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The Impact of Psychological Support on Psychological Outcomes and Patients' Experiences of the Bariatric Service 1 and 2 Years after Bariatric Surgery

Keywords: Weight loss; Psychological outcomes; Bariatric surgery; Patient satisfaction

Abstract

Background: Although bariatric surgery is widely considered the most effective form of obesity management, some patients receiving surgery describe how their psychological issues remain neglected. This study evaluated the impact of additional psychological support (a Bariatric Rehabilitation Service (BRS)) on patients' psychological outcomes at 12 months and their experiences of the bariatric service at 24 months.

Methods: Patients were randomised to receive either usual care or the BRS and rated a range of psychological outcomes at 12 months. Completed psychological data was obtained from 70 patients (usual care: n=32; BRS: n=38). At 24 months post surgery patients (n=68) gave written feedback regarding the content and timing of their experiences and a sub group (n=16) took part in telephone interviews about their experiences of the bariatric service they had received.

Results: By 12 months those who received the BRS reported greater improvement in their psychological outcomes compared to the usual care group in terms of vigour (p=0.02, eta²=0.08), approach coping (p=0.04, eta²=0.06), quality of life (p=0.04, eta²=0.06) and self-reported hunger (p=0.05, eta²=0.05). By 24 months a large majority of those who had received the BRS reported satisfaction with the service's timing and content. However the majority of all patients, regardless of condition, reported wanting further psychological support up to 24 months post-operatively. A minority, however, stated that as their problems were not emotional the additional support was unnecessary.

Conclusion: The BRS resulted in some small improvements in psychological outcomes. Psychological support before and after surgery could be delivered in relation to individual patient need rather than as a blanket provision. Further research is needed to determine both the timing of such support and to identify those who would show most benefit.

Introduction

Bariatric surgery is currently the most effective intervention for weight loss for those whose BMI is greater than 40 (or 35 for those with co morbidities) [1-4]. Bariatric surgery has also been shown to result in improvements in a number of other patient outcomes including quality of life, mood, subjective health status and perceptions of eating control [4-6]. There remains significant variability in both weight change and psychological outcomes however, with a large minority of patients either not showing the desired loss of excess weight or showing weight regain by follow up [7-9]. In particular, Magro et al.

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found that some weight regain was observed in approximately 50% of patients (46% within 24 months and 63.6% within 48 months) [9]. Further, patients also show variability in their changes in psychological variables after surgery [4].

To address this variability in patient outcomes some research has highlighted a role for baseline factors such as binge eating, mood or addictive behaviours as predictors of weight regain [10-13]. In contrast, other studies have focused on the mechanisms involved in failed surgery, where weight is regained or successful surgery, where weight loss is maintained, highlighting a key role for behaviour change, coping and emotional eating. For example, the results from a series of qualitative and quantitative studies indicated that whereas successful surgery is associated with a reduction in hunger and preoccupation with food and a sense of being more in control of food intake, less successful surgery is often accompanied with patients feeling unprepared for the changes required after surgery, reporting being unsupported in the time following surgery and a sense that although surgery fixes their body, psychological issues remain neglected [14-16]. This suggests that addressing these core areas may help to improve patient outcomes following surgery. It also reflects recent studies which have offered either lifestyle interventions or counselling pre or post surgery to improve outcomes [17,18] and confirms the conclusions made by several research teams [12,19,20] who have argued that bariatric patients require psychological input, such as assessment and behaviour change support, pre and post-surgery. Further, both National Institute for Health and Care Excellence (NICE) guidelines [21] and those by American Association of Clinical Endocrinologists (AACE) /American Association of Metabolic and Bariatric Surgery (ASMBS) /The Obesity Society (TOS) [22] state that weight loss surgery should be undertaken only by a multidisciplinary team that can provide psychological support.

In line with these suggestions the authors of the present paper carried out a randomised controlled trial to explore the impact of a health psychology led bariatric rehabilitation service (BRS) versus usual care on patient health outcomes. The bariatric rehabilitation

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service offered information, support and mentoring pre and post surgery and reflected both the rehabilitation services which are now common place for patients post heart attack and stroke [23,24], and drew upon interventions which offer patients preparation for other forms of surgery to improve post-surgical outcomes [25,26]. It also reflected a response to users of two active support groups who had highlighted the need for increased psychological input. The results of this trial showed that the intervention had no impact on change in BMI by 12 months (mean change in BMI= -16.49: (usual care= -16.37; 95% CI=15.15-17.57; intervention= -16.6; 95% CI=15.42-17.81; $\eta_p^2 = 0.001$). These results have been published elsewhere [27]. The current paper presents the results relating to the impact of the intervention on psychological outcomes at 12 months after bariatric surgery. Furthermore patients' experiences of the support they received were assessed by 24 months in terms of both its timing (i.e. at what time point it should be delivered) and content, (i.e. what was and should be covered and discussed during the support sessions).

Method

Sample

Consecutive adult patients were recruited from St. Richard's Hospital in Chichester, UK, once they had been assessed by the multidisciplinary bariatric team (physician, anaesthetist, dietician, psychotherapist and surgeon) and approved for surgery. Recruitment took place over a 14-month period from October 2011 to December 2012. Those who could not effectively read or speak English were excluded as this would pose a difficulty in implementing the intervention.

One hundred and sixty two participants were recruited into the trial and weight loss data was obtained from n=145 by one year. Details of their demographics and the impact of the intervention on weight can be found in Ogden et al. [27]. Self reported psychological outcomes were obtained from a reduced sample of patients (n=70: usual care=32; intervention=38) at both baseline and 1 year follow up (response rate=43.2%), Analysis indicated no significant differences in baseline demographics between those who completed and those who did not complete the psychological outcomes measures at one year follow up (see Table 1). Written data concerning patient experiences was obtained from patients (n=68) at 24 months and qualitative data was obtained at 24 months from a sub group of patients (n=16) concerning their experiences of surgery (usual care: n=8; intervention: n=8). These were sampled from those patients who had completed the 24 month follow up and consented to be contacted for a telephone interview.

Design and procedures

The study involved an open-randomised parallel group control trial with patients allocated to receive either usual care or the bariatric rehabilitation service (BRS) pre and post bariatric surgery. Details of the trial design can be found in the study protocol [28] and a previous publication [27]. Baseline psychological outcomes and weight loss were collected two weeks prior to the operation and at one year follow up. Weight was assessed in clinic and psychological outcomes were assessed via postal questionnaire. At 24 months patients were sent a short survey for both quantitative and qualitative feedback on timing and content of the intervention. In addition, a sub sample

Table 1: Patient demographics - Responders vs non responders on psychological outcomes.

Variable	All participants (n=183)	Psych outcomes complete (n=70)	Psych outcomes incomplete (n=113)	T / x ²	
Age (yrs)	Mean=45.2 SD=10.9 Range=18-68	Mean=46.5 SD=10.8	Mean=44.4 SD=11	t=1.64 p=.2	
Sex	M= 45 (24.6%) F= 138 (75.4%)	M= 21 (30%) F= 49 (70%)	M= 24 (21.2%) F= 89 (78.8%)	X ² =1.79 p=0.2	
Baseline weight kgs)	Mean=141.3 SD=28.0 Range=96.5-250.8	Mean =141.6 SD=31.2	Mean =141.2 SD=25.9	t=.009 p=0.9	
Baseline BMI	Mean=50.2 SD=7.85	Mean=49.2 SD=8.0	Mean=50.9 SD=7.7	t=1.91 P=0.2	
Гуре of surgery	Bypass= 170 (92.9%) Band= 9 (4.9%) Sleeve= 4 (2.2%)	Bypass= 66 (94.3%) Band=4 (5.7%)	Bypass= 104 (92%) Band= 5 (4.4%) Sleeve= 4 (3.5%)	X ² =2.65 p=0.3	
Ethnic group	Black= 2 (1.1%) Asian= 2 (1.1%) White= 177 (96.7%) Other= 2 (1.1%)	Black=1 (1.4%) Asian= 0 White= 68 (97.1%) Other= 1 (1.4%)	Black= 1 (0.9%) Asian= 2 (1.8%) White= 109 (96.5%) Other= 1 (0.9%)	X ² =1.48 p=0.7	
Education					
<sec school<br="">Sec school Prof qual Degree High degree</sec>	5 (2.7%) 78 (42.9%) 70 (38.5%) 25 (13.7%) 4 (2.2%)	1 (1.4%) 29 (41.4%) 26 (37.1%) 13 (18.6%) 1 (1.4%)	4 (3.6%) 49 (43.8%) 44 (39.3%) 12 (10.7%) 3 (2.7%)	X ² =3.07 p=0.6	
Living Status					
Alone Co habiting	32 (17.5%) 151 (82.5%)	12 (17.1%) 58 (82.9%)	20 (17.7%) 93 (82.3%)	X ² =.009 p=0.9	
Final weight at 1 year (kg)	Mean=94.8 SD=20.0	Mean=95.7 SD=21.4	Mean=94.1 SD=18.9	t=.225 p=0.6	

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of 16 patients took part in telephone interviews concerning their experiences of surgery.

Intervention

Patients allocated to the usual care (control) group received preoperative tests and a standard diet sheet postoperatively informing them about their desired diet and the stages of food progression from only consuming liquids to soft food then back to all foods. Patients returned for surgery approximately 2 weeks later, and after a median post-surgical stay of two nights, they were discharged home. They then returned to the clinic at 6 weeks, 3, 6 and 12 months to see the dietician and/or specialist nurse. Patients allocated to the BRS (intervention) group received usual care as described above plus three one-to-one 50-min sessions with a health psychologist 2 weeks preoperatively, postoperatively (before they were discharged from hospital) and at 3 months follow-up. A one to one approach was chosen as a group would have been problematic to deliver with any consistency due to variability in appointment times and surgery dates. This would have meant that the composition of the groups could not have been kept consistent across the three delivery time points and participants could have ended up in groups with different patients. Furthermore, the intervention was tailored to address the individual needs of each patient. Again this would have been hard to achieve within a group.

The health psychologist used both didactic and non-didactic methods and addressed five key factors: (i) knowledge (i.e. information about dietary change), (ii) beliefs (concerning the causes and solutions to obesity), (iii) behaviours (with a focus on diet and physical activity), (iv) coping strategies (i.e. managing emotions without using food, identifying alternative and healthy methods of coping, managing other addictions) and (v) adjustment (i.e. exploring ways to work with the restriction imposed by the operation). Details concerning the structure of the sessions can be found in the study protocol [27].

Measures

i) Participant demographics: Weight, BMI, age, sex, ethnic group, education, living status and years trying to lose weight were assessed at baseline.

ii) Weight loss: patient weight was obtained in the clinic 2 weeks preoperatively and postoperatively at 12 months. The primary outcome was change in BMI by one year. These data have been published elsewhere [27].

iii) Psychological outcomes: Patients completed the following psychological measures in the clinic 2 weeks preoperatively (a paper questionnaire) and postoperatively at 12 months (mostly using an online survey): i) Mood (assessed in terms of depression, anxiety, vigour and fatigue, using the Profile of Mood States, [29]); Quality of life (assessed in terms of Activities of Daily Living (SF-36, [30]), Individualised Quality of Life (SEIQoL [31]) and the single item health status scale [32]; iii) Coping (approach coping style and behavioural disengagement were assessed using the COPE; [33]); Eating behaviour (emotional eating was assessed using the subscale from the DEBQ, [34] and changes in hunger, a desire to eat fatty foods, sweet foods or healthy foods using a measure of behaviour specific to changes post

iv) Patients' experiences of the surgical process: At 24 months patients' experiences of their operation and support with a focus on timing and content were collected using both written data and qualitative interviews: a) written data: this involved the completion of rating scales and open text boxes. Beliefs about timing were assessed using the following questions repeated for each time point: "If you could have some form of psychological support to help you to manage your weight loss surgery, to what extent do you think it should be: before /immediately after /3 months after /6 months after /12 months after /18 months after /24 months after surgery", which were rated on 5 point Likert scales ranging from 'not at all (1) to 'totally' (5). Beliefs about content were assessed using the following questions: "To what extent did these support sessions: help to change my behaviour / help me manage my emotions /help me to find ways to cope with my surgery /help me to change my relationship with food" which were rated using 5 point Likert scales ranging from 'totally disagree' (1) to 'totally agree' (5). b) Qualitative data: This involved telephone interviews which were recorded and transcribed verbatim. Those in the intervention group were asked specific questions concerning the timing and content of the BRS. All patients were asked questions about optimal timing and content for psychological support such as "have you received any support with changing your behaviour or coming to terms with the effects of the surgery?"; 'was this support useful?'; 'how could this support have been improved?'

Data analysis

Patient demographics at baseline, for those with psychological outcomes data at 12 months were analysed using descriptive statistics. The impact of the BRS intervention on psychological outcomes at 12 months was assessed using ANOVA with time (baseline vs 12 months follow up) as the within subject factor and condition (usual care vs BRS intervention) as the between subjects factor. The patient experiences in terms of the rating scales were analysed using descriptive analysis. The open text boxes and qualitative interview data were analysed using content analysis.

Results

Patient demographics

Patient demographics for those with psychological outcome data by condition are shown in Table 2.

The results showed that the majority were women (70%), white (97%), had a mean age of 46 years, cohabited with someone (83%), had a mean baseline weight of 141.6 kg, a mean baseline BMI of 49 and a final weight by 1 year of 95.7 kg. The majority had been educated up to the end of secondary school (41%) or had a professional qualification (37%). Nearly all patients had received a gastric bypass (n=66) and only 4 had received a gastric band (n=4), The two groups were comparable in terms of baseline demographics and type of surgery received. Those in the intervention group, however, were significantly heavier in terms of both baseline weight and BMI compared to those in the usual care group. Baseline weight was therefore used as a covariate in all subsequent analysis. Patients (n=16) who took part in

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 Table 2: Patient demographics for psychological outcomes (n=70).

	All participants (n=70)	Usual care (n=32)	Intervention (n=38)	t/X²
Age (yrs)	Mean=46.5 SD=0.77 Range=21-68	Mean=47.5 SD=9.9	Mean=45.7 SD=11.5	t=0.7 p=0.5
Sex	M=21 (30%) F=49 (70%)	M=8 (25%) F=24 (75%)	M=13 (34.2%) F=25 (65.8%)	X ² =0.7 p=0.4
Baseline weight (kgs)	Mean=141.57 ght (kgs) SD=31.23 Range=99.8-250.8		Mean=149.7 SD=35.3	t=2.6 p=0.01*
Baseline BMI	Mean=49.21 SD=8.09	Mean=46.6 SD=6.3	Mean=51.4 SD=8.7	t=2.7 p=0.008*
Type of Surgery	Bypass= 66 (94.3%) Band= 4 (5.7%)	Bypass= 29 (90.6%) Band= 3 (4.3%)	Bypass= 37 (97.4%) Band= 1 (1.4%)	X ² =1.47 p=0.2
Ethnic group	Black=1 (1.4%)		White=37 (97.4%) Other=1 (2.6%)	X ² =2.03 p=0.4
Education <sec school<br="">Sec school Prof qual Degree High degree</sec>	chool 1 (1.4%) hool 29 (41.4%) ual 26 (37.1%) e 13 (18.6%)		0 (0%) 16 (42.1%) 15 (39.5%) 6 (15.8%) 1 (2.6%)	X ² =2.5 p=0.6
Living status				
Alone Cohabiting	12 (17.15) 58 (82.9%)	7 (21.9%) 25 (13.2%)	5 (78.1%) 33 (86.8%)	X ² =2.5 p=0.6
Final weight at 1 year (kg) Mean= 95.7 SD = 21.4		Mean= 91.1 SD = 19.2	Mean= 99.4 SD = 22.7	t=1.6 p=0.1

the qualitative component were representative of the psychological outcomes sample.

Psychological outcomes

The impact of the intervention compared to usual care on psychological outcomes from baseline pre surgery to 1 year follow up is shown in Table 3.

On initial analysis the results showed significant effects of time for all variables (apart from approach coping and behavioural disengagement) indicating improvements for all patients regardless of condition on most psychological outcomes. In addition, the results showed significant time by condition interactions for depression, vigour, approach coping, individualised quality of life and hunger suggesting that improvements in these constructs were more pronounced in the intervention group. However, due to baseline differences in weight between the groups, baseline weight was entered as a covariate into all subsequent analyses. The results from this adjusted analysis showed no differences between the two conditions by 12 months follow up in terms of anxiety, fatigue, depression, behavioural disengagement coping, activities of daily living, health status, the desire to eat healthy foods, fatty foods or sweet foods or emotional eating. However, those patients who had received the BRS showed greater improvements in terms of vigour, individualised quality of life approach coping and hunger.

Patients' experiences of support received for the surgical process

Data from the rating scales, open text boxes and interviews at 24 months were analysed with a focus on patients' experiences

concerning the actual and ideal timing along with the content of the support they received.

i) Actual timing: Of the patients in the intervention group who received additional support at baseline, immediately post-op and at 3 month follow up, most were satisfied with their experience with the majority (n=25; 92.6%) describing the timing as 'just at the right time' and only a small minority responding that the sessions were 'too early' (n=9; 33.3%) or 'too late' (n=7; 25.9%). This was also reflected in the interview data with one patient reporting "time was very well spent, don't think I could have done it as well as I have without her help and understanding". However, whereas one-third said that there were 'too many sessions' (n=9; 33.3%) a majority argued that there were 'too few sessions' (n=16; 59.2%).

ii) Ideal timing: All patients, regardless of condition, were also asked about the ideal timing for psychological support. The results showed that the majority of patients reported that they would prefer to receive psychological support at all suggested time points (before surgery (n=56; 82.4%); immediate post operation (n=53; 78%); 3 months (n=55; 80.9%); 6 months (n=54; 79.4%); 12 months (n=53, 78%); 18 months (n=46; 67.7%) and 24 months (n=47; 69.2%)). This majority, however, became gradually smaller the more distant the timing was from the date of the operation indicating that although the majority want support at all times, a larger majority would prefer it to be within the first rather than second year after their operation. This need for additional support was also illustrated in the interview data. For example, one patient reported "Further sessions would help me with my feelings regarding food"; one described how they were "worried that my relationship with food is going back to how it

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Table 3: Impact of the BRS on psychological outcomes by one year (mean/SDs) (with baseline weight as a covariate).

	Control		Intervention		ME	ME	CondXTime
	(n=32)		(n=38)		Time	Condition	interaction
	T1	T2	T1	T2	F/p	F/p	F/p/eta ²
Mood					· · · · ·		1
Anxiety	2.9	2.4	2.8	2.2	1.9	1.7	0.04/0.8
	0.8	0.9	0.9	0.9	0.17	0.2	eta ² =0.001
Depression	2.09	1.81	2.32	1.48	2.1	0.11	2.09/0.15
	0.93	0.8	1.15	0.7	0.15	0.7	eta ² =0.03
Vigour	3.01	3.07	2.96	3.8	0.1	3.7	5.1/0.02*
	0.95	0.9	0.84	0.97	0.7	0.06	eta ² =0.08
Fatigue	3.6	2.6	2.7	1.8	0.8	19.6	0.5/0.5
	0.8	1.3	1.1	0.7	0.4	0.0001	eta ² =0.007
Quality of life							
Activity of daily living	1.96	1.62	2.11	1.50	0.16	0.05	2.45/0.12
	0.58	.71	0.57	.58	0.7	0.8	eta ² =0.04
Individualised quality of life	4.22	4.20	3.96	4.38	0.47	0.01	4.67/0.04*
	0.58	0.78	0.77	0.51	0.49	0.9	eta ² =0.06
Health status	2.3	3.4	2.5	3.8	1.86	4.4	0.95/0.33
	0.8	1.1	0.9	0.6	0.18	0.04	eta ² =0.01
Coping style							
Approach coping	2.4	2.2	2.2	2.26	2.4	0.26	4.5/0.04*
	0.56	0.52	0.46	0.56	0.1	0.6	eta ² =0.06
Behavioural distraction	1.2	1.2	1.2	1.3	2.7	0.15	0.8/0.4
	0.2	0.2	0.2	0.3	0.1	0.7	eta ² =0.01
Eating behaviour							
Desire to eat healthy food	3.69	3.91	3.59	4.14	0.14	0.75	2.35/0.1
	.61	.60	.80	.70	0.7	0.4	eta ² =0.03
Desire to eat fatty food	2.4	1.9	2.3	1.7	2.4	1.4	0.4 / 0.5
	0.8	0.8	0.8	0.7	0.1	0.3	eta ² =0.006
Desire to eat sweet foods	3.1	2.8	2.7	2.2	2.19	3.6	0.4 / 0.53
	1.0	1.1	1.0	0.7	0.1	0.05	eta ² =0.006
Hunger	2.6	1.84	2.69	1.37	0.3	1.2	3.8 / 0.05*
	1.01	.90	.95	.48	0.6	0.26	eta ² =0.05
Emotional eating	2.8	1.9	2.6	1.6	0.4	7.1	0.03/ 0.86
	0.7	0.7	0.9	0.5	0.5	0.01	eta ² =0.0001

ME=main effect; *p<0.05

used to be" and another patient suggested "much better to have some emotional and practical support when restriction lifts and ability to eat eases!"

iii) Content: Patients' evaluation of the content of the additional psychological support from the BRS indicated that the large majority were positive about all aspects of the sessions they had received. In particular, the majority described the sessions as 'a good source of information' (n=25; 92.6%); that they made them feel 'supported' (n=25; 92.6%) and 'listened to' (n=25; 92.6%) and that they helped them to 'change my behaviour' (n=25; 92.6%); 'manage my emotions' (n=24; 68.9%); 'find ways to cope with my surgery' (n=23; 85.2%); 'change my relationship with food' (n=22; 81.5%). This positive feedback was also reflected in the interviews. For example, one patient described how "Because my eating problems were emotionally based my time with her [the health psychologist] was invaluable". However, it was clear that the content of the sessions was more suited to some patients compared to others highlighting the need for some degree of patient selection. For example, when one patient was asked if they wanted more psychological support they responded "no...I didn't have a great deal of problems because I followed what I was told... .I followed it to the letter" whilst another was clear that "They [the health psychologist] didn't really change or affect my experience at all."

Discussion

The present study evaluated the impact of psychological support in the form of a health psychology led bariatric rehabilitation service and showed that although, as previously reported, the intervention had no impact upon weight loss by 1 year [27] some differences were found for psychological outcomes. In particular, after accounting for baseline weight, those who had received the additional psychological support pre, post and 3 months after surgery reported greater improvements in their levels of vigour, individualised quality of life, approach coping and hunger. This provides some support for previous studies arguing for the use of psychological support pre and post surgery [17,18]. It also offers a preliminary evidence base for the guidelines proposed by NICE [21] and AACE /TOS /ASMBS [22]. Accordingly, although no differences were found for weight loss, additional psychological support had some impact upon the patient's psychological state.

The present study also aimed to explore patients' experiences of the support they received with a particular focus on timing and

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content. Overall, the results from this analysis indicated that whilst the majority who received the BRS additional support were satisfied with this service in terms of timing and content and felt that it addressed their emotional and behavioural needs, many patients (regardless of condition) would have preferred support for a longer follow up period rather than just in the first three months. Furthermore, a minority felt that psychological support was unnecessary as they considered their problems not to be emotionally based and a third of those who had taken part in the BRS felt that 3 sessions was too many.

There are some problems with this study that need to be considered. First, although the study was fully powered for the preliminary analysis focusing on weight loss, dropout rates meant that complete psychological data was only obtained from under half of the initial sample. The results therefore need to be treated with caution not only in terms of the chance of making Type 2 errors but also as those patients who completed psychological measures may have shown a different profile of psychological change than those who did not. Second, although significant, the effects sizes were small for most outcomes. Third, the study explored patients experiences of support which relies upon their version of what they believe would benefit their health outcomes. Although such data provides a useful insight into what patients would like, it may not be the case that what they would like is necessarily what would be better for them. Finally, longer term follow up data is needed to assess whether changes in psychological state persist over time and whether these are linked to subsequent changes in weight.

To conclude, the results from the present study indicate that additional psychological support was related to some improvements in psychological outcomes by 1 year. Further, at 24 months although the majority of patients expressed satisfaction with this additional support in terms of timing and content, the majority of all patients would have liked more support over a longer period of time. This suggests that additional psychological support can be beneficial and is desired by patients. However, the small effects sizes and the dissenting minority of patients suggest that this conclusion does not stand for all patients. In particular, some patients showed no benefit and some found the support unnecessary. Further, many constructs showed no differential response to the additional psychological support. Accordingly, this study highlights variability in both the effectiveness of psychological support and the needs of bariatric patients and therefore emphasises the need for patient selection and targeting those patient who would most benefit. It is therefore argued, in light of the results presented in both the previous paper [27] and this current one, that there remains very little evidence for the effectiveness of psychological support for either weight loss or psychological outcomes after bariatric surgery. Therefore, if patients undergoing bariatric surgery are to be offered psychological support, further research is required, first, to identify when it can be delivered most effectively, and second, to develop an understanding of who would most benefit from this additional form of intervention.

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