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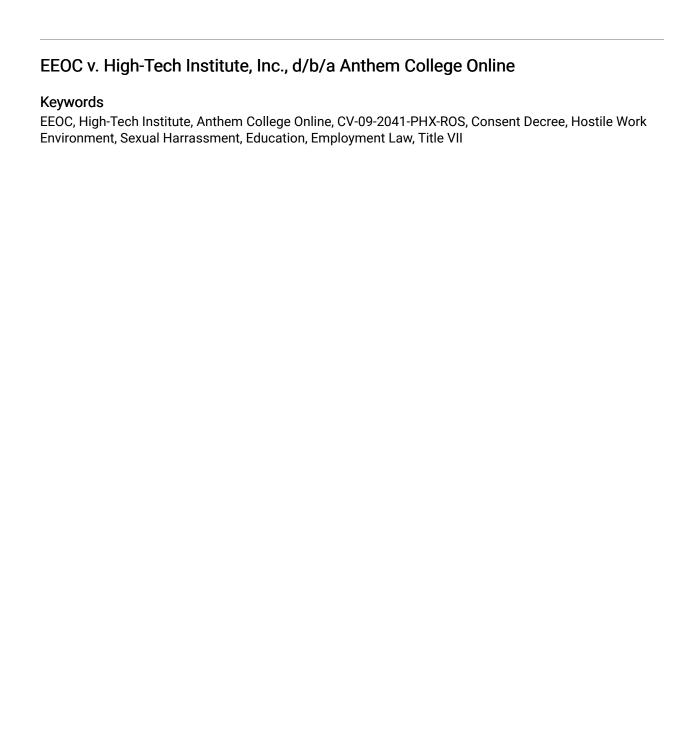
## EEOC v. High-Tech Institute, Inc., d/b/a Anthem College Online

Judge Roslyn L. Silver

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6	IN THE UNITED STATES DISTRICT COURT
7	FOR THE DISTRICT OF ARIZONA
8	Equal Employment Opportunity Commission,
9	Case No. CV-09-2041-PHX-ROS Plaintiff,
10	CONSENT DECREE
11	VS.
12	High-Tech Institute, Inc., d/b/a Anthem College Online,
13	Defendant.
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15	IT IS ORDERED the parties' joint motion to approve consent decree
16	(Doc. 115) is GRANTED AS MODIFIED, as follows:
17	References to Exhibits are to those attached to Doc. 115.
18	The United States Equal Employment Opportunity Commission (the
19	"Commission" or "EEOC") filed this action against High Tech Institute, Inc., d/b/a
20	Anthem College Online ("Defendant" or "Anthem College Online") to enforce Title
20 21	Anthem College Online ("Defendant" or "Anthem College Online") to enforce Title VII of the Civil Rights Act of 1964 and Title I of the Civil Rights Act of 1991. In the
21	VII of the Civil Rights Act of 1964 and Title I of the Civil Rights Act of 1991. In the
21	VII of the Civil Rights Act of 1964 and Title I of the Civil Rights Act of 1991. In the Complaint, the Commission alleged that Defendant discriminated against Charging
21 22 23	VII of the Civil Rights Act of 1964 and Title I of the Civil Rights Act of 1991. In the Complaint, the Commission alleged that Defendant discriminated against Charging Party Kimberly Patterson and a class of similarly situated women, by subjecting them
21 22 23 24	VII of the Civil Rights Act of 1964 and Title I of the Civil Rights Act of 1991. In the Complaint, the Commission alleged that Defendant discriminated against Charging Party Kimberly Patterson and a class of similarly situated women, by subjecting them to sex harassment by Defendant's employees, which created a hostile work
21 22 23 24 25	VII of the Civil Rights Act of 1964 and Title I of the Civil Rights Act of 1991. In the Complaint, the Commission alleged that Defendant discriminated against Charging Party Kimberly Patterson and a class of similarly situated women, by subjecting them to sex harassment by Defendant's employees, which created a hostile work environment because of their sex. Defendant denies any liability.

- of the Court over this action and waive their rights to a jury trial and the entry of
- 2 findings of fact and conclusions of law.
- This Decree resolves all claims of the Commission against Defendant,
- 4 including back pay, compensatory and punitive damages, interest and injunctive relief
- 5 arising out of the issues in this lawsuit.
- 6 2. This Decree conforms to the Federal Rules of Civil Procedure and Title
- <sup>7</sup> VII and is not in derogation of the rights and privileges of any person. The entry of this
- 8 Consent Decree will further the objectives of Title VII and will be in the best interests
- of the Commission, the class members, Anthem College Online, and the public.
- This Decree, and any provision herein regarding Anthem College Online,
- <sup>11</sup> applies to Anthem College Online on-line admissions department and to its officers,
- <sup>12</sup> agents, employees, successors, and assigns located at 16404 N. Black Canyon
- <sup>13</sup> Highway, Phoenix, AZ 85053.

It is hereby ORDERED, ADJUDGED AND DECREED:

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#### **INJUNCTION**

4. Defendant and its officers, agents, employees, successors, assigns, and all persons in active concert or participation with it, both at the time that this Decree

becomes effective and for the duration of this Decree, are permanently enjoined from:

- (a) subjecting any employee to sexual harassment and (b) retaliating against any
- employee because he or she (i) opposed discriminatory practices made unlawful by
- Title VII, (ii) filed a charge or is assisting or participating in the filing of a charge of
- sexual harassment, or (iii) assisted or participated in an investigation or proceeding
- brought under Title VII.

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### **MONETARY RELIEF**

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5. Defendant shall pay the gross sum of \$260,000 (two hundred and sixty thousand dollars). Within forty-five (45) days from the Court's entry of this Consent Decree, Defendant shall pay the settlement amount separately to class members and the

addresses supplied by the EEOC by check, cashier's check, or money order in the
distribution set forth in Exhibit A. Within three business days of the issuance of the
funds, Defendant shall submit a copy of the checks or money orders and all related
correspondence to the Regional Attorney of the Commission's Phoenix District Office.
Equal Employment Opportunity Commission, 3300 North Central Avenue, Suite 690,
Phoenix, Arizona 85012.

6. Defendant will not condition the receipt of individual relief on Ms. Patterson or any of the class members' agreement to (a) maintain as confidential the facts and/or allegations underlying his charge and complaint and the terms of this Decree; (b) waive her statutory right to file a charge with any governmental agency for events occurring after the entry of this Consent Decree; or (c) refrain from reapplying for a job with Defendant.

7. Defendant shall issue United States Internal Revenue Service Form 1099 to Ms. Patterson and each of the class members for the tax year during which payment is made. Money paid to each class member constitutes compensatory damages and Defendant shall make no deductions from the amount.

OTHER RELIEF

8. Defendant shall expunge from the personnel files of Ms. Patterson and all class members: (a) all references to the allegations against defendant that formed the basis of this action; (b) all references to participation in this action; and (c) any documents which relate to complaints or investigation of complaints of sexual harassment. Within ten (10) days of the entry of this Consent Decree, Defendant shall also provide a letter of reference, which is attached as Exhibit B, to Ms. Patterson and the

class members, providing dates of employment, title and ending rate of pay and stating
that it is defendant's policy in all cases to provide only such limited information.

- 9. Defendant shall provide Ms. Patterson and all class members with the written letter of regret, attached as Exhibit C, signed and printed on Defendant letterhead. Defendant shall mail this letter of regret directly to Ms. Patterson and the class members within ten (10) business days of the entry of this Consent Decree by the Court.
- 10. Defendant shall institute and carry out policies and practices that help assure a work environment free from sexual harassment and that allow employees to raise concerns or complaints without retaliation about matters, whether alleged, perceived or actual, made unlawful by Title VII. To assist Defendant in its efforts to assure such a work environment, Defendant shall take the actions provided in paragraphs eleven through fifteen of this Decree.

11. Defendant shall post for the duration of this Decree, in a prominent place frequented by its employees at the facility, the Notice, attached as Exhibit D. The Notice shall be posted in English. The Notice shall be the same type, style, and size as

**NOTICE** 

set forth in Exhibit D.

#### **TRAINING**

- 12. Defendant shall provide training in English, and other languages as appropriate, on sexual harassment and retaliation. The training shall consist of the following terms:
- A. Defendant shall provide training to its employees as identified in Paragraph 3, including those with Human Resources responsibility for Defendant's Arizona locations for a period of two (2) years from the date of this Decree, on the issue of sexual harassment and retaliation. During each of the two years, Defendant shall conduct one live training seminar. All of Defendant's employees and supervisors as

- indentified in paragraph 3, both managerial and non-managerial, shall attend the live
- 2 seminar or a videotaped showing of the live seminar each year. For the duration of this
- 3 decree, new employees shall view the videotape within thirty days of commencing
- 4 employment. Defendant may have duplicative videotaped seminars to accommodate
- 5 staffing needs. Defendant shall be responsible for any additional costs to provide such
- 6 duplicative seminars.
- 7 B. The Vice President of Human Resources will conduct the training.
- <sup>8</sup> Diane Gilmore currently occupies the position of Vice President of Human Resources.
- <sup>9</sup> The materials used in the presentation will be provided to the Regional Attorney of the
- <sup>10</sup> Phoenix District Office at the EEOC at the address provided above at least 20 days
- before the presentation.
- C. During the first year of the Consent Decree, the training seminars
- shall be conducted within three months of the entry of this Decree. During the second,
- year and one half the training seminars shall be conducted between eleven (11) and
- thirteen (13) months after the completion of the preceding seminar.
- D. The live training seminars shall be at least sixty minutes, plus
- additional time for questions and answers. All of Defendant's employees shall register
- when they attend a training seminar. The registry of attendance shall be retained by
- Defendant for the duration of this Decree.
  - E. The seminars shall include:
  - 1. That sex discrimination and retaliation in the hiring, firing, compensation,
- assignment, or other terms, conditions, or privileges of employment, violates Title VII;
  - 2. That sexual harassment is a form of sex discrimination;
- 3. An explanation of what behaviors may constitute sexual harassment and
- retaliation;

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4. How to prevent sexual harassment and retaliation;

5. How to provide a work environment free from sexual harassment and
retaliation;
6. And to whom and by what means employees may complain if they feel
they have been subjected to sexual harassment and retaliation in the workplace. The
session shall also review and explain Defendant policies set out in Paragraph thirteen of
this Decree.
F. During the live training sessions, the Vice-President of Human
Resources shall speak to the employees about the discipline that can be taken against
supervisors, managers, and employees at Anthem College Online who commit acts of
sex harassment or retaliation or allow sexual harassment or retaliation to occur in the
workplace, the importance of maintaining an environment free of sexual harassment
and retaliation, and Defendant's policy in regard to sexual harassment and retaliation
referred to in Paragraph thirteen of this Decree.
POLICIES/PROCEDURES
13. Within sixty (60) days of the entry of this Decree, Defendant shall
develop written policies, or revise existing policies, concerning sex discrimination,
including sexual harassment and retaliation, to comply with the law, and shall submit
the policies to the Regional Attorney of the Phoenix District Office of the EEOC at the
address provided in paragraph five above. This written policy must include at a
minimum:
A. A strong and clear commitment to a workplace free of sexual
harassment and retaliation.
B. Clear and complete definitions of sexual harassment and retaliation
with relevant examples.
C. A strong and clear statement encouraging persons who believe
they have been sexually harassed or retaliated against to come forward.

1	D. The identification of specific individuals, to Defendant, with their
2	telephone numbers, to whom employees can report the sexual harassment and/or
3	retaliation, including a written statement that the employee may report the sexual
4	harassment and/or retaliation to designated persons outside their chain of management.
5	E. An assurance that Defendant will investigate allegations of sexual
6	harassment and retaliation promptly, fairly, reasonably and effectively, using
7	appropriate investigators and that appropriate corrective action will be taken.
8	F. An assurance that sexual harassment and retaliation by all persons,
9	including management officials, supervisors, salespersons, vendors, suppliers, third
10	parties, and customers, is prohibited and will not be tolerated.
11	G. A description of the consequences, up to and including termination
12	that will be imposed upon violators of the policy.
13	H. A promise of maximum feasible confidentiality for persons who
14	believe that they have been subjected to retaliation.
15	I. An assurance of non-retaliation for persons and witnesses who
16	report to Defendant in good faith that they believe they have been subjected to unlawful
17	discrimination.
18	14. These policies shall be distributed to all of Defendant's employees within
19	one hundred and twenty (120) days of the entry of this Decree.
20	REPORTING BY DEFENDANT AND ACCESS BY EEOC
21	15. Defendant shall report in writing and in affidavit form to the Regional
22	Attorney of the Commission's Phoenix District Office, at the address provided in
23	paragraph five above, beginning six months from the date of the entry of this Decree,
24	and thereafter every year for the duration of the Decree, the following information:
25	A. Any changes, modifications, revocations, or revisions to its
26	policies and procedures which concern or affect the subjects of unlawful sexual
27	harassment and retaliation

1	B. The name of any individual who has lodged a complaint that has
2	come to the attention of Human Resources, of sexual harassment, against any of
3	Defendant's management, where Human Resources determines a violation of its sexual
4	harassment policy occurred. The nature of the complaint, investigatory efforts made by
5	defendant, and the corrective action taken, if any, shall also be specified
6	C. Confirmation that the registries of persons attending the live
7	training seminars required in paragraph twelve of this Decree are within its possession
8	and available to the Commission at its request.
9	D. Confirmation that (1) the Notice required in paragraph eleven of
10	this Decree was posted, and the location(s) where it was posted; (2) the policies
11	required in paragraph thirteen were distributed to each current and new employee of
12	Defendant, and posted; (3) the expungement from Ms. Patterson's personnel files
13	required in paragraph eight of this Decree took place, the date of the expungement, and
14	the specific documents expunged.
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16	COSTS AND DURATION
17	16. Each Party shall bear its costs and attorney's fees incurred as a result of
18	this action through the filing of this Decree.
19	17. The duration of this Decree shall be twenty-four (24) months from its
20	entry. This Court shall retain jurisdiction over this action for the duration of the
21	Decree, during which the Commission may petition this Court for compliance with this
22	Decree. Should the Court determine that Defendant has not complied with this Decree,
23	the Court may order appropriate relief, including extension of this Decree for such
24	period as may be necessary to remedy its non-compliance, an award of attorney's fees
25 26	and costs, and fines for contempt of court.
26 27	18. In the event that the commission believes that Defendant has failed to
-1	comply with any provisions of this Consent Decree it shall notify Defendant in writing

of the non-compliance and afford Defendant twenty days after service of the notice to remedy the non-compliance. Said Notice has be sent via fax and U.S. mail to 2 Defendant's Vice President of Human Resources at 16404 N. Black Canyon Highway, 3 Phoenix AZ (Fax 602-926-8775) and to Kris Culbertson or Mark Ogden at 2425 E. 4 5 Camelback, Ste. 900, Phoenix AZ 85016. (Fax 602-957-1801) 6 19. If Defendant has not remedied the non-compliance in twenty (20) days 7 after service of the notice, the EEOC may petition this court to enforce the terms of the 8 Decree. 9 20. Absent extension, this Decree shall expire by its own terms at the end of 10 twenty-four (24) months from the date of entry without further action by the Parties. 11 21. The parties shall submit a joint status report every six months, with the 12 first report to be filed six months from the date of this judgment. 13 Dated this 17th day of May, 2011. 14 15 16 17 18 Chief United States District Judge 19 20 21 22 23 24 25 26 27