



Article

# Incorporation of Circular Aspects into Product Design and Labelling: Consumer Preferences

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Received: 24 April 2018; Accepted: 28 June 2018; Published: 4 July 2018



**Abstract:** The transition to a circular economy requires a fundamental change in products and the way they meet consumer demands. In this context, the aim of this article is to analyse the level of importance that consumers attach to the fact that circular aspects were incorporated into a product design and to the need to communicate them on the product labelling. The aspects analysed in this study are related to durability, repairability, recycled material content, low environmental impact, fair working conditions and origin. To this end, a survey was designed and conducted with a representative sample. It was found that Spanish consumers are concerned mainly about fair working conditions during the product manufacturing and the durability of the products. A high degree of congruence was found between the level of importance attached to incorporating each aspect into the product design and including this information in the product labelling. In addition, multinomial regression models are applied to identify the consumer profiles (gender, age, household size, level of education, household income) that are more or less prone to prefer products that incorporate these aspects into their design and labelling. Household size and gender are the socio-economic variables that most affect consumer preferences.

**Keywords:** circular economy; social; product requirement; consumer preference; statistics

## 1. Introduction

According to the World Business Council of Sustainable Development (WBCSD) [1], an increasing number of consumers are concerned about both the environmental impact of products and the social implications derived from their production, but still, it is unclear how relevant this group is and therefore how strong consumers support the respective environmental and social policies. From an environmental perspective, the product design framework is becoming increasingly oriented towards circular economy principles [2] to ensure that products, materials and resources remain in circulation for as long as possible, while reducing waste generation. From a social perspective, consumers are gradually more concerned about factors related to fair working conditions, use of local resources and recycled materials, etc. [3].

Circular economy principles encourage improvements to the design of products in order to ensure their durability, repairability, recycling, etc. and, in parallel, to promote local and fair jobs and opportunities for social integration [4]. This agrees with the sustainable development goals [5] which, among others, highlight that sustainable economic growth requires societies to create the conditions that allow people to have quality jobs that stimulate the economy, while not harming the

environment. For this reason, it is mandatory that all these aspects are taken into account during the product design process. However, consumers play an important role in promoting sustainable consumption [6] and, therefore, demand products that incorporate such aspects. So it is necessary to know consumer preferences in order to consider them in the design process [7].

For example, more information about durability or extension of lifespan of some electrical and electronic equipment (EEE) are aspects in growing demand by consumers [8]. Therefore, it is important to ensure that strategies such as design for disassembly, design for repair and upgrades, etc., are taken into account during their design process [9]. As concluded by the Organization for Economic Cooperation and Development (OECD) [3] and WBCSD [1], consumers are increasingly concerned about environmental and social features of products and services in their everyday consumption decisions in an attempt to buy products manufactured using renewable energy, or refusing products manufactured under dubious working conditions. With this approach, it is important to also include design aspects which ensure that products are produced safely by workers, using local resources, etc. [10], since according to Hertel et al. [11] or Coelho [12] people are willing to pay more for goods produced under fair working conditions or for fair trade products, respectively.

Apart from the demand to incorporate these aspects into the product design process, today there is also a demand to include this information on product labelling. This key point has been recently highlighted by the Spanish Circular Economy Strategy [13], which promotes a responsible consumption model based on the transparency of information about product characteristics and their publicity on labels.

Porter [14] and Maurer and Pachl [9] have revealed considerable consumer interest in receiving information about the lifespan, repairability or upgradability of products, as well as costs and availability of spare parts. Along the same lines, information about characteristics related to the fair trade concept (e.g., fair working conditions, origin of resources, etc.) is also highlighted by De Pelsmacker and Janssens [15] as being demanded by consumers. A survey by the European Commission [16] and the European Economic and Social Committee [17] concluded that 92% of respondents agreed to receive information about such aspects. Without such information, consumers are unable to reward manufacturers that produce long-lasting or repairable goods, or even those companies which respect workers' conditions or required resources.

One way to communicate all these aspects is through the information included on product labels. Previous research has demonstrated that consumers use product labelling when choosing a product [18] and it has been widely used by companies to differentiate their products from others [19].

In addition, some studies have analysed what motivates consumers or their preferences. Grunert et al. [20] and Schumacher [21] show that demand for product information depends on the specific consumer characteristics, whose preferences are influenced by their age, gender or level of education, among others [22–24].

Therefore, some effort should be made to understand the importance that consumers attach to the incorporation of circular aspects into products and to the need to communicate them on product labelling. By taking into account this context, the aim of this article is double. On the one hand, to analyse the level of importance that consumers attach to the fact that circular aspects were incorporated into a product design and to the need to communicate them on the product labelling. On the other hand, to identify the consumer profile who prefer that. This information can be useful for identifying focus audiences of future awareness campaigns in this area.

This paper is arranged as follows: a literature review, in which more demanded circular aspects are identified, is detailed in the next section, followed by a survey design and sample definition in Section 3, which allow us to know the importance attached by consumers to the identified circular aspects. Section 4 includes a statistical analysis where data are processed at different levels. Finally, Section 5 presents the discussion and conclusions.

## 2. Background

A literature review was comprehensively carried out to identify the most relevant circular aspects demanded by consumers in product design and labelling. This was achieved by conducting research into papers published in the last decade in leading international journals indexed in recognised databases (e.g., Journal Citation Report, Scopus, etc.) and reports published by the European Commission about the needed, demanded or preferred aspects of the consumer products market. Note that the nomenclature of the considered aspects was unified to group the information provided by each analysed document.

Table 1 is a classification of the main literature published in recent years dealing with the research of circular aspects demanded when consumer purchase decisions are made. The following were identified for each study: the considered product, the general study aim (identifying design requirements, labelling study or consumer preferences assessment), the analysed circular aspects (environmental or social), the year and country where the study was conducted and, finally, the methodology applied to identify consumer demands.

As many authors have already pointed out, consumers are increasingly interested in the environmental and social criteria that must be taken into account when designing and/or labelling products as they tend to be more concerned about ethical causes [25–29]. The literature review shows that 56% of the reviewed studies identify both social and environmental aspects demanded by consumers when purchasing products. Although social concerns are increasing worldwide, as the increase of fair-trade markets demonstrates [30], literature continues being more concerned about environmental aspects than social ones, since 42% of the reviewed studies still focused only on environmental issues (see Table 1).

The commonest aspects found in the reviewed literature are those listed and defined as follows:

- Durability refers to a product's ability to maintain its functions over a prolonged time and the degree to which it is repairable before it becomes obsolete [31].
- Repairability refers to the ability and ease of a product to be repaired during its life cycle [32], including aspects related to its disassemblability or modularity.
- Recycled material content refers to the amount of product materials from secondary sources instead of raw/primary materials [33].
- Low environmental impact includes any aspect that contributes to reduce the environmental performance of a product during its life cycle. It considers both inputs and outputs of materials, energy, emissions or waste generated during the life cycle of products, measured in different impact categories [34,35].
- Fair working conditions includes indicators related to the characteristics of the work done in the product manufacturing stage, from raw material extraction activities to the distribution stage, such as workers' fair salary, hours worked, forced labour, gender discrimination, etc. [36].
- Origin of production is related to the distance from the product manufacturing location to the point of sale. This aspect is gaining importance internationally as "zero-mile" products are being considered an essential tool to fight against pollution by reducing the consumption of fossil fuels that result from transportation [37].

Low environmental impact is the most widely considered aspect in the literature (up to 81% of the reviewed studies). General ethical aspects and Fair working conditions are the second most considered (36% and 28%, respectively), followed by Durability, Recycled material content and Origin of production, all considered by around 20% of the reviewed studies. Repairability is the least addressed circular aspect (14%).

Having analysed the aim of the reviewed studies, it can be stated that labelling is an important issue for consumer decisions on purchasing as 61% of the reviewed studies focus on this topic. Consumers often use the information found on packaging to evaluate purchased products' sustainability [27]. Many authors have identified a relation between socio-economic consumer

characteristics and consumer attitudes towards labels [38–42]. However, some differences were identified when comparing the results of these studies, probably due to each study having a different niche market, as Park [26] previously pointed out. In line with this, when analysing the products on which the reviewed studies focused, only 6% of them focused on EEE, even though their usage has exponentially increased due to technological advances, and having become common in the daily lives of consumers and industries [43]. Generic or non-specified products were the most analysed ones (51%), followed by the food products considered by 26% of the reviewed studies, and the textile products considered by 11%.

Most of the reviewed studies focused on European consumers, and only two analysed Spanish consumer preferences, and both focused on food products [20,44]. To explore these preferences, surveys and telephone/online questionnaires seemed the most appropriate techniques as they were the most widely used by researchers (up to 74% of the studies).

In this context, this study is focused on analyzing the Spanish consumer preferences of circular aspects, related to both design requirements and labelling of products. On the one hand, to foresee market demands and, on the other hand, to identify the socially and environmentally responsible practices that permeate consumer product marketing. This analysis should also include an in-depth study into how Spanish consumer socio-economic characteristics influence product purchase decisions.

Table 1. Review of publications about the consumer product aspects demanded by the market.

	Products							Circular Aspects Considered					Region	Year When Data Were Collected	Data Collecting Technique				
								Environmental Aspects			Social Aspects								
	Generic	Food	EEE	Vehicles	Timber and Paper	Textile	Other	Design Requirements	Labelling	Consumer Preferences	Durability	Repairability or Reuse	Recycled Material Content	Low Environmental Impact	Fair Working Conditions	Origin of Production	Social or Ethical General Aspects		
WBCSD, 2008 [1]	x																Worldwide	2008	Review
WBCSD & WRI, 2008 [45]					x		x	x				x	x	x	x	x	Worldwide	2008	Review
OECD 2008 [3]	x																OECD Countries	2008	Survey, literature review
Nordic Consumer Ombudsmen, 2009 [46]	x													x			Denmark, Finland, Norway and Sweden	2009	Review
Maurer, 2015 [9]			x				x	x			x	x					Europe	2015	Review
Vehmas et al., 2018 [47]						x				x	x	x		x	x		Finland	n.s.	Surveys
Connell, K.Y.H. (2011) [48]						x				x	x	x	x	x	x		USA	n.s.	Semi-structured interviews
De Pelsmacker, P. 2007 [15]	x									x				x	x		Belgium	2003	Questionnaire
Sarti, S., 2018 [49]	x												x				Italy	2014–2016	Cluster analysis (consumer monitor)
Panico, T., 2017 [50]		x												x	x		Italy	n.s.	Survey
Cerri, J., 2018 [38]	x													x			Italy	2012	Survey
European Commission, 2013 [16]	x																Europe	2012	Survey
Eurobarometer 367 [51]	x																Europe	2012	Survey
European Economic and Social Committee, 2016 [17]	x																France, Spain, Czech Republic and Benelux	2016	Questionnaire
Dünnhoff, E., 2014 [18]	x																Germany	2014	Survey
Sama, C., 2018 [44]		x															Spain	2016–2017	Survey
Park, K.C., 2018 [26]						x											USA	n.s.	Survey
Birch, D., 2018 [52]		x															Australia	n.s.	Survey
Grunert, K.G., 2014 [20]		x															UK, France, Germany, Spain, Sweden & Poland	2012	Survey
Van Loo, E.J., 2015 [53]		x															USA	2013	Eye-tracking
Grebitus, C., 2016 [54]		x															Canada & Germany	2013–2015	Questionnaire-Discrete choice
Schumacher, I. 2010 [21]	x																Europe	2010	Questionnaire-Cross individual data
Fabricio, 2017 [55]	x																Brasil	2015	Survey
D'Souza, C., 2007 [42]	x																Australia	n.s.	Questionnaires
Pedrin, M., 2014 [39]	x																Italy	2009	Questionnaires
De Carvalho, 2015 [56]	x																Portugal	n.s.	Questionnaires
DEFRA and DTI, 2006 [57]	x																UK	2006	Consumer Forum
Directive 2009/125/EC [58]																	Europe	2009	Normative
European Commission 2014 [59]																	Europe	2009	Normative
Eurobarometer 388 [60]	x																Europe	2013	Questionnaires-survey
Grankvist, G., 2007 [61]		x															Sweden	n.s.	Questionnaires-panel study
Koszevska, M., 2011 [62]						x											Poland	2010	Survey-interviews
Noblet, C. L., 2006 [63]																	USA	2004–2005	Survey
Pickett-Baker, J., 2008 [64]	x			x													London	n.s.	Questionnaire
Rousseau, S., 2015 [27]		x															Belgium	2012	Discrete choice experiment, survey
FSANZ, 2008 [65]		x															Australia	2007	Survey

n.s.: not specified.

### 3. Survey and Sample Definition

A survey needs to be designed to understand the importance attached by consumers to considering the selected aspects related to the environmental and social performance of products during their design process, and to their communication on product labelling.

A survey was defined as Table 2 reports, bearing in mind the relevant aspects identified in the literature reviewed. On one hand, two response variables were proposed. The first was related to the importance that consumers attach to integrating the selected aspects into the design process. The second one was related to the importance conferred by consumers to include this information on the product labelling. All measurements were subjective assessments by the respondents using a rating scale. On the other hand, questions related to the socio-economic characteristics of respondents were included in the survey to identify the profile of consumers. Note that these questions form part of a more broader survey [66,67].

**Table 2.** Questions and socio-economic variables included in the survey.

Response variables	
Score on a scale from 1 (not important at all) to 5 (absolutely essential) about how important it is that a product includes aspects related to:	
Not important at all 1 _____ 5 Absolutely essential	<ul style="list-style-type: none"> <li>- Lasts longer (Durability)</li> <li>- Can be more easily repaired (Repairability)</li> <li>- Its recycled material content</li> <li>- Its low environmental impact</li> <li>- Fair working conditions</li> <li>- Origin/place of production (Origin)</li> </ul>
Score on a scale from 1 (not important at all) to 5 (absolutely essential) about how necessary it is that the product labelling includes aspects related to:	
Not important at all 1 _____ 5 Absolutely essential	<ul style="list-style-type: none"> <li>- Lasts longer (Durability)</li> <li>- Can be more easily repaired (Repairability)</li> <li>- Its recycled material content</li> <li>- Its low environmental impact</li> <li>- Fair working conditions</li> <li>- Origin/place of production (Origin)</li> </ul>
Questions	Answers
Gender	1: Female 2: Male
Age	1: 18–34 2: 35–49 3: 50–64 4: ≥65
Household size	(no. of inhabitants in the household)
Level of education	1: Without primary studies 2: Primary studies 3: Secondary studies 4: University studies
Regular monthly household income	1: Less than €500/month 2: € 500–1000 3: €1000–1500 4: €1500–2000 5: €2000–2500 6: €2500–3000 7: More than €3000
Socio-economic variables	

The method chosen to conduct the survey was telephone interviews carried out by a specialised company to guarantee high-quality answers and reliability throughout the process. Telephone surveys were conducted with inhabitants aged over 18 years in the city of Castellón de la Plana (Spain).

The methodology proposed by Bartlett et al. [68] was applied to calculate the required representative sample, according to Equation (1):

$$n = \frac{(t)^2 * (p)(1 - p)}{(d)^2} \quad (1)$$

where  $n$  is sample size,  $t$  is the Z value for a specific confidence level,  $p$  is the proportion of respondents who selected a specific choice, and  $d$  is the confidence interval or margin of error.

By considering a 99% confidence level ( $t = 2.576$ ), the maximum possible proportion of 50% ( $p = 0.5$ ), which gives the largest sample size, and a 5% margin of error ( $d = 0.05$ ), a minimum sample size of 663 respondents was obtained.

Table 3 shows the comparison between the distribution of the real characteristics of Castellón's population [69] (by gender and age) and the surveyed sample. This comparison ensures that the sample represents the study population's characteristics.

**Table 3.** Characteristics of both the population and sample.

Age Ranges						
	18–34	35–49	50–64	>65		
<b>Population</b>						
<b>Males</b>	15,843 (11.5%)	22,557 (16.3%)	15,382 (11.1%)	12,387 (9.0%)	66,169 (47.9%)	138,181 (100%)
<b>Females</b>	16,303 (11.8%)	22,376 (16.2%)	16,625 (12.0%)	16,708 (12.1%)	72,012 (52.1%)	
<b>Sample</b>						
<b>Males</b>	11.5%	16.3%	11.3%	9.0%	48.0%	100%
<b>Females</b>	11.8%	16.3%	12.0%	12.0%	52.0%	

## 4. Statistical Analysis of the Results

### 4.1. Descriptive Analysis of the Survey Responses

A descriptive analysis was performed for the responses obtained for each question (response variable). In addition, contingency tables were obtained and allowed to explore whether or not the responses to different questions are independent of each other. To this end, independence tests such as X-squared were applied.

The importance that survey respondents attached to the first response variable reported in Table 2, "Incorporation of different aspects into product design", is shown in Figure 1a. We can see that the level of importance depends largely on the aspect. Fair working conditions came over as being absolutely essential (67.0%) or very important (29.0%) for 96.0% of the respondents, while Durability came over as being absolutely essential (60.8%) or very important (19.0%) for 79.8% of them. Origin, although by far the third most rated aspect, is considered absolutely essential (15.8%) or very important (31.7%) by 47.5% of the respondents. The remaining aspects analysed, Low environmental impact, Recycled material content and Repairability, were poorly rated by those surveyed, and only 33.8%, 32.2% and 29.3% of the respondents, respectively, considered them absolutely essential or very important to be included in product designs.

Regarding the second response variable, "The importance that respondents attached to the need to incorporate information about the previous aspects on product labelling", Figure 1b shows, once

again, that the importance level depends largely on the aspect. In this case, Fair working conditions is, by far, the most demanding aspect to appear on labelling. For 94.4% of the respondents, this aspect should be included on product labelling in an absolutely essential way (68.1%) or in a very important way (26.4%). Durability is the second most rated aspect, considered absolutely essential (40.2%) or very important (22.8%) by 63.0% of the respondents. The remaining aspects analysed, Origin, Recycled material content, Low environmental impact and Repairability, were poorly rated by the surveyed individuals, and only 45.7%, 41.0%, 39.8% and 31.0% of them, respectively, considered them absolutely essential or very important to be included on product labelling.

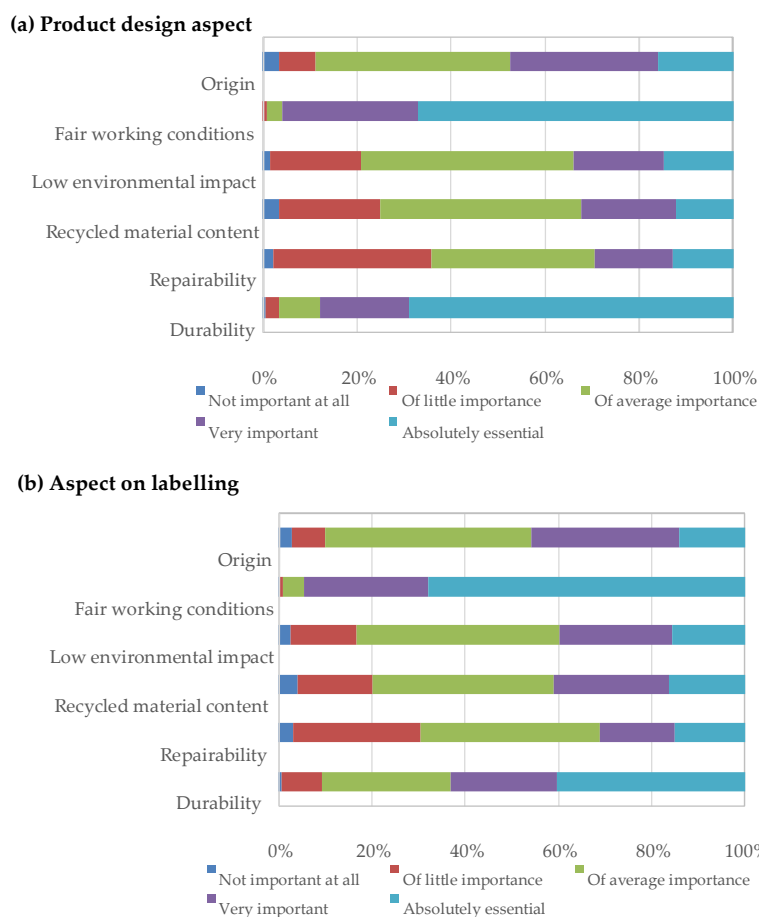


Figure 1. Importance attached by consumers.

It is also interesting to assess the possible relationship between the importance placed on incorporating a certain aspect into a product design by respondents and the importance given to including the same aspect on product labelling. The association between these two answers can be made by means of contingency tables (Table 4).

For each table, higher values at or near the main diagonal imply a close association between the importance conferred on incorporating an aspect into a product design and the importance of including the same aspect on product labels. This is analogous to a high correlation between these two variables. Larger numbers off the diagonal mean lack of association between variables.



Table 4. Contingency tables.

		Durability					Repairability					Recycled Material Content						
		Importance of aspect on product labelling					Importance of aspect on product labelling					Importance of aspect on product labelling						
		1	2	3	4	5	1	2	3	4	5	1	2	3	4	5		
Importance of aspect in a product design	1	3	0	0	0	1	1	2	5	4	0	1	1	11	1	1	4	4
	2	2	13	3	0	1	2	13	112	46	14	13	2	1	65	22	20	11
	3	0	5	35	8	6	3	4	33	135	22	17	3	7	18	149	45	25
	4	0	15	20	75	11	4	1	10	26	48	11	4	3	6	34	62	16
	5	0	23	110	67	245	5	0	7	11	8	48	5	0	3	14	15	40
X-squared		602.16					396.23					453.98						
p-value		$2.2 \times 10^{-16}$					$2.2 \times 10^{-16}$					$2.2 \times 10^{-16}$						
		Low Environmental Impact					Fair working Conditions					Origin of Production						
		Importance of aspect on product labelling					Importance of aspect on product labelling					Importance of aspect on product labelling						
		1	2	3	4	5	1	2	3	4	5	1	2	3	4	5		
Importance of aspect in a product design	1	2	0	0	2	4	1	0	0	0	0	0	1	20	0	2	0	0
	2	2	47	19	24	9	2	0	4	0	0	2	2	0	46	4	0	0
	3	3	16	179	44	13	3	0	0	18	0	2	3	0	0	282	0	0
	4	4	11	28	58	14	4	2	0	4	190	14	4	0	0	0	212	0
	5	1	1	22	12	52	5	0	0	8	0	472	5	0	0	5	0	94
X-squared		374.06					744.22					1234.2						
p-value		$2.2 \times 10^{-16}$					$2.2 \times 10^{-16}$					$2.2 \times 10^{-16}$						

To interpret the results in each contingency table, it is necessary to observe the location of the responses in the table. Many responses on the diagonal mean a high congruence level since respondents attach the same level of importance to incorporating a certain aspect into a product design and to including this aspect on product labelling. If many responses appear at the top of the diagonal, respondents attach less importance of incorporating the aspect into the product design and on product labelling. On the contrary, if many responses appear at the bottom of the diagonal, the level of importance is high for both response variables. In addition, many responses below the main diagonal in the contingency table means that including a certain aspect on product labelling is regarded as less important than incorporating it into the product design. Finally, many responses above the main diagonal means that incorporating a certain aspect into the product design is regarded as less important than including it on product labelling.

Three different patterns can be observed in the contingency tables reported in Table 4:

- The contingency tables for aspects related to Repairability, Recycled material content and Low environmental impact show a large number of responses on the main diagonal (57–60% of the responses), with a larger number of responses in the central part of the diagonal, while 22–26% of the responses are grouped above the main diagonal and 18–19% of them below the diagonal. This means that slightly more than half of the respondents attach the same level of importance to incorporating each aspect and to including them on product labelling by assigning an average level of importance, range from 3.1 to 3.3, depending on the aspect (scale from 1 to 5). Of those remaining, slightly more than a half prioritise labelling as opposed to design.
- The contingency tables for Durability also show many responses on the main diagonal (58% of the responses), with more responses in the lower part of the diagonal; 4% of the responses are grouped above the main diagonal and 38% of them below the diagonal. This means that nearly 60% of the respondents attach the same level of importance to incorporating each aspect and to including them on product labelling by assigning an average level of importance (4.5). Of those remaining, almost the whole sample prioritises the incorporation of the given aspect during product design as opposed to including this aspect on product labelling.
- The contingency table for Fair working conditions and Origin show practically all the responses on the main diagonal (96% and 99%, respectively), with more responses at the bottom of the diagonal for the aspect Fair working conditions, and in the middle-lower area for Origin. The percentage of

responses grouped above or below the main diagonal is around 0–2%. This means that almost all the respondents attach the same level of importance to incorporating each aspect and including them on product labelling by attaching an average level of importance (4.7) for Fair working conditions and 3.5 for Origin.

In addition, X-squared independence test analyses were performed to statistically corroborate the independence among responses. For this purpose, the Generalized Linear Interactive Modelling (GLIM) package in R was applied to compute the deviances and the  $p$ -values for the different cross independence tests [70]. As  $p$ -values are lower than 0.05 in all cases, it can be concluded that the hypothesis of independence between aspects in the product and aspects on labelling should be rejected, which implies a statistically significant association between those variables.

#### 4.2. Multinomial Regression

Multinomial regression models are applied to identify the consumer profiles that are more or less prone to prefer products that incorporate the previously analysed aspects into their design and labelling.

Multinomial regression coefficients are interpreted as the rate of change in the logarithm of the probability at level  $k$  ( $k = 2, \dots, n$ ) against level 1, which is considered a reference level, according to Equation (2):

$$\log \left[ \frac{p_k}{p_1} \right] = X\beta \quad (2)$$

where  $X$  represents the design matrix whose entries are the values of the socio-economic variables, and  $\beta$  represents the regression coefficients. These regression coefficients measure the linear effect on the logarithm of the proportion of probabilities. The general model structure is shown in Equation (3):

$$Y_i = \beta_0 + \sum_i \beta_i X_i \quad (3)$$

where  $Y_i$  represents each response variable,  $X_i$  denotes each socio-economic variable,  $\beta_0$  is a scalar that represents the intercept, and  $\beta_i = (\beta_1, \dots, \beta_M)$  are the coefficients of the linear effects of each socio-economic variable  $X_i$ .

Thus the model shown in Equation (3) fitted all the response variables, using the sample's representative socio-economic characteristics results obtained from the survey and presented as follows in Table 5 as explanatory factors.

**Table 5.** Descriptive statistics of the sample's socio-economic characteristics.

Independent Variables	Scale	Proportion of the Total (%)
Gender	1: Female	48.0
	2: Male	52.0
Age	1: 18–34	23.3
	2: 35–49	32.5
	3: 50–64	23.3
	4: $\geq 65$	21.0
Level of education	1: Incomplete primary education	1.4
	2: Primary education	13.5
	3: Secondary education	47.6
	4: University Studies	35.6
	99: do not answer/do not know	1.9
Household size	1: one person	6.8
	2: two people	28.3
	3: three people	30.3
	4: four people	27.5
	5: five people	6.1
	6: six people	1.0
	7: seven people	0.1

Table 5. Cont.

Independent Variables	Scale	Proportion of the Total (%)
Level of family income	1: less than €500/month	6.8
	2: €500–1000	12.8
	3: €1000–1500	19.5
	4: €1500–2000	17.3
	5: €2000–2500	11.0
	6: €2500–3000	11.4
	7: more than €3000	10.0
	99: Do not know	11.4

The multinomial regression model structure is presented in Figure 2 for each response variable. A socio-economic variable  $X_i$  has a significant effect on response variable  $Y_i$  if its corresponding regression coefficient  $\beta_i$  is more than twice its standard deviation value. The positive sign of the corresponding  $\beta_i$  implies that the response variable increases when the socio-economic variable increases. The higher the coefficient  $\beta_i$ , the stronger the effect of this socio-economic variable will be.

The analyses were carried out with the freeware statistical package R (version 3.1) [71].

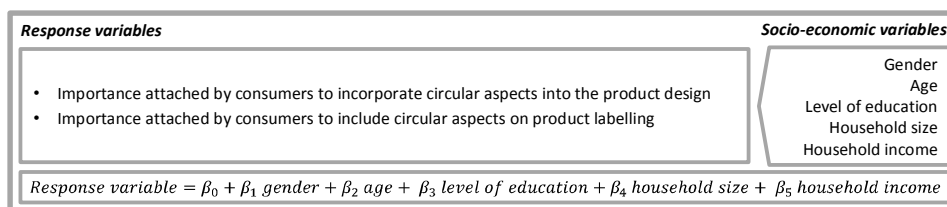


Figure 2. The multinomial regression model structure.

Table 6 shows the results of the statistical models for the first response variable “Importance attached by consumers to incorporating circular aspects into the product design”.

Table 6. Multinomial regression model for the “Importance attached by consumers to incorporating circular aspects into the product design” (mean [SD]).

		$\beta_1$ Gender	$\beta_2$ Age	$\beta_3$ Level of Education	$\beta_4$ Household Size	$\beta_5$ Household Income
Durability	2	−0.442[1.042]	0.31131[0.59390]	−0.063[0.214]	−0.084[0.508]	−0.11457[0.24073]
	3	0.659[0.956]	0.36996[0.56058]	0.064[0.197]	−0.296[0.474]	−0.03293[0.22515]
	4	0.574[0.937]	0.66102[0.55116]	−0.068[0.194]	−0.061[0.463]	−0.15743[0.22017]
	5	0.472[0.925]	0.53578[0.54534]	−0.003[0.190]	−0.148[0.457]	−0.07701[0.21709]
Repairability	2	−0.232[0.564]	0.35253[0.27160]	0.17143[0.13014]	0.62202[0.29606]	−0.02797[0.14134]
	3	−0.328[0.563]	0.16666[0.27101]	0.15094[0.12983]	0.61411[0.29532]	−0.04856[0.14111]
	4	−0.509[0.582]	0.62702[0.28332]	0.20453[0.13459]	0.67410[0.30586]	−0.02818[0.14561]
	5	−0.175[0.591]	0.25691[0.28715]	0.11126[0.13605]	0.67235[0.30918]	−0.02086[0.14741]
Material recycled content	2	0.541[0.455]	−0.151[0.236]	0.04749[0.10636]	−0.054[0.237]	0.09091[0.11055]
	3	−0.118[0.438]	0.164[0.228]	0.07663[0.10315]	−0.032[0.229]	0.07049[0.10661]
	4	−0.021[0.456]	−0.166[0.238]	0.01402[0.10678]	0.25327[0.23743]	0.05074[0.11054]
	5	0.513[0.482]	−0.576[0.255]	−0.023[0.111]	0.06949[0.24855]	0.03919[0.11614]
Low environmental impact	2	0.58009[0.67482]	−0.086[0.348]	0.11865[0.15082]	0.20821[0.35844]	−0.26210[0.17546]
	3	0.67001[0.66046]	0.241[0.341]	0.07629[0.14792]	0.22209[0.35180]	−0.26502[0.17233]
	4	0.08993[0.67497]	−0.205[0.349]	0.05629[0.15053]	0.38477[0.35792]	−0.21093[0.17528]
	5	0.09049[0.68330]	−0.458[0.355]	0.04338[0.15199]	0.33240[0.36146]	−0.21603[0.17700]
Fair working conditions	3	−0.660[1.364]	0.02676[0.80478]	0.38534[0.43935]	0.40303[0.75335]	0.04045[0.347171]
	4	−0.432[1.252]	−0.884[0.733]	0.42901[0.41477]	0.27540[0.69538]	0.11918[0.31921]
	5	−0.504[1.242]	−0.594[0.729]	0.42795[0.41344]	0.24771[0.69109]	0.09373[0.31710]
Origin	2	−0.119[0.681]	0.13977[0.35942]	−0.020[0.152]	0.06662[0.34587]	−0.14223[0.16347]
	3	−0.090[0.583]	0.24230[0.31070]	0.04780[0.12910]	0.08049[0.29634]	−0.02972[0.14025]
	4	−0.049[0.590]	0.20965[0.31405]	0.01966[0.13096]	0.05970[0.30002]	−0.08928[0.14194]
	5	−0.197[0.619]	0.15549[0.32986]	0.02469[0.13715]	0.01106[0.31525]	0.02136[0.14928]

\* Significant variables of each model per covariate are highlighted in grey.

It is considered that socio-economic variable  $X_i$  has a significant effect on one response variable  $\log [p_k/p_1]$  if the value of its corresponding regression coefficient  $\beta_i$  is more than twice its standard deviation value. In addition, the positive sign of the corresponding  $\beta_i$  implies that the response variable increases when the socio-economic variable increases. The higher the coefficient  $\beta_i$ , the stronger the effect of this socio-economic variable will be.

In general, only those coefficients associated with Repairability and one coefficient for Material recycled content are statistically significant, which means that only these two variables have a degree of influence on consumer decision to buy a product. With the aspect Repairability, socio-economic variable “household size” is significant for all the factors, with  $\beta_4$  being positive in all cases. So the more people in a household, the more marked the tendency to repair products becomes. In addition, “age” is also significant, with older people being more prone to repair. For the aspect Recycled content material, it was found that the socio-economic variable “age” is statistically significant for respondents who consider the incorporation of material recycled content into the product design to be “very important”. It can be said that, as  $\beta_2$  is negative in this case, the younger the respondent is, the more importance attached to this aspect. For the remaining aspects, no significant relationship was found for any socio-economic variable.

Table 7 shows the results of the statistical models for the second response variable “Importance attached by consumers to including circular aspects on product labelling”.

**Table 7.** Multinomial regression model for the “Importance attached by consumers to including circular aspects on product labelling” (mean [SD]).

		$\beta_1$ Gender	$\beta_2$ Age	$\beta_3$ Level of Education	$\beta_4$ Household Size	$\beta_4$ Household Income
Durability	2	0.23983[0.89660]	0.10409[0.40905]	0.21662[0.51988]	−0.19842[0.44492]	−0.01599[0.23766]
	3	0.50561[0.86894]	0.27776[0.39406]	0.21609[0.51988]	−0.19085[0.43052]	0.02367[0.2309]
	4	0.58897[0.87138]	0.22653[0.39569]	0.21511[0.51988]	−0.05845[0.43147]	0.02951[0.2314]
	5	0.60675[0.86499]	0.04562[0.39198]	0.21600[0.51898]	−0.14634[0.42810]	0.00689[0.22988]
Repairability	2	−0.15649[0.47075]	0.41050[0.24966]	−0.00067[0.00127]	0.15335[0.23752]	0.03302[0.11770]
	3	−0.33728[0.46292]	0.29361[0.24579]	−0.00065[0.00123]	0.13203[0.23345]	0.08568[0.11585]
	4	−0.28644[0.48718]	0.30134[0.25880]	0.00025[0.00128]	0.04187[0.24674]	0.14865[0.12253]
	5	−0.24590[0.49039]	0.03712[0.26478]	−0.25266[0.18478]	0.17020[0.24666]	0.03570[0.12277]
Material recycled content	2	1.50340[0.45961]	−0.13006[0.19429]	0.36097[0.23594]	0.30423[0.23299]	−0.06190[0.12165]
	3	0.89346[0.43044]	0.06730[0.17585]	0.36146[0.23594]	0.19907[0.21927]	−0.11212[0.11491]
	4	1.02471[0.44227]	−0.15179[0.18398]	0.36206[0.23595]	0.32429[0.22478]	−0.08269[0.11767]
	5	0.96939[0.45758]	−0.30702[0.19530]	0.36143[0.23595]	0.36475[0.23192]	−0.07842[0.12111]
Low environmental impact	2	0.59060[0.57205]	−0.14871[0.29318]	0.00719[0.05036]	0.11428[0.29639]	0.03049[0.14274]
	3	0.59979[0.54433]	0.08648[0.27802]	0.00587[0.05036]	0.11843[0.28246]	−0.06577[0.13561]
	4	0.20878[0.55628]	−0.15740[0.28509]	0.00691[0.05036]	0.26316[0.28787]	0.11454[0.13866]
	5	0.36636[0.56922]	−0.45147[0.29238]	0.00657[0.05036]	0.10232[0.29391]	−0.05240[0.14161]
Fair working conditions	2	21.83313[1.37761]	−0.44589[1.01849]	−4.92119[2.18041]	−0.73443[1.68245]	1.39259[0.98166]
	3	−26.62403[1.53908]	0.73759[0.96700]	−0.61355[0.39042]	0.00718[0.91411]	0.04282[0.52868]
	4	−26.62644[1.49994]	0.25911[0.93001]	−0.20867[0.19245]	0.36800[0.87806]	0.12630[0.51214]
	5	−26.83099[1.49526]	0.60800[0.92554]	0.00259[0.04185]	0.33053[0.87476]	0.09525[0.51052]
Origin	2	0.01259[0.76867]	0.14250[0.43926]	−0.00248[0.63835]	0.34450[0.39293]	−0.07143[0.19719]
	3	0.09334[0.66308]	0.29915[0.37646]	0.58441[0.53467]	0.18248[0.34116]	0.00995[0.17059]
	4	0.09676[0.67134]	0.29393[0.38025]	0.58932[0.53461]	0.17215[0.34532]	−0.04883[0.17255]
	5	0.05360[0.70650]	0.13501[0.40208]	0.39117[0.58516]	0.23085[0.36253]	0.02897[0.18160]

\* Significant variables of each model per covariate are highlighted in grey colour.

In general, only those coefficients associated with Material recycled content and Fair working conditions are statistically significant, which means that only those two variables have a degree of influence on a consumer decision to buy a product. For these two aspects, the socio-economic variable “gender” is significant for all cases, with  $\beta_1$  being positive for all factors for the aspect Material recycled content and negative for the majority of factors for the aspect Fair working conditions. This means that males are more concerned about the aspect Material recycled content, while females are more concerned about the aspect Fair working conditions. In addition for the aspect Fair working conditions, the socio-economic variable “level of education” is significant for the respondents who attach “little importance” to including this aspect on product labelling. As  $\beta_3$  is negative in this case, so the lower

the level of education of respondents, the less importance attached to this aspect. For the remaining aspects, no significant relationship was found for any socio-economic variable.

## 5. Discussion and Conclusions

Consumer preferences for product purchases are increasingly influenced by factors associated with Durability, Repairability, Recycled material content or Low environmental impact, and with aspects related to Fair working conditions during production processes or Origin of production. They are all related with the principles promoted by a circular economy. In this study, we found that Spanish consumers are concerned mainly about fair working conditions during the production process and the durability of their purchased products.

For these two aspects, we found a high degree of congruence between the level of importance attached to incorporating each aspect into the product design process and including this information in product labelling. A contingency table analysis and the rejection of the independence between aspects in a product and aspects on labelling confirmed this finding. These results correspond to the marginal proportions for the aspects mentioned above.

In line with the findings of Park [26] about textile consumers, our results showed that socio-economic variables influence the level of importance attached to the social and environmental aspects considered in our study by consumers. By taking into account the importance attached to incorporating a certain aspect during the product design process, Repairability and Material recycled content have a degree of influence on consumer purchase decision. For the aspect Repairability, the more people in a household, the more marked the tendency to repair products. For the aspect Recycled content material, the younger respondents are, the more importance they attach to incorporating material recycled content into the product design. This contrasts with Pedrini's [39] findings, who considers that the most socially and environmentally concerned consumers are older, well-educated and wealthy. This discrepancy may be due to the different niche research markets [69].

By taking into account the importance attached to including a certain aspect in product labelling, males are more concerned about the aspect Material recycled content, while females are more concerned about the aspect Fair working conditions, as Hudson et al. [40] already pointed out. Finally, the lower the respondents' levels of education, the less importance they attach to the Fair working conditions aspect.

The research is not, however, without its limitations. Firstly, additional research is needed to confirm the study results because, according to Tucker [72], respondents tend to overemphasise the answers they give about their environmental behaviour when they feel that it might be judged or criticised by others. Secondly, the study did not consider the influence that some traditional aspects, such as price or quality, might have on consumer preferences in relation to social and environmental attributes. Consequently, a future in-depth study should be conducted that uses online and anonymous surveys to assess the more possible aspects preferred by consumers.

Thirdly, our findings are limited in scope as the sample only included Spanish consumers. Hence, more research in other countries is encouraged to identify whether consumer preferences related to product design and labelling are actually affected by different arrangements like cultural factors. So despite it not being clear if similar conditions to those in Spain prevail in other countries, our findings and results provide good insight into the trend that consumer preferences may follow in the mid and long terms. This may be considered valid for countries with similar cultural conditions, where the results may help to make new policies that focus and encourage socially and environmentally responsible purchases.

**Author Contributions:** Funding acquisition, M.-D.B.; Conceptualization and Methodology, M.-D.B., V.P.-B. and V.I.-F.; Statistical analysis, P.J. and C.D.-A.; Writing—Original Draft, M.-D.B. and V.P.-B.; Writing—Review and Editing, V.I.-F. and M.B.-G.

**Funding:** This research received funding from Ministerio de Economía y Competitividad (Spain) (Project DPI2017-89451-R).

**Conflicts of Interest:** The authors declare no conflicts of interest

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