. The  
38  
39 unusual nature of the illness presentation and the difficulty making sense of the symptoms,  
40  
41 together with their impact on the relationship, seemed to make the early stages of fvFTD a  
42  
43 particularly distressing and difficult time for the participants.  
44  
45  
46  
47  
48  
49

50  
51 *The double-edged sword (Entering the system).* For most, the search for a way of explaining  
52  
53 the changes in their relative took them to an initial assessment with the General Practitioner  
54  
55 followed by a referral to more specialist services. However, seeking help form services was  
56  
57 not a straightforward process. This experience could be described as a 'double-edged sword',  
58  
59 since the participants were in need of information, support and treatment but on entering the  
60

1  
2  
3 system, they often found limited knowledge and provision, long waits, uncertainty and  
4  
5 lengthy bureaucracy. The contrasting feelings this provoked were: hope versus despair,  
6  
7 isolation versus connection, loss of power versus power and uncertainty versus reassurance.  
8  
9 There was a sense that in order to receive the benefits of the system, one needs to be at its  
10  
11 mercy, giving up power and relying on others – and sometimes this seemed difficult for  
12  
13 participants to accept.  
14  
15

16  
17 For some the journey to the point of diagnosis was long and difficult. Mr Smith and  
18  
19 his wife, for example, experienced a misdiagnosis and a period believing that she had  
20  
21 Alzheimer's disease, before the diagnosis of fvFTD was given:  
22  
23

24  
25 We saw Dr Ahmed several times down at the Psychiatric Hospital. At first he sort of  
26  
27 said it was Alzheimer's disease, and, I think for about 18 months, he thought it was  
28  
29 Alzheimer's disease. And then the one visit we had with him he said, "I think that I  
30  
31 might have got this wrong" and he organised a special sort of scan. I'm not sure what  
32  
33 it was called but they injected Maggie with some sort of radioactive material, and then  
34  
35 did this scan and then eventually he came to the house and he said, "Right, we have  
36  
37 got the diagnosis now!" which was frontal temporal lobe dementia. So that's how we  
38  
39 found out what she's got – but it took about 18 months to just over two years before  
40  
41 we got there in the end. (Mr Smith)  
42  
43  
44  
45  
46  
47

48  
49 Mr Jones discussed how receiving a diagnosis of Pick's disease impacted on him at the  
50  
51 time but also how having an explanation for the cause of the problem still affects his thinking  
52  
53 now, again demonstrating the bittersweet nature of knowing:  
54

55  
56 Well it was the consultant at the hospital, Mr Markum, and I mean he said to me like  
57  
58 "Your wife's got Pick's disease." "What's Pick's disease then?" And erm, obviously  
59  
60 its frontal lobal dementia and erm, there's no treatment and there's no cure. So like at

1  
2  
3 that point I was, I was in shock! I think you could have just done that [does action]  
4  
5 and I'd have fallen over! I just didn't know how to take it – and I think from that point  
6  
7 I've sort of been in a, well I don't know how to explain, urm, I mean it's what's been  
8  
9 told to me you know, but it's like a sort of, well I can't take it in. Strange innit? (Mr  
10  
11 Jones.)  
12  
13  
14  
15  
16

17 The barriers encountered in trying to access services did not stop with diagnosis. It is almost  
18  
19 as if each participant presenting with their relative to services is a test case that requires the  
20  
21 service to then develop services around that person. At the time of interviewing, Mr Brown  
22  
23 still had not received any social work support, several months after the initial diagnosis. He  
24  
25 explained why this had occurred, again highlighting poignantly the double-edged nature of  
26  
27 entering services:  
28  
29  
30

31 So of course we come back all enthusiastic [from a visit to a good suitable care home]  
32  
33 “Yes, yes, yes, we're pleased with this”, and then he [consultant] says, “Ah well, I  
34  
35 can't get a social worker appointed to her until January.” He says, “I could get a local  
36  
37 social worker from the area – but they don't do the same things as us – well they're  
38  
39 not under our umbrella (. . . ), so I would rather ask you to wait until January, if you  
40  
41 would, until we get the proper person appointed. (Mr Brown.)  
42  
43  
44  
45  
46  
47

48 Another barrier experienced by several participants, that caused frustration, was the  
49  
50 lack of age-appropriate services. Some participants experienced a dilemma related to  
51  
52 envisaging their relative in a care home for the elderly, as Mr Mills puts it:  
53  
54

55 We certainly didn't want him in an elderly home, you know. You can imagine it  
56  
57 can't you. You can't stick a forty year old in a room full of people like that - through  
58  
59  
60

1  
2  
3 no fault of their own, dementia patients, but for a forty year old to live in an eighty  
4  
5 year olds' care home. (Mr Mills.)  
6  
7  
8  
9

10 Others were rejected by services because they were under the age of 65:

11  
12 They've tried to fit Maggie up with another sort of day care centre, and basically the  
13  
14 one, she spent the day there you know and they said she was ok, you know, and that  
15  
16 she would be acceptable. And then they said, "We can't sorry, she's under the age of  
17  
18 65!" And this is what you find all the time. (Mr Smith.)  
19  
20  
21  
22  
23

24 All participants had some experience of research, and described this as giving them a  
25  
26 sense of hope, that was often paired with frustration or anxiety. Miss Green, whose relative  
27  
28 was eventually offered trial medication, tries to describe her complex thoughts and feelings  
29  
30 around this, conveying her gratitude overall for the opportunity to try something:  
31  
32  
33

34 She's started some drugs now. That's been another thing, I think in the back of your  
35  
36 mind you sort of think that she's gonna get better, and maybe that's what keeps us  
37  
38 going. The fact that she's taking these tablets you think that one day she might get  
39  
40 better, or she's staying at the same stage because of the tablets (...). We've been told  
41  
42 that it won't make her better and that there's only a, I think it was a 20%, chance that  
43  
44 it could keep her where she is or slow things down. We couldn't have **not** given her  
45  
46 the tablets knowing that there's something out there, you know. We've got to try it  
47  
48 haven't we. (Miss Green.)  
49  
50  
51  
52  
53

54  
55 Once the initial medical and social assessment had been undertaken and a suitable  
56  
57 service provided then it seems that participants felt more supported, and stress reduced. This  
58  
59 protracted struggle can be contrasted with the experience of those with early Alzheimer's  
60

1  
2  
3 disease or vascular dementia, who nowadays would be referred to a memory clinic or  
4  
5 equivalent as soon as the family doctor realised there were signs of progressive memory  
6  
7 impairment.  
8  
9

### 10 *Life Adjustment and Coping*

11  
12 This theme refers to the pressures placed on the participants to respond and make changes  
13  
14 both outwardly and inwardly to the demands of their situation.  
15

16  
17 *The adaptation (Becoming a Carer).* In all cases the participants expressed the transition  
18  
19 to becoming a caregiver, against the backdrop of the shift in relationship that necessarily  
20  
21 occurred as the person with fvFTD functionally declined and exhibited more behaviours that  
22  
23 required understanding, management and acceptance. Participants either talked openly about  
24  
25 their experience of becoming more distanced in their relationship, or it was evident in more  
26  
27 subtle ways. Mrs White explained her experience of losing her connection with her husband  
28  
29 quite graphically and emotively, indicating how she was struggling with the change in role.  
30  
31

32 She said:  
33

34  
35  
36 I'm a carer, a mother, a nurse. I'm treating him like a child three quarters of the time  
37  
38 and then I've got to reverse my roles to be wife again and a lover and one thing and  
39  
40 another. Erm I have to keep my eyes closed 'cos if I open my eyes and see his face,  
41  
42 I'm seeing this face that isn't him, and it just doesn't feel right to be doing the sex bit.  
43  
44

45  
46 (Mrs White)  
47  
48  
49

50  
51 In transition from the role of close family member to carer, individuals began to  
52  
53 recognise and accept their new status. Mr Jones said that this was brought this home to him  
54  
55 in a consultation with his GP:  
56  
57  
58  
59  
60

1  
2  
3 The GP she said, “Have you had your flu jab?” And I said, “Well, no, I’m not eligible  
4 am I? You have to be over 65, don’t you?” And she said, “Oh no, you’re a carer, you  
5 can have your jab now” which I did. So you see stuff like that. (Mr Jones)  
6  
7  
8  
9

10  
11  
12 For some, acceptance of their situation was indicated by the sense that somehow it comes to  
13 be experienced as normal, as expressed by Mr Smith:  
14

15  
16 She does all these strange things you know. I’ve become sort of used to it,  
17 accustomed to it, and I don’t draw attention to it you know. She’ll put two night  
18 dresses on to go to bed and a work’s overall from when she used to go to work, but  
19 you don’t make a big thing out of these issues, you know. I do tell her, but I don’t sort  
20 of argue about it – there’s not much point. I’ve learned to sort of cope with these  
21 things. Well she says “Well it won’t hurt, it’s up to me what I wear.” So I say, “Ok  
22 fine, if that’s what you want to go to bed in that’s fine” (Mr Smith)  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35

36 This degree of acceptance, however, had usually been achieved as a result of adjustment and  
37 adaptation in day-to-day life. Part of Mr Brown’s adjustment had involved him taking the  
38 lead responsibility for domestic chores:  
39  
40  
41  
42

43 I cook everything, I think I’m a dab hand now. (Laughs.) I cook everything and  
44 weekends I try to do as much housework as possible but it is difficult I mean, I tend,  
45 if I’ve got the downstairs here pretty clean, the upstairs suffers, you know. We have to  
46 keep it - it’s difficult to do everything. Err, all the washing, all the ironing, I do all  
47 that. So, err, yeah, I’ve adapted! (Mr Brown)  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57

58 Others talked about how they had had to give up leisure pursuits, facing the reality that they  
59 do not have enough time to commit to them. Mr Smith talked about his experience:  
60

1  
2  
3 Most of my time ,when Maggie is here, is taken up with Maggie all day long you  
4 know. Well I used to have fish in the garden, I haven't got that no more now. The  
5 garden's over run now. I don't get so much time to do what I used to do in the garden.  
6  
7  
8  
9  
10 Even in the house you know it's difficult. I used to have big Koi carp out there, big  
11 ones, and well I gave everything away about two year ago now – all the fish, all the  
12 equipment, and I'd kept fish for about 25 years. I just couldn't get the time to sort of  
13 do what I needed to do like to look after them. I just couldn't do it. (Mr Smith)  
14  
15  
16  
17  
18  
19  
20  
21

22 The issue of employment also featured heavily, some participants taking early  
23 retirement, but others not able to afford this and finding themselves juggling work and home  
24 care commitments. This is an important area since people with fvFTD are generally of  
25 working age and correspondingly their partners and carers also. Mr Jones was able to  
26  
27  
28  
29  
30  
31  
32 fortunately take early retirement:  
33

34 I was in engineering. So I was like a supervisor in engineering.I'd been with the  
35 company for 38 years, so I err obviously I err well somebody had to look after her so I  
36 retired early. [...] So from doing urm, well sometimes weekend working like shifts  
37  
38  
39  
40  
41  
42 and working all my life – all of a sudden just stopping. (Mr Jones)  
43  
44  
45

46 Another aspect of life as a carer is the possibility that one may need to develop personal  
47 qualities that perhaps had not been so important before. Mrs White, for example, described  
48 how she had been able to draw out a sense of humour in order to best manage the difficult  
49  
50  
51  
52  
53 situations in which she found herself with her husband:  
54

55 Brian's always been the laughey, jokey, barmy type. He's always the clown. He can  
56  
57  
58  
59  
60 get everyone laughing you know, and I was always the shy one sitting in the  
background. [...] And I hadn't got a very good sense of humour at all, but I don't

1  
2  
3 know how or why I did it but with the things that he was doing or saying and still  
4 does now, what choices I said to myself have I got? I'm not a shouty yawpy telly offy  
5 type person. I don't like conflict and things like that. I can never belittle him and put  
6 him down and I can't keep telling him, "No, you've done that wrong", "No, don't do  
7 that." So somehow or another out the blue it come, that if he was doing something  
8 that was wrong or whatever, I would turn it round as a laughing joke, and then we'd  
9 both end up laughing about it! And I don't know how I started doing it or what gave  
10 me the insight to be able do it but that way works best for both of us. (Mrs White)  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24

25 Thus this theme draws on the experiences of participants in how they came to accept  
26 their new role, by recognising the pressures inherent in it, not only through the loss of their  
27 usual way of relating, but also in needing to live with the uncertainties. All participants  
28 described how they had made adjustments to adapt to their new role, which may have meant  
29 giving things up or developing new skills or qualities. There was also a sense that the  
30 situation eventually comes to be experienced as normal.  
31  
32  
33  
34  
35  
36  
37  
38

39 *The maintenance (Surviving it).* This theme details participants' methods of coping and  
40 surviving from day to day. Participants talked about symptoms and behaviors that they  
41 experienced regularly, and the repertoire of techniques and methods that they had learned to  
42 manage these.  
43  
44  
45  
46  
47

48 A major part of caring for someone with fvFTD involves supervision, and Mr Jones  
49 described his need to prompt his wife to carry out activities due to a decline in her self-  
50 motivation, he said:  
51  
52  
53  
54

55 Researcher: You sort of prompt her to do things then?  
56

57 Mr Jones: Yeah. I mean like, "Brush your teeth", "Put the toothpaste on the brush". I  
58 hand her the toothbrush and she'll brush her teeth, and I give her a brush to comb her  
59  
60



1  
2  
3 hair, and she'll have a little go at it. But everything is half-hearted you know. She  
4  
5 won't do them properly. She just loses interest. There's no drive there. (Mr Jones)  
6  
7  
8  
9

10 Another reason for supervising the person with fvFTD on a daily basis was related to safety.  
11  
12 Miss Green talked about how, in the earlier stages of the disease, her mother had left the  
13  
14 house on a few occasions and driven off in the car causing some concern. In response to this  
15  
16 the family had increased their supervision of her:  
17  
18

19  
20 My Dad can still go and do gardening whilst she wanders around the house as long as  
21  
22 the doors are locked and the keys are hidden. Then he can still do things like that but  
23  
24 obviously you've got to be with her all the time. You couldn't, sort of, you know we  
25  
26 couldn't leave her in here and go shopping, you know cos you've got to, cos she has  
27  
28 got to have somebody with her all the time. (Miss Green)  
29  
30  
31  
32  
33

34 Mrs White talked about how she had needed to develop an anticipatory strategy while  
35  
36 carrying out daily tasks and activities in order to avoid mishaps:  
37  
38

39 And the clumsiness he's had that right from the start but it's getting a darn site worse  
40  
41 now. It's like having a child – mmm (. . .). I know it's not big but if he's going to get  
42  
43 a glass of water and I'm doing a slice of toast, and we're both coming the same way  
44  
45 then I have to side step, I have to watch, you know. I have to keep out of his way you  
46  
47 know, cos he'll have me over. If he's got a cup of tea I have to be very careful  
48  
49 because he'd spill the cup of tea, and it could go on me (. . .). You have to anticipate  
50  
51 what's going to happen, yeah, you do have to have forethought exactly. (Mrs White)  
52  
53  
54  
55  
56

57 Both Mr Mills and Mrs White talked about how they had to employ a certain amount of  
58  
59 manipulation, as in Mrs White's account:  
60

1  
2  
3 “I’m having a bike! I don’t care what you say, I’m getting a bike!” And, oh my god a  
4 bloody bike! I mean he’s bad enough in a car, a bike’s gonna be even worse and I  
5  
6 thought, “Oh well he’s put his foot down now and he’s getting stroppy, let him get it”.  
7  
8 I can always find ways of wheedling round him, you know “Don’t go out on it you  
9  
10 know it’s raining” or “John’s gonna pick you up” or “Your son’s gonna pick you up  
11  
12 or...” So all right yeah he went and got this bike and he got the crash hat. I was just  
13  
14 dreading the first time he went out on it. I watched him going down the road on it like  
15  
16 this, and I was just like, “Oh my god!” So erm the next time he went out on it, I kept  
17  
18 making excuses from then on in, any excuse I could think of. Whenever he said he  
19  
20 was gonna use the bike I would come up with a better answer for why he shouldn’t. I  
21  
22 can’t remember all the little lies I told him but fingers crossed and touch wood he  
23  
24 hasn’t been on it for a month or two now. (Mrs White)  
25  
26  
27  
28  
29  
30  
31  
32  
33

34 In addition to managing the supervision of the person with fvFTD on a daily basis,  
35  
36 participants spoke of taking some responsibility for others’ emotions. Mrs White described  
37  
38 trying to manage her children’s experience of their father:  
39  
40

41 To start with when he first got bad I was telling them most of the progress. Like,  
42  
43 we’ve seen a doctor and they’ve said he should have that test, and then I’ll say, “Ooh  
44  
45 your dad wasn’t very good today, erm he was erm forgetting more words” or, “He  
46  
47 was breaking things up”, thinking that it’s their dad and they should be knowing, you  
48  
49 know. But I’ve stopped doing that now. My daughter especially, you know, “Every  
50  
51 time you say anything to me it’s doom and gloom!”. (. . .) I know they love us but  
52  
53 especially me daughter she’s a business woman, very very busy (. . .). It’s obvious she  
54  
55 doesn’t want to know. She says, “You’ll tell me anything I need to know” and that’s  
56  
57 it. (Mrs White)  
58  
59  
60

1  
2  
3  
4  
5  
6 Similarly, Mr Mills felt responsible for his parents' emotional experiences:  
7

8 I come down and have meetings with the staff and erm, I convey the facts that I get,  
9  
10 in a watered down form to my Mum and Dad. I try to protect them as much as I can. I  
11  
12 protect them really as much as I can because they don't need to know the ins and outs  
13  
14 of what John's doing. (Mr Mills)  
15  
16  
17  
18  
19

20 Participants were also aware of the need to manage situations with friends who may not have  
21  
22 any notion of fvFTD and the way it impacts upon a person. Mr Smith described his wife's  
23  
24 behavior:  
25

26  
27 When I'm out and about with her now, because she's so jolly and she looks physically  
28  
29 well, people always say, "Well she looks fine to me, there doesn't look anything  
30  
31 wrong with her" and I says "Well it doesn't show on the outside you know." So err,  
32  
33 when they say to her, "How are you Maggie?" and then all of a sudden she grabs hold  
34  
35 of them, you know, by the shoulders, in a friendly sort of way. But they're a bit sort  
36  
37 of, "Well what's happening here", sort of thing! And she'll say to them (and she'll say  
38  
39 the same thing over and over again you know), "What I say" she says "Carry on  
40  
41 regardless! Look on the bright side!" So they all say "That's right Maggie - that's  
42  
43 right!" But it's when she grabs hold of them you know. She would never do this  
44  
45 before you know, but now it could be a complete stranger. (Mr Smith)  
46  
47  
48  
49  
50  
51  
52

53 In this story Maggie's behaviour showed some lack of understanding about other people's  
54  
55 feelings, and diminished awareness of personal space, which may be a result of deterioration  
56  
57 in her understanding of theory of mind and indicates a lack of empathy or understanding on  
58  
59 her part, which then has to be smoothed over with others.  
60

1  
2  
3 This sub-theme also includes the carers managing the impact of fvFTD on themselves.  
4  
5 On the whole participants seemed able to recognise their own emotional state and difficult  
6  
7 feelings related to their situation. When asked about the most difficult aspect of his life at the  
8  
9 time of the interview Mr Jones said:  
10  
11

12 Looking back. If I do - then that brings me down too much. But if I just take each  
13  
14 day and just work with what you've got then it seems alright. But occasionally, like if  
15  
16 you're on your own, sometimes I start to look back and that's difficult because then  
17  
18 you can actually see how far you've come. And that's, well I don't like doing that  
19  
20 really too much you know, looking at photographs if you like or, well I wouldn't say  
21  
22 that I don't like doing it, but it depends. I know it's not going to do my morale that  
23  
24 much good really. (Mr Jones)  
25  
26  
27  
28  
29  
30  
31

32 In order to manage their emotions, participants seemed to have developed some strategies.  
33  
34 Not dwelling on the problems and challenges that they encounter, and getting on with daily  
35  
36 life, seemed to be a prominent method. Miss Green said:  
37  
38

39 And like me and my Mum were really close. We used to do a lot of things together.  
40  
41 Um, and it sort of meant we stopped all that because we couldn't really do those  
42  
43 things anymore. You know. Now it's me who's taking my Mum out, you know,  
44  
45 we're not going out together, you know I'm like, I'm like, looking after her you know  
46  
47 it's difficult, but you just have to get on with things. (Miss Green)  
48  
49  
50  
51  
52

53 Developing a sense of humour also seemed important for some. Mrs White's development of  
54  
55 a sense of humour has already been documented, there follows an example:  
56  
57

58 We were going into a supermarket shopping the other week and just as we were going  
59  
60 into the door he'll think of summat, erm, and he'll say erm, "Underspray!" Right. "I

1  
2  
3 need underspray, I want underspray, I need underspray!” And then cos, well, it’s  
4 hurting in here, but we joke. I’ve learned to get a sense of humour which I never had  
5 before ,and I say “What you on about you daft sod, underspray?” “Is it underspray for  
6 the car? Is it underspray for the bed?” or well you know I was being barmey you  
7 know. No, no, and he got it then you know, under ARM spray. (Mrs White)

14  
15  
16  
17 Finally, another way of managing emotions seemed to be for participants to see themselves as  
18 being fortunate by comparing themselves to others. For example Mr Jones talked about  
19 another family who had a genetic form of FTD:  
20  
21  
22

23  
24 But I mean their plight was far worse than ours really, you know. Cos she had lost her  
25 mum when she was something like about 4 years old, and because her family was  
26 young, her sister had to look after them and she later died of the Pick’s disease. And  
27 like then her brother’s just gone as well, and I thought, “Well that’s devastating that  
28 isn’t it.” So straight away, I mean, my situation is nothing compared to hers. (Mr  
29 Jones)  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40

41 On a more practical level, participants talked about a range of activities they could draw on to  
42 help them recharge their batteries or keep them motivated. Mrs White was thankful for being  
43 able to retire to a nearby holiday caravan each weekend to unwind with her husband, and Mr  
44 Smith talked about music being a great stress reliever:  
45  
46  
47  
48  
49

50 I’ve always said that I love me music, you know. I always have done. All sorts of  
51 music you know. Many many times I still do, I did last night. Err, when I’m feeling  
52 sort of really stressed out, I’ll say to her “I’m going to leave you watching television”  
53 and I sit where you are now and I put me headphones on, put a CD on and listen to it,  
54  
55  
56  
57  
58  
59  
60

1  
2  
3 and that way I feel myself coming down. Yeah, I find music a great stress reliever.  
4

5  
6 (Mr Smith)  
7  
8  
9

10 Time away from the person with fvFTD also featured prominently. Mr Smith had been  
11 able to benefit from respite care for his wife but he described it at first as being a difficult  
12 adjustment to make, having spent many years with his wife:  
13  
14

15 I mean when she first started going in the first couple of times I found it quite  
16 stressful myself you know, cos we've been married for such a long time, you know,  
17 and all of a sudden that person is, as I say, the way she is terrible at times you still  
18 miss her. But the last time she went in it didn't bother me at all and I felt really  
19 relaxed last time. Saw my brothers, and they phones and says "Well, we'll come and  
20 pick you up, spend the day over with us" like. So they came, took me over to their  
21 area and we'd go and have a drink and a pub lunch, something like that, which is  
22 something I didn't really get to do, and have a walk around somewhere, like you  
23 know, and I haven't got to worry about getting back. Yeah, it was really relaxing the  
24 last time she was in hmm yeah. (Mr Smith)  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40  
41  
42

43 Finally receiving support from others seemed important, particularly from other family  
44 members. However there was a mixed response from participants on this issue. While some  
45 reported difficulties and distancing within family relationships, others reported experiencing  
46 good support. Mr Brown was pleased with the help that he had received from his own  
47 children, and his wife's from a previous relationship:  
48  
49  
50

51 He's the eldest and he's been very supportive, hasn't he? He tries to come down every  
52 weekend. At one time he used to come midweek from work but of course it's such a  
53 long distance to come. So I think he couldn't keep that up. He usually invites us up  
54  
55  
56  
57  
58  
59  
60

1  
2  
3 on a weekend or he comes down at the weekend. So yeah. And the other one, he  
4 comes, err, fairly regularly, our Michael, he will keep, he always phones anyway to  
5 see how you are. He's always there if you need any help anyway and, and err, his  
6 wife, err, she, Mary, she err, she takes you to have yer hair done, don't she, every  
7 month? And she's gonna take you to have yer manicure soon, come Christmas. So  
8 they're very supportive. Yeah, yeah. And my own son and his girlfriend err, they  
9 took her for a meal the other day, they're supportive as well aren't they? So, the  
10 family's being supportive. (Mr Brown)  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24

## 25 Discussion

26  
27 In this study we have explored family members' experiences in caring for someone with  
28 fvFTD. Four main themes have emerged from the data, each containing examples of  
29 behaviors that are very distinctively related to fvFTD. All participants had taken on the role  
30 of caregiver (except 'Mr Mills' whose brother was in a specialist unit) and were potentially  
31 subject to carer stress. They highlighted the many symptoms associated with fvFTD, which  
32 create risk and social embarrassment. Participants' individuality, the nature of the  
33 relationship and the availability of support, seemed to affect stress levels. Adams *et al.* (2008)  
34 proposed a model that places relationship factors at the centre of the stress process. They  
35 stated that the loss of intimate exchange, the change in the quality of the relationship, and an  
36 associated loss of 'sense of self' has a pervasive and important effect on caring for a loved  
37 one with dementia, and that this may exacerbate carer burden. This seems especially salient  
38 in this study given the specific nature of fvFTD and the impact reported by all participants of  
39 decline in the quality of their relationships from an early stage.  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56

57 Leventhal *et al.*'s (1984) self regulatory model (SRM) attempts to describe and  
58 explain how people represent and respond to health threats. It assumes that when faced with  
59  
60

1  
2  
3 an illness people are motivated to define and control it. Central to this model is the idea that  
4  
5 an individual actively constructs a cognitive representation of the health threat and regulates  
6  
7 their coping accordingly. The SRM has been applied to understanding a wide range of  
8  
9 chronic health conditions in recent years (Hale *et al.*, 2007) including dementia (Clare *et al.*,  
10  
11 2006), and has helped in understanding people's responses to the illness and developing  
12  
13 suitable interventions. We think that the SRM could potentially be used to evaluate how  
14  
15 family caregivers of people with fvFTD construe the condition, and how this relates to their  
16  
17 coping strategies and well being. Particularly salient in the case of fvFTD, is the relative  
18  
19 rarity of the condition and the lack of knowledge and awareness both in professional and lay  
20  
21 circles. Carers have no reference point or information to guide their illness representations  
22  
23 and hence their coping responses. This creates an extensive period of time prior to diagnosis  
24  
25 in relative ignorance; a time in which they experience a sense of helplessness, frustration, and  
26  
27 essentially an increased burden of care. Linked to the ignorance of fvFTD, we also saw  
28  
29 many examples of services proving to be a double-edged sword as their benefits were  
30  
31 balanced with deficits. Wuest and Hodgkins (2011), summarising key points from two  
32  
33 decades of their own research on caregiving, put forward a theory of precarious ordering, in  
34  
35 which they express how important it is that care is 'connected' (i.e. timely and appropriate)  
36  
37 rather than 'disconnected'. The experiences of our participants seemed to be of finding  
38  
39 services to be helpful and unhelpful both at the same time, with the unhelpful aspects being  
40  
41 seen as an almost inevitable corollary of gaining the beneficial aspects. Thus, to improve  
42  
43 services, we may need to look at how to minimise unintended psychosocial costs that come  
44  
45 as inherent side-effects.

54  
55 We also saw in this study, how family members adapt to the challenging changes  
56  
57 wrought in their lives by the development of fvFTD in their relative. Two of our themes, The  
58  
59 Adaptation (Becoming a carer) and The Maintenance (Surviving it) seem to echo those found  
60



1  
2  
3 by Healey-Ogden and Austin (2011) in their recent account of the lived experience of well-  
4 being in 40-60 year-olds in which they found that turning towards a new identity and finding  
5 spaces for nature and for play seem to be central to gaining a sense of well-being.  
6  
7  
8  
9

10 This study highlights the need for improving dementia care services specifically to  
11 tackle the idiosyncratic symptoms and behaviours evidenced in people with fvFTD.  
12  
13 Initiatives to raise awareness of fvFTD could be directed at primary care workers initially and  
14 clearer care pathways could be developed, to reduce frustration and distress. Interventions  
15 could also be developed and evaluated, including approaches based on neuropsychological  
16 rehabilitation, those aimed at bolstering family caregivers' efficacy and self-confidence and  
17 those which help carers to increase the use of emotion-focussed coping (e.g. acceptance).  
18  
19 Finally, mental health care policies should be designed to promote equality of access and  
20 avoid age-segregated services that may unfairly limit access to effective and appropriate  
21 specialist care.  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33

34 Our study has some limitations in having a small and varied sample of participants,  
35 although they were united in their experience of having a relative with fvFTD and the small  
36 number allowed for deep idiographic analysis. Being from the United Kingdom, the service  
37 and family context differs to some extent from that in the USA and other countries. There  
38 may also be biases in our interpretations. Excerpts of the transcripts and initial analyses were  
39 discussed between all three authors, and we have also shared our themes and conclusions  
40 with wider audiences of staff who work with people with FTD in order to check for  
41 plausibility. The results are not generalisable but offer a valuable insight into a sensitive and  
42 little known subject area, grounded in the participants' own words.  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54

55 Through the presentation of an organised and coherent structure we hope to shed light  
56 on the issues facing family caregivers of people with fvFTD. However, it must be stressed  
57 that our intention was not to develop a linear model of becoming a carer. Whilst there are  
58  
59  
60

1  
2  
3 some aspects that might logically follow on from others, the experience of discovering that  
4 your relative has fvFTD is neither straightforward nor organised. It would be more fitting to  
5 consider the themes highlighted as occurring simultaneously, and dependent on individual  
6 circumstances. Future research could be designed to further consider burden of care issues  
7 in response to the specific symptom profile of fvFTD. It may also be valuable to examine  
8 more closely the underlying mechanisms effecting the changes in relating (e.g. in social  
9 cognition) and to draw out the process of acceptance in family caregivers in response to this  
10 loss of relationship.  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57  
58  
59  
60

For Peer Review

## References

- Adams, K. B., McClendon, M. J., and Smyth, K. A. (2008). Personal losses and relationship quality in dementia caregiving. *Dementia*, 7, 301-320
- Clare, L., Goater, T., Woods, R. T. (2006). Illness representations in early-stage dementia: a preliminary investigation. *International Journal of Geriatric Psychiatry*. 21, 761-767.
- Eslinger, P.J., Moore, P., Troiani, V., Antani, S., Cross, K., Kwok, S., & Grossman, M. (2007). Oops! Resolving social dilemmas in frontotemporal dementia. *Journal of Neurology, Neurosurgery, and Psychiatry*, 78, 457-460.
- Graham, A., & Hodges, J.R. (2005). Frontotemporal dementia. *Psychiatry*, 4, 55-58.
- Hale, E. D., Treherne, G. J. & Kitas, G. D. (2007). The common-sense model of self regulation of health and illness: How can we use it to understand and respond to our patients' needs? *Rheumatology*, 46 (6), 904-906
- Healey-Ogden M. & Austin W. (2011). Uncovering the lived experience of well-being. *Qualitative Health Research*, 21, 85 – 96.
- Kumamoto, K., Arai, Y., Hashimoto, N., Ikeda, M., Mizuno, Y., & Washio, M. (2004). Problems family caregivers encounter in home care of patients with frontotemporal lobar degeneration. *Psychogeriatrics*, 4 (2), 33-39.
- Leventhal, H., Nerenz, D., & Steele, D. J. (1984). Illness representations and coping with health threats. In S. Baum, S. E. Taylor, & J. E. Singer (Eds.), *Handbook of health psychology* (Vol. 4, pp. 219-252). Hillsdale, NJ: Lawrence Erlbaum.
- Mcleod, J. (2001). *Qualitative research in counselling and psychotherapy*. London: Sage
- Mendez, M. F., Chen, A. K., Shapira, J. S., & Miller, B. L. (2005). Acquired sociopathy and frontotemporal dementia. *Dementia and Geriatric Cognitive Disorders*, 20 (2-3), 99-104.

- 1  
2  
3 Miller, B. L., Darby, A., Benson, D. F., Cummings, J. L. & Miller, M. H. (1997).  
4  
5 Aggressive, socially disruptive and antisocial behaviour associated with  
6  
7 frontotemporal dementia. *The British Journal of Psychiatry*, 170, 150-154.  
8  
9  
10 Moss-Morris, R., Weinman, J., Petrie, K., Horne, R., Cameron, L.D., and Buick, D. (2002),  
11  
12 The revised Illness Perception Questionnaire. *Psychology and Health* 17, 1-16.  
13  
14  
15 Neary, D., Snowden, J.S., Gustafson, L., Passant, U., Stuss, D., Black, S., Freedman, M.,  
16  
17 Kertesz, A., Robert, P.H., Albert, M., Boone, K., Miller, B.L., Cummings, J., &  
18  
19 Benson, D.F. (1998). Frontotemporal Lobar Degeneration: A consensus on clinical  
20  
21 diagnostic criteria. *Neurology*, 51, 1546-1554.  
22  
23  
24  
25 Ratnavalli, E., Brayne, C., Dawson, K., & Hodges, J. J. (2002). The prevalence of  
26  
27 frontotemporal dementia. *Neurology*, 58 (11), 1615-1621.  
28  
29  
30 Rosso, S. M., Katt, L. D., & Baks, T. (2003). Frontotemporal dementia in The Netherlands:  
31  
32 patient characteristics and prevalence estimates from a population-based study.  
33  
34 *Brain*, 126, 2016-2022  
35  
36  
37 Sjögren, M., & Anderson, C. (2006). Frontotemporal dementia – A brief review.  
38  
39 *Mechanisms of Aging and Development*, 127, 180-187.  
40  
41  
42 Smith, J. A., Jarman, M., & Osborn, M. (1999). Doing interpretative phenomenological  
43  
44 analysis. In M. Murray & K. Chamberlain (Eds.) *Qualitative health psychology:*  
45  
46 *Theories and methods* (p.218-240). London: Sage.  
47  
48  
49 Snowden, J. S. Neary, D., & Mann, D. M. A. (2002). Frontotemporal dementia. *British*  
50  
51 *Journal of Psychiatry*, 180, 140-143.  
52  
53  
54 The Lund and Manchester Groups (1994). Clinical and neuropathological criteria for  
55  
56 frontotemporal dementia. *Journal of Neurology, Neurosurgery, and Psychiatry*, 57,  
57  
58 416-418.  
59  
60

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57  
58  
59  
60

Wuest J. & Hodkins M. (2011). Reflections on methodological approaches and conceptual contributions in a programme of caregiving research: Development and testing of Wuest's theory of family caregiving. *Qualitative Health Research*, 21, 151-161.

For Peer Review

Table 1: Summary of super-ordinate themes, main and sub-themes

Super-ordinate themes	Main Themes	Sub-themes
Emergence & Realisation	'The opening of the eyes' (Becoming aware)	<ol style="list-style-type: none"> <li>1. Noticing changes: What raised suspicion...</li> <li>2. Recounting landmark stories: What was serious...</li> <li>3. Understanding: What might be going on...</li> </ol>
	'The double-edged sword' (Entering the system)	<ol style="list-style-type: none"> <li>4. Getting labelled: What it is...</li> <li>5. Getting help: What is out there...</li> <li>6. Getting researched: What might help...</li> </ol>
Life Adjustment & Coping	'The adaptation' (Becoming a carer)	<ol style="list-style-type: none"> <li>7. Reassessing relationship: What is lost...</li> <li>8. Accepting: What is and what could be...</li> <li>9. Readjusting: What needs to change...</li> </ol>
	'The maintenance' (Surviving it)	<ol style="list-style-type: none"> <li>10. Managing daily life: What needs to be done...</li> <li>11. Managing other's emotions: What they feel...</li> <li>12. Managing self: What about me...</li> </ol>