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Can we agree TERMS? Shaping Techniques for Electronic Resource Management as a model of best practice

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Back in 2008, we (Jill Emery, then at the University of Texas, now at Portland State and Graham Stone from the University of Huddersfield) started a discussion about e-resource management. We began by swapping ideas between the US and UK about what e-resource management meant to us and how we could put it into practice. After much debate we settled on the electronic resources lifecycle upon which to base our ideas and *TERMS* was born. We then set about trying to expand on the concept by detailing our experience of best practice. However we soon realised that we had something much bigger than we had first thought, and we decided to expose our ideas to open peer review to make sure we were on the right track - to keep it real!

Commencing in September, in order to solicit feedback from Libraryland, we started releasing a new TERM every week via a blog, a Twitter hashtag and a Facebook group. Currently, we have 112 followers on Twitter, 14 direct followers of the TERMS blog, and 142 members in our Facebook group.

So far we have received some great feedback, but we want more! Tell us about your areas of best practice and help us refine TERMS for others to use. Does what we have said relate to e-books? What are your experiences? We would also like to share workflows - recent research has shown that over 1/3 of academic libraries put workflow management at the top of their prioritization list, and this area has also been highlighted as a gap by the National Information Standards Organization (NISO) *ERM Data Standards and Best Practices Review*, and in the UK by the Managing Electronic Resource Issues (MERI) project.

Here's how you can follow TERMS:

BLOG: <http://6terms.tumblr.com/>

Twitter: <http://twitter.com/6TERMS>

Facebook: Search for TERMS; it is an open group.

The 6 TERMS we will be covering are:

1. Investigation of New Content for Purchase/Addition
2. Acquisition of New Content
3. Implementation
4. Ongoing Evaluation and Access
5. Annual Review
6. Cancellation and Replacement